

BSES RAJDHANI POWER LTD (BRPL)

Notice Inviting Tender (NIT)

for

**“Business Functions for Electricity Distribution work in
BRPL”**

NIT No.: CMC/BR/22-23/RB/CR/DG/1066

Dated: 19.09.2022

Due Date for Submission of Tender: 10.10.2022, 1630 HRS

Date and Time of opening: 10.10.2022, 1645 HRS

BSES RAJDHANI POWER LIMITED,

BSES Bhawan, Nehru Place, New Delhi – 110019.

Corporate Identification Number: U74899DL2001PLC111527

Website : www.bsesdelhi.com

(This document is meant for the exclusive purpose of bidding against this NIT Number /Specification and shall not be transferred, reproduced, or otherwise used for purposes other than that for which it is specifically issued).

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CHECK LIST
(FOR BID SUBMISSION)

S. No	Item Description	Yes/ No
1	BID INDEX	
2	COVERING LETTER	
3	TENDER FEE	
4	EARNEST MONEY DEPOSIT	
5	POWER OF ATTORNEY	
6	BID FORM DULY SIGNED	
7	NON-DISCLOSURE AGREEMENT (NDA)	
8	NO DEVIATION DECLARATION (NDD)	
9	UNPRICED TECHNO-COMMERCIAL BID (IN SEPARATE SEALED ENVELOPE-1)	
10	PRICE BID (IN SEPARATE SEALED ENVELOPE-2)	
11	COMPLETE BID DOCUMENTS, ENVELOPE 1 & 2 (IN SEPARATE SEALED ENVELOPE-3)	

SECTION- I

REQUEST FOR QUOTATION (RFQ)

SECTION- I
REQUEST FOR QUOTATION (RFQ)

1. GENERAL

BSES Rajdhani Power Limited invites sealed tenders on a “Single Stage: Two Envelope” bidding basis (Envelope –I, Techno-Commercial Bid & Envelope-II, Price Bid) from eligible Bidders for award of contract for “Business Functions for Electricity Distribution work in BRPL”.

- 1.1. The bidder must qualify the requirements as specified in heading “Qualifying Requirements” of this RFQ.
- 1.2. The sealed envelopes shall be duly super-scribed as:

“NIT No.: CMC/BR/22-23/RB/CR/DG/1066 Dated: 19.09.2022”

for

“Business Functions for Electricity Distribution work in BRPL”

- 1.3. Schedule of the tendering process is given below. Detailed Specification, Scope of Work, Terms & Conditions, etc are mentioned in the Tender documents, which is also available on our website.

Cost of Tender Documents (Non- Refundable)	Rs.5900/- (including GST)
Earnest money Deposit	Rs 27 Lakh
Duration of the Work	36 Months
Tender documents on sale	19/09/2022 to 10/10/2022 (Working days)
Date & time of Submission of Bid	10/10/2022 till 1630 HRS
Date & time of opening of Techno- Commercial Bid	10/10/2022 till 1645 HRS

- 1.4. The tender document can be obtained from address given below against submission of non-refundable demand draft of **Rs.5900/-** drawn in favour of BSES Rajdhani Power Ltd, payable at Delhi:

Head of Department
Contracts & Material Dept.
BSES Rajdhani Power Limited
1st Floor, “C” Block, BSES Bhawan
Nehru Place, New Delhi -110019.

- 1.5. Only DD shall be accepted for tender fees.
- 1.6. The tender documents will be issued on all working days up to the date mentioned in clause 1.3. The tender documents & detail terms and conditions can also be downloaded from the website www.bsesdelhi.com. In case tender documents are

downloaded from the above website, then the bidder has to enclose a separate demand draft covering the cost of bid documents.

2. POINTS TO BE NOTED

- 2.1. Works envisaged under this contract are required to be executed in all respects up to the period of completion/ duration of work mentioned above.
- 2.2. Only those agencies, who fulfil the qualifying criteria as mentioned in clause 3 should submit the tender documents.
- 2.3. BSES RAJDHANI Power Ltd reserves the right to accept/reject any or all bids without assigning any reason thereof and alter/amend/modify/add/reduce the amount and quantity mentioned in the tender documents at the time of placing Order
- 2.4. The bid will be summarily rejected if:
 - (a) **Earnest Money Deposit (EMD)** and **Tender Fee** of requisite amount is not deposited as per tender conditions
 - (b) Bid received after due date and time.

3. EMD

- 3.1. The bidder shall furnish, as part of its bid, an EMD of the requisite amount. The EMD is required to protect the Company against the risk of Bidder's conduct which would warrant forfeiture. The EMD shall be denominated in any of the following forms:
 - (a) BG from nationalized / Scheduled Bank, as per the format annexed in the tender document ,in favour of BSES Rajdhani Power Limited valid for 6(six) months from original due date of bid submission.
 - (b) Fixed Deposit (lien marked in favor of BSES RAJDHANI POWER LTD) valid for 6(six) months from original due date of bid submission.
- 3.2. Please note that bank details as given below have been provided only for the purpose of making BG for EMD.

Beneficiary Name	: BSES Rajdhani Power Limited
Bank Name	: State Bank of India
A/c No.	: 40214783615
IFSC Code	: SBIN0009601
- 3.3. The EMD of the bidders who are not technically qualified shall be returned after the price bid opening.
- 3.4. Earnest money given by all the bidders who are techno commercially qualified except the lower bidder shall be returned within 8 (Eight) weeks after award of the work.
- 3.5. The EMD of the successful bidder shall be returned on submission of CPBG as per tender terms.
- 3.6. The EMD may be forfeited in case of:
 - (a) The Bidder withdraws its bid during the period of bid validity specified by the Bidder in the Bid Form or
 - (b) The successful Bidder does not
 - (i) accept the Purchase Order/Work Order, or

(ii) furnish the required CPBG as per tender terms

(c) The bidder is found to have submitted false or forged, any of the documents/certificates/information.

4. QUALIFYING REQUIREMENTS (QR)

The prospective bidder must meet all of the following qualifying requirements to be eligible to participate in the bidding.

4.1. Technical QR:

- (i) The bidder individually or as a group company^(#) should have experience for providing services in the Meter reading, bill distribution and recovery work in any power distribution Utilities / SEB's /Discoms / other govt. organizations for not less than continuous 06 months within last 5 financial years (FY18 to FY22).

OR

The Bidder should have experience working as Distribution Franchisee of any DISCOM having minimum 50,000 consumers with the task of Meter reading, bill distribution, recovery work and other business/commercial functions for not less than continuous 06 months within last 5 financial years (FY18 to FY22).

(#) A group company means if the same company owns them (i.e. they have the same parent company) or one of them owns the other (i.e. one is subsidiary of the other). Such group companies should directly or indirectly, are in a position to (a) exercise 26 %, or more of voting rights in other enterprises; or (b) appoint more than 50%, of members of board of directors in the other company. Bidder shall submit the supporting documents for the same.

- (ii) The bidder should have requisite skills, knowledge, expertise, experience, and system as per the requirement of the company and the capability to act as an SLA contractor with the trained and experienced person of the requisite skill and knowledge to perform the function. Organisation chart of bidder indicating Executive / technical staff with educational qualification and experience needs to be submitted along with the bid. Details of project execution or Distribution Franchisee work of similar nature carried out by bidder as mentioned in scope of work in last five (5) years shall be submitted as per format Annexure II.
- (iii) Performance certificates of the qualifying contracts of same or similar area of work or in the SLAs of similar nature completed successfully shall be submitted by bidder. In case the bidder is a distribution franchisee, it can submit the copy of Distribution Franchisee Agreement along with performance certificate of ongoing work.
- (iv) Bidder should have an office in Delhi NCR or shall open an office in Delhi NCR within 15 days from the date of LOI/Award of contract. Bidder to submit undertaking/details of such office on their letterhead. The office should have fully fledged statutory compliance team and the Head/ In-charge of this office should be competent enough to take all decisions related to this contract.

4.2. Financial QR:

- (i) The bidder must have executed a single order of minimum value of Rs 18 Crore or two orders of minimum value Rs 11 Crore each or three orders of minimum value Rs 9 Crore each in the field of Project execution or maintenance work of Distribution Network in the last seven financial years (FY16 to FY22). The completed cost will be escalated by BRPL @8% compounded rate for each completed year, ending March 31st for the assessment purpose.

OR

The Bidder should have experience working as Distribution Franchisee of any DISCOM having minimum 50,000 consumers with the task of Meter reading, bill distribution, recovery work and other business/commercial functions for not less than continuous 06 months within last 5 financial years (FY18 to FY22).

- (ii) The average annual turnover of the Bidder, in the preceding three (3) financial years (i.e., FY22, FY21 & FY20) should not be less than Rs 50 Crore. The bidder shall submit the Annual Turnover Report of the last 3 FYs duly certified by a Chartered Accountant. The Turnover certificate must have UDIN Number.
- (iii) The bidder should have net worth of Rs 9 Crore as on the last day of the preceding financial year on the date of bid submission. The bidder shall submit the Certificate of Net Worth duly certified by Chartered Accountant for the last financial year i.e. FY 2021-22. The Net worth certificate must have UDIN Number.
- (iv) Bidder must provide proof of having solvency of an amount equal to Rs 6 Crore from any nationalized/ scheduled commercial bank. It should not be older than 30 days from the date of submission of Techno-Commercial bid.
- (v) Bidder should have valid Registration of GST & PAN.
- (vi) Bidder should fulfil all statutory compliances like PF, ESI registration, etc.
- (vii) Entities that have been currently debarred/blacklisted by any Private/central/state government institution including electricity boards in India, any of the DISCOM in India, lacks qualifying pre-requisites to participate in this tender will not be considered. Accordingly an undertaking by the Authorized Person along with other documents to be provided by the bidder on its letter head in this regard, confirming in clear terms, that the contractor has not been debarred/blacklisted as on the date of submission of the bid. Bidders who is currently debarred/ blacklisted/ suspended by BRPL will not be considered in this tender.
- (viii) The bidder should give an undertaking by the Authorized Person on their letterhead that all the documents/certificates/information submitted by them against the tender are genuine/true/correct and the copies of documents have been made from the original document/s. Further, in case any of the

documents/certificates/information submitted by the bidder is found to be false or forged, BRPL at its sole discretion shall be free to take all actions as permitted under law, including forfeiture of EMD and disqualification from participation in the future tenders of BRPL & Its group companies for indefinite period or period as may be decided by BRPL.

- (ix) The bidder should submit an undertaking for “No Litigation” / no legal case is pending with BRPL or its Group Companies. Bidders having any litigation/ legal case pending with BRPL shall not be considered qualified for this tender.

4.3. Other Requirements:

- (a) Company reserves the right to carry out technical capability/ infrastructure assessment of the Bidders by factory/office/site inspection or by any other means and company's decision shall be final in this regard.

- (b) The bidder shall submit all necessary documentary evidence to establish that the Bidder meets the above qualifying requirements including but not limited to following:

- i. Last three Financial Years (FY 19-20, FY 20-21& FY 21-22) audited financial statement.
- ii. Bidder to submit UDIN based CA Certificate showing NIL dues towards Statutory Liabilities, including GST, Taxation, PF, ESI, or any other dues Statutory in nature for the period upto 31.03.2022, herein collectively called as “Statutory dues” and there is no liability over the bidder relating to deposition of such statutory dues.
- iii. Detail of Banks& Fund & Non fund based Credit limit
- iv. Details of formation/registration of the firm (Proprietary/ Partnership) or Company along with all relevant details)
- v. Memorandum & Articles of Association of the Company/ Partnership Deed of the Firm /other registration documents, as applicable
- vi. Organization Chart of the Bidders Company/organisation
- vii. Organisation chart for execution of the contract comprising of Technically Qualified manager, Safety officer as per CEA guidelines, HR manager, Diploma / Graduate Engineers etc.
- viii. Experience details with credentials
- ix. Number of Employees & necessary details
- x. Details of office/s in Delhi, Details of Registered and Corporate offices and details of other offices/establishments in India.
- xi. Work order copies along with performance certificates in support of relevant experience
- xii. Turnover certificate issued by CA (along with UDIN no.) for the last three Financial Years.
- xiii. Networth certificate as elaborated in financial QR
- xiv. List of pending litigation with government/other institution on account of executing any order.
- xv. Copy of ESI/PF Registration certificate
- xvi. Copy of PAN/GST no.

- xvii. Copy of GST Return of last Financial Year.
 - xviii. Copy of valid Electrical License
 - xix. Non-Disclosure Agreement (NDA) as per format attached
 - xx. Bidder's details as per format attached
 - xxi. Solvency Certificate
 - xxii. An undertaking to provide all Tools & Plants , Safety Kits, PPEs Gadgets and uniforms as per tender scope.
- (c) The bidder should enclose performance certificates in support of relevant experience.
- (d) For Existing vendors of BRPL, the evaluation will also include the performance in the existing contracts via-a-vis performance in terms of HR issues, all statutory Compliance parameters and wages disbursement by Vendors. BRPL reserves the right to qualify or disqualify their bid based on the contract performance despite them meeting the above-mentioned qualification requirements.
- (e) BRPL may ask for such other documents as it deems fit for substantiating/ justifying the submissions made by the bidder.

5. PRE-BID MEETING:

A pre-Bid meeting shall be organised physically or digitally (through web conferencing platform) at the time and date as specified in the tender documents in the presence of those bidders or their authorized representatives who may choose to be present.

The details of the proposed **WebEx meeting** (if applicable) are given below: -

Date & Time: 28.09.2022 1400 HRS IST

Meeting link on WebEx –

<https://bsesbrpl.webex.com/bsesbrpl/j.php?MTID=m619275ca8b379f6abb76754a63992ac7>

Meeting Number – 2514 779 3550

Password - 1066

All queries related to this tender must reach to C&M Department of BRPL at least three days before the date of the pre- bid meeting. All the bidder's queries shall be replied to in the pre-bid meeting. In case any change is required in the tender document the same shall be effected in the form of corrigendum to this tender. The bidder or their representatives who intend to bid and who have either purchased tender documents or will pay tender fees for downloaded documents are invited to attend the pre-bid meeting. Corrigendum, if any, to the tender document shall be hosted on the website subsequent to the pre-bid meeting. Bidders are requested to submit their offer strictly in line with this tender document & corrigendum if any.

6. BID SUBMISSION

- 6.1. The bidders are required to submit the bid in 2(two) parts and in original&
- NIT: CMC/BR/22-23/RB/CR/DG/1066 Page 15 of 379 Bidder Seal & Signature

duplicate(total 2 copies) at the following address:

**Head of Department,
Contracts & Material Department,
BSES Rajdhani Power Limited,
1st Floor , “C” Block, BSES Bhawan,
Nehru Place,
New Delhi-110019.**

- 6.2. Technical bid documents along with commercial terms and conditions shall also be submitted in Pen Drive. No price bid shall be submitted in Pen Drive. The PEN Drive should be owned by Bidder. The bidder shall ensure that the Pen Drive is free from all viruses/malware. The pen drive once submitted shall not be returned.
- 6.3. This is a two part bid process. Bidders are to submit the bids in 2(two) parts. Both these parts should be furnished in separate sealed covers super scribing **NIT no. DUE DATE OF SUBMISSION, with particulars as PART-A Techno-Commercial Bid and Part-B PRICE BID** and these sealed envelopes should again be placed in another sealed envelope which should be super scribed with — **“Tender Notice No.& Due date of opening”**. The same shall be submitted before the due date & time specified.

6.3.1 PART A: TECHNO-COMMERCIAL BID, UNPRICED (Envelop-1):

The first sealed envelope shall contain an Unpriced Techno-commercial bid in paper form (hard copies) and envelope super-scribing **PART-A Techno-Commercial Bid**. The details to be submitted in techno-commercial bids are given below:

- a) General information about bidder
- b) Documentary evidence in support of all the qualifying criteria as per clause 4.0,
- c) EMD of requisite amount
- d) Non-refundable separate demand draft for Rs. 5900/- In case the forms are downloaded from the website
- e) Technical Literature if any.
- f) Details of experience of works of the same or similar nature. Copy of work orders and performance certificates.
- g) Power of attorney
- h) Acceptance to Commercial Terms and Conditions viz Delivery schedule/period, Payment terms, BG etc
- i) Any other relevant document to support bidder meeting QR

Techno-Commercial Bid should not contain any cost information whatsoever and shall be submitted within the due date. After techno-commercial evaluation, the list of techno-commercially qualified bidders will be posted immediately on the BSES website.

The bidder should submit complete tender document along with all corrigendum (if any) published against this NIT at our website, signed and stamped with bidder's seal as an acceptance of all the terms & conditions of the Tender.

6.3.2 PART B: PRICE BID (Envelop-2):

The second sealed envelope shall contain Price bids in paper form (hard copies and envelope super-scribing **PART-B Price Bid** on it. The details to be submitted in the Price bid are given below:

- (a) **PRICE BID** shall Comprise of Prices **strictly** in the Format enclosed in SECTION VI. Any change in price bid format, content may lead to rejection of the bid.
- (b) Price Bid will be opened after techno-commercial evaluation of all the bids and only of the qualified bidders.

6.3.3 FINANCIAL BID EVALUATION THROUGH REVERSE AUCTION:

The company reserves the right to conduct Reverse Auction (RA) for finalization of contract hence the details of the price bid shall not be shared with bidders. The qualified bidders will participate in reverse auction through SAP-SRM tool. The RA process shall be governed by the terms and conditions enclosed as Annexure-IV in this tender document. Training/details shall be provided to bidders before participation in auction. In case RA is not conducted /concluded for any reasons, a "final no regret" financial bid in a sealed envelope will be called for from all qualified bidders. Notwithstanding anything stated above, the Company reserves the right to assess bidders' capability to perform the contract, should the circumstances warrant such assessment in the overall interest of the Company. In this regard, the decision of the Company shall be final and binding on the bidders.

7. TIME SCHEDULE

The activities and their timelines are given hereunder which needs to be adhered by the bidders.

S. No.	Activity	Description	Due date
1	Submission of Technical & Commercial Queries, if any	All Queries related to NIT	26.09.2022
2	Pre-Bid Meeting	Discussion on pre-bid queries	28.09.2022
3	Submission of Techno-Commercial & Price Bid	Unpriced Techno-Commercial & Price Bid in separate sealed envelopes	10.10.2022
4	Opening of Techno-Commercial Bid	Opening of PART-A	10.10.2022
5	Opening of Price Bid	Opening of PART-B of only the techno-commercially qualified bidders (List of bidders will be published at our website)	To be informed separately
6	Reverse Auction (If required)	As per RA terms	Schedule will be intimated to eligible bidders through email from email id: BRPL.Eauction@relianceada.com

8. AWARD DECISION

- 8.1. Company intends to award the business on a lowest bid basis, so bidders are encouraged to submit the bid competitively. The decision to place order/LOI solely depends on Company on the cost competitiveness across multiple lots, quality, delivery and bidder's capacity, in addition to other factors that Company may deem relevant.
- 8.2. The Company reserves all the rights to award the contract to one or more bidders who meet the execution requirement or nullify the award decision without assigning any reason thereof.
- 8.3. In case the performance of any contractor is found unsatisfactory during the execution process, the award will be cancelled and BRPL reserves the right to award the work to another contractor(s) who will be found eligible/fit.
- 8.4. The abnormally higher or abnormally lower bids shall not be considered with respect to estimated cost. The criteria decided by BRPL on this shall be final and binding on the bidders.
- 8.5. The bidding firms are advised to quote their Margin / Administrative Service Charges accordingly. BRPL reserves the right to reject the bids quoted with abnormally higher or abnormally lower individual activity rates. The criteria decided by BRPL on this shall be final and binding on the bidders and will not be open for discussion under any circumstances.

9. MARKET INTEGRITY

We have a fair and competitive marketplace. The rules for the bidders are outlined in the Terms & Conditions of the tender documents. Bidders must agree to these rules prior to participating in the tender. In addition to other remedies available, we reserve the right to exclude a bidder from participating in future markets due to the bidder's violation of any of the rules or obligations contained in the Terms & Conditions. Bidder(s) who violate the marketplace rules or engage in behavior that disrupts the fair execution of the marketplace restricts a bidder from participation in future tenders of BRPL to a length of time as decided by BRPL, depending upon the seriousness of the violation. Examples of violations include, but are not limited to:

- i. Failure to honour prices submitted to the market place.
- ii. Breach of the terms published in Request for Quotation/NIT
- iii. Misrepresentation of facts, submitting false and fabricating documents

10. CONFIDENTIALITY

All information contained in this tender document is confidential and may not be disclosed, published or advertised in any manner without written authorization from BRPL. This includes all bidding information submitted.

All tender documents remain the property of BRPL and all bidders are required to return these documents to BRPL upon request.

Bidder(s) who do not honour these confidentiality provisions will be excluded from participating in future bidding events.

The bidder shall sign a Non-Disclosure Agreement (NDA) in the format attached in tender document and submit along with its bid.

11. CONTACT INFORMATION

Technical & Commercial clarification, if any, regarding this tender shall be sought in writing and sent by e-mail to the following e-mail IDs:

Address	Name/ Designation	E-mail Address / Phone Number
Technical		
Business Department, 2nd Floor, B Block, BSES Rajdhani Power Ltd BSES Bhawan, Nehru Place, New Delhi – 110019.	Mr.Asit Tyagi, Head – Retail Business	Asit.Tyagi@relianceada.com 011-4910 7092
	Mr. Varun Chandel Head – Head - BET	Varun.Chandel@relianceada.com 011-4920 9916
	All technical queries shall also be marked copy to Commercial team as per the details below.	
Commercial		
C&M Dept, 1st Floor, C Block, BSES Rajdhani Power Ltd BSES Bhawan, Nehru Place, New Delhi – 110019.	Mr. Amitava Nandi, AsVP – (Contracts)	Amitava.Nandi@relianceada.com / 011-4920 9619
	Mr. Ananda Raj, Head – (Contracts)	Ananda.Raj@relianceada.com / 011-4920 9014
	Mr. Rakesh Bansal, Head – (C&M)	Rakesh.Bansal@relianceada.com / 011-4920 9330

SECTION-II

INSTRUCTIONS TO BIDDERS (ITB)

SECTION-II **INSTRUCTIONS TO BIDDERS (ITB)**

1. GENERAL

BSES RAJDHANI Power Ltd (BRPL), hereinafter referred to as the “Company” is desirous for awarding work of “Business Functions for Electricity Distribution work in BRPL” as notified in this tender document.

- 1.1 All the Bids shall be prepared and submitted in accordance with these instructions.
- 1.2 Bidder shall bear all costs associated with the preparation and delivery of its Bid, and the Company will in no case shall be responsible or liable for these costs.
- 1.3 The Bid should be submitted by the Bidder in whose name the bid document has been issued and under no circumstances it shall be transferred /sold to the other party.
- 1.4 The Company reserves the right to request for any additional information/documents and also reserves the right to reject the proposal of any Bidder, if in the opinion of the Company, the data in support of RFQ requirement is incomplete.
- 1.5 The Bidder is expected to examine all instructions, forms, terms & conditions and specifications in the Bid Documents. Failure to furnish all information required in the Bid Documents or submission of a Bid not substantially responsive to the Bid Documents in every respect may result in rejection of the Bid. However, the Company’s decision in regard to the responsiveness and rejection of bids shall be final and binding without any obligation, financial or otherwise, on the Company.
- 1.6 The company reserves the right to split the order among various successful bidders in any manner it chooses without assigning any reason whatsoever.

2. SCOPE OF WORK

Detailed specification/scope of work is provided in Section-V of this tender document.

3. DISCLAIMER

- 3.1. This NIT is not an agreement and further it is neither an offer nor an invitation by BRPL to bidders or any other person for award of contract. The purpose of this NIT is to provide bidders information that may be useful to them in the preparation and submission of their bids.
- 3.2. This Document includes statements, which reflect various assumptions, which may or may not be correct. Each Bidder should conduct its own estimation and analysis and should check the accuracy, reliability and completeness of the information in this Document and obtain independent advice from appropriate sources in their own interest.
- 3.3. Neither Company nor its employees will have any liability whatsoever to any Bidder or any other person under the law or contract, the principles of restitution or unjust enrichment or otherwise for any loss, expense or damage whatsoever which may arise from or be incurred or suffered in connection with anything contained in this Document, any matter deemed to form part of this Document, provision of Services and any other information supplied by or on behalf of Company or its employees, or otherwise arising in any way from the selection process for the Work.

- 3.4. Though adequate care has been taken while issuing the Tender document, the Bidder should satisfy itself that Documents are complete in all respects. Intimation of any discrepancy shall be given to this office immediately.
- 3.5. This Document and the information contained herein are Strictly Confidential and are for the use of only the person(s) to whom it is issued. It may not be copied or distributed by the recipient to third parties (other than in confidence to the recipient's professional advisors).
- 3.6. It shall be deemed that by submitting a bid, a bidder agrees to release BRPL and its employees, agents and advisors irrevocably unconditionally fully and finally from any and all liability for any claims losses damages costs expenses or liabilities in anyway related to or arising from exercise of any rights and all performance of any obligations under this NIT and or in connection with the bid process to the fullest extent permitted by applicable law and waives any and all rights and all claims it may have in this respect whether actual or contingent whether present or in the future
- 3.7. BRPL and its employees and advisors also accept no liability of any nature whether resulting from negligence or otherwise arising from reliance of any bidder upon the contents of this NIT. BRPL may in its absolute discretion but without being under any obligation to do so, update amend or supplement the information assessment statement or assumptions contained in this NIT.
- 3.8. The issue of this tender document does not imply that BRPL is bound to qualify any bidder or to award the contract to any bidder. BRPL reserves the right to reject all or any of the bids without assigning any reasons whatsoever.

4. COST OF BIDDING

The Bidder shall bear all cost associated with the preparation, submission and processing of its Bid and the company will in no case be responsible or liable for the costs.

5. TENDER DOCUMENTS

- 5.1. The Scope of Work, Bidding Procedures and Contract Terms are described in the Bidding Documents. In addition to the covering letter accompanying Bidding Documents, the Bidding Documents include:

"Check List, Sections, Annexure & Formats as elaborated in CONTENT of this NIT."

- 5.2. The bidder is expected to examine the tender documents, including all Instructions, Forms, Terms and Specifications. Failure to furnish all information required by the tender documents or submission of a bid not substantially responsive to the tender documents in every respect may result in the rejection of the Bid.

6. AMENDMENT OF TENDER DOCUMENTS

- 6.1. At any time prior to the deadline for submission of Bids, the Company may for any reason(s), whether at its own initiative or in response to a clarification requested by a prospective Bidder, alter/amend/modify the tender documents by corrigendum /amendment.

- 6.2. The corrigendum / amendment shall be part of tender document, pursuant to Clause 5.1, and it will be notified
(a) by way of uploading the corrigendum/amendment on BSES website (in case of public tender),
(b) in writing by e-mail to all the Bidders who have received the Bidding Documents by email. (in case of limited tender)

All such corrigendum & amendments will be binding on the bidders.

- 6.3. In order to provide prospective Bidders a reasonable time in which to take the Amendment into account in preparing their Bids, the Company may, at its discretion, extend the deadline for the submission of Bids.

7. PREPARATION OF BIDS & LANGUAGE

The Bid prepared by the Bidder, and all correspondence, documents etc. relating to the Bid exchanged by the Bidder and the Company shall be written in English Language. Any printed literature furnished by the Bidder may be written in another Language, provided that this literature is accompanied by English translation, in which case, for purposes of interpretation of the Bid. In case of ambiguity in the English translation, interpretation of the Company as regards to translation will be final.

8. DOCUMENTS COMPRISING THE BID

The Bid prepared and submitted by the Bidder shall comprise the following components:

- (a) Techno-Commercial Bid & Price Bid as elaborated in RFQ. (STRICTLY AS PER FORMAT)
- (b) All the Bids must be accompanied with the required EMD & Tender Fees against each tender.

9. BID FORM

The Bidder shall complete "Original" Bid Form and submit it along with details mentioned in Techno-Commercial bid (without filling price).

10. BID PRICES

Bidders shall quote for the entire Scope of work with prices for individual items. The bidder is required, at his expense, to obtain all the information he may require to enable him to submit his tender including necessary visits to the site to ascertain the local conditions, procurement of necessary materials, labour, etc., requirements of the local/government/public authorities in such matters.

11. BID CURRENCIES

Prices shall be quoted in Indian Rupees Only.

12. PERIOD OF VALIDITY OF BIDS

- 12.1. Bids shall remain valid & open for acceptance for a period of 180 days from the date of opening of the Bid.
- 12.2. Notwithstanding above, the Company may solicit the Bidder's consent to an extension of the Period of Bid Validity and the bidder shall be liable to extend the same at the sole cost and consequences of the bidder and no claim from the company in this regard shall be maintainable.

13. ALTERNATIVE BIDS

Bidders shall submit Bids, which comply with the Tender Documents. Alternative Bids will not be considered. The attention of Bidders is drawn to the provisions regarding the rejection of Bids in the terms and conditions, which are not substantially responsive to the requirements of the Tender Documents.

14. FORMAT AND SIGNING OF BID

- 14.1. The original Bid Form and accompanying documents (as specified in Clause 9.0), clearly marked "Original Bid", must be received by the Company at the date, time and place specified in Section-I, RFQ.
- 14.2. The original copy of the Bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons duly authorized to sign on behalf of the Bidder. Such authorization shall be indicated by written Power-of-Attorney accompanying the Bid. All pages of the bid shall be signed by the signatory accompanied with seal of the Agency.
- 14.3. The Bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the Bidder, in which case such corrections shall be signed by the person or persons signing the Bid.

15. SEALING AND MARKING OF BIDS

- 15.1. Bid submission: One original (hard copies) and one duplicate (total two copies) of all the Bid Documents shall be sealed and submitted to the Company before the closing time for submission of the bid.
- 15.2. The Bidder has the option of sending the Bids in person. Bids submitted by Email/Telex/Telegram /Fax will be rejected. No request from any Bidder to the Company to collect the proposals from Courier/Airlines/Cargo Agents etc shall be entertained by the Company.

16. DEADLINE FOR SUBMISSION OF BIDS

- 16.1. The Original bid must be timely received by the company at the address specified in Section –I, RFQ.
- 16.2. The Company may, at its discretion extend the deadline for the submission of bids by amending the Tender Documents in accordance with Clause 6.0, in which case all rights and obligations of the Company and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

17. ONE BID PER BIDDER

Each Bidder shall submit only one Bid by itself. A Bidder who submits or participates in more than one Bid will cause all those Bids to be rejected.

18. LATE BIDS

Any Bid received by the Company after the deadline for submission of Bids prescribed by the Company, pursuant to Clause 16.0, will be declared "Late" and rejected and returned unopened to the Bidder.

19. MODIFICATIONS AND WITHDRAWAL OF BIDS

The Bidder is not allowed to modify or withdraw its Bid after the due date of bid submission.

20. EVALUATION OF BID

20.1. The bids will be evaluated techno-commercially on compliance to tender terms and Conditions.

20.2. BRPL reserves the right to ask the bidders to provide any additional information including breakup of the prices as quoted by them against line items.

21. CLARIFICATION OF BIDS

To assist in the examination, evaluation and comparison of Bids, the Company may, at its discretion, ask the Bidder for a clarification of its Bid. All responses to requests for clarification shall be in writing and no change in the price or substance of the Bid shall be sought, offered or permitted

22. PRELIMINARY EXAMINATION OF BIDS / RESPONSIVENESS

22.1. Company will examine the Bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bids are generally in order.

22.2. Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price per item that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price per item will be corrected. If there is a discrepancy between the Total Amount and the sum of the total price per item, the sum of the total price per item shall prevail and the Total Amount will be corrected.

22.3. Company will determine the substantial responsiveness of each Bid to the Tender Documents including execution capability and acceptable quality of the services offered. A substantially responsive Bid is one, which conforms to all the terms and conditions of the Tender Documents without deviation.

22.4. Bid determined as not substantially responsive will be rejected by the Company and may not subsequently be made responsive by the Bidder by correction of the non-conformity.

23. EVALUATION AND COMPARISON OF BIDS

23.1. The evaluation of Bids shall be done based on the delivered cost competitiveness basis.

23.2. The evaluation of the Bids shall be a stage-wise procedure. The following stages are identified for evaluation purposes: In the first stage, the Bids would be subjected to a responsiveness check later on the Techno-Commercial Proposals and the Conditionality of the Bidders would be evaluated.

Subsequently, the Financial Proposals along with Supplementary Financial Proposals, if any, of Bidders with Techno-commercially Acceptable Bids shall be considered for final evaluation.

- 23.3. The Company's evaluation of a Bid will take into account, in addition to the Bid price, the following factors, in the manner and to the extent indicated in this Clause:
- (a) Contract completion schedule
 - (b) Conformance to Qualifying Criteria
 - (c) Deviations from Tender Documents
 - (d) Conformity and compliance to the conditions/details provided in pre-bid meeting
 - (e) Change in the quantity from mentioned in the tender
- 23.4. The cost of all quantifiable deviations and omissions from the specification, terms and conditions specified in Tender Documents shall be evaluated.
- 23.5. The Company will make its own assessment of the cost of any deviation for the purpose of ensuring fair comparison of Bids.
- 23.6. Adjustments in price, if any, based on the above procedures, shall be made for the purposes of comparative evaluation only to arrive at an "Evaluated Bid Price". Bid Prices quoted by Bidders shall remain unaltered.

24. CONTACTING THE COMPANY

- 24.1. From the time of Bid opening to the time of contract award, if any Bidder wishes to contact the Company on any matter related to the Bid, it should do so in writing.
- 24.2. Any effort by a Bidder to influence the Company and/or in the Company's decisions in respect of Bid evaluation, Bid comparison or Contract Award, will result in the rejection of the Bidder's Bid.

25. THE COMPANY'S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS

The Company reserves the right to accept or reject any Bid and to annul the Bidding process and reject all Bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the Company's action.

26. AWARD OF CONTRACT

The Company will award the Contract to the successful Bidder whose Bid has been determined to be the lowest-evaluated responsive Bid, provided the Bidder has been determined to be qualified to satisfactorily perform the Contract. Company reserves the right to award order to other bidders in the tender, provided it is required for need of the work. The full or part of the contract may be awarded to other bidder(s) on differential rates.

27. THE COMPANY'S RIGHT TO VARY QUANTITIES

The Company reserves the right to vary the quantity i.e. increase or decrease the Numbers/ quantities without any change in terms and conditions before the award of Contract. Further BRPL may increase or reduce the area/ scale of operations / increase or decrease the Numbers/ quantities after the start of work execution under the contract and the size of contract / contract value shall be adjusted accordingly. In case of decrease in base resources decided mutually then contract value will be adjusted accordingly.

28. LETTER OF INTENT/ NOTIFICATION OF AWARD

The letter of intent/ Notification of Award shall be issued to the successful Bidder whose bids have been considered successful for award of work/order.

The successful Bidder shall be required to furnish acceptance of LOI / notification of award within 7 days of issue of the letter of intent /Notification of Award by Company.

29. CORRUPT OR FRAUDULENT PRACTICES

29.1. The Company requires that the Bidders observe the highest standard of ethics during the entire period of work execution under the Contract.. In pursuance of this policy, the Company:

(a) Defines, for the purposes of this provision, the terms set forth below as follows:

"Corrupt practice" means behaviour on the part of officials in the public or private sectors by which they improperly and unlawfully enrich themselves and/or those close to them, or induce others to do so, by misusing the position in which they are placed, and it includes the offering, giving, receiving, or soliciting of anything of value to influence the action of any such official in the procurement process or in contract execution; and "Fraudulent practice" means a misrepresentation of facts in order to influence a award process or the execution of a contract to the detriment of the Company, and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial non-competitive levels and to deprive the Company of the benefits of free and open competition.

(b) Will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;

(c) Will declare a firm ineligible either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a contract.

29.2. Furthermore, It shall be the responsibility of the Bidders to read and understand & aware of the provision stated in the Terms and Conditions of tender before participating in the tender.

30. PROCESS TO BE CONFIDENTIAL

Information relating to the examination, clarification, evaluation and comparison of Bids and recommendations for the award of a contract shall not be disclosed to Bidders or any other persons not officially concerned with such process. Any effort by a Bidder to influence the Company's processing of Bids or award decisions may result in the rejection of the Bidder's Bid.

SECTION – III

SPECIAL TERMS & CONDITIONS (SCC)

SECTION – III:
SPECIAL TERMS & CONDITIONS (SCC):

These Special Terms and Conditions of Contract (SCC) shall be read in conjunction with the Terms and Conditions of the Contract, General Conditions of Contract (GCC), Scope of Work and other documents forming part of the contract wherever the context so requires. Notwithstanding the subdivision of documents into separate sections and volumes, every part of each such document shall be deemed to be supplementary to and complementary of every other part.

1. DEFINITIONS

1 Engineer-in-charge (EIC) / Officer-in-charge (OIC)

The term “Engineer-in-charge (EIC)” / “Officer-in-charge (OIC)” shall mean the Company's nominated representative for the purpose of supervision of the execution of the Contract. The same shall be mentioned in the Contract.

2. SCOPE OF WORK

The scope includes providing services for Business Functions for Electricity Distribution work in BRPL as per detailed scope of work as enumerated in Section – V.

3. EFFECTIVE DATE, TIME AND VALIDITY

1 The order/agreement shall become effective for all purposes from the date to be specified under the agreement and continue to remain in force for the period of three (3) years. Notwithstanding the continuous/periodic review/assessment of contractor's performance by BRPL, at its discretion, the annual performance of the Contractor will be evaluated /reviewed year on year basis after completion of every year for continuity of validity of the agreement.

2 That further Renewal and extension of the agreement shall be the sole prerogative of BRPL. BRPL reserves the right to renew the agreement.

3 Illustrative Conditions for Renewal and Extension of Agreement Beyond Agreement Duration:

BRPL may, at its sole discretion, consider renewal and extension of the agreement beyond agreement duration. Such a decision for extension, if envisaged, may be taken 1 month before the expiry of the agreement. However, BRPL may, at its discretion, renew even within One Month of expiry of agreement. BRPL reserves the right not to renew and extend the agreement beyond agreement duration. However, in exceptional cases when the Contract period shall be extended beyond 3 years then same shall be discussed and agreed mutually.

4 BRPL shall notify the Contractor of any possible extension or request the Contractor to furnish additional information, as may be required, for granting such extension.

4. ORDER VALUE

Value of the Contract will be contracted out on the basis of finalized rates.

The Contractor shall not be entitled to adjustment in the Service Fees during the term of this Agreement for increase due to

- (a) increased labour costs including minimum wages or costs related to vehicles or other equipments provided,
- (b) changes in insurance premiums, and/or
- (c) changes in legislations or regulations relating to the Service.

5. RATES & ESCALATION

- 1 The Rates/Agreement Consideration are firm and fixed for the Agreement period. The Rates shall not be subject to escalation or increases on any account/reason(s) whatsoever.
- 2 The rates set out above are also inclusive of reasonable incidental expenses incurred by Contractor on the following:
 - I. Cost of Labour, tool & tackles and supervision.
 - II. All taxes and levies, including but not limited to GST, etc as applicable during the currency of the contract.
 - III. Mobile and Conveyance of the Contractor's employees up to place of work and/ or from one place to another place for carrying out the job.
 - IV. Uniform with all accessories for the team as per the sample decided
 - V. Rates shall be valid for all heights and locations.
 - VI. All other expenses incidental to the job.
 - VII. The Company shall pay only once against the service provided irrespective of the fact that the Contractor might have to take more than one attempts for providing the service.
 - VIII. Compliance with all labour laws including Minimum Wage Act, Bonus Act, The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) ACT, 2013 etc in respect of employees engaged by the Contractor for the discharge of services as per this agreement.

6. CONTRACT CUM PERFORMANCE SECURITY BANK GUARANTEE (CPBG)

- 1 Contractor shall furnish the CPBG in the prescribed format within 15 days from the date of issue of LOI / Work Order for due performance of the provisions of Work Order/Agreement.
- 2 The CPBG shall be of 7.5% (Seven and half percentage) of initial average annual contract value inclusive of taxes & duties and shall be valid till agreement period plus three (3) months towards claim period or latest RBI guidelines (if any) regarding claim period, whichever is higher.
- 3 If not otherwise specified in agreement this amount shall remain fixed during the currency of the agreement.
- 4 CPBG value to be enhanced @7.5% if initial annual contract value increases by more than 5%.

- 5 The CPBG shall be issued from any nationalized / scheduled bank as per company format.
- 6 The Company shall reserve the right to invoke the CPBG unconditionally and without recourse to the Contractor, if there is failure to perform any part of the Agreement for whatsoever reason. This clause is pertaining to performance of contractual obligations and the decision of Company shall be final in this regard.
- 7 In the event of any claim or any other outstanding Contractual obligations remaining unfulfilled, the Contractor shall be required to extend the CPBG till the settlement of all claims and completion of all Contractual obligations at the cost and consequences of contractor.
- 8 In the event, in Company's sole judgement, the Contractor has fulfilled all its obligations under this Agreement, The CPBG shall be released without any interest after the expiry of CPBG and its claim period as mentioned above upon compulsory submission of i) No Demand Certificate ii) Indemnity Bond iii) Work completion certificate issued by BRPL iv) NOC issued by BRPL compliance cell
- 9 If the CPBG is or becomes invalid for any reason (other than its expiry), the Contractor shall immediately notify the Company/BRPL and provide within five (5) days a replacement CPBG in the form set out in the Contract/Agreement.
- 10 Not later than sixty (60) Business Days before the expiry of the CPBG, the Contractor shall, upon request of the Company/BRPL obtain extension of the validity of such CPBG for the period stated in such request by the Company/BRPL and provide a copy of such renewed CPBG.
- 11 It is Contractor's responsibility to incur charges / cost to maintain and for extension of CPBG without claiming reimbursement from the company/BRPL.

7. PAYMENT TERMS

- 1 All monitoring , measurement , billing & payment processes shall be on IT enabled platform of BRPL as per Company's guidelines issued from time to time and bidders to ensure adherence.
- 2 The contractor shall also submit original bill (hard copy) along with all supporting documents at Vendor Support Cell of BRPL. The bills shall be made in favor of BSES Rajdhani Power Ltd, BSES Bhawan, Nehru Place, New Delhi - 110019. Further the Contractor shall upload correct monthly running bills along with all supporting documents in online BTS (Bill Tracking Systems) software or any other IT enabled platform of BRPL as per Company's guidelines issued from time to time for certification / approval purpose and bidders to ensure adherence.
- 3 Invoices raised for work carried out under this order, in the manner indicated above, will be either returned to the contractor with observations by BRPL within 7 days of its receipt or duly certified by Engineer-in-charge.
- 4 Company shall make payments, without any interest/charges and after deduction of taxes, penalties as applicable, against the bills within 30 days from the date of receipt of the bills, duly verified and certified by Engineer-in-Charge.

- 5 The billing period shall be till the end of the calendar month for all the bills.
- 6 The bill shall consist of the prescribed documents on standard stationary designed by the Company. Contractor shall collect the details of such documents and formats from the Company.
- 7 The Contractor shall submit to the Company proof of all taxes paid, PF / ESI deposited & Employee salary paid in previous month along with the bills of the current month.
- 8 Notwithstanding anything with the release of payment of bills by the Company to the Contractor, the Contractor shall at all times ensure the due and timely payment of wages to all persons, including workmen, employed by the Contractor pursuant to this Agreement and compliance with other applicable statutory requirements within time limits. Nothing contained herein shall establish any link between release of payment of the bill by the Company to the Contractor and the payment of any salary, wages or any other dues whatsoever by the Contractor to its employees and workmen.
- 9 Contractor shall, at no point of time, claim or have the right to claim any additional fees, expenses or charges of any nature whatsoever, other than the Rates set out in the contract.
- 10 The company may modify the procedure for the submission of bills. The Contractor shall be obliged to submit its bill as per the procedure stipulated by the company from time to time.

8. INSURANCE

The contractor shall take suitable insurance policy for its men and materials (Term Insurance for life , GPA, Medclaim policy, Workmen Compensation Policy etc.) as listed below for the resources deployed by him:

1 Insurance Policies:

a) Term Insurance for life

Before commencing the execution of the work the Contractor shall take Term Insurance Policy for life for the staff engaged/deployed by them for the work under agreement, to insure against any loss of life which may occur during the agreement for the work of the Company. The policy shall have coverage of Rs. 10 Lakh

b) Group Personal Accident Insurance :

Before commencing the execution of the work the Contractor shall take Accidental insurance policy for the staff engaged/deployed by him for the work under agreement, to insure against any loss of life which may occur during the agreement for the work of the Company. The policy shall have coverage of Rs. 5 Lakh (Table C- Death + Permanent Total Disability + Partial permanent Disability due to external accidents). Permanent total disability coverage shall be 125% of the basic sum assured of Rs 5 Lakh.

The Contractor shall be responsible for on the spot same day claim settlement with the victim's legal heirs without waiting for settlement by insurance claim and without any liability on BRPL. The premium amount for both the above policies shall be borne by the Contractor. The Contractor shall furnish copy of policy within 15 days of start of work under the contract.

2 Medical Insurance Policy:

Contractor shall take a mediclaim policy including family floater of minimum sum assured value Rs. 2.00 lakhs for the resources who are not covered under ESI. Recovery of premium of GMC insurance shall be as per bidder company policy.

3 Comprehensive Marine Storage cum Erection insurance policy:

Company shall take at his own cost Comprehensive Marine Storage cum Erection insurance policy for the total work. However, Contractor shall take at his own cost third party insurance and other suitable insurance policy for his own men and materials. Please note that these insurance policies shall be taken in consultation with the company and a copy of the such insurance policies shall have to be furnished to company within 15 days of the date of LOI/Order.

- 4 For all the insurance policies (whether taken by the Company or Contractor), the Contractor shall be responsible for settlement of claims with the underwriters without any liability on the company and will arrange replacements / rectification expeditiously without a waiting settlement of insurance claim, at contractor's own cost and this shall not entitle the Contractor for any extension of time.

9. PENALTY

- 1 Penalty related to score card shall be levied as mentioned in Section-V, Scope of Work.
- 2 Penalty related to HR issues & ID Cards shall be applicable as defined in GCC.
- 3 Penalty for non-compliance of statutory regulations shall be applicable as defined in GCC.
- 4 Penalty for misconduct/failure in performance of task under the agreement shall be applicable as defined in GCC.
- 5 Penalty for violation of safety & quality norms shall be applicable as defined in Annexure-III, EHS Conditions of the Contract.
- 6 Total annual aggregated Liquidated Damages and Penalty against various clauses of the contract shall be limited to maximum 10% of the annual Contract Value.
- 7 The contract is strictly on the basis of scope of work as per DERC supply code schedule of charges and performance standards. Any penalty imposed by DERC shall be passed on to contractor which will be over and above the penalty mentioned in clause 9.6 above.

10. GUIDELINES REGARDING INSPECTION & MAINTENANCE OF PITS /DUG AREA WHILE DOING WORK AT SITE IN BRPL AREA

The contractor shall ensure strict compliance of the following directions:

- a) The sites of all manholes, pits, holes, tanks or any other opening in the ground of any kinds shall be regularly inspected and maintained.
- b) Schedule and protocols of inspections and maintenance shall be drawn up and notified to BRPL.
- c) These sites shall be cordoned off to render them inaccessible to the public.
- d) The existence of these sites shall be clearly & visibly marked by the display of signboards/signages.
- e) If they are required to be covered, it shall be ensured that the covers are in place.
- f) If required, as per law, prior permission from authorities shall be secured before the commencement of work.

The Execution contractor shall solely be responsible for all the preventive and protective environmental steps as per guidelines. Any violations from the above guidelines has been viewed very seriously by the authorities. Contractor is liable for the penalties / other action by the authorities, the contractor shall indemnify BRPL its employees/directors/associates from all liabilities/penalties/claims including litigation expenses on this account.

11. DERC GUIDELINES & REGULATIONS

The bidder shall make themselves fully aware & familiarise with prevailing DERC guidelines / regulations.

SECTION – IV

GENERAL TERMS & CONDITIONS(GCC)

SECTION – IV

GENERAL TERMS & CONDITIONS(GCC)

This GCC shall form an integral part of the Agreement and will be of full force and effect as if they were expressly set out in the body of the Agreement.

Reference to any legislation or law to any provision thereof shall include references to any such law as it may, after the date hereof, from time to time, amended, supplemented or re-enacted, and any reference to a statutory provision, shall include any subordinate legislation made from time to time under that provision.

1. DEFINITION & INTERPRETATION

1.1 Definition

In the Agreement (as defined below) the words and expressions defined below shall have the meanings assigned to them herein except where the context requires otherwise:

- 1.1.1 “Accounting Year” means the financial year commencing from 1 April of any calendar year and ending on 31 March of the next calendar year.
- 1.1.2 “Applicable Laws” means all Law / Laws in force and effect, as of the date hereof and which may be promulgated or brought into force and effect hereinafter in India including any revisions, amendments or re-enactments including without limitation regulations, rules and notifications made there under and judgments, decrees, injunctions, writs and orders of any court or regulators or quasi-judicial body or any appropriate authorities, as may be in force and effect during the subsistence of the Contract. It includes Law/Laws of Country/State legislation, statutes, ordinance, notification, circular, regulations and other Laws, and bye Laws of any legally constituted public authority.
- 1.1.3 “Change in Law” means the occurrence of any of the following after the execution of agreement:
 - (i) The enactment of any new Indian Law;
 - (ii) The repeal, modification or re-enactment of any existing Indian Law;
 - (iii) The commencement of any Indian Law which has not entered into effect until the date of performance the Contract;
 - (iv) Change in the interpretation or application of any Indian Law by a court as compared to such interpretation or application twenty-eight (28) days prior to the last date of submission of Tender;
 - (v) It also includes changes in the tax rates upward or downward.
- 1.1.4 “Change in Service” means any addition to, deletion from, suspension of or other modification, to the Services, or to the quality, function or as delineated in this agreement, including any such addition, deletion, suspension or other modification, which requires a change in one or more of the service specification and the completion schedule.
- 1.1.5 “Communication” means instruction or information or written notice issued on letter head or through electronic mail exchange between Parties and excludes verbal or short messaging services (SMS). The notice shall be served by delivering a copy by electronic mail, or registered post/speed post etc. Unless otherwise stated in the agreement, all communications to be given under the Contract shall be in writing. Communication may be sent to competent authority or authority delegated to such officer/employee. Communication shall be on letter head of Party signed by competent authority/authorized signatory of the Party.

- 1.1.6 **"Company/Owner/Purchaser/First Party "** the terms used in this agreement shall refer to BSES RAJDHANI Power Limited (BRPL) having its office at BSES Bhawan, Nehru Place, New Delhi - 110019 and shall include its authorized representatives, agents, successors and assignees.
- 1.1.7 **"Contractor/Agency/Vendor"** means the successful bidder to whom this Agreement is awarded. It is entity named in the Execution Cover and includes assignees, administrator, executors, successors, associated company/subsidiary/joint venture/firm/representative of the Contractor. It is also termed as 'Contractor' or 'Agency'.
- 1.1.8 **Contract" /" Agreement/"Work Order"** means the agreement between the Company and the Contractor for the performance of the Services, including the Contract / Agreement/ Work Order duly signed and executed between the Parties, the letter of acceptance, the Conditions of Contract, the schedules, Annexures, the Company/BRPL's requirements, including but not limited to the tender, other tender documents and such further documents which are listed in the Contract / Agreement/Work Order and includes any amendment thereto made in accordance with the provisions hereof giving binding effect to the terms and conditions agreed by the Parties. This includes Work Order / Letter of Intent(LOI) issued to the Contractor by the Company/BRPL.
- 1.1.9 **"Agreement Period"** shall mean duration of Services to be performed and includes extension thereof after mutual consent of both Parties.
- 1.1.10 **"Agreement Value/Consideration"** means the price of the defined Services including taxes payable to the Contractor for the performance of the Services subject to such additions thereto and deductions there from as may be made under the provisions of this Agreement. The Agreement Value is in consideration of providing the Service by the Contractor as per scope of work and as per Service specifications stipulated in the Agreement; the Agreement Value includes all and any fees, charges, local cess, taxes (GST and Income Tax), levies together with all cost and expenses. The Agreement Value may also term as 'Service Fee(s)' or 'Agreement fees'/Consideration elsewhere in the Agreement. Agreement Value is fixed lump sum for the Agreement Period unless mentioned in Agreement elsewhere.
- 1.1.11 **"Force Majeure"** shall have the meaning as ascribed in this agreement and annexures thereto.
- 1.1.12 **"Good Industry Practice"** means the exercise of the highest degree of skill, diligence, prudence and foresight in compliance with the obligations under the Contract which would be expected from a skilled and experienced Contractor engaged, being internationally accepted and customized in day to day performance in industry including for the supply of Manpower.
- 1.1.13 **"HSE Conditions"** shall mean the BRPL's health, safety and environment conditions containing the requirements and conditions to be met with respect to safety, health and environment.
- 1.1.14 **"KPI"** shall mean Key Performance Indicator as set out in the Contract/Agreement, its schedules/annexures etc. The performance of the Manpower employed by the Contractor for execution of Services shall be measured through KPI. The payment to Contractor shall be based on Manpower's performance as measured through KPI. It includes metrics in numerical, frequency and measuring process. Total manpower shall be monitored & calculated skill wise but it will be cumulative on monthly basis
- 1.1.15 **"Manpower"** means a person/s, labour (including Contractor's staff / personnel) known, introduced, security personnel employed and deployed by the Contractor in Contractor's provision of the Services who has skill, efficiency and mannerism to execute, perform Services under this Contract as per Scope Of Work of the Contract. The Manpower deployed shall have valid licenses, PAN card details / KYC information.
- 1.1.16 **"Contract cum Performance Bank Guarantee (CPBG)"** means the bank guarantee to be procured in accordance with terms of agreement for the performance of the

Contractor's obligations under the Contract. The CPBG format is furnished in the Annexure, annexed to agreement.

- 1.1.17 "Service(s)" / "Works" shall mean Company/BRPL's requirements describing in detail including the nature of the Services and activities to be performed by the Contractor and its Manpower, in accordance with specifications, the duration of such requirement, and Services performed, the expected time of commencement and completion, detailed responsibilities and other relevant particulars. It is 'scope of work' which is to be executed, performed successfully and satisfactorily by the Contractor in accordance with the Contract and ancillary services as may be Communicated by the BRPL from time to time under the Contract Period.
- 1.1.18 "Site" means the designated place/office or establishment or construction site, office, branch, including right of way and/or places provided by the BRPL where the Services is to be executed and any other place as may be specifically designated in the Contract/Agreement as forming part of the Site or designated as such by the Company/BRPL.
- 1.1.19 "Sub-Contractor" means a Sub-Contractor whom a part of the Contract is Sub Contracted by the Contractor with the prior written approval of the Company/BRPL, and the permitted legal successors in title to such person, but not any assignee of such person.
- 1.1.20 "Sub-Contract" shall mean obligations under the Contract have been awarded by the Contractor to Sub-Contractor.
- 1.1.21 "Tax Invoice" /" Running Bill" (RA Bill/bill) shall have the meaning ascribed to it under GST Laws.

1.2 Interpretation

In the Contract except where the context requires otherwise:

- 1.2.1 Words indicating one gender include all genders
- 1.2.2 "Written" or "in writing" means hand-written, written, or electronically made and resulting in a permanent record
- 1.2.3 Any reference to any provision of an act of Parliament or of a state legislature shall be construed, at the particular time, as including a reference to any modification, extension or re-enactment thereof, to all instruments, orders or regulations then in force
- 1.2.4 The singular shall include plural and vice versa, and words denoting natural persons shall include partnerships, firms, companies, corporations, joint ventures, trusts, associations, organizations or other entities
- 1.2.5 The headings are inserted for convenience and shall not limit, alter or affect the meaning of the Contract.
- 1.2.6 The terms defined in schedule and the BRPL's Requirements shall have the same meaning ascribed thereto when used elsewhere in the Contract and vice versa;
- 1.2.7 The words "include" and "including" shall be construed without limitation
- 1.2.8 The schedules/annexures shall form an integral part of the Conditions of Contract and shall be in full force and effect as though they were expressly set out in the body of the Conditions of Contract.
- 1.2.9 The word "consent" wherever used, shall mean prior written consent;
- 1.2.10 In the event any portion or all of the Contract is held to be void or unenforceable, the Parties agree to negotiate in good faith to arrive at an amicable understanding which shall accomplish the intent of the Parties as originally set forth in the Contract;
- 1.2.11 No failure on the part of any Party to exercise, and no delay in exercising, any right hereunder shall operate as a waiver thereof, and no single or partial exercise of any such right shall preclude any other or further exercise thereof or the exercise of any other right
- 1.2.12 References to recitals, Articles or schedules in the Contract shall, except where the context otherwise requires, be deemed to be references to recitals, Articles and schedules of or to the Contract; and

- 1.2.13 In case the day on or by which any thing is to be done is not a Business Day, that thing must be done on or by the immediately occurring next Business Day

2. PRIORITY OF CONTRACT DOCUMENTS

The several documents forming the Agreement are to be taken as mutually explanatory of one another, but in case of ambiguities or discrepancies, the same shall be explained and adjusted by the company, who shall, accordingly, issue suitable instructions thereon to the Contractor. In such event, unless otherwise provided in the agreement or explained by way of instructions by the company, as mentioned above, the priority of the documents forming the Agreement shall be as follows:

- i) Contract Agreement/Work Order.
 - (a) Special Conditions of Contract
 - (b) General Conditions of Contract
- (ii) The Letter of Acceptance/ Intent
- (iii) Agreed Minutes of the Tender Negotiation Meetings
- (iv) Agreed Minutes of the Tender Technical Meetings
- (v) The Priced Bill of Quantities
- (vi) The Technical Specifications / Scope of work
- (vii) The Tender document, including all Appendices and/or Addenda, Corrigendum the latest taking precedence.

In the event of any conflict between the above-mentioned documents, the more stringent requirement or conditions which shall be favorable to the company shall govern and the decision of company/BRPL shall be final and binding upon the parties.

3. AMENDMENT

Any modification, amendment or other change to the Agreement shall be affected only by a written instrument signed by the authorized representatives of both, the Company and the Contractor.

4. LANGUAGE AND MEASUREMENT

All correspondence and documents relating to this order placed on the Contractor shall be written in English language. Metric System shall be followed for all dimension, units etc.

5. EXAMINATION OF SITE & LOCAL CONDITIONS

The contractor is deemed to have visited all the sites that comes under Company's licensed area under the Contract and therefore, ascertained all site conditions and information pertaining to the services to be provided under this contract. The company shall not accept any claim whatsoever arising out of the difficulties at site/terrain/local conditions, if any.

6. TAXES & DUTIES

- (i) Prices shall be inclusive of all taxes and duties including labour cess (except GST). However, Income Tax(TDS) as per applicable rate in accordance with Income Tax Act will be deducted from contractor's bills.
- (ii) GST at actual shall be paid extra on submission of GST Registration and self-declaration on Contractor's letter head stating that you have deposited/or will deposit the Tax as per the applicable GST laws. Contractor shall furnish its GST registration number.
- (iii) Any statutory variations i.e. increase/decrease in Taxes / Duties introduced by central Govt. / State Govt. shall be reimbursed/recovered to/from Contractor against documentary evidence and proof.
- (iv) As Per Notification No. 39/2021 # Central Tax dated 21st December, 2021 w.e.f 01/01/2022 registered person (ie, Recipient/Purchaser) can avail tax credit on those invoices only which have been reflected in GSTR 2A or GSTR2B (it means 100% matching of invoice is required). Also, GST has to be deposited by Supplier/Contractor by filing of GSTR- 1 and GSTR-3B.
- (v) In view of above, if the same is not complied with by the supplier/Contractor and the Recipient/Purchaser is not in position to avail / utilize Input Tax Credit due to non-compliance or non-filing of GSTR-1 and GSTR-3B for the month/quarter (as applicable) in which the supply was made, then Recipient/Purchaser has right to hold 100% GST amount from next payment due of the subsequent month till the time default is not cured.
- (vi) For releasing of the payment kept on hold on account of non-compliance of GST Act, supplier/Contractor shall submit payment proof i.e GST Portal screenshot reflecting name of Recipient/Purchaser alongwith GSTR-1 and GSTR-3B for month/quarter (as applicable) in which the same has been discharged. Payment shall not be released, till the time necessary proof showing the discharge of GST liabilities by the contractors for the period in default are submitted to the Company.
- (vii) Further, the recipient/purchaser shall also be entitled to recover any financial loss suffered by the Company (including tax, interest, penalty and lapse of input credit) due to non-compliance or non-filing of GSTR-1 and GSTR-3B by the supplier/Contractor.
- (viii) In case where delivery of goods is being made on FOR site basis, the Supplier/Contractor is responsible to comply with rules applicable for E-way bill. Any violation in provision of E-way Bill will attract penalty and seizure of Transit Material. Any Penalty and Pre-Deposit due to violation of rules/provision shall be paid and borne by Supplier/Contractor. Also, Supplier/Contractor is responsible to get the goods released from the concerned authority. Delay in supply due to seizure of goods shall attract liquidated damages as per Order / Agreement provisions.

7. PAYMENT

- 7.1. Subject to the Contractor fulfilling its obligations under the Contract, the Company shall pay to the Contractor the Contract Value as per the terms of the Contract. The Company shall, notwithstanding any provision to the contrary included in the Contract, be entitled to deduct from and/or set off against any amount due or become due, whether related to this contract or other contracts awarded to contractor. However, any and all amounts which the Contractor is liable to pay to the Company, the contractor shall make payment as per the agreed schedule to avoid any set off / deductions.

- 7.2. Subject to the provisions of the Contract, the Contractor shall submit to the Company, monthly on-account Running Bills on or before the 10th of every month in respect of the Services executed by the Contractor in the preceding month. If the Contractor fails to submit any Tax Invoice (Running Bill) by the 10th of any month, then the Company shall have the right to consider such Tax Invoice (Running Bill) only in the immediately succeeding month. The Running Bills shall only be for such Services, as, in the opinion of the Company, the Contractor has executed in accordance with the Contract, based on the certification of Services by the Company in accordance with the Contract. Within 30 days from the receipt of correct Running Bill along with relevant documents, payment shall be released to Contractor's designated bank account through RTGS /online payment as per payment terms under the Contract.
- 7.3. The Running Bills to be submitted by the Contractor shall be in the format approved by the Company. Each Running Bill submitted by the Contractor under the Contract shall be supported with relevant documents as instructed by the Company from time to time. On receipt of the Running Bill by the Company, the Company shall scrutinize the same to check for any errors and to verify that the amount claimed under the Running Bill is in conformity with the Contract. The Running Bill shall be payable only after certification of Service(s) and approval of the Running Bill for payment by the Company.
- 7.4. All monitoring , measurement , billing & payment processes shall be on IT enabled platform of BRPL as per Company's guidelines issued from time to time and bidders to ensure adherence.
- 7.5. Contractor shall upload correct monthly running bills along with all supporting documents in online BTS (Bill Tracking Systems) software or any other IT enabled platform of BRPL as per Company's guidelines issued from time to time for certification / approval purpose and bidders to ensure adherence.
- 7.6. The Contractor shall ensure that their billing documents support cost / expenses booking at Divisional level / Sub Divisional level as required by the Company.

8. TAX INVOICE SUBMISSION PROCEDURE AND CERTIFICATION

- 8.1. Tax Invoice shall be submitted to the Company for certification. Contractor must pay due attention for submission of Tax Invoice in time and along with relevant Documents to Company.
- 8.2. Tax Invoice shall be certified by Company after verifying relevant original Documents submitted by Contractor. If original Document associated with Tax Invoice is misplaced or lost during transit or for any genuine reason(s) attributable to Contractor, the reason(s) should be informed to Company in writing in stipulated period as instructed by Company. A true copy of certified Document with an indemnity bond or Bank Guarantee, as the case may be, must be submitted in the format provided by the Company.
- 8.3. Incomplete Tax Invoice will not be considered for processing of payments in terms of the Contract. Company reserves right to recover payable amount or part of Tax Invoice from available financial security or other dues of the contractor with the Company. Contractor shall be paid in terms of the Contract based on certification of Tax Invoice along with associated relevant Document(s) by the Company only.

9. TIME ESSENCE OF CONTRACT

Time is the essence of the contract and the contractor shall be responsible for performance of his works in accordance with the specified schedule. If at any time, the contractor is falling behind the schedule for reasons attributable to him, he shall take necessary action to make good for such delays by increasing his work force or by working overtime or otherwise to accelerate the progress of the work and to comply with schedule timelines and shall communicate such actions in writing to the company, to the satisfaction of the Company that his action will compensate for the delays. The contractor shall not be allowed any extra compensation for such actions.

Time shall be the essence of the Contractor. Contractor shall complete his work in accordance with the specified time-lines/ Schedules as per the terms of the contract or as may be instructed by the Company from time to time.

10. LIQUIDATED DAMAGE

10.1. Contractor shall ensure that the work under the agreement is carried out in accordance with the terms and conditions of the agreement. The decision of the authorized personnel / Engineer – in- charge as regards performance of the contract will be final and binding. If the work under the agreement is not carried out to the satisfaction of the authorized personnel/Engineer – in- charge of BRPL including events of delay for reasons attributable to the Contractor, the Contractor shall be liable to pay and/or reimburse to the Company a sum:

- a) Equivalent to charges for completion /rectification of work plus 30% overhead charges, which will be recovered from the Contractor's invoice/outstanding payment/CPBG;
- b) Equivalent to the penalties defined in various clauses of tender/contract.

10.2. The parties agree that the above amounts, including the amounts set out in the provisions relating to the penalty, are a reasonable estimate of the additional expenses required to be incurred by the Company due to the breach by the Contractor of the terms and conditions of this agreement. The Company shall be entitled to set off the entire amounts due from the Contractor against the amount payable by Company to the Contractor and CPBG.

11. PERIOD OF MOBILISATION

The contractor shall mobilize its resources to carry out the assigned services under this Agreement within 30 days from the issuance of LOI/Order so that services are made available from the date of start of the work mentioned in LOI/Order.

12. OPENING OF SITE OFFICE:

The Contractor shall also open and maintain a site office in the area and depute its authorized representative there.

13. ACCESS TO THE SITE

- 13.1. The Company shall provide to Contractor the right of access to the Site progressively for the Execution of the Works. The Contractor acknowledges that its access to the Site shall not be exclusive to the Contractor but subject to the restrictions as contained in the Contract as well as the following:
- (a) Any public passage or right existing over any part of the Site from time to time;
 - (b) The rights and obligations of persons or authorities under any Applicable Laws; and
 - (c) The rights of the Company's Representative, Consultants or any other representative of the Owner or any statutory authorities to have access to the Site for inspection of the Works
- 13.2. If the Contractor foresees any delay in the Execution of the Works due to failure on the part of the Company to provide right of access to the Site, the Contractor shall immediately give written notice to the Company's Representative substantiating its claim for any delay in the execution of the works due to delay in providing the Site. After receipt of such notice, the Company's Representative shall determine extension of time, if any, to be granted to the Contractor and notify the Contractor accordingly. The Contractor acknowledges and agrees that it shall not be entitled to any monetary claim under any circumstances whatsoever due to any delay in handing over of the Site by the Company.
- 13.3. The Contractor shall not demolish, remove or alter any structures or other facilities on the Site without the prior written approval of the Company's Representative. The Contractor shall further ensure that all garbage resulting from the Execution of the Works is removed or disposed off, in accordance with Applicable Laws.

14. INSPECTION & QUALITY CONTROL

Inspection shall be performed by BRPL or its appointed authorized inspection agency. The contractor at his sole expenses shall correct defective works..Such rectification needs to be done / completed within the timelines specified by BRPL.

15. DEMOBILISATION/ HANDOVER ON CONTRACT COMPLETION

- 15.1. The contractor shall ensure that all the premises/equipment/services are in good working condition and are with full configuration while handing over back to the Company/new Contractor at the end of the contract.
- 15.2. The demobilization/ handover period will be a period of upto 30 days starting from the date of expiry of the contract. The Contractor shall have to complete the demobilization process including closing all pending calls, and handing over all site-related information to the new Contractor/BRPL during this period.
- 15.3. Within 30 days of the expiry of the contract, the Contractor's representative and BRPL's representatives or the new Contractor may carry out a Joint survey/physical inspection to identify the status of the premises/equipment/services at their locations. If any of the premises/equipment/services are found non-working/ irreparable / unsatisfactory, it is the responsibility of the contractor to make the same good as part of the existing contract.

- 15.4. No payments shall be admissible for the demobilization period/activities.
- 15.5. In case the Contractor is not able to close the pending work as identified in Joint survey/physical inspection during the demobilization period, BRPL at its sole discretion can get the work done / Services rendered/ equipment restored/ repaired/substituted by new Contractor/the third party at the risk and cost of the Contractor and the same will be deducted/recovered from the bills of the contractor or the security amount , CPBG , retention amount or otherwise as per terms of the contract and no claim from the Contractor's side , of any nature, including the claim citing the award of work to third party and consequences thereof, shall not be maintainable.
- 15.6. Payments for the last month shall be cleared only after all the pending works have been closed successfully as indicated above.
- 15.7. Ceiling on deductions/penalty stipulated in this contract, if any, shall not be applicable on deductions stipulated herein during demobilization/ handover on contract completion.

16. REPORTS AND INFORMATION

The Contractor shall be obliged to submit or furnish to Company, all or any information as desired by company, in the form of a report or otherwise. The report may be required at regular interval as specified/required by company. The information shall be provided in a format to be specified by the company to the Contractor. However, company, reserves the right to revise this format which would be communicated to the Contractor and it shall be valid and binding obligation on the Contractor to submit the desired information in the revised format.

17. STATUTORY OBLIGATIONS

The Contractor shall ensure the due compliance of all the applicable statutory acts, including but not limited to the following acts, where special attention of the Contractor is required to be drawn towards the compliance of provision (along with the latest amendments/additions)including any statutory approval required from the Central/State Governments, Ministry of Labour.

- The Child Labour (Prohibition and Regulation) Act, 1986.
- The Agreement Labour (Regulation and Abolition) Act, 1970.
- The Employee's Pension Scheme, 1995.
- The Employee's Provident Funds and miscellaneous provisions Act, 1952.
- The Employees State Insurance Act, 1948.
- The Industrial Disputes Act, 1947.
- The Maternity Benefit Act 1961.
- The Minimum Wages Act, 1948.
- The Payment of Bonus Act, 1965.
- The Payment of Gratuity Act, 1972.
- The payment of Wages Act, 1936.
- The Delhi Shops & Establishment Act, 1954.
- The Workmen's Compensation Act. 1923.
- The Company's Liability Act, 1938.
- The Sexual Harassment of Women at Workplace (Prevention,

- Prohibition and Redressal) Act, 2013
- The Delhi Preservation of Trees Act 1994

Further the Contractor shall be liable to comply with all the amendment in existing acts / upcoming new comprehensive labour acts/codes related to applicable labour laws.

The Contractor shall, prior to commencement of the jobs under this agreement, furnish to the Company the Registration No and Codes of permanent Provident Fund and ESI of its employees.

Contractor shall bear the entire responsibility, liability and risk relating to coverage of its workforce under different statutory regulations including Workmen's Compensation Act, ESI Act, Factories Act 1948, the Agreement Labour (Regulation and Abolition) Act 1970, as amended from time to time, and any other relevant laws/regulations as the case may be. Contractor shall also be solely responsible for the payment of all benefits such as Provident Fund, Bonus, Retrenchment Compensation, leave etc. applicable as per the various statutory laws/regulations and shall keep the Company indemnified in this regard against any claim. The Company shall be entitled to deduct from any money due to or become due to Contractor, any money paid or payable by way of compensation as aforesaid or cost or expenses in connection with any claims thereto and Contractor shall abide by the decision of the Company as regards the sum payable by Contractor under the provisions of this clause

The Contractor shall obtain all registration/permissions licenses etc., which are/may be required under any labour or other legislations for providing the services under this Agreement.

Contractor shall take insurance policy under the Workmen Compensation Act to cover workers, not covered under ESI Act 1948, engaged by it and Accident Liability Insurance for its employees for payment of compensation on account of injury, fatal or otherwise due to accident during service. Copies of these insurance policies will be submitted to company for reference and records and these insurance policies shall be kept valid at all times.

In case it is desired by any Labour authorities to produce the records with respect to salary/ PF/ESI/EDIL/Bonus etc, the said record/register will be made available by the Contractor.

The contractor shall follow all law of the land and prevailing orders issued by various Govt Departments like Dept of Power / DERC/ NGT/Dept of Forest/ Dept of Environment / DPCB / CPCB/ Court orders etc.

18. PENALTY FOR NON-COMPLIANCE OF STATUTORY REGULATIONS

If any non-compliance of any Statutory Obligation is observed then an amount equivalent to 1.5 times of the value of the non-compliance will be retained from outstanding (monthly) payment bill, however; if non-compliance is continued, penalty will be levied as follows:

- a. Retained amount will be converted into penalty if Non-compliances are not closed within 60 days
- b. Termination of agreement in case non-compliances are not cleared after show cause in writing.
- c. The imposition of the penalty is without prejudice to the BRPL's right to terminate the Contract. The closure of the work and final settlement of the contract order shall be effected only after issuance of NOC by BRPL.

19. PENALTY FOR MISCONDUCT/FAILURE IN PERFORMANCE OF TASK UNDER AGREEMENT

- 19.1. The Contractor and its manpower shall adhere all code of conduct/Schedule/SOP/Instructions associated with the task to be performed under the agreement.
- 19.2. During the period of validity/execution of task under agreement, the behavior of manpower deputed by Contractor shall be entirely professional and shall not commit any misconduct.
- 19.3. Misconduct shall refer to the following:
 - a. Interaction with the customer in a non-professional way, including any form of verbal/physical abuse to customer or misuse/damage/tempering of premises and/or meter.
 - b. Any form of harassment to customer i.e. asking for bribes, reaching customer premises outside the defined working hours, asking the customer for any favours etc.
 - c. Additional interaction with customer not under purview of task to be performed under agreement.
 - d. Provide other customer services with or without a charge unless directed by BRPL.
 - e. Accessing BRPL's IT Infrastructure within data centre or anywhere else, in BRPL premises.
 - f. The contractor's deputed manpower do not wear the uniform as per the terms and conditions of the contract during the performance of services under the contract.
- 19.4. BRPL shall conduct audit and quality checks on the activities to be performed by Contractor and/or the personnel deputed by Contractor under Agreement on a periodic basis, to ascertain the overall quality and performance of field activities.
- 19.5. Any complaints received by BRPL either directly from the customer or observations through audit or any other sources shall be reviewed by BRPL. The decision of the committee on the final action on Contractor shall be binding.
- 19.6. **PENALTY FOR MISCONDUCT**
 - (a) The penalty to be imposed in case of misconduct shall be as follows:
In case of any misconduct as defined above, a penalty of Rs 5000/- per incident shall be levied.
 - (b) In case of multiple incidences of Misconduct:
 - 1) 4 complaints per annum OR
 - 2) more than 1 complaint in a quarterAn additional penalty of Rs 20,000/- shall be levied and possible termination of the contract.
- 19.7. The person responsible for such incidence of misconduct must be immediately removed by Contractor from Company's services under the contract and should also

never be deployed for providing any other services to the Company. If needed contractor shall file police FIR against such person

- 19.8. The Contractor shall collect the following documents from the manpower deputed under this agreement, within two weeks of mobilization and shall deposit the same with BRPL as & when demanded, as follows:
- (i) Educational Qualification Certificate: Certificate and mark-sheet of all manpower demonstrating the highest educational qualification of all personnel, making them competent for the task assigned.
 - (ii) Permanent Address Proof: Supporting document for permanent address proof of all personnel.
 - (iii) Identity Proof: Copy of PAN/Adhaar card should be submitted as identity proof for all personnel.
- 19.9. Contractor shall deploy the manpower in mutual consultation with BRPL. BRPL reserves the right to reject deployed manpower, in case the same is not found suitable.
- 19.10. The Contractor shall conduct relevant background checks and prepare Background Reports through an authorized agency of all manpower deployed for the performance of task under agreement in BRPL within one month of deployment.

Such reports shall be shared with BRPL as requested. Contractor shall submit an Affidavit clearly stating that back-ground check for all personnel is complete and back-ground reports have been prepared to this effect within one month of deployment.

20. STATUTORY PERMISSION/ APPROVALS

- 20.1. The Contractor shall take all steps as may be necessary to comply with the various applicable laws/rules including the provisions of agreement labour (Regulation & Abolition Act) 1970 as amended, minimum wages Act, 1984, Workmen Compensation Act, ESI Act, PF Act, Bonus Act and all other applicable laws and rules framed there under including any other statutory compliance/approval required from the Central/State Govt., Ministry of Labour.
- 20.2. The Contractor must also submit the following before award of First Work Order under agreement and these shall be renewed time to time:
- a) Certificate of registration under Contract labour (R & A) Act 1970.
 - b) PF Code No. and all employees to have PF A/c No. under PF Act, 1952.
 - c) All employees to have a temporary or permanent ESI Card as per ESI Act.
 - d) ESI Registration No.
 - e) GST registration number
 - f) PAN No.
 - g) Electrical License as applicable
 - f) Labour License under Labour Act (R & A) Act 1970. A copy of Labour License shall be deposited by Contractor with all Engineer-in-charge responsible for execution of the job before start of the work by the contractor, as per guidelines of HR department.)
- 20.3. The Contractor must follow/adhere/perform the following task:
- (a) To take Third party Insurance Policy before start of work.
 - (b) To follow Minimum Wages Act prevailing in the state.

- (c) Salary / Wages to be distributed not later than 7th of each month.
- (d) To maintain Wage- cum - Attendance Register.
- (e) To maintain First Aid Box at Site.
- (f) To Submit Latest P.F. and E.S.I. challans pertaining to the period in which work was undertaken along with a certificate mentioning that P.F. and E.S.I. applicable to all the employees has been deducted and deposited with the Authorities within the time limits specified under the respective Acts.
- (g) To frame and adhere the Workmen Compensation Policy in compliance with the law.
- (h) To obtain Labour license before start of work.
- (i) Registration of Contractors & Contractual Employees under Building & other Construction Worker Welfare Cess Act 1996 & The Building & \ other Construction Workers (Regulation of Employment & Conditions of services) Act 1996, as applicable
- (j) Registration under "The Delhi Building and other Construction Worker (Regulation of Employment and Conditions of Services) Rules 2002(B.O.C.W.)", as applicable

Before commencing the work it would be mandatory for the Contractor to furnish the Company the permanent PF code no and ESI of the employees.

- 20.4. Contractor ensures that Manpower deployed at the site must adhere to terms & conditions as set out in the Contract.
- 20.5. The Contractor shall give a written declaration / undertaking on or before 15th of the following month that he has complied with the following:
 - a) Has paid minimum wages to his manpower along with its proof.
 - b) Deduct and deposited ESI/PF contribution. Copy of the same shall be submitted
- 20.6. Contractor shall comply with all the amendments to existing acts, upcoming new comprehensive labour acts related to applicable labour law, wage code etc

21. PERMITS, LICENSES & APPROVALS

- 21.1. It shall be the Contractor's exclusive responsibility to obtain all requisite approvals, permits or licenses required for the performance of the Services. However, upon the request of the Contractor, the Company may, where it is necessary to do so, provide reasonable assistance to the Contractor, at the risk and cost of the Contractor, in applying for and obtaining such permits, licenses or approvals. Any delay in obtaining any such permits, licenses and approvals shall not relieve the Contractor from any of its obligations under the Contract.
- 21.2. The cost of obtaining the above mentioned permits, approvals and licenses and follow- up of the applications for such permits, approvals and license shall be borne by the Contractor.
- 21.3. It shall also be the Contractor's exclusive responsibility to obtain those requisite approvals, permits or licenses required for the performance of the Services which needs to be obtained by the Company. However, the cost of obtaining such permits, approvals and licenses shall be borne by the Company. Company shall provide reasonable assistance to the Contractor in applying for and obtaining such permits, licenses or approvals. Any delay in obtaining any such permits, licenses and

approvals shall not relieve the Contractor from any of its obligations under the Contract.

22. REPRESENTATION, WARRANTIES AND GUARANTEES

The Contractor hereby represents warrants and guarantees that:

- 22.1. It is a legally recognized entity under the laws of India;
- 22.2. The Agreement contains valid and binding obligations and is enforceable in accordance with the terms hereof;
- 22.3. It has studied the technical feasibility, Site conditions and other prevailing conditions and all other operational details and based on these studies carried out, has agreed to provide to the Company the services as contemplated in this Agreement;
- 22.4. It has appraised itself of all applicable rules and regulations, and shall at all times comply with such rules and regulations;
- 22.5. It shall procure vehicles and hire manpower suitable for the purposes of rendering services as contemplated in this agreement;
- 22.6. The Services would be conducted in a safe and efficient manner at the Site and at all times in compliance with Good Industry Practices and requirements of the Company, and in any event, in accordance to this Work Order/agreement;
- 22.7. It shall procure all consents, licenses, permits, approvals and certificates and authorizations as may be required from any governmental authority for the performance of services at the Site;
- 22.8. It shall duly pay the duties, taxes and levies as are set out in this agreement or otherwise, which are to be paid by the Contractor;
- 22.9. There is no action, suit or proceeding, at law or in equity, or to the best of knowledge of Contractor, any official investigation before or by any governmental authority, arbitration tribunal or other body pending or, to the best of its knowledge, threatened against or affecting it or any of its property, rights or assets, which could reasonably be expected to have material adverse effect on its ability to perform its obligations under this Agreement or on the validity or enforceability of this agreement;

23. EVENTS OF DEFAULTS

Company may, without prejudice to any of its other rights or remedies under the Contract or in law, terminate the whole or any part of this Contract by giving written notice to the Contractor, if in the opinion of Company, contractor has neglected to proceed with the Contracts with due diligence or commits a breach of any of the provisions of this Contract including but not limited to any of the following cases:

- 23.1. Failing to complete execution of Contract as per the terms and conditions specified in the Contract.
- 23.2. Failing to complete Contracts in accordance with the approved schedule of Contract.
- 23.3. Failing to comply with any reasonable instructions or orders issued by Company in connection with the Contract.

- 23.4. Failing to comply with any of the terms or conditions of this Contract.
- 23.5. In the event Company terminates this Contract, in whole or in part, on the occurrence of any event of default, Company reserves the right to engage any other vendor or agency to complete the Contract or any part thereof, and in addition to any other right Company may have under the Contract or in law including without limitation, including the right to penalize for delay under clause "Liquidated Damage" of this Contract, the contractor shall be liable to Company for any additional costs that may be suffered/borne by Company for the execution of the Contract.
- 23.6. Failure on the part of the Contractor to maintain its confidentiality obligations and or compromising its integrity, which are required to be of highest standards, in so far as the present scope of work is concerned.

24. RISK & COST

If the Contractor fails to execute the work as per specification/Agreement/as per the direction of Engineer-in-charge within the scheduled period and/or even after the extended period, the company shall be having the right to cancel/terminate the agreement and the company reserves the right to get the work executed from any other source at the Risk & Cost of the Contractor. The Extra Expenditure so incurred shall be debited to/recovered from the Contractor.

25. LIMITATION OF LIABILITY

- 25.1. The Contractor's liability (except Third Party Liability; covered under the agreement and addendums thereto) for all damages, losses, acts or omissions, howsoever occasioned, shall not, at any time exceed an amount equivalent to Contract Value.
- 25.2. Notwithstanding anything stated in the agreement, the limitation of Liability shall not be available/applicable in case of wilful default/breach/negligent act/misconduct on the part of the Contractor and/or its employees.

26. TERMINATION

26.1. TERMINATION BY COMPANY FOR NON PERFORMANCE

During the course of the execution, if at any time the Company observe and forms an opinion that the work under the order is not being performed satisfactory and the performance of the Contractor not found satisfactory, the Company reserves its right to cancel/ terminate this Agreement giving minimum 30 days' notice without assigning any reason and the Company will recover all damages including losses occurred due to loss of time from the Contractor. After termination of the agreement, the Contractor shall immediately stop all activities related to the work terminated. This is without prejudice to other rights under the terms of contract. The Contractor shall hand over the Company all drawing/documents prepared for this contract up to the date of cancellation of order.

26.2. PREMATURE TERMINATION

The order can be terminated by the Company before the expiry of its term under the following conditions:

- (i) The Contractor repudiates this order or otherwise evidences intention not to be bound by this order;
- (ii) The Contractor assigns, mortgages, or charges or purports to assign, mortgage, or charge any of its obligations or rights in contravention to the provisions of this order; or, transfers or negates any of its obligations in contravention to the provisions of this order.
- (iii) The Contractor breaches the Secrecy/Non-disclosure Clause/Confidentiality obligations.
- (iv) If at any stage during the tenure of the work order, Contractor is found to be involved or indulging or even attempting illegal, unlawful action or activities or some fraudulent or even trying to take or ask bribe from any customer or to give bribe official/staff or misuse or abuse any meter or property of the Company.
- (v) The Company shall be entitled to deduct from any money due or to becomes due to the Contractor, money paid or payable by way of compensation as aforesaid or cost or expenses in connection with any claims thereto. The Contractor shall abide by the decision of the Company as to the amount payable by the Contractor under the provision of this clause.

26.3. TERMINATION BY COMPANY FOR CONVENIENCE

The Company shall, in addition to any other right enabling it to terminate the Contract, have the right to terminate the Contract at any time without assigning any reason, by giving a written notice of minimum 30 days to the Contractor. The Contract shall stand terminated on the date as per the notice but such termination shall be without prejudice to the rights of the Parties accrued on and before the date of termination.

27. GOVERNING LAW AND ARBITRATION

- 27.1. **Governing Law:** This Work Order/Agreement shall be governed by the laws of India and each party submits to the exclusive jurisdiction of the courts in New Delhi.
- 27.2. **Dispute Resolution Mechanism.** All disputes and differences arising out of or in connection with this Agreement shall be resolved amicably by mutual discussion within 30 days. If the dispute cannot be resolved by mutual discussions and agreement, the parties will take such dispute to an arbitral panel comprising Sole Arbitrator jointly appointed by the parties to agreement.
- 27.3. In the event parties fail to appoint the sole arbitrator within 30 days from the date of request made by party, the Sole Arbitrator shall be appointed as per the provisions of The Arbitration and Conciliation Act 1996 as amended upto date. The arbitration shall be conducted in New Delhi in accordance with the provisions of the Arbitration and Conciliation Act 1996. The award of the arbitral panel shall be final and binding on all parties. The arbitration proceedings shall be conducted in English. The venue and seat of Arbitration shall be in Delhi Only. The cost of arbitration shall be shared equally between the parties unless otherwise directed by the Arbitrator.

28. FORCE MAJEURE

28.1. General

An "Event of Force Majeure" shall mean any event or circumstance not within the reasonable control, of the Party affected, but only if and to the extent that:

- (i) Such event or circumstance, despite the exercise of reasonable diligence, could not have been prevented, avoided or reasonably foreseen by such Party;
- (ii) Such event or circumstance materially and adversely affects the ability of the affected Party to perform its obligations under this agreement, and the affected Party has taken all reasonable precautions, due care and reasonable alternative measures in order to prevent or avoid the effect of such event on the affected party's ability to perform its obligations under this Agreement and to mitigate the consequences thereof. For the avoidance of doubt, if such event or circumstance would not have materially and adversely affected the performance of the affected party had such affected party followed good industry practice, such event or circumstance shall not constitute force majeure.
- (iii) Such event is not the direct or indirect result of the failure of such Party to perform any of its obligations under this Agreement; and
- (iv) Such Party has given the other Party prompt notice describing such events, the effect thereof and the actions being taken in order to comply the relevant clause

28.2. Specific Events of Force Majeure

Subject to the provisions of the agreement, Events of Force Majeure shall include only the following to the extent that they or their consequences satisfy the above requirements:

- (i) The following events and circumstances:
 - a. Effect of any natural element or other acts of God, including but not limited to storm, flood, earthquake, lightning, cyclone, landslides or other natural disasters, and\
 - b. Explosions or fires or flood
- (ii) Public disorder, insurrection, rebellion, sabotage, riots or violent demonstrations of a local character;
- (iii) Declaration of the Site as war zone.
- (iv) Any order, regulation, directive, requirement from any Governmental, legislative, executive or judicial authority.

28.3. Notice of Events of Force Majeure

If a force majeure event prevents a party from performing any obligations under the Agreement in part or in full, that party shall:

- (i) Immediately notify the other party in writing of the force majeure events within 2 working days of the occurrence of the force majeure event
- (ii) Be entitled to suspend performance of the obligation under the Agreement which is affected by force majeure event for the duration of the force majeure event
- (iii) Use all reasonable efforts to resume full performance of the obligation as soon as practicable
- (iv) Keep the other party informed of all such efforts to resume full performance of the obligation on a regular basis
- (v) Provide prompt notice of the resumption of full performance or obligation to the other party.

28.4. Mitigation of Events of Force Majeure

The Contractor shall:

- (i) Make all reasonable efforts to prevent and reduce to a minimum and mitigate the effect of any delay occasioned by an Event of Force Majeure, including applying other ways in which to perform the agreement;
- (ii) Use its best efforts to ensure resumption of normal performance after the termination of any Event of Force Majeure and shall perform its obligations to the maximum extent practicable as agreed between the Parties; and
- (iii) Keep the Company informed at regular intervals of the circumstances concerning the event of Force Majeure, with best estimates as to its likely continuation and what measures or contingency planning it is taking to mitigate and or terminate the Event of Force Majeure.

28.5. Burden of Proof

In the event that the Parties are unable in good faith to agree that a Force Majeure event has occurred to an affected party, the parties shall resolve their dispute in accordance with the provisions of this agreement. The burden of proof as to whether or not a force majeure event has occurred shall be upon the party claiming that the force majeure event has occurred and that it is the affected party.

28.6. Termination for Certain Events Of Force Majeure

If any obligation of any Party under the Agreement is or is reasonably expected to be delayed or prevented by a Force Majeure event for a continuous period of more than 1 (one) month during the Term of the Agreement, the Agreement shall be terminated at the discretion of the Company and neither Party shall be liable to the other for any consequences arising on account of such termination.

The Company reserves the right to demand the Contractor's services on holidays as well as beyond the normal working hours.

The Contractor will ensure that none of their person is engaged in any unlawful activities subversive of the Company's interest failing which suitable action may be taken against the Contractor as per the terms and condition of this order.

The Contractor shall be liable for payment of all taxes and duties as applicable, to the State/ Central Govt. or any local authority.

The Contractor's employees shall not be treated as Company's employees / persons for any purpose whatsoever & facilities/ benefits applicable to the Company's employees shall not be applicable to Contractor's employees. If due to any reasons whatsoever the Company is made liable to meet any obligation under any of the laws & enactment etc, for any reason whatsoever the same shall be recovered from the Contractor either from the present and future amount payable to him or as per law.

29. NOTICE & COMMUNICATION

Any notice or other formal communication to be given under this agreement shall be in writing and signed by or on behalf of the party giving it and shall be sent by registered post, A.D. to the addresses of Contractor or BRPL as mentioned herein above or to any other addresses as agreed by the parties, in writing from time to time.

Any notice or other formal communication can also be sent through official e-mail ID of authorized person of Contractor or BRPL.

30. SAFETY CODE

- 30.1. The Contractor shall ensure adequate safety precautions at site, as required under the law of the land to facilitate safe working, during the execution of work under agreement/work order and shall be entirely responsible for the complete safety of their workmen as well as other workers at site and premises during performance of work under agreement.
- 30.2. The Contractor shall observe the safety requirements as laid down in the agreement and in case of sub-contract/assignment (only after written approval of company), it shall be the responsibility of Contractor that all safety requirements are followed by the employees and staff of the sub-contractor.
- 30.3. The Contractor employing two hundred employees or more, including employees deputed under agreement, shall have a safety officer in order to ensure the implementation of safety requirements of the agreement and if the Contractor having lesser number of employees, including agreement workers, shall nominate one of its employees to act as safety coordinator who shall liaise with the safety officer on matters relating to safety and his name shall be displayed on the notice board at a prominent place at the work site.
- 30.4. The Contractor shall be responsible for non-compliance of the safety measures, implications, injuries, fatalities and compensation arising out of such situations or incidents.
- 30.5. In case of any accident, the Contractor shall immediately submit a statement of the same with BRPL and the safety officer, containing the details of the accident, any injury or casualties, extent of property damage and remedial action taken to prevent recurrence and in addition, the Contractor shall submit a monthly statement of the accidents to BRPL at the end of each month.
- 30.6. The contractor / safety officer shall be responsible for providing training to all staff & workers , safety compliances , testing and fitness of all T&P , PPE, annual safety audit reports etc in line with CEA norms

31. WORKMEN COMPENSATION

- 31.1. The Contractor shall take insurance policy at his own cost under the Workmen Compensation Act to cover such workers who are not covered under ESI by the Contractor however engaged to undertake the jobs covered under this order and a copy of this insurance policy will be given to Company for reference and records. This insurance policy shall be kept valid at all times. In case there are no workers involve other than those who are covered under ESI by the Contractor, the Contractor shall certify for the same.
- 31.2. The Contractor shall keep the Company indemnified at all times, against all claims of compensation under the provisions of Workmen Compensation Act 1923 as amended from time to time or any compensation payable under any other law for the time being involving workmen engaged by the Contractor in carrying out the job involved and

against costs and expenses, if any, incurred by the Company in connection therewith and without prejudice to make any recovery.

- 31.3. The Company shall be entitled to deduct from any money due to or to become due to the Contractor, moneys paid or payable by way of compensation as aforesaid or cost or expenses in connection with any claims thereto and the Contractor shall abide by the decision of the Company as to the amount payable by the Contractor under the provisions of this clause.

32. THIRD PARTY INSURANCE

The Contractor shall, before the commencement of work, take a Third Party Insurance of an adequate value, at his own cost and expenses, securing all the risks/losses/damages which may be caused to any third party and/or BRPL and/or its employees/associates, because of the omission/performance of tasks by the Contractor under this agreement. The full and final settlement of claims raised by third parties shall be the sole responsibility of the Contractor without any liability to BRPL.

It is further agreed by the Contractor that in case of defect/damage to the system because of default on the part of the Contractor, the Contractor shall, at its own cost, be liable to replace/rectify the same at the earliest or make good the loss suffered by BRPL

33. HUMAN RESOURCE ISSUES

- (A) The Contractor would execute the works under agreement through its own resources.
- (B) The Contractor shall bear all expenses/cost to be incurred towards salary, allowances, perks, travelling allowances, advances, insurance, safety measures, annual increment, security, transportation, conveyance reimbursement, telephone expenses, leave pay and all other misc. expenses etc. of their employees/ workmen during the validity/tenure of the Agreement or any renewed tenure thereto. Also, the Contractor shall be solely responsible for making payment for Hospitalization, Compensation thereof in case of any accident & injury.
- (C) The Contractor to deploy its manpower immediately for carrying out the work as specified in the tender document.
- (D) The Contractor shall ensure that there are no disputes regarding service, payment etc. of the persons engaged by it, anytime during the tenure/validity of the contract. At no point of time during the tenure/validity of contract, the Contractor's employees shall insist upon the Company for employment, wages, and allowances or any other related matter, payment etc.
- (E) The Contractor shall not deploy the manpower below the age of 18 years or above the age of 58.
- (F) The Contractor shall not deploy the female manpower between 7 PM to 6 AM.
- (G) The Contractor shall be directly responsible for any / all disputes arising between Contractor and its persons and keep the Company indemnified against all losses, damages and claims arising thereof. The Contractor shall resolve all disputes of its manpower. All the legal dues of the manpower of Contractor is to be paid on or before due date as per applicable laws or within 8 days from date of the termination of manpower.

- (H) All safety wears required for the Contractor's manpower during the execution of work must be provided by the Contractor at its own cost and the Contractor shall ensure that its employees regularly use such safety gears.
- (I) The Contractor shall be responsible for discipline of its manpower and shall ensure that the personnel deputed should adhere to the disciplinary procedure set by the Company. The Contractor shall ensure that none of its associate/personnel is engaged in any unlawful activities or any other activity subversive of the Company's interest, failing which the same shall be termed as breach of the terms of agreement and annexures thereto and suitable action may be taken against the Contractor as per the terms & conditions of the Agreement. The Contractor will ensure that none of the manpower engaged by it will demonstrate before the offices of the Company in any manner whatsoever. In case any of the manpower engaged by Contractor is found indulging in such activities, the same shall be termed as breach of the terms of agreement and annexure thereto and the Contractor will take suitable action against such of their employees and submit the ATR with company.
- (J) The Contractor shall ensure compliance with minimum wage requirements of the correct category and shall ensure the following:
 - (a) Timely payment of minimum wages to deployed manpower as per the rate notified from time to time by the Government of National Capital Territory of Delhi.
 - (b) Compliance with all other relevant PF, ESI, Insurance and other laws as applicable per statute.
 - (c) To retain Challans/Receipt issued by Statutory Authorities like Regional Provident Fund Commissioner (RPFC)/including its own Pension Provident Fund Trust for previous month & proof of payment towards compliance of other statutory provisions like E.S.I., GST etc.
 - (d) Contractor will also produce challan/receipt with respect to payment of GST as a proof for such statutory payment.
- (K) Contractor shall comply with provisions of the Payment of Wages Act 1936, Minimum wages Act-1948, Employee's Provident Fund & Miscellaneous Provision Act 1952, ESI Act 1948, Company's Liability Act 1936, Industrial Dispute Act 1947, Maternity Benefit Act 1961, Contract Labour (Regulations & abolition) Act 1970, Delhi Shops & Establishment Act or any modification thereof, THE SEXUAL HARASSMENT OF WOMEN AT WORKPLACE (PREVENTION, PROHIBITION AND REDRESSAL) ACT, 2013 or any other Act relating to rules made hereunder from time to time. For the said purpose the Contractor shall get itself covered under the Employee's Provident Fund & Miscellaneous provision Fund 1952 & ESI directly with the appropriate Regional Provident Fund Commissioner, if not done so far and shall intimate to the Company the Code No. allotted by the RPFC & ESI Authorities within one month from the date of commencement of the work under agreement.
- (L) Contractor shall organize periodic awareness session on POSH, 2013 and strict compliance to POSH, 2013.
- (M) Contractor shall have a detailed HR policy for retirement, training, safety, job suitability, health etc. for its employees. Further the Contractor shall have proper grievance redressal process for addressing HR issues raised by its employees.

(N) ID CARD:

The Contractor will not issue any ID cards to the manpower deputed under agreement, on its own. All ID Cards for the workforce will be issued by BRPL Security ID Card Cell only. The Contractor should maintain the records of Identity Cards of their employees and whenever any employee quits/is removed then his/her Identity card should be collected & submitted to BRPL Security ID Card Cell. Penalty will be imposed on the Contractor in case of violation of the above rule. Contractor shall submit the details/ list of the employees that they are going to be deputed with BRPL Security before the commencement of the work under agreement.

The penalty clause related to employee's ID card shall be as under:

- (i) It is agreed by the Contractor that within five (5) days from the commencement of agreement/ date of award of work order/ date of renewal of agreement, the Contractor shall be bound to intimate BRPL, the details of manpower deputed by Contractor for the performance of task under this agreement in BRPL specified format.
- (ii) It is agreed by the Contractor that in case of change of manpower deputed by the Contractor under this instant agreement, the Contractor shall, promptly but not later than twenty four (24) hours of such change, intimate BRPL in writing about the said change and submit the revised details in the BRPL specified format.
- (iii) It is further agreed by the Contractor that it shall, promptly but not later than seven (7) working days from the commencement of agreement/ date of award of work order/ date of renewal of agreement, ensure the issuance of the photo identity cards, issued by BRPL Security, to all the personnel deputed by the Contractor. The ID Cards shall also bear the name of the Company/ Contractor, the contact details of the personnel and the Company and shall ensure that all the personnel, during the performance of task under the agreement, shall wear/ display those ID Cards.
- (iv) In addition to the events of default as specified in the agreement and annexures thereto including as specified above, it has been agreed by the parties to the agreement that the following events shall also be counted as events of default and the Contractor shall ensure not to commit the same:
 - (a) of staff found working without valid ID Cards (ID Cards issued by BRPL Security) / Not carrying ID cards to the workplace.
 - (b) of staff carrying validity lapsed (expired) ID Cards as against the number of staff billed for
 - (c) of staff found carrying Contractor issued ID Cards, instead of through BRPL Security - CONTRACTORS cannot issue ID cards for the manpower deployed on BRPL work.
 - (d) That the failure by the Contractor in compliance of the terms stated in section above and/ or the commission of defaults as notified above, i.e. non issuance of ID Cards, non-display of ID Cards by the personnel of the Contractor and/ or the commission of any of the defaults, shall attract an agreed penalty for the sum of Rs. 1000/- per person per day and the same shall be deducted/recovered from the monthly bill of the Contractor, without any advance intimation to Contractor by BRPL.
 - (e) Certification of penalty (defaults and sum penalized) shall be through BRPL Security, along with intimation to concerned User Department, C&M, F&A. A notice shall be sent to Contractor/ agency.
 - (f) That in addition to the penalty as specified above, in case of any blacklisted manpower/personnel is found working/deputed by the Contractor, with BRPL for the performance of work under agreement, the same shall be termed as breach of terms of agreement and annexures thereto and shall, in addition to other penalties and rights available with Company/BRPL, levy a penalty of 1% of the contract value or Rs Fifty Thousand (50000), whichever is lower, and deduct/recover from the monthly

- bill of the Contractor.
- (g) In case of second or subsequent default as specified above, within 6 months from the first default, the same, without prejudice to other penalties/ remedies that can be imposed/resorted under the terms of this agreement, BRPL reserves the right to terminate the contract.
 - (h) It is further agreed by the Contractor that the imposition of penalty and the quantum thereto shall be the sole discretion of BRPL and no claim/dispute by Contractor, challenging the imposition of penalty and/or the quantum thereto shall be maintainable.
 - (i) BRPL may review/revise ID card Policy including penalty during the tenure of agreement. This shall be at the sole discretion of BRPL and Contractor shall be liable to comply in full the revised policy, notified time to time.
 - (j) The Contractor shall submit resumes of its personnel to be deputed/Supervisors within 2 days of Award of Agreement/Work Order for approval and selection by BRPL. BRPL shall conduct interview and select the personnel to be deputed/Supervisors and provide inputs to Contractor for further action and deployment.
 - (k) The Contractor shall collect the following documents from the personnel deputed under agreement, within two weeks of mobilization and shall deposit the same with BRPL, as follows:
 - (i) Educational Qualification Certificate: Certificate and mark-sheet of all manpower demonstrating the highest educational qualification of all personnel, making them competent for the task assigned.
 - (ii) Permanent Address Proof: Supporting document for permanent address proof of all personnel.
 - (iii) Identity Proof: Copy of PAN card should be submitted as identity proof, for all personnel.
- Contractor shall share the above information on demand from BRPL. BRPL reserves the right to reject deployed manpower, in case the same is not found suitable.
- (O) The Contractor shall conduct relevant background checks and prepare Background Reports through an authorized agency of all personnel deployed for the performance of task under agreement in BRPL within one month of deployment. Such reports shall be shared with BRPL as requested. Contractor shall submit an Affidavit clearly stating that back-ground check for all personnel is complete and back-ground reports have been prepared to this effect within one month of deployment.
 - (P) Failure by the Contractor's personnel to wear PIC shall attract a penalty of Rs.1,000/- per incident per day.
 - (Q) In case, any of the manpower has been found not serving his part of duty on any day as per the instructions, Contractor will be fined at the rate of Rs 500/- per person per day.
 - (R) A separate penalty as per score card shall be levied.
 - (S) There will not be duplicity of penalty for the same default.

34. DEPLOYMENT OF RESOURCES

- 34.1. Number of resources to be deployed by the Contractor at all-time shall be specified by the bidder as per the format in Section-V, scope of work.
- 34.2. The contractor shall deploy adequate resources for the smooth execution of work assigned to them. The contractor shall provide complete details including name, address, and Aadhar Card number of resource deployed.
- 34.3. The contractor shall deploy qualified & experienced resources comprising engineers, supervisors, diploma holders, skilled, semi-skilled & unskilled staff in accordance with the requirements of electricity rules, safety laws and other applicable regulatory laws. The contractor shall also ensure to meet the requirements of performance standards as mentioned in this document. If at any stage, the Company/Engineer In-Charge finds the resources not suitable or not up to the mark, the Contractor shall deploy the alternate resources immediately.
- 34.4. Distribution of electricity is an essential service as well as a public utility service. It is imperative to secure the electric network of our license area so that uninterrupted distribution of power supply to essential services like Delhi Metro, Police, hospitals, etc. is maintained. Proper security measures are essential due to the extremely sensitive and critical nature of these services. Therefore, Contractors shall be responsible for maintaining Personal Identification Data of all staff deployed by him at our premises in electronic or any other form as prescribed by the company. In addition to this, the Contractor shall also submit a record of his deployment in various locations to BRPL on a daily basis if required by the Divisional In-charge.
- 34.5. The resource deployed by the contractor shall exercise highest level of integrity at work place and shall not involve in any type of malpractice. In case any resource of the contractor is found involved in any malpractice, the contractor shall indemnify the company for the loss incurred by the company on account of such malpractice/misconduct. Since this scope of work and the assistance contemplated under the present contract or in the nature of statutory assistance towards preventing the theft of electricity under the provisions of the electricity act 2003 the integrity levels of the Contractor and /or the agency which is awarded the contract is expected to be of the highest standards.
- 34.6. In case the contractor or the resource deployed by him unable to execute the work assigned to it as per satisfaction of the company or the workmen of the Contractor refuses to work, going on strike or for any other reason likely to lead to loss of productivity, the company shall have right of engaging any other agency or resorting to any other suitable means without giving any reason and to recover the cost incurred out of the amount payable or become due to the contractor.

35. REPLACEMENT OF RESOURCE(S)

- 35.1. Should the Company consider at its sole judgment that the persons deployed by the Contractor are not suitable for the job for whatsoever reason, the Company will have the option either (i) to seek prompt replacement deputing the other person at the cost of Contractor or (ii) to terminate this work order/agreement in part or as a whole.
- 35.2. If the Company finds any employee of the Contractor guilty of any misconduct, incompetence or negligence, the Contractor shall, if so intimated by the Company,

withdraw such employee from the work of company and replace him with a qualified and competent manpower. Contractor shall keep the Company informed of all manpower replacements and all such data shall be submitted with the person nominated by Company along with personal & qualification details of such persons deputed as replacement.

- 35.3. If any employee of the Contractor found indulged in unfair practices or causing direct or indirect damage to Company's Image/Property/Revenue, immediate action shall be taken by the Contractor and the Contractor shall suitably compensate the company for all loss incurred by the Company. Contractor shall have retrenchment / removal policy in place to handle such matters.

36. CONTRACTOR'S OBLIGATIONS

A) General Obligations

- 36.1 The performance of Services as completed by the Contractor shall be wholly in accordance with the Contract and fit for the purposes for which they are intended to and as defined in the Contract. The Services shall include any Service which is necessary to satisfy the Company's requirements and as implied by the Contract.
- 36.2 The Contractor shall execute the Services within the time frame for completion as specified in the order/agreement and Scope of Work. Without prejudice to the provisions of the Contract, before commencing the Services, the Contractor shall satisfy itself regarding the BRPL's requirements. The Contractor shall give notice to BRPL, within forty-eight (48) hours of the receipt of BRPL's requirements, of any error, fault or other defect in the BRPL's requirements or such items of reference.
- 36.3 The Contractor takes full responsibility for the adequacy and stability of Services to be performed at the Site.
- 36.4 The Contractor shall at all times endeavour to adopt best practices as is prevalent in like industry and shall always be required to achieve the desired quality and confirm to the schedule of Service(s) at no additional cost to the company/BRPL.
- 36.5 The Contractor is deemed to have satisfied itself as to the correctness and sufficiency of the BRPL's requirements and other terms of the Contract relating to its risks, liabilities and obligations set out in or implied by the Contract and all matters and things necessary for the proper performance of the Services.
- 36.6 The Contractor acknowledges the responsibility of the following during the performance of the Services:
- (a) The proper transportation of Manpower and materials upto the Site and back.
 - (b) Availability of skilled Manpower in time.
 - (c) Compliance with the HSE Conditions and adherence to Contractual terms;
 - (d) Protection of the environment and adjacent structures and taking steps for remedying any damage caused to the environment or adjacent structures during the performance of the Services by the Manpower ;
- 36.7 The Contractor shall, whenever required by the BRPL, submit details of the arrangement and methods which the Contractor proposes to adopt for the performance of the Services. No alteration to these arrangements or methods shall be made without the approval of BRPL.
- 36.8 Train its Manpower in the manner as reflected in their training manual, requirements of BRPL and as per the best industry practice before the deployment at the Site.

Contractor shall maintain training records. Contractor ensures to replace Manpower of same specification in order to reliever / absenteeism of Manpower. In the event of replacement of Manpower, comply with all the pre and post requisite details of deployment, including but not limited to, furnishing of all the required registrations, licenses and medical examinations at the cost of Contractor without reimbursement from Company/BRPL.

- 36.9 Contractor agrees to provide all preliminary information or data as may be required by the Company/BRPL within fifteen days of issuance of the signed LOI/Work order or as per mutually agreed timelines.
- 36.10 In case the Contractor comes across with any ambiguity and/ or discrepancy in the BRPL's requirements, it shall immediately Communicate such ambiguity and/ or discrepancy to BRPL, for seeking appropriate instructions to resolve such ambiguities and discrepancies.
- 36.11 Contractor to maintain sufficient cash flow as working capital to meet daily expenses for the Manpower.
- 36.12 Contractor to coordinate and maintain close liaison with local police and administrators. Contractor to visit Site periodically and as per specific request of Company/BRPL.
- 36.13 Notwithstanding anything contrary in the Contract, Contractor must make judicious and economical use of resources of the company/BRPL at the Site, including, but not limited to resources such as space, water and electricity. In the opinion BRPL discover the misuse of resources by the Manpower, after serving notice to the Contractor if Contractor fails to adhere to this Article, BRPL reserves right to recover a suitable amount as per BRPL discretion. BRPL decision in this regard shall be final & binding.
- 36.14 The Contractor shall not use the name of the company/BRPL in any manner for credit arrangement or otherwise and it is agreed that the company/BRPL shall not in any way be responsible for any debts, liabilities or obligations of the Contractor or its Manpower.
- 36.15 In case, if the company/BRPL is of the opinion, after due consultation with the Contractor, that extra Manpower or material / equipment is/are required for reasons of improving the quality and nature of Services at the Site, the Contractor shall arrange for the same timely at the same price specified in the Contract.
- 36.16 Contractor to ensure that the Manpower deployed should have bank account which their payment must be directly credited to their bank account by the Contractor. The Contractor shall submit the copy of its instructions to the bank to transfer the salary / wages to the account of its Manpower deputed under the contract to the company/BRPL on or before 7th day of every month for the previous month's salary transfer of individual Manpower to their bank.
- 36.17 Contractor to maintain list of Manpower in shifts and attendance muster at the Site entrance for Manpower deployed under the Contract.
- 36.18 The Contractor shall provide such uniforms as approved by the company/BRPL.
- 36.19 Immediately on commencement of the Contract, Contractor shall provide complete bio data of each Manpower employed at Site and shall ensure that the information

provided in respect of each Manpower is verified and correct.

- 36.20 Staff working hours will be governed by the Factories Act and Applicable Law as per State where Site is located and Manpower have been deployed.
- 36.21 Contractor must ensure that child labour is not to be deployed at the Site.
- 36.22 A detailed Site specific deployment chart shall be submitted by the Contractor to Company within 5 working days before commencement of Services.
- 36.23 Contractor must ensure to conduct at least bi-weekly surprise checking at Site where their Manpower is deployed and performing Services to ascertain performance as per Contract. Contractor shall provide adequate quick response team and surveillance team for this purpose
- 36.24 Contractor shall develop its own network and arrangements and shall be solely responsible to recruit its own personnel for providing Services.
- 36.25 If required and on specific instructions by the company/BRPL, Contractor shall periodically rotate the Manpower after every 12 months or period as requested by the company/BRPL. BRPL to Communicate the same to the Contractor atleast 20 working days before rotation of Manpower is intended.
- 36.26 Manpower so deployed at the Site shall carry out only those Services that are stipulated under the terms of the Contract and shall not do any other job for reward or otherwise, except than those stipulated.
- 36.27 In case of accident of whatsoever nature at the Site where the Manpower is injured or dies, it would be the sole responsibility of the Contractor without any risk and cost of the BRPL.
- 36.28 Contractor to submit documents related to Manpower along with Contractor's organisation chart, authorised signatories & etc., before commencement of Services under the Contract.
- 36.29 In case death, injury to any Manpower of the Contractor, Contractor is sole responsible under Workmen Compensation Act and any other Applicable Law. Contractor must not violate any statutory provisions / Applicable Law and shall keep BRPL indemnified, in full, from any claim associated with injury/death to its employee deployed under the agreement. Contractor to compliant with all Applicable Laws. Any breach in statue / Applicable Law , BRPL reserves right to recover reasonable compensation at the discretionary of BRPL.
- 36.30 Contractor to provide master plan for deployment of Manpower and related resourced to the Company/BRPL before commencement of the Services. Along with this Contractor shall provide documentations in details covering Manpower details as requested by BRPL.

B) Compliance with Applicable Laws by Contractor

- 36.31 The Contractor shall fully familiarize itself and conform in all aspects with all Applicable Laws. The Contractor shall be bound to give all notices, file all returns, etc., required by Applicable Laws, as aforesaid and to pay all fees and charges in respect thereof. Contractor must have experienced manpower with knowledge to handle all statutory compliance related matters

- 36.32 The Contractor shall not be absolved from any of its obligations under Applicable Laws or the Contract or claim any additional amount from the Company/BRPL or seek any extension of time due to its ignorance of any Applicable Law.
- 36.33 The Contractor shall indemnify the company/BRPL against all costs, expenses, penalties and liabilities incurred/ suffered by any of the Company due to non-compliance of any Applicable Law by the Contractor in relation to the performance of the Services.
- 36.34 Contractor is required to obtain requisite license issued by the licensing officer/competent authority in the Government office before commencement of Services.
- 36.35 Contractor shall ensure that it remains in compliance with Applicable Laws at all times and maintained registers and records with all particulars as may be specified in the Applicable Laws.
- 36.36 Payment of gratuity (if any) to Manpower will be sole responsibility of the Contractor.
- 36.37 Contractor to submit details of payments made to PF and ESIC authorities with a list of Manpower deployed at the Site with copy of deposit challans.—List of Manpower with PF and ESIC numbers to maintained up to date by Contractor and if required to be shared with BRPL.

C) Contractor's Other Obligations

- 36.38 The Contractor shall also provide the necessary proof of remittances of EPF, Pension amount and ESIC for the previous month, along with their invoices for the current month to Company. Without such proof, the invoices will not be processed for payment.
- 36.39 The employees deployed by the Contractor shall be employees of the Contractor.
- 36.40 At no point in time shall any employee of the Contractor claim to be the employee of the Company.
- 36.41 The Contractor is committed to recruit and provide qualified, experienced, well-trained, physically & mentally fit personnel in accordance with the Company's standard, duly verified by the local police Station as regards their antecedents and backgrounds.
- 36.42 The Contractor shall ensure that, the Contractor's manpower deployed at the Company shall be in good health, shall have proper eyesight and shall not have any medical problems which may endanger his life and the life of the other Company employees appointed at the said location. The Contractor shall ensure that, the Contractor's personnel deployed at the Company shall be entirely responsible for the stock of the commodities stored at the said location. To ensure such safety, the Contractor shall, before deploying any employee in the premises, shall have him medically examined by a registered medical practitioner at its own cost and expenses and produce a medical certificate certifying that the said employee is medically fit. It is further agreed that without such medical certificate, Company shall not permit any such Contractor's personnel to work in its premises. It is further agreed that Company may, from time to time, call upon the Contractor to have all or any of its Contractor's personnel examined.

- 36.43 The Contractor shall uphold the strictest disciplinary standards for all their personnel and any transgressions are dealt with immediately, and to the fullest extent that the law allows.
- 36.44 The Contractor shall provide uniforms to the its manpower and shall provide an authority letter to the its manpower and they shall carry the same when they are on duty at the Company.
- 36.45 Whenever any Contractor's personnel go on leave, the Contractor will arrange for a suitable replacement immediately.
- 36.46 The Contractor shall deploy electronic attendance marking system for their Resources and maintain records for the same. The same has to be produced if demanded by the Company.
- 36.47 The Contractor shall fully guide, supervise and monitor the Contractor's manpower deployed in Company locations by its Supervisors.
- 36.48 Supervisors will inspect every location at least once every 15 days during day/night to check the level of control exercised by Contractor's personnel. The Supervisors will take digital photographs of Contractor's personnel in the location during their inspection. The photographs will contain date and time stamp to identify the date the photographs are taken and send the photographs to Company along with their inspection report on weekly basis.
- 36.49 The Contractor undertakes to provide required resources to maintain desired service level. In case of any failure in services due to paucity of resources, BRPL shall be within its rights to make necessary deductions in addition to such rights as available under contract.
- 36.50 **TIMELY DISBURSEMENT OF WAGES**

The Contractor shall ensure that monthly wages/salary disbursed to its manpower timely but not later than 7th of each month. Though the company endeavours to process Contractor's bills on time as per the payment timelines mentioned in agreement (payment terms), under no circumstances delay in disbursement of wages shall be acceptable, it is the Contractor's responsibility to ensure the same, accordingly the bidders are expected to quote their rates to fulfil their obligations towards the timely disbursal of wages and all other benefits including PF/ESI/Bonus/leave pay/allowances etc.

It may please be noted that BRPL reserves the right to terminate the agreement in case of second or subsequent repeated instances of delay in disbursal of the wages.

37. THE COMPANY/BRPL'S OBLIGATIONS/RESPONSIBILITIES

- 37.1 BRPL may check the competencies of the manpower for the work for which they are deputed to ensure that requisite skill and competency levels are being met with by the Contractor .
- 37.2 BRPL shall not exercise direct control (including matters of payments, discipline and removal/termination) and supervision over the Contract Manpower and that shall be done by the Contractor. However, BRPL shall have a right to assess the abilities and skills of the Manpower deployed by the Contractor to ensure the quality of Service provided under the Contract, without actually managing or directing such Contract

Manpower.

- 37.3 The contractor shall ensure to maintain the registers like muster roll, wage register, etc., and shall share the copy of the same with BRPL as and when demanded,
- 37.4 The Company/BRPL reserves the right to engage other party(ies) to perform similar or identical Services to be performed by Contractor under this Contract / Agreement for which Contractor shall not have any objections.
- 37.5 BRPL reserves right to review the resources requirement for the performance of assigned task, on periodically or preferably on monthly basis for their respective performance. The Contractor, without any objection, shall deploy resources on time accordingly. The Contractor to deploy resources within 2 days (including Central and State holidays) to Site / establishment as notified by BRPL in writing. Failure to do so shall result into delay in deploying resources for the completion of the assigned task, the reasonable compensation shall be applicable in terms of the Contract.
- 37.6 BRPL shall at all times have access to any Site where the Manpower is engaged and performing any of the Services and BRPL shall have the right to inspect performance at Site. Any deviation or gap or discrepancies arises while executing Services shall be communicated to Contractor within 3 working days. The Contractor within next two working days shall provide reasonable feedback with evidence if any to BRPL. If Contractor does not respond to the Communication in time under this sub Article, it tantamount to breach of the Contract and shall attract reasonable compensation in terms of the Contract.

38. INDEMNITY

The Contractor shall indemnify, defend, save and hold harmless all directors, company and its employees against any and all suits, proceedings, actions, demands and third party claims for any loss, damage, cost and expense suffered by company on account of the negligence, act or omission inaction by the Contractor or its employees under this Agreement. Agencies shall also wholly indemnify and compensate company against any theft, misappropriation, fraudulent act or omission, any collusion with customer/s, intentional recording of incorrect reading/DATA, or any other offence under the applicable laws or breach of obligation under the present agreement, and would also render itself liable to appropriate legal action being initiated against it by company.

The Contractor shall also be responsible and liable to company for any loss or damage caused to company for any negligence or inaction, damage to the property of company caused by the Contractor or its employees.

39. SECRECY & CONFIDENTIALITY

- 39.1 The technical information, data and other related documents forming part of order and the information obtained during the course of investigation under this order shall be the Company's exclusive property and shall not be used for any other purpose except for the execution of the order. The technical information drawing, records and other document shall not be copied, transferred, or divulged and/or disclosed to third party in full/part, not misused in any form whatsoever except to the extent for the execution of this order.

- 39.2 These technical information, drawing and other related documents shall be returned

to the Company with all approved copies and duplicates including data/drawing/plans as are prepared by the Contractor during the executions of this order, if any, immediately after they have been used for agreed purpose.

