

CORRIGENDUM – III AND PRE BID REPLIES
DT 03-09-2026

TENDER NOTIFICATION FOR
Providing services for MPLS Connectivity for New Locations in BRPL

NIT NO: CMC/BR/26-27/FK/PR/DG/1360

Tender Date: 21.07.2026

BSES RAJDHANI POWER LTD (BRPL)
Corporate Identification Number: **U74899DL2001PLC111527**
Telephone Number: +91 11 3009 9999
Fax Number: +91 11 2641 9833
Website: **www.bsesdelhi.com**

Sr. No.	Section	Page Number	NIT Clause	Bidder's Query	BRPL response on Pre-Bid Queries / Corrigendum - III
1	SECTION- I REQUEST FOR QUOTATION (RFQ)	5	Cost of Tender Documents (Non-Refundable) The tender document can be obtained from address given below against submission of non-refundable demand draft of Rs.1180/- drawn in favour of BSES Rajdhani Power Ltd, payable at Delhi:	Please accept cost of tender documents in the form of RTGS / NEFT Transfer and submission of Payment UTR as proof of tender fee payment. For this purpose, please share the Account details such as Account No. Beneficiary name, IFSC code type of Account etc.	Tender condition shall prevail
2	6. BID SUBMISSION SECTION- I REQUEST FOR QUOTATION (RFQ)	11	6.3.1 PART A: TECHNO-COMMERCIAL BID, UNPRICED (Envelop-1):	Please allow incumbent MPLS Service providers to Submit only commercial bid as they are already empanelled with BSES and executing the MPLS Links presently. Asking for the complete technical bid is duplication of the already having information and we believe it will not be doing any value addition to the current RFP. The additional links may considered as Change order / Quantity variation to the existing contract. Please confirm	Tender condition shall prevail.
3	4. QUALIFYING REQUIREMENTS (QR) SECTION- I REQUEST FOR QUOTATION (RFQ)	7	Bidder's should have valid latest ISO/ equivalent certification Bidder shall furnish copies of the certificates along with the bid documents. Mention ISO, ISO 27001 (Information security), 20000 (IT Service Management) and Compliance with security and data protection standards or latest certifications required specifically. - Documentary evidence to be submitted.	Incase if a separate PQ documents are still required, Please review the ISO 20000 certificate requirements for Telecom service contract point of view. Requesting you to relax the ISO 20000 Certificate requirement and Accept ISO 9001 instead along with ISO 27001. Please confirm	Bidder's should have valid latest ISO 27001 (Information security) certification or equivalent. Bidder shall furnish copies of the certificates along with the bid documents. - Documentary evidence to be submitted.

CORRIGENDUM III and PRE BID REPLIES : CMC/BR/26-27/FK/PR/DG/1360

4	4. QUALIFYING REQUIREMENTS (QR) SECTION- I REQUEST FOR QUOTATION (RFQ)	7	2. iii. Must have capability to provide APN based connectivity over 4G/ 5G on the same MPLS cloud. - Documentary evidences to be submitted.	What is the documentary evidence you are looking for? Will it be acceptable if bidder provides a self declaration on their letterhead	Self declaration in Bidders letter head .
5	4. QUALIFYING REQUIREMENTS (QR) SECTION- I REQUEST FOR QUOTATION (RFQ)	7	5. Bidder must have record of successfully implemented and running minimum 500 nos for a single organization in a single VRF in last 3 years of MPLS Links. Maximum of 5 such order (providing cumulative 500 Nos links) for above along with customer's reference shall be submitted with the bid.	Please clarify the rationale for asking such high number of Running links for 29 links requirement in current RFP scope ? Please review and modify the same to single order with more than 1000+ MPLS Links under same contract / Rate card. Further, DO you need 5 orders each with 500 Nos of Link or 1 order with 500 Nos of Links, please confirm	Tender condition shall prevail
6	8 AWARD DECISION SECTION- I REQUEST FOR QUOTATION (RFQ)	13	8.1 Company intends to award the business on a lowest bid basis, so bidders are encouraged to submit the bid competitively. The decision to place order/LOI solely depends on Company on the cost competitiveness across multiple lots, quality, delivery and bidder 's capacity, in addition to other factors that Company may deem relevant. 8.2. The Company reserves all the rights to award the contract to one or more bidders who meet the execution requirement or nullify the award decision without assigning any reason thereof.	We presume that the L1 discovered bidder will be award the contract. If not please clarify the parameters which will be considered for awarding the contract.	Tender condition shall prevail

