BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM, (BRPL)
SECTOR –V, PUSHP VIHAR, NEW DELHI – 110017

ACTION TAKEN REPORT

By Respondent – BSES Rajdhani Power Ltd (BRPL)
Date: 24-07-2025

1. **CGRF Case No.**: CG - 82 / 2026

2. **Name of Complainant:** Shri Abhinav Arora

3. **Division**: CHP

4. **Action Taken by Respondent (BRPL)**:

   The Respondent, BSES Rajdhani Power Limited (BRPL), in compliance with the order issued by Hon'ble Forum, is hereby submitting that:

   The sanctioned load for CA No. 153309695 at Khasra No. 75/8, Dera Mandi, New Delhi – 110074 has been revised from 43 kW to 60 kW and meter has been installed.

5. **Present Status of Direction / Order**:

   Complied by Respondent - BRPL

6. **Supporting Documents/ Evidence Attached**:

   Electricity bill for July 2026 reflecting revised sanctioned load.

7. **Declaration**: Respondent BRPL hereby declares that the above information is true and correct to the best of our knowledge and belief. The actions have been taken in accordance with the order of Hon'ble CGRF.

Regards,
BRPL CGRF Support Team.

BSES

EBILL Customer

Date of Print Out: 23.07.2026

Bill of Supply for Electricity[Amended]

GSTIN : 07AAGCS3187H2Z3

BSES Rajdhani Power Ltd.

Due Date:
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Name : Mr. ABHINAV ARORA

Billing Address : S/O JAG MOHAN ARORA KH NO-75/8 . . DERA MANDI NEW DELHI 110074

Supply Address : KH NO-75/8 . . DERA MANDI NEW DELHI 110074

Sanctioned Load	:60.00 (kW)
Contract Demand	:
M D I	:79.08 (kW)
Power Factor	:1.000
Pole No.	:SKTLL137S1
Meter Reading Status	:DL
Cycle No.	:KC

CA No.	**:153309695**
Energisation Date	:06.10.2015
Meter Type	:3PSK
Supply Type	:LT
Bill No.	:100012137724
Bill Basis	:Actual
O.D. No.	:R/26/10551022870
CCTV Tagged	:No
Street Light Tagged	:No
WI-FI Tagged	:No

Mobile / Tel. No.	:98******76
Email ID	:g*************5@gmail.com
District / Division	:Chhattarpur
Walking Sequence	:MHBKC0075A0AA
Bill Month	:JUL-26
Bill Date	:13-07-2026

Tariff Category :Domestic [Residential]

Customer Care Centre No. 19123 (24x7 Toll Free)

Meter No	Units	Billed Consumption (Current)		Billed Consumption (Previous)		Multiplication Factor	Current Consumption	
		Date of Meter Reading(24:00Hrs)	Reading	Date of Meter Reading	Reading		Days	Units
47052351	kWh	10-07-2026	73,456.43	06-06-2026	65,029.00	1.00	34	8,427.00
47052351	kW	10-07-2026	79.08			1.00		79.08
47052351	kVAh	10-07-2026	73,457.19	06-06-2026	65,030.00	1.00	34	8,427.00
47052351	kVA	10-07-2026	79.08			1.00		79.08

Billing Details

Current Period Charges (07-06-2026 to 10-07-2026)