- 39.3 In the event of any breach of this provision, the Contractor shall indemnify the Company against any loss, cost or damage or claim by any party in respect of such breach.
- 39.4 The Contractor shall not use the name/logo/emblem of the Company in any manner either for credit arrangement or otherwise and it is agreed that the Company shall not in any way be responsible for the debts, liabilities or obligations of the Contractor and/or his employees.
- 39.5 The Contractor hereby covenant that the Contractor shall be responsible for theft, if any committed, by his staff and the Contractor shall indemnify Company from and against all claims, demands, actions, suits and proceedings, whatsoever that may be brought or made against the Company by or on behalf of any person, body, authority whatsoever and whomsoever and all duties, penalties, levies, taxes, losses, damages, costs, charges and expenses and all other liabilities of whatsoever nature which the Company may be liable to pay, incur or sustain by virtue of or as a result of the performance or non- performance or observance or non- observance by the Contractor of any of the terms and conditions of this agreement. The Company shall have full power and rights at its discretion to pay or defend or compromise any suits, claims or demands brought or made, whether pending or threatened touching upon this agreement as it may consider necessary or desirable and shall be entitled to recover from the Contractor all sums of money including all legal costs, charges and expenses incurred by virtue of any such compromises which shall not be called into question by the Contractor but shall be final and binding on the Contractor.
- 39.6 Contractor shall submit signed NDA as per the format 4.3 attached.

40. NON-EXCLUSIVITY

The award of the work order/agreement to the Contractor shall not preclude the Company from awarding the same order for similar work at the same rates, or on any terms and conditions to other party or parties. The Company at its discretion may place the order on any other party.

41. SEVERABILITY

If any provision of this Agreement is or becomes invalid or unenforceable by the courts of any jurisdiction to which it is subject, such invalidity or unenforceability shall not prejudice the remaining provisions of this Agreement, which shall continue in full force and effect.

42. ASSIGNMENT & SUBLETTING

The Contractor shall not, without company's prior consent in writing assign or sublet or transfer any portion of services awarded to the Contractor as envisaged herein and falling under this contract. Moreover, any such consent shall not relieve the Contractor from any obligation, responsibility, or duty under this Contract.

43. ASSIGNMENT BY THE COMPANY

The rights and obligations of BRPL under the Contract shall be assignable to Affiliates, associate company, joint venture or any other company including change in Management Control and BRPL's lenders without consent of the Contractor. Upon written notice of seven Business Days (07 days) by BRPL, the Contract shall be deemed to have been assigned to the third party under this Article. This Article fulfils its meaning notwithstanding the notice is not accepted by the Contractor and BRPL shall not be obliged to the Contractor after seven days (07) of issue of any further notice.

44. NOT USED

45. NO JOINT VENTURE

The Contractor shall not constitute a joint venture, consortium or other unincorporated grouping of two or more Persons, following the execution of the Contract.

46. WAIVER OF RIGHTS

No delay or forbearance by company in exercising any right or power under this Agreement shall be construed as a waiver of such right or power, nor shall any single or partial exercise of such right or power preclude any further exercise of such right of power.

47. THE COMPANY'S RIGHT TO VARY QUANTITIES

The Company reserves the right to vary the quantity i.e. increase or decrease the Numbers/ quantities without any change in terms and conditions during the execution of the Order. BRPL may increase or reduce the area/ scale of operations after starting of execution of the contract and the size of contract may be adjusted accordingly.

48. CONTRACTOR'S EQUIPMENT

- 48.1. All Contractor's Equipment and Temporary Works provided by the Contractor or any permitted Subcontractor, shall, when brought on to the Site, be deemed to be exclusively intended for execution of the Works and not be removed without the consent, in writing, of the Company's Representative.
- 48.2. Upon completion of the Works, the Contractor/permitted Subcontractor shall remove from the Site, all its Equipment and Temporary Works and its unused materials.
- 48.3. The Company shall not at any time be liable for the loss or damage to any of the constructional plant, Temporary Works or materials.
- 48.4. The Contractor shall, upon written request by the Company's Representative, produce to the Company's Representative, all documents evidencing title to or the contractual arrangement giving the right to the Contractor to use the Contractor's Equipment. In the event of failure to comply with such request within seven (7) days, then without prejudice to any other rights, the Company shall be entitled to withhold the payments due to the Contractor under the Contract.

49. AVAILABILITY OF TOOL & PLANT (T&P)

The contractor shall provide T&P to their staff as mentioned in Scope of work. The contractor shall provide all tools in the beginning of contract and shall ensure the proper availability of tools and tackles as per that list throughout the contractual period. These tools shall be of make as specified in the Scope of work. It shall be responsibility of contractors to replenish and maintain the existing T&P on regular basis.

50. FREE ISSUE MATERIAL

- 50.1. The Company, may provide free issue materials to Contractor in those cases only where it is specifically mentioned in the Contract. Transportation of free issue materials from site / store or place of availability at site to the work area shall be in scope of the contractor.
- 50.2. Contractor shall submit Reconciliation Statement of these free issue materials along with monthly bill. Reconciliation Statement will show issued quantity of free issue materials/ quantity consumed in work and quantity balance in contractor's stock.
- 50.3. The Contractor shall have to furnish an Indemnity Bond for materials which are free issued by the Purchaser. Further the contractor shall be responsible for the safe custody of materials till the materials are utilized, fabricated, erected and accounted for in all respects.

51. VENDOR CODE OF CONDUCT

Contractor confirms to have gone through the Policy of BRPL on legal and ethical code required to be followed by Vendors encapsulated in the "Vendor Code of Conduct" displayed on the official website of BRPL (www.bsesdelhi.com) also, which shall be treated as a part of the agreement.

Contractor undertakes that he shall adhere to the Vendor code of Conduct and also agrees that any violation of the Vendor Code of Conduct shall be treated as breach of the agreement.

In event of any such breach, irrespective of whether it causes any loss/damage, company (BRPL) shall have the right to recover loss/damage including liquidated damages from Contractor.

The Contractor hereby indemnifies and agrees to keep indemnified the company (BRPL) against any claim/litigation/liability/penalty including litigation cost arising out of any violation of Vendor Code of Conduct by the Contractor or its officers, agents & representatives etc.

52. DISCLOSURE OF RELATIONSHIP

The Contractor acknowledges & undertakes that the Contractor or any partner of the Contractor or director of the Contractor is not related to any of the officers of the Company or the Company's Representative, or alternatively, is a close relative of an officer of the Company or the Company's Representative and has no financial interest/stake in the Company's business. The Parties agree that breach of the above

provisions shall entitle the Company to terminate the Contract under Clause 23, without payment of any compensation to the Contractor. The Contractor agrees and acknowledges and shall ensure that its employees, directors and partners do not develop any such interest during the Contract Period.

53. MSME

- 53.1. If the Contractor is covered under the definition of supplier/Contractor under the purview of Micro, Small & Medium Enterprises Development Act, 2006, it shall declare so at the time of its registration as vendor with the Company failing which it will be presumed that it is a non-MSME unit.
- 53.2. Contractor shall provide to Company the proof of classification of its enterprise and filing memorandum with the authorities concerned under the Micro, Small & Medium Enterprises Development Act, 2006 (herein referred to as "the MSMED Act") within one week of receipt of the Contract
- 53.3. The Contractor further declares and undertakes to intimate Company of any change in its status or constitution under this section from time to time under this Contract. The Contractor must provide MSME registration number along with PAN card and GST registration number on Tax Invoice failing which the Contractor shall not claim any benefit under the MSMED Act.
- 53.4. The Contractor to furnish the undertaking to the Company in this regard.

54. COVID GUIDELINES

Looking to the prevailing Covid19 situation, Contractor will ensure that the work carried out in the field by their staff shall be as per the guidelines issued by MHA / BRPL/ Engineer-in-charge from time to time. Further Contractor shall be required to provide to their staff masks/ sanitizers/ all PPEs required for working in Covid19 situation. The Contractor shall further ensure to work as per the guidelines issued by BRPL and the instruction of the Engineer in charge.

55. CLEANLINESS & PRECAUTIONS TO BE TAKEN WHILE DOING WORK AT SITE TO PREVENT DUST POLLUTION

All debris shall be removed and disposed off at assigned areas on daily basis. Surplus excavated earth shall be disposed of in an approved manner. In short, the contractor shall be fully responsible for keeping the work site clean at all times. In case of non- compliance, company shall get the same done at Contractor's risk and costs.

While carrying out any civil work including road/ pit digging, plinth/ fence making, road restoration etc contractor shall adhere to below mentioned guidelines.

- (a) No construction material/ debris shall be stored on metalled road.
- (b) Wind breakers of appropriate height on all sides of ear marked area using CGI sheets shall be raised to ensure that no construction material dust fly outside ear marked area.
- (c) The construction material i.e. coarse sand, stone aggregates, excavated earth, cement and any other material to and from the site shall be transported under

wet and covered condition to ensure their non-slippage en-route to avoid air contamination.

- (d) The contractor shall provide mask and helmet to every worker working on the construction site and involved in loading/unloading and carriage of construction material and construction debris to prevent inhalation of dust particles.
- (e) Over loading of vehicles shall be strictly prohibited
- (f) The construction material at site shall be stored under wet and covered condition.
- (g) The dumping sites for temporarily storing the excavated earth shall be properly levelled, watered and rehabilitated by plantation to avoid flying of dust.
- (h) The worker at the site shall be sensitized to adopt / observe the dust controlled measures in true spirit.
- (i) If any C&D waste is generated at site the same will be transported to the C&D waste site only and the record for the same will be maintained by the agency.
- (j) Wet jet in grinding and stone cutting is being permitted at site.
- (k) The necessary record for dust control is being maintained by the department on day to day basis and being monitored regularly.
- (l) Contractor shall ensure that no tree shall be harmed and no tree roots shall be destroyed/cut while performing the task under agreement.
- (m) The contractor shall comply the provisions of The Delhi Preservation of Trees Act 1994.

The Execution contractor shall be responsible for all the preventive and protective environmental steps as per guidelines. Any violations from the above guidelines have been viewed very seriously by the authorities. Contractor shall be liable for the penalties / other action by the authorities, the contractor shall indemnify BRPL from all liabilities on this account.

56. ENVIRONMENTAL, HEALTH & SAFETY

The Contractor will ensure that the Environment, Health & Safety (EHS) requirements are clearly understood and faithfully implemented at all levels at site as per instruction of Company/BRPL. Contractors must comply with the requirements, as follows:

- (i) Comply with all of the elements of the EHS Plan and any regulations applicable to the work
- (ii) Comply with the procedures provided in the interests of Environment, Health and Safety
- (iii) Ensure that all of their employees designated to work are properly trained and competent
- (iii) Ensure that all plant and equipment they bring on to site has been inspected and serviced in accordance with legal requirement and manufacturer's or supplier/Contractor s' instructions
- (iv) Make arrangements to ensure that all employees designated to work on or visit the site present themselves for site induction prior to commencement of work
- (v) Provide details of any hazardous substances to be brought onsite
- (vi) Ensure that a responsible person accompanies any of their visitors to site

All personnel deputed by Contractor under agreement shall be accountable for the following:

- (a) Use the correct tools and equipment for the job and use safety equipment and protective clothing supplied, e.g. helmets, goggles, ear protection, etc. as instructed
- (b) Keep tools in good condition
- (c) Report to the Supervisor any unsafe or unhealthy condition or any defects in

- plant or equipment
- (d) Develop a concern for safety for themselves and for others
- (e) Prohibit horseplay
- (f) Not to operate any item of plant unless they have been specifically trained and are authorized to do so.

57. ACCEPTANCE

Acceptance of the CONTRACT implies and includes acceptance of all terms and conditions enumerated in the CONTRACT, in the technical specification and drawings made available to the Contractor consisting of general conditions and complete scope of work.

Contractor's and Company's contractual obligations are strictly limited to the terms set out in the CONTRACT.

SECTION – V

SCOPE OF WORK

Part I – Connection Management

1.1 CMG - Connection Management Group

A Contractor's Scope of work:

Contractor shall be fully responsible for providing support services to connection management group to complete all field, frontend & backend activities as per the Company schedule with the requisite number of the resource to meet the desired performance level up to the Company satisfaction.

Contractor shall:

- 1 At all times perform fully and properly all functions required to be performed for CMG operations for our all circles of BRPL, always in accordance and full compliance with the procedures and specifications set out.
- 2 The Contractor shall carry out CMG Operations on monthly basis as required.
- 3 The Contractor shall deploy & organize the resources accordingly.
- 4 This Contract will involve operation of following activities: -

I. New Connection:

- a) End to end closure of all front end and back end activities as per Electricity Act / Supply Code / SOP.
- b) Physical document collection by visiting the applicant and Online form filling through Division sewa Kendra
- c) Verification of document of appointment cases in DSK & Division as per the SOP.
- d) Real time Initial Commercial Feasibility need to be performed. (Court case, Enforcement Dues, Energy Dues & MCD Checking)
- e) Real time Allocation of TF on TAB/ Mobile.
- f) Tele-calling to applicant regarding Site visit, site verification for technical feasibility
- g) Site visit report submission via TAB (No manual report)
- h) Onsite filling of TF report along with site coordinates, marking of meter installation space & pasting of TF Sticker. Ensure fire safety points for space of meter installation.
- i) Issuance of deficiency to applicant in case of any deficiency observed at site.
- j) Submission of deficient document through TF app, if available with applicant.
- k) Final punching of site visit report (CF/TF) in TAB
- l) Circlewise civil engineers to be provided for building height measurement as per requirement of management.
- m) Demand note generation/ Auto-debit & meter installation order creation.
- n) Dispatch of deficiency letter /demand note and auto debit information to applicant.(Whichever is applicable)
- o) Record keeping of application document (ID proof , Ownership proof , any deficient document related to CF/TF)
- p) Tele-calling for demand note and rejected cases, revisit and processing of rejected cases, execution of any other activity assigned by the company.

II. Existing Connection:

- a) End to end closure of all front end and back end activities as per SOP.
- b) Physical document collection and Online form filling through respective division Digi Seva Kendra
- c) Real time Verification of document received through virtual sewa Kendra
- d) Real time Initial CF need to be performed.
(Court case, Enforcement Dues, Energy Dues & MCD Checking)
- e) Real time Allocation of TF on TAB/ Mobile.
- f) Tele-calling to applicant regarding Site visit, site verification for technical feasibility and Digitally Site visit report submission via TAB (No manual report)
- g) Onsite filling of TF report along with site coordinates, marking of meter installation space
- h) On the spot issuing of deficiency to applicant in case of any deficiency observed at site.
- i) Submission of deficiency document through TF app if available with applicant.
- j) Final punching of site visit report(Cf/TF) in TAB
- k) Demand note generation/ Auto-debit & meter installation order creation.
- l) Dispatch of deficiency letter /demand note and auto debit information to applicant.(Whichever is applicable)
- m) Record keeping of application document(ID proof , Ownership proof , any deficiency document related to CF/TF)
- n) Tele-calling for demand note and rejected cases, revisit and processing of rejected cases, allocation of job other activity related to new connection and activity added time to time by company with in DERC time limit.

The activities of existing connections are below: -

- a) Load Enhancement / Reduction
- b) Category Enhancement / Reduction
- c) Name Change
- d) Address Correction

The Contractor shall provide services for Six days a week. However he may be required to provide the services for 7 days a week as per requirement / need of the job.

All postal charge for despatch of any document to consumers will be borne by the company.

III. QUALITY AUDIT:

- a) Quality audit to be conducted for mutually acceptable sample size of new connection as well as existing connections on monthly basis.
- b) The audit report of the same to be presented to HEAD CMG as and when required.

IV. SITE VISIT REPORT (as and when required)

- 5 The Contractor shall call the applicant, educate about required documents, reminding their appointment date and time, re-fix the appointment based on applicant request.
- 6 Special services need to be provided to Senior Citizen/ disabled/Pregnant women etc.
- 7 The Contractor shall responsible for smooth working of all divisional/ virtual Sewa kendra Desks and their smooth functioning. The Contractor will collect the required documents from registered applicant only (not from third person) in division offices Sewa Kendra desk as per check list provided for new as well as existing connections. The contractor will strictly follow sewa Kendra operation in following manner:
 - a) Checking / Verification of documents original copy from applicant, as per SOP decided by company on application appointment date and time and on FIFO basis.
 - b) Document verification / CF & Punching staff should not be using mobile phones at the counter during duty hours.
 - c) Issuing of deficiency to applicant in case of incomplete documents with a copy for record purpose or processing for next desk in case of no deficiency.
 - d) Online form filling, punching/editing of correct details as per documents, applicant photo capturing, digital sign of applicant, scanning and uploading of all forms along with documents, giving copy of acknowledgement to applicant with all information and details to applicant in FIFO manner.
 - e) Proper maintain of office decorum (punctuality, Timings, wearing uniform, soft behavior with applicant etc).
 - f) Implement the changes in process as per company requirement time to time.
 - g) Providing facility of Sewakendra at applicant home/other than BRPL premises (through Laptop or other instrument /gadgets as decided by company).
 - h) The Contractor will submit the filled application form along with all documents physically in division office on daily basis in case of Mobile sewa Kendra Operations.
- 7 The Contractor shall check the commercial feasibility on applied address of the Applicant through specified tools provided, uploading of all dues list and allocate the cases to TF Eng for Technical feasibility and dues verification.
- 8 The contractor shall rotate/change all the DSK /DSS executives & TF engineers after a fixed interval of time or as decided by company.
- 9 The Contractor shall inform the Applicant, regarding site visit by TF Eng. with date and time .
- 10 The contractor shall follow the process and guidelines of site visit as per decided by company. If company wants to change in process,or wants site visit from manual to online (through mobile or tablet or by any other electronic gadgets), the contractor shall provide all required equipments as per required quantity along with proper training to all concerned executives at his own cost or as decided by company.
- 11 The contractor's TF engineer will capture all details accurately from site as per Performa (manually/online/through gadget) given by company and fill the same in

inspection report cleanly and Contractor will be submit the same on daily basis after dully signed and stamps of TF engineer and in case of any variance from the guideline issued by BRPL, TF eng will issue deficiency letter to applicant on the Spot and submit one copy of the same with his report. Contractor will follow the same process in case of revisit of cases required by company.

- 12 The contractor will take the photograph of building, Roof of building, meter place (that should be outside of premises), nearby pole, installed ELCB applicant and TF engineer at site. Contractor is responsible to download and upload these photographs in the data base / SAP.
- 13 The contractor will scan all documents provided by consumer/TF Engg/ i.e IR sheet, deficiency letter, ownership / occupancy proof, ID proof, I-Bond, self declaration, filled application form etc on daily basis.
- 14 The Contractor shall verify the details collected from site as per guideline issued by company, submit the Feedback on collected documents and Inspection reports. The Contractor shall punch / upload the commercial feasibilities/ Technical feasibilities details in SAP properly and accurately and within DERC timeline.
- 15 The Contractor shall ensure the uploading of scan documents and photographs collected from the Applicants and TFE's in Online Database/system/SAP on daily basis.
- 16 The Contractor shall assist in printing the Demand Note and Rejection letter and dispatch the same to the Applicant with proper record. and also correspond with applicant through tele-calling also for DN issued cases as well as rejected cases.
- 17 The Contractor shall ensure the proper record keeping of all Files, reports and all communications to applicants.
- 18 Contractor shall ensure the manpower availability at divisional /virtual Sewa Kendra on daily basis and contractor shall also ensure the periodical inspection of Sewa Kendra for verification of operational guidelines.
- 19 The Contractor shall also arrange feedback survey on sample basis by tele callers to improve the standards of performance and submit feedback survey report along with monthly bill.
- 20 Contractor will be responsible for all allowance, like washing allowance, Conveyance allowance etc.
- 21 The Contractor shall provide the dress to his employee as instructed by Officer-in-charge. Dress shall include the following items:
Trousers -3, Shirts-3, Tie-1, Badge-1, Shoes-1, Socks-2, Sweater-1, Blazer-1 and hanging bag-1 etc. Quality, Color and design to be approved by Officer-in-charge.
- 22 The contractor shall arrange the electronic attendance monitoring system to ensure the timely presence of office staff.
- 23 The contractor shall arrange the shift duty plan and provide the resource in two shifts in the field for the collection of documents as per the requirement of company.
- 24 Contractor shall be responsible for taking photographs of the building, the premises where meter is to be installed and the existing meter (if any) along with the applicant

or authorized representative.

- 25 Contractor shall provide all required equipments/gadgets like compatible Mobile phones, cameras, height measuring device, Measuring Tap(feeta), mobile SIM card etc along to TF executives for capturing site details .
- 26 Each TF Executives should be equipped with two wheeler for perform visit from company office to applicant premises and vice versa. TF Executive should also have valid driving licence with them.
- 27 The contractor shall have to submit indemnity bond as per rate of equipment/gadgets if the same is provided by the company. If any equipments/gadgets are provided by company, contractor shall return them to the company in good working conditions after the completion of assignment. Contractor shall take all the steps and measures for healthiness of cameras. They will be responsible for any loss/damage to cameras during operation/use of the same by employees of the contractor. Company may also direct contractor to buy/arrange additional equipment/gadgets at any time during the contract period as per requirement.
- 28 If company decides to change existing process of new connection as well as existing connections, contractor should provide desired equipments, resources and training on its own cost as per requirement or as decided mutually.
- 29 The Contractor should ensure not to depute any terminated manpower of BRPL. .All deployed manpower must be approved by Engineer-In charge in accordance with clearance from Vigilance Department. Police verification for all the existing & new manpower should be mandatory.
- 30 The contractor shall provide circle-wise experienced & trained supervisor & also depute audit team for verification of cases .CMC-HR clearance should be mandatory.
- 31 The contractor shall provide Manpower for Help-Desk Counter & telecaller separately to facilitate consumers at all DSK centers.
- 32 The Contractor shall provide manpower for Enquiry/Help-Desk counter & Document verification in all divisions to facilitate the walk-in consumer at division as per the quantam of applications.
- 33 Standard productivity of the each activity such as Document verification , CF , TF , Final CF/TF, Demand note generation, Civil Visit has been defined by BRPL/ and in order to maintain the standard productivity The Contractor shall depute additional manpower in desired center /division, if deviations found.

B. Company's Scope of work:

- 1 The Company shall issue Photo Identity cards to Contractor representative, authorizing them for CMG activities, at Contractor's cost. The employees of Contractor must carry the identity card every time.
2. The Company shall take prompt action to render all possible assistance in case of any problem in execution of the work.
- 3 Company shall provide the help to contractor for any uploading / updation of its own software (to be approved by BRPL / IT) for the execution of this contract without incurring any cost

C. Execution Program and Co-ordination Procedure:

Immediately upon completion of any and all jobs under this Work Order the Contractor shall submit a report that sets out in detail the jobs carried out to the Engineer in-charge i.e. AM-CMG/ Circle Head(CMG).The Engineer in-charge i.e. CMG/ Circle Head shall, after being satisfied that the jobs under this Work Order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that modifications/corrections need to be carried out, Contractor shall immediately carry out the said modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such modifications / corrections.

D. Performance Standards:

- 1 The Contractor will submit Site Verification Data (CF/TF Reports etc) after proper Quality Check and duly corrected, ready to be processed, as specified by the Company. Any error detected afterwards will attract penalty.
- 2 If the work / data / reports is delayed, Company shall reserve the right to get the same job carried out by itself or through another Contractor and in such case, all expenses incurred plus 50% of expenses incurred shall be recovered from the bills of the Contractor.
- 3 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 4 All applications must be closed as per DERC guidelines.
- 5 All regulation of DERC must be complied with.
- 6 The contractor agrees and acknowledges that any indulgence shown towards the accused would attract penal consequences under the provisions of the electricity act 2003 as the scope of services under this contract involves discharging of statutory responsibilities towards containing theft of electricity.

1.2 MMG backend activity**1. Scope of Work: Testing of Energy Meters**

- 1.1 Contractor shall perform testing (**Functional checks & Accuracy testing**) of single phase and three phase whole current energy meters at consumer premises as per the guidelines of DERC, IS-15707:2006 and SOP of / BRPL within the timeline decided by BRPL/DERC Annexure-V). Meters shall be tested for active energy (kWh) and apparent energy (kVAh). Contractor's scope includes testing of all type of single phase and three phase energy meters. It includes normal meters, smart meters, and prepaid meters, IGMS / Group Meters / Net-Meters etc.
- 1.2 Contractor shall issue meter testing report (MTR) to consumers in specified format of / BRPL to consumers after testing of meters duly signed by testing engineer and consumer representative. All the parameters of the MTR shall

be filled up with correct information and meter testing results. Meters shall be tested in presence of consumer representatives only.

- 1.3 Contractor shall provide meter testing equipments (**Accuracy Class 0.2 with Clamp CT**), Clip-On Meter and Testing Load as per the specifications given in Annexure-I for testing of single and three phase whole current energy meters of accuracy class 1.0. Or The Company shall provide Accua-check for meter testing in the working condition. The contractors have to submit Indemnity Bond @ Rs. 50,000/- and Rs. 1,00,000/- per Accua-check machine for single phase and three phase respectively taken from the company. He shall return the same in good working condition after the completion of the assignment.
- 1.4 Contractor shall calibrate meter testing equipments from NABL approved Lab every year. Copy of calibration certificates of all meter testing equipments shall be submitted to / BRPL. Meter testing equipments without valid calibration certificate shall not be used for testing of meters.
- 1.5 Contractor shall repair / replace defective meter testing equipments and its accessories timely without affecting the work of meter testing.
- 1.6 Contractor shall deposit meter testing equipments to / BRPL Laboratory for their periodic inspection as per the instruction of engineer in-charge.
- 1.7 Contractor shall provide meter testing records downloaded from Meter test equipments to engineer in-charge of / BRPL as per requirement.
- 1.8 Contractor shall carry out meter testing against consumer request and for compliance of periodic meter testing. List of meters where testing is to be performed shall be collected from designated offices of / BRPL on daily basis. Periodic Meter Testing shall be performed against the cases assigned on monthly target basis.
- 1.9 Contractor shall process meter testing particulars through mobile application and web portal supplied by / BRPL. Particulars of meter testing at site shall be captured through mobile application in 100% cases. Additionally, contractor shall issue meter testing report (MTR) to consumers in specified format of / BRPL to consumers after testing of meters duly signed by testing engineer and consumer representative.
- 1.10 Contractor shall provide Mobile / Tab along with portable printer as per the specifications of / BRPL at his own cost and all expenses to each team deputed at site. Contractor shall replace defective mobile/ Tab, printer immediately without affecting the work at site.
- 1.11 Contractor shall provide the Photographs of meter testing carried out at site as per the SOP of / BRPL. One Photograph of Meter with Reading and Second Photograph which shows the Meter testing results. Photographs shall be renamed with CA No. (prefix with "000") in requisite format as decided by / BRPL.
- 1.12 Contractor shall provide proper uniforms to all its employees deputed in field activities for execution of Jobs under this contract. Separate Uniforms shall be provided according to the seasons i.e. summer and winter. Specification of uniform shall be approved by / BRPL. Refer Annexure-III for details.
- 1.13 Contractor shall intimate / BRPL about the theft of electricity observed by testing team during the site visit by means of tempering of meter, bypassing of meters, direct theft etc. Contractor shall not carry out testing of such meters.

- 1.14 Contractor shall test the meter by scanning calibration LED of meter without opening of the meter box seals. In the cases where opening of meter box seals are necessary, prior consent shall be taken from engineer in-charge of / BRPL. In such cases resealing shall be carried out by testing engineer after testing and details of removed seals and newly fixed seals shall be mentioned on Meter testing report.
- 1.15 Contractor shall not test accuracy of meters which are functionally defective / tempered / Seals Missing / Seals Broken/ Seals tempered. Such cases shall be intimated to engineer in-charge of / BRPL. Instruction of engineer in-charge shall be followed in such cases.
- 1.16 Contractor shall reconcile all materials such as seals, meter testing reports etc issued by / BRPL on monthly basis. Contractor shall be held responsible for any loss /theft of materials issued by / BRPL and applicable penalties shall be imposed as per penalty clause. Contractor shall lodge FIR for lost / theft of materials.
- 1.17 Contractor shall submit damaged seals and Meter testing reports to / BRPL with reasons to / BRPL.
- 1.18 Contractor shall provide proper tools, tackles, PPE kit and associated paraphernalia as per Annexure-III, which may be required for carrying out meter testing at site. Contractor shall provide all safety gears including but not limited to Helmets with visor & live line sensor, Insulated floor mat, safety shoes, Safety Gloves, Safety Goggles, first aid box with required medicine and rain wears to their personnel.
- 1.19 Contractor shall ensure safety oath by their employees on daily basis before start of the work.
- 1.20 Contractor shall ensure to execute work with 100% safety precautions at site. Contractor shall ensure that their manpower use all Safety PPE & T&P while performing Job at site. Any manpower found violating safety guidelines shall attract penalty.
- 1.21 Contractor shall provide necessary first aid and reasonable hygiene facilities for all his employees, representatives and workmen working at the site and to administer the use of first aid. Health Checkups and First-aid training shall be done periodically.
- 1.22 Contractor shall mandatorily provide four wheelers along with Driver with each team for performing testing of three phase meters at site. Single Phase Testing required only 1 Testing Engg. For IGMS Testing One tester and online man should be provided in each circle to test the IGMS meters installed on the poles. In case, Testing of IGMS meters is to be done on pole for which 10 meters long leads of accu check required. And In case, testing is to be done at ground for which meter to be removed from IGMS box and then it's installation again in IGMS box. (for which supply needs to be taken from pole). Single phase meter testing requests may be attended with other mode of transport. Expenses related to vehicles deputed for discharge of services under this contract shall be borne by contractor and shall be included in the respective activity Codes.
- 1.23 Prices for providing all types of transportations under this contract shall be included in the rate contract of all the activities. Contractor shall not be

compensated separately for providing transportation of any kind for movement of material and manpower / Installation.

- 1.24 Vehicles provided for movement of materials and manpower shall be commercial vehicle and not be more than 3 years old or 20000 KM. whichever is earlier.
- 1.25 Contractor shall depute trained, qualified and skilled manpower as per CEA Regulations. Testing Engineer shall have minimum technical qualification as Diploma in Electrical with minimum experience of one year in the field of testing of energy meters /ITI in electrical with minimum experience of one year in the field of testing of energy meters.
- 1.26 Contractor shall appoint supervisors to supervise the work to ensure uninterrupted Services rendered and for proper co-ordination with / BRPL ensuring quality of work and quality of reports and report malpractices. Supervisor shall submit a daily report to Engineer In charge regarding daily activity undertaken by Contractor and progress made by Contractor.
- 1.27 Contractor shall depute qualified safety officer to implement safety guidelines and practices among their manpower. Organize safety talk fortnightly or as decided by /BRPL and submit record of safety talk on monthly basis to engineer in-charge.
- 1.28 Contractor shall be held responsible for any liability arises from any accident to his employees while performing work under this contract. An immediate intimation followed by reporting shall be provided by Contractor to / BRPL and to concern dept. MCS, DDA Etc. A FIR shall be logged immediately if the case is of criminal nature citing such Risk an insurance of the employee for such unforeseen circumstances shall be part of Contractor's scope.
- 1.29 The contractor shall check status of Earth Leakage Indicator during testing of single phase meters. If Earth Leakage Indicator is observed in 'ON' condition due to consumer wiring defect, contractor shall serve notice to the consumer in specified format decided by / BRPL. The copy of letter acknowledged by the consumer has to be submitted to engineer in-charge.
- 1.30 In caseswhere premises found locked at the time of visit, Contractor shallrevisit such premises at appropriate time decided in consultation with consumer with in timeline. No extra cost shall be provided to contractor for multiple visits to perform Meter testing.
- 1.31 Contractor shall implement rotation policy of its meters testing teams on quarterly basis.
- 1.32 Contractor shall fully understand and recognize that this job profileincludes customer interface and process involving image of the Company, therefore the employees deployed shall be adequately qualified, skilled and consumer friendly and possess high integrity. Employees shall always wear uniform and possess valid I-Card during visit to consumer premises for the purpose of meter testing.
- 1.33 Meter Testing work shall be considered complete only when all the Meter testing reports have been punched in the system and consumer request is closed in the system.
- 1.34 The contractor employee shall be fully responsible for the quality testing of meters.The Contractor shall submit a cross verification report in a prescribed format specified by Company for the meter testing, by inspecting of meter on

- sample, tested by the contractor employee. The contractor shall rectify the discrepancies immediately which are observed during the cross verification.
- 1.35 The contractor shall be fully responsible for all the statutory compliance at the time of meter testing as per Indian Electricity Act / DERC Guidelines / IS-15707:2006. Contractor shall bound to accept and ensure the implementation of all the changes in the statutory compliance form time to time by the DERC /CEA/ Company regarding meter testing without any escalation on cost.
- 1.36 Meter testing teams shall perform meter testing at consumer premises during official working hours. Teams shall be deputed on holidays due to any exigency of work as per the instructions of engineer in-charge.
- 1.37 Meter testing teams shall give prior information telephonically to consumers regarding the testing schedule and reach consumer's premises as per mutually agreed time for testing of meter. Testing engineer shall enter "Happiness Code" from site, provided by consumer, through mobile application after completing Meter testing.
- 1.38 Contractor shall submit Meter testing reports along with Summary in specified format on daily basis at designated offices of / BRPL.
- 1.39 Contractor shall keep the records of Meter testing and Copy of Meter testing report during entire period of this contract. Records shall be produced to / BRPL as per the instruction of engineer incharge.
- 1.40 Meter testing teams shall report to the all functional locations in / BRPL as per instructions of engineer in-charge.

2. Scope of Work: Processing of Reports of Metering Activities and Associated Services

- 2.1 Contractor shall depute skilled manpower for processing of various reports of metering activities and associated work in various / BRPL softwares at designated offices of / BRPL. Contractor shall be responsible for performing following activities
- i. Punching of Meter installation / Replacement / Removal reports in SAP as per CONTRACT and perform all the associated activities like kitting of meters, generate service orders, resolution of errors, data verification, Photograph verification, update notifications etc required for punching in SAP and other softwares.
 - ii. Punching of Resealing, Shifting etc reports in SAP as per CONTRACT and perform all the associated activities like generate service orders, resolution of errors, data verification, Photograph verification, update notifications etc required for punching in SAP.
 - iii. Punching of Meter testing reports in SAP and update of meter testing results in SAP as per CONTRACT and perform all the associated activities like generate service orders, resolution of errors, data verification, Photograph verification, update notifications etc required for punching in SAP.
 - iv. Verification of metering data and photograph for the cases where reports have been updated in SAP through on-line applications / interfaces.
 - v. Scanning, Renaming and Uploading of reports and site photographs of metering activities in SAP or any other software.

- vi. Receiving of reports in specified format on daily basis from all working group performing metering activities in / BRPL.
 - vii. Verification of site photographs and prepares report for photograph verification in specified format on daily basis.
 - viii. Punching of Meters, Seals, MCR Numbers, Notice Numbers, Gunny bag Numbers etc reflecting in SAP-GAP (Gap between Issued Quantity and Punched Quantities).
 - ix. Filing of all reports in box files according to date and months and to be stored in record room of BRPL/ .
- 2.2 Contractor shall ensure 100% accuracy while processing of various reports in SAP as per information provided on report. Any incorrect data updated in SAP shall attract penalty as per penalty clause.
- 2.3 Reports to be processed with complete details of meter, meter readings, seals, cable, gunny-bags, gunny-bag seals, notice etc as per details provided on reports. Punching of reports with missing details shall attract penalty as per penalty clause.
- 2.4 Contractor shall ensure to process all reports on the day of its receiving. Acceptations / Error cases shall be reported to engineer in-charge of / BRPL for their resolutions on daily basis.
- 2.5 Contractor shall be responsible to keep all the record of all job executed by the manpower deputed on daily as well as monthly basis and submit all the record to engineer in-charge on monthly basis in the hard and soft copy.
- 2.6 Contractor shall depute skilled and trained manpower for processing of reports in SAP and others softwares. Manpower shall be proficient in MS-Excel, MS-Word, MS-Power point, Frontend SAP-DM Module. Contractor shall depute manpower with educational qualification as Graduate with minimum experience of one year in required skill-set.
- 2.7 Contractor shall depute a supervisor to supervise its employees and work performed on day to day basis.

3.0 Manpower

- 3.1 Contractor shall deploy adequate number of teams / manpower fully trained and equipped for the purpose of providing services under this contract. Contractor shall provide teams / Manpower to meet CONTRACT of the service under this contract.
- 3.2 All newly joined manpower of contractor shall attend mandatory training and assessment test in / BRPL before performing meter testing at site. Only those manpower that pass assessment test post training, will be allowed to work at site.
- 3.3 Contractor shall also not employ any person who is blacklisted by / BRPL or elsewhere. Contractor must exercise due diligence to ensure that no blacklisted The contractor employee gets recycled through another The contractor.
- 3.4 Contractor manpower shall attend training/awareness program which gets conducted by / BRPL time to time. Periodic training by Contractor shall also be imparted to their manpower. Failing to send manpower for training shall attract penalty as per relevant penalty clause.

- 3.5 Contractor shall submit details of employees engaged in the work. Contractor employees shall not represent themselves as / BRPL employee in any manner.
- 3.6 Its Contractor's responsibility to prohibit / restrict its employees from involving in misconduct / malpractices while performing activities under this work contract. Contractor shall conduct preliminary enquiry / investigation against complaints received and share report with Engineer In-charge. Contractor shall refund full amount of money (if any) taken from consumer illegally by his employees for carrying out meter testing activities at site.
- 3.7 Contractor shall send their employees for investigation required in any case / complaint by / BRPL. The decision taken by / BRPL involving contractor's employees shall be implemented by the contractor.
- 3.8 Contractor staff shall not offer any paid service to consumer for consumer wiring or any other work pertains to consumer at site.
- 3.9 For verification of Contractor manpower and issuing of I- Cards Contractor shall provide the list of engaged manpower for Meter testing Work with their valid Aadhar Card/PAN Card copy to / BRPL.
- 3.10 Contractor shall make all payments and contributions if any which may have to be made in regard to the workmen employed by the contractor in relation to wages or other emoluments of such workmen under any statute or rules or regulations or otherwise howsoever and indemnify / BRPL against such payments.

4.0 Company's Scope of Work

- 4.1 Company shall provide office for all employees of contractor
- 4.2 The company shall provide the space fully equipped with facilities such as furniture, Computers, connectivity etc to operate its activities of meter testing, processing of reports and other services under this contract.
- 4.3 Company shall provide the Meter testing report books for the use of filling of meter testing particulars.
- 4.4 Mobile Application for processing meter testing online from site.
- 4.5 Creation of User-ID for the software required for processing reports.
- 4.6 List of Consumers on Daily basis for testing of energy meters. List of Meters for periodic Meter testing.
- 4.7 Meter Seals for resealing of meters after testing where it is required to open the seals of meter for the purpose of Meter testing.

Part II – RCM & MLCC

2.1 Meter Reading & Bill distribution

A. General Guidelines

1. The scope of the contract is strictly defined and contained within the field activities of meter-reading of SLCC and bill distribution activity of SLCC & MLCC BRPL/ consumers.
2. The Contractor will have to perform diligently any other assigned work which is relevant to given scope of work as and when required in future or desired by the management or the managerial incharge.

3. Meter Reading performance is assessed for each cycle in each division. The main metric for assessment of performance is download percentage, which is computed as:

Download Percentage = Number of Downloaded Meters / Number of Downloadable Meters

Download Percentage is computed for each cycle in each division. Aggregating the performance of each cycle, monthly download percentage for each division is calculated. By combining the download percentage performance of each division, the download percentage of BRPL/ is ascertained.

B. SCOPE OF WORK

1 Company's Scope of work:

- 1.1 The Company shall provide PDS/HHD/CMRI required for meter reading. The quantity of PDS/HHD and CMRI will be worked out at the time of execution of contract as per the average productivity of meter readers. The contractors have to submit Indemnity Bond @ Rs 18,000/- per PDS and Rs 22,000/- per CMRI and Data Logger respectively taken from the company in good working condition after the completion of the assignment. The Contractor shall take all the step and measure for healthiness of CMRI and Data Logger. The Company may also direct Contractor to buy/arrange additional or all the PDS/HHD/CMRI at any point of time during the contract period for which they shall be suitably compensated.
- 1.2 The Company shall take prompt action to provide all possible assistance to change faulty/ burnt meters and to change the port in communication error cases.
- 1.3 The Company shall print the bills & acknowledgement and hand over to Contractor for further distribution to consumers as per billing schedule.
- 1.4. The employees of Contractor must carry the identity card every time.
- 1.5. The Company shall take prompt action to render all possible assistance in case consumer denies access to meter.
- 1.6 The Company shall replace mechanical meters by downloadable meters to ensure higher meter download.
- 1.7 The Company may provide any additional material for distribution with the printed bills before the start date of bill distribution cycle. The contractor will arrange to deliver additional information attached or to be passed along with bills
- 1.8 The process for meter reading and the specific information to be captured in MRI is defined by BRPL/ . BRPL/ can modify the process of capturing of meter reading information as and when required.

BRPL/ reserve the right to modify the following, at any time:

- i) Numbers and location of Data Centres and customers aligned to each data centre
- 2) Number of Cycles, cycle-time, start and end date of cycles and customer aligned with each cycle.
- 3) Information to be captured from customer premises, meters, etc.

2 Contractor's Scope of work:

- 2.1 At all times perform fully and properly all functions required to be performed for Meter Reading of single / three phase consumers & Bill Distribution of SLCC & MLCC single / three phase consumers for / BRPL, always in accordance and full compliance with the procedures and specifications set out.
- 2.2 The Contractor shall carry out meter reading as per Reading & Billing Schedule for all Single Phase LT Consumers on monthly basis as required. The Contractor shall deploy & organize the resource accordingly.
- 2.3 The Contractor shall use PDS/HHD/CMRI with suitable software for carrying out meter reading. The software shall have features of field validation checks to reduce errors in meter reading.
- 2.4 The Contractor will be responsible for any loss/damage of PDS/HHD/CMRI during operation/use of the same by employees of the Contractor. Company shall be compensated suitably by the Contractor for this. Any faulty / damaged PDS/HHD/CMRI shall be submitted to AM (PS) within one working day. In cases of theft / stolen of PDS/HHD/CMRI, Contractor is responsible for lodging of FIR and submit the same to AM(PS) / Divisional Head for further claim of insurance.
- 2.5 The Contractor shall ensure to collect pre audit data on daily basis from company billing system and will revert with updated data on same day.
- 2.6 All meters are to be read for KWH consumption, KVAH Consumption, MDI.
- 2.7 The employees deployed by the contractor for the purpose of meter reading are also expected to match & record K. No., Meter Sr. No., meter make etc and report Company in case of anomaly. These readings shall be captured subject to availability of feature in the meter and as per instruction given by the Company to the contractor. The Contractor shall extend all reasonable support to the Company in a drive for recording any other statutory information which Company deems necessary to be collected from the consumer premises as instructed from time to time to enrich database for improved performance of meter reading and billing like installation of ELCB and reporting of Earth leakage indicator ON etc.
- 2.8 Contractor Should ensure that its employees deployed should record correct reading from the meters installed in the consumer premises and further record & report meter status and conditions in existence at site in order to facilitate necessary corrective actions initiated by Company to update the database, prosecute consumers/offenders, indulging in theft /violation of tariff / attempt to indulge in the offences related to electricity. Contractor must ensure to mark/paste sticker of K. No. on meter / Meter Box and marking sequence of premises at the Consumer's premise as per requirement.
- 2.9 The Contractor shall also provide on an on-going basis customer information such as broken seals, visible tampering of meters, direct supply by passing the meter, energy theft / tapping from the service lines and other similar discrepancies notice during the meter reading and else the activities which have a direct effect upon an energy bill of the customer. The report shall be submitted in prescribed format.

- 2.10 Contractor shall optimize route sequencing to get better productivity. Contractor shall provide the Company finalized route sequence initially within two cycles and thereafter for new connections, after every cycle of reading and any changes thereto on cycles. Contractor shall keep the Company informed of such changes and all such data shall be submitted to the Company along with Meter Reading Data/Report as per schedule.
- 2.11 Contractor shall ensure continuous improvement in OK and downloaded meter reading, and as a quality check he should take random meter reading just after the readings. The accuracy of meter reading is responsibility of contractor and necessary edit and correction is in his scope of work.
- 2.12 Contractor will read/ report all meters in a premise and report cases which were not given in the downloaded data and report these as extra connections/ Unbilled meters plus assist Company to correct database to start billing of such consumers wherever not being billed presently.
- 2.13 The Contractor is also liable to assist Company in correction of its database by carrying out through address correction/ verification, pole tagging, correct allocation of DT, Phone Number details and Meter Status etc.
- 2.14 In case Premises locked, Box Locked or non-accessibility of meter due to obstruction etc. Contractor should paste Reading Request Form (as per process defined by Company) on some conspicuous part of the premises and revisit these premises at appropriate time (as defined in the process) to obtain the readings/ site photograph. Contractor will bring in photographs of the meter faulty, abnormal reading cases, disconnected/ no meter, exceptional reading - NR, HC and submit the same with follow up as per schedule, as required for expeditious and conclusive handling of such exceptions.
- 2.15 Contractor will attempt to get the reading of all PL cases e.g. on holiday or with prior appointment through phone & ensure that meter reading is obtained against these cases and PL cases are continuously reduced. Contractor shall provide site photographs of the permanent premise locked cases along with final data submission of every cycle if reading could not be taken after all the necessary efforts by agency.
- 2.16 In cases where non-accessibility to meter continues, the Contractor shall paste Disconnection Notice as issued by the company on some conspicuous part of premises as per DERC guidelines and revisit the premise for obtaining/recording reading. Contractor will help the Company in the disconnection process to be executed by the Company, as per DERC regulation. No separate charges will be paid when this activity is being carried out along with meter reading activity.
- 2.17 Contractor shall arrange meter reading through ladder where meter is installed at height.
- 2.18 Contractor shall carryout special meter reading of a consumer or a group of consumers at specific requisition / instance of the Company in addition to normal meter reading.
- 2.19 The Contractor will help the Company in change of port for communication error cases to improve downloading performance. No separate charges will be paid when this activity is being carried out along with meter reading activity.
- 2.20 Contractor shall assist Company to resolve and reduce the number of exceptions

brought in by deployed resource as per performance standards

- 2.21 Contractor shall collect bills from Commercial Officer / Area Manager of concerned district for further distribution to consumers.
- 2.22 Contractor shall distribute the bills as per the schedule under a receipt of the same from the consumers. Acknowledgment sheets shall be provided along with the Bills. The Contractor has to return the original acknowledged sheet along with one photocopy to the concerned Commercial Officer / Area Manager.
- 2.23 The Contractor must ensure proper distribution of all energy bills. Contractor shall furnish a report by the completion of each cycle in the format specified by Company, of distribution of bills; notice etc. along with undistributed materials shall be submitted to the Commercial Officer / Area Manager
- 2.24 The Contractor must ensure the POD for Bill Distribution shall be maintained. Contractor shall furnish a report by the completion of each cycle in the format specified by Company, of distribution of bills.
- 2.25 Contractor shall distribute Disconnection Notices/any other notice under acknowledgement of consumer. Cycle wise disconnection notice shall be given to contractor for delivery in one lot.
- 2.26 Contractor shall carry out Bill distribution (Like Revised Bill, Duplicate bill etc.) of a consumer or a group of consumers at specific requisition / instance of the Company in addition to normal Bill distribution.
- 2.27 Contractor shall carry out delivery of disconnection /any other notices to a consumer or a group of consumers at specific requisition / instance of the Company.
- 2.28 For the Bill Distribution and Service of Disconnection Notice / Any other Notice with acknowledgement the Contractor must submit the name, telephone number to whom the said was delivered along with the date.
- 2.29 For the Bill Distribution and Service of Disconnection Notice / Any other Notice without acknowledgement the Contractor must submit the location, time along with the date where the said document was delivered. The report shall be submitted in our format as enclosed.
- 2.30 Contractor may at times require pre-printed letters, news bulletin, notices etc also to be distributed to the consumers along with bills for which No extra charge will be payable for any additional sheets attached with bills.
- 2.31 Contractor to fully understand & recognize that this job assignment is a customer interface process involving image of the Company and therefore the employees deployed shall be adequately qualified, presentable & with uniform (As per Design & Specification by the BSES Management) and with I-Card, customer friendly and of high integrity. Moreover, Meter Readers and Bill Distributors should be in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.
- 2.32 Contractor shall furnish an analysis report for Meter reading & Bill distribution separately by the completion of each cycle and a consolidated report on 7th of every month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc as per the

formats enclosed.

- 2.33 Contractor shall deploy vehicles and resource that are suitable in all respects to carry out the proper meter reading and Bill distribution. The Company has the right to inspect, either on its own, or by hiring the services of a third party, the vehicles and the resource deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable vehicles and resource.
- 2.34 Contractor shall on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning. The Contractor will render all assistance to the Company including field checks, if necessary to expedite the correction at no additional charge.
- 2.35 The Contractor shall provide all the assistance to the Company for any queries relating to Meter Reading and Bill Distribution and Service of Disconnection Notice / Any other Notice
- 2.36 Meter Reading and Bill Distribution work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.
- 2.37 The supervisor of the Contractor shall submit a cross verification report in a prescribed format specified by Company for every cycle, by inspecting 1.5% of meter reading / Bill distribution done by every meter reader and bill distributor.
- 2.38 The Contractor Performance shall be monitored by the contractor Score Card and additional Penalty may be imposed, right for the same remains with company
- 2.39 The Contractor shall capture the Delivery of Bill through Mobility solution capture Proof of delivery Bills. The POD record of bill distribution have to be collected from field through touch pad screen and soft copy data to be kept for whole contract period and need to be furnished as and when required by the company.
- 2.40 The Contractor shall drive KYC through Bill Distributer and update the Telephone No / Mobile No of Consumers.
- 2.41 Contractor shall assist Company in all its endeavors to improve downloading %, curb theft of electricity, reduction in reading and billing time, reduction in reading and billing errors and up gradation to new & innovative technologies.
- 2.42 The Scope of Meter Readers & Bill Distributors will not be limited to Meter Reading & Bill Distribution only & also include other activities like KYC & GPS Coordinates etc. or any activity assigned by Commercial officer/ Area Manager.
- 2.43 Agency may implement Reward & Recognition policy based on Score Card mechanism .
- 2.44 Agency has to implement productivity optimization of MR/ BD performance as per norms already in place. Monthly report of productivity to be submitted along with monthly invoice and this will also be one of mandatory requirement .
- 2.45 After implementing the productivity optimization plan the resources required will also

- be optimized.
- 2.46 The contractor shall conduct relevant background checks and prepare Background Reports through an authorized agency of all personnel deployed in Meter-Reading and Bill Distribution activities in / BRPL within 1 month of deployment. Such reports shall be shared with / BRPL as requested.
- 2.47 The contractor shall maintain attendance of the MR and BD personnel, in a specified format and share the same with / BRPL on demand.
- 2.48 The contractor shall ensure timely payment of salaries to the deployed workforce as per correct category in accordance with minimum wage compliance laws as applicable.
- 2.49 The contractor shall highlight any training requirements related to Meter-Reading or Bill Distribution process/administrative procedures to / BRPL. No case should left un-attempted.
- 2.50 In the scenario that the reading cannot be downloaded, reading has to be manually punched (Manual Reading) in the MRI and the reason for not downloading should be clearly captured. In case the reading cannot be recorded (No Reading), the reasons for the same should be recorded.
- 2.51 In order to carry out the above activities, the The contractor shall have to deploy a team of Meter Readers, Bill Distributors, 1 Meter Reader Supervisor and 1 Bill Distributor Supervisor per data centre and 1 Area Coordinator At circle level.
- 2.52 List of exceptions in case of Manual reading/ no reading: This is subjected to change as per the requirement.

A. For Manual Reading case:

- a) Consumer Box locked
- b) Meter at position difficult to download
- c) Meter Communication Problem
- d) Box Cable Problem
- e) Port Not Accessible

B. For No Reading Case:

- a) Premises locked
- b) Containment Area – Sealed/ Barricaded
- c) Containment Premise – Meter Inside
- d) Meter not traceable
- e) Electricity Theft
- f) Supply from Other Meter
- g) Structure Demolished / Under Construction
- h) No Power Supply

- i) Consumer refusal
- j) No Display
- k) Consumer Box locked
- l) Meter at difficult position
- m) Meter Disconnected
- n) Meter Burnt - Direct Supply
- o) Meter Burnt - No Direct Supply
- p) MCD Sealed

C) Meter Mismatch:

- a) Downloaded Reading ->
 - i. Meter No. in MRO "not equal to" Meter No. on meter body
 - ii. Meter No. in MRO "equal to" Meter No. on meter body
but Meter no. in MRO "not equal to" Meter No. in Meter Memory
- b) Manual Reading ->
 - i. Meter No. in MRO "not equal to" Meter No on meter body

D) Exceptions based on Pre-Audit checks for Downloaded Reading

- a) Consumption recorded against disconnected premises
- b) Zero consumption and Premises occupied is Yes
- c) Abnormally low consumption and Premises occupied is Yes
- d) Meter Mismatch (meter no. in Form Y is not equal to meter no. in memory and meter no. on body)
- e) Negative consumption when Current reading is downloaded and previous reading was also downloaded
- f) MD ≥ 15 kW
- g) Meter Mismatch (meter no. in Form Y "not equal to" meter no. in memory "not equal to" meter no. on body)
- h) Abnormally High Consumption and bill basis is provisional

E) Exceptions based on Pre-Audit checks for Manual Reading

- a) Zero consumption and Premises occupied is Yes
- b) Abnormally low consumption and Premises occupied is Yes
- c) Consumption against disconnected customer
- d) High Consumption and bill basis is provisional

staff's Mobile i.e. Meter Reader's Mobile. The Android based Applications will be provided by BRPL.

- 2.54 BRPL may ask to start Bill Delivery Tracking with Android based mobiles. The Agency shall ensure availability of mobile to get the Bill Delivery activity through their field staff's Mobile i.e. Bill Distributor's Mobile. The Android based Applications will be provided by BRPL.
- 2.55 Smart & Group Meter reading as & when required. . Meter readers will provide manual or hand held device reading in case it is required in connections where smart meter is installed. Such type of requirements will communicate to the supervisors or the agency through the concerned Head or In-charge when ever requirement arises.
- 2.56 Apart from above activities Head or In-charge would be able to assign any type of work to MR Supervisors, Meter Readers, Data centre executives or other backend staff which is directly or indirectly falls in the preview of meter to cash cycle for the fulfilment of management's goal and objectives.
- 2.57 Agency shall arrange the training programs in consultation with BRPL/ L&D & RCM department on time to time to enhance or upgrade the required skills for all associates.

3. Execution Program and Co-ordination Procedure:

- 3.1. Service Provider shall deploy adequate number of skilled and efficient workmen, supervisors and engineers so as to ensure that the services as required by the / BRPL are completed in time, and in any case, as and when directed by the Company.
- 3.2 Immediately upon completion of any and all jobs under this Agreement the Service Provider shall submit to Commercial officer /Area Manager/ Head RCM a report that sets out in detail the jobs carried out. The Commercial officer /Area Manager/ Head RCM shall, after being satisfied that the jobs under this Agreement have been properly and successfully completed by the Service Provider, certify the same. In case the Company's representative is of the view that modifications/corrections need to be carried out Service Provider shall immediately carry out the said modifications/ corrections without being compensated for expenses incurred, if any, by Service Provider for such modifications / corrections.

4 Performance Standards

- 4.1 The Contractor will submit meter-reading data after proper Quality Check and duly corrected, ready to be billed, as specified by the Company. Any error detected afterwards will attract penalty. The Contractor shall ensure that all meter-reading sheets bear the signature of the concerned meter reader, duly verified by his supervisor.
- 4.2 Meter Reading and Bill Distribution work shall be considered to be complete only when both activities are completed and it meets desired performance level set by the Company. The Contractor will submit the data only when it reaches the desired level. The performance level as measured by Company will be final and binding to both parties.
- 4.3 If the data/reports are delayed, Company shall reserve the right to get the same job

carried out through another Contractor and in such case; all expenses incurred/ plus 50% of expenses incurred shall be recovered from the bills of the Contractor.

- 4.4 Contractor will have to record and provide meter reading of all consumers for which meter reading is coming in and will have to continuously improve the downloading % & reduce percentage of not read cases at the time of upload as well as at the time of billing.
- 4.5 Special attention will be paid by the Contractor to all temporary connections and new connections added to the cycle for the first time. These should be read along with the cycles. The Contractor will obtain list of such K Nos at the beginning of the cycle.
- 4.6 Site verification reports bearing signature of the concerned meter reader, duly verified by his supervisor have to be completed within two working days or within the period as specified by the Commercial officer/ Area Manager.
- 4.7 In case of wrong/non reporting of meter reading suggesting connivance between deployed resource and consumer Contractor will take punitive legal action against such employee under intimation to company & terminate the service of such employee. Contractor will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to realize the charges from the Contractor.
- 4.8 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 4.9 Contractor shall report all extra connection cycle-wise. (This extra connection could be of those cases where book /cycle needs to be corrected or these could be those which are not in Company's billing net/connection status is disconnected). Non Reporting of extra connection where supply is live at site but case is not in Company's billing net / connection status is disconnected shall attract penalty.
- 4.10 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed due to non performance/behavior/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.

2.2 Revenue Cycle Management (RCM)- Backend Activity

A SCOPE OF WORK

1. Contractor's Scope of work:

Contractor shall be fully responsible for the smooth running of RCM operations to complete the tasks as per the Company's directions with the requisite number of manpower to meet the desired performance level up to the company satisfaction.

Contractor shall:

1.1 At all times perform fully and properly all functions required to be performed for the RCM Function for / BRPL, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall deploy & organize the manpower accordingly.

1.2 RCM department is coordinating from ALL / BRPL Divisions, MLCC, other departments & the contractors like bill printing contractors.

1.3 The Contractor shall ensure to deploy the manpower in Shift (Morning & Evening shift) & 6 days working (Monday to Saturday). Sunday as and when required.

1.4 The Contractor shall ensure regular and prompt RCM actions on daily basis. The intent is to ensure that the contractor shall arrange to deliver the data to the company promptly and as per the Schedule.

1.5 The Contractor will timely complete all SLCC & MLCC Cycles per month across the / BRPL, on bill date, as well as on Due Date Basis.

1.6 The Contractor shall ensure to coordinate on daily basis for Timely Billing of Cycles, bill processing & delivery of Printed Bills.

1.7 The contractor will coordinate with the Bill Printer on daily basis for Timely Delivery of the Bills at the Divisions.

1.8 The Contractor will prepare MIS on daily, weekly & monthly basis, as required.

1.9 Contractor shall assist Company to maintain & reducing the Billing Cycles time.

1.10 Contractor shall assist Company to ensure timely completion of RCM activities to maintain proper Issue date and Due dates of all cycles of SLCC & MLCC.

1.11 Contractor to fully understand & recognize that this job assignment is a various internal & external customer interface, therefore the employees deployed shall be adequately qualified, presentable and with I-Card, customer friendly and of high integrity. Moreover they should be in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.

1.12 Contractor shall initially and on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning. The Contractor will render all assistance to the Company to expedite the correction at no additional charge.

1.13 The desired work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.

1.14 The Contractor will have to perform diligently any other assigned work which is relevant to given scope of work as and when required in future or desired by the management or the managerial incharge.

B Execution Program and Co-ordination Procedure:

- 1 Immediately upon completion of any and all jobs under this contract order the Contractor shall submit to the Company's representative a report that sets out in detail the jobs carried out. The Company's representative shall, after being satisfied that the jobs under this contract order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that further action/modifications/corrections need to be carried out,

Contractor shall immediately carry out the said action/ modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such action/ modifications / corrections.

C Performance Standards:

- 1 The desired work shall be considered to be complete only when it meets desired performance level set by the Company. The performance level measurement includes the performance of all scope of work efficiently.
- 2 The Contractor will submit summary data after proper Checks, due diligence and duly verified as specified by the Company. Any error detected afterwards will attract penalty.
- 3 If the Cycles /data / reports is delayed, Company shall reserve the right to get the same job carried out by itself or through another Contractor and in such case, all expenses incurred plus 50% expenses inoccured shall be recovered from the bills of the Contractor.
- 4 In case of delay/wrong action; suggesting connivance between RCM executive and Customer, Contractor will have to assist Company in taking punitive legal action against that executive.
5. In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed to non performance/behavior/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.
- 6 The rates quoted will inclusive of all duties, levies and taxes and of the incidental costs and expenses thereof.
- 7 Any increase in any duties, levies or taxes shall be borne solely by Contractor and shall not result in any increase in the rates mentioned above.
- 8 However, any amount that may be payable towards GST shall be to account of the Company. Which shall be payable extra at actual (if applicable) against documentary evidence to Company satisfaction.

2.3 Meter Auditors

A. SCOPE OF WORK

1 Contractor's Scope of work:

Contractor shall be fully responsible for the smooth running of RCM data audit activity to complete the tasks as per the Company's directions with the requisite number of manpower to meet the desired performance level up to the company satisfaction.

Contractor shall:

At all times perform fully and properly all functions required to be performed for the RCM data audit Function for / BRPL, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall deploy & organize the manpower accordingly.

- 1.1 The Contractor shall develop an internal control program for audit of various activities of RCM. The audit program should include a list of internal controls that would be

reviewed along with a defined approach for understanding the design of the internal control.

- 1.2 The Contractor will timely complete audit of data on sample basis per month, on bill date, as well as on Due Date Basis.
 - a) Not Read Cases (PL / PPL / MCD Seal / Building demolished etc.)
 - b) Not Download Manual punched cases
 - c) Not Read Cases
 - d) No display/meter faulty cases
 - e) Data Quality & control System
 - f) Meter reading related tesing & compilation.
 - g) Sampling on specific data & quality maintenance
 - h) Developing mechanism for Audit & checklist for daily / monthly / weekly taskCompilation & report generation without error within stipulated time
- 1.3 The Contractor will ensure that necessary devices/data collection instruments provided to perform the audit work should be kept in good condition and shall be return to the company in running condition at the expiry of contract.
- 1.4 The Contractor shall ensure to coordinate and submit report on daily basis for audit done on given data.
- 1.5 The contractor will coordinate with the RCM department/divisions on daily basis for timely completion of work.
- 1.6 The Contractor will prepare MIS on daily, weekly & monthly basis, as required and in given format.
- 1.7 Contractor shall assist Company to maintain & checking of data already submitted in company.
- 1.8 Contractor to fully understand & recognize that this job assignment is a various internal & external customer interface, therefore the employees deployed shall be adequately qualified, presentable and with I-Card, customer friendly and of high integrity. Moreover they should in the employment roll of the Contractor and should owning/maintaining scooter or motor cycle in good running condition, and using it for all official journeys. Contractor shall not sublet or assign this job to any other Contractor.
- 1.9 Contractor shall initially and on a continuous basis assist the company in the process of audit of data. The reporting shall be done by Contractor in standard format. The Contractor will render all assistance to the Company to expedite the correction at no additions charge.
- 1.10 The Contractor will have to perform diligently any other assigned work by the DGM/Manager RCM/Head RCM.
- 1.11 The desired work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.

B Execution Program and Co-ordination Procedure:

- 1 Immediately upon completion of any and all jobs under this contract order the Contractor shall submit to the Company's representative a report that sets out in detail the jobs carried out. The Company's representative shall, after being satisfied that the jobs under this contract order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that further action/modifications/corrections need to be carried out, Contractor shall immediately carry out the said action/ modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such action/ modifications / corrections.

C Performance Standards:

- 1 The desired work shall be considered to be complete only when it meets desired performance level set by the Company. The performance level measurement includes the performance of all scope of work efficiently
- 2 The Contractor will submit summary data after proper Checks, due diligence and duly corrected as specified by the Company. Any error detected afterwards will attract penalty.
- 3 If the Cycles /data / reports is delayed, Company shall reserve the right to get the same job carried out by itself or through another Contractor and in such case, all expenses incurred plus 50% expenses incurred shall be recovered from the bills of the Contractor.
- 4 In case of delay/wrong action; suggesting connivance between RCM executive and Customer, Contractor will have to assist Company in taking punitive legal action against that executive.
- 5 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed to non performance/behavior/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.
- 6 Field auditor will have to work on MRO-01 & MRO-02 report generated by RCM.
- 7 MRO Report will be generated on the last day of every calendar month and will contain the data of cycles billed from the 26th of the last month to 25th of current month. For example last day for the month of June will be 30th June and MRO Report will contain the data from 26th of May to 25th of June.

2.4 Data Centre – Division Activity

A SCOPE OF WORK

1. Contractor's Scope of work:

1.1 Service Provider shall provide the assigned services as per the desired performance level to the Company.

1.2 The number of customers for meter reading for any cycle shall be defined through a Meter Reading Order (MRO), generated by the system. The details of the Meter-Reading shall be uploaded to the Meter-Reading Instrument. The Meter-Reader (MR) shall conduct meter-reading and capture all data in the Hand-Held device(HHD)/ PDS.

1.3 The contractor(DCA / DCL) has to ensure that all activities are carried out as a composite activity as per schedule and also assist the company in reducing overall cycle time i.e from meter reading to bill distribution.

1.4 Process description and Responsibility of DCA (Data Centre Associate) and DCL (Data Centre Leader)

- a. It is the prime responsibility of DCA and DCL to complete the meter reading cycle as per schedule.
- b. DCA will clear all DUMMY MRU cases on daily basis i.e. Pendency of DUMMY MRU to be maintained ZERO.
- c. Receipt and Downloading of extracted Form Y to be done by DCA at the beginning of every cycle.
- d. DCA will download the binder wise data into the respective PDS's (Server to (HHD)/ PDS) on daily basis.
- e. DCA will make available / provide the downloaded (HHD)/ PDS to the meter reader for meter downloading (Server to (HHD)/ PDS) and collect (HHD)/ PDS with downloaded meter reading on daily basis ((HHD)/ PDS to Server).
- f. The DCL shall ensure regular downloading / uploading of meter reading data through (HHD)/ PDS to the / BRPL Billing System on daily basis and overall supervision of Data Centre.
- g. Generation of MIS for spot booking theft leads reported by Meter Readers.
- h. On the completion of every cycle DCA will review the performance, prepare MR performance sheet and key observations.
- i. DCA shall conduct a session with MR's regarding key observations as well as provide feedback to them and finally submit the report to the DCL/Area Manager.

1.5. Pre audit Checks - DCL will lead the pre audit process on daily basis.

- a. Once data is downloaded onto system via (HHD)/ PDS, certain system generated checks are carried out to out-sort cases with abnormalities. If no abnormalities are found, cases get uploaded to the server and the data is stored on the server till cycle packing.
- b. If abnormalities are found, Data centre will complete the pre audit checks.
- c. Cases which are out-sorted in pre audit checks are reviewed by the DCL.
- d. In case the DCL feels there is an abnormality with the reading, a decision is taken on whether a site visit is required.
- e. In case the DCL finds no abnormalities, the data is released and uploaded to server.
- f. Cases which are out-sorted in pre-audit and are not released by the DCL are either considered for a site re-visit or are sent for provisional billing.

1.6. Completion of meter reading - Actual DL% Vs Target DL%

- a. Once the cycle is completed, DCL must check if the download percentage meets the pre-defined target for the division.
- b. If cycle is below target threshold (to be decided by management), DCL is required to request the BM/CO/AMPS/Area Manager for approval with reasons why the download percentage is below threshold.
- c. CO/AMPS /Area Manager is required to review and forward this request for the cycle packing with reasons why the download percentage was below target as well as corrective actions planned for the cycle OR If the scenario

for cycle packing is rejected BM /CO/AMPS/Area Manager directs the DCL to increase download percentage and then proceed for packing cycle.

- d. Cycle download percentage is equal to or above target threshold (to be decided by management), DCL can go ahead and complete cycle packing procedure
- e. The cycle is required to be packed from the CO/ AMPS's/Area Manager ID.
- f. Closing of Meter Reader Note based Service Orders (having Resolution owner as division) with-in 7 Days of generation.

1.7 Preparation of MR Performance Report / MIS

- a. On the completion of every cycle DCL will review the MR performance, note down under performers and key observations.
- b. DCL shall conduct a session with MR's regarding key observations as well as provide feedback to them and finally submit the report to the AMPS/Area Manager.

1.8 Capturing of Additional Information / Data

- a. Meter reader must ensure to mark / paste sticker of CA No. on meter / meter box and marking sequence of premises at the customer's premise as per requirement.
- b. DCL to ensure that meter reader shall collect additional information as required. This additional information may include installation of ELCB, report of Earth leakage indicator ON, Unbilled meters, Correct route sequence , Details of new meter in the area, Details of consumer indulging in theft / violation of tariff / attempt to indulge in the offences etc related to electricity and all other information which cannot be punched in the Meter Reading Instrument .
- c. The above said collected data should be handed over to Data Centre/ DCA On manual basis by MR supervisor.

B Execution Program and Co-ordination Procedure:

Immediately upon completion of any and all jobs under this contract order the Contractor shall submit to the Company's representative a report that sets out in detail the jobs carried out. The Company's representative shall, after being satisfied that the jobs under this contract order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that further action/modifications/corrections need to be carried out, Contractor shall immediately carry out the said action/modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such action/modifications / corrections.

C Performance Standards:

- 1 The desired work shall be considered to be complete only when it meets desired performance level set by the Company. The performance level measurement

includes the performance of all scope of work efficiently

- 2 The Contractor will submit summary data after proper Checks, due diligence and duly corrected as specified by the Company. Any error detected afterwards will attract penalty.
- 3 If the Cycles /data / reports is delayed, Company shall reserve the right to get the same job carried out by itself or through another Contractor and in such case, all expenses incurred plus 50% expenses incurred shall be recovered from the bills of the Contractor.
- 4 In case of delay/wrong action; suggesting connivance between data centre executive and Customer, Contractor will have to assist Company in taking punitive legal action against that executive.
- 5 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed to non performance/behavior/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.
- 6 The Contractor will have to perform diligently any other assigned work which is relevant to given scope of work as and when required in future or desired by the management or the managerial incharge.
- 7 Agency shall arrange the training programs in consultation with BRPL/ L&D or RCM department on time to time to enhance or upgrade the required skills for all associates.

2.5 MLCC Reading

A SCOPE OF WORK

1.0 Contractor's Scope of work:

Contractor shall be fully responsible for the smooth running of the Medium Load Consumer Cell Data Centre operations to complete the Meter Reading and Data Uploading as per the Company schedule with the requisite number of the resource to meet the desired performance level up to the Company satisfaction.

- 1.1 At all times perform fully and properly all functions required to be performed for Meter Reading for all type of MLCC meters for all our three circles, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall carry out meter reading as per Reading & Billing Schedule for all three Phase LT Consumers on monthly basis as per the DERC supply code 2017 ,. The schedule is to be compliance in orders to the regulation with Appx 26 working days in month. The Contractor shall deploy & organize the resource accordingly and extend the resource if the work is being affected due to it from more than 1 month with the prior approval of HOD - MLCC.
- 1.2 The Contractor shall use CMRI with suitable software for carrying out meter reading. The software shall have features of field validation checks to reduce errors in meter reading.
- 1.3 The Contractor shall ensure regular and prompt downloading / Uploading of meter reading data through CMRI to the Company Billing System, collecting data from all meter readers deployed in MLCC on daily basis. The intent is to ensure that the

contractor shall deliver the data to the company promptly and as per the Schedule

- 1.4 The Contractor will be responsible for any loss/damage of CMRI during operation/use of the same by employees of the Contractor. CMRI damage shall include physical damages to LCD and liquid damage to internal PCB. Company shall be compensated suitably by the Contractor for this. Any faulty / damaged CMRI shall be submitted to A.M. (MLCC) within one working day. In cases of theft / stolen of CMRI, Contractor is responsible for lodging of FIR and submit the same to AM/ Manager (MLCC) / MLCC Head for further claim of insurance. Contractor shall provide the appx requirement of CMRI's Cables , Battery , Charger and Display in order to procure and make the availability of the same anytime during the schedule. All faulty cables charges, display should be submit immediately to Mgr(MLCC). In House repairing of CMRI's by unskilled peoples , meter readers or supervisors is strictly not permissible and these cmri's are treated as dead CMRI's and no replacement of the same will be provided in the FY.
- 1.5 The Contractor shall ensure posting of all the data to Company's Billing System atleast twice a day to collect pre audit data on daily basis from company billing system and will revert with updated data on same day.
- 1.6 All meters are to be read for KWH consumption, KVAH Consumption, MDI & TOD consumptions along with MRD with load survey as per company policy. All types of exceptions such as Not read, Not download, theft exceptions, etc. shall be punched in CMRI at the time of attending the meter reading.
- 1.7 The employees deployed by the contractor for the purpose of meter reading are also expected to match & record K. No., Meter Sr. No., meter make etc and report Company in case of anomaly. These readings shall be captured subject to availability of feature in the meter and as per instruction given by the Company to the contractor. The Contractor shall extend all reasonable support to the Company in a drive for recording any other statutory information which Company deems necessary to be collected from the consumer premises as instructed from time to time to enrich database for improved performance of meter reading and billing like, phone nos, email ID, usage of supply, installation of ELCB and reporting of Earth leakage indicator ON Location of meters IN/OUT, etc. within given timeline as set my AM (MLCC).
- 1.8 Contractor ensure that the employees deployed should record correct reading from the meters installed in the consumer premises and further record & report meter status and conditions in existence at site in order to facilitate necessary corrective actions to be initiated by Company to update the database, prosecute consumers/offenders, indulging in theft /violation of tariff / attempt to indulge in the offences related to electricity. Contractor must ensure to mark/paste sticker of K. No. on meter / Meter Box and marking sequence of premises at the Consumer's premise as per requirement.
- 1.9 The Contractor shall also provide on an on-going basis customer information such as broken seals, visible tampering of meters, direct supply by passing the meter, energy theft/tapping from the service lines and other similar discrepancies noticed during the meter reading and else activities which have a direct effect upon an energy bill of the customer. The report shall be submitted in prescribed format.
- 1.10 Contractor shall optimize route sequencing to get better productivity. Contractor shall provide the Company finalized route sequence initially within two cycles and thereafter for new connections, after every cycle of reading and any changes thereto

on cycles. Contractor shall keep the Company informed of such changes and all such data shall be submitted to the Company along with Meter Reading Data/Report as per schedule.

- 1.11 Contractor shall ensure continuous improvement in OK and downloaded meter reading as per the Divisions last billing parameters and as a quality check he should take random meter reading just after the readings. The accuracy of meter reading is responsibility of contractor and necessary edit and correction is in his scope of work.
- 1.12 Contractor will read/ report all meters in a premise and report cases which were not given in the downloaded data and report these as extra connections/ Unbilled meters plus assist Company to correct database to start billing of such consumers wherever not being billed presently.
- 1.13 The Contractor is also liable to assist Company in correction of its database by carrying out through address correction/ verification, pole tagging, correct allocation of DT, Phone Number details and Meter Status etc.
- 1.14 In case Premises locked, Box Locked or non-accessibility of meter due to obstruction etc. Contractor should paste Reading Request Form (as per process defined by Company) on some conspicuous part of the premises and revisit these premises at appropriate time (as defined in the process) to obtain the readings/ site photograph. Contractor will bring in photographs of the meter faulty, abnormal reading cases, disconnected/ no meter, exceptional reading - NR, HC and submit the same with follow up as per schedule, as required for expeditious and conclusive handling of such exceptions.
- 1.15 Contractor will attempt to get the reading of all PL cases And for cases in which MRD data not received during periodic meter reading e.g.on holiday or with prior appointment through phone & ensure that meter reading is obtained against these cases and PL cases are continuously reduced. Contractor shall provide site photographs of the permanent premise locked cases along with final data submission of every cycle if reading could not be taken after all the necessary efforts by agency.
- 1.16 In cases where non-accessibility to meter continues, the Contractor shall paste Disconnection Notice as issued by the company on some conspicuous part of premises as per DERC guidelines and revisit the premise for obtaining/recording reading. Contractor will help the Company in the disconnection process to be executed by the Company, as per DERC regulation. No separate charges will be paid when this activity is being carried out along with meter reading activity.
- 1.17 Contractor shall arrange meter reading through ladder where meter is installed at height.
- 1.18 Contractor shall carryout special meter reading of a consumer or a group of consumers at specific requisition / instance of the Company in addition to normal meter reading.
- 1.19 The Contractor will help the Company in change of communication cord for communication fail cases to improve downloading performance. No separate charges will be paid when this activity is being carried out along with meter reading activity.
- 1.20 Contractor hereby undertakes to bring in force a rotation policy whereby it shall rotate its concerned meter readers and their supervisors/data center officials after two billing cycle in as per the schedule provided by Company and no further changes should be

made in the schedule. The contractor shall progressively and gradually endeavour to induct more and more women workforce

- 1.21 Contractor shall assist Company to resolve and reduce the number of exceptions brought in by deployed resource as per performance standards
- 1.22 Contractor shall carryout delivery of disconnection /any other notices to a consumer or a group of consumers at specific requisition / instance of the Company.
- 1.23 For the Service of Disconnection Notice / Any other Notice with acknowledgement the Contractor must submit the name, telephone number to whom the said was delivered along with the date.
- 1.24 For the Service of Disconnection Notice / Any other Notice without acknowledgement the Contractor must submit the location, time along with the date where the said document was delivered.
- 1.25 Contractor may at times require pre-printed letters, news bulletin, notices etc also to be distributed to the consumers for which No extra charge will be payable for any additional sheets attached with bills.
- 1.26 Contractor to fully understand & recognize that this job assignment is a customer interface process involving image of the Company and therefore the employees deployed shall be adequately qualified, presentable & with uniform (As per Design & Specification by the BSES Management) and with I-Card, customer friendly and of high integrity. Moreover, Meter Readers should in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.
- 1.27 Contractor shall furnish an analysis report for Meter reading by the completion of each cycle and a consolidated report on 7th of every month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc as per the formats enclosed.
- 1.28 Contractor shall deploy vehicles and resource that are suitable in all respects to carry out the proper meter reading The Company has the right to inspect, either on its own, or by hiring the services of a third party, the vehicles and the resource deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable vehicles and resource.
- 1.29 Contractor shall initially and on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning. The Contractor will render all assistance to the Company including field checks, if necessary to expedite the correction at no additional charges.
- 1.30 The Contractor shall provide all the assistance to the Company for any queries relating to Meter Reading and Service of Disconnection Notice / Any other Notice. The contractor should engage more resource in the divisions/circles wherever connections are increasing at a faster rate.
- 1.31 Meter Reading work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.

- 1.32 The supervisor of the Contractor shall submit a cross verification report in a prescribed format specified by Company for every cycle, by inspecting 5% of meter reading done by every meter reader. It excludes the follow-up of exceptional cases in meter reading as directed by AM / Manager (MLCC)
- 1.33 Contractor shall assist Company in all its endeavors to improve downloading %, curb theft of electricity, reduction in reading and billing time, reduction in reading and billing errors and up gradation to new & innovative technologies.

B Infrastructure to be provided to the contractor

- 1 Suitable office space to be provided to contractor for smooth running of all activities as per Scope of Work.
- 2 Basic amenities like electricity, drinking water, cooler, fan, tube light, telephone and stationary required to be provided to the contractor.
- 3 Computers, printers and scanners to be provided with LAN facility and with UPS (if centralized UPS not available) as per requirement.

C Company's Scope of work:

- 1 The Company shall provide CMRI required for meter reading. The quantity of CMRI will be worked out at the time of execution of contract as per the average productivity of meter readers. The contractors have to CMRI respectively taken from the company. CMRI shall be returned to company in good working condition after the completion of the assignment. The Contractor shall take all the step and measure for healthiness of CMRI and Data Logger. The Contractor shall be solely responsible for maintaining the PDS/HHD/CMRI during the tenure of the contract. The Company may also direct Contractor to buy/arrange additional or all the CMRI at any point of time during the contract period. The company may also direct contractor to buy/arrange additional or all the PDS/HHD/CMRI at any point of time during the contract period for which they shall be suitably compensated.
2. The Company shall take prompt action to provide all possible assistance to change faulty/ burnt meters and to change the communication cord for communication fail cases.
- 3 The Company shall issue Photo Identity cards to Contractor representative, authorizing them for Meter reading to Consumer's premises, at Contractor's cost. The contractor's name shall be written on those Photo Identity Cards. The employees of Contractor must carry the identity card every time.
- 4 The Company shall take prompt action to render all possible assistance in case consumer denies access to meter.

D Execution Program and Co-ordination Procedure:

- 1 Immediately upon completion of any and all jobs under this contract order the Contractor shall submit to the Engineer in-charge i.e. AM / Manager (MLCC) / MLCC Head a report that sets out in detail the jobs carried out. The Engineer in-charge i.e. Manager (MLCC) / MLCC Head shall, after being satisfied that the jobs under this contract order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that

modifications/ corrections need to be carried out Contractor shall immediately carry out the said modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such modifications / corrections.

E Performance Standards

- 1 The Contractor will submit meter-reading data after proper Quality Check and duly corrected, ready to be billed, as specified by the Company. Any error detected afterwards will attract penalty.
- 2 Meter Reading work shall be considered to be complete only when meter reading activity is completed and it meets desired performance level set by the Company. The Contractor will submit the data only when it reaches the desired level. The performance level as measured by Company will be final and binding to both parties.
- 3 If the data / reports is delayed, Company shall reserve the right to get the same job carried out through another Contractor and in such case, all expenses incurred plus 50% expenses incurred shall be recovered from the bills of the Contractor.
- 4 Contractor will have to record and provide meter reading of all consumers for which meter reading is coming in and will have to continuously improve the downloading % & reduce percentage of not read cases at the time of upload as well as at the time of billing.
- 5 Special attention will be paid by the Contractor to all temporary connections and new connections added to the cycle for the first time. These should be read along with the cycles. The Contractor will obtain list of such K No.s at the beginning of the cycle.
- 6 Site verification reports bearing signature of the concerned meter reader, duly verified by his supervisor have to be completed within two working days or within the period as specified by the Manager (MLCC).
- 7 In case of wrong/non reporting of meter reading suggesting connivance between deployed resource and consumer Contractor will take punitive legal action against such employee under intimation to company & terminate the service of such employee. Contractor will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to realize the charges from the Contractor.
- 8 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 9 Contractor shall report all extra connection cycle-wise. (This extra connection could be of those cases where book /cycle needs to be corrected or these could be those which are not in Company's billing net/connection status is disconnected). Non Reporting of extra connection where supply is live at site but case is not in Company's billing net / connection status is disconnected shall attract penalty.
- 10 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed due to non performance/behavior/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.

Part III – Recovery

3.1 Dues Collection

A Contractor's Scope of work:

- 1 At all times, to perform fully and properly, all functions required to be performed for the recovery of SLCC & MLCC segment of consumers of / BRPL, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall deploy & organize the resources accordingly. The details of recovery actions with various remarks shall be given to the COMPANY in the required format.
- 2 Contractor will also provide reimbursement for conveyance as well as mobile & mobile calling expenditure to all executives as per mobile specifications mentioned by the company.
3. Contractor will follow the following steps to recover the outstanding:
 - i. A list of defaulters will be generated by back-end staff for the SLCC/MLCC defaulter consumers as per direction of Divisional Business Head.
 - ii. The recovery persons will approach the defaulted consumer on or after the due date of energy bill as directed.
 - iii. Recovery person would also make a call to the defaulters for payment reminders as well as to call regular consumers on or before the due date for current bill due as per list allocated by division business head.
 - iv. Collection of cheques against the dues, directing consumers to make payment through online mode /Cash counters, reminder visits or serving disconnection notice as per the standard format. Also contractor is advised to promote payment through online mode.
 - v. Arranging site visit reports as per designated formats, as & when required.
 - vi. The contractor shall ensure weekly meeting with the concerned recovery person of the respective division/circle.
 - vii. Co-ordinating disconnections with O&M, as directed by the Divisional Business Manager/ Recovery Head.
 - viii. The contractor shall not collect any amount in cash from Consumers.
 - ix. The Contractor shall ensure regular and prompt recovery actions on daily basis. The intent is to ensure that the contractor shall deliver the data to the company promptly and as per the Schedule.
 - x. The Contractor shall ensure to collect defaulter list on daily basis from company recovery module and will revert with updated list on same day.

- xi. Contractor shall assist Company to resolve and reduce the number of defaulters as per performance standards.
- xii. Contractor shall assist Company to resolve and reduce the number of never paid and cheque return cases. And also reduce long time pending cases since more than 3 Months of high value consumers on priority.
- xiii. The complete details of recovery (Contract No./Meter No./ Consumer Name/ Address/ Date of payment/ Mode of payment/ Date/ Final meter reading etc.) with various remarks shall be given to the COMPANY in the required format
- xiv. Contractor should not only recover the dues from the consumers but also record & report meter status and conditions in existence at site in order to facilitate necessary corrective actions, if any, which can be initiated by Company
- xv. The Contractor shall also provide on on-going basis customer information such as broken seals, visible tampering of meters, direct supply by passing the meter, energy theft / tapping from the service lines and other similar discrepancies which have a direct bearing an energy bill of the customer. The report shall be submitted in prescribed format.
- xvi. The Contractor is also liable to assist Company in correction of its database by carrying out through address correction/ verification, Phone Number details and Meter Status etc.
- xvii. The Contractor must ensure proper recovery of all energy bills/enforcement bills. Contractor shall furnish a report by the completion of each cycle in the format specified by Company, shall be submitted to the divisional Business Head /designated Divisional Recovery head/ Recovery Head .
- xviii. Contractor shall pack / distribute disconnection Notices/any other notice under acknowledgement of consumer. Cycle wise disconnection notice shall be given to contractor for delivery in one lot.
- xix. Contractor shall carryout generation, enveloping and delivery of disconnection /any other notices to a consumer or a group of consumers at specific requisition / instance of the Company.
- xx. For the Service of disconnection Notice / Any other Notice, with acknowledgement the contractor shall submit name, telephone number to whom it was delivered along with the date.
- xxi. For the Service of Disconnection Notice / Any other Notice without acknowledgement the Contractor must submit the **I**, time along with the date where the said document was delivered. The report shall be submitted in our format as enclosed.
- xxii. Contractor to fully understand & recognize that this job assignment is a customer interface process involving image of the Company and

therefore the employees deployed shall be adequately qualified, presentable & with uniform and with I-Card, customer friendly and of high integrity. Moreover, Key punching operators, recovery agents and linemen should be in the employment roll of the Contractor.

- xxiii. Contractor shall furnish report on Daily, Monthly basis upon completion of each cycle and a consolidated report on 7th of every month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc. as per the formats enclosed.
- xxiv. Contractor shall deploy the resources that are suitable in all respects to carry out the proper recovery action. The Company has the right to inspect, either on its own, or by hiring the services of a third party, the resources deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable resources. The resources should be rotated periodically.
- xxv. Contractor shall initially and on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning. The Contractor will render all assistance to the Company including field checks, if necessary to expedite the correction at no additional charge.
- xxvi. The Contractor shall provide all the assistance to the Company for any queries relating to recovery, disconnection & service of disconnection Notice / any other Notice.
- xxvii. The desired work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.
- xxviii. Contractor shall assist Company in all its endeavors to improve collection efficiency percentage, curb theft of electricity, reduction in defaulters and up-gradation to new & innovative technologies.
- xxix. Divisional Recovery Head/ Coordinators will supervise the day to day functioning of the activity.
- xxx. For electrical related work agency shall have electrical license from Govt of NCT of Delhi.
- xxxi. The Contractor shall maintain the Field Executive wise performance and maintain a score card for Field Executive and shall submit the same on monthly basis.
- xxxii. Any information regarding connections (Live/Disconnected) in the required format to be provided by the agency, as per the direction of / BRPL.
- xxxiii. Any incentive scheme formulated by / BRPL, to be implemented by the agency and reimbursed to the deployed resource.

3.2 Disconnection

A Contractor's Scope of work:

1. For default amt <5000/-, telecallers to be provided in divisions for calling such consumers as per requirement
2. In case of disconnection due to non payment, disconnection details to be submitted to Recovery officer on same day in the prescribed format.
3. In case of meter removal due to non payment, meter removal particulars along with meter & service line to be submitted to Recovery officer on same day in the prescribed format.
4. In chronic cases, contractor will also arrange police protection for timely resolution of these cases.
5. Contractor should ensure to upload all the details at the site thru Mobile app / digitally
6. Ladders to be made available as per linemen count, if required.
7. Contractor should ensure to provide sufficient Manpower based on number of defaulters. The agency shall ensure additional mobilization in case of increase in allocation of cases so as to ensure that all activities are completed in time.
8. The Contractor will provide necessary tools & tackles, and all protective and safety equipment like, helmet, safety Belts, rubber shoes, insulated gloves, goggles, proper ladder to linemen for disconnection. The staff must follow all requisite safety regulations strictly. In case of any mishap even after taking all due precautions by the Recovery Contractor, the contractor will indemnify / BRPL against all claims and liabilities which may arise as a consequence thereto.
9. All unutilized MROs shall be reconciled with Division within 7 days from the date of generation of MRO.
10. All removed meters / service cable / seals shall be reconciled with Division & store within 7 days from removal.
11. The contractor should ensure proper surveillance of connection after disconnection/ meter removal.
12. The contractor should ensure all necessary efforts required to achieve the specified targets as given by / BRPL.
13. The contractor shall mobilize all resources i.e. vehicles, tools, plants, etc. for the performance of this work at its own and no compensation for this shall be provided by / BRPL. The contractor shall ensure that Vehicles deployed should comply with the M.V. Act 1988 and are in good condition.
14. Contractor shall be responsible to collect and record all such information that is useful for improving recovery.

15. All types of training such as soft-skills training, safety training, procedure for disconnection and induction training to new joiners shall be arranged by the contractor. On the request of the contractor, / BRPL may facilitate the trainings of contractor staff.

16. The Contractor shall maintain digital attendance of the recovery personnel and provide the details as and when asked for by / BRPL.

17. The Contractor shall ensure timely payment of salaries to the deployed workforce in compliance with the Minimum Wage Act

18. FE Score card to be implemented and to be shared with the company on monthly basis.

19. The Contractor should provide Site Report of disconnected cases i.e TD/PD for dues transfer activity.

20. Also responsible for any other work related to recovery assigned by Divisional Business Manager/ Recovery Head of the Division/ Circle Enforcement Recovery Coordinators / Recovery Head.

21. In case Premises locked, Box Locked or non accessibility of meter due to obstruction etc. Contractor should paste notice for Disconnection (as per process defined by Company) on some conspicuous part of the premises and revisit these premises at appropriate time (as defined in the process). Contractor will bring in photographs of the no meter, meter not traceable sites and submit the same with follow up as per schedule, as required for expeditious and conclusive handling of such cases.

22. Contractor will attempt all PL cases in odd hours/holiday/by appointment through phone to ensure the recovery of these cases and PL cases are continuously reduced. Contractor shall provide site photographs of the permanent premises locked cases along with final data submission if recovery action could not be taken after all the necessary efforts by agency.

23. In cases where non accessibility to premises/meter continues, the Contractor shall paste disconnection Notice on some conspicuous part of premises as per DERC guidelines and revisit the premises.

24. Ensure disconnection after expiry of notice period, in case consumer has not come forward for settlement or payment.

25. Day wise performance against allocated cases to be maintained and shared with / BRPL on periodic basis, for all executives (including backend staff)

B Execution Program and Co-ordination Procedure:

Immediately upon completion of any and all jobs under the Contract, the Contractor shall submit to the Company's representative a report that sets out in detail the jobs carried out. The Company's representative shall, after being satisfied that the jobs

under the Contract have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that further action/modifications/corrections need to be carried out, Contractor shall immediately carry out the said action/ modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such action/ modifications / corrections.

C Performance Standards

- 1 Agency has to take the case to the logical conclusion as per the desired format of the company.
- 2 The desired work shall be considered to be complete only when it meets desired performance level set by the Company. The performance level measurement will be as follows:

For Field staff:

- A: It is desirable that the field executive deployed shall make atleast 20 field visits per day (Monthly Details to be shared).

- B: For Back end staff

- 1 Allocation of cases on Daily basis to Field Executives for the desired results in consultation of Divisional Recovery Head/ Divisional Business Head.
- 2 100% daily punching and updation of records based on the field input.
- 3 Preparation of all daily MIS as per the requiriement.
- 4 Analysis of performance charts of field executives.
- 5 Need to highlight critical cases to higher ups on daily basis.
- 6 Defaulters notice generation from the system and its distribution as per the instructions of Business Manager/ / Circle Recovery Coordinators.
- 7 The Contractor will submit summary data after proper Quality Check and duly corrected as specified by the Company. Any error detected afterwards will attract penalty.
- 8 If the work / data / reports is delayed, Company shall reserve the right to get the same job carried out by itself or through another Contractor and in such case, all expenses incurred plus 50% of expenses incurred shall be recovered from the bills of the Contractor.
- 9 In case of wrong/non recovering the dues suggesting connivance between recovery agent and consumer, Contractor will have to assist Company in taking punitive legal action against agent. Contractor will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to realize the charges from the Contractor. Company may also instruct the Contractor to terminate the service of the agent.
- 10 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action

as well as recovery of loss from the bills.

- 11 Contractor shall report all any other connection cycle-wise. (This any other connection could be of those cases where book /cycle needs to be corrected or these could be those which are not in Company's billing net/connection status is disconnected). Non Reporting of any other connection where supply is live at site but case is not in Company's billing net / connection status is disconnected shall attract penalty.
- 12 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed to non performance/behavior/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.
- 13 The contractor agrees and acknowledges that any indulgence shown towards the accused would attract penal consequences under the provisions of the electricity act 2003 as the scope of services under this contract involves discharging of statutory responsibilities towards containing theft of electricity.

3.3 Dues Transfer Cell

A Contractor's Scope of work:

1. **After cases forwarded by Division & When cases are reflected in the grid of Dues Transfer Cell (ZDTC VERIFY -DT order list), then all cases checked thoroughly on daily basis.**

- A) Check whether beneficiary connections are alive or not. (Status should be alive).
- B) Check whether beneficiary connections are pertains to same division or not.
- C) If beneficiary connection pertains to other division, necessary consent from other division uploaded or not.
- D) Documents (1st SVR, Notice & 2nd SVR) uploaded against PD connection or not.
- E) If any of the above deficiency is found, mail forwarded to division to rectify the same.

2. **Checking of documents**

- A) Documents (1st SVR, Notice & 2nd SVR) uploaded against PD connection or not.
- B) Check whether Dues Transfer Case processed as per site visit report or not and notices issued to all beneficiaries or not from division and 2nd second SVR should not be more than 3 months old.
- C) If any of the above deficiency is found, mail forwarded to division to rectify the same.

3. **Legal Verification**

- A) After completing above said process, cases forwarded to legal department for verification/vetting.
- B) If any deficiency found by Legal Team, then such cases hold by Legal Team and mail forwarded to concerned division to clear the deficiency .

- C) When cases found okay and verified by Legal Team, then such cases reflected in the grid of Dues Transfer Cell for notice printing. (ZDTCNOTICE).

4. Notice Printing

- A) First of all, an excel sheet is prepared of all Dues Transfer Notices (name/address/Bar code) which will be sent to consumer via speed post for the purpose of receiving at Post Office.
- B) Hearing date is fixed after discussed with seniors and legal Team.
- C) Prepare PDF file of all notices for the purpose of uploading against each beneficiary connection.
- D) Printing all notices packed in envelope with pasting BAR CODE and necessary stamping of office
- E) Delivered all printing notices to Post Office and take receiving on Excel sheet for office record.

5. Uploading Notice ,Bar code & Delivery Status in SAP

- A) Notices sent by DT cell with Bar code uploaded against alive connections.
- B) Bar code and delivery status update in DTC dispatch module

6. Generation of MIS

- A) Generate MIS weekly , Monthly & yearly of total cases received and total payment received of all division from P-96 –FICA – Through Main & Sub Transaction report after selecting necessary parameter i.e. company code, division, posting date, clearing posting date, main Transaction , sub transaction , clearing reason.

Part IV – Enforcement & Surveillance

4.1 Photography & Video recording for enforcement

A. GENERAL

1.0 BSES Rajdhani Power Ltd hereinafter referred to as “Providing Videography /Photography Services with Enforcement Team IN BRPL”. The Company has now floated tender for Videography /Photography SERVICES in BRPL as notified earlier in this bid document

2.0 Contractor's Scope of work:

The contractor shall provide photography and videography services to BRPL as and when required by the nominated officer of enforcement BRPL.

The service should be to the satisfaction of the Enforcement staff with best quality material and clear visibility, covering all the vital parameters as required for the booking of enforcement case. It will also be the responsibility of the contractor to ensure that no case is dropped due to poor photography/videography in the court of law as well as at any appropriate forum.

Following shall also need to be covered during videography at sites:

1. Team leader showing his ID card to consumer at site.
2. Front portion of the premises name plate/address and adjoining houses land mark.
3. Source of theft from pole/FP upto the premises without break in continuous shot.
4. Pole/FP no as well as any vital land mark nearby site.
5. Any type of resistance observed at the time of raid/inspection (Preferably video coverage if possible otherwise audio coverage is must as a proof of resistance at site)
6. Videography of user/RC or the persons present at site during inspection.
7. Most of the connected load especially high load appliance i.e. AC, geyser, press etc. and as far as with details of data plate in case of High industrial load.
8. Meter testing (showing meter no. and video of adjoining meters/cutout etc)/meter removal/material seizure & packing/sealing in the bag.
9. Any information / commentary by Team Leader which is required to be recorded shall be covered.
- 2.1 Establish all relevant and necessary practices relating to the Services to be provided as per the scope of work as mentioned below.
- 2.2 At all times provide the Services always in accordance and in full compliance with the scope rate/terms & conditions/all directions given by the Company in relation to the services from time to time and all applicable laws, rules, regulations, notifications.
- 2.3 Provide a single point contact telephone number of its logistic support center in

order to smooth execution of the contract.

- 2.4 At its own cost employ adequate number of staff /workmen/ employees (manpower) fully trained and equipped for the purpose of providing Services.
- 2.5 In case if / BRPL is of the opinion, after due consultation with the Contractor, that extra manpower or material is required for reasons of improving the quality and nature of Services, Contractor shall arrange for the same immediately at its own cost.
- 2.6 At its own cost, appoint a supervisor to ensure uninterrupted Services rendered and for proper coordination with / BRPL. Such supervisor shall submit a daily report to Officer-in-Charge detailing, inter alia, daily activity undertaken by Contractor and progress made by Contractor.
- 2.7 Ensure that its manpower adheres to good industry practices, and always carry out Services in accordance with this Agreement.
- 2.8 Contractor shall not use the name of / BRPL in any manner for credit arrangement or otherwise and it is agreed that / BRPL shall not in any way be responsible for any debts, liabilities or obligations of Contractor or its manpower.
- 2.9 Contractor shall not seek to inflict any increase in Rates for any reason during the tenancy of the contract whatsoever, except if, there is a change in the scope and/or requirement of / BRPL.
- 2.10 Upon termination or expiry of this Agreement Contractor shall promptly return and handover, the materials supplied, data CDs, floppy's, discs along with and all other items that / BRPL may have provided to Contractor or any of its manpower, in the same condition and order in which Contractor had received them.
- 2.11 The Contractor at his sole expenses shall correct the defective work, for reasons attributable to the contractor. And no recording charges shall be paid for the same defective work and wastages.
- 2.12 Bidder should be able to produce back up of all video clips from the videography record as and when called for. Videographer shall also be required to attend the Courts proceedings in the cases filed by / BRPL at no extra cost except diet money, as may be applicable as per court direction.
- 2.13 Bidder shall ensure proper statement at Court by the videographer in the court.
- 2.14 In case of any videographer left, the owner or responsible person shall attend the court.
- 2.15 Necessary certificate is required u/s [U/S 65B (4) (c) of the Evidence Act, 1872] shall also be issued by the Firm regarding videography in every case.
- 2.16 If any cases are dropped due to inadequate / poor photography / videographer penalty shall be levied upto 50% of the recoverable billing amount.
- 2.17 Original memory card of every case with additional copy shall be deposited with / BRPL. Memory card should be separate for each booked case {i.e. suppose if 4 cases are booked by one team leader in a day, then 4 separate memory cards to be submitted to / BRPL (along with proper protected case)}.

- 2.18 Bidder shall ensure high integrity of the professional photographer deployed for the work, in case of any complaint in respect of non covering of focus and detach the videography any time is received cost associate in respect of load shall be recovered from the firm.
- 2.19 Firm shall also ensure to provide feedback time to time in respect of any unethical practices that may come to its knowledge through our staff or otherwise.
- 2.20 In case mob / any individual damage any videographer equipments / BRPL shall not be responsible.
- 2.21 Complete data of the day in soft or in desired format is required to be submitted latest by next day morning with original memory card.
- 2.22 Bidder shall ensure to provide new video camera & accessories as per requirement all the time. In case of any such lapse in less than 0.1% cases, the videographer shall cover the case details through smart phone to be provided to all videographers as back up. Features of camera should be:
- i. It should be having FHD resolution.
 - ii. Quality of lens, optical zoom, digital zoom, etc. should be such that the videography should be clearly visible.
 - iii. It should be having night vision facility / low light facility
 - iv. During inspection, site and other details (illegal cable, meter no. etc.) should be clearly visible in video
 - v. Microphone quality should be good enough such that it should capture proper audio conversation during inspection.
 - vi. Size of the camera should be preferably compact and small. it will be comfortable to carry it during inspections in sensitive areas.
- 2.23 In case of any non cooperation or complaint received from Team Leader regarding non performance of duty or not adherence to SOP of BRPL, a penalty upto ₹ 5,000/- shall be levy for every reported such incident by Head Inspection of the concerned circle.
- 2.24 If at any instance it is observed that any video clip has either been deleted or edited, The contractor has to reply such a show-cause notice and a penalty as may be deemed fit by the Competent Authority shall be imposed. For any such repeated if at any point of time / BRPL shall have the right to terminate the agreement without any notice in this regard,
- 2.25 If any videographer is reportedly found indulged in any unethical practice, the contractor has to remove the person on the recommendation of concerned Inspection Head
- 2.26 Points which needs to be taken care of by videographer at the time of Enforcement Inspection:
1. Camera should be in ON position during whole videography of entire inspection
 2. View of outside premise
 3. Consumer handling by Team leader / D.E.T
 4. Commentary to be covered
 5. Showing ID card / visiting card by team leader.
 6. Source of Theft
 7. Any physical Meter Tempering evidence.

8. All connected load
 9. Nature of work, category to be clearly visible in video
 10. Removal of material evidence
 11. Preparing Inspection report, Advisory Notice at site.
 12. Offering report for Signature / pasting at conspicuous place
 13. Refusal of reports by consumer / Refusal of videography to be covered
 14. Pole No. / Pole to be covered.
 15. Resistance by consumer (if any)
 16. Exit Process by team leader to be covered
 17. Videography of main person(s) who created hindrance is to be covered.
 18. Date and time of inspection should be visible in all videos
 19. Editing / Deleting in actual videos should be avoided
 20. Time duration of video should be of sufficient time which should cover entire inspection
- 2.27. The contractor needs to explore and come with a resolution in three months of online uploading of videography from site in the / BRPL serve once videographer stop button is pressed.

4.2 Enforcement Activity

1 SCOPE OF WORK

1.1. Contractor's Scope of work

Service Provider shall assist and shall extend its support to Team Leaders/authorized officer, Assessing Officers & Other Officers for smooth functioning of the Enforcement operations to complete the Overall Enforcement activity which includes load booking, punching of files, generation of bills, passing of speaking orders, bill generation & recovery etc in accordance with the rules and regulations framed by Delhi Regulatory Commission and other statutory laws, the details of the same mentioned below.

Service Provider shall provide the assigned services as per the desired performance level to the Company.

1.1.1 For Enforcement - I Dept (Inspection):-

A. Inspection Assistance:

Service Provider shall assist the Team Leaders/authorized officer in effective discharge of enforcement activities related to inspection in the following manner:-

- a) Assist the Authorized officer in Testing of meter through accua-check machine.
- b) Assist the Authorized officer in Preparation of Report (Load Report / Inspection of Report / Meter Report / Seizer Memo / Material Evidence / Provisional Bill / Show Cause Notice).
- c). Assist the Authorized officer in Connection of meter with accua-check when the meter is required to be checked.
- d). Assist the Authorized officer to detect wire of DT where the theft going on.
- e). Assist the Authorized officer in removal of material evidence from site (meter & cable

/ wire)

- f). Assist the Authorized officer to Seal the Seized material evidence in the bag.
- g). Submit the sealed material evidence bag in the Local store as a case property.
- h). Submit case files for punching.
- i). Collect the suspected meter from Enforcement Teams on daily basis with the help of Lab store in-charge.
- j). Send the suspected meter's to NABL Lab for further testing on daily basis in the coordination of Lab store in-charge.
- k). Receive the tested meter from NABL lab on daily basis in the coordination of Lab store in-charge.
- l). Hand over the tested meter to concern Team Leader's/authorized officer's of Enforcement-I in the coordination of Lab store in-charge for seizing & submitting to Local store.
- m). Search the case property required in court / FIR from the main store on daily basis in the coordination of main store in-charge and Produce this case property in the court as material evidence in the supervision of DGM.
- n). Return back this case property to main store after producing it in court in the coordination of DGM. Submit the case property in Police station demanded by the IO for registration of FIR in the supervision of DGM.
- o). Assist the Authorized officer in Organizing the raid with the help of Delhi Police.
- p). Disconnection and removal of illegal cables of left out alive cables from consumer's site
- q). One supervisor per circle needs to be deployed for effective supervision.
- r). The lineman, who should be proficient in climbing on poles to remove service cable even from the height of the pole, shall be equipped with tool kit with bag with ISI mark, having following tools and safety equipment:
 - 1. Supply Tester
 - 2. Plier
 - 3. Key for Meter Box Opening
 - 4. Hammer
 - 5. Chisel
 - 6. Hand Gloves
 - 7. Torch (Rechargeable) LED
 - 8. Clip-on meter/tong tester/clamp tester
 - 9. Heating load of 1KW for meter testing
 - 10. Arrangement - Mayur type jug with drinking water
 - 11. Foldable ladder
 - 12. Safety belt
 - 13. External heating load of 1KW of single phase &(1KWX3) of 3 phase for testing of single or 3 phase meters shall be made available as resources.
 - 14. Any other tools and tackles which may be required to ensure proper safety.
 - 15. Concealed Live Wire Detector

B. Punching Assistance:

Service Provider shall Assist the Teams & Back-end staff of / BRPL in followings manner:

- a). Receive & verify the details of case files submitted by the Team Leader/authorized officer of Enforcement-I on daily basis.
- b). Download the case wise photo in the system as per the direction of Team Leader/authorized officer capture at site on daily basis.
- c). Receive the theft case video prepared during videography on daily basis.
- d). Punching of these theft case files in the system on daily basis.
- e). Prepare the ATR & CD of the theft case files & send to Enforcement-II through special messenger for further action on daily basis.

C. Store Assistance:

Service Provider shall assist the Teams & Back-end staff of / BRPL in followings manner:

C 1. At Local Stores:

- a). Receive the sealed material evidence submitted by the Teams in the Local store with the help of store in charge.
- b). Set the sealed material evidence in bin wise available in the local store as per the instruction of store in charge.
- c). Send this receive sealed material evidence to main store for future record till the case will be closed / finalized in the supervision of store in charge.

C 2. At Main Stores:

- a). Receive the sealed material evidence submitted in main store by all the store in-charge with the help of main store in-charge.
- b). Set the sealed material evidence in bin wise available in the main store as per the instruction of main store in charge.
- c). Search the closed / finalized / dropped cases in the bins available in main store as per the list provided of these cases to main store as per the instruction of main store in-charge.
- d). Assist in Dismantle this sealed evidence material & help the main store in-charge to prepare the docket of closed / finalized / dropped cases.
- e). Send this dismantle material evidence to scrap store in the supervision of main store in charge.
- f). Entry of material evidence received in system on daily basis.
- g). Entry of scrap material send to scrap store.

- h). Assist Team Leader/Authorized Officer & office staff in providing the detail of

material evidence received in store when required in court / FIR cases on daily basis.

- i). Re-Entry of material evidence return back in system from court / Police station.

D. Backend Support:

Service Provider will assist the Enforcement Staff of / BRPL in followings manner:

DGM/Head-Enforcement Support:

Service provider shall extend the support to Enforcement Officers in their day-to-day activities; e.g. Allocation of complaints to Team Leader's of Enforcement-I on daily basis, Prepare the ATR of cases checked by the Teams of Enforcement-I, and preparation of various MIS and maintaining the records as per instruction of Enforcement Officers. Provide assistance in printing and despatch of Lok Adalats notices when held.

Note:

1. FIR in case of man handling with Service Provider's staff will be dealt and managed by the Service Provider.
2. For disconnection purpose, if service provider doesn't have valid electrical license, they will have to make permanent arrangement with an agency having electrical license and the same shall be communicated to officer in charge in advance.

2.2.1 Enforcement - II Dept (Billing):

Service Provider shall assist the Assessing Officers in followings manner:-

A. Punching Assistance:

Service Provider Shall assist the Enforcement Officers of / BRPL in following manner:

- a). Receiving case files from Enforcement Inspection Teams.
- b). Punching in the system with all details.
- c). Preparation of MIS Reports

B. Assessment Assistance:

- a). Service Provider will assist the Assessing Officer In Generating Show cause notice
- b). Service Provider will assist the Assessing Officer In Note sheet preparation
- c). Service Provider will assist the Assessing Officer in maintaing the records/ Documentation related to speaking order.

C. Service Provider will Assist the Enforcement Officers for Filing the cases in courts and it will includes the followings:

- a). Prepare files for the court as per all requirement.
- b.) send these files to legal dept.

D. Backend Support:

Service Provider will assist the Enforcement Staff in followings

- a). Scan all documents and maintain in the systems.
- b). Receiving consumer letters and maintain the necessary diary entries/records.

E). Liaisoning Assistance

Activities of LAs (liaisoning Assistant, retired SI of Delhi Police):

- i. Execution of the warrants/Summon received from special court time to time.
- ii. Enforcement mass raid arrangement of police in the theft prone areas
- iii. Surveillance of BRPL material lying in BRPL stores at different location.
- iv. Persuasion of the complaint lodged in the police station against the consumer including search of the PO of the theft proclaimed of electricity theft with the coordination of concerned local police.
- v. Arrangement of the police in case of any demonstration/dharna by BSES employees.

1.3 Execution Program and Co-ordination Procedure:

- 1.3.1 Service Provider shall deploy adequate number of skilled and efficient workmen, supervisors and engineers so as to ensure that the services as required by the / BRPL are completed in time, and in any case, as and when directed by the Company.
- 1.3.2 Immediately upon completion of any and all jobs under this Agreement the Service Provider shall submit to the Engineer in-charge i.e. SR/Manager AM / DGM Circle a report that sets out in detail the jobs carried out. The Engineer in-charge i.e. SR Manager / AM / DGM Circle shall, after being satisfied that the jobs under this Agreement have been properly and successfully completed by the Service Provider, certify the same. In case the Company's representative is of the view that modifications/corrections need to be carried out Service Provider shall immediately carry out the said modifications/ corrections without being compensated for expenses incurred, if any, by Service Provider for such modifications / corrections.

1.4 Performance Standards

- 1.4.1 The Service Provider will submit data after proper Quality Check and duly corrected, ready to be billed, as specified by the Company. Any error detected afterwards will attract penalty. The Service Provider shall ensure that all Enforcement Reports bear the signature of the designated Employee, duly verified by his Sr. Manager / AM.
- 1.4.2 If the data / reports are delayed, Company shall reserve the right to get the same job carried out through another Service Provider and in such case; all expenses incurred plus 50% expenses incurred shall be recovered from the bills of the Service Provider.
- 1.4.3 In case of wrong/non reporting of Enforcement activity suggesting connivance between deployed resource and consumer, Service Provider will take punitive legal action against such employee under intimation to company & terminate the service of such employee. Service Provider will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to

realize the charges from the Service Provider.

- 1.4.4 In case Company finds connivance of Service Provider with the consumers in such event, Company has the right to recover the dues from the Service Provider. Company may also terminate the services of Service Provider without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 1.4.5 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed due to non performance/behavior/act by the Service Provider or its employees intentionally or unintentionally, the same shall be recovered from the Service Provider.

4.2 Enforcement Activity

4.3 Mobile Surveillance

1. SCOPE OF WORK

1.1 Service Provider's Scope of work:

Each team shall be a self-contained unit equipped with safety, inspection kit etc. with appropriate uniform and will be consisting of:

- a) One Engineer with digital camera/ SPY camera and Smart mobile phone with adequate talk time and data card (3 GB minimum).
- b) One linemen along with basic tools & tackles like tester, pliers, screw driver, torch etc. All safety kits/ tools & tackles should be of ISI marked of prominent company.
- c) GPS enabled vehicle.

The Agency will have to ensure active supervision so that the teams perform with professionalism, commitment, discipline and exemplary conduct to provide the desired results and do not indulge in any unauthorized and undesirable activities.

Normal duty hours of the team will be in three shifts; from 06:00 AM to 02:00 PM & 02:00 pm to 10:00 PM and 10PM to 6 AM for 06 days in a week. However, this will be subject to change as per decision of the Engineer in-Charge.

Teams shall operate in / BRPL in shifts as mentioned above. They will be equipped with required tools & tackles. Their movement will be in high loss/theft pockets to have a proactive vigil and to act as deterrent to those indulging in theft of electricity. Their emphasis will be on establishing the image of the company having a proactive approach with regular & constant vigil in the area of its jurisdiction.

The teams, in addition to any specific instructions, will check the following:-

- a. All the disconnected connections as per list provided.
- b. Areas covered by high loss transformers.
- c. Theft from open distribution boxes.
- d. Theft from service line/ joints/ service cables/ feeder pillars/ overhead conductors/AB Cable puncturing.
- e. Vigil on suspected tampering of meters as per Analytics inputs.
- f. Electro-mechanical meters/ black service line cable.
- g. Inspection of low consumption cases as per Analytics inputs.
- h. Inspection of specific references by Analytics Cell about burnt meter & other cases.
- i. Inspection of repeated offenders.

The team will work under the supervisory control of Surveillance Cell and would report the real time actionable information to the Engineer in charge

The team, normally, would themselves not engage with the public at any stage except for the specific cases as required (Teams are authorized to inspect up to meter end and engage with consumer only if required by virtue of assigned tasks). Generally, their duty shall be to just observe & only observe and report.

The teams shall monitor the parameters specifically:

1. 2. Loss Reduction Parameters:

- a) Checking and reporting where DBs/ Feeder pillars are open.
- b) Hooking from DBs and bare conductor.
- c) Puncture of AB cable and hooking.
- d) DBs without cover.
- e) Burnt DBs
- f) Continuously ON street light during day time and no functional street lights during night.
- g) Removal of small Illegal tapping
- h) Open joints at pole DB or AB cable /open PRC joins/ PVC out of DB (accessible)
- i) Meter burnt/ faulty
- J) Meter tempering
- k) Old kaifa/Old genus Meter
- l) Meter removed but Service cable exist
- m) Service cable with joint/concealed/ 2-c cable
- n) Busbar not sealed(Needs Revamping)
- o) DT Found at bus bar/Meter/DB/Service Cable

1. 3. Network Health and quality:

- a) Tilted poles/ broken poles/ poles lying misused in field.
- b) Exposed Joints.
- c) Leakage of transformers Oil.
- d) Encroachment in Sub-station.
- e) Scrap lying in sub-station.
- f) Boundary wall of sub-station broken/ cleanliness.
- g) Main gate and panel room of sub-station locked/ shutter closed or open.
- h) Theft from open sub-station from panel.
- i) LT ACB cover missing/ CT PT panel cover missing/ RMU cable compartment cover missing/ RMU control cabin covers missing.

1.4. Control of Teams

The teams will work under the supervisory control of respective Managers of Surveillance Cell.

In case of any incident with the public, the Agency shall resolve it on the spot, tactfully and amicably.

For any litigation/ complaint / police case related with their staff, the sole responsibility of the same shall lie with the contractor and the Manager concerned will take care of all such activities.

The Manager would provide daily report about the status of the operations in the given format. The format shall be provided by Engineer-in-charge.

There will be no relationship of employer employee between / BRPL and the team members in the term of any applicable labour laws or any other legislation.

Intelligent Surveillance:

Intelligent Surveillance demands extraordinary talent, hard work, dedication and very sound integrity. Hence, graduate Engineers/ linemen should be the best amongst the best. These Teams will:

- a) Conduct intelligent surveillance on avenues of thefts, pilferages and violations in the distribution network. For the said purpose, Teams shall be equipped appropriately with required technical gadgets like SPYCAM/ WhatsApp/ Digital Camera/ Tools & Tackles etc.
- b) Provide vital & qualitative observations of avenues of thefts in the High Loss Areas on regular basis.
- c) Provide any other value added inputs to enhance short term and long term financial interests of the Company.
- d) Identify the sources, who are responsible/ involve themselves (Directly or indirectly) in creating the theft avenues in the Distribution Network.
- e) Use the gadgets like spy cam to capture photographs/ video intelligently.
- f) Carry out any other specific task/ work assigned to them.

1. 5. Work Allocation process and closure of leads:

Work allocation shall be done through Engineer in-Charge.

The team will report their observations about irregularities/ shortcomings to the Engineer in-Charge on daily basis in the prescribed format along with photographic evidence, through their supervisors.

1.6. Contractor's Obligation for Vehicle:

- 1.6. 1 The vehicle deployed shall be in good working condition. Seats shall be well cushioned and covered with a seat cloth/ cover. The vehicle shall be cleaned on daily basis. In case vehicle is not found to be in good condition, the agency shall replace the same with another one within 72 hours of receiving instructions from officers-in-charge.
1. 6. 2 Every vehicle deployed for services shall be having mobile phones with driver for the purpose of coordinating movement of the vehicle and driver should be in uniform.
1. 6. 3 Vehicle will be duly registered for commercial purpose, having comprehensive insurance, pollution control certificate, manned by the driver having proper commercial driving license/valid badge and other statutory requirements to drive. Copies of same shall be submitted to officer in-Charge.
1. 6. 4 The Contractor will provide list of telephone nos. of their manager and office Telephone nos., which are available for 24hrs.
1. 6. 5 The Contractor will be responsible for all running & maintenance expenditure of the vehicle.

1. 6. 6. All vehicles shall be fitted with Global Positioning System (GPS).
1. 6. 7 Vehicle deployed for the services shall not be more than 3 years old, and should be in immaculate condition. Fleet shall be registered for commercial purpose. All necessary documents like RC book, Valid Insurance Policy, Road tax, PUC etc shall be complied by Contractor.
1. 6. 8 If any vehicle is not available, alternate vehicle is to be provided by the Contractor with in 2 Hrs.
1. 6. 9 The Contractor shall take sole responsibility for any accident and any liability arising out of or in relation to such accident. The company shall be entitled to deduct from any payments of the contractor, the payments or expenditure made by the company or the passenger in order to pacify situations in case of accidents.
1. 6.10 Upon termination of this Agreement or completion of provision of services, The contractor shall promptly return to company all fixtures, fittings and equipment that company may have provided to the contractor or its personnel, in the same condition and order in which contractor/ personnel had received them.
1. 6.11 A car diary/ log book shall be maintained for every vehicle separately in the prescribed format by / BRPL. Daily running of vehicle should be entered in this diary on the daily basis. The total kilometers run by the vehicle will be calculated from this car diary/ log book. The entries should be correct and vehicle driver will ensure that each entry should be signed by the user and should be written in his own handwriting i.e., kilometer reading at the point of reporting per kilometer reading at the point of drop the usage of vehicle for particular month for his location. Overwriting is not permitted. In case of genuine changes, must need to write in separate line & signed by user. It needs to be submitted on monthly basis as on statutory norms and as per motor vehicle act. This is just a certification and is mandatory to be submitted on monthly basis.
- 1.6.12. In case of accidents, / BRPL has no responsibility whatsoever towards Police/ RTA authorities, law Courts, Injured parties, Damages to vehicle or property etc. All these shall be entirely contractor's sole responsibility. The contractor/ agency will obtain comprehensive insurance policy including third party liabilities to cover any injury or loss of life and property including permanent or temporary disability and keep it valid during the validity period of this agreement. The certified copy of these insurance notes would be handed over to / BRPL before commencement of contract.
1. 6.13 Driver shall be provided with individual ID card issued by contractor/ agency. Any type of misbehavior with / BRPL officers/ Staff by driver shall be taken very seriously and / BRPL reserves right to stop all payments till necessary/ appropriate action is taken against concerned driver to the satisfaction of / BRPL.
1. 6.14 There will be no relationship of employer employee between BSES RAJDHANI Power Ltd. and the Driver of the vehicle in the term of any applicable labour laws or any other legislation. All statutory payments to be made to the driver of the vehicle under any statutory regulation shall be responsibility of Agency.
1. 6.15 Contractor shall ensure that no driver consumes alcohol and / or alcoholic substances while on duty and if found guilty that driver shall be immediately removed from duty.
1. 6.16 Contractor shall ensure the services even during bandhs, strikes, riots, bomb-scares,

inclement weather or other abnormal or difficult circumstances. However, in cases where there is apprehension as to the safety of the clients and/ or staff as the case may be, Contractor shall discuss the same with the company. In such circumstances, an appropriate decision will be taken after discussion between both the Parties, which is in the best interest of the safety of both the Parties.

