



...enlightening lives

CSR NEWSLETTER

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In the heart of Delhi, electricity does more than light homes – it lights hopes, fuels dreams, and powers lives. BRPL believes that true transformation lies not just in ensuring reliable power supply, but in empowering communities with the energy of inclusion, dignity, learning, and self-reliance. Sparsh is not merely a newsletter – it is a celebration of lives uplifted, abilities unleashed, and stories of resilience, where a single opportunity opened the doors to a brighter, more dignified future.

Across slums, rural pockets, resettlement colonies, and underserved clusters of South and West Delhi, BRPL is quietly rewriting destinies. We are not just conducting

campus; we are building pathways to hope, dignity, and financial independence.

From healthcare reaching doorsteps to vision restored, from stitching sanitary napkins to weaving handloom dreams, from vocational training to financial inclusion, and from self-help to self-reliance, BRPL's CSR interventions are shaping a Delhi where every citizen has the opportunity – and the ability – to stand tall. Through Sparsh, we proudly bring you the stories of October – stories that prove that electricity may power homes, but compassion powers human transformation.

Healing on Wheels — Health That Travels to the Doorstep

Access to healthcare remains one of the biggest challenges in urban-rural fringe areas. To bridge this gap, BRPL launched its Mobile Dispensary initiative, reaching underserved communities across South and South-East Delhi with free medical check-ups, diagnosis, medicines, and health counselling. This effort especially benefits the elderly, women, children, migrant workers, and those who cannot afford or access hospital-based care. In October alone, nearly 1,000 individuals received essential medical assistance right at their doorstep. These vehicles do not just carry medicines — they deliver assurance, empathy, and a feeling that someone truly cares.



Yoga for Life — Strengthening Minds, Bodies, and Community Resilience

Good health is not only about treatment — it is about balance, strength, and emotional well-being. Through BRPL's Yoga Camps, police personnel, school teachers, students, and support staff across Delhi learned practices like mindful breathing, stress relief postures, meditation, and immunity-boosting exercises. In October, over 240 individuals benefited from 8 camps, taking the total to 840 across 28 camps this year. These were not just wellness sessions — they were opportunities to cultivate discipline, build resilience, and strengthen the community from within.



Restoring Sight, Restoring Dignity — Eye Care Where It Matters Most

For many, vision loss is not just a medical issue — it affects learning, working, and everyday dignity. At BRPL's Eye Care Camps in Uttam Nagar, residents received eye screening, glaucoma checks, clinical consultations, vision correction support, and free spectacles. In October, around 140 individuals were examined and 90 spectacles were provided. Till date this financial year, over 280 residents have been screened and over 175 spectacles distributed. These camps not only bring clarity to vision — they bring clarity to life, restoring confidence, independence, and the ability to dream again.



Stitching Wellness, Spreading Dignity — Community-Based Sanitary Napkin Manufacturing

In low-income communities, access to hygienic menstrual products is often a luxury — forcing women to compromise their health and dignity. BRPL's women-led sanitary napkin manufacturing initiative empowers community women to stitch hygienic, reusable fabric-based sanitary pads using tightly woven 100% safe cloth. In October, 6,545 napkins were produced and 2,000 distributed, taking the financial year total to 23,745 stitched and 19,200 distributed. This model does not just resolve menstrual hygiene needs — it creates livelihood opportunities, builds awareness, and restores dignity where it matters most.



Threading Dreams, Weaving Dignity — Handloom Incubation Units Empower Women Entrepreneurs

When hands learn to weave, lives begin to change. BRPL's Handloom Incubation Units — Thread of Trust — located in Sangam Vihar (South Delhi) and Uttam Nagar (West Delhi), are empowering women from underprivileged communities by turning traditional craft into modern livelihood. With over 100 women (25 in Sangam Vihar and 82 in Uttam Nagar) trained in handloom operations, weaving, dyeing, and allied machine functions, the initiative is giving them confidence, identity, and financial independence.

These centres also help women gain digital exposure, list their products on Amazon, Snapdeal, Meesho, Jio

Mart, Megastores, India Handmade, MyStore, and Artisan Wizard, and secure Udyam Aadhaar MSME certification — with 25 registrations completed till October. Every thread they weave now carries a story — of self-reliance, empowerment, and the beauty of dreams hand-crafted into income.



