



**GO DIGITAL!**

**"Self Meter Reading" is  
just a WhatsApp away**

**Stay safe by practicing 'social distancing', avoiding crowded places & wearing mask. Due to the rising Covid-19 cases, meter reading service may be interrupted. Please submit your meter reading through WhatsApp. You can:**

- Get bills based on actual reading instead of provisional billing
- Check your meter reading schedule through WhatsApp on 8800919123
- Upload photo of the current meter reading – steps shown below

## **Steps to submit self meter reading through WhatsApp:**

**Step 1**

Hi 6:00 pm ✓

Dear Consumer  
Thank you for subscribing to WhatsApp Notifications from BSES Rajdhani Power Limited. We are delighted to have you on-board.

6:00 pm

Simply type & send 'Hi' on 8800919123 or Click [bit.ly/3auKCGQ](https://bit.ly/3auKCGQ)

**Step 2**

How may we assist you today?  
Simply select your choice from the below list

1. 📩 Type 1 for Billing Information
2. 📩 Type 2 for Payment Information
3. 📩 Type 3 for Meter Reading Information
4. 📩 Type 4 for Complaint Registration

6:00 pm

3 6:01 pm ✓

Type 3 to select Meter Reading Information from the main menu list

**Step 3**

Please select your choice from the below list

1. 📩 Type 1 to Know your Meter Reading Schedule
2. 📩 Type 2 to Submit Self Meter Reading
3. 📩 Type 3 to Go back to Main Menu

6:01 pm

2 6:01 pm ✓

Type 2 to Submit Self Meter Reading

**Step 4**

BSES

CA No. 123456789  
Energy Date 11-06-2002  
Meter Type LT  
Supply Type LT  
Bill No. 101444312740  
Bill Basis Provisional  
O.D. No. R/201018406361  
CCTV Tagged No

123456789 11-06-2002

Please enter the CA No. for which you wish to submit your meter reading

2:21 pm

123456789 2:21 pm ✓

Do you wish to send the meter reading for CA No.: 123456789

1. 📩 Type 1 to Confirm
2. 📩 Type 2 to Select another account number
3. 📩 Type 3 to Go back to Main menu

2:21 pm

Follow Self Meter Reading instructions as guided.

- Intimation to avail this service will be sent by SMS as per your Meter Reading Schedule
- Enter units in kWh without any gaps
- Image of the meter should clearly reflect the kWh meter reading & meter number