

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM, (BRPL)**  
**SECTOR –V, PUSHP VIHAR, NEW DELHI – 110017**

**ACTION TAKEN REPORT (FINAL)**

By Respondent – BSES Rajdhani Power Ltd (BRPL)

Date: 21-06-2025

1. **CGRF Case No.:** CG - 39 / 2026
2. **Name of Complainant:** Mr. Ala Narayan & Others
3. **Division:** VKJ
4. **Action Taken by Respondent (BRPL):**

The Respondent, BSES Rajdhani Power Limited (BRPL), in compliance with the order issued by Hon'ble Forum, is hereby submitting that:

In accordance with the Hon'ble Forum's Order dated 15.05.2026 in the matter of CG-39/2026 (Mr. Ala Narayan & Others), the Respondent was directed to release nine new electricity connections to the applicants listed below upon completion of the requisite technical and commercial formalities.

Out of these nine new electricity connections, six had already been released by the Respondent and the details of CA Nos. and Meter Nos. were shared with the Hon'ble Forum on 05-06-2026.

The Respondent has now released the remaining three connections for the premises listed below, in the names indicated and against the respective application numbers, following completion of the requisite technical and commercial formalities. The CA Nos., Meter Nos. and dates of energization for these connections are as follows:

S. No.	Application No.	RC Name	Applied Address	CA No.	Meter No.	Energization Date
1	8008416061	Ms. Meenakshi Kalra	Unit No. B-3, 01st Floor	155200804	42227404	20.06.2026
2	8008381122	Ms. Asha Vijayant Singh	Unit No. D-4, 03rd Floor	155203897	42225959	19.06.2026
3	8008381147	Mr. Bharat Khatter	Unit No. D-2, 03rd Floor	155203896	42226014	19.06.2026

The details of all the nine connections have been mentioned below Hon'ble Forum's reference:

S. No.	Application No.	RC Name	Applied Address	CA No.	Meter No.	Energization Date
1	8008381113	Mr. Ala Narayana	Unit No. C-3, 02nd Floor	155184959	60509767	04.06.2026
2	8008416061	Ms. Meenakshi Kalra	Unit No. B-3, 01st Floor	155200804	42227404	20.06.2026
3	8008381122	Ms. Asha Vijayant Singh	Unit No. D-4, 03rd Floor	155203897	42225959	19.06.2026
4	8008381134	Ms. Manjeet Setia	Unit No. A-4, UGF	155176008	42223697	30.05.2026
5	8008381156	Ms. Vibha Kapoor	Unit No. B-1, 02nd Floor	155176007	42223685	30.05.2026
6	8008381147	Mr. Bharat Khatter	Unit No. D-2, 03rd Floor	155203896	42226014	19.06.2026
7	8008381164	Ms. Bollampally Lora Narayana	Unit No. A-3, UGF	155184961	60509811	04.06.2026
8	8008381179	Mr. Mahendra Singh	Unit No. C-2, 02nd Floor	155176003	60508264	30.05.2026
9	8008381171	Mr. Rahul Raghav	Unit No. B-2, 01st Floor	155176005	42214887	30.05.2026

5. **Present Status of Direction / Order:**

Complied by Respondent - BRPL

6. **Supporting Documents/ Evidence Attached For Three New Connections:**

MEENAKSHI KALRA / Plot No. 100, Partner 911604933	BRPL
01: MEENAKSHI KALRA/KALRA M Contract Account 155200804	SLCC
Plot No. 100, KH.24 1ST FLC Premise 8739437	S2VKJ
Electricity Activ Contract 709568267 20.06.2026	CRN:
Installation Fully Oper Installation 3008012564	DOM1 Do...
Device 42227404 METER,1PH,ST,W/BOX,4 REG KVAH 100...	

ASHA SINGH / PLOT NO 3RD FLOOR Partner 911572261	BRPL
01: ASHA SINGH/SINGH ASHA Contract Account 155203897	SLCC
100 3RD FLOOR MUSTATIL M Premise 8724549	S2VKJ
Electricity Activ Contract 709553469 19.06.2026	CRN:
Installation Fully Oper Installation 3008005081	DOM1 Do...
Device 42225959 METER,1PH,ST,W/BOX,4 REG KVAH 100...	

BHARAT KHATTER / PLOT NO 3RD Partner 911572283	BRPL
01: BHARAT KHATTER/KHATTER Contract Account 155203896	SLCC
100 3RD FLOOR UNIT NO. D Premise 8756874	S2VKJ
Electricity Activ Contract 709548497 19.06.2026	CRN:
Installation Fully Oper Installation 3008021872	DOM1 Do...
Device 42226014 METER,1PH,ST,W/BOX,4 REG KVAH 100...	

7. **Declaration**: Respondent BRPL hereby declares that the above information is true and correct to the best of our knowledge and belief. The actions have been taken in accordance with the order of Hon'ble CGRF.

Regards,  
BRPL CGRF Support Team.