7	6. BID SUBMISSION	10	6.1. The bidders are required to submit the bid in 2(two) parts and in original & duplicate (total 2 copies) at the following address:	Please allow bidder's to submit the bids through e-mail in password protected pdf files. Original of the Bank guarantee, Tender fee DD shall be submitted in original hard copy.	Tender condition shall prevail
8	Scope of Work	32	2. Scope of Work (MPLS Connectivity) The selected ISP shall provide as follows: HUB will be at BSES Bhawan Nehru Place. Spoke location will be in South or West Delhi and will be confirmed on need basis	Does BSES require these as new MPLS links at 29 Locations, or is this a rate contract renewal for the existing MPLS links. Please confirm	These MPLS link are for new site office of BRPL
9	Scope of Work	32	Above locations will be distributed between bidders as per feasibility of network at location	Kindly confirm whether the Customer Premises Router (CPR/CPE Router) for MPLS connectivity will be provided by BSES or is it expected to be supplied by the successful bidder.	CPE will be provided by the BSES
10	Scope of Work	32	Provisioning of MPLS links for all sites on a need basis within the Delhi region	Kindly share the complete site addresses along with LAT-Long of each locations to enable feasibility assessment.	Address of new site are attached - As per Annexure - A
11	Scope of Work	32	IP addressing and routing (BGP / OSPF / Static) as required.	Kindly confirm below points: CPE: Router provided by Jio or BSES Routing protocol: Static or BGP LAN provided by customer WAN IP provided by Jio or BSES Default routing : Yes / No Topology: Hub & Spoke / Any To Any	CPE: CPE will be provided by the BSES Routing protocol: BGP LAN provided by customer - Yes WAN IP provided by BSES Default routing : Yes Topology: Hub & Spoke
12	Scope of Work	32	Dual path routing for redundancy (ring topology preferred)	Kindly clarify whether ISP is required to provide a single link in a ring topology, or two separate links on independent last-mile paths, with each link configured in a ring topology.	Dual path till Mux/BTS in case of FTTV and single last mile in case of FTTH, if dual is not possible.

13	Scope of Work	32	Link must be delivered within 2-4 weeks from PO issuance.	Since last-mile delivery timelines depend on multiple external factors such as feasibility, ROW approvals, and local permissions, we request that the delivery timeline be revised from 2–4 weeks to 4–6 weeks from the date of Purchase Order issuance.	Accepted
14	Scope of Work	32	ISP must confirm: Last-mile feasibility (fiber path survey report).	Kindly share the site addresses along with the latitude and longitude coordinates to facilitate last-mile feasibility assessment and fiber path survey.	Address of new site are attached - As per Annexure - A
15	Scope of Work	32	Right of Way (ROW) and permissions to be handled by ISP.	We understand that Right of Way (ROW) permissions within BSES premises, offices, and buildings will be arranged by BSES. Kindly confirm.	BSES team will manage the Right of Way (ROW) permissions within BSES premises only
16	SLA Requirements	33	Fault Response Time <= 15 minutes	We request that the fault response time requirement be revised from ≤15 minutes to ≤20 minutes.	Accepted
17	SLA Requirements	33	b. Support & Service Capability i. Must have 24x7 NOC (Network Operations Center) ii. Dedicated support team and escalation matrix till highest level (CEO). iii. Fault response time ≤ 15 minutes	We request that the fault response time requirement be revised from ≤15 minutes to ≤20 minutes. Kindly allow Latency to measured from PoP to PoP to be <=60 ms	Tender conditions shall prevail as this latency requirement is there with in Delhi locations only.
18	Additional	7	Must have capability to provide APN based connectivity over 4G/ 5G on the same MPLS cloud.	Kindly confirm whether Private APN connectivity over 4G/5G is required as part of the scope of this RFP.	We need the bidder to provide in future in case we need it. This RFP is for MPLS connectivity over Fiber or UBR.

