

## Permanent Lok Adalat-III inaugurated at Vikaspuri for amicable settlement of power-theft & billing disputes

For the exclusive benefit of BRPL' consumers, especially those residing in West Delhi, a new Permanent Lok Adalat-III (PLA-III), Delhi's third, was virtually inaugurated by Hon'ble Ms. Justice Hima Kohli, Judge, Delhi High Court and Executive Chairperson, Delhi State Legal Services Authority (DSLSA) in Vikaspuri on September 26, 2020. Other Hon'ble Judges, BRPL CEO Mr. Amal Sinha along with senior functionaries of DSLSA

and DISCOM were also present on the said occasion.

A consumer desirous of settling a power-theft case or a billing dispute through the PLA-III at PVR Road, G-Block, Near PVR, Vikaspuri, New Delhi-110018, has to simply:

- Download the Application Form from BSES website at ([www.bsesdelhi.com](http://www.bsesdelhi.com)).
- Submit the filled Application Form along with the relevant documents through Email to PLA-III at: [pla3west@gmail.com](mailto:pla3west@gmail.com) or [pla3filing@gmail.com](mailto:pla3filing@gmail.com)

The consumer can either opt for a virtual hearing, where all the participants connect online or can approach the Registration Counter of the PLA-III at Vikaspuri for filing his/her case/s.



## Do you know, you do not need to visit a BSES office for availing a service?


You don't need to visit a BSES office for availing our services! You can do so from the comfort of your home using digital self-service touch points like the BSES Website, Mobile App, WhatsApp, Email, Call Centre and SMS. Our services are now at your fingertips!



ONLINE SERVICES	WEBSITE	MOBILE APP	EMAIL	WHATSAPP	CALL CENTER	SMS SERVICES
Bill Information	✓	✓	✓	✓	✓	✓
Pay Bill	✓	✓	✓	✓		✓
Bill Explanation			✓	✓	✓	
Billing & Meter Related Complaint	✓	✓	✓		✓	✓
Register for eBill	✓	✓	✓	✓	✓	✓
Register Load Change Request	✓	✓			✓	
Demand Note Payment	✓	✓				
Register New Connection Request	✓	✓			✓	
Self Meter Reading		✓		✓		✓
CHD Appointment	✓	✓			✓	
No Supply Complaint	✓	✓	✓	✓	✓	✓
Outage Update	✓	✓	✓	✓	✓	✓
Share Feedback	✓	✓	✓		✓	

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**Say Hi on 8800919123 for a list of services**

**View & Pay Bills**  
**Bill Explanation**  
**Self Meter Reading**  
**No Supply Complaint**

Send your feedback to: Corporate Communications, BSES RAJDHANI POWER LIMITED, BSES Bhawan, Nehru Place, New Delhi - 19

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