

June 20, 2017

Press Release

Monsoons: Simple precautions will go a long way in keeping Delhiites safe

- **BSES fully geared for the monsoons**
- **Monsoon action plan has an integrated proactive approach**
- **Undertaking measures to minimise moisture related breakdowns**
- **In case of an emergency, consumers can reach BSES through:**
- **BRPL:1800 10 39707, BYPL: 41999808 or its Mobile App**
- **Power theft by hooking can be a serious safety hazard, especially during the monsoon months**

The rains are here! Adhering to simple safety guidelines, BSES and its customers, together, can help ensure safe and incident free monsoons. In order to safeguard human lives and equipment, at times, it also becomes necessary to switch off the electricity supply to an affected area as a precautionary measure.

Some of the unique problems during monsoons are water-logging, strong winds uprooting of trees/ falling branches that damage electricity installations, resulting in outages.

Gearing up for the monsoons

To ensure that BSES' nearly 40 lakh customers enjoy the pleasant weather and an incident free power supply, BRPL and BYPL are undertaking all possible measures. The discoms' monsoon action plan has an integrated proactive approach, which is not only aimed at ensuring consumers' or installations' safety, but also is aimed at minimizing the down time of power supply arising out of exigencies during monsoon.

BSES discoms are fully geared for the monsoons by undertaking extensive pre-monsoon checks and preventive maintenance of its equipment. To reduce the incidence of moisture related breakdowns, BSES discoms are also taking active measures to minimise the accumulation of moisture in the Grids and Panels. They include:

- Height of the foundation (base) of transformers in low-lying areas increased to safe levels
- Cleaning roof tops to avoid water logging that in turn may create seepage and moisture in the switchgear
- Cleaning trenches
- Pruning of trees in co-ordination with civic agencies, wherever feasible, to prevent entangling with overhead BSES cables
- Proper fencing around all plinth and pole mounted transformers

According to a BSES spokesperson, “We urge all to alert BSES in case somebody comes across fallen trees / branches on electricity wires due to rain or strong winds. This will enable us to take prompt corrective action. We also request people to stay away from an electric pole or an electric installation, if it is surrounded by water.”

Advisory for customers

- Stay away from electrical installations like electricity poles, sub-stations, transformers, streetlights etc
- Caution children from playing near electricity installations, even if they are barricaded. Advise children not play in parks that are water logged.
- Get entire wiring in your premises thoroughly checked and tested by the Licensed Electrical Contractor.
- Put off the main switch in case there is water logging or leakage observed in the meter cabin. Put on the main switch only on ensuring that all faults have been rectified properly.
- Install an Earth Leakage Circuit Breaker (ELCB) to help avoid shocks and mishaps
- Keep a “Tester” at home. If a switch is wet, do not touch it. First use a “Tester” to check if there is an electricity leakage. If need be, call your electrician

In case of an Emergency

In the event you notice any fallen cable, pole or exposed wiring, please inform 399 99 707 (for South & West Delhi) and 399 99 808 for (East & Central Delhi) areas. In case of any emergency, apart from the 24 x 7 call centre numbers, consumers can reach BSES through its emergency numbers (BRPL 1800 10 39707, BYPL 41999808) or through its Mobile App.

Power Theft

Power-theft by way of hooking into an electricity system poses a serious safety hazard, especially during the monsoon months. Despite BSES putting-up insulated conductors (instead of the bare conductors), anti-social elements indulging in power theft puncture the over-head electricity cables and illegally hook on to our systems - jeopardizing the lives of people around them. Invariably these ‘hooked on’ wires are not insulated or properly fixed, in case of windy or rainy weather, they can fall-off, and cause grievous injury or even fatalities.

Appeal to consumers

BSES appeals to all citizens of Delhi to please report and convince people not to illegally draw electricity by hooking on to mainlines or electrical road side equipment. Citizens / RWA’s are requested to immediately alert BSES by calling 39999707 (BRPL) and 39999808 (BYPL) or inform the Police for any electricity theft cases. This will enable necessary action to be taken. BRPL & BYPL are premier power distribution companies and Joint Ventures between RelianceInfrastructure Limited and GoNCT.

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