- 1.7 A scorecard shall be prepared as per the format and operational parameters provided by / BRPL.

4.4 Ex-Delhi Police

1. SCOPE OF WORK

- a) They will take leading part in entry of inspection team to the premises.
- b) They will remain with team and try to ensure that inspection team is safe and not obstructed to discharge their lawful duty.
- c) They will try to protect the team in case of mob gathering, gherao etc. and call police assistance for protection by using their influence
- d) They will leave the premises after ensuring that all members of the team has safely evacuated the premises after inspection
- e) In case of assault on inspection team members they will try to get complaint lodged in police station and try to fulfill initial formalities as per law till other support teams like panel advocate etc. reaches the spot
- f) In case any hostile consumer/ user creates law and order issue at the Enforcement office and the Ex Delhi Police Staff in question is present in office then he will assist the office staff in diffusing the situation
- g) They will assist the recovery team in disconnection and recovery
- h) In case support is sought by Division Business or O&M they may be deputed for assisting the Division team in the required situation
- i) Telecalling to defaulters during recovery drive
- j) During Special Lok Adalats/ Camps at MLA Office or any other public office they may be deputed for assistance and security purpose.

Part V – Customer Care

5. Customer Care

1.0 Contractor's Scope of work:

Contractor will provide Proper Dress & will also provide Mobile facilities.

Dress shall be including the following items:

- a) Male Staff: Trouser, Shirt, Tie, Shoes, Socks, Hand Kerchief, Name Badge, without Sleeves Pullover & Blazer/coat etc.
- b) Female Staff: Trouser, Shirt, Socks, Shoes, handkerchief, Name Badge, Full Sleeves Pullover & Blazer/coat, Scarf etc
Quantity, Quality, Colour and design to be approved by Officer-in-Charge
Contractor will be responsible for washing allowance.
- c) The contractor shall ensure 100% attendance in assessment test conducted by the company and issue memo in case the performance of CHD staff is below the bench mark score set by the company.

1.1 Scope of Work:-CHD Executives

- 1.1.1 Perform fully and properly all functions required to be performed by CHD for / BRPL consumers for our all Divisions, always in accordance and full compliance with the procedures and specifications set out. The contractor shall carry out CHD operations for all / BRPL consumers on working days from Monday to Sunday as per / BRPL management requirement. The details of these operations with various remarks shall be given to the COMPANY in the required format. The Contractor shall deploy & organize the resource based on the total consumer base of the Division.
- 1.1.2 The Contractor shall ensure the proper registration of all kind of requests & complaints (Business including DSS/MMG related matters & O&M) in the requisite software such as SAP, IOMS etc. The software shall have features of field validation checks to reduce errors. The Contractor shall ensure the registration efficiency as 100 %.
- 1.1.3 The Contractor shall ensure regular & prompt registration of all complaints & requests in the rights category within the system along with the consumer mobile nos. The intent is to ensure that the contractor shall deliver the data to the company promptly and as per the DERC timelines.
- 1.1.4 The contractor shall ensure the acceptance of all the relevant documents for the complaints & requests from the consumer.
- 1.1.5 The Contractor shall ensure apt response to the consumer queries & provide him the accurate information.
- 1.1.6 The contractor shall ensure the issuing of duplicate bills whenever necessary.
- 1.1.7 The contractor shall ensure 100% customer satisfaction across the counters & ensure accurate bill amendments wherever possible.
- 1.1.8 The contractor shall ensure / BRPL Database Enrichments through registration of walk in customers for E-bill & SMS Alerts.
- 1.1.9 The contractor shall ensure timely dispatch of demand notes, revised bills acknowledgement letters etc. to the consumer for all the complaints & requests.
- 1.1.10 Contractor shall ensure the tracking & resolution of all complaints & requests within the time limit given by DERC/ COMPANY
- 1.1.11 The Contractor will be responsible for any loss/damage of infrastructures during operation/use of the same by employees of the Contractor. Company shall be compensated suitably by the Contractor for this.
- 1.1.12 The Contractor shall extend all reasonable support to the Company in a drive for recording any other statutory information which Company deems necessary to be collected from the consumer as instructed from time to time to enrich database for improved performance.
- 1.1.13 The Contractor is also liable to assist Company in correction of its database by carrying out through address correction/ verification, Phone Number details etc.

- 1.1.14 Contractor hereby undertakes to bring in force a rotation policy whereby it shall rotate its concerned employees after every six months/as per the schedule provided by Company. Contractor shall ensure that 50% of the front end staff to be females.
- 1.1.15 Contractor shall assist Company to resolve and reduce the number of complaints brought in by deployed resource as per performance standards.
- 1.1.16 Contractor may at times require pre-printed letters, news bulletin, notices etc also to be distributed to the walk in consumers for which No extra charge will be payable.
- 1.1.17 Contractor to fully understand & recognize that this job assignment is a customer interface process involving image of the Company and therefore the employees deployed shall be adequately qualified, presentable & with uniform (As per Design & Specification by the BSES Management) and with I-Card & name plates, customer friendly and of high integrity. Moreover, the employees should in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.
- 1.1.18 Contractor shall furnish an analysis report for CHD & CCO activities separately by the completion of each month and a consolidated report on 7th of every month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc as per the formats enclosed.
- 1.1.19 Contractor shall deploy resource that is suitable in all respects to carry out the proper customer care activities. The Company has the right to inspect, either on its own, or by hiring the services of a third party, the resource deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable resource.
- 1.1.20 Contractor shall initially and on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning. The Contractor will render all assistance to the Company including field checks, if necessary to expedite the correction at no additions change.
- 1.1.21 The Contractor shall provide all the assistance to the Company for any quarries relating to Customer care activities.
- 1.1.22 Work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.
- 1.1.23 The CCO/CCI of the Contractor shall submit a cross verification report in a prescribed format specified by Company for every month, by conducting satisfaction surveys for 10% of walk in consumers done by each front end staff.
- 1.1.24 Contractor shall assist Company in all its endeavours to improve customer satisfaction, reduction in consumer complaints & resolution time and up gradation to new & innovative technologies.
- 1.1.25 The CHD Executives shall follow the greetings & FAQs given to them for

attending walk in consumers.

- 1.1.26 The CHD Executives shall confirm the mobile number and E mail id of and will take the consent for e-bill. In case email-Id & Mobile number is not available/updated in the records then it will be captured.
- 1.1.27 The walk in consumers visiting the CHD will be entertained only through slip generated through token/ Queue Management Machine
- 1.1.28 Contractor and CCE shall ensure/comply the following guidelines while attending the Virtual CHD
- a) The CHD Executives should be ready to attend the consumers at 09:15 AM each day (the consumer dealing time starts from 09:30 AM)
 - b) All the appointments for Virtual meeting for the day to be accepted before 09:25 AM each day. There on, the virtual appointments to be accepted after an interval of 1 hour (for the appointments booked by the consumer for the same day, slot for same day appointment are given after minimum 2 hours from the time of booking)
 - c) The virtual appointment to be closed only after the appointment time slot
 - d) All the virtual appointments should be closed after the time slot allocated to the consumer by selecting the applicable closure status i.e. Complete, Connectivity Issue or Not attended by Consumer along with closure remarks
 - e) In case where connectivity issue is selected as the closure status, in such cases the concerned CHD executive to specify the details in the remarks column i.e. is the network/ connectivity issue at division end or consumer end.
 - f) The CCE should ensure that appropriate action is taken against all the relevant documents shared by the consumer during/after virtual call.
 - g) The CHD module for Virtual handling of consumers in CRM and the Zoom application should be kept logged in during working hours
 - h) All the appointments to be attended on time and no appointments should be missed
 - i) The CHD executive shall greet the consumer (Good Morning/ Good Afternoon) at the beginning of the video call and address the consumer as "Sir/ Ma'am"
 - j) After addressing the consumer queries, the CHD executive should inform the consumers about the digital platforms of / BRPL i.e. WhatsApp Service, / BRPL Connect App etc. and should also request the consumers to share their feedback through the link that will be sent to them after the end of the call
 - k) The CHD executive should end the virtual meeting with "Thank You Sir/Ma'am, Have a nice day"

- 1.1.20 The CCE shall ensure minimum 30% of consumers attended virtually/ physically give their feedbacks through the feedback link sent to the consumers.
- 1.1.21 The CCE shall ensure Zero Wrong closures & Zero multiple visits.
- 1.1.22 The CCE shall ensure to conduct any other responsibility or task assigned by the Division team/customer care team
- 1.1.23 The CCE shall ensure active participation in the company events like Consumer meet, RWA Meets, Earth Hour Campaign, CSR (Corporate Social Responsibility) activities etc.
- 1.1.24 The CCE shall ensure that the Queue Manager is placed properly in the front of CHD for proper management of walk ins.
- 1.1.25 The CCE shall popularize the BSES Mobi App & create awareness about the functions of the mobile app amongst the consumers.
- 1.1.26 The CCE shall enter all the letters/dak received in the division office from the consumers in the CRM
- 1.2 Scope of Work:-Customer Care Officer (CCO)
 - 1.2.1 Perform fully and properly all functions required to be performed by Customer care officers for / BRPL consumers for our 14 Divisions, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall carry out CCO operations for all / BRPL consumers on all working days from as per BSES official timings. The details of these operations with various remarks shall be given to the COMPANY in the required format. The Contractor shall deploy & organize the resource as per the requirements of the company.
 - 1.2.2 The Contractor shall ensure that all the customer care executives are multi skilled & capable of handling customer queries properly.
 - 1.2.3 The Contractor shall ensure 100% customer satisfaction across the counters & monitor the attitude of the executives towards customers.
 - 1.2.4 The Contractor should identify the training needs (Domain& soft skills) for the executives & coordinate for the training.
 - 1.2.5 The Contractor should ensure that all the CHD counters should be operational on all working days from Monday to Saturday as per / BRPL official requirements.
 - 1.2.6 CCO shall be responsible for calling the select customized category of consumers for assessing their needs and experience with / BRPL.
 - 1.2.7 CCO shall be responsible for taking feedback and suggestions from consumer for improvement
 - 1.2.8 CCO shall build and maintain long standing relationship with consumers.
 - 1.2.9 CCO shall settle consumer complaints in swift and professional manner.
 - 1.2.10 The CCO shall ensure to conduct any other responsibility or task assigned by the Division team/customer care team/ higher management
 - 1.2.11 Contractor to fully understand & recognize that this job assignment is a

customer interface process involving image of the Company and therefore the employees deployed shall be adequately qualified, presentable & with uniform (As per Design & Specification by the BSES Management) and with I-Card & name badges having customer friendly and high integrity. Moreover, the CCO should in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.

- 1.2.12 Contractor shall furnish an analysis report for CCO activities separately by the completion of each month and a consolidated report on 7th of every month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc as per the formats enclosed.
- 1.2.13 Contractor shall deploy resource that are suitable in all respects to carry out the proper customer care activities. The Company has the right to inspect, either on its own, or by hiring the services of a third party, the resource deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable resource.
- 1.2.14 Contractor shall initially and on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning.
- 1.2.15 The Contractor shall provide all the assistance to the Company for any queries relating to Customer care activities.
- 1.2.16 Work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.
- 1.2.17 Contractor shall assist Company in all its endeavors to improve customer satisfaction, reduction in consumer complaints & resolution time and up gradation to new & innovative technologies.
- 1.2.18 The Contractor shall issue Photo Identity cards & name badges to Contractor representative, authorizing them for Customer care operations, at Contractor's cost. The employees of Contractor must carry the identity card every time.

1.3. Execution Program and Co-ordination Procedure:

- 1.3.1 The contractor will maintain a score card (decided by Customer care Team) & evaluate the performance of the CHD staff in all the divisions.
- 1.3.2 The contractor will evaluate the performance of the CHD staff through assessment test conducted on quarterly basis by the Customer Care deptt and the best scorers shall be rewarded.
- 1.3.3 The Scorecard formalized by Centralized Customer Care Department shall be maintained by the contractor on a regular basis.
- 1.3.4 The contractor will ensure the working of CHD is not impacted in case he is not able to provide the replacement for reasons beyond his control.
- 1.3.5 The contractor shall appoint Coordinator (dedicated resource preferably female

to be mutually decided by the Corporate Customer Service Team & Contractor) for daily monitoring of all CHDs and coordination between CHDs and Corporate Customer Service Team.

- 13.6 Immediately upon completion of any and all jobs under this Work Order the Contractor shall submit to the Officer in-charge i.e. CO / Area Manager a report that sets out in detail the jobs carried out. The Officer in-charge i.e. CO / Area Manager shall, after being satisfied that the jobs under this Work Order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that modifications/corrections need to be carried out Contractor shall immediately carry out the said modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such modifications / corrections.

1.4. Company's Scope of work:

- 1.4.1 The Company shall provide Suitable office space in Division offices for the smooth running of CHD operations.

1.5 Performance Standards

Agency shall ensure the followings

- a) 100% resolution of all Billing Complains with in DERC Timeliness
- b) 100% resolution of all Metering Complains with in DERC Timeliness
- c) 100% resolution of all other Commercial Complains with in DERC/company Timeliness

Agency will also ensure that all MIS requirements of all stakeholders are provided with in given time.

- 1.5.1 The Contractor will submit consumer/request after proper Quality Check and duly corrected, as specified by the Company. Any error detected afterwards will attract penalty.
- 1.5.2 Customer care operations shall be considered to be complete only when all the activities are completed and it meets desired performance level set by the Company. The Contractor will submit the data only when it reaches the desired level. The performance level as measured by Company will be final and binding to both parties.
- 1.5.3 If the data / reports is delayed, Company shall reserve the right to get the same job carried out through another Contractor and in such case, all expenses incurred plus 50% expenses incurred shall be recovered from the bills of the Contractor.
- 1.5.4 Contractor will have to record and provide details of all consumers' complaints & requests and will have to continuously improve the satisfaction % & reduce percentage of consumer complaints.
- 1.5.5 In case of wrong action by the executive /officer suggesting connivance between deployed resource and consumer Contractor will take punitive legal action against such employee under intimation to company & terminate the service of such employee. Contractor will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to realize the charges from the Contractor.

- 1.5.6 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 1.5.7 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed due to non performance/behavior/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.
- 1.5.8 Following ATR is to be provided to CO/AREA MANAGER
- a) Customer care executives: category wise & dept. wise details of number of consumer complaints /requests, action taken report, time taken for the resolution, duly supported (by system generated reports, issued by BSES SAP/IOMS.
 - b) Number of VIP consumers cases and ATR for them.

Part VI – Energy Audit & DSM

6. Energy Audit & DSM

A. Energy Audit

1.0 Contractor's Scope of work:

- 1.1 The contractor's scope of work shall include Energy Audit (EA) work in / BRPL detailed as under:
- i) DT wise Connected Pole Data preparation/modification/ shackle point existing consumer verification and new Consumer verification.
 - ii) New Consumer Tagging Verification & Correction in EA Consumer Base.
 - iii) Preparation of DT wise consumer data (soft copy) and incorporation of changes in EA data base in case of changes in DT status or addition of the new DTs or during the addition of the new LT feeder or any changes in LT feeder status.
 - iv) Field Verification of Consumer Tagging Data received from O&M
 - v) Extraction of the consumer data on monthly basis from the billing data base for the energy audit purposes.
 - vi) Routine maintenance of the Grid-AMR meter regarding data problem, connection problem, PT missing, CT missing, grid balancing and new AMR meter installation.
 - vii) Calculation of the DT Energy from the CSV/Text file for individual DTs for Substation/DT wise loss calculation.
 - viii) Up loading of the CSV and text file in central data base and preparation of the DT wise health report.
- 1.2 Contractor shall perform fully and properly all functions required to be performed for the Energy Audit Deptt of / G , always in accordance and full compliance with the procedures and specifications set out. The Contractor shall deploy & organize the manpower accordingly. The details of MMG actions with various remarks shall be given to the COMPANY in the required format.

1.3 Execution Program and Co-ordination Procedure:

Immediately upon completion of any and all jobs under this Work Order the Contractor shall submit to the Company's representative a report that sets out in detail the jobs carried out. The Company's representative shall, after being satisfied that the jobs under this Work Order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that further action/modifications/corrections need to be carried out, Contractor shall immediately carry out the said action/ modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such action/ modifications / corrections.

1.4 Performance Standards

The desired work shall be considered to be complete only when it meets desired performance level set by the HOD – Energy Audit.

Part VII – Consumer Connect

7. Consumer Connect

A Contractor Scope of work

1. Perform fully and properly all functions required to be performed by executives for our BRPL/ Divisions, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall deploy & organize the resource as per the requirements of the company
2. The Contractor will be fully responsible for providing support services to **Consumer Connect** group to complete all field, front-end & backend activities as per the Company schedule with the requisite number of the resource to meet the desired performance level up to the Company satisfaction.
3. The Contractor should identify the training needs for the executives & coordinate for the training.
4. Contractor shall furnish an analysis report for each executive's activities separately by the end of each month and a consolidated report on 7th of every month giving the summary of works done during the previous month
5. Contractor shall initially, and on a continuous basis, assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor as & when required.
6. Contractor shall assist Company in all its endeavours to complete the tasks assigned by the company
7. The Contractor shall issue Photo Identity cards & name badges to all Contractor representatives, authorizing them for site visit and data collection, at Contractor's cost. The employees of Contractor must carry the identity card every time.

8. The contractor will maintain a score card (decided by Consumer Connect Team) & evaluate the performance of all the representatives in all the divisions in BRPL/ and best performer for the month shall be awarded every month, circle wise.
9. The contractor will ensure that the daily/weekly/monthly timelines and targets are not impacted in case any representative is absent from the duty. The contractor shall provide with immediate replacement at any and all times.
10. In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed due to non performance/behaviour/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.
11. The contractor will have to provide 1~2 representatives per division depending on the division area and workload. The same will be confirmed by the **Consumer Connect** Group.
12. Process description and Responsibility of representative:-
 - a. In order to minimise incorrect reports/data, the first and foremost step is to verify all new connections and to ensure the tagging is complete in prescribed timeframe.
 - b. Also ensure the correctness of the mapping of Sub Division vs. Sub Cluster and Sub Cluster vs Distribution Transformer for all the Divisions.
 - c. Correction in system in case the MR Route Sequencing and SC mapping mismatch
 - d. Cross verify the LT loss Calculation at FL/SC and point out the Exception cases for further correction.
 - e. Inform concerned AMPS regarding the mismatch of FL vs SC vs SD, in case of new connections released for correct tagging with DT.
 - f. Validation of Sub-Division Mismatch in SAP vs DAM
 - g. Validation of Bifurcated Sub-Clusters
 - h. Validation of Critical SC Loss
 - i. Validation of consumer tagging in JJ areas and Loss computation at Division, Sub-Division & Area Level
 - j. Involve in regular talks/meetings at Division / Subdivision level.
 - k. To provide the training of DAM to the concerned division representatives
 - l. Involve to improve the consumer tagging and numbering processes.

- m. Further involve for proper utilization of GPS coordinate captured in past for improvement in DT – consumer tagging.
 - n. Make to best use of root sequence and address to finetune the tagging.
 - o. Proper mapping of Revenue District code against each and every consumer.
 - p. Actively involve in case any pilot project introduces to improve the tagging.
 - q. Any change in Asset mapping and respective network connectivity shall be properly captured and maintained in system
 - r. Ensure timely completion of updating the changes in system
 - s. Use GIS application to check whether the Consumer is within DT boundary or not?
 - t. Further involve for proper utilization of GPS coordinate captured for improvement in DT – consumer tagging.
 - u. Field visit for verification of data, as per requirement
 - v. Make to best use of root sequence and address to finetune the tagging.
 - w. Proper mapping of Revenue District code against each and every consumer.
 - x. Actively involve in case any pilot project introduces to improve the tagging.
13. The Contractor has to implement Reward & Recognition policy based on Score Card mechanism. This includes reward and advisory/action on performances. This needs to be done on monthly basis and the MIS and hard copy of action details of same to be submitted along with monthly invoice. This will be one of the mandatory requirements before processing of bill.
14. In the event of misbehaviour at site, replacement of the involved staff can be carried out at any time by the company.
15. For continuous default of any parameters set out in the contract, contract can be reviewed at any time & can also be terminated after issuing a valid notice.
16. In case the contractor representative does not meet the timelines/targets set by the company, the monthly invoice submitted by the contractor shall attract a fine of 5% of the total invoice of the division of which the output has been affected.
17. If the data/reports are delayed, Company shall reserve the right to get the same job carried out through another Contractor and in such case, all expenses incurred plus 50% expenses incurred shall be recovered from the bills of the Contractor.

Part VIII – Renewable

8.1 EV & Open Access Cell/ Sustainability & Clean Technology (E-Mobility)

Contractor Scope of Work

- A. Role summary / department : Sustainability & Clean Technology (E-Mobility)
- B. Job Description :
E-Mobility ACTIVITIES:
1. **Generating leads** - In coordination with other concerned departments, talking to potential land owning agencies / space including (but not limited to) RWAs, Malls, Hospitals, etc.
 2. **Maintaining list and Follow-up** - Maintaining lists of prospective agencies / individuals who are interested & following-up further for installation of EV Charging Infra.
 3. **Site visits, appraisal of sites & Maintaining records-** Requisite site visits for assessing & appraising sites for installation of EV Charging infra. Maintaining records of the same.
 4. **Co-ordination** - Coordination with concerned departments, agencies, prospective buyers, OEMs, Installation agencies for installation of EV charging infra
 5. **Day-to-Day Monitoring** – Day-to-Day monitoring of installations for ensuring uptime as per CONTRACT with O&M agency.
 6. **Maintaining records & Billing-** Maintaining records for billing of installation / O&M agencies.
 7. **Preparation of Billing MIS** – Preparation of Billing MIS on monthly MIS.
 8. **Miscellaneous Activities** – MIS/ reports, tasks as assigned by Officer Incharge, etc
- C. Qualification : Graduate and above, Computer Proficiency, Able to Work in SAP, Ms Word, Excel

Renewable–Net metering Group

1.0 The Contractor 's Scope of work:

The Contractor shall be fully responsible for providing support services to E-Mobility group to complete all field, frontend & backend activities as per the Company schedule with the requisite number of the resource to meet the desired performance level up to the Company satisfaction.

The Contractor shall:

- 1.1 At all times perform fully and properly all functions required to be performed for E-Mobility operations for our all circles of / BRPL, always in accordance and full compliance with the procedures and specifications set out.
- 1.2 The Contractor shall carry out Operations (as per CONTRACT / directions of Officer-in-Charge) monthly basis as required.
The Contractor shall deploy & organize the resource in order to complete the tasks.
- 1.3 This Contract will involve operation of following activities:-

A. CONSUMER AGGREGATION:

- q) All front end and back end activity to close the case end to end as per SOP
- r) Capturing of Consumer E-Mobility interest through various method and processes so that the any consumer interested for EV Charging infra installation in jurisdiction may get the requisite information & support
 - i. **E-Mobility portal:** Any consumer interested in can log on to e-mobility portal and apply for interest form submission. Once the consumer submits the interest form, The Contractor needs to process the application further by logging into portal and calling back the consumer.
 - ii. **E-Mail:** Consumer can express its interest through email at evi@relianceada.com. The Contractor needs to revert over email with the required details for processing the consumer interest / application further .
 - iii. **Interest through other leads:** Processing of interest forms received over whatsapp group of all division CHDs / Customer Care team so that any query comes in the division office is shared / escalated to e-mobility team and further action is taken on the interest.
 - iv. **Other References:** Interested consumer request is also received once the consumer directly calls the e-mobility team, or other employees share the contact of their friends and family who are interested.
- s) Once the interest is received from any of the above mode it is to be further processed in the following steps :-
 - i. Call-back to the consumer regarding the interest received and sending the interest form to the consumer and requesting them to submit the filled interest form via mail so that further processing may be done.
 - ii. Once the consumer shares the filled interest form, the interest forms are compiled in an MIS and consumer leads to be shared with the empanelled The Contractor s
 - iii. Once the lead is shared to the empanelled The Contractor s, follow-up with the installer to get the site survey done and get the copy of the site proposal given to the consumer.
 - iv. Checking whether the proposal given to the consumer is in line with the CONTRACT / tender requirements / directions of officer-in-charge and cost charged from the consumer is in line with the discovered cost accordingly.
- t) Once the valid proposal is received by the consumer from the installer, guiding the consumer for next steps

- u) Taking-up with the empanelled installer in case the proposal submitted by them are not adhering the installer requirements and seeking the escalated prices from the consumer and getting the proposal corrected adhering to the tender requirements or accordingly.
- v) If installer repeatedly provides invalid / inaccurate proposals to the Consumers, informing to Officer-in-charge for further actions.
- w) Participating in RWAs/ Consumer meets to provide the current scheme for promotion of E-Mobility in .
- x) Daily MIS to be circulated for above-mentioned tasks.

B. REPORTS AND OTHER ACTIVITIES:

- y) MIS
 - i. Preaparation of E-Mobility report on monthly basis for sending to concerned authorities.
 - ii. Daily updation of MIS for each task for all applications on daily basis.
 - iii. Any other MIS required for Internal as well as External Stakeholders.
 - iv. Any other report / MIS as desired by officer-in-charge
- z) IT correspondence and website development
 - i. Educating consumers/The Contractor s for any uploading issues on the portal / website and coordination with IT team for support.
 - ii. Integration of any new development with the portal, if required.
 - iii. Updation of the portal / website for any new updates such as new empanelled The Contractor s, prices discovered, process documents, etc.
 - iv. Updation of monthly progress data.
 - v. Designing of new booklet, forms and checklist on need basis.
- aa) Other Activities
 - i. Preparation of hard copy files / records
 - ii. Inputs on Policy advocacy.
 - iii. Handling of consumer complaints
 - iv. Resolution of queries.
 - v. Complete follow up with The Contractor and consumer
 - vi. Handling of consumer complaints in case of escalated offers given by the empanelled installers to consumers.
 - vii. Coordination with respective business for Load Enhancement / Reduction, Category Change, Name Change, etc.
 - viii. Any other as directed by officer-in-charge
- bb) Promotional activities for E-Mobility
 - i. Preparation of promotional activities such as Social Media Promotion (Google and Social Media Posts), SMS to consumers for awareness and autoresponse on missed call, WhatsApp Mailers, Ads in Customer Newsletter, Banner ad on BSES' website, Video on Roof top solar, Standees, Posters (A2), Meets with RWAs, Flex Banners, etc.
 - ii. Correspondence with authorities as & when required.
 - iii. Any other as directed by officer-in-charge

- F. Site visit report as and when requirement by –officer-in-charge.
- G. The Contractor shall provide services for Six days a week. However he may be required to provide the services for 7 days a week as per requirement / need of the job.
- 1.2 The Contractor shall call the applicant, educate about requirements.
- 1.3 Special services need to be provided to Senior Citizen/ disabled/Pregnant women etc.

8.2 Net Metering (Roof Top Solar), Battery Energy Storage & New Initiatives

1.NET-METERING APPLICATION:

- o) All front end and back end activity to close the case end to end as per SOP
- p) Processing of Net-metering applications received through Online Mode (solarbses.com), National Portal (solarrooftop.gov.in), Hard Copies at Head Office or Division Office as applicable, etc.
- q) Physical document collection and Online form filling through any of the above modes.
- r) Verification of Stage – 1 document received through online or offline mode as per **Annexure – 1**.
- s) Real time Initial CF need to be performed.
(Court case, Enforcement Dues, Energy Dues & MCD Checking)
- t) Tele-calling to applicant regarding deficiencies in their submission and deficiencies to be sent to consumer through net-metering email ID. This cycle is to be repeated until the correct documents are received.
- u) Issue of acknowledgement from SAP post receipt of corrected documents.
- v) Sending the Net-metering acknowledgement and issuance of unique NM no. to consumer through email.
- w) Each step of deficiency, receipt of documents from the consumer, issuance of acknowledgement, etc. to be recorded in MIS for each application.
- x) Post issuance of acknowledgement slip, technical feasibility is to be carried out for each application.
- y) In BRPL / , solar penetration upto 75% of the DT rated capacity is allowed. To assess this, details of Distribution Transformer is to be extracted from DT Audit Module (DAM) to which the given consumer is connected.
- z) Following data is to be collected from DAM for the consumer

S.No	Details
1	Application no
2	Name
3	Address
4	CA no
5	Contact No.
6	Division
7	Supply Voltage of Grid

8	Sanctioned Load
9	Solar capacity
10	DT code
11	DT Meter No.
12	DT Equipment ID
13	DT capacity
14	SAP FUNC CD
15	LT Feeder Code

- aa) The above data is to be sent to respective division offices for validation of the DAM data in order to validate the consumer tagging information in DAM.
- bb) Post receipt of information from Division office, maintaining the record of DTs for all consumers in Excel and carrying out the TF based on the logic of allowed 75% solar penetration.
- cc) A Technical feasibility MIS is to be maintained for checking the solar penetration of each DT on real-time basis.
- dd) After carrying out the Technical feasibility, either Stage-1 approval letter or rejection letter requesting for reduction in solar capacity is to be prepared. Copy of Stage-1 approval letter is attached as **Annexure – 2**.
- ee) The above letter is to be printed on letter head and signed by the HOD of the department and thereafter scanned copy of the same is to be sent through email to the consumer.
- ff) Once the mail is sent to the consumer, the above information is to be updated in MIS as well as in solarbses.com in order to unlock the Stage-2 documents submission link for the consumer. (This unlock of the stage 1 portal is to be done individually for each consumer in the portal for which stage 1 approval is sent).
- gg) Verification of Stage – 2 documents received through online or offline mode as per **Annexure – 3**.
- hh) Tele-calling to applicant regarding deficiencies in their submission and deficiencies to be sent to consumer through net-metering email ID. This cycle is to be repeated until the correct documents are received.
- ii) Issue of Stage-2 approval (permission for installation of solar plant) post receipt of corrected documents.
- jj) Verification of Stage – 3 documents received through online or offline mode as per **Annexure – 4** for CFA projects and **Annexure – 5** for non-CFA projects.
- kk) Tele-calling to applicant regarding deficiencies in their submission and deficiencies to be sent to consumer through net-metering email ID. This cycle is to be repeated until the correct documents are received.
- ll) Once the correct documents are received, Stage 3 approval is to be given to the consumer and thereafter site is to be added to site-visit roster.
- mm) Site visit is to be scheduled with Consumer and The Contractor by fixing up the date and time of site visit.
- nn) Site Inspection is to be done as per the checklist in **Annexure – 6**.
- oo) Site inspection report is to be submitted through email on daily basis.

- pp) Post successful site inspection and receipt of site inspection report, consumer to be migrated into KCC and meter orders to be created for installation of new solar meter and replacement of existing meter with Net-meter at the consumer premises in SAP.
- qq) Net-metering application charges, registration charges and meter changes to be auto-debited in electricity bill.
- rr) SLD Augmentation cost is to be auto-debited on case to case basis, where solar capacity is higher than sanctioned load of the consumer premises.
- ss) Communicating with Power metering team for installation of Net meter and solar meter at consumer premises as per the order generated.
- tt) MIS to be updated on daily basis with the details of each step along with meter numbers of the solar meter and net meter post installation by power metering team.
- uu) Record keeping of net-metering application documents (Stage-1, Stage-2, Stage-3, Site Visit)
- vv) Final Net-metering application file along with all stage documents are to be scanned.
- ww) Order techo to be done after uploading the documents in SAP.

C. REPORTS AND OTHER ACTIVITIES:

- xx) MIS
 - a. Preparation of Net meter installation report on monthly basis for sending to EEREM.
 - b. Preparation of Net meter Generation report on monthly basis for sending to EEREM.
 - c. Preparation of Quarterly Net-metering status report including GNM & VNM for sending to DERC.
 - d. Daily updation of MIS for each task for all applications on daily basis.
 - e. Any other MIS required for Internal as well as External Stakeholders.
- yy) IT correspondence and website development
 - a. Educating consumers/The Contractor s for any uploading issues on the solar website and coordination with BRPL IT team for support.
 - b. Integration of any new development with the MNRE SPIN portal, if required.
 - c. Updation of the Solarbses website for any new updates such as new empanelled The Contractor s, prices discovered, process documents, etc.
 - d. Updation of monthly progress data.
 - e. Designing of new solar booklet, forms and checklist on need basis.
- zz) Other Activities
 - a. Project-wise data entry in MNRE SPIN portal for claiming Incentive amount.

- b. Informing to Head – Renewable for corresponding with MNRE for any changes in the required documentation.
- c. Preparation of hard copy files as per the checklist for CFA disbursement to empanelled installers through Finance team.
- d. Inputs on Policy advocacy for rooftop solar, battery energy storage and new initiatives.
- e. Preparation of Meter shifting orders for net-metered consumers on case to case basis.
- f. Preparation of Cable changing orders on case to case basis.
- g. Tendering activity for empanelment of The Contractor s under MNRE Phase-II policy
- h. The Contractor registration in MNRE National portal.
- i. Responding to MNRE queries on Incentive claim and CFA disbursement
- j. Preparation of GBI claim sheet and downloading of electricity bills as proof of payment to eligible consumers for submission to EEREM.
- k. Responding to EEREM on queries about GBI claim and follow-up with EEREM for reimbursement.
- l. Handling of net-metering consumer complaints in respect of billing queries, low generation, issues with solar installers, etc.
- m. Resolution of Net metering charges related queries.
- n. Complete follow up with The Contractor and consumer regarding net metering.
- o. Handling of consumer complaints in case of escalated offers given by the empanelled installers to consumers.
- p. Coordination with respective business for Load Enhancement / Reduction, Category Change, Name Change, etc.
- aaa) Promotional activities for Rooftop Solar
 - a. Preparation of promotional activities such as Social Media Promotion (Google and Social Media Posts), SMS to consumers for awareness and autoresponse on missed call, WhatsApp Mailers, Ads in Customer Newsletter, Banner ad on BSES' website, Video on Roof top solar, Standees, Posters (A2), Meets with RWAs, Flex Banners, etc.
 - b. Correspondence with MNRE for budgeting.
 - c. Executing the above-mentioned activities.

D. Battery Projects.

- bbb) Ten no. of battery sites are under implementation / operation.
- ccc) UI-ASSIST project (3 sites)
 - a. Carrying out Site Acceptance Test (SAT) as per checklist along with contractor for three sites under UI-ASSIST project.
 - b. Follow up with BHEL team for the site rectification of completion of pending work.
 - c. Supporting in EMS integration with SCADA.
 - d. Resolving safety issues regarding the fire extinguisher operation.

- e. Providing inputs for resolution of technical issue regarding the cable losses, etc.
- ddd) Shivalik Microgrid Project
 - a. Supervision of EMS installation being carried out by third party installer.
 - b. Daily monitoring of the work along with correspondence with SDO and support staff.
- eee) Battery sites at six DT stations
 - a. Daily monitoring of battery performance installed at six DT sites as per the given format and checklist.
 - b. Monitoring of any abnormal activities and alarms and ensuring that the required action is taken by the The Contractor .
 - c. Coordination with the SDO and support staff for resolution of the issue by the The Contractor .
- E. 10% Sample checking by BRPL auditor/third party of above required tasks and monthly report of the same to be presented to Head - Renewable as and when required.
- F. Site visit report as and when requirement by Head - Renewable.
- G. The The Contractor shall provide services for Six days a week. However he may be required to provide the services for 7 days a week as per requirement / need of the job.

Part IX – Business Excellence Team

9. Contractor Scope of Work- BET

1.0 Contractor's Scope of work:

1.1 At all times perform fully and properly all functions required to be performed in accordance and full compliance with the procedures and specifications set out. The Contractor shall deploy & organize the resources accordingly.

1.2 Key tasks include data collation, processing, MIS generation, circulation & tracking as per pre decided formats, formulation of presentations etc. Data may need to be extracted from various sources such as SAP, Non SAP IT portals etc

1.3 Contractor shall depute qualified highly skilled officer having knowledge & experience of MS Word, Excel and Preparation of PPT etc.

1.4 Contractor shall fully understand & recognize that this job profile includes process involving image of the company, therefore employee should be adequate qualified & highly skilled & possess high integrity.

1.5 Contractor shall be responsible for performing following activities.

- i. Data Collection & processing
- ii. Data Collation & processing
- iii. Report Extraction, analysis & circulation

- iv. Uploading & allocation of defaulter data in IT module for monitoring & tracking of the same.
- v. Preparation of presentation as per management requirement
- vi. Regular monitoring & tracking
- vii. Any other work, relevant to the function is required to be performed as decided by the manager in charge.

Part X – Priority Consumer Cell

10. Priority Consumer Cell

A Contractor Scope of Work

1. At all times perform fully and properly all functions required to be performed for SLCC & MLCC Segment of **BRPL**, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall deploy & organize the resource accordingly. The detail of actions with various remarks shall be given to the COMPANY in the required format.
2. Arrangement of new connection camps in JJ areas.
3. Surveillance /door to door survey of JJ areas to identify houses without meters & to bring consumer in billing net

Part XI – CGRF

11. CGRF (BRPL)

1.0 Vendor's Scope of work:

Vendor shall be fully responsible for providing support services to CGRF supporting secretarial staff to complete all field, frontend & backend activities as per the Company schedule with the requisite number of the resource to meet the desired performance level up to the Company satisfaction.

Vendor shall:

- 1.4 At all times perform fully and properly all functions required to be performed for Consumer Grievance Redressal Forum (CGRF), always in accordance and full compliance with the procedures and specifications set out.
- 1.5 The Vendor shall carry out CGRF Operations monthly basis as required.
- 1.6 The Vendor shall deploy & organize the resource in order to complete the tasks.
- 1.7 This Contract will involve operation of following activities:-

E. CONSUMER AGGREGATION:

- a. All front end and back end activity to close the case end to end as per CGRF-SOP.

- b. Educate to the Consumer/complainant in the interest through various method and processes so that the any consumer's faith and trust retained in the BRPL jurisdiction may get the right direction to resolve the queries / complaint.

Consumer Grievance Redressal Forum (CGRF): Perform their duties / responsibilities/obligations as rule and regulation issued by DERC.

Complaints / queries are received through various mode:

- i. Email
- ii. Website
- iii. Fax
- iv. Walking
- v. Indian Post
- vi. Private couriers
- vii. Referred by the Hon`ble DERC
- viii. Referred by the Hon`ble Ombudsman
- ix. Referred by the Govt. Local /State /Central.
- x. Referred by the Courts of Law.
- xi. And others statutory bodies.

- c. Above mode grievance /queries received by the Hon`ble Forum.
- d. CGRF secretarial staff those Complaints/ queries escalate with the office of BRPL- Head Customer Care.
- e. Customer Care Team provides reply to CGRF on forwarded complaints by CGRF.
- f. Vendor shall analyzing /comparing to reply with complaint / quires with was received from BRPL concerned Divisional / Head Customer Care office.
- g. With the response of BRPL against complaint / quires are satisfied complaint / quires will be closed.
- h. If, in case complaint / quires are not resolved by the DISCOM , CGRF Secretarial team will register those cases for hearing before to the Hon`ble CGRF Members & Chairman.
- i. Aggrieved consumers will file the complaints in prescribed form along with supporting documents (earlier exchange between both parties) in the office of CGRF, CGRF team will send the case for reply to concerned Divisional office.

- j. Vander will put up those aggrieved complaints/Grievance before the Members & Chairman and Chairperson and members will decide to complaints/ Grievance will consider /admit for hearing or not .
- k. As and when comments received from the Hon`ble Chairperson & Members of CGRF, those cases will register for hearing.
- l. CGRF Secretarial staff allocated case (CG) No and send the Notice the DISCO for reply on registered complaints / Grievance.
- m. CGRF Secretarial staff mentions multiple Physical files for all members & Chairperson by getting Xerox copies.
- n. CGRF Secretarial staff received reply against complaints from respondent (BRPL).
- o. CGRF Secretarial staff conducted hearing and arranging day to day demand as requirement with the cooperation of BRPL` officials.
- p. CGRF Secretarial staff sends a notice to both parties (Complainant as well as Respondent- BRPL) for appearing in fixed date of hearing.
- q. Complainants contest their complaints and respondent (BRPL), respond in deference. The both statements are recorded by CGRF Secretarial staff as solicited of CGRF Chairperson & Members.
- r. While Recording statement CGRF Secretarial staff by in open court before the Hon`ble Chairperson & Members. That proceeding/statements are displaying on TV for transparency of natural justice.
- s. Whenever both parties has concluded their arguments or submitted their written arguments, case reserve for order and Forum Members & Chairperson will deliver the judgments/ adjudicate on merit.
- t. In case of in one date of hearing case has not been decided in absence of materialist documents. Forum allows / grants another date of hearing for filling any commits/reply / rejoinder / appearing inter pleader etc . In the interest of natural justice .
- u. As delivers of judgments by the Forum on merit /satisfaction / settlement ATR/ Compliance will furnished by the respondent (BRPL).
- v. After received ATR from the Respondent (BRPL) case files is closed and sent to recorded room.
- w. CGRF Secretarial staff prepares Management Information System (MIS/EIS) Monthly, Quarterly, annually and time to time demanded by DERC for the reporting to DERC, Etc. Ombudsman and BRPL-CEO.
- x. CGRF Secretarial staff get maintains adequate the office Chairperson, Members and front & back end with the cooperation of BRPL` officials.
- y. CGRF Secretarial staff arrangements drinking water , tab water, and other administrative works with the cooperation of BRPL` officials

- z. CGRF Secretarial staff digital, electrical, civil, it and day to day expenses for run offices etc works with the cooperation of BRPL` officials.

aa. Vendor will ensure manpower to reach before time, regular and punctual.

Part XI – Key Consumer Cell

12. KCC /GCC / St Light/KCC Execution

A. Recovery & Disconnection

1.0 Contractor's Scope of work:

- 1.1 At all times perform fully and properly all functions required to be performed for the recovery of KCC, GCC & St. Light Segment of consumers of **BRPL/**, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall deploy & organize the resource accordingly. The details of recovery & disconnection actions with various remarks shall be given to the COMPANY in the required format.
- 1.2 Contract will follow the following steps to recover the outstanding:
 - a) A list of defaulter will be generated & provided by BET/Concern Dept. for the KCC, GCC & St. Light Segment defaulter's consumers to contractor as per direction of Head Business / Head (KCC, GCC & St. Light).
 - b) The recovery persons will approach the defaulted consumer registered address / offices of Delhi Govertment departments (within BRPL area or outside BRPL area) on or after the due date of energy bill as directed. Also do follow-ups (through call's, site visit & whatsapp) with consumer before due date for bill payment as per direction of officer incharge recovery (KCC, GCC & St. Light). .
 - c) Advising consumers to pay bill through online mode, Collection of cheques against the dues, directing consumers for Cash counters (for those who are eligible to pay through Cheque / Cash). Reminder visits or serving disconnection notice as per the standard format.
 - d) Arranging site report based on the observations in the **designated formats**.
 - e) The Contractor shall ensure weekly meeting with the concerned officer incharge recovery of the KCC Department.
 - f) Co-ordinating for disconnection through Division/Sub Division O&M team as directed by Recovery Head – KCC, GCC & St. Light.
 - g) Follow up with O&M for disconnection wherein no payment received after matured period of dunning notice served.
 - h) Disconnection will be coordinated by the contractor person with Zonal O & M Engineer. Disconnection details (Meter status/ seal status /photo etc.) where able

possible shall be communicated by the contractor person to the office on the same day.

- i) Cases disconnected will be kept under surveillance by the contractor.
 - j) The contractor shall enforce surveillance of all cases disconnected by it time to time in order to recover default amount till the entire period of allocation.
 - k) The contractor will undertake all necessary efforts required to achieve the specified targets as given by BRPL/ .
 - l) The contractor shall ensure additional mobilization in case of increase in allocation of cases so as to ensure that all activities are completed on time.
 - m) The Contractor shall maintain attendance of the recovery personnel and provide the details on daily bases / as and when asked for by officer incharge recovery of the KCC Department BRPL/ .
 - n) The Contractor shall ensure timely payment of salaries to the deployed workforce in compliance with the
 - o) FE Score card to be implemented and share the same with company on monthly basis.
 - p) The Contractor shall ensure incentivising the FE/s based on performance.
 - q) Constant surveillance of the disconnected cases' sites and preparing file for dues transfer
 - r) Contractor shall provide the Site Report of all such disconnected cases i.e. TD/PD
 - s) Any other work related to recovery assigned by Recovery Head.
- 1.3 The Contractor shall ensure regular and prompt recovery actions on daily basis. The intent is to ensure that the contractor shall deliver the data to the company promptly and as per the Schedule.
- 1.4 The Contractor shall ensure to collect defaulter list on **daily basis** from company recovery module and will revert with updated list on same day.
- 1.5 Contractor shall assist Company to resolve and reduce the number of defaulters as per performance standards.
- 1.6 Contractor shall assist Company to resolve and reduce the number of never paid & cheque return cases. And also reduce long time pending cases since more than 3 Months of high value consumers on priority.
- 1.7 The complete details of recovery (Contract No./ Meter No./ Consumer Name/ Address/ Date of payment/ Mode of payment/ Date/ Final meter reading etc.) with various remarks shall be given to the COMPANY in the required format.

- 1.8 Contractor should not only recover the dues from the consumers but also record & report meter status and conditions in existence at site in order to facilitate necessary corrective actions, if any, which can be initiated by Company to not only correct, update the database but book, prosecute consumers offenders, indulging in theft /violation of tariff / attempt to steal electricity also.
- 1.9 The Contractor shall also provide on on-going basis customer information such as broken seals, visible tampering of meters, direct supply by passing the meter, energy theft / tapping from the service lines and other similar discrepancies which have a direct bearing an energy bill of the customer. The report shall be submitted in prescribed format.
- 1.10 The Contractor is also liable to assist Company in correction of its database by carrying out through address correction/ verification, Phone Number details and Meter Status etc.
- 1.11 In case Premises locked, Box Locked or non accessibility of meter due to obstruction etc. Contractor should paste notice for Disconnection (as per process defined by Company) on some conspicuous part of the premises and revisit these premises at appropriate time (as defined in the process). Contractor will bring in photographs of the no meter, meter not traceable sites and submit the same with follow up as per schedule, as required for expeditious and conclusive handling of such cases.
- 1.12 Contractor will attempt all PL cases in odd hours/holiday/by appointment through phone to ensure the recovery of these cases and PL cases are continuously reduced. Contractor shall provide site photographs of the permanent premises locked cases along with final data submission if recovery action could not be taken after all the necessary efforts by contractor.
- 1.13 In cases where non accessibility to premises/meter continues, the Contractor shall paste Disconnection Notice on some conspicuous part of premises as per DERC guidelines and revisit the premises.
- 1.14 The Contractor must ensure proper recovery of all energy bills. Contractor shall furnish a report by the completion of each cycle in the format specified by Company, shall be submitted to the Head KCC / designated officer incharge recovery of the KCC Department.
- 1.15 Contractor shall pack / distribute Disconnection Notices/any other notice under acknowledgement of consumer. Cycle wise disconnection notice shall be given to contractor for delivery in one lot.
- 1.16 Contractor shall carryout generation, enveloping and delivery of disconnection /any other notices to a consumer or a group of consumers at specific requisition / instance of the Company.
- 1.17 For the Service of Disconnection Notice / Any other Notice with acknowledgement the Contractor must submit the name, telephone number to whom the said was delivered along with the date.
- 1.18 For the Service of Disconnection Notice / Any other Notice without acknowledgement the Contractor must submit the location, time along with the date where the said document was delivered. The report shall be submitted in our format as enclosed.
- 1.19 Contractor to fully understand & recognize that this job assignment is a customer

interface process involving image of the Company and therefore the employees deployed shall be adequately qualified, presentable & with uniform and with I-Card, customer friendly and of high integrity. Moreover, recovery agents should be in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.

- 1.20 Contractor shall furnish on Daily, Monthly by the completion of each cycle and a consolidated report on or before 7th of every month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc. as per the formats enclosed.
- 1.21 Contractor shall deploy the resources that are suitable in all respects to carry out the proper recovery action. The Company has the right to inspect, either on its own, or by hiring the services of a third party, the resources deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable resources. The resources should be rotated periodically.
- 1.22 Contractor shall initially and on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning. The Contractor will render all assistance to the Company including field checks, if necessary to expedite the correction at no additional charge.
- 1.23 The Contractor shall provide all the assistance to the Company for any quarries relating to recovery & disconnection action and Service of Disconnection Notice / any other Notice.
- 1.24 **The desired work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.**
- 1.25 Contractor shall assist Company in all its endeavors to improve collection efficiency percentage, curb theft of electricity, reduction in defaulters and up-gradation to new & innovative technologies.
- 1.26 Divisional Recovery Head/ Circle Enforcement Recovery Coordinators will supervise the day to day functioning of the activity.
- 1.27 For electrical related work agency shall either have electrical license or full proof tie up with other agency having electrical license.
- 1.28 **The Contractor shall maintain the Field Executive wise performance and maintain a score card for Field Executive and shall submit the same on monthly basis.**
- 1.29 Any information regarding connections (Live/Disconnected) in the required format to be provided by the agency, as per the direction of BRPL/ .
- 1.30 Any incentive scheme formulated by BRPL/ , to be implemented by the agency and reimbursed to the deployed resource.
- 1.31 Performance benchmark for payout calculation to be considered as %age collection efficiency only for allocated cases instead of overall collection efficiency of BRPL/

- 1.35 Day wise performance against allocated cases to be maintained and shared with BRPL/ on periodic basis, for all executives (including backend staff, if any)

2. Execution Program and Co-ordination Procedure:

Immediately upon completion of any and all jobs under the Contract, The Contractor shall submit to the Company's representative a report that sets out in detail the jobs carried out. The Company's representative shall, after being satisfied that the jobs under the Contract have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that further action/modifications/corrections need to be carried out, Contractor shall immediately carry out the said action/ modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such action/ modifications / corrections.

3. Performance Standards

- 3.1 Agency has to take the case to the logical conclusion as per the desired format of the company.
- 3.2 The desired work shall be considered to be completed only when it meets desired performance level set by the Company. The performance level measurement will be as follows:
- For Field staff:
- 1 It is desirable that the field executive deployed shall make 50 field calls / attempts per day (Monthly Details to be shared).
 - 2 It is desirable that 75% of the above must be active or constructive field calls / visits.
- 3.3 The Contractor will submit summary data after proper Quality Check and duly corrected as specified by the Company. Any error detected afterwards will attract penalty.
- 3.4 If the data / reports is delayed, Company shall reserve the right to get the same job carried out by itself or through another Contractor and in such case, all expenses incurred plus 50% expenses incurred shall be recovered from the bills of the Contractor.
- 3.5 In case of wrong/non recovering the dues suggesting connivance between recovery agent and consumer, Contractor will have to assist Company in taking punitive legal action against agent. Contractor will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to realize the charges from the Contractor. Company may also instruct the Contractor to terminate the service of the agent.
- 3.6 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 3.7 Contractor shall report all extra (Any other) connection. (This extra / any other

connection could be of those cases where book /cycle needs to be corrected or these could be those which are not in Company's billing net/connection status is disconnected). Non Reporting of extra / any other connection where supply is live at site but case is not in Company's billing net /connection status is disconnected shall attract penalty.

3. 8 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed to non performance/behavior/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.
3. 9 The contractor agrees and acknowledges that any indulgence shown towards the accused would attract penal consequences under the provisions of the electricity act 2003 as the scope of services under this contract involves discharging of statutory responsibilities towards containing theft of electricity.

B. CHD

1.0 Contractor's Scope of work:

Contractor will provide Proper Dress & will also provide Mobile facilities (need discussion on handset and bill payment policy).

Dress shall be including the following items:

- a) Male Staff: Trouser, Shirt, Tie, Shoes, Socks, Hand Kerchief, Name Badge, without Sleeves Pullover & Blazer/coat etc.
- b) Female Staff: Trouser, Shirt, Socks, Shoes, handkerchief, Name Badge, Full Sleeves Pullover & Blazer/coat, Scarf etc
Quantity, Quality, Colour and design to be approved by Officer-in-Charge
Contractor will be responsible for washing allowance.
- c) The contractor shall ensure 100% attendance in assessment test conducted by the company and issue memo in case the performance of CHD staff is below the bench mark score set by the company.

1.1 Scope of Work:-CHD Executives

- 1.1.1 Perform fully and properly all functions required to be performed by CHD for KCC / GCC / St Light consumers for all the Divisions of BRPL/ , always in accordance and full compliance with the procedures and specifications set out. The contractor shall carry out CHD operations for all BRPL/ consumers on working days from Monday to Saturday Or as per BRPL/ management requirement. The details of these operations with various remarks shall be given to the COMPANY in the required format. The Contractor shall deploy & organize the resource based on the total consumer base of the KCC,GCC,St. Light / or as directed by BRPL/ .
- 1.1.2 The Contractor shall ensure the proper registration of all kind of requests & complaints (Business including DSS/MMG related matters & O&M) in the requisite software such as SAP, IOMS, CRM etc. The software shall have features of field validation checks to reduce errors. The Contractor shall ensure the registration efficiency as 100 %.
- 1.1.3 The Contractor shall ensure regular & prompt registration of all complaints & requests in the rights category within the system along with the consumer mobile nos. The intent is to ensure that the contractor shall deliver the data to

the company promptly and as per the DERC timelines.

- 1.1.4 The contractor shall ensure the acceptance of all the relevant documents for the complaints & requests from the consumer.
- 1.1.5 The Contractor shall ensure apt response to the consumer queries & provide him the accurate information.
- 1.1.6 The contractor shall ensure the issuing of duplicate bills whenever necessary.
- 1.1.7 The contractor shall ensure 100% customer satisfaction across the counters & ensure accurate bill amendments wherever possible.
- 1.1.8 The contractor shall ensure BRPL/ Database Enrichments through registration of walk in customers for E-bill & SMS Alerts.
- 1.1.9 The contractor shall ensure timely dispatch of demand notes, revised bills acknowledgement letters etc. to the consumer for all the complaints & requests.
- 1.1.10 Contractor shall ensure the tracking & resolution of all complaints & requests within the time limit given by DERC/ COMPANY
- 1.1.11 The Contractor will be responsible for any loss/damage of infrastructures during operation/use of the same by employees of the Contractor. Company shall be compensated suitably by the Contractor for this.
- 1.1.12 The Contractor shall extend all reasonable support to the Company in a drive for recording any other statutory information which Company deems necessary to be collected from the consumer as instructed from time to time to enrich database for improved performance.
- 1.1.13 The Contractor is also liable to assist Company in correction of its database by carrying out through address correction/ verification, Phone Number details etc.
- 1.1.14 Contractor hereby undertakes to bring in force a rotation policy & will ensure rotation within the contract period atleast once /as per the schedule provided by Company. Contractor shall ensure that 50% of the front end staff to be females.
- 1.1.15 Contractor shall assist Company to resolve and reduce the number of complaints brought in by deployed resource as per performance standards.
- 1.1.16 Contractor may at times require pre-printed letters, news bulletin, notices etc also to be distributed to the walk in consumers for which No extra charge will be payable.
- 1.1.17 Contractor to fully understand & recognize that this job assignment is a customer interface process involving image of the Company and therefore the employees deployed shall be adequately qualified, presentable & with uniform (As per Design & Specification by the BSES Management) and with I-Card & name plates, customer friendly and of high integrity. Moreover, the employees should in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.
- 1.1.18 Contractor shall furnish an analysis report for CHD & CCO activities separately by the completion of each month and a consolidated report on 7th of every

month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc as per the formats enclosed.

- 1.1.19 Contractor shall deploy resource that is suitable in all respects to carry out the proper customer care activities. The Company has the right to inspect, either on its own, or by hiring the services of a third party, the resource deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable resource.
- 1.1.20 Contractor shall initially and on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning. The Contractor will render all assistance to the Company including field checks, if necessary to expedite the correction at no additions change.
- 1.1.21 The Contractor shall provide all the assistance to the Company for any quarries relating to Customer care activities.
- 1.1.22 Work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.
- 1.1.23 The CCO/CCI of the Contractor shall submit a cross verification report in a prescribed format specified by Company for every month, by conducting satisfaction surveys for 10% of walk in consumers done by each front end staff.
- 1.1.24 Contractor shall assist Company in all its endeavours to improve customer satisfaction, reduction in consumer complaints & resolution time and up gradation to new & innovative technologies.
- 1.1.25 The CHD Executives shall follow the greetings & FAQs given to them for attending walk in consumers.
- 1.1.26 The CHD Executives shall confirm the mobile number and E mail id of customers and will take the consent for e-bill. In case email-Id & Mobile number is not available/updated in the records then it will be captured.
- 1.1.27 The walk in consumers visiting the CHD will be entertained only through appointment number or slip generated through token/ Queue Management Machine as and when it comes in force.
- 1.1.28 Contractor and CCE shall ensure/comply the following guidelines while attending the Virtual CHD
 - a. The CHD Executives should be ready to attend the consumers at 09:15 AM each day (the consumer dealing time starts from 09:30 AM)
 - b. All the appointments for Virtual meeting for the day to be accepted before 09:25 AM each day There on, the virtual appointments to be accepted after an interval of 1 hour (for the appointments booked by the consumer for the same day, slot for same day appointment are given after minimum 2 hours from the time of booking)
 - c. The virtual appointment to be closed only after the appointment time slot

- d. All the virtual appointments should be closed after the time slot allocated to the consumer by selecting the applicable closure status i.e. Complete, Connectivity Issue or Not attended by Consumer along with closure remarks
- e. In case where connectivity issue is selected as the closure status, in such cases the concerned CHD executive to specify the details in the remarks column i.e. is the network/ connectivity issue at division end or consumer end.
- f. The CCE should ensure that appropriate action is taken against all the relevant documents shared by the consumer during/after virtual call.
- g. The CHD module for Virtual handling of consumers in CRM and the Zoom application should be kept logged in during working hours
- h. All the appointments to be attended on time and no appointments should be missed
- i. The CHD executive shall greet the consumer (Good Morning/ Good Afternoon) at the beginning of the video call and address the consumer as "Sir/ Ma'am"
- j. After addressing the consumer queries , the CHD executive should inform the consumers about the digital platforms of BRPL/ i.e. WhatsApp Service, BRPL/ Connect App etc. and should also request the consumers to share their feedback through the link that will be sent to them after the end of the call
- k. The CHD executive should end the virtual meeting with "Thank You Sir/Ma'am, Have a nice day"

1.1.29 The CCE shall ensure minimum 30% of consumers attended virtually/ physically give their feedbacks through the feedback link sent to the consumers

1.1.30 The CCE shall ensure Zero Wrong closures & Zero multiple visits.

1.1.31 The CCE shall ensure to conduct any other responsibility or task assigned by the Division team/customer care team.

1.1.32 The CCE shall ensure active participation in the company events like Consumer meet, RWA Meets, Earth Hour Campaign, CSR (Corporate Social Responsibility) activities, school energy programs, DSM meets etc.

1.1.33 The CCE shall ensure that the Queue Manager is placed properly in the front of CHD for proper management of walk ins.

1.1.34 The CCE shall popularize the BSES Mobile App & Power App & create awareness about the functions of the mobile app amongst the consumers.

1.1.35 The CCE shall enter all the letters/dak received in the division office from the consumers in the CRM

1.2 Scope of Work:-Customer Care Officer (CCO)

- 1.2.1 Perform fully and properly all functions required to be performed by Customer care officers for BRPL/ consumers for our BRPL/ Divisions, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall carry out CCO operations for all BRPL/ consumers on all working days from as per BRPL/ official timings. The details of these operations with various remarks shall be given to the COMPANY in the required format. The Contractor shall deploy & organize the resource as per the requirements of the company. The CCO shall resolve all customer complaints, requests and queries and not ask customers to visit any other BRPL/ officer. CCO will coordinate with other departments to resolve such issues.

- 1.2.2 The Contractor shall ensure that all the customer care executives are multi skilled & capable of handling customer queries properly.
- 1.2.3 The Contractor shall ensure 100% customer satisfaction across the counters & monitor the attitude of the executives towards customers.
- 1.2.4 The Contractor should identify the training needs (Domain& soft skills) for the executives & coordinate for the training.
- 1.2.5 The Contractor should ensure that all the CHD counters should be operational on all working days from Monday to Saturday as per BRPL/ official requirements.
- 1.2.6 CCO shall be responsible for calling the select customized category of consumers for assessing their needs and experience with BRPL/ .
- 1.2.7 CCO shall be responsible for taking feedback and suggestions from consumer for improvement
- 1.2.8 CCO shall build and maintain long standing relationship with consumers.
- 1.2.9 CCO shall settle consumer complaints in swift and professional manner.
- 1.2.10 The CCO shall ensure to conduct any other responsibility or task assigned by the KCC/GCC/STLT team/customer care team/ higher management
- 1.2.11 Contractor to fully understand & recognize that this job assignment is a customer interface process involving image of the Company and therefore the employees deployed shall be adequately qualified, presentable & with uniform (As per Design & Specification by the BSES Management) and with I-Card & name badges having customer friendly and high integrity. Moreover, the CCO should in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.
- 1.2.12 Contractor shall furnish an analysis report for CCO activities separately by the completion of each month and a consolidated report on 7th of every month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc as per the formats enclosed.
- 1.2.13 Contractor shall deploy resource that are suitable in all respects to carry out the proper customer care activities. The Company has the right to inspect, either on its own, or by hiring the services of a third party, the resource deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable resource.
- 1.2.14 Contractor shall initially and on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning as & when required.
- 1.2.15 The Contractor shall provide all the assistance to the Company for any queries relating to Customer care activities.

1.2.16 Contractor shall assist Company in all its endeavors to improve customer satisfaction, reduction in consumer complaints & resolution time and up gradation to new & innovative technologies.

1.2.17 The Contractor shall issue Photo Identity cards & name badges to Contractor representative, authorizing them for Customer care operations, at Contractor's cost. The employees of Contractor must carry the identity card every time.

1.3. Company's Scope of work:

1.3.1 The Company shall provide Suitable office space in KCC / GCC / St Light office for the smooth running of CHD operations.

1.4 Execution Program and Co-ordination Procedure:

1.4.1 Immediately upon completion of any and all jobs under this Work Order the Contractor shall submit to the Officer in-charge, a report that sets out in detail the jobs carried out. The Officer in-charge shall, after being satisfied that the jobs under this Work Order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that modifications/corrections need to be carried out Contractor shall immediately carry out the said modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such modifications / correction

1.5 Performance Standards

Agency shall ensure the followings

- a) 100% resolution of all Billing Complains with in DERC/ BRPL Timelines
- b) 100% resolution of all Metering Complains with in DERC/BRPL Timelines
- c) 100% resolution of all other Commercial Complains with in DERC/BRPL Timelines

Agency will also ensure that all MIS requirements of all stakeholders are provided with in given time.

1.5.1 The Contractor will submit consumer/request after proper Quality Check and duly corrected, as specified by the Company. Any error detected afterwards will attract penalty.

1.5.2 Customer care operations shall be considered to be complete only when all the activities are completed and it meets desired performance level set by the Company. The Contractor will submit the data only when it reaches the desired level. The performance level as measured by Company will be final and binding to both parties.

1.5.3 If the data / reports is delayed, Company shall reserve the right to get the same job carried out through another Contractor and in such case, all expenses incurred/ deemed to be incurred towards carrying out the work along with overheads of 50% shall be recovered from the bills of the Contractor.

1.5.4 Contractor will have to record and provide details of all consumers' complaints & requests and will have to continuously improve the satisfaction % & reduce

percentage of consumer complaints.

- 1.5.5 In case of wrong action by the executive /officer suggesting connivance between deployed resource and consumer Contractor will take punitive legal action against such employee under intimation to company & terminate the service of such employee. Contractor will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to realize the charges from the Contractor.
- 1.5.6 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 1.5.7 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed due to non performance/behavior/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.

D. KCC Execution

1.0 Contractor's Scope of work:

Contractor shall be fully responsible for providing support services to Draft the letters and maintain MIS of all new connection, Load addition, Misc applications received and load released by KCC along with Scan and upload of all files. Backup support as and when required.

Contractor shall:

- 1.1 At all times perform fully and properly all functions required to be performed for KCC operations for our all circles of BRPL/ , always in accordance and full compliance with the procedures and specifications set out. Contract will involve operation of following activities:-
 - A. New Connection / Load Addition / Misc: Applications:-
Drafting of all letters, Timely scanning of all documents received time to time, maintaining MIS of all applications received and released
 - B. The Contractor shall provide services for Six days a week. However he may be required to provide the services for 7 days a week as per requirement / need of the job
 - C. Site visit report and collection of documents as and when required
- 1.2 The Contractor shall call the applicant, educate about documents requirements. Reminding their appointment date and time, re-fix the appointment in case of applicant requirement
- 1.3 The Contractor shall responsible for smooth working of all KCC Help Desk (22 Divisions) and their smooth functioning. The Contractor will collect the required documents from registered applicant only (not from third person) in KCC Office/ Help Desk as per check list provided for new as well as existing connections. The contractor will follow KCC SOP in following manner strictly:

- a) Checking / Verification of documents original copy from applicant, as per SOP decided by company on application appointment date and time and on FIFO basis
 - b) Checking / Verification of documents received online, as per SOP decided by company
 - c) Issuing of deficiency to applicant in case of incomplete documents with a copy for record purpose or processing for next desk in case of no deficiency
 - d) Online form filling, punching/editing of correct details as per documents, applicant photo capturing, digital sign of applicant, scanning and uploading of all forms along with documents, Giving copy of acknowledgement to applicant with all information and details to applicant in FIFO manner
 - e) Proper maintain of office decorum (punctuality, Timings, wearing of dress, soft behavior with applicant etc)
 - f) Implement the changes in process as per company requirement time to time
 - g) The Contractor will submit the filled application form along with all documents physically in KCC office on daily basis in case of Mobile sewa Kendra Operations
- 1.4 The Contractor shall, coordinate and followup with the Applicant, after site visit by TF Eng. For completion of applicant's end discrepancies.
- 1.5 The contractor will scan all documents provided by consumer/TF Engg/ i.e IR sheet, deficiency letter, ownership / occupancy proof, ID proof, I-Bond, self declaration, filled application form etc on daily basis
- 1.6 The Contractor shall verify the details collected from site as per guideline issued by company, submit the Feedback on collected documents and Inspection reports. The Contractor shall punch / upload the commercial feasibilities/ Technical feasibilities details in SAP properly and accurately and within DERC timeline.
- 1.7 The Contractor shall ensure the uploading of scan documents and photographs collected from the Applicants and TFE's in Online Database/system/SAP on daily basis
- 1.8 The Contractor shall assist in printing the Demand Note and Rejection letter and dispatch the same to the Applicant with proper record. and also correspond with applicant thru tele-calling also for DN issued cases as well as rejected cases.
- 1.9 The Contractor shall ensure the proper record keeping of all Files, reports and all communications to applicants
- 1.10 Contractor shall ensure the manpower availability and consistency at KCC on daily basis. Contractor shall let manpower change in KCC Office only after approval/consent from HOD KCC-Execution.
- 1.13. The contractor shall arrange the electronic attendance monitoring system to ensure the timely presence of office staff.
- 1.15 Contractor shall provide all required equipments/gadgets like Mobile, mobile SIM card etc to his staff.
- 1.16 If company decides to change existing process of new connection as well as existing connections, contractor should provide desired equipments, resources and training on its own cost as per requirement or as decided mutually.

2.0 Company's Scope of work:

- 2.1. The Company shall issue Photo Identity cards to Contractor representative, authorizing them for KCC activities, at Contractor's cost. The employees of Contractor must wear the identity card every time.
- 2.2. The Company shall take prompt action to render all possible assistance in case of any problem in execution of the work.

3 Performance Standards:

- 3.1 The Contractor will prepare and present data / reports after proper Quality Check and duly corrected, ready to be processed, as specified by the Company. Any error detected afterwards will attract penalty.
- 3.2 If the data / reports are delayed, Company shall reserve the right to get the same job carried out through another Contractor and in such case; all expenses incurred/ deemed to be incurred towards carrying out the work along with overheads of 50% shall be recovered from the bills of the Contractor.
- 3.3 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 3.4 All applications must be closed as per DERC guidelines.
- 3.5 All regulation of DERC must be complied with.
- 3.6 The contractor agrees and acknowledges that any indulgence shown towards the accused would attract penal consequences under the provisions of the electricity act 2003 as the scope of services under this contract involves discharging of statutory responsibilities towards containing theft of electricity.

E. MRBD (KCC / GCC / St. Light)

1.0 SCOPE OF WORK

1.1 Company's Scope of work:

- 1.1.1 The Company shall provide PDS/HHD/CMRI required for meter reading. The quantity of PDS/HHD and CMRI will be worked out at the time of execution of contract as per the average productivity of meter readers. The contractors have to submit Indemnity Bond @ Rs 18,000/- and Rs 22,000/- (M&charges to be vetted by C) per CMRI and Data Logger respectively taken from the company, which will be return in good working condition after the completion of the assignment. The Contractor shall take all the step and measure for healthiness of CMRI and Data Logger.
- 1.1.2 The Company shall take prompt action to provide all possible assistance to change faulty/ burnt meters and to change the port in communication error cases.
- 1.1.3 The Company shall print the bills & acknowledgement and hand over to Contractor for further distribution to consumers as per billing schedule.

- 1.1.4. The Company shall provide the BSES Hologram to Contractor for issuance of Identity Cards to be issued to Contractor's representative; authorizing them for Meter reading, Bill distribution to Consumer's premises. The employees of Contractor must carry the identity card every time.
- 1.1.5. The Company shall take prompt action to render all possible assistance in case consumer denies access to meter.
- 1.1.6 BRPL/ shall replace mechanical meters/Non-Downloadable Meters by new meters to ensure higher meter download.
- 1.1.7 BRPL/ shall provide any additional material for distribution with the printed bills before the start date of bill distribution cycle. The Contractor will arrange to deliver additional information attached or to be passed along with bills

1.2 Contractor's Scope of work:

- 1.2.1 At all times perform fully and properly all functions required to be performed for Meter Reading & Bill Distribution for all type of meters (Prepaid/Post-paid, DLMS/Non-DLMS/Smart, Single Phase, Three Phase consumers as well as CT Operated meters including HT /EHT connections) for BRPL, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall carry out meter reading as per Reading & Billing Schedule for all Consumers of KCC/GCC Cell on monthly basis as required. The Contractor shall deploy & organize the resource accordingly.
- 1.2.2 The Contractor shall use PDS/HHD/CMRI with suitable/latest version software for carrying out meter reading. The software shall have features of field validation checks to reduce errors in meter reading.
- 1.2.4 The Contractor will be responsible for any loss/damage/tampering of PDS/HHD/CMRI during operation/use of the same by employees of the Contractor. Company shall be compensated suitably by the Contractor for this. Any faulty / damaged PDS/HHD/CMRI shall be submitted to Officer-In-charge within one working day. In cases of theft / stolen of PDS/HHD/CMRI, Contractor is responsible for lodging of FIR and submit the same to Officer-In-charge for further claim of insurance.
- 1.2.5 The Contractor shall ensure to collect pre audit (reallocated/re-read) data on daily basis from company billing system and will revert with updated data on same day.
- 1.2.6 All meters are to be downloaded /read with complete reading parameters (viz. kWh, kVAh, MDI, TOD parameters, Export/Import reading, Load survey, Tamperers, events etc.) or applicable billing parameters.
- 1.2.7 The employees deployed by the contractor for the purpose of meter reading are also expected to match & record CA No, Meter Sr. No., etc and report Company in case of anomaly. These readings shall be captured subject to availability of feature in the meter and as per instruction given by the Company to the contractor. The Contractor shall extend all reasonable support to the Company in a drive for recording any other statutory information which Company deems necessary to be collected from the consumer premises as instructed from time to time to enrich database for improved performance of meter reading and billing like installation of ELCB and reporting of Earth leakage indicator ON etc.

- 1.2.8 Contractor Should ensure that its employees deployed should record correct reading from the meters installed in the consumer premises and further record & report meter status and conditions in existence at site in order to facilitate necessary corrective actions initiated by Company to update the database, prosecute consumers/offenders, indulging in theft /violation of tariff / attempt to indulge in the offences related to electricity. Contractor must ensure to mark/paste sticker of CA No on meter / Meter Box and marking sequence of premises at the Consumer's premise as per requirement.
- 1.2.9 The Contractor shall also provide on an on-going basis customer information such as broken seals, visible tampering of meters, direct supply by passing the meter, energy theft / tapping from the service lines and other similar discrepancies notice during the meter reading and else the activities which have a direct effect upon an energy bill of the customer. The report shall be submitted in prescribed format.
- 1.2.10 Contractor shall optimize route sequencing to get better productivity. Contractor shall provide the Company finalized route sequence initially within two cycles and thereafter for new connections, after every cycle of reading and any changes thereto on cycles. Contractor shall keep the Company informed of such changes and all such data shall be submitted to the Company along with Meter Reading Data/Report as per schedule.
- 1.2.11 Contractor shall ensure continuous improvement in OK and downloaded meter reading, and as a quality check he should take random meter reading just after the readings. The accuracy of meter reading is responsibility of contractor and necessary edit and correction is in his scope of work.
- 1.2.12 Contractor will read/ report all meters in a premise with a particular cycle (those are not AMR enabled/Smart meters) and report cases which were not given in the downloaded data and report these as extra connections/ Unbilled meters plus assist Company to correct database to start billing of such consumers wherever not being billed presently.
- 1.2.13 The Contractor is also liable to assist Company in correction of its database by carrying out through address correction/ verification, pole tagging, correct allocation of DT, Phone Number details and Meter Status etc.
- 1.2.14 In case Premises found locked, Box Locked or non-accessibility of meter due to obstruction etc. Contractor should serve notice under Section-163 and/or paste Reading Request Form (as per process defined by Company) on some conspicuous part of the premises and revisit these premises at appropriate time (as defined in the process) to obtain the readings/ site photograph. Contractor will bring in photographs of the meter faulty, abnormal reading cases, disconnected/ no meter, exceptional reading - NR, HC and submit the same with follow up as per schedule, as required for expeditious and conclusive handling of such exceptions.
- 1.2.15 Contractor will attempt to get the reading of all PL cases e.g. on holiday or with prior appointment through phone & ensure that meter reading is obtained against these cases and PL cases are continuously reduced. Contractor shall provide site photographs of the permanent premise locked cases along with final data submission of every cycle if reading could not be taken after all the necessary efforts (including co-ordination with Consumer/Consumer's representative; in Govt Connections necessary steps to be taken for access of keys from concerned in-charge for performing meter reading) by agency.

- 1.2.16 In cases where non-accessibility to meter continues, the Contractor shall paste Disconnection Notice as issued by the company on some conspicuous part of premises as per DERC guidelines and revisit the premise for obtaining/recording reading. Contractor will help the Company in the disconnection process to be executed by the Company, as per DERC regulations. No separate charges will be paid when this activity is being carried out along with meter reading activity.
- 1.2.17 Contractor shall arrange meter reading through ladder where meter is installed at height.
- 1.2.18 Contractor shall carryout special meter reading of a consumer or a group of consumers at specific requisition / instance of the Company in addition to normal meter reading.
- 1.2.19 The Contractor will help the Company in change of port for communication error cases to improve downloading performance. No separate charges will be paid when this activity is being carried out along with meter reading activity.
- 1.2.20 Contractor shall assist Company to resolve and reduce the number of exceptions brought in by deployed resource as per performance standards
- 1.2.21 Contractor shall collect bills from Officer-In-Charge of KCC/GCC for further distribution to consumers.
- 1.2.22 Contractor shall distribute the bills as per the schedule under a receipt of the same from the consumers. Acknowledgment sheets shall be provided along with the Bills. The Contractor has to return the original acknowledged sheet along with one photocopy to the concern Officer-In-Charge.
- 1.2.23 The Contractor must ensure proper distribution of all energy bills. Contractor shall furnish a report by the completion of each cycle in the format specified by Company, of distribution of bills; notice etc. along with undistributed materials shall be submitted to the Officer-In-Charge.
- 1.2.24 The Contractor must ensure the POD for Bill Distribution shall be maintained Contractor shall furnish a report by the completion of each cycle in the format specified by Company, of distribution of bills.
- 1.2.25 Contractor shall distribute Disconnection Notices/any other notice under acknowledgement of consumer. Cycle wise disconnection notice shall be given to contractor for delivery in one lot/after expiry of due date.
- 1.2.26 Contractor shall carryout Bill distribution (Like Revised Bill, Duplicate bill etc.) of a consumer or a group of consumers at specific requisition / instance of the Company in addition to normal Bill distribution.
- 1.2.27 Contractor shall carryout delivery of disconnection /any other notices to a consumer or a group of consumers at specific requisition / instance of the Company.
- 1.2.28 For the Bill Distribution and Service of Disconnection Notice / Any other Notice with acknowledgement the Contractor must submit the name, telephone number to whom the said was delivered along with the date.
- 1.2.29 For the Bill Distribution and Service of Disconnection Notice / Any other Notice

without acknowledgement the Contractor must submit the location, time along with the date where the said document was delivered. The report shall be submitted in our format as enclosed.

- 1.2.30 Contractor may at times require pre-printed letters, news bulletin, notices etc also to be distributed to the consumers along with bills for which No extra charge will be payable for any additional sheets attached with bills.
- 1.2.31 Contractor to fully understand & recognize that this job assignment is a customer interface process involving image of the Company and therefore the employees deployed shall be adequately qualified, presentable & with uniform (As per Design & Specification by the BSES Management) and with I-Card, customer friendly and of high integrity. Moreover, Meter Readers and Bill Distributors should in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.
- 1.2.32 Contractor shall furnish an analysis report for Meter reading & Bill distribution separately by the completion of each cycle and a consolidated report on 7th of every month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc as per the formats enclosed.
- 1.2.33 Contractor shall deploy vehicles and resource that are suitable in all respects to carry out the proper meter reading and Bill distribution. The Company has the right to inspect, either on its own, or by hiring the services of a third party, the vehicles and the resource deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable vehicles and resource.
- 1.2.34 Contractor shall on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning. The Contractor will render all assistance to the Company including field checks, if necessary to expedite the correction at no additional charge.
- 1.2.35 The Contractor shall provide all the assistance to the Company for any queries relating to Meter Reading and Bill Distribution and Service of Disconnection Notice / Any other Notice
- 1.2.36 Meter Reading and Bill Distribution work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.
- 1.2.37 The supervisor of the Contractor shall submit a cross verification report in a prescribed format specified by Company for every cycle, by inspecting 5% of meter reading / Bill distribution done by every meter reader and bill distributor.
- 1.2.38 The Contractor Performance shall be monitored by The Contractor Score Card and additional Penalty may be imposed, right for the same remains with company
- 1.2.39 The Contractor shall capture the Delivery of Bill through Mobility solution capture Proof of delivery Bills. The POD record of bill distribution have to be collected from field through touch pad screen and soft copy data to be kept for whole contract period and need to be furnished as and when required by the company.

- 1.2.40 The Contractor shall drive KYC through Bill Distributer and update the Telephone No / Mobile No of Consumers.
- 1.2.41 Contractor shall assist Company in all its endeavours to improve downloading %, curb theft of electricity, reduction in reading and billing time, reduction in reading and billing errors and up gradation to new & innovative technologies.
- 1.2.42 The Scope of Meter Readers & Bill Distributors will be not only limited to Meter Reading & Bill Distribution **also include other activities like KYC & GPS Coordinates, site surveillance and any other works assigned by Officer-In-Charge etc.**
- 1.2.43 Agency has to implement Reward & Recognition policy based on Score Card mechanism already in place. This includes reward and advisory/ action on performances. This needs to be done on monthly basis and the MIS and hard copy of action details of same to be submitted along with monthly invoice with permissible lag of one month. This will be one of the mandatory requirements before release of payment to the Contractor . On achievement of target the individual will be rewarded in the form of incentive.
- 1.2.44 Agency has to implement productivity optimization of MR/ BD performance as per norms already in place. Monthly report of productivity to be submitted along with monthly invoice and this will also be one of mandatory requirement before release of payment.
- 1.2.45 After implementing the productivity optimization plan the resources required will also be optimized. The contract will be adjusted proportionately.
- 1.2.46 The deployed manpower in shall be a dedicated workforce and will participate in other activities except meter reading and bill distribution within BRPL/ for or any other activities outside BRPL/ in KCC/GCC/STLT segment only as per allocation or instruction of Officer-In-Charge.
- 1.2.47 The Contractor shall conduct relevant background checks and prepare Background Reports through an authorized agency of all personnel deployed in Meter-Reading and Bill Distribution activities in BRPL/ within 1 month of deployment. Such reports shall be shared with BRPL/ as requested. The Contractor shall submit an Affidavit clearly stating that back-ground check for personnel is complete and back-ground reports have been prepared to this effect.
- 1.2.48 The Contractor shall maintain attendance of the MR and BD personnel, in a specified format and share the same with BRPL/ on demand.
- 1.2.49 The Contractor shall ensure timely payment of salaries to the deployed workforce as per correct category in accordance with minimum wage compliance laws as applicable.
- 1.2.50 Meter-reading and Bill Distribution activity can be conducted from 6:30 am to 8:30 pm. The Contractor shall strictly adhere to the same. No activity shall be conducted between 8:30 pm to 6:30 am unless directed by BRPL/ .
- 1.2.51 The Contractor shall highlight any training requirements related to Meter-Reading or Bill Distribution process/administrative procedures to BRPL/ . No case should left un-attempted.

- 1.2.52 In the scenario that the reading cannot be downloaded, reading has to be manually punched (Manual Reading) in the CMRI and the reason for not downloading should be clearly captured. In case the reading cannot be downloaded/recorded (No Reading), the reasons for the same should be provided.
- 1.2.53 In order to carry out the above activities, the Contractor shall have to deploy a team of Meter Readers, Bill Distributors, Meter Reader Supervisor and Bill Distributor Supervisor per data centre.

List of exceptions in case of Manual reading/ no reading: This is subjected to change as per the requirement.

For Manual Reading case:

- a) Consumer Box locked
- b) Meter at position difficult to download
- c) Meter Communication Problem
- d) Box Cable Problem
- e) Port Not Accessible

For No Reading Case:

- c) Premises locked
- d) Containment Area – Sealed/ Barricaded
- e) Containment Premise – Meter Inside
- f) Meter not traceable
 - a. VN: Vacant/Not in Use
 - b. Electricity Theft
 - c. Supply from Other Meter
 - g) Structure Demolished / Under Construction
- a. No Power Supply
- b. Consumer refusal
- c. No Display
- d. Consumer Box locked
- e. Meter at difficult position
- f. Meter Disconnected
- g. Meter Burnt - Direct Supply
- h. Meter Burnt - No Direct Supply
 - i. Premise Occupied(Y/N)
- h) Structure Demolished
- a. MCD Sealed

Meter Mismatch:

Downloaded Reading ->

- iii. Meter No. in MRO "not equal to" Meter No on meter body
- iv. Meter No. in MRO "equal to" Meter No on meter body but Meter no. in MRO "not equal to" Meter No. in Meter Memory Manual Reading

Please Note:

- a. BRPL may ask to start Meter reading with Android based mobiles. The Agency shall be supportive to get the mobile Meter Reading activity through their field staff's Mobile i.e. Meter Reader's Mobile. The Android based Applications will be provided by BRPL.
- b. BRPL may ask to start Bill Delivery Tracking with Android based mobiles. The Agency shall be supportive to get the Bill Delivery activity through their field staff's Mobile i.e. Bill Distributor's Mobile. The Android based Applications will be provided by BRPL
- c. Smart & Group Meter reading as & when required.

1.3. Execution Program and Co-ordination Procedure:

- 1.3.1. Service Provider shall deploy adequate number of skilled and efficient workmen, supervisors and engineers so as to ensure that the services as required by the BRPL/ are completed in time, and in any case, as and when directed by the Company.
- 1.3.2 Immediately upon completion of any and all jobs under this Agreement the Service Provider shall submit to the Engineer in-charge /Officer-In-Charge and report that sets out in detail the jobs carried out. The Engineer in-charge /Officer-In-Charge shall, after being satisfied that the jobs under this Agreement have been properly and successfully completed by the Service Provider, certify the same. In case the Company's representative is of the view that modifications/corrections need to be carried out Service Provider shall immediately carry out the said modifications/ corrections without being compensated for expenses incurred, if any, by Service Provider for such modifications / corrections.

1.4 Performance Standards

- 1.4.1 The Contractor will submit meter-reading data after proper Quality Check and duly corrected, ready to be billed, as specified by the Company. Any error detected afterwards will attract penalty. The Contractor shall ensure that all meter-reading sheets bear the signature of the concerned meter reader, duly verified by his supervisor.
- 1.4.2 Meter Reading and Bill Distribution work shall be considered to be complete only when both activities are completed and it meets desired performance level set by the Company. The Contractor will submit the data only when it reaches the desired level. The performance level as measured by Company will be final and binding to both parties.
- 1.4.3 If the data/reports are delayed, Company shall reserve the right to get the same job carried out through another Contractor and in such case; all expenses incurred/

deemed to be incurred towards carrying out the work along with overheads of 50% shall be recovered from the bills of the Contractor.

- 1.4.4 Contractor will have to record and provide meter reading of all consumers for which meter reading is coming in and will have to continuously improve the downloading percentage & reduce percentage of not-read cases at the time of upload as well as at the time of billing.
- 1.4.5 Special attention will be paid by the Contractor to all temporary connections and new connections added to the cycle for the first time. These should be read along with the cycles. The Contractor will obtain list of such ~~K-Nos~~/CA No at the beginning of the cycle.
- 1.4.6 Site verification reports bearing signature of the concerned meter reader, duly verified by his supervisor have to be completed within two working days or within the period as specified by the Officer-In-Charge.
- 1.4.7 In case of wrong/non reporting of meter reading suggesting connivance between deployed resource and consumer Contractor will take punitive legal action against such employee under intimation to company & terminate the service of such employee. Contractor will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to realize the charges from the Contractor.
- 1.4.8 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 1.4.9 Contractor shall report all extra connection cycle-wise. (This extra connection could be of those cases where book /cycle needs to be corrected or these could be those which are not in Company's billing net/connection status is disconnected). Non Reporting of extra connection where supply is live at site but case is not in Company's billing net / connection status is disconnected shall attract penalty. The reporting of unbilled meters will be considered under UBC scheme and maximum amount of Rs 10000/- per connection will be rewarded subject to issuance of first bill to the consumer & verification of the same by the concerned Officer-in-Charge.
- 1.4.10 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed due to non performance/behaviour/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.

F. KCC / GCC / St Light (Data Center)

1. SCOPE OF WORK

2.0 Contractor's Scope of work:

Contractor will ensure timely completion of Meter Reading and submission of CMRI at the Data Center for uploading of meter data in billing system for further processing in coordination with Data Center Manager as per the predefined schedule to meet the desired performance level up to the Company satisfaction.

- 1.1 At all times perform fully and properly all functions required to be performed for Meter Reading for all type of **KCC / GCC / St Light meters** for our all circles, always in accordance and full compliance with the procedures and specifications set out. The Contractor shall carry out meter reading as per Reading & Billing Schedule for all single / three Phase HT / LT Consumers on monthly basis as per the DERC supply code 2017. The schedule is to be compliance in orders to the regulation with Appx 26 working days in month. The Contractor shall deploy & organize the resource accordingly and extend the resource if the work is being affected due to it from more than 1 month with the prior approval of HOD - **KCC / GCC / St Light**.
- 1.2 The Contractor shall use CMRI with suitable software for carrying out meter reading. The software shall have features of field validation checks to reduce errors in meter reading.
- 1.3 The Contractor shall ensure regular and prompt downloading of meter reading data through CMRI, and collecting data from all meter readers deployed in **KCC / GCC / St Light** on daily basis for uploading of meter data in billing system for further processing in coordination with Data Center Manager. The intent is to ensure that the contractor shall deliver the data to the company promptly and as per the Schedule
- 1.4 The Contractor will be responsible for any loss/damage of CMRI during operation/use of the same by employees of the Contractor. CMRI damage shall include physical damages to LCD and liquid damage to internal PCB. Company shall be compensated suitably by the Contractor for this. Any faulty / damaged CMRI shall be submitted to Officer-in-charge (KCC/GCC) within one working day. In cases of theft / stolen of CMRI, Contractor is responsible for lodging of FIR and submit the same to Officer-in-charge (KCC/GCC) for further claim of insurance. Contractor shall provide the appx requirement of CMRI's Cables, Battery, Charger and Display in order to procure and make the availability of the same anytime during the schedule. All faulty cables charges, display should be submit immediately to Officer-in-charge (KCC/GCC). In House repairing of CMRI's by unskilled peoples , meter readers or supervisors is strictly not permissible and these CMRI's are treated as dead CMRI's and no replacement of the same will be provided in the FY.
- 1.5 The Contractor shall ensure posting of all the data to Company's Billing System in coordination with Data Center Manager atleast twice a day to collect pre audit data on daily basis from company billing system and will revert with updated data on same day.
- 1.6 All meters are to be read for KWH consumption, KVAH Consumption, MDI & TOD consumptions along with MRD with load survey as per company policy. All types of exceptions such as Not read, Not download, theft exceptions, etc. shall be punched in CMRI at the time of attending the meter reading.
- 1.7 The employees deployed by the contractor for the purpose of meter reading are also expected to match & record CA No., Meter Sr. No., meter make etc and report Company in case of anomaly. These readings shall be captured subject to availability of feature in the meter and as per instruction given by the Company to the contractor. The Contractor shall extend all reasonable support to the Company in a drive for recording any other statutory information which Company deems necessary to be collected from the consumer premises as instructed from time to time to enrich database for improved performance of meter reading and billing like, phone nos, email ID, usage of supply, installation of ELCB and reporting of Earth leakage indicator ON Location of meters IN/OUT, etc. within given timeline as set by BRPL/ Officer-in-charge (KCC/GCC).

- 1.8 Contractor ensure that the employees deployed should record correct reading from the meters installed in the consumer premises and further record & report meter status and conditions in existence at site in order to facilitate necessary corrective actions to be initiated by Company to update the database, prosecute consumers/offenders, indulging in theft /violation of tariff / attempt to indulge in the offences related to electricity. Contractor must ensure to mark/paste sticker of CA. No. on meter / Meter Box and marking sequence of premises at the Consumer's premise as per requirement.
- 1.9 The Contractor shall also provide on an on-going basis customer information such as broken seals, visible tampering of meters, direct supply by passing the meter, energy theft/tapping from the service lines and other similar discrepancies noticed during the meter reading and else activities which have a direct effect upon an energy bill of the customer. The report shall be submitted in prescribed format.
- 1.10 Contractor shall optimize route sequencing to get better productivity. Contractor shall provide the Company finalized route sequence initially within two cycles and thereafter for new connections, after every cycle of reading and any changes thereto on cycles. Contractor shall keep the Company informed of such changes and all such data shall be submitted to the Company along with Meter Reading Data/Report as per schedule.
- 1.11 Contractor shall ensure continuous improvement in OK and downloaded meter reading as per the Divisions last billing parameters and as a quality check he should take random meter reading just after the readings. The accuracy of meter reading is responsibility of contractor and necessary edit and correction is in his scope of work.
- 1.12 Contractor will read/ report all meters in a premise and report cases which were not given in the downloaded data and report these as extra connections/ Unbilled meters plus assist Company to correct database to start billing of such consumers wherever not being billed presently.
- 1.13 The Contractor is also liable to assist Company in correction of its database by carrying out through address correction/ verification, pole tagging, correct allocation of DT, Phone Number details and Meter Status etc.
- 1.14 In case Premises locked, Box Locked or non-accessibility of meter due to obstruction etc. Contractor should paste Reading Request Form (as per process defined by Company) on some conspicuous part of the premises and revisit these premises at appropriate time (as defined in the process) to obtain the readings/ site photograph. Contractor will bring in photographs of the meter faulty, abnormal reading cases, disconnected/ no meter, exceptional reading - NR, HC and submit the same with follow up as per schedule, as required for expeditious and conclusive handling of such exceptions.
- 1.15 Contractor will attempt to get the reading of all PL cases And for cases in which MRD data not received during periodic meter reading e.g.on holiday or with prior appointment through phone & ensure that meter reading is obtained against these cases and PL cases are continuously reduced. Contractor shall provide site photographs of the permanent premise locked cases along with final data submission of every cycle if reading could not be taken after all the necessary efforts by agency.
- 1.16 In cases where non-accessibility to meter continues, the Contractor shall paste Disconnection Notice as issued by the company on some conspicuous part of

premises as per DERC guidelines and revisit the premise for obtaining/recording reading. Contractor will help the Company in the disconnection process to be executed by the Company, as per DERC regulation. No separate charges will be paid when this activity is being carried out along with meter reading activity.

- 1.17 Contractor shall arrange meter reading through ladder where meter is installed at height.
- 1.18 Contractor shall carryout special meter reading of a consumer or a group of consumers at specific requisition / instance of the Company in addition to normal meter reading.
- 1.19 The Contractor will help the Company in change of communication cord for communication fail cases to improve downloading performance. No separate charges will be paid when this activity is being carried out along with meter reading activity.
- 1.20 Contractor hereby undertakes to bring in force a rotation in field staff as when required.
- 1.21 Contractor shall assist Company to resolve and reduce the number of exceptions brought in by deployed resource as per performance standards
- 1.26 Contractor to fully understand & recognize that this job assignment is a customer interface process involving image of the Company and therefore the employees deployed shall be adequately qualified, presentable & with uniform (As per Design & Specification by the BSES Management) and with I-Card, customer friendly and of high integrity. Moreover, Meter Readers should in the employment roll of the Contractor. Contractor shall not sublet or assign this job to any other Contractor.
- 1.27 Contractor shall furnish an analysis report for Meter reading by the completion of each cycle and a consolidated report on 7th of every month giving the summary of works done during the previous month, constraints, possible areas of improvement, suggested measures, inputs required etc as per the formats enclosed.
- 1.28 Contractor shall deploy vehicles and resource that are suitable in all respects to carry out the proper meter reading The Company has the right to inspect, either on its own, or by hiring the services of a third party, the vehicles and the resource deployed in order to be satisfied of their good order and condition. Nothing contained herein shall, in any manner, discharge the Contractor from the obligation to provide for suitable vehicles and resource.
- 1.29 Contractor shall initially and on a continuous basis assist the company in the process of cleaning and correcting the database. The reporting shall be done by Contractor in standard format and shall help in processing data cleaning. The Contractor will render all assistance to the Company including field checks, if necessary to expedite the correction at no additional charges.
- 1.30 The Contractor shall provide all the assistance to the Company for any queries relating to Meter Reading and Service of Disconnection Notice / Any other Notice. The contractor should engage more resource in the divisions/circles wherever connections are increasing at a faster rate.
- 1.31 Meter Reading work shall be considered to be complete only when it meets desired performance level. The Contractor will submit the data only when it reaches the desired level as communicated to the Contractor from time to time.

- 1.32 The supervisor of the Contractor shall submit the report of cross verification of exceptions to maintain or improve the quality of readings. Also supervisor shall do the verification in cases directed by Officer-in-charge (KCC/GCC) as per business needs.
- 1.33 Contractor shall assist Company in all its endeavours to improve downloading %, curb theft of electricity, reduction in reading and billing time, reduction in reading and billing errors and up gradation to new & innovative technologies.
- 1.2.1 Company's Scope of work:
- 1.2.1 The Company shall provide CMRI required for meter reading. The quantity of CMRI will be worked out at the time of execution of contract as per the average productivity of meter readers. The contractors have to CMRI respectively taken from the company. CMRI shall be returned to company in good working condition after the completion of the assignment. The Contractor shall take all the step and measure for healthiness of CMRI and Data Logger. The Contractor shall be solely responsible for maintaining the PDS/HHD/CMRI during the tenure of the contract.
- 1.1 The Company shall take prompt action to provide all possible assistance to change faulty/ burnt meters and to change the communication cord for communication fail cases.
- 1.3 The Company shall issue Photo Identity cards to Contractor representative, authorizing them for Meter reading to Consumer's premises, at Contractor's cost. The contractor's name shall be written on those Photo Identity Cards. The employees of Contractor must carry the identity card every time.
- 1.4 The Company shall take prompt action to render all possible assistance in case consumer denies access to meter.
- 1.5 **Execution Program and Co-ordination Procedure:**
- 1.5.1 Immediately upon completion of any and all jobs under this contract order the Contractor shall submit to the Engineer in-charge i.e. Officer-in-charge (KCC/GCC) a report that sets out in detail the jobs carried out. The Engineer in-charge i.e. Officer-in-charge (KCC/GCC) shall, after being satisfied that the jobs under this contract order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that modifications/ corrections need to be carried out Contractor shall immediately carry out the said modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such modifications / corrections.
- 1.6 **Performance Standards**
- 1.6.1 The Contractor will submit meter-reading data after proper Quality Check and duly corrected, ready to be billed, as specified by the Company. Any error detected afterwards will attract penalty.
- 1.6.2 Meter Reading work shall be considered to be complete only when meter reading activity is completed and it meets desired performance level set by the Company. The Contractor will submit the data only when it reaches the desired level. The performance level as measured by Company will be final and binding to both parties.

- 1.6.3 If the data / reports is delayed, Company shall reserve the right to get the same job carried out through another Contractor and in such case, all expenses incurred/ deemed to be incurred towards carrying out the work along with overheads of 50% shall be recovered from the bills of the Contractor.
- 1.6.4 Contractor will have to record and provide meter reading of all consumers for which meter reading is coming in and will have to continuously improve the downloading % & reduce percentage of not read cases at the time of upload as well as at the time of billing.
- 1.6.5 Special attention will be paid by the Contractor to all temporary connections and new connections added to the cycle for the first time. These should be read along with the cycles. The Contractor will obtain list of such CA No.s at the beginning of the cycle.
- 1.6.6 Site verification reports bearing signature of the concerned meter reader, duly verified by his supervisor have to be completed within two working days or within the period as specified by the Officer-in-charge (KCC/GCC).
- 1.6.7 In case of wrong/non reporting of meter reading suggesting connivance between deployed resource and consumer Contractor will take punitive legal action against such employee under intimation to company & terminate the service of such employee. Contractor will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to realize the charges from the Contractor.
- 1.6.8 In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- 1.6.9 Contractor shall report all extra connection cycle-wise. (This extra connection could be of those cases where book /cycle needs to be corrected or these could be those which are not in Company's billing net/connection status is disconnected). Non Reporting of extra connection where supply is live at site but case is not in Company's billing net / connection status is disconnected shall attract penalty. The reporting of unbilled meters will be considered under UBC scheme and maximum amount of Rs.5000/- per connection will be rewarded subject to issuance of first bill to the consumer & verification of the same by the concerned Officer-in-charge (KCC/GCC).
- 1.6.10 In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed due to non performance/behaviour/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.

2.0 Company's Scope of work:

- 2.1 The Company shall provide CMRI required for meter reading. The quantity of CMRI will be worked out at the time of execution of contract as per the average productivity of meter readers. The contractors shall respectively taken from the company. CMRI shall be returned to company in good working condition after the completion of the assignment. The Contractor shall take all the steps and measures for health of CMRI. The Contractor shall be solely responsible for maintaining the CMRI during the tenure of the contract. The

company may also direct contractor to buy/arrange additional or all the CMRI at any point of time during the contract period for which they shall be suitably compensated.

- 2.2 Infrastructure to be provided to the contractor
 - A) Suitable office space shall be provided to contractor for smooth running of all activities as per Scope of Work.
 - B) Basic amenities like electricity, drinking water, cooler, fan, tube light, telephone and stationary required shall be provided to the contractor.
 - C) Computers, printers and scanners shall be provided with LAN facility and with UPS (if centralized UPS not available) as per requirement.
- 2.3 Photo Identity cards will be issued to Contractor representative, authorizing them for Meter reading at Consumer's premises, at Contractor's cost. The contractor's name shall be written on those Photo Identity Cards. The employees of Contractor must carry the identity card every time.
- 2.4 Execution Program and Co-ordination Procedure:
 - 2.4.1 Immediately upon completion of any and all jobs under this contract order, the Contractor shall submit a report to Manager (KCC) that sets out in detail the jobs carried out. The Engineer in-charge i.e. Manager (KCC) shall, after being satisfied that the jobs under this contract order have been properly and successfully completed by the Contractor, certify the same. In case the Company's representative is of the view that modifications/ corrections need to be carried out, contractor shall immediately carry out such modifications/ corrections without being compensated for expenses incurred, if any, by Contractor for such modifications / corrections.

F. Bill amendment / Dues Transfer / Other Misc Activities:

1. SCOPE OF WORK

1.1 Contractor's Scope of work:

The Contractor shall provide manpower that must have at least B.Com or equivalent qualification and having adequate knowledge of tariff regulations applicable to different types of consumers so that he can examine the correctness invoice raised by the company on consumer. The man power provided by the contractor should have the adequate knowledge of SAP-ISU as well as accounting knowledge.

2. Execution Program and Co-ordination Procedure:

- 2.1 Assessment on account of meter replacement due to fault, burnt, on the request of consumer or by BRPL/ its own
- 2.2 Assessment on account voltage/current missing
- 2.3 Assessment on account of drop of enforcement case by the enforcement department / management.
- 2.4 Preparation of tariff revision on account of submission of factory license, labour license and MSME certificate by the consumer
- 2.5 Complete formalities of dues transfer in accordance with regulation and standard operating procedure defined time to time

- 2.6 Prepare the JE which has come to the notice that system has not charged certain charges accurately like wheeling charges in open access etc.
- 2.7 Prepare JE on account of TDS deducted by consumer, payment posted in wrong account and any other adjustment which needs to be corrected
- 2.8 Attending consumer complaint who visited office
- 2.9 Prepare statement of account of consumer after its reconciliation and determine actual outstanding
- 2.10 Correspondence with consumers through email, phone call, who has submitted written letter to the KCC / GCC / St Light department and with any other department which requires any clarification/documents etc.
- 2.11 Process security refund / net metering refund on the submission of application from consumer.
- 2.12 Prepare case file of the case which are in dispute by the consumer in various forum Viz CGRF, courts etc. and attend the case along with advocate.
- 2.13 Upkeep records of entries passed in the system in physical as well digital form
- 2.14 Regular monitoring of PD Cases
- 2.15 Any other work related to this profile can be assign by the incumbent in charge

M. Miscellaneous scope of work

1. Contractor shall be fully responsible for the smooth running of operations of Business services/contract/facility to complete the tasks as per the Company's directions with the requisite number of resource to meet the desired performance level up to the company satisfaction.
2. Broadly includes the following activities/department
 - Contractor shall be fully responsible for end to end activity of dues transfer
 - Support staff for Business excellence team
 - Support staff for all business circle as well as in divisions
 - Support staff for Renewable energy department

Part XII – Common Scope of Work

12. Common Scope of Work for All Facility/Contract
A. By Bidder/Contractor

1. Contractor shall be fully responsible for the smooth running of operations of all the services/contract/facility to complete the tasks as per the Company's directions with the requisite number of resource to meet the desired performance level up to the company satisfaction.
2. The resource deployed by agency shall be on 26 days in a month basis as per Minimum Wages Act prevailing NCT of Delhi. All the resources shall be deployed after prior clearance of the Engineer In Charge.

3. Agency will submit all relevant documents as stipulated in the contract to Engineer Incharge for verification before the commencement of the work and thereafter as and when required in addition to Compliance Cell / C&M / Finance / HR Cell
4. The resource shall be deployed after clearance from /BRPL.
5. The Contractor shall issue identity cards bearing the name of the Contractor to its employees and shall provide an authority letter to the them and the employees shall carry the same when they are on duty at the Company.
6. The Contractor shall ensure marking of attendance of its employees in the manual registers maintained at the Company locations. Additionally, wherever Company has installed manual/electronic attendance marking devices, the Contractor is required to mark the attendance of its employees in those devices also at the time interval decided by Company. At the end of the month a copy of the attendance sheet along with the attendance cards of such devices should be forwarded to Company for processing of payment to the Contractor by the Company. Without such attendance proof, no payment would be made.
7. The contractor will submit police verification report for the entire workforce deployed before submission of the first running bill.
8. The contractor shall provide uniform to their manpower as specified by / BRPL
9. The contractor agrees and acknowledges that any indulgence shown towards the accused would attract penal consequences under the provisions of the electricity act 2003 as the scope of services under this contract involves discharging of statutory responsibilities towards containing theft of electricity.
10. Contractor shall deploy adequate number of skilled and efficient executives so as to ensure that the various jobs are completed in time, and in any case, as and when directed by the Company.
11. Contractor shall submit to the Company written detailed execution plan, manpower deployment plan and details of the manpower at least 7 days prior to commencement of work under this Work Order and have the same approved by the company.
12. The desired work shall be considered to be complete only when it meets desired performance level set by the HOD
13. The Contractor shall, unless specifically excluded in the Contract, perform all such work and/or supply all such items and materials not specifically mentioned in the Contract but that can be reasonably inferred from the Contract as being required for attaining Completion of the Facilities as if such work and/or items and materials were expressly mentioned in the Contract.
14. The Contractor confirms that it has entered into this Contract on the basis of a proper examination of the data/site visit/full understating of subject relating to the Facilities
15. The Contractor acknowledges that any failure to acquaint itself with all such data and information shall not relieve its responsibility for properly estimating the difficulty or cost of successfully performing the Facilities.

16. Scope elaborated above/elsewhere in the contract is bare minimum requirement and anything else is required to make the system complete shall be included in the scope of the Bidder.
17. To make service better and keep resources motivation high, bidder to make arrangement / provision of monthly reward and recognition division wise in line with the direction of office in-charge
18. Bidder to make provision for refreshment of their resources deployed in / BRPL office along with office boy.
19. To insure better control and monitoring mechanism bidder to depute supervisor division wise/circle wise/activity wise as per the requirement of / BRPL
20. Any additional work beyond the scope enumerated in the Work Order above shall be carried out by the Contractor only after written confirmation from the signatory of the Work Order. The Company shall not entertain any claim or increase in the order value due to execution of such additional work beyond the scope defined in the Work Order. Any such claim shall stand automatically null and void unless accompanied with a formal amendment to the Work Order.

1. BRPL Scope of work:

1. Infrastructure to be provided to the Contractor:
 - a. Suitable office space is to be provided, preferably in division offices, for the smooth functioning of NMG operations.
 - b. Basic amenities like electricity, drinking water, cooler, fan, tube light is to be provided.
 - c. Computers shall be provided with LAN facility with UPS (if centralized UPS is available) as per requirement.
 - d. Separate E-mail ID shall be provided, if required.
 - e. Stationeries like RIM, Envelopes shall be provided.
2. The Company shall authorized Photo Identity cards issued by Contractor to his representative, authorizing them for NMG action. The employees of Contractor must carry the identity card every time.

3. Annexure:

- i. Annexure-I: Specifications of Meter Test Equipments
- ii. Annexure-II: Guidelines and SOP for on-site Testing of Energy Meters
- iii. Annexure-III: Details of Test Equipments, Tools, Safety Gears and Uniform
- iv. Annexure-IV: Contractor Bill Documents
- v. Annexure-V: SLA (Time Lines)

Annexure-A :Specifications of Meter Test Equipments

Sl. No	Item	Single Phase Meter Test Equipment	Three Phase Meter Test Equipment
1.	Accuracy class	100mA - 100A: 0.2 with Clamp CT Error Compensated CT clamps with compensation as part of CT	100mA - 100A: 0.2 with Clamp CT Error Compensated CT clamps with compensation as part of CT
2.	Measurement Range	<ul style="list-style-type: none"> a. Voltage: 10.00 V to 300.00V b. Current: 10mA to120A with clamp CT. c. Frequency: 47.5Hz to 52.5Hz d. Phase Angle: 0.00 to 360.00 degree e. Power Factor: -1.000 to +1.000 	<ul style="list-style-type: none"> a. Voltage: 10.00 V to 300.00V b. Current: 10mA to120A with clamp CT. c. Frequency: 47.5Hz to 52.5Hz d. Phase Angle: 0.00 to 360.00 degree e. Power Factor: -1.000 to +1.000
3.	Display Parameters	<ul style="list-style-type: none"> a. Instantaneous voltage (Phase to Neutral) b. Instantaneous Current (Active, Reactive & Apparent Current) c. Simultaneous display of active (P), reactive (Q) and apparent power (S) d. Instantaneous power factor. e. Instantaneous frequency. f. Active, reactive (lag/lead) and apparent energies. g. Continuous update of active, reactive (lag/lead), and apparent energies on display. h. Time. i. Display count of Pulses during testing. j. Display Testing progress bar during testing. k. Display Energy recorded during testing. l. Display Test Error in Percentage. 	<ul style="list-style-type: none"> a. Instantaneous voltage of every phase (Phase to Neutral & Phase to Phase) b. Instantaneous Current of each phase (Active, Reactive & Apparent Current) c. Simultaneous display of active (P), reactive (Q) and apparent power (S) (Phase wise & Total). d. Instantaneous power factor of each phase & total power factor e. Instantaneous frequency. f. Phase sequence. g. Active, reactive (lag/lead) and apparent three phase energies. h. Continuous update of active, reactive (lag/lead), and apparent energies on display. i. Time. j. Display count of Pulses during testing.

			k. Display Testing progress bar during testing. l. Display Energy recorded during testing. m. Display Test Error in Percentage.
4.	Display resolution	a. Voltage :0.01 V b. Current :0.0001 (1A), 0.001 (5A), 0.01 (100 A) c. Power factor :0.001 d. Energy :0.0001 (Wh) e. % Error Resolution: 0.001	a. Voltage :0.01 V b. Current :0.0001 (1A), 0.001 (5A), 0.01 (100 A) c. Power factor :0.001 d. Energy :0.0001 (Wh) e. % Error Resolution: 0.001
5.	Test Mode	a. Single Ph, 3P-4W With Clamp-ON CTs. b. Accuracy test for Active Energy. c. Accuracy test for Reactive Energy. d. Accuracy test for Apparent Energy.	a. Single Ph, 3P-4W With Clamp-ON CTs. b. Accuracy test for Active Energy. c. Accuracy test for Reactive Energy. d. Accuracy test for Apparent Energy.
6.	Connection check	a. Missing current b. Reverse current if current is reverse c. Over current d. Over voltage	a. Missing potential b. Missing current c. Reverse current if any current is reverse d. Phase sequence "Forward or Reverse" e. Over current f. Over voltage
7.	Type of display	4" TFT/LCD display with minimum resolution of: 240x320 pixels.	4" TFT/LCD display with minimum resolution of: 240x320 pixels.
8.	Interface	a. USB/Ethernet connector for connecting to the PC b. Scanning head c. Remote snap switch to count pulses	a. USB/Ethernet connector for connecting to the PC b. Scanning head c. Remote snap switch to count pulses
9.	Memory	a. Capacity of minimum 500 test results	b. Capacity of minimum 500 test results
10.	Instantaneous parameters to be logged in memory during each test	a. Customer information b. Site information c. Attributive Tests information d. Measurement results along with all electrical parameters.	a. Customer information b. Site information c. Attributive Tests information d. Measurement results along with all electrical parameters and Phasor diagram

11.	Scanning head	LED pulses to sense pulses upto 500 Hz.	LED pulses to sense pulses upto 500 Hz.
12.	Snap switch	Snap switch to operate equipment remotely	Snap switch to operate equipment remotely
13.	Dial test facility	To be a part of instrument functionality	To be a part of instrument functionality
14.	Key Board	Alphanumeric type	Alphanumeric type
15.	Carrying case	Shall be packed in Suitable Safe Packing	Shall be packed in Aluminum Casing
16.	Accessories	<ul style="list-style-type: none"> a. Optical Scanner -1 no b. Scanner Mounting clamp with accessories -1 no c. Clamp on CT –One CT (CT Internal Diameter 10 to 15mm). d. Voltage leads – Set of 2 Leads + 1 for earth Connection. e. Detachable Connector for Voltage leads (2-Long Crocodile Clamp, 2-Small Crocodile Clamp) f. Power Cable -2 no g. Snap Switch-1 No h. BCS:1 No i. Operating Manual -1 No 	<ul style="list-style-type: none"> a. Optical Scanner -1 no b. Scanner Mounting clamp with accessories -1 no c. Clamp on CT –One Set of 3 CT (CT Internal Diameter 15 to 30mm). d. Voltage leads – Set of 4 Leads + 1 for earth Connection. e. Detachable Connector for Voltage leads (4-Long Crocodile Clamp, 4-Small Crocodile Clamp) f. Power Cable -2 no g. Snap Switch-1 No h. BCS:1 No i. Operating Manual -1 No
17.	Type test	Type test report from recognized lab shall be submitted. Without type test reports tender shall be rejected.	Type test report from recognized lab shall be submitted. Without type test reports tender shall be rejected.
18.	Standard	Applicable Indian/International Standards	Applicable Indian/International Standards

Annexure - B :-Guidelines and SOP for on-site Testing of Energy Meters

A. Guidelines for Testing of Energy Meters

1. Meters Testing shall be carried out with test equipment of accuracy class 0.2 and having valid calibration certificate.
2. Following shall be ensured during testing of energy meters that
 - i. For CI 1.0 Meters: Current in all phases is greater than 10% of basic current.
 - ii. PF shall be between 0.5 lag & UPF.
3. Functional test of energy meters shall be carried out before accuracy testing.
 - i. RTC Value should be checked & compared with real value.
 - ii. Meter Display should be checked for No-Display / Defective Display / Digit-Cut etc.
 - iii. Meter LED Status should be checked for EL/Cal/N-Cut LEDs.
4. Following needs to be ensured while connecting testing equipment:
 - i. Meter testing equipment to be connected on O/G side of the meter.
 - ii. Voltage leads to be connected to consumer Main Switch / Meter Terminal.
 - iii. Place Clamp CT on Phase Wires. Direction of the current to be ensured while placing CT clamps.
 - iv. Fix Pulse Scanner on Meter with fixing scanner Stand & aligned it with meter calibration LED.
 - v. Meter testing equipment connection should be verified before testing of meter by comparing values of V,I& PF from meter & test equipment. If any mismatch is observed, that should be analyzed.
5. Following needs to be ensured while setting of test equipment for testing of meter:
 - i. Select proper Meter Configuration (1P2W/3P4W).
 - ii. Select proper Type of Energy kWh / kVah as per requirement.
 - iii. Select correct Operating Testing Mode: Pulse Scanner or Snap Switch.
 - iv. Enter correct value of Meter Constant.
 - v. Enter sufficient number of Pulse count for accurate testing.
6. Meter accuracy to be checked for kWh energy as well as kVAh energy parameters where ever applicable.
7. Meters should not be tested under Leading Power Factor as / BRPL Meters are with lag-only features.
8. Heating Load, if used during testing, should be kept sufficiently away from the meter.
9. Meters accuracy should be checked with sufficiently higher number of pulses. As Per DERC regulations meters shall be tested for **One Unit**. Meter testing of Single Phase and Three Phase whole current meters to be performed accordingly.
10. Meter testing should not be carried out in below listed cases. Meter Testing report to be prepared with suitable remarks and meter to be recommended for replacement. Tester should strikeout the relevant portion of test report and should not mention any percentage accuracy in these cases.
 - i. Meter Display Not Visible /Meter is in No-Display Condition / Meter in Burnt Condition.
 - ii. Abnormal Blinking of Cal LED without Load / No-Blinking of Cal LED.
 - iii. Abnormally High Voltage / Current observed in Meter Display.
 - iv. Physical detection of Meter / Seal Tempering.
 - v. Neutral Cut Indication on Meter.
11. While testing of Single Phase Meters following needs to ensured:

- i. Leakage Due to Consumer Wiring: Testing should be carried out by placing CT on phase / neutral wire which carries higher current or on external heating load.
 - ii. Common Neutral due to Multiple Meters: Testing should be carried out by placing CT on phase / neutral wire which carries higher current.
- 12. Meter accuracy shall not be declared beyond limit (Slow/Fast) without authentication and proper Re-testing.
 - i. If test results are in the range of $\pm 2.5\%$ to $\pm 10\%$, proper re- testing is to be carried out on **External Load** only after tightening of connections, cleaning of Clamp CT etc.
 - ii. If test results are in the range of $\pm 10\%$ to $\pm 100\%$, there may be following reasons:
 - a. Wrong Meter Constant is taken during testing.
 - b. Wrong Clamp CT Location.
 - c. Scanner is Defective.
 - d. Test Instrument is defective.
 - e. Earth leakage or Common Neutral problem due to consumer wiring.
 - f. Meter Tempered.
 - g. Meter is not sensing Voltage or Current accurately.
 - h. Clamp CT of Test equipment is Defective.

B. Safety Guidelines for Testing of Energy Meter

- 1. Testing personal should wear safety gloves, safety helmet with visor, safety shoes while performing testing of meter.
- 2. Safety mat to be used at site. Testing personal shall stand on safety mat during testing.
- 3. Meter testing team shall have proper safety tools for meter testing. Tools shall be properly insulated.
- 4. Testing team shall inspect metering location & its surrounding area from safety point of view and shall ensure that
 - i. Proper space is available to stand and perform the testing.
 - ii. No unwanted material stored adjacent to metering location.
 - iii. Nearby wiring & cables to be inspected for open joints, loose connection, hanging etc.
 - iv. Proper lighting is available around the metering location during testing.
 - v. Removal of anything which may create hurdle or cause safety risk.
- 5. Testing team should ensure following before start of testing:
 - i. Meter box do not have any leakage current.
 - ii. I/C & O/G Cables, Consumer Main Switch to be inspected from safety point of view.
- 6. Utmost care should be taken while connecting **CT Clamps & Potential Wires** of the testing equipments. Testing team should ensure proper space is available across the terminals for connection.
- 7. During testing, do not touch any testing leads while test is in progress to avoid shock.
- 8. Always ensure that test equipments are not being over loaded during testing.

C. SOP for Testing of Meters

Step1: Site Verification

- I. Match Meter Serial Number installed at site with List of Meter testing requests.
- II. Brief Consumer regarding the purpose of visit i.e Testing of Meter against the request.

Step-2: Physical Inspection of Meter

- I. **Sealing Status:** Meter Body Seals & Terminal Seals.
- II. **Meter Display Status:** OK / Defective / No-Display/ Any other Defect /Abnormality.
- III. **LED Status:** N-Cut / Rev/ EL & Cal. LED.
- IV. **Connection Check:** Phase & Neutral Sequence is to be checked.
- V. Site inspection from Safety point of view.

Step-3: Note-Down Meter Details:

- I. **Meter Sr Number:** Eight Digit Numeric.
- II. **Make & Model Number:** Genus / Digiright/Kaifa/L&G/Secure etc.
- III. **Voltage Rating:** 1*240 Volts or 1*230 Volts or 3x240Volts
- IV. **Current Rating:** 10A-60A, 20-100A etc.
- V. **Meter Constant:** Typical Values are 800/1600/3200/6400 Impluses/kwh
- VI. **Mfgr Month / Year**
- VII. **Accuracy Class:** Class 1 for Single Phase and three phase Meters.

Step-4: Note Down Meter Display Parameters

- I. **Meter Serial Number:** Should Match with Meter Number written on Meter Dial.
- II. **Date & Time:** Should Match with Real Date & Time.
- III. **Inst. Values of Voltage, Current & Maximum Demand:** Should be in the range for real values.
- IV. **Meter Reading**

Step-5: Connect Meter Testing Instrument

- I. Connect meter testing instrument on O/G side of Meter.
- II. Voltage leads to be connected to consumer main switch installed nearby meter.
- III. Place Clamp CT on Phase wire. Direction of the current to be ensured while placing clamps CT.
- IV. Fix Pulse Scanner on Meter with fixing scanner Stand: Aligned it with meter calibration LED.

Step-6: Verification of Meter Testing Instrument Connection

- I. Check Values of Voltage, Current, Power & PF displayed by Instrument.
- II. Compare these Values with that of displayed by meter (step-4).
- III. Make rectification of connection if required.
- IV. Test Meter for a small number of pulses (say-20), to verify scanner & instrument connection.

Step-7: Testing of Meter

- I. Select Proper Mode of testing.
- II. Enter Consumer ID & Meter Number
- III. Enter Meter Constant
- IV. Enter Number of Pulses taken for Testing: As per DERC It should be equal to Meter constant.
- V. Start Test

Step-8: Note-Down Test Parameters & Result:

- I. Time of Start & Finish of testing
- II. Load during Testing.
- III. Energy recorded by Instrument during testing.
- IV. Meter Reading at the end of testing
- V. Percentage Accuracy Results with sign.
- VI. Show the test result to consumer, Save Results & Disconnect Instrument.

Step-9: Preparation of Test Report.

- I. **Consumer Particulars:**
 - Name & Address:** Complete Name & Address of registered Consumer as per List.
 - CANo:** Write 9-digit SAP CA No. eg 103381513.
 - Sanctioned Load:** Write in kW e.g. 1.20 kW.
- II. **Meter Particulars:**
 - Meter No:** Eight Digit Serial Number. e.g. 13305002.

Dial No: Not Applicable, Write NA.

Size: Write Voltage & Current Rating e.g. 1/240 Volts, 10A-60A.

Type: Write Single Phase (Mfgr Name)

CT Ratio: Not Applicable, Write NA.

III. **Revolution Test:**

Meter Constant: Write Meter Constant of Meter Tested with Unit e.g. 1600 Impulse / Unit.

