

**ANNEXURE-V-II-A BRPL-DATA CENTRE TICKET REPORTS**

<b>Id</b>	<b>Requestor Name</b>	<b>Requestor Email</b>	<b>Subject</b>	<b>Priority</b>	<b>Technician Group</b>	<b>Status</b>	<b>Location</b>	<b>Category with Problem Types</b>	<b>Issue</b>	<b>Created Time</b>	<b>Closed Time</b>
DA-1304562			Clearance	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	01-11-2023 11:57 AM	01-11-2023 12:08 PM
DA-1304563			Request for session	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER --> MISCELLANEOUS	Unassigned	01-11-2023 12:01 PM	01-11-2023 12:02 PM
NE-1304564			Teams Session required for filewave	Low	---	Closed	Nehru Place (DataCenter)	NETWORKING	Unassigned	01-11-2023 12:28 PM	01-11-2023 12:32 PM
SO-1304565			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40130791	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> MISCELLANEOUS	Unassigned	01-11-2023 12:36 PM	01-11-2023 12:42 PM
NE-1304566			Test	Low	---	In Progress	Nehru Place (DataCenter)	NETWORKING	Unassigned	01-11-2023 12:45 PM	---
DA-1304567			Execute Payment Script	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Unassigned	01-11-2023 12:56 PM	01-11-2023 01:02 PM
SO-1304568			Application Release	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	01-11-2023 01:05 PM	01-11-2023 01:25 PM
SO-1304569			Application Release	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	01-11-2023 01:43 PM	01-11-2023 01:46 PM
DA-1304570			NAS Folder Mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Unassigned	01-11-2023 02:11 PM	01-11-2023 02:15 PM
DA-1304571			Software required on server 66.17	Urgent	---	Closed	Nehru Place (DataCenter)	SOFTWARE	Unassigned	01-11-2023 02:17 PM	01-11-2023 02:19 PM
DA-1304572			Legatrix	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	01-11-2023 03:01 PM	01-11-2023 03:53 PM
NE-1304573			Andheria Bagh o&m- Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	01-11-2023 03:51 PM	02-11-2023 12:57 PM
SO-1304574			Subdivision wise Data require (NCC,BD,PSD,ESD,IBD,L R,LD & Cable fault)    FY'18-24	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DASHBOARD	Unassigned	01-11-2023 04:08 PM	02-11-2023 09:41 AM
SO-1304575			DATA Required --> OCTOBER 2023.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	01-11-2023 04:15 PM	02-11-2023 11:35 AM
NE-1304576			kilokiri EVH - Link down	Low	Network Team	Closed	KILOKRI EVH TRANING CENTER , NIZAMUDDIN, SOUTH	NETWORKING --> WAN - SIFY RF	Unassigned	02-11-2023 09:23 AM	14-11-2023 09:34 AM
NE-1304577			Vikaspuri o&m- Link down 69.225	Low	---	Closed	VIKASPURI	NETWORKING	Unassigned	02-11-2023 09:29 AM	02-11-2023 09:50 AM
NE-1304578			NPS	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	02-11-2023 09:55 AM	21-11-2023 11:40 AM
NE-1304579			Internet access requition	Low	---	Closed	CSO NHP	NETWORKING	Unassigned	02-11-2023 10:33 AM	02-11-2023 10:34 AM
SO-1304580			Reset Password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Unassigned	02-11-2023 10:40 AM	02-11-2023 10:44 AM
NE-1304581			Media-gateway not working at okh 183.250	Low	---	Closed	OKHLA	NETWORKING	Unassigned	02-11-2023 10:45 AM	02-11-2023 10:46 AM
SO-1304582			Pls open <a href="https://cgrfbrpl.bsdesdelhi.com">https://cgrfbrpl.bsdesdelhi.com</a>	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	02-11-2023 11:41 AM	02-11-2023 12:00 PM
NE-1304583			Sewak park- link down 86.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	02-11-2023 11:48 AM	02-11-2023 01:59 PM
NE-1304584			village kapashera- Link down 82.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	02-11-2023 12:48 PM	02-11-2023 01:58 PM
SO-1304585			Equipment ID not Matching in IOMS & SAP	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Unassigned	02-11-2023 01:53 PM	02-11-2023 01:56 PM
NE-1304586			internet rights requition	Low	---	Closed	Nehru Place (Network)	OTHERS	Unassigned	02-11-2023 03:05 PM	02-11-2023 03:06 PM
DA-1304587			Script run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	02-11-2023 03:07 PM	02-11-2023 08:18 PM
DA-1304588			Accops	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	02-11-2023 09:30 PM	02-11-2023 09:34 PM
SO-1304589			CAS Not working	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> CAS - CAS SAP SLCC	Unassigned	03-11-2023 11:29 AM	03-11-2023 11:31 AM
NE-1304590			vpn issue	Low	---	Closed	Nehru Place (Network)	NETWORKING	Unassigned	03-11-2023 12:23 PM	03-11-2023 12:24 PM
SO-1304591			PDS driver issue in CAS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> CAS - CAS SAP SLCC	Unassigned	03-11-2023 01:02 PM	03-11-2023 01:05 PM
SO-1304592			reset password ebm and cas	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> CAS - CAS ENFORCEMENT	Unassigned	03-11-2023 02:56 PM	03-11-2023 03:02 PM

OT-1304593			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40130100	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Unassigned	03-11-2023 04:41 PM	03-11-2023 04:45 PM
DA-1304594			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40130100	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	03-11-2023 05:07 PM	03-11-2023 05:12 PM
SO-1304595			Fw: 8006550295 PROVIDE DT PHOTO	Low	DataCenter Team	Closed	CAS (Nehrurplace)	SOFTWARE	Unassigned	03-11-2023 05:38 PM	03-11-2023 05:49 PM
DA-1304596			Server 141	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	06-11-2023 09:13 AM	06-11-2023 10:13 AM
DA-1304597			Database backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Unassigned	06-11-2023 09:16 AM	06-11-2023 05:01 PM
DA-1304598			Database backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Unassigned	06-11-2023 09:18 AM	06-11-2023 06:02 PM
NE-1304599			mitron delhi- Airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - AIRTEL COPPER	Unassigned	06-11-2023 09:24 AM	10-11-2023 08:59 AM
NE-1304600			Nagloi commercial- Airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - AIRTEL COPPER	Unassigned	06-11-2023 09:26 AM	06-11-2023 01:15 PM
DA-1304601			test	Low	DataCenter Team	Pending On Requester	Nehru Place (DataCenter)	DATACENTER	Unassigned	06-11-2023 09:29 AM	---
NE-1304602			Dwarka comm- Sify link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - SIFY RF	Unassigned	06-11-2023 10:26 AM	06-12-2023 08:24 PM
NE-1304603			Bhartal- Sify link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - SIFY RF	Unassigned	06-11-2023 10:34 AM	10-11-2023 08:58 AM
SO-1304604			Reset the password of CAS user id - abhimanyu	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> ID RESET	Unassigned	06-11-2023 10:36 AM	06-11-2023 10:40 AM
NE-1304605			Delhi Gate- Sify link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - SIFY RF	Unassigned	06-11-2023 10:42 AM	10-11-2023 08:58 AM
DA-1304606			Agent	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	06-11-2023 10:51 AM	06-11-2023 11:06 AM
DA-1304607			64.216	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	06-11-2023 11:20 AM	06-11-2023 01:09 PM
NE-1304608			DLT njf comm- Airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - AIRTEL RF	Unassigned	06-11-2023 11:31 AM	06-11-2023 01:27 PM
NE-1304609			VPN-Reema Khurana	Low	---	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 11:49 AM	06-11-2023 11:49 AM
DA-1304610			Test	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	06-11-2023 12:01 PM	06-11-2023 01:44 PM
SO-1304611			ACR-AM Code	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Unassigned	06-11-2023 12:05 PM	06-11-2023 12:15 PM
NE-1304612			Iajpat nagar4- Sify link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 12:37 PM	06-11-2023 12:37 PM
NE-1304613			VPN issue- Umesh.gupta	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 12:37 PM	06-11-2023 12:38 PM
NE-1304614			Firewall Change Request Form	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 01:38 PM	06-11-2023 01:39 PM
DA-1304615			SLA Check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	06-11-2023 01:50 PM	06-11-2023 01:58 PM
NE-1304616			VPN	High	Network Team	Closed	Nehru Place (DataCenter)	NETWORKING	Unassigned	06-11-2023 02:22 PM	06-11-2023 02:23 PM
NE-1304617			VPN issue- Parveen Tiwari	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 02:23 PM	06-11-2023 02:23 PM
NE-1304618			VPN issue- Manoj.ku.pandey	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 02:34 PM	06-11-2023 02:34 PM
SO-1304619			Re: 8006636416 dt video or photos 400027037	Low	DataCenter Team	Closed	CAS (Nehrurplace)	SOFTWARE --> EDMS	Unassigned	06-11-2023 02:58 PM	06-11-2023 03:08 PM
DA-1304620			106.138 oracle request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	06-11-2023 03:14 PM	06-11-2023 03:18 PM
DA-1304621			SLA check on Hold	Low	DataCenter Team	Open	Nehru Place (DataCenter)	DATACENTER	Unassigned	06-11-2023 03:15 PM	06-11-2023 03:23 PM
NE-1304622			saritavihar/sukhdevvihar- Airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - AIRTEL RF	Unassigned	06-11-2023 03:34 PM	10-11-2023 08:57 AM
DA-1304623			66.232 exclude	Medium	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	06-11-2023 03:59 PM	06-11-2023 04:00 PM
NE-1304624			Transfer Internet rights	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 04:05 PM	06-11-2023 04:08 PM
NE-1304625			Vasantkunj comm- Rcom link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - RCOM	Unassigned	06-11-2023 05:05 PM	14-11-2023 03:14 PM
NE-1304626			Dwarka sec13- Rcom link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 05:29 PM	01-12-2023 02:05 PM

NE-1304627			Dwarka sec16 admin ( 10.125.183.145 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 05:32 PM	10-11-2023 11:36 AM
NE-1304628			Dwarka Court_pappanKalan ( 10.125.180.225 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 05:46 PM	10-11-2023 11:36 AM
NE-1304629			Router Backup	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	06-11-2023 08:52 PM	07-11-2023 01:51 AM
SO-1304630			IMS_NEW Latest Code	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	07-11-2023 09:54 AM	07-11-2023 10:03 AM
SO-1304631			Fw: Dues clearance report in favour of SH. Rakesh Kumar, 40136677, Sr. A.M. date of Death- 25.10.2023.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	07-11-2023 10:25 AM	07-11-2023 10:28 AM
SO-1304632			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID CREATION	Unassigned	07-11-2023 10:30 AM	07-11-2023 10:43 AM
DA-1304633			66.198 Team testing	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	07-11-2023 10:33 AM	07-11-2023 05:43 PM
DA-1304634			session with filewave	Low	DataCenter Team	Closed	NEHRU PLACE , NHP, SOUTH	DATACENTER	Unassigned	07-11-2023 10:54 AM	07-11-2023 05:38 PM
SO-1304635			Fw: IMP ::Reg. Intra Department Clearance of Mr. Kunal Singh 41006603 / Dy. General Manager/A-05/ EHV Protection Dept	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	07-11-2023 05:47 PM	07-11-2023 05:53 PM
SO-1304636			Task Allocation--Release MDCC application on production	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	07-11-2023 05:52 PM	07-11-2023 06:18 PM
NE-1304637			10.8.55.219 & 10.8.55.235 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	07-11-2023 10:53 PM	07-11-2023 11:37 PM
DA-1304638			MSB docs	High	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	08-11-2023 10:43 AM	09-11-2023 10:39 AM
NE-1304639			vpn issue	Low	---	Closed	Nehru Place (Network)	NETWORKING	Unassigned	08-11-2023 10:54 AM	08-11-2023 11:13 AM
DA-1304640			Remote Access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	09-11-2023 10:43 AM	09-11-2023 10:46 AM
SO-1304641			Re: Regarding OMS ID change from Najafgarh to Janakpuri Division.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Unassigned	09-11-2023 10:50 AM	09-11-2023 11:13 AM
DA-1304642			Synonym needs to be created	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	09-11-2023 10:51 AM	09-11-2023 10:54 AM
DA-1304643			ran GISDB backup	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	09-11-2023 11:08 AM	09-11-2023 11:16 AM
DA-1304644			IOMSDB backup	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	09-11-2023 11:11 AM	09-11-2023 11:17 AM
DA-1304645			Backup EBSANAL	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	09-11-2023 11:12 AM	09-11-2023 11:19 AM
SO-1304646			Request for update IOMS Rights. Sh. Naveen Yadav Sir, , E.NO:-40136095 ( Division Head (O&M) JKP.).	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Unassigned	09-11-2023 11:49 AM	09-11-2023 11:58 AM
DA-1304647			EBSDB Backup	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	09-11-2023 07:12 PM	09-11-2023 07:14 PM
NE-1304648			GH9 Sundernagar ( 150.150.157.137 ) link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - SIFY RF	Unassigned	10-11-2023 09:12 AM	03-12-2023 11:12 AM
NE-1304649			deepak.ranjan.mohanty - VPN issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	10-11-2023 10:14 AM	10-11-2023 10:15 AM
NE-1304650			LAJPAT NAGAR-4 ( 150.150.157.65 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - SIFY RF	Unassigned	10-11-2023 11:22 AM	10-11-2023 01:56 PM
NE-1304651			R K Puram O & M ( 150.150.183.117 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - AIRTEL RF	Unassigned	10-11-2023 11:31 AM	10-11-2023 02:44 PM
NE-1304652			Bhartal ( 150.150.186.198 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	10-11-2023 11:44 AM	10-11-2023 12:57 PM
NE-1304653			Hauzkhas o&m - Sify link high latency	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - SIFY RF	Unassigned	10-11-2023 01:11 PM	10-11-2023 02:43 PM

DA-1304654			Archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	10-11-2023 02:06 PM	10-11-2023 02:18 PM
DA-1304655			DB Backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	10-11-2023 02:08 PM	10-11-2023 02:20 PM
DA-1304656			BRPLGIS DB	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	10-11-2023 02:10 PM	10-11-2023 02:22 PM
NE-1304657			VPN Re-install	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	10-11-2023 02:10 PM	10-11-2023 02:11 PM
SO-1304658			ESD data fetching issue	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	11-11-2023 09:11 AM	11-11-2023 09:18 AM
SO-1304659			Not able to close LR of sec-19 pp fdr from g-15 grid. (B11112300012)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Unassigned	11-11-2023 10:36 AM	11-11-2023 10:43 AM
SO-1304660			Inactive ID'S for deletion	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Unassigned	13-11-2023 03:52 PM	13-11-2023 03:58 PM
SO-1304661			Request to publish break down change on testing server.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	13-11-2023 04:57 PM	13-11-2023 05:18 PM
DA-1304662			Archive deleted	Medium	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	13-11-2023 05:46 PM	13-11-2023 05:47 PM
NE-1304663			VPN issue- Mini.chaudhary	Low	---	Closed	Nehru Place (Network)	OTHERS	Unassigned	14-11-2023 10:03 AM	14-11-2023 10:04 AM
NE-1304664			VPN isse	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Unassigned	14-11-2023 10:06 AM	14-11-2023 10:07 AM
NE-1304665			VPN issue	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Unassigned	14-11-2023 10:08 AM	14-11-2023 10:09 AM
NE-1304666			Internet requition - 10.125.104.36	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Unassigned	14-11-2023 10:38 AM	14-11-2023 10:39 AM
NE-1304667			Vikasपुरी D blk ( 150.150.158.161 )- Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - RCOM	Unassigned	14-11-2023 11:04 AM	18-11-2023 08:43 AM
DA-1304668			Oracle	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	14-11-2023 11:06 AM	14-11-2023 03:16 PM
DA-1304669			NAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Unassigned	14-11-2023 09:18 PM	14-11-2023 09:22 PM
DA-1304670			EBSDB Backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Unassigned	14-11-2023 09:24 PM	14-11-2023 10:09 PM
DA-1304671			IOMSDB backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	15-11-2023 11:04 AM	15-11-2023 11:13 AM
DA-1304672			EBSANALDB Backup	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	15-11-2023 11:07 AM	15-11-2023 11:14 AM
DA-1304673			BRPLGIS DB backup	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	15-11-2023 11:11 AM	15-11-2023 11:15 AM
DA-1304674			Need to delete DB archive	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	15-11-2023 11:20 AM	15-11-2023 11:23 AM
SO-1304675			Fw: SDO rights needs to transfer : Arun Vashist	Low	---	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	16-11-2023 08:49 AM	16-11-2023 08:53 AM
SO-1304676			Application Release	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	16-11-2023 09:03 AM	16-11-2023 04:03 PM
DA-1304677			Need to delete DB archive	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	16-11-2023 10:50 AM	16-11-2023 10:55 AM
DA-1304678			Need to send report	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	16-11-2023 10:53 AM	16-11-2023 11:02 AM
DA-1304679			Server restart require	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	16-11-2023 12:31 PM	16-11-2023 12:42 PM
DA-1304680			Need to send EDMS file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	16-11-2023 03:56 PM	16-11-2023 04:01 PM
DA-1304681			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	16-11-2023 03:58 PM	16-11-2023 04:02 PM
DA-1304682			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	16-11-2023 03:59 PM	16-11-2023 04:03 PM
DA-1304683			DB archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	17-11-2023 10:35 AM	17-11-2023 10:49 AM
NE-1304684			webex	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	17-11-2023 10:39 AM	17-11-2023 10:41 AM
DA-1304685			IOMSDB Backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	17-11-2023 10:43 AM	17-11-2023 10:51 AM
NE-1304686			internet not working on VPN uniphore	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	17-11-2023 10:44 AM	17-11-2023 10:46 AM
DA-1304687			Table Space issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	17-11-2023 10:45 AM	17-11-2023 10:48 AM
DA-1304688			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	17-11-2023 10:56 AM	17-11-2023 10:58 AM
DA-1304689			NAS folder	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	17-11-2023 12:26 PM	17-11-2023 12:28 PM
SO-1304690			Task Management-- Application Release	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Unassigned	17-11-2023 12:31 PM	17-11-2023 03:03 PM

SO-1304691			Fw: Reg- LD Wrong entry showing in IOMS div PJB pls remove it.	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Unassigned	17-11-2023 12:38 PM	17-11-2023 12:48 PM
DA-1304692			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	17-11-2023 02:07 PM	17-11-2023 02:10 PM
DA-1304693			Clearance of Gaurav Joshi	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Unassigned	17-11-2023 02:28 PM	17-11-2023 02:33 PM
SO-1304694			for reset the CAS PASSWORD	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> ID RESET	Unassigned	17-11-2023 02:28 PM	17-11-2023 02:33 PM
SO-1304695			Clearance	Low	Application Team	Closed	HAUZ KHAS CASH_COUNTER, HAUZKHAS, SOUTH	SOFTWARE	Unassigned	17-11-2023 02:33 PM	17-11-2023 02:38 PM
SO-1304696			EDMS ID creation req- Devanshu Sharma	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> EDMS	Unassigned	17-11-2023 02:39 PM	17-11-2023 02:58 PM
DA-1304697			Legatrix Access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Unassigned	17-11-2023 03:36 PM	17-11-2023 03:39 PM
NE-1304698			VPN issue - Virender pathak	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Unassigned	18-11-2023 10:31 AM	18-11-2023 10:31 AM
NE-1304699			link down- tikri kalan	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - AIRTEL RF	Unassigned	18-11-2023 12:04 PM	18-11-2023 12:04 PM
DA-1304700			IOMSDB Backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Unassigned	20-11-2023 09:42 AM	20-11-2023 09:57 AM
DA-1304701			BRPLGIS Database backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Unassigned	20-11-2023 09:51 AM	20-11-2023 09:56 AM
DA-1304702			Port need to be check	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	20-11-2023 12:05 PM	20-11-2023 12:12 PM
SO-1304703			Fw: wrong entry of LR & LD in IOMS at Div. PJB	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Unassigned	20-11-2023 12:15 PM	20-11-2023 12:18 PM
NE-1304704			link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> WAN - AIRTEL COPPER	Unassigned	20-11-2023 12:23 PM	20-11-2023 12:26 PM
NE-1304705			Regarding Centos7 Server in BRPL for CallCenter	Urgent	Network Team	Closed	Nehru Place (Network)	OTHERS	Unassigned	20-11-2023 12:36 PM	20-11-2023 12:42 PM
NE-1304706			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING --> OTHERS	Unassigned	20-11-2023 01:33 PM	20-11-2023 01:35 PM
NE-1304707			link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	20-11-2023 01:45 PM	20-11-2023 01:48 PM
SO-1304708			Fw: Rest CAS password of user id " rajanpasan"	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> ID RESET	Unassigned	20-11-2023 02:22 PM	20-11-2023 02:28 PM
DA-1304709			Accops access	Medium	---	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	20-11-2023 04:56 PM	20-11-2023 04:57 PM
NE-1304710			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	20-11-2023 05:02 PM	20-11-2023 05:06 PM
DA-1304711			EBSDB database backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Unassigned	20-11-2023 10:22 PM	20-11-2023 10:23 PM
DA-1304712			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Unassigned	20-11-2023 10:30 PM	20-11-2023 10:33 PM
DA-1304713			BRPLGIS DB Backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Unassigned	21-11-2023 09:45 AM	21-11-2023 09:47 AM
NE-1304714			VPN disable	Low	---	Closed	Nehru Place (Network)	NETWORKING	Unassigned	21-11-2023 10:47 AM	21-11-2023 10:58 AM
NE-1304715			10.125.181.184 internet not working	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	21-11-2023 10:55 AM	21-11-2023 11:00 AM
SO-1304716			Reset password	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> ID RESET	Unassigned	21-11-2023 11:08 AM	21-11-2023 11:13 AM
DA-1304717			clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	21-11-2023 11:36 AM	21-11-2023 04:08 PM
NE-1304718			Clearance	Low	---	Closed	Nehru Place (Network)	NETWORKING	Unassigned	21-11-2023 11:44 AM	21-11-2023 11:45 AM
NE-1304719			Bharat nagar link down airtel	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	21-11-2023 11:48 AM	25-11-2023 10:24 AM
SO-1304720			Reg. IOMS Registration	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> ID CREATION	Unassigned	21-11-2023 12:08 PM	21-11-2023 12:18 PM
SO-1304721			Request to publish IOMS change on testing server.	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Unassigned	21-11-2023 12:18 PM	21-11-2023 12:38 PM
NE-1304722			Dues clearance report in favour of Sh. Hari Kishore. E.No. 40131779	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	21-11-2023 02:35 PM	21-11-2023 02:42 PM
NE-1304723			Dues clearance report in favour of Sh. Bhim Chand. E.No. 40135642	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	21-11-2023 02:37 PM	21-11-2023 02:41 PM

NE-1304724			Dues clearance report in favour of Sh. Rajnesh Kumar Rekhi. E.No. 40130935	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	21-11-2023 02:38 PM	21-11-2023 02:40 PM
NE-1304725			Dues clearance report in favour of Sh. Chhotey Lal Yadav, E.No. 40133634	Low	Network Team	Closed	Nehru Place (Network)	NETWORKING	Unassigned	21-11-2023 02:38 PM	21-11-2023 02:40 PM
SO-1304726			Dues clearance report in favour of Sh. Bhim Chand. E.No. 40135642	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	21-11-2023 03:47 PM	21-11-2023 03:53 PM
DA-1304727			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	21-11-2023 03:52 PM	21-11-2023 03:54 PM
DA-1304728			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	21-11-2023 03:55 PM	21-11-2023 03:58 PM
SO-1304729			Dues clearance report in favour of Sh. Chhotey Lal Yadav, E.No. 40133634	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	21-11-2023 03:58 PM	21-11-2023 05:38 PM
DA-1304730			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	21-11-2023 04:00 PM	21-11-2023 04:02 PM
SO-1304731			Dues clearance report in favour of Sh. Rajnesh Kumar Rekhi. E.No. 40130935	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	21-11-2023 04:06 PM	21-11-2023 04:08 PM
SO-1304732			Clearance	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	21-11-2023 04:11 PM	21-11-2023 04:18 PM
SO-1304733			CAS dumping Issue	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> CAS - CAS SAP SLCC	Application	21-11-2023 04:35 PM	21-11-2023 04:38 PM
SO-1304734			Publish code on test server	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	21-11-2023 04:41 PM	21-11-2023 04:53 PM
DA-1304735			Avaya testing	High	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	21-11-2023 04:56 PM	21-11-2023 05:11 PM
SO-1304736			Authorization required of EHV West	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> IOMS - IOMS EMS WEB APPLICATION	Application	21-11-2023 05:21 PM	21-11-2023 05:28 PM
DA-1304737			Filewave meeting for patch upgradation.	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	22-11-2023 09:31 AM	22-11-2023 10:38 AM
DA-1304738			DB Archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-11-2023 10:37 AM	22-11-2023 11:28 AM
DA-1304739			IOMSDB Backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-11-2023 10:39 AM	22-11-2023 11:30 AM
DA-1304740			EBSANAL backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-11-2023 10:40 AM	22-11-2023 11:31 AM
DA-1304741			Need to run script	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-11-2023 10:43 AM	22-11-2023 11:33 AM
SO-1304742			Fw: IMP ::Reg. Intra Department Clearance of Mr. Tarun Chauhan (41017873) / Dy. General Manager/ EHV O&M Dept	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	22-11-2023 10:47 AM	22-11-2023 10:48 AM
SO-1304743			Re: Fw: Chote Lal VS.BSES YPL NDOH 24.11.2023 PLA II No.12849/2023 Appl no.8006605545 Status Report reqd	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	SOFTWARE --> EDMS	Application	22-11-2023 10:57 AM	22-11-2023 11:13 AM
SO-1304744			Fw: remove name from GIS ID	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	22-11-2023 11:24 AM	22-11-2023 11:28 AM
SO-1304745			remove mob no 9313872929 for SMS list	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> IOMS - SMS SERVICE TO SEND SMS	Application	22-11-2023 11:36 AM	22-11-2023 11:48 AM
SO-1304746			password change cas id-(manju b)	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> ID RESET	Application	22-11-2023 02:23 PM	22-11-2023 02:28 PM
DA-1304747			131009C0205,DARYA GANJ,( VIDEO & IR)	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	22-11-2023 03:02 PM	22-11-2023 04:28 PM
DA-1304748			server access for redian	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	22-11-2023 04:26 PM	22-11-2023 05:13 PM
DA-1304749			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	22-11-2023 04:47 PM	22-11-2023 04:50 PM
DA-1304750			Excute script	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-11-2023 04:51 PM	22-11-2023 06:06 PM
SO-1304751			Clearance	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	23-11-2023 10:21 AM	23-11-2023 10:28 AM

DA-1304752			Archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-11-2023 10:54 AM	23-11-2023 11:14 AM
DA-1304753			IOMS Backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-11-2023 10:56 AM	23-11-2023 11:16 AM
DA-1304754			BRPLGIS backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-11-2023 10:57 AM	23-11-2023 11:20 AM
DA-1304755			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-11-2023 10:59 AM	23-11-2023 11:22 AM
NE-1304756			vpn password reset	Low	---	Closed	Nehru Place (Network)	NETWORK	Application	23-11-2023 11:11 AM	23-11-2023 11:18 AM
NE-1304757			VPN installed	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	23-11-2023 12:01 PM	23-11-2023 12:01 PM
DA-1304758			Oracle Installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-11-2023 02:16 PM	23-11-2023 02:18 PM
SO-1304759			CAS ID PASS WORED RESET	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	23-11-2023 02:22 PM	23-11-2023 02:28 PM
SO-1304760			Code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	23-11-2023 02:39 PM	23-11-2023 02:58 PM
DA-1304761			Archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-11-2023 10:08 AM	24-11-2023 10:16 AM
DA-1304762			IOMS DB backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-11-2023 10:10 AM	24-11-2023 10:18 AM
DA-1304763			BRPL GIS backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-11-2023 10:12 AM	24-11-2023 10:20 AM
NE-1304764			VPN issue of Rajesh Doshi	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	24-11-2023 10:24 AM	24-11-2023 10:36 AM
NE-1304765			DSK Portal issue on VPN of user - Mamta Narang	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	24-11-2023 11:15 AM	29-11-2023 08:37 AM
NE-1304766			Unable to login in VPN - Vivek Singh	Low	Network Team	Closed	Nehru Place (Network)	HARDWARE	Other	24-11-2023 11:17 AM	25-11-2023 10:24 AM
DA-1304767			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	24-11-2023 11:44 AM	24-11-2023 11:45 AM
SO-1304768			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 41017197	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	24-11-2023 02:46 PM	24-11-2023 02:48 PM
SO-1304769			Reset Password of CAS ID - ramesh2	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	24-11-2023 02:50 PM	24-11-2023 02:53 PM
DA-1304770			script execution	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	24-11-2023 03:18 PM	24-11-2023 03:28 PM
DA-1304771			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-11-2023 03:20 PM	24-11-2023 03:29 PM
DA-1304772			Remote access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	24-11-2023 03:23 PM	24-11-2023 03:31 PM
DA-1304773			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	24-11-2023 03:26 PM	24-11-2023 03:33 PM
SO-1304774			LR is not closing. B2511300025	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	25-11-2023 05:10 PM	25-11-2023 05:13 PM
SO-1304775			Fw: BD JKP AND GNIIT CONTACT NUMBER	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	26-11-2023 11:22 AM	26-11-2023 11:28 AM
NE-1304776			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-11-2023 09:50 AM	28-11-2023 10:25 AM
NE-1304777			IP assign to telecom team	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	28-11-2023 10:38 AM	28-11-2023 10:39 AM
DA-1304778			DB archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-11-2023 10:38 AM	28-11-2023 10:55 AM
DA-1304779			Restart server (64.29)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-11-2023 10:41 AM	28-11-2023 10:44 AM
DA-1304780			EBSDB backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-11-2023 10:42 AM	28-11-2023 10:47 AM
SO-1304781			Visual studio installation	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-11-2023 10:45 AM	28-11-2023 11:48 AM
DA-1304782			BRPLGIS backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-11-2023 10:50 AM	28-11-2023 10:59 AM
DA-1304783			IOMSDB backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-11-2023 10:51 AM	28-11-2023 11:03 AM
DA-1304784			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	28-11-2023 11:10 AM	28-11-2023 11:11 AM
SO-1304785			Please Publish CRM code on TEST Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-11-2023 11:31 AM	28-11-2023 11:53 AM
NE-1304786			internet acces	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-11-2023 11:36 AM	28-11-2023 11:39 AM
NE-1304787			link connectivity	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Router	28-11-2023 02:05 PM	28-11-2023 02:07 PM
SO-1304788			Task Allocation- Application Release on Production	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-11-2023 02:07 PM	28-11-2023 05:43 PM

NE-1304789			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-11-2023 02:45 PM	29-11-2023 08:37 AM
DA-1304790			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	28-11-2023 03:21 PM	28-11-2023 03:24 PM
DA-1304791			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	28-11-2023 03:32 PM	28-11-2023 03:34 PM
SO-1304792			REQUIRED ( VIDEO AND IR)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	SOFTWARE	Application	28-11-2023 03:33 PM	28-11-2023 04:22 PM
DA-1304793			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	28-11-2023 04:13 PM	28-11-2023 04:14 PM
DA-1304794			Remote Access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	28-11-2023 04:18 PM	28-11-2023 04:20 PM
SO-1304795			REG-LD Wrong entry showing in IOMS div PJB due to EHV fault pls remove it	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-11-2023 05:11 PM	28-11-2023 05:18 PM
DA-1304796			BRPLGIS Database backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	29-11-2023 09:19 AM	29-11-2023 09:24 AM
DA-1304797			IOMSDB database backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	29-11-2023 09:22 AM	29-11-2023 09:26 AM
DA-1304798			Build new server for new project	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	29-11-2023 09:29 AM	29-11-2023 09:33 AM
DA-1304799			Two new server's set up	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	29-11-2023 09:35 AM	30-11-2023 03:31 PM
SO-1304800			PCM Installation	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-11-2023 09:39 AM	29-11-2023 09:58 AM
SO-1304801			Separation Report From 26 September 2023 To 24 November 2023 HRMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-11-2023 10:20 AM	29-11-2023 10:43 AM
NE-1304802			unable to access our cisco servers	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	NETWORK	Server	29-11-2023 10:48 AM	07-12-2023 09:58 AM
DA-1304803			Create New Technicians	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	29-11-2023 11:03 AM	29-11-2023 11:06 AM
SO-1304804			PDF uploading issue in DSK portal	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> DSK (DIGI SEVA KENDRA)	Application	29-11-2023 11:06 AM	29-11-2023 11:13 AM
DA-1304805			Archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	29-11-2023 11:09 AM	29-11-2023 11:12 AM
DA-1304806			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	29-11-2023 11:11 AM	29-11-2023 11:14 AM
DA-1304807			Clearance of Employee	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	29-11-2023 11:55 AM	29-11-2023 11:57 AM
SO-1304808			Fw: CAS ID Password Reset	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	29-11-2023 12:43 PM	29-11-2023 12:48 PM
DA-1304809			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	29-11-2023 01:51 PM	29-11-2023 01:53 PM
NE-1304810			Vikasuri CommCOMMERCIAL1 0.125.85.129 jio link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-11-2023 02:52 PM	29-11-2023 02:55 PM
NE-1304811			Dwarka Store Sector - 14Store 10.125.89.1 site down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-11-2023 02:57 PM	29-11-2023 02:58 PM
NE-1304812			Hastaa complaint center10.125.83.17 Airtel link is down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-11-2023 03:02 PM	29-11-2023 03:08 PM
SO-1304813			IOMS publish on Test Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-11-2023 03:14 PM	29-11-2023 03:33 PM
SO-1304814			For Reset of EBM Passwords; User Id: vk_sharma; User Name: Vikash Kumar Sharma	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	29-11-2023 03:33 PM	29-11-2023 03:43 PM
SO-1304815			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID :40136163	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-11-2023 04:13 PM	29-11-2023 04:33 PM
SO-1304816			Fw: REQUIRED ( VIDEO AND IR)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	SOFTWARE --> EDMS	Application	29-11-2023 04:42 PM	29-11-2023 06:01 PM
DA-1304817			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	29-11-2023 05:26 PM	29-11-2023 05:28 PM
DA-1304818			Clearance of Employee Pramod Kumar Gupta	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	29-11-2023 05:30 PM	29-11-2023 05:32 PM
DA-1304819			EBSANAL database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-11-2023 06:03 PM	29-11-2023 06:05 PM



DA-1304820			EBSANAL database backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	29-11-2023 06:41 PM	29-11-2023 06:42 PM
NE-1304821			VPN configuration-	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	30-11-2023 10:40 AM	30-11-2023 11:18 AM
NE-1304822			VPN configuration- ameer	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Other	30-11-2023 11:35 AM	01-12-2023 11:49 AM
NE-1304823			vpn reconfiguration	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Other	30-11-2023 11:57 AM	30-11-2023 11:58 AM
SO-1304824			Task Allocation- IOMS application Release on Production	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS EMS WEB APPLICATION	Application	30-11-2023 12:11 PM	30-11-2023 05:38 PM
SO-1304825			Task Allocation- ScadaLive Application Release on Production	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	30-11-2023 12:12 PM	30-11-2023 05:08 PM
DA-1304826			EDMS File YM301208D0801	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	30-11-2023 12:28 PM	30-11-2023 01:48 PM
DA-1304827			Archivelog deleted	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-11-2023 12:36 PM	30-11-2023 12:38 PM
SO-1304828			Breakdown Closing issue in IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	30-11-2023 12:51 PM	30-11-2023 12:58 PM
DA-1304829			BRPL dc uptime report of 30-11-2023	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	30-11-2023 01:52 PM	30-11-2023 01:58 PM
SO-1304830			reset password EBM.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> EBM	Application	30-11-2023 03:08 PM	30-11-2023 03:13 PM
DA-1304831			DHCP ras clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	30-11-2023 03:14 PM	30-11-2023 03:18 PM
SO-1304832			Request for create ini file of ICF schema	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	30-11-2023 03:20 PM	30-11-2023 03:28 PM
SO-1304833			Task Allocation- CRM application release on production	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	30-11-2023 04:25 PM	30-11-2023 08:58 PM
SO-1304834			EDMS File--ym241213c0204	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> EDMS	Application	30-11-2023 04:28 PM	30-11-2023 04:33 PM
DA-1304835			Archived deleted	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-11-2023 07:43 PM	30-11-2023 07:44 PM
NE-1304836			Unable to use VPN - User Virender Pathak, Okhla	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	30-11-2023 08:32 PM	30-11-2023 09:18 PM
DA-1304837			Tablespace size increase of EBSDB	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	30-11-2023 08:36 PM	30-11-2023 08:39 PM
SO-1304838			Complaint Showing different Division	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	01-12-2023 09:03 AM	01-12-2023 09:28 AM
DA-1304839			Legacy server 64.30	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	01-12-2023 09:20 AM	01-12-2023 09:33 AM
SO-1304840			Fw: IOMS for EHV network.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS EMS WEB APPLICATION	Application	01-12-2023 09:37 AM	01-12-2023 12:48 PM
NE-1304841			shyam vihar link down issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Link Down	01-12-2023 09:56 AM	01-12-2023 03:18 PM
NE-1304842			VPN configuration	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-12-2023 10:40 AM	01-12-2023 10:50 AM
NE-1304843			VPN configuration	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	01-12-2023 10:43 AM	01-12-2023 10:55 AM
DA-1304844			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-12-2023 10:57 AM	01-12-2023 11:03 AM
SO-1304845			DATA Required --> NOVEMBER 2023.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	01-12-2023 11:16 AM	01-12-2023 04:08 PM
NE-1304846			Airtel link down issue in punjabi bagh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-12-2023 11:17 AM	01-12-2023 02:20 PM
NE-1304847			Airtel link down in RKP o&m	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-12-2023 11:22 AM	01-12-2023 02:24 PM
NE-1304848			Alaknanda (10.125.84.81) Down Time for 1 hour	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-12-2023 12:00 PM	01-12-2023 02:24 PM
DA-1304849			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	01-12-2023 12:09 PM	01-12-2023 12:13 PM
SO-1304850			CAS password reset	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	01-12-2023 12:11 PM	01-12-2023 12:18 PM
DA-1304851			sms script	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-12-2023 12:37 PM	01-12-2023 12:43 PM
DA-1304852			Clearance	High	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-12-2023 02:16 PM	01-12-2023 02:31 PM
NE-1304853			Internet Service Revoke	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	01-12-2023 02:44 PM	01-12-2023 02:49 PM
DA-1304854			Rescheduled scheduler timing	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-12-2023 02:45 PM	01-12-2023 02:48 PM

NE-1304855			Training Session of SAP Analysis for Microsoft(AO) for Core Users & Published Five Reports on BW4HANA system.    SR202312010500753	Medium	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Application	01-12-2023 02:53 PM	01-12-2023 02:57 PM
NE-1304856			Internet site issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	01-12-2023 03:02 PM	01-12-2023 03:06 PM
NE-1304857			JIO WAN link configuration in A1 paschim vihar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-12-2023 03:04 PM	01-12-2023 03:12 PM
NE-1304858			New Internet Request	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-12-2023 03:13 PM	01-12-2023 03:24 PM
DA-1304859			Clearance System operayion DSM	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-12-2023 03:38 PM	01-12-2023 04:00 PM
NE-1304860			Sify link down issue in A1 paschim vihar (10.125.81.193)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-12-2023 04:20 PM	01-12-2023 05:11 PM
SO-1304861			Reg. Intra Department Clearance of Mr. Gautam Deka 41018900/ Sr. Manager/ CES	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-12-2023 04:51 PM	01-12-2023 04:58 PM
DA-1304862			oracle installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-12-2023 05:19 PM	01-12-2023 05:23 PM
SO-1304863			Fw: MOM : Key modules SFM and Bill pod	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-12-2023 05:33 PM	01-12-2023 05:38 PM
DA-1304864			Archived	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-12-2023 07:58 PM	01-12-2023 08:03 PM
DA-1304865			NAS sever space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	02-12-2023 09:08 AM	02-12-2023 09:10 AM
DA-1304866			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	02-12-2023 09:13 AM	02-12-2023 09:18 AM
DA-1304867			Certificate renew	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-12-2023 01:06 PM	02-12-2023 01:09 PM
DA-1304868			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	02-12-2023 01:35 PM	02-12-2023 01:36 PM
NE-1304869			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	02-12-2023 01:42 PM	02-12-2023 01:44 PM
NE-1304870			Sify Hub Sec - Link Down, NHP	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-12-2023 09:35 PM	02-12-2023 10:21 PM
NE-1304871			Dwarka sec 09 ( 10.125.89.209 )- airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	03-12-2023 10:11 AM	03-12-2023 12:44 PM
NE-1304872			kilokiri EVH training center ( 10.125.180.161 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-12-2023 10:20 AM	03-12-2023 12:16 PM
DA-1304873			Archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	03-12-2023 10:52 AM	03-12-2023 10:54 AM
DA-1304874			NAS Server size check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Server	03-12-2023 10:56 AM	03-12-2023 10:57 AM
DA-1304875			EBSANAL database archive delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	03-12-2023 06:26 PM	03-12-2023 06:28 PM
DA-1304876			Redian NV & RT site not working	Urgent	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	04-12-2023 08:23 AM	04-12-2023 10:32 AM
NE-1304877			Sify link down -- Bharthal	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-12-2023 09:50 AM	04-12-2023 03:56 PM
SO-1304878			Latest Code for DERC_BULK_SMS and SMS MIS	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	04-12-2023 10:05 AM	04-12-2023 10:18 AM
NE-1304879			Kaveri store down (10.125.70.97) FLT pending	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-12-2023 10:07 AM	04-12-2023 12:13 PM
DA-1304880			AMR Server	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	04-12-2023 10:42 AM	04-12-2023 04:10 PM
DA-1304881			Need to be clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	04-12-2023 10:49 AM	04-12-2023 11:27 AM
SO-1304882			IOMS Data require- Nov-23	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	04-12-2023 10:50 AM	04-12-2023 11:33 AM
SO-1304883			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40130192	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	04-12-2023 12:05 PM	04-12-2023 12:08 PM

NE-1304884			VPN creation of Ameer ahmed khan	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-12-2023 12:29 PM	04-12-2023 12:31 PM
NE-1304885			VPN creation of Ajay kumar Dhawaria EMP - 41013603	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-12-2023 12:38 PM	04-12-2023 03:45 PM
NE-1304886			Webex rights provided	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-12-2023 01:22 PM	04-12-2023 01:23 PM
NE-1304887			Getting sify link down in Batra cash counter 10.125.180.25	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-12-2023 01:54 PM	08-12-2023 11:19 AM
DA-1304888			Anydesk access to M/S Redian Software for code review due to an error	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	04-12-2023 02:59 PM	04-12-2023 05:13 PM
NE-1304889			VPN configured of Mazhar ansari	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-12-2023 03:33 PM	04-12-2023 03:42 PM
DA-1304890			Respected, please provide the case file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	04-12-2023 03:47 PM	04-12-2023 05:18 PM
NE-1304891			Packet drop in Vikasपुरी court 10.125.81.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-12-2023 04:33 PM	04-12-2023 09:13 PM
SO-1304892			Please Publish CRM code on TEST Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-12-2023 05:01 PM	04-12-2023 05:13 PM
DA-1304893			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	04-12-2023 09:27 PM	04-12-2023 09:28 PM
DA-1304894			EBSANAI database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	04-12-2023 09:31 PM	04-12-2023 09:32 PM
DA-1304895			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Server	04-12-2023 09:34 PM	04-12-2023 09:38 PM
DA-1304896			EBSANAL database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	05-12-2023 07:10 AM	05-12-2023 07:12 AM
DA-1304897			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	05-12-2023 07:14 AM	05-12-2023 07:15 AM
DA-1304898			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	05-12-2023 07:18 AM	05-12-2023 07:19 AM
SO-1304899			IBD data fetch issue in IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	05-12-2023 08:58 AM	05-12-2023 09:03 AM
SO-1304900			Task Allocation-MAMS Application Release	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-12-2023 09:12 AM	05-12-2023 04:18 PM
DA-1304901			Pls find the photo/video \\10.125.76.113\sstn5\EN F II-PPG\ Dec-2023	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	05-12-2023 09:36 AM	05-12-2023 12:59 PM
NE-1304902			normal internet access requition	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	05-12-2023 10:44 AM	05-12-2023 10:51 AM
NE-1304903			VPN reconfiguration	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	05-12-2023 10:49 AM	05-12-2023 10:51 AM
SO-1304904			Please Publish Consumer Tagging code on TEST Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-12-2023 11:06 AM	05-12-2023 11:18 AM
NE-1304905			require Full internet rights	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Other	05-12-2023 11:20 AM	05-12-2023 11:21 AM
SO-1304906			Fw: Issue in IT Helpdesk	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-12-2023 11:30 AM	05-12-2023 11:33 AM
NE-1304907			VPN reconfiguration	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	05-12-2023 01:22 PM	05-12-2023 01:22 PM
NE-1304908			madhu vihar ( 10.125.89.113 )-link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	05-12-2023 01:27 PM	05-12-2023 04:35 PM
SO-1304909			Re: Reg, PSD for PM in Bindapur Sub Division.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-12-2023 01:43 PM	05-12-2023 01:46 PM
SO-1304910			Inactive ID'S for deletion	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-12-2023 01:50 PM	05-12-2023 01:58 PM
DA-1304911			orbit server	Urgent	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	05-12-2023 02:00 PM	05-12-2023 02:03 PM
SO-1304912			Task Allocation-CRM Application Release	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-12-2023 02:23 PM	05-12-2023 03:23 PM
SO-1304913			Reset password.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-12-2023 02:27 PM	05-12-2023 02:38 PM
NE-1304914			website access error - bses new connection	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	05-12-2023 02:38 PM	05-12-2023 02:39 PM
NE-1304915			jio link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-12-2023 04:35 PM	05-12-2023 04:40 PM
NE-1304916			CPC store airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	05-12-2023 04:44 PM	06-12-2023 11:33 AM
SO-1304917			MOM : Key modules SFM and Bill pod	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-12-2023 06:16 PM	05-12-2023 06:23 PM
DA-1304918			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	05-12-2023 09:11 PM	05-12-2023 09:13 PM

DA-1304919			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Server	05-12-2023 10:19 PM	05-12-2023 10:21 PM
DA-1304920			EBSANAL database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	06-12-2023 07:12 AM	06-12-2023 07:13 AM
DA-1304921			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	06-12-2023 07:29 AM	06-12-2023 07:30 AM
SO-1304922			TMS Latest Code	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-12-2023 10:23 AM	06-12-2023 10:48 AM
NE-1304923			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-12-2023 10:51 AM	06-12-2023 11:00 AM
SO-1304924			DelhiV2 Service API Code	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-12-2023 11:22 AM	06-12-2023 11:33 AM
SO-1304925			Required LT Intermediate Breakdown(April To Nov)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-12-2023 11:25 AM	06-12-2023 11:53 AM
DA-1304926			edms file request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	06-12-2023 11:33 AM	06-12-2023 11:38 AM
DA-1304927			Request for restart	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	06-12-2023 11:37 AM	06-12-2023 12:03 PM
DA-1304928			Request for script run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-12-2023 11:48 AM	06-12-2023 02:33 PM
SO-1304929			CAS --SAPRCM issie	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> CAS - CAS SAP RCM	Application	06-12-2023 12:08 PM	06-12-2023 12:28 PM
NE-1304930			link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-12-2023 12:41 PM	06-12-2023 04:23 PM
NE-1304931			link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-12-2023 12:45 PM	06-12-2023 01:23 PM
DA-1304932			UID 223210700 Dharmendra	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	06-12-2023 01:49 PM	06-12-2023 04:38 PM
SO-1304933			Clearance	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-12-2023 01:53 PM	06-12-2023 01:58 PM
NE-1304934			Clearance of Dharmende kumar	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Other	06-12-2023 01:55 PM	06-12-2023 02:10 PM
DA-1304935			ZWCAD licence issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	06-12-2023 02:28 PM	06-12-2023 03:36 PM
NE-1304936			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-12-2023 03:13 PM	06-12-2023 03:15 PM
SO-1304937			Clearance	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-12-2023 03:40 PM	06-12-2023 03:43 PM
DA-1304938			clerance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	06-12-2023 03:45 PM	06-12-2023 03:48 PM
NE-1304939			Clearance of Rahul Singh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-12-2023 03:46 PM	06-12-2023 03:48 PM
SO-1304940			CAS ID log off--Arun1	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-12-2023 04:04 PM	06-12-2023 04:13 PM
SO-1304941			CTS PROJECT TEST URLs	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-12-2023 04:31 PM	06-12-2023 04:48 PM
DA-1304942			edms file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	06-12-2023 04:35 PM	06-12-2023 04:38 PM
DA-1304943			Re: Fw: Connectivity of P75 with BRPL/BYPL Payment Production database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-12-2023 04:35 PM	06-12-2023 05:43 PM
SO-1304944			Require PSD schedule data of Jan-24 --IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-12-2023 05:03 PM	06-12-2023 05:43 PM
SO-1304945			IOMS code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-12-2023 05:13 PM	06-12-2023 05:33 PM
DA-1304946			NAS and Database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-12-2023 09:10 AM	07-12-2023 09:38 AM
SO-1304947			Fw: Please reject the Load Disappear entry in IOMS during load backfeeding	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	07-12-2023 09:53 AM	07-12-2023 10:13 AM
DA-1304948			edms file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-12-2023 10:26 AM	07-12-2023 10:33 AM
NE-1304949			whatsapp rights given to Somnath Ip add - 10.125.65.24	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	07-12-2023 10:39 AM	07-12-2023 10:58 AM
SO-1304950			Authorization of West 1	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS EMS WEB APPLICATION	Application	07-12-2023 11:08 AM	07-12-2023 11:13 AM
NE-1304951			Sify link down issue in Hudco 10.125.71.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-12-2023 11:49 AM	07-12-2023 12:54 PM
NE-1304952			VPN issue of kalpana Gulia	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	07-12-2023 12:07 PM	07-12-2023 12:33 PM
SO-1304953			MAMS Latest code	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-12-2023 12:47 PM	07-12-2023 12:53 PM
DA-1304954			Access of Folders MD and DtProfitability on NAS	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-12-2023 01:04 PM	07-12-2023 01:53 PM

NE-1304955			sarita vihar commercial getting down 10.125.104.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-12-2023 02:16 PM	07-12-2023 02:40 PM
DA-1304956			EDMS	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-12-2023 02:17 PM	07-12-2023 03:03 PM
NE-1304957			sarita vihar pocket B getting down 10.125.82.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-12-2023 02:18 PM	07-12-2023 02:41 PM
NE-1304958			sarita vihar pocket H 10.125.75.97 getting down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-12-2023 02:19 PM	07-12-2023 02:42 PM
NE-1304959			VPN issue of naseem ahmed	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	07-12-2023 02:39 PM	07-12-2023 02:45 PM
SO-1304960			Fw: IOMS---11kV & EMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-12-2023 03:22 PM	07-12-2023 03:33 PM
NE-1304961			Static IP provided to shubhashri for VPN	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	07-12-2023 04:06 PM	07-12-2023 04:11 PM
NE-1304962			internet rights given to Mr saurav k singh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	07-12-2023 04:08 PM	07-12-2023 04:10 PM
SO-1304963			PSD not entered in IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	07-12-2023 04:37 PM	07-12-2023 04:43 PM
DA-1304964			EDMS	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-12-2023 05:00 PM	07-12-2023 05:03 PM
DA-1304965			DB Archive Deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-12-2023 10:04 PM	07-12-2023 10:07 PM
DA-1304966			DB archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-12-2023 10:10 PM	07-12-2023 10:11 PM
NE-1304967			Nangloi O&M ( 10.125.86.33 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	08-12-2023 08:49 AM	08-12-2023 09:46 AM
NE-1304968			CPC Punjabi Bagh ( 150.150.169.170 )-link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	08-12-2023 09:00 AM	08-12-2023 01:56 PM
DA-1304969			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	08-12-2023 09:08 AM	08-12-2023 09:11 AM
DA-1304970			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	08-12-2023 09:27 AM	08-12-2023 09:56 AM
DA-1304971			DHCP RAS Clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ADS	Server	08-12-2023 09:49 AM	08-12-2023 09:58 AM
NE-1304972			full Internet rights on 10.125.67.34	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	08-12-2023 09:51 AM	08-12-2023 09:53 AM
NE-1304973			dwarka sec4-- link down 10.125.84.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-12-2023 10:35 AM	08-12-2023 10:36 AM
NE-1304974			madhu vihar- link down 10.125.89.113	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-12-2023 10:37 AM	08-12-2023 10:38 AM
NE-1304975			G5 matiyala link down- 10.125.180.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-12-2023 10:39 AM	08-12-2023 10:40 AM
NE-1304976			old palam comm- link down 10.125.125.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-12-2023 10:42 AM	08-12-2023 10:42 AM
NE-1304977			sankar garden- link down 10.125.180.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-12-2023 10:45 AM	08-12-2023 10:46 AM
NE-1304978			c1 janakpuri- link down 10.125.69.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-12-2023 10:47 AM	08-12-2023 10:48 AM
NE-1304979			vikaspuri comm link down- 10.125.85.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-12-2023 10:49 AM	08-12-2023 10:50 AM
NE-1304980			VPN reconfiguration	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Link Down	08-12-2023 11:23 AM	08-12-2023 11:24 AM
DA-1304981			Power issue in HP server SGH631WYPA	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Server	08-12-2023 11:24 AM	08-12-2023 11:27 AM
NE-1304982			Batra sify link down- 150.150.157.221	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - SIFY RF	Link Down	08-12-2023 11:27 AM	08-12-2023 03:58 PM
DA-1304983			BRPL DC uptime report of dated 08-12-2023	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	08-12-2023 11:29 AM	08-12-2023 11:31 AM
NE-1304984			Nehru place O & M ( 10.125.87.33 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	08-12-2023 12:19 PM	08-12-2023 01:18 PM
NE-1304985			Shyam Vihar ( 10.125.86.161 )-link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	08-12-2023 12:23 PM	08-12-2023 01:18 PM
SO-1304986			Fw: DT not shown for WSM process - 25KVA - JOGINDER VILL DHANSA- FL-JFR375	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-12-2023 12:24 PM	08-12-2023 12:33 PM

NE-1304987			G-1 Dwarka Store Sector - 14 ( 10.125.89.1 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-12-2023 12:24 PM	08-12-2023 01:17 PM
DA-1304988			EDMS File YM12090600035	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	08-12-2023 02:00 PM	08-12-2023 02:02 PM
DA-1304989			Archivelog Deleted	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-12-2023 02:10 PM	08-12-2023 02:11 PM
NE-1304990			Chankya Place ( 10.125.180.105 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	08-12-2023 02:12 PM	12-12-2023 08:11 AM
NE-1304991			internet rights on 10.125.66.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	08-12-2023 02:34 PM	08-12-2023 02:38 PM
NE-1304992			internet rights on 10.125.66.186 (shreshtha gupta)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	08-12-2023 02:35 PM	08-12-2023 02:38 PM
NE-1304993			internet rights on 10.125.66.239 (jai kishore)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	08-12-2023 02:36 PM	08-12-2023 02:37 PM
DA-1304994			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	08-12-2023 03:45 PM	08-12-2023 03:47 PM
NE-1304995			Chankya Place ( 10.125.180.105 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-12-2023 03:59 PM	08-12-2023 06:01 PM
SO-1304996			IOMS Code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-12-2023 04:38 PM	08-12-2023 04:53 PM
SO-1304997			loms mobile link not working	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-12-2023 04:43 PM	08-12-2023 04:53 PM
DA-1304998			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	08-12-2023 04:53 PM	08-12-2023 04:55 PM
DA-1304999			Object details report crate of different schema in EBSDB	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	08-12-2023 04:58 PM	08-12-2023 05:00 PM
DA-1305000			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	08-12-2023 05:09 PM	08-12-2023 05:11 PM
NE-1305001			Raj nagar getting down 10.125.84.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-12-2023 09:39 AM	09-12-2023 11:07 AM
NE-1305002			Dwarka 16 admin is getting down 10.125.183.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-12-2023 09:45 AM	10-12-2023 07:53 AM
NE-1305003			vikaspuri JIO link is down 10.125.85.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-12-2023 09:50 AM	09-12-2023 11:29 AM
DA-1305004			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	09-12-2023 10:13 AM	09-12-2023 10:14 AM
DA-1305005			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	09-12-2023 10:16 AM	09-12-2023 10:18 AM
DA-1305006			NAS sever space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Server	09-12-2023 10:20 AM	09-12-2023 10:21 AM
NE-1305007			Getting sify link port down issue in Pappankalan 10.125.180.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-12-2023 11:26 AM	10-12-2023 07:01 AM
NE-1305008			user cant taking remote through VPN (Ashish Tiwari) VSNL	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	09-12-2023 03:33 PM	09-12-2023 03:36 PM
NE-1305009			Bal udyan getting down 10.125.69.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-12-2023 03:39 PM	10-12-2023 07:53 AM
DA-1305010			ESANAL database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	09-12-2023 06:05 PM	09-12-2023 06:06 PM
NE-1305011			Dsk portal not working through VPN Mamta narang	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	09-12-2023 08:21 PM	10-12-2023 12:17 AM
NE-1305012			high utilization issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	10-12-2023 11:50 AM	10-12-2023 11:52 AM
NE-1305013			link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-12-2023 11:53 AM	10-12-2023 12:55 PM
DA-1305014			DB archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-12-2023 01:09 PM	10-12-2023 01:12 PM
DA-1305015			64.216 server restart	High	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	10-12-2023 01:18 PM	10-12-2023 01:43 PM
NE-1305016			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	10-12-2023 02:10 PM	10-12-2023 02:11 PM
DA-1305017			sizeincrease@reliancedad.com	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	10-12-2023 02:14 PM	12-12-2023 07:23 AM
NE-1305018			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	10-12-2023 03:42 PM	10-12-2023 03:45 PM

SO-1305019			Regarding 11 kV HT breakdown, 11 kV HT cable fault and NCC details	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	11-12-2023 10:02 AM	11-12-2023 10:53 AM
DA-1305020			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	11-12-2023 10:07 AM	11-12-2023 10:09 AM
DA-1305021			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	11-12-2023 10:11 AM	11-12-2023 10:12 AM
NE-1305022			Static ip for chirag sir.	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	11-12-2023 10:13 AM	11-12-2023 10:14 AM
DA-1305023			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	11-12-2023 10:15 AM	11-12-2023 10:16 AM
NE-1305024			internet access to ip 10.125.67.3	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	11-12-2023 10:24 AM	11-12-2023 10:29 AM
SO-1305025			Fw: IMP ::Reg. Intra Department Clearance of Mr.Sunil Kumar Singh / 41000023 / Asst. VP/ EHV O&M	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	11-12-2023 11:09 AM	11-12-2023 11:18 AM
SO-1305026			Fw: SMS-Attendance	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> OTHERS	Other	11-12-2023 11:12 AM	11-12-2023 11:38 AM
TE-1305027			Unable to access cameras at NHP	Low	---	Closed	TELECOM (Nehrurplace)	TELECOM --> CCTV CAMERA	Link Down	11-12-2023 11:53 AM	11-1-2024 11:43 AM
SO-1305028			Error in closing IOMS entries (Faulty cable)	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> IOMS - IOMS EMS WEB APPLICATION	Application	11-12-2023 12:13 PM	11-12-2023 12:18 PM
DA-1305029			Clearance of Employee Sunil Kumar Singh / 41000023	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	11-12-2023 12:15 PM	11-12-2023 12:16 PM
DA-1305030			Oracle Installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-12-2023 12:23 PM	11-12-2023 12:25 PM
SO-1305031			Fw: Reg: Reset of Cas Id renumamh 40131140,sumangr 40134260, nitarani 40130966	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> ID RESET	Application	11-12-2023 03:07 PM	11-12-2023 03:18 PM
NE-1305032			internet access on ip 10.125.67.103	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	11-12-2023 03:56 PM	11-12-2023 03:57 PM
NE-1305033			VPN Request Form_Ram Krishna jana & Yashpal Sharma	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	11-12-2023 03:58 PM	14-12-2023 12:26 PM
DA-1305034			ZW CAD issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-12-2023 04:10 PM	11-12-2023 04:13 PM
SO-1305035			Task Allocation---Release NV Application	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	11-12-2023 04:19 PM	11-12-2023 05:33 PM
DA-1305036			New user added in ITSM	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	11-12-2023 04:21 PM	11-12-2023 04:23 PM
DA-1305037			New Linux VM added in Motadata	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	11-12-2023 04:24 PM	11-12-2023 04:25 PM
NE-1305038			internet requisition form at BVSK ujwa office ip 10.125.183.132	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	11-12-2023 04:31 PM	11-12-2023 04:32 PM
SO-1305039			Code publish on test server	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	11-12-2023 04:48 PM	11-12-2023 04:58 PM
DA-1305040			Quota error	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-12-2023 05:01 PM	11-12-2023 05:04 PM
DA-1305041			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	11-12-2023 05:11 PM	11-12-2023 05:13 PM
NE-1305042			JaunaPur ( 10.125.82.129 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-12-2023 08:51 AM	13-12-2023 04:46 PM
NE-1305043			Vikaspuri Comm ( 150.150.186.45 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-12-2023 09:40 AM	12-12-2023 04:13 PM
NE-1305044			Khanpur O & M ( 150.150.156.178 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	12-12-2023 09:47 AM	14-12-2023 12:57 PM
NE-1305045			Andheria Bagh ( 150.150.157.38 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-12-2023 10:03 AM	12-12-2023 10:17 AM
NE-1305046			papan kalan 150.150.157.42 ( 150.150.157.42 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - SIFY RF	Link Down	12-12-2023 10:31 AM	12-12-2023 12:12 PM

DA-1305047			BRPL GIS Archive Log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-12-2023 10:34 AM	12-12-2023 10:51 AM
DA-1305048			EBSANAL DB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-12-2023 10:35 AM	12-12-2023 10:52 AM
DA-1305049			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-12-2023 10:37 AM	12-12-2023 10:53 AM
DA-1305050			EBSDEV DB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-12-2023 10:41 AM	12-12-2023 10:55 AM
DA-1305051			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-12-2023 10:43 AM	12-12-2023 10:56 AM
DA-1305052			BRPLGIS DB backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-12-2023 10:45 AM	12-12-2023 10:58 AM
DA-1305053			EBSANAL DB backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-12-2023 10:47 AM	12-12-2023 10:58 AM
DA-1305054			NAS Space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-12-2023 10:48 AM	12-12-2023 10:59 AM
SO-1305055			WSM ID-B071222300074 for DT replacement under Sec-9 Dwk BVSK	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-12-2023 10:59 AM	12-12-2023 11:13 AM
NE-1305056			Ujwa ( 10.125.183.129 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	12-12-2023 11:11 AM	12-12-2023 11:53 AM
SO-1305057			IOMS Not Working	High	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	12-12-2023 11:34 AM	12-12-2023 11:38 AM
NE-1305058			saurav vihar- link down 10.125.84.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-12-2023 11:35 AM	12-12-2023 11:36 AM
NE-1305059			JanakPuri,Sagar pur ( 10.125.70.33 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-12-2023 12:06 PM	12-12-2023 04:14 PM
NE-1305060			palam Dashrathpuri - airtel packet drops - 150.150.169.230 SR.no. 34008260	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-12-2023 12:40 PM	13-12-2023 03:47 PM
NE-1305061			Dashrathpuri- jio packet drops- 150.150.186.165 SR.no.ES000000UCL3	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-12-2023 12:42 PM	12-12-2023 04:21 PM
SO-1305062			Attention Required (Sh. Shri Bhagwan, 40133549, APO expired on 02.12.2023)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-12-2023 02:58 PM	12-12-2023 03:13 PM
SO-1305063			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40130234	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-12-2023 03:25 PM	12-12-2023 03:38 PM
DA-1305064			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-12-2023 03:34 PM	12-12-2023 03:36 PM
DA-1305065			Checking windows version	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	12-12-2023 03:37 PM	12-12-2023 03:39 PM
SO-1305066			BTS Latest Code	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-12-2023 04:45 PM	12-12-2023 05:18 PM
DA-1305067			Remote access to legatrix	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-12-2023 07:29 PM	12-12-2023 07:32 PM
DA-1305068			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-12-2023 07:31 PM	12-12-2023 07:32 PM
NE-1305069			Webex rights - Jitendra Mohakudo	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	12-12-2023 08:17 PM	12-12-2023 08:19 PM
DA-1305070			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Database	12-12-2023 08:43 PM	12-12-2023 08:44 PM
DA-1305071			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Server	12-12-2023 09:00 PM	12-12-2023 09:01 PM
DA-1305072			EBSANAL database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	12-12-2023 09:13 PM	12-12-2023 09:17 PM
DA-1305073			GPRS table migrate from EBSDB database to EBSDEV database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	12-12-2023 09:45 PM	12-12-2023 09:47 PM
DA-1305074			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	13-12-2023 06:45 AM	13-12-2023 06:46 AM
DA-1305075			IOMSDB Database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	13-12-2023 06:48 AM	13-12-2023 06:49 AM
DA-1305076			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	13-12-2023 06:50 AM	13-12-2023 06:51 AM
NE-1305077			Moti bagh getting down (10.125.87.97)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 08:55 AM	13-12-2023 10:15 AM