19	Additional		Topology	We understand that the proposed MPLS network topology will be Hub-and-Spoke. Kindly confirm.	Hub-and-Spoke
20	Additional		Number of VRF	We understand that all locations will be connected under a single VRF. Kindly confirm.	These new office MPLS will be part of existing BSES enterprise VRF
21	Additional		Hand off Interface	We understand that the handoff interface at all locations will be Gigabit Ethernet (Electrical/RJ45). Kindly confirm.	yes, Gigabit Ethernet (Electrical/RJ45)
22	Additional		Class of Service	We understand that CoS0 is required for this MPLS connectivity. Kindly confirm.	Yes
23	Additional		LAST mile connectivity and CPE router	Kindly confirm whether each site requires single or dual last-mile connectivity. Also, please confirm whether single or dual CPE routers are required at each location.	No CPE devices have to be provided by Bidder. Dual path till Mux/BTS in case of FTTV and single last mile in case of FTTH, if dual is not possible.
24	Additional		Cross Connects from CPE to customer LAN	We understand that the cross-connect/LAN cabling between the CPE router and the customer LAN switch will be in the scope of BSES.	POP to CPE cable and conduit (flexible and PVC) will be provided by the bidder and it should be maintained by Bidder till the services live. LAN cable from CPE to BSES device will be provided by the Bidder and proper conduit (if needed)

25	Additional		Cloud Peering Requirement	Kindly confirm whether any cloud peering (such as AWS, Azure, Google Cloud, Oracle Cloud, etc.) is required as part of this MPLS solution. If yes, please share the details.	Not required in this RFP but bidder should have capacity to provide cloud peering
26	Additional		Additional requirement	Kindly let us know if there are any additional technical or service requirements that should be considered while preparing the bid.	not other specific requirement
27	Additional		Right to suspend services	In the event of non payment beyond a reasonable period of time, seller can rightfully suspend the services. Vendor may suspend the Services upon written notice if Customer (i) fails to make undisputed payments when due, (ii) fails to provide required approvals, access, information, or cooperation, (iii) requests out-of-scope work without approved change orders, or (iv) commits a material breach or creates legal, regulatory, or security risk. Timelines and service obligations shall be extended accordingly, and Vendor may recover reasonable remobilization costs	The request is not agreed to in the proposed form. Suspension of services, extension of timelines and recovery of remobilisation costs, if any, shall be governed by the applicable terms and conditions of the Tender/Contract. No unilateral suspension or additional cost shall be permitted unless specifically provided for and approved under the Contract.
28	Additional			Requesting customer to cap over liability of bidder to annual charges received by Bidder under this RFP. Neither party shall be liable to the other under these terms for indirect, special, incidental, consequential, exemplary or punitive damages even if the parties are aware of such possibilities	The limitation of liability, if applicable, shall be governed by the terms and conditions of the Tender/Contract. No separate cap or exclusion of liability beyond the provisions specified in the Tender/Contract shall be considered.

29	2. Scope of Work (MPLS Connectivity)	32/58	HUB will be at BSES Bhawan Nehru Place. Spoke location will be in South or West Delhi and will be confirmed on need basis	Kindly share the list of locations for doing the required feasibility.	Address of new site are attached - As per Annexure - A
30	3. Technical Requirements	32/58	c. Link Delivery Requirements Right of Way (ROW) and permissions to be handled by ISP.	Kindly consider this clause in BESE Scope.	Tender Conditions Shall prevail.
31	3. Technical Requirements	33/58	Cabling till IT Rack in conduit which can not be damaged by Monkeys is responsibility of ISP.	We understand that this is for one time activity during Installation of the cable during project execution phase only. Post commissioning, we request BSES team to monitor the same.	The maintenance is also in vendor's scope.
32	Other Requirements	Pg 9	Organisation chart for execution of the contract comprising of qualified manager, Safety officer, HR manager, Technicians / Diploma / Graduate Engineers etc.	Clarity required why these details are required	Tender Conditions Shall prevail.
33			Experience details with credentials.		
34			Work order copies along with performance certificates in support of relevant Experience	Since NDA is signed with CX , WO copies cannot be shared - PO copies can be shared	Tender Conditions Shall prevail.
35	CONTRACT PERFORMANCE SECURITY BANK GUARANTEE	Pg 26	The Contract Performance Bank Guarantee shall be of 10 % of the total Annual value of order	The Contract Performance Bank Guarantee to be considered at 5% the total Annual value of order	Tender Conditions Shall prevail.