Load: Write Load in kW During Testing e.g. 1.25 kW.

Reading Before Test: e.g. 26627 kWh

Reading after Test: e.g. 26628 kWh.

Number of Revolution taken: Number of pulses taken for test e.g. 1600 Impulse.

Energy recorded by accucheck: e.g. 1.099 kWh.

Error: Percentage Test Result with Sing e.g. +1.23% or -1.23 %.

IV. **Additional Information:**

Voltage Values, Current Values, PF Values, kVAH Reading, Meter Status and Observations shall be mentioned on Report.

V. **Signature of Consumer:** Who is witnessing the test preferably registered consumer or his representative. His Signature, Name & Contact Number must be taken on test report.

VI. **Signature of Company Officer:**

Meter Tested By: Signature, Employee Name, Employee No, Agency Name (Stamp).

Annexure-C :Details of Test Equipments, Tools, Safety Gears and Uniform

1. SAFETY PERSONAL PROTECTIVE EQUIPMENTS (PPE's): Following Standard Personal Protective Equipment's (PPE's) shall be provided by the contractor to all meter testing teams.

- i. SAFETY HELMET WITH VISOR & Live Line Detector (IS :2925-1984 , EN : 166 CE MARKED)
- ii. GOGGLES
- iii. SAFETY SHOES (IS:15298), Composite Toe work ISI marked Boots (Static Proof)
- iv. INSULATED GLOVES (EN:60903 CE MARKED)
- v. RUBBER MAT (FOR SHOCK RESISTANT UPTO 11KV)
- vi. FIRST AID BOX

2. Tool & Tackles: Following Standard Tools and tackle (ISI Mark) shall be provided by the contractor to all meter testing Teams.

- i. INSULATED PLIER
- ii. WIRE STRIPPING PLIER
- iii. SCREW DRIVER SET
- iv. PHASE TESTER
- v. TOOL BOX/ BAG
- vi. TORCH/ EMERGENCY LIGHT

3. Test Equipment & Other Items: Following Items shall be provided by the contractor to all meter testing teams as per requirement

- i. Meter Test equipments for Single Phase Meters with complete accessories.
- ii. Meter Test equipments for Three Phase Meters with complete accessories.
- iii. Single Resistive Load of 1kW.
- iv. Three Resistive Load of 1kW / Phase.
- v. Clip-On Meter
- vi. Test Lamp
- vii. Insulation Tape
- viii. Mobile / Tab for On line Application

4. Uniform for Meter Testing Teams: Contractor shall provide proper 4 set of uniforms to all employees engaged for meter testing with logo of Contractor on backside. Sample of uniform shall be approved by / BRPL. Uniforms shall be provided by contractor to their manpower 4 times in a year, i.e., 2 sets in summer and 2 in winter.

- i. In summers /Normal seasons
 - a. Upper body - Full sleeves cotton shirts - Navy Blue Colour.
 - b. Lower body - Heavy canvas work pants, Navy Blue Colour.
- ii. In winters, this uniform cloth shall be:
 - a. Upper body - Full Sleeve Cotton Shirt - Navy Blue colour & Full Sleeve, Jacket - Navy Blue/Grey Colour with fox-fur lining inside.
 - b. Lower body - Heavy canvas work pants, Navy Blue Colour.

Annexure-D: Contractor Bill Documents

Contractor shall submit the bill with below listed document on monthly basis up to 10th date of subsequent month.

Sl. No.	Documents
1	Invoice Movement Sheet
2	Work Measurement Sheet
3	Work Summary Report
4	Material Reconciliation Statement
5	Material Issued from Store Details
6	Previous Month Material Balance-Copy
7	Complaints Sheet
8	Deductions/Retention Sheet
9	Meter Testing Book Reconciliation Sheet
10	Manpower Details with UID
11	Vehicle Log Book
12	Safety Compliance Certificate
13	Bill Soft Data through on mail
14	Photographs Pen drive with CA No. wise Renaming

Annexure-E :SLA (Time Lines) - MMG Backend activities

S. No.	Service Particulars	SLA
1	Testing of Single Phase & Three Phase Meters as per SOP of / BRPL/ including Transportation	With in 5-Days
2	Punching of Off-Line Reports of Meter Replacement and New Meter Installation in SAP including all associated activities of Receiving , Meter Kitting, Order generation, error resolution etc.	With 1-Days
3	Punching of On-Line Reports of Meter Replacement and New Meter Installation in SAP including all associated activities of Receiving , Meter Kitting, Order generation, error resolution etc.	With 1-Days
4	Punching of Off-Line Reports of Resealing, Shifting, Testing etc in SAP including all associated activities of Receiving, Order generation, error resolution, Meter Test Result etc.	With 1-Days
5	Verification of Data in SAP for On-Line Reports of Metering activities Updated in SAP through online applications	With 1-Days
6	Scanning, Renaming and Uploading of Metering Reports	With 1-Days
7	Renaming and Uploading of Site Photographs	With 1-Days
8	Verification of site photographs and prepare MIS in specified format	With 1-Days

13. ABBREVIATIONS

AM	Assistant Manager
AM (PS)	Assistant Manager (Power Supply)
AMR	Automatic Meter Reading
ATR	Action Taken Report
BRPL	Bses Rajdhani Power Limited
C&M	Contract & Material
CCI	Customer Care In charge
CCO	Customer Care Officer
CEA	Central Electricity Authority
CES	Central Engineering Services
CF	Commercial Feasibility
CGRF	Consumer Grievance Redressal Forum
CHD	Consumer Help Desk
CMG	Connection Management Group
CMRI	Common Meter Reading Instrument
CO	Commercial Officer
CRM	Consumer Relationship Management
CSR	Corporate Social Responsibility
CT	Current Transformer

DAM	DT Audit Module
DB	Distribution Box
DCA	Data Centre Associate
DCL	Data Centre Leader
DDA	Delhi Development Authority
DERC	Delhi Electricity Regulatory Commission
DGM	Divisional General Manager
DMRC	Delhi Metro Rail Corporation
DN	Demand Note
DSK	Digi Seva Kendra
DSM	Demand Side Management
DSS	Door Step Service
DT	Direct Theft
DT	Distribution Transformer
DTC	Dues Transfer Cell
EA	Energy Audit
E-bill	Electronic Bill
EEREM	Energy Efficiency & Renewable Energy Management
EHT	Extra High Tension
ELCB	Earth Leakage Circuit Breaker
EMS	Energy Management System
EV Cell	Electric Vehicle
FAQ	Frequently Asked Question
FE	Field Executive
FIFO	First in first out
FL	Feeder Location
GBI	Generation Based Incentive
GCC	Govt. Consumer Cell
GNM	Grid Net Metering
HOD	Head of Department
HT	High Tension
IGMS	Interconnected Group Meter System
IOMS	Integrated Outage Management System
JE	Journal Entry
JJ	Juggi Jhopri
KCC	Key Consumer Cell
KVAH	Kilo Volt Ampere Hour
KWH	Kilo Watt Hour
KYC	Know Your Client
L&D	Learning & Development
LT	Low Tension
MCD	Municipal Corporation of Delhi
MCR	Meter Change Report
MD	Maximum Demand

MDI	Maximum Demand Indicator
MLCC	Medium Load Consumer Cell
MMG	Meter Management Group
MNRI	Ministry Of New & Renewable Energy
MRD	Meter Reading Data
MRO	Meter Removal Order
MRO	Meter Reading Order
MTR	Meter Testing Report
NABL	National Accreditation Board for Testing & Calibration Laboratories
NAS	Network Access System
NDHT	Non Domestic High Tension
NOC	No Objection Certificate
NRLDC	Northern Regional Load Dispatch Center
O&M	Operation & Maintenance
O/G	Out-Going
OA	Open Access
PCB	Printed Circuit Board
PD	Permanently Disconnection
PF	Power Factor
PL	Premises Locked
POD	Proof Of Delivery
PPE	Personal Protective Equipment
PPL	Premises Permanent Locked
PPT	Power Point Presentation
RCM	Revenue Cycle Management
RPO	Renewable Purchase Obligation
RTC	Real Time Clock
RWAs	Resident Welfare Associations
SAT	Site Acceptance Test
SC	Sub Cluster
SCADA	Supervisory Control And Data Acquisition
SD	Sub Division
SDO	Sub Divisional Officer
SLCC	Small Load Consumer Cell
SLD	Single Line Diagram
SLDC	State Load Dispatch Centre
SOP	Standard Operating Procedure
TD	Temporarily Disconnected
TF	Technical Feasibility
TFE	Technical Feasibility Executive
TOD	Time of Day
UPF	Unity Power Factor
VNM	Virtual Net Metering

SLCC	SMALL LOAD CONSUMER CELL
MLCC	MEDIUM LOAD CONSUMER CELL
KCC	KEY CONSUMER CELL
DERC	DELHI ELECTRICITY REGULATORY COMMISSION
CEA	CENTRAL ELECTRICITY AUTHORITY
NGT	NATIONAL GREEN TRIBUNAL
DoP	DELIGATION OF POWER
MCD	MUNCIPAL CORPORATION OF DELHI
EDMC	EAST DELHI MUNCIPAL CORPORATION
DPCC	DELHI POLLUTION CONTROL COMMUNITTEE
DDA	DELHI DEVELOPMENT AUTHORITY
TF	TECHNICAL FEASIBILITY
CF	COMMERCIAL FEASIBILITY
TFE	TECHNICAL FEASIBILITY ENGINEER
DB	DISTRIBUTION BOX
HT	HIGH TENSION
EHV	EXTRA HIGH VOLTAGE
KvA	KILO VOLT AMPERE
S/L	SERVICE LINE
ELCB	EARTH LEAKAGE CIRCUIT BREAKER
KW	KILO WATT
BM	BUSINESS MANAGER
AM(PS)	ASSIST MANAGER(POWER SUPPLY)
CMG	Connection Management Group
MMG	Meter Management Group

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Part XIII – PERFORMANCE EVALUATION & SCORE CARD**INDEX**

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I	Meter Auditor	
J	Photography & Video recording for enforcement	
K	Enforcement and Mobile Surveillance	
I	Enforcement	
II	Mobile Surveillance	
L	Meter Monitoring Group – Back end executives (MMG)	
M	Master Score Card	

1.0 SCORE CARD**1.1 PERFORMANCE REVIEW PROCEDURE:**

- a. The scorecards of the contractor shall be computed/released and monitored by BET/Head (Business)/HOD or his nominated official on a monthly basis. The procedure for reviewing the performance shall be as follows:
- b. A high-level committee comprising of senior level officers of the user department, HR, C&M and/or CEO Cell shall review performance of all those contractors monthly, whose scores are falling in penalty zone. In-Charge of the concerned division/work area will also be invited to the meeting. The proceedings will be coordinated and convened by the official responsible for computing/releasing and monitoring of the score card.
- c. The Score card may be modified retrospectively or prospectively as per discretion of during the tenure of contract.
- d. First review of the performance shall be held a month after the start of the contract on receipt of the scorecard for the first month. Penalty on the basis of score card will not be applicable on the first month of the contract.
- e. Key Performance Indicators and Scores for the preceding month shall be deliberated in every review meeting and the contractor will be

guided and enquired about the ways to improve its performance scorecard.

- f. Subsequently, as and when deemed appropriate, the company will initiate the following corrective action if the Weighted Average Score of the contractor is below the stipulated performance standards:
- g. First instance of the Weighted Average Score falling in the Penalty zone (below 6 points) during the contract period: Contractor shall be verbally warned and this fact will be recorded in the Minutes of the Meeting.
- h. Second instance of the Weighted Average Score falling in the Penalty zone (below 6 points) during the contract period: Contractor shall be issued first Warning Letter indicating that the company may terminate the contractor if the performance of the contractor does not improve beyond the stipulated benchmark.
- i. Third instance of the Weighted Average Score falling in the Penalty zone (below 6 points) during the contract period: Contractor shall be issued second warning letter indicating that the company will initiate proceedings to terminate the contractor if the performance of the contractor falls below the stipulated benchmark once again.
- j. Fourth instance of the Weighted Average Score falling in the Penalty zone (below 6 points) during the contract period: A Notice for Termination of Contract shall be issued to the contractor while giving the stipulated notice period as mention in contract. After suitable notice period, the contract shall be treated as terminated and it shall be binding to the contractor and the Contract Performance bank guarantee submitted by contractor shall be forfeited.
- k. Adherence to Service Level Agreement

For non-adherence to CONTRACT and matter referred to DERC, double the amount payable by DISCOM shall be charged from Contractor

1.2.1 KEY PERFORMANCE INDICATORS (KPI)

- a. Performance of the contractor shall be measured on a scale of 1 to 10 on the basis of the following KPIs.
- b. Score Card Parameters
- c. A Weighted Average Score shall be computed using the aforesaid weight age and score every month.

- d. BSES reserves the right to add/change/delete to the list of existing KPI, modify weight age for any parameter and change the basis for assigning scores, at any point of time during the execution of the contract. This will be communicated in writing to the contractor by the Company.

2.0

2.1 OTHERS OPERATIONAL PENALTY

I. MMG

- a. In the event of a consumer dispute with the contractor employee, the contractor has to resolve the dispute immediately within 24 hrs and company has rights to recover his loss /damage because of dispute from the contractor bill.

Cases crossing the DERC time limit will attract the penalty @ Rs 500/- Day for the delayed period and same will be deduct from the contractor bill if reasons pertain to contractor.

- b. Penalty will be deducted from the contractor bill of Rs 1000/- per case; in case meter testing job is not carried out as per process set by the company / DERC.
- c. Penalty of Rs 10,000/- shall be levied on the contractor for the first incident of misconduct and Rs 25,000/- for second incident of misconduct. On the occurrence of third incident of misconduct, company is authorized to remove / terminate the contract order.
- d. Penalty of Rs 500/- shall be levied in case K. No. Meter no., date of meter testing and other particulars are written wrongly on the MTR by the contractor employee.
- e. Penalty of Rs 1000/- shall be levied on the contractor in case of wrong data punching of MCR / MTR in the system if reason pertain to contractor.
- f. Penalty of Rs 50000/- shall be levied on the contractor in case his employee misuses his CAS / SAP ID to manipulate the data in the system, or intentionally punch wrong data.
- g. Contract is liable to be terminated /cancelled if it is found that meter tester has filled meter testing report without actual testing of meter at site.

- h. There will not be duplicity of penalty for the same default.

II. CMG

- a. Failure by the Contractor's personnel to wear PIC (Personnel Identity Card) / Dress Code, it shall attract a penalty of Rs 50/- per incident per item per day. If the same is provided by the company, the cost plus 30% overheads shall be recovered from the contractor's bills.
- b. In the event of Wrong / False/Incomplete Documents/Site Details with the applications or in case of misbehavior with the applicant, it will be subjected to penalty as follows:
 - i. Penalty of Rs 10000/- per case in case of false reports regarding Building Height, Requirement of ESS space, MCD objection Sites, O zone area, Under HT line, Pole inside the premises and for other false details Rs 1000/- per for first instance and for IInd onwards instance Rs 5000/- per case
 - ii. Rs 100/- per case in case of no photographs and Rs 50/- per case in case of incomplete photographs
 - iii. Rs 50/- per incident per executives in case of not wearing of full dress
 - iv. However the replacement of the involved staff can be required at any time by the Head-DSS.
 - v. For continuous default of any parameters set out in the contract, contract can be reviewed at any time & can also be terminated after issuing a valid notice.
- c. If the contractor releases the connection on dues beyond SOP/dues then a penalty of min Rs 5000/- will be imposed against contractor and contractor will replace the same resource immediately.
- d. Contractor shall follow FIFO (first in first out) method to process the request failing which the penalty of Rs.500/case/incident will be imposed.

III. RCM

- a. In case total number Billing Cycles to be completed in a month is less than the desired level & reason of the same is lack of performance of the contractor, a penalty of 2% of the Billing Amount of that month will be deducted from the Bill.

IV. MRBD & DATA CENTRE

- a. In the event of a consumer disputes that the reading is incorrect, a penalty of Rs 20/-per incorrect reading shall be debited to the account of the contractor – upon verification by a joint team of Company and Contractor.
- b. The delivery day will start from the same day if the bills are delivered by 09:30 AM and will start from the next day if it is delivered after 09:30 AM. There is no Sunday/ Holiday (Except National Holidays Like 26th Jan, 15th Aug and 2nd Oct) for bill delivery and it will calculate on absolute basis.

V. MLCC

- a. In the event of a consumer disputes that the reading is incorrect, a penalty of Rs 20/-per incorrect reading shall be debited to the account of the contractor –upon verification by a joint team of Company and Contractor.

VI. RECOVERY & DISCONNECTION

- a. Malpractices or negligence like: illegal disconnection, mutilation of cheque, delay in cheque deposit, seeking bribe, non-deposit of meters or cables
- b. Penalty of Rs 1000 for the first instance in a month
- c. Penalty of Rs 2000 for the second instance in a month
- d. Penalty of Rs 10000 per incidence for the three or more instances in a month
- e. Additionally, delay in deposit of collected amount shall attract interest @ 24% p.a. for the entire duration of delay.

VII. MMG

- a. **Penalties for Misconduct/Malpractice at site:**
 - i. A penalty of Rs. 10,000.00 shall be levied on contractor for the first incident of misconduct/Malpractice during meter testing/ processing of reports / Bill verification etc.
 - ii. A penalty of Rs. 25,000.00 shall be levied on contractor for the second incident of misconduct/Malpractice during meter testing/ processing of reports / Bill verification etc.
 - iii. A penalty of Rs. 50,000.00 shall be levied on contractor for the third incident of misconduct/Malpractice and subsequently termination of his contract.

Note: Depending upon the level of malpractice, Engineer In-Charge can take decision which will have on report of misconduct, the matter will be scrutinized at appropriate level and if complaint found genuine above Penalties shall be applicable. Following activities shall be considered but not limited to malpractices / Misconduct:

- a) Manipulation of data submitted for billing and reconciliation of material.
- b) Tempering of Meter while Meter Testing.
- c) Fake submission of Meter Testing Reports/ Alternation in Meter testing results.
- d) Intentionally punching of wrong information while processing reports in SAP.
- e) Any illicit financial transaction between consumer or his representative and contractor's employee.
- f) Involvement in any activity which leads to suspension of work.
- g) Non compliance of any critical Office order which leads to financial loss to BRPL.

b. Penalties for Non Submission of Bills with documents:

If Monthly Bill along with complete documents as specified in Annexure-IV is not submitted timely following penalty shall be levied:

- i. Submission of Detailed work measurement Excel-Sheet (Billing Soft-Data) after 5 working Days of the next month: Rs 2000/-
- ii. For delay in bill submission beyond 15 days of subsequent month without any valid reason, penalty of 1% of bill amount shall be imposed.

Note: Incomplete bill shall be treated as Non Submission of Bill.

c. Penalties for Loss / Damage of Seals and Meter Test Reports:

In case of any loss / damage of Material issued by company, penalty as under shall be levied:

- i. For Loss of Meter Seal / MTR Page: Rs 500/- per Seal / per Page.
- ii. For Intentional Damage of Meter Seal: Rs 100/- per Seal
- iii. For Loss / Damage of any other material: 2-times of the cost of material.
 - a. FIR shall be Lodged under Section 154 Cr.P.C.(IPC Section-379) in case of theft Seals, Meter testing reports etc.
 - b. In case Loss / misplacement Seals, meter testing reports etc, FIR shall be lodged under Section 155 Cr.P.C / registered police complaint online.

d. Penalties for Violations of Safety Norms:

- i. Non compliance of safety practices during meter testing work at site: Rs: 2000/- Per occurrence.

- ii. Inadequate / improper tools, tackles & Safety Gears like Gloves, Shoes, Helmet with Visor & Sensor etc.: Rs.2000/- per occurrence.
- iii. Non Compliance of Safety Talk & Other instructions regarding Safety: Rs 2000/ per instance.
- iv. Non compliance of safety practices resulting in injury to any person /animal / property: penalty of 2% of bill amount.

e. Penalties Related to Testing of Meters

- i. Penalty for not performing Meter Testing as per SOP and Guidelines: Rs 1000/- Case.
- ii. Penalty for wrong particulars (CA Number, Meter Number, Readingetc) mentioned in Meter testing report: Rs 500/- Case.
- iii. Penalty for Incomplete (Missing Details of Meter Testing parameters, Consumer Signatures, Tester Signature etc.) Meter testing Reports: Rs 100/- Case.
- iv. Penalty for Cutting / Overwriting in Meter Testing Report: Rs 100/- Case.
- v. Non submission of desired number of photographs required for meter testing: Rs. **25/-** per photograph. Photographs not taken as per defined SOP will be treated as Photograph not provided and will be counted for penalty.
- vi. Refusal/Non-compliance in attending the meter testing request: Rs.1000/event.
- vii. Deviation in Meter Testing Results with respect to BRPL Lab Test Report of same Meter after its Removal/ Replacement: Rs 5000/-Case.

f. Penalties Related to Processing of Reports and Other Services

- i. Wrong Reading, Meter Number Number, Cable Details, Seal Details, Gunny-Bag Details etc Updated in SAP: Rs 1000/-Case.
- ii. Any Violation of process of Punching in SAP: Rs 1000/- Case.
- iii. Incomplete punching of reports: Rs 1000/-Case.
- iv. Any Financial loss to BRPL incurred due to wrong punching of Reports shall be recovered from monthly bill.

g. Other Penalties:

- i. Any complaint of "money demanded" as reported by Consumer during Consumer Feedback Survey: Rs 1000/-per case.
- ii. Any other deviation from Contract, SOPs, Regulatory procedures & required information not submitted by vendor on time (like manpower details /material details/ photographs etc.): To be decided by Engineer in-charge with maximum capping of Rs. 5000.
- iii. Penalty for not providing vehicles (Four Wheeler for Three Phase Meter testing)Rs 2000/-Per Team per day.

- iv. Penalty for engagement of unauthorized / Black listed personals for carrying out Jobs under this contract: Rs. 25000/- Per Instance.
- v. Penalty of Rs 50000/- shall be levied on the contractor in case his employee misuses his CAS / SAP ID etc to manipulate the data in the system, or intentionally punch wrong data.
- vi. In the event of a consumer dispute with the contractor employee, the contractor shall resolve the dispute immediately within 24 hrs and company has rights to recover his loss /damage because of dispute from the contractor bill.
- vii. If the MCR / MTR Punching and meter testing work are delayed, Company shall reserve the right to get the same job carried out through another Contractor and in such case; all expenses incurred/ deemed to be incurred towards carrying out the work along with overheads of 50% shall be recovered from the bills of the Contractor.
- viii. In case of wrong / incomplete meter testing or wrong / incomplete information is provided by the contractor's employee because of connivance between deployed resource and consumer, Contractor will take punitive legal action against such employee under intimation to company and terminate the service of such employee. Contractor will have to assist and cooperate with Company in recovery of dues from the consumer failing which Company will reserve the right to realize the charges from the Contractor.
- ix. In case Company finds connivance of Contractor with the consumers in such event, Company has the right to recover the dues from the Contractor. Company may also terminate the services of Contractor without prejudice to its right or take legal action as well as recovery of loss from the bills.
- x. In case of any event that any law enforcement forum or a court or similar body imposes penalty on Company for acts which are attributed due to non performance/behaviour/act by the Contractor or its employees intentionally or unintentionally, the same shall be recovered from the Contractor.

h. Retention Clauses:

- i. Retention shall be made in contractor bill for the pending materials and any other pending information which needs to be submitted to BRPL. Retention amount shall be equal to the penalty amount mentioned against relevant penalty clause.

2.2 DEDUCTION ON THE BASIS OF PERFORMANCE - KPI:

Deduction as specified below shall be made from the monthly payment of contractor on the basis of his performance on Key performance indicator.

Reference Range of marks scored in Score Card	Penalty on monthly billing
More than 8	Nil
>7.5 to <=8.0	0.50%
>7.0 to <= 7.5	1.50%
>6.5 to <= 7.0	2.50%
>6.0 to <= 6.5	3.50%
<=6.0	5%
Below 6.0	Termination of Contract if continued the same pattern in three successive months

Contractor should ensure min 6 point in each and all activities. In case of <6 point in any activity, for first two instances warning will be given to the contractor and after that penalty for that activity will be double i.e. 10%.

B. Recovery & Disconnection

Score Card

Performance Evaluation Score Card for Recovery Vendors(SLA)							
S.No.	Parameters	Evaluation Criteria	Information source	Score Weightage	SCORE ASSIGNMENT		
A	Operational Performance			100	10	5	0
1	Collection Efficiency	Total collection efficiency achieved for the month	BET	30	>=98 %	<98% & >=94%	Below 94%
2	Recovery Target for the Month						
2.1	Opening outstanding of defaulters (old arrears) for the month	Total amount recovered from the total allocation (workable) of old defaulters	BET	20	>=65%	>=50% & <65%	Below 50 %
2.2	Current demand efficiency for the month	Current Demand Efficiency	BET	20	>=80%	>=70% & <80%	Below 70%
3	Disconnection Notice pasted in case of PL or non accessibility of meter ,report has to be accompanied by photo	Total notices pasted	Divisional Head	15	Pasted in 100% cases	Pasted in >=90% cases	If not pasted or pasted in <90% cases
4	For Back end staff (100% daily punching and updation of records)	% of cases upadted/punched in system on daily basis	Divisional Head	15	100% cases updated	<100% & >=98%	Below 98%

C. CHD

Score Card

Performance Evaluation Score Card for CHD Vendors								
S.No	Parameters	Evaluation Criteria	Information source	Score Weight age	SCORE ASSIGNMENT			Remarks
A	Operational Performance			100	10	5	0	
1	Complaints Resolution							
1.1	Metering complaints	Total complaints resolved within DERC TimeLine	Customer Care	20	100% resolution	N/A	<100% resolution	
1.2	Billing complaints	Total complaints resolved within DERC TimeLine	Customer Care	20	100% resolution	N/A	<100% resolution	
2	CCHM Complaint	Total complaints pertaining to division resolved within 15 days	Customer Care	10	100% resolution	N/A	<100% resolution	
3	BRPL database enrichment							
3.1		% of mobile no. available in system with respect to total consumer base of division	Customer Care	10	>=90% availability	<90% and >=70% availability	<70% availability	
3.2		% of email id available in system with respect to total consumer base of division	Customer Care	10	>=25% availability	<25% and >=10% availability	<10% availability	

3.3		% of Ebill option opted by consumer with respect to total consumer base of division	Customer Care	5	>=15% availability	<15% and >=5% availability	<5% availability	
4	Consumer satisfaction	Consumer Feedback	CRM	5	>=95% satisfaction level	>=90% & <95% satisfaction level	<90% satisfaction level	
5	No. of wrong closures	Call centre survey report	Call Centre	10	0	N/A	>0	
6	Feedback of 30% of consumers attended virtually/ physically to be received from Division CHD.	Satisfaction survey done by CCO for 5% of walk in consumers for each day. (Monthly Report)	Customer Care	5	Feedback received >= 30%	Feedback received >=25% and <30%	Feedback received < 25%	
7	Maintaining updated list of division opinion makers	CCO should maintain updated information list of MLAs, Councillors, RWAs, Vishist Sahyogis etc.	Customer Care	5	Maintained	N/A	Not maintained	

**D. CMG - Connection Management Group
Score Card**

S.No	Parameters	Evaluation Criteria	Information Source	Weightage	SCORE ASSIGNMENT			Remarks
A	Operational Performance			100	10	5	0	
1	After Acceptance of application							
1.1	New connection	% of Demand note from the date of acceptance of application with in 4 working days	SAP-ISU	20	100% within 4 days		Any case of more than 4 days	
1.2	Name change/Load Change/Catg change with in DERC time line	ALL CASES WITH IN DERC TIME LINE	SAP-ISU	10	100% within 15 days	N/A	Any case of more than 15 days	
2	Initial CF and allocation	All cases ICFP done--with in 1 days	SAP-ISU	10	100%	>=99 & <100	<99%	
3	TF (site visit done)	All TF done with in 2 days from TALR	SAP-ISU	15	100%	>=96 & <100	<96% cases done	
4	Final CF/Demand Note generation	DN Issued from Doc punched in system(SOCR) in 1 day	SAP-ISU	10	100%	>=99 & <100	<99% cases done	
5	Quality Check of TF	Audit MIS	Audit Team	10	No instance of wrong TF	N/A	Any instance of wrong TF	
6	Wrong case released/Misconduct at site/Misbehave with applicant	Total cases established	DSS	20	No instance	N/A	Any Instance	
7	Uploading of photographs of new connection	Sample check / complaint received	DSS	5	No instance	N/A	Any Instance	

E. MRBD : Score Card

1. Meter Reading Score Card:

Performance Evaluation Score Card for MR Vendors								
Sr.No.	Parameters	Evaluation Criteria	Information source	Score Weightage	SCORE ASSIGNMENT			Remarks
A	Operational Performance			100	10	5	0	
1	Downloading %	Total downloading % achieved as per AOP target	RCM	25	DL % = > 100	DL % >=99 & < 100	DL % < 99	
2	Ok % reading	Total OK readings % achieved as per monthly target (Monthly Target = AOP Target of downloading % + 0.25%)	RCM	10	OK % => 100.25	DL % >=99.25 & < 100.25	DL % < 99.25	
3	Reduction in provisional		BET					
3.1	1st Time	Total % provisionals added in current month		5	<1%	>=1% & < 1.2	>=1.2%	
3.2	2nd Time	Total % cases where reading not taken for 2 times		15	<0.2%	>=0.2% & <0.3%	>=0.3%	
3.3	Provisional hold cases (Provisional >= 3 times)	Total % cases where reading not taken for >=3 times		20	0%	N/A	>0%	

4	Adherence to schedule (Packing of cycles within predefined timelines)	Instances reported of delay in cycle packing	RCM	20	On time all cycle packing	If any cycle packing delays for only 1 day	In all other cases	
5	Submission of cross verification report	Cross verification report of 1.5% of the total not read cases of each cycle	Divisional Head	5	1.5% of total cases	N/A	If report not submitted or is < 1.5% of total cases	
6	Pasting of Disconnection Notices where non-accessibility to meter continues and reading request form in case of PL	Total notices pasted in all the provisional cases	Divisional Head	5	Pasted in 100% provisional cases	Pasted in >=90% provisional cases	If not pasted or pasted in <90% provisional cases	

2. Bill distribution Score Crad

S.No	Parameters	Evaluation Criteria	Information source	Score Weight age	SCORE ASSIGNMENT			Remarks
A	Operational Performance			100	10	5	0	
1	% No. of delivered Bills	Total bills delivered to the consumer with and without acknowledgement	Divisional Head	20	100% Delivered	>=99.5% and <100% Delivered	<99.5%	
2	% No. of delivered Bills with acknowledgement	Total bills delivered with acknowledgement	Divisional Head	20	>=99% Delivered	>=98% and <99% Delivered	<98%	
3	% No. of delivered Bills without acknowledgement	Total bills delivered without acknowledgement	Divisional Head	5	<=1% Delivered	>1% and <=2% Delivered	>2%	
4	Submission of cross verification report (Cross verification report of 1.5% of the total undelivered bills of each cycle)	% Count of cases attended for cross verification	Divisional Head	5	1.5% of total cases	N/A	If report not submitted or is < 1.5% of total cases	
5	Adherence to schedule	Bill distribution of cycles within predefined timelines	RCM	20	On time (i.e. within 2 days)	If delay is for only 1 day of any cycle	In all other cases	
6	Consumer complaints of "Bill not received"	Total complaints received in system of Bill Not Received	BET	25	0 Complains	N/A	If complaints is more than 0	

F. MLCC : Score Card

Performance Evaluation Score Card for MLCC Vendor								
Sr. No.	Parameters	Evaluation Criteria	Information source	Score Weightage	SCORE ASSIGNMENT			Remarks
A	Operational Performance			100	10	5	0	
1	Downloading %	Total number of meters downloaded	AM (MLCC)	30	DL % >=98.5	DL % >=98 & <98.5	DL % < 98	
2	Adherence to cycle packing schedule	Instances reported where cycles are not packed within predefined timelines	AM (MLCC)	30	0 Instances	NA	>=1 Instances	
3	Pasting of Disconnection Notices where non-accessibility to meter continues and reading request form in case of PL	Needs to be pasted in all the provisional cases	AM (MLCC)	10	Pasted in 100% provisional cases	NA	Pasted in <100% provisional cases	
4	Submission of cross verification report	Cross verification report of 5% of the total not read cases of each cycle	AM (MLCC)	10	5% of total cases	NA	If report not submitted or is < 5% of total cases	
5	Total cases where contractor has failed to read any meter without assigning any reason	Total instances reported of no reading without any reason	AM (MLCC)	10	0 Instances	NA	>=1 Instances	This also includes cases not attaneded by meter reader

6	Total cases of wrong reading reported by consumer/field supervisor	Total instances reported	AM (MLCC)	10	0 Instances	NA	>=1 Instances	This includes cases where reading reversal is done due to wrong reading captured at site by MR

**G. Data Centre
Score Card**

Performance Evaluation Score Card for Data Centre Vendors								
Sr. No.	Parameters	Evaluation Criteria	Information source	Score Weightage	SCORE ASSIGNMENT			Remarks
A	Operational Performance			100	10	5	0	
1	Downloading %	Total downloading % achieved as per AOP target	RCM	35	DL % = > 100	DL % >=99 & < 100	DL % < 99	
2	Ok % reading	Total OK readings % achieved as per monthly target (Monthly Target = AOP Target of downloading % + 0.25%)	RCM	10	OK % => 100.25	DL % >=99.25 & < 100.25	DL % < 99.25	
3	Reduction in >= 3 time provisionals	Total cases where reading not taken for >=3 times	RCM	20	0%	N/A	>0%	
4	Adherence to schedule	Total cycles delayed in comparison to predefined schedule for a month	RCM	15	0 Cycles	>=1 Cycle where delay is for 1 day only	In all other cases	
5	Clearance of Dummy MRU cases on monthly basis - SLCC	Number of pending cases in a month, having age more than 7 days (after meter installation)	BET	10	0 cases	N/A	>0 Cases	
6	First bill not generated - SLCC	Number of pending cases in a month (cases where first bill has not been generated and has crossed 40 days from the date of meter installation)	BET	10	0 cases	N/A	>0 Cases	

**K. Enforcement and Mobile Surveillance
Score Card**

Draft Performance Evaluation Score Card for Enforcement SLA								
S. No.	Parameters	Evaluation Criteria	Information source	Score Weightage	SCORE ASSIGNMENT			Remarks
A	Operational Performance			100	10	5	0	
I	Enforcement - I Dept (Inspection)							
1	Manpower availability	Instances reported in following categories by team leaders						
1.1		Not providing inspection team for odd hours (5:30 PM to 09:00 AM) or holiday	Enforcement-I	15	No instance	N/A	1 or more such instances	
1.2		Non providing substitute in absence of any personnel / manpower	Enforcement-I	15	No instance	N/A	1 or more such instances	
2	Instances of mistakes / errors / delays	Instances reported in following categories by team leaders						
2.1		Inspection assistance	Enforcement-I	10	No instance	1 Instance	more than 1 instances	
2.2		Punching assistance	Enforcement-I	10	No instance	1 instance	more than 1 instances	
2.3		Store assistance	Enforcement-I	5	No instance	1 Instance	more than 1 instances	
2.4		Backend support	Enforcement-I	5	No instance	1 Instance	more than 1 instances	

3	Dropping of cases	Cases dropped due to the reasons attributed to Vendor. i.e. poor videography etc.	Enforcement-II	10	No instance	N/A	1 or more such instance	
II	Enforcement - II Dept (Billing)							
4	Instances of mistakes / errors / delays	Instances reported in following categories by AO						
4.1		Punching assistance	Enforcement-II	10	No instance	1 Instance	more than 1 instances	
4.2		Assessment assistance	Enforcement-II	10	No instance	1 Instance	more than 1 instances	
4.3		Backend support	Enforcement-II	10	No instance	1 Instance	more than 1 instances	

**II - Mobile Surveillance
Score Card**

Performance Evaluation Score Card for Surveillance SLA								
S. No.	Parameters	Evaluation Criteria	Information source	Score Weightage	SCORE ASSIGNMENT			Remarks
A	Operational Performance			100	10	5	0	
1	Manpower availability (Non providing substitute in absence of any personnel / manpower)	Total instances reported	Surveillance	25	No absence / absence with provision of substitute	1 instance of absence without substitute	More than 1 such instance	
2	Availability of Camera & Mobile phones & other tools and tackles	Verification of Camera , mobile phones & other tools and tackles at field by the officer in charge (random checking of 100% teams for every month) are not in working condition/not available	Head Circle Surveillance	20	No instance	1 instance	More than 1 such instance	
3	Vehicle availability (Any instance of non- providing / providing faulty vehicle)	Total instances reported)	Surveillance	20	No instance	1 instance	More than 1 such instance	

4	Team productivity	No. of cases attended per day per team	Surveillance	15	≥ 30 cases	$< 30 \text{ \& } \geq 20$ cases	< 20 cases	
5	Wrong reporting	Total cases of wrong reporting of factual situation at site / incorrect lead	Surveillance	5	No instance	1 instance	More than 1 such instance	
6	Audit of leads (Cross - checking / audit of at least 1 % leads)	Audit report	Surveillance	5	No deviation	deviation in 10% of cases	deviation in more than 10 % of cases	
7	GPS facility in vehicles	No. of instance reported of fault in GPS of vehicle and not rectified within 24 Hours	Surveillance	5	No instance	1 instance	More than 1 such instance	
8	Engineers reporting without bike	No. of instance reported where Engineers are reporting without bike	Surveillance	5	No instance	1 instance	More than 1 such instance	

L. MMG

Score Card

Annexure-VI: Score Card

Performance Evaluation Score card for Meter Testing, Report Processing and Other Services									
S. No.	Parameters	Evaluation Criteria	Information source	Score Weightage	SCORE ASSIGNMENT				
	Operational Performance			100	10	7.5	5.0	2.5	0
1	Testing of Single Phase & 3Phase Meters	SLA Time Line	SAP-ISU	30	100% Cases with in SLA	98% to 99.9% Cases with SLA	95% to 97.9% Cases with in SLA	90.1% to 94.9% Cases within SLA	<=90% Cases with in SLA
2	Processing of Meter Testing applications through On Line Mobile Application	Percentage of Cases Punched through Mobile Application from Site	Mobile Application Data	5	>95%	>90% to <=95%	>85% to <=90%	>80% to <=85%	<=80%
3	Meter Testing Site Photograph	Percentage of Photographs Provided	SAP-ISU	5	>98%	>95% to <=98%	>90% to <=95%	>85% to <=90%	<=85%
4	Punching of Reports in SAP with Uploading.	Percentage of Reports Punched with in 2-Days of Activity Date	SAP-ISU	35	>99% in Next-2-Days	>95% to <=99% in Next-2-Days	>90% to <=95% in Next-2-Days	>85% to <=90% in Next-2-Days	<=85% in Next-2-Days
5	Compliance of Uniforms for Testing Teams	Availability of Uniform for Meter Testing Teams	Inspection Report	5	100% Compliance	NA	NA	NA	Any Non Compliance Reported

6	Calibration of Test Equipments	Calibration Certificate & Monthly Inspection Report	Inspection Report	10	100% Compliance	NA	NA	NA	Any Non Compliance Reported
7	Compliance for Safety Gears, Tools, Test Equipments	Availability of Safety Gears & Tools with Meter Testing Teams	Inspection Report	5	100% Compliance	NA	NA	NA	Any Non Compliance Reported
8	Compliance for Safety Talk	Twice in the Month	Inspection Report	5	100% Compliance	NA	NA	NA	Any Non Compliance Reported

M. Master Score Card

MASTER SCORE CARD - BUSINESS CONTRACT				
S.No	Contract Name	Weightage	Score Achived out of 10	Final Score
1	Meter Reading and Bill Distribution	-	-	-
a	MeterReading	20%		
b	Bill distribution	12%		
2	Recovery & Disconnection	14%		
3	Enforcement & Mobile Surveillance	-		
a	Enforcement	12%		
b	Mobile Surveillance	6%		
4	CMG (Connection Management Group)	8%		
5	CHD (Customer Help Desk)	7%		
6	Data Center (for Revenue Cycle Management)	5%		
7	MLCC (Medium Load Cunsumer Cell)	4%		
8	Meter Management Group	4%		
9	Energy Audit	2%		
10	RCM	2%		
11	Meter Auditor	2%		
12	Photography & Video Recording	2%		
TOTAL		100%		

ANNEXURE-F – Division wise Monthly Target Download Percentage For SLCC Consumers

SDO	District	Base Month (Actual Feb'20 DL%)	Actual Apr'22	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12	Download Target for 1year	Targ grow for 1year
2510	ALN	98.75%	96.52%	98.93%	98.96%	98.99%	99.01%	99.06%	99.11%	99.16%	99.20%	99.24%	99.27%	99.30%	99.33%	99.33%	0.59'
2511	KHP	98.97%	97.52%	98.98%	99.00%	99.02%	99.04%	99.07%	99.10%	99.13%	99.16%	99.19%	99.21%	99.23%	99.25%	99.25%	0.28'
2530	NHP	99.05%	98.26%	98.94%	98.96%	98.98%	99.00%	99.05%	99.09%	99.13%	99.17%	99.20%	99.23%	99.25%	99.28%	99.28%	0.23'
2540	NZD	99.04%	98.00%	99.04%	99.05%	99.07%	99.09%	99.12%	99.15%	99.18%	99.21%	99.23%	99.25%	99.28%	99.30%	99.30%	0.26'
2541	SVR	97.12%	96.76%	97.16%	97.28%	97.40%	97.52%	97.74%	97.96%	98.17%	98.39%	98.54%	98.68%	98.83%	98.97%	98.97%	1.85'
2542	NFC	96.29%	94.35%	96.56%	96.71%	96.86%	97.02%	97.29%	97.57%	97.85%	98.12%	98.31%	98.49%	98.68%	98.86%	98.86%	2.57'
South-1		98.20%	96.84%	98.27%	98.33%	98.39%	98.45%	98.55%	98.66%	98.77%	98.88%	98.95%	99.02%	99.09%	99.17%	99.17%	0.97'
2520	SKT	98.57%	96.79%	98.57%	98.62%	98.66%	98.71%	98.79%	98.87%	98.95%	99.04%	99.09%	99.14%	99.20%	99.25%	99.25%	0.69'
2521	VKJ	97.96%	89.48%	98.02%	98.09%	98.17%	98.24%	98.37%	98.50%	98.63%	98.76%	98.85%	98.94%	99.02%	99.11%	99.11%	1.15'
2550	RKP	98.84%	97.39%	98.89%	98.92%	98.94%	98.97%	99.01%	99.05%	99.10%	99.14%	99.17%	99.20%	99.22%	99.25%	99.25%	0.41'
2551	HKS	98.92%	97.83%	98.81%	98.84%	98.87%	98.90%	98.95%	99.00%	99.05%	99.10%	99.13%	99.17%	99.20%	99.23%	99.23%	0.31'
South-2		98.55%	94.80%	98.57%	98.62%	98.66%	98.70%	98.78%	98.86%	98.93%	99.01%	99.06%	99.11%	99.16%	99.21%	99.21%	0.66'
BRPL South		98.38%	96.07%	98.42%	98.47%	98.52%	98.57%	98.67%	98.76%	98.85%	98.94%	99.00%	99.07%	99.13%	99.19%	99.19%	0.81'
2661	DWK	98.43%	93.49%	98.66%	98.71%	98.75%	98.80%	98.88%	98.96%	99.04%	99.12%	99.17%	99.23%	99.28%	99.33%	99.33%	0.90'
2610	JKP	98.97%	98.35%	98.82%	98.85%	98.88%	98.90%	98.95%	99.00%	99.05%	99.10%	99.13%	99.17%	99.20%	99.23%	99.23%	0.26'
2660	PLM	98.72%	97.21%	98.35%	98.41%	98.46%	98.51%	98.61%	98.70%	98.80%	98.89%	98.96%	99.02%	99.08%	99.14%	99.14%	0.43'
2652	MGN	98.20%	96.54%	98.27%	98.33%	98.39%	98.45%	98.56%	98.67%	98.78%	98.89%	98.97%	99.04%	99.11%	99.19%	99.19%	0.99'
2651	UTN	99.04%	97.81%	99.06%	99.08%	99.09%	99.10%	99.13%	99.15%	99.17%	99.20%	99.21%	99.23%	99.24%	99.26%	99.26%	0.22'
2640	PJB	98.65%	97.17%	98.66%	98.69%	98.73%	98.77%	98.84%	98.90%	98.97%	99.04%	99.09%	99.13%	99.18%	99.22%	99.22%	0.58'
2650	VKP	97.98%	95.34%	98.01%	98.08%	98.16%	98.23%	98.36%	98.50%	98.63%	98.76%	98.85%	98.94%	99.02%	99.11%	99.11%	1.13'
West-1		97.10%	95.44%	19.73%	19.74%	19.75%	19.75%	19.77%	19.78%	19.79%	19.81%	19.82%	19.83%	19.84%	19.84%	19.84%	-77.21'
2641	TGN	96.86%	97.56%	96.92%	97.05%	97.18%	97.31%	97.54%	97.78%	98.01%	98.24%	98.40%	98.55%	98.71%	98.86%	98.86%	2.00'
2631	MDK	96.60%	97.55%	96.42%	96.58%	96.74%	96.90%	97.19%	97.48%	97.77%	98.06%	98.25%	98.45%	98.64%	98.83%	98.83%	2.23'
2621	JFP	98.01%	97.03%	98.07%	98.14%	98.21%	98.28%	98.40%	98.52%	98.64%	98.77%	98.85%	98.93%	99.01%	99.09%	99.09%	1.08'
2620	NJF	96.76%	95.04%	95.08%	95.32%	95.55%	95.78%	96.20%	96.61%	97.03%	97.44%	97.72%	98.00%	98.28%	98.56%	98.56%	1.79'
2630	NGL	97.26%	93.27%	97.39%	97.49%	97.60%	97.71%	97.91%	98.11%	98.30%	98.50%	98.63%	98.76%	98.90%	99.03%	99.03%	1.76'
West-2		98.30%	96.62%	156.40%	156.54%	156.68%	156.81%	157.06%	157.31%	157.56%	157.81%	157.98%	158.15%	158.31%	158.48%	158.48%	60.18'
BRPL West		97.70%	96.21%	88.06%	88.14%	88.21%	88.28%	88.42%	88.55%	88.68%	88.81%	88.90%	88.99%	89.08%	89.16%	89.16%	-8.54'
BRPL		98.04%	96.15%	93.24%	93.30%	93.37%	93.43%	93.54%	93.65%	93.77%	93.88%	93.95%	94.03%	94.10%	94.18%	94.18%	-3.86'

ANNEXURE-G – Cycle Wise Target Download Percentage For SLCC Consumers

SDO	District	New Cyc Code	Actual Apr'22	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12	Download Target for 1year	Target growth for 1year
2510	ALN	11	97.37%	98.98%	98.99%	99.01%	99.03%	99.06%	99.10%	99.13%	99.16%	99.18%	99.21%	99.23%	99.25%	99.25%	0.29%
2510	ALN	12	97.37%	98.27%	98.34%	98.40%	98.47%	98.59%	98.70%	98.82%	98.94%	99.02%	99.09%	99.17%	99.25%	99.25%	1.04%
2510	ALN	13	96.37%	98.85%	98.88%	98.90%	98.93%	98.98%	99.03%	99.07%	99.12%	99.15%	99.19%	99.22%	99.25%	99.25%	0.43%
2510	ALN	14	97.04%	98.85%	98.88%	98.90%	98.93%	98.98%	99.03%	99.07%	99.12%	99.15%	99.19%	99.22%	99.25%	99.25%	0.43%
2510	ALN	21	96.18%	99.13%	99.14%	99.15%	99.16%	99.17%	99.18%	99.20%	99.21%	99.22%	99.23%	99.24%	99.25%	99.25%	0.12%
2510	ALN	22	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%
2510	ALN	23	96.14%	98.94%	98.96%	98.98%	99.00%	99.04%	99.07%	99.11%	99.15%	99.17%	99.20%	99.22%	99.25%	99.25%	0.33%
2510	ALN	24	97.18%	98.89%	98.92%	98.94%	98.96%	99.01%	99.05%	99.09%	99.14%	99.16%	99.19%	99.22%	99.25%	99.25%	0.38%
2510	ALN	JJ	94.86%	98.47%	98.52%	98.57%	98.63%	98.72%	98.81%	98.91%	99.00%	99.06%	99.13%	99.19%	99.25%	99.25%	0.83%
2511	KHP	11	97.61%	99.00%	99.02%	99.04%	99.05%	99.08%	99.11%	99.14%	99.17%	99.19%	99.21%	99.23%	99.25%	99.25%	0.26%
2511	KHP	12	97.36%	99.00%	99.02%	99.03%	99.05%	99.08%	99.11%	99.14%	99.17%	99.19%	99.21%	99.23%	99.25%	99.25%	0.27%
2511	KHP	13	97.72%	99.14%	99.15%	99.15%	99.16%	99.18%	99.19%	99.20%	99.21%	99.22%	99.23%	99.24%	99.25%	99.25%	0.12%
2511	KHP	14	97.60%	99.02%	99.04%	99.05%	99.07%	99.09%	99.12%	99.15%	99.18%	99.20%	99.21%	99.23%	99.25%	99.25%	0.24%
2511	KHP	21	97.71%	98.97%	98.99%	99.01%	99.02%	99.06%	99.09%	99.13%	99.16%	99.18%	99.20%	99.23%	99.25%	99.25%	0.30%
2511	KHP	22	97.27%	98.63%	98.67%	98.71%	98.75%	98.83%	98.90%	98.98%	99.05%	99.10%	99.15%	99.20%	99.25%	99.25%	0.66%
2511	KHP	23	98.17%	99.03%	99.04%	99.06%	99.07%	99.10%	99.12%	99.15%	99.18%	99.20%	99.21%	99.23%	99.25%	99.25%	0.24%
2511	KHP	24	97.08%	99.11%	99.12%	99.13%	99.14%	99.15%	99.17%	99.19%	99.20%	99.22%	99.23%	99.24%	99.25%	99.25%	0.15%
2511	KHP	JJ	96.31%	98.94%	98.96%	98.98%	99.00%	99.04%	99.08%	99.11%	99.15%	99.18%	99.20%	99.23%	99.25%	99.25%	0.33%
2520	SKT	11	98.52%	99.19%	99.19%	99.20%	99.20%	99.21%	99.21%	99.22%	99.23%	99.23%	99.24%	99.24%	99.25%	99.25%	0.07%
2520	SKT	12	97.59%	98.17%	98.24%	98.32%	98.39%	98.52%	98.65%	98.78%	98.91%	98.99%	99.08%	99.16%	99.25%	99.25%	1.15%
2520	SKT	13	98.04%	98.81%	98.84%	98.87%	98.90%	98.95%	99.01%	99.06%	99.11%	99.15%	99.18%	99.22%	99.25%	99.25%	0.47%
2520	SKT	21	98.26%	98.19%	98.26%	98.33%	98.40%	98.53%	98.66%	98.78%	98.91%	99.00%	99.08%	99.17%	99.25%	99.25%	1.13%
2520	SKT	22	89.12%	97.99%	98.06%	98.13%	98.19%	98.32%	98.44%	98.56%	98.68%	98.76%	98.84%	98.92%	99.00%	99.00%	1.07%
2520	SKT	23	98.36%	98.98%	99.00%	99.02%	99.04%	99.07%	99.10%	99.13%	99.16%	99.19%	99.21%	99.23%	99.25%	99.25%	0.29%
2520	SKT	24	98.63%	99.79%	99.79%	99.79%	99.79%	99.79%	99.79%	99.79%	99.79%	99.79%	99.79%	99.79%	99.79%	99.79%	0.00%
2520	SKT	25	98.16%	98.70%	98.74%	98.77%	98.81%	98.87%	98.94%	99.01%	99.07%	99.12%	99.16%	99.21%	99.25%	99.25%	0.59%
2520	SKT	JJ	96.24%	97.30%	97.42%	97.53%	97.64%	97.85%	98.05%	98.25%	98.46%	98.59%	98.73%	98.86%	99.00%	99.00%	1.81%
2521	VKJ	11	98.23%	99.02%	99.04%	99.05%	99.07%	99.09%	99.12%	99.15%	99.18%	99.19%	99.21%	99.23%	99.25%	99.25%	0.25%
2521	VKJ	12	96.71%	97.93%	98.00%	98.07%	98.14%	98.27%	98.40%	98.53%	98.66%	98.74%	98.83%	98.91%	99.00%	99.00%	1.15%

2521	VKJ	13	96.99%	97.79%	97.87%	97.95%	98.03%	98.18%	98.32%	98.47%	98.61%	98.71%	98.81%	98.90%	99.00%	99.00%	1.29%
2521	VKJ	21	77.77%	98.16%	98.24%	98.31%	98.38%	98.51%	98.64%	98.77%	98.90%	98.99%	99.08%	99.16%	99.25%	99.25%	1.16%
2521	VKJ	22	63.79%	98.25%	98.31%	98.38%	98.45%	98.57%	98.69%	98.81%	98.93%	99.01%	99.09%	99.17%	99.25%	99.25%	1.07%
2521	VKJ	23	98.03%	99.11%	99.12%	99.13%	99.14%	99.15%	99.17%	99.19%	99.20%	99.22%	99.23%	99.24%	99.25%	99.25%	0.15%
2521	VKJ	24	92.50%	97.20%	97.32%	97.44%	97.56%	97.78%	97.99%	98.21%	98.43%	98.57%	98.71%	98.86%	99.00%	99.00%	1.92%
2521	VKJ	25	96.86%	97.83%	97.91%	97.99%	98.07%	98.21%	98.35%	98.49%	98.63%	98.72%	98.81%	98.91%	99.00%	99.00%	1.24%
2521	VKJ	JJ	94.23%	96.89%	97.03%	97.17%	97.31%	97.56%	97.82%	98.07%	98.32%	98.49%	98.66%	98.83%	99.00%	99.00%	2.25%
2530	NHP	11	98.76%	99.15%	99.16%	99.17%	99.17%	99.19%	99.20%	99.21%	99.22%	99.23%	99.23%	99.24%	99.25%	99.25%	0.10%
2530	NHP	12	98.58%	99.11%	99.12%	99.13%	99.14%	99.15%	99.17%	99.19%	99.20%	99.22%	99.23%	99.24%	99.25%	99.25%	0.15%
2530	NHP	13	97.98%	99.29%	99.29%	99.29%	99.29%	99.29%	99.29%	99.29%	99.29%	99.29%	99.29%	99.29%	99.29%	99.29%	0.00%
2530	NHP	14	98.47%	99.43%	99.43%	99.43%	99.43%	99.43%	99.43%	99.43%	99.43%	99.43%	99.43%	99.43%	99.43%	99.43%	0.00%
2530	NHP	21	98.06%	98.94%	98.96%	98.98%	99.00%	99.04%	99.08%	99.11%	99.15%	99.18%	99.20%	99.23%	99.25%	99.25%	0.33%
2530	NHP	22	97.13%	96.49%	96.66%	96.83%	96.99%	97.29%	97.60%	97.90%	98.20%	98.40%	98.60%	98.80%	99.00%	99.00%	2.68%
2530	NHP	23	98.90%	99.38%	99.38%	99.38%	99.38%	99.38%	99.38%	99.38%	99.38%	99.38%	99.38%	99.38%	99.38%	99.38%	0.00%
2530	NHP	24	98.72%	99.42%	99.42%	99.42%	99.42%	99.42%	99.42%	99.42%	99.42%	99.42%	99.42%	99.42%	99.42%	99.42%	0.00%
2530	NHP	JJ	97.55%	99.20%	99.20%	99.21%	99.21%	99.22%	99.22%	99.23%	99.23%	99.24%	99.24%	99.25%	99.25%	99.25%	0.05%
2540	NZD	11	97.77%	98.50%	98.55%	98.60%	98.65%	98.74%	98.83%	98.92%	99.01%	99.07%	99.13%	99.19%	99.25%	99.25%	0.80%
2540	NZD	12	98.03%	99.11%	99.12%	99.13%	99.14%	99.16%	99.17%	99.19%	99.21%	99.22%	99.23%	99.24%	99.25%	99.25%	0.15%
2540	NZD	13	98.49%	98.88%	98.91%	98.93%	98.96%	99.00%	99.04%	99.09%	99.13%	99.16%	99.19%	99.22%	99.25%	99.25%	0.39%
2540	NZD	14	98.63%	98.98%	99.00%	99.02%	99.03%	99.07%	99.10%	99.13%	99.16%	99.19%	99.21%	99.23%	99.25%	99.25%	0.29%
2540	NZD	21	97.32%	99.32%	99.32%	99.32%	99.32%	99.32%	99.32%	99.32%	99.32%	99.32%	99.32%	99.32%	99.32%	99.32%	0.00%
2540	NZD	22	97.94%	99.34%	99.34%	99.34%	99.34%	99.34%	99.34%	99.34%	99.34%	99.34%	99.34%	99.34%	99.34%	99.34%	0.00%
2540	NZD	23	97.98%	99.39%	99.39%	99.39%	99.39%	99.39%	99.39%	99.39%	99.39%	99.39%	99.39%	99.39%	99.39%	99.39%	0.00%
2540	NZD	24	98.19%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	0.00%
2540	NZD	JJ	96.59%	98.43%	98.49%	98.54%	98.60%	98.69%	98.79%	98.89%	98.99%	99.05%	99.12%	99.18%	99.25%	99.25%	0.87%
2541	SVR	11	96.60%	97.12%	97.25%	97.37%	97.50%	97.72%	97.95%	98.17%	98.40%	98.55%	98.70%	98.85%	99.00%	99.00%	2.01%
2541	SVR	12	96.86%	96.59%	96.75%	96.91%	97.07%	97.36%	97.65%	97.94%	98.23%	98.42%	98.61%	98.81%	99.00%	99.00%	2.57%
2541	SVR	13	97.31%	97.42%	97.52%	97.63%	97.73%	97.92%	98.11%	98.30%	98.49%	98.62%	98.75%	98.87%	99.00%	99.00%	1.69%
2541	SVR	14	98.44%	98.53%	98.58%	98.63%	98.68%	98.76%	98.85%	98.93%	99.02%	99.08%	99.14%	99.19%	99.25%	99.25%	0.76%
2541	SVR	21	95.05%	97.11%	97.24%	97.36%	97.49%	97.72%	97.94%	98.17%	98.40%	98.55%	98.70%	98.85%	99.00%	99.00%	2.02%
2541	SVR	22	96.93%	97.51%	97.61%	97.71%	97.81%	97.99%	98.17%	98.35%	98.52%	98.64%	98.76%	98.88%	99.00%	99.00%	1.58%
2541	SVR	23	96.55%	96.71%	96.86%	97.02%	97.17%	97.44%	97.72%	97.99%	98.27%	98.45%	98.63%	98.82%	99.00%	99.00%	2.44%
2541	SVR	24	97.37%	97.82%	97.90%	97.97%	98.05%	98.19%	98.34%	98.48%	98.62%	98.72%	98.81%	98.91%	99.00%	99.00%	1.26%
2541	SVR	JJ	94.92%	95.59%	95.79%	95.98%	96.18%	96.52%	96.87%	97.22%	97.57%	97.80%	98.04%	98.27%	98.50%	98.50%	3.10%
2542	NFC	11	88.37%	97.21%	97.33%	97.45%	97.57%	97.78%	98.00%	98.21%	98.43%	98.57%	98.71%	98.86%	99.00%	99.00%	1.91%

2542	NFC	12	96.57%	97.51%	97.60%	97.70%	97.80%	97.98%	98.16%	98.34%	98.52%	98.64%	98.76%	98.88%	99.00%	99.00%	1.59%
2542	NFC	13	96.67%	97.14%	97.26%	97.38%	97.51%	97.73%	97.96%	98.18%	98.40%	98.55%	98.70%	98.85%	99.00%	99.00%	1.99%
2542	NFC	14	96.15%	97.00%	97.13%	97.26%	97.40%	97.64%	97.88%	98.12%	98.36%	98.52%	98.68%	98.84%	99.00%	99.00%	2.14%
2542	NFC	21	95.83%	96.67%	96.83%	96.98%	97.14%	97.42%	97.70%	97.98%	98.26%	98.44%	98.63%	98.81%	99.00%	99.00%	2.48%
2542	NFC	22	96.14%	96.95%	97.09%	97.23%	97.36%	97.61%	97.85%	98.10%	98.35%	98.51%	98.67%	98.84%	99.00%	99.00%	2.18%
2542	NFC	23	93.84%	94.17%	94.44%	94.72%	94.99%	95.48%	95.97%	96.46%	96.94%	97.27%	97.60%	97.92%	98.25%	98.25%	4.35%
2542	NFC	24	91.70%	96.29%	96.47%	96.65%	96.83%	97.15%	97.48%	97.81%	98.13%	98.35%	98.57%	98.78%	99.00%	99.00%	2.89%
2542	NFC	JJ	94.30%	96.07%	96.23%	96.39%	96.55%	96.85%	97.14%	97.43%	97.72%	97.92%	98.11%	98.31%	98.50%	98.50%	2.60%
2550	RKP	11	97.41%	99.07%	99.09%	99.10%	99.11%	99.13%	99.15%	99.17%	99.19%	99.21%	99.22%	99.24%	99.25%	99.25%	0.19%
2550	RKP	12	98.50%	99.28%	99.28%	99.28%	99.28%	99.28%	99.28%	99.28%	99.28%	99.28%	99.28%	99.28%	99.28%	99.28%	0.00%
2550	RKP	13	98.73%	99.18%	99.19%	99.19%	99.20%	99.21%	99.21%	99.22%	99.23%	99.23%	99.24%	99.24%	99.25%	99.25%	0.07%
2550	RKP	14	96.56%	98.77%	98.80%	98.84%	98.87%	98.92%	98.98%	99.04%	99.10%	99.14%	99.17%	99.21%	99.25%	99.25%	0.51%
2550	RKP	21	95.31%	98.17%	98.24%	98.31%	98.38%	98.51%	98.64%	98.77%	98.90%	98.99%	99.08%	99.16%	99.25%	99.25%	1.15%
2550	RKP	22	98.01%	99.04%	99.05%	99.07%	99.08%	99.11%	99.13%	99.16%	99.18%	99.20%	99.22%	99.23%	99.25%	99.25%	0.22%
2550	RKP	23	95.59%	98.73%	98.76%	98.80%	98.83%	98.90%	98.96%	99.02%	99.08%	99.12%	99.17%	99.21%	99.25%	99.25%	0.56%
2550	RKP	24	98.61%	99.21%	99.22%	99.22%	99.22%	99.23%	99.23%	99.23%	99.24%	99.24%	99.24%	99.25%	99.25%	99.25%	0.04%
2550	RKP	JJ	96.89%	98.59%	98.63%	98.68%	98.72%	98.80%	98.88%	98.96%	99.04%	99.09%	99.14%	99.20%	99.25%	99.25%	0.70%
2551	HKS	11	98.31%	98.98%	99.00%	99.02%	99.04%	99.07%	99.10%	99.13%	99.17%	99.19%	99.21%	99.23%	99.25%	99.25%	0.28%
2551	HKS	12	97.86%	99.10%	99.11%	99.12%	99.13%	99.15%	99.17%	99.18%	99.20%	99.21%	99.23%	99.24%	99.25%	99.25%	0.16%
2551	HKS	13	97.69%	99.02%	99.04%	99.05%	99.07%	99.10%	99.12%	99.15%	99.18%	99.20%	99.21%	99.23%	99.25%	99.25%	0.24%
2551	HKS	14	98.27%	99.18%	99.18%	99.19%	99.19%	99.20%	99.21%	99.22%	99.23%	99.23%	99.24%	99.24%	99.25%	99.25%	0.07%
2551	HKS	21	98.59%	98.95%	98.97%	98.99%	99.01%	99.05%	99.08%	99.12%	99.16%	99.18%	99.20%	99.23%	99.25%	99.25%	0.32%
2551	HKS	22	98.13%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	99.36%	0.00%
2551	HKS	23	94.99%	98.44%	98.49%	98.55%	98.60%	98.70%	98.80%	98.89%	98.99%	99.06%	99.12%	99.19%	99.25%	99.25%	0.86%
2551	HKS	24	95.70%	97.93%	98.01%	98.08%	98.15%	98.28%	98.40%	98.53%	98.66%	98.74%	98.83%	98.91%	99.00%	99.00%	1.14%
2551	HKS	JJ	96.61%	98.34%	98.40%	98.46%	98.52%	98.63%	98.74%	98.85%	98.96%	99.03%	99.10%	99.18%	99.25%	99.25%	0.97%
2610	W1JKP	11	98.48%	98.83%	98.86%	98.89%	98.92%	98.97%	99.02%	99.07%	99.12%	99.15%	99.18%	99.22%	99.25%	99.25%	0.44%
2610	W1JKP	12	97.89%	98.67%	98.71%	98.75%	98.79%	98.86%	98.93%	99.00%	99.06%	99.11%	99.16%	99.20%	99.25%	99.25%	0.62%
2610	W1JKP	13	98.41%	99.22%	99.22%	99.23%	99.23%	99.23%	99.23%	99.24%	99.24%	99.24%	99.25%	99.25%	99.25%	99.25%	0.03%
2610	W1JKP	14	98.68%	99.25%	99.25%	99.25%	99.25%	99.25%	99.25%	99.25%	99.25%	99.25%	99.25%	99.25%	99.25%	99.25%	0.00%
2610	W1JKP	21	98.65%	99.33%	99.33%	99.33%	99.33%	99.33%	99.33%	99.33%	99.33%	99.33%	99.33%	99.33%	99.33%	99.33%	0.00%
2610	W1JKP	22	98.52%	98.91%	98.93%	98.95%	98.97%	99.02%	99.06%	99.10%	99.14%	99.17%	99.19%	99.22%	99.25%	99.25%	0.37%
2610	W1JKP	23	98.42%	99.09%	99.10%	99.11%	99.12%	99.14%	99.16%	99.18%	99.20%	99.21%	99.22%	99.24%	99.25%	99.25%	0.17%
2610	W1JKP	24	98.03%	98.96%	98.98%	98.99%	99.01%	99.05%	99.09%	99.12%	99.16%	99.18%	99.20%	99.23%	99.25%	99.25%	0.31%
2610	W1JKP	JJ	97.06%	97.13%	97.25%	97.38%	97.50%	97.73%	97.95%	98.18%	98.40%	98.55%	98.70%	98.85%	99.00%	99.00%	2.00%

2620	W2NJF	11	94.69%	97.29%	97.40%	97.52%	97.63%	97.84%	98.04%	98.25%	98.45%	98.59%	98.73%	98.86%	99.00%	99.00%	1.83%
2620	W2NJF	12	94.18%	96.91%	97.05%	97.19%	97.33%	97.58%	97.83%	98.08%	98.33%	98.50%	98.67%	98.83%	99.00%	99.00%	2.23%
2620	W2NJF	13	95.02%	96.51%	96.68%	96.84%	97.01%	97.31%	97.61%	97.91%	98.20%	98.40%	98.60%	98.80%	99.00%	99.00%	2.65%
2620	W2NJF	14	95.31%	97.25%	97.37%	97.48%	97.60%	97.81%	98.02%	98.23%	98.44%	98.58%	98.72%	98.86%	99.00%	99.00%	1.87%
2620	W2NJF	15	95.18%	97.09%	97.22%	97.34%	97.47%	97.70%	97.93%	98.16%	98.39%	98.54%	98.69%	98.85%	99.00%	99.00%	2.04%
2620	W2NJF	21	94.64%	96.57%	96.74%	96.90%	97.06%	97.35%	97.64%	97.93%	98.22%	98.42%	98.61%	98.81%	99.00%	99.00%	2.59%
2620	W2NJF	22	95.27%	97.18%	97.30%	97.42%	97.54%	97.76%	97.98%	98.20%	98.42%	98.56%	98.71%	98.85%	99.00%	99.00%	1.94%
2620	W2NJF	23	96.00%	97.63%	97.72%	97.81%	97.90%	98.07%	98.23%	98.40%	98.56%	98.67%	98.78%	98.89%	99.00%	99.00%	1.46%
2620	W2NJF	JJ	94.35%	79.33%	80.38%	81.42%	82.47%	84.35%	86.23%	88.11%	89.99%	91.24%	92.49%	93.75%	95.00%	95.00%	16.71%
2621	W2JFR	11	96.26%	98.03%	98.09%	98.16%	98.22%	98.34%	98.46%	98.57%	98.69%	98.77%	98.84%	98.92%	99.00%	99.00%	1.04%
2621	W2JFR	12	96.76%	97.82%	97.90%	97.97%	98.05%	98.20%	98.34%	98.48%	98.62%	98.72%	98.81%	98.91%	99.00%	99.00%	1.26%
2621	W2JFR	13	98.87%	98.32%	98.38%	98.45%	98.51%	98.62%	98.73%	98.84%	98.95%	99.03%	99.10%	99.18%	99.25%	99.25%	0.99%
2621	W2JFR	14	97.97%	97.99%	98.05%	98.12%	98.19%	98.31%	98.43%	98.55%	98.68%	98.76%	98.84%	98.92%	99.00%	99.00%	1.08%
2621	W2JFR	15	96.41%	98.01%	98.08%	98.14%	98.21%	98.33%	98.45%	98.57%	98.68%	98.76%	98.84%	98.92%	99.00%	99.00%	1.05%
2621	W2JFR	21	96.44%	97.37%	97.48%	97.59%	97.70%	97.89%	98.09%	98.28%	98.48%	98.61%	98.74%	98.87%	99.00%	99.00%	1.74%
2621	W2JFR	22	97.27%	98.36%	98.42%	98.48%	98.54%	98.65%	98.75%	98.86%	98.97%	99.04%	99.11%	99.18%	99.25%	99.25%	0.95%
2621	W2JFR	23	96.15%	98.66%	98.70%	98.74%	98.78%	98.85%	98.92%	98.99%	99.06%	99.11%	99.16%	99.20%	99.25%	99.25%	0.63%
2630	W2NGL	11	95.71%	97.32%	97.43%	97.54%	97.66%	97.86%	98.06%	98.26%	98.46%	98.60%	98.73%	98.87%	99.00%	99.00%	1.79%
2630	W2NGL	12	96.71%	98.65%	98.69%	98.73%	98.77%	98.84%	98.92%	98.99%	99.06%	99.11%	99.15%	99.20%	99.25%	99.25%	0.64%
2630	W2NGL	13	93.65%	96.33%	96.51%	96.69%	96.86%	97.18%	97.50%	97.82%	98.15%	98.36%	98.57%	98.79%	99.00%	99.00%	2.85%
2630	W2NGL	14	95.06%	97.72%	97.80%	97.89%	97.98%	98.13%	98.28%	98.44%	98.59%	98.69%	98.80%	98.90%	99.00%	99.00%	1.37%
2630	W2NGL	15	95.83%	97.38%	97.49%	97.60%	97.70%	97.90%	98.09%	98.29%	98.48%	98.61%	98.74%	98.87%	99.00%	99.00%	1.73%
2630	W2NGL	21	94.60%	97.20%	97.32%	97.44%	97.56%	97.77%	97.99%	98.21%	98.42%	98.57%	98.71%	98.86%	99.00%	99.00%	1.92%
2630	W2NGL	22	94.65%	97.32%	97.44%	97.55%	97.66%	97.86%	98.06%	98.26%	98.46%	98.60%	98.73%	98.87%	99.00%	99.00%	1.79%
2630	W2NGL	23	78.91%	97.35%	97.46%	97.57%	97.68%	97.88%	98.08%	98.27%	98.47%	98.60%	98.74%	98.87%	99.00%	99.00%	1.76%
2630	W2NGL	JJ	95.62%	97.19%	97.31%	97.43%	97.55%	97.77%	97.99%	98.20%	98.42%	98.57%	98.71%	98.86%	99.00%	99.00%	1.93%
2631	W2MDK	11	97.54%	98.60%	98.64%	98.69%	98.73%	98.81%	98.89%	98.96%	99.04%	99.09%	99.15%	99.20%	99.25%	99.25%	0.69%
2631	W2MDK	12	97.93%	97.07%	97.20%	97.33%	97.45%	97.69%	97.92%	98.15%	98.38%	98.54%	98.69%	98.85%	99.00%	99.00%	2.06%
2631	W2MDK	13	98.05%	99.00%	99.02%	99.03%	99.05%	99.08%	99.11%	99.14%	99.17%	99.19%	99.21%	99.23%	99.25%	99.25%	0.27%
2631	W2MDK	14	98.09%	93.38%	93.70%	94.03%	94.35%	94.94%	95.52%	96.11%	96.69%	97.08%	97.47%	97.86%	98.25%	98.25%	5.20%
2631	W2MDK	15	97.08%	96.64%	96.79%	96.95%	97.11%	97.39%	97.68%	97.96%	98.24%	98.43%	98.62%	98.81%	99.00%	99.00%	2.52%
2631	W2MDK	21	96.77%	97.71%	97.80%	97.88%	97.97%	98.12%	98.28%	98.43%	98.59%	98.69%	98.79%	98.90%	99.00%	99.00%	1.37%
2631	W2MDK	22	96.66%	94.47%	94.73%	94.98%	95.23%	95.68%	96.14%	96.59%	97.04%	97.34%	97.65%	97.95%	98.25%	98.25%	4.03%
2631	W2MDK	23	97.07%	91.98%	92.40%	92.82%	93.23%	93.99%	94.74%	95.49%	96.24%	96.75%	97.25%	97.75%	98.25%	98.25%	6.69%
2631	W2MDK	JJ	98.17%	98.90%	98.93%	98.95%	98.97%	99.02%	99.06%	99.10%	99.14%	99.17%	99.19%	99.22%	99.25%	99.25%	0.37%

2640	PJB	11	97.63%	98.97%	98.99%	99.01%	99.03%	99.06%	99.10%	99.13%	99.16%	99.18%	99.21%	99.23%	99.25%	99.25%	0.29%
2640	PJB	12	97.51%	98.90%	98.92%	98.94%	98.97%	99.01%	99.05%	99.09%	99.14%	99.17%	99.19%	99.22%	99.25%	99.25%	0.38%
2640	PJB	13	97.19%	98.58%	98.62%	98.67%	98.71%	98.79%	98.87%	98.95%	99.03%	99.09%	99.14%	99.20%	99.25%	99.25%	0.72%
2640	PJB	14	98.25%	99.05%	99.06%	99.08%	99.09%	99.11%	99.14%	99.16%	99.19%	99.20%	99.22%	99.23%	99.25%	99.25%	0.21%
2640	PJB	21	97.43%	98.54%	98.59%	98.63%	98.68%	98.77%	98.85%	98.94%	99.02%	99.08%	99.14%	99.19%	99.25%	99.25%	0.76%
2640	PJB	22	97.62%	98.98%	99.00%	99.02%	99.04%	99.07%	99.10%	99.13%	99.16%	99.19%	99.21%	99.23%	99.25%	99.25%	0.29%
2640	PJB	23	97.81%	99.02%	99.03%	99.05%	99.06%	99.09%	99.12%	99.15%	99.18%	99.19%	99.21%	99.23%	99.25%	99.25%	0.25%
2640	PJB	24	94.27%	98.18%	98.25%	98.32%	98.39%	98.52%	98.65%	98.78%	98.91%	98.99%	99.08%	99.16%	99.25%	99.25%	1.14%
2640	PJB	JJ	96.38%	97.68%	97.77%	97.86%	97.95%	98.10%	98.26%	98.42%	98.58%	98.68%	98.79%	98.89%	99.00%	99.00%	1.41%
2641	TGN	11	97.53%	95.78%	95.96%	96.15%	96.33%	96.65%	96.98%	97.30%	97.63%	97.85%	98.07%	98.28%	98.50%	98.50%	2.90%
2641	TGN	12	98.00%	96.34%	96.51%	96.69%	96.87%	97.19%	97.51%	97.83%	98.15%	98.36%	98.57%	98.79%	99.00%	99.00%	2.84%
2641	TGN	13	97.56%	97.10%	97.23%	97.36%	97.48%	97.71%	97.94%	98.17%	98.39%	98.54%	98.70%	98.85%	99.00%	99.00%	2.02%
2641	TGN	14	97.53%	98.04%	98.10%	98.17%	98.23%	98.35%	98.46%	98.58%	98.69%	98.77%	98.85%	98.92%	99.00%	99.00%	1.02%
2641	TGN	21	97.67%	98.04%	98.10%	98.16%	98.23%	98.34%	98.46%	98.58%	98.69%	98.77%	98.85%	98.92%	99.00%	99.00%	1.03%
2641	TGN	22	97.76%	97.66%	97.75%	97.84%	97.93%	98.09%	98.25%	98.41%	98.57%	98.68%	98.79%	98.89%	99.00%	99.00%	1.43%
2641	TGN	23	97.56%	97.89%	97.97%	98.04%	98.12%	98.25%	98.38%	98.51%	98.65%	98.73%	98.82%	98.91%	99.00%	99.00%	1.18%
2641	TGN	24	96.96%	97.74%	97.82%	97.91%	97.99%	98.14%	98.29%	98.45%	98.60%	98.70%	98.80%	98.90%	99.00%	99.00%	1.34%
2641	TGN	JJ	97.10%	93.71%	94.01%	94.31%	94.62%	95.16%	95.71%	96.25%	96.80%	97.16%	97.52%	97.89%	98.25%	98.25%	4.84%
2650	W1VKP	11	94.23%	97.26%	97.38%	97.49%	97.61%	97.82%	98.03%	98.23%	98.44%	98.58%	98.72%	98.86%	99.00%	99.00%	1.86%
2650	W1VKP	12	94.60%	97.16%	97.29%	97.41%	97.53%	97.75%	97.97%	98.19%	98.41%	98.56%	98.71%	98.85%	99.00%	99.00%	1.96%
2650	W1VKP	13	95.17%	97.58%	97.68%	97.77%	97.87%	98.04%	98.21%	98.38%	98.55%	98.66%	98.77%	98.89%	99.00%	99.00%	1.51%
2650	W1VKP	14	96.71%	98.78%	98.81%	98.84%	98.87%	98.93%	98.99%	99.04%	99.10%	99.14%	99.17%	99.21%	99.25%	99.25%	0.50%
2650	W1VKP	21	95.72%	98.54%	98.58%	98.63%	98.68%	98.77%	98.85%	98.94%	99.02%	99.08%	99.14%	99.19%	99.25%	99.25%	0.76%
2650	W1VKP	22	96.66%	99.00%	99.02%	99.03%	99.05%	99.08%	99.11%	99.14%	99.17%	99.19%	99.21%	99.23%	99.25%	99.25%	0.27%
2650	W1VKP	23	96.03%	98.61%	98.65%	98.69%	98.74%	98.81%	98.89%	98.97%	99.05%	99.10%	99.15%	99.20%	99.25%	99.25%	0.68%
2650	W1VKP	24	94.69%	97.94%	98.01%	98.08%	98.15%	98.28%	98.41%	98.53%	98.66%	98.75%	98.83%	98.92%	99.00%	99.00%	1.13%
2650	W1VKP	JJ	93.69%	97.23%	97.35%	97.46%	97.58%	97.79%	98.01%	98.22%	98.43%	98.57%	98.72%	98.86%	99.00%	99.00%	1.89%
2651	W1UTN	11	98.08%	98.88%	98.90%	98.93%	98.95%	99.00%	99.04%	99.09%	99.13%	99.16%	99.19%	99.22%	99.25%	99.25%	0.40%
2651	W1UTN	12	97.58%	99.07%	99.09%	99.10%	99.11%	99.13%	99.15%	99.17%	99.19%	99.21%	99.22%	99.24%	99.25%	99.25%	0.19%
2651	W1UTN	13	98.16%	99.16%	99.17%	99.17%	99.18%	99.19%	99.20%	99.21%	99.22%	99.23%	99.24%	99.24%	99.25%	99.25%	0.10%
2651	W1UTN	14	97.75%	99.31%	99.31%	99.31%	99.31%	99.31%	99.31%	99.31%	99.31%	99.31%	99.31%	99.31%	99.31%	99.31%	0.00%
2651	W1UTN	21	97.82%	99.04%	99.06%	99.07%	99.08%	99.11%	99.13%	99.16%	99.18%	99.20%	99.22%	99.23%	99.25%	99.25%	0.22%
2651	W1UTN	22	98.12%	99.19%	99.19%	99.20%	99.20%	99.21%	99.22%	99.22%	99.23%	99.24%	99.24%	99.25%	99.25%	99.25%	0.06%
2651	W1UTN	23	97.95%	98.65%	98.69%	98.73%	98.77%	98.84%	98.92%	98.99%	99.06%	99.11%	99.15%	99.20%	99.25%	99.25%	0.64%
2651	W1UTN	24	96.97%	99.21%	99.21%	99.21%	99.22%	99.22%	99.23%	99.23%	99.24%	99.24%	99.24%	99.25%	99.25%	99.25%	0.04%

2652	W1MGN	11	97.25%	98.78%	98.82%	98.85%	98.88%	98.93%	98.99%	99.05%	99.10%	99.14%	99.18%	99.21%	99.25%	99.25%	0.50%
2652	W1MGN	12	97.62%	98.61%	98.66%	98.70%	98.74%	98.82%	98.89%	98.97%	99.05%	99.10%	99.15%	99.20%	99.25%	99.25%	0.68%
2652	W1MGN	13	95.29%	97.58%	97.68%	97.77%	97.87%	98.04%	98.21%	98.38%	98.55%	98.66%	98.77%	98.89%	99.00%	99.00%	1.51%
2652	W1MGN	14	96.81%	98.62%	98.66%	98.70%	98.74%	98.82%	98.90%	98.97%	99.05%	99.10%	99.15%	99.20%	99.25%	99.25%	0.67%
2652	W1MGN	21	96.92%	98.38%	98.44%	98.50%	98.55%	98.66%	98.76%	98.87%	98.97%	99.04%	99.11%	99.18%	99.25%	99.25%	0.93%
2652	W1MGN	22	96.01%	98.26%	98.32%	98.39%	98.46%	98.57%	98.69%	98.81%	98.93%	99.01%	99.09%	99.17%	99.25%	99.25%	1.06%
2652	W1MGN	23	96.43%	97.32%	97.44%	97.55%	97.66%	97.86%	98.06%	98.26%	98.46%	98.60%	98.73%	98.87%	99.00%	99.00%	1.79%
2652	W1MGN	24	96.28%	98.60%	98.65%	98.69%	98.73%	98.81%	98.89%	98.97%	99.04%	99.10%	99.15%	99.20%	99.25%	99.25%	0.69%
2660	W1PLM	11	97.33%	98.70%	98.73%	98.77%	98.81%	98.87%	98.94%	99.01%	99.07%	99.12%	99.16%	99.21%	99.25%	99.25%	0.59%
2660	W1PLM	12	96.94%	98.84%	98.86%	98.89%	98.92%	98.97%	99.02%	99.07%	99.12%	99.15%	99.18%	99.22%	99.25%	99.25%	0.44%
2660	W1PLM	13	98.24%	99.30%	99.30%	99.30%	99.30%	99.30%	99.30%	99.30%	99.30%	99.30%	99.30%	99.30%	99.30%	99.30%	0.00%
2660	W1PLM	14	97.05%	98.76%	98.79%	98.82%	98.86%	98.92%	98.97%	99.03%	99.09%	99.13%	99.17%	99.21%	99.25%	99.25%	0.52%
2660	W1PLM	21	96.90%	98.67%	98.71%	98.75%	98.79%	98.86%	98.93%	99.00%	99.07%	99.11%	99.16%	99.20%	99.25%	99.25%	0.62%
2660	W1PLM	22	96.85%	98.83%	98.85%	98.88%	98.91%	98.96%	99.01%	99.06%	99.11%	99.15%	99.18%	99.22%	99.25%	99.25%	0.45%
2660	W1PLM	23	97.23%	98.58%	98.63%	98.67%	98.72%	98.80%	98.88%	98.96%	99.04%	99.09%	99.14%	99.20%	99.25%	99.25%	0.71%
2660	W1PLM	24	97.53%	98.60%	98.64%	98.69%	98.73%	98.81%	98.89%	98.96%	99.04%	99.09%	99.15%	99.20%	99.25%	99.25%	0.69%
2660	W1PLM	JJ	94.01%	94.91%	95.13%	95.36%	95.58%	95.98%	96.38%	96.78%	97.18%	97.45%	97.72%	97.98%	98.25%	98.25%	3.56%
2661	W1DWK	11	97.43%	98.34%	98.40%	98.46%	98.52%	98.63%	98.74%	98.85%	98.96%	99.03%	99.10%	99.18%	99.25%	99.25%	0.97%
2661	W1DWK	12	96.83%	98.09%	98.17%	98.24%	98.32%	98.46%	98.60%	98.74%	98.88%	98.97%	99.06%	99.16%	99.25%	99.25%	1.24%
2661	W1DWK	13	97.92%	98.90%	98.93%	98.95%	98.97%	99.02%	99.06%	99.10%	99.14%	99.17%	99.19%	99.22%	99.25%	99.25%	0.37%
2661	W1DWK	14	97.07%	98.55%	98.60%	98.65%	98.69%	98.78%	98.86%	98.94%	99.03%	99.08%	99.14%	99.19%	99.25%	99.25%	0.74%
2661	W1DWK	21	98.68%	99.09%	99.10%	99.11%	99.12%	99.14%	99.16%	99.18%	99.20%	99.21%	99.22%	99.24%	99.25%	99.25%	0.17%
2661	W1DWK	22	97.37%	98.36%	98.42%	98.48%	98.54%	98.65%	98.75%	98.86%	98.97%	99.04%	99.11%	99.18%	99.25%	99.25%	0.95%
2661	W1DWK	23	68.79%	98.30%	98.36%	98.42%	98.49%	98.60%	98.72%	98.83%	98.95%	99.02%	99.10%	99.17%	99.25%	99.25%	1.02%
2661	W1DWK	24	96.17%	98.31%	98.37%	98.44%	98.50%	98.61%	98.72%	98.84%	98.95%	99.02%	99.10%	99.17%	99.25%	99.25%	1.00%
2661	W1DWK	JJ	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%

ANNEXURE- H Historical data for Connection Management

Part-1- New Connection- Total Application

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN	11006	568	239	469	1687	1220	1119	1142	840	1030	439	985	1268
KHP	28824	1970	994	878	3727	2901	3125	2136	1896	2850	1753	2975	3619
NFC	22873	843	1133	1172	3656	3103	2395	1982	1465	2016	1280	1690	2138
NHP	5395	305	93	117	636	547	483	490	441	607	336	583	757
NZD	9277	425	222	426	1157	1093	1189	951	650	841	496	851	976
SVR	20207	1284	368	624	2825	2167	2587	1837	1438	1795	1063	1716	2503
HKS	6248	328	169	257	868	655	661	539	580	506	338	688	659
RKP	7436	398	162	406	1155	717	730	601	673	722	430	673	769
SKT	36058	1934	711	950	4656	4312	3522	3579	3065	3363	2188	3348	4430
VKJ	19162	1299	512	623	2439	2113	2014	1970	1505	1843	1196	1637	2011
JFP	8014	486	90	218	1016	720	696	813	551	896	545	765	1218
MDK	12830	834	207	436	1695	1359	1230	1079	1061	1159	754	1282	1734
NGL	22471	1450	492	775	3138	2232	2109	2155	1665	2093	1282	2245	2835
NJF	23627	1542	399	744	3276	2135	2105	1970	1808	2482	1745	2415	3006
PJB	6277	371	203	243	919	757	710	585	407	520	358	462	742
DWK	16522	946	383	589	2399	1837	1398	1592	1240	1420	1143	1606	1969
JKP	8484	444	91	236	1001	887	821	945	749	820	572	842	1076
MGN	19266	1065	262	422	2684	2453	2307	1929	1488	1643	1137	1664	2212
PLM	22896	1480	734	835	3414	2416	2138	2224	1498	1983	1481	2100	2593
TGN	11591	661	202	318	1638	1467	1341	1095	895	934	753	1049	1238
UTN	9436	566	149	184	1340	989	959	1058	810	757	559	921	1144
VKP	10663	658	171	348	1407	1065	1117	1035	825	968	670	1011	1388

BRPL	338563	19857	7986	11270	46733	37145	34756	31707	25550	31248	20518	31508	40285
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Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN	5870		12	87	460	558	748	720	648	806	662	689	480
KHP	14149		3	110	1473	1689	1955	1784	1201	1627	1310	1493	1504
NFC	7010			625	31	859	1312	116	942	815	440	1018	852
NHP	2878		5	35	277	350	312	326	306	360	354	292	261
NZD	5024	1	9	90	413	425	573	638	507	651	615	751	351
SVR	13297	2	17	101	660	1362	1946	1623	1030	1454	1418	1794	1890
HKS	3091		16	159	338	395	289	316	329	350	302	326	271
RKP	4595		133	204	396	471	548	474	497	478	331	571	492
SKT	15255		113	441	1794	1907	2584	2367	1085	1307	1247	1467	943
VKJ	9802		8	396	1301	1286	1766	1091	786	966	892	791	519
JFP	4995		14	285	624	648	724	535	344	384	485	556	396
MDK	8326	2	5	77	912	1024	1095	1134	768	864	744	1006	695
NGL	13785	1	8	138	1907	1675	1817	1956	1150	1383	1291	1391	1068
NJF	16337		1	963	1967	2029	2470	2329	1448	1858	1210	1289	773
PJB	3873		4	62	457	466	485	491	318	418	428	406	338
DWK	12411	2	15	407	1572	1457	1840	1741	1489	1069	944	1042	833
JKP	6482	2	22	450	745	753	692	648	509	605	686	688	682
MGN	10493	1	4	509	1487	1368	1422	1153	825	1222	1102	803	597
PLM	15997	1	3	376	1985	2325	2416	2099	1465	1565	1332	1360	1070
TGN	5828		2	138	662	781	882	735	475	516	467	700	470
UTN	5703			310	830	755	850	677	460	517	531	492	281
VKP	5810			278	852	747	796	701	502	559	516	580	279
BRPL	191011	12	394	6241	21143	23330	27522	23654	17084	19774	17307	19505	15045

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN	5568	597	531	345	315	259	978	775	618	246	290	250	364
KHP	17826	1513	1227	1662	1780	1626	1793	1527	1466	1466	1517	1405	844
NFC	8492					736	973	1160	888	1249	982	1365	1139
NHP	2890	325	308	111	169	104	480	458	273	178	235	170	79
NZD	8276	594	570	589	611	625	803	646	1157	637	804	732	508
SVR	21469	2009	1864	2909	2978	2296	2434	1281	1206	1118	1352	1200	822
HKS	5099	498	443	430	399	357	455	406	377	473	459	495	307
RKP	6814	615	625	523	490	480	687	542	657	532	610	629	424
SKT	27573	1821	1711	2465	2200	2106	2414	2510	2601	2501	2708	2499	2037
VKJ	17855	1260	1129	2027	1558	1443	1605	1926	1455	1337	1519	1320	1276
JFP	4980	466	454	449	401	438	497	432	377	343	344	402	377
MDK	11556	978	878	962	993	1059	1032	935	982	1117	935	961	724
NGL	18815	1545	1581	1717	1860	1598	1701	1471	1626	1449	1514	1554	1199
NJF	19073	1713	1478	1723	1742	1692	1859	1655	1334	1293	1539	1697	1348
PJB	7950	598	431	518	600	616	754	689	834	1176	846	545	343
DWK	14301	1387	1083	1404	1249	1160	1288	1044	936	1027	1191	1521	1011
JKP	9617	793	724	889	734	730	814	786	960	704	901	947	635
MGN	15297	901	782	1480	1628	1559	1492	1314	1350	1104	1211	1456	1020
PLM	22058	1516	1642	2600	2105	1688	2538	1859	1655	1670	1753	1736	1296
TGN	8949	689	632	935	846	697	821	728	774	736	841	743	507
UTN	9028	591	446	919	1095	923	885	686	658	695	827	710	593
VKP	10186	871	754	868	884	945	1067	799	870	798	845	874	611
BRPL	273672	21280	19293	25525	24637	23137	27370	23629	23054	21849	23223	23211	17464

Part- 2 – Other Total Application

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN	4147	262	89	74	434	465	447	349	309	519	258	461	480
KHP	5852	390	139	86	675	791	624	447	454	643	369	626	608
NFC	4049	245	62	47	393	489	463	381	367	504	276	416	406
NHP	2644	186	56	23	288	326	288	172	197	363	130	285	330
NZD	3072	195	64	50	339	359	341	266	192	348	185	327	406
SVR	3870	235	78	54	332	431	419	331	313	476	267	437	497
HKS	2029	168	51	24	214	272	206	164	140	216	134	201	239
RKP	1457	80	20	18	148	139	139	206	104	208	76	136	183
SKT	5787	381	163	121	633	743	673	420	451	627	341	558	676
VKJ	3310	273	86	38	338	388	357	285	213	376	247	352	357
JFP	1079	49	18	7	117	130	127	134	89	131	60	106	111
MDK	2032	133	40	23	234	245	225	139	162	259	117	219	236
NGL	4495	283	80	43	431	498	514	403	363	548	254	509	569
NJF	3972	211	84	31	496	481	445	359	307	481	282	373	422
PJB	2936	197	75	36	290	336	333	264	221	363	168	318	335
DWK	5973	372	184	95	547	752	616	457	470	745	399	660	676
JKP	6348	384	119	88	625	709	717	598	543	763	370	671	761
MGN	5283	318	84	43	437	514	480	407	477	734	379	658	752
PLM	6670	401	157	75	703	791	697	538	478	846	444	757	783
TGN	4123	239	67	50	385	491	493	420	362	484	282	415	435
UTN	3452	226	60	38	339	369	321	271	287	454	236	394	457
VKP	3757	247	63	62	395	418	354	320	316	483	260	390	449
BRPL	86337	5475	1839	1126	8793	10137	9279	7331	6815	10571	5534	9269	10168

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN	1294		1	16	29	36	82	160	72	193	240	271	194
KHP	2413		4	2	6	18	44	115	190	328	700	740	266
NFC	2506			4	29	109	334	349	254	349	372	442	264
NHP	1395			9	30	36	151	151	120	234	211	283	170
NZD	1342			4	17	46	82	193	89	218	216	309	168
SVR	2489			4	21	65	437	389	233	325	316	443	256
HKS	1730		3	18	29	144	307	254	167	240	185	226	157
RKP	1170		2	4	23	182	235	172	94	89	113	143	113
SKT	2993		3	27	79	86	271	442	221	456	449	532	427
VKJ	2226		7	17	70	302	393	364	189	212	206	292	174
JFP	331		2	3	4	8	10	31	16	49	65	80	63
MDK	1202			4	30	66	68	153	128	191	192	241	129
NGL	1898	1		6	9	20	75	292	302	334	298	344	217
NJF	1203		1	2	11	42	104	87	64	211	237	270	174
PJB	1636			7	17	28	147	250	206	248	245	242	246
DWK	2459		1	13	8	21	75	357	329	491	441	463	260
JKP	3096	1	4	12	30	92	168	202	177	487	555	787	581
MGN	1037		1	1	3	10	30	45	14	316	401	155	61
PLM	3342		2	18	37	49	101	677	504	627	427	534	366
TGN	2707			23	115	309	403	316	220	334	307	388	292
UTN	823			2	6	11	55	85	46	227	195	128	68
VKP	1985		1	31	55	90	262	444	164	258	270	270	140
BRPL	39983	2	31	211	629	1734	3752	5368	3727	6224	6401	7312	4592

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN	4552	561	561	327	320	276	496	392	435	298	372	308	206
KHP	6580	586	552	464	556	526	556	422	576	638	786	598	320
NFC	2107					1	6	364	347	315	424	405	245
NHP	2705	367	302	215	211	204	305	244	279	141	168	166	103
NZD	4233	442	441	478	413	411	354	263	314	294	342	304	177
SVR	7174	916	832	700	827	699	831	386	431	368	548	389	247
HKS	3618	388	373	451	379	355	299	205	261	234	282	226	165
RKP	2238	242	223	251	248	214	196	153	152	144	155	163	97
SKT	8504	942	881	748	812	677	639	553	660	685	786	637	484
VKJ	4763	494	435	387	420	377	411	329	371	488	468	348	235
JFP	1317	140	150	98	128	100	109	98	108	116	103	111	56
MDK	2875	218	217	181	287	293	256	218	218	298	301	222	166
NGL	5829	565	550	480	530	544	494	436	496	523	526	428	257
NJF	4322	432	365	336	380	387	348	271	315	401	460	378	249
PJB	3703	423	285	350	314	352	370	285	280	311	288	265	180
DWK	6210	627	657	577	598	564	625	435	509	581	501	386	150
JKP	8362	845	883	741	884	651	727	544	646	727	678	657	379
MGN	4687	372	384	297	434	420	449	354	399	506	395	363	314
PLM	6836	796	702	561	626	593	568	428	530	637	665	502	228
TGN	5654	624	490	505	580	478	467	371	414	454	550	452	269
UTN	3941	421	426	358	403	350	324	305	326	356	306	261	105
VKP	5238	529	475	379	504	431	440	376	383	445	588	417	271
BRPL	105448	10930	10184	8884	9854	8903	9270	7432	8450	8960	9692	7986	4903

PART- 3- New Connection- Demand Note

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN	4843	181	47	233	725	482	475	590	399	446	223	436	606
KHP	11463	702	287	375	1494	1057	1252	928	730	1142	724	1306	1466
NFC	9696	343	307	429	1306	1308	1108	1076	619	947	474	812	967
NHP	2648	94	51	61	383	257	218	283	228	279	201	273	320
NZD	4434	141	100	219	528	542	573	442	386	320	275	446	462
SVR	9893	544	111	335	1446	979	1355	862	705	949	527	876	1204
HKS	4152	187	112	169	511	389	441	418	464	287	249	492	433
RKP	5407	243	132	285	772	546	527	482	509	484	338	516	573
SKT	15640	657	230	427	1822	1424	1494	1923	1568	1362	752	1722	2259
VKJ	10325	704	292	326	1276	1035	1038	1227	853	1033	641	847	1053
JFP	4124	231	32	148	585	412	387	435	172	432	241	356	693
MDK	6304	279	69	249	905	670	610	527	537	534	395	652	877
NGL	11963	571	225	370	1577	1144	1127	1334	998	1023	718	1279	1597
NJF	16040	955	263	520	1957	1208	1278	1410	1344	1834	1321	1684	2266
PJB	3715	157	124	138	536	489	368	348	266	305	240	279	465
DWK	8834	393	195	288	1268	869	778	941	775	798	665	838	1026
JKP	4849	230	51	135	650	512	470	505	476	486	370	423	541
MGN	10582	268	67	202	1367	1264	1342	1156	951	966	783	931	1285
PLM	13822	628	458	530	1984	1376	1236	1492	1003	1090	971	1393	1661
TGN	6633	304	85	204	918	847	794	720	552	541	462	622	584
UTN	5072	188	66	69	673	471	496	640	492	424	292	573	688
VKP	6646	355	67	207	806	587	639	744	527	667	487	676	884
BRPL	177085	8355	3371	5919	23489	17868	18006	18483	14554	16349	11349	17432	21910

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN	3055		4	56	228	313	370	297	348	399	346	326	368
KHP	7025		2	58	605	749	923	825	587	819	805	877	775
NFC	3166			6	111	234	200	382	337	410	388	597	501
NHP	1632		5	25	174	243	136	147	153	169	200	153	227
NZD	2803		5	52	225	201	245	329	290	379	331	452	294
SVR	5105	1	14	31	151	524	617	677	384	602	562	624	918
HKS	2561	1	18	118	273	305	231	257	269	303	263	288	235
RKP	3824		108	189	286	357	424	380	404	398	284	523	471
SKT	10104		88	269	876	920	1286	1235	934	1126	1019	1440	911
VKJ	7276	1	3	247	752	746	941	825	692	932	878	760	499
JFP	3046		10	183	421	459	429	294	187	227	231	337	268
MDK	5468		3	32	612	695	708	689	488	571	490	666	514
NGL	8710		1	60	1118	959	1105	1192	671	898	897	998	811
NJF	11312		1	653	1289	1272	1525	1356	817	1226	1188	1247	738
PJB	2553		2	46	325	335	297	280	185	247	300	279	257
DWK	7483		6	212	847	704	998	942	958	704	743	788	581
JKP	4516	1	11	237	532	515	478	480	381	445	518	495	423
MGN	6996			245	802	845	1000	752	481	809	753	739	570
PLM	10914		1	216	1241	1558	1616	1376	974	1043	1076	1081	732
TGN	4749		2	110	541	592	654	527	359	401	447	670	446
UTN	4149			193	551	496	622	485	306	393	391	460	252
VKP	4735			177	601	574	609	545	413	551	508	496	261
BRPL	121182	4	284	3415	12561	13596	15414	14272	10618	13052	12618	14296	11052

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN	2736	395	291	189	170	141	406	332	340	117	135	137	83
KHP	11039	928	803	1029	1103	977	1115	966	936	951	918	898	415
NFC	2159						103	386	387	310	355	352	266
NHP	1631	212	195	65	105	57	219	221	166	114	129	94	54
NZD	4038	319	351	281	305	338	403	346	370	298	433	413	181
SVR	9062	794	938	847	1279	943	1000	668	562	552	579	591	309
HKS	3377	365	292	272	270	221	282	283	269	300	316	348	159
RKP	4988	473	465	405	348	339	469	383	499	369	451	512	275
SKT	12136	945	751	923	748	696	1189	1398	1400	1241	1323	1031	491
VKJ	7077	522	556	623	683	343	772	769	618	581	702	637	271
JFP	3546	348	358	337	286	307	360	318	275	240	250	262	205
MDK	6648	697	588	643	644	633	599	563	566	515	533	543	124
NGL	10874	938	962	1168	1178	960	1003	829	885	846	872	858	375
NJF	14478	1363	1175	1331	1367	1229	1459	1315	1111	1044	1141	1168	775
PJB	3923	352	193	231	300	328	413	364	370	592	388	272	120
DWK	10564	1248	985	1303	1112	1003	1068	805	683	694	598	660	405
JKP	5820	497	486	632	457	477	511	434	576	404	512	566	268
MGN	7289	507	418	748	777	725	784	688	692	589	564	636	161
PLM	16260	1235	1387	2287	1748	1340	1877	1210	1172	1197	1211	1164	432
TGN	7175	544	497	775	690	564	717	594	691	602	627	540	334
UTN	4499	276	207	487	563	462	469	374	339	343	419	397	163
VKP	6185	510	489	599	538	544	670	466	516	452	506	550	345
BRPL	155504	13468	12387	15175	14671	12627	15888	13712	13423	12351	12962	12629	6211

PART-4 Other Total Application Done

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN	2216	118	32	33	211	266	225	204	175	299	163	237	253
KHP	2664	150	46	31	383	400	305	226	223	276	132	261	231
NFC	3055	164	38	36	266	401	362	299	300	385	230	312	262
NHP	1583	99	31	9	170	198	164	111	137	216	83	160	205
NZD	1838	101	28	23	211	225	202	189	131	204	126	178	220
SVR	2351	119	25	28	202	255	238	174	200	292	179	306	333
HKS	1456	105	26	11	143	185	152	124	114	154	114	160	168
RKP	1003	49	10	11	116	110	110	83	81	151	60	97	125
SKT	3647	208	85	68	440	498	435	282	285	371	218	367	390
VKJ	2142	148	52	25	212	268	253	207	164	275	179	194	165
JFP	512	20	9	2	37	73	57	76	53	65	37	40	43
MDK	1106	47	15	11	121	147	117	83	96	164	57	127	121
NGL	2274	105	24	26	216	264	280	213	216	303	131	255	241
NJF	2279	112	42	17	241	292	257	241	185	328	162	200	202
PJB	1729	99	37	19	187	216	187	146	138	226	119	176	179
DWK	3758	186	86	61	339	470	424	298	293	498	266	427	410
JKP	3645	188	62	63	372	417	395	341	334	430	227	392	424
MGN	2666	51	11	9	210	238	233	217	279	429	196	373	420
PLM	4400	198	87	49	472	559	487	337	333	596	298	510	474
TGN	2250	116	26	20	215	236	261	248	212	302	183	224	207
UTN	1697	62	13	13	158	179	159	126	159	260	127	197	244
VKP	2352	132	24	50	221	293	247	214	205	338	168	231	229
BRPL	50623	2577	809	615	5143	6190	5550	4439	4313	6562	3455	5424	5546

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN	1155			11	21	31	75	135	55	174	211	257	185
KHP	1523		4	1	4	9	32	94	82	230	454	448	165
NFC	2142			2	23	106	299	325	230	305	270	333	249
NHP	942			6	19	20	95	80	61	144	148	209	160
NZD	966			2	8	26	54	135	70	117	175	236	143
SVR	1916			4	14	50	395	351	207	252	162	267	214
HKS	1433		7	12	25	108	234	199	145	182	158	218	145
RKP	954		2	3	19	143	172	131	72	72	103	129	108
SKT	2489		3	23	71	68	225	405	213	384	420	393	284
VKJ	1708		7	9	51	193	255	218	175	202	191	283	124
JFP	234		2	3	4	8	9	29	16	27	51	59	26
MDK	810			2	12	51	55	87	63	110	134	181	115
NGL	1111	1			4	6	64	157	176	175	172	241	115
NJF	984		1	1	10	40	88	80	56	177	215	214	102
PJB	1232			5	15	24	129	192	130	181	200	188	168
DWK	1978		1	11	7	18	63	294	262	390	351	364	217
JKP	2178	1	4	9	23	68	125	152	130	350	401	564	351
MGN	637		1		3	8	24	35	13	135	228	138	52
PLM	2521		3	16	37	44	96	531	362	451	338	401	242
TGN	2054			12	92	263	333	260	175	238	203	262	216
UTN	613			1	5	9	52	75	41	116	149	113	52
VKP	1616	4	2	27	48	78	238	420	137	215	196	181	70
BRPL	31196	6	37	160	515	1371	3112	4385	2871	4627	4930	5679	3503

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN	3572	420	470	285	229	203	358	272	328	240	298	222	247
KHP	4980	475	445	362	421	372	421	308	430	503	621	416	206
NFC	1606						6	289	292	235	327	293	164
NHP	1994	280	226	186	151	153	208	145	216	111	123	118	77
NZD	2800	299	331	377	269	250	238	165	195	176	226	200	74
SVR	5043	730	649	512	635	508	457	239	317	252	409	263	72
HKS	2552	290	277	352	248	237	213	135	191	161	198	156	94
RKP	1447	176	162	164	161	139	129	84	113	91	97	91	40
SKT	5216	626	576	531	517	425	396	344	446	430	458	304	163
VKJ	2876	325	305	278	270	181	261	197	206	298	259	201	95
JFP	813	86	95	64	77	63	63	58	62	78	59	72	36
MDK	1519	139	127	86	157	175	139	106	125	154	174	117	20
NGL	3416	377	356	341	320	317	263	210	295	298	323	228	88
NJF	2748	321	230	229	247	245	211	165	206	273	267	219	135
PJB	2439	321	214	257	196	227	249	174	182	182	200	166	71
DWK	4775	548	573	512	499	454	456	308	377	419	342	224	63
JKP	5583	624	674	577	597	434	408	325	443	471	450	401	179
MGN	2478	190	188	80	249	220	264	216	269	304	283	185	30
PLM	5166	735	628	499	546	447	380	260	356	416	466	316	117
TGN	4232	484	369	381	406	341	360	268	333	360	424	326	180
UTN	2498	324	279	216	238	186	184	177	184	236	248	171	55
VKP	3691	387	365	287	352	296	278	255	265	321	445	282	158
BRPL	71444	8157	7539	6576	6785	5873	5942	4700	5831	6009	6697	4971	2364

ANNEXURE-I- DATA Performance Evaluation Parameters for CHD

PART- 1 Paperless

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN	61519	5192	5214	4630	4874	5978	5162	5119	5109	5078	5057	5033	5073
KHP	67453	5679	5709	4767	5097	7118	5636	5610	5598	5572	5580	5556	5531
NHP	40337	3475	3442	3243	3232	3641	3345	3338	3387	3336	3285	3287	3326
NZD	60383	5192	5137	4772	4912	5668	5034	4993	5009	4943	4895	4902	4926
SVR	35652	3032	3007	2662	2861	3374	2942	2958	2965	2963	2931	2960	2997
NFC	62935	5356	5368	4886	4667	6399	5292	5246	5215	5175	5134	5109	5088
HKS	79293	6782	6824	6190	5917	8000	6623	6569	6529	6496	6417	6380	6566
RKP	42640	3759	3746	3399	3296	4275	3573	3500	3489	3443	3396	3364	3400
SKT	173538	14861	14817	13193	13336	17428	14522	14399	14331	14237	14181	14099	14134
VKJ	68893	5761	5814	5389	5549	6369	5771	5754	5742	5713	5691	5669	5671
JFP	11030	934	935	854	846	1082	911	911	915	913	913	911	905
MDK	30475	2597	2605	2395	2533	2795	2552	2517	2507	2494	2489	2498	2493
NGL	59787	4957	5064	4287	4726	6147	5041	4968	4960	4945	4908	4901	4883
NJF	61541	5247	5226	4725	4783	6004	5121	5092	5093	5091	5047	5045	5067
PJB	62963	5424	5419	4761	4785	6404	5261	5214	5172	5166	5119	5120	5118
DWK	165799	14093	14121	12581	12018	17376	13872	13729	13714	13648	13575	13535	13537
JKP	137847	11721	11816	10687	10199	14064	11524	11418	11381	11303	11215	11212	11307
PLM	157023	13275	13350	12177	11566	15976	13148	13043	12977	12938	12896	12822	12855
TGN	72381	6150	6175	5533	5370	7442	6034	6026	5993	5951	5920	5903	5884
MGN	85688	7334	7282	6608	6164	8970	7200	7111	7089	7008	6991	6983	6948
UTN	106366	8929	9109	7625	7896	11465	8972	8868	8822	8760	8694	8643	8583
VKP	82167	6951	7019	5657	6192	8950	6913	6804	6784	6747	6726	6698	6726

BRPL	1725710	146701	147199	131021	130819	174925	144449	143187	142781	141920	141060	140630	141018
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Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN	65045	6001	5620	5584	4897	5335	5358	5398	5374	5345	4979	5325	5829
KHP	70645	6754	6021	6031	4714	5753	5696	5785	5823	5821	5807	5770	6670
NHP	43368	4111	3806	3761	3381	3573	3527	3524	3502	3533	3419	3482	3749
NZD	65342	6059	5717	5631	4863	5366	5353	5406	5391	5349	5298	5274	5635
SVR	36731	3334	3183	3171	2345	3014	3001	3064	3081	3088	3046	3048	3356
NFC	67089	6692	5877	5832	4540	5366	5402	5517	5538	5514	5475	5441	5895
HKS	87402	8999	7668	7596	6159	7081	7095	7150	7095	7065	7025	6965	7504
RKP	49406	4961	4360	4295	3847	4041	3990	4000	4006	3963	3915	3874	4154
SKT	189045	18787	16334	16198	14453	15444	15326	15271	15262	15305	15199	15127	16339
VKJ	71538	6414	6092	6057	5780	5887	5863	5855	5837	5846	5867	5815	6225
JFP	11459	1081	956	947	915	916	927	940	936	946	945	945	1005
MDK	31841	2843	2755	2747	2285	2619	2644	2642	2616	2636	2614	2624	2816
NGL	64156	5918	5508	5468	4821	5269	5229	5246	5231	5210	5177	5150	5929
NJF	66016	6181	5641	5573	5347	5431	5390	5385	5373	5342	5336	5288	5729
PJB	69333	6732	5979	5917	5513	5647	5619	5611	5596	5594	5544	5497	6084
DWK	179550	17603	15236	15127	14413	14619	14630	14595	14524	14440	14345	14237	15781
JKP	150813	14767	12922	12794	11889	12304	12311	12281	12233	12193	12095	12015	13009
PLM	169006	16687	14634	14491	12331	13853	13870	13840	13768	13718	13651	13561	14602
TGN	78639	7575	6709	6691	5935	6518	6455	6429	6416	6390	6355	6299	6867
MGN	91348	9237	7971	7930	6189	7377	7382	7429	7453	7457	7427	7423	8073
UTN	102008	9472	8362	8305	7468	8001	7999	8045	8204	8305	8627	8823	10397
VKP	89123	8677	7802	7718	5933	7228	7188	7285	7262	7240	7198	7124	8468
BRPL	1848903	178885	159153	157864	138018	150642	150255	150698	150521	150300	149344	149107	164116

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN	70016	6306	6276	5837	5745	5661	5563	5516	5848	5790	5767	5908	5799
KHP	74250	6614	6592	6275	6187	6050	5951	5916	6119	6102	6131	6188	6125
NHP	46882	4294	4172	4207	3739	3674	3610	3549	3891	3814	3816	3788	4328
NZD	70597	5764	6365	5623	5894	5842	5770	5701	5863	5804	5784	6333	5854
SVR	77324	10298	10151	9638	9494	9316	9180	3078	3211	3188	3214	3201	3355
NFC	35257							4629	6076	5978	6586	5995	5993
HKS	98413	8904	8742	8304	8178	8046	7903	7869	8040	7945	7894	7834	8754
RKP	57469	5341	5248	4954	4821	4694	4610	4599	4639	4541	4501	4504	5017
SKT	209863	18836	18505	17678	17542	17252	16983	16908	17036	16877	18873	16668	16705
VKJ	74424	6616	6510	6265	6060	5976	5900	5853	6209	6182	6422	6183	6248
JFP	12191	1130	1103	1034	1006	988	969	955	993	976	973	975	1089
MDK	33811	3030	2937	2821	2775	2726	2668	2746	2766	2727	3072	2779	2764
NGL	69671	6228	6140	5896	5800	5689	5600	5577	5659	5552	5585	6338	5607
NJF	71844	6395	6283	6106	6019	5871	5788	5707	5815	5772	5775	6542	5771
PJB	74522	6673	6578	6339	6219	6158	5735	6014	6057	5962	5959	6007	6821
DWK	192840	16788	16637	16218	15606	15822	15575	15473	15607	15489	18816	15418	15391
JKP	163226	14420	14226	13736	13625	13409	13211	13116	13248	13167	13110	14839	13119
PLM	184916	16467	16304	15734	15547	15264	14987	14845	14983	14893	16160	14881	14851
TGN	80533	7203	7090	6799	6685	6529	6424	6492	6488	6407	6392	7273	6751
MGN	97604	8622	8548	8380	8197	7727	7920	7838	7801	7709	8922	7886	8054
UTN	92708	7369	7280	7222	7170	7466	7280	7363	7601	7848	8215	8365	9529
VKP	101975	8988	8854	8649	8462	8306	8153	9474	8130	8016	8015	9042	7886
BRPL	1990336	176286	174541	167715	164771	162466	159780	159218	162080	160739	169982	166947	165811

PART-2 FIRST VISIT CLOSURE

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul- 21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
ALN	93%	95%	-	-	-	-	-	91%	86%	86%	100%	93%	100%
KHP	97%	100%	-	-	-	-	-	88%	94%	100%	95%	100%	100%
NFC	98%	100%	-	-	-	-	-	96%	100%	100%	90%	100%	100%
NHP	92%	97%	-	-	-	-	-	79%	80%	86%	100%	100%	100%
NZD	99%	100%	-	-	-	-	-	96%	100%	96%	100%	100%	100%
SVR	98%	97%	-	-	-	-	-	92%	96%	100%	100%	100%	100%
HKS	95%	100%	-	-	-	-	-	93%	88%	100%	86%	100%	100%
RKP	98%	97%	-	-	-	-	-	87%	100%	100%	100%	100%	100%
SKT	99%	100%	-	-	-	-	-	96%	100%	100%	100%	100%	100%
VKJ	95%	100%	-	-	-	-	-	78%	92%	100%	91%	100%	100%
JFP	95%	100%	-	-	-	-	-	77%	100%	90%	100%	100%	100%
MDK	96%	96%	-	-	-	-	-	91%	89%	96%	100%	100%	100%
NGL	95%	100%	-	-	-	-	-	100%	80%	95%	92%	100%	100%
NJF	93%	97%	-	-	-	-	-	77%	92%	96%	96%	93%	100%
PJB	100%	97%	-	-	-	-	-	100%	100%	100%	100%	100%	100%
DWK	95%	95%	-	-	-	-	-	88%	100%	86%	96%	100%	100%
JKP	96%	100%	-	-	-	-	-	88%	89%	100%	97%	96%	100%
MGN	97%	96%	-	-	-	-	-	97%	88%	100%	100%	100%	100%
PLM	96%	97%	-	-	-	-	-	96%	96%	93%	88%	100%	100%
TGN	98%	100%	-	-	-	-	-	90%	100%	100%	96%	100%	100%
UTN	98%	100%	-	-	-	-	-	100%	96%	96%	100%	100%	94%
VKP	93%	93%	-	-	-	-	-	84%	89%	87%	100%	100%	100%
BRPL	96%	98%	-	-	-	-	-	90%	93%	96%	97%	99%	100%

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul- 20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
ALN	100%	-	-	-	-	80%	97%	97%	97%	86%	100%	95%	100%
KHP	91%	-	-	-	-	68%	93%	100%	81%	94%	94%	97%	91%
NHP	100%	-	-	-	-	88%	100%	100%	93%	93%	100%	97%	100%
NZD	100%	-	-	-	-	89%	96%	100%	93%	96%	100%	96%	100%
SVR	92%	-	-	-	-	100%	96%	90%	93%	96%	93%	100%	92%
NFC	97%	-	-	-	-	88%	98%	90%	94%	100%	91%	97%	97%
HKS	100%	-	-	-	-	100%	100%	100%	95%	100%	100%	100%	100%
RKP	96%	-	-	-	-	89%	100%	100%	92%	100%	83%	100%	96%
SKT	93%	-	-	-	-	100%	100%	90%	100%	100%	100%	96%	93%
VKJ	97%	-	-	-	-	100%	89%	100%	94%	100%	96%	93%	97%
JFP	100%	-	-	-	-	80%	100%	93%	88%	100%	100%	100%	100%
MDK	100%	-	-	-	-	100%	92%	93%	97%	95%	100%	100%	100%
NGL	100%	-	-	-	-	100%	96%	100%	86%	85%	100%	100%	100%
NJF	100%	-	-	-	-	100%	95%	93%	96%	95%	100%	100%	100%
PJB	100%	-	-	-	-	100%	100%	100%	96%	93%	100%	93%	100%
DWK	93%	-	-	-	-	63%	100%	93%	81%	100%	92%	100%	93%
JKP	100%	-	-	-	-	100%	91%	93%	89%	100%	93%	95%	100%
PLM	89%	-	-	-	-	90%	98%	100%	88%	100%	100%	89%	89%
TGN	96%	-	-	-	-	88%	92%	97%	87%	96%	96%	93%	96%
MGN	97%	-	-	-	-	100%	94%	100%	88%	100%	91%	97%	97%
UTN	96%	-	-	-	-	100%	96%	100%	100%	97%	100%	100%	96%
VKP	96%	-	-	-	-	83%	86%	100%	100%	100%	100%	100%	96%
BRPL	97%	-	-	-	-	89%	96%	97%	92%	97%	97%	97%	97%

Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
ALN	93%	97%	95%	100%	100%	96%	93%	96%	93%	100%	93%	93%	-
KHP	83%	80%	96%	97%	93%	97%	93%	90%	93%	90%	93%	83%	-
NHP	90%	89%	89%	92%	97%	100%	93%	97%	97%	96%	97%	90%	-
NZD	85%	86%	83%	97%	97%	100%	97%	87%	97%	93%	100%	85%	-
SVR	88%	86%	93%	100%	86%	93%	93%	83%	93%	79%	100%	88%	-
NFC	90%	-	-	-				93%	97%	93%	90%	90%	-
HKS	93%	89%	100%	92%	96%	96%	96%	86%	100%	87%	89%	93%	-
RKP	97%	85%	100%	96%	93%	93%	97%	93%	97%	100%	100%	97%	-
SKT	100%	86%	67%	100%	93%	100%	100%	90%	90%	100%	100%	100%	-
VKJ	97%	96%	96%	100%	100%	93%	100%	97%	96%	93%	100%	97%	-
JFP	100%	80%	100%	91%	96%	86%	96%	86%	100%	83%	100%	100%	-
MDK	92%	79%	100%	93%	100%	86%	93%	93%	93%	87%	96%	92%	-
NGL	90%	96%	88%	97%	97%	100%	93%	87%	100%	93%	92%	90%	-
NJF	90%	83%	80%	100%	96%	90%	100%	89%	86%	77%	82%	90%	-
PJB	100%	88%	96%	100%	93%	96%	93%	93%	90%	97%	97%	100%	-
DWK	88%	93%	100%	91%	96%	85%	96%	92%	92%	96%	100%	88%	-
JKP	90%	93%	94%	93%	83%	100%	76%	97%	96%	85%	90%	90%	-
PLM	100%	91%	92%	93%	100%	93%	86%	93%	100%	100%	92%	100%	-
TGN	97%	82%	67%	89%	77%	100%	100%	97%	86%	100%	87%	97%	-
MGN	100%	95%	80%	96%	92%	93%	100%	93%	96%	96%	100%	100%	-
UTN	97%	88%	95%	96%	90%	90%	100%	96%	93%	97%	93%	97%	-
VKP	90%	88%	100%	93%	100%	97%	97%	97%	88%	100%	100%	90%	-
BRPL	93%	89%	91%	96%	94%	95%	95%	92%	94%	93%	95%	93%	-