NE-1305078			Jaunapur getting down (10.125.82.129)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 08:59 AM	13-12-2023 09:50 AM
NE-1305079			Pappankalan getting down 10.125.180.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 09:00 AM	13-12-2023 09:08 AM
DA-1305080			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-12-2023 09:11 AM	13-12-2023 09:18 AM
NE-1305081			Dwarka sec 16 admin getting down 10.125.183.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 09:14 AM	13-12-2023 10:13 AM
NE-1305082			Chhawla getting down 10.125.70.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 09:34 AM	13-12-2023 10:05 AM
NE-1305083			Karampura getting down 10.125.82.113	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 09:54 AM	13-12-2023 10:16 AM
NE-1305084			sarita vihar commercial is down 10.125.104.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 10:32 AM	13-12-2023 10:59 AM
NE-1305085			Tikri kalan Gettign Down 10.125.89.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 10:43 AM	13-12-2023 10:58 AM
NE-1305086			saurabh vihar getting down 10.125.84.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 10:57 AM	13-12-2023 01:43 PM
SO-1305087			column list	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Database	13-12-2023 11:02 AM	13-12-2023 11:28 AM
NE-1305088			kaveri store getting down 10.125.70.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 11:14 AM	13-12-2023 11:58 AM
DA-1305089			BPRL dc uptime report of 13-12-2023	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-12-2023 11:23 AM	13-12-2023 11:28 AM
DA-1305090			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-12-2023 11:31 AM	13-12-2023 11:53 AM
SO-1305091			Fw: BPI - VIF No. VIG/BRPL/2022-23/3537 - Approval of CEO / Director & Group CEO (BSES Delhi) on VEC Recommendations - (13-07-22)-Reminder-3	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	13-12-2023 11:35 AM	13-12-2023 11:48 AM
NE-1305092			Mitron getting down 10.125.84.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 11:57 AM	13-12-2023 04:46 PM
SO-1305093			Re: Fw: LD wrong entry	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	13-12-2023 12:41 PM	13-12-2023 12:53 PM
DA-1305094			DHCP RAS Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-12-2023 12:57 PM	13-12-2023 12:58 PM
NE-1305095			Dwarka comm getting down 10.125.122.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 01:42 PM	13-12-2023 02:45 PM
SO-1305096			Fw: Approval for deletion of 2 nos BDs occurred while backfeeding for PSD at Bus No 1 Sarai Jullina Grid regarding Maintenance work at Grid	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	13-12-2023 02:11 PM	13-12-2023 02:18 PM
SO-1305097			Fw: CAS I'D password reset	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	13-12-2023 02:13 PM	13-12-2023 02:18 PM
NE-1305098			shyam vihar is getting down 10.125.86.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-12-2023 02:15 PM	13-12-2023 03:48 PM
DA-1305099			Edms file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-12-2023 03:33 PM	13-12-2023 03:38 PM
NE-1305100			site not opening (Karunakar poojare)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	13-12-2023 03:49 PM	13-12-2023 03:50 PM
NE-1305101			Remote not taking through VPN deepak kumlane	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	13-12-2023 03:57 PM	13-12-2023 04:02 PM
NE-1305102			Given internet rights (Shrey talreja)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	13-12-2023 04:09 PM	13-12-2023 04:13 PM
DA-1305103			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-12-2023 04:56 PM	13-12-2023 04:58 PM
SO-1305104			Re: CAS ID resetting	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	13-12-2023 05:13 PM	13-12-2023 05:18 PM
DA-1305105			Remote access to hitachi	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-12-2023 09:54 PM	13-12-2023 09:58 PM
DA-1305106			DB archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-12-2023 09:55 PM	13-12-2023 10:00 PM
NE-1305107			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-12-2023 09:16 AM	14-12-2023 09:19 AM
SO-1305108			REG-LD Wrong entry showing in IOMS div PJB due to EHV fault pls remove it	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	14-12-2023 09:49 AM	14-12-2023 10:03 AM

SO-1305109			Reset the CAS ID Password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	14-12-2023 10:16 AM	14-12-2023 10:28 AM
DA-1305110			Subject:Anydesk Req	High	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	14-12-2023 10:24 AM	14-12-2023 01:03 PM
DA-1305111			BRPL DC uptime report generated	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-12-2023 10:43 AM	14-12-2023 10:48 AM
NE-1305112			power issue in adchini	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-12-2023 11:34 AM	14-12-2023 11:36 AM
NE-1305113			link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-12-2023 11:54 AM	14-12-2023 05:04 PM
DA-1305114			DHCP RAS	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	14-12-2023 12:04 PM	14-12-2023 12:08 PM
NE-1305115			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-12-2023 12:04 PM	14-12-2023 12:06 PM
NE-1305116			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-12-2023 12:44 PM	14-12-2023 12:46 PM
DA-1305117			e: Space issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	14-12-2023 04:04 PM	14-12-2023 07:13 PM
NE-1305118			We are not able to login cisco jabber and RTMT	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-12-2023 04:21 PM	14-12-2023 04:28 PM
NE-1305119			LAN Port issue	Low	---	Closed	Nehru Place (Network)	NETWORK	Other	14-12-2023 04:25 PM	18-12-2023 11:01 AM
DA-1305120			Archive deletion of iomsdb and ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-12-2023 05:19 PM	14-12-2023 05:23 PM
DA-1305121			DB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-12-2023 10:43 PM	14-12-2023 10:48 PM
DA-1305122			Archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-12-2023 08:54 AM	15-12-2023 09:03 AM
DA-1305123			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	15-12-2023 09:28 AM	15-12-2023 09:29 AM
DA-1305124			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	15-12-2023 09:32 AM	15-12-2023 09:33 AM
DA-1305125			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	15-12-2023 09:39 AM	15-12-2023 09:40 AM
SO-1305126			BTS Scheme code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-12-2023 10:07 AM	15-12-2023 10:48 AM
DA-1305127			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-12-2023 10:47 AM	15-12-2023 12:18 PM
SO-1305128			Fw: NAS ID form	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ENF IMAGE UPLOADER	Application	15-12-2023 10:50 AM	15-12-2023 11:08 AM
DA-1305129			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-12-2023 11:48 AM	15-12-2023 11:48 AM
DA-1305130			BRPL DC uptime report of dated 15-12-2023	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	15-12-2023 11:49 AM	15-12-2023 11:50 AM
SO-1305131			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 2555631	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-12-2023 12:21 PM	15-12-2023 12:28 PM
SO-1305132			update moblie no.- 9312354111 in ioms	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-12-2023 12:29 PM	15-12-2023 12:38 PM
SO-1305133			Authorisation IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-12-2023 01:37 PM	15-12-2023 01:58 PM
SO-1305134			SMS-Attendance	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-12-2023 01:42 PM	15-12-2023 01:53 PM
DA-1305135			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-12-2023 02:10 PM	15-12-2023 02:13 PM
DA-1305136			Remote of sever 10.125.126.48/53/54, 10.125.64.186/187	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Server	15-12-2023 02:27 PM	15-12-2023 02:28 PM
DA-1305137			Unlock user analytics from EBSANAL database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	15-12-2023 02:35 PM	15-12-2023 02:36 PM
NE-1305138			SR 34019846 moti bag airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-12-2023 05:12 PM	15-12-2023 05:28 PM
NE-1305139			SR 34021588 syam vihar 86.161 airtel link	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-12-2023 05:12 PM	15-12-2023 05:28 PM
NE-1305140			10.125.66.208 normal internet policy	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	15-12-2023 05:13 PM	15-12-2023 05:26 PM
NE-1305141			10.125.66.118 mail +webex policy	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-12-2023 05:14 PM	15-12-2023 05:26 PM
NE-1305142			10.125.68.17 internet group policy	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-12-2023 05:15 PM	15-12-2023 05:25 PM
NE-1305143			10.125.67.245 divya handa internet group policy	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-12-2023 05:16 PM	15-12-2023 05:25 PM
NE-1305144			10.125.66.78 normal group policy	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-12-2023 05:18 PM	15-12-2023 05:25 PM
NE-1305145			10.125.66.242 mail+ webex group policy	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-12-2023 05:19 PM	15-12-2023 05:24 PM

NE-1305146			10.125.154.87 added to remote policy	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-12-2023 05:19 PM	15-12-2023 05:24 PM
NE-1305147			sunil.arora vpn configuration	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-12-2023 05:20 PM	15-12-2023 05:23 PM
NE-1305148			rupesh.kumar vpn configuration	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-12-2023 05:21 PM	15-12-2023 05:22 PM
DA-1305149			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	15-12-2023 06:21 PM	15-12-2023 06:23 PM
DA-1305150			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	15-12-2023 06:25 PM	15-12-2023 06:26 PM
DA-1305151			Fw: Anydesk Req ##Required time update	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	16-12-2023 08:22 AM	16-12-2023 11:18 PM
NE-1305152			VPN issue vinit yadav	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-12-2023 05:01 PM	16-12-2023 05:04 PM
NE-1305153			Network device shutdown	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-12-2023 11:40 PM	16-12-2023 11:44 PM
DA-1305154			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	17-12-2023 07:04 PM	17-12-2023 07:05 PM
DA-1305155			GISDEV database not sync with DR	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	17-12-2023 07:08 PM	17-12-2023 07:13 PM
DA-1305156			EBSBKPDOR database not sync with DR	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	17-12-2023 07:19 PM	17-12-2023 07:20 PM
DA-1305157			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	17-12-2023 07:22 PM	17-12-2023 07:24 PM
DA-1305158			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	17-12-2023 07:26 PM	17-12-2023 07:27 PM
DA-1305159			Archivelog space check of ebsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-12-2023 09:06 PM	17-12-2023 09:08 PM
DA-1305160			NAS store1 space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	17-12-2023 09:16 PM	17-12-2023 09:18 PM
NE-1305161			shiv vihar is down (10.125.82.65)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-12-2023 08:05 AM	18-12-2023 03:50 PM
NE-1305162			Tagor garden is down 10.125.82.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-12-2023 08:06 AM	18-12-2023 09:34 AM
NE-1305163			kailash colony dispensary is down 10.125.89.201	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-12-2023 08:07 AM	18-12-2023 08:20 AM
NE-1305164			Airtel link down DSK malviya nagar 150.150.183.146	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-12-2023 08:12 AM	18-12-2023 10:00 PM
NE-1305165			sify port getting down in Andheriya bagh 150.150.157.38	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-12-2023 08:20 AM	18-12-2023 10:06 PM
DA-1305166			Archive deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-12-2023 08:22 AM	18-12-2023 08:23 AM
NE-1305167			power issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-12-2023 10:10 AM	18-12-2023 10:57 AM
NE-1305168			power issue in kaveri store	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-12-2023 11:15 AM	18-12-2023 11:59 AM
NE-1305169			internet access issue 10.125.72.166	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-12-2023 12:14 PM	18-12-2023 12:16 PM
DA-1305170			DB archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-12-2023 12:21 PM	18-12-2023 12:23 PM
DA-1305171			Server down 10.125.126.38	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	18-12-2023 12:26 PM	18-12-2023 12:29 PM
DA-1305172			Server down (10.125.126.53)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	18-12-2023 12:27 PM	18-12-2023 12:31 PM
NE-1305173			power issue in janakpuri 10.125.100.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-12-2023 12:28 PM	18-12-2023 03:49 PM
DA-1305174			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	18-12-2023 12:32 PM	18-12-2023 12:33 PM
NE-1305175			link down 10.125.89.201 kailash colony dispensary	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-12-2023 01:37 PM	20-12-2023 08:13 AM
DA-1305176			Oracle installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-12-2023 03:45 PM	18-12-2023 03:47 PM
SO-1305177			Fw: Regarding update of division from Nangloi to Jaffarpur of SMS alerts of LD, LR, PSD & BD.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	18-12-2023 04:00 PM	18-12-2023 04:13 PM
SO-1305178			Fw: Reset CAS password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	18-12-2023 04:07 PM	18-12-2023 04:28 PM
DA-1305179			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	18-12-2023 04:56 PM	18-12-2023 04:57 PM
DA-1305180			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	19-12-2023 07:30 AM	19-12-2023 07:31 AM

DA-1305181			NAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	19-12-2023 07:34 AM	19-12-2023 07:35 AM
DA-1305182			Database mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	19-12-2023 07:38 AM	19-12-2023 07:39 AM
DA-1305183			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	19-12-2023 07:40 AM	19-12-2023 07:41 AM
DA-1305184			Server Hang 64.87	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	19-12-2023 09:49 AM	19-12-2023 05:18 PM
SO-1305185			EDMS File: ym040210c1404	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> EDMS	Application	19-12-2023 10:27 AM	19-12-2023 10:58 AM
DA-1305186			64.87	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	HARDWARE	Database	19-12-2023 10:54 AM	19-12-2023 05:18 PM
SO-1305187			Re: YM180108C1203. DIV. YVR (VIDEO 7 IR REQ.)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> EDMS	Application	19-12-2023 12:14 PM	19-12-2023 12:43 PM
SO-1305188			shutdown registration rights required ioms id-41013350	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-12-2023 03:08 PM	19-12-2023 03:13 PM
SO-1305189			Application publish on test Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-12-2023 04:34 PM	19-12-2023 04:58 PM
SO-1305190			PDS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-12-2023 04:36 PM	19-12-2023 05:08 PM
SO-1305191			IOMS for EHV network	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-12-2023 05:24 PM	19-12-2023 05:28 PM
DA-1305192			DB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-12-2023 11:04 PM	19-12-2023 11:06 PM
DA-1305193			Check NAS server space	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	19-12-2023 11:08 PM	19-12-2023 11:13 PM
NE-1305194			Giri nagar ( 150.150.156.38 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	20-12-2023 09:05 AM	20-12-2023 11:33 AM
NE-1305195			CPC store punjabi bagh- Network down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-12-2023 09:31 AM	31-1-2024 09:12 AM
SO-1305196			RMS--Release on test	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	20-12-2023 09:55 AM	20-12-2023 10:18 AM
DA-1305197			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	20-12-2023 11:10 AM	20-12-2023 11:12 AM
DA-1305198			BRPL DC up time report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	20-12-2023 11:13 AM	20-12-2023 11:16 AM
DA-1305199			Nas folder size increase (DSS)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	20-12-2023 11:34 AM	20-12-2023 11:38 AM
SO-1305200			Fw: IOMS and IOMS Outage Rights Required	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	20-12-2023 11:34 AM	20-12-2023 11:53 AM
DA-1305201			Nas folder size increase (AMINAS)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	20-12-2023 11:38 AM	20-12-2023 11:43 AM
NE-1305202			Requition for new user VPN	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	20-12-2023 12:59 PM	20-12-2023 01:11 PM
NE-1305203			packet drops and high latency- CR park 150.150.186.53	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-12-2023 01:42 PM	20-12-2023 01:48 PM
NE-1305204			kailash puri link down- 150.150.157.125	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-12-2023 01:49 PM	20-12-2023 06:10 PM
SO-1305205			Please deactivate SMS service of Outage in Ioms	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS DASHBOARD	Application	20-12-2023 01:59 PM	20-12-2023 02:03 PM
DA-1305206			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	20-12-2023 02:32 PM	20-12-2023 02:34 PM
DA-1305207			EDMS File provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	20-12-2023 02:36 PM	20-12-2023 02:37 PM
DA-1305208			NAS folder mapped	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	20-12-2023 03:35 PM	20-12-2023 03:36 PM
NE-1305209			Internet requition	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-12-2023 04:27 PM	20-12-2023 04:29 PM
NE-1305210			Internet requition	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-12-2023 04:31 PM	20-12-2023 04:32 PM
NE-1305211			Requition for New VPN user	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-12-2023 04:38 PM	20-12-2023 04:38 PM
NE-1305212			CR park jio link packet drops- 150.150.186.53	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-12-2023 05:10 PM	21-12-2023 10:51 AM
DA-1305213			EBSANAL Backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-12-2023 09:13 PM	20-12-2023 09:18 PM
DA-1305214			DB archivelog	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-12-2023 09:15 PM	20-12-2023 09:21 PM
DA-1305215			DB Archivelog	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	21-12-2023 07:37 AM	21-12-2023 07:41 AM
DA-1305216			NAS Folder Size check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	21-12-2023 07:51 AM	21-12-2023 07:53 AM

NE-1305217			badarpur is down 10.125.84.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-12-2023 08:37 AM	21-12-2023 09:17 AM
NE-1305218			Moti bagh is down 10.125.87.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-12-2023 08:38 AM	21-12-2023 10:49 AM
DA-1305219			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	21-12-2023 09:26 AM	21-12-2023 09:28 AM
DA-1305220			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	21-12-2023 09:31 AM	21-12-2023 09:33 AM
NE-1305221			C3 jankapuri is down 10.125.100.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-12-2023 10:16 AM	21-12-2023 11:46 AM
NE-1305222			Saurabh vihar is down 10.125.84.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-12-2023 10:47 AM	21-12-2023 11:45 AM
NE-1305223			Badarpur is down 10.125.84.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-12-2023 10:53 AM	21-12-2023 11:44 AM
NE-1305224			Given internet rights to Anshul sharma 10.125.81.111	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-12-2023 11:43 AM	21-12-2023 11:44 AM
NE-1305225			Need Internet rights to 10.125.106.75 - 10.125.106.85	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-12-2023 11:49 AM	21-12-2023 11:50 AM
NE-1305226			Pulkit chopra Internet rights change on ip Add 10.125.66.137	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-12-2023 01:03 PM	21-12-2023 01:05 PM
DA-1305227			DB connection issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	21-12-2023 02:23 PM	21-12-2023 02:24 PM
DA-1305228			BRPL DC uptime report create	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	21-12-2023 02:26 PM	21-12-2023 02:27 PM
NE-1305229			Saurabh vihar is down 10.125.84.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-12-2023 02:42 PM	21-12-2023 03:52 PM
NE-1305230			Bharthal is down 10.125.180.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-12-2023 02:46 PM	21-12-2023 05:49 PM
NE-1305231			vishwakarma colony is down 10.125.89.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-12-2023 03:51 PM	21-12-2023 06:31 PM
SO-1305232			Enforcement image uploader id not found	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ENF IMAGE UPLOADER	Application	21-12-2023 03:57 PM	21-12-2023 04:03 PM
SO-1305233			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 2546974	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	21-12-2023 03:58 PM	21-12-2023 04:08 PM
SO-1305234			Re: Reg. To change the rights	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS EMS WEB APPLICATION	Application	21-12-2023 04:01 PM	21-12-2023 04:28 PM
DA-1305235			Clearance of user id 2546974 /Abhishek	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	21-12-2023 05:11 PM	21-12-2023 05:13 PM
DA-1305236			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	21-12-2023 05:14 PM	21-12-2023 05:16 PM
DA-1305237			EDMS File provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	21-12-2023 05:33 PM	21-12-2023 05:35 PM
DA-1305238			NAS folder (EnforcementImage) size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	21-12-2023 05:42 PM	21-12-2023 05:45 PM
SO-1305239			Fw: Dues clearance report in favour of Sh. Dinesh Kumar Kaushik, E.No. 40130012, DGM, DOR - 31.12.2023.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	21-12-2023 05:43 PM	21-12-2023 05:48 PM
NE-1305240			Katwariya Srail is down 10.125.86.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-12-2023 05:47 PM	21-12-2023 11:01 PM
DA-1305241			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	21-12-2023 05:56 PM	21-12-2023 05:58 PM
DA-1305242			Archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	21-12-2023 06:07 PM	21-12-2023 06:08 PM
DA-1305243			Payment data backup script execute	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	21-12-2023 06:11 PM	21-12-2023 06:12 PM
SO-1305244			Fw: For creation of IOMS id.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-12-2023 10:06 AM	22-12-2023 10:48 AM
NE-1305245			Internet rights given to Pratikhya Das 10.125.66.187	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	22-12-2023 10:14 AM	22-12-2023 10:18 AM
NE-1305246			C1 jankapuri is down 10.125.69.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 10:17 AM	22-12-2023 12:12 PM
SO-1305247			Clearance	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-12-2023 11:02 AM	22-12-2023 11:13 AM

NE-1305248			VPN issue of Varun singh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	22-12-2023 12:04 PM	22-12-2023 12:13 PM
NE-1305249			Punjabi bagh commercial is down 10.125.105.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 12:11 PM	22-12-2023 01:22 PM
SO-1305250			TO RESET THE CAS ID vivekb	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-12-2023 12:13 PM	22-12-2023 12:18 PM
NE-1305251			internet right given Abhishek verma 10.125.66.88	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	22-12-2023 12:28 PM	22-12-2023 01:21 PM
SO-1305252			CAS NOT WORKING	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-12-2023 12:47 PM	22-12-2023 12:53 PM
DA-1305253			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	22-12-2023 01:29 PM	22-12-2023 01:30 PM
DA-1305254			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-12-2023 01:31 PM	22-12-2023 01:32 PM
DA-1305255			Clearance of Mohd Ashraf	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	22-12-2023 01:37 PM	22-12-2023 01:39 PM
DA-1305256			Clearance provided of employee Saptam Ghosh on form	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-12-2023 01:41 PM	22-12-2023 01:42 PM
NE-1305257			chankya place is down 10.125.180.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 01:47 PM	22-12-2023 02:42 PM
NE-1305258			bhim nagri is down 10.125.89.121	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 02:02 PM	22-12-2023 02:19 PM
SO-1305259			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID :40130234	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-12-2023 02:09 PM	22-12-2023 02:18 PM
NE-1305260			VPN configured of Ajay Sahu	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 02:15 PM	22-12-2023 02:42 PM
DA-1305261			DAM tables migrate from EBSDB database to EBSDEV database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	22-12-2023 02:59 PM	22-12-2023 03:02 PM
SO-1305262			CAS ID PASSWORD RESET	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-12-2023 03:04 PM	22-12-2023 03:18 PM
SO-1305263			reset password ebm and cas	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-12-2023 03:18 PM	22-12-2023 03:28 PM
SO-1305264			Please Publish CRM code on TEST Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-12-2023 04:23 PM	22-12-2023 04:38 PM
NE-1305265			shyam vihar is down 10.125.86.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 04:24 PM	22-12-2023 04:44 PM
NE-1305266			ujwa is down 10.125.183.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 04:43 PM	23-12-2023 07:58 AM
NE-1305267			airtel link down Bharat Nagar 150.150.173.5	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 04:57 PM	27-12-2023 12:11 PM
NE-1305268			gurugovind is down 10.125.83.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 04:59 PM	22-12-2023 06:10 PM
NE-1305269			Mitron is down 10.125.84.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 05:01 PM	23-12-2023 08:00 AM
NE-1305270			Chhawala is down 10.125.70.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-12-2023 06:54 PM	23-12-2023 08:03 AM
DA-1305271			Power cable tagging in data center	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	Unassigned	Server	22-12-2023 08:18 PM	22-12-2023 08:19 PM
DA-1305272			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-12-2023 08:20 PM	22-12-2023 08:21 PM
DA-1305273			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-12-2023 08:22 PM	22-12-2023 08:23 PM
DA-1305274			Enforcement image NAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	HARDWARE	Server	22-12-2023 08:28 PM	22-12-2023 08:28 PM
NE-1305275			Moti bhag ( 10.125.87.97 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-12-2023 09:07 AM	23-12-2023 09:35 AM
NE-1305276			Jafferpur ( 10.125.180.1 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-12-2023 09:56 AM	23-12-2023 12:41 PM
NE-1305277			LIG Hastaal ( 10.125.83.17 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-12-2023 10:32 AM	23-12-2023 11:10 AM
DA-1305278			DB archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-12-2023 11:12 AM	23-12-2023 11:16 AM
DA-1305279			check mount point and server load of EBSDB	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-12-2023 11:17 AM	23-12-2023 11:20 AM

DA-1305280			Check NAS folder size	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-12-2023 11:19 AM	23-12-2023 11:21 AM
DA-1305281			Increase NAS folder size	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	23-12-2023 11:29 AM	23-12-2023 11:30 AM
NE-1305282			Airtel YOTTA OKHLA GATEWAY ( 10.249.255.9 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-12-2023 12:00 PM	23-12-2023 12:41 PM
NE-1305283			Khanpur O & M ( 10.125.84.17 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-12-2023 03:58 PM	23-12-2023 11:10 PM
NE-1305284			VPN issue - md.hossain.okh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-12-2023 11:50 PM	23-12-2023 11:51 PM
NE-1305285			internet rights on VPN - almas.akhtarVPN	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-12-2023 11:52 PM	23-12-2023 11:54 PM
NE-1305286			SAP not working while using VPN - ratna.abhuri	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-12-2023 11:56 PM	23-12-2023 11:57 PM
NE-1305287			Vishvakarma Colony ( 10.125.89.241 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-12-2023 07:33 AM	25-12-2023 04:57 PM
DA-1305288			DB archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-12-2023 12:35 PM	24-12-2023 12:43 PM
DA-1305289			EBSDB mountpoint checking	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-12-2023 12:36 PM	24-12-2023 12:44 PM
DA-1305290			NAS folder checking	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-12-2023 12:41 PM	24-12-2023 12:45 PM
DA-1305291			Data Migration from EBSDB to EBSDEV	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-12-2023 06:55 PM	24-12-2023 06:57 PM
NE-1305292			Link Down - SARITA VIHAR Pkt- H 10.125.75.97 / 150.150.169.142	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	25-12-2023 01:26 PM	26-12-2023 10:27 AM
DA-1305293			Generator Testing	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	26-12-2023 08:02 AM	26-12-2023 03:58 PM
NE-1305294			link down 10.125.89.201 kailash colony dispainsary	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-12-2023 09:28 AM	26-12-2023 11:09 AM
NE-1305295			c1 janak puri 10.125.69.193 down FLT pending	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-12-2023 09:55 AM	26-12-2023 10:24 AM
NE-1305296			vpn issue padama singh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	26-12-2023 10:03 AM	26-12-2023 10:06 AM
DA-1305297			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	26-12-2023 10:04 AM	26-12-2023 10:06 AM
DA-1305298			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-12-2023 10:14 AM	26-12-2023 10:16 AM
SO-1305299			Fw: Reg- LD Wrong entry showing in IOMS Div PJB pls remove from IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	26-12-2023 10:20 AM	26-12-2023 10:38 AM
NE-1305300			vpn issue valpic sharma	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	26-12-2023 10:29 AM	26-12-2023 10:30 AM
DA-1305301			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Server	26-12-2023 10:33 AM	26-12-2023 10:34 AM
DA-1305302			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Server	26-12-2023 10:42 AM	26-12-2023 10:43 AM
DA-1305303			BRPL DC up time report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	26-12-2023 11:42 AM	26-12-2023 11:44 AM
NE-1305304			vpn issue ajay malhotra	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	26-12-2023 03:33 PM	26-12-2023 03:35 PM
DA-1305305			IOMSDB database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	26-12-2023 03:56 PM	26-12-2023 03:57 PM
DA-1305306			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	26-12-2023 03:58 PM	26-12-2023 04:03 PM
DA-1305307			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	26-12-2023 04:01 PM	26-12-2023 04:03 PM
DA-1305308			MDAM application issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	26-12-2023 04:05 PM	26-12-2023 04:06 PM
DA-1305309			MDAM application archiver error	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> APPLICATION	Application	26-12-2023 04:08 PM	26-12-2023 04:09 PM
DA-1305310			64.80 due to hang	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	26-12-2023 04:11 PM	27-12-2023 10:08 AM
SO-1305311			Regarding outage messages	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	26-12-2023 04:52 PM	26-12-2023 04:58 PM

DA-1305312			EBSANAL database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-12-2023 05:32 PM	26-12-2023 05:33 PM
DA-1305313			DB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-12-2023 09:37 PM	26-12-2023 09:47 PM
DA-1305314			NAS Folder space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-12-2023 09:49 PM	26-12-2023 09:56 PM
DA-1305315			NAS folder space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	26-12-2023 09:49 PM	26-12-2023 09:57 PM
DA-1305316			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	27-12-2023 10:11 AM	27-12-2023 10:15 AM
DA-1305317			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	27-12-2023 10:25 AM	27-12-2023 10:26 AM
DA-1305318			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-12-2023 10:30 AM	27-12-2023 10:31 AM
SO-1305319			Division rights of CAS PATEL Nagar user id "rajanpasan"	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-12-2023 11:48 AM	27-12-2023 11:53 AM
SO-1305320			Reset password user id "rajanpasan"	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-12-2023 02:24 PM	27-12-2023 02:28 PM
SO-1305321			Publish CRM code on TEST Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-12-2023 02:31 PM	27-12-2023 02:58 PM
SO-1305322			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40130366	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-12-2023 02:33 PM	27-12-2023 02:38 PM
DA-1305323			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	27-12-2023 03:23 PM	27-12-2023 03:27 PM
DA-1305324			Clearance of Employee Ram Sharam Shrama	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-12-2023 03:31 PM	27-12-2023 03:35 PM
DA-1305325			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Database	27-12-2023 05:33 PM	27-12-2023 05:35 PM
SO-1305326			clearance for Pradeep Kumar Sharma	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-12-2023 05:34 PM	27-12-2023 05:38 PM
DA-1305327			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	27-12-2023 05:36 PM	27-12-2023 05:37 PM
DA-1305328			HDD replace of sever 10.125.64.73	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	27-12-2023 05:39 PM	27-12-2023 05:41 PM
DA-1305329			Clearance of Employee Mr Pradeep K Sharma	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	27-12-2023 05:43 PM	27-12-2023 05:45 PM
SO-1305330			Separation Report From 24 November 2023 To 26 December 2023 HRMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-12-2023 05:43 PM	06-2-2024 11:28 AM
SO-1305331			Separation Report From 24 November 2023 To 26 December 2023 HRMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-12-2023 06:29 PM	27-12-2023 06:33 PM
DA-1305332			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	27-12-2023 06:46 PM	27-12-2023 06:47 PM
DA-1305333			EBSANAL archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-12-2023 09:43 PM	27-12-2023 09:53 PM
DA-1305334			IOMSDB archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-12-2023 09:44 PM	27-12-2023 09:55 PM
DA-1305335			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-12-2023 09:45 PM	27-12-2023 09:55 PM
DA-1305336			NAS Folder (DSS & Aminas) space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	27-12-2023 09:50 PM	27-12-2023 09:57 PM
DA-1305337			EBSDB mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-12-2023 09:51 PM	27-12-2023 09:59 PM
DA-1305338			DB Archivelog check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-12-2023 07:57 AM	28-12-2023 08:02 AM
NE-1305339			G5Matiyala ( 10.125.180.209 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-12-2023 08:59 AM	28-12-2023 12:00 PM
NE-1305340			ANDREWS GANJ_comp.center ( 10.125.89.145 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-12-2023 09:29 AM	28-12-2023 10:06 AM
NE-1305341			swarnPark 10.125.89.49-link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-12-2023 09:32 AM	28-12-2023 11:47 AM
NE-1305342			Punjabi Bagh Scrap Store ( 10.125.80.241 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-12-2023 09:43 AM	28-12-2023 10:07 AM



NE-1305343			Normal internet requition - 10.125.66.57	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-12-2023 11:39 AM	28-12-2023 11:40 AM
NE-1305344			sewak_park ( 10.125.86.193 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-12-2023 11:58 AM	28-12-2023 03:49 PM
NE-1305345			RK PURAM DISPENSARY ( 10.125.86.113 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-12-2023 11:59 AM	01-1-2024 09:29 AM
SO-1305346			Fw: No Dues Dec' 2023 retiree	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-12-2023 12:08 PM	28-12-2023 12:13 PM
SO-1305347			Meter_Live Code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-12-2023 12:11 PM	28-12-2023 12:33 PM
NE-1305348			VPN issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-12-2023 12:44 PM	28-12-2023 12:45 PM
NE-1305349			VPN issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-12-2023 12:45 PM	28-12-2023 12:46 PM
SO-1305350			Publish CRM code on TEST Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-12-2023 02:09 PM	28-12-2023 02:13 PM
SO-1305351			PSD Data Require	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-12-2023 03:16 PM	28-12-2023 03:33 PM
DA-1305352			BRPLGI Database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-12-2023 03:24 PM	28-12-2023 03:26 PM
DA-1305353			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	28-12-2023 03:31 PM	28-12-2023 03:39 PM
DA-1305354			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	28-12-2023 03:35 PM	28-12-2023 03:36 PM
NE-1305355			Janakpuri O & M ( 150.150.156.81 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-12-2023 03:38 PM	28-12-2023 04:37 PM
DA-1305356			NAS folder mapped	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	28-12-2023 03:41 PM	28-12-2023 03:43 PM
SO-1305357			Re: Resignation of Mr. Deepak Gupta CCA E. No 24039.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-12-2023 05:33 PM	28-12-2023 05:43 PM
SO-1305358			Fw: Dues clearance report in favour of Late Sh. Pratap Singh E.no. 40135983, APO	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-12-2023 05:38 PM	28-12-2023 05:43 PM
DA-1305359			BRPL DC uptime report generated	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	28-12-2023 06:35 PM	28-12-2023 06:58 PM
DA-1305360			Clrarance of empid (40131341,40131361, 40133177)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	28-12-2023 06:38 PM	28-12-2023 06:58 PM
DA-1305361			clararance (Mr. Deepak Gupta,E. No. 24039)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	28-12-2023 06:50 PM	28-12-2023 06:58 PM
DA-1305362			Clearance of Sh. Pratap Singh E.no. 40135983	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	28-12-2023 06:52 PM	28-12-2023 06:58 PM
DA-1305363			NAS spaace check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	28-12-2023 07:01 PM	28-12-2023 07:03 PM
DA-1305364			Archivelog space check of ebsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	28-12-2023 07:03 PM	28-12-2023 07:08 PM
DA-1305365			Archive deletion of ebstest 10.125.64.89	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-12-2023 07:17 PM	28-12-2023 07:18 PM
SO-1305366			Unable to fetch LT cable data	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-12-2023 09:12 AM	29-12-2023 09:18 AM
NE-1305367			Okhla phase 1 is down 10.125.87.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-12-2023 09:52 AM	29-12-2023 10:30 AM
NE-1305368			old palm comm is down 10.125.125.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-12-2023 10:02 AM	29-12-2023 10:29 AM
NE-1305369			C 1 jankpuri is down 10.125.69.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-12-2023 10:04 AM	29-12-2023 10:31 AM
NE-1305370			Webex rights provided to Divya sharma 10.125.66.248	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-12-2023 10:10 AM	29-12-2023 10:31 AM
SO-1305371			Code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-12-2023 10:15 AM	29-12-2023 10:28 AM
NE-1305372			Internet rights provided to sachin vats 10.125.72.16	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	29-12-2023 10:54 AM	29-12-2023 03:12 PM
NE-1305373			link down in okhla phase 1 10.125.87.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-12-2023 11:05 AM	29-12-2023 05:16 PM
DA-1305374			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-12-2023 11:42 AM	29-12-2023 11:48 AM
DA-1305375			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	29-12-2023 11:45 AM	29-12-2023 11:46 AM

DA-1305376			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-12-2023 11:49 AM	29-12-2023 11:54 AM
SO-1305377			Share Code for SMS_MIS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-12-2023 12:06 PM	29-12-2023 12:18 PM
DA-1305378			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-12-2023 12:11 PM	29-12-2023 12:12 PM
DA-1305379			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-12-2023 12:14 PM	29-12-2023 12:17 PM
NE-1305380			G5 matiyala is down 10.125.180.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-12-2023 12:33 PM	29-12-2023 05:15 PM
DA-1305381			Clearance of employee Deepak Gupta	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	29-12-2023 02:47 PM	29-12-2023 02:48 PM
NE-1305382			request for one IP	Low	---	Closed	TELECOM (Nehruplace)	NETWORK	Other	29-12-2023 03:42 PM	17-1-2024 03:42 PM
NE-1305383			VPN issue of Manohar lal	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-12-2023 04:19 PM	29-12-2023 05:14 PM
SO-1305384			Form Y not generate in CAS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-12-2023 04:22 PM	29-12-2023 04:53 PM
DA-1305385			Payment backup script	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-12-2023 04:27 PM	29-12-2023 04:28 PM
DA-1305386			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	29-12-2023 04:30 PM	29-12-2023 04:33 PM
SO-1305387			Publish CRM code on TEST Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-12-2023 05:00 PM	29-12-2023 05:28 PM
DA-1305388			Archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-12-2023 06:24 PM	29-12-2023 06:38 PM
DA-1305389			Archive deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-12-2023 06:26 PM	29-12-2023 06:38 PM
DA-1305390			Archive deletion of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-12-2023 06:27 PM	29-12-2023 06:38 PM
DA-1305391			Nas server space check (10.125.126.30)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	29-12-2023 06:29 PM	29-12-2023 06:38 PM
DA-1305392			AMINAS folder size increases by 10GB	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	29-12-2023 06:31 PM	29-12-2023 06:33 PM
NE-1305393			link down vishwakarma colony 10.125.89.241 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	30-12-2023 01:05 PM	30-12-2023 06:41 PM
DA-1305394			DB Archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-12-2023 04:53 PM	30-12-2023 04:59 PM
DA-1305395			EBSDB mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-12-2023 04:55 PM	30-12-2023 05:00 PM
DA-1305396			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	30-12-2023 04:57 PM	30-12-2023 05:00 PM
SO-1305397			Unable to fetch BD report-IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	31-12-2023 09:52 AM	31-12-2023 09:58 AM
DA-1305398			DB Archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-12-2023 11:19 AM	31-12-2023 11:30 AM
DA-1305399			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-12-2023 11:23 AM	31-12-2023 11:44 AM
DA-1305400			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-12-2023 11:26 AM	31-12-2023 11:45 AM
DA-1305401			Archive deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-1-2024 08:51 AM	01-1-2024 08:58 AM
DA-1305402			Archive deletion of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-1-2024 08:52 AM	01-1-2024 08:58 AM
DA-1305403			size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	01-1-2024 09:50 AM	01-1-2024 01:43 PM
NE-1305404			VPN issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-1-2024 10:23 AM	01-1-2024 10:23 AM
DA-1305405			Livedata space full	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-1-2024 10:33 AM	01-1-2024 06:13 PM
NE-1305406			requisition for webex rights	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-1-2024 10:55 AM	01-1-2024 10:56 AM
NE-1305407			Tikri kalan ( 10.125.89.105 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-1-2024 11:28 AM	01-1-2024 12:12 PM
NE-1305408			GH9 Sundernagar ( 150.150.171.201 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-1-2024 11:49 AM	01-1-2024 01:49 PM
NE-1305409			VPN issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-1-2024 12:47 PM	01-1-2024 12:47 PM
NE-1305410			Rajnagar 10.125.84.41 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-1-2024 01:48 PM	01-1-2024 04:16 PM
SO-1305411			Reset Cas id password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	01-1-2024 02:31 PM	01-1-2024 02:43 PM

SO-1305412			Publish CRM code on TEST Server	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-1-2024 02:32 PM	01-1-2024 03:18 PM
DA-1305413			file recovery	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-1-2024 03:17 PM	01-1-2024 06:13 PM
NE-1305414			GURU GOVIND GRID OFFICE ( 10.125.83.129 ) link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-1-2024 04:17 PM	02-1-2024 03:45 PM
NE-1305415			Requition for New VPN ID-jitender.rawat	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-1-2024 04:45 PM	01-1-2024 05:25 PM
DA-1305416			Run EBSANAL backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-1-2024 09:37 PM	01-1-2024 09:43 PM
DA-1305417			All DB Archivelog log checking & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-1-2024 09:39 PM	01-1-2024 09:45 PM
DA-1305418			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-1-2024 09:40 PM	01-1-2024 09:46 PM
DA-1305419			NAS server (10.125.126.55) space	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-1-2024 09:42 PM	01-1-2024 09:47 PM
DA-1305420			DB archive check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-1-2024 08:07 AM	02-1-2024 08:10 AM
SO-1305421			DATA Required -> December 2023.	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	02-1-2024 09:18 AM	02-1-2024 11:23 AM
NE-1305422			vikaspuri comm is down 10.125.85.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-1-2024 09:22 AM	02-1-2024 09:35 AM
NE-1305423			andrew ganj is down 10.125.106.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-1-2024 09:34 AM	02-1-2024 10:02 AM
DA-1305424			BRPLGIS Database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-1-2024 09:39 AM	02-1-2024 09:41 AM
DA-1305425			IOMSDB Backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-1-2024 09:56 AM	02-1-2024 09:57 AM
DA-1305426			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-1-2024 10:04 AM	02-1-2024 10:05 AM
DA-1305427			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-1-2024 10:07 AM	02-1-2024 10:07 AM
NE-1305428			Dwarka comm is down 10.125.122.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-1-2024 10:56 AM	02-1-2024 11:54 AM
NE-1305429			URL not opening Gopal Krishana jain 10.125.67.189	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	02-1-2024 10:57 AM	02-1-2024 11:26 AM
DA-1305430			BRPL DC up time report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-1-2024 11:45 AM	02-1-2024 11:47 AM
DA-1305431			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-1-2024 11:49 AM	02-1-2024 11:51 AM
NE-1305432			Hauzkhas comm is down 10.125.104.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-1-2024 12:01 PM	02-1-2024 03:45 PM
NE-1305433			Webex rights given to shubhashri 10.125.66.91	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	02-1-2024 04:42 PM	02-1-2024 05:17 PM
NE-1305434			internet rights given to Ritik singh 10.125.79.252	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	02-1-2024 04:44 PM	02-1-2024 05:17 PM
NE-1305435			webex rights given to Manendu prakash 10.125.66.78	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	02-1-2024 04:45 PM	02-1-2024 05:18 PM
NE-1305436			anand vihar is down 10.125.89.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-1-2024 04:53 PM	02-1-2024 05:30 PM
NE-1305437			okhla phase 1 is down 10.125.87.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-1-2024 04:59 PM	02-1-2024 05:30 PM
NE-1305438			okhla phase 3 id own 10.125.86.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-1-2024 05:01 PM	02-1-2024 05:31 PM
NE-1305439			chhawla is down 10.125.70.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-1-2024 05:07 PM	02-1-2024 05:23 PM
NE-1305440			G5 matiyala is down 10.125.180.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-1-2024 05:11 PM	02-1-2024 05:31 PM
DA-1305441			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-1-2024 05:22 PM	02-1-2024 05:23 PM
DA-1305442			Clearance of Suman Kumar	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-1-2024 05:24 PM	02-1-2024 05:25 PM
SO-1305443			SMS to GPA employees	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	02-1-2024 06:08 PM	02-1-2024 06:13 PM
DA-1305444			All DB archive log check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-1-2024 10:38 PM	02-1-2024 10:43 PM
DA-1305445			EBSDB mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-1-2024 10:40 PM	02-1-2024 10:45 PM
DA-1305446			NAS Server space checking	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-1-2024 10:41 PM	02-1-2024 10:45 PM

DA-1305447			Increase space of NAS folder	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-1-2024 10:51 PM	02-1-2024 10:54 PM
DA-1305448			Increasement	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	03-1-2024 10:03 AM	03-1-2024 10:48 AM
DA-1305449			Troubleshoot server 126.74	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	03-1-2024 10:07 AM	03-1-2024 10:11 AM
DA-1305450			CallCenter Link added in Motadata monitoring	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	03-1-2024 10:15 AM	03-1-2024 10:18 AM
DA-1305451			DHCP not working	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-1-2024 10:31 AM	03-1-2024 10:37 AM
SO-1305452			Liberty Connection issue	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> LIBERTY	Application	03-1-2024 11:18 AM	03-1-2024 11:33 AM
DA-1305453			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	03-1-2024 11:18 AM	03-1-2024 11:20 AM
DA-1305454			Database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-1-2024 11:21 AM	03-1-2024 11:22 AM
DA-1305455			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-1-2024 11:23 AM	03-1-2024 11:24 AM
DA-1305456			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	03-1-2024 11:44 AM	03-1-2024 11:46 AM
DA-1305457			SCUT tool downloads	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-1-2024 12:24 PM	03-1-2024 12:28 PM
SO-1305458			SMS   ONM Count   December'23	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	03-1-2024 03:57 PM	03-1-2024 04:03 PM
DA-1305459			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	03-1-2024 05:37 PM	03-1-2024 05:38 PM
DA-1305460			Script Run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-1-2024 05:40 PM	03-1-2024 05:41 PM
DA-1305461			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	03-1-2024 05:43 PM	03-1-2024 05:44 PM
DA-1305462			Database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-1-2024 05:46 PM	03-1-2024 05:46 PM
DA-1305463			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	03-1-2024 05:59 PM	03-1-2024 06:00 PM
NE-1305464			ANDREWS GANJ_comp.center ( 10.125.89.145 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-1-2024 10:15 AM	04-1-2024 12:53 PM
NE-1305465			SR.no. 34142337 airtel sewak park	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-1-2024 10:18 AM	04-1-2024 03:30 PM
NE-1305466			giri nagar jio down 150.150.186.117	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-1-2024 10:24 AM	04-1-2024 03:03 PM
NE-1305467			rkp o&m sify down 150.150.157.121	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - SIFY RF	Link Down	04-1-2024 10:29 AM	04-1-2024 03:31 PM
SO-1305468			Fw: Arrange to create Deposit scheme Id SDO sourav vihar(41017594) and arrange availability in COAP application	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-1-2024 10:34 AM	04-1-2024 11:23 AM
NE-1305469			vasantkunj commercial room down 150.150.158.133	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - RCOM	Link Down	04-1-2024 10:53 AM	04-1-2024 03:03 PM
NE-1305470			VPN reconfigure - varun.ahuja	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-1-2024 11:50 AM	04-1-2024 11:50 AM
NE-1305471			teams joining issue with external link	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-1-2024 11:51 AM	08-1-2024 08:48 AM
SO-1305472			PDS dumping issue- SAPSLCC	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-1-2024 02:40 PM	04-1-2024 02:48 PM
SO-1305473			Clearance	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-1-2024 02:45 PM	04-1-2024 03:08 PM
SO-1305474			MAMS & Meter Live publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-1-2024 03:05 PM	04-1-2024 03:13 PM
NE-1305475			kilokiri EVH training center ( 10.125.180.161 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-1-2024 03:35 PM	04-1-2024 05:36 PM
NE-1305476			Giri nagar ( 10.125.69.209 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-1-2024 05:38 PM	04-1-2024 05:50 PM
DA-1305477			BRPL DC uptime report generated	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-1-2024 07:01 PM	04-1-2024 07:18 PM
DA-1305478			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-1-2024 07:02 PM	04-1-2024 07:18 PM
DA-1305479			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-1-2024 07:04 PM	04-1-2024 07:18 PM

DA-1305480			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-1-2024 07:05 PM	04-1-2024 07:18 PM
DA-1305481			Server access (10.125.126.38)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-1-2024 07:06 PM	04-1-2024 07:18 PM
DA-1305482			Archive deletion of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Other	04-1-2024 07:09 PM	04-1-2024 07:18 PM
DA-1305483			ARCHIVE DELETION OF IOMSDB	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-1-2024 07:10 PM	04-1-2024 07:14 PM
DA-1305484			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-1-2024 07:26 PM	04-1-2024 07:28 PM
DA-1305485			NAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-1-2024 10:06 PM	04-1-2024 10:08 PM
DA-1305486			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-1-2024 10:10 PM	04-1-2024 10:11 PM
DA-1305487			EBSANAL database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 07:29 AM	05-1-2024 07:31 AM
DA-1305488			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	05-1-2024 07:35 AM	05-1-2024 07:37 AM
SO-1305489			for reset the CAS PASSWORD	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-1-2024 09:15 AM	05-1-2024 09:18 AM
SO-1305490			Publish CRM code on Live Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-1-2024 10:55 AM	05-1-2024 04:53 PM
SO-1305491			Fw: IMP ::Reg. Intra Department Clearance of Mr.Shashi Ranjan / 41019644, DET, (O)NZD s/d- Jangpura	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-1-2024 10:56 AM	05-1-2024 10:58 AM
DA-1305492			BRPLGIS backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 11:01 AM	05-1-2024 11:10 AM
DA-1305493			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 11:02 AM	05-1-2024 11:10 AM
DA-1305494			EBSANAL DB Archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 11:03 AM	05-1-2024 11:11 AM
DA-1305495			BRPLGIS Archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 11:05 AM	05-1-2024 11:11 AM
DA-1305496			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 11:06 AM	05-1-2024 11:11 AM
DA-1305497			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 11:07 AM	05-1-2024 11:12 AM
DA-1305498			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 11:08 AM	05-1-2024 11:12 AM
SO-1305499			RMS publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-1-2024 11:13 AM	05-1-2024 11:23 AM
DA-1305500			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	05-1-2024 11:18 AM	05-1-2024 11:19 AM
DA-1305501			Clrarance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	05-1-2024 11:45 AM	05-1-2024 11:48 AM
DA-1305502			Edms file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	05-1-2024 11:47 AM	05-1-2024 11:48 AM
SO-1305503			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-1-2024 02:46 PM	05-1-2024 05:08 PM
DA-1305504			Clrarance of Tarun kumar (12837)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	05-1-2024 03:41 PM	05-1-2024 03:43 PM
DA-1305505			Data (Tables) migration	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 05:42 PM	05-1-2024 05:43 PM
DA-1305506			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-1-2024 05:53 PM	05-1-2024 05:53 PM
DA-1305507			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 12:59 PM	06-1-2024 01:10 PM
DA-1305508			EBAANAL archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 01:01 PM	06-1-2024 01:12 PM
DA-1305509			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 01:02 PM	06-1-2024 01:13 PM
DA-1305510			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 01:03 PM	06-1-2024 01:15 PM
DA-1305511			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 01:06 PM	06-1-2024 01:17 PM
DA-1305512			GISDEV	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 01:07 PM	06-1-2024 01:18 PM
DA-1305513			NAS server space	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 01:09 PM	06-1-2024 01:22 PM
DA-1305514			EBSANAL backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 01:23 PM	06-1-2024 01:24 PM

DA-1305515			SSL need to be depoly	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 02:49 PM	07-1-2024 10:43 AM
DA-1305516			need to be done analog server	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 02:52 PM	07-1-2024 11:08 AM
DA-1305517			Access for 68.92	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-1-2024 03:47 PM	07-1-2024 11:28 AM
NE-1305518			giri nagar is down 10.125.69.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-1-2024 05:43 PM	06-1-2024 06:53 PM
DA-1305519			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-1-2024 12:06 PM	07-1-2024 12:26 PM
DA-1305520			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-1-2024 12:07 PM	07-1-2024 12:26 PM
DA-1305521			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-1-2024 12:10 PM	07-1-2024 12:30 PM
DA-1305522			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-1-2024 12:14 PM	07-1-2024 12:30 PM
DA-1305523			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-1-2024 12:16 PM	07-1-2024 12:30 PM
DA-1305524			EBSDB mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-1-2024 12:19 PM	07-1-2024 12:31 PM
DA-1305525			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-1-2024 02:08 PM	07-1-2024 02:08 PM
NE-1305526			link down 150.150.157.1 sify hub kkd to nhp link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-1-2024 07:35 AM	08-1-2024 07:38 AM
NE-1305527			vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-1-2024 07:39 AM	08-1-2024 07:40 AM
NE-1305528			link down due to power issue 10.125.183.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-1-2024 07:43 AM	08-1-2024 07:44 AM
NE-1305529			link down due to power off router	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-1-2024 07:45 AM	08-1-2024 08:06 AM
DA-1305530			Size increaseemnt	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 09:31 AM	08-1-2024 12:58 PM
SO-1305531			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 41016780	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-1-2024 10:57 AM	08-1-2024 11:03 AM
SO-1305532			IOMS publish code on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-1-2024 10:58 AM	08-1-2024 11:23 AM
DA-1305533			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 11:33 AM	08-1-2024 11:36 AM
DA-1305534			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 11:35 AM	08-1-2024 11:36 AM
DA-1305535			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 11:38 AM	08-1-2024 11:39 AM
DA-1305536			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-1-2024 11:40 AM	08-1-2024 11:41 AM
DA-1305537			Database tablespace size check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 11:42 AM	08-1-2024 11:43 AM
DA-1305538			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 11:47 AM	08-1-2024 11:48 AM
DA-1305539			Clearance of Employee Jitendra Nalwaya	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-1-2024 11:50 AM	08-1-2024 11:53 AM
DA-1305540			126.35 server not mstsc	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 11:54 AM	08-1-2024 02:28 PM
DA-1305541			DHCP RAS clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-1-2024 11:55 AM	08-1-2024 11:56 AM
DA-1305542			Server Decompnish	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 12:14 PM	08-1-2024 03:18 PM
DA-1305543			Server decommission	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 12:22 PM	08-1-2024 01:03 PM
SO-1305544			Recovery portal latest code	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-1-2024 12:25 PM	08-1-2024 12:33 PM
SO-1305545			IT_HelpDesk Latest Code	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-1-2024 12:26 PM	08-1-2024 12:38 PM
SO-1305546			Meter Live code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-1-2024 12:32 PM	08-1-2024 02:28 PM
DA-1305547			126.38 access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 02:27 PM	08-1-2024 05:13 PM
SO-1305548			Fw: CAS reset password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	08-1-2024 03:16 PM	08-1-2024 03:33 PM
SO-1305549			Fw: CAS Password expired- CAS id - arun_pm	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID RESET	Application	08-1-2024 04:36 PM	08-1-2024 05:03 PM

DA-1305550			ZWCAD license issue in Sanjeev Kumar system	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-1-2024 05:07 PM	08-1-2024 05:10 PM
DA-1305551			Database connection issue in Manoj Rewari	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 05:08 PM	08-1-2024 05:11 PM
DA-1305552			Add users for PAM	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-1-2024 05:08 PM	08-1-2024 05:30 PM
SO-1305553			Emergency digging application tools required	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-1-2024 05:28 PM	08-1-2024 05:33 PM
DA-1305554			EBSANAL archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 07:49 PM	08-1-2024 07:50 PM
DA-1305555			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 07:51 PM	08-1-2024 07:53 PM
DA-1305556			DB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 10:41 PM	08-1-2024 10:46 PM
DA-1305557			EBSDB mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 10:43 PM	08-1-2024 10:47 PM
DA-1305558			NAS Folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-1-2024 10:44 PM	08-1-2024 10:48 PM
SO-1305559			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID CREATION	Application	09-1-2024 09:09 AM	09-1-2024 09:53 AM
SO-1305560			Team BSES not working	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> OTHERS	Application	09-1-2024 10:30 AM	09-1-2024 10:38 AM
DA-1305561			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Unassigned	09-1-2024 12:06 PM	09-1-2024 12:13 PM
DA-1305562			Database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-1-2024 12:16 PM	09-1-2024 12:17 PM
DA-1305563			NAS Server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-1-2024 12:18 PM	09-1-2024 12:20 PM
DA-1305564			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-1-2024 12:23 PM	09-1-2024 12:27 PM
DA-1305565			BRPL DC up time report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-1-2024 12:31 PM	09-1-2024 12:47 PM
DA-1305566			Oracle installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-1-2024 12:35 PM	09-1-2024 12:38 PM
DA-1305567			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-1-2024 12:42 PM	09-1-2024 02:43 PM
SO-1305568			CAS PWD to be Reset	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	09-1-2024 12:50 PM	09-1-2024 01:03 PM
SO-1305569			Kindly Create CAS id for BAM rights	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	09-1-2024 03:01 PM	09-1-2024 03:33 PM
SO-1305570			reset password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	09-1-2024 03:35 PM	09-1-2024 03:48 PM
DA-1305571			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-1-2024 03:45 PM	09-1-2024 04:08 PM
DA-1305572			Nas server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-1-2024 06:39 PM	09-1-2024 06:43 PM
DA-1305573			Archive deletion of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-1-2024 06:41 PM	09-1-2024 06:48 PM
DA-1305574			Archive deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-1-2024 06:43 PM	09-1-2024 06:48 PM
DA-1305575			Need access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	09-1-2024 11:00 PM	10-1-2024 05:33 AM
NE-1305576			Airtel Yotta Okhla - 10.249.255.9	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 02:25 AM	10-1-2024 11:46 AM
DA-1305577			generator.testing@relianc eada.com	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	HARDWARE	Application	10-1-2024 07:26 AM	10-1-2024 08:03 PM
NE-1305578			Shankar garden is down 10.125.180.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 08:47 AM	10-1-2024 11:47 AM
NE-1305579			dwarka 16 admin store is down 10.125.183.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 08:49 AM	10-1-2024 11:47 AM
DA-1305580			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-1-2024 08:50 AM	10-1-2024 08:57 AM
NE-1305581			Okhla SAP is down 10.125.88.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 08:50 AM	10-1-2024 11:48 AM
NE-1305582			E29 okhla is down 10.125.82.81	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 08:52 AM	10-1-2024 11:48 AM
DA-1305583			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-1-2024 09:00 AM	10-1-2024 09:05 AM
DA-1305584			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	10-1-2024 09:10 AM	10-1-2024 09:17 AM
DA-1305585			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	10-1-2024 09:20 AM	10-1-2024 09:27 AM
DA-1305586			All database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-1-2024 09:35 AM	10-1-2024 10:14 AM

SO-1305587			Lineman Detail required against NCC complain no.	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	10-1-2024 09:40 AM	10-1-2024 09:58 AM
DA-1305588			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-1-2024 10:15 AM	10-1-2024 10:18 AM
NE-1305589			B1 janakpuri is down 10.125.83.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 10:23 AM	10-1-2024 11:50 AM
NE-1305590			Batra Sify link is down 150.150.157.221	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 10:33 AM	21-1-2024 08:57 AM
NE-1305591			Hauzkhas comm is down 10.125.104.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 10:37 AM	10-1-2024 11:50 AM
NE-1305592			Lajpat nagar4 sify is down 150.150.157.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 10:42 AM	10-1-2024 04:08 PM
DA-1305593			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	10-1-2024 10:54 AM	10-1-2024 11:13 AM
NE-1305594			pappan kalan Sify link is down 150.150.157.42	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 10:55 AM	10-1-2024 02:52 PM
NE-1305595			Hudco Sify link is down 150.150.157.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 11:27 AM	10-1-2024 11:56 AM
NE-1305596			Giri nagar JIO is down 150.150.186.117	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 11:31 AM	10-1-2024 05:05 PM
SO-1305597			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	10-1-2024 12:12 PM	10-1-2024 12:38 PM
SO-1305598			Task Allocation	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	10-1-2024 12:52 PM	10-1-2024 05:43 PM
NE-1305599			Activate VPN of Uinfore1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	10-1-2024 01:02 PM	10-1-2024 02:51 PM
SO-1305600			Fw: Regarding NCC details	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	10-1-2024 01:58 PM	10-1-2024 02:18 PM
SO-1305601			Clearance	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	10-1-2024 02:09 PM	10-1-2024 02:43 PM
NE-1305602			VPN configure of Rajiv shukla	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	10-1-2024 02:50 PM	10-1-2024 02:53 PM
NE-1305603			Lajpat nagar 3 is down 10.125.83.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 03:37 PM	10-1-2024 03:55 PM
NE-1305604			LIG hastsal is down 10.125.83.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 03:54 PM	11-1-2024 05:13 PM
SO-1305605			Kindly give rights to my current ip 10.125.105.177 ( Enforcement image upload exe )	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	10-1-2024 04:01 PM	10-1-2024 04:23 PM
NE-1305606			Badarpur is down 10.125.84.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-1-2024 05:04 PM	10-1-2024 06:59 PM
DA-1305607			Tables migrate from EBSDB to EBSDEV database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-1-2024 05:46 PM	10-1-2024 05:47 PM
DA-1305608			Clearance of Employee Mohit Kumar	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	10-1-2024 05:49 PM	10-1-2024 05:50 PM
DA-1305609			DHCP RAS clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	10-1-2024 05:55 PM	10-1-2024 05:56 PM
DA-1305610			NAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	10-1-2024 06:04 PM	10-1-2024 06:05 PM
DA-1305611			All database archive log check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-1-2024 06:14 PM	10-1-2024 06:15 PM
DA-1305612			EBSANAI database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-1-2024 06:16 PM	10-1-2024 06:22 PM
DA-1305613			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-1-2024 06:53 PM	10-1-2024 06:56 PM
NE-1305614			Router configured of Hastsal 10.125.83.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	10-1-2024 07:02 PM	10-1-2024 07:02 PM
DA-1305615			Archive deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-1-2024 10:48 PM	10-1-2024 10:53 PM
SO-1305616			Creation of CAS ID	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE --> ID CREATION	Application	11-1-2024 09:50 AM	11-1-2024 10:38 AM
SO-1305617			Re: for reset the CAS PASSWORD	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	11-1-2024 12:24 PM	11-1-2024 12:38 PM
DA-1305618			BRPLGIS backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-1-2024 02:02 PM	11-1-2024 02:25 PM
DA-1305619			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-1-2024 02:03 PM	11-1-2024 02:15 PM
DA-1305620			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-1-2024 02:05 PM	11-1-2024 02:16 PM
DA-1305621			GISDEV archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-1-2024 02:06 PM	11-1-2024 02:17 PM



DA-1305622			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-1-2024 02:07 PM	11-1-2024 02:18 PM
DA-1305623			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	HARDWARE	Database	11-1-2024 02:08 PM	11-1-2024 02:19 PM
DA-1305624			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-1-2024 02:10 PM	11-1-2024 02:20 PM
DA-1305625			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-1-2024 02:13 PM	11-1-2024 02:24 PM
DA-1305626			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	11-1-2024 05:29 PM	11-1-2024 05:34 PM
DA-1305627			Oracle Installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-1-2024 05:44 PM	11-1-2024 05:46 PM
SO-1305628			Sub/stn name not showing in FIR against WSM - Dabri PLM	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-1-2024 09:12 AM	12-1-2024 09:33 AM
DA-1305629			Need assitance for arvind	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 10:44 AM	12-1-2024 11:03 AM
DA-1305630			EBSANAL archive deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 11:12 AM	12-1-2024 11:21 AM
DA-1305631			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 11:14 AM	12-1-2024 11:22 AM
DA-1305632			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 11:15 AM	12-1-2024 11:24 AM
DA-1305633			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 11:16 AM	12-1-2024 11:25 AM
DA-1305634			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 11:18 AM	12-1-2024 11:26 AM
DA-1305635			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 11:19 AM	12-1-2024 11:23 AM
SO-1305636			Reg approval of application E.ID 41017560	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-1-2024 12:16 PM	12-1-2024 12:38 PM
DA-1305637			Support for Drupal	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	12-1-2024 12:20 PM	12-1-2024 03:33 PM
SO-1305638			COAP authorization for SDO	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-1-2024 01:09 PM	12-1-2024 01:28 PM
SO-1305639			Old k No file req New Connection request No 8006700805 - 8006700750 - 8006700774 CA No 103217299	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-1-2024 03:14 PM	12-1-2024 03:28 PM
NE-1305640			njf disp. 10.125.180.17 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-1-2024 03:22 PM	12-1-2024 03:23 PM
NE-1305641			VPN reconfiguration karunakar.upendera3	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> OTHERS	Other	12-1-2024 03:24 PM	12-1-2024 03:25 PM
DA-1305642			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-1-2024 04:59 PM	12-1-2024 05:00 PM
DA-1305643			EDMs File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 05:25 PM	12-1-2024 05:27 PM
DA-1305644			EBSDB Mount Point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 05:26 PM	12-1-2024 05:28 PM
DA-1305645			directory not working	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	HARDWARE	Application	12-1-2024 05:26 PM	12-1-2024 05:33 PM
NE-1305646			okhla phase1 airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-1-2024 06:00 PM	14-1-2024 10:18 AM
NE-1305647			okhla phase1 sify link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-1-2024 06:04 PM	16-2-2024 12:29 PM
DA-1305648			EBSANAL backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-1-2024 07:33 PM	12-1-2024 07:33 PM
DA-1305649			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	13-1-2024 10:33 AM	13-1-2024 10:39 AM
DA-1305650			All database archive log check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-1-2024 10:47 AM	13-1-2024 10:53 AM
DA-1305651			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	13-1-2024 10:55 AM	13-1-2024 10:55 AM
DA-1305652			EBSANAL database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-1-2024 02:44 PM	13-1-2024 02:49 PM
DA-1305653			Enforcement NAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-1-2024 06:20 PM	13-1-2024 06:23 PM
DA-1305654			Proxy configuration provided	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-1-2024 09:51 AM	14-1-2024 04:13 PM
DA-1305655			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-1-2024 10:11 PM	14-1-2024 10:23 PM

