

Telephone: 399-99-808

From your registered phone number call on 399-99-808, for power outage press 1, for IVRS based services choose option 2. Your request will be registered automatically. If you are not calling from a registered number, then punch your CA number, your request will get registered.

SMS: 5616108

Type BSESY@ space, write NC (No Current), space, Type 9 digit CA number (BSESY@—NC—CA No) and send it to 561 61 08.

Mobile App

Download the App from www.bseidelhi.com/Google Play. Click on the App, enter 9 digit CA number, select the service and register the request/complaint.

With no back-up, BYPL ensures smooth, glitch-free T-20 match

BSES Yamuna Power Limited (BYPL) played its crucial role in 'powering' the historic cricket match between India and New Zealand at Delhi's Feroz Shah Kotla (FSK) Grounds on the night on November 1, 2017. This was the first ever tournament of this scale organised in Delhi, without any back-up gensets. The entire stadium was lit with Grid power supplied by BYPL.

With the total ban on diesel gensets in Delhi, BYPL created a huge infrastructure for supplying 4000 KW of additional temporary electricity load in just two days' time, and ensured uninterrupted power supply to the venue at the right voltage and with no fluctuation.

BYPL ensured a smooth, glitch-free match that was enjoyed by millions of fans across the world.

App for authentication of electricity officials

BYPL has introduced a novel "BYPL representative check" option on its popular BSES Mobile App, which will let customers verify the authenticity of any official claiming to be from BSES.

Easy to use

- Download the BSES Mobile App (From Google Play / App Store)
- Click on option "BYPL Representative Check"
- Enter "Employee Id" of the 'BSES official'
- Employee details, including Name, Photo, Employee Number, Designation, Office Location, Department, Validity of ID Card etc will pop-up on the screen

This App works on both- iPhone and Android platforms and any BSES consumer can download it.

GO CASHLESS: PAY YOUR ELECTRICITY BILL ONLINE / THROUGH MOBILE APP

Convenience... Anytime, Anywhere... Save Time



Please visit www.bseidelhi.com for more details

Net banking

Credit/Debit Card

Mobile / E-Wallet

And Much More

FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma Delhi-110032, CIN:U40109DL2001PLC111525
Tel: 011-399-97-111/399-99-273
E-mail: bypl.Feedback@relianceada.com
Website: www.bseidelhi.com

41999808
Streetlight8588892156
(Power theft related)

Cheaper electricity for charging E-Rickshaw: Take legal connection

Do you know, taking power from an illegal connection for your e-rickshaw charging station is not only extremely unsafe, it is also illegal? Besides heavy fine, it can also land you in Jail. It can also lead to an electrocution!

In the latest tariff order, DERC has reduced electricity charges for e-rickshaw charging. Now you can take a legal electricity connection for your e-rickshaw at only Rs 5.50 per unit.

You can even further reduce your electricity bill by charging during off peak hours (03.00 am to 09.00 am, between May and September).

It is easy to get an electricity connection. You can apply for a legal connection through the following options:

- Call 399 99 808
- Visit Customer Care Centre
- Website
- Mobile App



BYPL supports 'Ease of doing business'

Apply for new connection, upload documents and pay - Online

Do you know that one can apply for a new BYPL electricity connection, upload documents and even make payment from the comfort of his/her residence or office. There is no need for potential consumers to visit a BYPL office.

All a person has to do is log on to BSES' website www.bseidelhi.com, click on the link 'New Connection Request' and complete the requisite fields and upload documents. After checking the technical feasibility, the demand note will be generated online. This can also be paid online.