PART- 3 CSAT%

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul- 21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
ALN	8.9	9.0	-	-	-	-	-	8.7	8.5	9.1	8.9	8.7	9.5
KHP	8.8	9.5	-	-	-	-	-	8.6	7.4	8.7	9.4	9.0	9.4
NFC	8.9	9.5	-	-	-	-	-	9.0	7.6	9.0	9.5	8.6	8.9
NHP	8.6	8.8	-	-	-	-	-	8.7	7.7	8.7	9.0	8.7	8.5
NZD	8.9	8.8	-	-	-	-	-	9.0	9.0	8.9	9.2	8.7	9.0
SVR	8.8	9.4	-	-	-	-	-	8.3	8.6	8.1	9.5	8.7	9.1
HKS	8.8	8.6	-	-	-	-	-	8.9	8.5	9.2	8.7	8.8	8.6
RKP	9.2	9.5	-	-	-	-	-	8.3	9.8	9.1	9.1	9.3	9.6
SKT	9.2	9.5	-	-	-	-	-	8.6	9.4	9.1	9.4	9.1	8.9
VKJ	9.0	9.4	-	-	-	-	-	8.0	8.4	9.6	9.1	9.0	9.3
JFP	8.9	9.8	-	-	-	-	-	8.6	7.8	8.9	8.8	8.6	10.0
MDK	9.1	9.3	-	-	-	-	-	8.7	8.8	9.0	9.3	8.9	10.0
NGL	8.9	9.0	-	-	-	-	-	8.7	8.1	9.2	9.4	8.7	9.2
NJF	8.7	9.3	-	-	-	-	-	8.1	8.2	8.5	9.0	9.2	8.8
PJB	8.8	8.5	-	-	-	-	-	8.6	8.4	9.2	9.2	8.6	9.3
DWK	9.0	9.5	-	-	-	-	-	8.9	9.0	8.7	9.1	8.3	9.5
JKP	8.9	9.5	-	-	-	-	-	8.7	8.8	9.2	9.2	8.6	8.4
MGN	8.7	8.4	-	-	-	-	-	8.9	7.9	8.7	8.8	8.7	9.4
PLM	8.9	9.3	-	-	-	-	-	8.7	8.3	8.9	9.0	9.0	9.4
TGN	8.8	8.9	-	-	-	-	-	8.6	8.5	8.0	9.4	8.6	9.5
UTN	8.9	9.2	-	-	-	-	-	9.1	8.4	8.7	9.2	8.2	9.7
VKP	8.7	9.1	-	-	-	-	-	7.9	8.4	8.1	9.2	9.0	9.3

BRPL	8.9	9.1	-	-	-	-	-	8.6	8.4	8.8	9.2	8.8	9.2
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Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul- 20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
ALN	9.2	-	-	-	-	9.4	8.9	8.7	9.1	9.1	9.3	9.3	9.4
KHP	9.1	-	-	-	-	9.2	9.1	9.1	8.7	9.3	9.2	9.0	9.1
NFC	9.1	-	-	-	-	9.2	9.2	8.7	9.3	8.9	9.4	9.3	8.7
NHP	8.9	-	-	-	-	8.9	8.7	8.9	8.9	9.2	8.8	8.9	8.7
NZD	9.3	-	-	-	-	9.1	9.3	9.5	9.3	9.5	9.3	9.2	9.3
SVR	9.3	-	-	-	-	9.7	9.2	9.4	9.5	9.0	9.4	9.2	9.3
HKS	9.1	-	-	-	-	9.4	8.7	9.7	8.5	9.4	9.3	9.0	9.1
RKP	9.4	-	-	-	-	9.8	9.3	9.5	9.5	9.4	9.1	9.6	9.4
SKT	9.1	-	-	-	-	9.0	9.5	9.1	9.4	9.1	9.2	8.5	9.0
VKJ	9.1	-	-	-	-	9.6	8.7	8.3	9.2	9.5	9.1	9.2	9.1
JFP	8.9	-	-	-	-	9.5	8.4	8.9	9.3	8.6	8.5	9.0	9.2
MDK	9.0	-	-	-	-	8.8	9.2	8.5	8.8	9.2	9.1	9.8	9.1
NGL	9.1	-	-	-	-	7.8	9.6	9.1	9.1	8.9	9.3	9.5	9.5
NJF	9.3	-	-	-	-	9.8	8.7	8.9	9.5	9.1	9.6	9.3	9.2
PJB	9.0	-	-	-	-	9.8	8.8	8.6	9.1	8.9	8.8	8.5	9.4
DWK	9.0	-	-	-	-	8.8	8.9	9.0	8.6	9.1	9.3	9.5	9.1
JKP	9.0	-	-	-	-	9.9	8.7	9.2	8.6	8.8	8.6	9.4	8.7
MGN	9.0	-	-	-	-	9.2	8.8	8.8	8.9	9.1	8.6	9.2	9.2
PLM	9.3	-	-	-	-	9.3	9.1	9.1	9.0	9.4	9.8	9.1	9.7
TGN	9.0	-	-	-	-	8.8	9.3	9.3	8.6	8.6	9.0	9.2	9.0
UTN	9.2	-	-	-	-	9.9	8.7	8.9	9.0	9.1	9.2	9.0	9.4
VKP	8.7	-	-	-	-	8.5	8.7	8.2	8.5	8.8	8.9	8.8	9.1

BRPL	9.1	-	-	-	-	9.2	9.0	9.0	9.0	9.1	9.1	9.1	9.2
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Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
ALN	9.0	9.2	8.9	8.9	8.9	8.8	9.1	8.9	8.9	9.5	9.0	9.4	-
KHP	9.0	8.5	8.7	8.9	9.0	9.2	9.2	9.0	9.3	9.3	9.1	8.6	-
NFC	9.2							9.0	9.2	9.4	9.0	9.5	-
NHP	8.7	8.4	9.1	9.3	8.5	8.9	8.3	8.7	8.0	8.8	9.1	8.8	-
NZD	9.0	9.0	9.3	9.5	8.7	8.6	8.7	9.0	8.3	8.9	9.3	9.3	-
SVR	9.0	8.5	8.8	9.2	9.2	8.8	9.2	8.6	9.2	8.8	9.7	9.1	-
HKS	9.0	8.2	8.7	8.3	9.1	9.4	9.2	8.6	9.0	9.6	9.2	9.7	-
RKP	9.0	8.6	8.4	9.5	8.7	8.8	8.7	8.9	8.4	9.5	9.6	9.3	-
SKT	9.0	9.3	8.2	9.1	8.9	8.8	9.2	8.6	8.4	9.9	9.2	9.2	-
VKJ	9.1	9.3	9.4	8.8	9.1	9.1	8.8	9.0	8.8	9.4	9.0	9.3	-
JFP	9.0	8.7	9.2	9.4	9.2	9.0	9.1	8.5	8.1	9.5	9.4	9.0	-
MDK	9.0	9.3	9.4	9.2	8.8	8.5	8.5	8.5	8.4	9.7	9.5	9.4	-
NGL	9.1	9.2	9.8	9.4	9.0	9.3	8.9	8.7	8.3	9.0	9.6	8.8	-
NJF	9.0	8.6	8.6	9.5	9.2	8.9	9.2	8.8	8.5	8.7	9.3	9.1	-
PJB	8.8	9.0	9.1	9.2	8.9	8.8	8.6	8.4	8.2	8.7	9.1	9.2	-
DWK	9.2	9.2	9.8	10.0	9.1	9.1	8.7	8.7	9.0	9.3	9.4	9.0	-
JKP	9.0	8.7	8.4	9.0	9.0	9.4	8.9	8.9	9.1	9.1	9.0	9.4	-
MGN	8.9	9.3	9.4	9.2	8.9	8.8	8.5	8.3	8.5	8.9	9.2	8.6	-
PLM	9.0	9.4	9.2	8.8	8.4	8.8	8.8	9.1	9.1	9.4	9.4	8.8	-
TGN	8.8	8.5	9.1	9.3	8.4	9.0	8.6	8.6	8.6	9.0	8.8	9.0	-
UTN	8.9	9.1	8.9	9.3	8.4	8.8	8.2	8.8	8.9	8.9	9.3	9.5	-
VKP	9.0	9.6	8.9	9.1	8.4	8.6	8.4	9.5	9.0	9.2	9.2	9.2	-

BRPL	9.0	9.0	9.0	9.2	8.8	8.9	8.8	8.8	8.7	9.2	9.2	9.2	-
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Part- 4- KYC Mail

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul-21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
ALN	9143	456	213	171	859	1240	1130	732	879	1026	598	909	930
KHP	13842	803	345	273	1530	1533	1435	1285	1254	1431	1231	1338	1384
NFC	11606	306	170	154	1082	1803	1557	1304	998	1431	856	886	1059
NHP	5177	256	141	116	466	607	563	453	441	645	374	546	569
NZD	8182	353	223	199	890	1162	982	740	652	909	521	754	797
SVR	12036	579	179	203	1451	1576	1558	1198	957	1267	933	948	1187
HKS	6973	386	235	145	868	734	751	617	645	689	437	733	733
RKP	7597	461	209	118	871	994	949	704	605	695	544	684	763
SKT	19602	1222	509	316	1808	2200	2439	1718	1587	2346	1592	1609	2256
VKJ	13206	538	306	167	1370	1954	2098	1451	1035	1280	983	956	1068
JFP	2045	122	69	54	303	272	231	178	155	193	115	158	195
MDK	7384	468	97	97	874	976	894	643	614	709	593	705	714
NGL	14837	775	370	183	1289	1877	1954	1420	1514	1597	1203	1155	1500
NJF	10097	653	406	154	1203	1130	999	1040	854	1022	724	845	1067
P.B	5916	254	289	127	794	901	729	463	434	508	423	437	557
DWK	13570	809	621	295	1515	1554	1562	1131	1125	1427	966	1177	1388
JKP	10382	660	416	339	1310	1263	1217	852	836	1055	682	937	815
MGN	13506	601	308	162	1183	1500	1639	1549	1334	1452	1160	1152	1466
PLM	18220	946	789	398	2207	2504	2186	1563	1426	1808	1187	1602	1604

TGN	9915	475	376	134	887	1202	1308	1030	919	935	772	1022	855
UTN	7692	384	376	146	829	970	752	702	642	898	600	670	723
VKP	9241	390	303	167	967	1059	1032	768	684	942	1295	760	874
BRPL	230169	11897	6950	4118	24556	29011	27965	21541	19590	24265	17789	19983	22504

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul- 20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
ALN	6179	15	78	242	302	583	700	1037	466	636	676	720	724
KHP	9871	11	135	171	264	1262	962	1647	935	1096	977	1092	1319
NHP	3625	18	59	283	375	378	430	340	283	376	271	374	438
NZD	5816	12	87	344	437	636	579	865	507	588	509	595	657
SVR	7098	7	96	150	191	706	935	1175	640	667	786	710	1035
NFC	5510	17	70	132	155	500	569	966	530	601	579	703	688
HKS	4826	9	117	231	303	613	582	648	400	517	439	472	495
RKP	5661	1	98	249	240	432	661	955	434	597	473	707	814
SKT	14058	21	163	386	562	1248	1590	1875	1302	1326	1729	1793	2063
VKJ	9501	9	117	226	438	620	1075	1230	1029	1362	1072	1087	1236
JFP	2265	7	27	87	162	320	403	244	178	169	199	211	258
MDK	5956	31	104	108	236	571	757	877	586	689	508	689	800
NGL	9948	27	115	157	498	1057	1207	1566	1024	899	905	1197	1296
NJF	8920	14	157	201	686	993	1123	958	838	958	945	919	1128
PJB	4155	18	72	180	337	466	492	517	387	412	404	439	431
DWK	12765	11	558	540	735	1175	1479	2014	1096	1434	1213	1128	1382
JKP	10595	45	218	557	782	1097	1066	1413	697	936	1207	1330	1247
PLM	16400	15	374	723	1086	2219	2311	2742	1266	1492	1330	1448	1394
TGN	7328	61	116	269	394	731	834	1097	572	814	802	790	848
MGN	8897	7	54	101	252	1142	1338	1254	919	965	965	1007	893
UTN	6601	8	76	81	312	855	958	832	635	645	801	674	724

VKP	7162	4	154	161	437	986	977	827	629	801	668	688	830
BRPL	173137	368	3045	5579	9184	18590	21028	25079	15353	17980	17458	18773	20700

Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
ALN	5213	305	454	364	426	331	712	322	430	395	435	835	204
KHP	2373	103	418	214	303	119	102	98	109	129	230	341	207
NHP	2600	179	290	230	211	173	318	301	187	228	224	150	109
NZD	3140	230	337	382	283	243	332	246	203	293	271	188	132
SVR	1887	150	349	113	223	183	212	79	84	111	261	54	68
NFC	590	-	-	-	-	-	-	98	98	92	122	112	68
HKS	3319	284	376	289	420	300	251	279	197	266	257	237	163
RKP	4290	340	499	340	411	280	403	286	319	290	391	460	271
SKT	4516	307	456	351	506	468	502	320	377	327	337	345	220
VKJ	2800	121	220	132	286	204	199	201	298	378	319	223	219
JFP	818	28	72	75	36	70	79	80	103	73	76	91	35
MDK	1959	57	104	78	111	241	197	200	231	195	218	197	130
NGL	3377	164	235	138	252	385	288	330	295	393	367	326	204
NJF	3014	104	197	258	261	137	295	252	365	270	370	278	227
PJB	2181	80	154	79	117	185	257	215	218	212	252	268	144
DWK	5224	125	255	152	168	523	618	427	569	627	672	671	417
JKP	4583	160	321	250	314	258	403	338	482	779	492	485	301
PLM	6802	308	589	230	270	597	463	437	840	908	839	842	479
TGN	3145	89	223	104	380	292	329	334	298	253	341	312	190
MGN	4469	82	238	203	239	273	552	312	404	635	575	645	311
UTN	4770	201	272	237	192	529	310	351	603	772	549	559	195
VKP	2872	120	498	247	235	247	224	226	188	197	260	253	177

BRPL	73942	3537	6557	4466	5644	6038	7046	5732	6898	7823	7858	7872	4471
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Part- 5 – KYC MOBILE

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul-21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
ALN	13637	840	253	238	1036	1503	1449	1038	1203	2124	843	1611	1499
KHP	20917	1135	416	387	2105	2248	2050	1825	1896	2481	1819	2256	2299
NFC	18424	654	175	206	1532	2448	2182	2063	1739	2366	1327	1751	1981
NHP	7138	294	135	117	550	735	708	550	591	1188	569	952	749
NZD	12759	565	211	238	1169	1520	1287	963	991	2088	642	1338	1747
SVR	17623	865	186	290	2197	2195	2173	1706	1333	1919	1386	1563	1810
HKS	10194	697	235	148	1043	974	980	797	1114	1260	619	1324	1003
RKP	12043	508	204	172	1127	1378	1149	1547	1321	1546	705	1278	1108
SKT	28437	1818	509	456	2342	3026	3292	2559	2449	3409	2475	2791	3311
VKJ	18782	761	347	238	1650	2332	3459	1786	1366	1981	1574	1652	1636
JFP	7136	274	101	91	693	764	794	806	730	952	520	607	804
MDK	11087	700	104	165	1091	1407	1242	894	933	1183	926	1143	1299
NGL	22539	1185	423	215	1779	2569	2720	1968	2150	2961	1848	2146	2575

NJF	26381	1194	573	299	2301	2599	2720	3019	2702	3247	2193	2594	2940
PJB	11637	545	295	169	1147	1521	1400	1059	895	1291	1204	960	1151
DWK	21540	1109	699	370	1898	2261	2518	1700	1725	2859	2093	2064	2244
JKP	17421	1362	680	418	1859	1879	1860	1436	1402	1909	1270	1678	1668
MGN	21852	930	301	224	1521	2081	2311	2261	2251	2807	2344	2081	2740
PLM	28543	1352	774	582	3105	3526	3319	2549	2259	3177	2316	2794	2790
TGN	19700	785	476	228	1463	1920	2069	1744	1952	3042	1637	2350	2034
UTN	12661	608	300	187	1132	1405	1200	1099	1068	1667	1318	1284	1393
VKP	22715	840	314	248	1555	1839	1949	1530	1307	2980	5597	2306	2250
BRPL	383166	19021	7711	5686	34295	42130	42831	34899	33377	48437	35225	38523	41031

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul-20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
ALN	8427	73	124	219	277	724	842	1087	627	933	936	1403	1182
KHP	17439	85	288	354	435	3059	1223	1732	1246	3077	1712	2032	2196
NHP	5284	58	152	440	522	629	705	369	361	477	401	521	649
NZD	8223	36	146	397	472	894	863	988	688	878	802	970	1089
SVR	13525	99	229	232	308	918	2207	1742	1175	1231	2378	1252	1754
NFC	10211	81	130	187	264	704	1071	1346	1025	1294	1194	1437	1478
HKS	6928	47	286	283	363	883	826	787	558	766	598	766	765
RKP	8185	60	180	464	502	738	1050	1022	674	814	608	984	1089
SKT	23254	106	310	696	1006	2024	2463	2834	1869	1912	4352	2577	3105
VKJ	12821	57	176	324	646	980	1522	1372	1309	1720	1503	1491	1721
JFP	5367	29	100	275	408	592	826	580	445	430	456	611	615
MDK	9206	88	265	190	364	781	1030	1177	840	1096	887	1081	1407
NGL	15884	235	213	315	707	1286	1617	2028	1549	1670	1667	2370	2227
NJF	18335	103	493	556	1331	1650	2002	1851	1890	1986	2061	2129	2283
PJB	7453	67	169	406	545	592	729	777	686	747	784	900	1051
DWK	18465	121	1414	1249	1514	1264	1709	2075	1465	1985	1808	1797	2064
JKP	24738	239	990	1805	1977	1921	1354	1446	1736	2640	3417	3887	3326
PLM	24219	148	482	1628	2079	2712	2713	3143	1961	2367	2186	2389	2411
TGN	15712	263	481	710	989	1325	1587	1501	1019	1706	2191	2432	1508

MGN	12373	39	118	234	472	1413	1586	1432	1105	1282	1526	1669	1497
UTN	9333	35	263	171	486	1008	1170	1179	764	920	1097	1080	1160
VKP	12099	56	316	314	635	1136	1552	1161	1046	1393	1513	1508	1469
BRPL	287481	2125	7325	11449	16302	27233	30647	31629	24038	31324	34077	35286	36046

Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
ALN	17188	1114	866	994	1607	1181	1567	985	1497	1872	1779	2992	734
KHP	25838	1668	1642	2496	4174	1863	1954	1915	1764	2228	2324	2400	1410
NHP	5823	513	461	486	477	477	586	553	444	516	510	491	309
NZD	8783	895	688	877	865	704	876	751	643	681	742	625	436
SVR	24077	2155	2222	1831	2743	2258	2727	1626	1464	2026	2668	1445	912
NFC	6074	-	-	-	-	-	-	1165	1251	914	1103	986	655
HKS	7498	612	550	651	707	644	687	604	639	567	670	688	479
RKP	8484	847	642	626	710	542	789	634	845	671	825	903	450
SKT	22904	1487	1255	1436	1861	1895	2061	1926	2223	2112	2303	2684	1661
VKJ	11948	803	883	765	1117	970	1028	954	1137	1253	1172	930	936
JFP	5920	410	552	578	420	545	494	574	453	520	458	447	469
MDK	11500	888	915	877	1568	1106	942	937	901	866	907	986	607
NGL	20759	1638	1420	1551	3244	1819	1829	1631	1435	1786	1709	1597	1100
NJF	22189	1427	1712	1742	2489	2061	1918	1937	1791	1815	2081	1788	1428
PJB	9861	929	686	725	833	827	1037	842	778	1147	750	819	488
DWK	18484	1655	1400	1819	2248	1849	1904	1426	1229	1210	1391	1446	907
JKP	17919	1318	1153	1424	1562	1111	1757	2859	2172	1214	1391	1185	773
PLM	30588	1819	2205	2829	3311	5542	2680	2528	1995	2309	2074	1936	1360
TGN	18363	1132	1057	1200	4742	1246	1292	1322	1390	1254	1497	1384	847
MGN	12895	976	938	899	1302	923	1172	1105	975	1258	1267	1257	823
UTN	10062	783	497	613	1061	988	814	848	767	1140	1023	985	543
VKP	19221	1062	2253	2512	2345	1437	1664	1568	1070	997	1592	1667	1054

Part- 6 Outreach Programme

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul- 21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
ALN	2									1		1	
KHP	2										1		1
NFC	3		1				1					1	
NHP	2			1							1		
NZD	2		1										1
SVR	2		1									1	
HKS	2		1										1
RKP	3		1				1					1	

SKT	2			1									1
VKJ	3			1						1		1	
JFP	2											1	1
MDK	3									1		1	1
NGL	4		1			1	1			1			
NJF	5			1					1			2	1
PJB	7					1	1		1		1	2	1
DWK	6					3			1			1	1
JKP	7		1			1	1		1		1	1	1
PLM	2									1		1	
TGN	8					1	1		1		2	2	1
MGN	6					1			1	1		2	1
UTN	5								1		2	1	1
VKP	7					1	1			1	1	2	1
BRPL	85	0	7	4	0	9	7	0	7	7	9	21	14

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul- 20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
ALN	7					1		1	1	3	1		
KHP	3						2			1			
NFC	2								1	1			
NHP	9				1	2			1	1	2	2	
NZD	3					2			1				
SVR	4						1	1	1	1			
HKS	6					1	1		2	1	1		
RKP	5					2					1	2	

SKT	4						2			1		1	
VKJ	9					2		1	1	2	2	1	
JFP	6						1			2		3	0
MDK	5											4	1
NGL	5										1	4	0
NJF	6						1			2		3	0
PJB	18							2	3	4	4	3	2
DWK	18					1	1	1		4	4	4	3
JKP	14					1		2		4	2	3	2
PLM	12							1	1	3	2	3	2
TGN	13							1	1	4	1	5	1
MGN	3						2				1		0
UTN	16				1	1		1	2	3	3	3	2
VKP	14							1		1	3	8	1
BRPL	182	0	0	0	2	13	11	12	15	38	28	49	14

Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
ALN	15	1		1	1	1	2	2	3	2		2	
KHP	15		1	1		2	1	2	2	4	1	1	
NFC	0												
NHP	15		1	1	1	1	3	2	2	2	1	1	
NZD	11		1		1	2	3	1	1	2			
SVR	10		1	1		1		1	4	2			
HKS	15		1	1	1	2	2	2	2	2	1	1	
RKP	15		1	1	1	2	2	2	2	3		1	

SKT	13		1			1	3	2	3	2	1		
VKJ	13	1	1	1	1	1	3	3		1		1	
JFP	9	1	1	1	1	1	1	1		0	1	1	
MDK	7			1		1	1	1	1	1		1	
NGL	8			1		1	1	1	1	1	1	1	
NJF	9		2	1	1	1	1		1	0	1	1	
PJB	21	1	2	2	2	2	2	2	2	2	1	2	1
DWK	22	1	3	1	2	2	2	3	2	2	1	2	1
JKP	21	1	2	2	2	2	2	2	2	2	2	1	1
PLM	18	1		2	2	1	2	2	2	2	1	2	1
TGN	18	0	2	1	1	2	2	2	1	2	2	2	1
MGN	15	1	1	1		2	2	1	2	2		2	1
UTN	15	2	1	2	2	1	1	1	2	1	2		
VKP	11	1	1	1	1	1	1	1	1	1	1	1	
BRPL	296	11	23	23	20	30	37	34	36	36	17	23	6

Part-7 TAT- BILLING

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul- 21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
ALN	98%	97%	88%	66%	97%	83%	86%	97%	95%	94%	92%	100%	100%
KHP	95%	95%	100%	49%	98%	96%	95%	99%	96%	95%	92%	98%	96%
NFC	90%	84%	50%	100%	10%	77%	96%	96%	98%	97%	89%	96%	96%
NHP	94%	98%	97%	46%	94%	92%	97%	99%	99%	98%	90%	87%	95%
NZD	86%	86%	73%	82%	94%	93%	97%	96%	93%	96%	91%	100%	99%
SVR	94%	86%	51%	100%	97%	95%	96%	97%	97%	90%	88%	98%	100%
HKS	91%	92%	88%	44%	60%	88%	96%	96%	97%	95%	85%	98%	96%
RKP	84%	87%	76%	37%	94%	87%	98%	96%	98%	90%	82%	97%	96%

SKT	100%	98%	93%	70%	73%	91%	97%	96%	93%	96%	95%	97%	97%
VKJ	95%	95%	93%	28%	95%	96%	97%	96%	96%	98%	93%	93%	98%
JFP	99%	100%	100%	70%	97%	100%	100%	100%	100%	100%	98%	100%	100%
MDK	89%	92%	93%	13%	95%	85%	82%	93%	92%	99%	90%	98%	98%
NGL	94%	96%	100%	100%	93%	94%	98%	100%	100%	100%	97%	100%	100%
NJF	94%	95%	95%	100%	98%	95%	95%	96%	98%	98%	89%	99%	94%
PJB	98%	99%	100%	36%	99%	100%	99%	88%	95%	96%	94%	100%	99%
DWK	98%	99%	100%	38%	100%	100%	100%	100%	100%	100%	97%	100%	100%
JKP	100%	99%	100%	96%	100%	100%	100%	100%	100%	100%	97%	100%	100%
MGN	99%	100%	73%	20%	99%	99%	100%	100%	100%	100%	96%	99%	100%
PLM	98%	99%	100%	85%	99%	100%	100%	100%	100%	100%	97%	95%	98%
TGN	100%	100%	100%	84%	99%	100%	100%	100%	100%	100%	94%	100%	100%
UTN	98%	99%	100%	40%	100%	100%	100%	100%	100%	100%	97%	100%	100%
VKP	90%	90%	100%	59%	98%	100%	100%	100%	100%	100%	99%	100%	99%
BRPL	95%	95%	90%	56%	92%	95%	97%	98%	98%	98%	94%	98%	98%

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul- 20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
ALN	98%	87%	79%	47%	73%	97%	90%	61%	67%	53%	88%	96%	98%
KHP	95%	92%	48%	62%	82%	97%	99%	96%	99%	96%	87%	100%	95%
NHP	90%	66%	18%	84%	96%	91%	99%	83%	94%	92%	99%	97%	90%
NZD	94%	70%	0%	31%	90%	97%	95%	33%	86%	77%	79%	87%	94%
SVR	86%	83%	0%	2%	67%	90%	66%	83%	93%	88%	78%	81%	86%
NFC	94%	71%	66%	28%	68%	91%	75%	80%	66%	81%	86%	98%	94%
HKS	91%	76%	56%	52%	68%	94%	94%	87%	94%	90%	79%	96%	91%
RKP	84%	53%	0%	89%	88%	92%	97%	83%	92%	79%	83%	97%	84%
SKT	100%	83%	61%	95%	98%	99%	94%	70%	85%	99%	100%	98%	100%
VKJ	95%	57%	50%	91%	97%	99%	98%	97%	99%	99%	96%	99%	95%
JFP	99%	85%	75%	98%	98%	100%	95%	98%	77%	87%	96%	99%	99%
MDK	89%	72%	0%	93%	93%	98%	93%	86%	94%	73%	96%	96%	89%

NGL	94%	93%	-	83%	98%	99%	94%	95%	97%	99%	100%	99%	94%
NJF	94%	99%	100%	100%	99%	99%	100%	100%	95%	93%	93%	99%	94%
PJB	98%	96%	93%	97%	98%	100%	100%	100%	99%	99%	100%	100%	98%
DWK	98%	86%	17%	93%	100%	100%	100%	100%	100%	100%	100%	100%	98%
JKP	100%	99%	100%	100%	100%	100%	100%	100%	100%	99%	99%	100%	100%
PLM	99%	78%	4%	89%	99%	99%	100%	100%	100%	100%	100%	100%	99%
TGN	98%	98%	89%	99%	97%	100%	100%	100%	100%	100%	100%	100%	98%
MGN	100%	86%	83%	92%	100%	100%	99%	100%	99%	100%	100%	100%	100%
UTN	98%	98%	18%	94%	100%	100%	99%	100%	100%	100%	100%	100%	98%
VKP	90%	91%	85%	97%	99%	100%	97%	97%	95%	94%	99%	99%	90%
BRPL	95%	85%	51%	80%	94%	98%	95%	88%	92%	93%	94%	98%	95%

Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
ALN	93%	94%	89%	94%	92%	93%	90%	92%	98%	99%	94%	98%	93%
KHP	100%	98%	98%	99%	100%	100%	97%	99%	100%	97%	100%	100%	100%
NHP	90%	97%	88%	89%	97%	93%	98%	96%	99%	96%	96%	95%	90%
NZD	89%	89%	92%	99%	95%	97%	99%	97%	94%	87%	93%	91%	89%
SVR	90%	97%	89%	91%	95%	95%	95%	90%	88%	86%	98%	95%	90%
NFC	90%	-	-	-	-	-	-	16%	83%	76%	95%	89%	90%
HKS	99%	97%	93%	98%	100%	100%	99%	98%	100%	99%	99%	99%	99%
RKP	98%	92%	94%	96%	99%	100%	96%	98%	99%	99%	99%	100%	98%
SKT	93%	95%	95%	97%	97%	97%	97%	100%	99%	97%	99%	98%	93%
VKJ	91%	92%	88%	96%	94%	84%	76%	84%	84%	95%	96%	96%	91%
JFP	99%	98%	95%	100%	96%	98%	99%	97%	98%	96%	98%	99%	99%
MDK	94%	85%	82%	96%	96%	99%	95%	96%	94%	97%	97%	97%	94%
NGL	98%	96%	97%	98%	97%	99%	98%	95%	96%	97%	99%	99%	98%
NJF	94%	80%	92%	96%	98%	94%	92%	99%	99%	94%	100%	100%	94%
PJB	99%	98%	96%	91%	98%	99%	98%	98%	96%	100%	99%	97%	99%
DWK	99%	98%	97%	99%	99%	99%	99%	100%	100%	100%	100%	100%	99%
JKP	100%	97%	97%	99%	98%	100%	99%	99%	99%	100%	100%	100%	100%
PLM	99%	87%	91%	97%	90%	97%	99%	97%	99%	100%	100%	100%	99%

TGN	100%	98%	96%	100%	99%	100%	100%	100%	100%	100%	100%	100%	100%
MGN	98%	93%	95%	93%	88%	94%	94%	89%	99%	99%	99%	99%	98%
UTN	100%	100%	100%	100%	100%	99%	99%	100%	100%	100%	100%	100%	100%
VKP	100%	99%	98%	97%	98%	100%	99%	99%	98%	100%	100%	99%	100%
BRPL	96%	94%	94%	97%	96%	97%	97%	95%	96%	96%	98%	98%	96%

Part- 8 TAT METERING

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul- 21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
ALN	98%	92%	88%	69%	80%	91%	91%	94%	96%	95%	96%	96%	98%
KHP	99%	94%	92%	73%	94%	95%	95%	99%	98%	97%	98%	99%	99%
NFC	96%	96%	92%	83%	95%	95%	99%	99%	97%	95%	96%	97%	96%
NHP	97%	95%	85%	70%	87%	89%	87%	95%	96%	93%	94%	93%	97%
NZD	98%	90%	90%	86%	79%	96%	95%	98%	99%	99%	94%	98%	98%
SVR	95%	91%	87%	78%	92%	92%	96%	98%	95%	95%	92%	96%	95%
HKS	96%	90%	87%	82%	93%	95%	93%	95%	98%	93%	92%	95%	96%
RKP	98%	96%	92%	81%	94%	96%	96%	98%	98%	98%	95%	97%	98%
SKT	96%	94%	94%	90%	93%	94%	92%	94%	95%	95%	95%	96%	96%
VKJ	98%	92%	92%	86%	87%	91%	90%	97%	97%	98%	96%	96%	98%
JFP	90%	97%	95%	81%	86%	83%	88%	96%	89%	87%	92%	92%	90%
MDK	95%	97%	95%	72%	91%	96%	93%	97%	94%	98%	85%	98%	95%
NGL	93%	90%	86%	79%	94%	95%	82%	91%	89%	92%	88%	86%	93%
NJF	93%	95%	94%	69%	91%	88%	90%	97%	94%	92%	93%	95%	93%
PJB	96%	95%	96%	91%	94%	96%	95%	98%	97%	96%	99%	96%	96%
DWK	96%	95%	86%	86%	95%	98%	98%	98%	98%	97%	99%	98%	96%
JKP	94%	89%	70%	76%	85%	95%	75%	97%	98%	98%	97%	97%	94%
MGN	97%	91%	94%	61%	91%	97%	93%	98%	94%	98%	97%	94%	97%
PLM	92%	94%	94%	80%	89%	95%	92%	94%	94%	98%	96%	91%	92%
TGN	93%	93%	91%	75%	91%	85%	86%	92%	92%	96%	95%	96%	93%
UTN	97%	96%	92%	75%	80%	92%	91%	97%	88%	94%	97%	97%	97%

VKP	98%	95%	96%	83%	88%	97%	93%	96%	97%	98%	97%	99%	98%
BRPL	96%	93%	91%	80%	90%	94%	92%	96%	95%	96%	95%	96%	96%

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul- 20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
ALN	91%	42%	59%	83%	91%	90%	80%	96%	85%	95%	92%	96%	91%
KHP	96%	38%	78%	90%	82%	91%	87%	98%	98%	98%	97%	97%	96%
NHP	96%	62%	73%	90%	96%	94%	87%	95%	98%	90%	91%	94%	96%
NZD	95%	50%	54%	96%	93%	89%	92%	94%	93%	96%	97%	96%	95%
SVR	95%	58%	48%	89%	96%	96%	93%	96%	92%	96%	93%	95%	95%
NFC	96%	52%	69%	95%	92%	96%	97%	93%	97%	97%	94%	98%	96%
HKS	97%	69%	52%	85%	93%	96%	95%	96%	94%	98%	97%	98%	97%
RKP	98%	58%	76%	90%	91%	91%	88%	98%	97%	98%	98%	98%	98%
SKT	93%	23%	80%	90%	88%	90%	83%	92%	91%	96%	95%	93%	93%
VKJ	90%	40%	70%	90%	86%	91%	87%	94%	93%	94%	94%	97%	90%
JFP	97%	66%	96%	89%	90%	94%	75%	96%	93%	96%	94%	97%	97%
MDK	96%	39%	89%	89%	89%	88%	88%	95%	94%	97%	96%	97%	96%
NGL	93%	42%	88%	87%	89%	87%	89%	96%	90%	52%	89%	95%	93%
NJF	95%	57%	75%	65%	78%	88%	88%	91%	90%	93%	93%	93%	95%
PJB	98%	74%	88%	85%	94%	98%	97%	96%	94%	76%	97%	97%	98%
DWK	97%	58%	81%	75%	92%	98%	96%	98%	95%	61%	92%	97%	97%
JKP	97%	69%	37%	83%	88%	93%	80%	92%	78%	49%	90%	98%	97%
PLM	95%	54%	84%	87%	88%	96%	83%	94%	88%	98%	95%	96%	95%
TGN	93%	58%	84%	73%	76%	85%	79%	86%	93%	70%	86%	89%	93%
MGN	97%	54%	31%	90%	92%	95%	83%	95%	87%	57%	90%	97%	97%
UTN	98%	69%	80%	94%	93%	92%	82%	95%	90%	47%	95%	97%	98%
VKP	95%	25%	41%	88%	76%	81%	74%	96%	93%	62%	92%	95%	95%
BRPL	95%	52%	71%	85%	87%	92%	86%	94%	92%	84%	93%	96%	95%

Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
ALN	89%	94%	95%	94%	96%	93%	93%	97%	95%	96%	96%	95%	89%
KHP	91%	98%	99%	96%	97%	96%	96%	97%	97%	97%	97%	96%	91%
NHP	94%	98%	98%	97%	97%	97%	99%	98%	97%	96%	97%	93%	94%
NZD	89%	96%	96%	96%	96%	96%	93%	97%	95%	96%	95%	92%	89%
SVR	91%	93%	95%	95%	92%	86%	96%	96%	83%	93%	95%	94%	91%
NFC	93%	-	-	-	-	-	-	95%	91%	94%	98%	97%	93%
HKS	92%	94%	96%	92%	96%	97%	97%	96%	91%	95%	96%	93%	92%
RKP	92%	93%	96%	95%	96%	96%	96%	93%	92%	96%	98%	94%	92%
SKT	91%	94%	98%	98%	96%	94%	97%	94%	93%	97%	98%	92%	91%
VKJ	82%	94%	96%	96%	96%	92%	95%	95%	97%	97%	97%	95%	82%
JFP	88%	96%	97%	97%	94%	98%	97%	95%	95%	95%	97%	95%	88%
MDK	91%	89%	85%	85%	82%	92%	96%	95%	94%	95%	97%	95%	91%
NGL	89%	96%	95%	98%	97%	97%	97%	93%	93%	96%	97%	97%	89%
NJF	91%	95%	91%	94%	79%	89%	95%	94%	95%	96%	95%	97%	91%
PJB	92%	88%	90%	94%	96%	96%	94%	96%	98%	88%	88%	95%	92%
DWK	96%	91%	95%	93%	90%	91%	92%	91%	95%	96%	97%	98%	96%
JKP	93%	97%	97%	97%	92%	92%	95%	95%	96%	97%	95%	94%	93%
PLM	85%	90%	94%	91%	76%	79%	92%	90%	94%	97%	97%	92%	85%
TGN	90%	97%	94%	94%	84%	85%	92%	93%	93%	97%	96%	94%	90%
MGN	93%	89%	92%	96%	88%	91%	93%	97%	95%	98%	95%	97%	93%
UTN	94%	97%	97%	97%	90%	89%	97%	96%	96%	97%	97%	97%	94%
VKP	86%	94%	95%	94%	84%	82%	94%	94%	95%	97%	94%	96%	86%
BRPL	90%	94%	95%	95%	90%	91%	95%	95%	94%	96%	96%	95%	90%

PART-9 GOOGLE RATING

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul- 21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
ALN	4.7	4.9	4.9	-	4.9	4.9	4.9	4.9	4.9	4.5	4.5	4.5	4.3
KHP	2.7	3.1	3.1	-	2.8	2.6	2.6	2.6	2.6	2.4	2.4	2.5	3.5
NFC	-	-	-	-	-	-	-	-	-	-	-	-	-
NHP	4.2	4.3	4.3	-	4.4	4.2	4.2	4.2	4.2	4.3	4.2	4.2	4.2
NZD	3.7	3.7	3.7	-	3.4	3.4	3.4	3.4	3.8	3.9	3.9	4.1	4.1
SVR	-	-	-	-	-	-	-	-	-	-	-	-	-
HKS	3.0	2.9	2.9	-	2.9	2.9	2.9	2.9	2.9	3	3	3.1	3.1
RKP	4.2	4.4	4.4	-	4.4	3.9	3.9	3.9	3.9	4.2	4.2	4.4	4.4
SKT	3.6	4.2	4.2	-	3.8	-	3.4	3.4	3.4	3.4	3.4	3.4	3.4
VKJ	4.0	3.9	3.9	-	4	3.9	3.8	4.1	4.2	4.1	4.1	4.2	4.2
JFP	3.3	3	2.6	-	2.6	2.3	2.1	2.5	3.2	4.5	4.5	4.4	4.3
MDK	4.1	4.3	4.3	-	4.1	4	4	3.9	4.1	4.1	4.1	4.1	4.1
NGL	4.3	4.4	4.4	-	4.4	4.4	4.4	4.4	3.8	3.9	4.3	4.3	4.3
NJF	3.3	3	2.6	-	2.6	2.3	2.1	2.5	3.2	4.5	4.5	4.4	4.3
PJB	4.5	4.8	4.8	-	4.8	4.8	4.8	4.8	4.9	4	4	4	4
DWK	4.2	4.1	4.1	-	4.1	4	4	4	4.3	4.3	4.3	4.3	4.4
JKP	4.5	4.4	4.4	-	4.3	4.3	4.4	4.4	4.5	4.6	4.6	4.6	4.6
MGN	4.8	4.9	4.8	-	4.8	4.8	4.8	4.8	4.9	4.8	4.8	4.8	4.8
PLM	3.5	3.1	3.1	-	3	3	3	3	2.9	4.3	4.2	4.3	4.3
TGN	4.2	4.6	4.6	-	4.1	4.1	3.6	3.6	3.9	4.3	4.3	4.5	4.5
UTN	4.0	4.8	4.8	-	4.8	4.8	2.8	2.8	3.9	3.9	3.9	3.9	3.9
VKP	4.4	4.8	4.8	-	4.8	4.8	3.6	3.6	3.9	4.3	4.3	4.5	4.5
BRPL	4.0	4.1	4.0	-	4.0	3.9	3.6	3.7	3.9	4.1	4.1	4.1	4.2

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul- 20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
ALN	4.9	-	-	-	-	-	4.9	4.9	4.9	4.9	4.9	4.9	4.9
KHP	3.3	-	-	-	-	-	4	3.7	3.2	3	3	2.9	3.1
NFC	-	-	-	-	-	-	-	-	-	-	-	-	-
NHP	4.3	-	-	-	-	-	4.6	4.2	4.2	4.3	4.3	4.3	4.3
NZD	3.9	-	-	-	-	-	4	4	4	4	3.7	3.7	3.7
SVR	-	-	-	-	-	-	-	-	-	-	-	-	-
HKS	2.8	-	-	-	-	-	2.8	2.8	2.8	2.8	2.8	2.8	2.9
RKP	4.4	-	-	-	-	-	4.3	4.4	4.4	4.4	4.4	4.4	4.4
SKT	4.1	-	-	-	-	-	4.1	4.1	4.1	4.1	4.1	4.1	4.1
VKJ	3.7	-	-	-	-	-	3.4	3.5	3.5	3.9	4	4	3.8
JFP	3.1	-	-	-	-	-	3	3	3	3	3	3	3.7
MDK	4.5	-	-	-	-	-	4.6	4.6	4.6	4.5	4.5	4.3	4.3
NGL	4.4	-	-	-	-	-	4.4	4.4	4.4	4.4	4.4	4.4	4.4
NJF	3.1	-	-	-	-	-	3	3	3	3	3	3	3.7
PJB	4.8	-	-	-	-	-	4.8	4.8	4.8	4.8	4.8	4.8	4.8
DWK	4.2	-	-	-	-	-	4.2	4.2	4.2	4.2	4.2	4.2	4.1
JKP	4.4	-	-	-	-	-	4.4	4.4	4.4	4.4	4.4	4.4	4.4
MGN	4.9	-	-	-	-	-	4.9	4.9	4.9	4.9	4.9	4.9	4.9
PLM	3.1	-	-	-	-	-	3.1	3.1	3.1	3.1	3.1	3.1	3.1
TGN	4.7	-	-	-	-	-	4.9	4.7	4.6	4.6	4.6	4.6	4.6
UTN	4.8	-	-	-	-	-	4.8	4.8	4.8	4.8	4.8	4.8	4.8
VKP	4.8	-	-	-	-	-	4.8	4.8	4.8	4.8	4.8	4.8	4.8
BRPL	4.1	-	-	-	-	-	4.2	4.1	4.1	4.1	4.1	4.1	4.1

ANNEXURE-J-ENERGY AUDIT DATA

DT Metering		
S.No	Designation	Activities with Monthly Volumes
1	Field Associate	1) Field visit for DTM vendor work quality checks. (400 Nos.) 2) Field visit along with O & M Team as and when required by O & M. (25 Nos.) 3) Modem rectification and debugging. (350 Nos.) 4) Metering connection rectification work. (100 Nos) 5) Change management verification at site. (50 Nos.)
2	Office IT Associate	1) MRD Conversion , extraction and uploading in system for DT Health report generation (10659 Nos./Month). 2) DT Energy calculation from MRD Files (10659 Nos./Month). 3) DT master updation in DAM (80- 100 Nos/Month). 4) Daily DT health report generation for DTs with AMR (5500 Nos./Day) 5) In house modem preparation and modem repair work (50 Nos./Day) 6) Preparation of Daily AMR working report (6000 Nos./Day)

GRID Metering		
S.No	Designation	Activities with Monthly Volumes
1	Field Associate	WEEKLY DTL METER DOWNLOAD, MISCELLANEOUS REPORTS GENERATION (116 + 2370 Meters)
2	Office IT Associate	1) AMR DATABASE TROUBLESHOOTING, ADDITION, DELETION, MISCELLANEOUS REPORTS GENERATION (2370 Meters) 2) 24x7 MONITORING, COORDINATION WITH FIELD AND IT TEAM, MISCELLANEOUS REPORTS GENERATION (2370 Meters)

ANNEXURE-K- DATA FOR KCC

Part- 1- Activitywise monthly data

Division	FY2021 22																											
	FY 21 22		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22			
	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped		
ALN	11015	10795	872	855					918	900	923	905	923	905	928	909	943	924	986	966	986	966	972	953	735	7		
KHP	1975	1936	136	133					151	148	162	159	163	160	170	167	171	168	183	179	188	184	198	194	167	1		
NFC	4835	4738	615	603					403	395	403	395	397	389	409	401	406	398	408	400	429	420	419	411	328	3		
NHP	13817	13541	2055	2014					1140	1117	1145	1122	1182	1158	1209	1185	1241	1216	1197	1173	1241	1216	1194	1170	869	8		
NZD	9052	8871	1202	1178					712	698	743	728	766	751	789	773	841	824	793	777	819	803	794	778	659	6		
SVR	3433	3364	464	455					291	285	282	276	290	284	287	281	286	280	303	297	292	286	284	278	224	2		
HKS	11347	11120	866	849					930	911	951	932	963	944	980	960	988	968	972	953	996	976	971	952	851	8		
RKP	7210	7066	560	549					583	571	593	581	594	582	607	595	614	602	631	618	649	636	638	625	581	5		
SKT	16615	16283	1237	1212					1322	1296	1331	1304	1340	1313	1396	1368	1420	1392	1477	1447	1536	1505	1547	1516	1362	13		
VKJ	11144	10921	837	820					881	863	874	857	890	872	901	883	951	932	1005	985	1028	1007	1030	1009	931	9		
JFP	1498	1468	113	111					116	114	118	116	125	123	128	125	125	123	120	118	131	128	143	140	145	1		
MDK	6132	6009	765	750					481	471	478	468	515	505	532	521	568	557	588	576	586	574	554	543	414	4		
NGL	8328	8161	1100	1078					694	680	681	667	663	650	729	714	720	706	733	718	762	747	748	733	568	5		
NJF	4566	4475	339	332					354	347	357	350	364	357	384	376	386	378	410	402	426	417	426	417	391	3		
PJB	6068	5947	452	443					476	466	486	476	480	470	512	502	524	514	548	537	573	562	568	557	510	5		
DWK	4787	4691	360	353					385	377	401	393	409	401	427	418	414	406	414	406	423	415	416	408	315	3		
JKP	10900	10682	831	814					895	877	881	863	868	851	870	853	906	888	948	929	982	962	977	957	892	8		
MGN	1017	997	67	66					85	83	88	86	81	79	86	84	86	84	91	89	96	94	93	91	80	7		

PLM	3983	3903	305	299					320	314	335	328	320	314	339	332	326	319	341	334	357	350	344	337	344	3
TGN	3252	3187	269	264					277	271	276	270	266	261	282	276	278	272	268	263	285	279	271	266	215	2
UTN	640	627	47	46					52	51	54	53	53	52	51	50	51	50	50	49	54	53	56	55	54	!
VKP	2833	2776	217	213					233	228	231	226	224	220	234	229	232	227	248	243	257	252	252	247	221	2
BRPL	144447	141558	13709	13435					11699	11465	11793	11557	11876	11638	12250	12005	12477	12227	12714	12460	13096	12834	12895	12637	10856	10

Division	FY2020 21																											
	FY 20 21		Apr-20		May-20		Jun-20		Jul-20		Aug-20		Sep-20		Oct-20		Nov-20		Dec-20		Jan-21		Feb-21		Mar-21			
	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped		
ALN	10236	10031					838	821	804	788	846	829	820	804	876	858	882	864	891	873	907	889	917	899	867	849		
KHP	1479	1449					119	117	116	114	119	117	113	111	126	123	128	125	128	125	133	130	137	134	138	135		
NFC	4534	4443					368	361	383	375	386	378	367	360	374	367	386	378	377	369	384	376	391	383	397	389		
NHP	11468	11239					895	877	919	901	919	901	907	889	917	899	990	970	1011	991	1026	1005	1037	1016	1050	1019		
NZD	8263	8098					701	687	709	695	697	683	661	648	679	665	681	667	675	662	686	672	711	697	703	696		
SVR	3122	3060					242	237	256	251	253	248	247	242	256	251	276	270	272	267	275	270	283	277	269	272		
HKS	10297	10091					868	851	873	856	879	861	827	810	858	841	870	853	850	833	850	833	864	847	879	861		
RKP	6318	6192					521	511	524	514	533	522	509	499	523	513	546	535	528	517	528	517	533	522	569	557		
SKT	13623	13351					1110	1088	1144	1121	1157	1134	1083	1061	1100	1078	1127	1104	1130	1107	1166	1143	1209	1185	1240	1219		
VKJ	9547	9356					774	759	800	784	802	786	757	742	772	757	802	786	797	781	826	809	840	823	886	864		
JFP	1071	1050					88	86	84	82	90	88	84	82	86	84	92	90	90	88	92	90	98	96	103	101		
MDK	4585	4493					380	372	360	353	354	347	388	380	399	391	398	390	374	367	399	391	397	389	385	390		
NGL	7186	7042					575	564	600	588	604	592	536	525	587	575	654	641	615	603	633	620	641	628	638	631		
NJF	3805	3729					321	315	328	321	317	311	310	304	310	304	317	311	320	314	317	311	320	314	327	320		
PJB	5100	4998					412	404	423	415	425	417	402	394	417	409	440	431	437	428	445	436	447	438	458	449		
DWK	4427	4338					402	394	371	364	369	362	361	354	353	346	373	366	354	347	365	358	365	358	348	353		
JKP	10358	10151					851	834	869	852	879	861	805	789	856	839	850	833	865	848	876	858	908	890	933	909		

MGN	636	623					48	47	34	33	28	27	52	51	54	53	61	60	64	63	65	64	67	66	63	
PLM	3489	3419					283	277	304	298	326	319	282	276	283	277	296	290	287	281	292	286	298	292	301	2
TGN	2989	2929					251	246	264	259	258	253	229	224	238	233	245	240	243	238	255	250	267	262	263	2
UTN	580	568					55	54	39	38	43	42	48	47	45	44	48	47	50	49	49	48	50	49	53	
VKP	2530	2479					210	206	250	245	260	255	190	186	194	190	201	197	203	199	207	203	212	208	221	2
BRPL	125643	123130					10312	10106	10454	10245	10544	10333	9978	9778	10303	10097	10663	10450	10561	10350	10776	10560	10992	10772	11091	10

Division	FY2019 20																									
	FY 19 20		Apr-19		May-19		Jun-19		Jul-19		Aug-19		Sep-19		Oct-19		Nov-19		Dec-19		Jan-20		Feb-20			
	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped	Given	Dumped
ALN	8174	8011	564	553	634	621	622	610	618	606	618	606	666	653	668	655	677	663	663	650	726	711	774	759	944	
KHP	1149	1126	72	71	75	74	83	81	83	81	91	89	88	86	95	93	103	101	105	103	101	99	104	102	149	
NFC	2038	1997													314	308	307	301	316	310	343	336	361	354	397	
NHP	9695	9501	713	699	792	776	793	777	778	762	762	747	786	770	804	788	811	795	800	784	848	831	863	846	945	
NZD	7018	6878	504	494	555	544	528	517	525	515	539	528	553	542	548	537	577	565	602	590	620	608	642	629	825	
SVR	4109	4027	442	433	477	467	469	460	450	441	466	457	494	484	209	205	210	206	211	207	213	209	219	215	249	
HKS	8772	8597	580	568	639	626	657	644	647	634	693	679	697	683	728	713	742	727	755	740	767	752	807	791	1061	
RKP	5260	5155	364	357	395	387	390	382	412	404	430	421	433	424	436	427	438	429	438	429	450	441	473	464	601	
SKT	11149	10926	743	728	792	776	818	802	822	806	836	819	864	847	900	882	938	919	933	914	976	956	1007	987	1521	
VKJ	7771	7616	533	522	559	548	564	553	565	554	588	576	619	607	646	633	660	647	674	661	685	671	721	707	957	
JFP	694	680	40	39	47	46	51	50	47	46	48	47	50	49	52	51	55	54	63	62	70	69	79	77	92	
MDK	4136	4053	293	287	322	316	335	328	319	313	364	357	366	359	373	366	373	366	335	328	340	333	348	341	368	
NGL	5278	5172	380	372	425	417	411	403	396	388	431	422	447	438	449	440	436	427	437	428	479	469	478	468	509	
NJF	2728	2673	181	177	185	181	193	189	195	191	203	199	213	209	222	218	238	233	242	237	252	247	273	268	331	
PJB	3921	3843	263	258	288	282	296	290	292	286	314	308	325	319	335	328	335	328	333	326	346	339	347	340	447	
DWK	3485	3415	267	262	278	272	267	262	259	254	267	262	286	280	283	277	289	283	274	269	284	278	313	307	418	
JKP	7877	7719	536	525	609	597	640	627	631	618	638	625	669	656	639	626	649	636	649	636	689	675	717	703	811	
MGN	393	385	16	16	17	17	20	20	26	25	33	32	32	31	31	30	36	35	36	35	36	35	43	42	67	

PLM	2441	2392	155	152	178	174	167	164	167	164	177	173	191	187	198	194	213	209	204	200	212	208	227	222	352
TGN	2278	2232	172	169	181	177	165	162	177	173	172	169	183	179	192	188	198	194	186	182	192	188	196	192	264
UTN	442	433	32	31	33	32	31	30	33	32	32	31	34	33	37	36	38	37	37	36	37	36	38	37	60
VKP	1812	1776	127	124	127	124	129	126	130	127	139	136	142	139	137	134	138	135	147	144	159	156	169	166	268
BRPL	100620	98608	6977	6837	7608	7456	7629	7476	7572	7421	7841	7684	8138	7975	8296	8130	8461	8292	8440	8271	8825	8649	9199	9015	1164

BRPL

Part- 2 – Data for Disconnection

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul-21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count
ALN	40				6	4	4	5	5	4	5	4	3
KHP	8				1	1	1	1	1	1	1	1	0
NFC	13				2	1	2	1	1	1	2	1	1
NHP	38				6	4	4	4	4	4	5	4	2
NZD	23				3	2	3	3	3	3	3	2	1
SVR	13				2	2	2	2	2	2	2	1	1
HKS	25				4	2	3	3	3	3	3	3	2
RKP	18				3	2	2	2	2	2	2	2	1
SKT	34				5	4	4	4	4	4	5	3	2
VKJ	31				5	4	4	4	4	3	4	3	1
JFP	0				0	0	0	0	0	0	0	0	0
MDK	79				10	9	9	9	9	8	10	8	5
NGL	64				8	7	8	8	8	7	8	7	4
NJF	13				1	1	2	2	1	1	2	1	1
PJB	12				2	1	1	1	1	1	2	1	1
DWK	20				3	2	2	2	2	3	3	2	1
JKP	43				6	4	5	5	5	5	5	5	3
MGN	0				0	0	0	0	0	0	0	0	0
PLM	13				2	1	1	1	1	1	2	3	1
TGN	15				2	2	2	2	1	2	2	2	1
UTN	0				0	0	0	0	0	0	0	0	0
VKP	8				1	1	1	1	1	1	1	1	0
BRPL	508	110	89	89	197	154	168	168	162	159	178	150	84

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul-20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count
ALN	45				8	6	6	5	4	5	4	4	4
KHP	6				1	1	1	1	1	1	1	1	0
NFC	15				3	2	2	2	1	1	1	1	1
NHP	49				9	7	6	5	5	5	4	5	3
NZD	25				3	3	3	3	3	3	3	3	1
SVR	16				2	2	2	2	2	2	2	2	1
HKS	29				5	4	3	3	3	3	3	3	2
RKP	19				3	2	2	2	2	2	2	2	1

SKT	38				6	5	5	4	4	4	4	4	2
VKJ	36				6	4	4	4	4	4	4	4	2
JFP	0				0	0	0	0	0	0	0	0	0
MDK	90				12	11	10	10	11	11	9	9	7
NGL	74				9	10	9	9	9	9	7	8	5
NJF	15				2	2	2	2	2	2	1	2	1
PJB	14				3	2	2	1	2	2	1	1	1
DWK	20				3	2	2	3	2	2	2	2	1
JKP	48				8	6	6	6	5	5	5	4	3
MGN	2				1	1	0	0	0	0	0	0	0
PLM	12				2	2	1	1	1	1	2	1	1
TGN	17				3	2	2	2	2	2	2	2	1
UTN	0				0	0	0	0	0	0	0	0	0
VKP	8				1	1	1	1	1	1	1	1	0
BRPL	577	272	306	334	239	206	189	181	182	181	161	164	107

Division	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count	Count
ALN	55	4	4	4	4	4	5	4	4	4	3	4	11
KHP	8	1	1	1	1	1	1	1	1	1	1	1	1
NFC	11	0	0	0	0	0	0	1	2	1	2	1	3
NHP	60	4	4	4	4	5	4	5	4	3	4	4	14
NZD	31	2	2	2	2	3	2	3	3	2	2	2	6
SVR	27	2	2	3	3	3	3	2	2	1	1	1	3
HKS	33	2	2	2	2	2	3	3	2	3	2	2	6
RKP	24	2	2	2	2	2	2	2	2	2	2	1	4
SKT	48	3	3	4	4	5	4	4	4	4	4	3	7
VKJ	49	3	3	4	4	5	4	5	4	4	4	3	6
JFP	4	0	0	0	0	0	0	0	0	0	0	0	0
MDK	127	10	9	10	10	11	11	12	10	9	10	9	16
NGL	101	8	7	7	7	8	8	9	9	8	8	7	16
NJF	20	1	1	1	1	2	2	2	2	2	2	2	3
PJB	16	1	1	1	1	1	1	1	1	1	1	1	3
DWK	28	2	2	2	2	3	2	2	2	2	2	2	4
JKP	65	4	4	5	4	5	6	5	5	5	5	5	12
MGN	4	0	0	0	0	0	0	0	0	0	0	0	1
PLM	15	1	1	1	1	1	1	1	1	1	1	1	2
TGN	22	2	2	2	2	2	2	2	2	2	2	2	3
UTN	5	0	0	0	0	0	0	0	0	0	0	0	0
VKP	12	1	1	1	1	1	1	1	1	1	1	1	2
BRPL	765	150	144	155	153	179	176	183	176	159	161	150	336

Part- 3 Data for Defaulter

Division	FY2021 22																								
	FY 21 22		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Case s
	Cases	Amount	Case s	Amount	Case s	Amount	Case s	Amount	Case s	Amount	Case s	Amount	Case s	Amount	Case s	Amount	Case s	Amount	Case s	Amount	Case s	Amount	Case s	Amount	
ALN	3242	349.20	490	36.37	368	31.88	385	59.54	305	40.08	202	23.24	224	29.39	254	26.93	230	30.01	201	19.55	261	29.12	188	15.39	134
KHP	483	89.25	45	6.40	30	4.77	33	5.58	47	14.31	45	10.48	39	9.35	47	8.55	50	6.37	43	5.68	43	8.24	44	6.68	17
NFC	979	297.74	135	21.37	101	35.48	103	19.00	95	49.53	67	22.32	97	42.09	70	23.85	68	21.26	65	15.05	81	18.94	61	18.32	36
NHP	3405	394.08	594	47.68	482	61.33	440	39.44	306	69.02	210	18.79	207	52.40	205	22.13	202	18.77	207	14.27	245	25.60	184	18.45	123
NZD	1786	669.48	252	47.70	191	45.44	207	59.51	171	99.35	120	89.31	134	62.66	144	62.10	136	72.10	131	40.00	151	60.25	89	15.10	60
SVR	1064	178.00	151	18.29	124	16.31	115	19.14	97	24.33	75	14.34	81	14.46	75	14.32	77	17.56	88	14.00	85	12.97	60	8.47	36
HKS	1935	406.49	264	32.69	190	26.14	210	39.53	186	50.11	121	35.43	150	44.19	144	35.76	139	35.89	141	29.83	154	43.03	161	25.52	75
RKP	1358	534.30	195	40.64	134	32.32	137	65.98	126	89.51	102	64.74	103	123.84	112	35.26	101	27.82	99	12.33	107	14.66	100	22.50	42
SKT	2505	2645.35	321	183.86	217	177.11	253	194.55	253	258.29	183	254.35	201	269.09	196	249.68	198	252.75	204	229.90	229	242.84	160	234.69	90
VKJ	2343	854.75	309	75.55	239	86.34	234	95.40	226	123.44	175	106.29	194	102.23	195	88.75	188	61.82	172	35.35	189	35.36	153	26.53	69
JFP	158	29.13	11	1.26	16	5.10	11	3.31	16	5.28	17	3.16	13	2.01	12	1.43	12	1.17	16	1.66	17	2.38	13	0.97	4
MDK	4021	461.99	521	51.50	449	52.65	427	50.61	337	56.98	291	34.05	316	35.75	316	37.89	312	32.40	271	29.54	320	39.36	279	29.67	182
NGL	3327	546.74	446	62.49	381	66.40	373	67.83	283	68.93	230	43.90	262	42.07	256	47.08	251	35.17	232	28.87	250	37.11	233	35.09	130
NJF	958	172.91	122	18.56	104	19.44	107	30.46	67	11.97	68	15.18	80	18.61	83	15.53	72	15.13	73	5.91	78	12.45	68	6.38	36
PJB	923	102.67	119	10.19	96	11.30	102	16.49	77	10.21	66	8.73	66	6.32	66	9.34	65	8.61	69	5.75	87	8.60	61	4.53	49
DWK	1482	271.74	179	23.21	159	22.46	165	37.49	128	35.23	121	33.65	114	32.47	117	21.10	100	13.89	129	14.82	128	22.36	101	11.06	41
JKP	3475	441.66	479	50.33	436	45.21	429	55.57	296	37.70	212	26.73	236	92.24	242	29.63	246	24.19	260	22.85	270	26.64	243	22.00	126
MGN	216	28.60	25	3.02	22	2.64	22	3.90	23	3.08	20	3.16	22	2.45	22	3.92	13	2.53	15	0.97	20	1.72	7	0.84	5
PLM	909	162.85	106	12.43	84	10.18	87	11.30	80	24.55	59	12.67	60	16.06	63	12.81	58	13.56	65	11.26	79	14.27	136	18.14	32
TGN	1104	375.77	129	21.50	119	26.64	131	32.91	104	40.05	84	31.81	83	41.84	78	32.36	74	30.23	89	35.72	95	37.98	79	32.50	39
UTN	206	26.98	26	1.97	25	2.33	20	3.07	19	4.00	16	3.55	18	2.75	15	3.12	14	1.80	16	1.66	16	1.35	13	0.98	8
VKP	599	130.17	79	12.69	62	14.47	56	21.25	51	27.37	45	7.11	44	9.98	48	8.34	48	6.24	55	6.56	60	9.83	35	5.19	16
BRPL	36478	9169.87	4998	779.69	4029	795.96	4047	931.87	3293	1143.29	2529	862.98	2744	1052.23	2760	789.87	2654	729.28	2641	581.54	2965	705.06	2468	559.02	135

Division	FY2020 21																								
	FY 20 21		Apr-20		May-20		Jun-20		Jul-20		Aug-20		Sep-20		Oct-20		Nov-20		Dec-20		Jan-21		Feb-21		
	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases
ALN	3699	401.00	459	38.24	456	37.24	516	65.71	383	54.22	281	37.65	276	33.09	246	26.68	211	22.10	238	23.26	220	26.96	217	22.85	196
KHP	394	56.58	31	1.62	31	2.65	45	7.89	35	4.50	35	4.69	29	5.98	25	4.42	37	7.05	38	8.13	35	3.67	34	3.93	19
NFC	1163	284.56	121	21.23	132	19.67	173	35.80	129	31.66	106	27.92	99	23.42	75	22.40	74	20.67	73	40.44	66	20.65	69	13.47	46
NHP	4332	515.68	537	47.70	649	55.49	698	103.76	431	66.72	347	44.67	288	38.92	270	37.04	253	23.77	263	38.68	222	27.68	237	20.81	137
NZD	1962	616.15	219	25.15	229	23.62	283	77.57	163	28.81	164	33.11	140	24.19	136	30.43	142	26.11	147	99.21	132	103.97	134	128.99	73
SVR	1240	247.82	113	17.51	164	14.26	172	29.20	110	19.17	101	20.36	88	19.08	93	23.53	94	24.34	88	18.03	86	29.92	78	25.23	53
HKS	2266	456.88	236	25.19	245	25.08	327	63.49	236	56.00	194	48.70	171	36.07	147	37.11	169	47.31	156	41.39	154	36.25	141	24.73	90
RKP	1440	490.49	145	21.20	135	13.85	199	59.14	146	52.40	121	47.02	101	37.95	98	26.59	114	33.73	106	72.43	100	55.37	105	57.08	70
SKT	2804	1046.35	264	27.88	291	38.12	351	65.23	312	74.36	228	51.99	229	50.90	206	38.75	212	122.34	212	142.43	189	146.67	187	140.94	123
VKJ	2637	713.01	238	61.73	261	65.10	334	108.18	286	86.82	216	48.24	199	42.72	223	41.28	213	49.19	216	57.44	185	56.03	175	64.90	91
JFP	173	42.04	8	2.11	10	1.79	25	6.62	20	2.53	23	3.26	19	4.46	12	4.48	16	7.12	12	3.44	12	2.85	11	1.92	5
MDK	4545	597.76	482	60.13	544	61.49	530	60.27	393	58.33	366	48.94	348	54.30	323	48.61	363	53.72	360	52.48	297	40.77	310	38.72	225
NGL	3958	698.76	489	70.01	532	72.80	486	82.50	313	63.51	318	54.18	292	66.22	292	55.60	287	61.37	291	71.63	233	36.62	265	46.58	160
NJF	1082	169.72	94	9.24	109	10.54	142	19.29	111	15.52	88	13.77	86	18.07	87	16.25	79	14.73	78	17.49	74	14.36	84	14.74	50
PJB	1097	157.48	115	9.03	131	9.26	146	19.01	126	17.77	83	13.95	83	12.76	72	14.29	80	16.31	77	19.87	74	12.52	73	10.81	37
DWK	1496	334.97	131	21.10	151	22.43	213	53.24	130	33.12	124	34.91	119	36.19	127	30.32	118	22.88	123	29.37	103	24.27	113	23.62	44
JKP	4009	474.34	470	46.83	568	51.12	570	74.04	381	45.97	322	47.03	296	38.86	289	38.12	265	30.98	233	36.47	240	33.01	215	20.20	160
MGN	253	29.83	27	2.25	31	2.37	33	3.57	28	3.26	25	2.60	17	2.71	13	1.44	16	2.77	17	2.58	14	3.10	18	1.92	14
PLM	888	155.53	74	7.41	104	9.18	116	31.96	77	9.41	75	13.75	64	16.23	69	11.15	67	15.38	64	13.15	76	12.88	60	12.04	42
TGN	1243	373.56	105	21.27	133	26.67	151	39.36	135	45.34	104	36.20	107	36.21	108	31.51	84	30.48	92	36.60	92	31.69	80	22.16	52
UTN	224	30.68	14	1.18	22	1.70	29	3.97	18	2.41	24	3.03	21	3.93	20	3.03	20	3.34	14	3.69	15	1.89	17	1.95	10
VKP	622	219.34	67	8.89	76	8.92	77	24.05	63	20.67	55	10.93	42	31.25	49	14.01	46	31.09	43	41.65	41	8.26	42	18.56	21
BRPL	41527	8112.50	4439	546.91	5004	573.36	5616	1033.85	4026	792.47	3400	646.91	3114	633.51	2980	557.03	2960	666.78	2941	869.87	2660	729.38	2665	716.13	172

Division	FY2019 20																								
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n	FY 19 20		Apr-19		May-19		Jun-19		Jul-19		Aug-19		Sep-19		Oct-19		Nov-19		Dec-19		Jan-20		Feb-20		Cases
	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount	
ALN	2760	309.60	203	16.88	202	20.51	195	24.70	187	23.89	216	23.80	227	35.61	224	31.97	194	21.42	194	16.78	170	17.74	185	17.55	563
KHP	412	70.89	27	4.06	29	5.09	29	4.50	36	5.24	32	10.75	39	7.55	31	5.18	37	6.72	39	5.51	38	7.23	33	6.29	42
NFC	533	121.58													68	19.32	87	28.34	65	11.81	75	16.16	70	18.64	168
NHP	3007	353.00	217	23.46	210	25.23	220	24.16	216	26.83	259	43.04	210	32.38	234	26.67	215	28.64	169	11.69	182	28.19	195	17.28	680
NZD	1566	273.71	105	8.61	114	15.50	102	12.87	107	20.96	128	27.45	122	40.49	146	38.92	125	14.31	119	12.36	112	20.91	104	19.08	282
SVR	1333	292.12	116	25.45	101	17.44	132	25.07	125	42.81	155	33.46	167	44.52	85	22.00	79	17.87	73	12.41	74	14.22	72	13.82	154
HKS	1640	318.65	100	9.41	117	36.99	114	24.63	117	20.71	124	22.95	128	28.21	127	30.19	123	28.94	143	21.60	123	30.35	113	17.45	311
RKP	1180	352.81	91	18.55	81	32.60	93	22.82	86	60.51	84	31.27	94	28.46	90	29.89	99	27.27	84	20.58	100	38.64	72	16.78	206
SKT	2382	402.13	156	17.81	136	16.82	176	27.21	200	56.79	228	56.77	187	38.48	219	51.52	210	25.55	189	25.54	191	28.30	155	17.25	335
VKJ	2446	663.78	172	40.01	161	55.86	194	46.64	206	77.41	233	76.46	207	73.52	237	82.33	213	34.17	183	34.01	189	41.80	151	33.51	300
JFP	207	32.62	11	2.15	14	1.31	19	1.62	18	4.56	19	1.65	21	3.33	21	2.49	21	3.43	18	3.59	17	2.51	18	3.13	10
MDK	4232	527.01	325	37.93	307	34.51	328	35.06	332	40.07	379	47.58	351	57.76	393	60.76	334	38.19	304	33.51	333	45.99	300	31.31	546
NGL	3376	457.09	256	26.22	230	26.41	233	35.33	223	28.62	267	36.52	268	37.91	284	41.29	307	39.91	254	29.61	270	37.22	246	30.99	538
NJF	1007	183.19	69	13.59	61	11.00	70	12.71	69	17.79	89	14.32	98	21.32	90	14.23	88	16.02	75	12.82	85	18.80	86	13.32	127
PJB	820	116.29	51	6.18	62	8.38	54	6.47	53	9.11	67	10.37	70	13.08	72	13.93	57	6.87	62	5.98	59	9.89	56	7.38	157
DWK	1378	267.81	80	17.78	106	15.58	99	12.45	99	12.84	133	29.28	121	23.06	113	26.36	120	28.27	109	18.70	92	25.30	104	18.60	202
JKP	3253	375.85	209	16.57	184	22.19	237	34.55	196	24.08	247	29.34	301	48.32	261	43.01	271	29.68	272	24.36	243	20.39	233	25.16	595
MGN	217	27.64	16	1.46	18	1.97	18	2.14	16	2.72	24	3.09	17	2.56	15	3.85	12	1.26	18	1.29	16	2.49	17	2.25	30
PLM	739	109.83	45	7.41	49	6.75	52	6.64	48	6.82	69	13.04	64	10.28	71	11.69	65	12.06	64	5.89	54	7.81	53	9.00	105
TGN	1103	373.81	77	21.10	80	18.05	77	25.51	84	28.78	87	34.21	95	42.14	95	46.42	109	40.72	93	34.23	89	30.25	92	26.06	125
UTN	234	22.30	18	1.27	13	0.61	18	1.45	19	2.26	23	2.35	23	2.91	23	3.07	23	2.30	20	2.01	17	1.31	17	1.34	20
VKP	607	126.14	40	4.64	44	7.55	48	16.88	39	8.91	45	11.46	46	8.91	56	12.51	56	16.56	52	9.92	48	9.33	50	7.63	83
BRPL	34432	5777.85	2384	320.53	2319	380.35	2508	403.40	2476	521.70	2908	559.16	2856	600.76	2955	617.58	2845	468.47	2599	354.20	2577	454.83	2422	353.83	558

Part- 4- Reading KC

Division	FY2021 22
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	FY 21 22		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Mar-22	
	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CM
ALN	9908	6080	1205	600	751		751		758	646	760	627	765	615	773	618	771	634	756	658	769	660	802	626	1047	39
KHP	760	923	91	82	46		67		57	97	59	108	61	87	60	90	66	89	53	98	54	103	52	102	94	67
NFC	3158	2803	442	471	174		198		229	273	236	273	250	265	241	271	257	268	252	264	244	285	263	264	372	16
NHP	12442	9018	1638	1594	901		989		991	835	996	830	963	857	937	880	949	912	915	856	898	900	961	841	1304	51
NZD	4887	5096	640	876	333		386		386	447	393	454	384	471	367	490	372	521	359	492	355	522	383	481	529	34
SVR	3365	1818	486	310	225		242		259	180	269	169	262	177	256	174	260	177	244	186	262	177	269	165	331	10
HKS	4981	5789	669	526	363		363		372	591	373	598	365	602	345	615	359	621	383	583	378	611	417	582	594	46
RKP	3426	3736	422	349	267		267		266	372	267	370	268	357	260	370	259	383	263	397	263	415	280	390	344	33
SKT	5675	6200	697	608	390		395		413	691	437	588	443	554	412	602	455	626	451	650	430	710	472	683	680	48
VKJ	4958	5667	676	515	343		343		373	559	390	520	379	528	384	533	381	589	371	625	367	648	396	625	555	52
JFP	397	474	53	47	30		31		32	50	32	40	28	47	29	50	34	47	33	34	31	45	30	55	34	55
MDK	7969	4811	1108	721	544		586		610	443	627	436	603	459	592	462	592	498	600	504	618	502	662	466	827	32
NGL	7984	5441	1220	890	453		568		591	531	618	510	637	478	583	540	624	535	626	528	607	557	631	531	826	34
NJF	2107	1587	270	144	153		154		165	159	169	144	169	149	159	157	171	159	166	169	160	185	164	173	207	14
PJB	2235	2703	271	245	165		167		169	269	171	265	182	245	156	277	179	289	171	289	165	312	182	291	257	22
DWK	5554	2986	764	274	399		407		428	299	417	308	410	316	401	334	426	321	433	311	435	320	452	303	582	20
JKP	12029	5182	1495	487	872		881		908	553	932	509	953	486	960	478	970	518	961	540	958	574	986	569	1153	46
MGN	387	379	52	35	20		20		22	53	25	50	33	33	31	38	36	38	32	37	30	42	35	35	51	18
PLM	2954	1729	371	162	213		216		224	179	215	182	229	161	217	180	244	169	232	172	230	188	239	165	324	17
TGN	2084	1669	244	176	148		148		156	184	163	179	169	161	157	177	164	173	163	163	160	180	171	168	241	10
UTN	412	220	59	19	25		25		32	24	32	24	32	23	33	21	35	21	33	20	33	24	34	24	39	20
VKP	1326	1072	156	101	82		82		91	117	95	107	109	100	104	108	119	106	110	112	113	118	114	116	151	87
BRPL	98998	75383	13029	9232	6897	0	7286	0	7532	7552	7676	7291	7694	7171	7457	7465	7723	7694	7607	7688	7560	8078	7995	7655	10542	555

Division

FY2020 21

	FY 20 21		Apr-20		May-20		Jun-20		Jul-20		Aug-20		Sep-20		Oct-20		Nov-20		Dec-20		Jan-21		Feb-21		Mar-21	
	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CM
ALN	9808	6254	837		837		766	656	832	585	758	665	819	574	761	628	751	624	751	633	740	649	745	645	1211	59
KHP	823	767	79		63		60	81	64	78	65	77	79	63	67	74	66	74	67	74	62	79	59	83	92	84
NFC	3109	2808	265		238		243	313	232	331	230	334	261	299	259	250	245	256	253	247	247	254	247	259	389	26
NHP	13657	7164	1167		1117		1159	692	1105	782	1104	779	1151	664	1139	654	1065	687	1044	708	1027	723	1020	730	1559	74
NZD	4761	4450	414		343		373	478	344	507	347	496	412	412	392	426	387	416	394	410	389	421	376	446	590	43
SVR	3637	1785	297		282		296	194	279	221	283	215	296	180	301	149	281	167	286	163	283	166	278	172	475	15
HKS	5064	5600	434		362		377	600	355	631	355	632	437	532	404	557	402	541	425	521	432	521	419	525	662	54
RKP	3550	3552	308		263		265	387	261	404	264	407	304	349	297	334	283	341	300	325	299	325	298	322	408	35
SKT	5135	5909	461		343		357	624	313	682	317	691	458	558	452	562	437	522	451	529	438	554	429	579	679	60
VKJ	4797	5354	415		358		342	558	301	600	322	588	410	505	412	502	400	506	417	501	396	512	394	518	630	56
JFP	392	499	32		29		24	77	30	73	25	78	34	70	34	52	31	28	33	26	34	26	30	32	56	37
MDK	8668	3582	693		674		679	373	705	357	713	348	688	372	677	369	682	360	708	336	682	361	676	359	1091	34
NGL	8457	4893	720		710		669	517	652	544	650	540	731	437	683	470	624	505	662	466	645	468	635	474	1076	47
NJF	2078	1886	178		150		142	277	128	288	143	275	176	239	177	173	173	126	173	129	180	122	184	125	274	13
PJB	2254	2762	201		199		174	318	148	337	161	328	198	281	189	268	174	249	181	246	176	244	176	240	277	25
DWK	5523	2900	441		416		396	334	403	328	414	318	445	275	454	270	434	287	454	268	445	279	443	279	778	26
JKP	11540	6303	972		915		901	754	891	769	883	783	979	641	935	614	940	520	926	535	912	534	884	564	1402	58
MGN	466	322	39		33		29	40	47	22	51	18	36	34	38	30	35	35	34	38	34	39	34	35	56	31
PLM	2741	1744	242		199		193	189	170	218	145	252	239	164	239	150	227	157	239	148	238	153	235	155	375	15
TGN	2074	1709	181		150		154	191	147	200	149	201	189	150	178	153	172	154	178	152	170	164	158	174	248	17
UTN	406	240	35		25		20	37	38	19	33	25	35	24	37	19	35	22	31	24	32	23	33	22	52	25
VKP	1242	1111	129		97		81	130	48	164	38	171	126	86	121	84	114	89	113	91	112	95	111	96	152	10
BRPL	100182	71594	8540	0	7803	0	7700	7820	7493	8140	7450	8221	8503	6909	8246	6788	7958	6666	8120	6570	7973	6712	7864	6834	12532	693

Division	FY2019 20													
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	

	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI	AMR	CMRI
ALN	11139	5785.00	1014	384	941	455	954	442	964	438	971	438	917	486	918	488	922	497	951	483	889	546	855	592	843	53
KHP	957	747.00	86	46	84	47	79	55	80	55	75	63	78	60	77	67	77	75	77	77	80	73	80	76	84	5
NFC	1642	1571.00													272	245	288	238	289	246	266	276	256	293	271	27
NHP	14888	6674.00	1329	470	1252	549	1234	548	1254	533	1276	517	1253	541	1231	559	1225	566	1240	555	1203	603	1193	618	1198	61
NZD	5500	4696.00	496	333	449	384	467	355	474	352	465	368	456	382	467	377	459	406	450	431	445	449	431	471	441	38
SVR	5470	2859.00	615	304	583	339	593	333	621	314	611	330	596	358	306	142	306	143	309	144	309	146	311	150	310	15
HKS	5729	5866.00	567	360	504	420	490	438	512	430	479	476	479	482	457	513	456	527	464	540	462	552	437	592	422	53
RKP	3911	3687.00	362	245	337	278	342	271	336	293	323	311	323	316	323	319	324	321	325	321	313	333	300	356	303	32
SKT	5932	6407.00	543	401	501	454	488	474	509	479	511	496	499	529	482	566	469	604	496	599	478	642	481	673	475	45
VKJ	5348	5839.00	464	404	446	428	453	433	465	434	463	457	443	488	437	515	438	529	450	543	441	554	419	591	429	46
JFP	417	531.00	33	28	29	35	32	38	35	35	35	36	36	38	39	40	39	43	38	51	36	56	33	65	32	6
MDK	8704	3934.00	775	277	737	306	735	319	762	303	730	348	708	350	699	357	699	357	727	319	720	324	710	332	702	34
NGL	9723	4024.00	850	279	802	324	813	311	849	294	814	330	801	346	803	348	817	335	816	338	773	380	783	379	802	36
NJF	2289	1812.00	192	108	189	112	187	120	195	122	197	130	194	140	191	149	187	167	190	171	189	181	188	202	190	21
PJB	2907	2359.00	276	140	253	165	249	171	255	167	239	187	230	202	223	212	233	210	239	210	238	223	242	226	230	24
DWK	5867	2743.00	487	213	475	224	481	213	501	205	492	213	479	232	485	229	491	235	508	222	511	232	491	261	466	26
JKP	12972	5743.00	1158	364	1088	437	1056	468	1085	461	1085	468	1060	499	1085	469	1084	479	1096	481	1061	521	1053	549	1061	54
MGN	587	313.00	55	12	53	13	54	16	52	22	50	29	50	28	51	27	47	32	47	32	47	32	42	39	39	3
PLM	3051	1610.00	257	101	235	124	248	113	258	113	255	123	250	137	250	144	244	159	262	150	266	158	265	173	261	11
TGN	2531	1574.00	219	121	208	130	223	114	215	126	218	121	210	132	202	141	198	147	216	135	212	141	208	145	202	12
UTN	520	284.00	48	22	45	23	44	21	42	23	44	22	43	24	40	27	41	28	43	27	42	27	43	28	45	1
VKP	1718	970.00	148	69	146	69	147	71	146	72	140	81	139	84	145	79	145	80	143	89	141	101	139	111	139	6
BRPL	111802	70028	9974	4681	9357	5316	9369	5324	9610	5271	9473	5544	9244	5854	9183	6013	9189	6178	9376	6164	9122	6550	8960	6922	8945	62

Part- 5 Reading ON

Division	FY2021 22												
	FY 21 22	Apr- 21	May- 21	Jun- 21	Jul- 21	Aug- 21	Sep- 21	Oct- 21	Nov- 21	Dec- 21	Jan- 22	Feb- 22	Mar- 22
	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI
ALN	2266	188			188	212	224	226	225	244	242	262	255
KHP	726	50			50	50	72	76	78	81	81	92	96
NFC	1278	118			118	118	120	126	126	132	132	143	145
NHP	1739	149			149	159	169	173	173	185	185	197	200
NZD	2351	204			204	228	234	238	259	240	236	252	256
SVR	716	68			68	70	70	70	66	74	74	78	78
HKS	3019	274			273	287	295	299	301	323	319	323	325
RKP	1854	165			165	177	191	191	185	188	188	202	202
SKT	7588	613			613	725	766	776	776	809	808	846	856
VKJ	3529	308			308	340	348	354	348	366	366	395	396
JFP	770	64			64	76	76	76	76	84	84	86	84
MDK	604	32			32	36	50	64	64	78	78	82	88
NGL	1420	114			114	122	136	140	136	156	156	168	178
NJF	2040	174			174	192	194	206	206	220	220	232	222
PJB	2016	166			166	180	194	194	194	218	220	236	248
DWK	798	68			68	75	75	75	75	85	85	95	97
JKP	3168	274			272	302	312	322	318	338	338	338	354
MGN	474	32			32	38	48	48	48	54	54	58	62
PLM	1532	136			134	146	152	152	150	162	162	172	166
TGN	808	72			72	76	84	84	84	84	84	82	86
UTN	302	28			28	30	30	30	30	30	30	32	34
VKP	1197	108			108	116	116	118	118	128	131	128	126
BRPL	40195	3405	0	0	3400	3755	3956	4038	4036	4279	4273	4499	4554

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul-20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI
ALN	1711			162	162	163	162	164	174	174	174	188	188
KHP	482			46	46	46	46	48	50	50	50	50	50
NFC	912			56	54	54	54	110	116	116	116	118	118
NHP	1204			89	89	89	89	107	147	147	147	151	149
NZD	1964			188	188	188	188	192	204	204	204	204	204
SVR	495			24	24	25	24	64	66	66	66	68	68
HKS	2486			229	229	229	229	235	263	263	263	273	273
RKP	1405			115	116	114	114	143	159	157	157	165	165
SKT	5568			513	514	514	511	522	587	583	596	614	614

VKJ	2696			242	242	238	238	256	282	282	300	308	308
JFP	396			12	12	12	12	32	62	62	64	64	64
MDK	224			10	10	10	10	24	32	32	32	32	32
NGL	841			54	54	54	54	70	102	102	116	118	117
NJF	1178			50	50	50	50	116	170	170	174	174	174
PJB	1220			80	80	80	80	108	150	150	160	166	166
DWK	677			68	68	68	68	65	68	68	68	68	68
JKP	1892			96	96	94	94	172	260	260	272	274	274
MGN	238			18	18	18	18	24	26	26	26	32	32
PLM	1250			117	115	113	111	126	132	132	132	136	136
TGN	652			60	58	58	58	64	70	70	70	72	72
UTN	256			24	24	24	24	26	26	26	26	28	28
VKP	1016			98	96	96	96	102	104	104	104	108	108
BRPL	28763	0	0	2351	2345	2337	2330	2770	3250	3244	3317	3411	3408

Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI	CMRI
ALN	1385	98	97	96	96	96	96	96	96	96	96	98	324
KHP	354	22	24	24	24	24	24	24	24	24	24	24	92
NFC	383							55	55	56	53	54	110
NHP	1179	91	91	91	91	91	91	91	91	91	91	91	178
NZD	1594	112	112	112	112	110	110	110	110	110	110	110	376
SVR	666	81	81	81	81	81	81	26	26	26	26	26	50
HKS	2121	155	155	155	153	151	149	149	149	149	149	149	458
RKP	1025	75	73	73	73	73	71	71	71	71	71	71	232
SKT	4482	320	316	320	319	316	311	310	310	310	310	312	1028
VKJ	1780	116	118	118	118	118	118	118	118	118	118	118	484
JFP	139	10	10	11	10	10	10	10	10	10	12	12	24
MDK	130	10	10	10	10	10	10	10	10	10	10	10	20
NGL	724	58	58	57	57	56	56	56	56	54	54	54	108
NJF	664	52	52	52	52	52	52	52	50	50	50	50	100
PJB	1088	86	86	86	86	86	84	84	84	84	82	80	160
DWK	526	36	36	36	36	36	36	36	36	34	34	34	136
JKP	1294	102	102	102	100	100	100	100	100	98	98	98	194
MGN	80	4	4	4	4	4	4	4	4	4	4	4	36
PLM	773	49	49	49	49	49	49	49	49	49	49	49	234
TGN	452	30	30	30	30	30	30	30	30	30	30	30	122
UTN	158	10	10	10	10	10	10	10	10	10	10	10	48
VKP	746	50	50	50	50	50	50	50	50	50	50	50	196
BRPL	21743	1567	1564	1567	1561	1553	1542	1541	1539	1534	1531	1534	4710

Part- 6- Reading Data KCC except 0N

Division	Total Meters Installed	Total AMR Installed	Non- AMR	Data from AMR
2510	1338	1230	108	1203
2511	145	127	18	119
2520	1098	973	125	918
2521	995	866	129	782
2530	1641	1531	110	1483
2540	802	701	101	670
2541	387	371	16	358
2542	503	464	39	433
2550	637	548	89	491
2551	931	830	101	767
2610	1464	1333	131	1288
2620	347	292	55	276
2621	97	72	25	67
2630	1080	1029	51	969
2631	1081	1021	60	967
2640	422	381	41	358
2641	310	282	28	267
2650	213	189	24	186
2651	58	50	8	48
2652	71	64	7	61
2660	470	369	101	360
2661	742	713	29	691
Total	14832	13436	1396	12762

ANNEXURE-I- EXECUTION DATA KCC

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
KCC SIP No of cases received	389	28	6	6	29	33	57	29	33	49	24	50	45
KCC SIP Load in KW received	28245	1738	467	433	1999	2592	3964	1864	3252	3236	1791	3591	3318
KCC LIP No of cases received	75	2	1	4	4	8	4	7	9	12	3	13	8
KCC LIP Load in KW application received	67587	675	300	18746	1902	2039	1234	3112	7133	2976	5689	19323	4455
KCC Schemes Created	92	5	6	9	7	4	4	6	8	17	4	17	5
KCC Value of Schemes Created (Rs Lakhs)	4630.25	120.09	179.33	587.58	92.41	407.62	363.07	1361.9	330.6	548.9	40.51	413.93	184.35
KCC No of Misc Applications	846	48	1	38	88	120	110	70	63	84	42	88	94
BRPL													

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
KCC SIP No of cases received	305	2	1	37	35	29	24	11	22	24	28	36	56
KCC SIP Load in KW received	23729	298	86	3039	2674	1977	1689	766	1803	1911	2030	2755	4701
KCC LIP No of cases received	56	0	1	2	8	7	8	4	4	3	7	1	11
KCC LIP Load in KW application received	223991	0	107527	750	2720	5030	91243	1599	1972	2400	3290	581	6879
KCC Schemes Created	96	0	0	0	3	7	11	14	12	15	10	11	13
KCC Value of Schemes Created (Rs Lakhs)	4612.77	0	0	0	69.9	1113.92	331.68	273.42	214.74	89.83	81.99	432.91	2004.38
KCC No of Misc Applications	1047	0	4	65	108	101	129	137	83	106	98	100	116
BRPL													

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
KCC SIP No of cases received	452	31	27	29	47	56	71	47	32	26	35	25	26
KCC SIP Load in KW received	34723	2044	1635	2101	3805	3861	4520	3896	3759	2968	3150	1507	1477
KCC LIP No of cases received	103												
KCC LIP Load in KW application received	135033												
KCC Schemes Created	155	3	8	9	12	21	18	17	10	20	5	19	13
KCC Value of Schemes Created (Rs Lakhs)	3605.05	74.03	150.24	137.1	229.8	390.62	588.83	245.1	464.71	352.58	73.14	652.47	246.48
KCC No of Misc Applications	1276	115	127	113	119	104	136	97	93	106	119	90	57
BRPL													

ANNEXURE-L- MMG DATA

PART- 1 Metering Activity Online

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN	4790	302	39	10	305	724	609	512	494	641	277	371	506
KHP	11767	837	140	93	1116	1201	1246	1042	1202	1321	976	1185	1408
NFC	10750	337	32	63	618	1628	1327	1262	1042	1604	777	842	1218
NHP	2767	152	51	19	187	372	275	267	247	336	235	278	348
NZD	4413	248	52	25	354	646	597	514	453	437	279	360	448
SVR	10207	630	13	60	1054	1258	1380	1135	938	1128	800	729	1082
HKS	4239	216	94	39	489	488	397	477	421	488	232	439	459
RKP	5585	290	146	61	625	754	590	581	536	575	371	484	572
SKT	15096	1216	168	117	1033	1542	1893	1475	1504	2126	1237	1061	1724
VKJ	10605	610	165	53	818	1356	1580	1379	880	1172	847	778	967
JFP	4256	230	41	28	345	533	502	496	489	508	322	348	414
MDK	6302	502	33	49	562	903	743	542	560	668	483	500	757
NGL	11785	796	60	157	850	1398	1504	980	1326	1350	1008	933	1423
NJF	16179	973	248	128	1371	1608	1702	1866	1655	2112	1304	1420	1792
PJB	3791	233	45	53	393	596	425	384	336	336	294	291	405
DWK	9053	569	206	82	846	1056	1007	959	880	1049	645	748	1006
JKP	5414	382	97	54	518	654	595	519	624	567	379	509	516
MGN	10793	609	40	47	659	1207	1606	1191	1236	1321	844	823	1210
PLM	13815	799	287	281	1216	1873	1787	1182	1321	1394	1006	1214	1455
TGN	7260	439	180	47	448	885	961	908	871	609	524	684	704
UTN	5250	287	57	32	386	610	617	443	558	692	448	479	641
VKP	6990	361	61	65	535	937	959	661	719	780	528	634	750
BRPL	181107	11018	2255	1563	14728	22229	22302	18775	18292	21214	13816	15110	19805

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN	3317		24	37	70	298	478	345	311	381	432	443	498
KHP	7662	2	77	108	166	611	590	1044	1007	880	881	1098	1198
NFC	4318		45	32	111	227	455	465	439	471	555	673	845
NHP	1777	1	15	38	115	242	177	192	149	195	161	216	276
NZD	3187	7	68	77	93	251	412	311	343	381	322	438	484
SVR	5830	1	59	37	117	366	875	721	614	587	699	688	1066
HKS	2844	6	24	119	177	361	270	335	272	357	278	318	327
RKP	4257		78	218	253	411	483	463	390	454	368	531	608
SKT	11328	49	172	408	644	895	1200	1430	1095	1074	1102	1538	1721
VKJ	7823	13	86	118	447	511	902	686	923	1095	1088	917	1037
JFP	3436	25	6	112	240	340	667	426	318	267	292	345	398
MDK	5425	4	42	56	179	434	571	892	665	640	545	634	763

NGL	8504	4	92	96	374	750	820	1292	996	908	828	1211	1133
NJF	11670	88	51	205	917	1210	1383	1287	1246	1287	1292	1341	1363
PJB	2612	7	8	65	170	284	257	308	283	293	248	308	381
DWK	8133	1	115	244	378	590	1104	1080	667	1107	1068	787	992
JKP	5229		72	149	296	559	656	654	410	480	672	664	617
MGN	7305	2	71	156	368	655	978	1045	710	697	889	918	816
PLM	11555	23	147	206	525	1407	1824	1737	1125	1119	1190	1090	1162
TGN	5004	15	66	85	223	641	615	648	379	466	516	583	767
UTN	4422	6	56	35	296	453	683	596	438	415	529	440	475
VKP	5061	5	126	130	346	386	744	624	387	596	527	522	668
BRPL	130699	259	1500	2731	6505	11882	16144	16581	13167	14150	14482	15703	17595

Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
ALN	4628	441	418	381	454	327	453	386	411	282	396	359	320
KHP	12642	1027	1121	900	1040	1188	1042	1105	1005	919	1085	1222	988
NFC	4961	289	334	266	505	416	411	475	555	368	454	477	411
NHP	2850	206	259	220	216	218	219	266	215	231	281	310	209
NZD	4515	434	374	359	341	316	374	465	397	299	440	381	335
SVR	8401	594	838	652	836	745	873	742	750	613	594	665	499
HKS	3720	311	366	303	330	261	311	314	290	277	303	390	264
RKP	5407	520	501	420	402	347	463	430	501	374	455	575	419
SKT	11981	637	702	662	928	1048	1051	973	1271	1097	1121	1388	1104
VKJ	7901	471	670	535	640	569	671	568	810	789	701	765	712
JFP	3616	270	420	327	310	277	278	358	277	270	295	289	245
MDK	7088	628	669	561	817	586	553	550	601	554	513	577	479
NGL	11210	884	977	938	1096	922	979	894	815	957	968	963	817
NJF	14049	1052	1307	1327	1204	1218	1136	1407	1214	1055	1121	1071	937
PJB	4277	353	337	226	308	279	392	370	349	461	517	408	277
DWK	9731	983	980	859	1112	912	795	823	640	619	711	714	583
JKP	6678	482	612	642	597	544	559	565	646	499	558	594	380
MGN	7355	384	609	456	773	503	638	721	575	773	678	650	595
PLM	16962	633	1238	1878	2373	1440	1741	1811	1298	1402	1124	1107	917
TGN	6776	413	497	505	683	587	525	612	670	585	605	652	442
UTN	4894	309	262	245	567	549	473	443	386	422	427	448	363
VKP	6284	453	585	426	598	551	592	654	523	463	542	493	404
BRPL	165926	11774	14076	13088	16129	13803	14529	14932	14199	13309	13889	14498	11700

PART-2 Metering Activity Offline

Division	FY2021 22												
	FY 21	Apr-	May-	Jun-	Jul-	Aug-	Sep-	Oct-	Nov-	Dec-	Jan-	Feb-	Mar-

	22	21	21	21	21	21	21	21	21	21	22	22	22
ALN	4793	277	339	630	412	326	501	459	412	402	401	329	305
KHP	5498	245	117	614	475	598	555	592	386	493	525	593	305
NFC	2838	162	52	205	279	367	267	291	268	246	325	197	179
NHP	1735	90	23	54	147	217	275	126	106	116	189	185	207
NZD	4785	415	140	616	449	469	596	549	392	258	301	410	190
SVR	5931	253	268	622	400	531	680	675	717	543	499	362	381
HKS	2460	104	41	322	206	286	279	357	273	252	159	95	86
RKP	2034	268	29	280	190	134	295	181	108	193	166	102	88
SKT	7546	293	134	326	795	937	834	607	588	961	826	591	654
VKJ	3240	137	158	148	406	318	373	369	272	299	292	237	231
JFP	1552	76	31	45	89	200	302	146	129	130	132	157	115
MDK	2635	238	75	187	205	287	240	291	222	302	224	178	186
NGL	4745	465	136	635	515	422	297	495	316	373	303	490	298
NJF	3971	189	118	141	445	400	357	444	333	310	340	562	332
PJB	4775	376	307	328	417	479	538	462	478	500	261	287	342
DWK	5025	381	112	645	306	650	606	736	445	343	233	289	279
JKP	5638	262	107	537	672	697	496	497	474	689	437	519	251
MGN	3715	233	192	472	306	405	299	306	283	419	338	274	188
PLM	5026	430	96	671	548	380	420	553	410	420	268	447	383
TGN	5741	542	113	479	593	673	558	428	443	682	527	396	307
UTN	2239	170	133	212	297	203	170	100	119	182	132	237	284
VKP	5679	361	134	571	471	456	506	570	506	571	406	654	473
BRPL	91601	5967	2855	8740	8623	9435	9444	9234	7680	8684	7284	7591	6064

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN	3496		92	77	173	180	289	411	363	450	401	553	507
KHP	5061		172	84	281	269	774	607	480	698	756	528	412
NFC	2994		106	149	187	170	365	323	234	264	289	381	526
NHP	1868		39	35	96	55	189	389	166	227	329	225	118
NZD	4129		114	99	352	200	295	441	273	544	643	652	516
SVR	5750	14	131	153	282	241	652	810	566	680	868	671	682
HKS	2497	7	47	52	49	95	224	271	264	256	547	409	276
RKP	1952		40	51	78	90	157	330	98	256	401	157	294
SKT	5029	5	205	189	394	298	461	357	563	771	696	503	587
VKJ	3323		149	178	152	244	312	352	240	385	447	469	395
JFP	1403	20	26	45	75	104	200	155	174	168	178	158	100
MDK	3931	76	68	118	126	161	437	360	387	542	683	553	420
NGL	5581	21	235	131	244	270	493	367	443	319	1051	1039	968
NJF	3323	77	127	142	327	345	417	369	292	322	324	278	303
PJB	4100	52	100	160	671	340	369	385	340	198	633	433	419
DWK	4348	16	221	162	236	419	507	655	290	303	575	526	438
JKP	4038	29	145	315	400	335	372	353	195	269	589	526	510

MGN	3631	12	141	133	163	190	271	253	174	158	794	818	524
PLM	5486	53	190	206	377	294	303	454	498	589	663	814	1045
TGN	5045	35	175	143	276	307	461	541	490	252	650	870	845
UTN	2146	56	50	118	149	145	310	206	147	129	267	265	304
VKP	4341	15	141	170	198	196	516	475	373	453	420	649	735
BRPL	83472	488	2714	2910	5286	4948	8374	8864	7050	8233	12204	11477	10924

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN	10364	1037	998	761	976	822	944	1074	933	1051	897	654	217
KHP	14043	1573	1570	1642	1622	1399	1335	990	1137	1087	885	594	209
NFC	8865	1200	716	760	695	560	1028	1046	746	812	580	499	223
NHP	7255	1191	436	479	584	579	630	1029	999	508	381	267	172
NZD	7498	677	842	473	661	498	627	660	584	650	378	793	655
SVR	10273	1426	1493	737	734	787	1091	1163	716	606	517	649	354
HKS	5898	1133	753	805	844	406	379	261	295	196	318	324	184
RKP	4536	553	379	387	546	569	367	248	322	357	454	218	136
SKT	13249	1386	1424	1287	1352	1111	1112	1042	1271	1539	959	522	244
VKJ	8898	1112	1015	830	811	835	1130	813	582	565	556	395	254
JFP	1829	330	145	129	191	178	171	123	109	182	134	87	50
MDK	5651	544	407	479	524	524	497	427	343	502	689	497	218
NGL	10463	1262	1286	1059	1021	882	816	872	835	653	809	698	270
NJF	7561	926	598	420	430	434	523	556	896	896	784	779	319
PJB	10781	573	735	1085	1555	1242	1275	1034	999	831	643	502	307
DWK	11232	1348	1152	1187	655	1025	993	882	1034	1191	828	583	354
JKP	14825	1584	2035	2025	1612	1313	1494	1163	873	777	776	732	441
MGN	5855	864	757	387	695	555	438	273	566	562	339	277	142
PLM	10747	1562	938	994	559	621	759	818	1031	1244	1014	862	345
TGN	9742	989	818	1071	835	850	1150	568	675	940	698	680	468
UTN	7099	708	1166	849	626	402	441	325	490	609	726	519	238
VKP	10893	744	1465	1071	1060	1025	980	1072	1073	845	836	454	268
BRPL	197557	22722	21128	18917	18588	16617	18180	16439	16509	16603	14201	11585	6068

PART-3 Non metering Activity Online

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN	2508	196	97	16	197	210	348	297	261	286	205	242	153

KHP	9093	490	398	7	353	937	897	1101	1058	1166	915	1065	706
NFC	3181	225	115	5	123	293	452	350	386	498	375	232	127
NHP	1076	86	31	8	56	76	91	111	101	160	46	198	112
NZD	2778	228	93	10	162	369	344	321	258	281	154	379	179
SVR	6118	393	311	19	208	478	660	626	594	1012	986	544	287
HKS	1300	89	62	16	74	143	156	144	119	176	102	94	125
RKP	2683	175	96	55	249	301	403	316	228	238	189	204	229
SKT	4078	429	159	9	170	253	480	545	424	487	503	485	134
VKJ	3002	325	98	6	52	233	81	500	543	401	341	249	173
JFP	582	133	31		15	30	125	61	17	38	51	38	43
MDK	1503	218	58	9	40	17	71	305	246	224	170	110	35
NGL	4326	351	194	7	225	477	161	334	587	798	502	575	115
NJF	2599	668	91	34	136	94	180	225	145	289	311	145	281
PJB	1068	100	72	14	96	108	11	103	103	131	64	126	140
DWK	4341	283	387	51	272	611	634	447	398	351	315	315	277
JKP	741	72	93	8	82	71	19	107	90	80	46	58	15
MGN	3625	251	217	36	282	433	531	399	465	405	236	250	120
PLM	5490	446	365	48	269	566	713	673	571	737	367	404	331
TGN	4172	312	299	7	173	387	437	598	414	381	642	416	106
UTN	1514	171	101	3	98	178	243	169	179	170	117	81	4
VKP	2246	194	99	4	94	256	34	329	318	384	241	226	67
BRPL	68024	5835	3467	372	3426	6521	7071	8061	7505	8693	6878	6436	3759

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN	2214		3	38	61	35	134	272	160	187	429	227	668
KHP	4704	1	12	22	111	108	102	347	378	865	697	601	1460
NFC	2606		7	17	40	19	111	444	269	346	455	334	564
NHP	818			15	20	40	146	72	85	94	84	72	190
NZD	2537		20	54	49	55	458	322	181	248	394	327	429
SVR	3541	9	32	51	63	81	192	597	306	526	405	490	789
HKS	1123		3	16	97	68	70	80	80	117	153	173	266
RKP	1719		3	10	24	39	82	257	181	250	247	215	411
SKT	3368	1	33	65	139	88	133	355	300	280	532	433	1009
VKJ	1291		3	17	26	25	69	66	64	138	198	330	355
JFP	1565		10	11	10	16	57	141	217	288	180	265	370
MDK	1665			1	20	7	77	73	160	297	302	244	484
NGL	2631		17	16	41	96	263	371	274	158	369	335	691
NJF	4437			25	67	126	307	830	286	378	371	602	1445
PJB	869	1	1	2	33	107	93	93	46	42	173	100	178
DWK	3388		17	57	75	189	313	389	220	208	432	516	972
JKP	1336		16	93	117	118	62	163	63	48	319	104	233
MGN	2242			12	25	61	97	144	47	55	407	578	816
PLM	3826			2	60	104	265	323	384	336	756	609	987

TGN	3679	2	5	2	35	73	154	267	425	167	386	788	1375
UTN	1439	1	9	6	30	81	67	144	149	74	246	218	414
VKP	2040			6	32	7	58	206	162	84	288	339	858
BRPL	53038	15	191	538	1175	1543	3310	5956	4437	5186	7823	7900	14964

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN	1108	21	28	23	32	41	47	68	117	184	167	159	221
KHP	2034		107	100	39	43	161	86	319	344	321	280	234
NFC	855							84	38	127	212	273	121
NHP	1617	27	25	24	47	42	50	116	21	648	388	132	97
NZD	1359		42	50	11	18	101	112	95	285	239	242	164
SVR	2107	42	97	74	68	55	141	237	123	182	222	338	528
HKS	549	3	12	31	42	85	22	29	18	46	57	100	104
RKP	814		7	8	19	6	40	41	50	143	205	169	126
SKT	1745	3	62	69	107	36	133	180	101	300	315	221	218
VKJ	965	1	23	22	43	15	63	69	34	278	183	137	97
JFP	760	20	20	15	25	27	18	138	22	154	125	99	97
MDK	626	5	3	11	20	16	52	89	42	127	88	107	66
NGL	1677	1	34	37	71	48	145	123	104	345	332	223	214
NJF	2902	37	17	17	2	24	294	601	122	569	486	477	256
PJB	1380	3	6	23	9	68	73	216	59	150	231	372	170
DWK	1712	6	66	40	3	12	91	90	81	270	393	399	261
JKP	1074	16	26	54	12	26	120	114	38	131	139	203	195
MGN	775	8	13	21	59	21	36	53	49	101	187	162	65
PLM	1602		51	47	98	68	173	118	145	214	270	233	185
TGN	1598		11	9	12	29	65	234	73	238	354	306	267
UTN	745		14	3	8	36	54	113	51	73	130	156	107
VKP	715	5	30	28	4	12	69	93	44	144	103	114	69
BRPL	28719	198	694	706	731	728	1948	3004	1746	5053	5147	4902	3862

PART-4 – Non metering Activity Offline

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN	4768	237	73	70	496	648	464	322	766	376	371	373	572
KHP	4651	163	154	58	304	581	352	289	590	612	375	447	726

NFC	2712	102	31	50	242	272	129	297	305	260	162	243	619
NHP	2098	72	27	35	326	252	129	148	110	208	182	293	316
NZD	4049	242	79	89	462	512	395	297	366	424	246	446	491
SVR	4261	121	62	42	455	441	187	249	240	337	252	1009	866
HKS	4727	294	269	266	413	536	434	327	405	470	313	402	598
RKP	6572	409	276	162	618	690	496	536	567	619	392	662	1145
SKT	5918	341	141	163	578	726	439	397	601	558	452	581	941
VKJ	3921	306	112	50	282	370	182	455	511	463	335	364	491
JFP	2327	181	28	16	187	142	160	196	217	159	129	127	785
MDK	3767	374	83	73	400	285	266	288	439	327	297	420	515
NGL	9158	642	160	76	820	772	860	811	851	953	878	1032	1303
NJF	8716	605	164	224	1016	520	484	839	925	579	446	1365	1549
PJB	4305	248	168	72	350	332	568	331	486	414	338	400	598
DWK	6481	473	173	178	783	701	412	441	632	540	431	575	1142
JKP	7005	519	131	99	763	526	690	617	718	536	541	788	1077
MGN	5269	260	155	75	486	725	496	427	507	469	339	599	731
PLM	8115	503	319	224	994	964	884	689	714	640	448	716	1020
TGN	5927	563	383	39	538	438	491	406	606	521	367	524	1051
UTN	4080	180	105	47	213	297	660	402	333	341	279	457	766
VKP	5068	328	67	39	350	595	852	485	399	421	412	402	718
BRPL	113895	716 3	3160	214 7	1107 6	1132 5	1003 0	924 9	1128 8	1022 7	798 5	1222 5	1802 0

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun- 20	Jul- 20	Aug- 20	Sep- 20	Oct- 20	Nov- 20	Dec- 20	Jan- 21	Feb- 21	Mar- 21
ALN	4338		89	142	144	144	487	511	267	273	728	881	672
KHP	3320		23	51	39	138	363	261	367	252	694	549	583
NFC	1964		13	19	244	39	152	171	186	136	454	223	327
NHP	1369		7	18	75	59	213	157	121	160	230	121	208
NZD	3842		75	169	191	339	396	296	310	315	452	531	768
SVR	2511	1	14	25	557	58	255	178	184	205	417	204	413
HKS	3942		52	152	389	291	301	224	279	426	447	491	890
RKP	5278	1	86	246	334	323	521	433	442	522	540	740	1090
SKT	4368	1	60	199	208	232	392	276	437	501	702	571	789
VKJ	2364		5	35	67	84	224	150	128	135	407	524	605
JFP	1565	6	40	52	84	93	181	118	116	134	294	153	294
MDK	2299	2	24	98	88	124	212	258	165	187	274	311	556
NGL	4721	6	120	134	129	185	834	388	308	259	589	621	1148
NJF	5368	7	45	158	350	497	652	521	347	660	539	595	997
PJB	2742	16	18	135	171	348	272	276	163	130	411	329	473
DWK	3897	7	65	151	137	302	403	331	237	477	559	446	782
JKP	4059	3	92	200	216	311	385	361	209	239	789	585	669
MGN	2596		14	62	65	145	220	203	112	190	329	347	909
PLM	5842	5	178	281	330	541	596	536	392	430	790	541	1222
TGN	3760	1	39	127	294	163	289	340	435	262	372	399	1039

UTN	2439	1	7	61	356	317	209	160	167	196	189	262	514
VKP	3009	1	22	193	128	135	214	299	273	221	647	280	596
BRPL	75593	58	1088	2708	4596	4868	7771	6448	5645	6310	10853	9704	15544

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN	5782	592	378	376	609	502	577	412	441	456	434	726	279
KHP	5112	506	311	658	299	444	789	377	476	434	282	405	131
NFC	1556							115	759	187	219	188	88
NHP	2592	245	143	242	273	384	369	132	207	147	185	166	99
NZD	4784	564	314	382	427	410	397	349	371	470	352	505	243
SVR	5465	882	601	781	424	843	698	283	332	215	155	146	105
HKS	4289	493	292	428	423	366	401	259	391	300	316	419	201
RKP	5352	558	428	415	440	393	471	469	456	499	386	531	306
SKT	5796	779	457	374	443	461	703	426	508	459	390	570	226
VKJ	3162	442	287	302	351	288	387	169	140	285	136	175	200
JFP	2259	152	313	226	236	309	257	166	92	143	143	103	119
MDK	3527	419	502	290	306	258	492	162	210	256	226	249	157
NGL	7605	1066	716	783	813	751	841	360	462	455	498	445	415
NJF	8439	865	839	864	1022	919	895	526	439	583	736	456	295
PJB	4598	324	262	632	687	419	532	312	261	407	318	239	205
DWK	7503	892	782	617	664	838	1037	516	443	493	420	360	441
JKP	5773	532	538	503	548	460	692	298	485	406	522	387	402
MGN	3457	397	309	222	321	287	360	271	174	270	247	348	251
PLM	7579	1201	644	521	695	583	612	515	413	608	519	604	664
TGN	5765	418	561	529	587	632	736	243	359	499	513	499	189
UTN	3177	383	304	277	318	283	295	143	222	266	285	274	127
VKP	4299	417	424	372	335	402	476	249	276	434	318	312	284
BRPL	107871	12127	9405	9794	10221	10232	12017	6752	7917	8272	7600	8107	5427

PART- 5 Meter Testing Activity

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN	907	46	43	8	69	122	124	78	66	117	42	76	116
KHP	1002	41	15	23	50	124	137	188	106	49	144	54	71
NFC	1111	24	1	1	64	204	220	140	133	91	50	89	94
NHP	970	26	13	11	88	155	162	113	76	115	31	101	79

NZD	1538	82	9	26	96	238	232	194	128	117	62	216	138
SVR	1031	45		2	60	200	214	148	108	69	24	86	75
HKS	723	13	10	5	63	95	144	95	51	42	26	67	112
RKP	622	15	2	8	70	101	98	72	45	43	27	60	81
SKT	1699	138	21	40	110	280	221	232	169	137	59	130	162
VKJ	1119	56	26	12	51	119	245	204	87	97	52	57	113
JFP	156	3			14	17	29	34	19	14	6	6	14
MDK	643	30	11	14	52	94	115	86	56	60	33	45	47
NGL	972	24	14	6	50	163	209	123	107	102	8	96	70
NJF	1062	18		8	39	107	172	169	126	154	79	89	101
PJB	1550	78	1	48	167	451	221	178	107	62	97	49	91
DWK	1479	66	28	52	70	238	249	164	119	106	117	113	157
JKP	757	36	20	9	62	218	154	47	68	47	24	38	34
MGN	1193	36	27	23	116	195	225	143	92	85	64	66	121
PLM	1179	76	2	1	56	191	191	111	126	83	43	167	132
TGN	898	44	3	6	71	108	160	184	119	73	48	34	48
UTN	754	26	24	23	54	139	127	118	70	45	62	28	38
VKP	1180	95	3	46	93	156	158	216	87	104	58	86	78
BRPL	22545	1018	273	372	1565	3715	3807	3037	2065	1812	1156	1753	1972

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN	894		7	5	72	63	179	129	103	68	49	85	134
KHP	714			41	45	53	118	104	89	50	36	80	98
NFC	861		1	8	57	80	182	204	106	37	54	63	69
NHP	822		18	13	65	81	143	145	75	57	46	71	108
NZD	867		4	10	63	117	136	74	84	79	27	103	170
SVR	895		4	18	53	79	183	195	126	60	45	57	75
HKS	823		10	13	66	115	136	153	48	63	54	85	80
RKP	466		3	4	23	61	95	87	40	23	34	38	58
SKT	1370	6	7	10	53	179	219	207	180	157	78	130	144
VKJ	870		58	35	61	68	131	160	62	64	31	76	124
JFP	126			1	5	6	12	26	16	21	5	14	20
MDK	479		7	22	34	55	84	92	53	29	26	27	50
NGL	942		8		45	92	152	178	182	61	49	93	82
NJF	648		1	4	44	84	87	151	91	34	21	60	71
PJB	1268		3	52	183	156	236	162	98	65	54	127	132
DWK	1075		3	65	118	143	216	156	100	46	43	87	98
JKP	1019	2	20	50	92	156	206	186	86	44	23	75	79
MGN	962		24	21	100	86	235	148	91	55	59	74	69
PLM	1512			143	87	145	255	266	188	71	81	66	210
TGN	880		1	8	61	114	133	170	91	79	42	82	99
UTN	660		4	22	87	91	118	118	58	30	39	51	42
VKP	1031		30	28	106	88	216	217	112	58	50	70	56

BRPL	19184	8	213	573	1520	2112	3472	3328	2079	1251	946	1614	2068
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Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN	1284	49	48	89	125	177	164	125	110	32	142	159	64
KHP	1060	39	65	62	155	139	112	125	120	33	50	128	32
NFC	611							58	95	180	93	146	39
NHP	904	20	48	38	75	88	89	107	70	108	67	157	37
NZD	1186	32	50	67	166	117	129	135	120	69	58	178	65
SVR	1932	74	98	186	342	253	374	69	169	129	64	124	50
HKS	751	32	21	62	89	117	80	81	43	33	60	102	31
RKP	727	20	36	52	103	86	77	91	105	5	39	80	33
SKT	1518	48	49	136	198	223	172	125	108	37	122	224	76
VKJ	1090	50	37	79	116	95	93	82	95	174	71	149	49
JFP	262	13	13	11	27	26	45	25	28	13	14	25	22
MDK	660	22	22	40	65	62	78	114	82	39	32	72	32
NGL	1626	56	64	147	213	179	180	252	160	105	51	146	73
NJF	1282	46	47	46	176	174	175	192	109	73	60	114	70
PJB	1621	49	65	140	194	160	201	139	90	171	182	151	79
DWK	1290		38	12	71	177	275	204	179	34	65	171	64
JKP	1288	52	75	103	161	133	182	78	177	37	67	155	68
MGN	1146	17	45	63	153	166	179	166	71	56	63	108	59
PLM	1594	50	57	91	172	243	169	173	230	50	88	214	57
TGN	1184	57	78	104	141	125	70	94	134	101	74	132	74
UTN	680	31	28	80	79	68	102	71	57	37	29	68	30
VKP	1264	41	45	92	155	111	138	229	179	63	64	114	33
BRPL	24960	798	1029	1700	2976	2919	3084	2735	2531	1579	1555	2917	1137

ANNEXURE-M- RCM DATA- MLCC

Part- 1- NOC DATA

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN		14384	14412	14428	14432	14434	16155	14550	14578	14587	14726	14723	14741
KHP		751	750	750	751	752	871	751	750	747	749	749	746

NFC		7187	7197	7198	7198	7199	7947	7223	7228	7225	7243	7252	7247
NHP		14258	14295	14306	14319	14339	15884	14440	14459	14456	14541	14555	14576
NZD		12767	12789	12795	12790	12801	14329	12859	12858	12873	12928	12949	12962
SVR		935	939	939	940	948	1001	946	941	934	939	937	936
HKS		17990	18025	18028	18023	18057	20415	18124	18198	18215	18254	18255	18261
RKP		8384	8388	8392	8390	8401	9477	8432	8467	8460	8498	8489	8501
SKT		15639	15674	15685	15671	15696	17408	15762	15732	15736	15751	15741	15758
VKJ		6063	6072	6076	6075	6072	6729	6142	6120	6100	6112	6114	6128
JFP		2338	2338	2339	2336	2347	2558	2359	2382	2384	2388	2377	2369
MDK		2086	2096	2096	2096	2116	2318	2158	2122	2096	2084	2092	2092
NGL		4295	4310	4312	4310	4305	4759	4331	4311	4317	4346	4348	4356
NJF		3875	3878	3876	3873	3936	4360	3909	3929	3943	3960	3994	4006
PJB		8739	8754	8796	8777	8821	9818	8857	8881	8885	8910	8944	8952
DWK		2574	2573	2573	2574	2590	2875	2601	2606	2603	2611	2626	2626
JKP		9426	9474	9488	9494	9525	10444	9601	9625	9648	9695	9713	9753
MGN		551	554	554	554	549	621	561	570	567	587	600	609
PLM		2685	2698	2698	2700	2703	2868	2722	2712	2718	2736	2754	2753
TGN		4049	4064	4070	4064	4063	4606	4113	4126	4133	4151	4162	4159
UTN		1050	1059	1061	1061	1065	1159	1089	1099	1106	1134	1145	1162
VKP		2512	2519	2523	2525	2528	2719	2564	2559	2559	2569	2581	2585
BRPL		142538	142858	142983	142953	143247	159321	144094	144253	144292	144912	145100	145278

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN		14131	14129	14136	14145	14153	14178	14210	14246	14243	14255	14287	14358
KHP		766	765	765	764	766	768	770	765	766	765	758	754
NFC		7092	7090	7090	7086	7097	7098	7110	7124	7142	7160	7161	7186
NHP		14025	14035	14026	14036	14068	14108	14132	14139	14180	14201	14233	14234
NZD		12581	12590	12599	12623	12629	12645	12656	12664	12690	12718	12729	12764
SVR		942	942	942	936	939	937	938	939	938	930	934	933
HKS		17673	17678	17681	17703	17715	17778	17819	17861	17894	17912	17914	17952
RKP		8305	8305	8305	8303	8313	8316	8325	8318	8335	8341	8362	8386
SKT		15491	15492	15497	15513	15529	15556	15591	15603	15623	15623	15625	15634
VKJ		5937	5937	5941	5946	5962	5970	5990	5997	6013	6031	6035	6058
JFP		2270	2270	2269	2270	2277	2277	2274	2268	2284	2298	2294	2314
MDK		1963	1965	1965	1963	1980	1982	1993	2006	2026	2044	2052	2071
NGL		4194	4195	4196	4196	4209	4227	4237	4250	4269	4273	4284	4298
NJF		3800	3795	3794	3800	3820	3820	3830	3848	3858	3868	3871	3869
PJB		8524	8526	8526	8522	8540	8574	8590	8616	8655	8677	8708	8726
DWK		2591	2589	2585	2582	2579	2558	2541	2548	2552	2561	2560	2570
JKP		9094	9094	9104	9113	9138	9170	9203	9226	9275	9281	9322	9388
MGN		506	507	507	505	509	516	518	526	530	537	542	548
PLM		2612	2611	2610	2613	2630	2648	2670	2683	2688	2688	2695	2685
TGN		3977	3977	3972	3966	3974	3985	3992	4008	4016	4020	4032	4039