Vocational Training — Where Skills Become Livelihoods and Training Becomes Transformation

BRPL's Vocational Training Centres (VTCs) are redefining grassroots empowerment by transforming learners into income generators, homemakers into entrepreneurs, and youth into skilled professionals. These centres offer structured training in computer education, tailoring, stitching, beauty therapy, packaging, and Braille-based operations — helping youth, women, and differently-abled individuals build dignified livelihoods.

In October alone, 553 students enrolled across 10 centres including Mundka, Jaffarpur, Nilothi, Najafgarh, Tagore Garden, CRPF Dwarka, Najafgarh (Braille VT), Nangloi,

Sangam Vihar, and Sangam Vihar (Disabled). From April–September, 960 trainees successfully completed their programs. These centres don't just create skills — they create futures.



Success Story 1 — From Rickshaw to Respect: The Story of Subhash Sahu

Life often tests individuals in unexpected ways, but sometimes a single opportunity can change everything. Subhash Sahu, 29 years old and coming from a very poor family, despite his best efforts and



endless job searches, couldn't find a stable job that would help him support his family. Eventually, to make ends meet, he started pulling a rickshaw — it was hard work, but it was the only way to keep their household running.

He heard about the BRPL–SAVE Computer Training Centre for Disabled, a place that offered free computer education for people who wanted to build a better future. The news felt like a ray of hope in his difficult journey. He immediately visited the centre and enrolled himself in the first-half batch, so he could continue to work in the second half of the day to manage his family expenses.

The environment at the centre was encouraging and supportive. The trainers patiently guided participants through every step, helping them learn basic computer operations, MS Office, and data entry work. Their constant motivation gave him the confidence to believe that he could do more than just survive — he could grow.

After successfully completing the course, and with the help and guidance of the SAVE team, he got a job at a Book and Stationery Store, where he handles the computer entry of all items. Today, he earns a monthly salary of ₹10,000, and he is proud to say that he can now support his family with dignity. When given the right opportunity, even the smallest step can lead to a completely new life.

In his own words: "I am truly thankful to BRPL and SAVE NGO for their wonderful initiative. They not only gave me computer training but also showed me the path to self-reliance and respect."

Success Story 2 — Ability, Not Disability — The Inspiring Story of Imran Khan

Imran Khan comes from a family with very limited financial means. Life has never been easy for them, and being physically challenged added to his struggles. After completing his 12th standard, he was



determined to find a job and support his family. But soon he realized that lack of computer knowledge became a major barrier in his path. Each rejection left him more disheartened, and he began to feel helpless watching his family's daily struggles.

One day, he came to know about the BRPL–SAVE Computer Training Centre located in Gali No. 17, Sangam Vihar, South Delhi District. What inspired him most was that the centre offered free computer training courses specially designed for physically challenged individuals like him. With a ray of new hope, he immediately enrolled himself in the six-month computer course.

During the training, he not only learned valuable computer skills like typing, MS Office, and printing work, but also gained confidence and self-belief. The instructors were kind, patient, and always encouraged him to move forward despite his limitations.

After successfully completing the course, he was able to secure a job at a Computer Typing and Printout Shop, earning a monthly salary of ₹8,000. Today, he is proud that he can contribute to his family's income and stand on his own feet.

In his own words: "I am deeply thankful to BRPL and SAVE NGO for this life-changing initiative. They have not only given me technical knowledge but also the power to dream and achieve. This opportunity has truly transformed my life—from helplessness to hope, from dependence to dignity."

Powering Financial Literacy — When Inclusion Becomes Empowerment

Financial inclusion begins when individuals learn how to save, finance, invest, and grow. Through Financial Literacy Camps, BRPL is helping communities — especially women, students, and first-time earners — understand banking procedures, documentation, digital payments, debit card usage, savings habits, and financial planning. In October, 500 women joined the formal banking system, taking the total to 3,500 beneficiaries this year. These initiatives are not just about financial access — they are about financial confidence and security.



Success Story 3 — When Banking Became Possible — Anuj's Story

Anuj, who lives at Nihal Vihar, has completed his 12th class and is currently pursuing a B.A. degree. Along with his studies, he also gives tuition to small children in his neighborhood to support his education and family expenses.



