

Sr. No.	Section	Page No.	Clause No.	Existing Clause	Amendment
1	Section 6	159	8.6.1 Prepaid Functionality	g. (v) At every recharge this fixed amount will be deducted towards the pending bill payment till the number of installments	Amended as g. (v) At every recharge this fixed amount (arrear dues installment) will be deducted towards the pending bill payment till the number of installments. Provision for charging installments on daily / monthly basis in prepaid system should be available.
2	Section 7	516 & 517	Price Schedule A	-	Clarified As The cost quoted under line items 1 to 5 covered in Part – I and Part – II of Price Schedule A shall be cost of entire Scope of the Project as stipulated under RfP.
3	Section 6	170	8.8.3 Minimum Technical Requirement of SMOC Hardware	-	Added As Sr no. 17. Firewall and intrusion protection system. Minimum Technical Specifications of Firewall is attached



	1		1	140 CIVIC/DIT/23-24/TO/111/311/2030	
4	Section 6	162	8.6.4 Prepaid Configuration	-	Added as m. System shall have ability to configure disconnection threshold period for individual consumer after credit balance goes into negative i. Number of threshold days of balance in negative ii. Negative balance value (Emergency Credit) – configurable at consumer category or individual connection
5	Section 6	119	8.4.3 Key Management System	-	Added As The Key Management system of UHES shall ensure no loss of keys if there is failure in response or communication issue during key change process.
6	Section 6		8.4 UHES – 8.4.6 Integration	g. Integration with Mobile app supplied by meter vendors i. Meter reading through app ii. Connect / Disconnect through app iii. Key exchange with app to perform field operations	Clarified As: Meter security keys not to be stored in the WFMS/HHU/Mobile app for field operation activity.



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7	Section 6	192	9. AMI System Integration	-	Added As Note: AMISP shall ensure testing including Integrations before and after any patch upgrade take place on the system.
8	Section 6	119	8.4.2. Configuration (v)	(iv) Meter Firmware files to stored and maintained for each Meter Make/Type and applicable old firmware, only relevant meters firmware file to be sent to meter during Firmware upgrade process.	Added as In case of failure of firmware up-gradation, HES shall ensure meter functional on the old firmware and there shall be no loss of meter data.
9	Section 6	121	8.4.4 Communication	I) Validate meter name plate details with Unified HES master mapping to ensure valid meter data is processed in case of NIC / SIM replaced on field	Clarified As Meter Serial no. to be validated every time meter data (Billing Profile, Daily Billing, Instant, Load Profile, Event etc.) read from the meters.



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10	Section 6	114	8.3 General Requirement	The network solution offered by the bidder shall have disaster recovery mechanism in place. The redundancy mechanism of HES and MDMS and their disaster recovery plan shall also be described by the Bidder	Added as: DC-DR drill shall be conducted at-least once in a year or as per BSES requirement.
11	Section 6	236	16.5 User Acceptance test		Clarified As Any variations / deviations in the test cases / requirement may be considered as per requirement of the project during design finalization and execution after mutual agreement.