UTN		988	988	988	988	995	1003	996	990	1014	1029	1039	1047
VKP		2435	2436	2435	2434	2438	2446	2451	2457	2467	2477	2489	2494
BRPL		139897	139916	139933	140007	140260	140560	140836	141082	141458	141689	141926	142308

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN		13895	13923	13943	13992	14036	14061	14086	14105	14117	14104	14108	14131
KHP		772	772	770	772	773	775	777	772	771	773	766	766
NFC								5502	7054	7058	7073	7087	7092
NHP		13644	13666	13714	13768	13801	13840	13849	13915	13933	13951	13972	13975
NZD		12317	12365	12416	12483	12497	12515	12522	12562	12567	12559	12558	12581
SVR		7960	7963	7978	7998	8011	8019	2392	958	962	960	958	942
HKS		17342	17368	17415	17447	17493	17550	17599	17616	17637	17657	17639	17635
RKP		8235	8233	8240	8250	8254	8280	8278	8284	8289	8288	8272	8305
SKT		15391	15411	15443	15466	15500	15499	15485	15495	15489	15495	15472	15491
VKJ		5898	5899	5902	5908	5909	5914	5911	5908	5906	5919	5927	5937
JFP		2166	2174	2201	2210	2214	2225	2233	2244	2262	2266	2272	2270
MDK		2000	2006	2008	1992	1991	1966	1968	1978	1982	1972	1968	1963
NGL		4127	4144	4160	4151	4168	4161	4162	4167	4171	4186	4183	4194
NJF		3764	3779	3774	3778	3776	3781	3794	3818	3808	3812	3811	3800
PJB		8374	8384	8389	8411	8432	8448	8460	8452	8458	8475	8469	8490
DWK		2547	2580	2591	2607	2620	2634	2637	2666	2663	2646	2642	2591
JKP		8802	8842	8878	8909	8941	8995	9036	9040	9031	9044	9057	9094
MGN		477	468	465	466	470	467	478	485	488	491	497	506
PLM		2465	2469	2488	2508	2519	2544	2561	2586	2593	2580	2592	2612
TGN		4042	4037	4036	4032	4039	4025	4014	4007	4001	3977	3985	3977
UTN		951	955	954	944	961	960	963	967	971	980	980	988
VKP		2370	2376	2383	2380	2393	2394	2411	2422	2421	2416	2418	2435
BRPL		137539	137814	138148	138472	138798	139053	139118	139501	139578	139624	139633	139775

PART-2 – Okay %

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN		48.05%	2.77%	72.97%	93.77%	60.37%	99.03%	97.25%	95.47%	98.67%	77.17%	97.65%	94.28%
KHP		13.73%	0.80%	57.75%	95.48%	79.90%	96.00%	96.40%	95.99%	96.79%	58.74%	96.52%	90.13%
NFC		39.05%	2.79%	73.96%	95.57%	59.36%	95.98%	95.53%	94.78%	98.74%	75.99%	97.57%	94.10%
NHP		32.81%	2.95%	66.20%	96.51%	60.12%	98.64%	96.06%	89.21%	98.49%	73.04%	97.57%	90.24%

NZD		35.72%	3.73%	55.74%	90.90%	67.68%	96.53%	91.25%	92.20%	98.42%	60.39%	91.54%	91.57%
SVR		66.06%	0.75%	56.56%	94.17%	50.76%	97.89%	98.30%	97.65%	97.77%	94.22%	98.39%	81.35%
HKS		43.87%	3.53%	62.27%	94.75%	61.37%	98.68%	97.53%	90.02%	97.90%	67.07%	97.73%	91.26%
RKP		35.00%	4.00%	69.78%	89.93%	67.08%	98.61%	97.09%	90.61%	95.72%	61.32%	96.54%	88.65%
SKT		43.90%	4.33%	71.41%	94.18%	68.68%	96.74%	95.89%	96.36%	98.21%	76.71%	97.61%	89.73%
VKJ		47.00%	2.11%	68.81%	92.49%	62.66%	95.70%	94.88%	87.19%	93.10%	70.20%	96.73%	88.61%
JFP		2.99%	2.40%	95.78%	99.40%	92.90%	97.02%	95.35%	97.04%	95.48%	96.57%	98.86%	98.88%
MDK		44.24%	0.10%	68.27%	86.15%	54.84%	83.12%	92.14%	94.54%	97.14%	81.64%	96.89%	91.61%
NGL		44.43%	1.93%	80.82%	98.28%	66.09%	98.96%	99.01%	99.12%	98.75%	76.09%	98.76%	96.37%
NJF		19.85%	1.28%	76.57%	96.21%	76.92%	97.52%	98.02%	97.42%	97.97%	96.09%	97.30%	89.89%
PJB		36.94%	2.21%	72.30%	96.19%	62.96%	98.62%	98.94%	98.62%	98.80%	78.89%	98.68%	94.17%
DWK		25.36%	4.43%	73.54%	94.53%	62.89%	97.58%	97.66%	95.60%	97.46%	76.15%	92.19%	92.79%
JKP		47.69%	1.78%	71.56%	96.40%	65.72%	98.27%	98.27%	98.42%	98.93%	77.08%	96.82%	92.10%
MGN		40.61%	3.25%	79.35%	98.02%	75.27%	98.75%	98.25%	99.12%	99.48%	79.53%	99.01%	97.80%
PLM		45.88%	1.59%	71.22%	96.07%	51.40%	98.05%	97.58%	94.51%	98.17%	76.38%	95.07%	85.08%
TGN		36.85%	1.18%	76.42%	92.15%	73.24%	95.57%	96.96%	96.27%	97.44%	72.52%	95.37%	94.16%
UTN		51.00%	2.64%	70.76%	98.03%	60.86%	97.96%	98.90%	98.46%	97.85%	78.89%	97.81%	87.32%
VKP		46.79%	3.61%	70.78%	98.22%	62.90%	98.40%	98.12%	97.96%	98.17%	86.14%	98.14%	92.87%
BRPL		40.84%	2.97%	68.76%	94.31%	63.80%	97.59%	96.46%	93.86%	97.96%	72.93%	96.80%	91.54%

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN		0.08%	25.59%	35.65%	91.36%	93.27%	98.10%	98.67%	98.84%	99.12%	98.86%	99.05%	99.20%
KHP		0.22%	38.95%	41.18%	87.43%	92.81%	95.57%	97.41%	96.47%	97.00%	96.45%	96.95%	96.01%
NFC		0.11%	11.66%	25.75%	68.34%	92.68%	97.72%	99.03%	97.98%	98.98%	98.52%	98.98%	99.12%
NHP		0.05%	23.26%	43.14%	88.07%	95.28%	97.62%	98.26%	97.93%	98.80%	98.59%	98.93%	99.12%
NZD		0.08%	10.02%	21.08%	71.61%	88.17%	97.96%	98.53%	94.76%	98.79%	98.42%	98.79%	98.66%
SVR		0.31%	12.00%	32.38%	59.79%	92.74%	97.87%	98.09%	97.34%	97.33%	97.85%	97.44%	98.61%
HKS		0.11%	22.70%	26.80%	76.53%	89.16%	98.34%	98.60%	96.40%	99.11%	98.71%	99.19%	98.74%
RKP		0.13%	18.74%	27.13%	80.99%	92.58%	97.57%	98.41%	90.68%	98.52%	97.75%	98.98%	99.28%
SKT		0.05%	25.83%	33.07%	86.27%	90.13%	96.38%	97.62%	98.53%	98.28%	98.10%	98.61%	98.12%
VKJ		0.12%	17.19%	38.17%	88.50%	92.25%	96.15%	96.52%	96.78%	97.16%	93.63%	96.94%	97.16%
JFP		0.49%	78.95%	74.40%	91.46%	96.39%	95.76%	99.38%	98.77%	96.93%	99.37%	100.00%	99.40%
MDK		0.14%	19.13%	29.87%	82.93%	85.37%	95.47%	97.04%	96.78%	96.50%	96.03%	97.90%	98.13%
NGL		0.02%	34.16%	33.90%	79.31%	97.47%	98.35%	98.40%	98.85%	98.81%	99.18%	99.32%	99.02%
NJF		0.17%	33.31%	64.11%	91.10%	96.55%	98.27%	97.98%	98.29%	98.60%	98.42%	98.59%	98.47%
PJB		0.11%	28.87%	35.10%	81.60%	95.93%	97.87%	97.87%	98.40%	98.68%	98.72%	99.21%	98.88%
DWK		0.03%	32.64%	41.03%	84.12%	94.57%	96.91%	97.76%	97.13%	98.16%	98.28%	98.99%	98.44%
JKP		0.02%	19.40%	31.09%	70.41%	93.94%	97.68%	97.84%	98.43%	98.91%	98.68%	99.27%	99.15%
MGN		0.00%	33.14%	50.30%	89.50%	95.89%	97.09%	98.07%	98.67%	99.06%	99.26%	99.08%	99.27%
PLM		0.00%	19.95%	29.77%	85.97%	93.66%	97.93%	98.69%	97.36%	98.40%	98.96%	99.11%	99.22%
TGN		0.21%	32.26%	35.52%	87.41%	91.97%	95.24%	96.85%	96.74%	97.58%	97.69%	98.39%	97.82%
UTN		0.00%	30.77%	28.24%	83.72%	91.06%	95.41%	96.66%	97.12%	98.52%	98.94%	98.75%	99.43%
VKP		0.04%	24.67%	19.92%	83.03%	96.23%	97.22%	97.96%	98.29%	98.87%	99.36%	99.28%	99.04%

BRPL		0.08%	22.41%	32.32%	81.37%	92.30%	97.50%	98.14%	97.12%	98.62%	98.26%	98.85%	98.74%
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Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN		98.75%	98.87%	98.78%	99.06%	99.11%	99.26%	99.21%	99.10%	99.16%	99.41%	99.28%	72.00%
KHP		97.80%	97.66%	97.80%	98.18%	98.06%	98.71%	98.46%	98.19%	98.31%	97.92%	98.70%	51.32%
NFC								97.64%	98.64%	98.48%	98.98%	98.97%	68.86%
NHP		98.84%	99.00%	99.04%	99.14%	99.23%	99.08%	99.08%	99.08%	99.04%	99.18%	99.21%	73.69%
NZD		97.01%	99.04%	97.82%	99.07%	98.73%	98.46%	97.90%	98.42%	98.73%	99.08%	99.25%	63.88%
SVR		98.39%	98.79%	97.24%	98.90%	98.64%	98.88%	95.47%	96.97%	97.40%	98.54%	99.06%	75.32%
HKS		97.47%	99.04%	98.88%	99.35%	98.95%	99.21%	99.39%	99.55%	99.39%	99.51%	99.56%	71.20%
RKP		96.64%	98.42%	98.58%	98.63%	98.29%	98.95%	99.26%	99.25%	97.72%	99.34%	99.31%	65.38%
SKT		98.01%	98.53%	98.54%	98.63%	98.63%	98.62%	98.90%	98.81%	99.07%	99.04%	99.02%	69.57%
VKJ		91.40%	97.73%	97.34%	97.21%	96.63%	97.24%	98.16%	98.61%	98.63%	98.67%	98.51%	68.16%
JFP		100.00%	97.06%	97.14%	97.16%	98.84%	99.43%	99.44%	97.21%	97.69%	98.81%	99.41%	38.99%
MDK		94.35%	95.17%	95.87%	95.82%	94.60%	95.81%	96.44%	97.22%	97.78%	98.53%	98.63%	71.60%
NGL		99.10%	99.08%	98.80%	98.92%	98.42%	98.90%	99.11%	99.28%	99.23%	99.12%	99.09%	63.88%
NJF		97.31%	97.65%	98.45%	97.72%	98.41%	97.20%	98.42%	99.21%	99.27%	98.77%	98.71%	55.89%
PJB		97.75%	98.71%	98.55%	98.85%	98.60%	98.71%	98.90%	99.02%	98.97%	99.27%	99.49%	68.17%
DWK		97.80%	97.72%	98.57%	98.20%	97.33%	98.48%	98.48%	99.25%	98.83%	98.49%	98.83%	57.71%
JKP		97.20%	98.37%	98.26%	98.65%	99.13%	99.12%	99.13%	99.13%	98.68%	99.19%	99.47%	64.93%
MGN		96.60%	97.44%	97.86%	96.99%	97.65%	97.23%	97.09%	98.56%	98.37%	98.58%	98.40%	66.54%
PLM		97.20%	98.10%	97.95%	98.73%	98.02%	98.23%	98.52%	98.96%	98.61%	98.95%	99.19%	62.44%
TGN		93.92%	97.37%	97.25%	96.61%	96.78%	97.27%	97.54%	98.08%	98.03%	98.87%	98.27%	56.63%
UTN		94.95%	97.59%	96.43%	96.72%	97.04%	97.59%	98.03%	98.45%	98.87%	98.98%	98.57%	56.93%
VKP		97.77%	97.69%	98.15%	98.66%	98.66%	98.12%	98.38%	98.52%	99.13%	99.13%	99.13%	58.70%
BRPL		97.38%	98.57%	98.33%	98.70%	98.54%	98.69%	98.72%	98.93%	98.84%	99.15%	99.18%	67.67%

PART-3 – DL%

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN		46.98%	0.12%	70.43%	89.68%	58.36%	96.51%	95.90%	94.06%	97.56%	76.84%	96.96%	93.72%
KHP		13.77%	0.13%	57.04%	93.83%	78.80%	94.63%	94.50%	94.09%	96.48%	58.05%	94.44%	88.77%
NFC		38.38%	0.18%	73.24%	94.00%	58.61%	94.71%	94.25%	93.61%	97.17%	75.25%	96.81%	93.78%
NHP		32.32%	0.18%	64.88%	93.74%	59.02%	97.35%	95.03%	88.25%	97.07%	72.61%	96.52%	89.71%

NZD	34.90%	0.17%	54.47%	88.93%	66.24%	94.19%	89.47%	90.69%	97.18%	59.74%	90.68%	91.00%
SVR	65.31%	0.21%	54.78%	92.36%	50.15%	95.46%	96.71%	95.61%	95.63%	92.68%	96.55%	80.41%
HKS	43.16%	0.14%	61.29%	93.55%	59.88%	97.72%	96.88%	89.51%	97.17%	66.49%	97.14%	90.67%
RKP	34.18%	0.23%	68.94%	88.59%	65.63%	97.24%	96.41%	89.84%	94.81%	60.64%	95.55%	88.26%
SKT	43.06%	0.13%	70.13%	92.89%	67.70%	95.38%	94.43%	95.37%	97.34%	76.16%	96.81%	89.04%
VKJ	45.68%	0.15%	65.96%	88.63%	59.40%	91.81%	91.87%	83.73%	88.68%	68.53%	94.16%	86.38%
JFP	2.40%	0.60%	88.55%	95.18%	89.35%	95.83%	93.60%	88.17%	87.28%	90.06%	95.32%	97.14%
MDK	43.57%	0.10%	66.70%	78.98%	47.55%	74.34%	87.80%	88.51%	95.89%	79.74%	93.82%	91.30%
NGL	43.58%	0.16%	78.71%	94.61%	64.18%	96.58%	98.06%	98.66%	98.02%	75.36%	98.03%	95.96%
NJF	18.90%	0.06%	74.10%	92.48%	74.61%	94.56%	94.78%	92.92%	94.66%	92.70%	94.45%	89.31%
PJB	35.95%	0.08%	67.23%	83.64%	51.26%	83.59%	94.56%	93.91%	97.35%	75.78%	94.44%	93.65%
DWK	24.85%	0.08%	72.45%	93.95%	57.10%	85.33%	95.73%	80.29%	95.34%	75.31%	91.54%	92.12%
JKP	47.10%	0.03%	69.79%	94.25%	62.31%	94.87%	95.45%	95.65%	96.04%	75.78%	94.65%	91.61%
MGN	40.25%	0.00%	77.85%	96.94%	74.65%	96.44%	96.31%	96.49%	96.70%	77.91%	96.67%	97.20%
PLM	45.47%	0.00%	68.68%	93.92%	49.85%	95.18%	95.44%	91.64%	95.39%	74.23%	92.08%	84.67%
TGN	36.49%	0.17%	74.97%	87.72%	70.98%	93.58%	95.82%	94.53%	95.68%	70.81%	94.50%	93.92%
UTN	49.29%	0.09%	69.13%	95.11%	58.93%	94.25%	94.96%	95.01%	94.36%	77.57%	96.29%	87.08%
VKP	46.02%	0.04%	68.49%	96.04%	61.23%	96.17%	94.96%	95.14%	96.29%	85.08%	96.03%	92.41%
BRPL	40.06%	0.14%	67.00%	91.30%	61.32%	94.50%	94.72%	91.87%	96.44%	71.96%	95.45%	90.93%

Division	FY2020 21												
	FY 20 21	Apr- 20	May- 20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN		0.08%	22.68%	32.94%	87.05%	88.45%	94.82%	96.14%	96.25%	96.74%	97.14%	97.00%	97.33%
KHP		0.22%	38.15%	40.93%	84.75%	91.66%	95.53%	96.20%	95.77%	95.24%	95.99%	96.11%	94.89%
NFC		0.11%	10.13%	24.10%	67.00%	90.74%	95.90%	97.61%	96.80%	97.41%	96.89%	97.45%	97.90%
NHP		0.05%	21.75%	41.48%	86.45%	93.38%	96.47%	97.30%	96.67%	97.79%	97.43%	97.80%	98.01%
NZD		0.08%	8.23%	19.03%	70.45%	86.85%	96.30%	97.24%	93.67%	97.32%	96.76%	96.80%	96.69%
SVR		0.31%	11.40%	31.84%	58.91%	91.65%	95.74%	96.81%	95.74%	96.69%	96.98%	96.79%	97.97%
HKS		0.11%	20.66%	24.58%	75.25%	86.26%	97.14%	97.41%	95.31%	97.92%	97.57%	98.01%	97.82%
RKP		0.13%	16.88%	25.10%	80.08%	89.60%	96.26%	96.72%	89.46%	96.91%	96.21%	97.67%	97.88%
SKT		0.05%	23.84%	31.06%	84.85%	88.74%	94.93%	96.00%	97.23%	96.80%	96.63%	97.25%	96.76%
VKJ		0.12%	15.46%	36.29%	85.22%	88.97%	93.27%	93.58%	93.38%	93.67%	90.92%	93.87%	94.49%
JFP		0.49%	78.11%	69.46%	89.57%	88.48%	90.30%	89.44%	91.98%	93.25%	98.73%	96.91%	97.59%
MDK		0.14%	17.74%	28.29%	77.14%	76.79%	89.72%	89.71%	85.47%	88.46%	93.33%	95.66%	96.69%
NGL		0.02%	30.90%	30.88%	74.67%	87.30%	96.29%	96.84%	97.77%	97.63%	97.95%	97.97%	97.44%
NJF		0.17%	29.96%	60.09%	84.77%	91.67%	93.84%	92.47%	93.76%	94.70%	96.23%	96.58%	97.00%
PJB		0.11%	25.51%	31.12%	69.23%	83.98%	91.99%	91.77%	79.25%	91.25%	97.44%	96.75%	95.96%
DWK		0.03%	30.53%	39.03%	81.75%	92.12%	95.35%	97.33%	96.03%	97.65%	97.85%	98.56%	98.05%
JKP		0.02%	15.83%	27.79%	62.67%	83.23%	92.26%	93.71%	94.02%	93.17%	98.08%	97.92%	97.85%
MGN		0.00%	31.76%	49.11%	85.54%	91.19%	92.82%	95.18%	97.53%	98.31%	99.07%	98.89%	98.72%
PLM		0.00%	17.04%	27.28%	77.20%	89.29%	94.08%	95.77%	81.58%	94.20%	98.59%	98.85%	98.44%
TGN		0.21%	30.96%	34.34%	85.38%	88.73%	94.21%	95.54%	86.39%	94.84%	97.41%	98.09%	96.81%
UTN		0.00%	29.38%	26.24%	74.90%	82.21%	91.32%	92.91%	93.23%	94.77%	97.87%	97.01%	97.71%
VKP		0.04%	21.94%	18.00%	73.17%	83.24%	91.94%	93.48%	93.25%	94.94%	98.63%	98.31%	97.53%

BRPL		0.08%	20.20%	30.04%	77.90%	87.98%	95.03%	95.88%	93.50%	96.12%	96.91%	97.33%	97.25%
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Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN		96.60%	97.33%	97.45%	97.81%	98.23%	98.47%	98.56%	98.11%	98.06%	98.35%	98.31%	71.37%
KHP		96.71%	96.71%	97.25%	98.43%	98.03%	98.69%	98.70%	98.04%	98.55%	98.03%	99.08%	51.86%
NFC								96.53%	97.05%	97.62%	98.08%	98.11%	68.59%
NHP		98.22%	98.44%	98.44%	98.13%	98.63%	98.60%	98.79%	98.64%	98.58%	98.76%	98.91%	73.51%
NZD		96.50%	98.36%	96.88%	97.93%	97.89%	97.45%	96.85%	97.13%	97.97%	98.56%	98.45%	63.73%
SVR		96.85%	97.19%	95.82%	97.25%	96.95%	97.18%	93.91%	95.19%	96.25%	97.07%	96.97%	75.00%
HKS		93.86%	96.65%	97.24%	98.31%	98.12%	98.64%	98.87%	98.90%	98.81%	98.90%	98.92%	70.70%
RKP		94.52%	96.60%	97.53%	97.70%	97.67%	98.02%	98.34%	98.24%	96.83%	98.51%	98.53%	64.75%
SKT		96.44%	97.12%	97.58%	97.57%	97.74%	97.72%	98.05%	97.97%	98.25%	98.26%	98.34%	69.04%
VKJ		87.49%	93.59%	93.35%	93.12%	93.53%	93.86%	96.54%	97.12%	97.22%	97.30%	97.50%	67.64%
JFP		93.41%	92.35%	87.43%	90.86%	94.12%	95.95%	95.48%	94.97%	95.38%	95.83%	97.63%	39.17%
MDK		88.93%	93.01%	93.26%	92.19%	90.69%	92.67%	91.85%	94.13%	96.81%	98.07%	98.02%	71.30%
NGL		97.31%	97.44%	97.79%	97.62%	97.00%	96.69%	97.53%	97.89%	98.73%	98.57%	98.54%	63.70%
NJF		95.89%	95.86%	95.71%	94.81%	95.23%	93.51%	96.29%	97.50%	98.35%	97.42%	98.04%	55.70%
PJB		95.14%	95.79%	96.27%	96.33%	97.10%	96.62%	97.48%	97.73%	98.47%	98.85%	98.94%	67.87%
DWK		94.78%	95.16%	96.26%	95.66%	94.32%	95.29%	96.77%	98.16%	98.31%	97.92%	98.37%	57.37%
JKP		95.46%	95.78%	96.36%	95.93%	96.70%	97.54%	97.71%	97.59%	98.37%	98.97%	99.18%	64.90%
MGN		93.62%	95.09%	95.07%	93.55%	93.82%	94.04%	92.93%	94.24%	96.33%	98.17%	98.20%	66.36%
PLM		93.90%	95.75%	95.82%	95.78%	94.33%	93.63%	95.51%	98.88%	98.26%	98.41%	98.30%	61.48%
TGN		92.15%	96.54%	96.92%	95.46%	96.08%	96.26%	96.66%	96.51%	97.28%	98.64%	97.81%	56.53%
UTN		90.52%	94.55%	92.23%	92.90%	94.08%	93.80%	94.71%	95.87%	97.43%	98.26%	97.85%	56.38%
VKP		96.07%	96.05%	96.51%	96.72%	97.07%	96.33%	96.31%	96.95%	98.35%	99.09%	98.88%	58.16%
BRPL		95.31%	96.78%	96.85%	97.08%	97.21%	97.33%	97.64%	97.83%	98.11%	98.49%	98.52%	67.30%

PART-4 NOT READ >3

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN		12	14	19	27	22	18	14	16	17	16	19	14
KHP		2	5	9	15	8	8	7	6	7	6	4	2
NFC		10	10	20	21	18	17	15	16	12	13	13	14
NHP		9	14	25	27	27	20	13	12	13	14	19	17

NZD		8	11	22	33	28	23	16	17	16	19	19	15
SVR		4	4	8	13	8	7	5	5	3	2	2	1
HKS		9	16	27	30	24	19	19	14	14	18	17	14
RKP		10	17	25	29	26	18	11	10	8	11	15	13
SKT		15	17	28	37	32	26	23	26	25	23	22	22
VKJ		19	19	28	33	29	27	19	18	20	22	25	22
JFP				1	4	1	1	1				1	2
MDK		6	11	21	25	23	22	24	21	18	16	13	9
NGL		5	11	16	25	22	12	11	8	8	8	9	6
NJF			4	8	10	9	10	10	8	8	4	5	7
PJB		10	12	30	29	20	17	17	15	10	12	12	9
DWK		3	6	18	27	24	10	8	10	9	8	8	6
JKP		9	10	26	32	26	19	16	13	13	12	10	8
MGN				7	5	3		1					
PLM		4	6	14	19	15	9	8	7	13	8	10	9
TGN		10	12	22	27	23	19	19	16	15	13	13	9
UTN		1	1	5	8	7	5	4	3	5	6	6	8
VKP		2	10	15	17	14	9	10	8	6	9	10	2
BRPL		148	210	394	493	409	316	271	249	240	240	252	209

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN		12	17	36	36	28	20	16	13	16	14	13	12
KHP		1	3	13	15	9	7	4	3	5	6	4	3
NFC		12	14	35	37	23	18	16	12	12	11	12	10
NHP		14	19	39	34	27	24	19	16	15	15	16	17
NZD		12	17	40	43	36	27	21	17	15	15	15	16
SVR		2	5	23	20	13	9	6	7	5	5	5	3
HKS		9	15	40	42	32	29	21	19	20	17	13	8
RKP		6	12	35	37	28	27	15	15	15	15	16	14
SKT		25	29	51	51	38	34	32	28	28	26	23	24
VKJ		18	23	42	42	31	30	25	22	21	20	19	19
JFP				3	5	3	2						
MDK		7	7	31	34	24	19	17	15	13	12	14	7
NGL		12	17	32	31	24	16	13	8	11	11	9	5
NJF		2	4	14	14	10	7	5	4	4	5	5	
PJB		5	12	41	44	35	23	21	16	17	17	13	11
DWK		5	9	28	29	21	11	4	5	6	3	2	3
JKP		5	21	43	49	37	23	15	14	15	15	11	7
MGN		1	3	15	16	10	7	2	2	2	1		
PLM		3	9	30	34	23	13	9	8	11	5	5	2
TGN		12	20	34	37	29	20	19	14	14	14	14	13
UTN			4	18	27	15	10	8	4	3	4	1	2
VKP		3	4	31	37	22	15	6	7	8	6	4	4

BRPL		166	264	674	714	518	391	294	249	256	237	214	180
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Division	FY2019 20												
	FY 19 20	Apr- 19	May- 19	Jun- 19	Jul- 19	Aug- 19	Sep- 19	Oct- 19	Nov- 19	Dec- 19	Jan- 20	Feb- 20	Mar- 20
ALN		8	15	16	10	7	10	8	10	8	9	12	13
KHP		3	4				1	1	1	1	1		1
NFC								8	6	5	8	10	10
NHP		7	10	10	10	10	11	9	13	14	10	13	14
NZD		8	11	11	11	9	11	5	9	16	14	12	11
SVR		7	10	10	12	13	12	6		1	1	2	1
HKS		11	17	15	14	11	13	7	9	6	6	6	10
RKP		15	16	10	9	5	8	8	9	10	6	3	5
SKT		23	24	24	22	22	20	20	20	14	18	18	23
VKJ		18	17	18	16	20	20	19	17	10	11	14	15
JFP				1			1					2	1
MDK		15	13	15	12	11	14	14	15	11	6	3	4
NGL		6	8	5	5	8	7	7	7	5	6	6	10
NJF		6	8	5	5	6	6	6	4	1	1	2	1
PJB		17	17	15	16	15	15	16	13	10	8	5	5
DWK		4	2	2	4		3	4	1	3	1	2	3
JKP		11	7	6	8	5	7	6	5	8	6	4	4
MGN		4	3	2	2	2	3	2	3			1	1
PLM		4	3	4	2	5	2	1	1	3	2	1	1
TGN		13	16	15	17	14	14	11	8	4	6	7	11
UTN		1	5	4	5	5	5	5	5	2	2		
VKP		4	3	5	3	4	4	5	5	4	1	2	2
BRPL		185	209	193	183	172	187	168	161	136	123	125	146

Part- 5 – Schedule actual billing

FY'2021-22																									
		Apr'21		May'21		Jun'21		Jul'21		Aug'21		Sep'21		Oct'21		Nov'21		Dec'21		Jan'22		Feb'22			
S.N o.	Cyc le	Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Bil ling	
		Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al		
1	0E							8-Jul	8-Jul	7-Aug	9-Aug														
2	0F	14-Apr	14-Apr	11-May	11-May	11-Jun	19-Jun	12-Jul	12-Jul	13-Aug	13-Aug	8-Sep	8-Sep	8-Oct	8-Oct	10-Nov	9-Nov	8-Dec	8-Dec	8-Jan	8-Jan	8-Feb	8-Feb	11-M	
3	0G	15-Apr	15-Apr	13-May	13-May	14-Jun	20-Jun	15-Jul	15-Jul	13-Aug	13-Aug	13-Sep	13-Sep	13-Oct	13-Oct	13-Nov	13-Nov	11-Dec	12-Dec	12-Jan	12-Jan	11-Feb	11-Feb	14-M	
4	0H	19-Apr	19-Apr	17-May	17-May	17-Jun	20-Jun	19-Jul	20-Jul	16-Aug	16-Aug	16-Sep	16-Sep	18-Oct	18-Oct	16-Nov	16-Nov	17-Dec	17-Dec	17-Jan	17-Jan	16-Feb	15-Feb	17-M	
5	0I	22-Apr	22-Apr	19-May	19-May	19-Jun	20-Jun	22-Jul	22-Jul	20-Aug	20-Aug	20-Sep	20-Sep	21-Oct	21-Oct	20-Nov	20-Nov	20-Dec	20-Dec	20-Jan	20-Jan	18-Feb	18-Feb	21-M	
6	0J	24-Apr	24-Apr	25-May	25-May	22-Jun		23-Jul	24-Jul	21-Aug	21-Aug	22-Sep	22-Sep	23-Oct	23-Oct	22-Nov	22-Nov	22-Dec	22-Dec	22-Jan	22-Jan	22-Feb	21-Feb	23-M	
7	0A	26-Apr	26-Apr	26-May	26-May	25-Jun	28-Jun	25-Jul	27-Jul	26-Aug	26-Aug	25-Sep	25-Sep	25-Oct	25-Oct	25-Nov	25-Nov	24-Dec	24-Dec	25-Jan	25-Jan	23-Feb	23-Feb	26-M	
8	0B	27-Apr	27-Apr	27-May	27-May	28-Jun	29-Jun	28-Jul	29-Jul	27-Aug	27-Aug	27-Sep	27-Sep	27-Oct	27-Oct	26-Nov	26-Nov	27-Dec	28-Dec	27-Jan	27-Jan	24-Feb	25-Feb	28-M	
9	0C	28-Apr	28-Apr	28-May	28-May	29-Jun	30-Jun	29-Jul	30-Jul	29-Aug	29-Aug	28-Sep	28-Sep	28-Oct	29-Oct	27-Nov	28-Nov	28-Dec	29-Dec	28-Jan	29-Jan	25-Feb	26-Feb	29-M	
10	0D	29-Apr	29-Apr	30-May	30-May	30-Jun	30-Jun	30-Jul	31-Jul	30-Aug	30-Aug	29-Sep	30-Sep	29-Oct	30-Oct	29-Nov	30-Nov	30-Dec	31-Dec	29-Jan	31-Jan	27-Feb	28-Feb	30-M	
11	0E	30-Apr	30-Apr	31-May	31-May					31-Aug	31-Aug	30-Sep	30-Sep	30-Oct	31-Oct	30-Nov	30-Nov	31-Dec	31-Dec	31-Jan	31-Jan	28-Feb	28-Feb	31-M	
12	0F																								31-M

FY'2020-21																								
		Apr'20		May'20		June'20		Jul'20		Aug'20		Sep'20		Oct'20		Nov'20		Dec'20		Jan'21		Feb'21		
S.N o.	Cyc le	Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Bil
		Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule
1	OD	11-Apr	10-Apr																					
2	OE	13-Apr	13-Apr	8-May	11-May	10-Jun	10-Jun	8-Jul	9-Jul	7-Aug	7-Aug	7-Sep	7-Sep	8-Oct	8-Oct	7-Nov	7-Nov	8-Dec	8-Dec	7-Jan	7-Jan	8-Feb	8-Feb	10-M
3	OF	16-Apr	16-Apr	11-May	12-May	11-Jun	11-Jun	10-Jul	11-Jul	11-Aug	11-Aug	10-Sep	10-Sep	12-Oct	13-Oct	11-Nov	11-Nov	10-Dec	10-Dec	11-Jan	11-Jan	11-Feb	11-Feb	12-M
4	OG	18-Apr	17-Apr	13-May	13-May	13-Jun	13-Jun	14-Jul	14-Jul	14-Aug	14-Aug	14-Sep	14-Sep	14-Oct	14-Oct	13-Nov	13-Nov	14-Dec	14-Dec	14-Jan	14-Jan	12-Feb	12-Feb	15-M
5	OH	21-Apr	21-Apr	15-May	15-May	16-Jun	16-Jun	17-Jul	17-Jul	18-Aug	19-Aug	16-Sep	16-Sep	17-Oct	17-Oct	17-Nov	17-Nov	17-Dec	17-Dec	18-Jan	18-Jan	18-Feb	18-Feb	19-M
6	OI	23-Apr	23-Apr	18-May	18-May	19-Jun	19-Jun	20-Jul	20-Jul	20-Aug	21-Aug	19-Sep	19-Sep	20-Oct	20-Oct	20-Nov	20-Nov	21-Dec	21-Dec	19-Jan	19-Jan	20-Feb	20-Feb	22-M
7	OJ	24-Apr	24-Apr	21-May	21-May	22-Jun	22-Jun	22-Jul	22-Jul	24-Aug	24-Aug	22-Sep	22-Sep	22-Oct	22-Oct	23-Nov	24-Nov	24-Dec	23-Dec	22-Jan	22-Jan	22-Feb	22-Feb	24-M
8	OA	27-Apr	27-Apr	24-May	27-May	26-Jun	26-Jun	24-Jul	25-Jul	26-Aug	27-Aug	25-Sep	25-Sep	27-Oct	27-Oct	26-Nov	26-Nov	28-Dec	28-Dec	27-Jan	27-Jan	24-Feb	24-Feb	26-M
9	OB	28-Apr	28-Apr	26-May	28-May	27-Jun	27-Jun	27-Jul	29-Jul	27-Aug	28-Aug	28-Sep	28-Sep	28-Oct	28-Oct	27-Nov	27-Nov	29-Dec	29-Dec	28-Jan	28-Jan	26-Feb	26-Feb	28-M
10	OC	29-Apr	29-Apr	30-May	29-May	29-Jun	29-Jun	29-Jul	30-Jul	29-Aug	30-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	29-Nov	30-Dec	30-Dec	29-Jan	30-Jan	27-Feb	27-Feb	30-M
11	OD	30-Apr	30-Apr	31-May	30-May	30-Jun	30-Jun	31-Jul	31-Jul	31-Aug	31-Aug	30-Sep	30-Sep	31-Oct	30-Oct	30-Nov	30-Nov	31-Dec	31-Dec	30-Jan	31-Jan	28-Feb	28-Feb	31-M
12	OE																							31-M

FY'2019-20																									
		Apr'19		May'19		Jun'19		Jul'19		Aug'19		Sep'19		Oct'19		Nov'19		Dec'19		Jan'20		Feb'20			
S.N o.	Cyc le	Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Billing Date		Bill ing Date	
		Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al		
1	OC	9-Apr	9-Apr	8-May	8-May	7-Jun	7-Jun	8-Jul	8-Jul	7-Aug	11-Aug	7-Sep	6-Sep	7-Oct	9-Oct	6-Nov	7-Nov	6-Dec	6-Dec	6-Jan	7-Jan	6-Feb	6-Feb	4-Mar	
2	OD	11-Apr	11-Apr	10-May	10-May	11-Jun	11-Jun	11-Jul	11-Jul	10-Aug	12-Aug	9-Sep	11-Sep	9-Oct	11-Oct	9-Nov	11-Nov	10-Dec	10-Dec	10-Jan	10-Jan	10-Feb	10-Feb	11-Mar	
3	OE	13-Apr	13-Apr	13-May	14-May	13-Jun	13-Jun	13-Jul	12-Jul	13-Aug	13-Aug	13-Sep	13-Sep	12-Oct	14-Oct	13-Nov	13-Nov	12-Dec	13-Dec	13-Jan	13-Jan	11-Feb	12-Feb	13-Mar	
4	OF	16-Apr	16-Apr	16-May	16-May	17-Jun	17-Jun	17-Jul	17-Jul	17-Aug	19-Aug	17-Sep	17-Sep	16-Oct	17-Oct	16-Nov	18-Nov	16-Dec	18-Dec	16-Jan	16-Jan	14-Feb	17-Feb	15-Mar	
5	OG	20-Apr	22-Apr	20-May	20-May	19-Jun	19-Jun	19-Jul	19-Jul	19-Aug	20-Aug	19-Sep	20-Sep	19-Oct	21-Oct	19-Nov	20-Nov	18-Dec	19-Dec	20-Jan	20-Jan	18-Feb	19-Feb	19-Mar	
6	OH	22-Apr	24-Apr	22-May	23-May	21-Jun	22-Jun	22-Jul	22-Jul	22-Aug	22-Aug	21-Sep	24-Sep	22-Oct	23-Oct	21-Nov	22-Nov	20-Dec	23-Dec	22-Jan	22-Jan	20-Feb	21-Feb	21-Mar	
7	OI	24-Apr	25-Apr	24-May	25-May	24-Jun	25-Jun	24-Jul	25-Jul	23-Aug	26-Aug	23-Sep	24-Sep	24-Oct	24-Oct	23-Nov	25-Nov	23-Dec	24-Dec	24-Jan	24-Jan	24-Feb	24-Feb	23-Mar	
8	OJ	25-Apr	26-Apr	25-May	27-May	25-Jun	26-Jun	25-Jul	26-Jul	26-Aug	27-Aug	25-Sep	26-Sep	25-Oct	25-Oct	25-Nov	26-Nov	24-Dec	26-Dec	25-Jan	25-Jan	25-Feb	25-Feb	25-Mar	
9	OA	29-Apr	29-Apr	29-May	30-May	28-Jun	28-Jun	29-Jul	29-Jul	29-Aug	30-Aug	28-Sep	28-Sep	30-Oct	30-Oct	29-Nov	29-Nov	30-Dec	30-Dec	29-Jan	30-Jan	28-Feb	28-Feb	28-Mar	
10	OB	30-Apr	30-Apr	30-May	31-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	30-Sep	30-Sep	31-Oct	31-Oct	30-Nov	30-Nov	31-Dec	30-Dec	30-Jan	31-Jan	29-Feb	29-Feb	30-Mar	
11	OC																							31-Mar	

ANNEXURE-N- RCM DATA- SLCC

Part- 1- NOC

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN		94431	110418	93273	94897	142507	111272	111622	111855	112049	112401	112454	112671
KHP		204296	204610	175627	179712	260158	207140	208058	208861	209645	210461	211291	212088
NFC		105261	105281	94715	89861	133104	108008	109187	109960	110639	111451	111925	112497
NHP		52396	52432	42748	48932	60387	52693	52820	52936	53013	53073	53125	53250
NZD		91129	91099	81950	79298	112274	91660	91937	92156	92276	92257	92340	92446
SVR		136150	136278	120090	120901	169910	139063	140155	141010	141548	142209	142924	143563
HKS		57085	57119	53723	48668	69098	57590	57781	57867	57967	58058	58163	58240
RKP		58496	58514	55527	54620	65253	58912	59179	59251	59311	59453	59509	59612
SKT		177265	177363	152471	157812	223266	179944	181446	182429	183554	185002	185613	186569
VKJ		123439	123717	106981	109119	156809	126541	127728	128649	129357	130112	130778	131344
JFP		43795	43867	38186	38824	55221	44830	45205	45575	45974	46319	46563	46878
MDK		82983	83154	72549	80794	96547	84439	84931	85318	85650	86045	86271	86771
NGL		146727	147061	129019	128724	184378	149472	150701	151478	152243	152995	153521	154528
NJF		149476	149791	134792	133510	183557	152754	154254	155618	157146	158518	159525	160843
PJB		82662	82694	74531	73806	100169	83271	83559	83740	83819	83997	84033	84163
DWK		133882	145575	126227	127416	184572	147415	148387	148962	149684	150189	150697	151417
JKP		143201	143257	126494	124390	179380	143712	143989	144172	144360	144522	144602	144732
MGN		105035	105180	92517	91258	132616	107111	108395	109185	110274	110984	111537	112332
PLM		204455	204679	181919	179274	255681	208074	209257	210072	211041	211946	212726	213683
TGN		151638	151865	135665	132688	188039	153069	153961	154435	154783	154976	155271	155517
UTN		91374	91441	78001	80217	116688	92268	92684	93058	93369	93815	94051	94266
VKP		113361	113445	98582	100462	142369	115190	115927	116425	116914	117297	117634	118073
BRPL		2548537	2578840	2265587	2275183	3211983	2614428	2631163	2643012	2654616	2666080	2674553	2685483

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN		123997	108906	108895	108899	108953	109032	109242	109386	109577	109703	109901	126019
KHP		221449	198941	198998	199046	199268	199649	200123	200992	201550	202073	202674	231854
NFC		118150	102844	102855	102939	103014	103099	103405	103619	103904	104236	104554	115405
NHP		55662	52149	52152	52152	52148	52142	52159	52182	52159	52169	52217	56614
NZD		98214	90788	90752	90738	90676	90675	90698	90738	90731	90795	90900	100093
SVR		147079	131744	131786	131766	131958	132235	132892	133462	133896	134338	134812	151247
HKS		65774	57213	57177	57126	57116	57116	57174	57187	57172	57091	57088	60356
RKP		62183	58300	58340	58281	58222	58229	58302	58290	58240	58231	58280	61294
SKT		188475	169153	169286	169860	170254	170745	171661	172661	173314	173967	174829	200143
VKJ		131090	117118	117231	117358	117798	118197	118810	119435	120200	121181	121959	139148
JFP		45557	41221	41181	41344	41532	41849	42250	42595	42803	42991	43197	49118
MDK		81575	79225	79195	79259	79443	79754	80167	80784	81282	81692	82040	92717
NGL		158074	140149	140089	140186	140595	141110	141866	142927	143395	144334	143795	163076
NJF		156038	140495	140703	141098	141682	142555	143496	144410	145413	146327	147326	163284
PJB		90303	81459	81483	81487	81581	81691	81841	81978	82065	82225	82340	90678
DWK		157073	139127	139280	139394	139614	140096	140843	141651	142199	143160	143736	163786
JKP		160062	141398	141376	141512	141629	141852	142119	142299	142336	142552	142737	159926
MGN		110974	98892	99020	99184	99572	100155	100931	101819	102111	102841	103605	116658
PLM		221454	196726	196812	196901	197218	198508	199604	200738	201447	202267	203091	226458
TGN		166815	148955	148965	149019	149256	149601	149953	150312	150477	150747	151024	167119
UTN		99712	88587	88610	88653	88952	89299	89781	90158	90313	90643	90982	104337
VKP		121031	109555	109701	109869	110178	110516	111004	111397	111583	112117	112432	124962
BRPL		2780741	2492945	2493887	2496071	2500659	2508105	2518321	2529020	2536167	2545680	2553519	2864292

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN		107205	107463	107577	107777	107899	108095	108214	108369	108563	108641	121818	121914
KHP		190595	191470	192268	193101	193823	194734	195521	196249	196777	197442	221243	222117
NFC								70748	101837	102158	118314	102633	118814
NHP		51403	51493	51540	51534	51633	51697	51769	51855	51880	51932	52052	55885
NZD		90269	90330	90408	90430	90520	90609	90699	90821	90800	90852	101458	101402
SVR		225551	226322	227145	228061	228814	229924	129410	130012	130428	130870	131242	150290
HKS		56895	56937	56923	56965	56977	56966	57036	57079	57079	57105	57074	71750
RKP		57579	57689	57814	57907	57956	58028	58149	58144	58181	58189	58193	63952
SKT		161840	162272	162683	163205	163874	164442	165181	165882	166578	186591	168181	188529
VKJ		111591	112066	112482	112933	113343	113833	114269	114797	115147	133319	116314	134650
JFP		38696	38961	39238	39501	39699	39896	40132	40379	40548	40737	40938	45967
MDK		75281	75700	76042	76461	76844	77187	77465	77809	78115	87618	78736	88391
NGL		132705	133478	134090	134853	135568	136191	136887	137419	137977	138668	157106	157909
NJF		131138	132029	132935	133883	134720	135516	136407	137356	138002	138632	159517	160607
PJB		79457	79651	79767	79878	79986	80185	80380	80532	80710	81059	81212	89942
DWK		133060	133818	134240	134969	135688	136255	136746	137261	137645	154926	138431	155900
JKP		139505	139757	139978	140187	140303	140509	140735	140866	140976	141060	157300	157452
MGN		93671	94091	94437	94861	95413	95838	96325	96759	97264	110758	98216	111805
PLM		184933	185587	186447	188277	189706	190941	192549	193526	194409	219750	195949	221149
TGN		145434	145694	145925	146288	146609	146923	147286	147643	147882	148237	165337	165652
UTN		85777	85994	86128	86322	86659	87027	87309	87536	87730	87964	88171	101239
VKP		105524	105981	106325	106649	107014	107395	107887	108271	108610	108857	123589	123953
BRPL		2398109	2406783	2414392	2424042	2433048	2442191	2421104	2460402	2467459	2591521	2614710	2809269

PART-2 – OKAY %

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN		3.00%	4.51%	63.86%	96.06%	95.74%	97.95%	98.28%	98.19%	98.44%	92.47%	98.29%	92.45%
KHP		18.48%	4.97%	46.30%	96.73%	95.80%	97.61%	97.61%	97.50%	98.09%	91.96%	97.55%	97.73%
NFC		10.93%	5.45%	39.66%	95.12%	95.29%	95.29%	95.95%	96.62%	96.61%	82.45%	97.44%	97.64%
NHP		20.18%	4.91%	48.03%	97.78%	97.90%	98.57%	97.02%	98.24%	98.49%	82.23%	97.96%	98.61%
NZD		14.99%	5.68%	51.38%	96.04%	97.26%	97.49%	97.83%	97.78%	98.15%	96.66%	98.26%	98.11%
SVR		13.07%	5.78%	41.17%	96.89%	93.22%	95.62%	97.73%	97.60%	98.00%	87.73%	97.93%	98.41%
HKS		13.97%	7.87%	38.25%	97.51%	97.51%	97.25%	98.05%	98.20%	98.29%	83.84%	98.32%	98.05%
RKP		21.02%	6.72%	58.42%	96.81%	97.30%	97.40%	97.65%	97.55%	97.86%	87.52%	97.69%	97.75%
SKT		18.39%	6.52%	47.42%	97.40%	96.99%	97.98%	98.40%	98.07%	98.16%	97.69%	98.09%	95.02%
VKJ		32.76%	4.89%	48.99%	94.44%	91.53%	97.19%	97.83%	97.78%	97.98%	77.00%	98.16%	91.41%
JFP		74.69%	8.48%	58.24%	98.45%	98.36%	98.38%	98.58%	98.78%	98.96%	98.94%	99.08%	99.27%
MDK		41.09%	4.25%	50.38%	97.34%	97.05%	96.52%	97.83%	98.22%	98.29%	98.44%	98.68%	98.62%
NGL		31.43%	4.26%	40.32%	95.92%	85.79%	86.55%	95.31%	96.64%	97.31%	97.28%	97.45%	93.59%
NJF		58.69%	10.95%	47.41%	97.74%	97.84%	98.07%	98.10%	98.33%	98.42%	98.42%	98.56%	98.67%
PJB		32.80%	6.49%	51.94%	96.11%	95.77%	97.04%	97.60%	97.70%	97.97%	97.77%	98.26%	98.05%
DWK		56.48%	6.75%	44.00%	96.24%	92.91%	94.51%	98.01%	98.03%	98.04%	98.39%	98.40%	96.19%
JKP		34.45%	14.80%	49.39%	97.70%	98.52%	98.71%	98.82%	98.68%	98.80%	98.61%	98.90%	98.65%
MGN		27.15%	9.17%	41.47%	96.79%	96.93%	97.50%	97.59%	97.65%	97.84%	97.90%	98.22%	97.97%
PLM		51.86%	9.02%	49.04%	97.52%	98.18%	98.35%	98.46%	97.82%	98.51%	98.51%	98.47%	98.35%
TGN		38.91%	7.09%	43.56%	96.30%	97.33%	97.68%	97.84%	98.12%	98.33%	98.45%	98.65%	98.51%
UTN		29.79%	9.58%	44.11%	97.24%	97.15%	98.03%	98.04%	97.75%	98.36%	98.24%	98.41%	98.15%
VKP		29.32%	6.49%	42.52%	85.97%	94.88%	96.92%	96.80%	97.05%	97.44%	97.68%	97.45%	97.29%
BRPL		30.61%	7.03%	47.54%	96.28%	95.88%	96.85%	97.70%	97.83%	98.11%	93.55%	98.19%	97.20%

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN		0.37%	5.98%	12.97%	84.95%	96.63%	97.64%	95.16%	97.79%	97.97%	97.60%	96.28%	84.29%
KHP		0.11%	5.46%	10.45%	77.27%	94.62%	96.25%	97.45%	97.31%	97.02%	97.27%	95.88%	87.63%
NFC		0.32%	4.22%	10.67%	78.53%	90.97%	95.41%	97.29%	97.36%	97.15%	97.97%	97.37%	80.40%
NHP		0.38%	4.78%	23.54%	94.55%	97.79%	98.22%	98.57%	98.47%	98.78%	99.05%	98.05%	94.66%
NZD		0.11%	4.40%	15.01%	89.61%	96.82%	98.08%	98.25%	98.17%	98.19%	98.23%	96.73%	93.76%
SVR		0.39%	5.69%	11.54%	76.90%	92.33%	96.67%	97.77%	97.80%	97.62%	97.95%	98.09%	92.38%
HKS		0.14%	5.75%	14.86%	85.15%	93.35%	97.43%	97.31%	97.84%	98.40%	98.57%	93.75%	80.09%
RKP		0.32%	7.37%	13.93%	93.36%	96.48%	89.98%	97.24%	97.23%	97.55%	97.84%	96.99%	94.18%
SKT		0.48%	4.46%	10.67%	89.56%	96.97%	95.09%	97.72%	97.67%	97.89%	98.16%	96.19%	90.76%
VKJ		0.10%	4.11%	11.80%	95.86%	96.93%	97.43%	97.47%	97.60%	97.83%	97.85%	93.20%	85.12%
JFP		0.09%	5.13%	11.25%	97.29%	97.59%	97.78%	98.65%	98.73%	98.83%	98.77%	99.05%	99.05%
MDK		0.03%	2.54%	12.27%	84.75%	95.79%	96.19%	96.67%	97.16%	98.08%	97.91%	97.94%	94.21%
NGL		0.48%	4.05%	12.54%	88.11%	96.26%	95.78%	96.83%	96.67%	96.81%	97.02%	89.30%	74.77%

NJF		0.79%	12.10%	21.29%	97.22%	98.12%	98.24%	98.52%	98.53%	98.52%	98.64%	98.50%	95.58%
PJB		0.15%	5.53%	17.10%	95.65%	96.85%	96.96%	97.43%	97.38%	97.72%	97.63%	97.60%	94.91%
DWK		0.29%	7.77%	14.73%	95.16%	97.26%	98.03%	98.32%	98.32%	98.44%	98.58%	95.86%	81.66%
JKP		0.29%	11.40%	27.93%	96.58%	97.99%	98.11%	98.57%	98.45%	98.56%	98.71%	91.51%	87.21%
MGN		0.13%	7.40%	12.74%	76.87%	93.14%	95.69%	96.79%	97.12%	97.17%	97.65%	90.68%	91.93%
PLM		0.29%	7.08%	14.29%	84.41%	97.08%	97.61%	98.22%	98.26%	98.45%	98.59%	95.02%	86.65%
TGN		0.15%	6.37%	12.08%	85.70%	96.81%	97.25%	97.61%	97.69%	97.92%	98.06%	97.52%	97.45%
UTN		0.10%	8.67%	17.83%	91.20%	96.35%	96.13%	97.03%	97.42%	97.69%	98.08%	95.49%	94.56%
VKP		0.09%	3.37%	10.86%	72.67%	92.28%	96.18%	94.79%	95.10%	97.04%	97.30%	90.84%	77.75%
BRPL		0.25%	6.07%	14.56%	87.79%	95.84%	96.64%	97.44%	97.64%	97.89%	98.07%	95.54%	89.05%

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN		98.15%	98.49%	98.56%	98.74%	98.77%	98.80%	98.79%	98.80%	98.86%	98.82%	98.85%	42.24%
KHP		98.13%	98.29%	98.13%	98.55%	98.60%	98.77%	98.77%	98.67%	98.90%	98.77%	98.85%	55.31%
NFC								95.44%	96.41%	96.72%	97.17%	97.30%	52.58%
NHP		98.42%	98.79%	98.80%	98.92%	99.06%	99.01%	98.82%	98.90%	99.08%	99.24%	99.27%	43.29%
NZD		98.37%	98.43%	98.51%	98.70%	98.75%	98.66%	98.69%	98.70%	98.80%	98.91%	98.99%	52.95%
SVR		97.15%	97.59%	97.37%	97.94%	97.74%	97.43%	94.89%	97.12%	97.79%	97.96%	97.89%	54.01%
HKS		98.50%	98.61%	98.39%	98.35%	98.57%	98.98%	98.86%	98.90%	99.04%	99.09%	99.17%	50.51%
RKP		98.26%	98.20%	98.13%	98.33%	98.13%	98.52%	98.61%	98.50%	98.81%	98.62%	98.82%	42.11%
SKT		98.03%	97.95%	98.06%	98.23%	98.52%	98.61%	98.61%	98.59%	98.66%	98.68%	98.54%	53.59%
VKJ		97.69%	97.80%	97.82%	98.04%	97.80%	97.87%	98.01%	98.22%	98.26%	98.33%	98.27%	55.21%
JFP		98.89%	98.99%	98.97%	98.84%	98.84%	98.89%	98.90%	98.92%	98.89%	99.12%	99.16%	54.75%
MDK		98.36%	98.41%	98.48%	98.45%	98.32%	98.38%	98.36%	98.51%	98.26%	97.56%	96.84%	46.80%
NGL		96.83%	96.80%	96.80%	97.23%	97.13%	97.47%	97.44%	97.45%	97.68%	97.74%	97.79%	57.00%
NJF		98.82%	98.90%	98.90%	98.89%	98.90%	98.94%	99.00%	99.11%	99.06%	99.11%	99.12%	53.20%
PJB		98.14%	97.97%	97.85%	97.85%	97.81%	97.82%	98.12%	98.05%	98.30%	98.28%	98.54%	51.97%
DWK		97.99%	98.10%	97.99%	98.46%	98.31%	98.36%	98.50%	98.58%	98.56%	98.71%	98.63%	54.03%
JKP		98.93%	98.66%	98.43%	98.83%	98.85%	98.83%	98.86%	99.01%	99.01%	99.00%	99.01%	54.74%
MGN		97.31%	97.23%	97.10%	97.46%	97.56%	97.78%	97.77%	97.83%	97.93%	98.10%	97.97%	53.34%
PLM		98.51%	98.52%	98.45%	98.67%	98.66%	98.81%	98.83%	98.94%	98.81%	98.92%	99.01%	50.76%
TGN		97.78%	98.01%	97.87%	98.06%	98.10%	98.14%	98.26%	98.30%	98.26%	98.36%	98.40%	54.49%
UTN		98.46%	98.49%	98.28%	98.56%	98.54%	98.53%	98.69%	98.64%	98.72%	98.72%	98.76%	56.16%
VKP		97.57%	97.14%	97.12%	97.72%	97.83%	98.03%	97.99%	97.87%	98.08%	98.19%	98.41%	55.97%
BRPL		98.11%	98.16%	98.10%	98.33%	98.32%	98.41%	98.19%	98.37%	98.48%	98.52%	98.53%	52.78%

PART-3 DL%

Division	FY2021 22												
	FY 21 22	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
ALN		2.53%	0.10%	62.38%	94.16%	94.24%	96.65%	97.08%	96.93%	97.33%	91.16%	97.23%	91.66%
KHP		17.86%	0.10%	45.49%	95.12%	94.54%	96.41%	96.75%	96.62%	97.11%	90.84%	96.78%	96.97%
NFC		10.31%	0.41%	38.35%	92.86%	93.57%	93.78%	94.27%	94.81%	94.83%	80.32%	95.91%	96.06%
NHP		19.99%	0.33%	46.99%	97.01%	97.38%	98.04%	96.47%	97.60%	97.73%	81.65%	97.52%	98.41%
NZD		14.50%	0.25%	50.35%	94.28%	95.64%	96.30%	96.94%	96.81%	97.32%	95.67%	97.97%	97.67%
SVR		12.47%	0.15%	40.27%	95.51%	92.35%	94.39%	96.37%	95.85%	96.34%	85.34%	96.37%	97.31%
HKS		12.87%	0.15%	37.61%	95.86%	95.89%	95.94%	96.77%	96.84%	97.28%	83.06%	97.77%	97.58%
RKP		18.59%	0.04%	57.73%	95.83%	96.13%	96.25%	96.78%	96.63%	96.89%	86.78%	97.09%	97.40%
SKT		17.76%	0.06%	46.32%	95.78%	95.74%	96.71%	97.43%	96.76%	97.04%	96.70%	97.46%	94.53%
VKJ		30.83%	0.09%	45.73%	91.26%	90.12%	95.32%	96.41%	96.48%	96.63%	75.27%	97.18%	89.58%
JFP		73.37%	0.26%	56.88%	95.73%	95.66%	95.48%	95.48%	95.56%	95.66%	95.43%	96.08%	96.29%
MDK		40.21%	0.26%	49.00%	94.71%	94.93%	94.34%	96.03%	96.49%	96.45%	96.70%	97.33%	97.36%
NGL		30.11%	0.23%	39.14%	92.92%	82.99%	83.64%	92.23%	93.44%	95.09%	95.11%	95.69%	91.84%
NJF		54.78%	0.12%	44.34%	90.92%	91.68%	92.20%	92.66%	92.41%	92.84%	93.98%	94.87%	95.23%
PJB		32.00%	0.24%	51.21%	94.90%	94.44%	95.78%	96.59%	96.82%	97.03%	96.92%	97.78%	97.47%
DWK		55.20%	0.10%	42.79%	94.07%	91.17%	92.87%	96.68%	96.50%	96.81%	97.04%	97.35%	95.20%
JKP		33.01%	2.04%	48.63%	96.89%	97.94%	98.04%	98.09%	97.98%	98.18%	97.97%	98.59%	98.17%
MGN		25.90%	0.16%	40.14%	94.18%	95.14%	96.07%	96.38%	96.17%	96.24%	96.23%	97.29%	96.92%
PLM		50.36%	0.11%	47.90%	95.99%	96.80%	97.08%	97.37%	96.72%	97.42%	97.20%	97.25%	97.20%
TGN		37.77%	0.17%	42.31%	93.97%	95.35%	95.48%	95.89%	96.32%	96.13%	96.59%	97.60%	97.59%
UTN		29.35%	0.09%	43.61%	96.55%	96.65%	97.59%	97.53%	97.07%	97.65%	97.45%	97.97%	97.80%
VKP		28.23%	0.12%	41.06%	83.72%	92.35%	94.68%	94.72%	94.80%	95.31%	95.43%	95.67%	95.65%
BRPL		29.45%	0.25%	46.28%	94.19%	94.12%	95.14%	96.13%	96.16%	96.51%	91.95%	97.03%	96.09%

Division	FY2020 21												
	FY 20 21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
ALN		0.01%	2.10%	8.55%	83.25%	95.55%	96.59%	93.82%	96.15%	96.15%	96.05%	94.91%	82.83%
KHP		0.03%	1.23%	6.43%	75.23%	93.34%	94.60%	95.88%	95.65%	95.77%	96.25%	94.75%	86.61%
NFC		0.30%	1.07%	6.33%	73.59%	86.97%	92.75%	95.32%	95.56%	95.58%	96.74%	96.35%	79.43%
NHP		0.34%	1.36%	19.91%	92.71%	96.81%	97.57%	98.18%	98.01%	98.39%	98.64%	97.73%	94.14%
NZD		0.03%	1.52%	11.01%	87.71%	96.11%	97.29%	97.42%	97.41%	97.20%	97.24%	95.79%	92.75%
SVR		0.05%	0.84%	6.76%	72.43%	88.47%	94.03%	96.34%	96.52%	95.91%	96.38%	96.99%	91.24%
HKS		0.01%	1.35%	9.33%	83.03%	92.19%	96.09%	95.93%	96.54%	97.00%	97.56%	93.06%	79.24%
RKP		0.01%	0.69%	5.24%	91.95%	95.88%	89.26%	96.47%	96.39%	96.98%	97.26%	96.50%	93.66%
SKT		0.02%	0.77%	5.09%	87.60%	95.89%	93.85%	96.51%	96.34%	96.41%	96.71%	94.84%	89.32%
VKJ		0.01%	1.93%	8.04%	94.09%	94.88%	95.47%	95.75%	95.67%	96.29%	96.06%	91.36%	81.23%
JFP		0.07%	0.46%	5.57%	94.06%	95.16%	95.21%	96.17%	96.38%	96.68%	96.37%	97.05%	97.24%
MDK		0.03%	0.99%	9.83%	82.19%	93.84%	94.66%	94.98%	95.15%	96.08%	95.97%	96.37%	92.64%

NGL		0.05%	1.48%	8.91%	84.12%	93.11%	92.55%	94.36%	93.73%	93.63%	93.84%	86.58%	72.35%
NJF		0.26%	1.83%	8.54%	92.66%	93.61%	92.68%	93.05%	92.84%	92.53%	92.11%	91.60%	89.89%
PJB		0.07%	2.66%	12.53%	91.91%	95.55%	96.01%	96.66%	96.56%	96.73%	96.73%	96.97%	94.19%
DWK		0.03%	3.18%	8.64%	92.81%	95.41%	96.80%	96.99%	97.24%	96.82%	97.30%	94.60%	80.48%
JKP		0.07%	2.53%	14.12%	94.49%	97.40%	97.42%	98.06%	97.86%	98.09%	98.17%	90.98%	86.60%
MGN		0.02%	0.96%	4.51%	71.56%	90.06%	93.82%	94.66%	94.81%	94.39%	95.12%	88.74%	89.74%
PLM		0.05%	1.06%	5.88%	79.08%	95.16%	96.34%	97.06%	97.01%	97.17%	97.48%	94.05%	85.66%
TGN		0.04%	1.42%	6.80%	81.81%	93.44%	94.41%	95.08%	95.18%	95.26%	96.02%	95.83%	95.86%
UTN		0.02%	2.66%	9.82%	87.37%	94.85%	95.50%	96.37%	96.84%	97.22%	97.78%	95.34%	94.50%
VKP		0.04%	0.45%	6.34%	66.25%	88.84%	93.64%	92.38%	92.06%	94.55%	94.95%	88.75%	76.44%
BRPL		0.07%	1.48%	8.55%	84.54%	93.75%	94.84%	95.79%	95.91%	96.13%	96.40%	94.05%	87.55%

Division	FY2019 20												
	FY 19 20	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
ALN		97.60%	98.25%	98.41%	98.63%	98.60%	98.69%	98.67%	98.64%	98.74%	98.74%	98.77%	42.18%
KHP		98.14%	98.38%	98.25%	98.65%	98.70%	98.82%	98.85%	98.77%	98.97%	98.85%	98.94%	55.33%
NFC								93.77%	94.94%	95.65%	96.21%	96.29%	52.02%
NHP		98.28%	98.68%	98.69%	98.45%	98.88%	98.69%	98.49%	98.70%	98.75%	99.13%	99.05%	43.12%
NZD		97.93%	98.08%	98.10%	98.37%	98.53%	98.43%	98.37%	98.40%	98.61%	98.78%	99.03%	52.94%
SVR		95.88%	96.54%	96.45%	97.05%	96.91%	96.29%	93.14%	95.85%	96.72%	96.98%	97.12%	53.95%
HKS		98.20%	98.13%	97.85%	97.82%	98.14%	98.55%	98.48%	98.64%	98.86%	98.80%	98.92%	50.32%
RKP		98.27%	98.16%	98.08%	98.27%	98.00%	98.36%	98.61%	98.46%	98.77%	98.66%	98.84%	42.18%
SKT		97.90%	97.71%	97.89%	98.01%	98.33%	98.53%	98.52%	98.56%	98.64%	98.68%	98.57%	53.48%
VKJ		96.78%	97.04%	97.14%	97.48%	97.11%	97.21%	97.41%	97.79%	97.87%	97.88%	97.96%	54.96%
JFP		94.82%	95.58%	96.04%	96.35%	96.67%	96.93%	97.30%	97.48%	97.88%	98.14%	98.01%	53.99%
MDK		98.61%	98.80%	98.92%	98.77%	98.43%	98.45%	98.29%	98.46%	98.03%	96.45%	96.60%	46.55%
NGL		95.47%	95.80%	95.81%	96.47%	96.56%	96.85%	96.76%	96.78%	97.15%	97.29%	96.99%	56.31%
NJF		94.72%	95.23%	95.54%	95.68%	95.61%	96.11%	96.50%	96.44%	96.32%	96.53%	96.79%	51.97%
PJB		96.81%	96.91%	97.24%	97.46%	97.32%	97.40%	97.76%	97.81%	98.15%	98.25%	98.65%	52.02%
DWK		97.39%	97.72%	97.65%	98.12%	97.96%	98.09%	98.21%	98.27%	98.19%	98.42%	98.43%	53.90%
JKP		98.91%	98.66%	98.40%	98.76%	98.74%	98.69%	98.75%	98.89%	98.86%	98.85%	98.93%	54.66%
MGN		96.78%	96.80%	96.79%	97.14%	97.15%	97.31%	97.50%	97.53%	97.86%	98.22%	98.20%	53.46%
PLM		98.02%	98.32%	98.20%	98.45%	98.41%	98.50%	98.51%	98.57%	98.53%	98.57%	98.72%	50.64%
TGN		96.23%	96.66%	96.62%	96.77%	96.86%	97.11%	97.31%	97.30%	97.24%	97.50%	96.93%	53.83%
UTN		98.45%	98.52%	98.36%	98.58%	98.51%	98.51%	98.78%	98.73%	98.85%	98.94%	99.04%	56.29%
VKP		96.77%	96.49%	96.51%	96.96%	97.12%	97.36%	97.45%	97.46%	97.74%	97.88%	98.01%	55.62%
BRPL		97.24%	97.45%	97.47%	97.72%	97.74%	97.85%	97.61%	97.84%	98.02%	98.08%	98.13%	52.53%

PART-4 Schedule Vs Actual

Activity				FY-2021-22																									
S. No	Div Name	Portion	New Cycle	Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		Jan-22		Feb-22		Schedule			
				Schedule	Actual	Schedule	Actual	Schedule	Actual	Schedule	Actual	Schedule	Actual	Schedule	Actual	Schedule	Actual	Schedule	Actual	Schedule	Actual	Schedule	Actual	Schedule	Actual				
1	ALN	41011	11	21-Apr	22-Apr	23-May	23-May	20-Jun	21-Jun	20-Jul	21-Jul	17-Aug	17-Aug	15-Sep	16-Sep	16-Oct	16-Oct	14-Nov	14-Nov	14-Dec	16-Dec	14-Jan	14-Jan	12-Feb	14-Feb	15-Mar			
2	ALN	41012	12	23-Apr	23-Apr	24-May	24-May	22-Jun	23-Jun	22-Jul	22-Jul	19-Aug	19-Aug	17-Sep	18-Sep	18-Oct	18-Oct	16-Nov	16-Nov	16-Dec	16-Dec	17-Jan	17-Jan	15-Feb	15-Feb	27-Mar			
3	ALN	41013	13	25-Apr	25-Apr	27-May	27-May	25-Jun	26-Jul	25-Jul	25-Jul	23-Aug	23-Aug	21-Sep	21-Sep	22-Oct	22-Oct	20-Nov	20-Nov	21-Dec	21-Dec	22-Jan	22-Jan	19-Feb	19-Feb	27-Mar			
4	ALN	41014	14	27-Apr	27-Apr	28-May	28-May	27-Jun	3-Jul	27-Jul	27-Jul	25-Aug	25-Aug	23-Sep	24-Sep	24-Oct	24-Oct	23-Nov	24-Nov	23-Dec	23-Dec	24-Jan	24-Jan	22-Feb	22-Feb	27-Mar			
5	ALN	41021	21	28-Apr	28-Apr	29-May	29-May	28-Jun	4-Jul	29-Jul	29-Jul	27-Aug	27-Aug	25-Sep	25-Sep	26-Oct	26-Oct	25-Nov	26-Nov	25-Dec	25-Dec	25-Jan	27-Jan	24-Feb	24-Feb	28-Mar			
6	ALN	41022	22	15-Apr	15-Apr	16-May	16-May	14-Jun	21-Jun	14-Jul	15-Jul	13-Aug	14-Aug	12-Sep	13-Sep	12-Oct	12-Oct	11-Nov	11-Nov	11-Dec	13-Dec	10-Jan	10-Jan	9-Feb	9-Feb	16-Mar			
7	ALN	41023	23	29-Apr	29-Apr	30-May	30-May	30-Jun	5-Jul	2-Aug	3-Aug	29-Aug	29-Aug	27-Sep	27-Sep	28-Oct	28-Oct	27-Nov	27-Nov	28-Dec	28-Dec	28-Jan	28-Jan	25-Feb	25-Feb	30-Mar			
8	ALN	41024	24	30-Apr	30-Apr	31-May	31-May	4-Jul	5-Jul	5-Aug	5-Aug	31-Aug	31-Aug	29-Sep	29-Sep	30-Oct	30-Oct	29-Nov	29-Nov	30-Dec	30-Dec	30-Jan	30-Jan	27-Feb	27-Feb	31-Mar			
9	ALN	410JJ	JJ	24-Apr	24-Apr	26-May	26-May	24-Jun	1-Jul	24-Jul	24-Jul	22-Aug	22-Aug	19-Sep	20-Sep	20-Oct	20-Oct	18-Nov	18-Nov	18-Dec	18-Dec	20-Jan	20-Jan	17-Feb	17-Feb	23-Mar			
10	KHP	41111	11	21-Apr	22-Apr	22-May	22-May	20-Jun	21-Jun	20-Jul	20-Jul	18-Aug	18-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	16-Dec	16-Dec	15-Jan	15-Jan	14-Feb	14-Feb	20-Mar			
11	KHP	41112	12	23-Apr	23-Apr	24-May	24-May	22-Jun	23-Jun	22-Jul	22-Jul	20-Aug	20-Aug	18-Sep	20-Sep	18-Oct	18-Oct	17-Nov	17-Nov	18-Dec	18-Dec	17-Jan	18-Jan	16-Feb	16-Feb	22-Mar			
12	KHP	41113	13	25-Apr	25-Apr	27-May	27-May	26-Jun	2-Jul	26-Jul	26-Jul	23-Aug	23-Aug	21-Sep	22-Sep	22-Oct	22-Oct	21-Nov	21-Nov	22-Dec	22-Dec	21-Jan	21-Jan	19-Feb	19-Feb	25-Mar			
13	KHP	41114	14	27-Apr	27-Apr	28-May	28-May	27-Jun	3-Jul	27-Jul	27-Jul	25-Aug	25-Aug	23-Sep	24-Sep	24-Oct	24-Oct	23-Nov	24-Nov	24-Dec	24-Dec	23-Jan	23-Jan	21-Feb	21-Feb	26-Mar			
14	KHP	41121	21	28-Apr	28-Apr	29-May	29-May	29-Jun	4-Jul	30-Jul	30-Jul	27-Aug	27-Aug	25-Sep	26-Sep	26-Oct	26-Oct	25-Nov	26-Nov	26-Dec	26-Dec	25-Jan	25-Jan	23-Feb	23-Feb	28-Mar			
15	KHP	41122	22	29-Apr	29-Apr	30-May	30-May	30-Jun	5-Jul	2-Aug	3-Aug	29-Aug	29-Aug	27-Sep	28-Sep	28-Oct	28-Oct	27-Nov	27-Nov	28-Dec	28-Dec	28-Jan	28-Jan	25-Feb	25-Feb	30-Mar			
16	KHP	41123	23	30-Apr	30-Apr	31-May	31-May	4-Jul	5-Jul	5-Aug	5-Aug	31-Aug	31-Aug	29-Sep	30-Sep	30-Oct	30-Oct	29-Nov	29-Nov	31-Dec	31-Dec	30-Jan	30-Jan	27-Feb	27-Feb	31-Mar			
17	KHP	41124	24	15-Apr	15-Apr	16-May	16-May	15-Jun	21-Jun	15-Jul	15-Jul	16-Aug	16-Aug	14-Sep	15-Sep	14-Oct	14-Oct	13-Nov	13-Nov	13-Dec	13-Dec	12-Jan	13-Jan	11-Feb	11-Feb	16-Mar			
18	KHP	411JJ	JJ	24-Apr	24-Apr	26-May	26-May	24-Jun	1-Jul	24-Jul	24-Jul	21-Aug	21-Aug	19-Sep	20-Sep	20-Oct	20-Oct	19-Nov	20-Nov	20-Dec	20-Dec	19-Jan	20-Jan	17-Feb	17-Feb	23-Mar			

19	NF C	442 11	11	30- Apr	30- Apr	31- May	31- May	3-Jul	6- Jul	5-Aug	5- Aug	30- Aug	31- Aug	29- Sep	30- Sep	29- Oct	30- Oct	28- Nov	29- Nov	29- Dec	30- Dec	30- Jan	31- Jan	27- Feb	28- Feb	31- Mar
20	NF C	442 12	12	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	15- Jul	14- Aug	14- Aug	13- Sep	14- Sep	13- Oct	14- Oct	12- Nov	12- Nov	13- Dec	13- Dec	12- Jan	12- Jan	10- Feb	10- Feb	16- Mar
21	NF C	442 13	13	23- Apr	23- Apr	24- May	24- May	23- Jun	26- Jun	22-Jul	23- Jul	20- Aug	20- Aug	17- Sep	20- Sep	18- Oct	18- Oct	16- Nov	17- Nov	17- Dec	17- Dec	17- Jan	19- Jan	15- Feb	15- Feb	22- Mar
22	NF C	442 14	14	27- Apr	27- Apr	28- May	28- May	26- Jun	3- Jul	26-Jul	27- Jul	25- Aug	25- Aug	23- Sep	24- Sep	23- Oct	23- Oct	22- Nov	23- Nov	23- Dec	24- Dec	23- Jan	24- Jan	22- Feb	22- Feb	26- Mar
23	NF C	442 21	21	25- Apr	25- Apr	27- May	27- May	25- Jun	2- Jul	25-Jul	26- Jul	23- Aug	24- Aug	21- Sep	22- Sep	21- Oct	22- Oct	20- Nov	20- Nov	21- Dec	21- Dec	21- Jan	21- Jan	19- Feb	19- Feb	24- Mar
24	NF C	442 22	22	21- Apr	22- Apr	23- May	23- May	21- Jun	21- Jun	21-Jul	22- Jul	18- Aug	18- Aug	15- Sep	16- Sep	16- Oct	16- Oct	14- Nov	15- Nov	15- Dec	16- Dec	14- Jan	17- Jan	12- Feb	14- Feb	19- Mar
25	NF C	442 23	23	28- Apr	28- Apr	29- May	29- May	28- Jun	4- Jul	29-Jul	31- Jul	27- Aug	27- Aug	25- Sep	27- Sep	25- Oct	26- Oct	24- Nov	26- Nov	25- Dec	27- Dec	25- Jan	27- Jan	24- Feb	25- Feb	28- Mar
26	NF C	442 24	24	29- Apr	29- Apr	30- May	30- May	30- Jun	5- Jul	2-Aug	4- Aug	29- Aug	29- Aug	27- Sep	29- Sep	27- Oct	29- Oct	26- Nov	27- Nov	27- Dec	29- Dec	28- Jan	29- Jan	25- Feb	26- Feb	30- Mar
27	NF C	442J J	JJ	24- Apr	24- Apr	26- May	26- May	24- Jun	1- Jul	23-Jul	24- Jul	21- Aug	21- Aug	19- Sep	20- Sep	19- Oct	19- Oct	18- Nov	18- Nov	18- Dec	19- Dec	19- Jan	20- Jan	17- Feb	18- Feb	23- Mar
28	NH P	430 11	11	21- Apr	22- Apr	23- May	23- May	21- Jun	21- Jun	21-Jul	21- Jul	17- Aug	17- Aug	15- Sep	16- Sep	16- Oct	16- Oct	14- Nov	14- Nov	15- Dec	16- Dec	14- Jan	14- Jan	12- Feb	12- Feb	19- Mar
29	NH P	430 12	12	23- Apr	23- Apr	24- May	24- May	22- Jun	23- Jun	22-Jul	22- Jul	19- Aug	19- Aug	17- Sep	17- Sep	18- Oct	19- Oct	16- Nov	16- Nov	17- Dec	17- Dec	17- Jan	18- Jan	15- Feb	15- Feb	22- Mar
30	NH P	430 13	13	25- Apr	25- Apr	27- May	27- May	25- Jun	2- Jul	26-Jul	26- Jul	23- Aug	24- Aug	21- Sep	21- Sep	22- Oct	22- Oct	20- Nov	20- Nov	22- Dec	22- Dec	22- Jan	22- Jan	19- Feb	19- Feb	25- Mar
31	NH P	430 14	14	27- Apr	27- Apr	28- May	28- May	26- Jun	3- Jul	27-Jul	27- Jul	25- Aug	25- Aug	23- Sep	24- Sep	24- Oct	24- Oct	22- Nov	22- Nov	24- Dec	24- Dec	24- Jan	25- Jan	22- Feb	22- Feb	27- Mar
32	NH P	430 21	21	28- Apr	28- Apr	29- May	29- May	28- Jun	4- Jul	29-Jul	29- Jul	27- Aug	27- Aug	25- Sep	25- Sep	26- Oct	26- Oct	24- Nov	24- Nov	26- Dec	26- Dec	25- Jan	27- Jan	23- Feb	23- Feb	28- Mar
33	NH P	430 22	22	29- Apr	29- Apr	30- May	30- May	29- Jun	5- Jul	1-Aug	1- Aug	28- Aug	28- Aug	27- Sep	27- Sep	28- Oct	28- Oct	26- Nov	26- Nov	28- Dec	28- Dec	28- Jan	28- Jan	25- Feb	25- Feb	30- Mar
34	NH P	430 23	23	30- Apr	30- Apr	31- May	31- May	3-Jul	5- Jul	4-Aug	4- Aug	30- Aug	30- Aug	29- Sep	29- Sep	30- Oct	30- Oct	29- Nov	29- Nov	30- Dec	30- Dec	30- Jan	30- Jan	27- Feb	27- Feb	31- Mar
35	NH P	430 24	24	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	15- Jul	14- Aug	14- Aug	13- Sep	13- Sep	13- Oct	13- Oct	12- Nov	12- Nov	13- Dec	13- Dec	11- Jan	11- Jan	10- Feb	10- Feb	16- Mar
36	NH P	430J J	JJ	24- Apr	24- Apr	26- May	26- May	24- Jun	1- Jul	24-Jul	24- Jul	21- Aug	21- Aug	19- Sep	20- Sep	20- Oct	21- Oct	18- Nov	18- Nov	20- Dec	20- Dec	20- Jan	20- Jan	17- Feb	17- Feb	23- Mar
37	NZ D	440 11	11	21- Apr	22- Apr	22- May	22- May	20- Jun	21- Jun	20-Jul	21- Jul	18- Aug	18- Aug	15- Sep	16- Sep	16- Oct	16- Oct	14- Nov	14- Nov	15- Dec	16- Dec	14- Jan	14- Jan	12- Feb	12- Feb	19- Mar
38	NZ D	440 12	12	23- Apr	23- Apr	24- May	24- May	22- Jun	23- Jun	22-Jul	23- Jul	20- Aug	20- Aug	17- Sep	18- Sep	18- Oct	19- Oct	16- Nov	17- Nov	17- Dec	17- Dec	17- Jan	18- Jan	15- Feb	15- Feb	22- Mar
39	NZ D	440 13	13	25- Apr	25- Apr	27- May	27- May	25- Jun	2- Jul	25-Jul	26- Jul	23- Aug	24- Aug	21- Sep	21- Sep	21- Oct	22- Oct	20- Nov	22- Nov	21- Dec	21- Dec	21- Jan	21- Jan	19- Feb	19- Feb	25- Mar
40	NZ D	440 14	14	27- Apr	27- Apr	28- May	28- May	27- Jun	3- Jul	27-Jul	28- Jul	25- Aug	25- Aug	23- Sep	24- Sep	23- Oct	23- Oct	22- Nov	23- Nov	23- Dec	23- Dec	23- Jan	24- Jan	22- Feb	22- Feb	27- Mar
41	NZ D	440 21	21	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	16- Jul	14- Aug	14- Aug	13- Sep	14- Sep	13- Oct	13- Oct	12- Nov	12- Nov	13- Dec	14- Dec	11- Jan	12- Jan	10- Feb	10- Feb	16- Mar

42	NZ	440	22	22	30-Apr	30-Apr	31-May	31-May	3-Jul	6-Jul	4-Aug	4-Aug	30-Aug	30-Aug	29-Sep	29-Sep	30-Oct	30-Oct	29-Nov	30-Nov	29-Dec	29-Dec	30-Jan	30-Jan	27-Feb	27-Feb	30-Mar
43	NZ	440	23	23	28-Apr	29-Apr	29-May	29-May	29-Jun	4-Jul	29-Jul	30-Jul	27-Aug	27-Aug	25-Sep	25-Sep	25-Oct	26-Oct	24-Nov	24-Nov	25-Dec	25-Dec	25-Jan	25-Jan	23-Feb	24-Feb	28-Mar
44	NZ	440	24	24	29-Apr	29-Apr	30-May	30-May	30-Jun	5-Jul	1-Aug	3-Aug	28-Aug	29-Aug	27-Sep	27-Sep	28-Oct	28-Oct	26-Nov	27-Nov	27-Dec	27-Dec	28-Jan	28-Jan	25-Feb	25-Feb	30-Mar
45	NZ	440J	J	JJ	24-Apr	24-Apr	26-May	26-May	24-Jun	1-Jul	23-Jul	24-Jul	21-Aug	21-Aug	19-Sep	20-Sep	19-Oct	19-Oct	18-Nov	18-Nov	18-Dec	18-Dec	19-Jan	19-Jan	17-Feb	17-Feb	24-Mar
46	SV	441	11	11	25-Apr	25-Apr	27-May	27-May	25-Jun	1-Jul	25-Jul	25-Jul	23-Aug	24-Aug	21-Sep	23-Sep	21-Oct	21-Oct	21-Nov	22-Nov	21-Dec	21-Dec	21-Jan	22-Jan	21-Feb	21-Feb	28-Mar
47	SV	441	12	12	29-Apr	29-Apr	30-May	30-May	30-Jun	4-Jul	2-Aug	4-Aug	29-Aug	30-Aug	27-Sep	29-Sep	27-Oct	28-Oct	27-Nov	28-Nov	27-Dec	28-Dec	28-Jan	29-Jan	25-Feb	26-Feb	30-Mar
48	SV	441	13	13	15-Apr	15-Apr	16-May	16-May	15-Jun	21-Jul	15-Jul	15-Jul	14-Aug	14-Aug	14-Sep	15-Sep	13-Oct	13-Oct	12-Nov	12-Nov	13-Dec	13-Dec	12-Jan	12-Jan	11-Feb	11-Feb	16-Mar
49	SV	441	14	14	26-Apr	26-Apr	28-May	28-May	27-Jun	2-Jul	27-Jul	27-Jul	25-Aug	26-Aug	23-Sep	24-Sep	23-Oct	23-Oct	23-Nov	24-Nov	23-Dec	23-Dec	23-Jan	24-Jan	22-Feb	22-Feb	27-Mar
50	SV	441	21	21	30-Apr	30-Apr	31-May	31-May	4-Jul	6-Jul	5-Aug	5-Aug	31-Aug	31-Aug	29-Sep	30-Sep	30-Oct	30-Oct	29-Nov	30-Nov	30-Dec	30-Dec	30-Jan	31-Jan	27-Feb	27-Feb	30-Mar
51	SV	441	22	22	20-Apr	22-Apr	22-May	22-May	20-Jun	21-Jul	20-Jul	21-Jul	18-Aug	18-Aug	16-Sep	17-Sep	16-Oct	16-Oct	15-Nov	16-Nov	15-Dec	16-Dec	15-Jan	17-Jan	14-Feb	14-Feb	20-Mar
52	SV	441	23	23	28-Apr	28-Apr	29-May	29-May	29-Jun	3-Jul	30-Jul	31-Jul	27-Aug	27-Aug	25-Sep	27-Sep	25-Oct	26-Oct	25-Nov	26-Nov	25-Dec	26-Dec	25-Jan	27-Jan	24-Feb	24-Feb	28-Mar
53	SV	441	24	24	22-Apr	23-Apr	24-May	24-May	22-Jun	26-Jul	22-Jul	22-Jul	20-Aug	21-Aug	18-Sep	20-Sep	18-Oct	19-Oct	17-Nov	18-Nov	17-Dec	18-Dec	18-Jan	19-Jan	16-Feb	16-Feb	22-Mar
54	SV	441J	J	JJ	23-Apr	23-Apr	25-May	25-May	23-Jun	23-Jul	23-Jul	23-Jul	21-Aug	21-Aug	19-Sep	21-Sep	19-Oct	20-Oct	19-Nov	20-Nov	18-Dec	19-Dec	20-Jan	20-Jan	18-Feb	19-Feb	23-Mar
55	HK	551	11	11	27-Apr	27-Apr	28-May	28-May	26-Jun	3-Jul	27-Jul	27-Jul	24-Aug	24-Aug	23-Sep	24-Sep	23-Oct	23-Oct	22-Nov	23-Nov	23-Dec	23-Dec	22-Jan	22-Jan	22-Feb	22-Feb	26-Mar
56	HK	551	12	12	21-Apr	22-Apr	23-May	23-May	21-Jun	21-Jul	21-Jul	21-Jul	17-Aug	17-Aug	15-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	14-Dec	16-Dec	14-Jan	14-Jan	12-Feb	12-Feb	19-Mar
57	HK	551	13	13	23-Apr	23-Apr	24-May	24-May	23-Jun	23-Jul	22-Jul	22-Jul	19-Aug	19-Aug	17-Sep	17-Sep	18-Oct	19-Oct	17-Nov	17-Nov	16-Dec	16-Dec	17-Jan	18-Jan	15-Feb	15-Feb	22-Mar
58	HK	551	14	14	25-Apr	25-Apr	27-May	27-May	25-Jun	2-Jul	25-Jul	26-Jul	22-Aug	22-Aug	21-Sep	21-Sep	21-Oct	21-Oct	20-Nov	20-Nov	20-Dec	20-Dec	20-Jan	20-Jan	19-Feb	19-Feb	24-Mar
59	HK	551	21	21	28-Apr	28-Apr	29-May	29-May	28-Jun	4-Jul	29-Jul	30-Jul	26-Aug	27-Aug	25-Sep	26-Sep	25-Oct	25-Oct	24-Nov	25-Nov	25-Dec	25-Dec	24-Jan	25-Jan	24-Feb	24-Feb	28-Mar
60	HK	551	22	22	29-Apr	29-Apr	30-May	30-May	30-Jun	5-Jul	1-Aug	1-Aug	28-Aug	28-Aug	27-Sep	28-Sep	27-Oct	27-Oct	26-Nov	27-Nov	27-Dec	27-Dec	27-Jan	29-Jan	25-Feb	26-Feb	30-Mar
61	HK	551	23	23	30-Apr	30-Apr	31-May	31-May	3-Jul	6-Jul	4-Aug	4-Aug	30-Aug	30-Aug	29-Sep	29-Sep	29-Oct	29-Oct	29-Nov	29-Nov	29-Dec	29-Dec	29-Jan	31-Jan	27-Feb	27-Feb	30-Mar
62	HK	551	24	24	15-Apr	15-Apr	16-May	16-May	15-Jun	21-Jul	15-Jul	15-Jul	14-Aug	14-Aug	13-Sep	14-Sep	13-Oct	13-Oct	12-Nov	12-Nov	11-Dec	13-Dec	11-Jan	11-Jan	10-Feb	10-Feb	16-Mar
63	HK	551J	J	JJ	24-Apr	24-Apr	26-May	26-May	24-Jun	1-Jul	23-Jul	23-Jul	20-Aug	20-Aug	18-Sep	18-Sep	19-Oct	19-Oct	18-Nov	18-Nov	17-Dec	18-Dec	18-Jan	18-Jan	17-Feb	17-Feb	22-Mar
64	RK	550	11	11	27-Apr	28-Apr	28-May	28-May	27-Jun	3-Jul	28-Jul	29-Jul	25-Aug	25-Aug	23-Sep	24-Sep	24-Oct	24-Oct	23-Nov	23-Nov	24-Dec	24-Dec	24-Jan	25-Jan	22-Feb	23-Feb	27-Mar

65	RK P	550 12	12	21-Apr	22-Apr	23-May	23-May	20-Jun	21-Jun	20-Jul	21-Jul	17-Aug	17-Aug	15-Sep	16-Sep	16-Oct	16-Oct	14-Nov	15-Nov	15-Dec	16-Dec	14-Jan	14-Jan	12-Feb	12-Feb	11-Mar
66	RK P	550 13	13	22-Apr	23-Apr	24-May	24-May	22-Jun	23-Jun	22-Jul	22-Jul	19-Aug	19-Aug	17-Sep	17-Sep	18-Oct	18-Oct	16-Nov	16-Nov	17-Dec	17-Dec	17-Jan	17-Jan	15-Feb	15-Feb	21-Mar
67	RK P	550 14	14	25-Apr	25-Apr	27-May	27-May	25-Jun	26-Jul	26-Jul	27-Jul	23-Aug	24-Aug	21-Sep	22-Sep	22-Oct	23-Oct	21-Nov	22-Nov	22-Dec	22-Dec	22-Jan	23-Jan	19-Feb	21-Feb	21-Mar
68	RK P	550 21	21	28-Apr	28-Apr	29-May	29-May	28-Jun	4-Jul	29-Jul	31-Jul	27-Aug	27-Aug	25-Sep	25-Sep	26-Oct	26-Oct	25-Nov	26-Nov	26-Dec	26-Dec	25-Jan	28-Jan	24-Feb	24-Feb	29-Mar
69	RK P	550 22	22	29-Apr	29-Apr	30-May	30-May	29-Jun	5-Jul	1-Aug	1-Aug	28-Aug	28-Aug	27-Sep	27-Sep	28-Oct	28-Oct	27-Nov	27-Nov	28-Dec	28-Dec	27-Jan	29-Jan	25-Feb	25-Feb	30-Mar
70	RK P	550 23	23	30-Apr	30-Apr	31-May	31-May	3-Jul	6-Jul	4-Aug	4-Aug	30-Aug	30-Aug	29-Sep	29-Sep	30-Oct	30-Oct	29-Nov	29-Nov	30-Dec	30-Dec	30-Jan	30-Jan	27-Feb	27-Feb	31-Mar
71	RK P	550 24	24	15-Apr	15-Apr	16-May	16-May	15-Jun	21-Jun	15-Jul	15-Jul	14-Aug	14-Aug	13-Sep	14-Sep	14-Oct	14-Oct	13-Nov	13-Nov	13-Dec	13-Dec	12-Jan	13-Jan	10-Feb	10-Feb	16-Mar
72	RK P	550J J	JJ	24-Apr	24-Apr	26-May	26-May	24-Jun	1-Jul	25-Jul	25-Jul	21-Aug	23-Aug	20-Sep	20-Sep	21-Oct	21-Oct	19-Nov	20-Nov	20-Dec	20-Dec	20-Jan	20-Jan	18-Feb	19-Feb	24-Mar
73	SK T	520 11	11	22-Apr	23-Apr	24-May	24-May	22-Jun	23-Jun	22-Jul	23-Jul	20-Aug	20-Aug	18-Sep	20-Sep	18-Oct	19-Oct	17-Nov	18-Nov	18-Dec	18-Dec	18-Jan	18-Jan	16-Feb	17-Feb	22-Mar
74	SK T	520 12	12	25-Apr	26-Apr	27-May	27-May	26-Jun	2-Jul	26-Jul	28-Jul	23-Aug	24-Aug	21-Sep	22-Sep	22-Oct	23-Oct	21-Nov	23-Nov	22-Dec	23-Dec	22-Jan	22-Jan	21-Feb	22-Feb	28-Mar
75	SK T	520 13	13	26-Apr	26-Apr	28-May	28-May	27-Jun	3-Jul	27-Jul	29-Jul	25-Aug	25-Aug	23-Sep	24-Sep	24-Oct	24-Oct	23-Nov	24-Nov	24-Dec	24-Dec	24-Jan	24-Jan	22-Feb	22-Feb	27-Mar
76	SK T	520 21	21	28-Apr	28-Apr	29-May	29-May	28-Jun	4-Jul	29-Jul	31-Jul	27-Aug	27-Aug	25-Sep	26-Sep	26-Oct	27-Oct	25-Nov	26-Nov	26-Dec	26-Dec	25-Jan	25-Jan	24-Feb	24-Feb	28-Mar
77	SK T	520 22	22	30-Apr	30-Apr	31-May	31-May	4-Jul	6-Jul	5-Aug	5-Aug	31-Aug	31-Aug	30-Sep	30-Sep	30-Oct	30-Oct	29-Nov	30-Nov	30-Dec	31-Dec	30-Jan	31-Jan	28-Feb	28-Feb	31-Mar
78	SK T	520 23	23	15-Apr	15-Apr	16-May	16-May	15-Jun	21-Jun	15-Jul	15-Jul	14-Aug	14-Aug	14-Sep	14-Sep	13-Oct	13-Oct	12-Nov	13-Nov	13-Dec	13-Dec	12-Jan	12-Jan	11-Feb	11-Feb	16-Mar
79	SK T	520 24	24	29-Apr	29-Apr	30-May	30-May	30-Jun	5-Jul	2-Aug	3-Aug	29-Aug	29-Aug	27-Sep	28-Sep	28-Oct	29-Oct	27-Nov	27-Nov	28-Dec	29-Dec	28-Jan	28-Jan	26-Feb	27-Feb	30-Mar
80	SK T	520 25	25	20-Apr	22-Apr	22-May	22-May	20-Jun	21-Jun	20-Jul	21-Jul	18-Aug	18-Aug	16-Sep	18-Sep	16-Oct	17-Oct	15-Nov	16-Nov	16-Dec	16-Dec	15-Jan	17-Jan	14-Feb	16-Feb	20-Mar
81	SK T	520J J	JJ	23-Apr	24-Apr	25-May	25-May	24-Jun	1-Jul	24-Jul	24-Jul	21-Aug	22-Aug	19-Sep	20-Sep	20-Oct	20-Oct	19-Nov	20-Nov	20-Dec	20-Dec	20-Jan	20-Jan	18-Feb	18-Feb	23-Mar
82	VK J	521 11	11	23-Apr	23-Apr	24-May	24-May	23-Jun	26-Jun	22-Jul	23-Jul	20-Aug	20-Aug	18-Sep	18-Sep	18-Oct	19-Oct	17-Nov	17-Nov	17-Dec	18-Dec	17-Jan	17-Jan	15-Feb	15-Feb	22-Mar
83	VK J	521 12	12	25-Apr	26-Apr	27-May	27-May	26-Jun	2-Jul	25-Jul	26-Jul	23-Aug	24-Aug	21-Sep	22-Sep	22-Oct	23-Oct	21-Nov	22-Nov	21-Dec	21-Dec	21-Jan	21-Jan	19-Feb	19-Feb	24-Mar
84	VK J	521 13	13	27-Apr	27-Apr	28-May	28-May	27-Jun	3-Jul	27-Jul	29-Jul	25-Aug	26-Aug	23-Sep	24-Sep	24-Oct	25-Oct	23-Nov	23-Nov	23-Dec	24-Dec	23-Jan	23-Jan	22-Feb	22-Feb	27-Mar
85	VK J	521 21	21	29-Apr	29-Apr	30-May	30-May	30-Jun	5-Jul	2-Aug	3-Aug	29-Aug	30-Aug	27-Sep	28-Sep	28-Oct	29-Oct	27-Nov	28-Nov	28-Dec	28-Dec	28-Jan	30-Jan	25-Feb	25-Feb	30-Mar
86	VK J	521 22	22	30-Apr	30-Apr	31-May	31-May	4-Jul	5-Jul	5-Aug	6-Aug	31-Aug	31-Aug	29-Sep	30-Sep	30-Oct	31-Oct	29-Nov	30-Nov	30-Dec	31-Dec	30-Jan	31-Jan	27-Feb	28-Feb	31-Mar
87	VK J	521 23	23	15-Apr	15-Apr	16-May	16-May	15-Jun	21-Jun	15-Jul	15-Jul	14-Aug	14-Aug	13-Sep	14-Sep	13-Oct	13-Oct	12-Nov	12-Nov	13-Dec	13-Dec	12-Jan	13-Jan	10-Feb	10-Feb	16-Mar

88	VK J	521 24	24	28-Apr	29-Apr	29-May	29-May	29-Jun	4-Jul	30-Jul	31-Jul	27-Aug	28-Aug	25-Sep	26-Sep	26-Oct	27-Oct	25-Nov	26-Nov	25-Dec	26-Dec	25-Jan	27-Jan	23-Feb	23-Feb	28-Mar
89	VK J	521 25	25	21-Apr	22-Apr	23-May	23-May	21-Jun	21-Jun	21-Jul	21-Jul	18-Aug	18-Aug	16-Sep	17-Sep	16-Oct	16-Oct	15-Nov	15-Nov	15-Dec	16-Dec	15-Jan	17-Jan	12-Feb	14-Feb	20-Mar
90	VK J	521J J	JJ	24-Apr	24-Apr	26-May	26-May	24-Jun	1-Jul	23-Jul	24-Jul	21-Aug	21-Aug	19-Sep	20-Sep	20-Oct	21-Oct	19-Nov	20-Nov	18-Dec	19-Dec	19-Jan	19-Jan	17-Feb	17-Feb	20-Mar
91	JF P	621 11	11	22-Apr	22-Apr	23-May	23-May	21-Jun	21-Jun	21-Jul	21-Jul	17-Aug	17-Aug	17-Sep	17-Sep	18-Oct	18-Oct	16-Nov	16-Nov	16-Dec	16-Dec	15-Jan	15-Jan	14-Feb	14-Feb	20-Mar
92	JF P	621 12	12	24-Apr	24-Apr	25-May	25-May	23-Jun	23-Jun	23-Jul	23-Jul	20-Aug	20-Aug	19-Sep	20-Sep	19-Oct	19-Oct	18-Nov	18-Nov	18-Dec	18-Dec	17-Jan	17-Jan	16-Feb	16-Feb	20-Mar
93	JF P	621 13	13	25-Apr	25-Apr	27-May	27-May	25-Jun	1-Jul	25-Jul	25-Jul	22-Aug	22-Aug	21-Sep	21-Sep	21-Oct	21-Oct	20-Nov	20-Nov	21-Dec	21-Dec	20-Jan	20-Jan	19-Feb	19-Feb	20-Mar
94	JF P	621 14	14	27-Apr	27-Apr	28-May	28-May	27-Jun	2-Jul	27-Jul	27-Jul	24-Aug	24-Aug	23-Sep	24-Sep	23-Oct	23-Oct	22-Nov	22-Nov	23-Dec	23-Dec	23-Jan	23-Jan	21-Feb	21-Feb	20-Mar
95	JF P	621 15	15	15-Apr	15-Apr	16-May	16-May	15-Jun	21-Jun	15-Jul	15-Jul	14-Aug	14-Aug	13-Sep	13-Sep	14-Oct	14-Oct	13-Nov	13-Nov	13-Dec	13-Dec	11-Jan	11-Jan	11-Feb	11-Feb	16-Mar
96	JF P	621 21	21	28-Apr	28-Apr	29-May	30-May	28-Jun	3-Jul	28-Jul	29-Jul	26-Aug	26-Aug	25-Sep	25-Sep	25-Oct	25-Oct	24-Nov	24-Nov	25-Dec	25-Dec	25-Jan	25-Jan	24-Feb	24-Feb	28-Mar
97	JF P	621 22	22	29-Apr	29-Apr	30-May	30-May	29-Jun	4-Jul	1-Aug	1-Aug	28-Aug	28-Aug	27-Sep	27-Sep	27-Oct	27-Oct	26-Nov	26-Nov	27-Dec	27-Dec	27-Jan	27-Jan	26-Feb	26-Feb	29-Mar
98	JF P	621 23	23	30-Apr	30-Apr	31-May	31-May	3-Jul	5-Jul	4-Aug	4-Aug	31-Aug	31-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	29-Dec	29-Dec	29-Jan	29-Jan	27-Feb	27-Feb	30-Mar
99	MD K	631 11	11	21-Apr	22-Apr	22-May	22-May	20-Jun	21-Jun	20-Jul	20-Jul	18-Aug	18-Aug	15-Sep	16-Sep	16-Oct	16-Oct	14-Nov	14-Nov	15-Dec	16-Dec	14-Jan	14-Jan	12-Feb	12-Feb	19-Mar
100	MD K	631 12	12	23-Apr	23-Apr	24-May	24-May	22-Jun	23-Jun	22-Jul	22-Jul	20-Aug	20-Aug	17-Sep	18-Sep	18-Oct	18-Oct	16-Nov	16-Nov	17-Dec	17-Dec	17-Jan	17-Jan	15-Feb	15-Feb	20-Mar
101	MD K	631 13	13	25-Apr	25-Apr	27-May	27-May	25-Jun	2-Jul	25-Jul	26-Jul	24-Aug	24-Aug	21-Sep	21-Sep	22-Oct	22-Oct	20-Nov	20-Nov	22-Dec	22-Dec	21-Jan	21-Jan	19-Feb	19-Feb	20-Mar
102	MD K	631 14	14	27-Apr	27-Apr	28-May	28-May	26-Jun	3-Jul	26-Jul	26-Jul	25-Aug	25-Aug	23-Sep	24-Sep	24-Oct	24-Oct	22-Nov	22-Nov	24-Dec	24-Dec	23-Jan	23-Jan	22-Feb	22-Feb	20-Mar
103	MD K	631 15	15	15-Apr	15-Apr	16-May	16-May	15-Jun	21-Jun	15-Jul	16-Jul	14-Aug	14-Aug	13-Sep	14-Sep	13-Oct	13-Oct	12-Nov	12-Nov	13-Dec	13-Dec	11-Jan	11-Jan	10-Feb	10-Feb	16-Mar
104	MD K	631 21	21	28-Apr	28-Apr	29-May	29-May	28-Jun	4-Jul	29-Jul	29-Jul	27-Aug	28-Aug	25-Sep	25-Sep	26-Oct	26-Oct	24-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	24-Feb	24-Feb	28-Mar
105	MD K	631 22	22	29-Apr	29-Apr	30-May	30-May	29-Jun	5-Jul	1-Aug	1-Aug	28-Aug	28-Aug	27-Sep	27-Sep	28-Oct	28-Oct	26-Nov	27-Nov	28-Dec	28-Dec	27-Jan	27-Jan	25-Feb	25-Feb	30-Mar
106	MD K	631 23	23	30-Apr	30-Apr	31-May	31-May	3-Jul	6-Jul	4-Aug	5-Aug	31-Aug	31-Aug	29-Sep	29-Sep	30-Oct	30-Oct	29-Nov	29-Nov	30-Dec	30-Dec	29-Jan	29-Jan	27-Feb	27-Feb	30-Mar
107	MD K	631J J	JJ	24-Apr	24-Apr	26-May	26-May	24-Jun	1-Jul	24-Jul	24-Jul	22-Aug	22-Aug	19-Sep	20-Sep	20-Oct	20-Oct	18-Nov	18-Nov	20-Dec	21-Dec	19-Jan	19-Jan	17-Feb	17-Feb	20-Mar
108	NG L	630 11	11	21-Apr	22-Apr	23-May	23-May	21-Jun	21-Jun	21-Jul	22-Jul	18-Aug	19-Aug	16-Sep	17-Sep	16-Oct	16-Oct	15-Nov	15-Nov	16-Dec	16-Dec	15-Jan	15-Jan	14-Feb	14-Feb	20-Mar
109	NG L	630 12	12	23-Apr	23-Apr	24-May	24-May	23-Jun	26-Jun	22-Jul	23-Jul	20-Aug	21-Aug	18-Sep	20-Sep	18-Oct	18-Oct	17-Nov	17-Nov	18-Dec	18-Dec	18-Jan	18-Jan	16-Feb	16-Feb	20-Mar
110	NG L	630 13	13	25-Apr	25-Apr	27-May	27-May	26-Jun	2-Jul	25-Jul	25-Jul	23-Aug	24-Aug	21-Sep	22-Sep	22-Oct	22-Oct	21-Nov	21-Nov	22-Dec	22-Dec	21-Jan	21-Jan	19-Feb	19-Feb	20-Mar

111	NG L	630 14	14	27- Apr	27- Apr	28- May	28- May	27- Jun	3- Jul	27-Jul	28- Jul	25- Aug	26- Aug	23- Sep	24- Sep	24- Oct	24- Oct	23- Nov	23- Nov	24- Dec	24- Dec	23- Jan	24- Jan	21- Feb	21- Feb	21- Mar
112	NG L	630 15	15	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	16- Jul	16- Aug	16- Aug	14- Sep	15- Sep	14- Oct	14- Oct	13- Nov	13- Nov	13- Dec	13- Dec	12- Jan	13- Jan	11- Feb	11- Feb	11- Mar
113	NG L	630 21	21	28- Apr	28- Apr	29- May	29- May	29- Jun	4- Jul	30-Jul	30- Jul	27- Aug	28- Aug	25- Sep	26- Sep	26- Oct	26- Oct	25- Nov	25- Nov	26- Dec	26- Dec	25- Jan	25- Jan	23- Feb	24- Feb	25- Mar
114	NG L	630 22	22	29- Apr	29- Apr	30- May	30- May	30- Jun	5- Jul	2-Aug	3- Aug	29- Aug	30- Aug	27- Sep	28- Sep	28- Oct	29- Oct	27- Nov	28- Nov	28- Dec	28- Dec	28- Jan	28- Jan	25- Feb	25- Feb	30- Mar
115	NG L	630 23	23	30- Apr	30- Apr	31- May	31- May	4-Jul	5- Jul	5-Aug	5- Aug	31- Aug	31- Aug	29- Sep	30- Sep	30- Oct	31- Oct	29- Nov	29- Nov	30- Dec	30- Dec	30- Jan	30- Jan	27- Feb	27- Feb	31- Mar
116	NG J	630J J	JJ	24- Apr	24- Apr	26- May	26- May	24- Jun	1- Jul	23-Jul	23- Jul	21- Aug	21- Aug	19- Sep	20- Sep	19- Oct	19- Oct	18- Nov	18- Nov	20- Dec	20- Dec	19- Jan	20- Jan	17- Feb	17- Feb	21- Mar
117	NJ F	620 11	11	21- Apr	22- Apr	23- May	23- May	21- Jun	21- Jun	21-Jul	21- Jul	18- Aug	18- Aug	16- Sep	16- Sep	16- Oct	16- Oct	15- Nov	15- Nov	16- Dec	16- Dec	15- Jan	15- Jan	14- Feb	14- Feb	20- Mar
118	NJ F	620 12	12	23- Apr	23- Apr	24- May	24- May	23- Jun	26- Jun	22-Jul	22- Jul	20- Aug	20- Aug	18- Sep	20- Sep	18- Oct	19- Oct	17- Nov	17- Nov	18- Dec	18- Dec	18- Jan	18- Jan	16- Feb	16- Feb	22- Mar
119	NJ F	620 13	13	25- Apr	25- Apr	27- May	27- May	26- Jun	2- Jul	25-Jul	25- Jul	23- Aug	23- Aug	21- Sep	22- Sep	21- Oct	21- Oct	21- Nov	21- Nov	22- Dec	22- Dec	21- Jan	21- Jan	19- Feb	19- Feb	23- Mar
120	NJ F	620 14	14	27- Apr	27- Apr	28- May	28- May	27- Jun	3- Jul	27-Jul	27- Jul	25- Aug	25- Aug	23- Sep	24- Sep	23- Oct	23- Oct	23- Nov	23- Nov	24- Dec	24- Dec	23- Jan	24- Jan	22- Feb	22- Feb	27- Mar
121	NJ F	620 15	15	28- Apr	28- Apr	29- May	29- May	29- Jun	4- Jul	30-Jul	30- Jul	27- Aug	27- Aug	25- Sep	26- Sep	25- Oct	25- Oct	25- Nov	25- Nov	26- Dec	26- Dec	25- Jan	25- Jan	24- Feb	24- Feb	29- Mar
122	NJ F	620 21	21	29- Apr	29- Apr	30- May	30- May	30- Jun	5- Jul	2-Aug	3- Aug	29- Aug	29- Aug	27- Sep	28- Sep	27- Oct	27- Oct	27- Nov	28- Nov	28- Dec	28- Dec	28- Jan	28- Jan	25- Feb	25- Feb	30- Mar
123	NJ F	620 22	22	30- Apr	30- Apr	31- May	31- May	4-Jul	5- Jul	5-Aug	5- Aug	31- Aug	31- Aug	29- Sep	30- Sep	29- Oct	29- Oct	29- Nov	29- Nov	30- Dec	30- Dec	30- Jan	30- Jan	27- Feb	27- Feb	31- Mar
124	NJ F	620 23	23	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	16- Jul	16- Aug	16- Aug	14- Sep	15- Sep	13- Oct	13- Oct	12- Nov	12- Nov	13- Dec	13- Dec	12- Jan	13- Jan	11- Feb	11- Feb	16- Mar
125	NJ F	620J J	JJ	24- Apr	24- Apr	26- May	26- May	24- Jun	1- Jul	23-Jul	23- Jul	21- Aug	21- Aug	19- Sep	20- Sep	19- Oct	19- Oct	18- Nov	18- Nov	20- Dec	20- Dec	19- Jan	20- Jan	17- Feb	17- Feb	23- Mar
126	PJ B	640 11	11	21- Apr	22- Apr	23- May	23- May	21- Jun	21- Jun	21-Jul	21- Jul	18- Aug	18- Aug	16- Sep	17- Sep	16- Oct	16- Oct	15- Nov	15- Nov	15- Dec	16- Dec	14- Jan	15- Jan	12- Feb	12- Feb	20- Mar
127	PJ B	640 12	12	23- Apr	23- Apr	24- May	24- May	23- Jun	26- Jun	22-Jul	23- Jul	20- Aug	20- Aug	18- Sep	18- Sep	18- Oct	18- Oct	17- Nov	17- Nov	17- Dec	17- Dec	17- Jan	18- Jan	15- Feb	15- Feb	22- Mar
128	PJ B	640 13	13	25- Apr	25- Apr	27- May	27- May	26- Jun	2- Jul	26-Jul	26- Jul	23- Aug	24- Aug	21- Sep	22- Sep	22- Oct	22- Oct	21- Nov	22- Nov	22- Dec	22- Dec	21- Jan	22- Jan	19- Feb	19- Feb	26- Mar
129	PJ B	640 14	14	27- Apr	27- Apr	28- May	28- May	27- Jun	3- Jul	27-Jul	28- Jul	25- Aug	25- Aug	23- Sep	24- Sep	24- Oct	24- Oct	23- Nov	23- Nov	24- Dec	24- Dec	23- Jan	24- Jan	21- Feb	21- Feb	27- Mar
130	PJ B	640 21	21	28- Apr	28- Apr	29- May	29- May	28- Jun	4- Jul	29-Jul	30- Jul	27- Aug	27- Aug	25- Sep	25- Sep	26- Oct	26- Oct	25- Nov	25- Nov	26- Dec	27- Dec	25- Jan	25- Jan	23- Feb	23- Feb	29- Mar
131	PJ B	640 22	22	29- Apr	29- Apr	30- May	30- May	30- Jun	5- Jul	1-Aug	3- Aug	28- Aug	29- Aug	27- Sep	27- Sep	28- Oct	28- Oct	27- Nov	28- Nov	28- Dec	29- Dec	27- Jan	28- Jan	25- Feb	25- Feb	30- Mar
132	PJ B	640 23	23	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	15- Jul	14- Aug	14- Aug	13- Sep	13- Sep	13- Oct	13- Oct	12- Nov	12- Nov	13- Dec	13- Dec	11- Jan	12- Jan	10- Feb	10- Feb	16- Mar
133	PJ B	640 24	24	30- Apr	30- Apr	31- May	31- May	3-Jul	6- Jul	4-Aug	4- Aug	30- Aug	31- Aug	29- Sep	29- Sep	30- Oct	30- Oct	29- Nov	29- Nov	30- Dec	31- Dec	29- Jan	29- Jan	27- Feb	27- Feb	31- Mar

134	PJ B	640J J	JJ	24- Apr	24- Apr	26- May	26- May	25- Jun	1- Jul	24-Jul	24- Jul	21- Aug	23- Aug	19- Sep	20- Sep	20- Oct	20- Oct	19- Nov	20- Nov	20- Dec	20- Dec	19- Jan	21- Jan	17- Feb	17- Feb	21- Mar
135	DW K	761 11	11	25- Apr	25- Apr	27- May	27- May	25- Jun	2- Jul	25-Jul	26- Jul	23- Aug	24- Aug	22- Sep	24- Sep	22- Oct	22- Oct	21- Nov	22- Nov	21- Dec	21- Dec	20- Jan	20- Jan	19- Feb	19- Feb	21- Mar
136	DW K	761 12	12	27- Apr	27- Apr	28- May	28- May	27- Jun	3- Jul	27-Jul	29- Jul	25- Aug	26- Aug	24- Sep	25- Sep	24- Oct	24- Oct	23- Nov	24- Nov	23- Dec	23- Dec	23- Jan	23- Jan	21- Feb	21- Feb	21- Mar
137	DW K	761 13	13	21- Apr	22- Apr	23- May	23- May	21- Jun	21- Jun	21-Jul	22- Jul	18- Aug	18- Aug	16- Sep	17- Sep	16- Oct	16- Oct	15- Nov	16- Nov	15- Dec	16- Dec	15- Jan	15- Jan	14- Feb	14- Feb	20- Mar
138	DW K	761 14	14	23- Apr	23- Apr	24- May	24- May	23- Jun	1- Jul	23-Jul	24- Jul	20- Aug	21- Aug	18- Sep	20- Sep	19- Oct	19- Oct	17- Nov	18- Nov	17- Dec	17- Dec	18- Jan	18- Jan	16- Feb	16- Feb	22- Mar
139	DW K	761 21	21	28- Apr	28- Apr	29- May	29- May	29- Jun	4- Jul	30-Jul	31- Jul	27- Aug	28- Aug	25- Sep	27- Sep	26- Oct	26- Oct	25- Nov	25- Nov	25- Dec	25- Dec	25- Jan	25- Jan	23- Feb	24- Feb	28- Mar
140	DW K	761 22	22	29- Apr	29- Apr	30- May	30- May	30- Jun	5- Jul	2-Aug	3- Aug	29- Aug	30- Aug	28- Sep	29- Sep	28- Oct	29- Oct	27- Nov	28- Nov	27- Dec	27- Dec	27- Jan	28- Jan	25- Feb	26- Feb	30- Mar
141	DW K	761 23	23	30- Apr	30- Apr	31- May	31- May	4-Jul	6- Jul	5-Aug	6- Aug	31- Aug	31- Aug	30- Sep	30- Sep	30- Oct	31- Oct	29- Nov	30- Nov	30- Dec	30- Dec	30- Jan	31- Jan	27- Feb	28- Feb	31- Mar
142	DW K	761 24	24	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	16- Jul	16- Aug	16- Aug	14- Sep	15- Sep	13- Oct	13- Oct	13- Nov	13- Nov	13- Dec	13- Dec	12- Jan	13- Jan	11- Feb	11- Feb	16- Mar
143	DW K	761J J	JJ	23- Apr	24- Apr	26- May	26- May	24- Jun	1- Jul	23-Jul	23- Jul	20- Aug	20- Aug	19- Sep	20- Sep	19- Oct	19- Oct	17- Nov	17- Nov	18- Dec	18- Dec	18- Jan	18- Jan	17- Feb	17- Feb	22- Mar
144	JK P	710 11	11	22- Apr	23- Apr	24- May	24- May	22- Jun	23- Jun	22-Jul	22- Jul	20- Aug	20- Aug	18- Sep	18- Sep	18- Oct	18- Oct	16- Nov	16- Nov	17- Dec	17- Dec	18- Jan	18- Jan	16- Feb	16- Feb	22- Mar
145	JK P	710 12	12	25- Apr	25- Apr	27- May	27- May	25- Jun	2- Jul	25-Jul	25- Jul	23- Aug	23- Aug	21- Sep	22- Sep	21- Oct	21- Oct	20- Nov	20- Nov	21- Dec	22- Dec	22- Jan	22- Jan	21- Feb	21- Feb	25- Mar
146	JK P	710 13	13	20- Apr	22- Apr	22- May	22- May	20- Jun	21- Jun	20-Jul	20- Jul	18- Aug	18- Aug	16- Sep	16- Sep	16- Oct	16- Oct	14- Nov	14- Nov	15- Dec	16- Dec	15- Jan	15- Jan	14- Feb	14- Feb	20- Mar
147	JK P	710 14	14	26- Apr	26- Apr	28- May	28- May	27- Jun	3- Jul	27-Jul	27- Jul	25- Aug	25- Aug	23- Sep	24- Sep	23- Oct	23- Oct	22- Nov	22- Nov	24- Dec	24- Dec	24- Jan	24- Jan	22- Feb	22- Feb	27- Mar
148	JK P	710 21	21	29- Apr	29- Apr	30- May	30- May	30- Jun	5- Jul	2-Aug	3- Aug	29- Aug	29- Aug	27- Sep	28- Sep	27- Oct	27- Oct	26- Nov	27- Nov	28- Dec	28- Dec	28- Jan	28- Jan	25- Feb	25- Feb	30- Mar
149	JK P	710 22	22	30- Apr	30- Apr	31- May	31- May	4-Jul	5- Jul	5-Aug	5- Aug	31- Aug	31- Aug	29- Sep	30- Sep	30- Oct	30- Oct	29- Nov	29- Nov	30- Dec	30- Dec	30- Jan	30- Jan	27- Feb	27- Feb	31- Mar
150	JK P	710 23	23	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	15- Jul	14- Aug	14- Aug	14- Sep	14- Sep	13- Oct	13- Oct	12- Nov	12- Nov	13- Dec	13- Dec	12- Jan	13- Jan	11- Feb	11- Feb	16- Mar
151	JK P	710 24	24	28- Apr	28- Apr	29- May	29- May	28- Jun	4- Jul	29-Jul	29- Jul	27- Aug	27- Aug	25- Sep	25- Sep	25- Oct	25- Oct	24- Nov	25- Nov	26- Dec	26- Dec	25- Jan	25- Jan	24- Feb	24- Feb	28- Mar
152	JK P	710J J	JJ	23- Apr	23- Apr	25- May	25- May	23- Jun	1- Jul	23-Jul	23- Jul	21- Aug	21- Aug	19- Sep	20- Sep	19- Oct	19- Oct	18- Nov	18- Nov	18- Dec	18- Dec	20- Jan	20- Jan	18- Feb	18- Feb	23- Mar
153	MG N	752 11	11	26- Apr	26- Apr	28- May	28- May	27- Jun	2- Jul	27-Jul	28- Jul	24- Aug	24- Aug	23- Sep	24- Sep	23- Oct	23- Oct	22- Nov	22- Nov	23- Dec	23- Dec	23- Jan	23- Jan	21- Feb	21- Feb	26- Mar
154	MG N	752 12	12	25- Apr	25- Apr	27- May	27- May	25- Jun	1- Jul	25-Jul	26- Jul	22- Aug	22- Aug	21- Sep	22- Sep	21- Oct	21- Oct	20- Nov	20- Nov	21- Dec	21- Dec	20- Jan	20- Jan	18- Feb	18- Feb	24- Mar
155	MG N	752 13	13	22- Apr	22- Apr	23- May	23- May	21- Jun	21- Jun	21-Jul	22- Jul	18- Aug	18- Aug	17- Sep	18- Sep	18- Oct	18- Oct	16- Nov	16- Nov	16- Dec	16- Dec	15- Jan	15- Jan	14- Feb	14- Feb	21- Mar
156	MG N	752 14	14	24- Apr	24- Apr	25- May	25- May	23- Jun	23- Jun	23-Jul	24- Jul	20- Aug	20- Aug	19- Sep	20- Sep	19- Oct	19- Oct	18- Nov	18- Nov	18- Dec	18- Dec	18- Jan	18- Jan	16- Feb	16- Feb	22- Mar