For a long time, he had been planning to open a bank account so that he could manage his savings and do online transactions easily. However, due to his busy schedule with studies and tuition classes, he could never find the time to visit a bank.

One day, he heard that SAVE NGO, in collaboration with BSES, was organizing a special camp in their area, where bank officials were helping residents open new bank accounts on the spot. He immediately decided to take this opportunity. He submitted all the required documents during the camp, and within a few days, he received his passbook and ATM card at his home address.

In his own words: "This experience made me very happy, as I finally became part of the digital banking system. Now, I can easily manage my earnings and online payments without any hassle. I am truly thankful to BSES Rajdhani Power Ltd. and SAVE NGO for organizing such a helpful camp for the community. Their initiative made an important task simple and accessible for people like me."

Success Story 4 — A PAN Card, A Path to Financial Freedom — Meera Yadav's Story

Meera Yadav, living at Camp 4, Jawalपुरi, is a homemaker, managing her household with dedication and care. Before her marriage, she had opened a bank account without a PAN card, as during those days it was possible to do so using only an Aadhaar card.



However, with the recent changes in banking regulations, linking a PAN card became mandatory for all financial transactions. She soon realized that without it, her bank account could become inactive. She began to worry because she had no knowledge or guidance on how to apply for a PAN card.

But as it is rightly said, “When your willpower is strong, help finds its way to you.” Her help came in the form of BSES–SAVE NGO, which organized a camp to assist people in getting their PAN cards made. She attended the camp, submitted her documents, and within 15–20 days, she received her PAN card.

That moment filled her with immense joy and relief. She felt empowered, knowing that she could now manage her bank account smoothly and continue her financial activities independently.

In her own words: “I am deeply thankful to BSES Rajdhani Power Ltd. and SAVE NGO for their thoughtful initiative and for reaching out to help people like me. Their support has truly made a difference in my life.”

Self-Help Groups — Where Collaboration Becomes Creation and Women Become Entrepreneurs

Across South Delhi, Self-Help Groups (SHGs) are turning homes into workplaces and women into income generators. Through structured training in handicrafts, packaging work, soft toy making, frock stitching, fabric decoration, jhumar and bag-making, women are now earning from home while balancing family responsibilities. In October, 30 women joined the SHG movement, taking the total to 200 active members across 20 SHGs supported this year. This is not just livelihood — this is transformation.



Success Story 5 — From Homemaker to Home Earner — Meera's Transformation

Meera lives with her family in a rented house, and her husband works as a daily wage labourer. They have a lovely daughter studying in 4th standard. Every day, when her husband returned home, he would share the struggles and hardships of his work. Listening to him, she often felt deep pain and regret that she couldn't study further. She wished she could also contribute financially to ease their family's burden.



One day, while returning from work, her husband attended a camp organized by SAVE-BSES, where he learned about the Self-Help Group (SHG) initiative. He encouraged her to meet the SAVE team and

explore the opportunity. She followed his advice, met the dedicated team members, and soon became a member of an SHG.

Through their support and guidance, she learned packaging work, which she now does from home. This training opened a new path for her — she is now an earning member of her family and earns more than ₹6,000 a month. It fills her with pride and happiness to contribute to her daughter's education and household expenses.

In her own words: "I am truly thankful to BSES-SAVE NGO for empowering women like me and giving us the chance to stand on our own feet. Their efforts have not only changed my life but also given hope and strength to my family."

Success Story 6 — Season-Proof Livelihood — The Story of Parameswari

Parameswari, a resident of Tyagi Enclave, lives with her husband, who sells ice cream for a living. While his earnings are enough during the summer months, the situation becomes very difficult in winter, when the sales drop drastically. Every year, their family faced financial struggles during this time, and it became a constant source of worry for them.



She wanted to find a way to support her family and add to their income. When she came to know about the Self-Help Group (SHG) initiative run with the

support of SAVE NGO and BRPL, she expressed her interest in joining. The team guided her to their location, where she received training in handicraft work.

With continuous support and encouragement from the SAVE team, she improved her skills and soon began to receive small orders for her handicraft items. Today, she earns around ₹7,500 per month from home, which has helped them manage their household expenses better and brought stability to their lives.

In her own words: "I feel proud that I can now contribute to my family's income and stand on my own feet."