

## FOLLOW SIMPLY TIPS TO STAY SAFE DURING THE RAINY SEASON

Much to everyone's delight, Monsoons are here again! With them, Monsoon also brings with itself, its own set of unique problems and issues due to water-logging. Chances of electricity related mishaps and incidents are especially high during the monsoon season. Simple precautions will help you stay safe and go a long way in ensuring incident free monsoons.

- Stay away from all electrical installations like electricity poles, sub-stations, transformers, streetlights etc
- Caution children not to play near them, even if they are barricaded.
- Do not touch electrical appliances with wet hands
- Keep a "Tester" at home. If a switch or a wall of your house is wet, do not touch it. First use the "tester" to check if there is an electricity leakage. If the need be, call your electrician.
- Install an Earth Leakage Circuit Breaker (ELCB) to help avoid shocks and mishaps.

Replace your electricity guzzling ceiling fan with a new 5-star rated super energy-efficient BLDC fan @ upto 67% discount



- Attractive buy-back schemes from leading brands like Atomberg Technologies Pvt. Ltd, Halonix Technologies Pvt. Ltd and Ram Ratna Electricals Limited.
- Replace upto 3 BLDC fans under the buy-back scheme\* or
- Buy upto 2 BLDC fans without the buy-back offer\*

For details of rates, vendors and for booking, please log-on

(<https://www.bsesdelhi.com/web/brpl/brpl-fan-replacement-scheme>)

WhatsApp 7827119060

19123

\*Terms and Conditions Apply

\*Discount on MRP

\*Against each CA number

**BSES**

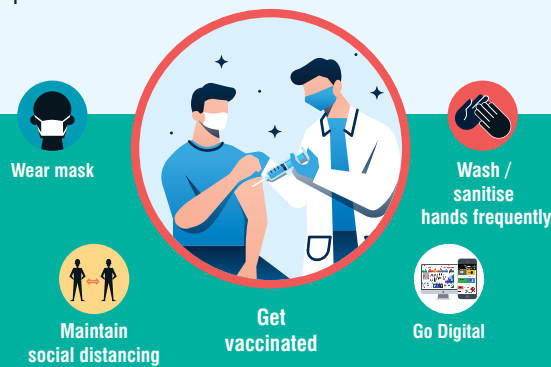
BSES supports  
Ease of Doing  
Business

**7 days & 2 documents  
is all it takes to get  
an electricity connection  
from the comfort of  
your home**

**Logon to [www.bsesdelhi.com](http://www.bsesdelhi.com), Call : 19123**

## Don't let your guard down in the fight against Covid-19!

Just because the restrictions have once again started to ease, does not mean that the danger of Covid is over. It is not. Measures to stay safe that were true a few months ago still provide safety from Covid. For complete protection, take precautions even after vaccination!



**We are now on WhatsApp Business! Reach us at 8800919123**



Toll Free 24x7  
19123



**Say Hi on 8800919123 for a list of services**

**View & Pay Bills**

**Bill Explanation**

**Self Meter Reading**

**No Supply Complaint**

Send your feedback to: Corporate Communications, BSES RAJDHANI POWER LIMITED, BSES Bhawan, Nehru Place, New Delhi - 19

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## STAY HOME. STAY SAFE

### Help us to rectify a power outage at the earliest!

Often, a power-cut is on account of tripping of a MCB / ELCB of a premises & not a network fault

We at BSES strive to ensure uninterrupted power-supply to our consumers. At times, there can a power outage for a variety of reasons. Like you, we also endeavour to restore your power-supply on priority.

Do you know that basic information provided by you at the time of registering a complaint helps us immensely? Before registering an electricity complaint, we request you to please check the following at your premises. At times, the issue can be as simple as tripping of a MCB / ELCB or blowing of a Fuse.

Step	Check	Situation	Action / Outcome
<b>Step 1</b>	Electricity at your neighbour's place, streetlight (during the night) and neighbourhood	If they have electricity and you don't	<b>Go to Step 2</b>
		If they also don't have electricity	Register a complaint
<b>Step 2</b>	MCB / ELCB / Fuse	If it has tripped / fuse blown	Switch-it on (or fix the fuse) - Electricity restored
		If it is tripping (or fuse blowing) repeatedly <i>(In both the above cases, please try and find-out the reason for the tripping. More-often than not, an electric appliance may have caused the tripping)</i>	Call your local electrician
		If ELCB/MCB / Fuse are fine	<b>Go to Step 3</b>
<b>Step 3</b>	Electricity Meter	If the meter has electricity (Display is ON or any LED is glowing)	Discom's power supply is normal. It's an internal fault, call your electrician
		If the meter does not have electricity	Register a complaint



### You can register a 'No Current' complaint through

WhatsApp	Simply type 'Hi' & send it to 8800919123
BRPL Power App	Download from Google Plays Store / App Store
SMS	BSESRP <space> NC <space> your 9 digit CA No and send to 5616107
Call Center	19123 (Toll Free)