157	MG N	752 21	21	30- Apr	30- Apr	31- May	31- May	4-Jul	5- Jul	4-Aug	4- Aug	31- Aug	31- Aug	29- Sep	29- Sep	29- Oct	29- Oct	28- Nov	28- Nov	29- Dec	29- Dec	29- Jan	29- Jan	27- Feb	27- Feb	31- Mar
158	MG N	752 22	22	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	16- Jul	14- Aug	14- Aug	14- Sep	15- Sep	14- Oct	14- Oct	13- Nov	13- Nov	13- Dec	13- Dec	12- Jan	13- Jan	11- Feb	11- Feb	16- Mar
159	MG N	752 23	23	28- Apr	28- Apr	29- May	30- May	28- Jun	3- Jul	28-Jul	30- Jul	26- Aug	26- Aug	25- Sep	25- Sep	25- Oct	25- Oct	24- Nov	25- Nov	25- Dec	25- Dec	25- Jan	25- Jan	23- Feb	23- Feb	28- Mar
160	MG N	752 24	24	29- Apr	29- Apr	30- May	30- May	29- Jun	4- Jul	1-Aug	1- Aug	28- Aug	28- Aug	27- Sep	27- Sep	27- Oct	27- Oct	26- Nov	26- Nov	27- Dec	27- Dec	27- Jan	28- Jan	25- Feb	25- Feb	29- Mar
161	PL M	760 11	11	25- Apr	25- Apr	27- May	27- May	26- Jun	1- Jul	25-Jul	25- Jul	23- Aug	23- Aug	22- Sep	23- Sep	22- Oct	22- Oct	21- Nov	22- Nov	21- Dec	21- Dec	21- Jan	21- Jan	19- Feb	19- Feb	24- Mar
162	PL M	760 12	12	26- Apr	26- Apr	28- May	28- May	27- Jun	2- Jul	27-Jul	27- Jul	25- Aug	25- Aug	24- Sep	24- Sep	24- Oct	24- Oct	23- Nov	23- Nov	24- Dec	24- Dec	23- Jan	23- Jan	21- Feb	21- Feb	27- Mar
163	PL M	760 13	13	20- Apr	22- Apr	22- May	22- May	20- Jun	21- Jun	20-Jul	20- Jul	18- Aug	18- Aug	16- Sep	16- Sep	16- Oct	16- Oct	15- Nov	15- Nov	15- Dec	16- Dec	15- Jan	15- Jan	14- Feb	14- Feb	20- Mar
164	PL M	760 14	14	22- Apr	23- Apr	24- May	24- May	22- Jun	23- Jun	22-Jul	22- Jul	20- Aug	20- Aug	18- Sep	18- Sep	19- Oct	19- Oct	17- Nov	17- Nov	17- Dec	17- Dec	18- Jan	18- Jan	17- Feb	17- Feb	22- Mar
165	PL M	760 21	21	28- Apr	28- Apr	29- May	29- May	29- Jun	3- Jul	30-Jul	30- Jul	27- Aug	27- Aug	25- Sep	26- Sep	26- Oct	26- Oct	25- Nov	25- Nov	26- Dec	26- Dec	25- Jan	25- Jan	23- Feb	23- Feb	28- Mar
166	PL M	760 22	22	29- Apr	29- Apr	30- May	30- May	30- Jun	4- Jul	2-Aug	3- Aug	29- Aug	29- Aug	28- Sep	28- Sep	28- Oct	28- Oct	27- Nov	28- Nov	28- Dec	28- Dec	28- Jan	28- Jan	25- Feb	25- Feb	30- Mar
167	PL M	760 23	23	30- Apr	30- Apr	31- May	31- May	4-Jul	5- Jul	5-Aug	5- Aug	31- Aug	31- Aug	30- Sep	30- Sep	30- Oct	30- Oct	29- Nov	29- Nov	30- Dec	30- Dec	30- Jan	30- Jan	27- Feb	27- Feb	31- Mar
168	PL M	760 24	24	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	15- Jul	16- Aug	16- Aug	14- Sep	15- Sep	14- Oct	14- Oct	13- Nov	13- Nov	13- Dec	13- Dec	12- Jan	13- Jan	11- Feb	11- Feb	16- Mar
169	PL M	760J J	JJ	23- Apr	23- Apr	25- May	25- May	23- Jun	23- Jun	23-Jul	23- Jul	21- Aug	21- Aug	19- Sep	20- Sep	19- Oct	19- Oct	17- Nov	17- Nov	18- Dec	18- Dec	18- Jan	18- Jan	17- Feb	17- Feb	22- Mar
170	TG N	741 11	11	20- Apr	22- Apr	22- May	22- May	20- Jun	21- Jun	20-Jul	21- Jul	18- Aug	18- Aug	16- Sep	16- Sep	16- Oct	16- Oct	15- Nov	15- Nov	15- Dec	16- Dec	15- Jan	15- Jan	14- Feb	14- Feb	20- Mar
171	TG N	741 12	12	22- Apr	23- Apr	24- May	24- May	22- Jun	23- Jun	22-Jul	22- Jul	20- Aug	20- Aug	18- Sep	20- Sep	18- Oct	18- Oct	17- Nov	17- Nov	17- Dec	17- Dec	18- Jan	18- Jan	16- Feb	16- Feb	22- Mar
172	TG N	741 13	13	25- Apr	25- Apr	27- May	27- May	25- Jun	2- Jul	26-Jul	26- Jul	24- Aug	24- Aug	22- Sep	22- Sep	22- Oct	22- Oct	21- Nov	22- Nov	22- Dec	22- Dec	22- Jan	22- Jan	19- Feb	19- Feb	24- Mar
173	TG N	741 14	14	26- Apr	26- Apr	28- May	28- May	27- Jun	3- Jul	28-Jul	28- Jul	26- Aug	26- Aug	24- Sep	24- Sep	24- Oct	24- Oct	23- Nov	23- Nov	24- Dec	24- Dec	24- Jan	24- Jan	21- Feb	21- Feb	27- Mar
174	TG N	741 21	21	28- Apr	28- Apr	29- May	29- May	29- Jun	4- Jul	30-Jul	30- Jul	28- Aug	28- Aug	25- Sep	26- Sep	26- Oct	26- Oct	25- Nov	25- Nov	27- Dec	27- Dec	27- Jan	27- Jan	23- Feb	23- Feb	29- Mar
175	TG N	741 22	22	29- Apr	29- Apr	30- May	30- May	30- Jun	5- Jul	2-Aug	3- Aug	29- Aug	29- Aug	28- Sep	28- Sep	28- Oct	29- Oct	27- Nov	28- Nov	29- Dec	29- Dec	29- Jan	29- Jan	25- Feb	25- Feb	30- Mar
176	TG N	741 23	23	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	15- Jul	16- Aug	16- Aug	14- Sep	14- Sep	14- Oct	14- Oct	13- Nov	13- Nov	13- Dec	13- Dec	12- Jan	13- Jan	11- Feb	11- Feb	16- Mar
177	TG N	741 24	24	30- Apr	30- Apr	31- May	31- May	4-Jul	5- Jul	5-Aug	5- Aug	31- Aug	31- Aug	30- Sep	30- Sep	30- Oct	30- Oct	29- Nov	29- Nov	31- Dec	31- Dec	31- Jan	31- Jan	27- Feb	27- Feb	31- Mar
178	TG N	741J J	JJ	23- Apr	23- Apr	25- May	25- May	24- Jun	1- Jul	24-Jul	24- Jul	22- Aug	22- Aug	20- Sep	20- Sep	20- Oct	20- Oct	19- Nov	20- Nov	20- Dec	20- Dec	20- Jan	20- Jan	17- Feb	17- Feb	22- Mar
179	UT N	751 11	11	26- Apr	26- Apr	28- May	28- May	26- Jun	2- Jul	27-Jul	27- Jul	24- Aug	24- Aug	23- Sep	24- Sep	24- Oct	24- Oct	22- Nov	23- Nov	23- Dec	23- Dec	22- Jan	22- Jan	21- Feb	21- Feb	26- Mar

180	UT N	751 12	12	25- Apr	25- Apr	27- May	27- May	25- Jun	1- Jul	25-Jul	25- Jul	22- Aug	23- Aug	21- Sep	21- Sep	22- Oct	22- Oct	20- Nov	20- Nov	21- Dec	21- Dec	20- Jan	20- Jan	19- Feb	19- Feb	24- Mar
181	UT N	751 13	13	22- Apr	22- Apr	23- May	23- May	21- Jun	21- Jun	21-Jul	21- Jul	18- Aug	18- Aug	17- Sep	18- Sep	18- Oct	18- Oct	16- Nov	16- Nov	16- Dec	16- Dec	15- Jan	15- Jan	14- Feb	14- Feb	27- Mar
182	UT N	751 14	14	24- Apr	24- Apr	25- May	25- May	23- Jun	23- Jun	23-Jul	24- Jul	20- Aug	20- Aug	19- Sep	20- Sep	20- Oct	20- Oct	18- Nov	18- Nov	18- Dec	18- Dec	18- Jan	18- Jan	16- Feb	16- Feb	27- Mar
183	UT N	751 21	21	30- Apr	30- Apr	31- May	31- May	4-Jul	5- Jul	4-Aug	4- Aug	31- Aug	31- Aug	29- Sep	29- Sep	30- Oct	30- Oct	28- Nov	28- Nov	29- Dec	29- Dec	29- Jan	29- Jan	27- Feb	27- Feb	30- Mar
184	UT N	751 22	22	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	15- Jul	14- Aug	14- Aug	13- Sep	14- Sep	14- Oct	14- Oct	13- Nov	13- Nov	13- Dec	13- Dec	12- Jan	12- Jan	11- Feb	11- Feb	16- Mar
185	UT N	751 23	23	27- Apr	27- Apr	29- May	30- May	28- Jun	3- Jul	28-Jul	30- Jul	26- Aug	26- Aug	25- Sep	25- Sep	26- Oct	26- Oct	24- Nov	25- Nov	25- Dec	25- Dec	24- Jan	24- Jan	23- Feb	23- Feb	28- Mar
186	UT N	751 24	24	29- Apr	29- Apr	30- May	30- May	Jun	4- Jul	1-Aug	1- Aug	28- Aug	28- Aug	27- Sep	27- Sep	28- Oct	29- Oct	26- Nov	26- Nov	27- Dec	27- Dec	27- Jan	28- Jan	25- Feb	25- Feb	29- Mar
187	VK P	750 11	11	26- Apr	26- Apr	28- May	28- May	27- Jun	3- Jul	28-Jul	29- Jul	25- Aug	26- Aug	23- Sep	24- Sep	23- Oct	23- Oct	22- Nov	23- Nov	23- Dec	23- Dec	23- Jan	23- Jan	21- Feb	21- Feb	27- Mar
188	VK P	750 12	12	25- Apr	25- Apr	27- May	27- May	25- Jun	2- Jul	26-Jul	26- Jul	23- Aug	24- Aug	21- Sep	21- Sep	21- Oct	21- Oct	20- Nov	20- Nov	21- Dec	21- Dec	21- Jan	21- Jan	19- Feb	19- Feb	28- Mar
189	VK P	750 13	13	20- Apr	22- Apr	22- May	22- May	20- Jun	21- Jun	20-Jul	21- Jul	18- Aug	19- Aug	15- Sep	16- Sep	16- Oct	16- Oct	14- Nov	14- Nov	15- Dec	16- Dec	14- Jan	14- Jan	14- Feb	15- Feb	20- Mar
190	VK P	750 14	14	22- Apr	23- Apr	24- May	24- May	22- Jun	23- Jun	22-Jul	23- Jul	20- Aug	20- Aug	17- Sep	18- Sep	18- Oct	18- Oct	16- Nov	16- Nov	17- Dec	17- Dec	17- Jan	17- Jan	16- Feb	16- Feb	22- Mar
191	VK P	750 21	21	30- Apr	30- Apr	31- May	31- May	4-Jul	5- Jul	4-Aug	5- Aug	31- Aug	31- Aug	29- Sep	30- Sep	30- Oct	30- Oct	29- Nov	29- Nov	29- Dec	30- Dec	30- Jan	30- Jan	27- Feb	27- Feb	30- Mar
192	VK P	750 22	22	15- Apr	15- Apr	16- May	16- May	15- Jun	21- Jun	15-Jul	16- Jul	14- Aug	16- Aug	13- Sep	14- Sep	13- Oct	14- Oct	12- Nov	13- Nov	13- Dec	13- Dec	12- Jan	12- Jan	11- Feb	11- Feb	16- Mar
193	VK P	750 23	23	28- Apr	28- Apr	29- May	29- May	29- Jun	4- Jul	29-Jul	30- Jul	27- Aug	28- Aug	25- Sep	25- Sep	25- Oct	26- Oct	24- Nov	25- Nov	25- Dec	25- Dec	25- Jan	25- Jan	23- Feb	23- Feb	28- Mar
194	VK P	750 24	24	29- Apr	29- Apr	30- May	30- May	30- Jun	5- Jul	1-Aug	3- Aug	29- Aug	29- Aug	27- Sep	27- Sep	27- Oct	28- Oct	26- Nov	26- Nov	27- Dec	28- Dec	28- Jan	28- Jan	25- Feb	25- Feb	30- Mar
195	VK P	750J J	JJ	23- Apr	23- Apr	25- May	25- May	23- Jun	23- Jun	24-Jul	24- Jul	21- Aug	21- Aug	19- Sep	20- Sep	19- Oct	19- Oct	18- Nov	18- Nov	18- Dec	18- Dec	19- Jan	19- Jan	17- Feb	17- Feb	23- Mar

Activity				FY-2020-21																							
S.N o.	Div. Na me	Porti on	Ne w Cyc le	Apr-20		May-20		Jun-20		Jul-20		Aug-20		Sep-20		Oct-20		Nov-20		Dec-20		Jan-21		Feb-21		Sch ul	
				Sched ule	Actu al	Sched ule	Actu al	Sched ule	Act ual	Sched ule	Act ual	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Act ual	Sched ule	Actu al		Sched ule
1	AL N	4101 1	11	15-Apr	15-Apr	15-May	15-May	15-Jun	15-Jun	14-Jul	14-Jul	14-Aug	15-Aug	12-Sep	12-Sep	13-Oct	13-Oct	13-Nov	13-Nov	14-Dec	14-Dec	15-Jan	15-Jan	18-Feb	18-Feb	20-Feb	
2	AL N	4101 2	12	17-Apr	17-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	17-Jul	18-Aug	18-Aug	17-Sep	17-Sep	16-Oct	16-Oct	16-Nov	16-Nov	17-Dec	17-Dec	18-Jan	19-Jan	20-Feb	20-Feb	20-Feb	
3	AL N	4101 3	13	23-Apr	23-Apr	22-May	22-May	22-Jun	22-Jun	22-Jul	22-Jul	21-Aug	21-Aug	21-Sep	21-Sep	22-Oct	22-Oct	21-Nov	21-Nov	24-Dec	24-Dec	25-Jan	25-Jan	25-Feb	25-Feb	25-Feb	
4	AL N	4101 4	14	25-Apr	25-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	25-Aug	25-Aug	24-Sep	24-Sep	24-Oct	24-Oct	23-Nov	23-Nov	26-Dec	26-Dec	27-Jan	27-Jan	26-Feb	26-Feb	26-Feb	
5	AL N	4102 1	21	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	26-Sep	26-Sep	27-Oct	27-Oct	26-Nov	26-Nov	28-Dec	28-Dec	28-Jan	28-Jan	27-Feb	27-Feb	27-Feb	
6	AL N	4102 2	22	13-Apr	13-Apr	11-May	12-May	10-Jun	10-Jun	10-Jul	10-Jul	10-Aug	10-Aug	9-Sep	9-Sep	9-Oct	9-Oct	9-Nov	10-Nov	10-Dec	10-Dec	11-Jan	11-Jan	12-Feb	12-Feb	12-Feb	
7	AL N	4102 3	23	10-Apr	10-Apr	30-May	31-May	29-Jun	29-Jun	29-Jul	29-Jul	29-Aug	29-Aug	28-Sep	28-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	28-Feb	
8	AL N	4102 4	24	11-Apr	11-Apr	10-May	11-May	9-Jun	9-Jun	9-Jul	9-Jul	8-Aug	8-Aug	7-Sep	7-Sep	7-Oct	7-Oct	6-Nov	6-Nov	7-Dec	8-Dec	7-Jan	7-Jan	3-Feb	3-Feb	3-Feb	
9	AL N	410J J	JJ	21-Apr	21-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	20-Aug	20-Aug	19-Sep	19-Sep	20-Oct	20-Oct	19-Nov	19-Nov	22-Dec	22-Dec	22-Jan	22-Jan	23-Feb	23-Feb	23-Feb	
10	KH P	4111 1	11	16-Apr	16-Apr	17-May	17-May	16-Jun	16-Jun	16-Jul	16-Jul	16-Aug	17-Aug	15-Sep	15-Sep	15-Oct	15-Oct	16-Nov	16-Nov	16-Dec	16-Dec	18-Jan	18-Jan	17-Feb	17-Feb	17-Feb	
11	KH P	4111 2	12	18-Apr	18-Apr	19-May	19-May	18-Jun	18-Jun	18-Jul	18-Jul	18-Aug	19-Aug	17-Sep	17-Sep	17-Oct	17-Oct	18-Nov	18-Nov	19-Dec	19-Dec	20-Jan	20-Jan	20-Feb	21-Feb	21-Feb	
12	KH P	4111 3	13	23-Apr	23-Apr	24-May	24-May	23-Jun	23-Jun	22-Jul	22-Jul	22-Aug	22-Aug	22-Sep	22-Sep	22-Oct	22-Oct	23-Nov	23-Nov	24-Dec	24-Dec	23-Jan	23-Jan	24-Feb	24-Feb	24-Feb	
13	KH P	4111 4	14	25-Apr	25-Apr	26-May	26-May	25-Jun	25-Jun	25-Jul	25-Jul	25-Aug	25-Aug	24-Sep	24-Sep	24-Oct	24-Oct	24-Nov	24-Nov	26-Dec	26-Dec	25-Jan	25-Jan	25-Feb	25-Feb	25-Feb	
14	KH P	4112 1	21	27-Apr	27-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	28-Aug	28-Aug	26-Sep	26-Sep	27-Oct	27-Oct	26-Nov	26-Nov	28-Dec	28-Dec	28-Jan	28-Jan	26-Feb	26-Feb	26-Feb	
15	KH P	4112 2	22	9-Apr	9-Apr	31-May	30-May	30-Jun	30-Jun	30-Jul	30-Jul	29-Aug	29-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	28-Feb	
16	KH P	4112 3	23	10-Apr	10-Apr	10-May	11-May	9-Jun	9-Jun	9-Jul	9-Jul	8-Aug	8-Aug	8-Sep	8-Sep	8-Oct	8-Oct	7-Nov	7-Nov	7-Dec	7-Dec	6-Jan	6-Jan	3-Feb	3-Feb	3-Feb	
17	KH P	4112 4	24	14-Apr	14-Apr	12-May	12-May	11-Jun	11-Jun	11-Jul	11-Jul	11-Aug	12-Aug	11-Sep	11-Sep	12-Oct	13-Oct	11-Nov	11-Nov	12-Dec	12-Dec	13-Jan	13-Jan	12-Feb	12-Feb	12-Feb	
18	KH P	411J J	JJ	20-Apr	20-Apr	21-May	21-May	20-Jun	20-Jun	20-Jul	20-Jul	19-Aug	20-Aug	19-Sep	19-Sep	20-Oct	20-Oct	20-Nov	21-Nov	22-Dec	22-Dec	21-Jan	21-Jan	22-Feb	22-Feb	22-Feb	
19	NF C	4421 1	11	10-Apr	10-Apr	9-May	11-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	7-Aug	7-Sep	7-Sep	7-Oct	7-Oct	6-Nov	6-Nov	7-Dec	8-Dec	7-Jan	8-Jan	3-Feb	3-Feb	3-Feb	
20	NF C	4421 2	12	14-Apr	14-Apr	12-May	12-May	11-Jun	11-Jun	11-Jul	12-Jul	10-Aug	11-Aug	10-Sep	11-Sep	10-Oct	10-Oct	9-Nov	10-Nov	10-Dec	11-Dec	11-Jan	11-Jan	12-Feb	12-Feb	12-Feb	
21	NF C	4421 3	13	18-Apr	18-Apr	19-May	19-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	18-Aug	16-Sep	16-Sep	17-Oct	17-Oct	18-Nov	19-Nov	19-Dec	19-Dec	19-Jan	19-Jan	20-Feb	20-Feb	20-Feb	
22	NF C	4421 4	14	25-Apr	25-Apr	26-May	26-May	25-Jun	25-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	24-Sep	24-Oct	24-Oct	24-Nov	24-Nov	26-Dec	26-Dec	25-Jan	25-Jan	25-Feb	25-Feb	25-Feb	

23	NF C	4422 1	21	23-Apr	23-Apr	24-May	24-May	23-Jun	23-Jun	21-Jul	22-Jul	21-Aug	22-Aug	21-Sep	21-Sep	22-Oct	22-Oct	21-Nov	21-Nov	23-Dec	23-Dec	23-Jan	23-Jan	24-Feb	24-Feb	24-Mar
24	NF C	4422 2	22	16-Apr	16-Apr	17-May	17-May	16-Jun	16-Jun	16-Jul	16-Jul	16-Aug	16-Aug	14-Sep	14-Sep	15-Oct	15-Oct	16-Nov	17-Nov	16-Dec	17-Dec	16-Jan	16-Jan	18-Feb	18-Feb	27-Mar
25	NF C	4422 3	23	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	28-Aug	26-Sep	26-Sep	27-Oct	28-Oct	26-Nov	27-Nov	28-Dec	29-Dec	28-Jan	28-Jan	26-Feb	26-Feb	27-Mar
26	NF C	4422 4	24	9-Apr	9-Apr	31-May	30-May	29-Jun	29-Jun	29-Jul	30-Jul	29-Aug	30-Aug	29-Sep	30-Sep	29-Oct	30-Oct	28-Nov	29-Nov	30-Dec	31-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
27	NF C	442J J	JJ	21-Apr	21-Apr	21-May	21-May	20-Jun	20-Jun	20-Jul	20-Jul	19-Aug	20-Aug	18-Sep	18-Sep	19-Oct	20-Oct	19-Nov	19-Nov	21-Dec	21-Dec	21-Jan	21-Jan	22-Feb	22-Feb	27-Mar
28	NH P	4301 1	11	15-Apr	15-Apr	16-May	16-May	15-Jun	15-Jun	15-Jul	15-Jul	14-Aug	15-Aug	14-Sep	14-Sep	14-Oct	15-Oct	13-Nov	13-Nov	14-Dec	14-Dec	15-Jan	15-Jan	18-Feb	18-Feb	27-Mar
29	NH P	4301 2	12	17-Apr	17-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	17-Jul	17-Aug	18-Aug	16-Sep	16-Sep	16-Oct	16-Oct	17-Nov	17-Nov	17-Dec	17-Dec	18-Jan	18-Jan	20-Feb	20-Feb	27-Mar
30	NH P	4301 3	13	23-Apr	23-Apr	22-May	22-May	22-Jun	22-Jun	21-Jul	21-Jul	21-Aug	21-Aug	21-Sep	21-Sep	21-Oct	21-Oct	21-Nov	21-Nov	23-Dec	23-Dec	23-Jan	23-Jan	24-Feb	24-Feb	27-Mar
31	NH P	4301 4	14	25-Apr	25-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	24-Aug	24-Aug	23-Sep	23-Sep	23-Oct	23-Oct	24-Nov	24-Nov	26-Dec	26-Dec	25-Jan	25-Jan	26-Feb	26-Feb	27-Mar
32	NH P	4302 1	21	28-Apr	29-Apr	28-May	28-May	27-Jun	27-Jun	27-Jul	27-Jul	27-Aug	27-Aug	25-Sep	25-Sep	26-Oct	26-Oct	26-Nov	26-Nov	29-Dec	29-Dec	28-Jan	28-Jan	27-Feb	27-Feb	27-Mar
33	NH P	4302 2	22	9-Apr	9-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	29-Jul	28-Aug	28-Aug	28-Sep	28-Sep	28-Oct	28-Oct	28-Nov	28-Nov	30-Dec	30-Dec	29-Jan	29-Jan	28-Feb	28-Feb	30-Mar
34	NH P	4302 3	23	10-Apr	10-Apr	9-May	11-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	7-Aug	7-Sep	7-Sep	6-Oct	6-Oct	5-Nov	5-Nov	5-Dec	5-Dec	6-Jan	6-Jan	3-Feb	3-Feb	2-Mar
35	NH P	4302 4	24	13-Apr	13-Apr	12-May	12-May	11-Jun	11-Jun	10-Jul	10-Jul	10-Aug	10-Aug	10-Sep	10-Sep	10-Oct	10-Oct	10-Nov	10-Nov	11-Dec	11-Dec	12-Jan	12-Jan	12-Feb	12-Feb	17-Mar
36	NH P	430J J	JJ	21-Apr	21-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	19-Aug	19-Aug	18-Sep	18-Sep	19-Oct	19-Oct	19-Nov	19-Nov	21-Dec	21-Dec	21-Jan	21-Jan	22-Feb	22-Feb	27-Mar
37	NZ D	4401 1	11	16-Apr	16-Apr	17-May	17-May	16-Jun	16-Jun	16-Jul	16-Jul	16-Aug	16-Aug	15-Sep	15-Sep	15-Oct	15-Oct	16-Nov	16-Nov	16-Dec	16-Dec	16-Jan	16-Jan	18-Feb	18-Feb	27-Mar
38	NZ D	4401 2	12	18-Apr	18-Apr	19-May	19-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	18-Aug	17-Sep	17-Sep	17-Oct	17-Oct	18-Nov	18-Nov	19-Dec	19-Dec	19-Jan	19-Jan	20-Feb	21-Feb	27-Mar
39	NZ D	4401 3	13	24-Apr	24-Apr	23-May	23-May	23-Jun	23-Jun	22-Jul	23-Jul	21-Aug	22-Aug	22-Sep	22-Sep	22-Oct	22-Oct	21-Nov	21-Nov	23-Dec	23-Dec	23-Jan	23-Jan	24-Feb	24-Feb	27-Mar
40	NZ D	4401 4	14	27-Apr	27-Apr	26-May	26-May	25-Jun	25-Jun	25-Jul	25-Jul	24-Aug	24-Aug	24-Sep	24-Sep	24-Oct	24-Oct	24-Nov	24-Nov	26-Dec	26-Dec	25-Jan	27-Jan	25-Feb	25-Feb	27-Mar
41	NZ D	4402 1	21	14-Apr	14-Apr	13-May	13-May	12-Jun	12-Jun	13-Jul	13-Jul	11-Aug	12-Aug	11-Sep	11-Sep	10-Oct	10-Oct	10-Nov	10-Nov	11-Dec	11-Dec	12-Jan	12-Jan	12-Feb	12-Feb	17-Mar
42	NZ D	4402 2	22	11-Apr	11-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	10-Aug	10-Aug	9-Sep	9-Sep	8-Oct	8-Oct	7-Nov	7-Nov	8-Dec	8-Dec	8-Jan	8-Jan	3-Feb	3-Feb	3-Mar
43	NZ D	4402 3	23	28-Apr	29-Apr	28-May	28-May	27-Jun	27-Jun	27-Jul	27-Jul	26-Aug	26-Aug	25-Sep	25-Sep	26-Oct	27-Oct	26-Nov	27-Nov	28-Dec	29-Dec	28-Jan	29-Jan	26-Feb	27-Feb	27-Mar
44	NZ D	4402 4	24	10-Apr	10-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	29-Jul	29-Aug	29-Aug	28-Sep	28-Sep	28-Oct	28-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
45	NZ D	440J J	JJ	21-Apr	21-Apr	21-May	21-May	20-Jun	20-Jun	20-Jul	20-Jul	19-Aug	20-Aug	19-Sep	19-Sep	20-Oct	20-Oct	20-Nov	20-Nov	21-Dec	21-Dec	21-Jan	21-Jan	22-Feb	22-Feb	27-Mar
46	SV R	4411 1	11	22-Apr	22-Apr	23-May	23-May	23-Jun	23-Jun	22-Jul	23-Jul	22-Aug	22-Aug	21-Sep	22-Sep	22-Oct	22-Oct	23-Nov	24-Nov	24-Dec	24-Dec	25-Jan	25-Jan	24-Feb	24-Feb	27-Mar
47	SV R	4411 2	12	10-Apr	10-Apr	31-May	30-May	30-Jun	30-Jun	29-Jul	30-Jul	29-Aug	29-Aug	29-Sep	29-Sep	29-Oct	30-Oct	28-Nov	29-Nov	30-Dec	31-Dec	30-Jan	31-Jan	28-Feb	28-Feb	30-Mar
48	SV R	4411 3	13	13-Apr	13-Apr	13-May	13-May	12-Jun	12-Jun	11-Jul	11-Jul	10-Aug	10-Aug	10-Sep	10-Sep	10-Oct	10-Oct	9-Nov	10-Nov	10-Dec	12-Dec	11-Jan	11-Jan	12-Feb	12-Feb	17-Mar

49	SV R	4411 4	14	25-Apr	25-Apr	26-May	26-May	25-Jun	25-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	24-Sep	24-Oct	24-Oct	24-Nov	25-Nov	26-Dec	26-Dec	27-Jan	28-Jan	25-Feb	25-Feb	27-Mar
50	SV R	4412 1	21	11-Apr	11-Apr	10-May	11-May	9-Jun	10-Jun	8-Jul	8-Jul	7-Aug	7-Aug	7-Sep	7-Sep	7-Oct	7-Oct	6-Nov	6-Nov	7-Dec	8-Dec	7-Jan	7-Jan	3-Feb	4-Feb	3-Mar
51	SV R	4412 2	22	15-Apr	15-Apr	16-May	16-May	16-Jun	16-Jun	15-Jul	16-Jul	14-Aug	16-Aug	14-Sep	14-Sep	14-Oct	15-Oct	13-Nov	13-Nov	15-Dec	17-Dec	16-Jan	16-Jan	18-Feb	19-Feb	27-Mar
52	SV R	4412 3	23	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	26-Sep	26-Sep	27-Oct	28-Oct	26-Nov	28-Nov	28-Dec	29-Dec	29-Jan	30-Jan	26-Feb	27-Feb	27-Mar
53	SV R	4412 4	24	17-Apr	17-Apr	19-May	19-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	18-Aug	17-Sep	17-Sep	17-Oct	17-Oct	18-Nov	19-Nov	18-Dec	19-Dec	19-Jan	20-Jan	20-Feb	21-Feb	27-Mar
54	SV R	441J J	JJ	20-Apr	20-Apr	21-May	21-May	20-Jun	20-Jun	20-Jul	20-Jul	19-Aug	20-Aug	19-Sep	19-Sep	20-Oct	20-Oct	20-Nov	21-Nov	21-Dec	22-Dec	21-Jan	21-Jan	22-Feb	22-Feb	27-Mar
55	HK S	5511 1	11	27-Apr	27-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	24-Aug	24-Aug	23-Sep	23-Sep	23-Oct	23-Oct	23-Nov	23-Nov	24-Dec	24-Dec	25-Jan	25-Jan	26-Feb	26-Feb	27-Mar
56	HK S	5511 2	12	15-Apr	15-Apr	17-May	17-May	16-Jun	16-Jun	16-Jul	16-Jul	16-Aug	16-Aug	14-Sep	14-Sep	14-Oct	15-Oct	16-Nov	17-Nov	16-Dec	16-Dec	16-Jan	16-Jan	18-Feb	18-Feb	27-Mar
57	HK S	5511 3	13	17-Apr	17-Apr	19-May	19-May	18-Jun	18-Jun	17-Jul	17-Jul	17-Aug	18-Aug	16-Sep	16-Sep	16-Oct	16-Oct	18-Nov	18-Nov	18-Dec	18-Dec	19-Jan	19-Jan	20-Feb	20-Feb	27-Mar
58	HK S	5511 4	14	24-Apr	24-Apr	23-May	23-May	22-Jun	22-Jun	21-Jul	21-Jul	20-Aug	20-Aug	21-Sep	21-Sep	20-Oct	20-Oct	21-Nov	21-Nov	22-Dec	22-Dec	22-Jan	22-Jan	24-Feb	24-Feb	27-Mar
59	HK S	5512 1	21	28-Apr	29-Apr	28-May	28-May	27-Jun	27-Jun	27-Jul	27-Jul	26-Aug	26-Aug	26-Sep	25-Sep	26-Oct	26-Oct	25-Nov	25-Nov	28-Dec	29-Dec	28-Jan	28-Jan	27-Feb	27-Feb	27-Mar
60	HK S	5512 2	22	10-Apr	10-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	29-Jul	28-Aug	28-Aug	29-Sep	28-Sep	28-Oct	28-Oct	27-Nov	27-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
61	HK S	5512 3	23	11-Apr	11-Apr	9-May	11-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	7-Aug	8-Sep	8-Sep	7-Oct	7-Oct	6-Nov	6-Nov	5-Dec	7-Dec	6-Jan	6-Jan	3-Feb	3-Feb	2-Mar
62	HK S	5512 4	24	13-Apr	13-Apr	11-May	12-May	10-Jun	10-Jun	10-Jul	10-Jul	10-Aug	10-Aug	10-Sep	10-Sep	9-Oct	9-Oct	9-Nov	9-Nov	10-Dec	10-Dec	11-Jan	11-Jan	12-Feb	12-Feb	16-Mar
63	HK S	551J J	JJ	21-Apr	21-Apr	21-May	21-May	20-Jun	20-Jun	18-Jul	18-Jul	18-Aug	18-Aug	18-Sep	18-Sep	17-Oct	17-Oct	19-Nov	19-Nov	19-Dec	19-Dec	20-Jan	20-Jan	22-Feb	22-Feb	27-Mar
64	RK P	5501 1	11	27-Apr	27-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	25-Jul	24-Aug	24-Aug	23-Sep	25-Sep	23-Oct	23-Oct	24-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	26-Feb	26-Feb	27-Mar
65	RK P	5501 2	12	15-Apr	15-Apr	15-May	15-May	15-Jun	15-Jun	14-Jul	14-Jul	13-Aug	13-Aug	12-Sep	12-Sep	13-Oct	13-Oct	13-Nov	13-Nov	14-Dec	14-Dec	15-Jan	15-Jan	18-Feb	18-Feb	27-Mar
66	RK P	5501 3	13	17-Apr	17-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	17-Jul	17-Aug	18-Aug	15-Sep	15-Sep	15-Oct	15-Oct	17-Nov	17-Nov	17-Dec	17-Dec	18-Jan	18-Jan	20-Feb	20-Feb	27-Mar
67	RK P	5501 4	14	24-Apr	24-Apr	22-May	22-May	22-Jun	22-Jun	22-Jul	23-Jul	21-Aug	22-Aug	21-Sep	23-Sep	21-Oct	22-Oct	23-Nov	23-Nov	24-Dec	24-Dec	23-Jan	23-Jan	24-Feb	24-Feb	27-Mar
68	RK P	5502 1	21	29-Apr	29-Apr	29-May	29-May	28-Jun	29-Jun	28-Jul	29-Jul	27-Aug	27-Aug	26-Sep	28-Sep	26-Oct	26-Oct	26-Nov	27-Nov	29-Dec	29-Dec	28-Jan	28-Jan	27-Feb	27-Feb	27-Mar
69	RK P	5502 2	22	9-Apr	9-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	29-Jul	28-Aug	28-Aug	29-Sep	30-Sep	28-Oct	28-Oct	28-Nov	28-Nov	30-Dec	30-Dec	29-Jan	29-Jan	28-Feb	28-Feb	30-Mar
70	RK P	5502 3	23	10-Apr	10-Apr	10-May	11-May	9-Jun	9-Jun	9-Jul	9-Jul	8-Aug	8-Aug	7-Sep	7-Sep	6-Oct	7-Oct	5-Nov	5-Nov	5-Dec	7-Dec	6-Jan	6-Jan	3-Feb	3-Feb	2-Mar
71	RK P	5502 4	24	13-Apr	13-Apr	11-May	12-May	10-Jun	10-Jun	11-Jul	11-Jul	10-Aug	10-Aug	9-Sep	9-Sep	10-Oct	10-Oct	9-Nov	9-Nov	10-Dec	11-Dec	11-Jan	11-Jan	12-Feb	12-Feb	16-Mar
72	RK P	550J J	JJ	21-Apr	21-Apr	20-May	20-May	19-Jun	19-Jun	21-Jul	22-Jul	20-Aug	21-Aug	18-Sep	21-Sep	19-Oct	20-Oct	20-Nov	20-Nov	21-Dec	21-Dec	21-Jan	21-Jan	22-Feb	23-Feb	27-Mar
73	SK T	5201 1	11	18-Apr	18-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	18-Jul	18-Aug	18-Aug	17-Sep	18-Sep	17-Oct	19-Oct	18-Nov	19-Nov	19-Dec	19-Dec	19-Jan	19-Jan	20-Feb	21-Feb	27-Mar
74	SK T	5201 2	12	23-Apr	23-Apr	22-May	22-May	22-Jun	22-Jun	22-Jul	23-Jul	21-Aug	23-Aug	22-Sep	24-Sep	22-Oct	24-Oct	21-Nov	24-Nov	23-Dec	24-Dec	22-Jan	23-Jan	24-Feb	25-Feb	27-Mar

75	SK T	5201 3	13	25-Apr	25-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	24-Aug	24-Aug	24-Sep	25-Sep	24-Oct	24-Oct	24-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	26-Feb	26-Feb	27-Mar
76	SK T	5202 1	21	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	26-Sep	28-Sep	27-Oct	28-Oct	26-Nov	27-Nov	28-Dec	29-Dec	28-Jan	28-Jan	27-Feb	27-Feb	28-Mar
77	SK T	5202 2	22	11-Apr	11-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	11-Aug	12-Aug	9-Sep	9-Sep	9-Oct	9-Oct	7-Nov	8-Nov	8-Dec	10-Dec	8-Jan	9-Jan	3-Feb	4-Feb	3-Mar
78	SK T	5202 3	23	14-Apr	14-Apr	12-May	12-May	11-Jun	11-Jun	13-Jul	13-Jul	13-Aug	13-Aug	11-Sep	11-Sep	12-Oct	13-Oct	11-Nov	11-Nov	12-Dec	12-Dec	13-Jan	13-Jan	12-Feb	12-Feb	13-Mar
79	SK T	5202 4	24	10-Apr	10-Apr	31-May	30-May	30-Jun	30-Jun	30-Jul	30-Jul	29-Aug	29-Aug	29-Sep	30-Sep	29-Oct	30-Oct	28-Nov	29-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
80	SK T	5202 5	25	16-Apr	16-Apr	16-May	16-May	16-Jun	16-Jun	15-Jul	16-Jul	14-Aug	16-Aug	15-Sep	16-Sep	15-Oct	15-Oct	16-Nov	16-Nov	16-Dec	16-Dec	16-Jan	18-Jan	18-Feb	19-Feb	20-Mar
81	SK T	520J J	JJ	20-Apr	20-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	19-Aug	21-Aug	19-Sep	21-Sep	20-Oct	21-Oct	20-Nov	21-Nov	21-Dec	22-Dec	20-Jan	21-Jan	22-Feb	22-Feb	23-Mar
82	VKJ	5211 1	11	17-Apr	17-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	17-Jul	17-Aug	17-Aug	16-Sep	16-Sep	16-Oct	16-Oct	17-Nov	18-Nov	18-Dec	18-Dec	19-Jan	19-Jan	20-Feb	20-Feb	21-Mar
83	VKJ	5211 2	12	22-Apr	22-Apr	23-May	23-May	23-Jun	23-Jun	21-Jul	22-Jul	21-Aug	21-Aug	21-Sep	21-Sep	21-Oct	21-Oct	21-Nov	21-Nov	23-Dec	23-Dec	23-Jan	23-Jan	24-Feb	24-Feb	25-Mar
84	VKJ	5211 3	13	25-Apr	25-Apr	26-May	26-May	25-Jun	25-Jun	25-Jul	25-Jul	25-Aug	25-Aug	24-Sep	24-Sep	24-Oct	24-Oct	24-Nov	25-Nov	26-Dec	26-Dec	27-Jan	27-Jan	26-Feb	26-Feb	27-Mar
85	VKJ	5212 1	21	9-Apr	9-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	31-Jul	28-Aug	29-Aug	28-Sep	29-Sep	29-Oct	29-Oct	28-Nov	29-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
86	VKJ	5212 2	22	10-Apr	10-Apr	9-May	11-May	8-Jun	8-Jun	8-Jul	9-Jul	7-Aug	7-Aug	8-Sep	8-Sep	7-Oct	7-Oct	6-Nov	6-Nov	7-Dec	8-Dec	7-Jan	7-Jan	3-Feb	3-Feb	3-Mar
87	VKJ	5212 3	23	13-Apr	13-Apr	11-May	12-May	10-Jun	10-Jun	10-Jul	11-Jul	10-Aug	10-Aug	11-Sep	11-Sep	10-Oct	10-Oct	10-Nov	10-Nov	11-Dec	11-Dec	12-Jan	12-Jan	12-Feb	12-Feb	13-Mar
88	VKJ	5212 4	24	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	29-Jul	27-Aug	27-Aug	26-Sep	27-Sep	27-Oct	27-Oct	26-Nov	27-Nov	28-Dec	28-Dec	29-Jan	29-Jan	27-Feb	27-Feb	28-Mar
89	VKJ	5212 5	25	15-Apr	15-Apr	15-May	15-May	15-Jun	15-Jun	15-Jul	15-Jul	14-Aug	15-Aug	14-Sep	14-Sep	13-Oct	13-Oct	13-Nov	13-Nov	14-Dec	14-Dec	15-Jan	15-Jan	18-Feb	18-Feb	20-Mar
90	VKJ	521J J	JJ	20-Apr	20-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	19-Aug	20-Aug	18-Sep	18-Sep	19-Oct	20-Oct	19-Nov	20-Nov	21-Dec	21-Dec	21-Jan	21-Jan	22-Feb	22-Feb	23-Mar
91	JFP	6211 1	11	16-Apr	16-Apr	16-May	16-May	15-Jun	15-Jun	15-Jul	15-Jul	14-Aug	15-Aug	14-Sep	14-Sep	13-Oct	13-Oct	13-Nov	13-Nov	14-Dec	14-Dec	15-Jan	15-Jan	18-Feb	18-Feb	20-Mar
92	JFP	6211 2	12	18-Apr	18-Apr	19-May	19-May	18-Jun	18-Jun	17-Jul	17-Jul	17-Aug	18-Aug	16-Sep	16-Sep	15-Oct	15-Oct	17-Nov	17-Nov	17-Dec	17-Dec	18-Jan	18-Jan	20-Feb	20-Feb	21-Mar
93	JFP	6211 3	13	20-Apr	20-Apr	21-May	21-May	20-Jun	20-Jun	20-Jul	20-Jul	18-Aug	18-Aug	18-Sep	18-Sep	19-Oct	19-Oct	20-Nov	20-Nov	22-Dec	22-Dec	22-Jan	22-Jan	22-Feb	22-Feb	23-Mar
94	JFP	6211 4	14	22-Apr	22-Apr	23-May	23-May	22-Jun	22-Jun	21-Jul	21-Jul	21-Aug	21-Aug	21-Sep	21-Sep	21-Oct	21-Oct	23-Nov	23-Nov	24-Dec	24-Dec	25-Jan	25-Jan	24-Feb	24-Feb	25-Mar
95	JFP	6211 5	15	14-Apr	14-Apr	12-May	12-May	11-Jun	11-Jun	11-Jul	11-Jul	10-Aug	10-Aug	11-Sep	11-Sep	9-Oct	9-Oct	9-Nov	9-Nov	10-Dec	10-Dec	11-Jan	11-Jan	12-Feb	12-Feb	13-Mar
96	JFP	6212 1	21	27-Apr	27-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	24-Aug	24-Aug	23-Sep	23-Sep	23-Oct	23-Oct	25-Nov	25-Nov	26-Dec	26-Dec	27-Jan	27-Jan	27-Feb	27-Feb	28-Mar
97	JFP	6212 2	22	9-Apr	9-Apr	31-May	31-May	30-Jun	30-Jun	30-Jul	30-Jul	29-Aug	29-Aug	28-Sep	28-Sep	28-Oct	28-Oct	28-Nov	28-Nov	29-Dec	29-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
98	JFP	6212 3	23	10-Apr	10-Apr	9-May	11-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	7-Aug	8-Sep	8-Sep	7-Oct	7-Oct	6-Nov	6-Nov	5-Dec	5-Dec	6-Jan	6-Jan	3-Feb	3-Feb	2-Mar
99	MD K	6311 1	11	15-Apr	15-Apr	15-May	15-May	15-Jun	15-Jun	15-Jul	15-Jul	14-Aug	15-Aug	14-Sep	14-Sep	13-Oct	13-Oct	13-Nov	13-Nov	14-Dec	14-Dec	15-Jan	15-Jan	18-Feb	18-Feb	20-Mar
100	MD K	6311 2	12	17-Apr	17-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	17-Jul	17-Aug	18-Aug	16-Sep	16-Sep	16-Oct	16-Oct	17-Nov	17-Nov	18-Dec	18-Dec	19-Jan	19-Jan	20-Feb	20-Feb	21-Mar

101	MD K	6311 3	13	23-Apr	23-Apr	23-May	23-May	22-Jun	22-Jun	21-Jul	22-Jul	20-Aug	21-Aug	21-Sep	21-Sep	22-Oct	22-Oct	23-Nov	23-Nov	23-Dec	23-Dec	23-Jan	23-Jan	24-Feb	24-Feb	24-Mar
102	MD K	6311 4	14	25-Apr	25-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	24-Aug	24-Aug	23-Sep	23-Sep	24-Oct	24-Oct	25-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	25-Feb	25-Feb	25-Mar
103	MD K	6311 5	15	13-Apr	13-Apr	11-May	12-May	10-Jun	10-Jun	10-Jul	10-Jul	10-Aug	10-Aug	10-Sep	10-Sep	10-Oct	10-Oct	9-Nov	10-Nov	10-Dec	10-Dec	11-Jan	11-Jan	12-Feb	12-Feb	12-Mar
104	MD K	6312 1	21	27-Apr	27-Apr	29-May	29-May	28-Jun	28-Jun	27-Jul	27-Jul	26-Aug	26-Aug	25-Sep	26-Sep	26-Oct	26-Oct	27-Nov	27-Nov	29-Dec	29-Dec	28-Jan	28-Jan	26-Feb	26-Feb	26-Mar
105	MD K	6312 2	22	9-Apr	9-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	29-Jul	28-Aug	28-Aug	28-Sep	28-Sep	28-Oct	28-Oct	28-Nov	28-Nov	30-Dec	29-Dec	29-Jan	29-Jan	28-Feb	28-Feb	30-Mar
106	MD K	6312 3	23	10-Apr	10-Apr	9-May	11-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	7-Aug	7-Sep	7-Sep	7-Oct	7-Oct	6-Nov	6-Nov	5-Dec	5-Dec	6-Jan	7-Jan	3-Feb	3-Feb	3-Mar
107	MD K	631J J	JJ	20-Apr	20-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	19-Aug	19-Aug	19-Sep	19-Sep	20-Oct	20-Oct	20-Nov	21-Nov	21-Dec	21-Dec	21-Jan	21-Jan	22-Feb	22-Feb	22-Mar
108	NG L	6301 1	11	16-Apr	16-Apr	17-May	17-May	16-Jun	16-Jun	16-Jul	16-Jul	16-Aug	16-Aug	15-Sep	15-Sep	15-Oct	15-Oct	16-Nov	17-Nov	16-Dec	16-Dec	16-Jan	16-Jan	18-Feb	18-Feb	22-Mar
109	NG L	6301 2	12	18-Apr	18-Apr	19-May	19-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	18-Aug	17-Sep	17-Sep	17-Oct	17-Oct	18-Nov	18-Nov	19-Dec	19-Dec	19-Jan	19-Jan	20-Feb	20-Feb	22-Mar
110	NG L	6301 3	13	24-Apr	24-Apr	24-May	24-May	23-Jun	23-Jun	22-Jul	22-Jul	22-Aug	22-Aug	22-Sep	22-Sep	21-Oct	22-Oct	21-Nov	21-Nov	23-Dec	24-Dec	23-Jan	23-Jan	24-Feb	24-Feb	26-Mar
111	NG L	6301 4	14	27-Apr	27-Apr	26-May	26-May	25-Jun	25-Jun	25-Jul	25-Jul	25-Aug	25-Aug	24-Sep	24-Sep	23-Oct	23-Oct	23-Nov	23-Nov	26-Dec	26-Dec	27-Jan	27-Jan	26-Feb	26-Feb	27-Mar
112	NG L	6301 5	15	14-Apr	14-Apr	13-May	13-May	12-Jun	12-Jun	13-Jul	13-Jul	13-Aug	13-Aug	12-Sep	12-Sep	12-Oct	13-Oct	11-Nov	11-Nov	12-Dec	12-Dec	13-Jan	13-Jan	12-Feb	12-Feb	16-Mar
113	NG L	6302 1	21	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	25-Nov	28-Dec	29-Dec	29-Jan	29-Jan	27-Feb	27-Feb	28-Mar
114	NG L	6302 2	22	10-Apr	10-Apr	31-May	30-May	29-Jun	29-Jun	30-Jul	30-Jul	29-Aug	30-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
115	NG L	6302 3	23	11-Apr	11-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	11-Aug	12-Aug	9-Sep	9-Sep	9-Oct	9-Oct	7-Nov	9-Nov	8-Dec	9-Dec	8-Jan	8-Jan	3-Feb	3-Feb	3-Mar
116	NG L	630J J	JJ	21-Apr	21-Apr	21-May	21-May	20-Jun	20-Jun	20-Jul	20-Jul	18-Aug	19-Aug	18-Sep	18-Sep	19-Oct	20-Oct	19-Nov	19-Nov	21-Dec	21-Dec	21-Jan	21-Jan	22-Feb	22-Feb	22-Mar
117	NJF	6201 1	11	16-Apr	16-Apr	16-May	16-May	15-Jun	15-Jun	15-Jul	15-Jul	14-Aug	15-Aug	14-Sep	14-Sep	14-Oct	15-Oct	16-Nov	16-Nov	15-Dec	15-Dec	16-Jan	16-Jan	18-Feb	18-Feb	22-Mar
118	NJF	6201 2	12	18-Apr	18-Apr	19-May	19-May	18-Jun	18-Jun	17-Jul	17-Jul	17-Aug	18-Aug	16-Sep	16-Sep	16-Oct	16-Oct	17-Nov	17-Nov	17-Dec	17-Dec	18-Jan	18-Jan	20-Feb	20-Feb	22-Mar
119	NJF	6201 3	13	22-Apr	22-Apr	23-May	23-May	23-Jun	23-Jun	21-Jul	21-Jul	20-Aug	20-Aug	19-Sep	19-Sep	21-Oct	21-Oct	21-Nov	21-Nov	22-Dec	22-Dec	22-Jan	22-Jan	24-Feb	24-Feb	26-Mar
120	NJF	6201 4	14	25-Apr	25-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	25-Aug	25-Aug	23-Sep	23-Sep	23-Oct	23-Oct	23-Nov	23-Nov	24-Dec	24-Dec	25-Jan	25-Jan	26-Feb	26-Feb	27-Mar
121	NJF	6201 5	15	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	28-Aug	28-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	25-Nov	28-Dec	28-Dec	28-Jan	28-Jan	27-Feb	27-Feb	28-Mar
122	NJF	6202 1	21	10-Apr	10-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	30-Jul	29-Aug	29-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
123	NJF	6202 2	22	11-Apr	11-Apr	9-May	11-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	7-Aug	8-Sep	8-Sep	8-Oct	8-Oct	7-Nov	7-Nov	7-Dec	7-Dec	7-Jan	7-Jan	3-Feb	3-Feb	3-Mar
124	NJF	6202 3	23	14-Apr	14-Apr	11-May	12-May	10-Jun	10-Jun	10-Jul	10-Jul	11-Aug	12-Aug	11-Sep	11-Sep	12-Oct	13-Oct	11-Nov	11-Nov	12-Dec	12-Dec	13-Jan	13-Jan	12-Feb	12-Feb	16-Mar
125	NJF	620J J	JJ	20-Apr	20-Apr	21-May	21-May	20-Jun	20-Jun	18-Jul	18-Jul	18-Aug	18-Aug	17-Sep	17-Sep	19-Oct	19-Oct	19-Nov	19-Nov	19-Dec	19-Dec	20-Jan	20-Jan	22-Feb	22-Feb	22-Mar
126	PJB	6401 1	11	16-Apr	16-Apr	16-May	16-May	16-Jun	16-Jun	16-Jul	16-Jul	14-Aug	15-Aug	15-Sep	15-Sep	14-Oct	15-Oct	13-Nov	13-Nov	14-Dec	14-Dec	15-Jan	15-Jan	18-Feb	18-Feb	22-Mar

127	PJB	6401 2	12	18-Apr	18-Apr	19-May	19-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	18-Aug	17-Sep	17-Sep	17-Oct	17-Oct	17-Nov	18-Nov	18-Dec	18-Dec	19-Jan	20-Jan	20-Feb	20-Feb	20-Mar
128	PJB	6401 3	13	23-Apr	23-Apr	24-May	24-May	23-Jun	23-Jun	22-Jul	22-Jul	21-Aug	21-Aug	21-Sep	21-Sep	22-Oct	22-Oct	23-Nov	24-Nov	24-Dec	24-Dec	23-Jan	23-Jan	24-Feb	24-Feb	24-Mar
129	PJB	6401 4	14	25-Apr	25-Apr	26-May	26-May	25-Jun	25-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	23-Sep	24-Oct	24-Oct	24-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	26-Feb	26-Feb	27-Mar
130	PJB	6402 1	21	27-Apr	27-Apr	29-May	29-May	28-Jun	28-Jun	27-Jul	27-Jul	26-Aug	26-Aug	25-Sep	25-Sep	27-Oct	27-Oct	26-Nov	26-Nov	28-Dec	28-Dec	28-Jan	28-Jan	27-Feb	27-Feb	28-Mar
131	PJB	6402 2	22	9-Apr	9-Apr	31-May	30-May	29-Jun	29-Jun	29-Jul	29-Jul	28-Aug	28-Aug	28-Sep	28-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
132	PJB	6402 3	23	14-Apr	14-Apr	12-May	12-May	11-Jun	11-Jun	11-Jul	11-Jul	10-Aug	10-Aug	10-Sep	10-Sep	9-Oct	9-Oct	9-Nov	9-Nov	10-Dec	10-Dec	11-Jan	11-Jan	12-Feb	12-Feb	14-Mar
133	PJB	6402 4	24	10-Apr	10-Apr	10-May	11-May	9-Jun	9-Jun	9-Jul	9-Jul	8-Aug	8-Aug	7-Sep	7-Sep	6-Oct	6-Oct	6-Nov	6-Nov	5-Dec	5-Dec	6-Jan	6-Jan	3-Feb	3-Feb	2-Mar
134	PJB	640J J	JJ	21-Apr	21-Apr	21-May	21-May	20-Jun	20-Jun	20-Jul	20-Jul	19-Aug	19-Aug	19-Sep	19-Sep	20-Oct	21-Oct	20-Nov	20-Nov	21-Dec	21-Dec	21-Jan	21-Jan	22-Feb	22-Feb	24-Mar
135	DW K	7611 1	11	22-Apr	22-Apr	22-May	22-May	22-Jun	22-Jun	21-Jul	21-Jul	20-Aug	20-Aug	19-Sep	19-Sep	20-Oct	20-Oct	21-Nov	21-Nov	22-Dec	22-Dec	22-Jan	23-Jan	24-Feb	24-Feb	26-Mar
136	DW K	7611 2	12	25-Apr	25-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	25-Aug	25-Aug	23-Sep	23-Sep	23-Oct	23-Oct	23-Nov	24-Nov	24-Dec	24-Dec	25-Jan	25-Jan	25-Feb	26-Feb	27-Mar
137	DW K	7611 3	13	15-Apr	15-Apr	15-May	15-May	15-Jun	15-Jun	15-Jul	15-Jul	14-Aug	15-Aug	14-Sep	14-Sep	13-Oct	13-Oct	13-Nov	13-Nov	15-Dec	15-Dec	16-Jan	16-Jan	18-Feb	18-Feb	20-Mar
138	DW K	7611 4	14	18-Apr	18-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	18-Jul	17-Aug	18-Aug	16-Sep	16-Sep	16-Oct	17-Oct	17-Nov	17-Nov	18-Dec	18-Dec	19-Jan	19-Jan	20-Feb	20-Feb	22-Mar
139	DW K	7612 1	21	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	26-Nov	28-Dec	28-Dec	28-Jan	28-Jan	27-Feb	27-Feb	29-Mar
140	DW K	7612 2	22	9-Apr	9-Apr	30-May	30-May	29-Jun	29-Jun	30-Jul	31-Jul	29-Aug	29-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
141	DW K	7612 3	23	10-Apr	10-Apr	6-May	11-May	8-Jun	8-Jun	8-Jul	10-Jul	7-Aug	7-Aug	5-Sep	5-Sep	6-Oct	6-Oct	5-Nov	6-Nov	5-Dec	5-Dec	6-Jan	6-Jan	3-Feb	4-Feb	3-Mar
142	DW K	7612 4	24	13-Apr	13-Apr	11-May	12-May	10-Jun	10-Jun	10-Jul	12-Jul	11-Aug	12-Aug	10-Sep	10-Sep	9-Oct	9-Oct	9-Nov	9-Nov	10-Dec	10-Dec	11-Jan	11-Jan	12-Feb	12-Feb	14-Mar
143	DW K	761J J	JJ	20-Apr	20-Apr	20-May	20-May	19-Jun	19-Jun	18-Jul	18-Jul	17-Aug	18-Aug	16-Sep	16-Sep	17-Oct	17-Oct	18-Nov	18-Nov	19-Dec	19-Dec	20-Jan	20-Jan	22-Feb	22-Feb	24-Mar
144	JKP	7101 1	11	18-Apr	18-Apr	19-May	19-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	18-Aug	17-Sep	17-Sep	17-Oct	17-Oct	18-Nov	18-Nov	19-Dec	19-Dec	19-Jan	19-Jan	20-Feb	20-Feb	22-Mar
145	JKP	7101 2	12	23-Apr	23-Apr	24-May	24-May	23-Jun	23-Jun	22-Jul	22-Jul	22-Aug	22-Aug	22-Sep	22-Sep	22-Oct	22-Oct	21-Nov	21-Nov	23-Dec	23-Dec	23-Jan	23-Jan	24-Feb	24-Feb	26-Mar
146	JKP	7101 3	13	16-Apr	16-Apr	17-May	17-May	16-Jun	16-Jun	16-Jul	16-Jul	16-Aug	16-Aug	15-Sep	15-Sep	15-Oct	15-Oct	16-Nov	16-Nov	16-Dec	16-Dec	16-Jan	16-Jan	18-Feb	18-Feb	20-Mar
147	JKP	7101 4	14	25-Apr	25-Apr	26-May	26-May	25-Jun	25-Jun	25-Jul	25-Jul	25-Aug	25-Aug	24-Sep	24-Sep	24-Oct	24-Oct	24-Nov	24-Nov	26-Dec	26-Dec	27-Jan	27-Jan	25-Feb	25-Feb	27-Mar
148	JKP	7102 1	21	10-Apr	10-Apr	31-May	31-May	30-Jun	30-Jun	30-Jul	30-Jul	29-Aug	29-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
149	JKP	7102 2	22	11-Apr	11-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	11-Aug	12-Aug	9-Sep	9-Sep	8-Oct	8-Oct	7-Nov	7-Nov	8-Dec	9-Dec	8-Jan	8-Jan	3-Feb	3-Feb	3-Mar
150	JKP	7102 3	23	14-Apr	14-Apr	13-May	13-May	12-Jun	12-Jun	13-Jul	13-Jul	13-Aug	13-Aug	12-Sep	12-Sep	12-Oct	13-Oct	11-Nov	11-Nov	12-Dec	12-Dec	13-Jan	13-Jan	12-Feb	12-Feb	14-Mar
151	JKP	7102 4	24	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	26-Sep	26-Sep	27-Oct	27-Oct	26-Nov	26-Nov	28-Dec	28-Dec	29-Jan	29-Jan	26-Feb	27-Feb	28-Mar
152	JKP	710J J	JJ	21-Apr	21-Apr	21-May	21-May	20-Jun	22-Jun	20-Jul	20-Jul	19-Aug	19-Aug	19-Sep	19-Sep	20-Oct	20-Oct	19-Nov	19-Nov	21-Dec	21-Dec	21-Jan	21-Jan	22-Feb	22-Feb	24-Mar

153	MG N	7521 1	11	22-Apr	22-Apr	22-May	22-May	22-Jun	22-Jun	22-Jul	22-Jul	21-Aug	23-Aug	22-Sep	22-Sep	21-Oct	21-Oct	23-Nov	23-Nov	24-Dec	24-Dec	25-Jan	25-Jan	25-Feb	25-Feb	25-Mar
154	MG N	7521 2	12	20-Apr	20-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	20-Aug	21-Aug	19-Sep	19-Sep	19-Oct	20-Oct	19-Nov	19-Nov	22-Dec	22-Dec	22-Jan	22-Jan	22-Feb	22-Feb	22-Mar
155	MG N	7521 3	13	15-Apr	15-Apr	15-May	15-May	15-Jun	15-Jun	14-Jul	14-Jul	13-Aug	16-Aug	12-Sep	12-Sep	13-Oct	15-Oct	13-Nov	13-Nov	14-Dec	16-Dec	15-Jan	15-Jan	18-Feb	18-Feb	22-Mar
156	MG N	7521 4	14	17-Apr	17-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	17-Jul	17-Aug	18-Aug	16-Sep	16-Sep	16-Oct	16-Oct	17-Nov	17-Nov	18-Dec	18-Dec	19-Jan	19-Jan	19-Feb	19-Feb	22-Mar
157	MG N	7522 1	21	10-Apr	10-Apr	9-May	11-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	7-Aug	7-Sep	7-Sep	7-Oct	7-Oct	6-Nov	7-Nov	7-Dec	8-Dec	7-Jan	7-Jan	3-Feb	3-Feb	3-Mar
158	MG N	7522 2	22	13-Apr	13-Apr	12-May	12-May	11-Jun	11-Jun	11-Jul	11-Jul	10-Aug	10-Aug	10-Sep	10-Sep	10-Oct	10-Oct	10-Nov	10-Nov	11-Dec	12-Dec	12-Jan	12-Jan	12-Feb	12-Feb	16-Mar
159	MG N	7522 3	23	27-Apr	27-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	26-Nov	26-Dec	26-Dec	27-Jan	28-Jan	26-Feb	26-Feb	28-Mar
160	MG N	7522 4	24	9-Apr	9-Apr	31-May	31-May	30-Jun	30-Jun	30-Jul	30-Jul	29-Aug	29-Aug	29-Sep	29-Sep	28-Oct	28-Oct	27-Nov	28-Nov	29-Dec	29-Dec	30-Jan	30-Jan	27-Feb	27-Feb	30-Mar
161	PL M	7601 1	11	24-Apr	24-Apr	24-May	24-May	23-Jun	23-Jun	21-Jul	21-Jul	20-Aug	20-Aug	22-Sep	22-Sep	22-Oct	22-Oct	21-Nov	21-Nov	22-Dec	22-Dec	23-Jan	23-Jan	24-Feb	24-Feb	28-Mar
162	PL M	7601 2	12	27-Apr	27-Apr	26-May	26-May	25-Jun	25-Jun	25-Jul	25-Jul	25-Aug	25-Aug	24-Sep	24-Sep	24-Oct	24-Oct	24-Nov	24-Nov	26-Dec	26-Dec	25-Jan	25-Jan	25-Feb	25-Feb	28-Mar
163	PL M	7601 3	13	16-Apr	16-Apr	17-May	17-May	16-Jun	16-Jun	16-Jul	16-Jul	17-Aug	18-Aug	15-Sep	15-Sep	15-Oct	15-Oct	16-Nov	16-Nov	16-Dec	16-Dec	16-Jan	16-Jan	18-Feb	18-Feb	22-Mar
164	PL M	7601 4	14	18-Apr	18-Apr	19-May	19-May	18-Jun	18-Jun	18-Jul	18-Jul	18-Aug	18-Aug	17-Sep	17-Sep	17-Oct	17-Oct	18-Nov	18-Nov	18-Dec	18-Dec	19-Jan	19-Jan	21-Feb	21-Feb	22-Mar
165	PL M	7602 1	21	29-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	28-Aug	28-Aug	26-Sep	26-Sep	27-Oct	27-Oct	26-Nov	26-Nov	28-Dec	28-Dec	28-Jan	28-Jan	27-Feb	27-Feb	28-Mar
166	PL M	7602 2	22	9-Apr	9-Apr	30-May	30-May	30-Jun	30-Jun	30-Jul	30-Jul	29-Aug	29-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
167	PL M	7602 3	23	10-Apr	10-Apr	10-May	11-May	9-Jun	9-Jun	9-Jul	11-Jul	8-Aug	8-Aug	8-Sep	8-Sep	8-Oct	8-Oct	7-Nov	7-Nov	7-Dec	8-Dec	7-Jan	7-Jan	3-Feb	3-Feb	3-Mar
168	PL M	7602 4	24	14-Apr	14-Apr	12-May	12-May	11-Jun	11-Jun	11-Jul	11-Jul	11-Aug	12-Aug	11-Sep	11-Sep	12-Oct	13-Oct	11-Nov	11-Nov	12-Dec	12-Dec	13-Jan	13-Jan	12-Feb	12-Feb	16-Mar
169	PL M	760J J	JJ	21-Apr	21-Apr	21-May	21-May	20-Jun	20-Jun	18-Jul	18-Jul	18-Aug	18-Aug	18-Sep	18-Sep	19-Oct	19-Oct	19-Nov	19-Nov	19-Dec	19-Dec	20-Jan	20-Jan	23-Feb	23-Feb	28-Mar
170	TG N	7411 1	11	15-Apr	15-Apr	16-May	16-May	16-Jun	16-Jun	16-Jul	16-Jul	14-Aug	15-Aug	14-Sep	14-Sep	14-Oct	15-Oct	13-Nov	13-Nov	14-Dec	14-Dec	15-Jan	15-Jan	18-Feb	18-Feb	22-Mar
171	TG N	7411 2	12	17-Apr	17-Apr	18-May	18-May	17-Jun	17-Jun	18-Jul	18-Jul	17-Aug	18-Aug	16-Sep	16-Sep	16-Oct	16-Oct	17-Nov	17-Nov	17-Dec	17-Dec	18-Jan	18-Jan	21-Feb	21-Feb	22-Mar
172	TG N	7411 3	13	24-Apr	24-Apr	22-May	22-May	22-Jun	22-Jun	22-Jul	22-Jul	22-Aug	22-Aug	22-Sep	22-Sep	21-Oct	21-Oct	21-Nov	21-Nov	22-Dec	22-Dec	22-Jan	23-Jan	25-Feb	25-Feb	28-Mar
173	TG N	7411 4	14	27-Apr	27-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	24-Aug	25-Aug	24-Sep	24-Sep	23-Oct	23-Oct	23-Nov	23-Nov	24-Dec	24-Dec	25-Jan	25-Jan	26-Feb	26-Feb	28-Mar
174	TG N	7412 1	21	28-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	25-Nov	28-Dec	28-Dec	28-Jan	28-Jan	27-Feb	27-Feb	28-Mar
175	TG N	7412 2	22	9-Apr	9-Apr	31-May	30-May	30-Jun	30-Jun	30-Jul	30-Jul	29-Aug	29-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
176	TG N	7412 3	23	13-Apr	13-Apr	12-May	12-May	11-Jun	11-Jun	11-Jul	11-Jul	11-Aug	12-Aug	11-Sep	11-Sep	12-Oct	13-Oct	10-Nov	10-Nov	11-Dec	11-Dec	12-Jan	12-Jan	12-Feb	12-Feb	16-Mar
177	TG N	7412 4	24	10-Apr	10-Apr	10-May	11-May	9-Jun	10-Jun	9-Jul	9-Jul	8-Aug	8-Aug	7-Sep	7-Sep	7-Oct	7-Oct	6-Nov	6-Nov	7-Dec	8-Dec	7-Jan	7-Jan	3-Feb	3-Feb	3-Mar
178	TG N	741J J	JJ	21-Apr	21-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	20-Aug	20-Aug	19-Sep	19-Sep	19-Oct	20-Oct	19-Nov	19-Nov	19-Dec	19-Dec	20-Jan	20-Jan	23-Feb	23-Feb	28-Mar

179	UT N	7511 1	11	23-Apr	23-Apr	22-May	22-May	22-Jun	22-Jun	22-Jul	22-Jul	21-Aug	21-Aug	21-Sep	21-Sep	21-Oct	21-Oct	21-Nov	21-Nov	23-Dec	23-Dec	25-Jan	25-Jan	24-Feb	24-Feb	24-Mar
180	UT N	7511 2	12	21-Apr	21-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	19-Aug	19-Aug	18-Sep	18-Sep	19-Oct	19-Oct	19-Nov	20-Nov	21-Dec	21-Dec	22-Jan	22-Jan	22-Feb	22-Feb	22-Mar
181	UT N	7511 3	13	15-Apr	15-Apr	16-May	16-May	15-Jun	15-Jun	15-Jul	15-Jul	14-Aug	15-Aug	14-Sep	14-Sep	13-Oct	13-Oct	13-Nov	13-Nov	15-Dec	15-Dec	16-Jan	16-Jan	18-Feb	18-Feb	20-Mar
182	UT N	7511 4	14	17-Apr	17-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	17-Jul	17-Aug	18-Aug	16-Sep	16-Sep	16-Oct	16-Oct	17-Nov	18-Nov	17-Dec	17-Dec	18-Jan	18-Jan	20-Feb	20-Feb	22-Mar
183	UT N	7512 1	21	11-Apr	11-Apr	11-May	11-May	10-Jun	10-Jun	11-Jul	11-Jul	10-Aug	10-Aug	9-Sep	9-Sep	8-Oct	8-Oct	7-Nov	7-Nov	8-Dec	8-Dec	8-Jan	8-Jan	3-Feb	3-Feb	3-Mar
184	UT N	7512 2	22	13-Apr	13-Apr	12-May	12-May	11-Jun	11-Jun	13-Jul	13-Jul	13-Aug	13-Aug	12-Sep	12-Sep	10-Oct	10-Oct	10-Nov	10-Nov	11-Dec	11-Dec	12-Jan	12-Jan	12-Feb	12-Feb	12-Mar
185	UT N	7512 3	23	27-Apr	27-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	25-Nov	26-Dec	26-Dec	27-Jan	27-Jan	26-Feb	26-Feb	27-Mar
186	UT N	7512 4	24	10-Apr	10-Apr	31-May	31-May	30-Jun	30-Jun	30-Jul	30-Jul	29-Aug	29-Aug	28-Sep	28-Sep	28-Oct	29-Oct	27-Nov	27-Nov	29-Dec	29-Dec	30-Jan	30-Jan	28-Feb	28-Feb	30-Mar
187	VK P	7501 1	11	25-Apr	25-Apr	25-May	26-May	24-Jun	24-Jun	24-Jul	24-Jul	25-Aug	25-Aug	23-Sep	23-Sep	23-Oct	23-Oct	23-Nov	24-Nov	26-Dec	26-Dec	25-Jan	27-Jan	26-Feb	26-Feb	27-Mar
188	VK P	7501 2	12	22-Apr	22-Apr	22-May	22-May	22-Jun	22-Jun	21-Jul	22-Jul	20-Aug	22-Aug	21-Sep	21-Sep	21-Oct	21-Oct	21-Nov	23-Nov	23-Dec	23-Dec	23-Jan	23-Jan	24-Feb	25-Feb	26-Mar
189	VK P	7501 3	13	15-Apr	15-Apr	16-May	16-May	16-Jun	16-Jun	15-Jul	15-Jul	14-Aug	16-Aug	14-Sep	15-Sep	14-Oct	15-Oct	13-Nov	16-Nov	14-Dec	16-Dec	15-Jan	16-Jan	18-Feb	18-Feb	20-Mar
190	VK P	7501 4	14	18-Apr	18-Apr	18-May	18-May	17-Jun	17-Jun	17-Jul	17-Jul	16-Aug	18-Aug	16-Sep	17-Sep	16-Oct	17-Oct	17-Nov	17-Nov	17-Dec	17-Dec	18-Jan	19-Jan	20-Feb	20-Feb	22-Mar
191	VK P	7502 1	21	11-Apr	11-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	10-Aug	11-Aug	9-Sep	10-Sep	8-Oct	9-Oct	7-Nov	7-Nov	8-Dec	9-Dec	8-Jan	8-Jan	3-Feb	4-Feb	3-Mar
192	VK P	7502 2	22	13-Apr	13-Apr	13-May	13-May	12-Jun	12-Jun	13-Jul	13-Jul	13-Aug	13-Aug	12-Sep	12-Sep	12-Oct	13-Oct	10-Nov	11-Nov	11-Dec	11-Dec	12-Jan	12-Jan	12-Feb	12-Feb	12-Mar
193	VK P	7502 3	23	27-Apr	27-Apr	28-May	28-May	27-Jun	27-Jun	27-Jul	27-Jul	26-Aug	27-Aug	25-Sep	26-Sep	26-Oct	27-Oct	25-Nov	26-Nov	28-Dec	29-Dec	28-Jan	29-Jan	27-Feb	27-Feb	28-Mar
194	VK P	7502 4	24	10-Apr	10-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	30-Jul	28-Aug	29-Aug	28-Sep	29-Sep	28-Oct	29-Oct	27-Nov	28-Nov	29-Dec	30-Dec	30-Jan	31-Jan	28-Feb	28-Feb	30-Mar
195	VK P	750J J	JJ	20-Apr	20-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	19-Aug	20-Aug	18-Sep	18-Sep	19-Oct	19-Oct	19-Nov	20-Nov	21-Dec	22-Dec	21-Jan	21-Jan	22-Feb	22-Feb	24-Mar

Activity				FY-2019-20																									
S.N o.	Div. Na me	Porti on	Ne w Cyc le	Apr-19		May-19		Jun-19		Jul-19		Aug-19		Sep-19		Oct-19		Nov-19		Dec-19		Jan-20		Feb-20		Sch ul			
				Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al	Sched ule	Actu al		Sched ule	Actu al	
1	AL N	4101 1	11	23-Apr	23-Apr	23-May	23-May	22-Jun	22-Jun	23-Jul	23-Jul	22-Aug	22-Aug	21-Sep	21-Sep	22-Oct	22-Oct	21-Nov	21-Nov	21-Dec	20-Dec	20-Jan	20-Jan	18-Feb	18-Feb	20-Mar			
2	AL N	4101 2	12	25-Apr	25-Apr	25-May	25-May	24-Jun	24-Jun	26-Jul	26-Jul	26-Aug	26-Aug	25-Sep	25-Sep	25-Oct	25-Oct	23-Nov	23-Nov	24-Dec	24-Dec	24-Jan	24-Jan	22-Feb	22-Feb	21-Mar			
3	AL N	4101 3	13	27-Apr	27-Apr	27-May	27-May	26-Jun	26-Jun	27-Jul	27-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	25-Nov	26-Dec	26-Dec	27-Jan	27-Jan	25-Feb	25-Feb	21-Mar			
4	AL N	4101 4	14	29-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	29-Jul	29-Jul	29-Aug	29-Aug	28-Sep	28-Sep	29-Oct	29-Oct	28-Nov	28-Nov	28-Dec	28-Dec	29-Jan	29-Jan	27-Feb	27-Feb	21-Mar			
5	AL N	4102 1	21	10-Apr	10-Apr	9-May	9-May	7-Jun	7-Jun	6-Jul	6-Jul	6-Aug	11-Aug	5-Sep	5-Sep	5-Oct	5-Oct	4-Nov	4-Nov	4-Dec	4-Dec	4-Jan	4-Jan	3-Feb	3-Feb	29-Mar			
6	AL N	4102 2	22	20-Apr	22-Apr	20-May	20-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	17-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	16-Dec	16-Dec	15-Jan	15-Jan	14-Feb	14-Feb	11-Mar			
7	AL N	4102 3	23	13-Apr	13-Apr	11-May	11-May	10-Jun	10-Jun	11-Jul	11-Jul	10-Aug	11-Aug	9-Sep	9-Sep	9-Oct	9-Oct	8-Nov	8-Nov	9-Dec	9-Dec	8-Jan	8-Jan	6-Feb	6-Feb	11-Mar			
8	AL N	4102 4	24	18-Apr	18-Apr	17-May	17-May	15-Jun	15-Jun	17-Jul	17-Jul	16-Aug	16-Aug	14-Sep	14-Sep	15-Oct	15-Oct	13-Nov	13-Nov	13-Dec	13-Dec	13-Jan	13-Jan	12-Feb	12-Feb	11-Mar			
9	AL N	410J J	JJ	22-Apr	22-Apr	22-May	22-May	20-Jun	20-Jun	22-Jul	22-Jul	21-Aug	21-Aug	20-Sep	20-Sep	19-Oct	19-Oct	19-Nov	19-Nov	20-Dec	20-Dec	21-Jan	21-Jan	20-Feb	20-Feb	21-Mar			
10	KH P	4111 1	11	24-Apr	24-Apr	24-May	24-May	22-Jun	22-Jun	23-Jul	23-Jul	23-Aug	23-Aug	22-Sep	21-Sep	22-Oct	22-Oct	22-Nov	22-Nov	23-Dec	23-Dec	21-Jan	20-Jan	19-Feb	19-Feb	21-Mar			
11	KH P	4111 2	12	25-Apr	25-Apr	25-May	25-May	25-Jun	25-Jun	26-Jul	26-Jul	26-Aug	26-Aug	24-Sep	24-Sep	24-Oct	24-Oct	25-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	24-Feb	24-Feb	21-Mar			
12	KH P	4111 3	13	27-Apr	27-Apr	28-May	28-May	27-Jun	27-Jun	27-Jul	27-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	27-Nov	27-Nov	28-Dec	28-Dec	28-Jan	28-Jan	26-Feb	26-Feb	21-Mar			
13	KH P	4111 4	14	29-Apr	29-Apr	30-May	30-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	29-Sep	29-Sep	29-Oct	29-Oct	29-Nov	29-Nov	30-Dec	30-Dec	29-Jan	29-Jan	28-Feb	28-Feb	21-Mar			
14	KH P	4112 1	21	10-Apr	9-Apr	8-May	8-May	6-Jun	6-Jun	5-Jul	5-Jul	5-Aug	11-Aug	4-Sep	4-Sep	4-Oct	4-Oct	4-Nov	4-Nov	5-Dec	5-Dec	4-Jan	4-Jan	4-Feb	4-Feb	29-Mar			
15	KH P	4112 2	22	13-Apr	12-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	9-Aug	11-Aug	8-Sep	7-Sep	9-Oct	9-Oct	7-Nov	7-Nov	7-Dec	7-Dec	7-Jan	7-Jan	5-Feb	5-Feb	9-Mar			
16	KH P	4112 3	23	18-Apr	18-Apr	16-May	16-May	14-Jun	14-Jun	16-Jul	16-Jul	16-Aug	16-Aug	14-Sep	14-Sep	14-Oct	14-Oct	11-Nov	11-Nov	12-Dec	12-Dec	13-Jan	13-Jan	11-Feb	11-Feb	11-Mar			
17	KH P	4112 4	24	20-Apr	20-Apr	20-May	20-May	17-Jun	17-Jun	18-Jul	18-Jul	17-Aug	17-Aug	17-Sep	17-Sep	17-Oct	17-Oct	16-Nov	16-Nov	17-Dec	17-Dec	16-Jan	16-Jan	15-Feb	14-Feb	11-Mar			
18	KH P	411J J	JJ	22-Apr	22-Apr	22-May	22-May	20-Jun	20-Jun	21-Jul	21-Jul	20-Aug	20-Aug	19-Sep	19-Sep	19-Oct	19-Oct	20-Nov	20-Nov	19-Dec	19-Dec	22-Jan	22-Jan	21-Feb	21-Feb	21-Mar			
19	NF C	4421 1	11													13-Oct	14-Oct	11-Nov	11-Nov	11-Dec	11-Dec	11-Jan	10-Jan	11-Feb	12-Feb	11-Mar			
20	NF C	4421 2	12													15-Oct	16-Oct	15-Nov	15-Nov	17-Dec	17-Dec	16-Jan	16-Jan	15-Feb	14-Feb	11-Mar			

21	NF C	4421 3	13													24-Oct	25-Oct	23-Nov	23-Nov	23-Dec	25-Dec	24-Jan	24-Jan	22-Feb	22-Feb	21-Mar
22	NF C	4421 4	14													29-Oct	30-Oct	28-Nov	28-Nov	28-Dec	28-Dec	29-Jan	29-Jan	27-Feb	27-Feb	25-Mar
23	NF C	4422 1	21													26-Oct	26-Oct	26-Nov	26-Nov	26-Dec	27-Dec	27-Jan	28-Jan	25-Feb	25-Feb	21-Mar
24	NF C	4422 2	22													22-Oct	22-Oct	21-Nov	21-Nov	21-Dec	23-Dec	20-Jan	20-Jan	19-Feb	19-Feb	21-Mar
25	NF C	4422 3	23															4-Nov	5-Nov	5-Dec	5-Dec	4-Jan	4-Jan	31-Jan	31-Jan	25-Feb
26	NF C	4422 4	24															6-Nov	7-Nov	6-Dec	6-Dec	6-Jan	7-Jan	5-Feb	6-Feb	9-Mar
27	NF C	442J J	JJ													19-Oct	19-Oct	18-Nov	18-Nov	18-Dec	18-Dec	22-Jan	22-Jan	21-Feb	21-Feb	24-Mar
28	NH P	4301 1	11	25-Apr	25-Apr	25-May	25-May	24-Jun	24-Jun	24-Jul	24-Jul	23-Aug	23-Aug	22-Sep	21-Sep	22-Oct	22-Oct	21-Nov	21-Nov	21-Dec	21-Dec	20-Jan	20-Jan	18-Feb	18-Feb	21-Mar
29	NH P	4301 2	12	26-Apr	26-Apr	27-May	27-May	25-Jun	25-Jun	27-Jul	27-Jul	26-Aug	26-Aug	25-Sep	25-Sep	25-Oct	25-Oct	23-Nov	23-Nov	24-Dec	24-Dec	24-Jan	24-Jan	22-Feb	22-Feb	24-Mar
30	NH P	4301 3	13	29-Apr	29-Apr	29-May	29-May	27-Jun	27-Jun	28-Jul	28-Jul	28-Aug	28-Aug	27-Sep	27-Sep	27-Oct	26-Oct	26-Nov	26-Nov	26-Dec	26-Dec	27-Jan	27-Jan	25-Feb	25-Feb	26-Mar
31	NH P	4301 4	14	30-Apr	30-Apr	30-May	30-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	30-Sep	29-Sep	30-Oct	29-Oct	28-Nov	28-Nov	28-Dec	28-Dec	29-Jan	29-Jan	27-Feb	27-Feb	28-Mar
32	NH P	4302 1	21	10-Apr	10-Apr	9-May	9-May	7-Jun	7-Jun	6-Jul	6-Jul	5-Aug	11-Aug	4-Sep	4-Sep	4-Oct	4-Oct	4-Nov	4-Nov	4-Dec	4-Dec	3-Jan	3-Jan	1-Feb	1-Feb	2-Mar
33	NH P	4302 2	22	12-Apr	12-Apr	11-May	11-May	10-Jun	10-Jun	9-Jul	9-Jul	8-Aug	11-Aug	7-Sep	7-Sep	7-Oct	7-Oct	7-Nov	7-Nov	7-Dec	7-Dec	6-Jan	6-Jan	5-Feb	5-Feb	1-Mar
34	NH P	4302 3	23	18-Apr	18-Apr	17-May	17-May	15-Jun	15-Jun	16-Jul	16-Jul	14-Aug	14-Aug	13-Sep	13-Sep	14-Oct	14-Oct	13-Nov	13-Nov	13-Dec	13-Dec	13-Jan	13-Jan	12-Feb	12-Feb	14-Mar
35	NH P	4302 4	24	20-Apr	20-Apr	21-May	21-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	17-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	17-Dec	17-Dec	16-Jan	16-Jan	14-Feb	14-Feb	18-Mar
36	NH P	430J J	JJ	23-Apr	23-Apr	23-May	23-May	21-Jun	21-Jun	22-Jul	22-Jul	21-Aug	21-Aug	20-Sep	20-Sep	19-Oct	19-Oct	18-Nov	18-Nov	19-Dec	19-Dec	22-Jan	22-Jan	20-Feb	20-Feb	21-Mar
37	NZ D	4401 1	11	24-Apr	24-Apr	24-May	24-May	22-Jun	22-Jun	22-Jul	22-Jul	21-Aug	22-Aug	21-Sep	21-Sep	21-Oct	21-Oct	21-Nov	21-Nov	21-Dec	21-Dec	20-Jan	20-Jan	18-Feb	18-Feb	21-Mar
38	NZ D	4401 2	12	25-Apr	26-Apr	25-May	25-May	24-Jun	24-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	23-Sep	24-Oct	24-Oct	23-Nov	23-Nov	23-Dec	23-Dec	24-Jan	24-Jan	22-Feb	22-Feb	24-Mar
39	NZ D	4401 3	13	27-Apr	27-Apr	27-May	27-May	26-Jun	26-Jun	27-Jul	27-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	25-Nov	26-Dec	26-Dec	27-Jan	28-Jan	25-Feb	25-Feb	26-Mar
40	NZ D	4401 4	14	29-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	29-Jul	30-Jul	29-Aug	29-Aug	28-Sep	28-Sep	28-Oct	29-Oct	28-Nov	28-Nov	28-Dec	28-Dec	29-Jan	29-Jan	27-Feb	27-Feb	28-Mar
41	NZ D	4402 1	21	20-Apr	20-Apr	20-May	20-May	18-Jun	18-Jun	19-Jul	19-Jul	19-Aug	20-Aug	17-Sep	17-Sep	17-Oct	17-Oct	16-Nov	16-Nov	17-Dec	17-Dec	16-Jan	16-Jan	14-Feb	14-Feb	18-Mar
42	NZ D	4402 2	22	18-Apr	18-Apr	17-May	17-May	15-Jun	15-Jun	17-Jul	17-Jul	16-Aug	16-Aug	14-Sep	14-Sep	15-Oct	15-Oct	13-Nov	13-Nov	13-Dec	13-Dec	13-Jan	13-Jan	12-Feb	12-Feb	14-Mar
43	NZ D	4402 3	23	9-Apr	9-Apr	8-May	8-May	6-Jun	7-Jun	5-Jul	5-Jul	5-Aug	11-Aug	4-Sep	4-Sep	4-Oct	4-Oct	4-Nov	5-Nov	4-Dec	4-Dec	4-Jan	4-Jan	3-Feb	3-Feb	25-Mar
44	NZ D	4402 4	24	13-Apr	13-Apr	11-May	11-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	11-Aug	6-Sep	6-Sep	7-Oct	7-Oct	6-Nov	6-Nov	6-Dec	6-Dec	6-Jan	7-Jan	5-Feb	5-Feb	1-Mar
45	NZ D	440J J	JJ	22-Apr	23-Apr	22-May	22-May	20-Jun	20-Jun	20-Jul	20-Jul	20-Aug	20-Aug	19-Sep	19-Sep	19-Oct	19-Oct	19-Nov	19-Nov	19-Dec	19-Dec	22-Jan	22-Jan	21-Feb	21-Feb	21-Mar
46	SV R	4411 1	11	23-Apr	24-Apr	24-May	24-May	22-Jun	22-Jun	23-Jul	23-Jul	23-Aug	23-Aug	22-Sep	21-Sep	26-Oct	26-Oct	26-Nov	26-Nov	26-Dec	26-Dec	27-Jan	28-Jan	25-Feb	25-Feb	21-Mar

47	SV R	4411 2	12	25-Apr	27-Apr	25-May	25-May	25-Jun	25-Jun	25-Jul	25-Jul	26-Aug	26-Aug	24-Sep	25-Sep	12-Oct	12-Oct	7-Nov	7-Nov	7-Dec	7-Dec	7-Jan	8-Jan	6-Feb	6-Feb	17-Mar
48	SV R	4411 3	13	27-Apr	28-Apr	27-May	28-May	27-Jun	27-Jun	27-Jul	28-Jul	27-Aug	27-Aug	26-Sep	26-Sep	17-Oct	17-Oct	14-Nov	14-Nov	14-Dec	14-Dec	14-Jan	14-Jan	13-Feb	13-Feb	18-Mar
49	SV R	4411 4	14	29-Apr	29-Apr	29-May	29-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	28-Dec	28-Dec	29-Jan	29-Jan	27-Feb	27-Feb	29-Mar
50	SV R	4412 1	21	20-Apr	21-Apr	20-May	20-May	17-Jun	17-Jun	17-Jul	18-Jul	17-Aug	19-Aug	17-Sep	18-Sep	15-Oct	15-Oct	11-Nov	11-Nov	12-Dec	12-Dec	13-Jan	13-Jan	11-Feb	12-Feb	14-Mar
51	SV R	4412 2	22	18-Apr	19-Apr	17-May	17-May	14-Jun	14-Jun	16-Jul	16-Jul	16-Aug	16-Aug	14-Sep	14-Sep	22-Oct	22-Oct	21-Nov	21-Nov	21-Dec	21-Dec	21-Jan	20-Jan	18-Feb	19-Feb	21-Mar
52	SV R	4412 3	23	10-Apr	11-Apr	9-May	9-May	7-Jun	8-Jun	6-Jul	6-Jul	6-Aug	11-Aug	5-Sep	5-Sep	10-Oct	11-Oct	4-Nov	4-Nov	4-Dec	4-Dec	3-Jan	4-Jan	3-Feb	3-Feb	2-Mar
53	SV R	4412 4	24	13-Apr	13-Apr	11-May	11-May	10-Jun	11-Jun	10-Jul	10-Jul	9-Aug	11-Aug	8-Sep	7-Sep	24-Oct	24-Oct	23-Nov	23-Nov	23-Dec	23-Dec	24-Jan	25-Jan	22-Feb	22-Feb	24-Mar
54	SV R	441J J	JJ	22-Apr	22-Apr	22-May	22-May	20-Jun	20-Jun	21-Jul	21-Jul	20-Aug	21-Aug	19-Sep	19-Sep	19-Oct	19-Oct	18-Nov	18-Nov	18-Dec	18-Dec	22-Jan	22-Jan	21-Feb	21-Feb	23-Mar
55	HK S	5511 1	11	30-Apr	30-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	29-Jul	29-Aug	29-Aug	28-Sep	28-Sep	28-Oct	29-Oct	29-Nov	29-Nov	30-Dec	30-Dec	29-Jan	29-Jan	27-Feb	27-Feb	28-Mar
56	HK S	5511 2	12	24-Apr	24-Apr	24-May	24-May	21-Jun	21-Jun	22-Jul	22-Jul	21-Aug	21-Aug	20-Sep	20-Sep	21-Oct	21-Oct	20-Nov	20-Nov	21-Dec	21-Dec	20-Jan	20-Jan	18-Feb	18-Feb	22-Mar
57	HK S	5511 3	13	25-Apr	25-Apr	25-May	25-May	25-Jun	25-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	23-Sep	23-Oct	23-Oct	22-Nov	22-Nov	23-Dec	23-Dec	23-Jan	23-Jan	22-Feb	22-Feb	24-Mar
58	HK S	5511 4	14	27-Apr	27-Apr	28-May	28-May	27-Jun	27-Jun	27-Jul	27-Jul	27-Aug	27-Aug	25-Sep	25-Sep	26-Oct	25-Oct	26-Nov	26-Nov	27-Dec	27-Dec	25-Jan	25-Jan	24-Feb	24-Feb	26-Mar
59	HK S	5512 1	21	10-Apr	10-Apr	9-May	9-May	7-Jun	7-Jun	6-Jul	6-Jul	6-Aug	11-Aug	5-Sep	5-Sep	5-Oct	5-Oct	5-Nov	5-Nov	5-Dec	5-Dec	4-Jan	4-Jan	3-Feb	3-Feb	2-Mar
60	HK S	5512 2	22	12-Apr	12-Apr	11-May	11-May	10-Jun	10-Jun	9-Jul	9-Jul	9-Aug	11-Aug	8-Sep	7-Sep	9-Oct	9-Oct	8-Nov	8-Nov	9-Dec	9-Dec	8-Jan	8-Jan	6-Feb	6-Feb	17-Mar
61	HK S	5512 3	23	18-Apr	18-Apr	17-May	17-May	15-Jun	15-Jun	16-Jul	16-Jul	14-Aug	14-Aug	14-Sep	14-Sep	14-Oct	14-Oct	13-Nov	13-Nov	13-Dec	13-Dec	13-Jan	13-Jan	12-Feb	12-Feb	18-Mar
62	HK S	5512 4	24	22-Apr	22-Apr	21-May	21-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	17-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	16-Dec	16-Dec	15-Jan	15-Jan	13-Feb	14-Feb	18-Mar
63	HK S	551J J	JJ	23-Apr	23-Apr	22-May	22-May	19-Jun	19-Jun	19-Jul	19-Jul	17-Aug	17-Aug	17-Sep	17-Sep	17-Oct	17-Oct	16-Nov	16-Nov	18-Dec	18-Dec	21-Jan	21-Jan	20-Feb	20-Feb	23-Mar
64	RK P	5501 1	11	30-Apr	30-Apr	30-May	30-May	28-Jun	28-Jun	29-Jul	29-Jul	29-Aug	29-Aug	28-Sep	28-Sep	29-Oct	29-Oct	29-Nov	29-Nov	30-Dec	30-Dec	29-Jan	29-Jan	28-Feb	28-Feb	29-Mar
65	RK P	5501 2	12	24-Apr	24-Apr	24-May	24-May	22-Jun	22-Jun	23-Jul	23-Jul	22-Aug	22-Aug	21-Sep	21-Sep	21-Oct	21-Oct	22-Nov	22-Nov	21-Dec	21-Dec	20-Jan	20-Jan	18-Feb	18-Feb	20-Mar
66	RK P	5501 3	13	25-Apr	25-Apr	25-May	25-May	24-Jun	24-Jun	25-Jul	25-Jul	26-Aug	26-Aug	25-Sep	25-Sep	25-Oct	25-Oct	25-Nov	25-Nov	24-Dec	24-Dec	25-Jan	25-Jan	24-Feb	24-Feb	26-Mar
67	RK P	5501 4	14	27-Apr	27-Apr	28-May	28-May	26-Jun	26-Jun	27-Jul	27-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	25-Oct	27-Nov	27-Nov	27-Dec	27-Dec	27-Jan	27-Jan	26-Feb	26-Feb	28-Mar
68	RK P	5502 1	21	9-Apr	9-Apr	8-May	8-May	6-Jun	7-Jun	5-Jul	5-Jul	5-Aug	11-Aug	4-Sep	4-Sep	4-Oct	4-Oct	4-Nov	5-Nov	3-Dec	4-Dec	2-Jan	3-Jan	1-Feb	1-Feb	2-Mar
69	RK P	5502 2	22	11-Apr	12-Apr	10-May	10-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	11-Aug	6-Sep	6-Sep	7-Oct	7-Oct	6-Nov	6-Nov	6-Dec	6-Dec	6-Jan	6-Jan	5-Feb	5-Feb	17-Mar
70	RK P	5502 3	23	18-Apr	18-Apr	17-May	17-May	14-Jun	14-Jun	15-Jul	15-Jul	14-Aug	14-Aug	12-Sep	12-Sep	12-Oct	14-Oct	11-Nov	11-Nov	11-Dec	11-Dec	11-Jan	10-Jan	10-Feb	10-Feb	14-Mar
71	RK P	5502 4	24	20-Apr	20-Apr	20-May	20-May	17-Jun	17-Jun	18-Jul	18-Jul	17-Aug	17-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	16-Dec	16-Dec	15-Jan	15-Jan	14-Feb	14-Feb	18-Mar
72	RK P	550J J	JJ	22-Apr	22-Apr	22-May	22-May	20-Jun	20-Jun	21-Jul	21-Jul	20-Aug	20-Aug	19-Sep	19-Sep	19-Oct	19-Oct	20-Nov	20-Nov	19-Dec	19-Dec	23-Jan	23-Jan	21-Feb	21-Feb	24-Mar

73	SK T	5201 1	11	25-Apr	26-Apr	25-May	25-May	25-Jun	25-Jun	25-Jul	26-Jul	26-Aug	26-Aug	24-Sep	25-Sep	24-Oct	24-Oct	23-Nov	23-Nov	24-Dec	25-Dec	24-Jan	24-Jan	22-Feb	22-Feb	21-Mar
74	SK T	5201 2	12	27-Apr	29-Apr	28-May	29-May	27-Jun	27-Jun	28-Jul	28-Jul	28-Aug	28-Aug	27-Sep	27-Sep	27-Oct	28-Oct	26-Nov	27-Nov	27-Dec	27-Dec	28-Jan	28-Jan	26-Feb	26-Feb	27-Mar
75	SK T	5201 3	13	29-Apr	30-Apr	30-May	30-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	30-Sep	29-Sep	30-Oct	30-Oct	29-Nov	29-Nov	30-Dec	30-Dec	29-Jan	29-Jan	28-Feb	28-Feb	29-Mar
76	SK T	5202 1	21	10-Apr	10-Apr	9-May	9-May	7-Jun	8-Jun	6-Jul	6-Jul	6-Aug	11-Aug	5-Sep	5-Sep	5-Oct	5-Oct	5-Nov	5-Nov	5-Dec	5-Dec	4-Jan	4-Jan	31-Jan	31-Jan	29-Feb
77	SK T	5202 2	22	18-Apr	18-Apr	17-May	18-May	15-Jun	17-Jun	17-Jul	17-Jul	16-Aug	16-Aug	14-Sep	14-Sep	15-Oct	15-Oct	13-Nov	14-Nov	14-Dec	14-Dec	14-Jan	14-Jan	13-Feb	14-Feb	15-Mar
78	SK T	5202 3	23	20-Apr	20-Apr	20-May	20-May	18-Jun	18-Jun	19-Jul	19-Jul	19-Aug	20-Aug	17-Sep	18-Sep	17-Oct	17-Oct	16-Nov	16-Nov	17-Dec	17-Dec	16-Jan	17-Jan	15-Feb	15-Feb	16-Mar
79	SK T	5202 4	24	13-Apr	13-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	9-Aug	11-Aug	8-Sep	7-Sep	9-Oct	10-Oct	8-Nov	8-Nov	9-Dec	9-Dec	8-Jan	8-Jan	7-Feb	7-Feb	11-Mar
80	SK T	5202 5	25	23-Apr	24-Apr	23-May	24-May	22-Jun	22-Jun	23-Jul	23-Jul	23-Aug	23-Aug	22-Sep	22-Sep	22-Oct	22-Oct	21-Nov	22-Nov	21-Dec	21-Dec	21-Jan	21-Jan	19-Feb	19-Feb	21-Mar
81	SK T	520J J	JJ	22-Apr	22-Apr	21-May	21-May	20-Jun	20-Jun	21-Jul	21-Jul	20-Aug	20-Aug	19-Sep	19-Sep	19-Oct	19-Oct	19-Nov	20-Nov	19-Dec	19-Dec	22-Jan	23-Jan	20-Feb	20-Feb	23-Mar
82	VKJ	5211 1	11	25-Apr	26-Apr	25-May	25-May	24-Jun	24-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	23-Sep	23-Oct	23-Oct	23-Nov	23-Nov	23-Dec	23-Dec	22-Jan	22-Jan	21-Feb	21-Feb	24-Mar
83	VKJ	5211 2	12	27-Apr	27-Apr	27-May	27-May	26-Jun	26-Jun	27-Jul	27-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	26-Nov	26-Nov	26-Dec	26-Dec	25-Jan	25-Jan	25-Feb	26-Feb	26-Mar
84	VKJ	5211 3	13	29-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	29-Jul	29-Jul	29-Aug	29-Aug	28-Sep	28-Sep	28-Oct	28-Oct	28-Nov	28-Nov	28-Dec	28-Dec	28-Jan	28-Jan	27-Feb	28-Feb	28-Mar
85	VKJ	5212 1	21	12-Apr	12-Apr	10-May	10-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	11-Aug	6-Sep	6-Sep	7-Oct	7-Oct	6-Nov	6-Nov	6-Dec	6-Dec	6-Jan	6-Jan	4-Feb	4-Feb	9-Mar
86	VKJ	5212 2	22	18-Apr	18-Apr	16-May	17-May	14-Jun	14-Jun	16-Jul	16-Jul	14-Aug	14-Aug	13-Sep	13-Sep	12-Oct	12-Oct	11-Nov	11-Nov	11-Dec	11-Dec	11-Jan	10-Jan	10-Feb	10-Feb	11-Mar
87	VKJ	5212 3	23	20-Apr	20-Apr	20-May	20-May	17-Jun	18-Jun	18-Jul	18-Jul	17-Aug	17-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	14-Dec	14-Dec	14-Jan	14-Jan	13-Feb	13-Feb	16-Mar
88	VKJ	5212 4	24	8-Apr	8-Mar	7-May	7-May	4-Jun	6-Jun	4-Jul	4-Jul	3-Aug	11-Aug	3-Sep	4-Sep	3-Oct	4-Oct	2-Nov	4-Nov	2-Dec	3-Dec	2-Jan	2-Jan	31-Jan	31-Jan	29-Feb
89	VKJ	5212 5	25	24-Apr	24-Apr	24-May	25-May	21-Jun	21-Jun	22-Jul	22-Jul	21-Aug	22-Aug	20-Sep	20-Sep	21-Oct	21-Oct	20-Nov	20-Nov	20-Dec	20-Dec	18-Jan	18-Jan	17-Feb	17-Feb	20-Mar
90	VKJ	521J J	JJ	22-Apr	22-Apr	22-May	22-May	19-Jun	20-Jun	20-Jul	20-Jul	19-Aug	20-Aug	18-Sep	18-Sep	18-Oct	18-Oct	18-Nov	18-Nov	18-Dec	18-Dec	20-Jan	20-Jan	19-Feb	19-Feb	22-Mar
91	JFP	6211 1	11	24-Apr	24-Apr	23-May	23-May	21-Jun	21-Jun	22-Jul	22-Jul	21-Aug	21-Aug	20-Sep	20-Sep	21-Oct	21-Oct	20-Nov	20-Nov	20-Dec	20-Dec	20-Jan	20-Jan	18-Feb	18-Feb	21-Mar
92	JFP	6211 2	12	26-Apr	26-Apr	25-May	25-May	24-Jun	24-Jun	24-Jul	24-Jul	23-Aug	23-Aug	23-Sep	23-Sep	23-Oct	23-Oct	22-Nov	22-Nov	23-Dec	23-Dec	23-Jan	23-Jan	22-Feb	22-Feb	24-Mar
93	JFP	6211 3	13	27-Apr	27-Apr	28-May	28-May	27-Jun	27-Jun	27-Jul	27-Jul	26-Aug	26-Aug	25-Sep	25-Sep	25-Oct	25-Oct	25-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	24-Feb	24-Feb	26-Mar
94	JFP	6211 4	14	30-Apr	30-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	29-Jul	28-Aug	28-Aug	28-Sep	28-Sep	28-Oct	28-Oct	27-Nov	27-Nov	28-Dec	28-Dec	28-Jan	28-Jan	26-Feb	26-Feb	28-Mar
95	JFP	6211 5	15	22-Apr	22-Apr	21-May	21-May	19-Jun	19-Jun	19-Jul	19-Jul	19-Aug	19-Aug	18-Sep	18-Sep	18-Oct	18-Oct	18-Nov	18-Nov	18-Dec	18-Dec	17-Jan	17-Jan	15-Feb	15-Feb	19-Mar
96	JFP	6212 1	21	10-Apr	10-Apr	9-May	9-May	7-Jun	7-Jun	6-Jul	6-Jul	6-Aug	11-Aug	5-Sep	5-Sep	5-Oct	5-Oct	4-Nov	4-Nov	3-Dec	3-Dec	2-Jan	2-Jan	1-Feb	1-Feb	2-Mar
97	JFP	6212 2	22	12-Apr	12-Apr	11-May	11-May	10-Jun	10-Jun	9-Jul	9-Jul	9-Aug	11-Aug	8-Sep	7-Sep	9-Oct	9-Oct	8-Nov	8-Nov	9-Dec	9-Dec	8-Jan	8-Jan	6-Feb	6-Feb	11-Mar
98	JFP	6212 3	23	20-Apr	20-Apr	20-May	20-May	17-Jun	17-Jun	17-Jul	17-Jul	16-Aug	16-Aug	14-Sep	14-Sep	14-Oct	14-Oct	13-Nov	13-Nov	14-Dec	13-Dec	14-Jan	14-Jan	13-Feb	13-Feb	16-Mar

99	MD K	6311 1	11	24-Apr	24-Apr	24-May	24-May	24-Jun	24-Jun	24-Jul	24-Jul	23-Aug	23-Aug	22-Sep	21-Sep	22-Oct	22-Oct	22-Nov	22-Nov	23-Dec	23-Dec	21-Jan	20-Jan	19-Feb	19-Feb	20-Mar
100	MD K	6311 2	12	26-Apr	26-Apr	27-May	27-May	26-Jun	26-Jun	27-Jul	27-Jul	26-Aug	26-Aug	25-Sep	25-Sep	25-Oct	25-Oct	25-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	24-Feb	24-Feb	25-Mar
101	MD K	6311 3	13	27-Apr	27-Apr	29-May	29-May	28-Jun	28-Jun	28-Jul	28-Jul	28-Aug	28-Aug	27-Sep	27-Sep	27-Oct	26-Oct	27-Nov	27-Nov	28-Dec	28-Dec	28-Jan	28-Jan	26-Feb	26-Feb	27-Mar
102	MD K	6311 4	14	30-Apr	30-Apr	30-May	30-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	30-Sep	29-Sep	30-Oct	29-Oct	29-Nov	29-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	29-Mar
103	MD K	6311 5	15	20-Apr	20-Apr	20-May	20-May	17-Jun	17-Jun	17-Jul	17-Jul	16-Aug	16-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	16-Dec	16-Dec	15-Jan	15-Jan	13-Feb	13-Feb	14-Mar
104	MD K	6312 1	21	9-Apr	9-Apr	8-May	8-May	6-Jun	6-Jun	5-Jul	5-Jul	5-Aug	11-Aug	4-Sep	4-Sep	4-Oct	4-Oct	4-Nov	4-Nov	4-Dec	4-Dec	3-Jan	3-Jan	31-Jan	31-Jan	29-Feb
105	MD K	6312 2	22	11-Apr	12-Apr	10-May	10-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	11-Aug	6-Sep	6-Sep	7-Oct	7-Oct	6-Nov	6-Nov	6-Dec	6-Dec	6-Jan	6-Jan	4-Feb	4-Feb	17-Mar
106	MD K	6312 3	23	18-Apr	18-Apr	17-May	17-May	14-Jun	14-Jun	16-Jul	16-Jul	14-Aug	14-Aug	14-Sep	14-Sep	14-Oct	14-Oct	13-Nov	13-Nov	13-Dec	13-Dec	13-Jan	13-Jan	11-Feb	11-Feb	11-Mar
107	MD K	631J J	JJ	22-Apr	22-Apr	22-May	22-May	19-Jun	19-Jun	21-Jul	21-Jul	20-Aug	20-Aug	19-Sep	19-Sep	19-Oct	19-Oct	20-Nov	20-Nov	20-Dec	20-Dec	23-Jan	23-Jan	21-Feb	21-Feb	24-Mar
108	NG L	6301 1	11	24-Apr	24-Apr	24-May	24-May	22-Jun	22-Jun	23-Jul	23-Jul	23-Aug	23-Aug	22-Sep	21-Sep	23-Oct	23-Oct	22-Nov	22-Nov	23-Dec	23-Dec	22-Jan	22-Jan	20-Feb	20-Feb	27-Mar
109	NG L	6301 2	12	26-Apr	26-Apr	27-May	27-May	25-Jun	25-Jun	25-Jul	25-Jul	25-Aug	26-Aug	24-Sep	24-Sep	25-Oct	25-Oct	25-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	22-Feb	22-Feb	24-Mar
110	NG L	6301 3	13	27-Apr	28-Apr	28-May	28-May	27-Jun	27-Jun	28-Jul	28-Jul	28-Aug	28-Aug	27-Sep	27-Sep	28-Oct	28-Oct	27-Nov	27-Nov	28-Dec	28-Dec	28-Jan	28-Jan	26-Feb	26-Feb	27-Mar
111	NG L	6301 4	14	29-Apr	30-Apr	30-May	30-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	30-Sep	29-Sep	30-Oct	30-Oct	29-Nov	29-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	29-Mar
112	NG L	6301 5	15	20-Apr	20-Apr	20-May	20-May	19-Jun	19-Jun	19-Jul	19-Jul	19-Aug	19-Aug	18-Sep	18-Sep	18-Oct	18-Oct	18-Nov	18-Nov	18-Dec	18-Dec	17-Jan	17-Jan	15-Feb	15-Feb	19-Mar
113	NG L	6302 1	21	8-Apr	8-Mar	8-May	8-May	7-Jun	7-Jun	6-Jul	6-Jul	6-Aug	11-Aug	5-Sep	5-Sep	5-Oct	5-Oct	5-Nov	5-Nov	5-Dec	5-Dec	4-Jan	4-Jan	3-Feb	4-Feb	29-Mar
114	NG L	6302 2	22	12-Apr	12-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	9-Aug	11-Aug	8-Sep	7-Sep	9-Oct	9-Oct	8-Nov	8-Nov	9-Dec	9-Dec	8-Jan	8-Jan	7-Feb	7-Feb	17-Mar
115	NG L	6302 3	23	18-Apr	18-Apr	16-May	16-May	15-Jun	15-Jun	16-Jul	16-Jul	16-Aug	16-Aug	14-Sep	14-Sep	15-Oct	15-Oct	13-Nov	13-Nov	14-Dec	13-Dec	14-Jan	14-Jan	13-Feb	13-Feb	17-Mar
116	NG L	630J J	JJ	22-Apr	22-Apr	22-May	22-May	20-Jun	20-Jun	20-Jul	20-Jul	20-Aug	20-Aug	19-Sep	19-Sep	21-Oct	21-Oct	20-Nov	20-Nov	20-Dec	20-Dec	23-Jan	23-Jan	21-Feb	21-Feb	27-Mar
117	NJF	6201 1	11	24-Apr	24-Apr	24-May	24-May	22-Jun	22-Jun	23-Jul	23-Jul	22-Aug	22-Aug	21-Sep	21-Sep	21-Oct	21-Oct	20-Nov	20-Nov	20-Dec	20-Dec	18-Jan	18-Jan	17-Feb	17-Feb	27-Mar
118	NJF	6201 2	12	25-Apr	25-Apr	25-May	25-May	25-Jun	25-Jun	26-Jul	26-Jul	26-Aug	26-Aug	24-Sep	24-Sep	24-Oct	24-Oct	23-Nov	23-Nov	24-Dec	24-Dec	23-Jan	23-Jan	21-Feb	21-Feb	27-Mar
119	NJF	6201 3	13	27-Apr	27-Apr	27-May	27-May	27-Jun	27-Jun	28-Jul	28-Jul	28-Aug	28-Aug	27-Sep	27-Sep	27-Oct	26-Oct	25-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	24-Feb	24-Feb	27-Mar
120	NJF	6201 4	14	29-Apr	29-Apr	29-May	29-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	30-Sep	29-Sep	30-Oct	29-Oct	28-Nov	28-Nov	28-Dec	28-Dec	28-Jan	28-Jan	27-Feb	27-Feb	29-Mar
121	NJF	6201 5	15	9-Apr	9-Apr	8-May	8-May	6-Jun	6-Jun	5-Jul	5-Jul	5-Aug	11-Aug	4-Sep	4-Sep	4-Oct	4-Oct	4-Nov	4-Nov	4-Dec	4-Dec	4-Jan	4-Jan	4-Feb	4-Feb	29-Mar
122	NJF	6202 1	21	11-Apr	11-Apr	10-May	10-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	11-Aug	6-Sep	6-Sep	7-Oct	7-Oct	7-Nov	7-Nov	9-Dec	9-Dec	8-Jan	8-Jan	7-Feb	7-Feb	17-Mar
123	NJF	6202 2	22	18-Apr	18-Apr	16-May	16-May	14-Jun	14-Jun	15-Jul	15-Jul	14-Aug	14-Aug	12-Sep	12-Sep	12-Oct	12-Oct	11-Nov	11-Nov	12-Dec	12-Dec	13-Jan	13-Jan	11-Feb	11-Feb	17-Mar
124	NJF	6202 3	23	22-Apr	22-Apr	21-May	21-May	18-Jun	18-Jun	19-Jul	19-Jul	17-Aug	17-Aug	16-Sep	16-Sep	17-Oct	17-Oct	15-Nov	15-Nov	17-Dec	17-Dec	16-Jan	16-Jan	14-Feb	14-Feb	17-Mar

125	NJF	620J J	JJ	23-Apr	23-Apr	22-May	22-May	20-Jun	20-Jun	20-Jul	20-Jul	19-Aug	19-Aug	18-Sep	19-Sep	18-Oct	18-Oct	18-Nov	18-Nov	18-Dec	18-Dec	20-Jan	20-Jan	19-Feb	19-Feb	20-Mar
126	PJB	6401 1	11	24-Apr	25-Apr	24-May	24-May	22-Jun	22-Jun	23-Jul	23-Jul	22-Aug	22-Aug	21-Sep	21-Sep	21-Oct	21-Oct	21-Nov	21-Nov	21-Dec	21-Dec	20-Jan	20-Jan	18-Feb	18-Feb	20-Mar
127	PJB	6401 2	12	26-Apr	26-Apr	27-May	27-May	25-Jun	25-Jun	26-Jul	26-Jul	26-Aug	26-Aug	25-Sep	25-Sep	25-Oct	25-Oct	23-Nov	25-Nov	24-Dec	24-Dec	24-Jan	24-Jan	22-Feb	22-Feb	20-Mar
128	PJB	6401 3	13	27-Apr	27-Apr	28-May	28-May	27-Jun	27-Jun	27-Jul	27-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	25-Nov	27-Dec	27-Dec	28-Jan	28-Jan	26-Feb	26-Feb	20-Mar
129	PJB	6401 4	14	29-Apr	29-Apr	30-May	30-May	29-Jun	29-Jun	29-Jul	29-Jul	29-Aug	29-Aug	28-Sep	28-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	20-Mar
130	PJB	6402 1	21	10-Apr	10-Apr	9-May	9-May	7-Jun	7-Jun	6-Jul	6-Jul	6-Aug	11-Aug	5-Sep	5-Sep	5-Oct	5-Oct	4-Nov	4-Nov	4-Dec	4-Dec	3-Jan	3-Jan	1-Feb	1-Feb	2-Mar
131	PJB	6402 2	22	12-Apr	12-Apr	11-May	11-May	10-Jun	10-Jun	9-Jul	9-Jul	8-Aug	11-Aug	7-Sep	7-Sep	7-Oct	7-Oct	7-Nov	7-Nov	7-Dec	7-Dec	7-Jan	7-Jan	5-Feb	5-Feb	1-Mar
132	PJB	6402 3	23	20-Apr	20-Apr	21-May	21-May	18-Jun	18-Jun	18-Jul	18-Jul	17-Aug	17-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	16-Dec	16-Dec	15-Jan	15-Jan	14-Feb	14-Feb	11-Mar
133	PJB	6402 4	24	18-Apr	18-Apr	17-May	17-May	15-Jun	15-Jun	16-Jul	16-Jul	14-Aug	14-Aug	14-Sep	14-Sep	14-Oct	14-Oct	13-Nov	13-Nov	13-Dec	13-Dec	13-Jan	13-Jan	12-Feb	12-Feb	11-Mar
134	PJB	640J J	JJ	22-Apr	22-Apr	23-May	23-May	20-Jun	20-Jun	20-Jul	20-Jul	19-Aug	19-Aug	18-Sep	18-Sep	18-Oct	18-Oct	19-Nov	19-Nov	19-Dec	19-Dec	22-Jan	22-Jan	20-Feb	20-Feb	20-Mar
135	DW K	7611 1	11	26-Apr	28-Apr	28-May	29-May	26-Jun	26-Jun	27-Jul	27-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	25-Nov	25-Nov	27-Dec	27-Dec	27-Jan	27-Jan	25-Feb	25-Feb	20-Mar
136	DW K	7611 2	12	29-Apr	30-Apr	30-May	31-May	28-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	29-Sep	29-Sep	29-Oct	29-Oct	28-Nov	28-Nov	30-Dec	30-Dec	29-Jan	29-Jan	28-Feb	28-Feb	20-Mar
137	DW K	7611 3	13	23-Apr	23-Apr	23-May	23-May	21-Jun	21-Jun	22-Jul	22-Jul	21-Aug	21-Aug	20-Sep	20-Sep	21-Oct	21-Oct	20-Nov	20-Nov	21-Dec	21-Dec	20-Jan	20-Jan	19-Feb	19-Feb	20-Mar
138	DW K	7611 4	14	25-Apr	25-Apr	25-May	25-May	24-Jun	24-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	23-Sep	24-Oct	24-Oct	23-Nov	23-Nov	24-Dec	24-Dec	23-Jan	23-Jan	22-Feb	22-Feb	20-Mar
139	DW K	7612 1	21	8-Apr	8-Mar	7-May	7-May	4-Jun	4-Jun	4-Jul	4-Jul	3-Aug	11-Aug	3-Sep	3-Sep	3-Oct	3-Oct	2-Nov	2-Nov	2-Dec	2-Dec	2-Jan	2-Jan	31-Jan	31-Jan	29-Feb
140	DW K	7612 2	22	11-Apr	11-Apr	10-May	10-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	11-Aug	6-Sep	6-Sep	7-Oct	7-Oct	7-Nov	7-Nov	7-Dec	7-Dec	7-Jan	7-Jan	5-Feb	5-Feb	1-Mar
141	DW K	7612 3	23	16-Apr	17-Apr	16-May	16-May	14-Jun	14-Jun	15-Jul	15-Jul	14-Aug	14-Aug	12-Sep	12-Sep	12-Oct	12-Oct	11-Nov	13-Nov	12-Dec	12-Dec	13-Jan	13-Jan	11-Feb	11-Feb	11-Mar
142	DW K	7612 4	24	20-Apr	20-Apr	20-May	20-May	17-Jun	17-Jun	18-Jul	18-Jul	17-Aug	17-Aug	16-Sep	16-Sep	17-Oct	17-Oct	15-Nov	16-Nov	17-Dec	17-Dec	16-Jan	16-Jan	14-Feb	14-Feb	11-Mar
143	DW K	761J J	JJ	20-Apr	20-Apr	20-May	20-May	19-Jun	19-Jun	19-Jul	19-Jul	19-Aug	19-Aug	18-Sep	18-Sep	18-Oct	18-Oct	18-Nov	18-Nov	18-Dec	18-Dec	21-Jan	21-Jan	20-Feb	20-Feb	20-Mar
144	JKP	7101 1	11	26-Apr	26-Apr	27-May	27-May	25-Jun	25-Jun	25-Jul	25-Jul	26-Aug	26-Aug	24-Sep	24-Sep	24-Oct	24-Oct	23-Nov	23-Nov	24-Dec	24-Dec	25-Jan	25-Jan	24-Feb	24-Feb	20-Mar
145	JKP	7101 2	12	29-Apr	29-Apr	29-May	29-May	27-Jun	27-Jun	28-Jul	28-Jul	28-Aug	28-Aug	27-Sep	27-Sep	27-Oct	28-Oct	26-Nov	26-Nov	27-Dec	27-Dec	28-Jan	28-Jan	26-Feb	26-Feb	20-Mar
146	JKP	7101 3	13	24-Apr	24-Apr	24-May	24-May	22-Jun	22-Jun	23-Jul	23-Jul	22-Aug	22-Aug	21-Sep	21-Sep	22-Oct	22-Oct	21-Nov	21-Nov	21-Dec	21-Dec	21-Jan	20-Jan	19-Feb	19-Feb	20-Mar
147	JKP	7101 4	14	30-Apr	30-Apr	30-May	30-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	30-Sep	29-Sep	30-Oct	29-Oct	29-Nov	29-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	20-Mar
148	JKP	7102 1	21	13-Apr	13-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	9-Aug	11-Aug	8-Sep	7-Sep	9-Oct	9-Oct	8-Nov	8-Nov	9-Dec	9-Dec	8-Jan	8-Jan	7-Feb	7-Feb	1-Mar
149	JKP	7102 2	22	18-Apr	18-Apr	17-May	17-May	15-Jun	15-Jun	17-Jul	17-Jul	16-Aug	16-Aug	14-Sep	14-Sep	15-Oct	15-Oct	13-Nov	13-Nov	14-Dec	13-Dec	14-Jan	14-Jan	13-Feb	13-Feb	11-Mar
150	JKP	7102 3	23	20-Apr	20-Apr	20-May	20-May	18-Jun	18-Jun	19-Jul	19-Jul	19-Aug	20-Aug	17-Sep	17-Sep	17-Oct	17-Oct	16-Nov	16-Nov	17-Dec	17-Dec	16-Jan	16-Jan	15-Feb	14-Feb	11-Mar

