## Paytm Wallet Cashback Offer – 7 baar 70 Offer wef 1st Apr 2018 – valid till 31st Oct 2018

## **Frequently Asked Questions:**

- 1. Do I need any promocode to avail the cash back offer?
  - Yes, you need to enter promocode BSES70 in Paytm app.
  - On the payment page, click on "Have a Promocode", enter the promocode BSES70, and then proceed for payment.
- 2. Is there any minimum bill payment amount required for cash back?
  - No minimum bill payment amount is required; you are eligible for 50% (up to Rs.70) cash back per bill per CA number per month.
- 3. I have missed the payment due date, can I get cash back?
  - Yes, you will still get cash back for bill payment after due date.
- 4. Will I be eligible for cash back for making 2 bill payments in 1 month?
  - The promo code 'BSES70' is valid for 1 bill per month. You can pay the second bill on next month to be eligible for 50% cash back up to Rs.70
- 5. I have 2 CA numbers. Can I avail cash back offer for both?
  - You can avail cash back for 1 CA number per Paytm wallet. In case you have another Paytm wallet, use it to avail cash back on your 2<sup>nd</sup> CA number. This cash back offer is valid till 31<sup>st</sup> October 2018.
- 6. I have made the payment but have not received Cash Back (Channel of complaint- Call Centre, Email, Visit at Customer Care Centre)
  - Check when the payment was made by customer
  - If customer has not received cash back, capture the below details and share a collated xls file
  - Customer Name
  - CA Number
  - Payment Date (dd-mm-yyyy)
  - Mobile Number with which Paytm is registered
  - · Month for which cash back is not received







## Get ₹70 Cashback on each Electricity bill paid for 7 months!

Promocode: BSES70

To Pay, Scan QR Code in Paytm App

