



BSES Rajdhani Power Ltd

Corrigendum-I	Response to Pre-Bid Queries
Date	13.03.2026
NIT NO	CMC/BR/26-27/FK/CR/KB/1342
Work	Hiring of Bharat Bill Payment Operating Units (BBPOUs) for collection of Electricity Bill Payments & Prepaid Meter Recharge for BSES Rajdhani Power Limited.

Query Type Technical/Commercial	Clause No	Page No	BRPL Clause	Bidder Query	BRPL REPLY
General Query			Due Date for Submission of Tender: 27.03.2026, 1500 HRS	Considering the Financial Year end, would request extension of the RFP submission till 17th April	Tender conditions shall prevail
General Query			Transaction count & Amount	Please provide the BBPS Transaction Count & Amount of BSES Rajdhani power limited and BSES Rajdhani Prepaid meter recharge for last 12 months.	Attached
Commercial	Section -I (2.4.1)	6	EMD and Tender Fee	EMD and Tender fee should be allowed through electronic fund transfer. Kindly share the bank account details to submit the tender cost and EMD as physical DD for tender fee and BG/FD for EMD is not possible.	Tender fee to be submitted as DD and EMD to be submitted in the form of BG/FD as per Tender conditions. In case of NEFT, bidder to share the UTR details along with the tender submission. Bank details already shared in the RFP
Technical	Section -I (4.1.1)	7	Bidders should be an authorized entity (BBPOU) in BBPS system.	Additionally, bidder should be authorized by at least 25 billers to operate as default OU out of which at least 2 should be electricity board.	Once NPCI has issue OU licence, then no other qualification is required
				Performance Certificate of at least 10 billers to be submitted.	Once NPCI has issue OU licence, then no other qualification is required
				Currently more than 100 billers are live on BBPS platform.	Once NPCI has issue OU licence, then no other qualification is required
Commercial	Section -I (4.1.2)	7	Commercial Criteria	Add Additional Criteria – Bidder should be a profit making entity for at least 3 years [required for most government tenders] with minimum profit of at least Rs 50 Cr/year.	Tender conditions shall prevail
Technical	Section -I (4.1.1)	7	Technical Criteria	Bidder should have at least 10 Agent Institute	Once NPCI has issue OU licence, then no other qualification is required
Commercial	Section -III (4.2)	25	The rate will remain firm and final for the entire duration of work to be carried out by the Contractor, and are not subject to any escalation and variation for any reason whatsoever.	Request to allow the change in the commercials quoted in case of any changes in NPCI commercials structure, addition of new charges etc.	Tender Conditions prevails. However, As & when NPCI issues official communication regarding increase / decrease in charges, it may be considered.
Technical	Section - V (4.1)	61	The selected bidders should include our 100% transactions under NPCI Settlement	As per RBI guidelines BBPOU is allowed to process the transactions through On-U's and Off Us channels. However both these transactions are reported to NPCI. Hence would request you to kindly allow the transactions to be processed under On-U's and Off Us.	As per NPCI guidelines
Technical	Section - V (4.2)	61	Collections should be deposited on T+1 day (Before 12:00 PM, positively)	This should be changed to T+1 bank working day and not later than 4:00 PM since penalty will be imposed on delay.	Tender conditions shall prevail. Case to case basis it may be considered
Technical	Section - V (4.3)	61	MIS should be sent to BRPL on T+1 day (Before 11:00 AM on all days)	This should be changed to T+1 working day by 1:00 PM since penalty will be imposed on delay.	Tender conditions shall prevail. Case to case basis it may be considered
General Query	Appendix VI (Litigation History)	74	Litigation History to be submitted by bidders	NA or self-declaration by bidders for no litigation history	Self declaration on bidders leeterhead is required
Technical	3. Scope of Project	61	The overall scope of work of the BBPOUs is to act as an aggregator and provide end to end full range of service to BRPL	Kindly confirm if the scope is limited to Electricity Billpayment and Prepaid meter payment is out of scope;	Scope includes both bill payment and Prepaid Meter recharge. BOU licence is must to apply. This tender speaks only for OU and not an aggregator