151	JKP	7102 4	24	10-Apr	11-Apr	9-May	9-May	7-Jun	7-Jun	6-Jul	6-Jul	6-Aug	11-Aug	5-Sep	5-Sep	5-Oct	5-Oct	5-Nov	5-Nov	5-Dec	5-Dec	6-Jan	6-Jan	4-Feb	4-Feb	25-Feb
152	JKP	710J J	JJ	22-Apr	22-Apr	22-May	22-May	20-Jun	20-Jun	20-Jul	20-Jul	20-Aug	20-Aug	19-Sep	19-Sep	19-Oct	19-Oct	18-Nov	18-Nov	19-Dec	19-Dec	23-Jan	23-Jan	21-Feb	21-Feb	25-Feb
153	MG N	7521 1	11	29-Apr	29-Apr	30-May	30-May	29-Jun	29-Jun	30-Jul	30-Jul	29-Aug	29-Aug	28-Sep	28-Sep	28-Oct	28-Oct	27-Nov	27-Nov	28-Dec	28-Dec	28-Jan	28-Jan	26-Feb	26-Feb	25-Feb
154	MG N	7521 2	12	27-Apr	27-Apr	28-May	28-May	27-Jun	28-Jun	28-Jul	28-Jul	27-Aug	27-Aug	25-Sep	26-Sep	25-Oct	25-Oct	25-Nov	25-Nov	26-Dec	26-Dec	25-Jan	25-Jan	24-Feb	24-Feb	25-Feb
155	MG N	7521 3	13	23-Apr	23-Apr	23-May	25-May	21-Jun	22-Jun	23-Jul	23-Jul	22-Aug	22-Aug	20-Sep	20-Sep	21-Oct	21-Oct	20-Nov	21-Nov	20-Dec	20-Dec	20-Jan	21-Jan	18-Feb	19-Feb	25-Feb
156	MG N	7521 4	14	25-Apr	25-Apr	25-May	25-May	25-Jun	25-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	23-Sep	23-Oct	23-Oct	22-Nov	22-Nov	23-Dec	23-Dec	22-Jan	22-Jan	20-Feb	20-Feb	25-Feb
157	MG N	7522 1	21	16-Apr	17-Apr	16-May	16-May	14-Jun	14-Jun	15-Jul	15-Jul	14-Aug	14-Aug	12-Sep	12-Sep	12-Oct	12-Oct	11-Nov	13-Nov	11-Dec	11-Dec	11-Jan	10-Jan	10-Feb	10-Feb	15-Feb
158	MG N	7522 2	22	18-Apr	19-Apr	20-May	20-May	19-Jun	20-Jun	20-Jul	20-Jul	19-Aug	19-Aug	18-Sep	18-Sep	18-Oct	18-Oct	18-Nov	18-Nov	18-Dec	18-Dec	17-Jan	17-Jan	15-Feb	17-Feb	15-Feb
159	MG N	7522 3	23	8-Apr	9-Apr	7-May	7-May	4-Jun	4-Jun	4-Jul	5-Jul	3-Aug	11-Aug	3-Sep	4-Sep	3-Oct	4-Oct	2-Nov	2-Nov	2-Dec	2-Dec	2-Jan	3-Jan	31-Jan	31-Jan	25-Feb
160	MG N	7522 4	24	11-Apr	11-Apr	10-May	10-May	8-Jun	8-Jun	8-Jul	8-Jul	7-Aug	11-Aug	6-Sep	6-Sep	7-Oct	7-Oct	6-Nov	6-Nov	6-Dec	6-Dec	6-Jan	6-Jan	5-Feb	6-Feb	9-Mar
161	PL M	7601 1	11	27-Apr	27-Apr	27-May	27-May	26-Jun	26-Jun	27-Jul	27-Jul	27-Aug	27-Aug	26-Sep	26-Sep	26-Oct	26-Oct	26-Nov	26-Nov	27-Dec	27-Dec	27-Jan	27-Jan	25-Feb	25-Feb	25-Feb
162	PL M	7601 2	12	29-Apr	29-Apr	29-May	29-May	28-Jun	28-Jun	29-Jul	29-Jul	29-Aug	29-Aug	28-Sep	28-Sep	28-Oct	28-Oct	28-Nov	28-Nov	30-Dec	30-Dec	29-Jan	29-Jan	28-Feb	28-Feb	25-Feb
163	PL M	7601 3	13	23-Apr	23-Apr	23-May	23-May	21-Jun	21-Jun	22-Jul	22-Jul	21-Aug	21-Aug	20-Sep	20-Sep	22-Oct	22-Oct	20-Nov	20-Nov	20-Dec	20-Dec	18-Jan	18-Jan	17-Feb	17-Feb	25-Feb
164	PL M	7601 4	14	25-Apr	25-Apr	25-May	25-May	24-Jun	24-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	23-Sep	24-Oct	24-Oct	23-Nov	23-Nov	24-Dec	24-Dec	23-Jan	23-Jan	22-Feb	21-Feb	25-Feb
165	PL M	7602 1	21	8-Apr	8-Mar	7-May	7-May	4-Jun	4-Jun	4-Jul	4-Jul	3-Aug	11-Aug	3-Sep	3-Sep	4-Oct	4-Oct	4-Nov	4-Nov	3-Dec	3-Dec	2-Jan	2-Jan	31-Jan	31-Jan	25-Feb
166	PL M	7602 2	22	11-Apr	11-Apr	10-May	10-May	8-Jun	8-Jun	9-Jul	9-Jul	8-Aug	11-Aug	7-Sep	7-Sep	7-Oct	7-Oct	7-Nov	7-Nov	7-Dec	7-Dec	7-Jan	7-Jan	6-Feb	6-Feb	15-Feb
167	PL M	7602 3	23	16-Apr	16-Apr	16-May	16-May	14-Jun	14-Jun	15-Jul	15-Jul	14-Aug	14-Aug	14-Sep	14-Sep	15-Oct	15-Oct	13-Nov	13-Nov	14-Dec	13-Dec	14-Jan	14-Jan	12-Feb	12-Feb	15-Feb
168	PL M	7602 4	24	20-Apr	20-Apr	20-May	20-May	17-Jun	17-Jun	18-Jul	18-Jul	17-Aug	17-Aug	16-Sep	16-Sep	17-Oct	17-Oct	15-Nov	15-Nov	17-Dec	17-Dec	16-Jan	16-Jan	15-Feb	14-Feb	15-Feb
169	PL M	760J J	JJ	20-Apr	20-Apr	20-May	20-May	19-Jun	19-Jun	20-Jul	20-Jul	19-Aug	19-Aug	18-Sep	18-Sep	18-Oct	18-Oct	18-Nov	18-Nov	18-Dec	18-Dec	20-Jan	20-Jan	19-Feb	19-Feb	25-Feb
170	TG N	7411 1	11	24-Apr	24-Apr	24-May	24-May	22-Jun	22-Jun	23-Jul	23-Jul	23-Aug	23-Aug	22-Sep	21-Sep	22-Oct	22-Oct	21-Nov	21-Nov	21-Dec	21-Dec	21-Jan	20-Jan	19-Feb	19-Feb	25-Feb
171	TG N	7411 2	12	26-Apr	26-Apr	27-May	27-May	25-Jun	25-Jun	26-Jul	26-Jul	26-Aug	26-Aug	24-Sep	25-Sep	24-Oct	24-Oct	23-Nov	23-Nov	24-Dec	24-Dec	25-Jan	25-Jan	24-Feb	24-Feb	25-Feb
172	TG N	7411 3	13	27-Apr	27-Apr	28-May	28-May	27-Jun	27-Jun	28-Jul	28-Jul	28-Aug	28-Aug	27-Sep	27-Sep	27-Oct	28-Oct	26-Nov	26-Nov	27-Dec	27-Dec	28-Jan	28-Jan	26-Feb	26-Feb	25-Feb
173	TG N	7411 4	14	29-Apr	29-Apr	30-May	30-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	30-Sep	29-Sep	30-Oct	30-Oct	29-Nov	29-Nov	30-Dec	30-Dec	30-Jan	30-Jan	28-Feb	28-Feb	25-Feb
174	TG N	7412 1	21	9-Apr	9-Apr	8-May	8-May	6-Jun	6-Jun	5-Jul	5-Jul	5-Aug	11-Aug	4-Sep	4-Sep	4-Oct	4-Oct	4-Nov	4-Nov	5-Dec	5-Dec	4-Jan	4-Jan	4-Feb	4-Feb	25-Feb
175	TG N	7412 2	22	11-Apr	12-Apr	10-May	10-May	10-Jun	10-Jun	10-Jul	10-Jul	9-Aug	11-Aug	8-Sep	7-Sep	9-Oct	9-Oct	7-Nov	7-Nov	7-Dec	7-Dec	6-Jan	6-Jan	5-Feb	5-Feb	9-Mar
176	TG N	7412 3	23	20-Apr	20-Apr	20-May	20-May	17-Jun	17-Jun	17-Jul	17-Jul	16-Aug	16-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	16-Dec	16-Dec	15-Jan	15-Jan	15-Feb	14-Feb	15-Feb

177	TG N	7412 4	24	18-Apr	18-Apr	16-May	16-May	14-Jun	14-Jun	15-Jul	15-Jul	14-Aug	14-Aug	12-Sep	12-Sep	12-Oct	12-Oct	11-Nov	11-Nov	11-Dec	11-Dec	11-Jan	10-Jan	10-Feb	10-Feb	11-Mar
178	TG N	741J J	JJ	22-Apr	22-Apr	22-May	22-May	20-Jun	20-Jun	21-Jul	21-Jul	20-Aug	20-Aug	19-Sep	19-Sep	19-Oct	19-Oct	19-Nov	19-Nov	19-Dec	19-Dec	23-Jan	23-Jan	21-Feb	21-Feb	23-Mar
179	UT N	7511 1	11	29-Apr	30-Apr	30-May	30-May	28-Jun	28-Jun	29-Jul	30-Jul	29-Aug	29-Aug	27-Sep	27-Sep	27-Oct	26-Oct	26-Nov	26-Nov	27-Dec	27-Dec	27-Jan	27-Jan	25-Feb	25-Feb	27-Mar
180	UT N	7511 2	12	26-Apr	26-Apr	28-May	28-May	25-Jun	25-Jun	26-Jul	26-Jul	26-Aug	26-Aug	25-Sep	25-Sep	25-Oct	25-Oct	23-Nov	23-Nov	24-Dec	24-Dec	23-Jan	23-Jan	22-Feb	22-Feb	24-Mar
181	UT N	7511 3	13	22-Apr	22-Apr	22-May	22-May	20-Jun	21-Jun	22-Jul	22-Jul	20-Aug	20-Aug	19-Sep	19-Sep	19-Oct	19-Oct	18-Nov	18-Nov	19-Dec	19-Dec	18-Jan	18-Jan	17-Feb	17-Feb	20-Mar
182	UT N	7511 4	14	24-Apr	24-Apr	24-May	24-May	22-Jun	22-Jun	24-Jul	24-Jul	23-Aug	23-Aug	22-Sep	21-Sep	22-Oct	22-Oct	21-Nov	21-Nov	21-Dec	21-Dec	21-Jan	22-Jan	20-Feb	20-Feb	24-Mar
183	UT N	7512 1	21	16-Apr	16-Apr	16-May	16-May	14-Jun	14-Jun	15-Jul	15-Jul	14-Aug	14-Aug	12-Sep	12-Sep	12-Oct	12-Oct	11-Nov	11-Nov	11-Dec	11-Dec	11-Jan	10-Jan	10-Feb	10-Feb	14-Mar
184	UT N	7512 2	22	18-Apr	19-Apr	20-May	20-May	17-Jun	17-Jun	17-Jul	17-Jul	16-Aug	16-Aug	16-Sep	16-Sep	16-Oct	16-Oct	15-Nov	15-Nov	16-Dec	16-Dec	15-Jan	15-Jan	14-Feb	14-Feb	18-Mar
185	UT N	7512 3	23	10-Apr	10-Apr	9-May	9-May	7-Jun	7-Jun	6-Jul	6-Jul	6-Aug	11-Aug	5-Sep	5-Sep	5-Oct	5-Oct	4-Nov	4-Nov	4-Dec	4-Dec	4-Jan	4-Jan	3-Feb	3-Feb	2-Mar
186	UT N	7512 4	24	12-Apr	12-Apr	11-May	11-May	10-Jun	10-Jun	10-Jul	10-Jul	9-Aug	11-Aug	8-Sep	7-Sep	9-Oct	9-Oct	8-Nov	8-Nov	9-Dec	9-Dec	8-Jan	8-Jan	7-Feb	7-Feb	12-Mar
187	VK P	7501 1	11	29-Apr	29-Apr	30-May	31-May	29-Jun	29-Jun	30-Jul	30-Jul	30-Aug	30-Aug	30-Sep	30-Sep	30-Oct	30-Oct	28-Nov	28-Nov	28-Dec	28-Dec	29-Jan	29-Jan	27-Feb	27-Feb	29-Mar
188	VK P	7501 2	12	26-Apr	27-Apr	28-May	28-May	27-Jun	27-Jun	28-Jul	28-Jul	28-Aug	28-Aug	27-Sep	27-Sep	27-Oct	26-Oct	25-Nov	25-Nov	26-Dec	26-Dec	27-Jan	27-Jan	24-Feb	24-Feb	27-Mar
189	VK P	7501 3	13	23-Apr	24-Apr	23-May	24-May	22-Jun	23-Jun	23-Jul	23-Jul	22-Aug	22-Aug	21-Sep	21-Sep	21-Oct	21-Oct	20-Nov	21-Nov	21-Dec	21-Dec	21-Jan	20-Jan	19-Feb	19-Feb	20-Mar
190	VK P	7501 4	14	24-Apr	25-Apr	25-May	25-May	25-Jun	25-Jun	25-Jul	25-Jul	24-Aug	24-Aug	23-Sep	23-Sep	23-Oct	23-Oct	22-Nov	22-Nov	23-Dec	23-Dec	24-Jan	24-Jan	22-Feb	22-Feb	24-Mar
191	VK P	7502 1	21	16-Apr	16-Apr	16-May	16-May	14-Jun	14-Jun	15-Jul	15-Jul	14-Aug	14-Aug	12-Sep	13-Sep	12-Oct	12-Oct	11-Nov	13-Nov	11-Dec	12-Dec	11-Jan	10-Jan	10-Feb	10-Feb	14-Mar
192	VK P	7502 2	22	18-Apr	19-Apr	20-May	20-May	18-Jun	18-Jun	19-Jul	19-Jul	17-Aug	17-Aug	16-Sep	17-Sep	16-Oct	17-Oct	15-Nov	15-Nov	16-Dec	17-Dec	15-Jan	15-Jan	15-Feb	14-Feb	18-Mar
193	VK P	7502 3	23	9-Apr	9-Apr	8-May	8-May	6-Jun	6-Jun	5-Jul	5-Jul	5-Aug	11-Aug	4-Sep	4-Sep	4-Oct	4-Oct	4-Nov	4-Nov	4-Dec	4-Dec	4-Jan	4-Jan	3-Feb	3-Feb	27-Mar
194	VK P	7502 4	24	12-Apr	12-Apr	11-May	11-May	10-Jun	10-Jun	11-Jul	11-Jul	10-Aug	11-Aug	9-Sep	9-Sep	9-Oct	9-Oct	8-Nov	8-Nov	7-Dec	7-Dec	7-Jan	7-Jan	7-Feb	7-Feb	12-Mar
195	VK P	750J J	JJ	20-Apr	20-Apr	21-May	21-May	20-Jun	20-Jun	20-Jul	22-Jul	19-Aug	19-Aug	18-Sep	18-Sep	18-Oct	18-Oct	18-Nov	18-Nov	18-Dec	18-Dec	22-Jan	24-Jan	21-Feb	21-Feb	23-Mar

PART-5 Post Audit Data- SLCC

SLCC- Post Audit outsort cases (Apr'20 to Mar'22)																								
DIVISIO N	APR' 21	MAY' 21	JUNE' 21	JULY' 21	AUG' 21	SEPT' 21	OCT' 21	NOV' 21	DEC' 21	JAN' 22	FEB' 22	MAR' 22		APR' 20	MAY' 20	JUNE' 20	JULY' 20	AUG' 20	SEPT' 20	OCT' 20	NOV' 20	DEC' 20	JAN' 21	FEB 21
ALN	4240 7	3368	1810 6	4414 5	2914 7	6386	5394	3123	9462	2137 0	8343	1365 2		1603 9	3274 2	2900 0	3221 6	3794 0	1256 9	7340	3998	1011 9	2110 8	980

KHP	8541 2	1838 4	2683 7	7318 6	5742 7	1042 1	9308	6461	2154 9	4195 7	1567 8	2082 4		2056 3	5828 2	5309 6	5584 0	6092 1	2291 3	1344 5	7345	1932 6	4065 4	149 9
SKT	6928 3	1793 6	2946 2	6912 7	5674 5	1181 5	8801	6736	2522 4	4531 4	1493 6	1932 4		2697 3	5865 1	5193 2	5507 7	5732 1	2012 1	1458 7	6963	2063 9	3612 9	164 3
VKJ	4837 7	1757 5	2240 3	4293 7	3420 1	8189	6830	4265	1464 4	2538 0	2566 8	1969 9		2207 0	3876 0	3597 2	3681 2	3634 8	1185 7	8437	4688	1363 4	2700 1	105 2
NHP	1807 5	4675	7930	2316 4	1281 4	3262	2740	1507	3990	1300 4	4861	6996		9862	1551 0	1484 1	2154 5	1812 1	5230	3832	1619	3926	9162	415
NZD	3622 9	6631	1320 9	3312 4	2892 9	4432	4544	2679	8431	1571 6	6204	1088 6		1657 9	2893 9	2565 2	3014 2	3275 7	9811	6167	3375	8427	1683 5	657
SVR	5869 2	9265	1939 0	4592 5	3540 9	6979	6708	3785	1168 8	2268 9	1161 5	2515 5		1528 5	4414 6	3232 3	3786 7	3938 9	1669 4	9225	3872	8723	2209 4	101 4
NFC	3795 6	7040	1906 7	3272 5	3276 1	8507	8434	3780	1192 1	2403 2	1315 7	1498 6		1460 3	3909 1	2835 1	3927 2	3463 7	1863 3	1229 5	5719	1099 0	2469 8	112 8
RKP	2256 6	6085	1105 8	2518 2	1005 6	2714	2739	1406	5727	1238 2	4256	7279		8246	1937 7	1675 1	1993 5	2105 4	5432	3654	2098	6427	1364 2	424
HKS	1972 0	4913	8172	2057 7	1464 3	2695	3058	1911	6551	1221 1	5234	7071		1218 8	1978 1	1812 9	1989 9	2008 7	7004	3790	2320	5421	1285 4	435
South - Total	4387 17	9587 2	1756 34	4100 92	3121 32	6540 0	5855 6	3565 3	1191 87	2340 55	1099 52	1458 72		1624 08	3552 79	3060 47	3486 05	3585 75	1302 64	8277 2	4199 7	1076 32	2241 77	924 0
JKP	5526 9	2331 3	2725 3	6095 1	3953 1	6367	6438	4322	9776	2134 0	9542	1376 6		3326 0	4911 6	5009 0	5085 9	4487 5	1140 6	8030	4433	1014 4	2332 9	920
NJF	5249 3	3016 1	3177 5	4280 1	3799 0	9808	8832	6687	1511 6	2845 0	1490 3	1854 5		1571 1	4310 1	4372 5	5094 8	4344 4	1402 0	1111 5	6986	1530 0	2950 5	126 3
JFP	1339 3	1086 6	8580	1481 4	1062 1	3227	2767	2394	5983	8210	4342	5257		3639	1087 0	1109 8	1445 0	1365 3	4339	3590	2335	4903	8299	375
NGL	5130 2	1852 9	1935 4	4959 3	4003 7	1059 8	9336	5704	1284 9	2423 1	1241 1	1922 0		1692 7	3677 0	3463 1	4283 9	4869 7	1451 1	8928	5226	1101 9	2568 8	126 3
MDK	3483 9	1093 0	1232 4	3092 3	2176 6	4982	5087	3370	6843	1344 1	7002	1145 7		7989	1858 4	1851 1	2627 2	2978 8	1041 8	6127	3356	7296	1413 7	630
PJB	3484 7	1172 9	1317 3	2822 1	1788 9	3969	4010	2573	5627	1114 4	5653	9663		1706 3	2590 1	2539 9	2679 7	3002 2	7077	5191	3139	5920	1226 2	621
TGN	6302 5	2280 1	2288 2	5263 9	4055 6	7445	8302	4570	1010 3	1972 5	1061 3	2182 0		2429 8	4824 4	4403 5	4440 7	5406 9	1660 8	9597	5326	9813	2153 9	967
VKP	3629 7	1472 5	1562 6	3418 6	2697 1	7571	5739	3998	9076	1707 6	9206	1651 3		1481 4	3590 8	3178 1	3000 5	2937 0	1388 7	7376	4012	8616	1946 8	969
UTN	3579 5	1246 6	1556 4	3200 2	2230 1	5266	5084	2977	7391	1264 9	7243	1046 0		1210 6	3258 2	2675 4	2935 9	2970 1	8840	6795	3706	6695	1533 3	700

MGN	4144 7	1216 7	1845 9	3339 3	3349 3	6945	6823	4331	1040 1	2137 8	9579	1387 0		9993	3267 5	2990 2	3169 7	3024 0	1324 8	8267	4854	8716	2070 9	876
PLM	7058 4	4260 3	3594 4	7597 0	5626 4	1155 0	1086 9	5595	2015 3	4175 6	1649 2	2028 7		2604 5	6856 4	6311 5	5898 3	6471 2	2270 6	1432 0	7629	1821 9	4358 0	1613 1
DWK	5106 8	3055 6	2619 6	5329 0	3998 2	9423	8705	6620	1593 8	3020 0	1300 7	1564 2		2010 6	4584 8	4660 6	4808 9	4550 5	1401 6	1023 8	6044	1488 0	3270 0	1133 3
West - Total	5403 59	2408 46	2471 30	5087 83	3874 01	8715 1	8199 2	5314 1	1292 56	2496 00	1199 93	1765 00		2019 51	4481 63	4256 47	4547 05	4640 76	1510 76	9957 4	5704 6	1215 21	2665 49	1133 48
BRPL - Total	9790 76	3367 18	4227 64	9188 75	6995 33	1525 51	1405 48	8879 4	2484 43	4836 55	2299 45	3223 72		3643 59	8034 42	7316 94	8033 10	8226 51	2813 40	1823 46	9904 3	2291 53	4907 26	2051 28

PART-6- Post Audit Data- MLCC

Divisio ns	APR' 21	MAY' 21	JUNE' 21	JULY' 21	AUG' 21	SEPT' 21	OCT' 21	NOV' 21	DEC' 21	JAN' 22	FEB' 22	MAR' 22		APR' 20	MAY' 20	JUNE' 20	JULY' 20	AUG' 20	SEPT' 20	OCT' 20	NOV' 20	DEC' 20	JAN' 21	FEB' 21
ALN	1542	2340	2291	5548	3050	1596	825	358	1214	3325	1306	1450		3482	3678	4713	6003	4015	983	775	280	1166	2875	1583
KHP	91	64	97	290	175	159	33	62	63	103	82	130		198	194	217	276	387	102	83	52	93	100	128
SKT	1461	2527	2624	6740	3320	1562	1301	597	2049	3630	1310	1894		4131	3211	4890	6208	4248	1316	1065	570	2028	3304	172
VKJ	813	923	854	3201	1593	767	584	370	511	1214	628	993		1465	1319	1350	2468	2011	627	524	290	481	1062	724
NHP	1886	656	2163	5384	3953	1458	1170	404	1281	2722	1208	1745		3793	2618	4326	7652	3837	1307	686	305	1083	2294	175
NZD	1625	1306	1545	4118	3859	1312	1003	462	1208	2528	1268	1906		3517	2373	2607	3813	4444	1719	990	334	1363	2474	159
SVR	124	135	120	341	327	214	109	72	84	159	133	157		221	121	157	609	332	225	132	77	71	126	158
NFC	962	1012	1023	2461	1455	661	520	246	802	2144	679	763		2134	1606	1568	2408	1721	936	452	179	778	1522	117
RKP	842	1186	1281	2345	2028	1003	780	261	1295	2013	1155	884		1886	1765	2341	3195	2407	885	473	231	1405	2309	150
HKS	1829	2960	2684	7522	4414	1736	1348	468	1826	4445	2117	1950		4172	4172	5323	7099	4793	1913	1059	321	2164	4288	236
SOUT H	1117 5	1310 9	1468 2	3795 0	2417 4	1046 8	7673	3300	1033 3	2228 3	9886	1187 2		2499 9	2105 7	2749 2	3973 1	2819 5	1001 3	6239	2639	1063 2	2035 4	127 4
JKP	878	1186	1108	3893	2185	1034	787	300	433	877	660	1451		2132	1740	1913	3448	2952	1464	578	274	393	693	579
NJF	486	189	475	1615	1193	465	623	733	526	377	476	787		646	377	1084	1485	1176	489	1046	584	481	398	551
JFP	192	96	109	905	716	316	489	837	570	327	397	574		267	175	537	1025	555	297	553	846	471	383	348
NGL	266	389	670	2230	872	450	424	200	267	497	353	602		1133	643	1484	2341	1316	608	273	211	236	344	421

MDK	228	97	291	777	717	437	323	266	260	221	245	389		355	160	382	998	966	397	342	201	198	206	297
PJB	1146	1253	1363	3022	1974	738	600	205	322	994	647	931		2514	2049	2906	3855	2385	776	406	214	357	789	766
TGN	395	325	706	1817	975	474	276	213	220	312	260	692		771	442	1194	1797	1443	455	361	240	218	272	278
VKP	285	349	385	1103	689	249	339	113	128	188	209	294		474	453	523	759	905	284	209	244	160	217	152
UTN	89	43	165	494	347	132	155	52	54	67	76	165		181	89	244	419	423	116	102	53	48	50	66
MGN	58	30	66	328	147	74	87	24	37	41	53	118		94	55	165	276	179	57	66	51	37	43	61
PLM	420	244	410	1324	760	461	327	156	158	395	298	454		502	479	689	1121	1078	395	279	132	151	379	239
DWK	293	196	484	1083	808	311	273	103	222	411	210	351		712	439	904	1422	824	300	245	93	255	347	409
WEST	4736	4397	6232	1859 1	1138 3	5141	4703	3202	3197	4707	3884	6808		9781	7101	1202 5	1894 6	1420 2	5638	4460	3143	3005	4121	416
BRPL	1591 1	1750 6	2091 4	5654 1	3555 7	1560 9	1237 6	6502	1353 0	2699 0	1377 0	1868 0		3478 0	2815 8	3951 7	5867 7	4239 7	1565 1	1069 9	5782	1363 7	2447 5	168 1

ANNEXURE-O- RECOVERY & DISCONNECTION

Part-1- Disconnection Order created for Non Payment

Disconnection Order created for Non Payment from 01.04.2019 to 23.08.2022				
Division	F.Y.19-20	F.Y.20-21	F.Y.21-22	F.Y.22-23
ALN	8122	22657	22043	6387
KHP	8027	23121	21479	7006
NFC	3812	22021	22759	7409
NHP	6375	20862	19095	5050
NZD	7936	27419	26501	7788
SVR	9201	17561	16986	4982
HKS	5763	20590	18350	5223
RKP	4172	12005	10194	2738
SKT	12102	39142	39977	12993
VKJ	8019	23309	23394	7715
JFP	1096	3258	3027	767
MDK	4555	13940	15075	4537
NGL	8695	26520	28012	8789
NJF	5770	17042	17859	5887
PJB	6228	20724	20377	5596
DWK	6844	18359	19085	7246
JKP	9775	32709	32034	9737
MGN	4348	11804	12329	3967
PLM	8165	24788	25715	8325
TGN	9965	32525	30710	8216
UTN	4019	11960	11998	3733
VKP	5274	17350	17751	5451
Grand Total	148263	459666	454750	139542

PART-2 – Arrear Data SLCC & MLCC Data

Div	ARREARS AS ON 31.03.2020				Total Arrears (SLCC + MLCC) As on 03.04.2020		ARREARS AS ON 04.05.2020				Total Arrears (SLCC + MLCC) As on 04.05.2020		ARREARS AS ON 03.06.2020				Total Arrears (SLCC + MLCC) As on 03.06.2020	
	SLCC		MLCC				SLCC		MLCC				SLCC		MLCC			
	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt
SVR	10772	491.5	397	129.7	11169	621.2	15166	656.6	487	176.6	15653	833.3	17542	707.5	368	138.8	17910	846.4
NFC	12162	517.1	1238	180.5	13400	697.6	15698	654.8	2155	294.3	17853	949.1	18555	767.1	1886	313.6	20441	1080.7
KHP	11740	407.9	214	117.0	11954	524.9	17916	577.8	327	146.3	18243	724.2	20972	628.8	164	117.2	21136	746.0
NZD	12274	611.5	2627	345.7	14901	957.2	19101	893.7	4078	512.5	23179	1406.2	19377	953.6	3461	462.5	22838	1416.1
NHP	6885	244.5	3087	330.6	9972	575.1	12297	453.8	4283	483.8	16580	937.6	10399	410.7	3934	459.7	14333	870.4
ALN	8928	298.3	1907	206.0	10835	504.3	14693	575.7	3522	455.1	18215	1030.8	14452	499.8	2955	316.7	17407	816.5
HKS	4667	178.4	2535	264.6	7202	443.1	8034	297.7	4470	480.2	12504	777.9	8524	328.8	3942	453.6	12466	782.4
RKP	4313	140.7	1484	209.2	5797	349.9	6876	222.4	2518	306.2	9394	528.6	6800	221.8	2230	344.4	9030	566.1
SKT	19733	1118.6	3279	517.6	23012	1636.2	27426	1420.9	5174	845.2	32600	2266.2	30389	1552.5	4401	730.8	34790	2283.3
VKJ	11334	474.1	1214	311.4	12548	785.5	16891	674.1	2197	534.2	19088	1208.3	21202	891.1	1714	428.2	22916	1319.3
South	102808	4482.7	17982	2612.4	120790	7095.1	154098	6427.5	29211	4234.5	183309	10662.0	168212	6961.7	25055	3765.5	193267	10727.1
JKP	15096	428.8	2011	290.8	17107	719.6	23693	721.8	3266	600.3	26959	1322.1	23726	804.6	2349	346.5	26075	1151.1
DWK	11940	367.6	667	128.8	12607	496.4	15442	491.8	850	210.3	16292	702.1	16941	532.7	649	132.9	17590	665.6
PLM	12254	357.8	639	112.4	12893	470.2	19075	572.4	910	168.9	19985	741.3	21633	624.9	644	100.0	22277	724.9
VKP	11065	333.3	595	137.7	11660	471.1	13172	399.1	880	207.4	14052	606.5	15932	473.3	698	152.3	16630	625.6
MGN	7174	178.9	169	30.9	7343	209.8	9548	260.3	216	42.9	9764	303.2	10984	291.8	165	31.1	11149	322.9
UTN	7257	200.2	336	73.0	7593	273.2	10048	286.1	444	98.0	10492	384.1	11856	333.8	369	84.6	12225	418.4
NGL	15845	622.3	1172	269.2	17017	891.5	20463	805.3	1816	435.8	22279	1241.1	24439	900.4	1516	369.1	25955	1269.5
PJB	8584	417.6	1757	195.3	10341	612.9	13905	611.8	2841	304.7	16746	916.5	14823	661.8	2695	343.2	17518	1005.0
MDK	7151	271.6	795	273.9	7946	545.5	11277	403.9	1148	369.9	12425	773.7	11829	370.8	750	256.3	12579	627.1
TGN	18464	1497.4	1494	929.5	19958	2426.9	25126	1778.7	2260	1106.5	27386	2885.2	29633	1917.5	1795	996.7	31428	2914.2
NJF	10697	349.2	1225	223.3	11922	572.5	14556	473.8	1644	330.0	16200	803.8	17211	532.4	1351	208.5	18562	740.8
JFP	1724	36.9	453	17.1	2177	54.0	2760	63.0	622	37.6	3382	100.6	3405	71.0	620	21.6	4025	92.5
West	127251	5061.7	11313	2682.0	138564	7743.7	179065	6868.0	16897	3912.4	195962	10780.3	202412	7515.0	13601	3042.7	216013	10557.7
Grand Total	230059	9544.4	29295	5294.4	259354	14838.8	333163	13295.4	46108	8146.9	379271	21442.3	370624	14476.7	38656	6808.2	409280	21284.8

Div	ARREARS AS ON 04.07.2020				Total Arrears (SLCC + MLCC) As on 04.07.2020		ARREARS AS ON 05.08.2020				Total Arrears (SLCC + MLCC) As on 05.08.2020		ARREARS AS ON 04.09.2020			
	SLCC		MLCC				SLCC		MLCC				SLCC		MLCC	
	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt
SVR	34358	1367.7	443	186.2	34801	1553.9	29750	1455.5	537	183.9	30287	1639.4	25625	1435.8	443	204.7
NFC	31642	1485.8	2229	522.1	33871	2007.9	25112	1509.4	1997	491.1	27109	2000.4	21074	1509.6	1515	415.1
KHP	49128	1710.9	319	156.7	49447	1867.6	41913	1891.2	314	148.2	42227	2039.3	35709	1943.4	320	154.0
NZD	30076	1734.9	4098	825.8	34174	2560.7	24856	1775.4	3778	850.3	28634	2625.6	19745	1737.2	2972	813.5
NHP	17668	909.1	4250	836.8	21918	1745.8	13704	884.7	3532	710.4	17236	1595.1	10229	732.2	2607	609.5
ALN	25295	1096.8	3283	608.5	28578	1705.3	22225	1255.4	3052	593.2	25277	1848.6	17382	1179.3	2574	638.1
HKS	15023	817.7	4381	810.8	19404	1628.6	11935	822.3	4401	820.5	16336	1642.7	8729	732.6	3242	734.2
RKP	13574	546.3	2441	594.7	16015	1141.0	9197	469.5	2148	523.6	11345	993.1	7428	430.7	1406	398.7
SKT	46052	2724.9	4875	1222.0	50927	3947.0	40018	2961.4	4584	1262.3	44602	4223.7	33037	3032.4	3749	1322.4
VKJ	36755	2010.6	2155	687.9	38910	2698.5	24939	1801.6	1956	651.4	26895	2453.0	17693	1526.1	1751	755.1
South	299571	14404.7	28474	6451.5	328045	20856.2	243649	14826.3	26299	6234.7	269948	21061.0	196651	14259.3	20579	6045.2
JKP	40973	2026.9	3348	731.1	44321	2758.0	28686	1830.3	3436	760.6	32122	2590.8	24724	1802.4	2714	753.4
DWK	32740	1256.4	860	245.6	33600	1502.0	23337	1156.3	829	250.7	24166	1407.0	20673	1178.3	641	192.6
PLM	45383	1606.4	961	212.8	46344	1819.2	33634	1602.5	888	226.7	34522	1829.2	28274	1608.1	722	224.0
VKP	29184	1207.0	845	227.5	30029	1434.4	26967	1383.3	883	213.5	27850	1596.8	21145	1205.9	730	230.1
MGN	23011	757.9	203	56.0	23214	813.9	19856	833.9	202	55.5	20058	889.3	16960	851.9	174	53.0
UTN	24211	931.4	421	122.9	24632	1054.4	17270	843.2	401	110.6	17671	953.8	14142	798.4	311	93.0
NGL	44662	1995.1	1730	556.7	46392	2551.8	32701	1885.0	1663	506.2	34364	2391.1	28537	1894.0	1269	471.8
PJB	24829	1355.5	2838	670.4	27667	2026.0	17053	1241.1	2527	665.5	19580	1906.5	14530	1227.0	1855	548.0
MDK	22928	863.8	1068	379.7	23996	1243.5	18509	938.0	938	338.9	19447	1276.9	14443	874.0	888	375.3
TGN	52700	3187.1	2124	1276.7	54824	4463.8	41684	3246.8	1827	1087.0	43511	4333.8	34703	3210.7	1705	1174.8
NJF	34810	1294.7	1841	386.6	36651	1681.2	23165	1174.7	1666	390.8	24831	1565.5	20643	1242.1	1566	355.8
JFP	7540	198.2	770	38.2	8310	236.4	5533	201.8	712	32.4	6245	234.2	4631	210.6	637	31.0
West	382971	16680.5	17009	4904.2	399980	21584.7	288395	16336.8	15972	4638.3	304367	20975.1	243405	16103.7	13212	4502.9
Grand Total	682542	31085.2	45483	11355.7	728025	42440.9	532044	31163.1	42271	10873.0	574315	42036.1	440056	30362.9	33791	10548.1

Div	Total Arrears (SLCC + MLCC) As on 04.09.2020		ARREARS AS ON 03.10.2020				Total Arrears (SLCC + MLCC) As on 03.10.2020		ARREARS AS ON 03.11.2020				Total Arrears (SLCC + MLCC) As on 03.11.2020		ARREARS AS ON 03.12.2020			
			SLCC		MLCC				SLCC		MLCC				SLCC		MLCC	
	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt
SVR	26068	1640.4	21594	1360.8	303	216.4	21897	1577.2	21735	1375.9	312	222.7	22047	1598.6	18109	1205.9	268	207.6
NFC	22589	1924.7	20779	1561.9	1225	397.3	22004	1959.2	20522	1489.0	1136	356.3	21658	1845.3	17994	1310.8	1008	310.2
KHP	36029	2097.4	30453	1723.7	250	138.1	30703	1861.8	30821	1661.9	214	129.7	31035	1791.6	24990	1401.1	188	124.9
NZD	22717	2550.6	17891	1660.2	2302	676.6	20193	2336.7	17399	1639.3	2170	627.8	19569	2267.1	16032	1553.2	1859	492.1
NHP	12836	1341.7	9782	729.8	2090	431.7	11872	1161.5	9701	696.2	2017	379.6	11718	1075.8	8897	613.1	1935	305.6
ALN	19956	1817.4	15283	1008.8	1884	410.8	17167	1419.6	15130	952.8	1728	363.5	16858	1316.3	13793	849.3	1591	305.4
HKS	11971	1466.8	7103	635.8	2547	613.4	9650	1249.2	6886	578.6	2260	502.1	9146	1080.7	6216	485.2	1967	376.3
RKP	8834	829.4	7016	415.0	1018	248.9	8034	663.9	7214	403.7	925	210.7	8139	614.5	6005	336.6	932	187.9
SKT	36786	4354.8	30436	2788.8	3000	998.4	33436	3787.2	31008	2742.5	2982	970.7	33990	3713.2	27757	2601.0	2882	832.8
VKJ	19444	2281.2	17010	1453.4	1368	596.9	18378	2050.3	17557	1429.9	1319	564.5	18876	1994.4	15917	1284.7	1251	472.4
South	217230	20304.4	177347	13338.2	15987	4728.5	193334	18066.7	177973	12969.8	15063	4327.7	193036	17297.4	155710	11640.8	13881	3615.0
JKP	27438	2555.8	20124	1396.8	1903	527.8	22027	1924.6	22920	1523.7	1763	464.4	24683	1988.1	20939	1325.7	1726	411.4
DWK	21314	1370.9	19936	1086.9	529	160.8	20465	1247.7	20841	1084.0	539	172.6	21380	1256.7	18151	950.9	479	137.4
PLM	28996	1832.1	24905	1401.6	617	187.3	25522	1588.9	25431	1343.2	584	156.1	26015	1499.4	21622	1117.9	584	131.4
VKP	21875	1436.0	18446	1097.5	568	194.7	19014	1292.2	19744	1109.9	518	178.4	20262	1288.3	17072	924.0	546	175.3
MGN	17134	904.9	15732	878.3	153	35.9	15885	914.2	15812	801.0	150	34.5	15962	835.5	13349	697.9	145	38.2
UTN	14453	891.5	12345	688.4	288	86.7	12633	775.1	13918	705.9	264	74.5	14182	780.4	11940	578.9	272	70.5
NGL	29806	2365.8	26160	1805.6	1049	421.9	27209	2227.4	28466	1880.4	1026	418.5	29492	2298.8	24407	1660.7	986	371.5
PJB	16385	1775.1	13972	1231.1	1553	477.4	15525	1708.4	13735	1198.6	1592	412.6	15327	1611.2	13020	1102.0	1462	353.7
MDK	15331	1249.4	13372	841.4	698	303.8	14070	1145.2	13102	799.3	636	277.5	13738	1076.8	12207	757.9	649	304.0
TGN	36408	4385.5	31287	3049.3	1391	1151.7	32678	4201.0	31410	2977.4	1249	1119.1	32659	4096.6	28720	2772.9	1179	1039.5
NJF	22209	1597.9	20009	1143.9	1403	338.5	21412	1482.4	21103	1133.9	1404	327.9	22507	1461.8	18138	976.7	1484	332.8
JFP	5268	241.6	4420	186.2	579	25.6	4999	211.8	4496	169.1	551	25.6	5047	194.8	3874	138.1	607	23.7
West	256617	20606.6	220708	14806.8	10731	3912.2	231439	18719.0	230978	14726.5	10276	3661.9	241254	18388.4	203439	13003.7	10119	3389.4
Grand Total	473847	40911.1	398055	28145.0	26718	8640.7	424773	36785.6	408951	27696.2	25339	7989.6	434290	35685.8	359149	24644.6	24000	7004.4

Div	Total Arrears (SLCC + MLCC) As on 03.12.2020		ARREARS AS ON 03.01.2021				Total Arrears (SLCC + MLCC) As on 03.01.2021		ARREARS AS ON 03.02.2021				Total Arrears (SLCC + MLCC) As on 03.02.2021		ARREARS AS ON 03.03.2021				Total Arrears (SLCC + MLCC) As on 03.03.2021	
			SLCC		MLCC				SLCC		MLCC				SLCC		MLCC			
	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt
SVR	18377	1413.5	13622	920.1	243	164.7	13865	1084.8	12102	757.3	248	157.5	12350	914.7	11596	669.6	226	134.1	11822	803.7
NFC	19002	1621.0	14395	1009.0	904	233.2	15299	1242.2	13375	852.1	905	202.5	14280	1054.6	13810	771.1	815	180.0	14625	951.2
KHP	25178	1525.9	17079	950.6	183	117.0	17262	1067.6	15608	760.3	170	112.0	15778	872.3	15758	690.5	136	103.7	15894	794.2
NZD	17891	2045.3	13049	1209.0	1658	392.7	14707	1601.8	12677	1010.4	1625	316.6	14302	1327.0	12335	825.2	1473	281.9	13808	1107.1
NHP	10832	918.6	7159	439.9	1649	204.8	8808	644.8	7027	358.1	1562	177.4	8589	535.5	6650	288.8	1472	172.8	8122	461.5
ALN	15384	1154.6	10219	571.1	1310	194.7	11529	765.8	10017	490.0	1214	175.4	11231	665.4	9301	410.1	1265	179.9	10566	590.0
HKS	8183	861.5	4455	307.1	1558	251.7	6013	558.9	4299	233.0	1652	217.2	5951	450.2	4101	199.9	1335	183.0	5436	382.9
RKP	6937	524.5	4462	243.2	679	97.2	5141	340.4	4334	192.9	755	128.6	5089	321.5	4051	156.6	648	116.7	4699	273.3
SKT	30639	3433.7	22662	2126.6	2647	741.7	25309	2868.3	21923	1805.8	2407	574.5	24330	2380.3	22370	1618.1	2272	552.7	24642	2170.8
VKJ	17168	1757.0	12236	961.2	1099	420.1	13335	1381.2	11439	824.8	1046	391.7	12485	1216.5	11885	734.6	1030	349.8	12915	1084.4
South	169591	15255.8	119338	8737.8	11930	2817.8	131268	11555.6	112801	7284.7	11584	2453.3	124385	9738.1	111857	6364.4	10672	2254.7	122529	8619.1
JKP	22665	1737.1	16303	902.5	1444	285.2	17747	1187.7	16329	736.4	1488	236.5	17817	972.9	14949	614.6	1373	204.2	16322	818.7
DWK	18630	1088.4	13303	676.5	402	116.8	13705	793.3	13033	534.2	405	96.2	13438	630.4	13619	491.5	380	81.1	13999	572.5
PLM	22206	1249.3	15713	763.1	500	89.4	16213	852.5	15066	606.4	510	90.7	15576	697.1	14518	493.6	452	69.8	14970	563.4
VKP	17618	1099.3	13199	695.3	482	130.7	13681	825.9	12517	588.8	471	126.7	12988	715.5	12240	518.1	432	113.8	12672	631.9
MGN	13494	736.1	9683	450.9	125	30.4	9808	481.3	8711	323.4	132	31.2	8843	354.6	8690	275.9	125	27.7	8815	303.6
UTN	12212	649.4	8688	391.4	248	63.0	8936	454.4	7944	302.2	228	49.3	8172	351.5	7942	254.8	229	38.3	8171	293.1
NGL	25393	2032.2	19234	1290.6	939	323.9	20173	1614.4	18348	1122.5	870	276.8	19218	1399.3	16592	876.3	840	263.6	17432	1139.9
PJB	14482	1455.7	10233	855.8	1427	280.5	11660	1136.2	9582	721.2	1210	220.0	10792	941.2	8857	640.0	1347	208.7	10204	848.7
MDK	12856	1062.0	8962	575.0	572	235.9	9534	810.9	8430	474.2	590	250.6	9020	724.8	8045	398.5	595	262.5	8640	661.0
TGN	29899	3812.5	22111	2320.7	1040	1001.2	23151	3321.9	21198	2117.7	1091	976.6	22289	3094.3	19256	1913.3	1029	950.9	20285	2864.2
NJF	19622	1309.5	13330	678.3	1402	287.3	14732	965.7	12484	558.9	1369	262.4	13853	821.4	12332	496.2	1291	218.0	13623	714.2
JFP	4481	161.8	2546	84.5	582	23.0	3128	107.4	2186	65.5	657	23.2	2843	88.7	2172	56.3	551	20.9	2723	77.2
West	213558	16393.2	153305	9684.4	9163	2867.2	162468	12551.6	145828	8151.4	9021	2640.3	154849	10791.7	139212	7029.1	8644	2459.4	147856	9488.5
Grand Total	383149	31649.0	272643	18422.3	21093	5685.0	293736	24107.3	258629	15436.1	20605	5093.6	279234	20529.7	251069	13393.5	19316	4714.0	270385	18107.6

Div	ARREARS AS ON 06.04.2021				Total Arrears (SLCC + MLCC) As on 06.04.2021		ARREARS AS ON 05.05.2021				Total Arrears (SLCC + MLCC) As on 05.05.2021		ARREARS AS ON 02.06.2021				Total Arrears (SLCC + MLCC) As on 02.06.2021	
	SLCC		MLCC				SLCC		MLCC				SLCC		MLCC			
	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt
SVR	7506	360.3	199	72.1	7705	432.4	11762	544.2	308	144.2	12070	688.4	27233	931.2	431	200.6	27664	1131.8
NFC	8910	425.8	808	122.5	9718	548.4	13614	602.2	1289	193.9	14903	796.1	24848	983.0	2233	387.1	27081	1370.1
KHP	8353	293.8	71	62.1	8424	356.0	15031	513.2	186	106.2	15217	619.5	37044	1024.5	304	131.8	37348	1156.3
NZD	8583	503.9	1213	161.3	9796	665.2	11939	703.6	2243	346.6	14182	1050.2	24132	1147.3	4088	647.0	28220	1794.3
NHP	4206	153.2	1185	126.8	5391	280.0	6982	294.2	2539	278.8	9521	573.0	13704	571.1	4342	620.9	18046	1192.0
ALN	5482	181.1	958	69.5	6440	250.6	9200	353.9	1769	204.8	10969	558.6	21704	788.2	3555	476.7	25259	1264.8
HKS	2149	79.9	1072	113.1	3221	193.1	4878	180.2	2240	222.9	7118	403.1	12182	451.4	4337	528.3	16519	979.7
RKP	2072	72.2	505	63.8	2577	136.0	4666	152.7	1131	154.5	5797	307.2	9893	288.6	2318	348.9	12211	637.5
SKT	14993	952.9	1949	352.9	16942	1305.7	19741	1182.6	3287	616.8	23028	1799.3	39863	1950.9	4908	1029.6	44771	2980.5
VKJ	7753	449.1	828	240.1	8581	689.2	12253	644.4	1333	397.0	13586	1041.4	25160	1085.2	2086	602.6	27246	1687.7
South	70007	3472.4	8788	1384.2	78795	4856.6	110066	5171.1	16325	2665.6	126391	7836.7	235763	9221.4	28602	4973.4	264365	14194.8
JKP	9717	326.6	1076	127.4	10793	453.9	16789	589.8	2032	381.6	18821	971.4	28844	1114.8	3436	665.5	32280	1780.3
DWK	7974	239.1	226	33.2	8200	272.4	13103	425.8	427	80.3	13530	506.0	22545	738.0	770	154.1	23315	892.1
PLM	7543	215.9	402	52.1	7945	268.0	13640	405.2	635	121.0	14275	526.3	29106	850.8	974	197.1	30080	1047.9
VKP	7832	287.4	343	55.2	8175	342.6	13380	480.4	627	153.4	14007	633.8	23821	817.5	1010	242.9	24831	1060.3
MGN	5033	131.9	90	15.7	5123	147.6	8013	241.1	159	44.1	8172	285.2	18214	502.1	231	62.5	18445	564.5
UTN	4703	140.2	192	22.6	4895	162.8	7542	251.9	313	53.3	7855	305.1	17660	506.9	482	90.8	18142	597.7
NGL	11163	501.8	636	139.2	11799	641.0	18295	813.9	1127	306.9	19422	1120.8	33799	1329.3	1948	513.9	35747	1843.2
PJB	5665	373.5	1072	117.2	6737	490.7	9122	552.6	1919	266.2	11041	818.9	19069	933.9	2954	483.3	22023	1417.2
MDK	4950	225.3	423	158.7	5373	384.0	8305	373.9	812	289.3	9117	663.3	17219	618.7	1145	413.8	18364	1032.5
TGN	12677	1308.9	772	762.9	13449	2071.8	19003	1614.3	1383	1012.4	20386	2626.6	40337	2275.9	2240	1210.1	42577	3485.9
NJF	7182	240.6	1120	154.1	8302	394.7	11615	426.5	1625	270.5	13240	697.0	22606	716.4	2143	386.9	24749	1103.3
JFP	1004	20.0	531	14.6	1535	34.6	2044	44.5	703	28.5	2747	73.0	4808	106.9	947	34.8	5755	141.7
West	85443	4011.1	6883	1652.9	92326	5664.0	140851	6219.9	11762	3007.4	152613	9227.3	278028	10511.2	18280	4455.7	296308	14966.9
Grand Total	155450	7483.5	15671	3037.1	171121	10520.6	250917	11391.0	28087	5673.0	279004	17064.0	513791	19732.6	46882	9429.1	560673	29161.7

Div	ARREARS AS ON 05.07.2021				Total Arrears (SLCC + MLCC) As on 05.07.2021		ARREARS AS ON 04.08.2021				Total Arrears (SLCC + MLCC) As on 04.08.2021		ARREARS AS ON 03.09.2021				Total Arrears (SLCC + MLCC) As on 03.09.2021		ARREARS AS ON 03.10.2021				
	SLCC		MLCC				SLCC		MLCC				SLCC		MLCC				SLCC		MLCC		
	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	
SVR	34408	1338.4	421	231.4	34829	1569.9	22321	1207.8	319	203.2	22640	1411.0	20375	1342.0	277	179.0	20652	1521.0	18360	1169.0	274	187.3	
NFC	29046	1312.2	1972	466.4	31018	1778.5	21789	1395.9	1269	369.2	23058	1765.1	18857	1436.8	1009	309.7	19866	1746.5	18075	1368.7	986	278.1	
KHP	48952	1608.2	299	143.9	49251	1752.1	31103	1473.0	202	145.4	31305	1618.4	28409	1582.7	175	78.3	28584	1661.0	25202	1388.3	186	83.6	
NZD	28366	1618.7	3561	733.4	31927	2352.1	18291	1454.2	2191	585.0	20482	2039.2	15735	1528.2	1727	503.3	17462	2031.5	14805	1448.7	1719	501.3	
NHP	15836	836.9	3441	629.2	19277	1466.1	10272	710.9	2219	486.7	12491	1197.6	8358	630.1	1844	381.1	10202	1011.2	8614	571.7	1728	306.7	
ALN	24304	1135.9	3163	623.9	27467	1759.7	16528	940.7	1960	457.4	18488	1398.0	14576	936.7	1557	339.1	16133	1275.7	13882	810.0	1370	279.3	
HKS	14788	784.6	3633	651.8	18421	1436.5	8228	595.3	2321	446.6	10549	1041.9	6040	547.6	1779	367.5	7819	915.1	5635	444.0	1709	340.8	
RKP	12226	476.7	1843	393.0	14069	869.7	6559	318.3	1049	270.9	7608	589.2	5864	327.1	773	193.9	6637	521.0	5458	270.9	724	151.9	
SKT	47765	2735.1	4529	1236.8	52294	3971.9	33759	2654.2	3396	1152.7	37155	3806.8	29332	2813.0	2715	1014.3	32047	3827.4	27744	2650.8	2713	898.5	
VKJ	34277	1737.5	2036	673.4	36313	2411.0	20145	1482.0	1356	581.6	21501	2063.6	17089	1472.7	1217	551.6	18306	2024.2	15811	1339.7	1130	426.8	
Sout h	28996 8	13584. 2	24898	5783.3	31486 6	19367. 5	18899 5	12232. 2	1628 2	4698. 6	20527 7	16930. 8	16463 5	12616. 9	1307 3	3917. 7	17770 8	16534. 6	15358 6	11461. 8	1253 9	3454. 3	
JKP	38378	1777.1	3211.0	741.5	41589	2518.6	22682	1443.3	1956	522.3	24638	1965.6	19055	1421.2	1561	371.7	20616	1792.8	17684	1139.0	1505	317.3	
DWK	32232	1115.0	701.0	180.3	32933	1295.3	22271	1056.4	528	165.4	22799	1221.8	19499	1170.3	461	160.6	19960	1330.8	18190	943.1	403	140.3	
PLM	46470	1567.0	911.0	217.9	47381	1784.9	29562	1416.0	637	192.3	30199	1608.3	22741	1368.7	527	144.3	23268	1513.1	20811	1127.4	522	149.7	
VKP	30499	1165.9	932.0	261.3	31431	1427.2	21806	1122.5	613	188.5	22419	1311.0	18481	1080.3	530	160.3	19011	1240.6	16993	988.9	481	146.1	
MGN	23534	777.2	203.0	55.6	23737	832.8	16577	741.0	148	60.5	16725	801.5	14500	792.2	144	38.0	14644	830.2	12979	641.8	136	38.5	
UTN	23482	843.9	463.0	105.9	23945	949.8	15010	731.5	293	90.4	15303	821.9	12925	752.0	294	98.2	13219	850.2	11414	626.2	269	83.6	
NGL	44325	1828.4	1692.0	542.4	46017	2370.9	32599	1899.7	1085	501.1	33684	2400.7	25863	1859.1	954	424.4	26817	2283.5	24704	1640.4	970	378.7	
PJB	23728	1296.6	2429.0	542.9	26157	1839.4	14718	1183.2	1861	535.2	16579	1718.4	12160	1112.8	1363	386.8	13523	1499.7	12526	1084.1	1207	332.5	
MDK	23379	924.6	1006.0	397.4	24385	1322.1	15221	810.2	668	323.9	15889	1134.1	12265	808.9	616	292.0	12881	1101.0	11435	690.5	724	311.7	
TGN	51511	2743.0	2078.0	1044.0	53589	3787.0	30800	2662.4	1242	1114.9	32042	3777.2	27696	2800.8	1241	1124.7	28937	3925.6	25160	2512.0	1048	997.6	
NJF	36089	1200.5	2213.	415.7	38302	1616.2	22719	1093.8	1714	453.7	24433	1547.5	20392	1213.7	1568	389.5	21960	1603.3	18288	1042.7	1500	328.2	

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JFP	8742	219.9	1106.0	40.3	9848	260.1	5828	217.6	860	34.7	6688	252.2	4403	179.2	678	28.5	5081	207.7	4387	155.0	638	25.9	
West	382369	15459.3	16945	4545.1	399314	20004.4	249793	14377.4	11605	4182.9	261398	18560.3	209980	14559.3	9937	3619.2	219917	18178.5	194571	12591.1	9403	3245.1	
Grand Total	672337	29043.5	41843	10328.4	714180	39371.9	438788	26609.6	27887	8881.5	466675	35491.1	374615	27176.2	23010	7536.9	397625	34713.1	348157	24053.0	21942	6699.4	

Div	Total Arrears (SLCC + MLCC) As on 03.10.2021		ARREARS AS ON 03.11.2021				Total Arrears (SLCC + MLCC) As on 03.11.2021		ARREARS AS ON 02.12.2021				Total Arrears (SLCC + MLCC) As on 02.12.2021		ARREARS AS ON 02.01.2022				Total Arrears (SLCC + MLCC) As on 02.01.2022	
			SLCC		MLCC				SLCC		MLCC				SLCC		MLCC			
	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt
SVR	18634	1356.3	20516	1204.1	272	189.3	20788	1393.4	19933	1137.4	289	194.0	20222	1331.3	12878	771.6	240	167.2	13118	938.8
NFC	19061	1646.7	19945	1447.4	1068	307.6	21013	1755.0	19361	1252.6	879	214.2	20240	1466.8	14365	909.2	796	172.5	15161	1081.7
KHP	25388	1471.9	28820	1474.8	187	83.9	29007	1558.7	24980	1264.9	182	100.3	25162	1365.1	17064	903.2	137	52.7	17201	955.9
NZD	16524	1950.0	16195	1471.3	1820	489.5	18015	1960.7	16301	1427.7	1694	429.6	17995	1857.3	12257	1060.9	1457	324.6	13714	1385.4
NHP	10342	878.4	9238	584.1	1883	338.5	11121	922.6	9177	575.2	1666	298.2	10843	873.4	6893	391.6	1459	189.5	8352	581.1
ALN	15252	1089.3	14885	826.0	1654	305.4	16539	1131.4	14852	826.6	1491	298.3	16343	1124.9	10598	562.3	1296	202.8	11894	765.1
HKS	7344	784.8	6601	480.9	1984	353.7	8585	834.6	6614	464.2	1746	322.5	8360	786.7	4475	326.7	1598	244.0	6073	570.7
RKP	6182	422.8	7128	325.8	805	171.3	7933	497.0	5752	268.0	700	151.6	6452	419.6	4317	189.5	652	114.6	4969	304.1
SKT	30457	3549.3	30900	2783.3	3011	922.2	33911	3705.5	28918	2643.2	2680	856.8	31598	3500.0	22366	2106.5	2419	670.2	24785	2776.7
VKJ	16941	1766.5	17708	1392.6	1229	473.5	18937	1866.1	17369	1339.9	1135	499.6	18504	1839.4	12027	915.0	956	339.5	12983	1254.5
South	166125	14916.1	171936	11990.2	13913	3634.9	185849	15625.1	163257	11199.6	12462	3365.1	175719	14564.7	117240	8136.5	11010	2477.4	128250	10613.9
JKP	19189	1456.3	21794	1280.2	1666	325.6	23460	1605.8	20715	1140.9	1482	363.9	22197	1504.8	15169	727.4	1309	186.8	16478	914.2
DWK	18593	1083.3	21630	1024.8	476	144.7	22106	1169.5	19049	868.9	438	161.5	19487	1030.4	13582	600.7	391	121.1	13973	721.8
PLM	21333	1277.1	24834	1180.8	604	176.0	25438	1356.8	22710	1074.2	464	142.3	23174	1216.5	16287	730.8	512	126.5	16799	857.3
VKP	17474	1135.0	18938	1042.9	498	146.8	19436	1189.7	17319	924.1	457	150.6	17776	1074.7	13181	672.8	440	119.1	13621	791.8
MGN	13115	680.3	14939	649.8	140	38.7	15079	688.5	13362	560.7	119	32.8	13481	593.5	9240	364.0	121	36.7	9361	400.7
UTN	11683	709.8	13701	703.6	273	87.4	13974	791.1	12449	608.5	259	77.7	12708	686.1	8961	428.0	260	60.1	9221	488.1

NGL	25674	2019.1	27826	1738.9	1001	365.2	28827	2104.1	24883	1557.2	898	374.4	25781	1931.6	18727	1170.1	770	267.2	19497	1437.3
PJB	13733	1416.6	13057	1052.5	1460	331.5	14517	1384.0	13251	1037.1	1454	340.1	14705	1377.3	9406	761.5	1159	218.1	10565	979.6
MDK	12159	1002.3	12714	698.2	644	281.6	13358	979.9	12324	669.3	549	270.0	12873	939.4	8132	460.2	508	215.4	8640	675.6
TGN	26208	3509.6	28911	2480.8	1100	1013.2	30011	3494.0	26896	2337.9	1069	979.6	27965	3317.5	19285	1900.3	914	880.4	20199	2780.7
NJF	19788	1365.9	21131	1096.3	1541	376.6	22672	1472.9	19910	1001.1	1440	350.8	21350	1351.9	13656	705.9	1486	313.5	15142	1019.4
JFP	5025	181.0	4510	138.0	651	27.6	5161	165.6	3995	123.2	654	29.3	4649	152.6	2389	69.1	670	23.2	3059	92.3
West	203974	15836.2	223985	13086.9	10054	3314.9	234039	16401.8	206863	11903.2	9283	3273.3	216146	15176.4	148015	8590.8	8540	2568.1	156555	11159.0
Grand Total	370099	30752.3	395921	25077.1	23967	6949.8	419888	32026.9	370120	23102.8	21745	6638.4	391865	29741.1	265255	16727.3	19550	5045.5	284805	21772.9

Div	ARREARS AS ON 04.02.2022				Total Arrears (SLCC + MLCC) As on 04.02.2022		ARREARS AS ON 03.03.2022				Total Arrears (SLCC + MLCC) As on 03.03.2022		ARREARS AS ON 07.04.2022				Total Arrears (SLCC + MLCC) As on 07.04.2022	
	SLCC		MLCC				SLCC		MLCC				SLCC		MLCC			
	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	No of Def	Def Amt	Count	Def Amt
SVR	11366	639.0	257	144.9	11623	783.9	12372	595.5	224	131.0	12596	726	7359		138	38.3	7497	286
NFC	13461	826.7	854	166.5	14315	993.2	14239	788.4	929	185.9	15168	974	8658		581	86.7	9239	438
KHP	15992	794.9	159	56.3	16151	851.2	17869	732.3	150	59.4	18019	792	8732		62	9.4	8794	287
NZD	12046	963.9	1631	319.4	13677	1283.3	12366	888.0	1679	317.5	14045	1205	7681		982	125.7	8663	528
NHP	6765	343.3	1638	180.9	8403	524.1	6465	298.0	1697	210.2	8162	508	3474		946	87.5	4420	199
ALN	10287	511.0	1407	198.1	11694	709.1	10378	467.7	1485	247.7	11863	715	6077		875	56.3	6952	247
HKS	4537	300.9	1756	267.1	6293	568.0	5026	290.0	1855	291.6	6881	582	2714		999	121.5	3713	251
RKP	4338	185.0	752	108.5	5090	293.4	4616	175.5	711	114.3	5327	290	2418		384	55.4	2802	120
SKT	22506	2017.4	2555	689.6	25061	2707.0	24117	1898.6	2535	665.8	26652	2564	15894		1739	280.3	17633	1268
VKJ	11418	784.9	1048	355.2	12466	1140.0	12676	725.0	1064	348.6	13740	1074	7655		580	180.8	8235	533
South	112716	7366.9	12057	2486.4	124773	9853.3	120124	6858.9	12329	2572.0	132453	9430.8	70662		7286	1041.8	77948	4158
JKP	14372	616.0	1356	182.4	15728	798.4	14897	583.6	1538	247.6	16435	831	8493		832	57.4	9325	296
DWK	12706	535.2	393	102.5	13099	637.7	13920	513.3	379	86.2	14299	599	7417		232	30.0	7650	257
PLM	15464	667.3	518	131.3	15982	798.7	16735	611.1	542	130.7	17277	742	9231		349	49.6	9580	320
VKP	12128	593.0	428	92.9	12556	685.9	12626	554.9	470	100.6	13096	655	7922		245	28.8	8168	304
MGN	8331	322.1	119	40.8	8450	362.9	8936	279.2	151	46.3	9087	325	4568		59	8.1	4627	120

UTN	7823	351.7	228	53.5	8051	405.2	8249	302.9	262	61.6	8511	365	4435		164	16.4	4599	144
NGL	17355	1050.1	815	257.0	18170	1307.1	17497	902.2	832	244.2	18329	1146	10584		586	112.9	11170	594
PJB	8923	688.7	1091	185.9	10014	874.6	8695	627.0	993	168.8	9688	796	5402		684	71.2	6086	433
MDK	7515	421.0	554	204.0	8069	625.0	7606	360.8	519	209.6	8125	570	4642		312	93.1	4954	289
TGN	18169	1732.3	1039	915.2	19208	2647.5	16229	1562.7	930	882.6	17159	2445	8099		506	424.4	8605	1228
NJF	12728	640.5	1550	320.0	14278	960.5	13639	595.0	1511	308.7	15150	904	8064		1163	172.1	9227	473
JFP	2192	60.5	722	22.5	2914	83.0	2490	60.1	629	19.6	3119	80	1013		426	9.6	1439	30
West	137706	7678.3	8813	2508.1	146519	10186.4	141519	6952.7	8756	2506.5	150275	9459.2	79870		5558	1073.72165	85430	4488
Grand Total	250422	15045.2	20870	4994.5	271292	20039.7	261643	13812	21085	5078.5	282728	18890.0	150532		12844	2115.53755	163378	8646

Div	ARREARS AS ON 04.05.2022				Total Arrears (SLCC + MLCC) As on 04.05.2022		ARREARS AS ON 03.06.2022				Total Arrears (SLCC + MLCC) As on 03.06.2022		ARREARS AS ON 03.07.2022				Total Arrears (SLCC + MLCC) As on 03.07.2022	
	SLCC		MLCC				SLCC		MLCC				SLCC		MLCC			
	Count	Def Amt	Count	Def Amt	Count	Def Amt	Count	Def Amt	Count	Def Amt	Count	Def Amt	Count	Def Amt	Count	Def Amt		
SVR	9913	3.76	210	0.80	10123	4.57	12206	4.21	168	0.81	12374	5.02	15508	5.90	211	1.00	15719	6.90
NFC	11345	4.78	746	1.19	12091	5.97	15558	6.54	713	1.36	16271	7.90	16787	8.57	808	1.88	17595	10.44
KHP	13017	4.40	145	0.27	13162	4.67	16132	5.38	114	0.30	16246	5.67	21996	8.42	121	0.36	22117	8.78
NZD	9565	5.08	1279	1.81	10844	6.89	11531	6.33	1300	2.03	12831	8.36	12912	7.97	1506	2.84	14418	10.82
NHP	5494	2.12	1394	1.42	6888	3.54	6142	2.77	1210	1.49	7352	4.26	6618	3.34	1476	3.00	8094	6.34
ALN	7411	2.72	1125	1.26	8536	3.99	9383	3.69	1029	1.31	10412	4.99	11436	5.12	1488	2.30	12924	7.42
HKS	3647	1.78	1376	1.50	5023	3.28	4545	2.24	1249	1.76	5794	4.00	5578	3.47	1623	2.78	7201	6.25
RKP	3532	1.06	614	0.78	4146	1.84	3283	0.89	450	0.65	3733	1.55	4561	1.55	630	1.17	5191	2.72
SKT	18421	11.43	2219	3.86	20640	15.28	19917	11.51	1976	3.74	21893	15.25	23778	15.38	2249	5.24	26027	20.62
VKJ	10129	4.87	887	2.57	11016	7.44	13073	6.68	911	2.95	13984	9.63	13198	8.08	995	4.19	14193	12.27
South	92474	42.01	9995	15.46	102469	57.47	111770	50.23	9120	16.40	120890	66.64	132372	67.79	11107	24.76	143479	92.55
JKP	13095	4.30	1297	1.57	14392	5.87	13431	5.20	1056	1.37	14487	6.57	15372	7.62	1,288	2.00	16660	9.62
DWK	11354	3.73	321	0.62	11675	4.35	12675	4.31	285	0.62	12960	4.93	15932	6.51	325	0.78	16257	7.28
PLM	12832	4.04	479	0.93	13311	4.97	15006	4.58	376	0.73	15382	5.31	19211	7.29	485	0.97	19696	8.27
VKP	10548	3.90	381	0.63	10929	4.53	13871	5.31	343	0.52	14214	5.83	15889	6.94	424	0.92	16313	7.86
MGN	6995	1.83	129	0.28	7124	2.11	8425	2.12	87	0.22	8512	2.34	10524	3.45	94	0.27	10618	3.72
UTN	6508	2.08	238	0.46	6746	2.54	8763	2.93	204	0.46	8967	3.38	10389	4.19	231	0.52	10620	4.70
NGL	15425	7.00	817	1.88	16242	8.88	16709	7.46	736	1.87	17445	9.32	20083	9.88	797	2.50	20880	12.38

PJB	7501	4.70	909	1.19	8410	5.89	8749	5.32	725	1.26	9474	6.58	9932	6.47	1,005	1.94	10937	8.41
MDK	6709	2.87	513	1.50	7222	4.38	8982	3.66	448	1.41	9430	5.07	10890	4.66	483	1.44	11373	6.10
TGN	13900	13.08	887	6.56	14787	19.64	16930	14.38	786	6.47	17716	20.85	19410	16.75	866	7.60	20276	24.36
NJF	11430	4.43	1573	2.42	13003	6.85	12962	5.00	1341	2.33	14303	7.33	15972	6.62	1,452	2.65	17424	9.28
JFP	1786	0.38	569	0.17	2355	0.54	2860	0.64	543	0.14	3403	0.78	3883	1.04	522	0.16	4405	1.20
West	118083	52.33	8113	18.21	126196	70.54	139363	60.91	6930	17.37	146293	78.29	167487	81.42	7972	21.76	175459	103.18
Grand Total	210557	94.34	18108	33.68	228665	128.01	251133	111.15	16050	33.78	267183	144.92	299859	149.21	19079	46.52	318938	195.73

Div	ARREARS AS ON 03.08.2022				Total Arrears (SLCC + MLCC)		(Increase/Decreased) Jun-22 V/s Jul-22 (SLCC & MLCC)	
	SLCC		MLCC		As on 03.08.2022			
	Count	Def Amt	Count	Def Amt	Count	Def Amt		
SVR	18207	8.02	223	1.07	18430	9.10	2711	2.20
NFC	18030	10.24	797	1.89	18827	12.13	1232	1.69
KHP	25180	10.83	120	0.41	25300	11.24	3183	2.46
NZD	12396	8.50	1408	2.84	13804	11.34	-614	0.52
NHP	6686	3.71	1452	2.93	8138	6.64	44	0.30
ALN	11959	6.45	1421	2.55	13380	9.00	456	1.59
HKS	5370	3.61	1560	2.89	6930	6.50	-271	0.25
RKP	5712	2.34	526	1.02	6238	3.36	1047	0.63
SKT	25928	19.04	2275	5.92	28203	24.96	2176	4.34
VKJ	14286	9.70	884	3.66	15170	13.36	977	1.09
South	143754	82.44	10666	25.19	154420	107.62	10941	15.08
JKP	16870	9.44	1201	2.21	18071	11.65	1411	2.03
DWK	17682	7.84	306	0.82	17988	8.66	1731	1.37
PLM	21482	9.07	433	1.13	21915	10.19	2219	1.93
VKP	15846	7.40	431	0.99	16277	8.39	-36	0.53
MGN	12597	4.36	97	0.22	12694	4.58	2076	0.86
UTN	10175	4.41	234	0.65	10409	5.06	-211	0.36
NGL	23982	12.31	750	2.33	24732	14.63	3852	2.25
PJB	9849	6.87	891	1.68	10740	8.55	-197	0.14
MDK	11007	4.92	477	1.61	11484	6.53	111	0.43
TGN	22932	19.93	805	7.78	23737	27.70	3461	3.35
NJF	18989	8.94	1396	2.69	20385	11.63	2961	2.36
JFP	3795	1.09	557	0.17	4352	1.26	-53	0.05
West	185206	96.57	7578	22.26	192784	118.83	17325	15.65
Grand Total	328960	179.00	18244	47.45	347204	226.46	28266	30.73

SECTION – VI

PRICE BID

SECTION-VI					
PRICE BID					
Sr No	Item	UoM	Estimated Qty	Unit Value	Total Amount
A) Business Activity charges					
Part 1: Connection Management					
1	New Connection (As per scope of work)	NOS	5,15,000		
2	Modification in existing connection (as per scope of work)	NOS	4,03,000		
Part 2: Meter Reading and Bill distribution					
1	Meter Reading - Downloadable	Per meter	10,23,55,729		
2	Meter Reading- Manual	Per meter	6,99,263		
3	Bill Distribution-with Acknowledgement physical/soft	Per bill	10,20,58,936		
4	Bill Distribution –without Acknowledgement	Per bill	11,13,804		
5	Special Meter Reading (as per scope of work)	Per meter	4,64,198		
Part 3: Medium Load Consumer					
1	Downloading of Meter reading/Data (as per scope of work)	NOS	55,28,202		
2	Manual Downloading of Meter reading/Data (as per scope of work)	NOS	78,365		
Part 4: Divisional Data Center					
1	Uploading and Downloading of meter data from Programable Display System (PDS) (as per scope of work)	EACH	10,35,19,190		
TOTAL					
GST @ 18%					-
SUB TOTAL (A)					

Sr No	Item	UoM	Qty	Unit Value	Total Amount
B)	Other Business Activity Charges - Circlewise				
1	Monthly LS Charges of Business Activity (RCM & MLCC, Recovery, Enforcement and Surveillance, Customer Care etc)in South-I Circle of BRPL as per Scope of Work	LS / Month	36		
2	Monthly LS Charges of Business Activity (RCM & MLCC, Recovery, Enforcement and Surveillance, Customer Care etc) in South-II Circle of BRPL as per Scope of Work	LS / Month	36		
3	Monthly LS Charges of Business Activity (RCM & MLCC, Recovery, Enforcement and Surveillance, Customer Care etc) in West-I Circle of BRPL as per Scope of Work	LS / Month	36		
4	Monthly LS Charges of Business Activity (RCM & MLCC, Recovery, Enforcement and Surveillance, Customer Care etc) in West-II Circle of BRPL as per Scope of Work	LS / Month	36		
	TOTAL				
	GST @ 18%				-
	SUB TOTAL (B)				
C)	Centralized Business Activity Charges - Companywise				
Sr No	Item	UoM	Qty	Unit Value	Total Amount
1	Monthly LS Charges of Business Activity (BET, KCC, GCC, PCC, Consumer connect, Renewables, Energy Audit, Analytics, Meter Lab, CGRF etc) in Central pool of BRPL as per Scope of Work	LS / Month	36		
	TOTAL				
	GST @ 18%				-
	SUB TOTAL (C)				
	GRAND TOTAL - (A+B+C)				

NOTE:

1)	Price quoted above shall remain firm for entire duration of the contract including extension period, if any.
2)	Penalty shall be levied on the monthly payment of contractor on the basis of its performance on Key performance indicators mentioned in the Master Score Card and will be deducted from successive month's bill.
3)	The bids will be evaluated commercially based on the total all-inclusive price quoted for 3 years period.
4)	The contract shall be initially awarded for a period of one year only. BRPL shall extend the contract on a year to year basis for a further period of two years based on performance.
5)	The bidder shall quote the prices strictly in the above format / item description / content. The bid shall be liable for rejection, if contractor fail to do so. If at any stage, the content is found to be changed from the given price format, the content as per the given price format will prevail and binding on the contractor.
6)	The bidder needs to quote for all the line items as mentioned above; failing which the bids are liable for rejection.
7)	The unit price to be indicated should be exclusive of taxes & duties which are to be indicated in separate rows meant for the purpose.
8)	Circle wise evaluated price will be arrived by adding Other Business Activity Charges of each circle and prorated amount of Business activity charges. Business activity charges shall be prorated in the ratio of 30% for South - I, 20% for South - II, 29% for West - I & 21% for West - II.
9)	Part - C : Quoted price for Centralized Business Activity works shall be evaluated separately.
10)	The company reserves the right to conduct Reverse Auction (RA). If required, RA will be conducted circle wise for Part-A & B based on the evaluated price as per point no (8) above and company wise for Part – C.

ANNEXURE –I : BID FORM

To,

**Head of Department
Contracts & Material Deptt.
BSES RAJDHANI Power Ltd
1st Floor, C Block
BSES Bhawan, Nehru Place
New Delhi 110019.**

Dear Sir,

- 1 We understand that BRPL is desirous of awarding the contract for..... (Name of the Work) work in its licensed distribution network area in Delhi.
- 2 Having examined the Tender Documents for the above named works, we the undersigned, offer to deliver the goods/services in full conformity with the Terms and Conditions, technical specifications & Scope of Work as may be determined in accordance with the terms and conditions of the contract. The quoted amounts for this work are in accordance with the Price Schedules attached herewith and are made part of this bid.
- 3 If our Bid is accepted, we undertake to deliver the entire goods/services as per delivery/ completion schedule mentioned in Section III from the date of award of order/letter of intent.
- 4 If our Bid is accepted, we will furnish a Contract Cum Performance Bank Guarantee (CPBG) for due performance of the Contract in accordance with the Terms and Conditions of the NIT.
- 5 We agree to abide by this Bid for a period of 180 days from the due date of bid submission and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
- 6 We declare that we are aware of the provision of all Laws associated with the supply of equipments/materials or Services and the prices have been quoted accordingly.
- 7 Unless and until Letter of Intent is issued, this Bid, together with your written acceptance thereof, shall constitute a binding contract between us.
- 8 We understand that BRPL is not bound to accept the lowest, or any bid BRPL may receive.
- 9 There is provision for Resolution of Disputes under this Contract, in accordance with the Laws and Jurisdiction of Contract.
- 10 We do hereby agree and shall abide the terms of tender documents/agreement, in full

Dated this..... day of..... 2022

Signature..... In the capacity of

.....duly authorized to sign for and on behalf of

(IN BLOCK CAPITALS).....

ANNEXURE – II BIDDER'S DETAILS

S.No.	Item	Details
1	Company Name	
2	BRPL Vendor Code (If Registered)	
3	Area of Specialization	
4	Company Founded Year	
5	Type of Company	
6	Constitution(Company Registration number)	
7	Name of Director / Mobile Number	
8	Name of other main person / Mobile Number	
9	Vendor Address	
10	Vendor Contact no	
11	Vendor Email ID	-
12	No. of Manpower on payroll (Executive/Skilled/Semi-Skilled/Un-skilled)	-
13	No. of Contractual Manpower (Executive/Skilled/Semi-Skilled/Un-skilled)	-
14	Other Office / Factory Address	
15	ISO certification	
16	PAN	
17	PF/ESI	
18	Shop Establishment Certificate (If Applicable)	
19	Electrical License Detail (If Applicable)	
20	GST	
21	GST Registration Date	
22	SSI	
23	MSME Registration Number (If Applicable)	

S.No.	Item	Details
24	Turn Over FY 2019-20 (Rs. Cr.)	
25	Turn Over FY 2020-21 (Rs. Cr.)	
26	Turn Over FY 2021-22 (Rs. Cr.)	
27	Profit after Tax FY 2019-20 (Rs. Cr.)	
28	Profit after Tax FY 2020-21 (Rs. Cr.)	
29	Profit after Tax FY 2021-22 (Rs. Cr.)	
30	Networth (Rs Cr.)	
31	Bank Guarantee Limit (in Cr.)	
32	Over Draft/Cash Credit Limit (in Cr.)	
33	Present Order Booking (Rs Cr.)	
34	Order executed with Reliance ADA (Rs Cr.)	
35	Name & Detail of relative working in BRPL	
36	Main Customer	
37	Details of orders executed / Under Execution	Please submit the details in Attachment - A

ATTACHMENT – A

Reference List of Order Executed / under Execution by the Vendor (M/s)

A) Major Orders Executed

SN	Name of Project	Client name & address	Client contact Detail (Person name, e-mail ID, Mobile & landline number)	Vendor's Scope of Work	Date Of Award	Value of Work (Rs in Lakhs)	Completion date as per Order	Actual Completion Date	LD / Penalty imposed, if any (Rs in Lakhs)	Litigation / Arbitration (Y/N) (If Yes, furnish details)	Remarks
1.											
2.											
3.											
4.											
5.											

B) Orders Under Execution

SN	Name of Project	Client name & address	Client contact Detail (Person name, e-mail ID, Mobile & landline number)	Vendor's Scope of Work	Date Of Award	Value of Work (Rs in Lakhs)	Completion date as per Order	Actual Completion Date	LD / Penalty imposed, if any (Rs in Lakhs)	Litigation / Arbitration (Y/N) (If Yes, furnish details)	Remarks
1.											
2.											
3.											
4.											
5.											

ANNEXURE – III ENVIRONMENTAL, OCCUPATIONAL HEALTH & SAFETY CONDITIONS OF CONTRACT

1.0 General Requirements

- 1.1 The contractor shall ensure that safety of all the workers, materials, Installation and equipment's belonging to him or to others and working at the site is ensured through effective and practicable safety management systems.
- 1.2 The contractor shall be responsible for compliance to provisions of all safety requirements under various notices, acts, rules and relevant applicable legislations.
- 1.3 The contractors shall comply with all health & safety requirements as deemed necessary by BRPL from time to time.
- 1.4 Works shall be carried out by the contractor after taking necessary "Permit to work". Also the work shall not be carried out without use of Protective equipment's like shoes, safety belts, helmets etc. adhering to safety compliance.
- 1.5 All the equipment's being used shall be timely calibrated and a copy of the same shall be submitted to Safety Department within 4 weeks of the acceptance of contract and thereafter on every renewal.

2.0 EHS Policy

The contractor as per requirement of CEA Measures Relating to Safety and Electric Supply Regulations, 2010 shall follow the Environment, Health & Safety policy of BRPL. The contractor shall implement quality, health & safety management systems in accordance to BRPL EHS policy and ensure that intentions of such policy are met.

3.0 Health & Safety Plan

- 3.1 Within 4 weeks of the notification of acceptance of the tender, the contractor shall submit detailed and comprehensive Contract specific health & safety plan incorporating HIRA (Hazard Identification & Risk Analysis) to BRPL. This plan shall necessarily include detailed policies, procedures, method statement for each activity to be performed and regulations which, when implemented, will ensure compliance of the contract provisions stated herewith.
- 3.2 The contractor shall submit health & safety plan for such activities required to be carried out under the awarded contract as deemed necessary by BRPL.
- 3.3 Health & safety plans, procedures, method statements, etc. developed & submitted by contractors shall be reviewed and approved by designated authorities of BRPL (Head Safety). First cut of the plan shall be submitted to Safety Department within 2 weeks of agreement of contract. After suggested rectification, the final plan shall be submitted to Head Safety not later than 4 weeks of the agreement of contract. A copy of the same shall be given to the engineer in charge also. The document shall carry the signatures of the authorized signatory (the person who has signed the agreement document of contract).
- 3.4 The health & safety plans, procedures, method statements, etc. shall not be changed without prior review and approval by designated authorities of BRPL.

4.0 OHS Organization & Responsibility

4.1 The contractor supervisor will play the role of safety supervisor. The safety supervisor shall hold a diploma degree from a recognized institute or university as per CEA Regulations, 2010. Also simultaneously contractor has to ensure their competency in safety or EHS with 40 hours training from reputed agency (like RLI/Allied Boston/ National Safety Council) or trainer, which should be verified earlier by BRPL safety department accordingly. The copy of training certificate shall be submitted to Safety Department within 4 weeks of agreement of contract. Time extension may be given in extraordinary situation subjected to submission of any convincing document carrying valid proof of near future plan of the training.

4.2 The training certificate should not be more than one-year-old.

4.3 Apart from above, as an owner of the company the contractor & their other key persons are also responsible for safety compliance and related issues.

5.0 First Day at Work –Induction Training and Issuance of ID-Card

5.1 The contractor shall ensure that all his workers have undergone the safety induction and have been issued with a valid ID card prior to start work at BRPL site. The proof of the same shall be submitted to Safety Department within 4 weeks of agreement of contract.

5.2 All contractor workers shall undergo above as per the BRPL site specific procedure issued from time to time.

5.3 The contractor shall ensure that no worker is in any O&M activities until the valid ID card is issued and the same is available by each worker at site including that of sub-contractor(s).

5.4 In case any worker lost the ID card issued to him, the contractor shall ensure that such incidences are promptly reported to BRPL and duplicate or new ID card is issued immediately after completing formalities as deemed necessary by BRPL.

6.0 Provision of Safe Working Conditions

6.1 Proper barricading shall be created during height work, cable laying work, working on pole, etc. Dimensions of barricading while cable laying work- Height- 2 mtr, Length- 1.5 mtr. There shall not be any gap in between two barricades. LED Bacon light shall be placed at 1st and every 4th barricade. However, while working on pole during supply maintenance work there should be a barricading cone and caution tape. In narrow lanes, where proper barricading as per rules is not possible, use barricading as per the approval of respective safety circle head in writing and copy forwarded to safety and uploading in QMS.

6.2 PPE' Requirement

6.2.1 The contractor shall ensure all the required PPEs given in clause 6.2 and shall allow their workers to start work at site only after proper verification of adequacy of safety gears/PPE required for the specific job at site by the Safety personnel/Site Engineer of BRPL.

Contractor has to ensure the quantity and quality of PPEs during procurement and continuous usage of following PPE's by his staff.

S.NO.	NAME OF THE PPEs	LINEMAN / FITTER/SKILLED	HELPER/UNSKILLED	SUPERVISOR
1	SAFETY HELMET	✓	✓	✓
2	FULL BODY HARNESS (POSITIONING BELT)	✓	X	X
3	ELECTRICAL HAND GLOVES	✓	✓	X
4	SAFETY SHOES	✓	✓	✓
5	SAFETY GOGGLES	✓	✓	✓
6	REFLECTIVE JACKET	✓	✓	✓

6.2.2 Contractor has to ensure for proper procurement and distribution of required PPE's among their workers with receiving in attached format (Appendix-3) which will be verified by the safety department during inspection. The entire issuance format duly signed by individual worker and to be verified/ certified by Department Head and the same need to be submitted to Safety Department along with mentioned certificates within 4 weeks of agreement of contract. The sample of the PPE's being procured by the contractor shall be submitted and approved from the Safety Department beforehand.

6.2.3 The contractor has to provide 3 arc protection face shields in each zone (2 for complaint team and 1 for maintenance team) as per specifications mentioned in clause 6.2.5.6.

6.2.4 If any of the contractor staff found without PPEs, the said PPE's will be issued to them from BRPL store with immediate effect. And the 20% extra amount with procurement cost will be recovered from their next monthly bill cycle.

Note: PPEs shall strictly be as per the brand mentioned in clause 6.2.5

6.2.5 Technical Specification of the PPEs

6.2.5.1. Safety Shoes – With Composite / Fiber toes (CE approved / IS 15298) – Mandatory for all personnel working at BRPL O&M. The safety shoes shall meet the following features:

1. Electric Shock Resistant Sole
2. Impact Resistant
3. Scrap/Heat Resistant
4. Slip Resistant
5. Oil and Acid Resistant
6. Rubber PU Sole
7. Anti-puncture

Lead MAKE: BATA/HONEYWELL/KARAM

6.2.5.2 Safety Helmets: (IS 2925 - 1984 or DGMS) with chin strap – Mandatory for all personnel working at BRPL O&M. The specification of safety helmet shall be as given below:
V-GARD HDPE Yellow With 4 Point Fas Trac Ratchet Suspension

Shell Material	UV stabilized HDPE, Non vented
Suspension	<ul style="list-style-type: none"> • With 4 Point Fas Trac Ratchet Suspension sewn headband • Textile straps made from polyester Suspension • point fixing: good positioning, ...stability, better air circulation due to ...limited contact areas with the head • Easy clean sweatband
Size	52-62 cm
Accessory slot	Standard 30 mm with removable HDPE dead plugs suitable to leak proof fitting
Approvals	ANSI/ IEC Z89.1 Class E (electrical)
Additional	Low temperature -10°C (acc. to GB2811), High temperature +50°C
Colours	Yellow
weight	360 g

Lead MAKE: 3M / KARAM / UFS

6.2.5.3 Full Body positioning Harness: (CE approved / IS 3521 / EN 361 / EN 355) – Shall be used while work is in progress at height more than 1.8 meter or where from a person may fall and get injured. The specification of the Full body harness shall be as given below:

Anchorage	Adjustable two chest attachment D-rings and A dorsal attachment D-ring
Adaptability	Adjustable shoulder and thigh straps
Convenience	Shoulder and thigh straps differentiated by a dual color scheme.
Ergonomics	Ideally. Positioned sit strap for extended comfort.
Size	Standard
weight	1200GMS
ENERGY ABSORBING FORKED LANYARDS :	
Spec.	44mm wide polyamide webbing.
Length	1.5 Meter

There should not be any metallic part in the full body harness.

Lead MAKE: KARAM /LIFEGEAR/UFS/HONEYWELL

6.2.5.4 Flex Chem Full View Safety Goggles – Shall be used to protect workers eyes from foreign materials and flying particles. Mandatory for all personnel working at BRPL O&M. Safety goggles shall meet the following feature:

1. Acetate lens for special applications requiring superior chemical resistance.
2. Industrial version of tough and popular first responder goggles.

3. SoftFlex low profile frosted frame for increased comfort.
4. Comfortable headband with length adjustment.
5. Indirect venting for comfortable, long lasting wear can be worn with safety helmets and over prescription spectacles.
6. Sightgard + premium anti-fog coating (EN 166 “N”) with good anti- scratch properties.

Technical Specification:

Weight	95g.
Lens thickness	1.0mm
Overall width	173mm
Overall length	90mm
Bridge	47.6mm
Lens base	5.5 curve
Lens size	86.1mm verticle, 174mm diagonal
Headband	Adjustable length at max.440mm(long enough to fit together with helmets)
Material & colors	
Lens	Acetate clear, coating, Sightgard + anti-fog according to EN 166 “N” & anti scratch.
Body	PVC smoke
Headband holder	Nylon
Headband	Adjustable grey elastic fixed on frame side parts
Marking / Approvals	
Standard number	EN 166
Frame marking	MSA EN 166 34-FT CE
Lens marking	2C-1.2 MSA 1 FT N CE
Filter class	2C (Ultra violet radiation with enhanced color recognition)
Scale number	1.2: luminous trasmittance-89%
Optical class	1 (best class, for permanent wear)
Mechanical resistance	F (low energy impact 45m/s) T (at extreme temperature -5 to +55 ⁰ C)
Resistance to	N(distorted vision due to lens fogging)
UV filter	99.9%
Ordering information	10145578-FlexiChem Sightgard + clear , 6x

Lead MAKE: MSA / UVEX/ UFS/3M/KARAM

6.2.5.5 Electrical Insulating Hand Gloves – Shall be used to prevent electric shock based upon the hazards/risks involved in a particular activity. Safety goggles shall meet the following features:

- Breakthrough manufacturing process for exception dry grip.
- Soft and flexible for enhanced tactility, high dexterity and wearer comfort.
- Ergonomic design featuring tapered fingers to reduce hand fatigue.
- Relaxed wrist for easy on/off.

	For LT work	For HT work
Length	360mm	360mm
Class	2	0
Thickness	3.6mm	1mm
Proof test voltage	20000	5000
Maximum use voltage	11000	1000

Tensile strength	>16mpa[Mega Pascal]
Puncture resistance	>18N/mm [Newton per mili meter]
Elongation at break	>600% [Stretching length]
Tension set	<15%

- It should be resistant to oil, acid, ultra violet rays and very low temperature.
- Each pair of glove should be marked with class, category, month & year of manufacturing, CE logo, batch no. and certified laboratory no.
- EN certified to electrical and thermal hazards,
- EN certified to thermal & electrical hazards to confirm EN 60-903,
- EN certified to mechanical hazard to EN-388

Lead MAKE: Honeywell / ANSELL/CATU

6.2.5.6 Arc Protection Face Shield

- a) ATPV value is 10 cal/cm²
- b) It shall have a slotted hard hat and chin guard
- c) Visible light transmission (VLT) shall be 70%
- d) It should have anti fog lens
- e) It should have a provision for replacement of lens and brackets.
- f) It should cover the complete face and the complete neck region.
- g) It must not hinder the work. Must be comfortable for the height jobs as well as in the ground.
- h) Carry bag for the kit.

Lead MAKE: Oberon/Honeywell

6.2.5.7 Certificates required for all PPEs:

1. Manufacturer Certificate
2. Test Certificate
3. Authorization of Dealership/Distribution ship

The copy of all the certificates shall be submitted to safety department within 4 weeks of agreement of contract.

7.0 Integrated Management System & Audits

- 7.1 The Contractor shall work in the framework of Integrated Management System (IMS) and shall maintain documentation as prescribed in the IMS Manual of BRPL. IMS Manual can be obtained directly from site engineer/Division Head/Respective Head.
- 7.2 All contractors during their currency of contract shall strive to continuously improve and demonstrate strict compliance to ISO 9001, 14001 & 45001 standards of BRPL.
- 7.3 To verify compliance and to continually improve the management system, all contractors shall be subjected to both internal & external audits.

8.0 Medical Examination

- 8.1 The contractor shall arrange a medical examination of all his employees including his

sub-contractor employees like lineman, ALM, supervisor, Fitter, welders, gas cutters, drivers and all the workers supposed to work at height (and any other trade specified deemed necessary by BRPL at the time of deployment then annually) before employing, after illness or injury, if it appears that the illness or injury might have affected his fitness and, thereafter, once in every year as per the provisions of applicable laws or as prescribed by BRPL with proper record.

8.2 Records of medical examination as described above shall be maintained at the contractor premises and a copy of the same shall be submitted to Safety Department within 4 weeks of agreement of contract.

8.3 No person about whom the Contractor knows or has reason to believe that he is a deaf or he has a defective vision or he has a tendency to giddiness shall be required or allowed to work in any O&M operation or other construction work which is likely to involve a risk of any accident either to the worker himself or to any other person.

9.0 Working at Height

9.1 The Contractor shall ensure that all works carried out at a height of 2 Meter or more shall only be started after obtaining a permit to work at height, which shall be issued as per the procedure of BRPL by authorized personnel.

9.2 The contractor shall ensure that all control measures mentioned and agreed through above work permit or as deemed necessary by BRPL are enforced and complied all the time during activities carried out at height.

9.3 Full body harness and ladder along with the required PPEs shall be used during height work.

9.4 Barricading cone and tape shall be used along with creation of proper safety zone.

10.0 Reporting of Near Miss/ Incidents / Dangerous Occurrences

10.1 In case of any incident/ accident occurs during the O&M activities undertaken by the Contractor thereby causing a dangerous occurrence or near miss or any minor or major or fatal injury to his employees due to any reason, whatsoever, it shall be sole responsibility of the Contractor to promptly inform the same to Department Head in prescribed form and also to all authorities envisaged under the applicable laws.

11.0 Suspension of Work

11.1 BRPL shall have the right at its sole discretion to suspend the work till compliance of safety norms, if in its opinion the work is being carried out in such a way that it may cause accidents and endanger the safety of the persons and / or property, and / or equipments.

11.2 In such cases, the contractor shall be informed in writing about the nature of hazards and possible injury /accident and he shall comply to remove all shortcomings promptly. Decision of BRPL shall be conclusive and binding on the Contractor in such aspects.

11.3 The contractor shall not be entitled to damages / compensation for suspending of work due to safety reasons and the period of such stoppage of work will not be taken as an extension of time for completion of the facilities as per the work order and will not be the ground for waiver of levy of liquidated damages.

11.4 The contractor shall follow and comply with all safety Rules of BRPL, relevant provisions

of applicable laws pertaining to the safety of workmen, employees plant and equipment as may be prescribed from time to time without any demur, protest or contest or reservation. In case of any nonconformity between statutory requirement and safety rules of the BRPL referred above, the latter shall be binding on the contractor unless the statutory provisions are more stringent.

12.0 OHS Appreciation Policy

- 12.1 If the contractor observes all the safety rules and codes, statutory laws and rules during the period of the contract awarded by the BRPL and no accident occurs then BRPL may consider the performance of the contractor and safety score card will be prepared. The best contractor will be appreciated by suitable "SAFETY AWARD" as per scheme as may be announced separately from time to time.

13.0 Safety Motivational Scheme for Contractor Employee

- 13.1 All contractors must reward their employee monthly for best worker in term of complying safety norms. They should honour with a gift of Rs. 500/- (five Hundred) with commendation certificate to motivate others towards safety compliance. The record with photograph should be kept with them & also to be submitted to BRPL safety department. Contractor may ask to BRPL safety people for their presence during awarding time.
- 13.2 All contractors have to observe safety day/ week on 4th March to 10th march every year with proper planning and record to create safety awareness inside their organization. A detailed report of observing the same to be forwarded to safety department every year.

14.0 Guidelines for Penalty Policy Implementation

- 14.1 Total penalty shall be calculated by multiplying the number of safety violations and the penalty amount specified for such violations in **Appendix - 1. (Example – If at first offence persons are found working without safety helmet at 3 locations, the penalty would be $3 \times 2000 = \text{Rs.}6000/-$)**
- 14.2 The amount of penalty can be increased or decreased based upon the seriousness of safety violations. The decision of recommending authority shall be final one.
- 14.3 Recommending authority shall send his factual observations to Department Head and Safety Head who in turn shall either reject or approve it. If approved, he shall send it to Finance & Accounts for execution. Finance Accounts shall execute the penalty and confirm the same & shall send it back to Department Head and Safety Head.
- 14.4 Recommending Authority means the Department Head, HODs, Site Safety officer / Supervisor, representatives from OHS and other personnel authorized jointly by O&M.
- 14.5 Penalties will be imposed for delay in submission of EHS related requirements/documents mentioned in the contract. Once the contract is accepted, the requirements as mentioned in **Appendix- 2 to be submitted within 4 weeks.**
- 14.5 Safety Head may impose penalty for serious violations directly.
- 14.6 All penalties shall be imposed directly on the concerned contractors. No penalty shall be imposed on individuals.

15.0 Guidelines for Safety Appreciation Policy Implementation

- 15.1 Recommending Authority shall write comments of his Appreciation in case he observes that there is no any safety violations.
- 15.2 Recommending Authority shall send his Safety Appreciation to Safety Head who in turn shall either approve or reject it and shall send it to Site Safety Officer for keeping in records.
- 15.3 Management will appreciate the Safe Contractors for their best performance towards safety norms based upon number of safety appreciation notes.
- 15.4 Every year best Safe Contractor shall be suitably awarded. The contractor shall be selected based upon the maximum numbers of approved safety appreciation notes.
- 15.5 Any contractor who has received any penalty for a particular year shall not be entitled for Safe Contractor's Award irrespective of number of safety appreciation notes he has received.
- 15.6 Site Safety Officer will maintain the contractor wise record of penalty & safety appreciation notes and declare the results latest by 28th February of every year for the performance of previous year.
- 15.7 BRPL Management shall present a Trophy with commendation certificate of safety excellence every year on the occasion of 4th to 10th March (National Safety Day) to the contractor, who qualified the safety standard criteria.

Appendix – 1

Penalty Policy on Safety Violation

Class	Type of Offense	Penalty Detail	Execution Channel
A	Not Wearing Safety Helmets Safety shoes/ Safety Goggles / Electrical insulating hand gloves/ reflective jacket/Not using electrically safe tools and equipments. (Poor quality or damaged item means noncompliance)	# First Offence - Warning Note & Rs.2000/- # Second Offence - Warning Note & Fine of Rs.5000/- # Third Offence- Note of recommendation of the concerned workmen/ supervisors for removal from deployment with BRPL& Fine of Rs.15000/-	Recommendation by OHS-Representative/Department Head Approval by Safety Head Deduction by Finance & Account
B	Not wearing Full Body Harness/fall arresters while working at a height more than 1.8 meter or where from a person may fall. Not using Safety Net to arrest falling objects and personnel. Not using Arc Protection Face Shield Not using barricading cone and tape. (Poor quality or damaged item means noncompliance)	# First Offence -Warning Note & Fine of Rs.5000/- # Second Offence - Warning Note for dismissal and a Fine of Rs.10000/- # Third Offense - -Action for the concerned Workmen/ supervisor for removal from deployment with BRPL and a fine of Rs.25000/-	Recommendation by OHS-Representative/Department Head Approval by Safety Head Deduction by Finance & Account
C	Any other unsafe work practices or condition which is considered having potential for fatality or injury to personnel.	# First Offence - Warning Note & Fine of Rs.10000/- # Second Offence - Action for the concerned workmen/ supervisors for removal from deployment with BRPL and fine of Rs.20000/-.	Recommendation by OHS-Representative/Department Head Approval by Safety Head Deduction by Finance & Account

Notes:

Refer clause No. 14 for penalty policy implementation guidelines

If there are 03 violations by an individual employee, his removal from deployment with BRPL

If there are 10 violations in one quarter, will be recommended for termination of contract order.

Appendix – 2

Penalty Policy on non- submission of EHS related requirements

Following EHS related requirements to be submitted within 4 weeks of agreement of contract		
Requirement	Penalty Detail	Execution Channel
1. Contract specific health & safety plan and HIRA (Hazard Identification & Risk Analysis)		
2. Safety supervisor training records on EHS (40 hrs training)	Delay of 15 days- Warning Note & Consolidated Fine of Rs.5000/- on non-submission of proof of any of these mentioned 8 types of documents	Recommendation by OHS-Representative Approval by Safety Head Deduction by Finance & Account
3. Submission of sample of PPE's in EHS department for approval (if procured by the contractor)		
4. Bills/challan of PPE's along with test certificates (if procured by the contractor)	On every subsequent delay of 15 days- Warning Note & Consolidated Fine of Rs. 10,000/- on non-submission of proof of any of these mentioned 8 types of documents	
5. PPE's receipt by worker (as per Annexure #1)		
6. Medical examination record of workers		
7. ID card of workers		
8. Calibration Certificates of equipments		

Appendix – 3

Format for PPE's Receipt by workers

Name of Site -----

Division-----

Name of Contractor -----

S. N O.	NAME	DESI.	Safety Helmet	Electrical Insulating Hand gloves	Full Body Harness	Safety Shoes	Safety Goggle	Reflective Jacket	SIGNA TURE

Signature of Contractor / Date.....

ANNEXURE – IV ACCEPTANCE FORM FOR PARTICIPATION IN REVERSE AUCTION EVENT

(To be signed and stamped by the bidder prior to participation in the auction event)

BRPL intends to use the reverse auction through SAP-SRM tool as an integral part of the entire tendering process. All the bidders who are found as techno commercially qualified based on the tender requirements shall be eligible to participate in the reverse auction event.

The following terms and conditions are deemed as accepted by the bidder on participation in the bid event:

1. BRPL shall provide the user id and password to the authorized representative of the bidder. (Authorization letter in lieu of the same be submitted along with the signed and stamped acceptance form)
2. BRPL will make every effort to make the bid process transparent. However, the award decision by BRPL would be final and binding on the supplier/Contractor.
3. The bidder agrees to non-disclosure of trade information regarding the purchase, identity of BRPL, bid process, bid technology, bid documentation and bid details.
4. The bidder is advised to understand the auto bid process to safeguard themselves against any possibility of non-participation in the auction event.
5. In case of bidding through internet medium, bidders are further advised to ensure availability of the entire infrastructure as required at their end to participate in the auction event. Inability to bid due to telephone line glitch, internet response issues, software or hardware hangs; power failure or any other reason shall not be the responsibility of BRPL.
6. In case of intranet medium, BRPL shall provide the infrastructure to bidders, further, BRPL has sole discretion to extend or restart the auction event in case of any glitches in infrastructure observed which has restricted the bidders to submit the bids to ensure fair & transparent competitive bidding. In case of an auction event is restarted, the best bid as already available in the system shall become the start price for the new auction.
7. In case the bidder fails to participate in the auction event due any reason whatsoever, it shall be presumed that the bidder has no further discounts to offer and the initial bid as submitted by the bidder as a part of the tender shall be considered as the bidder's final no regret offer. Any offline price bids received from a bidder in lieu of non-participation in the auction event shall be outrightly rejected by BRPL.
8. The bidder shall be prepared with competitive price quotes on the day of the bidding event.
9. The prices as quoted by the bidder during the auction event shall be inclusive of all the applicable taxes, duties and levies and shall be FOR at BRPL site.
10. The prices submitted by a bidder during the auction event shall be binding on the bidder. No further communication will be there.
11. No requests for time extension of the auction event shall be considered by BRPL.

12. The original price bids of the bidders shall be reduced on pro-data basis against each line item based on the final all-inclusive prices offered during conclusion of the auction event for arriving at contract amount.

For.....

Signature:

Name:

Designation:

FORMAT – 4.1 EMD BANK GUARANTEE

(To be issued in a Non Judicial Stamp Paper of Rs.100/-purchased in the name of the bank)
Whereas [name of the Bidder] (herein after called the “Bidder”) has submitted its bid dated[date of submission of bid] for the supply/services of [name and/or description of the goods/services] (here after called the “Bid”). KNOW ALL PEOPLE by these presents that WE [name of bank] at [Branch Name and address],having our registered office at[address of the registered office of the bank](herein after called the “Bank”),are bound unto BSES RAJDHANI Power Ltd., with its Corporate Office at BSES Bhawan, Nehru Place, New Delhi - 110019 ,(herein after called —the “Purchaser”)in the sum of (Rupees only) for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this ____ day of _____ 2022. The Conditions of this obligation are:

1. If the Bidder withdraws its Bid during the period of bid validity specified by the Bidder on the Bid Form;

or

2. If the Bidder, having been notified of the acceptance of its Bid by the Purchaser during the period of bid validity:

(a) Fails or refuses to execute the contract form, if required: or

(b) Fails or refuses to furnish the performance security, In accordance with the instructions to Bidders/Terms and Conditions.

We undertake to pay to the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that is its demand the purchaser will note that amount claimed by it is due to it, owing to the occurrence of one or both of the two condition(s), specifying the occurred condition or condition(s). This guarantee will remain in force up to and including 180 days after the due date of submission bid, and any demand in respect thereof should reach the Bank not later than the above date.

(Stamp & signature of the bank)

Signature of the witness(s)

**FORMAT – 4.2 PROFORMA OF CONTRACT CUM PERFORMANCE
BANK GUARANTEE**

(TO BE ISSUED ON RS 100/- STAMP PAPER)

This Guarantee made at _____ this [] day of [] 2022

1. WHEREAS **M/s BSES Rajdhani Power Limited**, a Company incorporated under the provisions of Companies Act, 1956 having its Registered Office at **BSES Bhawan, Nehru Place, New Delhi - 110019**, India hereinafter referred to as the “Company”, (which expression shall unless repugnant to the context or meaning thereof include its successors, administrators, executors and assigns).
2. AND WHEREAS the Company has entered into a contract for _____ (Please specify the nature of contract here) vide Contract No. _____ dated _____ (hereinafter referred to as the “Contract”) with M/s. _____, (hereinafter referred to as “Contractor”, which expression shall unless repugnant to the context or meaning thereof be deemed to mean and include each of their respective successors and assigns) for providing services on the terms and conditions as more particularly detailed therein.
3. AND WHEREAS as per clause ____ of General Conditions of Contract, the Contractor is obliged to provide to the Company an unconditional bank guarantee for an amount equivalent to ten percent (10%) of the total Contract Value for the timely completion and faithful and successful execution of the Contract from [] pl. specify the name of Bank) having its head/registered office at [] through its branch in _____ (pl. specify the name of Branch through which B.G is issued) hereinafter referred to as “the Bank”, (which expression shall unless it be repugnant to the context or meaning thereof be deemed to include its successors and permitted assigns).
4. NOW THEREFORE, in consideration inter alia of the Company granting the Contractor the Contract, the Bank hereby unconditionally and irrevocably guarantees and undertakes, on a written demand, to immediately pay to the Company any amount so demanded (by way of one or more claims) not exceeding in the aggregate [Rs.].....(in words) without any demur, reservation, contest or protest and/or without reference to the Contractor and without the Company needing to provide or show to the Bank ,grounds or reasons or give any justification for such demand for the sum/s demanded.
5. The decision of the Company to invoke this Guarantee and as to whether the Contractor has not performed its obligations under the Contract shall be binding on the Bank. The Bank acknowledges that any such demand by the Company of the amounts payable by the Bank to the Company shall be final, binding and conclusive evidence in respect of the amounts payable by the Supplier to the Owner. Any such demand made by the Owner on the Bank shall be conclusive and binding, notwithstanding any difference between the Owner and the Contractor or any dispute raised, invoked, threatened or pending before any court, tribunal, arbitrator or any other authority.
6. The Bank also agrees that the Company at its option shall be entitled to enforce this Guarantee against the Bank as a principal debtor without proceeding against the Contractor notwithstanding any other security or other guarantee that the Company may have in relation to the Contractor’s liabilities.
7. The Bank hereby waives the necessity for the Company first demanding the aforesaid

amounts or any part thereof from the Contractor before making payment to the Company and further also waives any right the Bank may have of first requiring the Company to use its legal remedies against the Contractor, before presenting any written demand to the Bank for payment under this Guarantee.

8. The Bank's obligations under this Guarantee shall not be reduced by reason of any partial performance of the Contract. The Bank's obligations shall not be reduced by any failure by the Company to timely pay or perform any of its obligations under the Contract.
9. The Bank further unconditionally and unequivocally agrees with the Company that the Company shall be at liberty, without the Bank's consent and without affecting in any manner its rights and the Bank's obligation under this Guarantee, from time to time, to:
 - (i) Vary and/or modify any of the terms and conditions of the Contract;
 - (ii) Forebear or enforce any of the rights exercisable by the Company against the Contractor under the terms and conditions of the Contract; or
 - (iii) Extend and/or postpone the time for performance of the obligations of the Contractor under the Contract;

and the Bank shall not be relieved from its liability by reason of any such act or omission on the part of the Company or any indulgence shown by the Company to the Contractor or any other reason whatsoever which under the law relating to sureties would, but for this provision, have the effect of relieving the Bank of its obligations under this Guarantee.

10. This Guarantee shall be a continuing bank guarantee and shall not be discharged by any change in the constitution or composition of the Contractor, and this Guarantee shall not be affected or discharged by the liquidation, winding-up, bankruptcy, reorganization, dissolution or insolvency of the Contractor or any of them or any other circumstances whatsoever.
11. This Guarantee shall be in addition to and not in substitution or in derogation of any other security held by the Company to secure the performance of the obligations of the Contractor under the Contract.
12. NOTWITHSTANDING anything herein above contained, the liability of the BANK under this Guarantee shall be restricted to _____ (insert an amount equal to ten percent (10%) of the Contract Value) and this Guarantee shall be valid and enforceable and expire on _____ (pl. specify date) or unless a suit or action to enforce a claim under this Guarantee is filed against the Bank on or before the date of expiry.
13. On termination of this Guarantee, all rights under the said Guarantee shall be forfeited and the Bank shall be relieved and discharged from all liabilities hereunder.
14. The Bank undertakes not to revoke this Guarantee during its validity except with the prior written consent of the Company and agrees that any change in the constitution of the Bank or the Contractor shall not discharge our liability hereunder.
15. Company may assign this Guarantee to any Person or body whether natural, incorporated or otherwise under intimation to the Bank. The Bank shall be discharged of its obligations hereunder by performance in accordance with the terms hereof to such assignee without verifying the validity / legality / enforceability of the assignment.

16. This Guarantee shall be governed by the laws of India. Any suit, action, or other proceeding arising out of, connected with, or related to this Guarantee or the subject matter hereof shall be subject to the exclusive jurisdiction of the courts of Delhi, India.
Dated this day of 2022 at

(Signature)

.....

(Name)

.....

(Designation with Bank Stamp)

Attorney as per

Power of Attorney No.....

Date.....

Beneficiary's bank detail with IFSC Code:

Beneficiary Name	: BSES Rajdhani Power Limited
Bank Name	: State Bank of India
A/c No.	: 40214783615
IFSC Code	: SBIN0009601

Vendor has to fill this form & submit along with the PERFORMANCE BANK GUARANTEE

1. Bank Email ID-----Bank Phone No-----

2. Where to Dispatched the BG -Local Address of bank -----

3. Where to Dispatched the BG Head Office Address -----

FORMAT – 4.3 NON-DISCLOSURE AGREEMENT

THIS NON-DISCLOSURE AGREEMENT ("Agreement") is made and entered into at Delhi on the ____ day of _____, 2022

By And Between

M/s BSES Rajdhani Power Limited, a company registered under the Companies Act, 1956 and having its registered office at **BSES Bhawan, Nehru Place, New Delhi - 110019** (hereinafter referred to as the "Disclosing Party" which expression shall unless repugnant to the meaning and context mean and include its successors and permitted assigns) of the FIRST PART

And

_____, a company incorporated under the Companies Act, 1956 and having its registered office at _____, (hereinafter referred to as the "Receiving Party" which expression shall unless repugnant to the meaning and context mean and include its successors and permitted assigns) of the OTHER PART

Disclosing Party and Receiving Party are hereinafter individually referred to as the "Party" and collectively as the "Parties".

WHEREAS the Disclosing Party is in discussions with the Receiving Party for Security Management Services ("Project") and the Disclosing Party may in conjunction with the aforesaid disclose to the Receiving Party information relating to their businesses which is confidential and sensitive in nature and the Receiving Party is willing to undertake to restrict the use and further disclosure of the information in accordance with the terms and conditions set out herein:

1. The "Receiving Party" acknowledges and confirms the confidential and sensitive nature of all information, documents and material relating to Persons and entities which may be accused of or related to the theft of electricity which is a penal offense under the provisions of the electricity act 2003As well as the various data and tools which may be available by way of documents as well as other modes of proof("Project") (i) that may be disclosed or made available to the Receiving Party by the Disclosing Party or its employees/ representatives/ advisors/ consultants; (ii)Receiving Party may gain or gather from any source; (iii) Receiving Party may process or arrive at during the course of the Project; (iv) Receiving Party may have come across during its discussions with any person in the course of the Project; and (v) all negotiations and discussions between the Parties relating to the Project (all the information referred to above is hereinafter referred to as the "Confidential Information").
2. Confidential Information is understood to include but is not limited to information made available in written, machine recognizable, graphic or sample form including, without limitation, drawings, photographs, models, design or performance specifications, its analysis, compilations, studies, notes and all other information and data disclosed orally or visually which has been developed / is

exclusive to the Disclosing Party and includes information provided in various meetings.

Provided, however, that Confidential Information shall not include information which (a) is, or becomes, publicly known, otherwise than through a wrongful act of the Receiving Party or its representatives; (b) is in the possession of the Receiving Party prior to receipt from the Disclosing Party or its representatives without an obligation of confidentiality; (c) is independently developed by the Receiving Party, provided that it was not derived from the Confidential Information; (d) is furnished to others by the Disclosing Party without restrictions, similar to those herein on the rights of such others to use or disclose; or (e) is approved in writing by the Disclosing Party for disclosure.

3. The Receiving Party shall not disclose the Confidential Information to any other person save and except with the express consent in writing given by the Disclosing Party. The Receiving Party, however, may disclose such part of the Confidential Information where (i) such disclosure is in response to a valid order of a court or any other governmental body having jurisdiction over this Agreement or (ii) such disclosure is otherwise required by law, provided that Receiving Party has given prior written notice to the Disclosing Party forthwith it came to learn about such disclosure requirement or the demand for such for disclosure and made all reasonable efforts to protect the Confidential Information in connection with such disclosure.
4. The Receiving Party shall with reference to the Confidential Information take all actions as may be necessary to (i) maintain the confidentiality thereof; (ii) limit its use of such Confidential Information solely for the purpose of the Project; (iii) avoid disclosure even to any of its employees that are not associated with the Project; (iv) avoid any dissemination or publication by any of its employees/ representatives associated with the Project; (v) avoid writing about sensitive information which is disclosed verbally and is sensitive to the operations; and (vi) safeguard the Confidential Information from being accessed by any unauthorized person. Such actions shall include but not be limited to obtaining appropriate non-disclosure undertakings from its employees directly or indirectly engaged in the Project.
5. The Receiving Party hereby agrees to indemnify and hold harmless the Disclosing Party and its directors and employees from and against any damage, loss, cost or liability (including all expenses and costs of enforcing rights under the Agreement) arising out of or resulting from (i) any use or disclosure by the Receiving Party of Confidential Information in violation of the Agreement; (ii) any leakage of the Confidential Information at the end of the Receiving Party or its employees/ representatives; and (iii) breach or violation of any of the other covenants herein.
6. The Receiving Party will, promptly upon the request of the Disclosing Party, deliver to the Disclosing Party, the documents comprising the Confidential Information or any part thereof and will destroy any copies, notes, or extracts thereof, without retaining any copy thereof, except that any portion of the Confidential Information that consists of analysis and any written Confidential

Information not so requested and returned, shall be retained and kept subject to the terms of this Agreement, or upon the Disclosing Party's request destroyed (such destruction to be confirmed in writing).

7. The term of this Agreement is 3 years from the date of execution of this Agreement. However, the obligation to maintain confidentiality of the Disclosing Party's information shall survive the termination of this Agreement. Any violation of this agreement may lead to termination of all the relations with the Receiving party and black listing/ debarring of the Agency for future engagements.
8. This Agreement shall be governed by the laws of India. Any dispute, difference or claim related to or arising under, out of or in connection with this Agreement shall be resolved subject to the jurisdiction of Delhi Courts.

For the Disclosing Party

Authorized Signatory

Name:

Designation:

For the Receiving party

Authorized Signatory

Name:

Designation:

FORMAT – 4.4 NO DEVIATION DECLARATION

NO DEVIATION –A(Technical)

NIT NO & DATE:

DUE DATE OF TENDER:

We hereby accept all terms and conditions of the technical scope of work as mandated in the tender documents subject to the following deviations as mentioned against the applicable technical qualifying requirement:

S.NO.	SL.NO OF TECHNICAL SPECIFICATION/SCOPE OF WORK	DEVIATIONS, IF ANY
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SIGNATURE & SEAL OF BIDDER

NAME OF BIDDER

Note-The above template is indicative only, May vary depending on the nature of procurement/value.

NO DEVIATION –B (Commercial)

NIT NO & DATE:

DUE DATE OF TENDER:

We hereby accept all terms and conditions of the commercial requirement as mandated in tender document subject to the following deviations as mentioned against the applicable commercial qualifying requirement:

S.NO.	S. NO OF COMMERCIAL REQUIREMENTS	DEVIATIONS, IF ANY
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SIGNATURE & SEAL OF BIDDER

NAME OF BIDDER

Note:-It is important to explicitly include all such terms and conditions which are considered absolutely necessary to be accepted by bidder without any deviation. Tender document shall have a stipulation that deviation to such criteria shall make the bid liable for rejection.

FORMAT – 4.5 BIDDER'S COMMUNICATION DETAILS

Bidder should furnish the below details for future communication: -

<u>GENERAL INFORMATION</u>	
NAME OF Company	
POSTAL ADDRESS	

FOR TECHNICAL QUERY:		
CONTACT PERSON & DESIGNATION	NAME	DESIGNATION
E-MAIL	MOBILE NO	TELEPHONE NO

FOR COMMERCIAL QUERY:		
CONTACT PERSON & DESIGNATION	NAME	DESIGNATION
E-MAIL	MOBILE NO	TELEPHONE NO

Note: No communication shall be entertained from any other email id, except as mentioned above. Bidder needs to inform the company if any changes in the email id on their letter head duly signed by the authorized signatory.