

SYNERGY

BSES

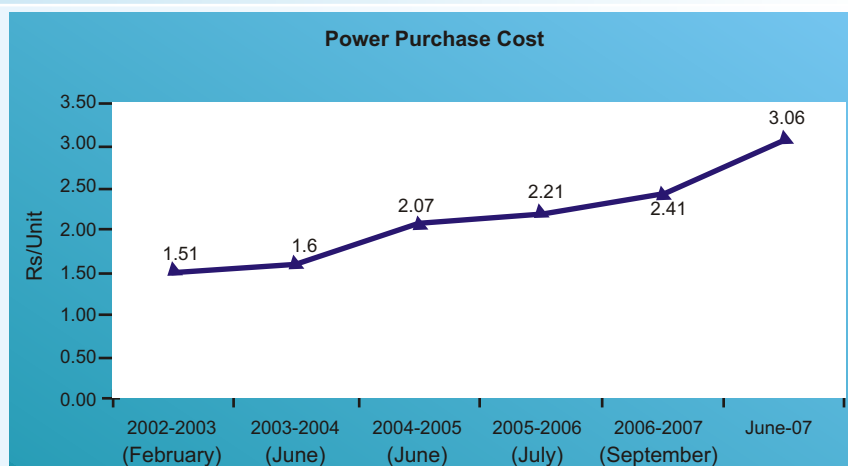
BSES Rajdhani Power Limited

September - October 2007

BRPL gets you electricity...Despite rising costs

Electricity is a scarce resource. It comes at a premium, more so when it has to be procured from the open market. As BRPL is a distribution company and does not generate power, it - with the assistance of Delhi Power Procurement Group since 1 April 2007- buys power from states including Orissa, Gujarat, Himachal Pradesh, Madhya Pradesh, West Bengal, Uttarchancal and Uttar Pradesh.

The average cost of buying power has increased by over 100% - from Rs 1.51 in 2002 to Rs 3.06 in 2007 (see chart). Our commitment to provide reliable and quality electricity however, remains rock strong and we seek your cooperation for attaining new heights.



CAUTION

R U buying/selling property???

R U taking / leaving rented accommodation (including Government quarters/flats/bunglows)???

Then PLEASE remember to take a "No Dues Certificate" from BRPL to avoid any problems in the future with regards to outstanding dues.

The last Bill paid is not the conclusive proof that no other dues are outstanding. There could be other dues which can be broadly classified as follows:

- Enforcement
- Assessment for the period for which meter remained defective (which is done only after six months after the replacement of defective meters)
- Adjustment of Bill from Provisional to Actual
- Dues kept as deferred pending settlement of dispute.
- Dues kept as deferred for the installment not yet due.
- Dues of Temporary Connection on the Premises taken for construction/renovation/social function etc.
- Cost of the meter which was tampered, burnt or found defective at the time of change of occupancy etc.

CAUTION: No representative of BRPL is authorized to collect any payment at customer's residence. Payments of all bills are to be made only at designated BRPL offices. In case such inappropriate requests are made, please dial 399 99777 and register a complaint or call 100 and inform the Police about the same.

Be our consumer - ensure bills carry your name

- You should get the registered consumer's name on the electricity connection at your premises changed whenever there is a change in ownership or occupancy of your premises, eg, in case of sale of property, inheritance of property etc.
- In case you need to update the name on the electricity connection at your premises, please visit the division office along with proof of photo identity and proof of legal ownership, clearly specifying the premises address.
- If you furnish the receipt for the security deposit paid by the past owner, you would not be required to pay security deposit in your own name.
- Otherwise you would have to pay the current security deposit charges as per DERC regulations and become a registered consumer.

Help is only 8 digits away

Power Supply	42895556
Billing & Metering	39999707
Anti Corruption	39999777



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To locate nearest Easy Bill outlet, Call: 1800-11-75-75 (Toll-Free)



ONE-STOP
BILL PAYMENT SHOP

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