

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM, (BRPL)
SECTOR –V, PUSHP VIHAR, NEW DELHI – 110017

ACTION TAKEN REPORT (INTERIM)

By Respondent – BSES Rajdhani Power Ltd (BRPL)

Date: 05-06-2025

1. **CGRF Case No.:** CG - 39 / 2026
2. **Name of Complainant:** Mr. Ala Narayan & Others
3. **Division:** VKJ
4. **Action Taken by Respondent (BRPL):**

The Respondent, BSES Rajdhani Power Limited (BRPL), in compliance with the order issued by Hon'ble Forum, is hereby submitting that:

In accordance with the Hon'ble Forum's Order dated 15.05.2026 in the matter of CG-39/2026 (Mr. Ala Narayan & Others), the Respondent was directed to release nine new electricity connections to the applicants listed below upon completion of the requisite commercial formalities.

Six new electricity connections have been released for the below-mentioned premises in the names listed below, against the respective new application numbers, upon completion of the requisite commercial formalities. The CA Nos. and Meter Nos., along with the respective dates of energization for the connections mentioned below, are as follows:

| S. No. | Old Application No. | RC Name | Applied Address | CA No. | Meter No. | Energization Date |
|--------|---------------------|-------------------------------|--------------------------|-----------|-----------|-------------------|
| 1 | 8008136985 | Mr. Ala Narayana | Unit No. C-3, 02nd Floor | 155184959 | 60509767 | 04.06.2026 |
| 4 | 8008144768 | Ms. Manjeet Setia | Unit No. A-4, UGF | 155176008 | 42223697 | 30.05.2026 |
| 5 | 8008141036 | Ms. Vibha Kapoor | Unit No. B-1, 02nd Floor | 155176007 | 42223685 | 30.05.2026 |
| 7 | 8008148514 | Ms. Bollampally Lora Narayana | Unit No. A-3, UGF | 155184961 | 60509811 | 04.06.2026 |
| 8 | ONVKJ2101262982 | Mr. Mahendra Singh | Unit No. C-2, 02nd Floor | 155176003 | 60508264 | 30.05.2026 |
| 9 | ONVKJ2201260003 | Mr. Rahul Raghav | Unit No. B-2, 01st Floor | 155176005 | 42214887 | 30.05.2026 |

The Respondent will process the remaining three new electricity connections upon completion of the requisite commercial formalities, once the following applicants submit the required documents.

| S. No. | Old Application No. | New Application No. | RC Name | Applied Address | Reason |
|--------|---------------------|---------------------|-------------------------|--------------------------|---|
| 1 | ONVKJ2201260001 | | Ms. Meenakshi Kalra | Unit No. B-3, 01st Floor | Need to reapply as old application cancelled on 07.03.2026 at documentation level |
| 2 | 8008148500 | 8008381122 | Ms. Asha Vijayant Singh | Unit No. D-4, 03rd Floor | Architect Certificate Required |
| 3 | 8008138271 | 8008381147 | Mr. Bharat Khatter | Unit No. D-2, 03rd Floor | Architect Certificate Required |

5. Present Status of Direction / Order:







Complied by Respondent - BRPL







6. Supporting Documents/ Evidence Attached:







| | | |
|-------------------------------|--------------------------------------|------------|
| ALA NARAYANA / PLOT NO 2ND FL | Partner 911572254 | BRPL |
| 01: ALA NARAYANA/NARAYANA | Contract Account 155184959 | SLCC |
| 100 2ND FLOOR UNIT NO. C | Premise 8669411 | S2VKJ |
| Electricity Activ | Contract 709553110 04.06.2026 | CRN: |
| Installation Fully Oper | Installation 3007943495 | DOM1 Do... |
| Device 60509767 | METER,1PH,ST,W/BOX,4 REG KVAH 100... | |

| | | |
|---------------------------------|--------------------------------------|------------|
| MANJEET SETIA / PLOT NO. 100 KH | Partner 911572271 | BRPL |
| 01: MANJEET SETIA/SETIA MAN | Contract Account 155176008 | SLCC |
| PLOT NO. 100 KH NO. 24 UF | Premise 8733096 | S2VKJ |
| Electricity Activ | Contract 709516617 30.05.2026 | CRN: |
| Installation Fully Oper | Installation 3007991636 | DOM1 Do... |
| Device 42223697 | METER,1PH,ST,W/BOX,4 REG KVAH 100... | |

| | | |
|--------------------------------|--------------------------------------|------------|
| VIBHA KAPOOR / PLOT NO. 100 KH | Partner 911572300 | BRPL |
| 01: VIBHA KAPOOR/KAPOOR VII | Contract Account 155176007 | SLCC |
| PLOT NO. 100 KH NO. 24 2N | Premise 8715241 | S2VKJ |
| Electricity Activ | Contract 709522298 30.05.2026 | CRN: |
| Installation Fully Oper | Installation 3008002310 | DOM1 Do... |
| Device 42223685 | METER,1PH,ST,W/BOX,4 REG KVAH 100... | |

| | | |
|---|--------------------------------------|------------|
|  BOLLAMPALLY NARAYANA / PLOT NO. 100 | Partner 911572305 | BRPL |
| ▼  01: BOLLAMPALLY NARAYANA/M | Contract Account 155184961 | SLCC |
| ▼  100 UPPER GROUND FLOOR | Premise 8721374 | S2VKJ |
| ▼  Electricity Activ | Contract 709539417 04.06.2026 | CRN: |
| ▼  Installation Fully Oper | Installation 3007997094 | DOM1 Do... |
| •  Device 60509811 | METER,1PH,ST,W/BOX,4 REG KVAH 100... | |

| | | |
|---|--------------------------------------|------------|
|  MAHENDRA SINGH / PLOT NO. 100 | Partner 911572317 | BRPL |
| ▼  01: MAHENDRA SINGH/SINGH M | Contract Account 155176003 | SLCC |
| ▼  PLOT NO. 100 KH NO. 24 2N | Premise 8744606 | S2VKJ |
| ▼  Electricity Activ | Contract 709554026 30.05.2026 | CRN: |
| ▼  Installation Fully Oper | Installation 3007995667 | DOM1 Do... |
| •  Device 60508264 | METER,1PH,ST,W/BOX,4 REG KVAH 100... | |

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|--|--------------------------------------|------------|
|  RAHUL RAGHAV / PLOT NO. 100 KH | Partner 911572311 | BRPL |
| ▼  01: RAHUL RAGHAV/RAGHAV RA | Contract Account 155176005 | SLCC |
| ▼  PLOT NO. 100 KH NO. 24 1S | Premise 8701190 | S2VKJ |
| ▼  Electricity Activ | Contract 709563723 30.05.2026 | CRN: |
| ▼  Installation Fully Oper | Installation 3007994954 | DOM1 Do... |
| •  Device 42214887 | METER,1PH,ST,W/BOX,4 REG KVAH 100... | |

7. **Declaration:** Respondent BRPL hereby declares that the above information is true and correct to the best of our knowledge and belief. The actions have been taken in accordance with the order of Hon'ble CGRF.

Regards,
BRPL CGRF Support Team.