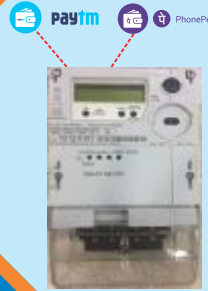


BSES Pre-Paid Meters Can Be Recharged Digitally

BSES is leveraging technology and digital platforms to provide a hassle free experience to its consumers. Consumers can connect with the discom and apply for a host of services from the comfort of their homes and offices using Mobile App, website and social media mediums like Facebook and Twitter.

Now, BSES has also extended the prowess of 'digital' to the realm of pre-paid meters. Besides applying for a pre-paid meter, a BSES consumer (tenant) can also re-charge his/her meter, without even visiting a BSES office. They can re-charge them online through e-wallets like Paytm and PhonePe and through BSES' Mobile App and Website. A pre-paid meter can also be re-charged by visiting a BSES payment counter (between 9 am and 3 pm).



Putting green foot forward: 27% of BSES' power portfolio to be green by FY 2021-22

BSES discoms are committed for the promotion of renewable power in Delhi while ensuring, minimal burden on the consumers. To fulfill their commitment to renewable energy, BSES discoms have signed long-term power purchase agreements amounting to around 1700 MW to procure green power at very competitive prices. These will help take the share of green power in BSES' power portfolio to around 27% (1700 MW) by 2021-22.



Apart from these efforts, BSES discoms have energised over 1800 Roof top solar installations (~65 MW) in their licensed area. These, along with programs like 'BSES' Solar City Initiative' are going a long-way in promoting sustainable growth.

Don't use a DG set, take a temporary electricity connection from BSES

In the wake of rising pollution, like last year, the Environment Pollution Control Authority (EPCA) has provisionally banned the use of Diesel Gensets in Delhi. BSES consumers need not worry. You can get a prompt and hassle-free temporary electricity connection for functions/ marriages/ religious gatherings and many other purposes. It is cheaper, safer, noise free and pollution free.

To get a tatkal* temporary electricity connection:

- Call BRPL: 19123 / 39999707
- Visit the nearest BRPL Division Office or
- Apply and pay on BSES' website www.bsesdelhi.com / Mobile App



*Terms and Conditions Apply

BRPL to install a Water ATM in West Delhi



In partnership with the Delhi Jal Board, BRPL is installing a water ATM in West Delhi. An MoU was signed yesterday by Mr. Amal Sinha, CEO, BRPL & DJB CEO, Mr. Nikhil Kumar, IAS. Senior DJB officials Mr. Shalabh Kumar & Mr. Mukesh Kumar, IAS, were also present. To be launched soon, the water ATM will provide 1500 households, 20 litres of purified drinking water daily.

Now simply WhatsApp to get duplicate electricity bills and register 'no current' complaints



DUPLICATE BILL

#Bill <space>
9-digit CA number to
9999919123



NO CURRENT COMPLAINT

#NC <space>
9-digit CA number to
9999919123

Important information!

Consumers are requested not to accept manual receipts for any transaction at a BSES business location, including cash counters. Only accept computerised receipts.

Register 'No Supply' complaints through convenient options like Mobile App and WhatsApp



Toll Free 24x7
19123



WhatsApp
Duplicate Bill
(Type #Bill 9 digit CA No &
send to 9999919123)



WhatsApp
Register 'No Supply' complaints
(Type #NC 9 digit CA No &
send to 9999919123)



Emergency (Fire & Shock)
1800 10 39707

Send your feedback to: Corporate Communications, BSES RAJDHANI POWER LIMITED, BSES Bhawan, Nehru Place, New Delhi - 19

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