

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM, (BRPL)
SECTOR –V, PUSHP VIHAR, NEW DELHI – 110017

ACTION TAKEN REPORT

By Respondent – BSES Rajdhani Power Ltd (BRPL)

Date: 08-09-2026

1. **CGRF Case No.:** CG - 178 / 2026
2. **Name of Complainant:** Shri Pawan Kumar Sharma
3. **Division:** MGN
4. **Action Taken by Respondent (BRPL):**

The Respondent, BSES Rajdhani Power Limited (BRPL), in compliance with the order issued by Hon'ble Forum, is hereby submitting that:

- a) As per Hon'ble Forum's order dated 19.08.2026, the Respondent was directed to test the subject meter at the Laboratory in the presence of the Complainant.
- b) In compliance with the aforesaid direction, the said meter was duly tested at the Laboratory in the presence of the Complainant on 02.09.2026.
- c) As per the test report, the meter has been found to be functioning properly and is free from any defect or abnormality.

5. **Present Status of Direction / Order:**

Complied by Respondent - BRPL

6. **Supporting Documents/ Evidence Attached:**

Copy of Laboratory Test Report.

7. **Declaration:** Respondent BRPL hereby declares that the above information is true and correct to the best of our knowledge and belief. The actions have been taken in accordance with the order of Hon'ble CGRF.

Regards,
BRPL CGRF Support Team.

ENERGY METER TEST / ANALYSIS REPORTReport No : BR260900209
Date : 02/09/2026Ref MMG No: 1040234321
Date: 22/08/2026**(a). Customer Detail**Name PAWAN KUMAR SHARMA
Address PLOT NO 8A AND 9A, UPPER GROUND FLOOR, BACK SIDE ,
VIJAY BLOCK, VIPIN GARDEN EXTN, UTTAM NAGAR
110059CRN. --
K No. --
CA No. 154560318
Contact No. --**(b). Meter Detail :**Bag No. RB24105689 Bag Seal No. RGA649317 Date of Removal: 22/08/2026
Meter No. 46248378 Type of Meter: SINGLE PHASE Manufacturers Name L&G
Reason for Removal BSES Initiated-DRP**(c). Seals Details :**

	Number	Remarks
i) Plastic Seals :	1. RMA309097	OK
	2.	
ii) Hologram Seals :	1. RHB040754	OK
	2.	

(f). Accuracy Test :

Single Phase Meter Voltage = 240V		
AT lb UPF	(Normal Mode)	0.23 %
AT lb 0.5 lag	(Normal Mode)	0.15 %
AT lb UPF	(Neutral CT Mode)	0.24 %
AT lb UPF	(N-Cut Mode)	- %

(d). Visual Observation :RTC Date: 02/09/2026OK**(g). Billing Parameters :**

Reading	Kwh	KVah	Date
MCR	-	-	
EBS	-	-	
MRI	16409.32	17261.12	02/09/2026
MD Detail	-	-	

(e). Functional Test :1) LCD : OK 2) LED : OK
3) METER DOWNLOADED THROUGH : RATED VOLTAGE**(h). Special Observation with Remarks :**

Observation

Reason

Remarks

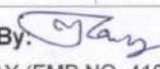
Meter data downloaded.

(i). Conclusion :

Meter found Ok.

Tested By:

LALBABU (UID: 223111763)

Approved By: 

YOGESH RAY (EMP NO. 41019924)

The meter is de-sealed and tested in front of me and copy of report is received.

(j). Enclosure :a) Download Data : NO
b) Photograph : NO

Special Instruction: TO BE GIVEN TO MMG STORE

(Consumer's Name & Signature)