

**1. Process for E-filing of case before E-Permanent Lok Adalat (E-PLA)**

Download the Application Form for registration of case before E-PLA in BSES Portal. The filled Application Form and relevant documents has to be scanned and submitted through email to E-filing Desk of E-PLA.

**2. The Application Form needs to be submitted along with the following documents.**

- a. Application needs to duly filled along with signature
- b. Photo Identity ( Aadhaar, Voter ID, Driving Licence etc).
- c. Address Proof ( Aadhaar, Voter ID, Driving Licence etc).
- d. If Photo ID or Address Proof does not pertain to the premises mentioned on the impugned Regular/Enforcement Bill, any other copy of document to prove relation with the premises, i.e. in case of owner, any proof of ownership document or in case of tenant, copy of rent agreement will be required.
- e. Copy of impugned Bill.
- f. Any other relevant document, which may be required for settlement of the dispute.
- g. All attached documents should be self attested.

**3. For any assistance consumer may submit the details to BSES Rajdhani power Ltd.**

**Contact Details: BSES Rajdhani Power Ltd**

For any assistance the Applicant may approach on the below mentioned contact details of BSES Rajdhani Power Ltd.

**Email: [brpl.epla@relianceada.com](mailto:brpl.epla@relianceada.com)**

**a. Corporate Legal & Enforcement Cell, BSES Rajdhani Power Ltd, Near Andrewganj Market, Andrewganj, New Delhi - 110049.**

**Phone No. 011-26266867 (Available on all working days from 9am to 5.30pm)**

**b. . Enforcement Office, BRPL, 66KV Grid S/Stn., Hari Nagar, Opposite DDU Hospital, New Delhi- 110064.**

**Phone No. - 011-39999124 (Available on all working days from 9am to 5.30pm)**

**4. Consumer may file their cases directly in the following details :**

**Contact Details: E-Permanent Lok Adalat (E-PLA)**

a. Email for efilling of case - [efillingpla@gmail.com](mailto:efillingpla@gmail.com)

b. EPLA-I - [permanentlokadalat1@gmail.com](mailto:permanentlokadalat1@gmail.com)

c. EPLA-II - [permanentlokadalat2@gmail.com](mailto:permanentlokadalat2@gmail.com)