

# Supenergy

**BSES**  
BSES Rajdhani Power Limited



...a joint venture with GONCTD



Nov - Dec 2011

## BSES WISHES YOU MERRY CHRISTMAS AND HAPPY NEW YEAR

### BRPL customers to experience next gen LED Bulbs

BRPL' latest pro environment endeavor transgresses borders. The company has entered into a Memorandum of Understanding (MoU) with Lighting Science Group (LSG), America's leading manufacturer of Light Emitting Diodes (LED)'s.



The far reaching MoU, a first of its kind by any discom in the country, will see the two collaborate and explore avenues to demonstrate and promote energy efficiency using the next gen LED lighting. The scope of the association will also involve conducting field trials of various LED based lighting options, including street lights at select locations and making LED products available at competitive prices for BRPL customers of South and West Delhi.

The next generation LED bulbs fit perfectly into existing screw-in light sockets and create clean, bright light. Even when compared to a CFL, they use significantly less electricity and contain no mercury. They also have a significantly longer life span - the average life span of a LED being around 50,000 hours verses 8,000 hours for a CFL and 1,000 hours for an incandescent bulb.

### Earth Leakage Circuit Breaker (ELCB)

Earth Leakage Circuit Breaker (ELCB), a simple protective device that detects even a small "current to earth" (earth leakage) in one's premise, automatically tripping and disconnecting the electricity supply to the premises / equipment, thus preventing serious mishaps. It also detects faulty and inter-mixing of internal wiring - preventing potential wastage of electricity.

Section 61 A of the Indian Electricity Rules, 1956, makes it mandatory for all existing and new consumers, having an electricity connection of 5 kW and above, to install an Earth Leakage Protective Device at their premises.

DERC has also directed discoms to ensure strict adherence to the above Rules as a pre requisite for providing a new connection of 5kw or more. We request - our esteemed consumers - having an electricity connection of 5kw or more, to install ELCB.

It's a small price to pay for safety & secure life!



**We are listening...dial  
BRPL - 399-99-707**

### Making life Simpler for Customers

Based on feedback from its consumers, BSES continues to make its bill payment process as hassle free as possible. BSES customers today have the convenience of paying their electricity bills at over 5000 locations through a wide spectrum of options including BSES Cash Counters, Net banking\*, Credit Cards, Neighbourhood Suvidha outlets, SMS, Phone, Internet, Easy Bill outlets, ITZ Cash Cards, Oxigen outlets, Bill Payment Kiosks, Skypak drop boxes, Nikat drop boxes, Jeevan Centres among others.

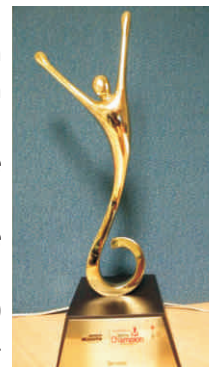
*Advisory - Online payment through Credit / Debit Cards involves processing charges of 0.90% of the bill amount by the merchant banker and debited to your card / account.*

### Register for SMS Alerts and Bill on Email

Help us serve you better! Please register your mobile number and email id for handy SMS alerts on billing, payment details and 'Bill on Email'. Alternatively, call our 24x7 helpline number 399-99-707, or write to us at [brpl.customercare@reliancecda.com](mailto:brpl.customercare@reliancecda.com).

### BSES' IT nets 3 Awards

It's been raining awards for BSES in the IT domain. In the last few weeks, BSES has won three coveted awards. The first of the awards presented was the CIO 100 Award for EDGE - SLCC. This was followed by the 'SKOCH Digital Inclusion Award 2011' for its Project EDGE - SAP ISU implementation for Key Consumers and the Express Uptime Champion Award 2011.



By winning these awards, BSES has once again demonstrated its position as one of the leading technology implementers in India. These awards exemplify not just a change in technology, but a fundamental shift in BSES' business approach