

## CEO Message



Dear Customers,

On behalf of BRPL, I take this opportunity to wish you and your families a joyous and prosperous 2013.

During the year gone by, Delhi in general, and BRPL in particular, crossed several important milestones. Delhi once again demonstrated that it is fully-capable of meeting the ever increasing power demand and successfully met the peak demand of 5642 MW, highest ever recorded in any city in India. BRPL also registered a maximum power demand of 2338 MW - our highest ever - during the summer of 2012 - up 13 % over the previous high of 2061 MW in 2011.

As power privatization in Delhi has completed a decade in July 2012, I can state with some satisfaction that this tryst of power reforms has not only shown brilliant results, but is also an example of what a public private partnership can achieve, a fact recognized by experts and institutions both nationally and internationally.

During the year, BRPL took highly successful steps in international consultancy in power distribution domain by formally engaging with Rockson Engineering Company Ltd., an EPC major in Nigeria, which is headquartered in London with presence in other parts of the world.

You would be glad to know that various reputed institutions have also acknowledged the exemplary work undertaken by the power distribution companies in Delhi. In October, a SBI Cap Securities Report on the power sector termed implementation of power reforms in Delhi as a "boon to all stakeholders" and remarked that "steady replication of the Delhi model would be decisive in sustaining the power distribution sector". In November 2012, the Hon'ble Supreme Court of India expressed "satisfaction over the power situation in Delhi".

Going forward, not only will we continue to deliver and improve our customer centric initiatives, we will also redouble our efforts towards ensuring 24 x 7 power supply. Our focus would be to further strengthen our distribution network and consumer satisfaction levels. We reiterate our commitment to better understand your needs and concerns in order to bring about continuous improvements in our service deliverables.

Sincerely,

Gopal K Saxena



**We are listening**  
**Dial BRPL- 39999707**

## BRPL trains neighbourhood electricians

In response to popular demand from various RWAs in South and West Delhi, BRPL conducted series of trainings on "Essentials of Internal Wiring & Meters", to educate and train neighbourhood electricians, especially those nominated by RWAs. Around 250 participants attended the two training sessions conducted at Safdurjung Enclave in South Delhi and Tilak Nagar in West Delhi.

The training program launched a few years ago by BSES has so far trained over 1,000 neighborhood electricians. Conducted by BRPL's in-house experts, these sessions educate neighborhood electricians, among other things about, issues relating to internal house wiring, electrical safety, prevention of short circuits and electrical fires, importance of installing Earth Leakage Circuit Breakers (ELCB's) and energy conservation.

## Supreme Court on Delhi's power situation