DA-1305656			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-1-2024 10:12 PM	14-1-2024 10:25 PM
DA-1305657			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-1-2024 10:13 PM	14-1-2024 10:25 PM
DA-1305658			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-1-2024 10:14 PM	14-1-2024 10:25 PM
DA-1305659			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-1-2024 10:15 PM	14-1-2024 10:28 PM
DA-1305660			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-1-2024 10:15 PM	14-1-2024 10:28 PM
DA-1305661			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-1-2024 10:18 PM	14-1-2024 10:32 PM
DA-1305662			NAS server space monitoring	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	14-1-2024 10:21 PM	14-1-2024 10:30 PM
SO-1305663			Replacement of personal mobile number with official number in IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-1-2024 09:31 AM	15-1-2024 09:48 AM
SO-1305664			IOMS code publish on test Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-1-2024 09:45 AM	15-1-2024 10:03 AM
DA-1305665			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-1-2024 09:50 AM	15-1-2024 09:58 AM
DA-1305666			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-1-2024 10:08 AM	15-1-2024 10:29 AM
DA-1305667			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-1-2024 10:32 AM	15-1-2024 10:34 AM
DA-1305668			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-1-2024 10:36 AM	15-1-2024 10:38 AM
DA-1305669			BRPL DC uptime report of 15-01-2024	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-1-2024 10:45 AM	15-1-2024 10:48 AM
SO-1305670			Latest code for MAMS Portal and API	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-1-2024 11:51 AM	15-1-2024 12:08 PM
DA-1305671			Reset the password of NAS user BRPL41006008	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-1-2024 12:21 PM	15-1-2024 12:23 PM
DA-1305672			NAS folder mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-1-2024 12:24 PM	15-1-2024 12:27 PM
DA-1305673			DHCP RAS clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-1-2024 12:29 PM	15-1-2024 12:30 PM
SO-1305674			Re: Fw: Again GCC invoices (11/01/24) are not updated on HES,	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-1-2024 03:00 PM	15-1-2024 03:13 PM
SO-1305675			Fw: LR wrong entry	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-1-2024 03:11 PM	15-1-2024 03:23 PM
DA-1305676			Yotta server(NV) access provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-1-2024 03:21 PM	15-1-2024 03:22 PM
DA-1305677			Server restart (AMR 10.125.126.55)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-1-2024 03:29 PM	15-1-2024 03:38 PM
DA-1305678			oracle installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-1-2024 03:31 PM	15-1-2024 03:38 PM
DA-1305679			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-1-2024 03:33 PM	15-1-2024 03:38 PM
DA-1305680			Login setup to internal team	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-1-2024 04:40 PM	15-1-2024 04:58 PM
CC-1305681			create the Login id of cisco	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-1-2024 04:47 PM	15-1-2024 04:48 PM
DA-1305682			EBSDB Tablespace size increases	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-1-2024 04:50 PM	15-1-2024 04:51 PM
CC-1305683			Please add Skill	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-1-2024 04:52 PM	15-1-2024 04:53 PM
DA-1305684			lomsdb archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-1-2024 05:32 PM	15-1-2024 05:38 PM
DA-1305685			Ebtest archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-1-2024 05:33 PM	15-1-2024 05:38 PM
DA-1305686			attending complaint at our complaint centre.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-1-2024 08:39 PM	15-1-2024 10:03 PM
DA-1305687			size increasement	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-1-2024 12:08 AM	16-1-2024 12:13 AM
NE-1305688			sify SR - CS3450142 Malviya NagarDG Seva kendra10.125.183.33 LINK CHECK TO BE ACTIVE OR NOT	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-1-2024 08:57 AM	16-1-2024 02:28 PM

CC-1305689			Please add Skill Recovery Groups. CR6285	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 09:29 AM	16-1-2024 09:33 AM
CC-1305690			Recovery pop are not showing in this I'd please check Cr6438	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 09:35 AM	16-1-2024 09:38 AM
DA-1305691			Archive deletion of ebstest(10.125.64.89)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-1-2024 09:37 AM	16-1-2024 09:43 AM
DA-1305692			Mount point check of ebsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-1-2024 09:39 AM	16-1-2024 09:43 AM
DA-1305693			NAS server space check (All)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-1-2024 09:41 AM	16-1-2024 09:43 AM
NE-1305694			Nehru place O & M 10.125.87.33 gateway down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-1-2024 09:52 AM	16-1-2024 09:53 AM
CC-1305695			Please add Skill Recovery Groups.	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 10:16 AM	16-1-2024 10:18 AM
CC-1305696			Please add Skill Recovery Groups.	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 10:20 AM	16-1-2024 10:23 AM
CC-1305697			Data Upload in SG4	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 10:32 AM	16-1-2024 10:33 AM
SO-1305698			DTM not working	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> DTM	Application	16-1-2024 10:41 AM	16-1-2024 10:53 AM
SO-1305699			Re: Fw: For creation of IOMS ID	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	16-1-2024 11:01 AM	16-1-2024 12:03 PM
NE-1305700			Kilokiri EVH training centercomplaint center 10.125.180.161 gateway down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-1-2024 11:29 AM	16-1-2024 11:30 AM
DA-1305701			DHCP RAS Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-1-2024 11:36 AM	16-1-2024 11:38 AM
DA-1305702			BRPL DC uptime report generated of 16-01-2024	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-1-2024 11:38 AM	16-1-2024 11:43 AM
SO-1305703			Restart of Legacy Server( 10.125.64.30)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	16-1-2024 11:44 AM	16-1-2024 11:53 AM
CC-1305704			Please add Skill Recovery Groups.	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 11:47 AM	16-1-2024 12:13 PM
CC-1305705			Please upload the same in sg 3	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 12:39 PM	16-1-2024 04:48 PM
CC-1305706			Unable to Add Skill	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 02:37 PM	16-1-2024 03:08 PM
SO-1305707			Authorization for WSM Dinv NGL	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	16-1-2024 02:53 PM	16-1-2024 03:03 PM
DA-1305708			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-1-2024 03:56 PM	16-1-2024 03:58 PM
CC-1305709			Data confirmation in Outbound SG3	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 04:42 PM	16-1-2024 05:08 PM
CC-1305710			Please add Skill Recovery Groups	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-1-2024 04:55 PM	16-1-2024 05:08 PM
DA-1305711			Oracle installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-1-2024 05:03 PM	16-1-2024 05:08 PM
DA-1305712			IOMSDB archivelog deletion (10.125.64.112)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-1-2024 07:08 PM	16-1-2024 07:13 PM
DA-1305713			Mount point space check of ebsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-1-2024 07:10 PM	16-1-2024 07:13 PM
DA-1305714			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-1-2024 07:11 PM	16-1-2024 07:13 PM
NE-1305715			Unable to use VPN - Ajay Tajeja	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-1-2024 09:55 PM	16-1-2024 09:56 PM
DA-1305716			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-1-2024 10:29 PM	16-1-2024 10:31 PM
DA-1305717			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	16-1-2024 10:32 PM	16-1-2024 10:34 PM
DA-1305718			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 07:26 AM	17-1-2024 07:27 AM
DA-1305719			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 07:29 AM	17-1-2024 07:30 AM
DA-1305720			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	17-1-2024 07:31 AM	17-1-2024 07:32 AM
DA-1305721			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	17-1-2024 07:34 AM	17-1-2024 07:35 AM
NE-1305722			Punjabi Bagh Scrap Store ( 10.125.80.241 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-1-2024 09:14 AM	17-1-2024 02:08 PM

NE-1305723			Kailash puri ( 150.150.171.217 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	17-1-2024 09:25 AM	17-1-2024 02:07 PM
NE-1305724			LAJPAT NAGAR-4 ( 150.150.157.65 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-1-2024 09:35 AM	17-1-2024 10:56 AM
CC-1305725			Please remove skills and add Tec,sol,frs skils	Low	---	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 10:41 AM	17-1-2024 10:48 AM
CC-1305726			Please remove inbound skills and add recovery skills in this l'd Cr6349	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 10:49 AM	25-1-2024 11:16 AM
SO-1305727			Task Allocation	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	17-1-2024 10:51 AM	17-1-2024 12:03 PM
CC-1305728			Please remove inbound skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 10:52 AM	24-1-2024 10:35 AM
DA-1305729			IP list for motadata updates	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	17-1-2024 11:05 AM	17-1-2024 12:56 PM
CC-1305730			Please remove inbound skills and add recovery skills in this l'd Cr6349	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 11:05 AM	17-1-2024 11:23 AM
DA-1305731			BRPLGIS backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 11:07 AM	17-1-2024 11:19 AM
CC-1305732			Plz remove skill comm traning this l'ds	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 11:08 AM	17-1-2024 11:23 AM
DA-1305733			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 11:09 AM	17-1-2024 11:19 AM
CC-1305734			Plz remove rest skill add outbound SG4 this l'd 6804251	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 11:09 AM	17-1-2024 11:22 AM
DA-1305735			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 11:10 AM	17-1-2024 11:20 AM
CC-1305736			Plz remove rest skill add tech and frsk and solar and comm and kcc gcc and dublicate and Doorstep this l'd 6804247	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 11:10 AM	17-1-2024 11:18 AM
DA-1305737			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 11:11 AM	17-1-2024 11:20 AM
CC-1305738			Plz remove rest skill add outbound SG4 this l'd 6804230 and plz add also outbound SG4 Campion	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 11:12 AM	17-1-2024 11:18 AM
DA-1305739			GISDEV DB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 11:12 AM	17-1-2024 11:21 AM
DA-1305740			EBSANAL DB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 11:13 AM	17-1-2024 11:21 AM
CC-1305741			Kindly add DSS skills also on below mentioned ID's	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 11:13 AM	17-1-2024 11:18 AM
DA-1305742			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 11:14 AM	17-1-2024 11:21 AM
DA-1305743			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 11:14 AM	17-1-2024 11:22 AM
SO-1305744			BTS & SSMS Application Code	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	17-1-2024 11:15 AM	17-1-2024 11:43 AM
DA-1305745			DHCP RAS clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 11:16 AM	17-1-2024 11:22 AM
DA-1305746			Remote access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	17-1-2024 11:17 AM	17-1-2024 11:23 AM
CC-1305747			Please send recovery Dump	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 11:40 AM	17-1-2024 12:34 PM
CC-1305748			Call not landing on outboand SG4 Please check	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 01:01 PM	17-1-2024 02:13 PM
SO-1305749			Fw: I-OMS Access	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	17-1-2024 01:56 PM	17-1-2024 02:18 PM
CC-1305750			test Ticket	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 02:10 PM	17-1-2024 02:16 PM
CC-1305751			Add Compaign of Recovery Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 02:21 PM	17-1-2024 02:26 PM
SO-1305752			Reset CAS ID Password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	17-1-2024 02:35 PM	17-1-2024 02:53 PM
DA-1305753			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	17-1-2024 02:50 PM	17-1-2024 02:52 PM

DA-1305754			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-1-2024 02:51 PM	17-1-2024 02:54 PM
SO-1305755			Form y generate issue in CAS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> CAS - CAS SAP SLCC	Application	17-1-2024 03:04 PM	17-1-2024 04:43 PM
TE-1305756			Avaya Software Installation	Low	Telecom Team	Closed	TELECOM (Nehruplace)	OTHERS	Other	17-1-2024 03:33 PM	17-1-2024 03:36 PM
TE-1305757			call forwarding	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	17-1-2024 03:40 PM	17-1-2024 03:43 PM
TE-1305758			instrument changed (VSNL)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	OTHERS	Other	17-1-2024 03:44 PM	17-1-2024 03:45 PM
TE-1305759			Instrument changed VSNL Office	Low	Telecom Team	Closed	TELECOM (Nehruplace)	OTHERS	Other	17-1-2024 03:46 PM	17-1-2024 03:47 PM
TE-1305760			VSNL office Instrument changed	Low	Telecom Team	Closed	TELECOM (Nehruplace)	OTHERS	Other	17-1-2024 03:48 PM	17-1-2024 03:49 PM
CC-1305761			Data Upload in Outbound Sg4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 03:50 PM	17-1-2024 04:05 PM
CC-1305762			Please send Outbound Sg4 Dump	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 04:13 PM	17-1-2024 04:21 PM
CC-1305763			Add Outbound Sg4 campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 04:28 PM	17-1-2024 04:35 PM
NE-1305764			malviya nagar DSK sify link circuit id	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-1-2024 06:24 PM	19-1-2024 11:06 AM
CC-1305765			add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-1-2024 10:31 PM	17-1-2024 10:37 PM
NE-1305766			Papankalan is down 10.125.180.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-1-2024 08:48 AM	18-1-2024 03:41 PM
NE-1305767			Dwarka 16 admin is down 10.125.183.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-1-2024 08:49 AM	18-1-2024 03:40 PM
CC-1305768			Add and Remove skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-1-2024 08:55 AM	18-1-2024 08:56 AM
SO-1305769			Fw: cas password rest	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	18-1-2024 09:05 AM	18-1-2024 09:38 AM
NE-1305770			Tikri kalan is down 10.125.89.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-1-2024 09:11 AM	18-1-2024 03:40 PM
CC-1305771			Kindly remove inbound skills and add recovery skills.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-1-2024 09:30 AM	18-1-2024 10:00 AM
CC-1305772			Please remove skill comm training this ids.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-1-2024 09:31 AM	18-1-2024 10:00 AM
DA-1305773			Anlog server need to be backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 10:06 AM	18-1-2024 02:38 PM
NE-1305774			Kilokari sify link is down 150.150.157.245	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-1-2024 10:13 AM	18-1-2024 03:39 PM
SO-1305775			CRM Site not working	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	18-1-2024 10:46 AM	18-1-2024 10:58 AM
CC-1305776			Please upload the same in sg3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-1-2024 10:46 AM	18-1-2024 10:50 AM
NE-1305777			saurabh vihar is down 10.125.84.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-1-2024 11:22 AM	18-1-2024 03:39 PM
NE-1305778			khyala is down 10.125.89.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-1-2024 11:23 AM	18-1-2024 03:52 PM
NE-1305779			Webex rights given to sunil kasyap 10.125.81.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-1-2024 11:57 AM	18-1-2024 03:38 PM
DA-1305780			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:35 PM	18-1-2024 12:50 PM
DA-1305781			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:35 PM	18-1-2024 12:51 PM
DA-1305782			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:36 PM	18-1-2024 12:51 PM
DA-1305783			Fw: YM24110500015. DIV-DRG (VIDEO & IR REQ.)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:36 PM	18-1-2024 02:38 PM
DA-1305784			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:37 PM	18-1-2024 12:52 PM
DA-1305785			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:38 PM	18-1-2024 12:52 PM
DA-1305786			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:39 PM	18-1-2024 12:52 PM
DA-1305787			BRPLGIS backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:40 PM	18-1-2024 12:50 PM
DA-1305788			EBSDB mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:42 PM	18-1-2024 12:49 PM
DA-1305789			DELETE SCHEME NO - NF23MS4064 & SV23MS4056 IN BTS	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 12:46 PM	18-1-2024 12:48 PM

NE-1305790			Tikri kalan is down 10.125.89.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-1-2024 12:58 PM	18-1-2024 03:38 PM
SO-1305791			Sub/stn name not showing in WSM process Palam	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	18-1-2024 01:53 PM	18-1-2024 02:08 PM
SO-1305792			IOMS publish code on test Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	18-1-2024 02:07 PM	18-1-2024 02:48 PM
DA-1305793			No dues clearance required for following user	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-1-2024 03:00 PM	18-1-2024 03:48 PM
SO-1305794			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID :40130949	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	18-1-2024 03:03 PM	18-1-2024 03:18 PM
SO-1305795			CRM Site not working	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	18-1-2024 03:15 PM	18-1-2024 03:28 PM
SO-1305796			MAMS code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	18-1-2024 03:21 PM	18-1-2024 03:38 PM
NE-1305797			High latency in Bijwasan 10.125.87.113	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-1-2024 04:11 PM	18-1-2024 06:05 PM
NE-1305798			Airtel mumbai yotta getting packet drop 10.249.255.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-1-2024 04:52 PM	19-1-2024 11:05 AM
CC-1305799			Agent ID Create	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-1-2024 10:16 PM	18-1-2024 10:26 PM
CC-1305800			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-1-2024 09:04 AM	19-1-2024 09:07 AM
DA-1305801			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-1-2024 10:59 AM	19-1-2024 11:01 AM
DA-1305802			All database archivelog sapce check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-1-2024 11:04 AM	19-1-2024 11:05 AM
DA-1305803			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-1-2024 11:07 AM	19-1-2024 11:08 AM
DA-1305804			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-1-2024 11:19 AM	19-1-2024 11:20 AM
DA-1305805			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-1-2024 11:27 AM	19-1-2024 11:29 AM
DA-1305806			10.125.126.13 server access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-1-2024 12:10 PM	19-1-2024 12:43 PM
DA-1305807			10.125.126.38 server access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-1-2024 12:12 PM	19-1-2024 02:28 PM
DA-1305808			ubuntu node js not accessable	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-1-2024 12:38 PM	19-1-2024 02:28 PM
SO-1305809			Attention Required (Mr. Harvinder Singh, 40135190, APO expired on19.01.2024)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-1-2024 01:17 PM	19-1-2024 02:43 PM
DA-1305810			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-1-2024 02:30 PM	19-1-2024 02:31 PM
DA-1305811			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-1-2024 02:41 PM	19-1-2024 02:43 PM
DA-1305812			IOMDB archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-1-2024 02:44 PM	19-1-2024 02:45 PM
SO-1305813			COAP authorization- (Transfer Order)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-1-2024 03:00 PM	19-1-2024 03:18 PM
DA-1305814			NAS folder mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-1-2024 03:39 PM	19-1-2024 03:40 PM
DA-1305815			NAS folder mapped on the system of Manish Ahuja	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-1-2024 03:41 PM	19-1-2024 03:43 PM
DA-1305816			Clearance of employee Mr. Harvinder Singh, 40135190	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-1-2024 04:07 PM	19-1-2024 04:08 PM
SO-1305817			WSM rights required as SDO in this Id for SAKET Division . 41016558	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-1-2024 05:15 PM	19-1-2024 05:28 PM
DA-1305818			EDMS file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-1-2024 05:29 PM	19-1-2024 05:31 PM
CC-1305819			ad skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-1-2024 09:15 AM	20-1-2024 09:16 AM
DA-1305820			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	20-1-2024 12:26 PM	20-1-2024 12:27 PM

DA-1305821			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 12:28 PM	20-1-2024 12:29 PM
DA-1305822			EBSANL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 12:30 PM	20-1-2024 12:31 PM
DA-1305823			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	20-1-2024 12:32 PM	20-1-2024 12:33 PM
CC-1305824			Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-1-2024 05:43 PM	20-1-2024 05:49 PM
CC-1305825			Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-1-2024 05:45 PM	20-1-2024 05:49 PM
DA-1305826			IMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 06:11 PM	20-1-2024 06:12 PM
DA-1305827			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 06:13 PM	20-1-2024 06:15 PM
DA-1305828			EBSANAL archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 09:34 PM	20-1-2024 09:43 PM
DA-1305829			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 09:35 PM	20-1-2024 09:44 PM
DA-1305830			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 09:36 PM	20-1-2024 09:44 PM
DA-1305831			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 09:37 PM	20-1-2024 09:44 PM
DA-1305832			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 09:37 PM	20-1-2024 09:44 PM
DA-1305833			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 09:38 PM	20-1-2024 09:45 PM
DA-1305834			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 09:39 PM	20-1-2024 09:45 PM
DA-1305835			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-1-2024 09:41 PM	20-1-2024 09:46 PM
CC-1305836			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-1-2024 11:09 PM	20-1-2024 11:10 PM
CC-1305837			add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-1-2024 08:31 AM	21-1-2024 08:31 AM
CC-1305838			Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-1-2024 09:03 AM	21-1-2024 09:03 AM
DA-1305839			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	21-1-2024 09:43 AM	21-1-2024 09:44 AM
DA-1305840			Database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	21-1-2024 09:59 AM	21-1-2024 10:01 AM
DA-1305841			NAS server space checked	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	21-1-2024 10:07 AM	21-1-2024 10:10 AM
CC-1305842			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-1-2024 12:02 PM	21-1-2024 01:38 PM
CC-1305843			Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-1-2024 12:08 PM	21-1-2024 12:15 PM
CC-1305844			Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-1-2024 05:08 PM	21-1-2024 05:18 PM
CC-1305845			Transfer option is not showing on ID	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-1-2024 05:16 PM	21-1-2024 05:39 PM
DA-1305846			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	21-1-2024 07:03 PM	21-1-2024 07:04 PM
DA-1305847			IOMSDB database archivlog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	21-1-2024 07:05 PM	21-1-2024 07:06 PM
CC-1305848			Skill Add	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-1-2024 08:50 AM	22-1-2024 08:50 AM
CC-1305849			Request to create CISCO login id	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-1-2024 10:47 AM	22-1-2024 11:12 AM
SO-1305850			Delhiv2 code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-1-2024 03:09 PM	22-1-2024 03:28 PM
SO-1305851			unable to close LR	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-1-2024 03:15 PM	22-1-2024 03:28 PM
SO-1305852			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-1-2024 03:21 PM	22-1-2024 03:48 PM
SO-1305853			DTM Not Working	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-1-2024 04:15 PM	22-1-2024 04:28 PM
TE-1305854			working it	Low	---	Closed	TELECOM (Nehruplace)	TELECOM	Other	22-1-2024 04:51 PM	22-1-2024 04:52 PM
TE-1305855			working it	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	22-1-2024 05:05 PM	22-1-2024 05:06 PM
CC-1305856			Add Recovery Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-1-2024 05:27 PM	22-1-2024 05:29 PM
NE-1305857			VPN issue of Prabhu mani	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	22-1-2024 06:16 PM	22-1-2024 06:58 PM
NE-1305858			Tagor garden comm is down 10.125.105.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	22-1-2024 07:00 PM	24-1-2024 03:22 PM

NE-1305859			kilokari is down 10.125.180.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-1-2024 07:03 PM	23-1-2024 12:04 PM
NE-1305860			VPN password reset of Gaurav Gupta	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	22-1-2024 07:06 PM	22-1-2024 07:08 PM
DA-1305861			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-1-2024 09:53 AM	23-1-2024 09:54 AM
DA-1305862			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	23-1-2024 09:56 AM	23-1-2024 09:59 AM
DA-1305863			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-1-2024 10:04 AM	23-1-2024 10:05 AM
SO-1305864			Reset CAS id Password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	23-1-2024 10:05 AM	23-1-2024 10:28 AM
DA-1305865			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-1-2024 10:06 AM	23-1-2024 10:08 AM
DA-1305866			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	23-1-2024 10:17 AM	23-1-2024 10:21 AM
TE-1305867			working it	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	23-1-2024 10:39 AM	23-1-2024 10:41 AM
NE-1305868			kilokiri EVH training center ( 150.150.157.245 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-1-2024 10:46 AM	01-2-2024 11:10 AM
NE-1305869			RAJ NAGAR ( 150.150.171.205 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	23-1-2024 10:51 AM	23-1-2024 10:18 PM
CC-1305870			Please upload the data in SG5.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-1-2024 11:05 AM	23-1-2024 11:10 AM
CC-1305871			Please remove inbound skills due to dss calling.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-1-2024 11:07 AM	23-1-2024 11:10 AM
DA-1305872			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	23-1-2024 11:13 AM	23-1-2024 11:54 AM
NE-1305873			NJF commercial jio link - 150.150.186.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-1-2024 11:56 AM	23-1-2024 04:04 PM
NE-1305874			Njf commercial airtel link - packet drops	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-1-2024 12:01 PM	23-1-2024 04:03 PM
NE-1305875			Janakpuri O & M ( 150.150.156.81 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-1-2024 12:33 PM	24-1-2024 07:15 PM
DA-1305876			NAS folder issue in Vishnu Kumar's system	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-1-2024 02:03 PM	23-1-2024 02:05 PM
DA-1305877			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	23-1-2024 02:25 PM	23-1-2024 02:28 PM
SO-1305878			Server not working in TGN	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	23-1-2024 02:45 PM	23-1-2024 03:03 PM
SO-1305879			reset password ebm and cas	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	23-1-2024 03:14 PM	23-1-2024 03:28 PM
CC-1305880			Test Ticket	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-1-2024 03:18 PM	23-1-2024 03:21 PM
CC-1305881			Please share outbound Sg 5 Dump	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-1-2024 03:30 PM	23-1-2024 03:49 PM
CC-1305882			Please Upload Data In outbound Sg 5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-1-2024 03:38 PM	23-1-2024 03:43 PM
CC-1305883			Please Upload Outbound Sg 1 Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-1-2024 03:55 PM	23-1-2024 03:58 PM
NE-1305884			Airtel Yotta Mumbai gateway ( 10.249.255.1 ) - packet drops	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-1-2024 04:00 PM	24-1-2024 12:13 PM
CC-1305885			Please Upload Data in Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-1-2024 04:01 PM	23-1-2024 04:05 PM
SO-1305886			Reset Password CAS ID- mohit_ch	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	23-1-2024 04:05 PM	23-1-2024 04:18 PM
NE-1305887			ritu raj vpn reconfigured	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-1-2024 04:32 PM	23-1-2024 04:33 PM
NE-1305888			sandeep vpn reconfigured	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-1-2024 04:36 PM	23-1-2024 04:36 PM
NE-1305889			paritosh.kotnalaVPN vpn reconfigured	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-1-2024 04:38 PM	23-1-2024 04:38 PM
NE-1305890			PUNJABI BAGH(a6 Paschim Vihar) ( 10.125.70.1 )- link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-1-2024 04:56 PM	24-1-2024 09:17 AM
DA-1305891			EBSANAL archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-1-2024 06:13 PM	23-1-2024 06:14 PM
DA-1305892			IOMSDB archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-1-2024 06:16 PM	23-1-2024 06:18 PM
DA-1305893			GISDEV database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-1-2024 06:19 PM	23-1-2024 06:20 PM



DA-1305894			AMINAS nas folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	23-1-2024 06:23 PM	23-1-2024 06:24 PM
DA-1305895			Remote access of server 10.125.126.38 to MDAS support team	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	23-1-2024 06:37 PM	23-1-2024 06:38 PM
TE-1305896			working it	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	24-1-2024 09:55 AM	24-1-2024 09:56 AM
SO-1305897			Fw: PLS remove the LR from IOMS div PJB, ID No-PJB23012400094 wrong entry showing due to Paschim puri Grid PSD	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	24-1-2024 10:22 AM	24-1-2024 10:33 AM
DA-1305898			DNS Entry	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 10:41 AM	24-1-2024 02:33 PM
SO-1305899			Meter_Live code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	24-1-2024 11:08 AM	24-1-2024 11:23 AM
NE-1305900			Milap Nagar complaint center+cash counter10.125.89.161 gateway down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-1-2024 11:46 AM	24-1-2024 12:06 PM
DA-1305901			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:19 PM	24-1-2024 02:28 PM
DA-1305902			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:19 PM	24-1-2024 02:28 PM
DA-1305903			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:20 PM	24-1-2024 02:29 PM
DA-1305904			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:21 PM	24-1-2024 02:29 PM
DA-1305905			Server access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:21 PM	24-1-2024 04:58 PM
DA-1305906			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:22 PM	24-1-2024 02:30 PM
DA-1305907			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:23 PM	24-1-2024 02:31 PM
DA-1305908			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:24 PM	24-1-2024 02:26 PM
DA-1305909			Desiel for generator	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:25 PM	24-1-2024 04:58 PM
DA-1305910			ZWCAD arctivation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 02:47 PM	24-1-2024 02:48 PM
NE-1305911			RCom rack power issue bses rajdthni exchange room	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-1-2024 03:15 PM	24-1-2024 03:20 PM
SO-1305912			IOMS Code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	24-1-2024 03:19 PM	24-1-2024 03:33 PM
NE-1305913			Kilokiri EVH training centercomplaint center +EHV10.125.180.161 airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-1-2024 04:35 PM	27-1-2024 11:38 AM
SO-1305914			Re: Fw: Server not working in TGN	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	24-1-2024 04:36 PM	24-1-2024 04:53 PM
NE-1305915			Kilokiri EVH training centercomplaint center +EHV10.125.180.161 sify link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-1-2024 04:39 PM	24-1-2024 06:20 PM
DA-1305916			Server 126.39, server 126.40	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	24-1-2024 04:57 PM	24-1-2024 06:18 PM
DA-1305917			application deployment	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	24-1-2024 06:17 PM	24-1-2024 06:38 PM
DA-1305918			Oracle client 11g Installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 06:18 PM	24-1-2024 06:20 PM
DA-1305919			Autocad installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 07:14 PM	24-1-2024 07:16 PM
DA-1305920			Run EBSDB backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-1-2024 07:15 PM	24-1-2024 07:17 PM
CC-1305921			Create Cisco id	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-1-2024 04:42 AM	25-1-2024 04:43 AM
DA-1305922			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	25-1-2024 09:27 AM	25-1-2024 09:29 AM
DA-1305923			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 09:31 AM	25-1-2024 09:32 AM
DA-1305924			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 09:36 AM	25-1-2024 09:47 AM

DA-1305925			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 09:50 AM	25-1-2024 09:58 AM
DA-1305926			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	25-1-2024 10:03 AM	25-1-2024 10:05 AM
DA-1305927			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	25-1-2024 10:06 AM	25-1-2024 03:50 PM
DA-1305928			BRPL DC up time report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	25-1-2024 10:37 AM	25-1-2024 11:08 AM
CC-1305929			Please upload the data in SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-1-2024 11:16 AM	25-1-2024 11:17 AM
SO-1305930			Clearance	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	25-1-2024 11:35 AM	25-1-2024 11:53 AM
DA-1305931			Clearance _ dwarka _ diploma engineer	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	25-1-2024 11:35 AM	25-1-2024 12:08 PM
DA-1305932			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	25-1-2024 11:56 AM	25-1-2024 11:57 AM
DA-1305933			Redian Access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	25-1-2024 12:37 PM	25-1-2024 05:28 PM
SO-1305934			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40129237	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	25-1-2024 12:46 PM	25-1-2024 01:03 PM
DA-1305935			Oracle 19c installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	25-1-2024 12:48 PM	25-1-2024 01:48 PM
SO-1305936			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 41000416	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	25-1-2024 12:49 PM	25-1-2024 02:23 PM
CC-1305937			Please Share Outbound Sg 1 Dump	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-1-2024 02:11 PM	25-1-2024 02:33 PM
CC-1305938			Please Upload the Data in Sg 1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-1-2024 02:37 PM	25-1-2024 02:41 PM
DA-1305939			Clearance of employee Summari Lal	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	25-1-2024 02:40 PM	25-1-2024 02:42 PM
DA-1305940			Clearance of employee Praveen Kumar	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	25-1-2024 02:44 PM	25-1-2024 02:47 PM
CC-1305941			Please upload the data in recovery.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-1-2024 03:22 PM	25-1-2024 03:26 PM
CC-1305942			Test ticket	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-1-2024 03:26 PM	25-1-2024 03:27 PM
DA-1305943			SCADAIT NAS folder mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	25-1-2024 03:51 PM	25-1-2024 03:53 PM
DA-1305944			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 03:54 PM	25-1-2024 04:09 PM
CC-1305945			Please Upload the Data in Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-1-2024 03:58 PM	25-1-2024 04:02 PM
DA-1305946			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 04:42 PM	25-1-2024 04:47 PM
DA-1305947			Tableau server 10.125.126.68 restart	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 04:49 PM	25-1-2024 04:50 PM
SO-1305948			REQUIRED( VIDEO & IR)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	25-1-2024 05:07 PM	25-1-2024 05:33 PM
SO-1305949			Separation Report From 26 December 2023 To 25 January 2024 HRMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	25-1-2024 05:49 PM	25-1-2024 06:43 PM
CC-1305950			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-1-2024 06:10 PM	25-1-2024 06:15 PM
DA-1305951			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 06:30 PM	25-1-2024 06:34 PM
DA-1305952			All DB Archivelog check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 10:01 PM	25-1-2024 10:07 PM
DA-1305953			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 10:04 PM	25-1-2024 10:08 PM
DA-1305954			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-1-2024 10:05 PM	25-1-2024 10:09 PM
CC-1305955			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-1-2024 08:59 AM	26-1-2024 08:59 AM
DA-1305956			Server Space	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-1-2024 11:50 AM	26-1-2024 01:13 PM
CC-1305957			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-1-2024 02:04 PM	26-1-2024 02:13 PM
CC-1305958			Please Remove skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-1-2024 02:15 PM	26-1-2024 02:18 PM
CC-1305959			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-1-2024 06:14 PM	26-1-2024 06:18 PM

DA-1305960			Space create 64.45	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-1-2024 10:23 AM	29-1-2024 10:33 AM
NE-1305961			Bhim Nagri ( 10.125.89.121 ) - link down (Broadband)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	27-1-2024 11:41 AM	27-1-2024 04:29 PM
NE-1305962			VPN issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	27-1-2024 11:42 AM	27-1-2024 11:43 AM
DA-1305963			Fw: complaint not close in ioms last 12 hours	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-1-2024 12:21 PM	29-1-2024 10:33 AM
CC-1305964			Please Remove inbound skills and add recovery skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-1-2024 12:25 PM	27-1-2024 12:29 PM
CC-1305965			Please remove inbound skills due to dss calling.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-1-2024 12:26 PM	27-1-2024 12:29 PM
CC-1305966			Please remove skills due to commercial DSS refresh training.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-1-2024 12:27 PM	27-1-2024 12:29 PM
NE-1305967			VPN issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	27-1-2024 04:30 PM	27-1-2024 04:30 PM
DA-1305968			DB Archivelog	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-1-2024 09:53 PM	27-1-2024 09:58 PM
DA-1305969			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-1-2024 09:55 PM	27-1-2024 09:59 PM
DA-1305970			NAS folder space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-1-2024 09:56 PM	27-1-2024 09:59 PM
CC-1305971			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-1-2024 10:38 PM	27-1-2024 10:39 PM
NE-1305972			Link Down - Airtel YOTTA OKHLA GATEWAY ( 10.249.255.9 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-1-2024 03:28 AM	29-1-2024 07:57 AM
CC-1305973			Please Upload the Data In outbound Sg 5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-1-2024 10:15 AM	28-1-2024 10:29 AM
CC-1305974			Details show is not happening on id	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-1-2024 10:36 AM	28-1-2024 10:44 AM
CC-1305975			Please Add Recovery Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-1-2024 02:30 PM	28-1-2024 02:34 PM
CC-1305976			Please Upload The Data In Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-1-2024 02:31 PM	28-1-2024 02:38 PM
CC-1305977			Please Upload the Data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-1-2024 07:08 PM	28-1-2024 07:42 PM
DA-1305978			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	28-1-2024 09:27 PM	28-1-2024 09:39 PM
DA-1305979			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-1-2024 09:43 PM	28-1-2024 09:58 PM
CC-1305980			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-1-2024 09:55 PM	28-1-2024 09:56 PM
DA-1305981			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	28-1-2024 09:59 PM	28-1-2024 10:09 PM
CC-1305982			add skil	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-1-2024 10:30 PM	28-1-2024 10:30 PM
CC-1305983			add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-1-2024 10:39 PM	28-1-2024 10:39 PM
DA-1305984			EBSANAL archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-1-2024 07:33 AM	29-1-2024 07:34 AM
DA-1305985			IOMSDB archivelog deleted	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-1-2024 07:35 AM	29-1-2024 07:35 AM
DA-1305986			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-1-2024 07:37 AM	29-1-2024 07:41 AM
SO-1305987			Reg. Intra Department Clearance of Mr.Harsh Vashisht / 41019082, Engineer, SCADA	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-1-2024 11:10 AM	29-1-2024 11:38 AM
SO-1305988			2Nos LD Wrong entry showing in IOMS due to change over paschim puri grid Div PJB pls remove from IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-1-2024 12:58 PM	29-1-2024 01:18 PM
DA-1305989			Hitachi server access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-1-2024 02:25 PM	29-1-2024 02:53 PM
SO-1305990			CAS ID ,Enforcement ID ,NAS,Oracle ID,OMS ID clearance required for Emp ID : 40130189	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-1-2024 02:57 PM	29-1-2024 03:23 PM
CC-1305991			Please send recovery Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-1-2024 03:17 PM	29-1-2024 03:18 PM

CC-1305992			Test Ticket	Low	CallCenter Team	Open	CallCenter (Nehru Place)	OTHERS	Other	29-1-2024 03:20 PM	---
DA-1305993			clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-1-2024 05:51 PM	29-1-2024 06:28 PM
CC-1305994			Ad skilll	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 08:14 AM	30-1-2024 08:15 AM
DA-1305995			AMINAS sheet creation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 10:00 AM	30-1-2024 11:28 AM
HA-1305996			Outward gatepass	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 10:27 AM	30-1-2024 02:03 PM
CC-1305997			Please uplod the data in recovery.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 10:43 AM	30-1-2024 11:04 AM
DA-1305998			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 11:31 AM	30-1-2024 11:40 AM
DA-1305999			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 11:32 AM	30-1-2024 11:40 AM
DA-1306000			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 11:33 AM	30-1-2024 11:40 AM
DA-1306001			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 11:33 AM	30-1-2024 11:41 AM
DA-1306002			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 11:34 AM	30-1-2024 11:42 AM
DA-1306003			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 11:35 AM	30-1-2024 11:42 AM
DA-1306004			BRPLGIS backup excution	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 11:38 AM	30-1-2024 11:43 AM
DA-1306005			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 11:39 AM	30-1-2024 11:45 AM
CC-1306006			Details not showing please check	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 11:42 AM	30-1-2024 11:55 AM
CC-1306007			How much data in recovery campaigns	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 12:10 PM	30-1-2024 02:45 PM
CC-1306008			How much data in Blaster campaigns	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 12:11 PM	30-1-2024 02:45 PM
SO-1306009			EDMS document against N265009121659	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	30-1-2024 02:24 PM	30-1-2024 02:38 PM
CC-1306010			Please provide outboard dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 02:43 PM	30-1-2024 02:46 PM
DA-1306011			10.18.5.12 access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	30-1-2024 02:52 PM	31-1-2024 07:38 PM
CC-1306012			Please uplod the data in SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 03:02 PM	30-1-2024 03:07 PM
CC-1306013			Please uplod the data in SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 03:03 PM	30-1-2024 03:06 PM
DA-1306014			Fw: EDMS document against N265009121659	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	30-1-2024 03:37 PM	31-1-2024 07:38 PM
CC-1306015			Request to create CISCO login	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 04:44 PM	30-1-2024 04:45 PM
CC-1306016			Please check recovery Pop are not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	30-1-2024 04:48 PM	30-1-2024 04:49 PM
DA-1306017			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 05:37 PM	30-1-2024 05:39 PM
DA-1306018			Delete query execution on EBSDB	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	30-1-2024 05:39 PM	30-1-2024 05:40 PM
CC-1306019			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 07:23 AM	31-1-2024 07:27 AM
CC-1306020			Please Share Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 07:25 AM	31-1-2024 07:31 AM
DA-1306021			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	31-1-2024 10:13 AM	31-1-2024 10:27 AM
DA-1306022			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-1-2024 10:28 AM	31-1-2024 10:29 AM
DA-1306023			EBSANAL archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-1-2024 10:31 AM	31-1-2024 10:32 AM
DA-1306024			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	31-1-2024 10:36 AM	31-1-2024 10:42 AM
CC-1306025			Please uplod the same in ivrs blast	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 11:14 AM	31-1-2024 11:18 AM
CC-1306026			How much data due in outboard SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 11:16 AM	31-1-2024 11:19 AM
CC-1306027			Please send CDR reports	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 11:49 AM	31-1-2024 12:34 PM
CC-1306028			Recovery pop are not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 12:32 PM	31-1-2024 12:33 PM

SO-1306029			YM100407D1403,DIV-NAND NAGARI ( VIDEO AND IR REQ. )	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	31-1-2024 02:23 PM	31-1-2024 02:38 PM
DA-1306030			BRPLGIS backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-1-2024 02:50 PM	31-1-2024 02:54 PM
DA-1306031			EDMS file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-1-2024 02:51 PM	31-1-2024 02:55 PM
DA-1306032			EBSDB mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-1-2024 02:53 PM	31-1-2024 02:55 PM
CC-1306033			MPLS link down issue	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 03:15 PM	31-1-2024 03:15 PM
NE-1306034			shyam vihar is down 10.125.86.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	31-1-2024 03:49 PM	31-1-2024 05:24 PM
NE-1306035			VPN and Network Debugging issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	31-1-2024 03:51 PM	01-2-2024 10:04 AM
NE-1306036			Baprolla is down 10.125.84.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	31-1-2024 03:51 PM	31-1-2024 05:25 PM
NE-1306037			shiv vihar is down 10.125.82.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	31-1-2024 03:52 PM	31-1-2024 05:25 PM
NE-1306038			police colony hauz khas is down 10.125.86.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	31-1-2024 03:54 PM	01-2-2024 11:08 AM
NE-1306039			Tagor garden is down 10.125.82.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	31-1-2024 04:04 PM	31-1-2024 05:26 PM
NE-1306040			internet rights given to 10.125.84.85	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	31-1-2024 04:11 PM	31-1-2024 05:26 PM
CC-1306041			Please conform recovery data pending.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 04:16 PM	31-1-2024 04:20 PM
NE-1306042			VPN configured of punit kumar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	31-1-2024 04:18 PM	31-1-2024 05:28 PM
NE-1306043			VPN issue resolved of satheesh kumar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	31-1-2024 04:21 PM	31-1-2024 05:27 PM
CC-1306044			Please play rain recording 1036	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 04:22 PM	31-1-2024 04:24 PM
NE-1306045			ghanghor singh VPN configured	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	31-1-2024 04:23 PM	31-1-2024 05:27 PM
NE-1306046			anand vihar is down 10.125.89.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	31-1-2024 04:25 PM	31-1-2024 05:26 PM
NE-1306047			ujwa is down 10.125.183.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	31-1-2024 04:26 PM	01-2-2024 05:26 AM
CC-1306048			Please provide SG4 and SG3 Dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-1-2024 04:49 PM	31-1-2024 04:50 PM
DA-1306049			Delete query execution on EBSDB	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-1-2024 05:22 PM	31-1-2024 05:23 PM
DA-1306050			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-1-2024 07:25 PM	31-1-2024 07:29 PM
DA-1306051			EBSANAL backup execution	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-1-2024 07:26 PM	31-1-2024 07:29 PM
DA-1306052			All DBs archvelog check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	31-1-2024 07:28 PM	31-1-2024 07:31 PM
NE-1306053			Hudco ( 150.150.157.193 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-2-2024 05:29 AM	01-2-2024 10:57 AM
NE-1306054			Kilokiri EVH training center ( 10.125.180.161 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-2-2024 05:32 AM	01-2-2024 09:29 AM
DA-1306055			Motadata db is down	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	01-2-2024 07:58 AM	01-2-2024 09:38 AM
DA-1306056			Mdas machine need to be migrate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	01-2-2024 07:59 AM	01-2-2024 09:33 AM
CC-1306057			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-2-2024 09:01 AM	01-2-2024 09:03 AM
DA-1306058			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	01-2-2024 10:02 AM	01-2-2024 10:05 AM
DA-1306059			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 10:06 AM	01-2-2024 10:10 AM
CC-1306060			Please remove rain recording	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-2-2024 10:10 AM	01-2-2024 10:12 AM
DA-1306061			Database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 10:12 AM	01-2-2024 10:31 AM
CC-1306062			Please add recovery team	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-2-2024 10:14 AM	01-2-2024 10:15 AM
DA-1306063			EBSANAL archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 10:40 AM	01-2-2024 10:50 AM

DA-1306064			Table space error on LIVEDATA@EBSANAL	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 10:52 AM	01-2-2024 10:55 AM
NE-1306065			BadarpurCOMPLAINT CENTER10.125.84.49 link down due to pwer issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-2-2024 10:55 AM	01-2-2024 12:07 PM
DA-1306066			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-2-2024 10:56 AM	01-2-2024 11:03 AM
DA-1306067			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-2-2024 11:21 AM	01-2-2024 11:43 AM
CC-1306068			We are facing MPLS link down issue	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-2-2024 12:21 PM	01-2-2024 02:09 PM
DA-1306069			RTGS down	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 12:32 PM	01-2-2024 03:18 PM
DA-1306070			ZWCAD installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-2-2024 12:35 PM	01-2-2024 02:50 PM
SO-1306071			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-2-2024 12:36 PM	01-2-2024 04:18 PM
SO-1306072			SMS for the attendance of Jan-2024	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-2-2024 12:39 PM	01-2-2024 01:23 PM
SO-1306073			Required CA no in Case ID YM09080600022 Nisha Sharma VS Anil Kumar Gupta	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-2-2024 01:13 PM	01-2-2024 02:43 PM
SO-1306074			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40131232	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-2-2024 02:19 PM	01-2-2024 02:43 PM
CC-1306075			MPLS Link issue please check	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-2-2024 02:33 PM	01-2-2024 02:34 PM
DA-1306076			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-2-2024 02:53 PM	01-2-2024 03:02 PM
CC-1306077			Please provide SG3 Dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-2-2024 03:04 PM	01-2-2024 03:13 PM
DA-1306078			Clearance of Employee Surendra Kumar Bharti E.No - 40131232	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-2-2024 03:05 PM	01-2-2024 03:14 PM
CC-1306079			Please upload the data in SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-2-2024 03:10 PM	01-2-2024 03:14 PM
CC-1306080			Please remove skills FRS	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-2-2024 03:31 PM	01-2-2024 03:33 PM
DA-1306081			Script run on mobapp@ebsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 03:48 PM	01-2-2024 04:26 PM
SO-1306082			YM210809C0303,DIV-PAHAR GANJ, ( VIDEO AND IR REQ	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-2-2024 04:00 PM	01-2-2024 04:28 PM
DA-1306083			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-2-2024 04:27 PM	01-2-2024 04:29 PM
NE-1306084			VPN ravi garg	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	01-2-2024 04:29 PM	01-2-2024 04:30 PM
SO-1306085			RESET OF CAS ID	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-2-2024 05:05 PM	01-2-2024 05:13 PM
DA-1306086			Clearance of Taranjeet Singh	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-2-2024 05:08 PM	01-2-2024 05:18 PM
SO-1306087			YM210809C0303,DIV-PAHAR GANJ, ( VIDEO AND IR REQ	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-2-2024 05:09 PM	01-2-2024 05:18 PM
DA-1306088			EDMS file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-2-2024 06:15 PM	01-2-2024 06:16 PM
DA-1306089			AMINAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-2-2024 06:19 PM	01-2-2024 06:22 PM
DA-1306090			EBSANAL Archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 09:41 PM	01-2-2024 09:52 PM
DA-1306091			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 09:42 PM	01-2-2024 09:52 PM
DA-1306092			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 09:43 PM	01-2-2024 09:52 PM
DA-1306093			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 09:43 PM	01-2-2024 09:53 PM
DA-1306094			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 09:44 PM	01-2-2024 09:53 PM
DA-1306095			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 09:45 PM	01-2-2024 09:54 PM
DA-1306096			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 09:47 PM	01-2-2024 09:54 PM

DA-1306097			NAS folder space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-2-2024 09:48 PM	01-2-2024 09:55 PM
NE-1306098			kilokiri EVH training center ( 150.150.183.77 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	02-2-2024 09:04 AM	02-2-2024 02:12 PM
NE-1306099			Milap Nagar ( 10.125.89.161 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-2-2024 09:08 AM	02-2-2024 10:09 AM
DA-1306100			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-2-2024 09:34 AM	02-2-2024 09:45 AM
DA-1306101			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-2-2024 09:46 AM	02-2-2024 09:56 AM
NE-1306102			Andrewsganj Enforcement ( 150.150.186.141 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-2-2024 10:57 AM	02-2-2024 05:21 PM
SO-1306103			YM111110C0201,YM290607D0306,YM210612C0204,( VIDEO AND IR REQ.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	02-2-2024 11:08 AM	02-2-2024 12:03 PM
NE-1306104			Jangpura ( 10.125.87.65 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-2-2024 11:19 AM	02-2-2024 02:12 PM
DA-1306105			Provide remote access of server to Redian Team	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-2-2024 11:57 AM	02-2-2024 03:49 PM
NE-1306106			Bhartal ( 150.150.157.81 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-2-2024 02:23 PM	06-2-2024 06:02 PM
NE-1306107			jafferpur airtel 169.190 packet loss	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	02-2-2024 03:40 PM	03-2-2024 04:13 PM
DA-1306108			NAS folder (BRPL_SUBSIDY_AUDIT 2024) create	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-2-2024 03:51 PM	02-2-2024 03:52 PM
DA-1306109			NAS user creation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-2-2024 03:54 PM	02-2-2024 03:54 PM
DA-1306110			NAS folder mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-2-2024 04:52 PM	02-2-2024 04:53 PM
DA-1306111			BRPL Dc uptime report of 02-02-2024	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-2-2024 04:57 PM	02-2-2024 05:08 PM
DA-1306112			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-2-2024 04:58 PM	02-2-2024 05:03 PM
DA-1306113			Kindly share with us the remote access for legatrix	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-2-2024 05:01 PM	02-2-2024 05:03 PM
SO-1306114			YM300307C0504,YM01070600039,YM29040600023 ,YM29040600018, DIV-PATEL NAGAR, ( VIDEO AND IR REQ	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	02-2-2024 05:22 PM	02-2-2024 05:38 PM
DA-1306115			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-2-2024 05:33 PM	02-2-2024 05:39 PM
DA-1306116			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-2-2024 05:43 PM	02-2-2024 05:46 PM
DA-1306117			Request to Delete Bill of Scheme ES23SH1010	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-2-2024 06:06 PM	02-2-2024 06:07 PM
DA-1306118			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-2-2024 07:16 PM	02-2-2024 07:22 PM
CC-1306119			add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-2-2024 08:45 AM	03-2-2024 08:48 AM
CC-1306120			remove skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-2-2024 08:47 AM	03-2-2024 08:47 AM
DA-1306121			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-2-2024 10:07 AM	03-2-2024 10:31 AM
CC-1306122			Please upload the data in SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-2-2024 10:08 AM	03-2-2024 10:11 AM
CC-1306123			Please provide SG3 Dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-2-2024 10:09 AM	03-2-2024 10:10 AM
CC-1306124			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-2-2024 10:11 AM	03-2-2024 10:12 AM
DA-1306125			EBSANAI database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-2-2024 10:33 AM	03-2-2024 10:39 AM
DA-1306126			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-2-2024 10:40 AM	03-2-2024 10:46 AM
DA-1306127			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	03-2-2024 10:48 AM	03-2-2024 11:00 AM

DA-1306128			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	03-2-2024 11:03 AM	03-2-2024 11:16 AM
CC-1306129			Please add recovery group.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-2-2024 12:50 PM	03-2-2024 12:52 PM
CC-1306130			RCOM SIP Trunk down issue	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-2-2024 06:53 PM	05-2-2024 02:01 PM
CC-1306131			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-2-2024 06:56 PM	03-2-2024 06:57 PM
CC-1306132			Add skill esc.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-2-2024 01:13 AM	04-2-2024 01:14 AM
CC-1306133			remove skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-2-2024 08:40 AM	04-2-2024 08:41 AM
CC-1306134			Add Recovery Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-2-2024 09:51 AM	04-2-2024 09:57 AM
CC-1306135			Add Skill Outbound SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-2-2024 10:04 AM	04-2-2024 10:07 AM
CC-1306136			Add Recovery Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-2-2024 10:06 AM	04-2-2024 10:08 AM
DA-1306137			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-2-2024 11:37 AM	04-2-2024 11:51 AM
DA-1306138			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-2-2024 11:39 AM	04-2-2024 11:58 AM
DA-1306139			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-2-2024 11:40 AM	04-2-2024 11:59 AM
DA-1306140			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-2-2024 11:41 AM	04-2-2024 11:59 AM
DA-1306141			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-2-2024 11:42 AM	04-2-2024 12:00 PM
DA-1306142			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-2-2024 11:44 AM	04-2-2024 12:00 PM
DA-1306143			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-2-2024 11:48 AM	04-2-2024 12:01 PM
DA-1306144			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-2-2024 11:49 AM	04-2-2024 12:02 PM
CC-1306145			Kindly remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-2-2024 12:09 PM	04-2-2024 12:14 PM
DA-1306146			IOMS not working	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-2-2024 12:22 PM	04-2-2024 01:38 PM
CC-1306147			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-2-2024 07:09 PM	04-2-2024 07:13 PM
CC-1306148			Please provide recovery dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-2-2024 10:00 AM	05-2-2024 10:06 AM
CC-1306149			Please change lines per agent in outbound SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-2-2024 10:03 AM	05-2-2024 10:05 AM
NE-1306150			VPN created amit.sharma	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	05-2-2024 10:28 AM	05-2-2024 05:12 PM
NE-1306151			No Dues Jan' 2024 retiree	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	05-2-2024 10:29 AM	05-2-2024 10:31 AM
NE-1306152			VPN anil.chilukuri3 Not working.	Low	Network Team	Closed	Nehru Place (Network)	SOFTWARE	Application	05-2-2024 10:32 AM	05-2-2024 10:34 AM
CC-1306153			Please upload the in recovery.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-2-2024 10:38 AM	05-2-2024 10:40 AM
NE-1306154			hudco Sify Link down SR-CS3489196	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-2-2024 10:43 AM	06-2-2024 08:41 PM
NE-1306155			PUNJABI BAGHscrap store 10.125.80.241 gateway down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-2-2024 10:47 AM	05-2-2024 10:48 AM
SO-1306156			DATA Required -> January 2024.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-2-2024 10:59 AM	05-2-2024 08:23 PM
SO-1306157			Reset of CAS ID	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-2-2024 11:02 AM	05-2-2024 11:18 AM
NE-1306158			manish.kumar VPN configured	Low	Network Team	Closed	Nehru Place (Network)	SOFTWARE	Application	05-2-2024 11:05 AM	05-2-2024 11:05 AM
SO-1306159			FW: case id re set	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-2-2024 11:07 AM	05-2-2024 11:18 AM
DA-1306160			server room need to be clean	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:10 AM	05-2-2024 02:18 PM
DA-1306161			PAM IP required	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:32 AM	05-2-2024 02:18 PM
DA-1306162			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:34 AM	05-2-2024 11:51 AM
DA-1306163			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:35 AM	05-2-2024 11:51 AM
DA-1306164			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:36 AM	05-2-2024 11:52 AM



DA-1306165			EBSANAL archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:36 AM	05-2-2024 11:53 AM
SO-1306166			CAS password reset require ID harshit k	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-2-2024 11:37 AM	05-2-2024 11:48 AM
DA-1306167			IOMSDB archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:37 AM	05-2-2024 11:55 AM
DA-1306168			BRPLGIS archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:38 AM	05-2-2024 11:56 AM
DA-1306169			EBSDB archive log mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:39 AM	05-2-2024 12:00 PM
DA-1306170			IOMSDB backup execution	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:42 AM	05-2-2024 11:46 AM
DA-1306171			BRPLGIS backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 11:43 AM	05-2-2024 11:46 AM
SO-1306172			No Dues Jan' 2024 retiree	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-2-2024 12:22 PM	05-2-2024 01:08 PM
TE-1306173			WORKING IT	High	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	05-2-2024 12:42 PM	05-2-2024 12:43 PM
TE-1306174			working it	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	05-2-2024 12:48 PM	05-2-2024 12:48 PM
DA-1306175			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 02:13 PM	05-2-2024 02:16 PM
DA-1306176			NAS folder creation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-2-2024 02:15 PM	05-2-2024 07:08 PM
TE-1306177			Working it	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	05-2-2024 02:27 PM	05-2-2024 02:28 PM
CC-1306178			Please upload Recovery Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-2-2024 02:32 PM	05-2-2024 02:34 PM
NE-1306179			SR- 34438270 airtel 10.125.89.49 Swarnpark	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-2-2024 03:23 PM	06-2-2024 10:50 PM
NE-1306180			MAYA ENCLAVE ,JANAK PURICOMMERCIAL10 .125.85.1 SR 34437141	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-2-2024 03:31 PM	05-2-2024 05:30 PM
SO-1306181			password change cas id-(manju b	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-2-2024 05:10 PM	05-2-2024 05:18 PM
NE-1306182			nizzamuddinCOMMERC IA jio link down SR ES000000WB1J	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-2-2024 05:29 PM	06-2-2024 10:03 AM
NE-1306183			Nehru place Airtel Yotta Okhla10.249.255.9 SR--34447719	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-2-2024 05:57 PM	06-2-2024 11:52 AM
NE-1306184			Nehru place Airtel Yotta Okhla10.249.255.9 SR--34448124	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Internet Slowness	05-2-2024 05:58 PM	05-2-2024 08:39 PM
NE-1306185			Link Down - Airtel YOTTA NHP GATEWAY ( 10.249.255.26 ) (Link Flapping )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-2-2024 08:34 PM	06-2-2024 10:04 AM
CC-1306186			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 08:23 AM	06-2-2024 08:36 AM
SO-1306187			Reset CAS password of user id "rajanpasan"	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-2-2024 10:06 AM	06-2-2024 10:18 AM
CC-1306188			Please find Theft call report for 05th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:24 AM	06-2-2024 10:26 AM
CC-1306189			Theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:29 AM	06-2-2024 10:33 AM
CC-1306190			Theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:30 AM	06-2-2024 10:34 AM
CC-1306191			Theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:31 AM	06-2-2024 10:34 AM
CC-1306192			Theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:32 AM	06-2-2024 10:35 AM
CC-1306193			ISAT data and DNIS count	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:40 AM	06-2-2024 10:41 AM
NE-1306194			dwarka sec14 - 10.125.89.1 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 10:44 AM	06-2-2024 10:44 AM
NE-1306195			vikaspuri comm airtel link shifting RF to FTTH	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 10:46 AM	07-2-2024 11:42 AM
NE-1306196			mangla puri airtel link down 156.42	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 10:49 AM	08-2-2024 10:43 PM

DA-1306197			Increase RAM size in Solr server (10.125.126.72)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Application	06-2-2024 10:50 AM	15-2-2024 12:02 PM
NE-1306198			Kilokiri EVH sify link down 157.245	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - SIFY RF	Link Down	06-2-2024 10:50 AM	07-2-2024 11:35 AM
CC-1306199			Please find CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:52 AM	06-2-2024 11:00 AM
DA-1306200			Increase the JVM memory size	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Server	06-2-2024 10:53 AM	06-2-2024 03:59 PM
CC-1306201			Please find CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:53 AM	06-2-2024 11:01 AM
CC-1306202			Please provide CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:55 AM	06-2-2024 11:02 AM
CC-1306203			Please provide CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:56 AM	06-2-2024 11:00 AM
DA-1306204			Export the ITSM months data	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	06-2-2024 10:56 AM	06-2-2024 03:58 PM
CC-1306205			Please provide CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 10:58 AM	06-2-2024 11:00 AM
DA-1306206			Script execution	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 11:13 AM	06-2-2024 11:34 AM
TE-1306207			Request for One Ip address for ip phone configure	High	Network Team	Closed	Nehru Place (Network)	TELECOM	Other	06-2-2024 11:15 AM	06-2-2024 02:19 PM
NE-1306208			Airtel OKH yotta link down 10.249.255.9	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 11:15 AM	07-2-2024 12:17 PM
DA-1306209			EBSDEV archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 11:16 AM	06-2-2024 11:36 AM
DA-1306210			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 11:16 AM	06-2-2024 11:37 AM
DA-1306211			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 11:17 AM	06-2-2024 11:37 AM
DA-1306212			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 11:18 AM	06-2-2024 11:38 AM
DA-1306213			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 11:19 AM	06-2-2024 11:38 AM
DA-1306214			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 11:19 AM	06-2-2024 11:38 AM
DA-1306215			NAS folder space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 11:21 AM	06-2-2024 11:39 AM
DA-1306216			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 11:22 AM	06-2-2024 11:42 AM
CC-1306217			Please provide Recovery Dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 11:38 AM	06-2-2024 11:39 AM
NE-1306218			chattarpur link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 11:54 AM	06-2-2024 03:41 PM
CC-1306219			Inactive agents id for deletion.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 11:56 AM	06-2-2024 11:57 AM
SO-1306220			Latest Code for API webservice	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-2-2024 12:00 PM	06-2-2024 12:23 PM
SO-1306221			Inactive ID'S for deletion	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-2-2024 12:02 PM	06-2-2024 12:28 PM
NE-1306222			Internet rights (mail+download)- 10.125.66.64	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 12:06 PM	06-2-2024 12:07 PM
NE-1306223			VPN reinstall Amish.somani	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 12:11 PM	06-2-2024 12:12 PM
TE-1306224			working it	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	06-2-2024 12:24 PM	06-2-2024 12:24 PM
CC-1306225			Please add Recovery team campaign CR6404	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 12:27 PM	06-2-2024 12:29 PM
NE-1306226			requisition for VPN configure - jitender.kumar.gusain	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 12:27 PM	14-2-2024 08:02 AM
TE-1306227			Replacement against faulty phone	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	06-2-2024 12:32 PM	06-2-2024 12:33 PM
NE-1306228			New VPN request-habbie.rajan.nhp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 12:34 PM	10-2-2024 08:25 AM
NE-1306229			Vishvakarma Colony ( 10.125.89.241 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 02:16 PM	06-2-2024 03:40 PM
TE-1306230			Instrument faulty	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	06-2-2024 02:57 PM	06-2-2024 03:00 PM
TE-1306231			instrument faulty	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	06-2-2024 02:58 PM	06-2-2024 02:59 PM

NE-1306232			jio yotta okh packet drops 10.249.255.13	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 03:34 PM	07-2-2024 12:19 PM
NE-1306233			VPN reconfiguration - jitender.singh.bisht	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 03:36 PM	06-2-2024 03:36 PM
NE-1306234			VPN reconfiguration-west1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 03:37 PM	06-2-2024 03:38 PM
NE-1306235			VPN reconfiguration - arvindra.pandey	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 03:38 PM	06-2-2024 03:39 PM
CC-1306236			Please coframe outbound SG3 data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-2-2024 03:44 PM	06-2-2024 03:46 PM
NE-1306237			ip add on motadata - 10.125.83.225 chhatarpur	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 03:51 PM	06-2-2024 03:52 PM
TE-1306238			Analog phone not working please check	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	06-2-2024 03:51 PM	08-2-2024 11:02 AM
DA-1306239			SQL script execution	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 03:52 PM	06-2-2024 03:57 PM
NE-1306240			dwarka sec14 10.125.89.1 - Earthing parameter	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 03:59 PM	07-2-2024 11:34 AM
NE-1306241			request for add wedget of live utilization on motadata	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-2-2024 04:08 PM	06-2-2024 05:02 PM
NE-1306242			chankya place 10.125.180.105 - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 05:17 PM	06-2-2024 08:53 PM
NE-1306243			VPN reconfiguration - ashish.sharma	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 05:18 PM	06-2-2024 05:19 PM
DA-1306244			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 05:39 PM	06-2-2024 05:40 PM
NE-1306245			KCC idea 150.150.180.2 - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-2-2024 05:45 PM	07-2-2024 11:35 AM
DA-1306246			EBSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-2-2024 07:02 PM	06-2-2024 07:03 PM
CC-1306247			Please Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 07:57 AM	07-2-2024 08:05 AM
DA-1306248			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:11 AM	07-2-2024 09:12 AM
DA-1306249			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:14 AM	07-2-2024 09:48 AM
CC-1306250			Please remove inbound skills and add recovery skills CR 6438	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 09:14 AM	07-2-2024 09:40 AM
CC-1306251			Please remove inbound skills due to DSS calling CR 6436	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 09:15 AM	07-2-2024 09:39 AM
SO-1306252			1 nos. ncc late came in ioms of div pjb	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-2-2024 09:33 AM	07-2-2024 09:58 AM
CC-1306253			Please provide Theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 09:41 AM	07-2-2024 09:42 AM
CC-1306254			Please provide CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 09:44 AM	07-2-2024 09:45 AM
DA-1306255			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:49 AM	07-2-2024 10:01 AM
DA-1306256			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 10:02 AM	07-2-2024 10:15 AM
CC-1306257			Please provide outbound SG3 Dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 10:05 AM	07-2-2024 10:07 AM
NE-1306258			punjabi bagh is down 10.125.82.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-2-2024 10:15 AM	07-2-2024 11:37 AM
NE-1306259			Old palm is down 10.125.125.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-2-2024 10:16 AM	07-2-2024 11:37 AM
DA-1306260			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-2-2024 10:19 AM	07-2-2024 10:25 AM
DA-1306261			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-2-2024 10:59 AM	07-2-2024 11:46 AM
NE-1306262			old palm is down 10.213.237.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-2-2024 11:19 AM	07-2-2024 02:02 PM
DA-1306263			NAS user RASBRPL160 password reset.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-2-2024 11:48 AM	07-2-2024 11:58 AM
CC-1306264			Existing audio after pressing 4-DSS option on IVR.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 11:55 AM	07-2-2024 12:03 PM