36	TERMINATION:		We will be at liberty to terminate the said Rate Contract of giving 15 days clear notice to you	One Year Lock in Period to be considered -any termination within Lock in period will imply	Revised Clause:-The Company shall, in addition to any other right enabling it to terminate the Contract, have the right to terminate the Contract at any time without assigning any reason, by giving 30 days written notice to the Contractor. The Contract shall stand terminated on receipt of such notice but such termination shall be without prejudice to the rights of the Parties accrued on and before the date of termination.
37	FINANCIAL DATA	Pg 47	Appendix VIII- FINANCIAL DATA required Profit before taxes & nProfit Before taxes	Pls confirm if the eligibility qualification is on turnover basis & Not on Profit After Tax . If yes request relaxation on PAT .	Tender Conditions Shall prevail.
38	SCOPE AND TECHNICAL SPECIFICATIONS	Pg 32	Latency from hub location (within Delhi) shall not exceed 10 ms.	To be considered ar 80ms	Tender Conditions should prevail
39	Technical Requirements	Pg 32	Uptime = 99.5%	On RF the Uptime to be considered as 98.50% . There shall be no SLA binding for 4G/5G links - SLA will be on best effort basis .	Tender conditions shall prevail for RF and Fiber links. SLA binding on 4G/5G links is fine on best effort basis.
40	Link Delivery Requirements	Pg 32	Link must be delivered within 2-4 weeks from PO issuance	Delivery timelines to be considered 6-8 weeks	We can make 4-6 weeks

41	Penalty Clause	Pg 33	Uptime < 99.5% – 98% of Hub 5% of total Quarterly Bill of ISP Uptime < 99.5% – 98% of Spoke = 5% of total Quarterly Bill of respective link Uptime < 98% – 95% Hub =10% of total Quarterly Bill of ISP Uptime < 95% Hub =15% of total Quarterly Bill of ISP Uptime < 98% – 95% Spoke =10% of total Quarterly Bill of respective link Uptime < 95% Spoke =15% of total Quarterly Bill of respective link	Standard SLA Penalty to be incorporated as per Table below	Tender Conditions should prevail
42			MTTR breach (>4 hrs) = ₹2,000 per hour per link		Tender Conditions should prevail
43			Maximum penalty capped at 20% of monthly billing	Maximum penalty capping to be considered at 5% of monthly billing	Tender Conditions should prevail
44	SECTION V	Pg 35	PRICE FORMAT	Need separate columns to share quotes for MPLS	Tender Conditions should prevail
45	BID SUBMISSION		BID Due Date for Submission: 10.08.2026; 1500 Hrs. BID Due Date for Opening: 10.08.2026; 1530 Hrs.	BID SUBMISSION HAS BEEN EXTENDED	BID Due Date for Submission: 18.09.2026; 1500 Hrs. BID Due Date for Opening: 18.09.2026; 1530 Hrs.

ANNEXURE A

S.No.	Location and Address	Circle	Current Status
1	66 KVA gird Goyal khurd. Near st. Thomas school pin 110071	West	Electrical WIP
2	A block gopal nagar CRPF BVSK, New Delhi 110043	West	Civil WIP
3	66/11 KV Grid Sub Station Mitron, Near Forest Area new delhi 110043	West	Civil WIP
4	BSES sub station B-1/H 4 break down office MCIE New Delhi 110076	South	IT WIP
5	Ghumnhera BSES complain center near jhuljhuli mod New Delhi 110073	West	IT WIP
6	BSES Sub Station at A-1 Janakpuri, Near Market, New Delhi-110058.	West	IT WIP
7	Bses substation no-2, gh-14 paschim vihar, new delhi 110087	West	IT WIP
8	Bses substation near venus apartment inder enclave rohatak road paschim vihar, new delhi 110087.	West	IT WIP
9	Bses substation building janta flat sub-station no.2 mangla puri new delhi 110045	West	IT WIP
10	BSES Substation Plotted area Sect -13 Dwarka, Near Metro Station of Sect. 13, New Delhi 110078	West	IT WIP
11	Bses sub stataion c-block tagore garden mmg office, near kali mata mandir, -110027	West	IT WIP
12	BSES SUB Stataion at A-4 Asalatpur Near Gurudwara New Delhi 110058	West	IT WIP
13	Bses rajdhani power limited, dsk, grund floor, d block, near nalanda apts, vikaspuri, new delhi 110018	West	IT WIP
14	Bses division office aaya nagar, near police station , new delhi-110047	South	IT WIP
15	BSES 66KV Grid C-1 Pankha Road janakpuri new delhi -110058	West	IT WIP
16	Bses Substation, First floor, Rajouri Garden, J Block, New Delhi 110027	West	IT WIP
17	66 KV Grid Budella 2 Grid near SBI Appartment, Vikaspuri H Block New Delhi 110018	West	Electrical WIP
18	33 KV GRID R K puram, WEST Block, Near Sewa Bhawan, New Delhi 110066	South	Electrical WIP