

BRPL conducts 'Energy Program' in Braille for the visually challenged



Monsoon Advisory

Much to everyone's delight, Monsoons are here again! With them, Monsoon also brings with itself, its own set of unique problems and issues due to waterlogging, chances of electricity related mishaps and incidents are especially high during the monsoon season. Simple precautions will help you stay safe and go a long way in ensuring incident free monsoons:

- Stay away from all electrical installations like electricity poles, sub-stations, transformers, streetlights etc.
- Caution children not to play near them, even if they are barricaded.
- Do not touch electrical appliances with wet hands.
- Keep a 'Tester' at home. If a switch or a wall of your house is wet, do not touch it. First use the "tester" to check if there is an electric leakage. If the need be, call your electrician.

You can register a 'No Supply' complaint through Helpline no, IVRS & SMS

Call 24x7 399-99-707

- Call 399-99-707 from your registered contact no¹
- Select language
- Press 1 for no supply and choose option 2 for IVRS based services.
- Your request will be automatically registered
- If you are not calling from a registered no, please punch the CA/CRN no for registering the request

IVRS



SMS

Type BSESRP <SPACE> NC <SPACE> Your 9 digit CA no. and SMS to 5-61-61-07

¹ You can register your complaint by calling 399-99-707 or by Key-in-to BSES website www.bsesdelhi.com

BRPL has taken its 'Energy Program' to the next level. It has started conducting these programs in Braille for the visually challenged students, promoting messages on energy conservation, electrical safety and the menace of power theft.

Recently, the discom has organised the 'Energy Program' at two prominent Blind Schools in Delhi - 'IPM Sr. Secondary School for Blind' and 'Darle Aadesh Ansh Vidyapeeth'.

Power Theft is a cognizable offence!

Under the provisions of the Electricity Act, 2003, illegal abstraction and unauthorized use of electricity is an offence. The Act provides for stiff penalties besides making such thefts a cognizable offence. Power theft is punishable with imprisonment of upto 3 years and upto 5 years for the 2nd offence, lesser both.

- BSES has launched one of its biggest check-downs against power-theft in recent times
- Over 500 raids have been planned as part of the campaign
- Over 150 areas have been carefully identified and raids being carried out
- Vigilance Flying Squads have been formed, to unearth power-theft during the night and early morning hours
- To undertake these enforcement raids with greater accuracy, BSES is relying on modern analytics and technology
- Since July 2002, BSES discoms have booked over 2.0 lakh cases and unearthed a power theft load of over 7.65 lakh KWH.
- Over 1400 persons, accused of power theft, have been sent to jail by the Courts

Help us in our campaign against power theft. Without revealing your identity, you can anonymously report power theft on 399-99-707.

Access BSES on the move! Access BSES new user friendly WAP site for mobile phones. Log on to <http://m.bsesdelhi.com> from your phone browser.

Dial 1800-103-9707 (toll-free) for Emergency (Fire & Shock) and Streetlight Complaints

Safety of our consumers is important to us! To promptly address emergency (Fire & Shock) and streetlight complaints, BRPL has a dedicated 24x7 toll-free number - 1800-103-9707. This dedicated number is over and above the existing option of registering emergency and streetlights complaints on BRPL 24x7 Helpline number 399-99-707.