CC-1306265			Please Provide CDR reports for 7th FEB 2023	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 12:01 PM	07-2-2024 12:02 PM
NE-1306266			Andheriya bagh Airtel is down 150.150.156.158	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-2-2024 12:05 PM	07-2-2024 04:01 PM
NE-1306267			VPN configuration of amitava nandi	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	07-2-2024 01:09 PM	07-2-2024 02:00 PM
CC-1306268			please provide recovery Dump	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 02:15 PM	07-2-2024 02:18 PM
SO-1306269			Password reset (Manoj Kumar )	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-2-2024 02:18 PM	07-2-2024 02:28 PM
DA-1306270			NAS folder details report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-2-2024 02:38 PM	07-2-2024 03:50 PM
CC-1306271			CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 03:09 PM	07-2-2024 03:11 PM
DA-1306272			DHCP RAS clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	07-2-2024 03:17 PM	07-2-2024 03:18 PM
DA-1306273			Add 10.125.64.60 in DNS server	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-2-2024 03:23 PM	07-2-2024 03:27 PM
SO-1306274			Create IOMS ID(Rohit Rajput)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-2-2024 03:25 PM	07-2-2024 03:48 PM
DA-1306275			EDMS file provide YM250707D1202	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-2-2024 03:36 PM	07-2-2024 03:39 PM
DA-1306276			User BRPL43210001 added to access the NAS folder \\10.125.126.32\S1NHP_S ubsidy.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-2-2024 04:04 PM	07-2-2024 04:08 PM
SO-1306277			CAS reset password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-2-2024 04:06 PM	07-2-2024 04:23 PM
DA-1306278			Anydesk access provide to Redian Team	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-2-2024 04:39 PM	07-2-2024 05:32 PM
NE-1306279			configure VPN-jitender.goswami	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	07-2-2024 04:58 PM	07-2-2024 04:59 PM
CC-1306280			CDR report needed	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 05:36 PM	07-2-2024 05:37 PM
DA-1306281			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	07-2-2024 05:40 PM	07-2-2024 05:52 PM
DA-1306282			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 05:54 PM	07-2-2024 06:01 PM
CC-1306283			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-2-2024 06:50 PM	07-2-2024 06:51 PM
DA-1306284			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 07:04 PM	07-2-2024 07:07 PM
DA-1306285			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:03 PM	07-2-2024 09:34 PM
DA-1306286			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:04 PM	07-2-2024 09:35 PM
DA-1306287			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:05 PM	07-2-2024 09:35 PM
DA-1306288			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:06 PM	07-2-2024 09:35 PM
DA-1306289			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:07 PM	07-2-2024 09:36 PM
DA-1306290			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:07 PM	07-2-2024 09:36 PM
DA-1306291			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:09 PM	07-2-2024 09:37 PM
DA-1306292			NAS folder space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-2-2024 09:13 PM	07-2-2024 09:38 PM
NE-1306293			Location router backup	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Router	07-2-2024 09:48 PM	08-2-2024 04:42 AM
NE-1306294			MSTSC issue on VPN	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	07-2-2024 09:59 PM	08-2-2024 10:44 PM
CC-1306295			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 08:18 AM	08-2-2024 08:35 AM
CC-1306296			Please provide Theft call report for 07th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 09:12 AM	08-2-2024 09:20 AM
CC-1306297			Please provide CDR report for 07th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 09:13 AM	08-2-2024 09:19 AM
CC-1306298			Please remove skills and add commercial DSS skills CR 6395	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 09:15 AM	08-2-2024 09:19 AM
CC-1306299			Please provide recovery Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 09:16 AM	08-2-2024 09:18 AM
CC-1306300			Please add SG3 skills on Cr6395	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 09:28 AM	08-2-2024 09:29 AM

NE-1306301			provide local contact detail to airtel	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-2-2024 10:20 AM	08-2-2024 10:21 AM
DA-1306302			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-2-2024 10:26 AM	08-2-2024 10:27 AM
DA-1306303			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-2-2024 10:29 AM	08-2-2024 10:31 AM
DA-1306304			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-2-2024 10:32 AM	08-2-2024 10:33 AM
DA-1306305			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-2-2024 10:36 AM	08-2-2024 10:38 AM
NE-1306306			link shift jio to airtel 10.125.80.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-2-2024 10:45 AM	08-2-2024 10:46 AM
TE-1306307			Avaya one-x software issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> TELECOM SOFTWARE	Other	08-2-2024 11:01 AM	08-2-2024 11:02 AM
CC-1306308			Please confirm pending data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 11:17 AM	08-2-2024 11:19 AM
CC-1306309			Please confirm outbound SG3 pending data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 11:34 AM	08-2-2024 11:35 AM
CC-1306310			Please find the changes required in flow & utterances to be modified.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 11:45 AM	08-2-2024 11:47 AM
CC-1306311			Calls are getting auto disconnecting automatically after transfer to Escalation desk (internally transfer)	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 12:01 PM	08-2-2024 12:04 PM
CC-1306312			Call Recording issue in MCS	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 12:02 PM	08-2-2024 12:03 PM
NE-1306313			jio link down - 150.150.186.53	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-2-2024 12:09 PM	08-2-2024 12:44 PM
NE-1306314			configure vpn - raju saklani	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-2-2024 12:13 PM	08-2-2024 12:15 PM
CC-1306315			Temporary disconnected cases for Calling 2548 cases	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 12:31 PM	08-2-2024 12:32 PM
NE-1306316			link down -150.150.157.6	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-2-2024 12:46 PM	08-2-2024 12:47 PM
NE-1306317			kilokiri link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-2-2024 01:58 PM	08-2-2024 02:03 PM
NE-1306318			link down in bindapur.	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-2-2024 02:10 PM	08-2-2024 02:11 PM
NE-1306319			link down in D-2 janak	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-2-2024 02:33 PM	08-2-2024 04:44 PM
DA-1306320			Prepare VMware host data	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-2-2024 02:34 PM	08-2-2024 05:14 PM
DA-1306321			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-2-2024 02:49 PM	08-2-2024 02:54 PM
NE-1306322			sakib internet access revoke	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-2-2024 02:51 PM	08-2-2024 02:53 PM
SO-1306323			CAS ID ,Enforcement ID ,NAS,Oracle ID,OMS ID clearance required for Emp ID : 41016572	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-2-2024 02:53 PM	08-2-2024 03:08 PM
DA-1306324			Generate report of last login details of user of database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-2-2024 03:06 PM	08-2-2024 03:07 PM
CC-1306325			Please remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 03:07 PM	08-2-2024 03:08 PM
CC-1306326			Recovery Pop not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 04:09 PM	08-2-2024 04:11 PM
CC-1306327			Please confirm pending Recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 04:40 PM	08-2-2024 04:41 PM
NE-1306328			link flap - 10.125.89.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-2-2024 04:42 PM	08-2-2024 04:43 PM
SO-1306329			DIV-KARAWAL NAGAR, ( VIDEO AND IR REQ	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-2-2024 05:05 PM	08-2-2024 05:13 PM
TE-1306330			New Instrument Issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	08-2-2024 05:21 PM	08-2-2024 05:22 PM
TE-1306331			Return faulty issue new analog phone	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	08-2-2024 05:24 PM	08-2-2024 05:25 PM
CC-1306332			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 05:47 PM	08-2-2024 05:48 PM
DA-1306333			AMINAS nas folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-2-2024 06:10 PM	08-2-2024 06:11 PM

DA-1306334			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-2-2024 06:17 PM	08-2-2024 06:18 PM
DA-1306335			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-2-2024 06:20 PM	08-2-2024 06:21 PM
DA-1306336			clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-2-2024 06:26 PM	08-2-2024 06:28 PM
DA-1306337			cleranace	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-2-2024 06:28 PM	08-2-2024 06:33 PM
DA-1306338			Archive deletion of ebsanal	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-2-2024 06:40 PM	08-2-2024 06:43 PM
NE-1306339			Airtel Yotta Mumbai gateway ( 10.249.255.1 ) - Link Flapping	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-2-2024 08:27 PM	10-2-2024 09:27 AM
CC-1306340			Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-2-2024 11:11 PM	08-2-2024 11:13 PM
NE-1306341			Airtel YOTTA NHP GATEWAY ( 10.249.255.26 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-2-2024 05:06 AM	10-2-2024 08:14 AM
NE-1306342			kilokiri EVH training center ( 10.125.180.161 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-2-2024 05:18 AM	09-2-2024 10:55 AM
NE-1306343			G-9 sector16 Dwarka ( 10.125.86.209 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-2-2024 05:20 AM	09-2-2024 10:55 AM
NE-1306344			Delhi gates ( 10.125.87.209 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-2-2024 05:22 AM	09-2-2024 10:49 AM
NE-1306345			Khanpur Commercial ( 150.150.157.6 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-2-2024 05:24 AM	09-2-2024 10:55 AM
DA-1306346			NAS folder size check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-2-2024 05:52 AM	09-2-2024 06:03 AM
DA-1306347			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-2-2024 05:54 AM	09-2-2024 06:04 AM
DA-1306348			EBSANAL archivelog check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-2-2024 05:56 AM	09-2-2024 06:05 AM
DA-1306349			IOMSDB archivelog check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-2-2024 05:58 AM	09-2-2024 06:06 AM
CC-1306350			Remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-2-2024 07:24 AM	09-2-2024 07:53 AM
CC-1306351			Add Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-2-2024 07:58 AM	09-2-2024 07:59 AM
DA-1306352			CPU utilization 87	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	HARDWARE	Server	09-2-2024 08:19 AM	09-2-2024 12:33 PM
CC-1306353			Please add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-2-2024 09:22 AM	09-2-2024 09:33 AM
CC-1306354			Please Upload the Data in Outbound Sg 3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-2-2024 09:56 AM	09-2-2024 10:02 AM
NE-1306355			amish.somaniVPN config.	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	09-2-2024 10:48 AM	09-2-2024 10:49 AM
NE-1306356			re-configure vpn sachida.singh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	09-2-2024 11:08 AM	09-2-2024 11:09 AM
SO-1306357			Reg.reset password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	09-2-2024 12:29 PM	09-2-2024 12:48 PM
NE-1306358			UPS issue -10.125.70.33	Low	Network Team	Closed	Nehru Place (Network)	HARDWARE	Other	09-2-2024 12:32 PM	09-2-2024 03:22 PM
NE-1306359			UPS issue - 10.125.100.225	Low	Network Team	Closed	Nehru Place (Network)	HARDWARE	Other	09-2-2024 12:34 PM	09-2-2024 11:31 PM
NE-1306360			maintainance in Delhi gate -10.125.87.209	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Other	09-2-2024 12:47 PM	09-2-2024 12:48 PM
SO-1306361			Data not fetch through CA number	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	09-2-2024 03:01 PM	09-2-2024 03:53 PM
CC-1306362			Recovery Data Upload	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-2-2024 03:02 PM	09-2-2024 03:02 PM
NE-1306363			configure router 10.125.100.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Router	09-2-2024 03:16 PM	09-2-2024 03:18 PM
NE-1306364			vasant kunj fibre cut	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-2-2024 03:25 PM	09-2-2024 03:28 PM
SO-1306365			Fw: Summons u/s 131(1A) of the Income Tax Act, 1961 dated 07.02.2024	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	09-2-2024 03:59 PM	09-2-2024 05:43 PM
CC-1306366			Please Upload The Data in Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-2-2024 04:00 PM	09-2-2024 04:05 PM

DA-1306367			Hitachi Server Space issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	09-2-2024 04:12 PM	10-2-2024 08:28 AM
DA-1306368			Archive deletion of ebsanal	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-2-2024 04:26 PM	09-2-2024 04:38 PM
DA-1306369			BRPL DC uptime report generated	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-2-2024 04:27 PM	09-2-2024 04:43 PM
DA-1306370			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-2-2024 04:29 PM	09-2-2024 04:43 PM
DA-1306371			Edms file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-2-2024 04:31 PM	09-2-2024 04:43 PM
DA-1306372			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-2-2024 04:33 PM	09-2-2024 04:43 PM
SO-1306373			Fw: Internal Task Generated (CC591672119)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	09-2-2024 05:41 PM	10-2-2024 12:03 PM
DA-1306374			Archive deletion of ebsanal and iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-2-2024 07:27 PM	09-2-2024 07:28 PM
CC-1306375			Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-2-2024 10:52 PM	09-2-2024 10:53 PM
CC-1306376			Remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 07:17 AM	10-2-2024 07:23 AM
CC-1306377			Add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 07:21 AM	10-2-2024 07:23 AM
CC-1306378			Add multi skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 07:22 AM	10-2-2024 07:24 AM
NE-1306379			VPN issue of sanjiv khurana	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-2-2024 08:21 AM	10-2-2024 08:24 AM
CC-1306380			Remove skills and skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 08:31 AM	10-2-2024 08:32 AM
CC-1306381			Please provide Theft call report for 09th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 09:50 AM	10-2-2024 09:53 AM
CC-1306382			Please provide CDR report for 09th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 09:51 AM	10-2-2024 09:52 AM
CC-1306383			Remove skills and skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 09:54 AM	10-2-2024 09:54 AM
CC-1306384			Please upload the data in SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 09:56 AM	10-2-2024 09:57 AM
NE-1306385			mundka store 10.125.83.1 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-2-2024 10:06 AM	10-2-2024 05:53 PM
NE-1306386			Rajnagar 10.125.84.41 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-2-2024 10:10 AM	10-2-2024 12:06 PM
NE-1306387			dwarka sec4 10.125.84.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-2-2024 10:21 AM	10-2-2024 12:06 PM
DA-1306388			NAS Size	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	10-2-2024 10:32 AM	10-2-2024 01:18 PM
NE-1306389			C3 janakpuri 10.125.100.225 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-2-2024 11:29 AM	10-2-2024 12:12 PM
CC-1306390			Please provide SG3 Dump	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 12:57 PM	10-2-2024 12:58 PM
CC-1306391			Please upload SG3 data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 01:52 PM	10-2-2024 01:53 PM
CC-1306392			Add Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 02:00 PM	10-2-2024 03:15 PM
CC-1306393			add VIP skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 03:16 PM	10-2-2024 03:16 PM
CC-1306394			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 03:32 PM	10-2-2024 03:33 PM
NE-1306395			mundka comm sify down 150.150.157.109	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - SIFY RF	Link Down	10-2-2024 04:09 PM	11-2-2024 08:52 AM
CC-1306396			Please remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 04:40 PM	10-2-2024 04:41 PM
CC-1306397			Add Tech skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 05:34 PM	10-2-2024 05:35 PM
CC-1306398			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-2-2024 11:59 PM	11-2-2024 12:18 AM
CC-1306399			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 08:10 AM	11-2-2024 08:17 AM
CC-1306400			Add SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 09:43 AM	11-2-2024 10:41 AM
CC-1306401			Add recovery skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 10:40 AM	11-2-2024 10:42 AM
CC-1306402			Theft Call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 10:43 AM	11-2-2024 10:44 AM

CC-1306403			Kindly remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 10:45 AM	11-2-2024 10:46 AM
CC-1306404			Data Upload SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 10:50 AM	11-2-2024 10:50 AM
DA-1306405			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	11-2-2024 11:00 AM	11-2-2024 11:01 AM
CC-1306406			SG3 Dump Data Required	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 11:01 AM	11-2-2024 11:02 AM
DA-1306407			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-2-2024 11:03 AM	11-2-2024 11:04 AM
DA-1306408			EBSANAI database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-2-2024 11:05 AM	11-2-2024 11:06 AM
DA-1306409			NAS server space checked.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	11-2-2024 11:07 AM	11-2-2024 11:09 AM
DA-1306410			AMINAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	11-2-2024 11:11 AM	11-2-2024 11:12 AM
CC-1306411			Add recovery skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 12:05 PM	11-2-2024 12:07 PM
CC-1306412			New Agent id creation	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 12:06 PM	11-2-2024 12:08 PM
DA-1306413			RTGS 215 down	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-2-2024 01:30 PM	11-2-2024 04:43 PM
CC-1306414			Add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 01:46 PM	11-2-2024 01:47 PM
CC-1306415			Kindly remove skills for product refresher session	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 01:48 PM	11-2-2024 01:51 PM
CC-1306416			Add recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 02:16 PM	11-2-2024 02:19 PM
CC-1306417			New agent id need to be created	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 02:22 PM	11-2-2024 02:27 PM
CC-1306418			Add and Remove skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 03:09 PM	11-2-2024 03:13 PM
CC-1306419			Add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 03:12 PM	11-2-2024 03:28 PM
CC-1306420			Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-2-2024 05:40 PM	11-2-2024 05:43 PM
NE-1306421			Andrewsganj Enforcement ( 150.150.156.62 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-2-2024 04:16 AM	12-2-2024 01:00 PM
NE-1306422			UDYOG NAGAR Mundka ( 150.150.156.170 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-2-2024 04:18 AM	13-2-2024 05:31 PM
CC-1306423			Please Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 08:44 AM	12-2-2024 08:52 AM
CC-1306424			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 08:46 AM	12-2-2024 08:49 AM
CC-1306425			Please provide Recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 09:35 AM	12-2-2024 09:42 AM
CC-1306426			Please check recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 09:36 AM	12-2-2024 09:42 AM
CC-1306427			Please provide Theft call report for 11th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 09:38 AM	12-2-2024 09:41 AM
CC-1306428			Please provide CDR report for 11th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 09:38 AM	12-2-2024 09:40 AM
CC-1306429			New cisco advisors ID is not working please check	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 09:49 AM	12-2-2024 09:50 AM
DA-1306430			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	12-2-2024 10:00 AM	12-2-2024 10:02 AM
CC-1306431			please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 10:12 AM	12-2-2024 10:12 AM
DA-1306432			BRPLGIS database bakup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 10:15 AM	12-2-2024 10:19 AM
CC-1306433			Please upload the data in recovery.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 10:19 AM	12-2-2024 10:20 AM
DA-1306434			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 10:25 AM	12-2-2024 10:27 AM
CC-1306435			Recovery pop are not sowing in this I'D	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 10:27 AM	12-2-2024 10:29 AM
SO-1306436			IOMS Code publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-2-2024 10:27 AM	12-2-2024 11:03 AM



DA-1306437			Tablespace error in EBSDB database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 10:30 AM	12-2-2024 10:32 AM
CC-1306438			Request you to please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 10:35 AM	12-2-2024 10:36 AM
NE-1306439			sandeep.kumar.verma.nzd VPN Dynamic to static	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	12-2-2024 10:51 AM	12-2-2024 10:52 AM
NE-1306440			dwarka sec-9 link down 10.125.89.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-2-2024 11:04 AM	12-2-2024 11:06 AM
CC-1306441			Please provide recovery dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 11:13 AM	12-2-2024 11:14 AM
NE-1306442			raj nagar sify 150.150.157.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-2-2024 11:55 AM	12-2-2024 12:03 PM
NE-1306443			CR park jio link down 150.50.186.53	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-2-2024 11:59 AM	12-2-2024 12:03 PM
SO-1306444			Re: Password reset request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-2-2024 12:09 PM	12-2-2024 12:33 PM
NE-1306445			provide internet to Navdeep 10.125.83.113	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	12-2-2024 12:13 PM	12-2-2024 12:15 PM
CC-1306446			Please change skills recovery groups	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-2-2024 12:16 PM	12-2-2024 12:17 PM
DA-1306447			DC RAC details prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-2-2024 12:30 PM	12-2-2024 12:31 PM
DA-1306448			EBSANAL archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 12:43 PM	12-2-2024 12:54 PM
DA-1306449			EBSDEV archive log deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 12:47 PM	12-2-2024 12:55 PM
DA-1306450			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 12:50 PM	12-2-2024 12:56 PM
DA-1306451			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 12:50 PM	12-2-2024 12:56 PM
DA-1306452			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 12:52 PM	12-2-2024 12:57 PM
DA-1306453			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 12:53 PM	12-2-2024 12:57 PM
DA-1306454			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 12:58 PM	12-2-2024 12:59 PM
NE-1306455			configure vpn habbie rajan	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	12-2-2024 02:40 PM	12-2-2024 02:41 PM
NE-1306456			configure vpn - ghanshyam.gis	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	12-2-2024 02:44 PM	12-2-2024 02:45 PM
NE-1306457			jafferpur airtel link down - 10.125.169.190	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-2-2024 03:04 PM	13-2-2024 10:17 AM
DA-1306458			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 03:14 PM	12-2-2024 03:18 PM
DA-1306459			Daily report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 03:15 PM	12-2-2024 03:18 PM
DA-1306460			NAS folder details along with its size	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 03:17 PM	12-2-2024 03:18 PM
SO-1306461			Fw: Password reset	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-2-2024 03:49 PM	12-2-2024 04:03 PM
SO-1306462			Fw: Made new IOMS ID of To Mr sunil kumar Emp No A2Z130073	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-2-2024 04:04 PM	12-2-2024 04:28 PM
DA-1306463			Enforcement image NAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-2-2024 05:13 PM	12-2-2024 05:14 PM
DA-1306464			Backup of Table	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 05:16 PM	12-2-2024 05:17 PM
DA-1306465			Provide select rights on the table	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 05:21 PM	12-2-2024 05:22 PM
DA-1306466			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-2-2024 05:23 PM	12-2-2024 05:24 PM
DA-1306467			EBSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 07:22 PM	12-2-2024 07:29 PM
DA-1306468			NAS folder access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 07:23 PM	12-2-2024 07:30 PM
DA-1306469			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 07:24 PM	12-2-2024 07:30 PM
DA-1306470			DNS issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 07:26 PM	12-2-2024 07:31 PM
DA-1306471			remote access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 07:27 PM	12-2-2024 07:31 PM
DA-1306472			Remote access to Hitachi	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 07:28 PM	12-2-2024 07:32 PM

DA-1306473			Accesss for 10.18.5.12	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-2-2024 11:09 PM	15-2-2024 08:53 AM
CC-1306474			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 08:22 AM	13-2-2024 08:33 AM
CC-1306475			Please Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 08:34 AM	13-2-2024 08:45 AM
CC-1306476			Please Provide Theft call report for 12th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 09:10 AM	13-2-2024 09:20 AM
CC-1306477			Please Provide CDR report for 12th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 09:10 AM	13-2-2024 09:20 AM
CC-1306478			Please remove inbound skills and add outbound sg3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 09:17 AM	13-2-2024 09:19 AM
NE-1306479			baprola is down 10.125.84.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 10:01 AM	13-2-2024 03:45 PM
SO-1306480			Fw: IMP ::Reg. Intra Department Clearance of Mr. Rajesh Goyat / 41018034, Engineer, System Operations	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	13-2-2024 10:08 AM	13-2-2024 11:03 AM
SO-1306481			Fw: CAS ID PASSWORD RESET	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	13-2-2024 10:09 AM	13-2-2024 11:03 AM
CC-1306482			please reduces Max Lines Per Agent	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 10:11 AM	13-2-2024 10:12 AM
NE-1306483			Giri nagar getting down 10.125.82.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 10:14 AM	13-2-2024 03:46 PM
CC-1306484			Please confirm pending data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 10:19 AM	13-2-2024 10:21 AM
NE-1306485			Bharthal getting down 10.125.180.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 10:23 AM	13-2-2024 04:19 PM
NE-1306486			Vasantkunj Airtel link is down 150.150.156.186	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 10:30 AM	13-2-2024 04:33 PM
NE-1306487			Katwariya srai getting down 10.125.86.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 10:35 AM	13-2-2024 03:45 PM
NE-1306488			Kilokari getting down 10.125.180.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 10:40 AM	13-2-2024 03:44 PM
CC-1306489			Please upload the data in SG5.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 10:46 AM	13-2-2024 10:47 AM
CC-1306490			CDR & MCS disconnection status issue	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 10:49 AM	13-2-2024 01:43 PM
CC-1306491			Please upload the data in SG4 and delete the previous data..	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 10:56 AM	13-2-2024 10:57 AM
DA-1306492			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 10:57 AM	13-2-2024 11:08 AM
DA-1306493			EBSDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 10:58 AM	13-2-2024 11:09 AM
DA-1306494			EBSBKP archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 10:59 AM	13-2-2024 11:09 AM
DA-1306495			GISDEV archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 11:00 AM	13-2-2024 11:09 AM
DA-1306496			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 11:01 AM	13-2-2024 11:10 AM
DA-1306497			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 11:03 AM	13-2-2024 11:10 AM
DA-1306498			EBSDB mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 11:04 AM	13-2-2024 11:06 AM
DA-1306499			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 11:05 AM	13-2-2024 11:07 AM
CC-1306500			Please upload the data in SG2 and delete the previous data.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 11:06 AM	13-2-2024 11:07 AM
NE-1306501			Guru govind is down 10.125.183.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 11:23 AM	13-2-2024 03:43 PM
NE-1306502			VPN issue of Ramesh sharma	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	13-2-2024 11:34 AM	13-2-2024 03:43 PM
SO-1306503			Schedule the cable Reconciliation schedular twice in a day	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	13-2-2024 11:34 AM	13-2-2024 11:58 AM
NE-1306504			pappan kaln Sify Link down issue 150.150.157.42	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 11:38 AM	13-2-2024 03:42 PM

NE-1306505			Batra Airtel link is down 150.150.169.206	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 11:47 AM	13-2-2024 03:41 PM
CC-1306506			Please coframe Recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 12:50 PM	13-2-2024 12:50 PM
CC-1306507			Please remove skills for DSS Calling	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 01:37 PM	13-2-2024 01:38 PM
CC-1306508			Please Add team outbound SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 01:42 PM	13-2-2024 01:43 PM
CC-1306509			Please Add team outbound SG4 and SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 01:54 PM	13-2-2024 01:54 PM
NE-1306510			chhawla is down 10.125.70.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 02:07 PM	13-2-2024 04:21 PM
NE-1306511			Gettings ify port down issue in Bharthal 10.125.180.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 02:10 PM	13-2-2024 04:19 PM
TE-1306512			Return faulty issue new analog phone	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	13-2-2024 02:48 PM	13-2-2024 02:51 PM
DA-1306513			Troubleshooting the solr service stop	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	13-2-2024 02:50 PM	13-2-2024 05:35 PM
NE-1306514			jafferpur Airtel link port getting down 10.125.180.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 03:01 PM	14-2-2024 03:24 AM
DA-1306515			EDMS file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 03:03 PM	13-2-2024 03:04 PM
NE-1306516			shyam vihar is down 10.125.86.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 03:48 PM	13-2-2024 04:20 PM
NE-1306517			Andheria bagh sify is down 150.150.157.38	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-2-2024 04:00 PM	13-2-2024 05:49 PM
NE-1306518			internet given to 10.125.65.233	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	13-2-2024 04:14 PM	13-2-2024 04:20 PM
NE-1306519			Interne given to manendu 10.125.66.56	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	13-2-2024 04:18 PM	13-2-2024 04:21 PM
SO-1306520			Correction in I D of IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	13-2-2024 04:38 PM	13-2-2024 05:13 PM
NE-1306521			VPN configure of sugandhita.wadhara	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	13-2-2024 05:01 PM	13-2-2024 05:27 PM
SO-1306522			Fw: IMP ::Reg. Intra Department Clearance of Mr. Ashish Sharma / 41017862, Manager, O&M Distribution	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	13-2-2024 05:10 PM	13-2-2024 05:38 PM
NE-1306523			VPN issue of ratna rao abhuri	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	13-2-2024 05:30 PM	13-2-2024 05:32 PM
DA-1306524			EBSANAL backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 07:55 PM	13-2-2024 07:55 PM
DA-1306525			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-2-2024 10:56 PM	13-2-2024 10:57 PM
DA-1306526			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-2-2024 10:59 PM	13-2-2024 11:00 PM
DA-1306527			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-2-2024 11:01 PM	13-2-2024 11:02 PM
DA-1306528			EBSDB database tablespace size check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-2-2024 11:03 PM	13-2-2024 11:05 PM
DA-1306529			EBSANAL database Tablespace size check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-2-2024 11:06 PM	13-2-2024 11:07 PM
CC-1306530			All Outbounds Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-2-2024 11:06 PM	13-2-2024 11:10 PM
DA-1306531			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 07:20 AM	14-2-2024 07:21 AM
DA-1306532			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 07:22 AM	14-2-2024 07:23 AM
DA-1306533			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 07:24 AM	14-2-2024 07:25 AM
DA-1306534			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 07:26 AM	14-2-2024 07:27 AM
DA-1306535			Enforcement Image BYPL NAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	14-2-2024 07:29 AM	14-2-2024 07:30 AM
DA-1306536			EBSDB database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	14-2-2024 07:31 AM	14-2-2024 07:32 AM
CC-1306537			Remove inbound skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 07:43 AM	14-2-2024 07:45 AM

NE-1306538			jafferpur airtel down 150.150.169.190	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	14-2-2024 08:18 AM	15-2-2024 12:17 PM
NE-1306539			shyam vihar down 10.125.86.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-2-2024 08:19 AM	14-2-2024 09:24 AM
NE-1306540			link add on motadata 10.213.237.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 09:59 AM	14-2-2024 10:00 AM
NE-1306541			link add on motadata 150.150.186.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 10:00 AM	14-2-2024 10:01 AM
NE-1306542			link add on motadata 10.125.86.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 10:01 AM	14-2-2024 10:02 AM
NE-1306543			link add on motadata 150.150.186.205	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 10:02 AM	14-2-2024 10:03 AM
NE-1306544			link add on motadata 150.150.173.5	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 10:03 AM	14-2-2024 10:04 AM
NE-1306545			link add on motadata 10.125.181.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 10:04 AM	14-2-2024 10:04 AM
NE-1306546			link add on motadata 150.150.171.229	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 10:05 AM	14-2-2024 10:05 AM
NE-1306547			link add on motadata 150.150.173.5	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 10:06 AM	14-2-2024 10:06 AM
CC-1306548			theft call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 10:09 AM	14-2-2024 10:13 AM
CC-1306549			Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 10:19 AM	14-2-2024 10:23 AM
NE-1306550			link add on motadata 150.150.164.29	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 10:22 AM	14-2-2024 10:22 AM
CC-1306551			Upload Data Of SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 10:29 AM	14-2-2024 10:33 AM
NE-1306552			rk puram comm 72.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-2-2024 10:35 AM	14-2-2024 10:38 AM
TE-1306553			Directory updation	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> TELECOM SOFTWARE	Other	14-2-2024 11:01 AM	14-2-2024 11:06 AM
TE-1306554			Directory updation	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> TELECOM SOFTWARE	Other	14-2-2024 11:03 AM	14-2-2024 11:05 AM
TE-1306555			Directory updating	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	14-2-2024 11:04 AM	14-2-2024 11:05 AM
NE-1306556			link add on motadata 150.150.171.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 11:19 AM	14-2-2024 11:20 AM
SO-1306557			Fw: Reg. Unable to Re- schedule PSD .	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	14-2-2024 12:03 PM	14-2-2024 12:28 PM
SO-1306558			Task Allocation--IOMS Release on production server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	14-2-2024 12:05 PM	14-2-2024 04:58 PM
CC-1306559			MPLS Details Needed	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 12:18 PM	14-2-2024 12:23 PM
TE-1306560			Return faulty. Issue new analog phone	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	14-2-2024 12:30 PM	14-2-2024 12:32 PM
NE-1306561			link add on motadata 10.213.237.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 12:30 PM	14-2-2024 12:31 PM
NE-1306562			link add on motadata 10.213.237.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-2-2024 12:42 PM	14-2-2024 12:43 PM
NE-1306563			hudco down 10.125.71.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-2-2024 02:17 PM	14-2-2024 02:45 PM
NE-1306564			old palam comm down 10.125.125.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-2-2024 02:18 PM	14-2-2024 02:47 PM
CC-1306565			Recovery data upload	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 02:19 PM	14-2-2024 02:23 PM
NE-1306566			pushpvihar skt 10.125.71.1 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-2-2024 02:19 PM	14-2-2024 04:46 PM
CC-1306567			recovery campaign add	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 02:20 PM	14-2-2024 02:23 PM
NE-1306568			pushp vihar sec.7 10.125.86.129 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-2-2024 02:20 PM	14-2-2024 04:46 PM
NE-1306569			sewak park 10.125.86.193 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-2-2024 02:22 PM	14-2-2024 02:47 PM
NE-1306570			andheria bagh sify down 150.150.157.38	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - SIFY RF	Link Down	14-2-2024 02:51 PM	14-2-2024 04:45 PM
CC-1306571			add Campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 03:10 PM	14-2-2024 03:11 PM
DA-1306572			BRPL DC uptime report generated	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 06:18 PM	14-2-2024 06:33 PM
DA-1306573			Edms file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	14-2-2024 06:20 PM	14-2-2024 06:33 PM
DA-1306574			Edms file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	14-2-2024 06:21 PM	14-2-2024 06:33 PM

DA-1306575			Remote Access for Anologic Team	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	14-2-2024 06:24 PM	14-2-2024 06:28 PM
DA-1306576			Redian team	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	14-2-2024 06:25 PM	14-2-2024 06:33 PM
DA-1306577			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 10:02 PM	14-2-2024 10:17 PM
DA-1306578			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 10:06 PM	14-2-2024 10:19 PM
DA-1306579			EBSBKP archivelog check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 10:08 PM	14-2-2024 10:19 PM
DA-1306580			EBSANAL archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 10:12 PM	14-2-2024 10:20 PM
DA-1306581			IOMSDB archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 10:12 PM	14-2-2024 10:20 PM
DA-1306582			BRPLGIS archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 10:13 PM	14-2-2024 10:20 PM
DA-1306583			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-2-2024 10:15 PM	14-2-2024 10:21 PM
CC-1306584			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 10:54 PM	14-2-2024 11:33 PM
CC-1306585			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-2-2024 11:49 PM	15-2-2024 12:07 AM
CC-1306586			Please Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 07:37 AM	15-2-2024 07:48 AM
CC-1306587			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 07:50 AM	15-2-2024 08:00 AM
NE-1306588			airtel yotta OKH-10.249.255.9 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-2-2024 08:00 AM	15-2-2024 12:16 PM
NE-1306589			airtel MPLS down 150.150.169.90	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-2-2024 08:02 AM	15-2-2024 12:15 PM
NE-1306590			configure vpn - ankit gupta	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-2-2024 09:20 AM	15-2-2024 09:21 AM
DA-1306591			64.87 need to be restart	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-2-2024 09:32 AM	15-2-2024 03:28 PM
NE-1306592			check vpn -manish kumar	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Application	15-2-2024 09:39 AM	15-2-2024 09:40 AM
NE-1306593			link down in kilokiri - 10.125.180.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-2-2024 09:45 AM	15-2-2024 09:46 AM
CC-1306594			Theft Call Report Required	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 10:04 AM	15-2-2024 10:10 AM
DA-1306595			RAS DHCP issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-2-2024 10:15 AM	15-2-2024 03:28 PM
CC-1306596			Please provide CDR	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 10:28 AM	15-2-2024 10:29 AM
SO-1306597			SAPSLCC not working in CAS application	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> CAS - CAS SAP SLCC	Application	15-2-2024 10:47 AM	15-2-2024 11:53 AM
NE-1306598			link down in ujwa-10.125.183.129 .	Low	Network Team	Closed	Nehru Place (Network)	HARDWARE	Link Down	15-2-2024 11:48 AM	15-2-2024 03:23 PM
DA-1306599			Increase JVM memory size	Medium	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-2-2024 11:49 AM	15-2-2024 04:19 PM
CC-1306600			Please confirm recovery pending data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 12:00 PM	15-2-2024 12:01 PM
CC-1306601			Confirm pending Data in Sg2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 12:12 PM	15-2-2024 12:13 PM
CC-1306602			Please check Calls not landing SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 12:17 PM	15-2-2024 12:18 PM
DA-1306603			10.125.126.15 window update	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-2-2024 12:21 PM	15-2-2024 03:28 PM
CC-1306604			Please Share Dump Data SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 12:26 PM	15-2-2024 12:27 PM
CC-1306605			Please Upload Data in SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 12:41 PM	15-2-2024 12:42 PM
CC-1306606			Please upload recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 12:51 PM	15-2-2024 12:52 PM
SO-1306607			To reset cas id	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-2-2024 12:54 PM	15-2-2024 01:08 PM
CC-1306608			Please Add in recovery campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 01:13 PM	15-2-2024 01:15 PM
CC-1306609			Please add inbound skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 01:14 PM	15-2-2024 01:16 PM
CC-1306610			Please Add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 01:29 PM	15-2-2024 01:31 PM
CC-1306611			Calls not landing on SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 01:30 PM	15-2-2024 01:31 PM

CC-1306612			Please share dump of SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 02:02 PM	15-2-2024 02:03 PM
CC-1306613			Please upload data in SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 02:10 PM	15-2-2024 02:11 PM
CC-1306614			Add wrap up option in id	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 02:19 PM	15-2-2024 02:21 PM
SO-1306615			CAS-CPC Slow working	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> CAS - CAS CPC	Application	15-2-2024 02:36 PM	15-2-2024 03:18 PM
CC-1306616			Please share Dump Data SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 03:05 PM	15-2-2024 03:06 PM
CC-1306617			Please Upload Data in SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 03:15 PM	15-2-2024 03:16 PM
SO-1306618			ImageUpload/Download id	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-2-2024 03:16 PM	15-2-2024 03:43 PM
CC-1306619			Add wrap up option	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 03:37 PM	15-2-2024 03:37 PM
DA-1306620			BRPL DC UPTIME REPORT GENERATED	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-2-2024 04:08 PM	15-2-2024 04:18 PM
DA-1306621			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-2-2024 04:09 PM	15-2-2024 04:18 PM
DA-1306622			Archivelog deletion of ebsanal	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 04:11 PM	15-2-2024 04:18 PM
DA-1306623			Archivelog deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 04:12 PM	15-2-2024 04:18 PM
SO-1306624			Reset CAS password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	15-2-2024 04:57 PM	15-2-2024 05:03 PM
TE-1306625			Port issue	High	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	15-2-2024 05:02 PM	15-2-2024 05:05 PM
TE-1306626			port issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	15-2-2024 05:03 PM	15-2-2024 05:05 PM
TE-1306627			port issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	15-2-2024 05:04 PM	15-2-2024 05:05 PM
CC-1306628			skill added	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 08:16 PM	15-2-2024 08:17 PM
DA-1306629			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 09:46 PM	15-2-2024 10:01 PM
DA-1306630			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 09:47 PM	15-2-2024 10:02 PM
DA-1306631			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 09:48 PM	15-2-2024 10:02 PM
DA-1306632			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 09:49 PM	15-2-2024 10:02 PM
DA-1306633			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 09:49 PM	15-2-2024 10:02 PM
DA-1306634			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 09:55 PM	15-2-2024 10:03 PM
DA-1306635			EBSANAL backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 09:56 PM	15-2-2024 10:03 PM
DA-1306636			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-2-2024 09:57 PM	15-2-2024 10:04 PM
DA-1306637			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-2-2024 09:59 PM	15-2-2024 10:05 PM
CC-1306638			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 10:41 PM	15-2-2024 10:54 PM
CC-1306639			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-2-2024 11:10 PM	15-2-2024 11:27 PM
CC-1306640			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 09:01 AM	16-2-2024 09:07 AM
CC-1306641			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 09:09 AM	16-2-2024 09:14 AM
DA-1306642			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	16-2-2024 10:24 AM	16-2-2024 10:24 AM
DA-1306643			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-2-2024 10:28 AM	16-2-2024 10:29 AM
CC-1306644			Please share Theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 10:30 AM	16-2-2024 10:31 AM
DA-1306645			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-2-2024 10:30 AM	16-2-2024 10:31 AM
CC-1306646			Add Outbound SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 10:33 AM	16-2-2024 10:33 AM
DA-1306647			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-2-2024 10:33 AM	16-2-2024 10:34 AM
DA-1306648			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-2-2024 10:35 AM	16-2-2024 10:36 AM

DA-1306649			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-2-2024 10:37 AM	16-2-2024 10:38 AM
DA-1306650			BRPL DC uptime report generate	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-2-2024 10:39 AM	16-2-2024 10:40 AM
DA-1306651			BRPGIS database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-2-2024 11:04 AM	16-2-2024 11:06 AM
DA-1306652			EDMS file provide.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-2-2024 11:08 AM	16-2-2024 11:09 AM
NE-1306653			mitron delhi down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 11:29 AM	16-2-2024 11:30 AM
NE-1306654			sewak park down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 11:31 AM	16-2-2024 12:13 PM
NE-1306655			requestion for internet webex rights 10.125.89.154	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-2-2024 11:41 AM	16-2-2024 11:41 AM
NE-1306656			rights transfer old 106.184 to new 86.180	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-2-2024 11:47 AM	16-2-2024 11:48 AM
CC-1306657			Not getting recovery pop up in id	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 11:48 AM	16-2-2024 11:49 AM
NE-1306658			VPN configure alka.tiwari.okh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-2-2024 12:08 PM	16-2-2024 12:12 PM
CC-1306659			Please confirm pending data in SG2 and SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 12:10 PM	16-2-2024 12:11 PM
NE-1306660			dabri mode 88.161 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 12:17 PM	16-2-2024 04:42 PM
NE-1306661			teamviewer rights ITSA neeraj 103.24 to 100.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-2-2024 12:24 PM	16-2-2024 12:24 PM
NE-1306662			Ping rights ITSA Gopal 10.125.91.250 -to 10.125.83.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-2-2024 12:43 PM	16-2-2024 12:43 PM
TE-1306663			The POLICE have to see CCTV recording at Sri Niwasपुरी	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> CCTV CAMERA	Other	16-2-2024 01:24 PM	16-2-2024 01:34 PM
SO-1306664			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	16-2-2024 02:07 PM	16-2-2024 02:28 PM
CC-1306665			Data Pending in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 02:12 PM	16-2-2024 02:18 PM
NE-1306666			pankha road airtel down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 02:12 PM	16-2-2024 03:15 PM
CC-1306667			Data Pending in SG 2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 02:12 PM	16-2-2024 02:13 PM
CC-1306668			Add wrap up option in SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 02:45 PM	16-2-2024 02:46 PM
CC-1306669			Remove skills for DSS cases	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 02:47 PM	16-2-2024 02:48 PM
TE-1306670			request for V_lan change	Low	---	Open	TELECOM (Nehruplace)	Unassigned	Unassigned	16-2-2024 02:57 PM	---
NE-1306671			Plolicy implementation issue on cisco firewall 10.125.126.26	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-2-2024 03:01 PM	19-2-2024 07:42 PM
TE-1306672			request for v lan chnage	Low	Network Team	Closed	Nehru Place (Network)	TELECOM --> INSTRUMENT	Other	16-2-2024 03:03 PM	22-2-2024 09:57 AM
NE-1306673			VPN configure amish.somaniVPN	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-2-2024 03:11 PM	16-2-2024 03:11 PM
DA-1306674			Clearance of Employee Kumar Abhishek	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-2-2024 03:19 PM	16-2-2024 03:20 PM
NE-1306675			Bhim nagri 89.121 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 03:31 PM	16-2-2024 08:25 PM
NE-1306676			Badarpur - 84.49 down airtel down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 03:43 PM	10-4-2024 03:14 PM
DA-1306677			Server investagation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	16-2-2024 03:44 PM	16-2-2024 04:28 PM
TE-1306678			yealink sip phone	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	16-2-2024 03:49 PM	16-2-2024 03:49 PM
TE-1306679			MRN ENTRY OF YEALINK PHONES TOTAL QTY=115	Low	---	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	16-2-2024 03:53 PM	16-2-2024 03:53 PM
TE-1306680			List of Activities perform on urgent basis (CCTV+Telecom)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	16-2-2024 04:03 PM	16-2-2024 04:08 PM
TE-1306681			New Yealink SIP Phone requisition (Pankaj Goyal)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	16-2-2024 04:39 PM	16-2-2024 04:46 PM
SO-1306682			Task Allocation--DTM release on production	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	16-2-2024 04:44 PM	16-2-2024 05:53 PM
CC-1306683			Upload Recovery Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 04:47 PM	16-2-2024 04:48 PM

TE-1306684			digital display issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	16-2-2024 04:59 PM	19-2-2024 10:58 AM
TE-1306685			coil code	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	16-2-2024 05:00 PM	16-2-2024 05:01 PM
DA-1306686			DHCP RAS clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	16-2-2024 05:28 PM	16-2-2024 05:29 PM
DA-1306687			Server details report prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	16-2-2024 05:31 PM	17-2-2024 10:28 AM
CC-1306688			Remove Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 05:43 PM	16-2-2024 05:43 PM
NE-1306689			Dwarka sec16 admin admin store10.125.183.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 05:54 PM	19-2-2024 12:26 PM
NE-1306690			Dwarka sec16 admin admin store10.125.183.145	Low	Network Team	Open	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 05:55 PM	---
NE-1306691			sewak parkCOMPLAINT CENTER10.125.86.193	Low	Network Team	Open	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 05:57 PM	---
NE-1306692			Dwarka sec16 admin admin store10.125.183.145	Low	Network Team	Open	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 06:10 PM	---
DA-1306693			test	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	16-2-2024 06:11 PM	16-2-2024 06:23 PM
NE-1306694			Dwarka sec16 admin admin store10.125.183.145	Low	Network Team	Open	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 06:12 PM	---
DA-1306695			test	Low	Network Team	Open	Nehru Place (Network)	DATACENTER	Server	16-2-2024 06:15 PM	---
NE-1306696			Dwarka sec16 admin admin store10.125.183.145	Low	Network Team	Open	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 06:16 PM	---
NE-1306697			sewak parkCOMPLAINT CENTER10.125.86.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 06:22 PM	17-2-2024 02:14 PM
DA-1306698			EBSANAI database Archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-2-2024 06:27 PM	16-2-2024 06:27 PM
DA-1306699			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-2-2024 06:32 PM	16-2-2024 06:33 PM
DA-1306700			BRPLGIS database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-2-2024 06:34 PM	16-2-2024 06:37 PM
DA-1306701			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-2-2024 06:40 PM	16-2-2024 06:42 PM
NE-1306702			PAPAN KALAN sec 11 dwarka complaint center +EHV10.125.87.129/180.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 07:10 PM	17-2-2024 10:53 AM
NE-1306703			SaketO & M 10.125.83.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-2-2024 07:15 PM	16-2-2024 10:00 PM
CC-1306704			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 07:27 PM	16-2-2024 07:28 PM
CC-1306705			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 10:37 PM	16-2-2024 10:56 PM
CC-1306706			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 11:28 PM	16-2-2024 11:37 PM
CC-1306707			Please Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-2-2024 11:30 PM	16-2-2024 11:38 PM
NE-1306708			Hauz Khas Commercial ( 150.150.158.69 ) - RCOM	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-2-2024 02:00 AM	17-2-2024 10:48 AM
NE-1306709			Vasantkunj Commercial ( 150.150.158.133 ) - Link Down RCOM	Low	Network Team	Closed	Nehru Place (Network)	HARDWARE	Link Down	17-2-2024 02:03 AM	17-2-2024 10:50 AM
DA-1306710			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	17-2-2024 09:44 AM	17-2-2024 09:46 AM
DA-1306711			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	17-2-2024 09:47 AM	17-2-2024 09:48 AM
DA-1306712			Enforcement Image NAS folder size increase.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	17-2-2024 09:50 AM	17-2-2024 09:55 AM
DA-1306713			All database archivelog space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 09:57 AM	17-2-2024 09:58 AM



DA-1306714			EBSANAL databas archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:30 AM	17-2-2024 10:31 AM
DA-1306715			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:32 AM	17-2-2024 10:33 AM
DA-1306716			BRPLGIS database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:34 AM	17-2-2024 10:36 AM
NE-1306717			DDA kalka ji getting down 10.125.84.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-2-2024 11:03 AM	18-2-2024 09:16 AM
CC-1306718			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 11:06 AM	17-2-2024 11:13 AM
CC-1306719			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 11:07 AM	17-2-2024 11:13 AM
CC-1306720			Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 11:08 AM	17-2-2024 11:13 AM
NE-1306721			pusp vihar getting down 10.125.71.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-2-2024 11:13 AM	19-2-2024 10:15 AM
NE-1306722			IA1 sagarpu getting down 10.125.80.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-2-2024 11:14 AM	17-2-2024 02:13 PM
CC-1306723			theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 11:41 AM	17-2-2024 11:43 AM
DA-1306724			EBSANAL database tablspace size increase.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 12:49 PM	17-2-2024 12:59 PM
CC-1306725			Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 12:53 PM	17-2-2024 12:58 PM
DA-1306726			DTM is not working	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	17-2-2024 01:02 PM	17-2-2024 07:33 PM
CC-1306727			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 02:07 PM	17-2-2024 02:13 PM
CC-1306728			upload Data In Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 02:08 PM	17-2-2024 02:13 PM
CC-1306729			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 02:11 PM	17-2-2024 02:13 PM
NE-1306730			Tagor garden getting down 10.125.82.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-2-2024 02:35 PM	17-2-2024 03:56 PM
CC-1306731			add skill recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 03:05 PM	17-2-2024 03:08 PM
CC-1306732			add VIP skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 03:06 PM	17-2-2024 03:08 PM
CC-1306733			add Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 03:42 PM	17-2-2024 03:43 PM
CC-1306734			Add Tech Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 04:46 PM	17-2-2024 04:48 PM
CC-1306735			Add Escl. Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 04:50 PM	17-2-2024 04:53 PM
CC-1306736			add skill tech	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-2-2024 05:55 PM	17-2-2024 05:58 PM
NE-1306737			pappankaln is down 10.125.180.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-2-2024 06:02 PM	19-2-2024 10:14 AM
NE-1306738			kilokari is down 10.125.180.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-2-2024 06:50 PM	19-2-2024 10:13 AM
DA-1306739			EBSDEV archivelog check & delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:38 PM	17-2-2024 10:44 PM
DA-1306740			EBSBKP archivelog check & delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:39 PM	17-2-2024 10:45 PM
DA-1306741			GISDEV archivelog check & delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:40 PM	17-2-2024 10:45 PM
DA-1306742			EBSANAL archivelog check & delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:41 PM	17-2-2024 10:45 PM
DA-1306743			IOMSDB archivelog check & delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:41 PM	17-2-2024 10:45 PM
DA-1306744			BRPLGIS archivelog check & delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:42 PM	17-2-2024 10:46 PM
DA-1306745			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-2-2024 10:43 PM	17-2-2024 10:46 PM
NE-1306746			B1 janakpuri is down 10.125.83.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-2-2024 06:15 AM	18-2-2024 11:35 AM
CC-1306747			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 08:13 AM	18-2-2024 08:19 AM
CC-1306748			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 08:20 AM	18-2-2024 08:33 AM
NE-1306749			giri nagar jio down - 186.117	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-2-2024 09:18 AM	20-2-2024 02:09 AM
NE-1306750			rkp disp down 86.113	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-2-2024 09:19 AM	18-2-2024 10:17 AM

DA-1306751			Database server mount point space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	18-2-2024 09:21 AM	18-2-2024 09:22 AM
DA-1306752			All database archivelog space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-2-2024 09:34 AM	18-2-2024 09:42 AM
DA-1306753			NAS server space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	18-2-2024 09:43 AM	18-2-2024 09:50 AM
CC-1306754			Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 10:08 AM	18-2-2024 10:10 AM
CC-1306755			Please remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 10:09 AM	18-2-2024 10:11 AM
DA-1306756			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-2-2024 10:42 AM	18-2-2024 10:43 AM
DA-1306757			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-2-2024 10:53 AM	18-2-2024 10:59 AM
NE-1306758			kaveri store down 70.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-2-2024 11:05 AM	18-2-2024 01:03 PM
NE-1306759			sarita vihar comm down 104.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-2-2024 11:08 AM	18-2-2024 11:34 AM
CC-1306760			Please add SG3 skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 11:28 AM	18-2-2024 11:32 AM
CC-1306761			Please remove skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 11:29 AM	18-2-2024 11:33 AM
CC-1306762			Confirm pending data in SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 11:31 AM	18-2-2024 11:33 AM
NE-1306763			udhyog nagar mundka airtel down 156.170	Low	Network Team	Closed	Nehru Place (Network)	NETWORK --> WAN - AIRTEL RF	Link Down	18-2-2024 11:41 AM	18-2-2024 11:50 AM
CC-1306764			Add Recovery skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 11:59 AM	18-2-2024 11:59 AM
NE-1306765			a4 pachim vihar - 71.97 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-2-2024 01:09 PM	18-2-2024 03:56 PM
CC-1306766			Add Recovery Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 02:23 PM	18-2-2024 02:25 PM
CC-1306767			Add VIP skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 02:23 PM	18-2-2024 02:25 PM
CC-1306768			Dump recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 02:26 PM	18-2-2024 02:26 PM
NE-1306769			njf dispp. down 180.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-2-2024 02:55 PM	18-2-2024 03:56 PM
NE-1306770			Bal udhyan 69.129 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-2-2024 03:17 PM	18-2-2024 05:22 PM
CC-1306771			Please upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 03:41 PM	18-2-2024 03:41 PM
CC-1306772			Add Multi Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 04:52 PM	18-2-2024 04:53 PM
CC-1306773			Add Multi Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 06:10 PM	18-2-2024 06:11 PM
DA-1306774			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-2-2024 07:41 PM	18-2-2024 07:41 PM
DA-1306775			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-2-2024 07:43 PM	18-2-2024 07:43 PM
NE-1306776			Kalka JI A 12STORE/Complaint Office 10.125.82.145 airtel link is down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-2-2024 09:35 PM	19-2-2024 10:13 AM
CC-1306777			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 10:15 PM	18-2-2024 10:31 PM
CC-1306778			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-2-2024 10:32 PM	18-2-2024 10:43 PM
DA-1306779			10.125.126.58 patch update	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	18-2-2024 10:47 PM	20-2-2024 08:43 AM
NE-1306780			B-1 JANAK PURICOMPLAINT CENTER10.125.83.97 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-2-2024 01:50 AM	19-2-2024 10:12 AM
CC-1306781			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 08:47 AM	19-2-2024 08:55 AM
CC-1306782			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 08:48 AM	19-2-2024 08:54 AM
CC-1306783			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 09:01 AM	19-2-2024 09:06 AM
CC-1306784			Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 09:54 AM	19-2-2024 09:55 AM
SO-1306785			Fw: Regarding NCC registered in IOMS ( Chatbot mode) ( CA 152295647)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-2-2024 10:31 AM	19-2-2024 11:23 AM

CC-1306786			Recovery pop up in Id	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 10:36 AM	19-2-2024 10:38 AM
CC-1306787			Please Share CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 10:37 AM	19-2-2024 10:38 AM
CC-1306788			Upload Data in SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 10:47 AM	19-2-2024 10:48 AM
TE-1306789			port issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	19-2-2024 10:50 AM	19-2-2024 10:57 AM
CC-1306790			Share Recovery Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 11:06 AM	19-2-2024 11:14 AM
DA-1306791			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 11:40 AM	19-2-2024 11:58 AM
DA-1306792			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 11:41 AM	19-2-2024 11:59 AM
DA-1306793			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 11:42 AM	19-2-2024 11:59 AM
DA-1306794			EBSANAL archivelog & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 11:43 AM	19-2-2024 11:59 AM
DA-1306795			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 11:47 AM	19-2-2024 11:59 AM
DA-1306796			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 11:48 AM	19-2-2024 12:00 PM
NE-1306797			power issue 10.125.80.241 panjabi bagh down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	19-2-2024 11:49 AM	19-2-2024 12:25 PM
DA-1306798			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 11:49 AM	19-2-2024 12:00 PM
DA-1306799			Autocad uninstallation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-2-2024 11:50 AM	19-2-2024 12:01 PM
CC-1306800			Please confirm pending data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 12:02 PM	19-2-2024 12:03 PM
NE-1306801			power issue 10.125.89.105 tikri kalan	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	19-2-2024 12:03 PM	19-2-2024 12:25 PM
DA-1306802			BRPLGIS backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 12:06 PM	19-2-2024 12:07 PM
TE-1306803			Avaya one x software	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> TELECOM SOFTWARE	Other	19-2-2024 12:08 PM	19-2-2024 12:08 PM
SO-1306804			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 41019671	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-2-2024 12:24 PM	19-2-2024 12:33 PM
SO-1306805			CAS Installation	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-2-2024 12:27 PM	19-2-2024 12:48 PM
CC-1306806			ISAT data & DNIS Required	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 02:05 PM	19-2-2024 02:05 PM
DA-1306807			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-2-2024 02:07 PM	19-2-2024 02:09 PM
NE-1306808			power issue 10.125.71.65 link down due to power issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	19-2-2024 02:12 PM	19-2-2024 02:13 PM
SO-1306809			Error in WSM against BD Id B12022400075	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-2-2024 03:11 PM	19-2-2024 03:38 PM
SO-1306810			Formal information of Resignation letter	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-2-2024 03:46 PM	19-2-2024 04:03 PM
CC-1306811			Add Recovery Campaigns	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 04:03 PM	19-2-2024 04:03 PM
CC-1306812			Recovery Data Upload	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 04:05 PM	19-2-2024 04:08 PM
CC-1306813			Add Recovery Campaigns	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 04:06 PM	19-2-2024 04:08 PM
CC-1306814			Add Recovery Campaigns	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 04:21 PM	19-2-2024 04:23 PM
TE-1306815			New Yealink SIP Phone requisition ( Yashvir Singh )	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	19-2-2024 04:41 PM	19-2-2024 04:57 PM
DA-1306816			Web portal issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 04:41 PM	19-2-2024 04:45 PM
CC-1306817			Add Tech Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 04:42 PM	19-2-2024 04:43 PM
DA-1306818			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-2-2024 04:51 PM	19-2-2024 04:51 PM
SO-1306819			Reset CAS password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	19-2-2024 05:07 PM	19-2-2024 05:33 PM

SO-1306820			CAS ID ,Enforcement ID ,NAS,Oracle ID,OMS ID clearance required for Emp ID : 2504093	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	19-2-2024 05:10 PM	19-2-2024 05:33 PM
CC-1306821			Add Tech Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 05:37 PM	19-2-2024 05:38 PM
DA-1306822			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 05:43 PM	19-2-2024 05:44 PM
CC-1306823			Add tech Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 05:45 PM	19-2-2024 05:48 PM
NE-1306824			Hudco getting down 10.125.71.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-2-2024 06:36 PM	20-2-2024 10:14 AM
DA-1306825			EBSANAL backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 07:15 PM	19-2-2024 07:16 PM
NE-1306826			papan kalan is down 10.125.180.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-2-2024 07:25 PM	20-2-2024 10:14 AM
NE-1306827			Dwarka 16 admin is down 10.125.183.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-2-2024 07:26 PM	20-2-2024 10:13 AM
NE-1306828			hudco sec is down 10.125.82.33	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-2-2024 07:30 PM	20-2-2024 10:12 AM
NE-1306829			kalka ji A12 airtel is down 150.150.171.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-2-2024 07:39 PM	23-2-2024 03:50 PM
NE-1306830			Jaferpur Airtel port is down 150.150.169.190	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-2-2024 07:46 PM	22-2-2024 12:39 PM
DA-1306831			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 10:34 PM	19-2-2024 11:04 PM
DA-1306832			EBSANAI database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 10:37 PM	19-2-2024 11:02 PM
CC-1306833			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 10:37 PM	19-2-2024 10:58 PM
DA-1306834			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 10:39 PM	19-2-2024 11:01 PM
DA-1306835			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	19-2-2024 10:43 PM	19-2-2024 11:00 PM
DA-1306836			NAS server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-2-2024 10:46 PM	19-2-2024 10:58 PM
DA-1306837			EBSANAL database tablespace size check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 10:48 PM	19-2-2024 10:54 PM
DA-1306838			EBSDB database tablsespace size check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-2-2024 10:51 PM	19-2-2024 10:56 PM
CC-1306839			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-2-2024 10:59 PM	20-2-2024 02:26 AM
NE-1306840			Tikri kalan ( 150.150.169.178 ) - Airtel link down.	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-2-2024 02:11 AM	20-2-2024 03:56 AM
NE-1306841			kilokiri EVH training center ( 10.125.180.161 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-2-2024 05:47 AM	20-2-2024 09:01 AM
DA-1306842			EBSANAL database archiveog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 07:48 AM	20-2-2024 07:49 AM
DA-1306843			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 07:52 AM	20-2-2024 07:53 AM
DA-1306844			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 07:54 AM	20-2-2024 07:55 AM
DA-1306845			NAS server space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	20-2-2024 07:58 AM	20-2-2024 07:59 AM
CC-1306846			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 08:43 AM	20-2-2024 08:46 AM
CC-1306847			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 08:47 AM	20-2-2024 08:48 AM
CC-1306848			Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 09:53 AM	20-2-2024 09:54 AM
CC-1306849			Skills not showing while call landing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 10:07 AM	20-2-2024 10:09 AM
CC-1306850			Recovery pop up not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 10:09 AM	20-2-2024 10:10 AM
SO-1306851			GIS Attendance code publish on test Server	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	20-2-2024 10:10 AM	20-2-2024 10:28 AM
CC-1306852			Please add in recovery campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 10:15 AM	20-2-2024 10:16 AM
TE-1306853			New Yealink SIP Phone requisition (Naveen Nagpal)	Low	Telecom Team	Closed	TELECOM (Nehrurplace)	TELECOM --> INSTRUMENT	Other	20-2-2024 10:35 AM	20-2-2024 10:41 AM

TE-1306854			Return faulty issue new analog phone (NIDHI SUDAN)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	20-2-2024 10:44 AM	20-2-2024 11:53 AM
DA-1306855			10.125.126.52 need to be update patch	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 11:07 AM	20-2-2024 04:03 PM
CC-1306856			Data Upload in SG1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 11:50 AM	20-2-2024 11:50 AM
CC-1306857			Please upload data in SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 11:54 AM	20-2-2024 11:55 AM
TE-1306858			Return faulty issue new analog phone (Naresh Chhibber)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	20-2-2024 11:57 AM	20-2-2024 12:00 PM
TE-1306859			Return faulty issue new analog phone (Narendra Kumar)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	20-2-2024 12:01 PM	20-2-2024 12:13 PM
CC-1306860			Please Add skill and add in MCS	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 12:24 PM	20-2-2024 12:24 PM
NE-1306861			Airtel yotta NHP over utilize 10.249.255.26	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-2-2024 12:34 PM	24-2-2024 12:11 AM
NE-1306862			Nangloi O&M Airtel is down 150.150.156.45	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-2-2024 12:46 PM	20-2-2024 01:56 PM
NE-1306863			Kilokari airtel is down 150.150.183.77	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-2-2024 01:58 PM	21-2-2024 10:39 AM
NE-1306864			Saurabh vihar is down 10125.84.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-2-2024 02:05 PM	20-2-2024 04:17 PM
SO-1306865			Please Publish CRM code on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	20-2-2024 02:10 PM	20-2-2024 02:38 PM
CC-1306866			Create Cisco ID	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 03:21 PM	20-2-2024 03:23 PM
CC-1306867			Please add Outbound SG1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	PASSWORD RESET	Other	20-2-2024 03:24 PM	20-2-2024 03:32 PM
SO-1306868			Fw: reset CAS Password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	20-2-2024 03:32 PM	20-2-2024 04:03 PM
CC-1306869			Please add data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 03:43 PM	20-2-2024 04:04 PM
DA-1306870			Fw: Anydesk Req	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	20-2-2024 04:01 PM	20-2-2024 05:33 PM
NE-1306871			VPN not connecting of Mr. Sharad pandey	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-2-2024 04:16 PM	20-2-2024 04:19 PM
NE-1306872			VPN issue of Dinesh kumar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-2-2024 05:03 PM	20-2-2024 05:50 PM
SO-1306873			Fw: IOMS ID Generation for Newly Created Sub Division Kanchankunj Div Sarita Vihar	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	20-2-2024 05:06 PM	20-2-2024 05:23 PM
CC-1306874			add Bot Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 05:23 PM	20-2-2024 05:23 PM
NE-1306875			Dwarka pappankalan is down 10.125.180.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-2-2024 05:48 PM	21-2-2024 09:52 AM
NE-1306876			LIG hastsal is down 10.125.83.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-2-2024 06:22 PM	20-2-2024 09:42 PM
NE-1306877			Dwarka 16 admin is down 10.125.183.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-2-2024 06:53 PM	21-2-2024 09:52 AM
NE-1306878			Milap nagar sify is down 150.150.157.233	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-2-2024 07:38 PM	20-2-2024 11:46 PM
CC-1306879			create Agent ID	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 08:39 PM	20-2-2024 08:43 PM
DA-1306880			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 09:55 PM	20-2-2024 10:04 PM
DA-1306881			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 09:56 PM	20-2-2024 10:04 PM
DA-1306882			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 09:57 PM	20-2-2024 10:04 PM
DA-1306883			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 09:57 PM	20-2-2024 10:05 PM
DA-1306884			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 09:58 PM	20-2-2024 10:05 PM
DA-1306885			BRPLGIS archive log check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 09:59 PM	20-2-2024 10:05 PM
DA-1306886			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 10:00 PM	20-2-2024 10:06 PM
DA-1306887			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 10:00 PM	20-2-2024 10:06 PM

