

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7
19123



Call 24x7
011-399 99 707



Summer Helpline
011- 33517100



Emergency (Fire & Shock)
1800 10 39707

BRPL to get \$ 1 million grant from US USTDA to Promote Energy Conservation

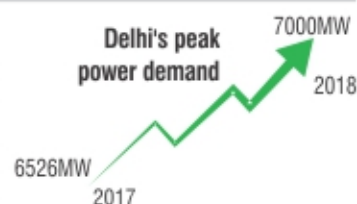
US Trade and Development Agency (USTDA) has signed a grant (\$ 1,021, 896) supporting BRPL to develop and deploy India's first Behavioural Energy Efficiency (BEE) program. The objective of the program is to bring-about verifiable energy savings. Based on results in comparable markets, the initiative has the potential to save 1-2% in BRPL' peak power demand once the program is rolled-out across the discom.

Under the pioneering initiative, Oracle America Inc (Redwood Shores, CA) will carry-out a pilot project covering 2 lakh customers in South and West Delhi using Oracle Utilities' Opower customer engagement software.



BSES fully geared for the summer months

Delhi's peak power demand during the summers of 2018 may breach the 7000 MW mark. Last summers, it was 6526 MW, highest ever-recorded in the national capital. Arrangements have been firmed up by BSES discoms to source adequate electricity to meet the power demand. These include long term PPAs and banking with other states including Himachal Pradesh, Uttar Pradesh, Andhra Pradesh, Sikkim, Tamil Nadu and Bhutan.



Reasons for outages!!

BRPL strives to provide you un-interrupted power supply. Our efforts at times get constrained due to factors, many of which are beyond our control. They include:

- (i) Low frequency in the Grid; (ii) Breakdown of equipment at generating units; (iii) Low generation on account of fuel shortages at generating stations (iv) Breakdown / capacity constraints of transmission lines and equipment; (v) Over loading of the distribution system due to power-theft; (vi) Breakdowns at the distribution level due to illegal encroachments (vii) Local faults and (viii) Planned shut downs for preventive maintenance for system improvement

BSES
BSES Rajdhani Power Limited

If you come across digging
or plan to dig, Call BRPL'
24 x 7 'Dial n Dig'
helpline



1800-3000-9707