

# SAMVAD

BRPL adjudged the 'Best Governed Company' at the 19th ICSI National Awards for **Excellence in Corporate Governance** 



BSES' adherence to the highest standards of corporate governance is being recognised. BSES Rajdhani Power Limited (BRPL) has been awarded as the 'Best Governed Company (Unlisted Segment: Large Category) at the 19th ICSI National Awards for Excellence in Corporate Governance.

Instituted by the Institute of Company Secretaries of India (ICSI), the award was received by the BRPL CEO Amal Sinha, CFO Amarjeet Singh, CS Pankaj Tandon and Head CCD & CSR Deepak Shankar on behalf of the organisation. The eminent jury for these prestigious awards was headed by the former Hon'ble Chief Justice of India (retd), Deepak Misra.

### Heaters and geysers take Delhi's peak (winter) power demand to an all-time high of 5343 MW

January 1, 2020 was truly a momentous day. It not only marked the beginning of a new year, a new decade, but also saw Delhi's peak winter power demand reaching 5343 MW – its highest ever. It broke the previous high of 5298 MW recorded on December 30, 2019. This is an increase of over 19% from the peak power demand of 4472 MW, recorded last year (FY 2018-29, on January 1, 2019). Infact, on January 1, 2020), the peak power demand in BRPL' area also reached an all-time the high of 2256 MW.

Heating load (Heaters and Geysers) is the main factor behind the increase in Delhi's power load winter months. Infact, according to estimates, over 40% of Delhi's power demand in winters is because of the heating load.

Peak demand (Winters)	Delhi (MW)	BRPL (MW)
2019-2020 (January 1, 2020)	5343	2256
2018-19	4472	1926
2017-18	4511	1888
2016-17	4168	1758

#### BRPL services are just a SMS away

For Duplicate Bill, E bills, No Current/Voltage Fluctuation Complaints & much more

Service	SMS Text
Duplicate Bill	BSESRP < space > DBIL < space > your 9 digit CA No.
Registration of E-Bill	BSESRP< space >EBIL< space >your 9 digit CA No. < space >your Email Id
Bill Not Received	BSESRP < space > BNR < space > your 9 digit CA No.
Details of Last 5 Payments	${\tt BSESRP}{<}{\tt space}{>}{\tt PMNT}{<}{\tt space}{>}{\tt your}{\tt 9}{\tt digit}{\tt CA}{\tt No}.$
Registration of 'No Current' Complaint	BSESRP < space > NC < space > your 9 digit CA No.
Registration of Voltage Fluctuation Complaint	BSESRP < space > LV < space > your 9 digit CA No.

For complete list of services, please log-on to www.bsesdelhi.com Simply type the corresponding SMS text & send it to 5616107

## BRPL' CSR programs positively impact the lives of over 4.5 lakh people; get ET Now's recognition

BRPL wants to live and work in perfect harmony with the communities around it and actively contribute to the growth of the society. Our CSR efforts are largely focused on Skill development and Education, Sanitation; Health Care, Energy Conservation and self defence training of women. BRPL CSR programs have positively impacted the lives of over 4.5 lakh (> 85,000 in FY 2019-20) people and their families. Focusing on women empowerment, today, over 50% of the beneficiaries are women.

These efforts have received ET Now's coveted Star of the Industry Awards for Excellence in CSR in Community Development.





#### Register 'No Supply' complaints through convenient options like Mobile App and WhatsApp









WhatsApp **Duplicate Bill** (Type #Bill 9 digit CA No & send to 9999919123)



WhatsApp Register 'No Supply' complaints (Type #NC 9 digit CA No & send to 9999919123)



**Emergency (Fire & Shock)** 1800 10 39707