Technical	3. Scope of Project	61	The overall scope of work of the BBPOUs is to act as an aggregator and provide end to end full range of service to BRPL	Kindly confirm that the scope is limited to BOU / Biller integration and COU is out of scope	It is clear that the tender is for OU and not for an aggregator
Technical	3. Scope of Project	61	Multilingual language support	The interface is expected to be over API, may we know the purpose of Multilingual language support, please	Preferably English language is required
Technical	3. Scope of Project	62	Complete the necessary integration with BRPL and ensure communication with aggregator/ BBPOU over secure channel	Integration between NBBL and BOU is over secured channel, may we know if the integration with BSES is over Internet or MPLS or VPN?	Over Internet
Technical	3. Scope of Project	62	Credit the BRPL account on the day of payment transaction receipt and as per fapplicable settlement cycle The total payments (without any deductions) towards Electricity bills collected have to be Deposited/Transferred at the designated Bank Account on a daily basis i.e. it must be deposited T+1 day (Before 12:00 PM, positively).T here is Transaction date on which consumer made the payment.	There are two clauses on settlement to BRPL. Kindly confirm if T+1 Settlement is fine?	Tender conditions shall prevail. Case to case basis it may be considered
Technical	3. Scope of Project	62	Bidder should be in position to migrate to online mode for obtaining bill data & updating payment on real time basis.	Kindly clarify if the integration is online and that the benefit to customer is given on immediate basis. The existing Biller MDM explains that BSES is Online Biller. If so, can you clarify the clause mentioned here and the necessity for migration to online mode	Realtime posting will be implemented and side by side .txt file with MIS is required to be mailed on T+1 morning.
Technical	3. Scope of Project	62	Chargeback cases should be sent for addressable on a daily basis. No direct debit is permissible.	Chargebacks remains unanswered are automatically debited by NBBL. Trust chargeback clause remains and can be adhered as per NPCI/NBBL expectation	Without our approval,no direct debit is allowed.
Legal			Deviation or changes to GCCs and SCCs	The SCCs and GCCs are not suitable for a biller onboarding contract on BBPS; It is better to suited for a works contract; Some of the provisions are contradictory to each other and may lead to ambiguity in interpretation	Tender conditions shall prevail
Legal	CI: 43ASSIGNMENT BY THE COMPANY OF GCCs		Assignability	Please note that contract cannot be assigned to another entity as biller onboarding is specific to this entity	Tender conditions shall prevail
Commercial	--	--	BBPS Terms & Conditions	BRPL must agree to BBPS T&C.	BRPL is a biller under NPCI. No further schedule is required
Commercial	Penalty Clause	62-63	Rs. 5,000/day + MCLR + 3.5%	Request monthly penalty cap of billing to avoid unlimited exposure. Or atleast provide some relaxation in Rs. 5000/ day amount.	Tender conditions shall prevail
Commercial	SLA	62-63	MIS & Settlement timelines	Request 60–90 min grace period before penalties.	Tender conditions shall prevail
Commercial	SCC 6.2	26-27	Two days max collection	Request CPBG calculation on average daily collection or capped enhancement since SGF is always available for safeguard of Biller's settlement.	Tender conditions shall prevail
Commercial	SCC 6.3	26-27	BG issuance	Request acceptance of scheduled private banks for BGs.	Tender conditions shall prevail. The CPBG shall be issued from any nationalized / scheduled bank as per company format.
Technical	Scope	61-62	Real-time integration	Confirm full API-based integration and latency SLA.	It will be provided after selection of OU's
Technical	Infra	--	Connectivity	Share DC/DR details, connectivity model, RTO/RPO.	It will be provided after selection of OU's