DA-1306888			EBSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-2-2024 10:03 PM	20-2-2024 10:07 PM
CC-1306889			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	20-2-2024 11:23 PM	20-2-2024 11:42 PM
CC-1306890			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 12:02 AM	21-2-2024 02:27 AM
NE-1306891			Bharta ( 150.150.157.81 ) Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 04:12 AM	21-2-2024 05:16 PM
NE-1306892			Tagore Garden Commercial ( 10.125.105.1 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 06:04 AM	21-2-2024 09:10 AM
CC-1306893			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 08:48 AM	21-2-2024 08:53 AM
NE-1306894			sarita vihar pkt B down 82.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 09:57 AM	21-2-2024 11:50 AM
CC-1306895			Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 10:39 AM	21-2-2024 10:41 AM
CC-1306896			Please add in SG5 Campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 10:42 AM	21-2-2024 10:42 AM
SO-1306897			Palam BD vehicle issue	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	21-2-2024 11:35 AM	21-2-2024 11:43 AM
DA-1306898			Regarding NAS User	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	21-2-2024 11:45 AM	21-2-2024 11:48 AM
CC-1306899			Please confirm pending data in SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 11:45 AM	21-2-2024 11:47 AM
DA-1306900			67.95 DHCP	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	21-2-2024 12:00 PM	21-2-2024 12:58 PM
SO-1306901			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	21-2-2024 12:01 PM	21-2-2024 12:18 PM
NE-1306902			VKP O&M 69.225 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 12:08 PM	21-2-2024 01:21 PM
TE-1306903			Directory	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> TELECOM SOFTWARE	Other	21-2-2024 12:42 PM	21-2-2024 12:46 PM
TE-1306904			Avaya Software	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> TELECOM SOFTWARE	Other	21-2-2024 12:43 PM	21-2-2024 12:48 PM
TE-1306905			instrument	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	21-2-2024 12:44 PM	21-2-2024 12:47 PM
TE-1306906			call forwarding	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> TELECOM SOFTWARE	Other	21-2-2024 12:45 PM	21-2-2024 12:47 PM
NE-1306907			Mitron delhi down - 84.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 01:22 PM	21-2-2024 04:08 PM
DA-1306908			YM06060600016,YM06060600002,DIV -DRG ( VIDEO AND IR REQ.)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	21-2-2024 02:44 PM	21-2-2024 05:03 PM
NE-1306909			VPN ID created of Shravan hanmantro	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-2-2024 03:36 PM	21-2-2024 04:02 PM
NE-1306910			Chankya place Getting link flaping 10.125.180.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 03:43 PM	21-2-2024 09:04 PM
TE-1306911			Shifting Ext. 9751	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	21-2-2024 03:44 PM	21-2-2024 03:46 PM
CC-1306912			Please check data in SG1 ,SG2, Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 04:03 PM	21-2-2024 04:04 PM
NE-1306913			vikaspuri O&M is down 10.125.69.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-2-2024 04:04 PM	22-2-2024 02:56 PM
CC-1306914			Calls are not landing in SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 04:05 PM	21-2-2024 04:06 PM
NE-1306915			jauna pur is down 10.125.82.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 04:06 PM	21-2-2024 05:17 PM
CC-1306916			Please change Outbound team	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 04:28 PM	21-2-2024 04:29 PM
NE-1306917			papan kalan is down 10.125.180.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 05:38 PM	22-2-2024 10:06 AM
NE-1306918			Dwarka 16 admin down 10.125.183.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 05:39 PM	22-2-2024 09:49 AM
CC-1306919			add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 06:01 PM	21-2-2024 06:08 PM
CC-1306920			ID Login issue	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 06:03 PM	21-2-2024 06:08 PM
NE-1306921			bharat nagar is down 10.125.181.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 06:19 PM	27-2-2024 07:40 AM
NE-1306922			GH9 sunder vihar airtel down 150.150.171.201	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 06:24 PM	21-2-2024 07:16 PM
NE-1306923			R k puram comm is down 10.125.72.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 07:03 PM	21-2-2024 07:15 PM

NE-1306924			dwarka sec 13 is down 10.125.80.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 07:35 PM	22-2-2024 09:30 AM
NE-1306925			link down vikaspuri o&m 10.125.69.225 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-2-2024 09:12 PM	22-2-2024 02:56 PM
CC-1306926			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	21-2-2024 11:34 PM	21-2-2024 11:54 PM
CC-1306927			Please Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 08:44 AM	22-2-2024 08:46 AM
SO-1306928			Fw: about wrong entry of LD	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-2-2024 09:11 AM	22-2-2024 09:23 AM
NE-1306929			moti bagh FLT pending	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-2-2024 09:16 AM	22-2-2024 09:27 AM
CC-1306930			Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 09:55 AM	22-2-2024 09:56 AM
DA-1306931			Hitachi Session	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	22-2-2024 10:38 AM	22-2-2024 05:03 PM
CC-1306932			Please Upload data in SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 10:38 AM	22-2-2024 10:41 AM
CC-1306933			Recovery Pop Up not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 10:40 AM	22-2-2024 10:41 AM
DA-1306934			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	22-2-2024 10:50 AM	22-2-2024 10:51 AM
DA-1306935			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-2-2024 10:55 AM	22-2-2024 10:56 AM
CC-1306936			Please share CDR records	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 11:04 AM	22-2-2024 11:05 AM
CC-1306937			Please add SG4 outbound	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 11:06 AM	22-2-2024 11:07 AM
DA-1306938			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-2-2024 11:09 AM	22-2-2024 11:10 AM
DA-1306939			BRPLGIS database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-2-2024 11:11 AM	22-2-2024 11:12 AM
DA-1306940			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-2-2024 11:14 AM	22-2-2024 11:15 AM
DA-1306941			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	22-2-2024 11:19 AM	22-2-2024 11:27 AM
DA-1306942			BRPL DC uptime report generate.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	22-2-2024 11:40 AM	22-2-2024 11:42 AM
NE-1306943			mata SundriOTHER OFFICE10.125.69.177/1 81.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-2-2024 11:42 AM	22-2-2024 02:57 PM
CC-1306944			Upload data in Recovey	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 11:45 AM	22-2-2024 11:46 AM
NE-1306945			amish.somaniVPN re- configured	Low	Network Team	Closed	Nehru Place (Network)	SOFTWARE	Application	22-2-2024 12:36 PM	22-2-2024 12:37 PM
CC-1306946			Please check outbound popup in agent id	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 12:43 PM	22-2-2024 12:44 PM
NE-1306947			10.125.83.70 IP internet is provided	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	22-2-2024 12:50 PM	22-2-2024 12:52 PM
SO-1306948			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID: 40134458	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-2-2024 01:52 PM	22-2-2024 02:13 PM
SO-1306949			Task Allocation--- BRPL AHC application	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-2-2024 02:18 PM	22-2-2024 03:48 PM
DA-1306950			Clearance of employee Gaurav Thapan	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	22-2-2024 02:19 PM	22-2-2024 02:21 PM
DA-1306951			Clearance of emp Rekh Kumari Suman	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	22-2-2024 02:22 PM	22-2-2024 02:24 PM
SO-1306952			Please Publish CRM code on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-2-2024 02:22 PM	22-2-2024 02:33 PM
CC-1306953			Please add wrap up option in sg1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 02:25 PM	22-2-2024 02:26 PM
SO-1306954			Fw: Fw: Regarding NCC registered in IOMS ( CA Chatbot mode) ( CA 152295647)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-2-2024 02:43 PM	22-2-2024 03:28 PM
CC-1306955			Add ID in recovery campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 02:55 PM	22-2-2024 02:55 PM
SO-1306956			Re: Fw: File Transfer from SAP ISU Directory to SFTP thro SAP PO	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-2-2024 03:24 PM	22-2-2024 03:53 PM
SO-1306957			MDCC code deployment on Test Server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-2-2024 03:33 PM	22-2-2024 03:58 PM

CC-1306958			Please confirm data in SG1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 03:49 PM	22-2-2024 03:50 PM
NE-1306959			UjwaOTHER OFFICE10.125.183.129 / 89.57 link down	Low	Network Team	Closed	UJWA, NAJAFGARH, WEST	NETWORK	Link Down	22-2-2024 03:53 PM	22-2-2024 09:49 PM
DA-1306960			testing	Low	DataCenter Team	Open	MadiPur Grid	DATACENTER	Server	22-2-2024 03:58 PM	---
SO-1306961			Task Allocation--IOMS Application	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-2-2024 04:00 PM	23-2-2024 10:18 AM
SO-1306962			ym01070600015,001005196864,ym29060600001,( VIDEO AND IR REQ. )	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	22-2-2024 04:19 PM	22-2-2024 04:28 PM
CC-1306963			Calls not landing on SG1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 04:39 PM	22-2-2024 04:40 PM
CC-1306964			Add Id in Recovery Campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 04:41 PM	22-2-2024 04:42 PM
CC-1306965			Please confirm SG4 data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 05:57 PM	22-2-2024 05:58 PM
CC-1306966			Please remove rest skill add tec ,frs. sol	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 07:08 PM	22-2-2024 07:09 PM
CC-1306967			Please Add skill add tec ,frs. sol	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 07:25 PM	22-2-2024 07:26 PM
NE-1306968			Shankar Garden ( 150.150.157.217 ) Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-2-2024 10:00 PM	23-2-2024 05:28 AM
CC-1306969			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-2-2024 10:56 PM	22-2-2024 11:34 PM
NE-1306970			Hudco ( 150.150.157.193 ) - Link down issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-2-2024 04:14 AM	23-2-2024 08:54 AM
CC-1306971			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 08:24 AM	23-2-2024 08:28 AM
CC-1306972			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 08:26 AM	23-2-2024 08:28 AM
CC-1306973			Please Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 08:29 AM	23-2-2024 08:32 AM
DA-1306974			Table Space issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	23-2-2024 08:47 AM	24-2-2024 10:56 AM
CC-1306975			Please find the theft call report of 22nd Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 09:00 AM	23-2-2024 09:05 AM
CC-1306976			Please Provide CDR reports	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 09:03 AM	23-2-2024 09:04 AM
CC-1306977			please add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 09:28 AM	23-2-2024 09:28 AM
CC-1306978			Please confirm SG4 Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 09:30 AM	23-2-2024 09:31 AM
CC-1306979			Please add skill 6349 Comm,DRS,tec	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 09:42 AM	23-2-2024 09:43 AM
CC-1306980			Please remove rest skill add outbound SG5 this ID's	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 09:48 AM	23-2-2024 09:49 AM
NE-1306981			raj nagar 84.41 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-2-2024 10:05 AM	23-2-2024 10:06 AM
CC-1306982			Please upload the data in SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 10:19 AM	23-2-2024 10:24 AM
CC-1306983			Please upload the data in SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 10:20 AM	23-2-2024 10:24 AM
CC-1306984			Please upload the data in SG1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 10:21 AM	23-2-2024 10:23 AM
CC-1306985			Please Add Desk Settings	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 10:56 AM	23-2-2024 10:57 AM
CC-1306986			Please confirm SG4 Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 11:21 AM	23-2-2024 12:19 PM
CC-1306987			Please confirm Recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 12:21 PM	23-2-2024 12:28 PM
CC-1306988			Please upload the same in IVRS blast	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 12:31 PM	23-2-2024 12:35 PM
CC-1306989			Please add warap option SG1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 12:39 PM	23-2-2024 12:40 PM
CC-1306990			Please confirm IVR Blaster data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 02:18 PM	23-2-2024 02:19 PM
CC-1306991			Upload IVRS Blaster	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 03:31 PM	23-2-2024 03:33 PM
SO-1306992			Fw: CAS ID password reset(ajay ku)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	23-2-2024 03:32 PM	23-2-2024 03:53 PM



SO-1306993			Please Publish CRM code on test server	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	23-2-2024 03:50 PM	23-2-2024 04:13 PM
SO-1306994			EHV ESD shutdown	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	23-2-2024 04:40 PM	23-2-2024 05:03 PM
SO-1306995			Re: Equipment Not Showing In WSM	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	23-2-2024 04:44 PM	23-2-2024 05:03 PM
NE-1306996			67.95 add anydesk policy group	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-2-2024 04:45 PM	23-2-2024 04:47 PM
NE-1306997			69.95 anydesk access provoke	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-2-2024 04:48 PM	23-2-2024 04:49 PM
SO-1306998			Re: iOMS LOGIN-ID required --Mr. Parveen Kumar--T.O----Delhi gate s/div	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	23-2-2024 05:02 PM	23-2-2024 05:18 PM
CC-1306999			upload sg3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 05:32 PM	23-2-2024 05:33 PM
SO-1307000			DTM not working	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	23-2-2024 05:32 PM	23-2-2024 05:38 PM
NE-1307001			Andrews ganjOTHER OFFICE10.125.106.129 link is down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-2-2024 06:47 PM	23-2-2024 08:19 PM
NE-1307002			Vikaspuri Comm ( 150.150.186.45 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-2-2024 09:57 PM	24-2-2024 02:31 AM
CC-1307003			Please share complete dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-2-2024 11:44 PM	23-2-2024 11:46 PM
NE-1307004			Bhartal ( 150.150.157.81 ) Link down - sify	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-2-2024 11:46 PM	24-2-2024 02:33 AM
NE-1307005			Tikri kalan ( 10.125.89.105 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-2-2024 05:57 AM	24-2-2024 11:13 AM
CC-1307006			Remove skills due to tech outbound calling	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 07:26 AM	24-2-2024 07:28 AM
CC-1307007			Add multi skills in agent IDs	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 07:27 AM	24-2-2024 07:29 AM
NE-1307008			Giri nagar ( 150.150.186.117 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-2-2024 07:33 AM	25-2-2024 09:03 AM
CC-1307009			Remove skills for FVC calling	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 08:14 AM	24-2-2024 08:15 AM
CC-1307010			Remove skills for tech outbound calls	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 08:31 AM	24-2-2024 08:35 AM
CC-1307011			Add Outbound SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 08:32 AM	24-2-2024 08:34 AM
CC-1307012			Please add SG2 campaign CR6371	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 09:27 AM	24-2-2024 11:52 AM
CC-1307013			Please find the theft call report of 23rd Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 09:28 AM	24-2-2024 11:52 AM
CC-1307014			Please find the CDR report of 23rd Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 09:29 AM	24-2-2024 11:51 AM
DA-1307015			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-2-2024 10:58 AM	24-2-2024 11:07 AM
DA-1307016			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-2-2024 10:59 AM	24-2-2024 11:07 AM
DA-1307017			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-2-2024 11:00 AM	24-2-2024 11:08 AM
DA-1307018			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-2-2024 11:00 AM	24-2-2024 11:08 AM
DA-1307019			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-2-2024 11:01 AM	24-2-2024 11:09 AM
DA-1307020			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-2-2024 11:02 AM	24-2-2024 11:09 AM
DA-1307021			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-2-2024 11:04 AM	24-2-2024 11:10 AM
DA-1307022			EBSANAL backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-2-2024 11:05 AM	24-2-2024 11:10 AM
CC-1307023			Please upload the data in SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 11:48 AM	24-2-2024 11:51 AM
CC-1307024			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 11:49 AM	24-2-2024 11:50 AM
SO-1307025			unable to select the substation name in WSM	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	24-2-2024 11:58 AM	25-2-2024 08:03 AM
CC-1307026			Please upload recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 12:06 PM	24-2-2024 12:10 PM
CC-1307027			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 12:09 PM	24-2-2024 12:10 PM

CC-1307028			Please Recovery Data upload	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 01:38 PM	24-2-2024 01:39 PM
CC-1307029			Please remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 03:22 PM	24-2-2024 03:23 PM
NE-1307030			pusp vihar is down 10.125.71.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-2-2024 05:53 PM	26-2-2024 12:02 PM
CC-1307031			create cisco ID	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 06:06 PM	24-2-2024 06:13 PM
CC-1307032			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 06:07 PM	24-2-2024 06:13 PM
CC-1307033			add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 06:08 PM	24-2-2024 06:13 PM
CC-1307034			Add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-2-2024 06:09 PM	24-2-2024 06:13 PM
NE-1307035			Kilokiri EVH training centerokhla10.125.180.161	Low	Network Team	Closed	KILOKRI EVH TRAINING CENTER , NIZAMUDDIN, SOUTH	NETWORK	Link Down	25-2-2024 07:59 AM	25-2-2024 09:02 AM
CC-1307036			Please share Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 09:16 AM	25-2-2024 09:18 AM
CC-1307037			Add Multi skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 09:18 AM	25-2-2024 09:18 AM
CC-1307038			Please add recovery skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 10:08 AM	25-2-2024 10:23 AM
CC-1307039			Please add SG5 outbound	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 10:11 AM	25-2-2024 10:23 AM
CC-1307040			Recovery pop up is not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 10:11 AM	25-2-2024 10:23 AM
CC-1307041			Remove Skills for product refresher	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 10:19 AM	25-2-2024 10:23 AM
CC-1307042			Please add recovery skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 10:39 AM	25-2-2024 10:39 AM
DA-1307043			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-2-2024 10:40 AM	25-2-2024 10:52 AM
DA-1307044			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-2-2024 10:40 AM	25-2-2024 10:53 AM
DA-1307045			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-2-2024 10:41 AM	25-2-2024 10:53 AM
DA-1307046			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-2-2024 10:45 AM	25-2-2024 10:53 AM
DA-1307047			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-2-2024 10:46 AM	25-2-2024 10:54 AM
DA-1307048			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-2-2024 10:47 AM	25-2-2024 10:54 AM
DA-1307049			ESBDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-2-2024 10:49 AM	25-2-2024 10:56 AM
DA-1307050			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	25-2-2024 10:50 AM	25-2-2024 10:56 AM
CC-1307051			Remove inbound and recovery skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 11:59 AM	25-2-2024 11:59 AM
NE-1307052			lajpat nagar3 down 83.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	25-2-2024 01:43 PM	25-2-2024 03:43 PM
CC-1307053			Please add recovery skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 02:05 PM	25-2-2024 02:08 PM
CC-1307054			Add Multi skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 02:27 PM	25-2-2024 02:27 PM
CC-1307055			Please confirm pending data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 02:29 PM	25-2-2024 02:30 PM
CC-1307056			Recovery pop up not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 02:40 PM	25-2-2024 03:08 PM
CC-1307057			upload Data In IVRs	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 03:07 PM	25-2-2024 03:08 PM
NE-1307058			daultapur down 89.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	25-2-2024 03:44 PM	25-2-2024 04:42 PM
CC-1307059			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 07:14 PM	26-2-2024 09:35 AM
NE-1307060			HudcoOTHER OFFICE10.125.71.65 Sify link down	Low	Network Team	Closed	HUDCO, ANDREWGANJ, SOUTH	NETWORK	Link Down	25-2-2024 09:34 PM	26-2-2024 04:02 PM
CC-1307061			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 11:12 PM	25-2-2024 11:25 PM
CC-1307062			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 11:26 PM	25-2-2024 11:30 PM
CC-1307063			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	25-2-2024 11:29 PM	25-2-2024 11:50 PM

CC-1307064			Kindly remove skills due to Kcc calling.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 09:34 AM	26-2-2024 09:34 AM
NE-1307065			configure vpn - manish.kumar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	26-2-2024 09:38 AM	26-2-2024 09:39 AM
CC-1307066			Please find the theft call report of 25th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 09:47 AM	26-2-2024 09:48 AM
CC-1307067			Please find the CDR report of 25th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 09:49 AM	26-2-2024 09:50 AM
NE-1307068			lajpat nagar-4 link down 150.150.157.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-2-2024 09:50 AM	27-2-2024 05:55 PM
CC-1307069			Please confirm recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 10:10 AM	26-2-2024 10:11 AM
DA-1307070			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 11:13 AM	26-2-2024 11:30 AM
DA-1307071			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 11:14 AM	26-2-2024 11:30 AM
DA-1307072			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 11:15 AM	26-2-2024 11:30 AM
NE-1307073			power issue in khayala 10.125.89.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-2-2024 11:16 AM	26-2-2024 12:01 PM
DA-1307074			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 11:16 AM	26-2-2024 11:30 AM
DA-1307075			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 11:17 AM	26-2-2024 11:31 AM
DA-1307076			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 11:18 AM	26-2-2024 11:31 AM
DA-1307077			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 11:19 AM	26-2-2024 11:31 AM
DA-1307078			BRPLGIS backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 11:20 AM	26-2-2024 11:32 AM
SO-1307079			Clearance	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	26-2-2024 11:21 AM	26-2-2024 11:38 AM
DA-1307080			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 11:34 AM	26-2-2024 11:34 AM
CC-1307081			Please upload the data in ivrs blaster.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 11:35 AM	26-2-2024 11:35 AM
CC-1307082			Please remove and Add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 11:37 AM	26-2-2024 11:38 AM
SO-1307083			shutdown id: P13021800038 & P19021800037.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	26-2-2024 11:49 AM	26-2-2024 12:03 PM
SO-1307084			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 41015814	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	26-2-2024 11:53 AM	26-2-2024 12:08 PM
SO-1307085			Clearance	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	26-2-2024 01:58 PM	26-2-2024 02:18 PM
DA-1307086			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 02:12 PM	26-2-2024 02:14 PM
DA-1307087			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 02:13 PM	26-2-2024 02:14 PM
SO-1307088			Clearance	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	26-2-2024 02:18 PM	26-2-2024 02:53 PM
SO-1307089			DTM version expired	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> DTM	Application	26-2-2024 02:24 PM	26-2-2024 02:53 PM
DA-1307090			clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 02:28 PM	26-2-2024 02:28 PM
NE-1307091			internet given to 10.125.72.8	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	26-2-2024 02:29 PM	26-2-2024 03:31 PM
CC-1307092			Please confirm recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 02:32 PM	26-2-2024 02:35 PM
CC-1307093			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 03:01 PM	26-2-2024 03:03 PM
CC-1307094			Recovery Pop-Up Not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 03:20 PM	26-2-2024 05:13 PM
NE-1307095			shiv vihar getting down 10.125.82.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-2-2024 03:30 PM	26-2-2024 04:05 PM
NE-1307096			ujwa getting down 10.125.183.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-2-2024 03:31 PM	26-2-2024 03:39 PM
NE-1307097			whatsapp rights given to 10.125.181.66	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	26-2-2024 03:37 PM	26-2-2024 03:38 PM
NE-1307098			sarita vihar comm is down 10.125.104.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-2-2024 04:03 PM	26-2-2024 04:16 PM
NE-1307099			internet given to 10.125.123.147	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	26-2-2024 04:20 PM	26-2-2024 04:29 PM

DA-1307100			EDNS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	26-2-2024 04:47 PM	26-2-2024 04:48 PM
NE-1307101			Ian Cabling	High	Network Team	Closed	TELECOM (Nehruplace)	NETWORK --> LAN - LAN PROBLEM	Other	26-2-2024 05:11 PM	28-2-2024 02:09 PM
CC-1307102			IVR Blaster Data Pending	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 05:11 PM	26-2-2024 05:13 PM
DA-1307103			EDMS file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	26-2-2024 05:25 PM	26-2-2024 05:27 PM
CC-1307104			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 05:43 PM	26-2-2024 05:48 PM
CC-1307105			Sent Dump Data IVR blaster	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 05:44 PM	26-2-2024 05:48 PM
DA-1307106			EBSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	26-2-2024 07:09 PM	26-2-2024 07:10 PM
CC-1307107			ID creation	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 07:39 PM	26-2-2024 07:43 PM
CC-1307108			Please remove skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 10:51 PM	26-2-2024 10:52 PM
CC-1307109			Add multi skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 10:51 PM	26-2-2024 10:52 PM
CC-1307110			Share complete dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-2-2024 11:08 PM	26-2-2024 11:08 PM
NE-1307111			Andheria Bagh ( 150.150.157.38 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	27-2-2024 05:18 AM	27-2-2024 03:56 PM
CC-1307112			Please remove skills for outbound calling	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 07:36 AM	27-2-2024 08:04 AM
CC-1307113			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 08:02 AM	27-2-2024 08:05 AM
CC-1307114			Remove skills for ob calling	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 08:03 AM	27-2-2024 08:04 AM
NE-1307115			papan kalan 10.125.180.225 secondary schema down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	27-2-2024 10:04 AM	27-2-2024 10:05 AM
SO-1307116			Fw: IMP ::Reg. Intra Department Clearance of Mr. Tauseef Khan / 41017649, Manager, Enforcement	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-2-2024 10:24 AM	27-2-2024 10:43 AM
CC-1307117			Please find Theft call report for 27th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 10:28 AM	27-2-2024 10:51 AM
CC-1307118			Please find CDR report for 27th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 10:29 AM	27-2-2024 10:51 AM
SO-1307119			IOMS--WSM RMU FIR not submit	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-2-2024 10:33 AM	27-2-2024 10:43 AM
SO-1307120			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> ID CREATION	Application	27-2-2024 10:40 AM	27-2-2024 11:03 AM
CC-1307121			Please conform recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 10:53 AM	27-2-2024 10:54 AM
SO-1307122			Please Publish CRM code on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-2-2024 11:26 AM	27-2-2024 11:53 AM
CC-1307123			Please send Recovery Dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 11:41 AM	27-2-2024 11:42 AM
DA-1307124			Subsidy folder	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	27-2-2024 11:49 AM	27-2-2024 12:43 PM
NE-1307125			power issue in chankya place 10.125.180.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	27-2-2024 11:50 AM	27-2-2024 03:56 PM
CC-1307126			Please send SG4 and SG5 IVR blaster Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 12:02 PM	27-2-2024 12:03 PM
CC-1307127			Please uploaded IVR Blaster	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 12:18 PM	27-2-2024 12:20 PM
DA-1307128			Redian need to be ssession	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	27-2-2024 12:35 PM	27-2-2024 04:23 PM
SO-1307129			Fw: Attendance report downloading issue	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-2-2024 12:37 PM	27-2-2024 12:53 PM
DA-1307130			license issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	27-2-2024 01:45 PM	27-2-2024 01:48 PM
SO-1307131			Separation Report From 25 January 2024 To 26 February 2024	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-2-2024 02:28 PM	27-2-2024 05:03 PM
CC-1307132			Please Add recovery Skills and team	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 02:46 PM	27-2-2024 02:48 PM

CC-1307133			Please upload the data in ivrs blaster.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 03:14 PM	27-2-2024 03:16 PM
NE-1307134			Jhatikara is down 10.125.75.113	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	27-2-2024 03:37 PM	27-2-2024 04:14 PM
NE-1307135			vpn issue of vivek singh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	27-2-2024 03:51 PM	27-2-2024 03:57 PM
SO-1307136			Fw: Edms Rights required	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-2-2024 04:45 PM	27-2-2024 05:13 PM
SO-1307137			CAS ID Req- Arun Kumar	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	27-2-2024 05:55 PM	27-2-2024 07:03 PM
NE-1307138			RK puram comm is down 10.125.72.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	27-2-2024 07:54 PM	27-2-2024 07:56 PM
DA-1307139			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-2-2024 10:26 PM	27-2-2024 10:40 PM
DA-1307140			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-2-2024 10:27 PM	27-2-2024 10:40 PM
DA-1307141			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-2-2024 10:29 PM	27-2-2024 10:40 PM
CC-1307142			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 10:29 PM	27-2-2024 11:16 PM
DA-1307143			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-2-2024 10:30 PM	27-2-2024 10:41 PM
DA-1307144			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-2-2024 10:31 PM	27-2-2024 10:41 PM
DA-1307145			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-2-2024 10:31 PM	27-2-2024 10:42 PM
DA-1307146			EBSDB mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-2-2024 10:33 PM	27-2-2024 10:43 PM
CC-1307147			Upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-2-2024 10:33 PM	27-2-2024 11:16 PM
DA-1307148			Increase NAS folder size	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	27-2-2024 10:37 PM	27-2-2024 10:44 PM
NE-1307149			PUNJABI BAGH(a6 Paschim Vihar) ( 150.150.156.17 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	27-2-2024 11:41 PM	28-2-2024 02:07 PM
CC-1307150			Please add multi skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 07:28 AM	28-2-2024 07:30 AM
CC-1307151			Please remove skill for outbound calling	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 07:29 AM	28-2-2024 07:30 AM
NE-1307152			SUKH DEV VIHAR ( 150.150.186.57 ) Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 08:00 AM	28-2-2024 10:58 AM
CC-1307153			Please remove inbound skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 08:17 AM	28-2-2024 08:18 AM
CC-1307154			Please add recovery skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 08:19 AM	28-2-2024 08:20 AM
DA-1307155			10.125.126.12, 10.125.126.60 server need to be defragmente	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	28-2-2024 08:24 AM	28-2-2024 08:53 AM
CC-1307156			please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 08:56 AM	28-2-2024 08:57 AM
DA-1307157			10.125.64.30 server need to be restart	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	28-2-2024 09:09 AM	28-2-2024 09:38 AM
CC-1307158			Please find the theft call report of 27th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 09:21 AM	28-2-2024 09:23 AM
CC-1307159			Please find the CDR report of 27th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 10:00 AM	28-2-2024 10:01 AM
NE-1307160			manglapuri down 80.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 10:32 AM	28-2-2024 10:33 AM
SO-1307161			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 41017176	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-2-2024 10:33 AM	28-2-2024 10:43 AM
CC-1307162			Please conform recovery Pending data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 10:34 AM	28-2-2024 10:35 AM
NE-1307163			DDA Flat,Kalkaji Block J1 ( 10.125.84.241 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 10:34 AM	28-2-2024 10:58 AM
NE-1307164			daulatpur down 89.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 10:35 AM	28-2-2024 10:58 AM
NE-1307165			Mitron delhi 84.161 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 10:39 AM	28-2-2024 10:57 AM
DA-1307166			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	28-2-2024 10:47 AM	28-2-2024 10:48 AM

DA-1307167			Enforcement need to increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	28-2-2024 10:54 AM	28-2-2024 11:18 AM
NE-1307168			DWARKA Sec4 ( 10.125.84.1 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 11:00 AM	28-2-2024 11:43 AM
DA-1307169			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	28-2-2024 11:13 AM	28-2-2024 11:15 AM
DA-1307170			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-2-2024 11:17 AM	28-2-2024 11:18 AM
DA-1307171			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-2-2024 11:20 AM	28-2-2024 11:22 AM
DA-1307172			All database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-2-2024 11:23 AM	28-2-2024 11:24 AM
CC-1307173			please remove Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 11:44 AM	28-2-2024 11:45 AM
NE-1307174			karunakar.upendra1 VPN install - ajit kumar infocusin	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 11:45 AM	28-2-2024 11:46 AM
NE-1307175			karuankar.upendra2 VPN install -	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 11:46 AM	28-2-2024 11:47 AM
NE-1307176			Divya sharma VPN reconfigure	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 11:49 AM	28-2-2024 11:49 AM
NE-1307177			VPN reconfigure- Bimla ahlawat	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 12:03 PM	28-2-2024 12:03 PM
NE-1307178			VPN reconfigure- pankaj singh scada	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 12:04 PM	28-2-2024 12:04 PM
CC-1307179			Please Upload the data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 12:06 PM	28-2-2024 12:07 PM
SO-1307180			Fw: Enforcement file unloader Error	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-2-2024 12:45 PM	28-2-2024 01:03 PM
CC-1307181			Please upload the data in ivrs blaster.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 12:50 PM	28-2-2024 12:51 PM
NE-1307182			tikri kalan down 89.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 01:18 PM	28-2-2024 02:07 PM
NE-1307183			sewak park 86.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 01:19 PM	28-2-2024 01:20 PM
SO-1307184			Fw: CAS ID ,Enforcement ID ,NAS,Oracle ID,OMS ID clearance required for Emp ID : 41017205	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-2-2024 01:50 PM	28-2-2024 02:03 PM
SO-1307185			Ehv Planned shutdown 2018--IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-2-2024 01:57 PM	28-2-2024 02:08 PM
NE-1307186			A4paschim is down 10.125.71.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 02:06 PM	28-2-2024 03:49 PM
DA-1307187			NAS,Oracle ID,OMS ID clearance required	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-2-2024 02:07 PM	28-2-2024 02:10 PM
CC-1307188			Please conform IVR Blaster pending data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-2-2024 02:19 PM	28-2-2024 02:21 PM
NE-1307189			a4 pachim vihar 71.97 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 02:33 PM	28-2-2024 02:59 PM
NE-1307190			rohtak road pjb 82.161 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 02:35 PM	28-2-2024 03:00 PM
SO-1307191			reset password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-2-2024 02:54 PM	28-2-2024 03:28 PM
NE-1307192			NJF disp. 180.17 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 03:02 PM	28-2-2024 03:05 PM
NE-1307193			requisition for internet rights on 10.125.67.181	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 03:06 PM	28-2-2024 03:07 PM
NE-1307194			rohini singh VPN reconfigure	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 03:22 PM	28-2-2024 03:22 PM
NE-1307195			rajeshk.yadav VPN reconfigure	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 03:24 PM	28-2-2024 03:24 PM
NE-1307196			janakpuri is down 10.125.70.33	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 03:36 PM	28-2-2024 03:44 PM
NE-1307197			punjabi is down 10.125.82.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 03:37 PM	28-2-2024 03:44 PM
SO-1307198			Re: Id password creation and access rights for COAP of Sh Satish Rathi (Emp.No-40134903)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-2-2024 04:38 PM	28-2-2024 04:48 PM
SO-1307199			For Clearance_Priyanshu Tyagi	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	28-2-2024 04:46 PM	28-2-2024 04:53 PM
NE-1307200			Mitron sify link is down 150.150.157.50	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 04:55 PM	28-2-2024 05:10 PM

DA-1307201			Clearance of Employee Priyanshu Tyagi	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	28-2-2024 04:56 PM	28-2-2024 04:57 PM
NE-1307202			internet right given to 10.125.104.71	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 05:06 PM	28-2-2024 05:09 PM
NE-1307203			vpn configuration of pooja babbar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-2-2024 05:07 PM	28-2-2024 05:09 PM
NE-1307204			mahipal is down 10.125.84.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-2-2024 06:52 PM	28-2-2024 07:06 PM
DA-1307205			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-2-2024 07:10 PM	28-2-2024 07:11 PM
DA-1307206			Database tablespace size check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	28-2-2024 07:13 PM	28-2-2024 07:14 PM
DA-1307207			EBSDB database server mount point space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	28-2-2024 07:15 PM	28-2-2024 07:17 PM
NE-1307208			B1 Janakpuri ( 10.125.83.97 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-2-2024 05:53 AM	29-2-2024 10:42 AM
CC-1307209			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 07:45 AM	29-2-2024 08:04 AM
CC-1307210			Please Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 08:05 AM	29-2-2024 08:16 AM
CC-1307211			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 08:17 AM	29-2-2024 08:32 AM
SO-1307212			HT BD NOT CLOSED IN IOMS 500 INTERNAL ERROR	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-2-2024 09:03 AM	29-2-2024 11:43 AM
CC-1307213			Please find the theft call report of 28th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 09:55 AM	29-2-2024 09:57 AM
CC-1307214			Please find the CDR report of 28th Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 09:56 AM	29-2-2024 09:57 AM
SO-1307215			Reg. Intra Department Clearance of Late Mr. Suresh Kumar / 410002766 worked as Jr. Lineman, (B)PLM	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-2-2024 10:54 AM	29-2-2024 11:08 AM
DA-1307216			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	29-2-2024 11:06 AM	29-2-2024 11:09 AM
NE-1307217			MMTC down 87.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-2-2024 11:20 AM	29-2-2024 11:21 AM
NE-1307218			VPN reconfigure mini chaudhary	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	29-2-2024 11:22 AM	29-2-2024 11:22 AM
DA-1307219			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-2-2024 11:30 AM	29-2-2024 11:31 AM
CC-1307220			Please send recovery and blaster Dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 11:31 AM	29-2-2024 11:32 AM
CC-1307221			Please conform Recovery and IVR Blaster data.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 11:34 AM	29-2-2024 11:35 AM
DA-1307222			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-2-2024 11:34 AM	29-2-2024 11:38 AM
DA-1307223			EBSANAL archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-2-2024 11:39 AM	29-2-2024 11:40 AM
DA-1307224			NAS Folder mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	29-2-2024 11:42 AM	29-2-2024 11:44 AM
SO-1307225			Re: Reset CAS id : ravindrak	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-2-2024 11:43 AM	29-2-2024 11:58 AM
DA-1307226			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	29-2-2024 11:45 AM	29-2-2024 11:47 AM
DA-1307227			clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	29-2-2024 11:49 AM	29-2-2024 11:52 AM
NE-1307228			swarnpark 89.49 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-2-2024 11:51 AM	29-2-2024 01:39 PM
NE-1307229			JIO YOTTA GATEWAY MUMBAI ( 10.249.255.5 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-2-2024 12:03 PM	29-2-2024 01:37 PM
NE-1307230			tikri kalan 89.105 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-2-2024 12:21 PM	29-2-2024 01:39 PM
CC-1307231			Please Add recovery Team	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 12:41 PM	29-2-2024 12:42 PM
SO-1307232			error in IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-2-2024 12:46 PM	29-2-2024 12:58 PM
CC-1307233			Please Upload the data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 01:46 PM	29-2-2024 01:47 PM
SO-1307234			Fw: 1 nos. ncc late came in ioms of div pjb dated 26-02-24	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	29-2-2024 02:12 PM	29-2-2024 02:18 PM

SO-1307235			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID :40131333	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	29-2-2024 02:17 PM	29-2-2024 02:28 PM
NE-1307236			okhla phase 3 MMGCOMPLAINT CENTER10.213.237.1 link down jio	Low	Network Team	Closed	OKHLA PHASE 3 , OKHLA, SOUTH	NETWORK	Link Down	29-2-2024 02:41 PM	29-2-2024 09:47 PM
NE-1307237			khanpur 84.17 0&m jio link packet drop issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-2-2024 02:41 PM	02-3-2024 07:46 AM
NE-1307238			njf disp. 180.17 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-2-2024 02:43 PM	29-2-2024 02:52 PM
NE-1307239			okhla mmg phase3 237.1 airtel down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-2-2024 02:51 PM	29-2-2024 09:45 PM
CC-1307240			Please upload the data in ivrs blaster.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 03:10 PM	29-2-2024 03:12 PM
DA-1307241			clearance required	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-2-2024 03:13 PM	29-2-2024 03:15 PM
DA-1307242			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	29-2-2024 03:18 PM	29-2-2024 03:20 PM
SO-1307243			Meter_Live Code publish on test server	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	29-2-2024 03:18 PM	29-2-2024 03:33 PM
DA-1307244			Oracle 12c installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	29-2-2024 04:00 PM	29-2-2024 04:03 PM
SO-1307245			Fw: Urgent ...Please ..Details of Cables Damaged by External Agency...	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	29-2-2024 04:20 PM	29-2-2024 04:38 PM
NE-1307246			rohtak 156.146 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-2-2024 04:20 PM	29-2-2024 09:32 PM
NE-1307247			rohtak high latency - 157.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	29-2-2024 04:22 PM	29-2-2024 04:48 PM
SO-1307248			new user creation for IOMS	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	29-2-2024 04:33 PM	29-2-2024 04:48 PM
NE-1307249			provide anydesk to 67.95	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	29-2-2024 04:38 PM	29-2-2024 04:39 PM
SO-1307250			BOT complaint removal required	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	29-2-2024 05:41 PM	29-2-2024 05:53 PM
CC-1307251			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	29-2-2024 11:19 PM	01-3-2024 12:42 AM
DA-1307252			10.125.126.47 server issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	01-3-2024 06:13 AM	01-3-2024 11:13 AM
CC-1307253			Please Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 07:12 AM	01-3-2024 07:16 AM
CC-1307254			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 07:14 AM	01-3-2024 07:17 AM
CC-1307255			Please add comm + drs skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 08:40 AM	01-3-2024 08:44 AM
CC-1307256			Please add recovery skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 08:41 AM	01-3-2024 08:43 AM
CC-1307257			Please Add Tech+ Comm skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 09:17 AM	01-3-2024 09:28 AM
CC-1307258			Create agent IDs	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 09:27 AM	01-3-2024 09:29 AM
CC-1307259			Please share theft call report of 29 Feb 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 09:28 AM	01-3-2024 09:29 AM
NE-1307260			tilak nagar 89.17 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 10:34 AM	01-3-2024 10:47 AM
NE-1307261			Daulatpur 89.41 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 10:34 AM	01-3-2024 01:48 PM
NE-1307262			saurabh vihar 84.73 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 10:48 AM	01-3-2024 03:19 PM
TE-1307263			Return faulty issue new analog phone ( MANISH SHARMA)	Low	Telecom Team	Closed	TELECOM (Nehrurplace)	TELECOM	Other	01-3-2024 10:52 AM	01-3-2024 10:54 AM
SO-1307264			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40131901	Low	Application Team	Closed	CAS (Nehrurplace)	SOFTWARE	Application	01-3-2024 10:54 AM	01-3-2024 11:33 AM
TE-1307265			Phone return to store (User TARA SINGH Retired)	Low	Telecom Team	Closed	TELECOM (Nehrurplace)	TELECOM	Other	01-3-2024 10:57 AM	01-3-2024 10:59 AM
TE-1307266			User phone transfer to new user (AMBIKA RANI)	Low	Telecom Team	Closed	TELECOM (Nehrurplace)	TELECOM	Other	01-3-2024 11:01 AM	01-3-2024 11:21 AM



CC-1307267			Please share ISAT & DNIS count	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 11:02 AM	01-3-2024 11:02 AM
NE-1307268			njf disp. 180.17 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 11:19 AM	01-3-2024 12:06 PM
TE-1307269			User RAJESH KUMAR IP Phone transfer to new user Shrekant Pandey	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	01-3-2024 11:27 AM	01-3-2024 11:30 AM
TE-1307270			User name change in CM (SHIV PRASAD)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	01-3-2024 11:31 AM	01-3-2024 11:33 AM
NE-1307271			vikasपुरी o&m 69.225 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 11:31 AM	01-3-2024 11:52 AM
TE-1307272			Return to store (User left the job) GAURAV THAPAN	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	01-3-2024 11:34 AM	01-3-2024 11:36 AM
NE-1307273			nehru place o&m 87.33 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 11:35 AM	01-3-2024 11:36 AM
DA-1307274			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 12:19 PM	01-3-2024 12:26 PM
DA-1307275			EBSBKP archivelog check & delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 12:20 PM	01-3-2024 12:26 PM
DA-1307276			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 12:21 PM	01-3-2024 12:26 PM
DA-1307277			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 12:21 PM	01-3-2024 12:27 PM
DA-1307278			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 12:22 PM	01-3-2024 12:27 PM
DA-1307279			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 12:23 PM	01-3-2024 12:27 PM
DA-1307280			SQL script execution	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 12:24 PM	01-3-2024 12:28 PM
DA-1307281			SQL script execution	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 12:25 PM	01-3-2024 12:28 PM
DA-1307282			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 12:29 PM	01-3-2024 12:29 PM
SO-1307283			SMS   ONM Count   Feb'24	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	01-3-2024 01:37 PM	01-3-2024 01:53 PM
CC-1307284			Please Upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 01:38 PM	01-3-2024 01:40 PM
SO-1307285			Consumer tagging publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	01-3-2024 01:39 PM	01-3-2024 02:03 PM
CC-1307286			Please upload data in IVRS	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 01:39 PM	01-3-2024 01:41 PM
CC-1307287			Please add header option in agent ID	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 01:40 PM	01-3-2024 01:41 PM
CC-1307288			Please confirm pending data in Recovery & IVRS	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 01:43 PM	01-3-2024 01:44 PM
CC-1307289			Please share CDR of 29 Feb	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 01:47 PM	01-3-2024 01:47 PM
NE-1307290			kailash puri link down 10.125.82.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 01:48 PM	01-3-2024 02:52 PM
DA-1307291			clearance required	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 01:50 PM	01-3-2024 01:57 PM
DA-1307292			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 01:53 PM	01-3-2024 01:58 PM
DA-1307293			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 01:55 PM	01-3-2024 02:00 PM
NE-1307294			10.125.67.3 provide internet	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-3-2024 02:01 PM	01-3-2024 02:08 PM
NE-1307295			10.125.67.98 provide internet	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-3-2024 02:02 PM	01-3-2024 02:08 PM
NE-1307296			10.125.67.100 provide internet	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-3-2024 02:04 PM	01-3-2024 02:07 PM
NE-1307297			10.125.67.108 provide internet	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-3-2024 02:05 PM	01-3-2024 02:07 PM
CC-1307298			Please upload data in IVRS blaster	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 02:19 PM	01-3-2024 02:20 PM
NE-1307299			kailashपुरी sify down 157.125	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 02:45 PM	01-3-2024 03:20 PM
NE-1307300			kailashपुरी airtel down 171.217	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 02:48 PM	01-3-2024 03:10 PM
NE-1307301			raj vij VPN configure	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-3-2024 02:49 PM	01-3-2024 02:50 PM

NE-1307302			Chhawla,Village NajafgarhOTHER OFFICE10.125.70.49 link down	Low	Network Team	Closed	CHHAWLA,VILLAGE NAJAFGARH, WEST	NETWORK	Link Down	01-3-2024 02:50 PM	01-3-2024 03:19 PM
NE-1307303			WIFI require anshika sharma	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 02:51 PM	01-3-2024 02:52 PM
SO-1307304			Need Service code	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	01-3-2024 03:26 PM	01-3-2024 03:53 PM
DA-1307305			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	01-3-2024 03:35 PM	01-3-2024 03:36 PM
DA-1307306			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-3-2024 03:39 PM	01-3-2024 03:40 PM
CC-1307307			Please upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	01-3-2024 03:47 PM	01-3-2024 03:48 PM
NE-1307308			10.125.106.130 ip changed to 10.125.69.115	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-3-2024 03:51 PM	01-3-2024 03:52 PM
NE-1307309			create new vpn and configure aditi.kumari	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-3-2024 04:06 PM	01-3-2024 04:07 PM
SO-1307310			For reset the CAS password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	01-3-2024 04:29 PM	01-3-2024 04:38 PM
SO-1307311			O&M Application Portal Login Creation sandeep kumar-41019908	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	01-3-2024 04:36 PM	01-3-2024 04:53 PM
SO-1307312			Arrange to Un-block my EDMS ID.:YASHWANT.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	01-3-2024 04:53 PM	01-3-2024 05:23 PM
NE-1307313			vikaspuri 10.125.69.225 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-3-2024 05:05 PM	01-3-2024 05:46 PM
SO-1307314			Re: Fw: Authorization of COAP/SAP - Deepak Kumar Yadav (41017554 )	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	01-3-2024 06:07 PM	01-3-2024 06:18 PM
DA-1307315			EBSANAL backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-3-2024 07:12 PM	01-3-2024 07:13 PM
CC-1307316			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 07:36 AM	02-3-2024 07:55 AM
CC-1307317			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 07:37 AM	02-3-2024 07:56 AM
NE-1307318			Chhawla,Village NajafgarhOTHER OFFICE10.125.70.49 links flapping	Low	Network Team	Closed	CHHAWLA,VILLAGE NAJAFGARH, WEST	NETWORK	Link Down	02-3-2024 07:47 AM	02-3-2024 10:34 AM
CC-1307319			Please find the theft call report of 1st March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 09:28 AM	02-3-2024 09:36 AM
CC-1307320			Please find the CDR report of 1st March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 09:29 AM	02-3-2024 09:35 AM
CC-1307321			Please aad skills on below id	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 09:30 AM	02-3-2024 09:34 AM
CC-1307322			Please remove Skills and add FRS.TEC,SOL.KCC,Com m.DRS	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 09:33 AM	02-3-2024 09:34 AM
NE-1307323			tilak nagar is down 10.125.89.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 10:01 AM	02-3-2024 09:06 PM
NE-1307324			shyam vihar is down 10.125.86.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 10:02 AM	02-3-2024 10:35 AM
NE-1307325			okhla phase 3 is down 10.125.86.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 10:32 AM	02-3-2024 02:55 PM
NE-1307326			mata sundri is down 10.125.69.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 10:33 AM	02-3-2024 02:53 PM
NE-1307327			chhawla is getting packet drop 10.125.70.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 10:55 AM	04-3-2024 01:42 PM
NE-1307328			vishwakarma is down 10.125.89.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 11:01 AM	02-3-2024 02:52 PM
CC-1307329			Please remove inbound and add recovery skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 11:24 AM	02-3-2024 11:25 AM
NE-1307330			shyam vihar is down 10.125.86.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 11:54 AM	02-3-2024 02:52 PM
CC-1307331			Please Upload the data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 02:06 PM	02-3-2024 02:07 PM
NE-1307332			Daulatpur getting down 10.125.89.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 03:29 PM	02-3-2024 04:05 PM

NE-1307333			giri nagar is down 10.125.69.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 03:40 PM	02-3-2024 05:42 PM
NE-1307334			guru govind is down 10.125.83.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 03:51 PM	02-3-2024 04:06 PM
NE-1307335			tikri kalan is down 10.125.89.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 05:00 PM	02-3-2024 05:40 PM
CC-1307336			Please upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 05:46 PM	02-3-2024 05:49 PM
CC-1307337			Recovery pop up not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 05:47 PM	02-3-2024 05:51 PM
CC-1307338			Please upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 05:47 PM	02-3-2024 05:51 PM
CC-1307339			Please check data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 05:48 PM	02-3-2024 05:50 PM
CC-1307340			Please add multi skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-3-2024 05:48 PM	02-3-2024 05:50 PM
NE-1307341			jafferpur is down 10.125.180.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 05:53 PM	02-3-2024 06:59 PM
NE-1307342			tilak nagar is down 10.125.89.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-3-2024 09:07 PM	04-3-2024 03:48 PM
DA-1307343			All database server mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-3-2024 10:19 PM	02-3-2024 10:22 PM
DA-1307344			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-3-2024 10:35 PM	02-3-2024 10:36 PM
DA-1307345			EBSANAL database archivelog delete.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-3-2024 10:38 PM	02-3-2024 10:39 PM
DA-1307346			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-3-2024 10:48 PM	02-3-2024 10:50 PM
DA-1307347			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	02-3-2024 10:51 PM	02-3-2024 10:53 PM
NE-1307348			karampura is down 10.125.82.113	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 04:52 AM	03-3-2024 07:31 AM
NE-1307349			Daultapur is down 10.125.89.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 04:53 AM	03-3-2024 07:30 AM
NE-1307350			bharthal sify link is down 150.150.157.81	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 04:55 AM	03-3-2024 06:00 PM
NE-1307351			A1 paschim vihar sify link down 150.150.157.213	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 04:59 AM	03-3-2024 07:35 AM
NE-1307352			B1 janakpuri JIO link is down 150.150.186.181	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 05:03 AM	03-3-2024 07:32 AM
NE-1307353			shyam vihar is down 10.125.86.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 05:10 AM	03-3-2024 07:29 AM
CC-1307354			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 07:11 AM	03-3-2024 07:22 AM
CC-1307355			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 07:12 AM	03-3-2024 07:22 AM
DA-1307356			AMINAS nas folder size increase.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	03-3-2024 07:42 AM	03-3-2024 07:43 AM
NE-1307357			Mundka Commercial sify down ( 150.150.157.109 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 09:04 AM	03-3-2024 06:00 PM
NE-1307358			shyam vihar 10.125.86.161 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 09:05 AM	03-3-2024 11:54 AM
NE-1307359			CR Park jio down ( ) 150.150.186.53	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 09:08 AM	04-3-2024 10:03 AM
NE-1307360			Dwarka Sec 13 ( ) 150.150.158.153	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 09:12 AM	03-3-2024 05:59 PM
NE-1307361			A1 paschim vihar ( ) 150.150.157.213	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 09:13 AM	03-3-2024 04:04 PM
CC-1307362			Please share theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 09:14 AM	03-3-2024 09:17 AM
CC-1307363			Please remove inbound skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 09:15 AM	03-3-2024 09:17 AM
CC-1307364			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 09:16 AM	03-3-2024 09:16 AM
CC-1307365			Please remove inbound skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 10:18 AM	03-3-2024 10:19 AM
NE-1307366			Lajpat nagar4 10.125.71.177 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 11:58 AM	03-3-2024 12:01 PM
CC-1307367			Please remove skills for dss calling	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 12:21 PM	03-3-2024 12:24 PM
CC-1307368			Please add recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 12:22 PM	03-3-2024 12:24 PM

CC-1307369			Please add recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 12:23 PM	03-3-2024 12:24 PM
CC-1307370			Please check recovery pop up	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 01:48 PM	03-3-2024 01:48 PM
NE-1307371			MMTC 10.125.87.225 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 04:03 PM	03-3-2024 04:40 PM
CC-1307372			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 04:05 PM	03-3-2024 04:23 PM
CC-1307373			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 04:07 PM	03-3-2024 04:23 PM
CC-1307374			Add Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 04:09 PM	03-3-2024 04:23 PM
CC-1307375			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Database	03-3-2024 04:11 PM	03-3-2024 04:23 PM
CC-1307376			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 04:13 PM	03-3-2024 04:28 PM
CC-1307377			Data in Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 04:17 PM	03-3-2024 04:28 PM
CC-1307378			Add & Remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 04:21 PM	03-3-2024 04:28 PM
NE-1307379			njf disp. 10.125.180.17 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 04:40 PM	03-3-2024 05:59 PM
NE-1307380			Chankya Place ( 10.125.180.105 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 05:50 PM	03-3-2024 05:58 PM
DA-1307381			Archive log deletion of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 06:03 PM	03-3-2024 06:18 PM
DA-1307382			Nas server space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 06:05 PM	03-3-2024 06:18 PM
DA-1307383			Archive log space check of EBSDB	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 06:09 PM	03-3-2024 06:13 PM
DA-1307384			Archivelog deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 06:11 PM	03-3-2024 06:13 PM
CC-1307385			add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-3-2024 06:54 PM	03-3-2024 06:58 PM
DA-1307386			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 10:50 PM	03-3-2024 10:57 PM
DA-1307387			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 10:51 PM	03-3-2024 10:57 PM
DA-1307388			EBSBK archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 10:51 PM	03-3-2024 10:57 PM
DA-1307389			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 10:52 PM	03-3-2024 10:57 PM
DA-1307390			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 10:53 PM	03-3-2024 10:58 PM
DA-1307391			BRLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 10:53 PM	03-3-2024 10:58 PM
DA-1307392			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 10:55 PM	03-3-2024 11:00 PM
DA-1307393			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	03-3-2024 10:55 PM	03-3-2024 11:00 PM
NE-1307394			sewak_park ( 10.125.86.193 ) Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-3-2024 11:43 PM	04-3-2024 12:59 PM
NE-1307395			Router Backup	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Router	04-3-2024 08:02 AM	05-3-2024 04:22 AM
NE-1307396			A1 pachim vihar jio link down 150.150.186.221	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 08:33 AM	04-3-2024 03:49 PM
NE-1307397			jio link not add in motadata 150.150.186.221	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-3-2024 08:35 AM	04-3-2024 03:47 PM
CC-1307398			Please find the theft call report of 3rd March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 08:50 AM	04-3-2024 09:03 AM
CC-1307399			Please find the CDR report of 3rd March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 08:50 AM	04-3-2024 09:02 AM
SO-1307400			Task Allocation- Release CRM Application	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-3-2024 08:51 AM	04-3-2024 11:03 AM
CC-1307401			Please remove other Skills and add Comm and DRS	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 09:12 AM	04-3-2024 09:38 AM
CC-1307402			Kindly add commercial dss technical solar panel fsk skills.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 09:22 AM	04-3-2024 09:38 AM

NE-1307403			jio link add in motadata (Okhla phase3 150.150.186.201)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 09:37 AM	04-3-2024 09:40 AM
CC-1307404			Please Upload the data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 09:49 AM	04-3-2024 09:50 AM
NE-1307405			CR park jio link down 186.53	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 10:04 AM	06-3-2024 05:58 PM
CC-1307406			Please check recovery pop are not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 10:06 AM	04-3-2024 10:42 AM
SO-1307407			Password Problem	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-3-2024 10:08 AM	04-3-2024 10:28 AM
SO-1307408			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40131098	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-3-2024 10:27 AM	04-3-2024 10:53 AM
CC-1307409			Please upload the data in ivrs blaster.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 10:35 AM	04-3-2024 10:44 AM
DA-1307410			Export the monthly tickets report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	04-3-2024 10:39 AM	04-3-2024 10:58 AM
DA-1307411			Need to restart the Solr server 10.125.126.72	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	04-3-2024 10:59 AM	04-3-2024 12:04 PM
NE-1307412			New router configure for Tilak nagar 10.125.89.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 11:03 AM	04-3-2024 11:03 AM
CC-1307413			Please Upload the data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 11:19 AM	04-3-2024 11:20 AM
NE-1307414			MMTC 10.125.87.225 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 11:37 AM	04-3-2024 11:38 AM
CC-1307415			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 11:45 AM	04-3-2024 11:46 AM
DA-1307416			Create CSR for New Connection Server	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	04-3-2024 12:06 PM	04-3-2024 02:06 PM
SO-1307417			Fw: For resetting password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-3-2024 12:06 PM	04-3-2024 12:23 PM
DA-1307418			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-3-2024 12:08 PM	04-3-2024 12:10 PM
SO-1307419			Task Allocation	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-3-2024 12:10 PM	04-3-2024 06:13 PM
SO-1307420			Re: BOT complaint removal required	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-3-2024 12:44 PM	04-3-2024 01:08 PM
NE-1307421			VPN reconfigure simran agarwal	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-3-2024 12:55 PM	04-3-2024 12:56 PM
NE-1307422			jhatikara 10.125.75.113 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 12:56 PM	04-3-2024 02:06 PM
NE-1307423			Shyam Vihar ( 10.125.86.161 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 01:03 PM	04-3-2024 03:47 PM
NE-1307424			chhawala njf airtel down 150.150.171.213	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 01:52 PM	04-3-2024 03:46 PM
DA-1307425			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-3-2024 02:03 PM	04-3-2024 02:04 PM
NE-1307426			a4 pachim vihar 10.125.71.97 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 02:07 PM	04-3-2024 03:45 PM
SO-1307427			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-3-2024 02:09 PM	04-3-2024 02:23 PM
TE-1307428			Voice not clear Issue (Amit Tomar)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	04-3-2024 02:34 PM	04-3-2024 03:11 PM
TE-1307429			Voice not clear Issue (GAUTAM KUMAR JHA)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	04-3-2024 03:12 PM	04-3-2024 03:47 PM
TE-1307430			Voice not clear Issue ( FAIYAZ HUSSAIN)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	04-3-2024 03:49 PM	04-3-2024 03:51 PM
TE-1307431			Return faulty IP Phone issue new IP Phone (CHANDRAKETU MISHRA)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	04-3-2024 03:52 PM	04-3-2024 03:54 PM
TE-1307432			Return faulty issue new analog phone (CHANDRAKETU MISHRA)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	04-3-2024 03:57 PM	04-3-2024 03:59 PM
TE-1307433			029 Analog phone for repair (AHAD Broadnet)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	04-3-2024 04:01 PM	04-3-2024 04:03 PM
NE-1307434			rohatak road is down 10.125.82.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 04:04 PM	04-3-2024 06:29 PM
DA-1307435			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	04-3-2024 04:04 PM	04-3-2024 04:04 PM
NE-1307436			okhla phase3 is down 10.125.86.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 04:05 PM	04-3-2024 06:29 PM

NE-1307437			shiv vihar is down 10.125.82.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-3-2024 04:10 PM	04-3-2024 04:26 PM
CC-1307438			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 04:19 PM	04-3-2024 04:24 PM
CC-1307439			Please Uploader IVR Blaster data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 04:22 PM	04-3-2024 04:23 PM
CC-1307440			Please add recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 04:30 PM	04-3-2024 04:31 PM
SO-1307441			Fw: Regarding DH- SKT (O&M) rights	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-3-2024 04:56 PM	04-3-2024 05:13 PM
SO-1307442			IOMS publish on test server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	04-3-2024 04:57 PM	04-3-2024 05:13 PM
CC-1307443			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-3-2024 06:23 PM	04-3-2024 06:24 PM
DA-1307444			EBSANAL backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-3-2024 10:15 PM	04-3-2024 10:21 PM
DA-1307445			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-3-2024 10:16 PM	04-3-2024 10:22 PM
DA-1307446			NAS folder space increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-3-2024 10:18 PM	04-3-2024 10:23 PM
DA-1307447			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-3-2024 10:19 PM	04-3-2024 10:23 PM
DA-1307448			All DB archivelog check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-3-2024 10:20 PM	04-3-2024 10:24 PM
NE-1307449			Jafferpur ( 150.150.169.190 ) -	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-3-2024 07:02 AM	05-3-2024 10:19 AM
NE-1307450			Jafferpur ( 150.150.157.173 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-3-2024 07:06 AM	05-3-2024 10:18 AM
SO-1307451			Task Allocation	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-3-2024 09:09 AM	05-3-2024 01:58 PM
CC-1307452			Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-3-2024 09:37 AM	05-3-2024 09:38 AM
CC-1307453			CDR Report 04 March	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-3-2024 09:39 AM	05-3-2024 09:49 AM
NE-1307454			kilokiri training centre link testing 180.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	05-3-2024 09:44 AM	06-3-2024 05:59 PM
NE-1307455			rohtak road packet loss 125.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	05-3-2024 10:20 AM	06-3-2024 05:59 PM
CC-1307456			Please confirm IVRS & Recovery Pending Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-3-2024 10:47 AM	05-3-2024 10:48 AM
CC-1307457			MCS Password Reset	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-3-2024 10:54 AM	05-3-2024 10:55 AM
NE-1307458			link down cpc punjabi bagh 169.170	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-3-2024 10:56 AM	06-3-2024 06:58 PM
NE-1307459			link down in tikri kalan 89.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-3-2024 11:00 AM	05-3-2024 12:55 PM
NE-1307460			link down in tikri kalan 89.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-3-2024 11:04 AM	05-3-2024 11:27 AM
CC-1307461			Please add in recovery campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-3-2024 11:14 AM	05-3-2024 11:15 AM
SO-1307462			Re: BOT complaint removal required	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-3-2024 11:26 AM	05-3-2024 12:28 PM
CC-1307463			Recovery pop up not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-3-2024 11:51 AM	05-3-2024 11:52 AM
SO-1307464			CAS ID creation form for Gaurav Singh	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-3-2024 12:31 PM	05-3-2024 01:58 PM
DA-1307465			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	05-3-2024 12:47 PM	05-3-2024 12:49 PM
DA-1307466			IOMSDB databae backup run.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-3-2024 12:50 PM	05-3-2024 12:51 PM
DA-1307467			All database archivelog space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-3-2024 12:53 PM	05-3-2024 12:54 PM
DA-1307468			EBSANAL database archivelog delete.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-3-2024 12:55 PM	05-3-2024 12:56 PM
DA-1307469			NAS server space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	05-3-2024 12:58 PM	05-3-2024 01:00 PM
SO-1307470			CAS ID creation form for Gaurav Singh	Low	Application Team	Open	CAS (Nehruplace)	SOFTWARE	Application	05-3-2024 01:19 PM	---
CC-1307471			Upload recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-3-2024 01:47 PM	05-3-2024 01:48 PM
DA-1307472			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-3-2024 02:14 PM	05-3-2024 02:15 PM
SO-1307473			IOMS-Require NCC Data for the month of Feb-24 & Feb-23	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-3-2024 02:14 PM	05-3-2024 02:38 PM

