

Go Digital.
Simply pay your electricity bill from the safety of your home!



In the wake of COVID-19, stay safe by practicing 'social distancing', avoiding crowded places & wearing mask. You can simply and easily pay your electricity bill through a host of digital platforms like WhatsApp, BSES Website, BRPL Power App and E Wallets

WhatsApp	Simply type "Hi" & send it to 8800919123
BRPL Power App	Download from Google Play Store / App Store
BSES Website	www.bsesdelhi.com (through multiple payment modes, including Bharat Bill Pay)
E Wallets	Paytm, PhonePe, GPay, Amazon Pay etc
QR Code	Scan the QR on the electricity bill
BSES Drop Boxes	Installed at select RWA locations

Avail our services digitally or request for a 'Call Back'. Be home & Be safe!!

For your safety, avail our services through: Digital touch points or Ask for 'Call Back' using website

Digital touch points:

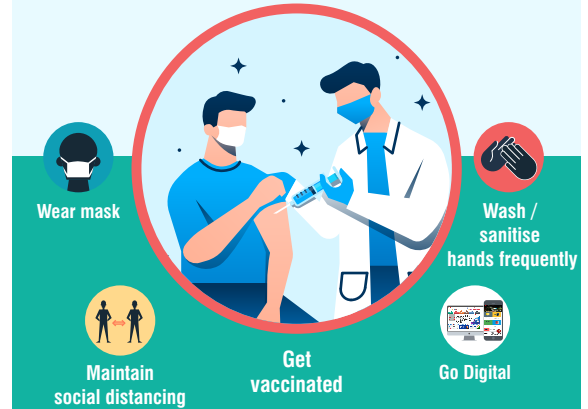
E-mail	brpl.customercare@relianceada.com	
Website	www.bsesdelhi.com	
Call Centre	19123 (Tollfree)	
BRPL Power App	Available on Google Play Store / App Store	
	Say Hi on 8800919123 for a list of services	View & Pay Bills
		Bill Explanation
		Self Meter Reading
		No Supply Complaint

Call Back Request (simple steps):

- Go to www.bsesdelhi.com
- Click on 'Ask For Call Back' button
- Enter CA No
- Click on the 'Call- Back' button
- Choose service category: e.g Billing, Metering etc
- Describe your query – you may also attach supporting documents
- Our CHD team will call you back with resolution

Don't let your guard down in the fight against Covid-19!

With the increasing Covid cases, the importance of following Covid appropriate behaviour is non negotiable. For your own safety and that of others, do not let your guard down. For complete protection, take precautions even after vaccination!



Go Digital. 'Self Meter Reading' is just a WhatsApp away

Due to the rising Covid-19 cases, our meter reading services may be temporarily interrupted. In such a scenario, please submit your meter reading through WhatsApp and continue getting actual bills.



Steps to submit self meter reading through WhatsApp:

- Step 1: Simply type & send 'Hi' on 8800919123
- Step 2: Type 3 to select Meter Reading Information from the main menu list
- Step 3: Type 2 to Submit Self Meter Reading
- Step 4: Follow Self Meter Reading instructions as guided

- * This service is available only when a consumer's meter reading is due as per schedule
- * Intimation to avail this service will be sent by SMS as per your Meter Reading Schedule
- * Enter units in kWh without any gaps
- * Image of the meter should clearly reflect the kWh meter reading & meter number