

# Supenergy

**BSES**  
BSES Rajdhani Power Limited

...a joint venture with GONCTD

Jan - Feb 2011

## CEO's Message



Dear Customer,

Happy New Year! On behalf of BRPL, I am delighted to extend my warmest greetings to you and your family members, as we begin yet another journey of challenges, victories, lessons and changes in 2011 - not just another year, but the beginning of a new decade.

The year 2010 was an eventful one for Delhi in general and BRPL in particular. It saw Delhi successfully hosting the XIX Commonwealth Games. BRPL, along with BYPL, played its part as the host discom with aplomb by living-up to the challenge of powering India's largest ever sporting event without a single power-related incident.

The unprecedented heat wave during the summer of 2010, besides setting new records every other day, saw the electricity demand in Delhi soaring to 4720 MW in June 2010 - its highest ever, an eight percent increase over the maximum demand recorded last year. Despite the rising power procurements costs - going up by 142% since July 2002 - your Discom was fully geared up to meet the demand. We ensured a virtual uninterrupted power supply by maintaining a supply reliability of 99.7%. We are aware that a few pockets still remain where the supply situation and the network needs improvement. We are sure that we shall improve the same very speedily to provide quality uninterrupted service.

During the year 2011, our focus will be on supply side management and improving the Outage Management System (OMS) and SCADA interface. In our quest to improve the last mile customer interface, we are also working to enhance employee morale, motivation and training to provide improved services. Our focus would be to strengthen consumer/stakeholder satisfaction levels and taking them to a new high by further strengthening and simplifying systems and procedures, adopting new technologies and incorporating latest advances in IT and Customer Care.

We re-dedicate our resolve to strive to serve you better, provide quality 24 x 7 power supply and consolidate our relationship with you. In the end, I would like to appeal to all consumers to conserve electricity to lessen the impact of global warming.

With warm regards,

Gopal K Saxena  
Chief Executive Officer



We are listening...dial  
BRPL - 399-99-707

## Delhi CM flags-off BRPL' AIDS Awareness Rally



On the eve of the World AIDS Day, BSES Rajdhani Power Limited (BRPL) organized a students rally to spread awareness about AIDS. The rally was flagged-off by the Hon'ble Chief Minister of Delhi, Smt Sheila Dikshit. Starting from India Gate, the rally comprising over 300 students from N P Co-ed Secondary School, Tilak Marg, marched along the Rajpath - carrying placards.

## BSES wins India Power Award 2010 for "Overall Utility Performance - Urban Areas"



The 3rd India Power Award promoted by the Council of Power Utilities was presented to BSES discoms in the category "Overall Utility Performance - Urban Areas" on November 11. Mr Gopal Saxena, CEO, received the award on behalf of BRPL.

## BRPL CEO Part of GOI's 'India Smart Grid Task Force'

Mr Gopal Saxena, CEO, BSES Rajdhani Power Limited, has been nominated as member of the 'Working Group-3; set up by the Government of India, to focus on access of power to rural areas and reliability and quality of power to urban areas, under "India Smart Grid Task Force".

Working Group 3 will be chaired by the Chairman of the Central Electricity Authority. CMD REC will be the Co-chair. Other members include CMD (BESCOM), CMD (PGVCL, Vadodara), CMD (WBSEDCL) and Chief Engineer (DP&D), CEA.

The Government of India had constituted "India Smart Grid Task Force", under the stewardship of Mr Sam Pitroda, Adviser to the Hon'ble Prime Minister of India on Public Information Infrastructure and Innovation. The task force was set up with the aim of making India a world leader in the sphere of smart grid technology.

## Install ELCB - for safety and peace of mind

We request - our esteemed consumers - having an electricity connection of 5kw or more, to install an Earth Leakage Circuit Breaker (ELCB) in compliance with Sec 61A of the Indian Electricity Rules 1956 and DERC directives.