BSES

October 11 2019

BSES Pre-Paid Meters Can Be Recharged Digitally
Tenants can recharge through Paytm, PhonePe, BSES Mobile App and Website

New Delhi: BSES is leveraging technology and digital platforms to provide a hassle free experience to its consumers in a big way. Consumers can connect with the discom and apply for a host of services, including applying for a new connections, registering complaints, from the comfort of their homes and offices using Mobile App, website and social media mediums like Facebook and Twitter. The discom has integrated many of these platforms with its existing Customer Relationship Management (CRM) tools to greatly increase consumers' satisfaction levels.

Now, BSES has also extended the prowess of 'digital' to the realm of pre-paid meters. Besides applying for a pre-paid meter, a BSES consumer (tenant) can also re-charge his/her meter easily. For doing so, they don't even have to visit a BSES office. They can re-charge them online through e-wallets like Paytm and PhonePe and through BSES' Mobile App and Website. A pre-paid meter can also be re-charged by visiting a BSES payment counter.

Ways to re-charge:

- **BSES' Website:**
  Go to www.bsesdelhi.com> Select BSES Rajdhani Power Limited / BSES Yamuna Power Limited> Click Payments > Click Online Payment > Select Prepaid Meter Recharge > Insert CA No. & Amount
- **BSES Mobile App:**
  Go to BSES App> Select Instant Payment > Click Prepaid CA Number > Insert CA No. & Amount
- **Paytm:**
  Go to Paytm App> Click Electricity > Select Electricity Board as BSES Rajdhani / BSES Yamuna Power Limited >Select District Type as Prepaid Meter Recharge > Insert Consumer Number & Amount
- **PhonePe App:**
  Go to PhonePe App> Click Electricity > Select BSES Rajdhani Prepaid Meter Recharge / BSES Yamuna Prepaid Meter Recharge > Enter CA No. & Amount
- **BSES' payment counters (9 am to 3 pm)**

Easy to apply:

It is very easy to apply for a pre-paid electricity connection. It can be applied through several convenient ways (i) Online through BSES Mobile App and Website (www.bsesdelhi.com). (ii) Calling helpline numbers - 19122 (BYPL) and 19123 (BRPL) for door-step service, (iii) Visiting BSES' Bijli / Digi Seva Kendras (with appointment) and (iv) visiting Division offices and completing easy documentation. While applying for a new connection, all a consumer needs to have are just two-documents (i) Rent / Lease agreement or rent receipts for the last three months and (ii) Valid ID proof.

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCT

_____

Follow BSES on Facebook and Twitter

www.facebook.com/bsesdelhi

https://twitter.com/BSESDELHI