

## CONSUMER ALERT

from  
**BSES**

For quite some time, people from across the country have been receiving messages from unknown numbers representing electricity discomms in their city, threatening them with electricity disconnections for non-payment of dues.

We at BSES would like you to know —

**BSES officials**  
**WILL NOT**  
ask you for your bank  
and/or your debit or credit  
card details.

**Neither will we**  
ask you for any  
**OTP.**

**Pay your bills only via**  
**BSES BONAFIDE**  
**PAYMENT METHODS**




Dear Consumer Your Electricity power will be disconnected. Tonight at 9.30 pm from electricity office. because your previous month bill was not update. Please immediately contact with our electricity office  
Thank you.. 10:12

	BRPL	BYPL
<b>BSES WhatsApp</b>	Simply type "Hi" and send it to 8800919123	Simply type "Hi" and send it to 8745999808
<b>Mobile App*</b>	BRPL Power App	BYPL Connect
<b>Website*</b>	www.bsesdelhi.com	
<b>E-Wallets</b>	Paytm/PhonePe/Google Pay/Amazon Pay	
<b>QR Code</b>	Printed on the bill	
<b>Pay Now Option</b>	Printed on the e-bill	

**We are now on WhatsApp Business! Reach us at 8800919123**



 Toll Free 24x7  
19123



Say Hi on  
**8800919123** for  
a list of services

View & Pay Bills  
Bill Explanation  
Self Meter Reading  
No Supply Complaint

Pre Paid Meter Balance & Recharge  
Tariff & Subsidy Details  
& Much More

Send your feedback to: Corporate Communications, BSES RAJDHANI POWER LIMITED, BSES Bhawan, Nehru Place, New Delhi - 19

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