

SAFETY ADVISORY TO CONSUMERS

Dear Consumer,

1. In the wake of recent fire incidents, the Delhi Fire Service (DFS), Government of National Capital Territory of Delhi (GoNCTD) has issued Advisories vide Ref F6/DFS/MS/2019/5569 dated 13.09.2019 and Ref. No. F6/DFS/MS/Misc/2019/7690 dated 20.12.2019 to the DISCOMs (uploaded on BRPL website – <https://www.bsesdelhi.com/web/brpl/public-awareness-programs>), advising shifting and relocation of the existing electrical meters, meter boards/panels that may cause obstruction in the escape passage of a building.
2. Meter installation and ancillary works undertaken by the DISCOM at a consumer's premises are governed by the provisions of the Electricity Act, 2003, and the regulations framed there under: (a) the Central Electricity Authority (Installation and Operation of Meters) Regulation, 2006; and (b) the Delhi Electricity Regulatory Commission (Supply Code and Performance Standards) Regulations, 2017. Moreover, adequate precautions and care is taken to ensure due compliance of the existing laws prevailing at the time of installation.
3. For the ease of reference, some aspects of safety, which require due consideration & compliance by consumers, are as follows:-
 - a) Carry out periodic testing, inspection & upgradation (at intervals not exceeding five years) of the internal wiring in your premises to avoid any short circuit, over loading and leakage of electricity, due to load enhancement in your premises. This may be carried-out, either by an Electrical Inspector or by an authorised supplier / electrical contractor, as may be directed by the State Government.
 - b) Install appropriate safety equipment like Earth Leakage Circuit Breakers (ELCB) and Residual Current Circuit Breaker (RCCB) for preventing any electrical shocks due to earth leakage and MCBs for preventing overloading & short circuits in your premises' wiring.
 - c) Construction of buildings and houses should be done in compliance with the prevailing regulations and Unified Building Bye-Laws, ensuring specified distance from the existing High Tension/ Low Tension Lines or any other electric installations. Care should also be taken to ensure that no water logging takes places near electricity and meter installations.
 - d) Owners or occupiers of multi-storeyed buildings should ensure that electrical installations (and works) inside the building are carried out and maintained in such a manner, so as to prevent danger due to shock and fire hazards.
 - e) Avoid parking/ keeping vehicles, gas cylinders, fuel tanks and storage of inflammable materials near electrical installations to prevent any incident of fire and avoid any obstruction to means of escape. The meters have to be installed on the ground floor in a space having proper ventilation and adequate illumination with a separate meter room.
 - f) Provide a suitable, lockable and weatherproof compartment or enclosure with adequate space for meter installation to house the meter and associated equipment. It should be outside the premises, in a manner that it is always and freely accessible to the DISCOM's meter reader at all times.
4. Non-compliance of the provisions of the Electricity Act, 2003, the Rules and Regulations framed there-under, may lead to disconnection of the electricity supply to your premises.

Safety of our consumers is our utmost concern. For this, we solicit your assistance and cooperation. In the case, you find any BRPL electrical installation in an unsafe condition or blocking the escape route of your building, you are requested to identify an alternate safe space and inform our local division office about the same.

Team BRPL