DA-1307474			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-3-2024 02:17 PM	05-3-2024 02:19 PM
SO-1307475			11KV New Than FDR not shown in IOMS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-3-2024 03:23 PM	05-3-2024 03:58 PM
NE-1307476			provide mail and download right 10.125.68.98 .	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	05-3-2024 03:33 PM	05-3-2024 03:33 PM
CC-1307477			Please confirm pending data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-3-2024 03:55 PM	05-3-2024 03:55 PM
DA-1307478			Arcon vault patch need to be install	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	05-3-2024 03:59 PM	05-3-2024 04:03 PM
CC-1307479			Upload Recovery Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	05-3-2024 04:04 PM	05-3-2024 04:04 PM
TE-1307480			New Analog phone add (SUNIL K YADAV)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	05-3-2024 04:29 PM	05-3-2024 04:31 PM
SO-1307481			CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 41017195	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-3-2024 04:29 PM	05-3-2024 04:38 PM
TE-1307482			Voice not clear Issue (ANEESH YADAV)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	05-3-2024 04:35 PM	05-3-2024 04:36 PM
TE-1307483			Return faulty issue new analog phone (Call Centre)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	05-3-2024 04:37 PM	05-3-2024 04:42 PM
TE-1307484			Return faulty issue new analog phone (SUSHMA SHARMA)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	05-3-2024 04:44 PM	05-3-2024 04:45 PM
TE-1307485			Return faulty issue new analog phone (ANIL KAUSHIK)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	05-3-2024 04:47 PM	05-3-2024 04:47 PM
DA-1307486			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-3-2024 04:47 PM	05-3-2024 04:49 PM
SO-1307487			IOMS user details updation required - Mr. Dinesh Breakdown engineer	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-3-2024 05:55 PM	05-3-2024 06:18 PM
SO-1307488			To delete the breakdown entry-B03032400033 from IOMS due to fault in grid panel/relay	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	05-3-2024 05:59 PM	05-3-2024 06:18 PM
DA-1307489			Archivelog space check of ebsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-3-2024 12:07 AM	06-3-2024 12:13 AM
DA-1307490			Archivelog deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-3-2024 12:08 AM	06-3-2024 12:13 AM
DA-1307491			Archivelog deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-3-2024 12:10 AM	06-3-2024 12:13 AM
CC-1307492			Create Agent Ids	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-3-2024 07:36 AM	06-3-2024 08:28 AM
CC-1307493			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-3-2024 07:37 AM	06-3-2024 07:46 AM
SO-1307494			Re: Fw: For creation of logging ID for IOMS and OCJ data	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-3-2024 09:08 AM	06-3-2024 09:23 AM
SO-1307495			DATA Required -> February 2024.	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-3-2024 09:09 AM	06-3-2024 10:43 AM
CC-1307496			Please find the theft call report of 05th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-3-2024 10:02 AM	06-3-2024 10:52 AM
CC-1307497			Please find the CDR report of 05th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-3-2024 10:02 AM	06-3-2024 10:51 AM
CC-1307498			Kindly arrange to create the CISCO ID below the advisors ..	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-3-2024 10:03 AM	06-3-2024 10:51 AM
CC-1307499			Kindly add escalation on CN 27701 and remove rest skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-3-2024 10:04 AM	06-3-2024 10:50 AM
CC-1307500			Please remove inbound skills due to DSS calling	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-3-2024 10:05 AM	06-3-2024 10:49 AM
CC-1307501			Please remove inbound skills due to IVC calling	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-3-2024 10:06 AM	06-3-2024 10:49 AM

CC-1307502			Plz remove rest skill add tech and frsk and solar and comm and kcc gcc and duplicate and Doorstep this l'd 6804344	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	06-3-2024 10:06 AM	06-3-2024 10:49 AM
SO-1307503			Task Allocation--IOMS Application	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-3-2024 10:42 AM	06-3-2024 03:43 PM
SO-1307504			BRPL_IA_Data Requirement_O&M Complaints_Q4 FY 23-24	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-3-2024 10:56 AM	06-3-2024 04:38 PM
NE-1307505			configure vpn sandeep kumar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	06-3-2024 03:17 PM	06-3-2024 03:18 PM
SO-1307506			Re: BOT complaint removal required	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-3-2024 03:46 PM	06-3-2024 04:53 PM
SO-1307507			Fw: Password Reset	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	06-3-2024 04:52 PM	06-3-2024 05:03 PM
DA-1307508			Database server mount point space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	06-3-2024 05:26 PM	06-3-2024 05:28 PM
TE-1307509			Request for Call forwarding (NEERAJ KUMAR)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	06-3-2024 05:29 PM	06-3-2024 05:33 PM
DA-1307510			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-3-2024 05:30 PM	06-3-2024 05:31 PM
DA-1307511			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-3-2024 05:33 PM	06-3-2024 05:34 PM
DA-1307512			EBSANAL archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-3-2024 05:36 PM	06-3-2024 05:37 PM
DA-1307513			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	06-3-2024 05:39 PM	06-3-2024 05:40 PM
DA-1307514			NAS folder mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	06-3-2024 05:42 PM	06-3-2024 05:44 PM
NE-1307515			baprola is down 10.125.84.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-3-2024 06:00 PM	06-3-2024 06:23 PM
NE-1307516			vishwakarma colony is down 10.125.89.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-3-2024 06:02 PM	06-3-2024 06:57 PM
DA-1307517			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	06-3-2024 06:16 PM	06-3-2024 06:18 PM
NE-1307518			Chhawla,Village Najafgarh ( 150.150.171.213 ) - Airtel Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-3-2024 05:11 AM	08-3-2024 11:56 AM
CC-1307519			checklist	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 07:08 AM	07-3-2024 07:13 AM
CC-1307520			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 07:09 AM	07-3-2024 07:13 AM
NE-1307521			cr park jio latency issue 186.53	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	07-3-2024 09:24 AM	08-3-2024 02:07 PM
CC-1307522			Please find the theft call report of 06th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 09:36 AM	07-3-2024 09:58 AM
CC-1307523			Please find the CDR report of 06th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 09:37 AM	07-3-2024 09:59 AM
CC-1307524			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 09:38 AM	07-3-2024 11:23 AM
SO-1307525			IOMS ID Creation Request	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-3-2024 10:08 AM	07-3-2024 10:43 AM
CC-1307526			Recovery pop are not showing cr 6450	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 11:12 AM	07-3-2024 11:23 AM
DA-1307527			NAS folder access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 11:31 AM	07-3-2024 11:32 AM
CC-1307528			6804513 not getting recovery pop up	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 11:31 AM	07-3-2024 11:33 AM
SO-1307529			Re: BOT complaint removal required	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-3-2024 11:41 AM	07-3-2024 11:58 AM
SO-1307530			Fw: SMS to GPA employees	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-3-2024 11:42 AM	07-3-2024 11:58 AM
NE-1307531			Lajpat nagar2 183.65 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-3-2024 11:46 AM	07-3-2024 12:04 PM
SO-1307532			Fw: new id create in IMOS	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-3-2024 11:54 AM	07-3-2024 12:13 PM



SO-1307533			Fw: Authorization to register PSD on OPM module	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	07-3-2024 01:58 PM	07-3-2024 02:13 PM
DA-1307534			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 02:14 PM	07-3-2024 02:14 PM
DA-1307535			EDMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 02:17 PM	07-3-2024 02:19 PM
DA-1307536			install oracle	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 02:25 PM	07-3-2024 02:26 PM
CC-1307537			Facing two way audio issues	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 02:29 PM	07-3-2024 04:01 PM
CC-1307538			SR 697004004 : BE6M-M5-K9 // Facing two way audio issues	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 02:34 PM	07-3-2024 02:35 PM
DA-1307539			Server downtime	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	07-3-2024 03:09 PM	08-3-2024 02:15 PM
DA-1307540			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 03:12 PM	07-3-2024 03:18 PM
DA-1307541			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 03:13 PM	07-3-2024 03:18 PM
DA-1307542			Troubleshoot the SequelString (10.125.126.74)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	07-3-2024 03:14 PM	08-3-2024 02:33 AM
DA-1307543			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 03:14 PM	07-3-2024 03:19 PM
DA-1307544			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 03:15 PM	07-3-2024 03:24 PM
DA-1307545			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 03:16 PM	07-3-2024 03:24 PM
DA-1307546			Change Management issue in ITSM Tool	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	07-3-2024 03:16 PM	27-3-2024 12:59 PM
DA-1307547			BRPLGIS archive log check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 03:16 PM	07-3-2024 03:25 PM
DA-1307548			GISDEV backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 03:26 PM	07-3-2024 03:28 PM
DA-1307549			IOMSDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-3-2024 03:27 PM	07-3-2024 03:28 PM
CC-1307550			Please upload the data in SG1.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 03:58 PM	08-3-2024 02:05 PM
CC-1307551			Please upload the data in SG2.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 03:59 PM	08-3-2024 02:04 PM
CC-1307552			Please upload the data in SG3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	07-3-2024 04:00 PM	08-3-2024 02:04 PM
NE-1307553			link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-3-2024 01:23 AM	08-3-2024 02:08 AM
DA-1307554			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-3-2024 03:43 AM	08-3-2024 03:45 AM
DA-1307555			database sever mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-3-2024 03:46 AM	08-3-2024 03:47 AM
DA-1307556			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 03:48 AM	08-3-2024 03:50 AM
DA-1307557			Tablespace size check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 03:51 AM	08-3-2024 03:54 AM
NE-1307558			janak puri o&m 150.150.156.81 airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-3-2024 05:32 AM	08-3-2024 10:54 AM
SO-1307559			Fw: Relieving of Mr Shri Mahipal, Sr As VP (E/M) , E.No, 40135517 , DH (O&M) NGL	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-3-2024 02:40 PM	08-3-2024 02:58 PM
CC-1307560			Please find the theft call report of 07th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 02:50 PM	08-3-2024 02:52 PM
CC-1307561			Please find the CDR report of 07th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 02:51 PM	08-3-2024 02:52 PM
CC-1307562			Please aad sg3 team	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 03:06 PM	08-3-2024 09:54 AM
SO-1307563			Fw: IOMS-jkp Cable data require	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-3-2024 03:14 PM	08-3-2024 03:23 PM
NE-1307564			saurabVihar 10.125.84.73 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-3-2024 09:55 AM	08-3-2024 10:04 AM
NE-1307565			Chhawala njf airtel 171.213 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-3-2024 09:58 AM	11-3-2024 07:19 PM

CC-1307566			Please aad campaign SG1 in this ID: CR6446	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 10:07 AM	08-3-2024 10:08 AM
NE-1307567			Mitron delhi 10.125.84.161 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-3-2024 10:19 AM	08-3-2024 11:52 AM
CC-1307568			Please Aad Recovery campaign in this ID: CR6448	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 10:21 AM	08-3-2024 10:21 AM
NE-1307569			A1 pachim vihar jio link added in motadata 186.221	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-3-2024 10:21 AM	08-3-2024 10:21 AM
CC-1307570			Please check recovery pop up are not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 10:25 AM	08-3-2024 10:27 AM
TE-1307571			Return faulty issue new analog phone (YATENDRA GAUTAM)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	08-3-2024 10:43 AM	11-3-2024 04:08 PM
TE-1307572			New Analog phone add (SHWETA CHAUDHARY)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM	Other	08-3-2024 10:44 AM	11-3-2024 04:07 PM
SO-1307573			Re: BOT complaint removal required	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	08-3-2024 11:08 AM	08-3-2024 03:23 PM
DA-1307574			EBSANAL backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	08-3-2024 11:46 AM	08-3-2024 12:35 PM
DA-1307575			User DB login issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 11:49 AM	08-3-2024 12:36 PM
DA-1307576			GISDB backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	08-3-2024 11:50 AM	08-3-2024 12:36 PM
NE-1307577			saurabh vihar 10.125.84.73 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-3-2024 12:01 PM	08-3-2024 01:05 PM
CC-1307578			Please aad campaign cr6447	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 12:16 PM	08-3-2024 12:36 PM
CC-1307579			call not landing in SG3 Please check.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 12:17 PM	08-3-2024 12:35 PM
CC-1307580			Please send SG3 dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 12:34 PM	08-3-2024 12:35 PM
DA-1307581			EBSDEV archivelog	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 12:38 PM	08-3-2024 12:42 PM
CC-1307582			Please upload the data in SG3.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 12:38 PM	08-3-2024 12:39 PM
DA-1307583			EBSBKP archivelog	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 12:38 PM	08-3-2024 12:43 PM
DA-1307584			GISDEV archivelog	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 12:39 PM	08-3-2024 12:43 PM
DA-1307585			IOMSDB archivelog	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 12:40 PM	08-3-2024 12:43 PM
DA-1307586			BRPLGIS archivelog	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 12:40 PM	08-3-2024 12:44 PM
DA-1307587			NAS folder mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	08-3-2024 12:42 PM	08-3-2024 12:45 PM
CC-1307588			Please Aad them in recovery campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 12:51 PM	08-3-2024 12:52 PM
CC-1307589			Please conformed SG3 data pending	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 01:58 PM	08-3-2024 02:01 PM
CC-1307590			Please remove rest skills add recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 01:59 PM	08-3-2024 02:00 PM
SO-1307591			BSES MeterL Live services publish on test public server	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	08-3-2024 02:06 PM	08-3-2024 03:23 PM
CC-1307592			Please send SG1 dump	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 02:11 PM	08-3-2024 02:12 PM
CC-1307593			Please upload the data in SG1.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 02:24 PM	08-3-2024 02:25 PM
CC-1307594			Please send SG2 dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 02:57 PM	08-3-2024 02:58 PM
CC-1307595			MCS not working please check	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 03:33 PM	08-3-2024 03:34 PM
DA-1307596			EDMS File Request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 03:52 PM	08-3-2024 03:54 PM
DA-1307597			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 03:55 PM	08-3-2024 03:57 PM
PR-1307598			Fw: CAS Password expired- CAS id - arun_pm	Low	Application Team	Closed	NEHRU PLACE , NHP, SOUTH	SOFTWARE --> ID RESET	Application	08-3-2024 04:06 PM	08-3-2024 04:18 PM

CC-1307599			Please upload the data in SG4.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 04:19 PM	08-3-2024 04:22 PM
CC-1307600			Please upload the data in recovery.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	08-3-2024 04:20 PM	08-3-2024 04:21 PM
PR-1307601			Reset Cas id	Low	Application Team	Closed	VSNL Savitri Cinema	SOFTWARE --> ID RESET	Application	08-3-2024 05:03 PM	08-3-2024 05:23 PM
DA-1307602			Prepared Document for Switch as Per Mr. Habbie	Low	---	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-3-2024 05:27 PM	08-3-2024 05:28 PM
DA-1307603			Prerequisite meeting with Namdev Sir for LTCM Application	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Application	08-3-2024 05:37 PM	08-3-2024 05:40 PM
DA-1307604			NAS mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 07:05 PM	08-3-2024 07:07 PM
DA-1307605			NAS mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 07:07 PM	08-3-2024 07:07 PM
DA-1307606			NAS folder size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-3-2024 07:53 PM	08-3-2024 07:54 PM
CC-1307607			Please share theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 09:10 AM	09-3-2024 09:14 AM
CC-1307608			Add SG3 outbound	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 09:13 AM	09-3-2024 09:14 AM
CC-1307609			Add VIP Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 09:13 AM	09-3-2024 09:14 AM
CC-1307610			Add Recovery pop up	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 10:01 AM	09-3-2024 10:01 AM
DA-1307611			Server 126.18 down	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	09-3-2024 10:10 AM	09-3-2024 10:13 AM
NE-1307612			Tikri kalanCOMPLAINT CENTER10.125.89.105 airtel PMA	Low	Network Team	Closed	TIKRI KALAN, MUNDKA, WEST	NETWORK	Link Down	09-3-2024 10:37 AM	09-3-2024 11:04 AM
CC-1307613			SG1 Data Upload	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 10:37 AM	09-3-2024 10:38 AM
CC-1307614			Please remove skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 11:18 AM	09-3-2024 11:18 AM
CC-1307615			Please upload data in Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 11:45 AM	09-3-2024 01:45 PM
SO-1307616			Request for Creation of Virtual Directory in Test Environment for PCN Testing/UAT	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	09-3-2024 11:50 AM	09-3-2024 12:23 PM
SO-1307617			Re: BOT complaint removal required	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	09-3-2024 11:52 AM	09-3-2024 12:13 PM
SO-1307618			Re: Fw: Proposal for Shutdown of 66 kV D/C overhead line from Mehrauli to Bijwasan and Palam to Bijwasan for Depot Shifting Work of M/s Chintel	Low	Application Team	Closed	NHP	SOFTWARE --> IOMS - SMS SERVICE TO SEND SMS	Application	09-3-2024 12:27 PM	09-3-2024 05:08 PM
CC-1307619			Kindly add Escalation	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 01:42 PM	09-3-2024 01:46 PM
CC-1307620			Add Multi Skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 01:45 PM	09-3-2024 01:46 PM
DA-1307621			Archive log deletin of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-3-2024 03:25 PM	09-3-2024 03:33 PM
DA-1307622			Archivelog deletion of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-3-2024 03:26 PM	09-3-2024 03:28 PM
DA-1307623			Archivelog mount point check ebsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-3-2024 03:27 PM	09-3-2024 03:28 PM
CC-1307624			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 04:49 PM	09-3-2024 04:58 PM
CC-1307625			Please Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 04:59 PM	09-3-2024 05:02 PM
CC-1307626			Please confirm Pending Data in Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 05:00 PM	09-3-2024 05:03 PM
CC-1307627			Please Confirm Pending Data in Outbound SG1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 05:04 PM	09-3-2024 05:08 PM
CC-1307628			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 05:39 PM	09-3-2024 05:52 PM
CC-1307629			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	09-3-2024 06:11 PM	09-3-2024 06:26 PM

DA-1307630			Archivelog space check of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-3-2024 07:39 PM	09-3-2024 07:48 PM
DA-1307631			Archivelog space check of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-3-2024 07:40 PM	09-3-2024 07:48 PM
DA-1307632			archivelog mount point space check ebsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-3-2024 07:42 PM	09-3-2024 07:43 PM
DA-1307633			Drupal Server restart	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Server	09-3-2024 11:08 PM	09-3-2024 11:13 PM
DA-1307634			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-3-2024 11:38 PM	09-3-2024 11:46 PM
DA-1307635			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	09-3-2024 11:39 PM	09-3-2024 11:47 PM
DA-1307636			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	09-3-2024 11:40 PM	09-3-2024 11:47 PM
DA-1307637			IOMSDB archive log check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	09-3-2024 11:41 PM	09-3-2024 11:47 PM
DA-1307638			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	09-3-2024 11:42 PM	09-3-2024 11:48 PM
DA-1307639			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> ORACLE D2K	Database	09-3-2024 11:43 PM	09-3-2024 11:48 PM
DA-1307640			EBSDB archivelog check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-3-2024 11:44 PM	09-3-2024 11:48 PM
DA-1307641			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	09-3-2024 11:45 PM	09-3-2024 11:49 PM
CC-1307642			Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 08:55 AM	10-3-2024 09:04 AM
CC-1307643			Add SG4 outbound	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 09:16 AM	10-3-2024 09:16 AM
CC-1307644			Agent Not able to receive calls please check	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 09:32 AM	10-3-2024 09:33 AM
CC-1307645			Share dump	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 10:02 AM	10-3-2024 10:30 AM
CC-1307646			Please upload data in SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 10:16 AM	10-3-2024 10:29 AM
CC-1307647			Please upload data in SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 10:16 AM	10-3-2024 10:29 AM
CC-1307648			Please add SG2 outbound	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 10:31 AM	10-3-2024 12:17 PM
CC-1307649			Recovery pop up not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 10:31 AM	10-3-2024 12:16 PM
DA-1307650			Database server mount point space check.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	10-3-2024 10:52 AM	10-3-2024 10:54 AM
DA-1307651			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	10-3-2024 10:55 AM	10-3-2024 10:56 AM
DA-1307652			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	10-3-2024 10:59 AM	10-3-2024 11:00 AM
SO-1307653			Re: BOT complaint removal required	Low	Application Team	Closed	NEHRU PLACE	SOFTWARE	Application	10-3-2024 11:08 AM	10-3-2024 11:28 AM
CC-1307654			Upload recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 11:16 AM	10-3-2024 12:16 PM
NE-1307655			bharat nagar ( 10.125.181.209 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-3-2024 11:52 AM	11-3-2024 03:51 PM
NE-1307656			SUKH DEV VIHAR ( 150.150.156.73) Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-3-2024 11:55 AM	11-3-2024 03:53 PM
CC-1307657			Please remove skills SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 12:46 PM	10-3-2024 12:47 PM
CC-1307658			Please add multi skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 12:46 PM	10-3-2024 12:47 PM
CC-1307659			Remove rest skills and add multi skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 12:48 PM	10-3-2024 01:38 PM
CC-1307660			Please add multiskills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 01:37 PM	10-3-2024 01:38 PM
CC-1307661			Please add recovery skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 01:38 PM	10-3-2024 01:39 PM
CC-1307662			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 01:58 PM	10-3-2024 02:05 PM
CC-1307663			Please Add Recovery Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 01:59 PM	10-3-2024 02:08 PM
CC-1307664			Recovery pop up not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 02:07 PM	10-3-2024 02:12 PM

CC-1307665			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 02:10 PM	10-3-2024 02:15 PM
CC-1307666			Wrap up option not showing on id	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 02:18 PM	10-3-2024 02:26 PM
CC-1307667			Please Remove Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 02:28 PM	10-3-2024 02:33 PM
CC-1307668			Please Add Wrap up option	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 04:09 PM	10-3-2024 05:11 PM
CC-1307669			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 05:12 PM	10-3-2024 06:01 PM
CC-1307670			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 06:08 PM	10-3-2024 07:23 PM
DA-1307671			AMINAS NAS volume size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	10-3-2024 07:30 PM	10-3-2024 07:30 PM
CC-1307672			Agent ID creation	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	10-3-2024 10:30 PM	10-3-2024 10:33 PM
CC-1307673			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 07:34 AM	11-3-2024 07:38 AM
CC-1307674			Please share theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 08:49 AM	11-3-2024 08:50 AM
CC-1307675			Recovery pop up not showing	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 09:25 AM	11-3-2024 09:27 AM
CC-1307676			Please upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 09:26 AM	11-3-2024 09:27 AM
CC-1307677			Confirm pending data in SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 09:54 AM	11-3-2024 09:55 AM
CC-1307678			Add recovery campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 10:13 AM	11-3-2024 10:32 AM
SO-1307679			Fw: IMP ::Reg. Intra Department Clearance of Ms. Sunita Misri / 41014677 working as Dy.General Manager in Corporate Affairs Dept	Low	Application Team	Closed	CSO NHP	SOFTWARE --> OTHERS	Application	11-3-2024 10:33 AM	11-3-2024 11:08 AM
SO-1307680			Re: BOT complaint removal required	Low	Application Team	Closed	CSO NHP	SOFTWARE	Application	11-3-2024 11:13 AM	11-3-2024 11:33 AM
NE-1307681			sukhdev vihar 156.73 link down	Low	Network Team	Open	Nehru Place (Network)	NETWORK	Link Down	11-3-2024 11:33 AM	---
DA-1307682			User clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-3-2024 11:36 AM	11-3-2024 11:38 AM
DA-1307683			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-3-2024 11:39 AM	11-3-2024 11:40 AM
NE-1307684			okhla trace ip load 10.125.88.66	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	11-3-2024 11:51 AM	11-3-2024 03:50 PM
NE-1307685			aya nagar jio link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	11-3-2024 11:53 AM	11-3-2024 03:43 PM
SO-1307686			IOMS Code publish on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE	Application	11-3-2024 12:04 PM	11-3-2024 12:23 PM
DA-1307687			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	11-3-2024 12:14 PM	11-3-2024 12:15 PM
DA-1307688			NAS sapce check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	11-3-2024 12:16 PM	11-3-2024 12:17 PM
NE-1307689			configure vpn -ashish kumar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	11-3-2024 12:17 PM	11-3-2024 12:21 PM
DA-1307690			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-3-2024 12:19 PM	11-3-2024 12:20 PM
DA-1307691			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-3-2024 12:21 PM	11-3-2024 12:22 PM
NE-1307692			vpn configure - gopal jain	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	11-3-2024 12:23 PM	11-3-2024 12:23 PM
DA-1307693			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-3-2024 12:23 PM	11-3-2024 12:24 PM
DA-1307694			NAS folder mapped	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	11-3-2024 12:25 PM	11-3-2024 12:26 PM
CC-1307695			Upload BRPL blaster data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 01:00 PM	11-3-2024 01:02 PM
CC-1307696			Upload SG4 data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 01:01 PM	11-3-2024 01:02 PM
CC-1307697			Upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 02:47 PM	11-3-2024 02:48 PM
NE-1307698			mitron is down 10.125.84.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	11-3-2024 03:42 PM	11-3-2024 05:10 PM
DA-1307699			EDMS File Request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-3-2024 03:48 PM	11-3-2024 03:49 PM
TE-1307700			voice issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	11-3-2024 04:05 PM	11-3-2024 04:06 PM

CC-1307701			SG4 dump	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 04:40 PM	11-3-2024 04:40 PM
TE-1307702			port change	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	11-3-2024 04:50 PM	11-3-2024 04:52 PM
TE-1307703			port change	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	11-3-2024 04:51 PM	11-3-2024 04:51 PM
DA-1307704			EDMS File Request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-3-2024 05:09 PM	11-3-2024 05:10 PM
NE-1307705			zoom rights viven to yatendra	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	11-3-2024 05:09 PM	11-3-2024 05:09 PM
NE-1307706			chhawla is down 10.125.70.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	11-3-2024 07:16 PM	11-3-2024 07:52 PM
NE-1307707			dwarka sec 13 Port down issue 150.150.158.153	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	11-3-2024 07:18 PM	12-3-2024 09:44 AM
DA-1307708			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-3-2024 07:24 PM	11-3-2024 07:25 PM
CC-1307709			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	11-3-2024 11:45 PM	12-3-2024 12:33 AM
NE-1307710			Hudco ( 150.150.157.193 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-3-2024 06:06 AM	12-3-2024 08:48 AM
CC-1307711			Not Able to transfer the call	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 07:56 AM	12-3-2024 08:11 AM
CC-1307712			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 07:57 AM	12-3-2024 08:11 AM
NE-1307713			Jaunapur 10.125.82.129 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-3-2024 08:56 AM	12-3-2024 09:42 AM
DA-1307714			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	12-3-2024 09:34 AM	12-3-2024 09:38 AM
DA-1307715			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-3-2024 09:40 AM	12-3-2024 09:40 AM
DA-1307716			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-3-2024 09:44 AM	12-3-2024 09:46 AM
DA-1307717			All database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-3-2024 09:48 AM	12-3-2024 09:49 AM
NE-1307718			Dwarka sec 09 ( 10.125.89.209 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-3-2024 09:49 AM	12-3-2024 05:57 PM
DA-1307719			EBSANAL database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-3-2024 09:50 AM	12-3-2024 09:59 AM
NE-1307720			punjabi bagh scrap store ( 10.125.80.241 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-3-2024 09:51 AM	12-3-2024 12:01 PM
NE-1307721			G6 Dwarka Sector-9 ( 10.125.180.113 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-3-2024 09:58 AM	12-3-2024 05:56 PM
DA-1307722			Prepare the Vmware Esxi Hosts List	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Other	12-3-2024 10:03 AM	12-3-2024 11:54 AM
DA-1307723			IOMSDB database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-3-2024 10:16 AM	12-3-2024 10:17 AM
DA-1307724			GISDEV database archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-3-2024 10:18 AM	12-3-2024 10:19 AM
CC-1307725			Please find the theft call report of 11th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 10:23 AM	12-3-2024 10:43 AM
PR-1307726			Fw: Reset CAS ID Password	Low	Application Team	Closed	VSNL SAVITRI CINEMA, VSNL SAVITRI CINEMA, SOUTH	SOFTWARE --> CAS	Application	12-3-2024 10:32 AM	12-3-2024 10:58 AM
CC-1307727			Please find the CDR report of 11th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 10:41 AM	12-3-2024 10:43 AM
NE-1307728			configure vpn manish.singh	Low	Network Team	Closed	Nehru Place (Network)	OTHERS	Application	12-3-2024 11:04 AM	12-3-2024 11:05 AM
CC-1307729			Please confirm pending data in recovery.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 11:07 AM	12-3-2024 11:08 AM
TE-1307730			voice issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	12-3-2024 11:40 AM	12-3-2024 11:42 AM
TE-1307731			voice issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	12-3-2024 11:41 AM	12-3-2024 11:41 AM
SO-1307732			Re: BOT complaint removal required	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	12-3-2024 12:08 PM	12-3-2024 12:28 PM
SO-1307733			IOMS ID Creation	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS	Application	12-3-2024 12:17 PM	12-3-2024 12:33 PM

SO-1307734			AG05030500041,DIV-LNR ( VIDEO AND IR REQ.)	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-3-2024 12:57 PM	12-3-2024 01:23 PM
CC-1307735			Please check this 6804230 option in transfer	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 12:59 PM	12-3-2024 12:59 PM
NE-1307744			Malviya Nagar ( 10.125.84.129 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-3-2024 02:01 PM	12-3-2024 05:56 PM
CC-1307745			Create Cisco Agent IDs	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 02:10 PM	12-3-2024 02:22 PM
DA-1307746			All database users details report prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-3-2024 03:22 PM	12-3-2024 03:23 PM
DA-1307747			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-3-2024 03:29 PM	12-3-2024 03:30 PM
DA-1307748			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-3-2024 03:32 PM	12-3-2024 03:33 PM
DA-1307749			EDMS File request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-3-2024 03:34 PM	12-3-2024 03:35 PM
DA-1307750			EDMS File request For User	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-3-2024 03:36 PM	12-3-2024 03:37 PM
DA-1307751			EDMS File request For User	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-3-2024 03:38 PM	12-3-2024 03:39 PM
DA-1307752			Request for Oracle Database Installation on Desktop System	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	12-3-2024 03:41 PM	12-3-2024 03:42 PM
DA-1307753			Regarding Oracle client installation on my system	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	12-3-2024 03:44 PM	12-3-2024 03:49 PM
CC-1307754			Upload data in IVRS blaster	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 03:49 PM	12-3-2024 03:50 PM
SO-1307755			Reset CAS id Password	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-3-2024 03:50 PM	12-3-2024 03:58 PM
CC-1307756			Please check recovery popup	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 03:51 PM	12-3-2024 03:52 PM
DA-1307757			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-3-2024 03:52 PM	12-3-2024 04:00 PM
DA-1307758			EBDEV archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-3-2024 03:53 PM	12-3-2024 04:01 PM
DA-1307759			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-3-2024 03:55 PM	12-3-2024 04:01 PM
DA-1307760			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-3-2024 03:56 PM	12-3-2024 04:01 PM
DA-1307761			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-3-2024 03:57 PM	12-3-2024 04:01 PM
DA-1307762			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-3-2024 04:00 PM	12-3-2024 04:01 PM
SO-1307763			K NO. file / Documents	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-3-2024 04:04 PM	12-3-2024 04:33 PM
CC-1307764			Call not landing on recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 04:29 PM	12-3-2024 05:30 PM
SO-1307765			GENERATE OF DEMAND NOTE AGAINST REQUEST NO.- 8006774489 (02452) REMINDER	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE	Application	12-3-2024 04:35 PM	12-3-2024 05:48 PM
DA-1307766			EDMS File request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	12-3-2024 04:54 PM	12-3-2024 04:55 PM
DA-1307767			Oracle Installation	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-3-2024 04:58 PM	12-3-2024 04:59 PM
DA-1307768			Installation of oracle 12c on my system	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	12-3-2024 05:30 PM	12-3-2024 05:31 PM
CC-1307769			Upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 05:31 PM	12-3-2024 05:31 PM
DA-1307770			clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-3-2024 05:33 PM	12-3-2024 05:35 PM
DA-1307771			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-3-2024 05:34 PM	12-3-2024 05:35 PM
HA-1307772			Fortigate firewall IOS upgrade primary and secondry	Low	Network Team	Closed	Nehru Place (Network)	HARDWARE	Other	12-3-2024 06:19 PM	12-3-2024 06:27 PM
NE-1307773			lajpat nagar3 is down 10.125.83.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-3-2024 07:27 PM	12-3-2024 09:47 PM
NE-1307774			Dwarka sec 4 is down 10.125.84.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-3-2024 07:41 PM	12-3-2024 09:49 PM
CC-1307775			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	12-3-2024 11:39 PM	13-3-2024 12:31 AM
SO-1307776			IOMS ID Creation	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	13-3-2024 09:33 AM	13-3-2024 09:58 AM

SO-1307777			Fw: Approval Required...Lodging of duplicate NCC complaint through same or different source URGENT	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	13-3-2024 09:52 AM	13-3-2024 10:43 AM
NE-1307778			A 12 kalkaji airtel tower dismental	Low	Network Team	Hold On Technician	Nehru Place (Network)	NETWORK	Link Down	13-3-2024 09:59 AM	---
NE-1307779			druga vihar airtel down 183.9	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-3-2024 10:21 AM	13-3-2024 12:07 PM
DA-1307780			NAS Issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	13-3-2024 11:27 AM	13-3-2024 12:08 PM
NE-1307781			ujwa airtel packet drop issue 169.133	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-3-2024 11:30 AM	13-3-2024 05:00 PM
SO-1307782			Re: BOT complaint removal required	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	13-3-2024 11:30 AM	13-3-2024 11:58 AM
NE-1307783			tikri kalan 89.105 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-3-2024 11:32 AM	13-3-2024 05:00 PM
NE-1307784			KALINDI COLONY ( 10.125.88.145 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-3-2024 11:33 AM	13-3-2024 12:06 PM
SO-1307785			Fw: PROVIDE IOMS RIGHTS IN COAP PORTAL FOR DIVISION LEVEL REPORTS AND ENTRY OF PSDs IN VIEW OF EMERGENCY	Low	Application Team	Closed	VIKASPURI , VIKASPURI, WEST	SOFTWARE --> IOMS	Application	13-3-2024 12:01 PM	13-3-2024 12:23 PM
PR-1307786			Reset Password of CAS ID	Low	Application Team	Closed	G Block Vikas Puri PLA	SOFTWARE --> CAS	Application	13-3-2024 12:04 PM	13-3-2024 12:23 PM
CC-1307787			Please find the theft call report of 12th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-3-2024 12:11 PM	13-3-2024 12:15 PM
CC-1307788			Please find the CDR report of 12th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-3-2024 12:11 PM	13-3-2024 12:15 PM
CC-1307789			Please Add recovery team	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-3-2024 12:16 PM	13-3-2024 12:17 PM
CC-1307790			Please upload Recovery data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-3-2024 12:18 PM	13-3-2024 12:18 PM
NE-1307791			Internet not working	Low	Network Team	Closed	CallCenter (Nehru Place)	NETWORK	Other	13-3-2024 12:35 PM	13-3-2024 02:43 PM
SO-1307792			IOMS ID Creation	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	13-3-2024 02:04 PM	13-3-2024 02:43 PM
SO-1307793			SAPRCM module not working in CAS	Low	Application Team	Closed	BYPL	SOFTWARE --> CAS - CAS SAP RCM	Application	13-3-2024 02:29 PM	13-3-2024 02:48 PM
DA-1307794			10.18.5.12 access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	13-3-2024 02:30 PM	13-3-2024 03:28 PM
DA-1307795			EBSANAL archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	13-3-2024 02:31 PM	13-3-2024 02:41 PM
DA-1307796			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	13-3-2024 02:32 PM	13-3-2024 02:41 PM
DA-1307797			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	13-3-2024 02:33 PM	13-3-2024 02:41 PM
DA-1307798			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	13-3-2024 02:33 PM	13-3-2024 02:41 PM
DA-1307799			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	13-3-2024 02:34 PM	13-3-2024 02:42 PM
DA-1307800			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	13-3-2024 02:36 PM	13-3-2024 02:42 PM
DA-1307801			Script execution	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	13-3-2024 02:37 PM	13-3-2024 02:43 PM
DA-1307802			BRPLGIS archivelog check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	13-3-2024 02:38 PM	13-3-2024 02:43 PM
SO-1307803			CAS Installtion	Low	Application Team	Closed	ANDREWS GANJ, ANDREWGANJ, SOUTH	SOFTWARE --> CAS - CAS CPC	Application	13-3-2024 02:43 PM	13-3-2024 03:03 PM
DA-1307804			NAS server (64.228) access issue	Low	Network Team	Closed	CSO NHP	DATACENTER --> NAS	Other	13-3-2024 02:46 PM	13-3-2024 02:48 PM
DA-1307805			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	13-3-2024 02:47 PM	13-3-2024 02:47 PM
CC-1307806			Please upload the data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-3-2024 03:01 PM	13-3-2024 03:02 PM
TE-1307807			port change	Low	Telecom Team	Closed	TELECOM (Nehrulace)	TELECOM --> INSTRUMENT	Other	13-3-2024 03:02 PM	13-3-2024 03:03 PM



SO-1307808			Fw: Regarding No Dues of Computer /Printer/Lotes/Note/Internet against Ahay Kumar E./I.D-32963(UID NO.-223210812	Low	Application Team	Closed	MILAP NAGAR , VIKASPURI, WEST	CLEARANCE	Application	13-3-2024 03:02 PM	13-3-2024 03:18 PM
SO-1307809			New_MCR service publish on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	13-3-2024 03:19 PM	13-3-2024 03:38 PM
TE-1307810			port issue	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	13-3-2024 03:45 PM	13-3-2024 03:46 PM
DA-1307811			IOMSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	13-3-2024 03:58 PM	13-3-2024 03:59 PM
SO-1307812			Virtual Directory on Delhi Public test server	Low	Application Team	Closed	CSO NHP	RELEASE	Application	13-3-2024 04:01 PM	13-3-2024 04:28 PM
DA-1307813			Access issue	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	13-3-2024 04:29 PM	13-3-2024 04:31 PM
DA-1307814			Access issue	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	13-3-2024 04:30 PM	13-3-2024 04:31 PM
SO-1307815			IOMS Code publish on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	13-3-2024 05:14 PM	13-3-2024 05:33 PM
NE-1307816			kilokari sify port is down 10.125.180.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-3-2024 07:17 PM	15-3-2024 08:17 PM
CC-1307817			Data upload in Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-3-2024 07:44 PM	13-3-2024 07:48 PM
CC-1307818			Data Pending	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	13-3-2024 07:45 PM	13-3-2024 07:48 PM
DA-1307819			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	13-3-2024 10:36 PM	13-3-2024 10:37 PM
DA-1307820			All database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-3-2024 10:38 PM	13-3-2024 10:39 PM
DA-1307821			Tablespace size check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-3-2024 10:40 PM	13-3-2024 10:41 PM
DA-1307822			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	13-3-2024 10:42 PM	13-3-2024 10:43 PM
NE-1307823			Jafferpur sify packet drops issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-3-2024 08:39 AM	17-3-2024 11:47 PM
NE-1307824			mundka comm. 10.125.105.65 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-3-2024 09:16 AM	14-3-2024 09:37 AM
NE-1307825			Block IP's	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 09:43 AM	14-3-2024 11:31 AM
PR-1307826			Re-Set CAS ID mohammadsh	Low	Application Team	Closed	PALAM , PALAM, WEST	SOFTWARE --> CAS	Application	14-3-2024 10:40 AM	14-3-2024 11:03 AM
DA-1307827			BRPLGIS backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	14-3-2024 11:18 AM	14-3-2024 11:27 AM
DA-1307828			EBSEV archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	14-3-2024 11:19 AM	14-3-2024 11:27 AM
DA-1307829			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	14-3-2024 11:19 AM	14-3-2024 11:28 AM
DA-1307830			GISDEV archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	14-3-2024 11:20 AM	14-3-2024 11:28 AM
DA-1307831			EBANAL archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	14-3-2024 11:21 AM	14-3-2024 11:28 AM
DA-1307832			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	14-3-2024 11:21 AM	14-3-2024 11:28 AM
DA-1307833			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	14-3-2024 11:22 AM	14-3-2024 11:28 AM
DA-1307834			EDMS file	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	14-3-2024 11:23 AM	14-3-2024 11:29 AM
SO-1307835			Re: E-Bill Code Required	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE	Application	14-3-2024 11:27 AM	14-3-2024 12:03 PM
NE-1307836			dwarka sec9 10.125.89.209 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-3-2024 11:34 AM	14-3-2024 12:11 PM
NE-1307837			VPN reconfigure-jeetendra.verma	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 11:36 AM	14-3-2024 11:36 AM
NE-1307838			VPN password change-richa sachdeva rkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 11:37 AM	14-3-2024 11:37 AM
NE-1307839			normal internet rights on 10.125.65.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 11:41 AM	14-3-2024 11:41 AM
NE-1307840			provide airtel and sify complaint portal credential to Call center team	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 11:42 AM	14-3-2024 11:43 AM
NE-1307841			Batra 10.125.180.25 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-3-2024 12:12 PM	14-3-2024 04:10 PM
SO-1307842			Re: BOT complaint removal required	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	14-3-2024 12:23 PM	14-3-2024 12:38 PM

NE-1307843			fatehpuri beri sify down 157.149	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-3-2024 12:29 PM	18-3-2024 12:47 PM
NE-1307844			downloading rights on 10.125.66.13 for 10 min	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 12:34 PM	14-3-2024 12:34 PM
NE-1307845			internet rights on 10.125.126.48	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 12:35 PM	14-3-2024 03:17 PM
NE-1307846			daulatpur 10.125.49.41 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-3-2024 12:37 PM	14-3-2024 04:10 PM
NE-1307847			VPN configure- anugrah .singh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 12:40 PM	14-3-2024 12:40 PM
NE-1307848			dwarka sec9 10.125.89.209 flapping issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 12:45 PM	15-3-2024 05:42 PM
NE-1307849			Durga vihar airtel down 183.9	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-3-2024 12:53 PM	14-3-2024 04:09 PM
DA-1307850			Space issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	14-3-2024 02:06 PM	14-3-2024 02:18 PM
DA-1307851			Clearance Ajay Kumar	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	14-3-2024 02:14 PM	14-3-2024 04:18 PM
DA-1307852			NAS folder size increase	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	14-3-2024 02:59 PM	14-3-2024 03:01 PM
DA-1307853			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	14-3-2024 03:00 PM	14-3-2024 03:01 PM
NE-1307854			provide internet to 10.125.67.69	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 03:18 PM	14-3-2024 03:19 PM
NE-1307855			sangam vihar gateway down 89.81	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 03:25 PM	14-3-2024 04:12 PM
PR-1307856			Forget Password CAS login EMP ID -40130101	Low	Application Team	Closed	BYPL	SOFTWARE --> CAS	Application	14-3-2024 03:45 PM	14-3-2024 04:23 PM
NE-1307857			123.150 provide normal internet	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 03:50 PM	14-3-2024 03:51 PM
NE-1307858			create vpn pranshu.pal.ngl	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 04:07 PM	14-3-2024 04:08 PM
NE-1307859			create vpn vikram.singh.ngl	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	14-3-2024 04:08 PM	14-3-2024 04:09 PM
DA-1307860			Legatrix session required	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	14-3-2024 04:20 PM	14-3-2024 04:23 PM
DA-1307861			Prepare the sheet for data copied hourly basis chart	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	14-3-2024 04:24 PM	27-3-2024 12:59 PM
DA-1307862			Mother Board Faulty gate pass outward	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	14-3-2024 05:06 PM	14-3-2024 05:13 PM
NE-1307863			configure vpn vikram singh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	14-3-2024 05:11 PM	14-3-2024 05:13 PM
NE-1307864			configure vpn pranshu pal	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	14-3-2024 05:12 PM	14-3-2024 05:13 PM
SO-1307865			Task Allocation---TF GIS Service release	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	14-3-2024 05:31 PM	14-3-2024 05:58 PM
NE-1307866			dheeraj.koul VPN Reconfigured	Low	Network Team	Closed	Nehru Place (Network)	SOFTWARE	Application	14-3-2024 05:44 PM	14-3-2024 05:45 PM
CC-1307867			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	14-3-2024 11:40 PM	14-3-2024 11:59 PM
CC-1307868			Please Share Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-3-2024 12:00 AM	15-3-2024 12:26 AM
DA-1307869			Database Issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-3-2024 09:05 AM	15-3-2024 09:53 AM
CC-1307870			Data uploading	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-3-2024 09:40 AM	15-3-2024 09:43 AM
CC-1307871			Daily Checklist	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-3-2024 09:42 AM	15-3-2024 09:48 AM
CC-1307872			Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-3-2024 09:43 AM	15-3-2024 09:43 AM
DA-1307873			Restart 64.87 due to TNS protocol error	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-3-2024 10:29 AM	15-3-2024 03:08 PM
CC-1307874			Data Upload	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-3-2024 10:39 AM	15-3-2024 10:43 AM
SO-1307875			Re: BOT complaint removal required	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	15-3-2024 11:48 AM	15-3-2024 12:28 PM
DA-1307876			EBSDB archive log mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-3-2024 12:10 PM	15-3-2024 12:18 PM
DA-1307877			EBSTEST archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-3-2024 12:12 PM	15-3-2024 12:18 PM
DA-1307878			IOMSDB archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-3-2024 12:13 PM	15-3-2024 12:18 PM

TE-1307879			More Location CCTV Camera is offline issue	Low	Network Team	Closed	TELECOM (Nehruplace)	TELECOM --> CCTV CAMERA	Other	15-3-2024 12:24 PM	15-3-2024 02:36 PM
DA-1307880			Oracle Installation	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:27 PM	15-3-2024 12:37 PM
DA-1307881			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:28 PM	15-3-2024 12:37 PM
DA-1307882			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:29 PM	15-3-2024 12:38 PM
DA-1307883			GISDEV archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:32 PM	15-3-2024 12:38 PM
DA-1307884			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:33 PM	15-3-2024 12:38 PM
DA-1307885			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:33 PM	15-3-2024 12:40 PM
DA-1307886			BRPLGIS archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:34 PM	15-3-2024 12:40 PM
DA-1307887			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:35 PM	15-3-2024 12:40 PM
DA-1307888			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:36 PM	15-3-2024 12:41 PM
DA-1307889			GISDEV backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-3-2024 12:42 PM	15-3-2024 12:42 PM
NE-1307890			vpn password issue richa sachdeva	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-3-2024 01:25 PM	15-3-2024 02:52 PM
NE-1307891			mitron packet drop issue 150.150.156.182	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-3-2024 02:30 PM	16-3-2024 10:04 PM
NE-1307892			jafferpur packet drop issue 150.150.169.190	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-3-2024 02:32 PM	16-3-2024 08:23 AM
SO-1307893			New_TF application publish on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	15-3-2024 02:45 PM	15-3-2024 03:18 PM
DA-1307894			DHCP ras clerancne	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-3-2024 03:41 PM	15-3-2024 03:43 PM
DA-1307895			clearance for Mithun	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-3-2024 04:10 PM	17-3-2024 08:33 AM
DA-1307896			Archivelog deletion of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-3-2024 05:44 PM	15-3-2024 05:48 PM
NE-1307897			vpn issue sandip singha check	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	15-3-2024 06:12 PM	15-3-2024 06:13 PM
DA-1307898			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	15-3-2024 06:31 PM	15-3-2024 06:33 PM
CC-1307899			Add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-3-2024 08:47 PM	15-3-2024 08:47 PM
CC-1307900			Daily Cisco Checklist	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-3-2024 09:44 PM	15-3-2024 09:44 PM
CC-1307901			Complete Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	15-3-2024 10:30 PM	15-3-2024 10:33 PM
NE-1307902			Hauz Khas COMMERCIAL Airtel link is down 150.150.156.110	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-3-2024 07:16 AM	18-3-2024 10:29 AM
NE-1307903			Alaknanda OTHER OFFICE10.125.75.129 gateway down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-3-2024 07:18 AM	17-3-2024 10:22 AM
CC-1307904			Add VIP skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 07:20 AM	16-3-2024 07:21 AM
CC-1307905			Add outbound skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 07:20 AM	16-3-2024 07:21 AM
DA-1307906			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	16-3-2024 11:42 AM	16-3-2024 11:44 AM
CC-1307907			Please find the theft call report of 14th March 2024.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 11:44 AM	16-3-2024 11:47 AM
CC-1307908			Please find the CDR report of 14th March 2024.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 11:45 AM	16-3-2024 11:47 AM
DA-1307909			All database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-3-2024 11:46 AM	16-3-2024 11:48 AM
CC-1307910			Kindly remove skills for DSS refresher .	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 11:46 AM	16-3-2024 11:46 AM
DA-1307911			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	16-3-2024 11:49 AM	16-3-2024 11:49 AM
DA-1307912			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-3-2024 12:38 PM	16-3-2024 12:40 PM
NE-1307913			ashok.kumar.chawla vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-3-2024 03:14 PM	16-3-2024 03:15 PM

CC-1307914			Add recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 04:59 PM	16-3-2024 05:03 PM
CC-1307915			CA number Not reflecting on Contact Number	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 05:01 PM	16-3-2024 05:03 PM
CC-1307916			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 06:08 PM	16-3-2024 06:08 PM
DA-1307917			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-3-2024 07:09 PM	16-3-2024 07:13 PM
DA-1307918			Archivelog deletion of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-3-2024 07:11 PM	16-3-2024 07:13 PM
NE-1307919			Pusp vihar is down 10.125.71.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-3-2024 08:17 PM	18-3-2024 12:15 PM
NE-1307920			Malviya nagar sify link is down 150.150.164.29	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-3-2024 08:23 PM	18-3-2024 04:06 PM
NE-1307921			Pachiappan selvan VPN reconfigured	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-3-2024 10:00 PM	16-3-2024 10:50 PM
CC-1307922			Daily Cisco Checklist	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 10:22 PM	16-3-2024 10:25 PM
CC-1307923			Share complete dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Database	16-3-2024 10:22 PM	16-3-2024 10:25 PM
DA-1307924			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-3-2024 10:36 PM	16-3-2024 10:49 PM
DA-1307925			EBSDEV archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-3-2024 10:38 PM	16-3-2024 10:50 PM
CC-1307926			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 10:38 PM	16-3-2024 10:41 PM
DA-1307927			EBSBKP archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-3-2024 10:39 PM	16-3-2024 10:50 PM
DA-1307928			GISDEV archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-3-2024 10:40 PM	16-3-2024 10:50 PM
DA-1307929			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-3-2024 10:41 PM	16-3-2024 10:50 PM
DA-1307930			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-3-2024 10:41 PM	16-3-2024 10:51 PM
DA-1307931			BRPLGIS archivelog check & deleiton	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-3-2024 10:42 PM	16-3-2024 10:51 PM
DA-1307932			NAS space check & increase	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-3-2024 10:48 PM	16-3-2024 10:51 PM
NE-1307933			Tagore garden O&M is down 10.125.87.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-3-2024 10:52 PM	17-3-2024 08:15 AM
CC-1307934			Add escalation desk	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 11:04 PM	16-3-2024 11:06 PM
CC-1307935			Confirm Pending data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-3-2024 11:05 PM	16-3-2024 11:06 PM
CC-1307936			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 09:42 AM	17-3-2024 09:43 AM
DA-1307937			Engineer assigned to HKZ	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-3-2024 10:14 AM	18-3-2024 12:14 PM
CC-1307938			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 03:07 PM	17-3-2024 03:36 PM
NE-1307939			10.125.180.161 kilokari ehv center down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-3-2024 04:01 PM	18-3-2024 08:19 AM
CC-1307940			Confirm Pending Data of recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 04:17 PM	17-3-2024 04:21 PM
CC-1307941			Please Send Outbound Sg1 Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 04:22 PM	17-3-2024 04:38 PM
CC-1307942			Please Upload Outbound Sg1 Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 04:39 PM	17-3-2024 05:02 PM
CC-1307943			Please Add Skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 05:21 PM	17-3-2024 05:35 PM
DA-1307944			ebfdb archive mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-3-2024 06:59 PM	17-3-2024 07:08 PM
DA-1307945			Archivelog space check of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-3-2024 07:03 PM	17-3-2024 07:08 PM
DA-1307946			Archivelog space check of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-3-2024 07:06 PM	17-3-2024 07:08 PM
CC-1307947			Add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 09:55 PM	17-3-2024 10:53 PM
CC-1307948			Add escalation	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 09:55 PM	17-3-2024 10:54 PM

CC-1307949			Confirm pending data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 10:51 PM	17-3-2024 10:54 PM
CC-1307950			Daily Night checklist	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 10:52 PM	17-3-2024 10:54 PM
CC-1307951			Add multiskills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	17-3-2024 10:53 PM	17-3-2024 10:54 PM
NE-1307952			G5Matiyala Airtel is down 150.15.169.26	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-3-2024 12:08 AM	19-3-2024 12:38 PM
NE-1307953			Bharthal (Sify) ( 150.150.157.81 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-3-2024 12:19 AM	18-3-2024 12:16 PM
DA-1307954			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	18-3-2024 06:25 AM	18-3-2024 06:37 AM
DA-1307955			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> SERVER	Database	18-3-2024 06:27 AM	18-3-2024 06:37 AM
DA-1307956			EBSANAL archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	18-3-2024 06:28 AM	18-3-2024 06:38 AM
DA-1307957			IOMSDB archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	18-3-2024 06:30 AM	18-3-2024 06:38 AM
DA-1307958			EBSDEV archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	18-3-2024 06:31 AM	18-3-2024 06:38 AM
DA-1307959			GISDEV archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	18-3-2024 06:32 AM	18-3-2024 06:39 AM
DA-1307960			BRPLGIS archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	18-3-2024 06:33 AM	18-3-2024 06:39 AM
DA-1307961			BRPLGIS archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	18-3-2024 06:35 AM	18-3-2024 06:40 AM
SO-1307962			SMS-Attendance Reminder-Circular the HR SMS	Low	Application Team	Closed	CSO NHP	OTHERS	Application	18-3-2024 09:49 AM	18-3-2024 11:18 AM
NE-1307963			configure vpn pachiappan.selvan	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	18-3-2024 10:54 AM	18-3-2024 10:54 AM
SO-1307964			BOT complaint removal required --NCC deletion from IOMS database	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	18-3-2024 11:32 AM	18-3-2024 11:43 AM
NE-1307965			down SEC-12, PKT -4 , DWARKA ( 10.125.89.153 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-3-2024 11:36 AM	18-3-2024 01:37 PM
DA-1307966			Need to be Mapp	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	18-3-2024 12:02 PM	18-3-2024 02:14 PM
SO-1307967			default message--Stop SMS of PSD,BD, LD,LR from IOMS	Low	Application Team	Closed	VASANTKUNJ , VASANT KUNJ, SOUTH	SOFTWARE --> IOMS	Application	18-3-2024 12:11 PM	18-3-2024 12:23 PM
NE-1307968			Daulatpur is down 10.125.89.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-3-2024 12:39 PM	18-3-2024 01:41 PM
NE-1307969			Fatehpur beri sify is down 150.150.157.149	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-3-2024 12:48 PM	20-3-2024 01:23 PM
NE-1307970			Saurabh vihar is down 10.125.84.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-3-2024 12:53 PM	18-3-2024 02:16 PM
CC-1307971			Please find the theft call report of 17th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-3-2024 12:58 PM	18-3-2024 01:02 PM
CC-1307972			Please find the CDR report of 17th March 2024	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-3-2024 12:59 PM	18-3-2024 01:00 PM
TE-1307973			Phone shifting 1st to 3rd flor and configuration (SUMIT SINGH)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	18-3-2024 12:59 PM	18-3-2024 01:02 PM
NE-1307974			NJF dispancery airtel is down 150.150.183.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-3-2024 01:55 PM	18-3-2024 02:26 PM
DA-1307975			BRPL DC uptime report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-3-2024 02:05 PM	18-3-2024 02:06 PM
DA-1307976			TNS issue in Manendu Prakash's system	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	18-3-2024 02:13 PM	18-3-2024 03:27 PM
SO-1307977			HT Breakdown not close in IOMS due to internal error 500	Low	Application Team	Closed	BAPROLLA, NAGLOI, WEST	SOFTWARE --> IOMS	Application	18-3-2024 02:52 PM	18-3-2024 04:03 PM
NE-1307978			A4 paschim vihar is down 10.125.71.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-3-2024 03:33 PM	18-3-2024 04:10 PM
DA-1307979			EDMS File Request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	18-3-2024 03:48 PM	18-3-2024 03:50 PM
CC-1307980			Create Cisco Agent Id's	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-3-2024 04:21 PM	18-3-2024 04:57 PM

NE-1307981			mitron is down 10.125.84.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-3-2024 04:37 PM	18-3-2024 05:23 PM
DA-1307982			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-3-2024 04:45 PM	18-3-2024 04:48 PM
DA-1307983			All database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-3-2024 04:56 PM	18-3-2024 05:01 PM
DA-1307984			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Other	18-3-2024 05:03 PM	18-3-2024 05:04 PM
NE-1307985			VPN ID created of Anand singh bhoj	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	18-3-2024 05:04 PM	18-3-2024 05:07 PM
DA-1307986			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-3-2024 05:07 PM	18-3-2024 05:18 PM
TE-1307987			Phone Extn. no. getting busy	Low	Telecom Team	Closed	TELECOM (Nehruplace)	Unassigned	Other	18-3-2024 05:09 PM	18-3-2024 05:11 PM
TE-1307988			Need EXTN. Port is off	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> TELECOM SOFTWARE	Other	18-3-2024 05:16 PM	18-3-2024 05:17 PM
DA-1307989			DHCP RAS Clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	18-3-2024 05:19 PM	18-3-2024 05:21 PM
SO-1307990			Asset Verification - New Data Bulk Entry FY2022- 23 in sql server	Low	Application Team	Closed	CSO NHP	SOFTWARE --> NON SAP APPLICATION	Application	18-3-2024 05:22 PM	18-3-2024 05:43 PM
NE-1307991			VPN ID reconfihure Mukesh rakshak	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	18-3-2024 05:24 PM	18-3-2024 05:25 PM
TE-1307992			Port Swap 7919 to 7927	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	18-3-2024 05:51 PM	18-3-2024 05:53 PM
TE-1307993			Port Swap 9618 to 9881	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	18-3-2024 05:53 PM	18-3-2024 05:55 PM
CC-1307994			Please Upload the Data in Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-3-2024 05:57 PM	18-3-2024 06:08 PM
NE-1307995			Defence colony 10.125.180.49 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-3-2024 07:45 PM	20-3-2024 10:41 AM
CC-1307996			Please add skills	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	18-3-2024 08:59 PM	18-3-2024 08:59 PM
NE-1307997			PushpVihar, Saket ( 10.125.71.1 ) Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 04:28 AM	19-3-2024 10:32 AM
NE-1307998			C3_Janakpuri ( 10.125.100.225 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 04:31 AM	19-3-2024 10:31 AM
SO-1307999			Task Allocation---CRM application Release on production	Low	Application Team	Closed	BYPL	RELEASE	Application	19-3-2024 09:00 AM	19-3-2024 12:38 PM
CC-1308000			We are facing gnani bot call (01149517112) connecting issue.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-3-2024 10:29 AM	19-3-2024 01:54 PM
NE-1308001			andrewsganj 150.150.156.62 airtel link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 10:33 AM	19-3-2024 03:45 PM
SO-1308002			IOMS ID Creation Request	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	19-3-2024 11:43 AM	19-3-2024 12:03 PM
DA-1308003			All database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-3-2024 12:40 PM	19-3-2024 12:41 PM
SO-1308004			Require Source Code	Low	Application Team	Closed	BYPL	SOFTWARE --> ENF IMAGE UPLOADER	Application	19-3-2024 12:40 PM	19-3-2024 01:18 PM
DA-1308005			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	19-3-2024 12:42 PM	19-3-2024 12:47 PM
DA-1308006			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-3-2024 12:48 PM	19-3-2024 12:49 PM
DA-1308007			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-3-2024 12:51 PM	19-3-2024 12:52 PM
SO-1308008			Clearance	Low	Application Team	Closed	CSO NHP	CLEARANCE	Application	19-3-2024 12:54 PM	19-3-2024 01:28 PM
DA-1308009			NAS folder mapping	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	19-3-2024 12:55 PM	19-3-2024 12:56 PM
SO-1308010			BOT complaint removal required --NCC Complaint deletion from IOMS	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	19-3-2024 12:58 PM	19-3-2024 01:28 PM
SO-1308011			CAS ID ,Enforcement ID ,NAS,Oracale ID,IOMS ID clearance required for Emp ID : 40134521	Low	Application Team	Closed	BYPL	CLEARANCE	Application	19-3-2024 01:06 PM	19-3-2024 01:23 PM
CC-1308012			Please Upload the Data in outbound Sg1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-3-2024 01:15 PM	19-3-2024 01:47 PM
CC-1308013			Please Upload the Data in outbound Sg 2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-3-2024 01:48 PM	19-3-2024 01:52 PM

CC-1308014			Please Share Outbound Sg1 Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-3-2024 02:24 PM	19-3-2024 02:42 PM
NE-1308015			Anand vihar is down 10.125.89.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 02:25 PM	19-3-2024 06:13 PM
NE-1308016			jafferpur is down 10.125.180.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 02:25 PM	19-3-2024 03:45 PM
NE-1308017			vasantkunj comm is down 10.125.104.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 02:35 PM	19-3-2024 03:44 PM
DA-1308018			User clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-3-2024 02:56 PM	19-3-2024 02:57 PM
DA-1308019			User clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-3-2024 02:58 PM	19-3-2024 02:59 PM
NE-1308020			Nangloi O&M is down 10.125.86.33	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 03:31 PM	19-3-2024 04:10 PM
NE-1308021			katwariya srai is down 10.125.86.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 03:32 PM	19-3-2024 03:48 PM
NE-1308022			MMTC is down 10.125.87.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 03:33 PM	19-3-2024 03:46 PM
NE-1308023			Malviya nagar Disp is down 10.125.181.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 03:34 PM	19-3-2024 03:47 PM
NE-1308024			Internet given to 10.125.65.154	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	19-3-2024 03:35 PM	19-3-2024 03:42 PM
NE-1308025			WI-Fi rights given to J S Yadav	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	19-3-2024 03:36 PM	19-3-2024 03:42 PM
NE-1308026			adchini comm is down 10.125.91.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 03:39 PM	19-3-2024 03:47 PM
DA-1308027			Tablespace rights issue for Tableau user	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-3-2024 03:53 PM	19-3-2024 03:55 PM
CC-1308028			Please Upload the data in outbound Sg3	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-3-2024 04:08 PM	19-3-2024 04:31 PM
DA-1308029			EDMS File Request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	19-3-2024 04:09 PM	19-3-2024 04:14 PM
DA-1308030			NAS folder Access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-3-2024 04:15 PM	19-3-2024 04:16 PM
NE-1308031			shiv vihar is down 10.125.82.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 04:40 PM	19-3-2024 05:09 PM
CC-1308032			Please Upload the Data in Recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-3-2024 04:41 PM	19-3-2024 05:31 PM
SO-1308033			Update ID (40131317) in OCJ app as Div Head NGL insist of VKP	Low	Application Team	Closed	NANGLOI, NAGLOI, WEST	SOFTWARE --> IOMS	Application	19-3-2024 04:51 PM	19-3-2024 05:13 PM
DA-1308034			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-3-2024 04:57 PM	19-3-2024 04:58 PM
DA-1308035			EBSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	19-3-2024 04:59 PM	19-3-2024 05:00 PM
NE-1308036			punjabi bagh scrap is down 10.125.80.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 05:11 PM	19-3-2024 05:18 PM
NE-1308037			janakpuri is down 10.125.70.33	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 05:16 PM	19-3-2024 05:33 PM
NE-1308038			karampura is down 10.125.82.113	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 05:23 PM	19-3-2024 05:32 PM
DA-1308039			EDMS File request User	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	19-3-2024 05:26 PM	19-3-2024 05:26 PM
CC-1308040			Inactive agent ID's for deletion	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-3-2024 06:41 PM	19-3-2024 06:56 PM
NE-1308041			katwariya srai is down 10.125.86.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-3-2024 07:15 PM	19-3-2024 07:46 PM
DA-1308042			EDMS File Request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	19-3-2024 07:27 PM	19-3-2024 07:28 PM
NE-1308043			kilokiri EVH training center ( 10.125.180.161 ) - Both Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-3-2024 06:58 AM	20-3-2024 09:33 AM
SO-1308044			Inactive ID'S for deletion	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	20-3-2024 09:00 AM	20-3-2024 09:28 AM
NE-1308045			VPN configure-pooja.gupta.ho	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-3-2024 11:11 AM	20-3-2024 11:11 AM
DA-1308046			Deveoped the robocopy script	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Tool	20-3-2024 11:44 AM	20-3-2024 12:03 PM
NE-1308047			webex rights on 10.125.67.179	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-3-2024 11:45 AM	20-3-2024 11:46 AM
SO-1308048			Re: BOT complaint removal required --NCC deletion from IOMS	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS	Application	20-3-2024 11:51 AM	20-3-2024 12:08 PM
DA-1308049			AMINas folder copied	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Folder Copy	20-3-2024 11:51 AM	15-4-2024 10:09 AM

