

**NIT: Rate Contract for AMC & Support Services for NON-IT Infrastructure (Electrical, BMS, Access Control, Fire related CCTV, Water Leakage System, Rodent repellent, Racks and others Materials) in Data Center in BRPL**

**Pre – Bid Replies for Tender No. BR/ENQ/22-23/RB/CR/KB/1484**

S.No	Query Type Technical/ Commercial	Page No	Clause No	NIT Clause	Bidder Query	BRPL REPLY
1	Commercial	4	1.3.1	The bidder should be authorized by Precision Air Conditioning (PAC) and Non IT Infrastructure Equipment manufacturer in the IT Data centre. The letter of Authorization from the manufacturer will have to be produced by the bidders.	Kindly allow for Manufacturer's Authorization for PAC with technical bid only for technical evaluation and for rest other items to be submitted after PO finalization. As services for PAC are provided directly by OEM and for other items we will have to have back to back arrangement with third party only.As OEM doesn't provide services directly.	OK
2	Commercial	21	9.2	The Contract Performance Bank Guarantee shall be of 10% of the total value of order and shall be valid till contract validity, plus three (3) months towards claim period.	In most tenders today, PBG is asked for 3% so please change it to 3% Performance Bank Guarantee	No change
3	Commercial	19	8	i. The contractor would execute these works through their own resources.	Kindly confirm minimum no. of resident manpower to be deployed along with minimum required qualification and experience. Please include a line item for manpower in the price schedule.	This will be service contract hence manpower to be kept is to be decided by bidder.minimum Qualification of manpower can be kept in order.Pls share your recommendation

4	Technical				Please allow for Site Visit for health check of equipment	OK
5	Technical				Please Clarify Year of Commissioning of Equipment	2019
6	Technical				LT panel Breakers details required.	pls collect during site visit
7	Technical	39 & 41	Annexure A	At page no. 39 make of CAC system is Carrier & at page no. 41 make of CAC is Daikin	Pls confirm the make of CAC system	pls confirm during site visit.
8	Technical	39 & 40	Annexure A	At page no. 39 Qty of Rodent transducers are 9 nos. & at page no. 40 qty of transducers are 12 nos. And the make of Rodent system also different.	Pls confirm the Qty of Rodent Transducers & Clarify the make of Rodent Reppellent system	pls confirm during site visit.
9	Technical	39 & 41	Annexure A	At page no. 39 Qty of cameras are 8 nos. & at page no. 41 qty of cameras are 07 nos. And the make of Camera & NVR also different.	Pls confirm the Qty of Cameras & Clarify the make of CCTV surveillance system.	pls confirm during site visit.
10	Technical	39 & 40	Annexure A	At page no. 39 qty of detectors are 16 nos. & at page no. 40 qty of detectors are 28 nos.	Pls confirm the Qty of detectors.	pls confirm during site visit.
11	Technical	40	Annexure A (1)	19" 42U Rack with PDU & ATS switch	Pls Provide the Make of Rack, PDU & ATS	pls confirm during site visit.
12	Technical	31	II (g)	Consumables like Oil, filters, fire extinguisher gas, etc are to be estimated and included in AMC cost.	In case of fire in data centre Novac 1230 gas refilling shall be on chargeable basis as actual.	ok in case of fire but in case of leakage, bidder has to provide

13	Technical	5	1.3.1	The bidder must submit valid Class-1 Electrical Contractor License and ESI & PF Registration Certificates.	We request BRPL to kindly remove the requirement of having Electrical Contractor License as qualifying requirement. It may be kept optional please.	Can not be removed
14	Technical	5	1.3.1	Bidder must possess ISO 9001:2015 certification for Maintenance service and Infrastructure management services.	Kindly amend the criteria as: Bidder must possess ISO 9001:2015 certification.	It will remain same
15	Technical	5	1.3.1, 1.3.2	TECHNICAL QUALIFYING CRITERIA and COMMERCIAL QUALIFYING CRITERIA	Kindly add the following clause for Technical & Commercial Qualifying criteria:  "In case of corporate restructuring, all the Qualifying Requirements / Eligibility Criteria (or any other criteria pertaining to bidder's credentials) can be met by the bidding entity itself, or by the bidding entity's parent company (if the bidding entity is 100% owned subsidiary of the parent company) or by its 100% owned fellow subsidiary company. Supporting documents of the parent company's / fellow subsidiary company's credentials shall be acceptable for all the Eligibility Criteria and any other criteria requiring bidder's credentials to qualify."	Not Clear
16	Commercial	19	8.0	8.0 HUMAN RESOURCE CLAUSE: The contractor would execute these works through their own resources.	We request BRPL to allow sub-contracting/outsourcing of works, if required, with prior intimation to BRPL.	Ok with prior approval of BRPL

17	Technical	21	9.0	9.0 CONTRACT PERFORMANCE SECURITY BANK GUARANTEE:The Contract Performance Bank Guarantee shall be of 10% of the total value of order and shall be valid till contract validity, plus three (3) months towards claim period	As per GOI circulars dated 12-11-2020 and 30-12-2021, Performance Security should not be more than 3% of the contract value. Kindly amend the clause accordingly.	No change
18	Technical	44		SECTION-V: PRICE FORMAT	Please define minimum Manpower details which is require to maanage day to day site operation.	Bidder to define same to ensure service SLA and suggest qualification criteria to be added in RFP
19	Technical	44		SECTION-V: PRICE FORMAT	Please mention whether the price is to mention inclusive of taxes or without taxes, also share the duration of rate contract	Rates to be mentioned for 01 Year as per the Price format . Duration/validity of rate contract 3 years as per the tender document.
20	Technical	39		Annexure – A	Please mention equipments insttallation and mfg date to estimate the AMC cost and equipment healths.	Sify has installed equipment .As our acceptance AMC ended on 1st March 2022
21	Technical	31	p	2 Extra Camera Installation to cover dark areas and shifting of DG View camera	Please mention technical specifications for cameras/cables and also define the approximate length of cabling require. Please clarify that there is no civil work involve in laying the cable.	Pls get site visit done.Camera should be be compatible with existing NVR or should be equivalent
22	Technical	31	q	Voltage and current reading configuration on BMS	We understand that there is no cable laying work involve in this, please clarify the same.	Pls get site visit done.
23	Other	32	n	n. Earthing of DC and BMS equipments mentioned in annexure1 needs to be ensured by bidder. In case earthing is not working properly bidder has to inform BRPL and get earthing done by BRPL team.	We understand that bidder has to support for routine maintenance of earthing only and If any replacement require that will be in scope of BRPL.	Bidder has to verify,maintain and do earthing in case of any issue.
24					Please share minimum qualification of manpower.	Pls share recommendation