Fixed Charges (A)	Slab-wise Energy Charges				Slab-wise FPPAS		T O D		Srch@8% on (E= A+B+D+R)	Elec.tricity Tax @ 5% (H)	Total Amount (A+B+C+D+E+F+G+H+I+J)
	Cons. Measrd During	Billed Units	Unit Rate	Amount(B)	FPPAS % on B	Amount(C)	TOD% on B	Surg/Rebt . Amount (D)			
16838.71 1.12 Mth(s)		20.00	3.00	60.00	10.00	6.00			6497.86	4031.73	126442.54
		20.00	4.50	90.00	10.00	9.00					
		40.00	6.50	260.00	10.00	26.00			Pension Surcharge @7% (F)		
FPPAS on Fix Chg(G)		40.00	7.00	280.00	10.00	28.00					
		624.00	8.00	4992.00	10.00	499.20			5685.63		
2901.76		205.00	3.00	615.00	17.94	110.33			TCS Amount (I)		
		204.00	4.50	918.00	17.94	164.69			Base Amt.	Surcharge	
CCTV Units		409.00	6.50	2658.50	17.94	476.93			0.00	0.00	
0.00		409.00	7.00	2863.00	17.94	513.62			Other Charges (J)*		
Street Light Units		6456.00	8.00	51648.00	17.94	9265.65			15002.93		
	TOTAL ->	8427		64384.50		11099.42			CCTV Bill Amount		
WI-FI Units									0.00		

Past Dues / Refunds / Subsidy

Provisional Bill Refunds		Arrears		Late Payment Surcharge (LPSC)	Total Charges Payable	Rebate(R) / Subsidy*	Net Amount Payable
Refund Unit	Refund Amount	Amount	Period to which it relates				
0	0.00	0.00		0.00	126442.54	0.00/0.00	126442.54

Amount not immediately payable, if any.	
Rs. 0.00	

BG Security Deposit	Rs. 0.00
BG Expiry Date	00-00-0000
Cash Security Deposit	Rs. 38400.00

Service line cum development charges paid Rs. 15000.00

Interest accrued for FY 2025-26 already adjusted in bill No.101208843772 (generated for the period 8-03-2026 to 9-04-2026). Rs. (2412.10)

Interest for FY 2026-27 will be adjusted in your first bill to be generated in FY 2027-28

Bill Amount Payable

Adj Amt.	**(126440.00)**
Payable	**0.00**
Due Date	**--**

If payment is made after the due date, LPSC for the delay, shall be charged in the next bill.

Last payment Rs. 64150.00 received on 15-06-2026 Payment Accounted Upto. 10-07-2026.
The connection shall be liable for disconnection on non payment of all dues(including arrears of previous bill(s)) by due date, after notice as per Section 56(1) of the Electricity Act, 2003.

*Other charges includes -Service Line & Develop Chg-G:15000.00 incl GST,#GoNCTD vide Order No F.6/85/Power/2024/447-459 dated 14.Mar.2024 has extended subsidy to Domestic Consumers for Financial Year 24-25 of entire bill amount upto 200 Units/ month. Slab 201-400 Units/ month will get subsidy upto Rs 800/ month. No subsidy for consumption above 400 Units/month.##Power Purchase Adj. Charge (FPPAS) @ 17.94% been levied on energy & fixed charge w.e.f 10.06.2026. CCTV Bill amount included.#In case any variation in SLD charges noted, consumer may visit divisional office for requisite correction. Pension Surcharge @ 7.00% has been levied on energy & fixed charge w.e.f. 01.10.2021. ##The amount of Security Deposit against your connection is mentioned herewith under the heading "Security Deposit with DISCOM". Please check this amount and report any discrepancy by furnishing documentary proof in that regard available with you, at the customer care centre of respective division office. #

(This bill is computer generated, hence does not require signature.)

BSES

PAYNOW

Payment Slip

*** Make your cheque/DD payable to BRPL CA No. 153309695**
* Cheque should not be post dated.
* Write your telephone number on reverse of the cheque.

* Cheque should be account payee and payable at Delhi
* Do not Staple.Only clip the cheque to payment slip..

Bill amount payable: Rs.0.00 | Bill month:JUL-26
Cheque/DD No. | Date:

KC00R153309695000000000000202607280000000000

Regd.Office: BSES Rajdhani Power Limited (A joint venture of Reliance Infrastructure Ltd & Govt.of NCT of Delhi) BSES Bhawan, Nehru Place, NEW DELHI-110019
CIN NO.:U40109DL2001PLC111527, Toll-Free No: 19123, Fax No: 011-49207888, Email: brpl.customercare@reliancegroupindia.com, Website: www.bsesdelhi.com