

 **BRPL WISHES YOU A MERRY CHRISTMAS AND HAPPY NEW YEAR** 

## Importance of correctly written cheques

A correctly written cheque/ Demand Draft not only goes a long-way to hasten the process, but also help in avoiding misappropriation of funds. Please follow these simple precautions, while making a cheque / DD in favour of BSES Rajdhani Power Limited.

For Bill payment / New Connection / Other 'Deposit' Works

✓ Always quote your 9 digit CA number - "BRPL CA No 123456789"

X Avoid writing only "BRPL" on the cheques / DD's

Also remember:

- According to a DERC directive, electricity bills of upto Rs 4,000/- can be paid through a variety of payment options, including cash, cheque, DD, Net Banking etc. However, bill amounts of more than Rs 4,000/-, **cannot be paid through cash**. They can be paid using any of the other convenient payment options being offered by BRPL.
- Cheque payments being dropped in a 'drop-box' should be deposited at least 3 days before the due date. This will help avoid any subsequent inconvenience.

## Proper wiring helps you stay safe!

Faulty Internal wiring, besides being a serious safety hazard can also play havoc with your electricity consumption. Follow these simple do's and don'ts and enjoy years of trouble free living:

- Check your Electronic Meter's EL LED indicator. Glowing EL LED indicates one or more of the following: (i) Earth is being used as neutral; (ii) Neutral wire is touching the earth wire; (iii) Phase/ Neutral wire is mixed with a neighbours phase/ neutral wire.
- Incorrect house wiring may affect electrical safety and can cause fire and mishaps.
- As per the Indian Electricity Act, 1956, please ensure all electrical work, including addition, alteration and adjustment should be undertaken only by qualified and certified electrical contractors.
- Install an Earth Leakage Circuit Breaker (ELCB). This simple yet very useful device detects Earth Leakage in your house and thereby preventing major mishaps. It is mandatory for consumer, having an electricity load of 5 KW or more to install an ELCB..
- Each independently metered consumer load must be directly connected to the distributing mains, only through its respective meter. If you have more than one meter installed in your building, get a qualified electrician to check that the wiring in the building is segregated.

## 'My Account' goes live on [www.bsesdelhi.com](http://www.bsesdelhi.com)

The much awaited 'My Account' – your own space on BSES' website site [www.bsesdelhi.com](http://www.bsesdelhi.com) – has gone live. This password protected module offers multiple benefits to BSES' consumers. They include:

- View account related information on 'My Account' dashboard
- Update latest contact details
- Activate SMS and Email Alerts
- Latest payment status / details
- Payment history
- Download latest bill
- Consumers with multiple accounts can register their account under a single User Id and password.

How to Register?

Registration for 'My Account' is simple and quick. Go to 'My Details' section on BSES' website and click-on 'My Account'. Click on new user and enter your 9-digit CA and meter numbers – both mentioned in your electricity bill. Follow the easy to understand instructions and in no-time your 'My Account' will be active.



We are listening  
Dial BRPL- 39999707

## Beware of Touts and Impostors!

Help us get rid of touts and impostors! BRPL has come across incidents of forgery and misrepresentation – where gullible and unaware customers have been targeted by imposters, conmen and touts. Customers have fallen for the false assurances of middlemen / touts – promising to have their "BSES" work done "speedily".

Please remember:

- No BRPL staff or representatives visiting your residences is authorised to accept any cash transactions on account of BRPL.
- All enforcement, fines, penalties and other commercial payments are to be made only at designated BRPL offices.

Please ascertain and verify the identity of persons visiting your premises and claiming to be from BRPL. If in doubt or you notice anything suspicious, please immediately alert BRPL' Vigilance Office on 011-262 73 311 (Between 9 am to 5:30 pm; Monday to Friday). On other days and other timings, please call 399 99 707 or dial 100 and inform the local Police.