

December 6, 2017

Press Release

BSES in Association With DSLSA to Organize Special Lok Adalats on Dec 9 & 10

Hassle-free and on-the-spot settlement of power-theft cases

- **Last opportunity being provided to these consumers to settle their power theft cases**
- **Letter/ Notices sent to 20000 consumers / litigants in South, West, East and Central Delhi**
- **Facility to apply for on-the-spot new connection / re-connection after clearing dues**
- **Last 14 Lok Adalats have settled around 22000 cases with a value of around Rs 150 crore**
- **Helps consumers settle cases quickly and in an inexpensive manner**
- **Lok Adalats go a long way to reduce the pressure on the Courts**

New Delhi: In response to consumers' requests, BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL), in association with Delhi State Legal Services Authority (DSLSA), are organizing a two-day Lok Adalat on Saturday December 9 and Sunday December 10, 2017.

While BRPL's Lok Adalat is being organised at the District Courts Saket & Dwarka, BYPL's is being organised at Permanent Lok Adalat Building, ITO (Near Mata Sundari College) & the District Court Karkardooma. The two-day affair will take place between 10 am and 3 pm on each of the two-days.

The two-day Lok Adalat will provide BSES customers/ litigants residing in South, West, East and Central Delhi, a one-time opportunity, for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that are either pending in any Court of Law or are yet to be filed in any Court of Law will be taken up by the Lok Adalat.

Customers desirous of settling their power theft cases can either attend in person or through their Advocates / Authorised representatives carrying authorisation letter. They should carry their Photo Id and a copy of their theft bill.

Facility for on-the-spot re-connection / new-connection

For convenience, BSES will facilitate consumers to apply for on-the-spot re-connection / new-connection, after 'settling' the case and paying their dues at the Lok Adalat.

Around 20,000 letters/notices have been sent to BSES customers/litigants with regards to the Lok Adalat. Of these, the maximum numbers of cases are from the Najafgargh and Daryaganj divisions.

BSES Divisions with the highest number of cases

BRPL	Najafgargh	Mundka	Jaffarpur	Saket	Sarita Vihar
BYPL	Daryaganj	Paharganj	GT Road	Nand Nagri	Yamuna Vihar

To reduce the response time to dispose off cases, a total of 38 Courts (BRPL- 20, BYPL- 18) will be set up for the purpose. Moreover, keeping with BSES' pro-environment policies, this two-day Lok Adalat promises to be "green" and an environment friendly affair. BSES and DSLSA are taking special care to make this Lok Adalat a paperless one. There will be no physical movements of files. All relevant case documents and files will be accessible from the around 40 computers that will be deployed for the purpose.

Last Opportunity

This is the last opportunity being provided to these consumers to settle their power theft cases. In case of a default, the company will be compelled to initiate criminal proceedings against these consumers under the relevant provision of Electricity Act, 2003.

Announcing the Lok Adalat, BSES spokesperson said, "The last 14 Special Lok Adalats have seen around 22000 cases with a value of around Rs 150 crores getting settled on the spot. We are expecting a good response to this Lok Adalat as well. These special events resolve cases in the quickest possible time. BSES is also making special arrangements, like setting up Help Desks – manned by specially trained officials - to hand hold each consumer and to make the entire experience as hassle free as possible."

"We appeal to consumers of South, West, East and Central Delhi to make full use of this golden opportunity to settle their power theft related grievances in an amicable manner. It also gives them a chance to escape from a time consuming and expensive legal process and come in the billing net by applying for legal connections. Such Lok Adalats go a long way in reducing the burden on the courts"-**added the spokesperson.**

Post their 'settlement orders', customers will be given sufficient time to pay their bills. Further, cash counters will be set-up, enabling the customers to pay their bills on-the-spot. They can also pay at the designated BRPL/BYPL offices.

To ensure the success of the Lok Adalat, BSES is taking all possible steps to inform eligible customers through various channels. Besides sending letters / notices, Whats App Messages, the company is also running radio spots on popular FM station.

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCT.



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