DA-1308050			Genusvol folder copied	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Folder Copy	20-3-2024 11:53 AM	04-4-2024 09:33 AM
NE-1308051			VPN ID's enable	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-3-2024 11:54 AM	20-3-2024 11:54 AM
DA-1308052			NAS239 folder copied	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Folder Copy	20-3-2024 11:56 AM	20-3-2024 12:07 PM
NE-1308053			banking portal access issue-PNB (Deepak damai)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-3-2024 11:57 AM	20-3-2024 11:57 AM
SO-1308054			Fw: CAS ID ,Enforcement ID ,NAS,Oracale ID,OMS ID clearance required for Emp ID : 40131553	Low	Application Team	Closed	BYPL	CLEARANCE	Application	20-3-2024 11:57 AM	20-3-2024 12:08 PM
DA-1308055			NAS9 folder copied	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Folder Copy	20-3-2024 11:58 AM	22-3-2024 12:45 PM
DA-1308056			DSS folder copied	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Folder Copy	20-3-2024 12:00 PM	27-3-2024 01:00 PM
DA-1308057			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	20-3-2024 12:31 PM	20-3-2024 12:32 PM
DA-1308058			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-3-2024 12:34 PM	20-3-2024 12:35 PM
DA-1308059			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-3-2024 12:36 PM	20-3-2024 12:37 PM
DA-1308060			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	20-3-2024 12:38 PM	20-3-2024 12:39 PM
DA-1308061			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-3-2024 12:40 PM	20-3-2024 12:41 PM
DA-1308062			BRPL DC uptime report prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	20-3-2024 12:43 PM	20-3-2024 12:44 PM
NE-1308063			Teamviewer rights on 10.125.103.230 to 10.125.87.147	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-3-2024 12:44 PM	20-3-2024 12:44 PM
NE-1308064			ip add in motadata-10.213.236.193-alaknanda grid HR office	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	20-3-2024 12:46 PM	20-3-2024 12:46 PM
NE-1308065			Vishwakarma 10.125.89.241 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-3-2024 01:23 PM	20-3-2024 03:33 PM
SO-1308066			Fw: 2 nos. ncc late came in ioms	Low	Application Team	Closed	PJB SCRAP STORE	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	20-3-2024 01:56 PM	20-3-2024 02:13 PM
DA-1308067			Oracle 12c client installation.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	20-3-2024 02:39 PM	20-3-2024 02:41 PM
DA-1308068			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	20-3-2024 02:43 PM	20-3-2024 02:44 PM
SO-1308069			Equipment ID not showing during closing of IBD C-9 VKJ	Low	Application Team	Closed	B`1VASNTKUNJ, VASANT KUNJ, SOUTH	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	20-3-2024 03:28 PM	20-3-2024 03:58 PM
NE-1308070			link down Chankya Place ( 10.125.180.105 ) airtel 171.157	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-3-2024 03:56 PM	20-3-2024 09:27 PM
NE-1308071			managla puri 156.42	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-3-2024 04:13 PM	20-3-2024 09:27 PM
SO-1308072			Clearance	Low	Application Team	Closed	CSO NHP	CLEARANCE	Application	20-3-2024 05:15 PM	20-3-2024 05:28 PM
DA-1308073			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	20-3-2024 06:22 PM	20-3-2024 06:24 PM
DA-1308074			Remote access	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	20-3-2024 06:23 PM	20-3-2024 06:24 PM
SO-1308075			CAS Reset password	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	20-3-2024 07:24 PM	20-3-2024 07:33 PM
DA-1308076			EBSANAL backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	20-3-2024 07:37 PM	20-3-2024 07:38 PM
SO-1308077			Unable to submit HOTO against BD-B10022400035 for DTR rewpl. under Low Ir Values in C-9 VkJ	Low	Application Team	Closed	B`1VASNTKUNJ, VASANT KUNJ, SOUTH	SOFTWARE --> IOMS	Application	20-3-2024 07:53 PM	20-3-2024 08:08 PM
NE-1308078			NJF Dispensary ( 10.125.180.17 ) Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-3-2024 09:30 PM	21-3-2024 04:01 AM
NE-1308079			punjabi bagh scrap store ( 10.125.80.241 ) _ Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-3-2024 09:36 PM	22-3-2024 10:30 AM
NE-1308080			Link add in motadata with SNMP (bindapur 10.125.82.97)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-3-2024 08:50 AM	21-3-2024 08:51 AM



NE-1308081			link add in motadata with SNMP- B1 Vashtkunj ( 10.125.83.33 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-3-2024 08:52 AM	21-3-2024 08:52 AM
NE-1308082			link add in motadata with SNMP- G-9 sector16 Dwarka ( 10.125.86.209 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-3-2024 08:54 AM	21-3-2024 08:54 AM
DA-1308083			BRPLGIS backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:00 AM	21-3-2024 10:10 AM
DA-1308084			EBSANAL archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:02 AM	21-3-2024 10:11 AM
DA-1308085			EBSDB archive log mount point check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:04 AM	21-3-2024 10:11 AM
NE-1308086			Cr park jio link down 186.53	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-3-2024 10:04 AM	22-3-2024 11:07 AM
DA-1308087			EBSDEV archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:05 AM	21-3-2024 10:12 AM
DA-1308088			EBSBKP archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:06 AM	21-3-2024 10:12 AM
DA-1308089			GISDEV archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:07 AM	21-3-2024 10:12 AM
NE-1308090			JanakPuri,Sagar pur ( 10.125.70.33 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-3-2024 10:08 AM	21-3-2024 10:50 AM
DA-1308091			IOMSDB archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:08 AM	21-3-2024 10:13 AM
DA-1308092			BRPLGIS archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:09 AM	21-3-2024 10:13 AM
DA-1308093			Server 10.125.126.55 RDP issue	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:18 AM	21-3-2024 10:22 AM
DA-1308094			NAS folder (AMINAs ) space increase	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 10:20 AM	21-3-2024 10:22 AM
DA-1308095			EDMS File	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	21-3-2024 11:00 AM	21-3-2024 11:01 AM
NE-1308096			Bindapur link down 10.125.82.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-3-2024 11:05 AM	21-3-2024 01:52 PM
DA-1308097			Subsidy folder need to be map	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	21-3-2024 12:37 PM	21-3-2024 01:08 PM
SO-1308098			RE SET CAS PASSWORD	Low	Application Team	Closed	G Block Vikas Puri PLA	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	21-3-2024 12:59 PM	21-3-2024 01:48 PM
NE-1308099			chankya place down 10.125.180.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-3-2024 01:43 PM	21-3-2024 01:51 PM
NE-1308100			Katwari sarai ( 10.125.86.241 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-3-2024 01:44 PM	21-3-2024 03:51 PM
NE-1308101			Aya Nagar ( 10.213.237.193 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-3-2024 01:45 PM	21-3-2024 03:50 PM
NE-1308102			VPN reconfigure-priyanka.juneja.knp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	VPN	21-3-2024 01:55 PM	21-3-2024 01:55 PM
NE-1308103			VPN reconfigure-jai.gopal.gautam	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	VPN	21-3-2024 01:56 PM	21-3-2024 01:56 PM
SO-1308104			Publish crm code on test server	Low	Application Team	Closed	BYPL	RELEASE	Application	21-3-2024 02:08 PM	21-3-2024 02:53 PM
NE-1308105			10.213.237.230 internet policy	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-3-2024 02:36 PM	21-3-2024 03:49 PM
SO-1308106			Clearance required for Emp ID : 40133502	Low	Application Team	Closed	BYPL	CLEARANCE	Application	21-3-2024 02:48 PM	21-3-2024 03:08 PM
DA-1308107			Clearance_CES_Nehru Place 1st floor	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Clearance	21-3-2024 02:49 PM	21-3-2024 02:53 PM
DA-1308108			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	21-3-2024 02:53 PM	21-3-2024 02:54 PM
SO-1308109			Re: BOT complaint removal required --NCC deletion	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	21-3-2024 03:11 PM	21-3-2024 03:23 PM
SO-1308110			MCR & TF Service publish on test public server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	21-3-2024 03:19 PM	21-3-2024 03:33 PM
SO-1308111			Re: Fw: Asset Verification - New Data Bulk Entry from Admin	Low	Application Team	Closed	CSO NHP	SOFTWARE --> NON SAP APPLICATION	Application	21-3-2024 03:36 PM	21-3-2024 03:58 PM
NE-1308112			configure vpn - ajay mehta	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	21-3-2024 03:37 PM	21-3-2024 03:38 PM
NE-1308113			najafgarh commercial 169.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-3-2024 03:52 PM	22-3-2024 10:53 AM
DA-1308114			EDMS file	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-3-2024 04:21 PM	21-3-2024 04:24 PM
DA-1308115			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	21-3-2024 04:23 PM	21-3-2024 04:24 PM

DA-1308116			HDD Issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	21-3-2024 04:45 PM	26-3-2024 11:48 AM
SO-1308117			Task Allocation--- Consumer Tagging application Release on Production	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	21-3-2024 04:58 PM	21-3-2024 05:33 PM
TE-1308118			Voice not clear Issue (PUNEET K SRIVASTAV)	Low	---	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	21-3-2024 05:09 PM	21-3-2024 05:12 PM
TE-1308119			New Analog phone add BUT PORT USER EXTN. 9878 SHIPLA SUMAN (A. LAKSHMI NARYANAM)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	21-3-2024 05:13 PM	21-3-2024 05:14 PM
TE-1308120			Instrument not working (RAVI KANT)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	21-3-2024 05:41 PM	21-3-2024 05:43 PM
TE-1308121			Voice not clear Issue (KULDEEP UPADHYA)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	21-3-2024 05:45 PM	21-3-2024 05:46 PM
NE-1308122			Airtel Yotta NHP10.249.255.26141 91760 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 04:00 AM	22-3-2024 03:39 PM
NE-1308123			Airtel Yotta Okhla10.249.255.9141 91761 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 04:01 AM	22-3-2024 03:40 PM
CC-1308124			Add skill	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-3-2024 07:25 AM	22-3-2024 07:33 AM
CC-1308125			Add esclation	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-3-2024 07:28 AM	22-3-2024 07:33 AM
CC-1308126			add Skill tech	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-3-2024 07:30 AM	22-3-2024 07:33 AM
NE-1308127			khyala is down 10.125.89.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 08:57 AM	22-3-2024 10:29 AM
NE-1308128			nangloi O&M is down 10.125.86.33	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 09:24 AM	22-3-2024 10:28 AM
NE-1308129			NJF disp is down 10.125.180.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 09:30 AM	22-3-2024 10:28 AM
NE-1308130			lajpat nagar is down 10.125.183.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 10:13 AM	22-3-2024 10:28 AM
CC-1308131			Gnani bot not working	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-3-2024 10:14 AM	22-3-2024 11:39 AM
CC-1308132			Please send Theft Call Report and CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-3-2024 10:16 AM	22-3-2024 10:16 AM
NE-1308133			Revoke internet rights on 10.125.181.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 10:19 AM	22-3-2024 10:24 AM
NE-1308134			chankya place is down 10.125.180.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 10:52 AM	22-3-2024 11:56 AM
SO-1308135			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	22-3-2024 10:56 AM	22-3-2024 03:28 PM
SO-1308136			SMS-Earth Hour--SMS Circulation	Low	Application Team	Closed	CSO NHP	SOFTWARE --> IOMS - SMS SERVICE TO SEND SMS	Application	22-3-2024 11:03 AM	22-3-2024 12:03 PM
NE-1308137			High latency in Malviya nagar Airtel ling 150.150.156.153	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Internet Slowness	22-3-2024 11:04 AM	22-3-2024 11:57 AM
SO-1308138			Release of Modified web service for ChatBot	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	22-3-2024 11:29 AM	22-3-2024 12:03 PM
DA-1308139			All DB mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-3-2024 11:35 AM	22-3-2024 11:46 AM
DA-1308140			EBSANAL archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-3-2024 11:40 AM	22-3-2024 11:47 AM
DA-1308141			EBSDEV archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-3-2024 11:41 AM	22-3-2024 11:48 AM
DA-1308142			IOMSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-3-2024 11:42 AM	22-3-2024 12:01 PM
DA-1308143			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	22-3-2024 11:45 AM	22-3-2024 12:01 PM
DA-1308144			BRPLGIS archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-3-2024 11:46 AM	22-3-2024 12:02 PM
SO-1308145			Task Allocation---NFMS Scheduler Release	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	22-3-2024 11:51 AM	22-3-2024 12:28 PM
NE-1308146			Daulatpur is down 10.125.89.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 12:04 PM	22-3-2024 01:48 PM
DA-1308147			Request for session	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	22-3-2024 12:36 PM	23-3-2024 08:53 PM
DA-1308148			Make IP static	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> SERVER	Server	22-3-2024 01:00 PM	22-3-2024 01:01 PM

NE-1308149			sarita vihar comm is down 10.125.104.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 01:49 PM	22-3-2024 03:37 PM
NE-1308150			chankya place is down 10.125.180.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 01:51 PM	22-3-2024 04:06 PM
CC-1308151			Please Upload Data in outbound Sg 5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-3-2024 02:25 PM	22-3-2024 02:32 PM
NE-1308152			B1 janakpuri is down 10.125.83.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 02:28 PM	22-3-2024 03:36 PM
SO-1308153			IOMS Code publish on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	22-3-2024 04:06 PM	22-3-2024 04:28 PM
NE-1308154			lajpat nagar 3 is down 10.125.83.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 04:08 PM	22-3-2024 04:32 PM
CC-1308155			Create Agent ID's	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	22-3-2024 04:45 PM	22-3-2024 04:52 PM
TE-1308156			Vikashpuri PL Court 06 Camera install	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> CCTV CAMERA	Other	22-3-2024 04:46 PM	02-4-2024 11:24 AM
DA-1308157			EDMS File	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-3-2024 05:08 PM	22-3-2024 05:08 PM
SO-1308158			reset cas password	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	22-3-2024 05:22 PM	22-3-2024 05:33 PM
NE-1308159			150.150.157.42 pappan kalan sec 11 sify link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-3-2024 09:59 PM	25-3-2024 07:14 PM
NE-1308160			10.125.84.97 baprola link down Fit pending	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-3-2024 08:05 AM	23-3-2024 10:23 AM
CC-1308161			Please send theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-3-2024 09:03 AM	23-3-2024 09:03 AM
CC-1308162			Please send CDR Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-3-2024 09:56 AM	23-3-2024 09:57 AM
NE-1308163			punjabi bagh scrap store 10.125.80.241 - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-3-2024 11:13 AM	26-3-2024 09:48 PM
CC-1308164			Please share outbound SG4 Dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-3-2024 11:39 AM	23-3-2024 11:40 AM
CC-1308165			Upload outbound SG4 Dump data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-3-2024 11:40 AM	23-3-2024 11:51 AM
CC-1308166			Upload Data in SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-3-2024 12:42 PM	23-3-2024 12:42 PM
SO-1308167			reset password, EBM and CAS	Low	Application Team	Closed	ANDREWGANJ	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	23-3-2024 02:43 PM	23-3-2024 02:58 PM
CC-1308168			Please share Outbound Sg 1 Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-3-2024 04:54 PM	23-3-2024 05:07 PM
CC-1308169			Please share Outbound Sg 2 Dump Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-3-2024 04:55 PM	23-3-2024 05:09 PM
CC-1308170			Please Upload the Data	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-3-2024 05:08 PM	23-3-2024 05:19 PM
DA-1308171			EBSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	23-3-2024 07:40 PM	23-3-2024 07:45 PM
DA-1308172			All database archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	23-3-2024 07:42 PM	23-3-2024 07:45 PM
DA-1308173			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	23-3-2024 07:44 PM	23-3-2024 07:46 PM
DA-1308174			EBSDB mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	23-3-2024 07:47 PM	23-3-2024 07:50 PM
DA-1308175			All DB mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	23-3-2024 07:49 PM	23-3-2024 07:50 PM
NE-1308176			Chankya PlaceComplaint Center10.125.180.105 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-3-2024 04:05 AM	24-3-2024 03:30 PM
DA-1308177			IOMS not working	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	24-3-2024 07:58 AM	24-3-2024 08:03 AM
CC-1308178			Please share theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-3-2024 10:35 AM	24-3-2024 10:37 AM
CC-1308179			Please share CDR Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-3-2024 10:36 AM	24-3-2024 10:36 AM
CC-1308180			Share dump Data SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-3-2024 11:18 AM	24-3-2024 11:19 AM
CC-1308181			Upload data in SG2	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-3-2024 11:47 AM	24-3-2024 11:48 AM
CC-1308182			Upload data in SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-3-2024 11:48 AM	24-3-2024 11:49 AM
CC-1308183			Share dump dataof SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	24-3-2024 01:09 PM	24-3-2024 01:09 PM

NE-1308184			bindapur is down 10.125.82.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-3-2024 02:36 PM	24-3-2024 07:03 PM
NE-1308185			A1 paschim vihar is down 10.125.81.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-3-2024 03:29 PM	26-3-2024 09:05 AM
DA-1308186			EBSANAL backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	25-3-2024 07:26 AM	25-3-2024 07:31 AM
DA-1308187			All DB archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	25-3-2024 07:27 AM	25-3-2024 07:32 AM
DA-1308188			EBSDB archive log mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	25-3-2024 07:28 AM	25-3-2024 07:32 AM
DA-1308189			All DB mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	25-3-2024 07:29 AM	25-3-2024 07:32 AM
DA-1308190			NAS server space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	25-3-2024 07:30 AM	25-3-2024 07:33 AM
NE-1308191			Daulatpur is down 10.125.89.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	25-3-2024 11:44 AM	25-3-2024 12:16 PM
NE-1308192			srai julena is down 10.213.237.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	25-3-2024 11:46 AM	25-3-2024 05:46 PM
NE-1308193			chankya place is down 10.125.180.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	25-3-2024 12:18 PM	25-3-2024 05:44 PM
NE-1308194			bharat nagar is down 10.125.181.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	25-3-2024 12:20 PM	26-3-2024 08:05 AM
NE-1308195			tagore garden O&M Airtel link is down 150.150.156.77	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	25-3-2024 07:08 PM	26-3-2024 07:58 AM
NE-1308196			defence colony 10.125.180.49 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 08:52 AM	26-3-2024 08:52 AM
CC-1308197			Please share theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-3-2024 09:02 AM	26-3-2024 09:23 AM
NE-1308198			NJF commercial airtel down 150.150.169.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 09:04 AM	26-3-2024 12:06 PM
NE-1308199			MMTC down 10.125.87.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 09:24 AM	26-3-2024 09:44 AM
NE-1308200			Saket O & M ( 10.125.83.209 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 09:32 AM	26-3-2024 09:44 AM
NE-1308201			Batra ( 10.125.180.25 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 10:32 AM	26-3-2024 10:52 AM
NE-1308202			Fatehpur Beri ( 10.125.86.97 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 10:56 AM	26-3-2024 11:23 AM
CC-1308203			Please share CDR report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-3-2024 11:00 AM	26-3-2024 11:02 AM
CC-1308204			Please Share dump data SG4 & SG5	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-3-2024 11:01 AM	26-3-2024 11:03 AM
CC-1308205			Upload data in SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-3-2024 11:02 AM	26-3-2024 11:03 AM
NE-1308206			DWARKA Sec4 ( 10.125.84.1 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 11:06 AM	26-3-2024 11:15 AM
SO-1308207			CAS Pasward login Problem	Low	Application Team	Closed	PJB Commercial	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	26-3-2024 11:18 AM	26-3-2024 11:38 AM
SO-1308208			No Dues Mar' 2024 retiree- --Clearance	Low	Application Team	Closed	JANAKPURI COMMERCIAL	CLEARANCE	Application	26-3-2024 11:23 AM	26-3-2024 11:43 AM
NE-1308209			RAJ NAGAR ( 10.125.84.41 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 11:31 AM	26-3-2024 04:09 PM
DA-1308210			Re: DG01060500001,DIV- DRG (VIDEO AND IR REQ.)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	EDMS	26-3-2024 11:45 AM	26-3-2024 02:13 PM
NE-1308211			Vishvakarma Colony ( 10.125.89.241 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 12:21 PM	26-3-2024 06:01 PM
NE-1308212			anydesk rights on these IP's	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 12:38 PM	26-3-2024 12:38 PM
SO-1308213			Resetting of CAS / BAM password	Low	Application Team	Closed	SAURABH VIHAR, SARITA VIHAR, WEST	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	26-3-2024 12:43 PM	26-3-2024 12:58 PM
NE-1308214			Sarita Vihar Commercial ( 10.125.104.193 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 12:46 PM	26-3-2024 03:19 PM
DA-1308215			Clearance_O&M_Khanpur _Saket_Vishal Prabhakar	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	CLEARANCE	Clearance	26-3-2024 02:08 PM	26-3-2024 02:13 PM
CC-1308216			Please share dump data & upload data in SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	26-3-2024 02:47 PM	26-3-2024 02:48 PM

NE-1308218			vinay.dutt vpn password change	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	26-3-2024 03:14 PM	26-3-2024 03:14 PM
DA-1308219			VM need to be create	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	26-3-2024 03:28 PM	26-3-2024 03:43 PM
TE-1308220			Need Call Forwarding to mob. No. (DEEPAK KUMBNANI)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	26-3-2024 03:30 PM	02-4-2024 11:23 AM
NE-1308221			bharat nagar 181.209 broad band	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	26-3-2024 04:12 PM	27-3-2024 09:38 AM
SO-1308222			IOMS code publish on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	26-3-2024 04:58 PM	26-3-2024 05:18 PM
NE-1308223			jintender.kumar.dsk vpn configure	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	26-3-2024 05:02 PM	26-3-2024 05:03 PM
CC-1308224			Please share theft call report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-3-2024 09:13 AM	27-3-2024 09:13 AM
SO-1308225			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	27-3-2024 10:28 AM	27-3-2024 11:03 AM
CC-1308226			Please share dump data outbound SG1	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-3-2024 10:43 AM	27-3-2024 10:45 AM
CC-1308227			Upload data in SG1 Campaign	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-3-2024 11:33 AM	27-3-2024 11:34 AM
NE-1308228			10.125.108.105 chankya place down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	27-3-2024 11:39 AM	27-3-2024 12:26 PM
NE-1308229			abhishek.mukharjee new vpn created	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	27-3-2024 11:53 AM	27-3-2024 11:53 AM
SO-1308230			Change of rights in IOMS from Div VKP to Div NGL	Low	Application Team	Closed	NANGLOI, NAGLOI, WEST	SOFTWARE --> USERID	Application	27-3-2024 11:58 AM	27-3-2024 12:08 PM
NE-1308231			dabri mode 10.125.88.161 airtel link testing	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	27-3-2024 12:06 PM	27-3-2024 12:06 PM
CC-1308232			Upload data in SG3 & SG4	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-3-2024 12:38 PM	27-3-2024 12:38 PM
SO-1308233			Unable to enter planed shutdown in IOMS	Low	Application Team	Closed	GREEN PARK, SAKET, SOUTH	SOFTWARE --> USERID	Application	27-3-2024 12:49 PM	27-3-2024 01:03 PM
SO-1308234			BOT complaint removal required ---NCC Deletion from IOMS	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	27-3-2024 12:53 PM	27-3-2024 01:58 PM
NE-1308235			Vikasuri CommCOMMERCIAL1 0.125.85.129 link down	Low	Network Team	Closed	VIKASPURI	NETWORK	Link Down	27-3-2024 02:29 PM	27-3-2024 05:02 PM
NE-1308236			DTL najafgarh COMMERCIAL10.125.100.1 Airtel link down	Low	Network Team	Closed	NAJAFGARH	NETWORK	Link Down	27-3-2024 02:31 PM	28-3-2024 04:22 AM
SO-1308237			Clearance required for Emp ID : 41002691	Low	Application Team	Closed	BYPL	RELEASE	Application	27-3-2024 03:07 PM	27-3-2024 03:33 PM
SO-1308238			Latest Code for the API Web Service	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	27-3-2024 03:09 PM	27-3-2024 03:38 PM
DA-1308239			Clearance _Lalita Devi	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Clearance	27-3-2024 03:14 PM	27-3-2024 03:23 PM
CC-1308240			Please upload data in recovery	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-3-2024 03:24 PM	27-3-2024 03:24 PM
DA-1308241			EBSDB archive log mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	27-3-2024 04:03 PM	27-3-2024 04:13 PM
DA-1308242			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	27-3-2024 04:04 PM	27-3-2024 04:14 PM
SO-1308243			Regarding Shut down entry of police chaowki feeder from G1 grid	Low	Application Team	Closed	MITRON DELHI , NAJAFGARH, WEST	SOFTWARE --> GIS	Application	27-3-2024 04:04 PM	27-3-2024 04:38 PM
DA-1308244			EBSANAL archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	27-3-2024 04:05 PM	27-3-2024 04:15 PM
DA-1308245			All DB mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	27-3-2024 04:06 PM	27-3-2024 04:15 PM
DA-1308246			All db archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	27-3-2024 04:07 PM	27-3-2024 04:17 PM
DA-1308247			Procedure execution	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	27-3-2024 04:09 PM	27-3-2024 04:11 PM
DA-1308248			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	27-3-2024 04:10 PM	27-3-2024 04:10 PM
DA-1308249			ZW CAD installation	Low	DataCenter Team	Closed	CSO NHP	SOFTWARE	Other	27-3-2024 04:19 PM	27-3-2024 04:19 PM
DA-1308250			Payment script execution	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	27-3-2024 04:22 PM	27-3-2024 04:22 PM
DA-1308251			Session_337339779	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	27-3-2024 04:45 PM	28-3-2024 09:08 AM

SO-1308252			Clearance required for Emp ID : 40133918	Low	Application Team	Closed	BYPL	RELEASE	Application	27-3-2024 04:47 PM	27-3-2024 04:58 PM
NE-1308253			parveen.sharma VPN reconfig.	Low	Network Team	Closed	Nehru Place (Network)	SOFTWARE	Other	27-3-2024 05:03 PM	27-3-2024 05:03 PM
NE-1308254			Abhishek K Mukherjee Vpn configured	Low	Network Team	Closed	Nehru Place (Network)	SOFTWARE	Application	27-3-2024 05:05 PM	27-3-2024 05:06 PM
CC-1308255			Down time required for IXRE swapping activity //LSI-13682664/BSES RAJDHANI POWER LIMIT (26 & 27 March-6 )	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-3-2024 05:37 PM	27-3-2024 05:38 PM
CC-1308256			Traffic has been shifted over A Sify from Airtel	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	27-3-2024 05:49 PM	27-3-2024 05:50 PM
NE-1308257			D-4 Vasant Kunj ( 10.125.84.113 ) - Link Down issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-3-2024 04:24 AM	28-3-2024 09:18 AM
NE-1308258			sewak_park ( 10.125.86.193 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-3-2024 04:29 AM	28-3-2024 05:49 PM
NE-1308259			Hudco ( 150.150.157.193 ) Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	28-3-2024 06:12 AM	29-3-2024 11:14 AM
CC-1308260			Bot call issue	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-3-2024 10:04 AM	28-3-2024 10:05 AM
DA-1308261			GIS backup running	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	28-3-2024 10:12 AM	28-3-2024 11:23 AM
SO-1308262			Regarding Logic Changes to be Done in solar bses--- Solar Code Requirement	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	28-3-2024 10:25 AM	28-3-2024 10:48 AM
SO-1308263			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	28-3-2024 10:48 AM	28-3-2024 11:03 AM
NE-1308264			Creat vpn rahul.kumar.jkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-3-2024 12:12 PM	28-3-2024 12:17 PM
NE-1308265			create vpn manoj.kumar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-3-2024 12:14 PM	28-3-2024 12:15 PM
NE-1308266			create vpn upendra kumar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-3-2024 12:19 PM	28-3-2024 12:21 PM
NE-1308267			vpn create naveen kumar phogat	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-3-2024 12:22 PM	28-3-2024 12:23 PM
NE-1308268			10.125.69.129 bal udhan down power issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	28-3-2024 12:23 PM	28-3-2024 05:49 PM
SO-1308269			BOT complaint removal required -- NCC complaint deletion from ioms	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	28-3-2024 01:41 PM	28-3-2024 01:58 PM
DA-1308270			Re: YM10070600003. DIV-YYVR ( VIDEO & IR REQ.)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	28-3-2024 02:38 PM	28-3-2024 03:18 PM
SO-1308271			ims report--Source code requirement	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	28-3-2024 02:52 PM	28-3-2024 03:08 PM
SO-1308272			Transfer Order - Sh. Satish Gupta---IOMS ID Creation	Low	Application Team	Closed	SHIV VIHAR , VIKASPURI, WEST	SOFTWARE --> ID CREATION	Application	28-3-2024 02:54 PM	28-3-2024 03:13 PM
CC-1308273			Kindly arrange to create the CISCO ID below the advisors	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-3-2024 03:03 PM	28-3-2024 03:04 PM
CC-1308274			Request you to help to create one more id for login .	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	28-3-2024 03:17 PM	28-3-2024 03:18 PM
SO-1308275			Unable to create report from CAS	Low	Application Team	Closed	BYPL	SOFTWARE --> CAS - CAS SAP SLCC	Application	28-3-2024 04:44 PM	28-3-2024 05:08 PM
NE-1308276			VPN configure manoj.kumar jkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	28-3-2024 04:57 PM	28-3-2024 04:57 PM
NE-1308277			VPN configure rahul.kumar jkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	28-3-2024 04:58 PM	28-3-2024 04:59 PM
NE-1308278			VPN configure mini.choudhary	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	28-3-2024 05:00 PM	28-3-2024 05:00 PM
DA-1308279			EBSDB archivelog mount point check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	28-3-2024 05:00 PM	28-3-2024 05:10 PM
DA-1308280			NAS server space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	28-3-2024 05:01 PM	28-3-2024 05:24 PM
DA-1308281			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	28-3-2024 05:03 PM	28-3-2024 05:23 PM

DA-1308282			All DBs server mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	28-3-2024 05:04 PM	28-3-2024 05:25 PM
DA-1308283			All DBs server archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	28-3-2024 05:06 PM	28-3-2024 05:26 PM
DA-1308284			IOMSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	28-3-2024 07:39 PM	28-3-2024 07:42 PM
DA-1308285			BRPLGIS backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	28-3-2024 07:40 PM	28-3-2024 07:42 PM
DA-1308286			EBSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	28-3-2024 07:41 PM	28-3-2024 07:42 PM
NE-1308287			Khayala Cash Counter 10.125.89.65 gateway down	Low	Network Team	Closed	KHAYALA, TAGORE GARDEN, WEST	NETWORK	Link Down	28-3-2024 08:12 PM	29-3-2024 09:17 AM
NE-1308288			LAJPAT NAGAR-3COMPLAINT CENTER10.125.83.65 Link down	Low	Network Team	Closed	LAJPAT NAGAR-3, NIZAMUDDIN, SOUTH	NETWORK	Link Down	28-3-2024 08:18 PM	29-3-2024 07:22 AM
NE-1308289			bharat nagar ( 10.125.181.209 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-3-2024 09:09 AM	30-3-2024 08:48 AM
NE-1308290			Kalka Ji A 12 airtel link down ( 150.150.171.49 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-3-2024 09:15 AM	01-4-2024 06:55 PM
NE-1308291			sunlight colony ( 10.125.183.161 ) -down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-3-2024 11:15 AM	02-4-2024 12:02 PM
NE-1308292			punjabi bagh scrap store ( 10.125.80.241 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-3-2024 11:16 AM	29-3-2024 02:53 PM
NE-1308293			Nangla Jalib ( 10.125.125.129 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-3-2024 11:17 AM	29-3-2024 12:48 PM
NE-1308294			NAJAFGARH Commercial airtel down ( 150.150.169.49 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-3-2024 12:50 PM	30-3-2024 08:48 AM
NE-1308295			Rcom internet link down 115.249.67.70	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-3-2024 02:21 PM	29-3-2024 02:53 PM
NE-1308296			khayala ( 10.125.89.65 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	29-3-2024 05:28 PM	30-3-2024 11:09 AM
DA-1308297			EBSDB space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	30-3-2024 07:48 AM	30-3-2024 07:52 AM
DA-1308298			EBSANAL archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	30-3-2024 07:49 AM	30-3-2024 07:52 AM
DA-1308299			All DBs mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	30-3-2024 07:50 AM	30-3-2024 07:53 AM
DA-1308300			NAS folder space increase	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	30-3-2024 07:51 AM	30-3-2024 07:53 AM
NE-1308301			Jangpura ( 10.125.87.65 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	30-3-2024 09:22 AM	30-3-2024 10:48 AM
DA-1308302			HDD slot change	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	30-3-2024 10:23 AM	02-4-2024 03:08 PM
NE-1308303			Daulatpur ( 10.125.89.41 ) -down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	30-3-2024 11:10 AM	30-3-2024 01:58 PM
NE-1308304			Chankya Place ( 10.125.180.105 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	30-3-2024 11:11 AM	30-3-2024 01:58 PM
NE-1308305			police colony hauz khas ( 10.125.86.145 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	30-3-2024 11:13 AM	30-3-2024 01:57 PM
NE-1308306			SARITA VIHAR Pkt- H ( 10.125.75.97 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	30-3-2024 11:29 AM	30-3-2024 01:57 PM
SO-1308307			Reset CAS ID password pawangauta	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	30-3-2024 03:02 PM	30-3-2024 03:13 PM
NE-1308308			nagloi comm airtel down 150.150.171.237	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	30-3-2024 03:39 PM	01-4-2024 03:42 PM
DA-1308309			EBSDB archive log space	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	30-3-2024 10:31 PM	30-3-2024 10:38 PM
DA-1308310			EBSANAL archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	30-3-2024 10:32 PM	30-3-2024 10:41 PM
DA-1308311			NAS server space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	30-3-2024 10:34 PM	30-3-2024 10:39 PM
DA-1308312			All db archive log check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	30-3-2024 10:35 PM	30-3-2024 10:42 PM
DA-1308313			All DBs mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	30-3-2024 10:36 PM	30-3-2024 10:41 PM
DA-1308314			EBSANAL backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	30-3-2024 10:37 PM	30-3-2024 10:42 PM
NE-1308315			najafgarh comm Airtel is down 150.150.169.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	31-3-2024 01:16 PM	31-3-2024 07:24 PM
CC-1308316			Please Share Theft Call Report	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	31-3-2024 05:56 PM	31-3-2024 06:06 PM
NE-1308317			khyala is down 10.125.89.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	31-3-2024 07:28 PM	01-4-2024 09:52 AM

NE-1308318			A1 paschim viharCOMPLAINT CENTER10.125.81.193 Link down	Low	Network Team	Closed	A1 PASCHIM VIHAR, MUNDKA, WEST	NETWORK	Link Down	01-4-2024 07:15 AM	01-4-2024 10:09 AM
NE-1308319			MUNDKA store STORE 10.125.83.1 Link down	Low	Network Team	Closed	MUNDKA STORE, MUNDKA, WEST	NETWORK	Link Down	01-4-2024 07:17 AM	01-4-2024 07:49 PM
SO-1308320			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	01-4-2024 08:53 AM	01-4-2024 09:48 AM
SO-1308321			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	01-4-2024 10:11 AM	01-4-2024 10:43 AM
NE-1308322			kilokiri airtel down 183.77	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-4-2024 11:16 AM	02-4-2024 12:01 PM
SO-1308323			Clearance required for Emp ID : 41004632	Low	Application Team	Closed	BYPL	CLEARANCE	Application	01-4-2024 11:44 AM	01-4-2024 12:03 PM
SO-1308324			SMS   ONM Count   Mar'24--- SMS Data Require	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> DATA EXPORT	Application	01-4-2024 11:47 AM	01-4-2024 12:03 PM
SO-1308325			BOT complaint removal required--IOMS NCC complaint removal	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	01-4-2024 12:24 PM	01-4-2024 12:48 PM
SO-1308326			Clearance required for Emp ID : 40131658	Low	Application Team	Closed	BYPL	CLEARANCE	Application	01-4-2024 02:04 PM	01-4-2024 02:18 PM
DA-1308327			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	01-4-2024 02:57 PM	01-4-2024 02:58 PM
DA-1308328			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-4-2024 02:59 PM	01-4-2024 03:00 PM
DA-1308329			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-4-2024 03:01 PM	01-4-2024 03:02 PM
DA-1308330			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	01-4-2024 03:04 PM	01-4-2024 03:05 PM
SO-1308331			DATA Required --> March 2024-- IOMS monthly Data Require	Low	Application Team	Closed	NHP	SOFTWARE --> DATA EXPORT	Application	01-4-2024 03:12 PM	02-4-2024 10:13 AM
SO-1308332			Authorisation of IOMS & SCADA LIVE application in division SKT--IOMS	Low	Application Team	Closed	GREEN PARK, SAKET, SOUTH	SOFTWARE --> USERID	Application	01-4-2024 03:16 PM	01-4-2024 03:28 PM
DA-1308333			BRPL DC uptime report prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	01-4-2024 03:16 PM	01-4-2024 03:17 PM
DA-1308334			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	EDMS	01-4-2024 03:18 PM	01-4-2024 03:19 PM
DA-1308335			Remote access provide Legasis team	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Remote Session	01-4-2024 03:22 PM	01-4-2024 03:25 PM
NE-1308336			NJF is down 10.125.180.17	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-4-2024 03:23 PM	01-4-2024 04:36 PM
NE-1308337			dwarka sec9 is down 10.125.89.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-4-2024 03:25 PM	01-4-2024 04:36 PM
NE-1308338			chankya place is down 10.125.180.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-4-2024 03:30 PM	03-4-2024 07:35 PM
SO-1308339			Rights issue (Emp No 41019868)--IOMS ID Creation	Low	Application Team	Closed	ALAKNANDA , ALAKNANDA, SOUTH	SOFTWARE --> ID CREATION	Application	01-4-2024 03:38 PM	01-4-2024 03:53 PM
DA-1308340			Clearance required for Emp	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-4-2024 03:41 PM	01-4-2024 03:42 PM
DA-1308341			Clearance required for Emp	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-4-2024 03:41 PM	01-4-2024 03:43 PM
DA-1308342			script Run Request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-4-2024 03:44 PM	01-4-2024 03:44 PM
NE-1308343			manish saxena VPN configured	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-4-2024 03:50 PM	01-4-2024 06:55 PM
DA-1308344			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-4-2024 04:08 PM	01-4-2024 04:09 PM
DA-1308345			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-4-2024 04:10 PM	01-4-2024 04:10 PM
NE-1308346			vpn reconfiger sanjay.sharma.rkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	01-4-2024 04:16 PM	01-4-2024 04:17 PM
NE-1308347			webex rights given to 10.125.91.254	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-4-2024 04:33 PM	01-4-2024 04:35 PM
DA-1308348			Script Run BYPL MCD DATA	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	01-4-2024 04:37 PM	01-4-2024 04:39 PM
NE-1308349			daulatpur is down 10.125.89.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-4-2024 05:11 PM	01-4-2024 07:48 PM



SO-1308350			Error in IOMS----RMU Entry open issue	Low	Application Team	Closed	PJB SCRAP STORE	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	01-4-2024 05:13 PM	01-4-2024 05:38 PM
DA-1308351			EDMS File Request	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	01-4-2024 05:30 PM	01-4-2024 05:31 PM
SO-1308352			Clearance required for Emp ID : 40132488	Low	Application Team	Closed	BYPL	RELEASE	Application	01-4-2024 05:36 PM	01-4-2024 05:48 PM
DA-1308353			EDMS File Request for user	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	01-4-2024 06:08 PM	01-4-2024 06:13 PM
DA-1308354			Clearance For User	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	01-4-2024 06:11 PM	01-4-2024 06:12 PM
NE-1308355			khyala is down 10.125.89.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-4-2024 06:57 PM	02-4-2024 12:01 PM
NE-1308356			sukhdev vihar airtel is down 150.150.156.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	01-4-2024 07:52 PM	03-4-2024 12:22 PM
NE-1308357			sarai jullenaother dsk10.213.237.129 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 07:49 AM	02-4-2024 08:44 AM
SO-1308358			Reset of cas password	Low	Application Team	Closed	NANGLOI Commercial	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	02-4-2024 10:08 AM	02-4-2024 10:23 AM
NE-1308359			RK-puram comm jio latency issue 150.150.186.37	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 10:08 AM	02-4-2024 12:01 PM
NE-1308360			daulatpur link down 10.125.89.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 10:10 AM	02-4-2024 12:00 PM
NE-1308361			dwarka sec.4 10.125.84.1 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 10:58 AM	02-4-2024 10:59 AM
SO-1308362			Publish crm code on test server	Low	Application Team	Closed	BYPL	RELEASE	Application	02-4-2024 10:58 AM	02-4-2024 11:13 AM
NE-1308363			pushpvihar 10.125.71.1 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 11:02 AM	02-4-2024 12:00 PM
DA-1308364			Build the two server on Hyper-V for nstaSafe ZTNA & MFA Solution	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Server	02-4-2024 11:13 AM	04-4-2024 09:32 AM
SO-1308365			Task Allocation---IOMS Release on production server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	02-4-2024 11:24 AM	02-4-2024 04:33 PM
TE-1308366			Landline phone not working (Ravi Kant)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	02-4-2024 11:28 AM	02-4-2024 11:30 AM
SO-1308367			BOT complaint removal required--NCC Complaint removal from ioms	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	02-4-2024 12:17 PM	02-4-2024 12:28 PM
SO-1308368			FIR submitted --Email Id updated for RMU in IOMS	Low	Application Team	Closed	B1 VASANT KUNJ	SOFTWARE --> USERID	Application	02-4-2024 12:30 PM	02-4-2024 12:43 PM
SO-1308369			Require to rest the CAS ID password	Low	Application Team	Closed	NEHRU PLACE , NHP, SOUTH	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	02-4-2024 12:38 PM	02-4-2024 12:53 PM
NE-1308370			Vishvakarma Colony ( 10.125.89.241 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 12:56 PM	02-4-2024 07:35 PM
NE-1308371			Anand Vihar ( 10.125.89.177 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 01:58 PM	02-4-2024 07:34 PM
DA-1308372			EBSDB space space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	02-4-2024 02:47 PM	02-4-2024 02:57 PM
NE-1308373			Hauskhas Commercial ( 10.125.104.129 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 02:48 PM	02-4-2024 07:33 PM
DA-1308374			EBSANAL archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	02-4-2024 02:48 PM	02-4-2024 02:58 PM
DA-1308375			NAS folder space increase	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> SERVER	Server	02-4-2024 02:50 PM	02-4-2024 02:58 PM
DA-1308376			EBSANAL backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	02-4-2024 02:51 PM	02-4-2024 02:56 PM
DA-1308377			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	02-4-2024 02:52 PM	02-4-2024 02:59 PM
DA-1308378			Server IP configuration	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-4-2024 03:10 PM	02-4-2024 03:18 PM
DA-1308379			DHCP RAS Clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-4-2024 03:15 PM	02-4-2024 03:15 PM
DA-1308380			Audit Document prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	02-4-2024 03:17 PM	02-4-2024 03:23 PM
NE-1308381			VPN configuration of kapil chauhan	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 04:12 PM	02-4-2024 04:19 PM

NE-1308382			VPN configuration of rahul kwatra	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 04:13 PM	02-4-2024 04:20 PM
DA-1308383			EDMS file	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-4-2024 04:17 PM	02-4-2024 04:33 PM
DA-1308384			Clearance of Employee Mohd Shadab Alam	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Clearance	02-4-2024 04:26 PM	02-4-2024 04:28 PM
SO-1308385			Clearance required for Emp ID : 40131848	Low	Application Team	Closed	BYPL	CLEARANCE	Application	02-4-2024 04:43 PM	02-4-2024 04:58 PM
SO-1308386			Inactive ID'S for deletion	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> USERID	Application	02-4-2024 05:10 PM	02-4-2024 05:23 PM
SO-1308387			Manpower requirement details from (O&M) DIV-JKP----Change sub division in IOMS	Low	Application Team	Closed	JKP DISPENSARY	SOFTWARE --> USERID	Application	02-4-2024 05:25 PM	02-4-2024 05:33 PM
CC-1308388			Please Create ID	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-4-2024 05:48 PM	02-4-2024 05:57 PM
CC-1308389			Inactive agent ID's for deletion	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	02-4-2024 05:55 PM	02-4-2024 06:00 PM
DA-1308390			Log required for server	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	02-4-2024 06:32 PM	03-4-2024 02:23 PM
NE-1308391			khyala is down 10.125.89.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	02-4-2024 07:33 PM	03-4-2024 10:19 AM
NE-1308392			Fatehpur Beri ( 150.150.157.149 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-4-2024 03:39 AM	04-4-2024 02:40 PM
NE-1308393			NJF Dispensary ( 10.125.180.17 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-4-2024 08:30 AM	03-4-2024 11:49 AM
NE-1308394			giri nagar 10.125.69.209 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-4-2024 10:16 AM	03-4-2024 11:55 AM
NE-1308395			vishwakarma 10.125.89.241 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-4-2024 10:23 AM	04-4-2024 10:35 AM
NE-1308396			Hauskhas Commercial (10.125.104.129)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-4-2024 10:28 AM	03-4-2024 11:54 AM
NE-1308397			najafgarh commercial airtel 169.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-4-2024 10:43 AM	03-4-2024 12:51 PM
SO-1308398			Dues Clearance Report in favour of retirees of June-2024	Low	Application Team	Closed	LAJPAT NAGAR-4, NIZAMUDDIN, SOUTH	CLEARANCE	Application	03-4-2024 11:12 AM	03-4-2024 11:53 AM
NE-1308399			giri nagar jio link 150.150.186.117	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	03-4-2024 11:57 AM	03-4-2024 02:20 PM
DA-1308400			Directory not working	Low	Application Team	Closed	TELECOM (Nehruplace)	DATACENTER	Application	03-4-2024 12:49 PM	03-4-2024 12:58 PM
SO-1308401			Telephone directory not working	Low	Application Team	Open	CSO NHP	SOFTWARE --> OTHERS	Application	03-4-2024 12:54 PM	---
SO-1308402			BOT complaint removal required ---NCC removal from IOMS	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	03-4-2024 01:06 PM	03-4-2024 01:48 PM
SO-1308403			Task Allocation-- LR_APP release on production server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	03-4-2024 01:08 PM	03-4-2024 05:13 PM
SO-1308404			Cas Password Reset	Low	Application Team	Closed	PALAM , PALAM, WEST	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	03-4-2024 01:47 PM	03-4-2024 02:18 PM
SO-1308405			TMS Latest code	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	03-4-2024 02:20 PM	03-4-2024 02:33 PM
SO-1308406			CMS Service release on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	03-4-2024 02:55 PM	03-4-2024 03:18 PM
DA-1308407			HES 126.60 file required	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	03-4-2024 03:24 PM	03-4-2024 03:28 PM
DA-1308408			IOMSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	03-4-2024 03:28 PM	03-4-2024 03:37 PM
DA-1308409			GISDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	03-4-2024 03:29 PM	03-4-2024 03:38 PM
DA-1308410			We have required 20 GB storage on NAS for contact center	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	NAS	03-4-2024 03:30 PM	03-4-2024 06:13 PM
DA-1308411			EDMS file	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	03-4-2024 03:30 PM	03-4-2024 03:38 PM
DA-1308412			EBSANAL archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	03-4-2024 03:33 PM	03-4-2024 03:39 PM
DA-1308413			EBSDB archive log mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	03-4-2024 03:34 PM	03-4-2024 03:40 PM
DA-1308414			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	03-4-2024 03:35 PM	03-4-2024 03:40 PM
DA-1308415			NAS server space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	03-4-2024 03:36 PM	03-4-2024 03:41 PM

CC-1308416			Recording Data backup	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-4-2024 03:37 PM	03-4-2024 03:39 PM
CC-1308417			Please Create login ID	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-4-2024 03:48 PM	03-4-2024 03:55 PM
CC-1308418			Sify LINK DOWN issues	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-4-2024 03:48 PM	03-4-2024 03:49 PM
NE-1308419			daulatpur 10.125.89.41 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	03-4-2024 03:48 PM	03-4-2024 07:34 PM
CC-1308420			Reqired recording download access (Gnani AI)	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	03-4-2024 03:51 PM	03-4-2024 03:52 PM
SO-1308421			Clearance required for Emp ID : 40132694	Low	Application Team	Closed	BYPL	CLEARANCE	Application	03-4-2024 04:09 PM	03-4-2024 04:23 PM
DA-1308422			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	03-4-2024 04:23 PM	03-4-2024 04:24 PM
SO-1308423			New MCR Service release on public test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	03-4-2024 05:24 PM	03-4-2024 05:43 PM
SO-1308424			Kindly reset the password of cas_id "geeta_s"	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	03-4-2024 05:42 PM	03-4-2024 05:53 PM
SO-1308425			ConsumerTagging Application publish on test server---Release	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	03-4-2024 05:47 PM	03-4-2024 10:03 PM
DA-1308426			Re: Fw: N number to R Number R0206100000335	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	03-4-2024 06:20 PM	05-4-2024 05:18 AM
NE-1308427			vpn configurted of shashi niwas	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	VPN	03-4-2024 07:39 PM	03-4-2024 07:40 PM
DA-1308428			Installation of ZWCAD software	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	03-4-2024 10:40 PM	03-4-2024 10:42 PM
NE-1308429			fatehpur beri airtel high latency 169.198	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-4-2024 09:41 AM	04-4-2024 02:40 PM
NE-1308430			Daulatpur down 89.41	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-4-2024 09:43 AM	04-4-2024 09:43 AM
NE-1308431			Saurabh Vihar ( 10.125.84.73 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	04-4-2024 09:44 AM	04-4-2024 09:50 AM
DA-1308432			CallCenter Link Availability Report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	OTHERS	Other	04-4-2024 09:58 AM	04-4-2024 11:13 AM
SO-1308433			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	04-4-2024 10:18 AM	04-4-2024 10:48 AM
NE-1308434			VPN Created vijay.singh.jkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	04-4-2024 10:38 AM	04-4-2024 10:40 AM
NE-1308435			VPN Created vijender.singh.jkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	04-4-2024 10:39 AM	04-4-2024 10:39 AM
NE-1308436			VPN Configred vijender.singh.jkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	04-4-2024 10:41 AM	04-4-2024 10:42 AM
NE-1308437			VPN configure vijay.singh.jkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	04-4-2024 10:43 AM	04-4-2024 10:43 AM
SO-1308438			password change cas id-(manju_b)	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	04-4-2024 11:45 AM	04-4-2024 11:53 AM
DA-1308439			EDMS FILE	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-4-2024 11:50 AM	04-4-2024 12:03 PM
DA-1308440			Archivelog space check of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-4-2024 11:52 AM	04-4-2024 12:03 PM
DA-1308441			Archivelog mount point space check of edbsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-4-2024 11:53 AM	04-4-2024 12:03 PM
DA-1308442			Archivelog space check of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-4-2024 11:55 AM	04-4-2024 12:03 PM
DA-1308443			Deletion of .trc and trm file from bprlgis01	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	04-4-2024 11:57 AM	04-4-2024 12:03 PM
SO-1308444			Grid data not showing in IOMS	Low	Application Team	Closed	SHYAM VIHAR , NAJAFGARH, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	04-4-2024 11:59 AM	04-4-2024 12:13 PM
CC-1308445			Link Utilization	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	04-4-2024 12:07 PM	04-4-2024 12:08 PM
NE-1308446			IP change and rights replace of Saleen saxena	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-4-2024 12:09 PM	04-4-2024 12:10 PM
SO-1308447			Clearance	Low	Application Team	Closed	ANAND VIHAR, VIKASPURI, WEST	CLEARANCE	Application	04-4-2024 12:37 PM	04-4-2024 01:03 PM
DA-1308448			ZWCAD installation	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-4-2024 12:45 PM	04-4-2024 12:48 PM

SO-1308449			Re: BOT complaint removal required --IOMS NCC complaint removal	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	04-4-2024 01:51 PM	04-4-2024 02:23 PM
NE-1308450			normal internet to 10.125.181.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	04-4-2024 02:01 PM	04-4-2024 02:01 PM
NE-1308451			padma.singh vpn issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	04-4-2024 02:07 PM	04-4-2024 02:07 PM
SO-1308452			Backend Code Requirement for Revamping existing MMG_METER_LIVE app	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	04-4-2024 02:39 PM	04-4-2024 02:58 PM
SO-1308453			NAJ090 is not showing in IOMS	Low	Application Team	Closed	SHYAM VIHAR , NAJAFGARH, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	04-4-2024 03:00 PM	04-4-2024 04:03 PM
SO-1308454			Clearance	Low	Application Team	Closed	NIZZAMUDDIN, NIZAMUDDIN, SOUTH	CLEARANCE	Application	04-4-2024 03:20 PM	04-4-2024 03:48 PM
DA-1308455			Clearance	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-4-2024 03:45 PM	04-4-2024 03:48 PM
DA-1308456			clearance of vivek kumar	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	04-4-2024 03:46 PM	04-4-2024 03:48 PM
TE-1308457			coil code change	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	04-4-2024 05:02 PM	04-4-2024 05:12 PM
TE-1308458			port change	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	04-4-2024 05:03 PM	04-4-2024 05:13 PM
TE-1308459			port change	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	04-4-2024 05:05 PM	04-4-2024 05:13 PM
DA-1308460			EBSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	04-4-2024 07:21 PM	04-4-2024 07:40 PM
DA-1308461			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	04-4-2024 07:23 PM	04-4-2024 07:40 PM
DA-1308462			EBSANAL archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	04-4-2024 07:26 PM	04-4-2024 07:41 PM
DA-1308463			All DBs mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	04-4-2024 07:27 PM	04-4-2024 07:43 PM
DA-1308464			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	04-4-2024 07:27 PM	04-4-2024 07:43 PM
DA-1308465			Login issue in IOMSDB	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	04-4-2024 07:29 PM	04-4-2024 07:45 PM
DA-1308466			Script execution	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	04-4-2024 07:30 PM	04-4-2024 07:45 PM
DA-1308467			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	04-4-2024 07:32 PM	04-4-2024 07:38 PM
DA-1308468			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> OTHERS	Other	04-4-2024 07:35 PM	04-4-2024 07:39 PM
DA-1308469			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> OTHERS	Other	04-4-2024 07:37 PM	04-4-2024 07:38 PM
NE-1308470			Pankha Road airtel link ( 150.150.156.121 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-4-2024 09:44 AM	05-4-2024 12:08 PM
NE-1308471			Mangla Puri Airtel ( 150.150.156.42 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-4-2024 09:45 AM	05-4-2024 11:47 AM
SO-1308472			NCC data required of Palam Divn for the period of FY 2023-24---NCC Data Require from IOMS	Low	Application Team	Closed	MANGLA PURI COMPLAINT , PALAM, SOUTH	SOFTWARE --> DATA EXPORT	Application	05-4-2024 10:26 AM	05-4-2024 10:43 AM
SO-1308473			Regarding data in IOMS	Low	Application Team	Closed	NHP	SOFTWARE --> DATA EXPORT	Application	05-4-2024 11:44 AM	05-4-2024 01:28 PM
SO-1308474			Fw: NCC data required of Palam Divn for the period of FY 2023-24	Low	Application Team	Closed	DABRI MODE BSK, PALAM, WEST	SOFTWARE --> DATA EXPORT	Application	05-4-2024 11:53 AM	05-4-2024 12:08 PM
NE-1308475			requisition for internet right on 10.125.65.114	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	05-4-2024 12:09 PM	05-4-2024 12:09 PM
NE-1308476			dinesh.gautam.plm password change	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	05-4-2024 12:10 PM	05-4-2024 12:10 PM
NE-1308477			VPN configure - shivi.jhori	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	VPN	05-4-2024 12:10 PM	05-4-2024 12:11 PM
NE-1308478			vpn configure gaurav.chaudhary.jkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	05-4-2024 12:30 PM	05-4-2024 12:31 PM
SO-1308479			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	05-4-2024 01:52 PM	05-4-2024 02:38 PM
SO-1308480			ITHelpdesk API latest code	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	05-4-2024 02:26 PM	05-4-2024 02:43 PM
DA-1308481			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	05-4-2024 03:01 PM	05-4-2024 03:02 PM

DA-1308482			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-4-2024 03:03 PM	05-4-2024 03:27 PM
DA-1308483			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-4-2024 03:06 PM	05-4-2024 03:23 PM
SO-1308484			BOT complaint removal required---IOMS NCC complaint removal	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	05-4-2024 03:23 PM	05-4-2024 03:43 PM
DA-1308485			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	05-4-2024 03:25 PM	05-4-2024 03:26 PM
DA-1308486			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	05-4-2024 03:28 PM	05-4-2024 03:28 PM
DA-1308487			BFRPL DC uptime report prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	05-4-2024 03:33 PM	05-4-2024 03:34 PM
DA-1308488			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	EDMS	05-4-2024 03:36 PM	05-4-2024 03:37 PM
DA-1308489			AMINAS nas volume size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	05-4-2024 03:38 PM	05-4-2024 03:39 PM
SO-1308490			IOMS Working Slow	Low	Application Team	Closed	DWARKA SEC 9, PALAM, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	05-4-2024 03:43 PM	05-4-2024 04:03 PM
NE-1308491			hudco sify down 157.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-4-2024 04:02 PM	05-4-2024 11:37 PM
NE-1308492			gir nagar jio down 186.117	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-4-2024 04:13 PM	05-4-2024 04:21 PM
SO-1308493			MCR_New application publish on test public server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	05-4-2024 05:32 PM	05-4-2024 05:43 PM
NE-1308494			khayala (airtel) ( 150.150.169.54 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	05-4-2024 09:04 PM	06-4-2024 11:57 AM
NE-1308495			Chankya Place ( 150.150.171.157 )Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-4-2024 04:25 AM	06-4-2024 07:13 AM
DA-1308496			EBSDB mount point check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	06-4-2024 07:05 AM	06-4-2024 07:14 AM
DA-1308497			NAS folder space increas	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	06-4-2024 07:06 AM	06-4-2024 07:15 AM
DA-1308498			EBSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	06-4-2024 07:07 AM	06-4-2024 07:15 AM
DA-1308499			All DBs mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	06-4-2024 07:09 AM	06-4-2024 07:16 AM
DA-1308500			EBSANAL archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	06-4-2024 07:10 AM	06-4-2024 07:16 AM
DA-1308501			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	06-4-2024 07:11 AM	06-4-2024 07:17 AM
DA-1308502			Sequel string server restart	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	06-4-2024 07:14 AM	06-4-2024 07:17 AM
NE-1308503			G-7 Dwarka Sector-8 ( 150.150.171.121 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-4-2024 07:16 AM	06-4-2024 11:56 AM
NE-1308504			fatehpur beri is down 10.125.86.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-4-2024 11:58 AM	06-4-2024 12:27 PM
NE-1308505			tikri kalan is down 10.125.89.105	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-4-2024 12:26 PM	06-4-2024 07:11 PM
DA-1308506			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	06-4-2024 01:15 PM	06-4-2024 01:17 PM
DA-1308507			Sequel string server 10.125.126.74 server restart	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	06-4-2024 01:18 PM	06-4-2024 01:21 PM
NE-1308508			mangla puri JIO is down 10.125.186.101	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	06-4-2024 07:57 PM	07-4-2024 07:59 AM
NE-1308509			giri nagar is down 10.125.69.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-4-2024 10:48 AM	07-4-2024 01:13 PM
DA-1308510			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	07-4-2024 12:21 PM	07-4-2024 12:28 PM
DA-1308511			EBSTEST archivelog deletion	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-4-2024 12:22 PM	07-4-2024 12:28 PM
DA-1308512			Archivelog space check of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-4-2024 12:24 PM	07-4-2024 12:28 PM
DA-1308513			BPRLGIS u01 mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	07-4-2024 12:25 PM	07-4-2024 12:28 PM
NE-1308514			A1 paschim vihar is down 10.125.81.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-4-2024 05:57 PM	08-4-2024 09:29 AM

NE-1308515			anand vihar is down 10.125.89.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-4-2024 05:58 PM	08-4-2024 11:34 AM
NE-1308516			giri nagar is down 10.125.69.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	07-4-2024 07:45 PM	12-4-2024 11:54 AM
DA-1308517			SSL Certificate Implement	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Application	08-4-2024 09:34 AM	08-4-2024 02:30 PM
NE-1308518			Aya Nagar (10.213.237.193) - lan down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-4-2024 10:22 AM	08-4-2024 10:34 AM
SO-1308519			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	08-4-2024 10:54 AM	08-4-2024 11:23 AM
NE-1308520			vpn configure sunil.arora	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	08-4-2024 10:54 AM	08-4-2024 10:54 AM
SO-1308521			BOT complaint removal required---NCC Removal from IOMS	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	08-4-2024 11:03 AM	08-4-2024 11:38 AM
SO-1308522			Problem while opening the IOMS WSM RMU module	Low	Application Team	Closed	PJB Commercial	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	08-4-2024 11:07 AM	08-4-2024 11:28 AM
NE-1308523			123	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	08-4-2024 11:35 AM	08-4-2024 11:36 AM
SO-1308524			SLD application not working	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> GIS	Application	08-4-2024 11:39 AM	08-4-2024 12:03 PM
NE-1308525			sarita vihar , pocket B (10.125.82.193)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	08-4-2024 11:57 AM	09-4-2024 01:49 PM
SO-1308526			Task Allocation---Zoom application release on production	Low	Application Team	Closed	MATA SUNDRI, BYPL, EAST	RELEASE	Application	08-4-2024 12:22 PM	08-4-2024 10:53 PM
SO-1308527			SMS for attendance purpose--HR SMS	Low	Application Team	Closed	LAJPAT NAGAR 2, NIZAMUDDIN, SOUTH	SOFTWARE --> IOMS - SMS SERVICE TO SEND SMS	Application	08-4-2024 12:38 PM	08-4-2024 01:48 PM
NE-1308528			vpn configure ankit.chaurisya	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	08-4-2024 12:51 PM	08-4-2024 12:51 PM
SO-1308529			FIR not lodge in WSM module of DT.	Low	Application Team	Closed	JANAKPURI , JANAKPURI, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	08-4-2024 01:58 PM	08-4-2024 02:13 PM
SO-1308530			Unlock CAS ID---Reset CAS ID	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	08-4-2024 03:15 PM	08-4-2024 03:28 PM
NE-1308531			vpn configure mukesh.aggarwal.mdk	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	08-4-2024 03:33 PM	08-4-2024 03:33 PM
NE-1308532			vpn configure suraj.karus.mdk	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	08-4-2024 03:35 PM	08-4-2024 03:35 PM
NE-1308533			vpn configure shadab.waseem	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	08-4-2024 03:36 PM	08-4-2024 03:36 PM
DA-1308534			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-4-2024 03:49 PM	08-4-2024 03:50 PM
DA-1308535			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-4-2024 03:51 PM	08-4-2024 03:52 PM
DA-1308536			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-4-2024 03:53 PM	08-4-2024 03:54 PM
DA-1308537			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	08-4-2024 03:55 PM	08-4-2024 03:55 PM
DA-1308538			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-4-2024 03:57 PM	08-4-2024 03:58 PM
DA-1308539			Server 10.125.68.71 (GIS APP) restart	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-4-2024 04:01 PM	08-4-2024 04:02 PM
DA-1308540			Remote access provide to Tedian Team	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-4-2024 04:04 PM	08-4-2024 04:45 PM
DA-1308541			BRPLDC uptime report prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	08-4-2024 04:07 PM	08-4-2024 04:08 PM
DA-1308542			NAS folder mapped	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	08-4-2024 11:41 PM	08-4-2024 11:42 PM
DA-1308543			TNS issue Yatharth System	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-4-2024 11:43 PM	08-4-2024 11:45 PM
DA-1308544			TNS issue in Apporvas System	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-4-2024 11:46 PM	08-4-2024 11:47 PM
DA-1308545			Clearance of employee Shish Ram	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Clearance	08-4-2024 11:48 PM	08-4-2024 11:49 PM
DA-1308546			Tables migrated from DTTAG.EBSDB database to OMSUSER.EBSDEV database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	08-4-2024 11:51 PM	08-4-2024 11:53 PM

