

## Beware of Impostors!



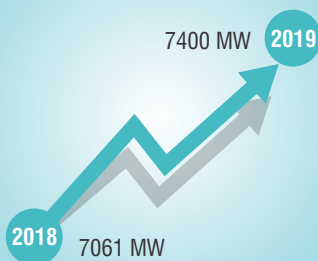
BSES has come across incidents of forgery and misrepresentation – where gullible and unaware consumers have been targeted by imposters and conmen. We urge our consumers to be wary of such unscrupulous elements. You are advised to ascertain the identity of the persons claiming to be from BSES and not to get intimidated or induced by their threats and false assurances. Please do not to give them any money – whatever be the reason.

If in doubt or you notice anything suspicious, please immediately alert the nearest BRPL office, call 19123 / 399 99 707, or dial 100 and inform the local Police. You can also contact BRPL Vigilance Complaint Cell on 011-26273311 or email them at [brpl.vigilance@relianceada.com](mailto:brpl.vigilance@relianceada.com)

## BSES Discoms fully geared-up for the summer months

Delhi's peak power demand during the summers of 2019 may breach the 7400 MW mark. Last summers, it had crossed 7000 MW, highest ever-recorded in the

### Delhi's peak power demand



national capital. Arrangements have been firmed up by BSES discoms to source adequate electricity to meet the power demand. These arrangements include long term PPAs and banking arrangements with other states including Himachal Pradesh, Uttar Pradesh, J&K, Meghalaya, Manipur and Sikkim.

Come Join hands to be a Green Consumer

## BRPL – AC REPLACEMENT SCHEME

Now get *rewarded* for replacing your old air conditioner with a new energy efficient 5 Star AC at upto 54%\* discount, while also contributing to the environmental cause and reducing carbon footprint.



Hurry! Register now for the limited Period Offer

Only 10,000 air conditioners on a first-cum-first-serve basis

Now also register for the AC scheme online on [www.bsesdelhi.com](http://www.bsesdelhi.com)



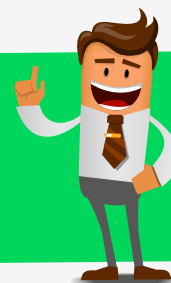
## Reasons for outages!!

BRPL strives to provide you un-interrupted power supply. Our efforts at times get constrained due to factors, many of which are beyond our control. They include:

- Low frequency in the Grid; ○ Breakdown of equipment at generating units; ○ Low generation on account of fuel shortages at generating stations
- Breakdown / capacity constraints of transmission lines and equipment;
- Over loading of the distribution system due to power-theft;
- Breakdowns at the distribution level due to illegal encroachments
- Local faults and ○ Planned shut downs for preventive maintenance for system improvement

**BSES**  
BSES Rajdhani Power Limited

Now simply WhatsApp to get register 'no current' complaints



NO CURRENT COMPLAINT  
#NC <space>  
9-digit CA number to  
9999919123

Register 'No Supply' complaints through convenient options like Mobile App and WhatsApp



Toll Free 24x7  
19123



WhatsApp  
Duplicate Bill  
(Type #Bill 9 digit CA No & send to 9999919123)



WhatsApp  
Register 'No Supply' complaints  
(Type #NC 9 digit CA No & send to 9999919123)



Emergency (Fire & Shock)  
1800 10 39707

Send your feedback to: Corporate Communications, BSES RAJDHANI POWER LIMITED, BSES Bhawan, Nehru Place, New Delhi - 19

CIN No.: U40109DL2001PLC111527, GSTIN.: 07AAGCS3187H223 | 011 399-99-707/19123 | [www.bsesdelhi.com](http://www.bsesdelhi.com) | [www.facebook.com/bsesdelhi](https://www.facebook.com/bsesdelhi) | <https://twitter.com/BSESDelhi>

To advertise in Samvad, email at [brpl.bd@relianceada.com](mailto:brpl.bd@relianceada.com) or call 8375010861

BSES Rajdhani Power Limited is not legally responsible for the content of any advertisements in Samvad