

CEO Message – Monthly Billing



Dear Consumer,

Continuing with its 'consumer first' approach, I am happy to share with you that BSES Rajdhani Power Limited (BRPL), has once again taken the lead by transforming the way it's consumers in South and West Delhi are billed.

Starting March 2013, BRPL will be adopting monthly billing for all its single phase consumers (domestic / non domestic / industrial) who are currently being billed bi-monthly. All other category of consumers are already being billed monthly.

The initiative to have monthly billing for all categories of consumers is not only based on an extensive feedback from you – our esteemed consumers, but also incorporates the current international practices. It gives due importance to consumer priority as every household plans its budget on a monthly basis. This initiative will help you streamline your energy consumption and monthly budgets.

I would also like to reassure that you will continue to get all the benefits that you are presently enjoying with bi-monthly billing. For instance, you will continue to get 15 days before the due date to pay your bill. Eligible consumers will also continue to get subsidy and slab benefits as before.

Monthly billing, in short, brings a plethora of advantages such as:

- Allows you to better manage your monthly expenses
- Helps you to better align your electricity bill with other bills schedules like that of cable/ DTH, credit card bills, landline/mobile bills or loan repayments / EMIs etc
- Provides you with frequent and timely information, enabling you to moderate usage to bring about energy conservation

For your added convenience, we are making it still easier for you to pay your electricity bills. Starting March 2013 you can also pay your electricity bills on all Saturdays between 9 am and 3 pm at our cash payment counters and on all seven days between 8 am and 8 pm at our automated bill kiosks. You can visit our website www.bsesdelhi.com for more payment options.

We are also in the process of establishing a dedicated 'option' on our existing 24 x 7 helpline number 39999707. This will answer all consumers' queries, if any, on monthly billing.

With regards

Gopal K Saxena



We are listening
Dial BRPL- 39999707

Pay your electricity bill, the way you like!

Do you know that BRPL consumers, residing in South and West Delhi, can pay their electricity bills at over 5000 locations, through a wide spectrum of options? These include payment through BRPL Cash Counters, Credit Cards, Net banking, Auto Debit(ECS), neighbourhood Suvidhaa outlets, SMS, Phone, Internet, Easy Bill outlets, ITZ Cash Cards, Oxigen outlets, Bill Payment Kiosks, Skypak drop boxes, Nikat drop boxes, Jeevan Centres among others.

Moreover, starting March 2013, BRPL consumers can also pay their electricity bills on all Saturdays between 9 am and 3 pm at our cash payment counters and on all seven days between 8 am and 8 pm at our automated bill kiosks.



Supreme Court on Delhi's power situation