DA-1308547			Romote access provide to Legatrix team	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	08-4-2024 11:55 PM	08-4-2024 11:56 PM
DA-1308548			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	EDMS	08-4-2024 11:57 PM	08-4-2024 11:58 PM
DA-1308549			DHCP RAS Clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	09-4-2024 12:23 AM	09-4-2024 12:24 AM
DA-1308550			EBSANAL database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-4-2024 12:35 AM	09-4-2024 12:36 AM
NE-1308551			link down 10.125.181.209 bharat nagar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 01:25 AM	09-4-2024 03:15 PM
NE-1308552			link down 10.125.89.65 khayala	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 01:34 AM	09-4-2024 03:15 PM
NE-1308553			saket o&m 10.125.83.209 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 11:39 AM	09-4-2024 01:49 PM
NE-1308554			hudco sify link down 150.150.157.42	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 11:43 AM	09-4-2024 01:23 PM
NE-1308555			papan kalan sify link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 11:48 AM	09-4-2024 03:15 PM
NE-1308556			Giri nagar jio 186.117 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 03:19 PM	09-4-2024 02:24 PM
NE-1308557			Dabri Mode airtel link ( 150.150.171.81 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 03:20 PM	09-4-2024 07:33 PM
SO-1308558			Req. repeated breakdown data--IOMS	Low	Application Team	Closed	CSO NHP	SOFTWARE --> DATA EXPORT	Application	09-4-2024 04:30 PM	09-4-2024 02:46 PM
SO-1308559			Consumer Tagging web API publish on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	09-4-2024 04:34 PM	09-4-2024 04:58 PM
DA-1308560			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-4-2024 04:47 PM	09-4-2024 04:48 PM
DA-1308561			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	09-4-2024 04:49 PM	09-4-2024 04:50 PM
DA-1308562			EBSANAL Database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	09-4-2024 04:51 PM	09-4-2024 11:32 AM
DA-1308563			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	09-4-2024 04:54 PM	09-4-2024 04:55 PM
NE-1308564			papan kalan sify link down 150.150.157.42	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 11:55 AM	12-4-2024 02:36 PM
DA-1308565			Configured the SMTP on VMware server	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Server	09-4-2024 11:59 AM	10-4-2024 08:42 PM
SO-1308566			BOT complaint removal required--NCC Complaint Removal from IOMS	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	09-4-2024 12:01 PM	09-4-2024 02:46 PM
SO-1308567			Task Allocation---IT Helpdesk Application Release on production	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	09-4-2024 12:25 PM	09-4-2024 03:21 PM
SO-1308568			SAPCRM module uploading error--CAS Application	Low	Application Team	Closed	VIKASPURI COMM, JANAKPURI, WEST	SOFTWARE --> CAS - CAS SAP RCM	Application	09-4-2024 12:43 PM	09-4-2024 02:46 PM
SO-1308569			Clearance	Low	Application Team	Closed	HAUZ KHAS , HAUZKHAS, SOUTH	CLEARANCE	Application	09-4-2024 01:48 PM	09-4-2024 02:46 PM
SO-1308570			Task Allocation---RCM_Reports Release on Production	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	09-4-2024 01:54 PM	09-4-2024 04:31 PM
SO-1308571			Task Allocation---ATS application release on Production	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	09-4-2024 01:57 PM	09-4-2024 04:31 PM
NE-1308572			dwarka sec.9 89.209 latency issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	09-4-2024 02:30 PM	09-4-2024 07:33 PM
SO-1308573			Reset Password--CAS	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	09-4-2024 02:35 PM	09-4-2024 02:46 PM
DA-1308574			BRPL DC uptime report prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-4-2024 03:26 PM	09-4-2024 03:27 PM
DA-1308575			Apex One server 10.125.126.56 Snapshot backup	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	09-4-2024 03:28 PM	09-4-2024 03:30 PM
DA-1308576			DC monitoring process document prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	09-4-2024 03:31 PM	09-4-2024 03:32 PM
DA-1308577			Clearance of Employee Rajesh Yadav	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Clearance	09-4-2024 03:34 PM	09-4-2024 03:53 PM

SO-1308578			Clearance	Low	Application Team	Closed	VSNL SAVITRI CINEMA, VSNL SAVITRI CINEMA, SOUTH	CLEARANCE	Application	09-4-2024 03:45 PM	09-4-2024 04:24 PM
NE-1308579			bhartal157.81 sify	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 04:08 PM	09-4-2024 08:38 PM
NE-1308580			anand vihar 10.125.89.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 04:16 PM	09-4-2024 07:32 PM
NE-1308581			sukhdev vihar airtel 156.73	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 04:24 PM	09-4-2024 07:32 PM
NE-1308582			bhartal sify 157.81	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 04:28 PM	09-4-2024 04:46 PM
NE-1308583			kailash puri airtel 171.217	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 04:40 PM	10-4-2024 03:14 PM
DA-1308584			EDMS File	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	09-4-2024 04:48 PM	09-4-2024 04:49 PM
NE-1308585			Aaya nagar is down 10.213.237.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	09-4-2024 07:35 PM	10-4-2024 10:34 AM
NE-1308586			RAJ NAGAR ( 150.150.171.205 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-4-2024 08:08 AM	10-4-2024 04:12 PM
NE-1308587			mundka store 150.150.171.117	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-4-2024 10:35 AM	10-4-2024 03:13 PM
SO-1308588			Requirement of deletion of downloaded photos	Low	Application Team	Closed	JANAKPURI , JANAKPURI, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	10-4-2024 10:49 AM	10-4-2024 11:08 AM
NE-1308589			vpn issue dheeraj koul	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	10-4-2024 10:49 AM	10-4-2024 10:50 AM
NE-1308590			Pushp vihar_link change rf to fiver services not working	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	10-4-2024 10:52 AM	24-4-2024 09:30 AM
SO-1308591			Task Allocation--24*7 application release on production	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	10-4-2024 12:01 PM	10-4-2024 09:23 PM
NE-1308592			mitron delhi 157.50	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Unassigned	10-4-2024 12:10 PM	10-4-2024 03:11 PM
SO-1308593			LTM Appluication Not working	Low	Application Team	Closed	BYPL	SOFTWARE --> DTM	Application	10-4-2024 01:00 PM	10-4-2024 01:38 PM
DA-1308594			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	10-4-2024 01:47 PM	10-4-2024 02:03 PM
DA-1308595			EBSDB archive log mount point check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	10-4-2024 01:49 PM	10-4-2024 02:04 PM
DA-1308596			All DBs mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	10-4-2024 01:51 PM	10-4-2024 02:04 PM
DA-1308597			IOMSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	10-4-2024 01:54 PM	10-4-2024 02:05 PM
DA-1308598			Script execution on EBSTEST DB	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	10-4-2024 01:56 PM	12-4-2024 04:32 PM
SO-1308599			SLD for backfeeding of rama park form rana ji +rama park 11 KV Feeder.	Low	Application Team	Closed	SEWAK PARK BSK	SOFTWARE --> GIS	Application	10-4-2024 01:57 PM	10-4-2024 02:18 PM
DA-1308600			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	10-4-2024 01:58 PM	10-4-2024 02:05 PM
DA-1308601			EDMS File	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	10-4-2024 02:00 PM	10-4-2024 02:06 PM
DA-1308602			IOMSDB archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	10-4-2024 02:01 PM	10-4-2024 02:07 PM
NE-1308603			Request for IP	Low	Network Team	Closed	TELECOM (Nehruplace)	NETWORK	Other	10-4-2024 02:15 PM	12-4-2024 11:41 AM
SO-1308604			Password reset--CAS	Low	Application Team	Closed	VIKASPURI COMM, JANAKPURI, WEST	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	10-4-2024 02:15 PM	10-4-2024 02:33 PM
DA-1308605			77.78, patch need to be install	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SERVER	Server	10-4-2024 02:39 PM	11-4-2024 03:53 PM
SO-1308606			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	10-4-2024 02:48 PM	10-4-2024 03:08 PM
NE-1308607			Daulatpur ( 10.125.89.41 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-4-2024 03:14 PM	10-4-2024 04:12 PM
SO-1308608			MCR_New publish on test server	Low	Application Team	Closed	NHP	RELEASE	Application	10-4-2024 03:18 PM	10-4-2024 03:43 PM
DA-1308609			Daily DC report	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> OTHERS	Other	10-4-2024 03:19 PM	10-4-2024 03:19 PM
DA-1308610			SMTP port allow	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	10-4-2024 03:20 PM	10-4-2024 03:22 PM
DA-1308611			EBSTEST-72 archivelog deletion sequence wise	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	10-4-2024 03:33 PM	10-4-2024 03:34 PM
SO-1308612			PDS dumping issue in CAS	Low	Application Team	Closed	MATA SUNDRI, BYPL, EAST	SOFTWARE --> CAS - CAS SAP SLCC	Application	10-4-2024 04:44 PM	10-4-2024 05:13 PM
DA-1308613			analog server access	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	10-4-2024 05:05 PM	11-4-2024 03:53 PM



SO-1308614			PROVIDE INSPECTION DOCUMENTS----EDMS	Low	Application Team	Closed	BYPL	SOFTWARE --> EDMS	Application	10-4-2024 05:13 PM	10-4-2024 05:33 PM
NE-1308615			G7 dwarka sec8 is down 10.125.87.145	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	10-4-2024 11:52 PM	12-4-2024 11:53 AM
DA-1308616			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	11-4-2024 07:29 AM	11-4-2024 07:30 AM
DA-1308617			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-4-2024 07:31 AM	11-4-2024 07:32 AM
DA-1308618			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	11-4-2024 07:34 AM	11-4-2024 07:35 AM
DA-1308619			AMR Data insert in EBSTEST Database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-4-2024 07:37 AM	11-4-2024 07:38 AM
NE-1308620			VPN configure of Atul bisariya	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	11-4-2024 10:15 AM	11-4-2024 10:16 AM
DA-1308621			EBSDB mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	11-4-2024 12:56 PM	11-4-2024 01:07 PM
DA-1308622			EBSANAL archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	11-4-2024 12:56 PM	11-4-2024 01:07 PM
DA-1308623			Remote access to legatrix	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	11-4-2024 12:58 PM	11-4-2024 01:08 PM
DA-1308624			NAS server space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	11-4-2024 12:59 PM	11-4-2024 01:08 PM
DA-1308625			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	11-4-2024 01:02 PM	11-4-2024 01:09 PM
DA-1308626			All DBs archive log mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	11-4-2024 01:03 PM	11-4-2024 01:09 PM
DA-1308627			t into amrgrid.METER_DATA select * from amrgrid.METER_DATA_200424_old where (READ_DT) BETWEEN '01-jan-2022' AND '31-jan-2022';	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	11-4-2024 04:18 PM	11-4-2024 07:43 PM
DA-1308628			space in root	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	11-4-2024 07:41 PM	14-4-2024 04:43 PM
NE-1308629			saket o&m 10.125.83.209 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Internet Slowness	11-4-2024 09:35 PM	12-4-2024 07:51 AM
NE-1308630			jhatikara 10.125.75.113 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	11-4-2024 09:38 PM	12-4-2024 11:54 AM
NE-1308631			kilokari ehv center link down 10.125.180.161	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	11-4-2024 09:40 PM	12-4-2024 11:57 AM
NE-1308632			A1 paschim vihar 10.125.81.193 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	11-4-2024 09:44 PM	12-4-2024 11:58 AM
NE-1308633			pushp vihar saket 10.125.71.1 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	11-4-2024 09:47 PM	12-4-2024 11:33 AM
NE-1308634			10.249.255.1 yotta link mumbai to okhala airtel link flaping	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	12-4-2024 12:19 AM	13-4-2024 07:52 AM
NE-1308635			10.249.255.5 yotta mumbai to nhp link flap issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	12-4-2024 01:46 AM	13-4-2024 07:52 AM
DA-1308636			EBSDB Archivelog mount point check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-4-2024 08:53 AM	12-4-2024 09:03 AM
DA-1308637			Archivelog space check of ebstest	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-4-2024 08:55 AM	12-4-2024 09:03 AM
DA-1308638			Archivelog space check of iomsdb	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-4-2024 08:56 AM	12-4-2024 09:03 AM
DA-1308639			AMINAS space increased	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-4-2024 08:59 AM	12-4-2024 09:03 AM
NE-1308640			Giri nagar jjo link down 186.117	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-4-2024 09:34 AM	12-4-2024 11:31 AM
NE-1308641			lajpat nagar down 71.177	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-4-2024 09:59 AM	12-4-2024 11:31 AM
SO-1308642			reset of case id	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	12-4-2024 10:39 AM	12-4-2024 11:03 AM
SO-1308643			BOT complaint removal required	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	12-4-2024 10:46 AM	12-4-2024 11:13 AM
NE-1308644			vpn configure sandeep.bansal	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	12-4-2024 11:43 AM	12-4-2024 11:43 AM

NE-1308645			vpn configure atul.bisariya	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	12-4-2024 11:44 AM	12-4-2024 11:45 AM
NE-1308646			sarai julena ( 10.213.237.129 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-4-2024 11:51 AM	13-4-2024 07:51 AM
NE-1308647			NJF Dispensary ( 10.125.180.17 ) -down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	12-4-2024 11:52 AM	12-4-2024 12:03 PM
DA-1308648			Server restart Amr server (68.150)	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	12-4-2024 11:58 AM	12-4-2024 12:03 PM
DA-1308649			EdMS File	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	12-4-2024 12:00 PM	12-4-2024 12:03 PM
DA-1308650			BRPL DC uptime report generated	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	12-4-2024 12:13 PM	12-4-2024 12:18 PM
SO-1308651			Rights required under COAP for HKS Div.(41007660)	Low	Application Team	Closed	HAUZ KHAS , HAUZKHAS, SOUTH	SOFTWARE --> ID CREATION	Application	12-4-2024 02:24 PM	12-4-2024 02:48 PM
SO-1308652			RTGS not working	Low	Application Team	Closed	CAS (Nehruplace)	SOFTWARE --> OTHERS	Application	12-4-2024 03:31 PM	12-4-2024 03:48 PM
SO-1308653			Task Allocation--Solar BSES application Release on test	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	12-4-2024 03:36 PM	12-4-2024 05:43 PM
DA-1308654			Regarding Antivirus Activation issue in public Server--Restart Server	Low	DataCenter Team	Closed	CAS (Nehruplace)	DATACENTER --> SERVER	Application	12-4-2024 03:53 PM	12-4-2024 04:33 PM
DA-1308655			EBSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-4-2024 07:31 PM	12-4-2024 07:58 PM
DA-1308656			EBSANAL archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-4-2024 07:33 PM	12-4-2024 07:59 PM
DA-1308657			EBSDB mount space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-4-2024 07:34 PM	12-4-2024 07:59 PM
DA-1308658			Unlock & kill oracle user	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-4-2024 07:37 PM	12-4-2024 08:00 PM
DA-1308659			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-4-2024 07:56 PM	12-4-2024 08:00 PM
DA-1308660			All DBs mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	12-4-2024 07:57 PM	12-4-2024 08:01 PM
NE-1308661			khayala link down 10.125.89.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	12-4-2024 08:05 PM	13-4-2024 10:14 AM
NE-1308662			Mundka comm is down 10.125.105.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 09:46 AM	13-4-2024 01:51 PM
NE-1308663			Daulatpur is down 10.125.89.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 10:14 AM	13-4-2024 01:52 PM
SO-1308664			UNABLE TO OPEN BREAKDOWN MIS in IOMS	Low	Application Team	Closed	SECTOR -14 DWARKA, DWARKA, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	13-4-2024 11:13 AM	13-4-2024 11:33 AM
DA-1308665			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	13-4-2024 11:53 AM	13-4-2024 11:58 AM
NE-1308666			saket O&M is down 10.125.83.209	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 01:51 PM	13-4-2024 07:28 PM
DA-1308667			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	13-4-2024 02:00 PM	13-4-2024 02:01 PM
DA-1308668			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	13-4-2024 02:02 PM	13-4-2024 02:03 PM
DA-1308669			Server 10.1125.64.91 Disk utilization is high	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	13-4-2024 02:09 PM	13-4-2024 02:11 PM
NE-1308670			hudco is down 10.125.71.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 07:23 PM	14-4-2024 05:30 PM
NE-1308671			Budella is down 10.125.100.241	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 07:24 PM	16-4-2024 01:02 PM
NE-1308672			Lodhi road airtel is down 150.150.169.10	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 07:25 PM	14-4-2024 05:30 PM
NE-1308673			RK puram O&M sify is down 150.150.157.121	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 07:31 PM	17-4-2024 09:57 PM
NE-1308674			Dwarka sec13 Rcom is down 150.150.158.153	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 07:34 PM	14-4-2024 10:14 PM
NE-1308675			vasantkunj comm airtel is down 150.150.156.125	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 07:38 PM	14-4-2024 05:28 PM
NE-1308676			Lodhi road is down 10.125.89.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	13-4-2024 07:53 PM	14-4-2024 05:28 PM
NE-1308677			Kaveri store is down 10.125.70.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-4-2024 09:18 AM	14-4-2024 05:29 PM
NE-1308678			Malviya nagar DSK sify is down 150.150.164.29	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-4-2024 09:20 AM	14-4-2024 05:52 PM

DA-1308679			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	14-4-2024 11:15 AM	14-4-2024 11:16 AM
DA-1308680			All database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-4-2024 11:17 AM	14-4-2024 11:18 AM
DA-1308681			EBSANAL archive log delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	14-4-2024 11:19 AM	14-4-2024 11:20 AM
DA-1308682			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	14-4-2024 11:21 AM	14-4-2024 11:22 AM
DA-1308683			AMINAS nas volume size increase	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	14-4-2024 11:23 AM	14-4-2024 11:24 AM
NE-1308684			A1 paschim vihar is down 10.125.81.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-4-2024 12:01 PM	15-4-2024 09:42 AM
SO-1308685			Re: BOT complaint removal required	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	14-4-2024 01:41 PM	14-4-2024 02:23 PM
DA-1308686			BRPL DC hourly report of dated 14-04-2024 till 16:00 PM.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	14-4-2024 04:45 PM	15-4-2024 05:13 PM
NE-1308687			shankar garden is down 150.150.157.217	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-4-2024 05:46 PM	15-4-2024 09:42 AM
NE-1308688			Lajpat nagar4 sify is down 150.150.157.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-4-2024 05:55 PM	16-4-2024 06:09 PM
NE-1308689			bharthal sify is down 150.150.157.81	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-4-2024 06:03 PM	15-4-2024 09:40 AM
NE-1308690			Hudco ( 150.150.157.193) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	14-4-2024 10:49 PM	15-4-2024 10:14 AM
NE-1308691			kilokiri EVH training center ( 10.125.180.161 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 07:12 AM	15-4-2024 09:51 PM
NE-1308692			JHATIKARA ( 10.125.75.113 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 07:40 AM	15-4-2024 09:41 AM
NE-1308693			Jaunapur is down 10.125.82.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 09:39 AM	15-4-2024 09:52 AM
DA-1308694			SSL certificate implement	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> APPLICATION	Server	15-4-2024 10:03 AM	16-4-2024 12:12 PM
DA-1308695			Update VMware runbook template	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Tool	15-4-2024 10:11 AM	22-4-2024 03:16 PM
SO-1308696			Error in IOMS after clicking WSM ID	Low	Application Team	Closed	PUNJABI BAGH, PUNJABI BAGH , WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	15-4-2024 10:12 AM	15-4-2024 10:48 AM
SO-1308697			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	15-4-2024 10:36 AM	15-4-2024 02:29 PM
TE-1308698			7729 EXTN & Instrument surrender to ITSA (Anil Bohra)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	15-4-2024 10:37 AM	15-4-2024 10:38 AM
SO-1308699			TF_New api publish on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	15-4-2024 10:37 AM	15-4-2024 04:28 PM
TE-1308700			7729 EXTN & Instrument surrender to ITSA (Anil Bohra)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> INSTRUMENT	Other	15-4-2024 10:39 AM	15-4-2024 10:44 AM
TE-1308701			Need CCTV access in Laptop (Mayank Jain)	Low	Telecom Team	Closed	TELECOM (Nehruplace)	TELECOM --> CCTV CAMERA	Other	15-4-2024 10:46 AM	15-4-2024 10:47 AM
NE-1308702			kailash puri is down 10.125.82.49	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 04:27 PM	16-4-2024 12:14 PM
DA-1308703			Drive Mapping Issue	Low	DataCenter Team	Closed	CallCenter (Nehru Place)	DATACENTER	Database	15-4-2024 05:00 PM	15-4-2024 11:41 AM
DA-1308704			GISDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-4-2024 05:09 PM	15-4-2024 11:53 AM
DA-1308705			IOMSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-4-2024 11:40 AM	15-4-2024 11:52 AM
DA-1308706			EBSANAL archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-4-2024 11:41 AM	15-4-2024 11:53 AM
SO-1308707			Sub division correction against BD ID from IOMS	Low	Application Team	Closed	MADHU VIHAR, DWARKA, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	15-4-2024 11:41 AM	15-4-2024 02:29 PM
DA-1308708			EBSDB mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-4-2024 11:47 AM	15-4-2024 11:54 AM
DA-1308709			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-4-2024 11:48 AM	15-4-2024 11:54 AM
DA-1308710			All DBs mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	15-4-2024 11:49 AM	15-4-2024 11:55 AM
DA-1308711			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	15-4-2024 11:50 AM	15-4-2024 11:55 AM
DA-1308712			DC daily report	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	15-4-2024 11:51 AM	15-4-2024 11:55 AM

DA-1308713			Test server 10.125.64.87 restart	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-4-2024 12:00 PM	15-4-2024 12:01 PM
DA-1308714			DHCP RAS clear	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-4-2024 12:02 PM	15-4-2024 12:03 PM
DA-1308715			EBSDB database alert log check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-4-2024 12:06 PM	15-4-2024 12:06 PM
DA-1308716			10.125.66.217 IP converted into dynamic to static.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-4-2024 12:11 PM	15-4-2024 12:12 PM
NE-1308717			vpn configure vinit.yadav	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	15-4-2024 12:55 PM	15-4-2024 02:27 PM
DA-1308718			Dset logs	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-4-2024 02:33 PM	15-4-2024 05:13 PM
SO-1308719			Clearance required for Emp ID : 41018204	Low	Application Team	Closed	BYPL	CLEARANCE	Application	15-4-2024 03:00 PM	15-4-2024 04:05 PM
NE-1308720			vpn issue vijay.singh.jkp	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	15-4-2024 03:12 PM	15-4-2024 03:13 PM
DA-1308721			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	EDMS	15-4-2024 03:21 PM	15-4-2024 03:23 PM
DA-1308722			Script run on @ EBSDB database	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	15-4-2024 03:25 PM	15-4-2024 03:27 PM
DA-1308723			NAS drive map	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> OTHERS	Other	15-4-2024 03:29 PM	15-4-2024 03:30 PM
DA-1308724			Clearance	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	15-4-2024 03:30 PM	15-4-2024 03:30 PM
DA-1308725			REL Delhi Datacenter Helpdesk Call logging software not working	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-4-2024 03:43 PM	15-4-2024 06:03 PM
SO-1308726			CAS ID password reset require	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	15-4-2024 03:55 PM	15-4-2024 04:59 PM
SO-1308727			Provide Application Source Code	Low	Application Team	Closed	NEHRU PLACE , NHP, SOUTH	SOFTWARE --> SOURCE CODE	Application	15-4-2024 04:59 PM	15-4-2024 05:28 PM
DA-1308728			Access for legatrix 10.125.126.13	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-4-2024 06:01 PM	15-4-2024 07:18 PM
DA-1308729			airtel150.150.183.77	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	15-4-2024 06:47 PM	15-4-2024 07:18 PM
SO-1308730			BD and LR not opening in IOMS	Low	Application Team	Closed	NEHRU PLACE_GIS, NHP, SOUTH	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	15-4-2024 07:40 PM	15-4-2024 08:13 PM
NE-1308731			Saket O & M ( 10.125.83.209 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 10:00 PM	16-4-2024 08:21 AM
NE-1308732			Dwarka sec-16 admin ( 10.125.183.145 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 10:05 PM	16-4-2024 10:53 AM
NE-1308733			okhla phase3 jio ( 150.150.186.201 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 10:08 PM	16-4-2024 02:24 PM
NE-1308734			Dwarka Sec 13 ( 150.150.158.153 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 10:11 PM	16-4-2024 07:50 PM
NE-1308735			SUKH DEV VIHAR ( 150.150.156.73 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 10:13 PM	17-4-2024 03:54 PM
NE-1308736			Badarpur ( 150.150.157.57 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 10:16 PM	16-4-2024 08:20 AM
NE-1308737			Mangla Puri Complaint ( 150.150.186.101 ) Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	15-4-2024 11:44 PM	16-4-2024 08:19 AM
NE-1308738			kilokiri EVH training center ( 10.125.180.161 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-4-2024 05:02 AM	16-4-2024 07:22 PM
NE-1308739			Sagarpur IA1 ( 10.125.86.17 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-4-2024 05:10 AM	17-4-2024 10:07 PM
NE-1308740			D2 janakpuri ( 10.125.180.145 ) Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-4-2024 05:16 AM	16-4-2024 08:16 AM
DA-1308741			EBSDB archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-4-2024 07:20 AM	16-4-2024 07:28 AM
DA-1308742			EBSTEST archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-4-2024 07:22 AM	16-4-2024 07:28 AM
DA-1308743			lomsdb Arhivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	16-4-2024 07:23 AM	16-4-2024 07:28 AM

DA-1308744			Troubleshooting the VMware email notification	Low	DataCenter Team	Hold On Technician	Nehru Place (DataCenter)	DATACENTER --> SERVER	Application	16-4-2024 09:36 AM	---
SO-1308745			Re: BOT complaint removal required --NCC Complaint deletion from IOMS	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	16-4-2024 10:40 AM	16-4-2024 11:08 AM
NE-1308746			VPN reconfigure sachin vats	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	VPN	16-4-2024 10:50 AM	16-4-2024 10:51 AM
SO-1308747			PI reset password as SMS is not coming	Low	Application Team	Closed	HASTAL , VIKASPURI, WEST	PASSWORD RESET --> APPLICATION(PASSWORD RESET)	Application	16-4-2024 11:01 AM	16-4-2024 11:13 AM
CC-1308748			Link Utilization	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-4-2024 11:03 AM	16-4-2024 11:04 AM
CC-1308749			Recording Data backup	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-4-2024 11:05 AM	16-4-2024 11:06 AM
NE-1308750			sap isn't working at alaknanda office	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 11:09 AM	16-4-2024 11:10 AM
SO-1308751			BSES Solar application site not working	Low	Application Team	Closed	OKHLA PHASE 3 , OKHLA, SOUTH	SOFTWARE --> NON SAP APPLICATION	Application	16-4-2024 11:14 AM	16-4-2024 11:28 AM
NE-1308752			firewall health monitor high utilization alert	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 11:30 AM	18-4-2024 10:00 AM
NE-1308753			internet provide IP 10.125.68.56 (12-04-2024)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 11:39 AM	16-4-2024 11:39 AM
NE-1308754			normal internet require ip 10.125.66.21	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 11:42 AM	16-4-2024 11:42 AM
NE-1308755			normal internet require ip 10.125.66.23	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 11:43 AM	16-4-2024 11:44 AM
NE-1308756			Firmware update 7.0.12 (Dhansa 10.213.237.225)	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 11:48 AM	16-4-2024 11:49 AM
NE-1308757			Tikri kalan 10.125.89.105 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-4-2024 11:53 AM	16-4-2024 02:22 PM
SO-1308758			O/D RMU (DL-11SWGSDSF681025) not showing in IOMS	Low	Application Team	Closed	B1 VASANT KUNJ	SOFTWARE --> IOMS - GIS WEB SERVICE IOMS	Application	16-4-2024 12:06 PM	16-4-2024 12:43 PM
NE-1308759			internet request on 10.125.89.211	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 12:17 PM	16-4-2024 12:17 PM
SO-1308760			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	16-4-2024 12:20 PM	16-4-2024 12:43 PM
CC-1308761			Kindly arrange to create the login ids of below advisors.	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	16-4-2024 12:26 PM	16-4-2024 12:28 PM
SO-1308762			LD id 16042400028 delete from IOMS	Low	Application Team	Closed	NHP	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	16-4-2024 12:50 PM	16-4-2024 12:58 PM
NE-1308763			bodella sify down link 150.150.157.181 CS3645607	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-4-2024 01:03 PM	18-4-2024 12:08 PM
NE-1308764			bodella airtel link down 150.150.169.129 -- 35225885	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-4-2024 01:09 PM	16-4-2024 04:33 PM
NE-1308765			Temp. IP provide for Piyush ratta 10.125.66.179	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 02:19 PM	16-4-2024 02:22 PM
DA-1308766			Ticket raised with motadata for email to ticket issue	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Motadata	16-4-2024 02:37 PM	22-4-2024 03:10 PM
DA-1308767			Created daily tickets and change report	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> REPORT	Tool	16-4-2024 02:41 PM	16-4-2024 05:33 PM
SO-1308768			Provide remote session to configure Arcgis web adaptor on test public server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> GIS	Application	16-4-2024 02:43 PM	16-4-2024 05:08 PM
DA-1308769			VMware vCenter Server 8.0 - SR 24512465304 - We are require email notification for all host failer, [ ref:!00Df403u6t.!5005G01rsa1j:ref ]	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	16-4-2024 02:50 PM	19-4-2024 03:38 PM

NE-1308770			mangla puri flap issue 156.42	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 03:08 PM	17-4-2024 10:10 PM
NE-1308771			JHATIKARA ( 10.125.75.113 ) is down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-4-2024 04:27 PM	16-4-2024 07:47 PM
NE-1308772			Shyam Vihar ( 10.125.86.161 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-4-2024 04:27 PM	16-4-2024 07:24 PM
DA-1308773			EBSANAL backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-4-2024 04:27 PM	16-4-2024 04:45 PM
DA-1308774			EBSANAL archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-4-2024 04:29 PM	16-4-2024 04:46 PM
DA-1308775			EBSDB archive log mount point check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-4-2024 04:30 PM	16-4-2024 04:52 PM
DA-1308776			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	16-4-2024 04:31 PM	16-4-2024 04:52 PM
DA-1308777			NAS server space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	16-4-2024 04:32 PM	16-4-2024 04:53 PM
NE-1308778			internet provide of yamini 10.125.66.152	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 04:35 PM	16-4-2024 04:35 PM
NE-1308779			internet provide of varun singh 10.125.66.149	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 04:36 PM	16-4-2024 04:36 PM
NE-1308780			Manendu Srivastava team viewer allow BYPL to BRPL	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 04:38 PM	16-4-2024 05:16 PM
DA-1308781			NAS drive mapping	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	16-4-2024 04:43 PM	16-4-2024 04:53 PM
NE-1308782			G-9 sector16 Dwarka ( 10.125.86.209 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	16-4-2024 04:45 PM	16-4-2024 07:23 PM
DA-1308783			Daily DC report	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	16-4-2024 04:45 PM	16-4-2024 04:53 PM
NE-1308784			internet request on ip 10.125.66.175	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 05:37 PM	16-4-2024 05:37 PM
NE-1308785			vpn issue satheesh.k.kumar	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	16-4-2024 06:57 PM	16-4-2024 06:58 PM
NE-1308786			saket o&m 10.125.83.209 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-4-2024 12:04 AM	17-4-2024 10:11 PM
NE-1308787			Dwarka court pappan kalan 10.125.180.225 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-4-2024 06:08 AM	18-4-2024 01:31 PM
DA-1308788			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	17-4-2024 07:45 AM	17-4-2024 07:46 AM
DA-1308789			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-4-2024 07:47 AM	17-4-2024 07:47 AM
DA-1308790			EBSANAL database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	17-4-2024 07:48 AM	17-4-2024 07:49 AM
NE-1308791			hudco sifi link down 150.150.157.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-4-2024 07:48 AM	17-4-2024 10:12 PM
DA-1308792			NAS space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	17-4-2024 07:50 AM	17-4-2024 07:51 AM
SO-1308793			BOT complaint removal required ---NCC complaint deletion from IOMS	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	17-4-2024 01:45 PM	17-4-2024 01:58 PM
DA-1308794			Server restart required	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	17-4-2024 03:38 PM	17-4-2024 04:07 PM
DA-1308795			NAS server space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	17-4-2024 03:53 PM	17-4-2024 04:08 PM
DA-1308796			All DBs mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	17-4-2024 03:56 PM	17-4-2024 04:08 PM
DA-1308797			All DBs archivelog check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	17-4-2024 04:01 PM	17-4-2024 04:09 PM
DA-1308798			EBSANAL archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	17-4-2024 04:25 PM	17-4-2024 04:28 PM
DA-1308799			Table space size check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	17-4-2024 04:27 PM	17-4-2024 04:28 PM
SO-1308800			LR report not open in IOMS	Low	Application Team	Closed	NEHRU PLACE , NHP, SOUTH	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	17-4-2024 04:50 PM	17-4-2024 05:03 PM
NE-1308801			Dwarka Sec 13 ( 150.150.158.153 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	17-4-2024 11:54 PM	18-4-2024 01:30 PM
NE-1308802			Fatehpur Beri ( 10.125.86.97 ) Flapping issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-4-2024 08:43 AM	20-4-2024 06:51 AM
NE-1308803			Daulatpur ( 10.125.89.41 ) is down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 08:48 AM	18-4-2024 01:29 PM
SO-1308804			Task Allocation-- Deployment of EXE in Genus Server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	18-4-2024 09:42 AM	18-4-2024 09:28 PM

SO-1308805			EHV ESD ID deletion from ioms	Low	Application Team	Closed	NHP	SOFTWARE --> IOMS - IOMS EMS WEB APPLICATION	Application	18-4-2024 10:40 AM	18-4-2024 10:53 AM
NE-1308806			review insta safe policy	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-4-2024 11:04 AM	18-4-2024 11:06 AM
SO-1308807			Release web service on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	18-4-2024 11:05 AM	18-4-2024 11:33 AM
NE-1308808			vlan change in telecom - prahasd pathki	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-4-2024 11:10 AM	18-4-2024 11:11 AM
NE-1308809			KALINDI COLONY airtel link ( 150.150.169.18 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 11:20 AM	18-4-2024 01:30 PM
NE-1308810			internet rights transfer old ip to new ip	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-4-2024 11:30 AM	18-4-2024 11:30 AM
SO-1308811			IJP Application release on test server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> NON SAP APPLICATION	Application	18-4-2024 11:47 AM	18-4-2024 12:28 PM
SO-1308812			Re: BOT complaint removal required--NCC complaint deletion from IOMS	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	18-4-2024 12:13 PM	18-4-2024 12:28 PM
NE-1308813			NJF Dispensary ( 10.125.180.17 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 12:13 PM	18-4-2024 01:28 PM
NE-1308814			JHATIKARA ( 10.125.75.113 )-down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 12:15 PM	18-4-2024 01:28 PM
NE-1308815			DWARKA Sec4 ( 10.125.84.1 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 12:16 PM	18-4-2024 01:31 PM
NE-1308816			configure static vpn rahul kwatra	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	18-4-2024 12:20 PM	18-4-2024 12:27 PM
NE-1308817			Mangla Puri Airtel ( 150.150.156.42 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 01:54 PM	18-4-2024 09:51 PM
NE-1308818			LAJPAT NAGAR-4 sify link ( 150.150.157.65 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 01:55 PM	20-4-2024 12:10 PM
SO-1308819			RMU not showing in IOMS on FL: 1S-DL-RP-WTC-DNJF-1102-CWL066	Low	Application Team	Closed	DAULATPUR, NAJAFGARH, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	18-4-2024 01:57 PM	18-4-2024 04:37 PM
NE-1308820			Firmware update - old palam 10.213.237.225	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	18-4-2024 02:08 PM	18-4-2024 02:08 PM
DA-1308821			Database server mount point sapce check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	18-4-2024 02:30 PM	18-4-2024 02:31 PM
DA-1308822			All database archive log space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-4-2024 02:32 PM	18-4-2024 02:33 PM
DA-1308823			BRPLGIS database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-4-2024 02:34 PM	18-4-2024 02:37 PM
DA-1308824			NAs space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	18-4-2024 02:38 PM	18-4-2024 02:39 PM
DA-1308825			IOMSDB database backup run	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-4-2024 02:40 PM	18-4-2024 02:41 PM
DA-1308826			NAS folder mapped on Rajesh Gupta's system	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	NAS	18-4-2024 02:59 PM	18-4-2024 03:01 PM
DA-1308827			BRPL DC uptime report prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	18-4-2024 03:10 PM	18-4-2024 03:12 PM
DA-1308828			Remote access provide to vendor Hitachi Team	Low	DataCenter Team	Open	Nehru Place (DataCenter)	DATACENTER	Server	18-4-2024 09:14 PM	18-4-2024 09:22 PM
DA-1308829			EDMS file provide	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	EDMS	18-4-2024 09:21 PM	18-4-2024 04:32 PM
DA-1308830			Generate the CSR for MFA and ZTNA server	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SSL	Server	18-4-2024 04:01 PM	18-4-2024 05:14 PM
SO-1308831			Location Free IP for CAS application	Low	Application Team	Closed	NANGLOI Commercial	SOFTWARE --> CAS - CAS SAP RCM	Application	18-4-2024 04:05 PM	18-4-2024 04:37 PM
NE-1308832			Nagloi comm. down due to user reboot the device while firmware upgradation.	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 04:18 PM	19-4-2024 10:15 AM
DA-1308833			Remote access provide to Hitachi team for DR sync	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	18-4-2024 05:13 PM	18-4-2024 05:14 PM
DA-1308834			Tables migrate from DTAUDIT@EBSDB to DTAUDIT@EBSDEV database.	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-4-2024 05:16 PM	18-4-2024 05:18 PM

NE-1308835			Airtel YOTTA OKHLA GATEWAY ( 10.249.255.9 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 06:09 PM	18-4-2024 09:59 PM
NE-1308836			Airtel YOTTA NHP GATEWAY ( 10.249.255.26 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 06:10 PM	18-4-2024 09:58 PM
NE-1308837			Hauz Khas Commercial rocm link ( 150.150.158.69 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 07:10 PM	20-4-2024 01:16 PM
DA-1308838			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	18-4-2024 07:24 PM	18-4-2024 07:24 PM
NE-1308839			Shankar Garden ( 150.150.157.217 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	18-4-2024 10:05 PM	19-4-2024 01:55 PM
NE-1308840			Saket O & M ( 10.125.83.209 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 01:43 AM	19-4-2024 10:14 AM
DA-1308841			EBSDB archive log mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	19-4-2024 07:52 AM	19-4-2024 07:59 AM
DA-1308842			All DBs archive log mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	19-4-2024 07:54 AM	19-4-2024 08:00 AM
DA-1308843			All DBs archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	19-4-2024 07:55 AM	19-4-2024 08:01 AM
DA-1308844			EBSANAL archivelog check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	19-4-2024 07:57 AM	19-4-2024 08:02 AM
DA-1308845			NAS folder space increase	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	19-4-2024 07:58 AM	19-4-2024 08:02 AM
DA-1308846			Oracle installation on genus server	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> DC SOFTWARE	Database	19-4-2024 09:17 AM	19-4-2024 10:36 AM
SO-1308847			CAS ID reset password	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	19-4-2024 09:55 AM	19-4-2024 10:08 AM
NE-1308848			new vpn installation issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	19-4-2024 10:16 AM	19-4-2024 10:18 AM
NE-1308849			shweta.chaudhary new vpn installation	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	19-4-2024 10:29 AM	19-4-2024 10:30 AM
SO-1308850			Request for CAS ID reset	Low	Application Team	Closed	NIZZAMUDDIN, NIZAMUDDIN, SOUTH	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	19-4-2024 10:30 AM	19-4-2024 11:03 AM
NE-1308851			okhla phase 3 MMG jio link down 150.150.186.201	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 11:00 AM	19-4-2024 02:06 PM
SO-1308852			Location Free IP CAS -- Re map to nangloi division	Low	Application Team	Closed	NANGLOI Commercial	SOFTWARE --> CAS - CAS SAP RCM	Application	19-4-2024 11:22 AM	19-4-2024 11:38 AM
NE-1308853			router link issue nagloi commercial 10.125.103.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Router	19-4-2024 11:23 AM	19-4-2024 11:23 AM
SO-1308854			Clearance given for IOMS, CAS, Enforcement & SAP	Low	Application Team	Closed	CSO NHP	CLEARANCE	Application	19-4-2024 11:24 AM	19-4-2024 12:33 PM
NE-1308855			sop sheet send on mail to ashish sir	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	19-4-2024 11:49 AM	19-4-2024 11:51 AM
NE-1308856			vasant kunj airtel link down 150.150.156.186	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 12:00 PM	19-4-2024 01:51 PM
NE-1308857			haus khas link down 10.125.104.129	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 12:05 PM	22-4-2024 01:56 PM
SO-1308858			BOT complaint removal required--NCC complaint deletion from IOMS	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	19-4-2024 12:11 PM	19-4-2024 12:33 PM
SO-1308859			Cas Password reset	Low	Application Team	Closed	DWARKA COMM, DWARKA, WEST	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	19-4-2024 12:37 PM	19-4-2024 01:03 PM
NE-1308860			RK Puram dispanassery 10.125.86.113 link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 01:57 PM	22-4-2024 09:49 AM
SO-1308861			API CODE REQUIREMENT	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	19-4-2024 02:10 PM	19-4-2024 02:28 PM
SO-1308862			Logout CAS ID	Low	Application Team	Closed	NIZZAMUDDIN, NIZAMUDDIN, SOUTH	SOFTWARE --> USERID	Application	19-4-2024 02:12 PM	19-4-2024 02:28 PM
SO-1308863			Provide Recovery Portal Latest Code	Low	Application Team	Closed	CSO NHP	SOFTWARE --> SOURCE CODE	Application	19-4-2024 03:01 PM	19-4-2024 03:23 PM



NE-1308864			vpn issue sandeep.sharma ho	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	19-4-2024 03:06 PM	19-4-2024 03:07 PM
DA-1308865			BRPL DC up time report prepare	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	19-4-2024 03:26 PM	19-4-2024 03:29 PM
DA-1308866			Clearance of Employee Pankaj Mohan Kergeti	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Clearance	19-4-2024 03:32 PM	19-4-2024 03:33 PM
DA-1308867			Oracle 12c installation	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	19-4-2024 03:34 PM	19-4-2024 03:36 PM
DA-1308868			Dell activity with engineer	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	19-4-2024 03:36 PM	19-4-2024 05:08 PM
DA-1308869			NAS folder mapping	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	NAS	19-4-2024 03:38 PM	19-4-2024 03:39 PM
NE-1308870			yotta link mumbai to okhala 10.249.255.1	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 04:23 PM	19-4-2024 05:56 PM
DA-1308871			All database archivelog space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	19-4-2024 04:24 PM	19-4-2024 04:27 PM
NE-1308872			yotta link down nhp to mumbai 10.249.255.6	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 04:26 PM	19-4-2024 05:56 PM
SO-1308873			BOT complaint removal required--NCC removal complaint from ioms	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> IOMS - IOMS-CMS-WEB APPLICATION	Application	19-4-2024 04:39 PM	19-4-2024 04:53 PM
DA-1308874			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	19-4-2024 04:42 PM	19-4-2024 04:43 PM
DA-1308875			Database server mount point space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	19-4-2024 04:44 PM	19-4-2024 04:45 PM
DA-1308876			EBSANAL database backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	19-4-2024 04:46 PM	19-4-2024 04:47 PM
DA-1308877			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	NAS	19-4-2024 05:00 PM	19-4-2024 05:02 PM
SO-1308878			LTM application not working	Low	Application Team	Closed	CSO NHP	SOFTWARE --> OTHERS	Application	19-4-2024 05:06 PM	19-4-2024 05:33 PM
DA-1308879			SSL certificate deploy on netcore server	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER --> SSL	Application	19-4-2024 05:49 PM	19-4-2024 05:58 PM
CC-1308880			Please create agent new IDs	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	19-4-2024 07:34 PM	19-4-2024 07:35 PM
NE-1308881			Dwarka Sec 13 ( 150.150.158.153 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 08:04 PM	23-4-2024 04:53 PM
NE-1308882			RAJ NAGAR ( 150.150.157.225 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 08:10 PM	20-4-2024 06:54 AM
NE-1308883			Bharthal (Sify) ( 150.150.157.81 ) - Link Down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	19-4-2024 08:13 PM	21-4-2024 05:49 PM
NE-1308884			C3_Janakpuri ( 10.125.100.225 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-4-2024 06:44 AM	20-4-2024 01:13 PM
NE-1308885			Giri nagarOTHER OFFICE10.125.69.209 gateway down	Low	Network Team	Closed	GIRI NAGAR, ALAKNANDA, SOUTH	NETWORK	Link Down	20-4-2024 09:43 AM	23-4-2024 12:20 PM
SO-1308886			IOMS ID Creation Request	Low	Application Team	Closed	CallCenter (Nehru Place)	SOFTWARE --> ID CREATION	Application	20-4-2024 02:25 PM	20-4-2024 02:53 PM
DA-1308887			Error in Oracle client	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Server	20-4-2024 02:37 PM	20-4-2024 03:33 PM
NE-1308888			Switch Hang in noc room - reg.	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Switch	20-4-2024 10:29 PM	20-4-2024 10:30 PM
NE-1308889			Andheria Bagh ( 150.150.156.158 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	20-4-2024 11:44 PM	21-4-2024 04:09 AM
DA-1308890			EBSDB archivelog mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-4-2024 07:28 AM	21-4-2024 07:35 AM
DA-1308891			EBSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-4-2024 07:29 AM	21-4-2024 07:35 AM
DA-1308892			All dbs archivelog mount point check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-4-2024 07:32 AM	21-4-2024 07:40 AM
DA-1308893			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-4-2024 07:32 AM	21-4-2024 07:41 AM
DA-1308894			EBSANAL archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-4-2024 07:33 AM	21-4-2024 07:41 AM
NE-1308895			SOP of Fortinet Remote Devices Upgradeation	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-4-2024 09:48 AM	21-4-2024 12:06 PM
NE-1308896			SOP of Fortinet VPN User creation	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-4-2024 09:49 AM	21-4-2024 12:06 PM
NE-1308897			SOP of Fortinet VPN Client Installation	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-4-2024 09:50 AM	21-4-2024 12:06 PM
NE-1308898			SOP of How to access Fortinet VPN client	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	21-4-2024 09:50 AM	21-4-2024 12:05 PM

NE-1308899			Vikasपुरी O & M new ( 10.125.69.225 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-4-2024 11:58 AM	21-4-2024 12:05 PM
NE-1308900			Nangloi O&M ( 10.125.86.33 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-4-2024 06:05 PM	22-4-2024 02:49 AM
DA-1308901			All database archivelog space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-4-2024 07:31 PM	21-4-2024 07:44 PM
DA-1308902			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-4-2024 07:34 PM	21-4-2024 07:35 PM
DA-1308903			IOMSDB database archivelog delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	21-4-2024 07:37 PM	21-4-2024 07:38 PM
DA-1308904			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	NAS	21-4-2024 07:41 PM	21-4-2024 07:42 PM
NE-1308905			Nangloi O&M ( 10.125.86.33 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	21-4-2024 09:51 PM	22-4-2024 02:48 AM
NE-1308906			Tikri kalan ( 10.125.89.105 )	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-4-2024 04:01 AM	22-4-2024 07:49 AM
NE-1308907			Shankar Garden ( 150.150.157.217 ) - Link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-4-2024 04:05 AM	22-4-2024 07:58 AM
NE-1308908			Hudco ( 150.150.157.193 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-4-2024 08:04 AM	22-4-2024 09:27 AM
NE-1308909			Daulatpur ( 10.125.89.41 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-4-2024 08:08 AM	22-4-2024 08:38 AM
NE-1308910			Tikri kalan ( 10.125.89.105 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-4-2024 08:53 AM	22-4-2024 09:49 AM
NE-1308911			IP configure require on call centre switch (data centre)	Low	Network Team	In Progress	Nehru Place (Network)	NETWORK	Other	22-4-2024 10:28 AM	---
SO-1308912			Reg, RMU EID not showing in WSM (RMU failure FIR) in IOMS	Low	Application Team	Closed	BINDAPUR, VIKASPURI, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	22-4-2024 10:36 AM	22-4-2024 04:43 PM
DA-1308913			Create secureadmin user on all server	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	22-4-2024 10:45 AM	23-4-2024 09:41 PM
NE-1308914			Vikasपुरी Comm ( 10.125.85.129 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-4-2024 04:49 PM	22-4-2024 06:13 PM
DA-1308915			All database server mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	22-4-2024 05:10 PM	22-4-2024 05:13 PM
DA-1308916			BRPLGIS database backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-4-2024 05:14 PM	22-4-2024 05:15 PM
DA-1308917			IOMSDB database backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-4-2024 05:17 PM	22-4-2024 05:20 PM
SO-1308918			Breakdown close remarks not showing on DOMS in IOMS	Low	Application Team	Closed	HAUZ KHAS , HAUZKHAS, SOUTH	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	22-4-2024 05:19 PM	22-4-2024 02:56 PM
DA-1308919			All database archivelog space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-4-2024 05:23 PM	22-4-2024 05:24 PM
NE-1308920			VPN configure - ravi.kumar.gupta ho	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-4-2024 05:24 PM	22-4-2024 05:25 PM
NE-1308921			VPN configure- anjana.meena ho	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-4-2024 05:26 PM	22-4-2024 05:26 PM
NE-1308922			VPN configure - satish.b.gupta	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	VPN	22-4-2024 05:27 PM	22-4-2024 05:27 PM
DA-1308923			Snapshot issue space creation	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	22-4-2024 05:29 PM	22-4-2024 05:33 PM
DA-1308924			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-4-2024 05:31 PM	22-4-2024 05:32 PM
DA-1308925			Clearance of employee Satpal Singh Kochar	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Clearance	22-4-2024 12:03 PM	22-4-2024 12:05 PM
DA-1308926			BRPL DC uptime report prepare	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Other	22-4-2024 12:08 PM	22-4-2024 12:10 PM
SO-1308927			Reset CAS password of user id " rajanpasan "	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	22-4-2024 12:32 PM	22-4-2024 02:56 PM
NE-1308928			VPN installed on Client PC- satish.b.gupta	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	22-4-2024 01:33 PM	22-4-2024 01:40 PM
NE-1308929			VPN installed on Client PC - anjana.meena ho	Low	Network Team	Closed	Nehru Place (Network)	SOFTWARE	Application	22-4-2024 01:36 PM	22-4-2024 01:39 PM
NE-1308930			VPN installed on client Pc ravi.kumar.gupta ho	Low	Network Team	Closed	Nehru Place (Network)	SOFTWARE	Application	22-4-2024 01:37 PM	22-4-2024 01:39 PM
NE-1308931			UDYOG NAGAR Mundka O & M (10.125.88.225)	Low	Network Team	Closed	UDYOG NAGAR MUNDKA, NAGLOI, WEST	NETWORK	Link Down	22-4-2024 01:41 PM	22-4-2024 06:13 PM

NE-1308932			Shyam Vihar COMPLAINT CENTER (10.125.86.161)	Low	Network Team	Closed	SHYAM VIHAR , NAJAFGARH, WEST	NETWORK	Link Down	22-4-2024 01:45 PM	22-4-2024 03:08 PM
SO-1308933			Oracle installation on genus test server(10.125.64.189)	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> INSTALLATION	Application	22-4-2024 02:47 PM	22-4-2024 02:56 PM
DA-1308934			Prepare the linux server patching SOP document	Low	DataCenter Team	Hold On Technician	Nehru Place (DataCenter)	DATACENTER --> OTHERS	Server	22-4-2024 03:07 PM	---
SO-1308935			CAS ID Reset	Low	Application Team	Closed	BYPL	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	22-4-2024 03:39 PM	22-4-2024 04:19 PM
SO-1308936			PTWAPI -published code (new) on test public server 10.125.64.219	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	22-4-2024 04:12 PM	22-4-2024 05:33 PM
DA-1308937			TNS issue on Mandendu Prakash's system	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-4-2024 04:27 PM	22-4-2024 04:28 PM
SO-1308938			FOR BACKFEEDING DT NOT SHOWING (BD ID - B22042400101) in IOMS	Low	Application Team	Closed	DTL NAJAFGARH , NAJAFGARH, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	22-4-2024 05:32 PM	22-4-2024 05:43 PM
DA-1308939			Oracle installation	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	22-4-2024 06:26 PM	22-4-2024 06:55 PM
DA-1308940			Application storage document preparation	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	22-4-2024 06:29 PM	22-4-2024 06:56 PM
DA-1308941			Linux server login session	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	22-4-2024 06:31 PM	22-4-2024 06:57 PM
DA-1308942			EBSBD archive log mount point check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-4-2024 07:22 PM	22-4-2024 07:29 PM
DA-1308943			EBSANAL archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	22-4-2024 07:24 PM	22-4-2024 07:30 PM
DA-1308944			All DBs archive log mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-4-2024 07:25 PM	22-4-2024 07:31 PM
DA-1308945			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	22-4-2024 07:26 PM	22-4-2024 07:32 PM
NE-1308946			Hauz Khas COMMERCIAL Airtel 150.150.156.101	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	22-4-2024 07:49 PM	23-4-2024 04:53 PM
NE-1308947			bharat nagar ( 10.125.181.209 ) - link down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 06:14 AM	23-4-2024 10:26 AM
NE-1308948			Mangla Puri Complaint jio link ( 150.150.186.101 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 08:26 AM	23-4-2024 10:27 AM
NE-1308949			Jafferpur sify link ( 150.150.157.173 ) down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 08:27 AM	23-4-2024 08:54 AM
CC-1308950			CUCM Backup	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-4-2024 10:13 AM	23-4-2024 11:31 AM
CC-1308951			MPLS Link Utilization reports	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-4-2024 10:18 AM	23-4-2024 11:31 AM
NE-1308952			VPN user creation - Prateek.vyas	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	VPN	23-4-2024 10:29 AM	23-4-2024 10:31 AM
SO-1308953			Prepare NAS folder size in all NAS user aapplication List	Low	Application Team	Closed	Nehru Place (DataCenter)	DATACENTER --> NAS	Application	23-4-2024 10:37 AM	24-4-2024 08:53 AM
NE-1308954			Kaveri Store ( 10.125.70.97 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 10:43 AM	23-4-2024 11:19 AM
SO-1308955			TMS Application no F3212016 document required from NAS	Low	Application Team	Closed	CSO NHP	DATACENTER --> NAS	Application	23-4-2024 10:48 AM	23-4-2024 11:18 AM
SO-1308956			Request for RCM GPRS Scheduler source Code.	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	23-4-2024 10:50 AM	23-4-2024 11:08 AM
SO-1308957			Provide IOMS authorization	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> USERID	Application	23-4-2024 10:56 AM	23-4-2024 11:13 AM
NE-1308958			Rohtak Road Punjabi bagh ( 10.125.82.161 ) - flapping issue	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 11:07 AM	23-4-2024 12:19 PM
NE-1308959			Delhi court site not working - User Pramod Gupta	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 11:15 AM	23-4-2024 11:20 AM
SO-1308960			Clearance required for Emp ID : 41002282	Low	Application Team	Closed	BYPL	CLEARANCE	Application	23-4-2024 11:21 AM	23-4-2024 11:28 AM
SO-1308961			Clearance required for Emp ID : 41019849	Low	Application Team	Closed	BYPL	CLEARANCE	Application	23-4-2024 11:22 AM	23-4-2024 11:33 AM

NE-1308962			Mangla puri airtel link flapping issue 150.150.156.42	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 11:25 AM	25-4-2024 04:04 AM
NE-1308963			VPN configuration - rajeev.tripathiVPN	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	VPN	23-4-2024 11:31 AM	23-4-2024 11:49 AM
CC-1308964			Recording Data backup	Low	CallCenter Team	Closed	CallCenter (Nehru Place)	OTHERS	Other	23-4-2024 11:32 AM	23-4-2024 12:20 PM
DA-1308965			User Id creation on linux server	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> SERVER	Other	23-4-2024 11:34 AM	23-4-2024 02:14 PM
NE-1308966			rohtak road PJB airtel link flipping issue - 150.150.156.146	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 12:15 PM	24-4-2024 09:01 AM
NE-1308967			Router replace require at Giri Nagar	Low	Network Team	In Progress	Nehru Place (Network)	NETWORK	Other	23-4-2024 12:24 PM	---
SO-1308968			Require source code of HRMS application	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	23-4-2024 12:30 PM	23-4-2024 01:13 PM
NE-1308969			Teams meeting not working - Sumit singh	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	23-4-2024 12:43 PM	24-4-2024 09:50 AM
SO-1308970			Re Set CAS id password.	Low	Application Team	Closed	VIKASPURI COMM, JANAKPURI, WEST	PASSWORD RESET --> CAS(PASSWORD RESET)	Application	23-4-2024 01:27 PM	23-4-2024 01:43 PM
NE-1308971			jafferpur 157.173 sify down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 02:13 PM	23-4-2024 04:52 PM
NE-1308972			delhi gate 157.73 sify down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 02:15 PM	23-4-2024 04:51 PM
DA-1308973			All DBs archive log mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	23-4-2024 02:16 PM	23-4-2024 03:34 PM
DA-1308974			All DBs archive log check & delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	23-4-2024 02:17 PM	23-4-2024 03:48 PM
NE-1308975			mitron delhi 157.50	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 02:20 PM	23-4-2024 04:51 PM
DA-1308976			Daily DC report	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Other	23-4-2024 02:35 PM	23-4-2024 02:59 PM
DA-1308977			EBSDB mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	23-4-2024 02:37 PM	23-4-2024 03:01 PM
DA-1308978			Clearance	Low	DataCenter Team	Closed	CSO NHP	CLEARANCE	Other	23-4-2024 02:51 PM	23-4-2024 03:14 PM
DA-1308979			Cleracne	Low	DataCenter Team	Closed	CSO NHP	CLEARANCE	Other	23-4-2024 02:58 PM	23-4-2024 03:18 PM
NE-1308980			sewak park COMPLAINT CENTER 10.125.86.193 Sify link down	Low	Network Team	Closed	SEWAK PARK BSK	NETWORK	Link Down	23-4-2024 02:58 PM	23-4-2024 04:51 PM
DA-1308981			Oracle Client Installation	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	23-4-2024 03:04 PM	23-4-2024 03:36 PM
NE-1308982			vlan change on switch ip 192.168.1.25	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Application	23-4-2024 03:45 PM	23-4-2024 04:50 PM
NE-1308983			vlan change on switch ip 192.168.1.25	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Router	23-4-2024 03:47 PM	23-4-2024 04:10 PM
DA-1308984			BRPLGIS backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	23-4-2024 04:06 PM	23-4-2024 04:33 PM
NE-1308985			lajpat nagar-2 10.125.183.65 down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 04:25 PM	24-4-2024 12:10 PM
SO-1308986			Replace SAPSLCC exe on CAS server in RK puram division	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> CAS - CAS SAP SLCC	Application	23-4-2024 05:10 PM	23-4-2024 06:18 PM
NE-1308987			PushpVihar, Saket OTHER OFFICE 10.125.71.1 Internet is slow	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Internet Slowness	23-4-2024 05:35 PM	25-4-2024 04:08 AM
SO-1308988			Solar bses API released on public production server	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	RELEASE	Application	23-4-2024 05:37 PM	23-4-2024 06:13 PM
DA-1308989			Database server mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Server	23-4-2024 09:53 PM	23-4-2024 10:08 PM
NE-1308990			lajpat nagar 2 link down 10.125.183.65	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 09:55 PM	24-4-2024 09:18 AM
NE-1308991			moti bagh link down 10.125.87.97	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 10:01 PM	25-4-2024 12:58 PM
NE-1308992			Batra sifi link down 150.150.157.221	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 10:04 PM	25-4-2024 03:15 PM
NE-1308993			Hudco sifi link down 150.150.157.193	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	23-4-2024 10:09 PM	24-4-2024 08:56 AM
DA-1308994			Payment backup script run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	23-4-2024 10:12 PM	23-4-2024 10:42 PM

DA-1308995			Prepare SOP of NAS user and shared folder creation	Low	DataCenter Team	Hold On Technician	CSO NHP	DATACENTER	Other	23-4-2024 11:50 PM	---
DA-1308996			EBSANAL database backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	24-4-2024 12:52 AM	24-4-2024 12:58 AM
NE-1308997			jatikara link down 10.125.75.113	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-4-2024 04:09 AM	24-4-2024 09:40 AM
DA-1308998			All database archivelog space check	Low	DataCenter Team	Closed	Nehru Place (DataCenter)	DATACENTER	Database	24-4-2024 07:22 AM	24-4-2024 07:40 AM
DA-1308999			EBSANAL database archivelog delete	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	24-4-2024 07:41 AM	24-4-2024 07:47 AM
DA-1309000			NAS space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	NAS	24-4-2024 07:49 AM	24-4-2024 07:58 AM
DA-1309001			EBSDB archive log mount point space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	24-4-2024 08:52 AM	24-4-2024 10:28 AM
DA-1309002			All (Nos21) DBs servers archive log mountpoint space check	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	24-4-2024 08:56 AM	24-4-2024 10:30 AM
DA-1309003			IOMDSB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	24-4-2024 09:03 AM	24-4-2024 09:28 AM
DA-1309004			All (Nos. 21) DB servers archive log check & deletion	Low	DataCenter Team	Closed	CSO NHP	DATACENTER	Database	24-4-2024 09:07 AM	24-4-2024 10:35 AM
NE-1309005			Tikri kalan ( 10.125.89.105 )- down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-4-2024 09:58 AM	24-4-2024 12:09 PM
DA-1309006			User Id & folder creation on NAS server	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> NAS	Server	24-4-2024 10:04 AM	24-4-2024 03:57 PM
SO-1309007			SOP prepare for Application user management and application release procedure	Low	Application Team	Hold On Technician	CSO NHP	SOFTWARE --> OTHERS	Application	24-4-2024 10:28 AM	---
SO-1309008			Provide source code of PMS-TBSES application	Low	Application Team	Closed	OKHLA SAP, OKHLA, SOUTH	SOFTWARE --> SOURCE CODE	Application	24-4-2024 10:36 AM	24-4-2024 10:53 AM
DA-1309009			Six Tables migration from EBSDB	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	24-4-2024 10:38 AM	24-4-2024 12:04 PM
DA-1309010			Daily DC report	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> REPORT	Other	24-4-2024 10:52 AM	24-4-2024 12:03 PM
SO-1309011			Reg-FI-HVD007 not shown in IOMS Div-NGL	Low	Application Team	Closed	NAGLOI , NAGLOI, WEST	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	24-4-2024 11:53 AM	24-4-2024 12:23 PM
SO-1309012			RMU Not showing on FL in IOMS	Low	Application Team	Closed	GREEN PARK, SAKET, SOUTH	SOFTWARE --> IOMS - IOMS DOMS WEB APPLICATION	Application	24-4-2024 12:08 PM	24-4-2024 12:33 PM
NE-1309013			New VPN user Created-abhishek.a.raj	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	VPN	24-4-2024 12:48 PM	24-4-2024 12:57 PM
NE-1309014			support manendu prakash for telnet of tableau	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Other	24-4-2024 12:55 PM	24-4-2024 12:56 PM
SO-1309015			Task Allocation--- PMS_Tbses application release on proction server	Low	Application Team	Closed	CSO NHP	RELEASE	Application	24-4-2024 03:08 PM	24-4-2024 05:18 PM
SO-1309016			Task Allocation--MAMS application release on production server	Low	Application Team	Closed	CSO NHP	RELEASE	Application	24-4-2024 03:10 PM	24-4-2024 06:13 PM
SO-1309017			Regarding 14 GIS Application migration for NAS change activity	Low	Application Team	Closed	Nehru Place (DataCenter)	RELEASE	Application	24-4-2024 03:24 PM	24-4-2024 04:58 PM
DA-1309018			Clearance of User Mr. Shubham Kotia	Low	DataCenter Team	Closed	CSO NHP	CLEARANCE	Other	24-4-2024 03:40 PM	24-4-2024 03:56 PM
DA-1309019			Oracle DB backup SOP preparation	Low	DataCenter Team	Hold On Technician	CSO NHP	DATACENTER --> ORACLE D2K	Database	24-4-2024 03:59 PM	---
SO-1309020			No Dues Apr' 2024 retiree--For clearance two employee --- 40131447,40133242	Low	Application Team	Closed	SAGARPUR IA1, JANAKPURI, WEST	CLEARANCE	Application	24-4-2024 04:11 PM	24-4-2024 04:33 PM
NE-1309021			bharat nagar ( 10.125.181.209 ) - down	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Link Down	24-4-2024 04:16 PM	25-4-2024 08:20 AM
SO-1309022			Loggoff Image upoading application ID	Low	Application Team	Closed	VIKASPURI COMM, JANAKPURI, WEST	SOFTWARE --> ENF IMAGE UPLOADER	Application	24-4-2024 04:22 PM	24-4-2024 04:38 PM
NE-1309023			switch ip configure at commercail office in fortigate device	Low	Network Team	Closed	Nehru Place (Network)	NETWORK	Switch	24-4-2024 04:33 PM	24-4-2024 05:53 PM

DA-1309024			Need to give EDMS File to user	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> OTHERS	EDMS	24-4-2024 04:53 PM	24-4-2024 06:10 PM
SO-1309025			Clearance of user shubham kotia EMP ID--RAS BRPL 213	Low	Application Team	Closed	SAKET , SAKET, SOUTH	CLEARANCE	Application	24-4-2024 05:24 PM	24-4-2024 05:43 PM
DA-1309026			Copying application data from NAS server 64.236 to 64.231	Low	DataCenter Team	In Progress	CSO NHP	DATACENTER --> NAS	Other	24-4-2024 06:09 PM	---
DA-1309027			EBSDB backup run	Low	DataCenter Team	Closed	CSO NHP	DATACENTER --> ORACLE D2K	Database	24-4-2024 08:00 PM	25-4-2024 08:42 AM