

garcha@cluboneair.com
m

12/01/2012 02:22 PM

Please respond to
garcha@cluboneair.com

To "BRPLConsumerRelationship"
<BRPL.ConsumerRelationship@relianceada.com>

cc

Subject Re: CEO Message to BRPL Consumers
ct

Thank you Mr Saxena for your wonderful gesture of writing to consumers. This has been the First time we have heard from the CEO. Please accept our best wishes for 2012 and hoping all your wishes come true.

Regards

Air Cmde RPS Garcha.

Sent from BlackBerry® on Airtel

"**MANISH SHARMA**"
<manish40009@gmail.com>

To BRPL.ConsumerRelationship@relianceada.com

cc

12/01/2012 02:14 PM

Subject Re: CEO Message to BRPL Consumers
ct

Hi

This side Manish I am feeling very well after received u'r mail.

I am waiting for u'r next mail.

Hari Omvk
<hariomvk@gmail.com>

To BRPLConsumerRelationship
<BRPL.ConsumerRelationship@relianceada.com>

cc

12/01/2012 09:56 PM

Subject Re: CEO Message to BRPL Consumers
ct

Dear Sirs

It's absolutely wonderful to have an email in my In Box from the top officer like CEO-BSES Delhi.

I understand and appreciate the true spirits behind this email though it's a part of professional bulk-mail effort to place your agenda (not bland at least) before the masses consumers.

Let me take your time to express my views that everyone paying bills of Energy consumption bears in mind that the Cost being paid by him is in all considerations of step to step working from procurement to distribution of BSES. At this stage BSES is in many times better administrating situation if compared to erstwhile D.V.B.

I am aware that when takeover was handled by the BSES almost many of consumers were not in habit of paying against their hundred per cent consumption and this was one of the reasons that failed the Government body like DVB. There was a giant task before BSES of handling such consumer who was of the opinion that stealing electricity is his right by birth when other factors were also there like the mismanagement spread in the system of distribution of Electricity.

Everyone besides aforesaid consumers welcomed by heart the New BSES into Delhi.

Many years since then have passed, things improved but one thing still stays there. That is the old disease of theft of power/electricity. There are many areas in Delhi where your staff witnesses' direct theft by hook connections on overhead wires but still BSES needs someone to complain about it. Such evidences pinch my heart because they are the only factors of increase in tariff. Rest other reasons of increase in cost of fuel, maintenance etc. etc. are negligible factors.

Therefore if, before sending the mail to consumer if there was a curb on theft of power, I am confident there was no reason left behind to burden the honest payee anymore since DVB left behind a task of recovering more than 70% of theft of electricity. Shall one think BSES could not recover that?

A simple formula states that if a businessman is able to sell his hundred per cent stocks at determined price why should there be the need of enhancement in tariff? Does this formula fail at BSES?

I wonder when beating of a gentle child in the family is justified by elders for the simple reasons that the second out of control child cannot be punished.

May I request you to reconsider your plans of increase in tariff and adopt much better via Medias instead?

At last I am confident my **views don't hurt anyone at BSES.**

Regards;

Hari Om

CRN No 2630072762

BALAKRISHNAN M.V.
<mvbala123@hotmail.com>

To <brpl.consumerrelationship@relianceada.com>

12/01/2012 03:42 PM

Mr Gopal K. Saxena,
CEO,
BRPL

Dear Gopalji,

Many thanks for your kind greetings and good wishes on the occasion of New Year which I heartily reciprocate. May I take this opportunity of wishing you, your family and colleagues at BRPL a happy and prosperous New Year 2012, and beyond!

I do appreciate your sparing a few minutes and writing to your valuable consumers/customers and keeping them updated of what is happening with respect to the problems being faced by you consequent to many connecting factors. This gesture on your part calls for deep appreciation. Please keep this trend on so that consumers are not kept in the dark irrespective of its negative and positive points.

Wish you all the best once again and keep the flag flying high !!

Sincerely,

M V Balakrishnan

"Tania Gooptu"
<tania.gooptu@aventus.in>

To "BRPLConsumerRelationship"
<BRPL.ConsumerRelationship@relianceada.com>

12/01/2012 02:53 PM

Dear Mr. Saxena,

This note is just to say that we appreciate this piece of communication from you.

As aware citizens we have some idea of the financial troubles in Discoms (not only ours) and we sincerely wish you and your team all the very best in resolving the operational and regulatory issues within.

With best wishes for 2012!

Warm regards,

Tania Goptu

Partner | Aventus Partners | New Delhi-110019 | Direct +91 11 4056 1244 | Board | +91 11 4056 1242-25 | Fax +91 11 4056 1241 | www.ventus.in

Ish Kathpalia

<kathpaliaish@yahoo.com>

To BRPLConsumerRelationship
<BRPL.ConsumerRelationship@relianceada.com>

12/01/2012 10:00 PM

Thanks for your message & wishes, as consumer who's satisfied , we promise you full support and cooperation.

Warm regards

Dr. Ish Kathpalia & family

Sent from my iPad

mishra.abhishek.ey@gmail.com

12/01/2012 03:10 PM

To "BRPLConsumerRelationship"
<BRPL.ConsumerRelationship@relianceada.com>

Please respond to mishra.abhishek.ey@gmail.com

Thanks Mr Saxena I read your mail and I must say that your kind words help re-affirm faith in your services and system as a whole. You must know that your efforts are showing with the improved services of BSES on all fronts. Happy New Year to you too and to all the staff members of BSES.

Regards

Abhishek

Sent from BlackBerry® on Airtel

Durga Prasad Pant
<pant.d.prasad@gmail.com>

To BRPLConsumerRelationship
<BRPL.ConsumerRelationship@relianceada.com>

12/01/2012 02:43 PM

Thanks for the New Year Greetings and I reciprocate the same.

Please note that I am not holding the Electricity Connection number for which my email i.d. and mobile number was registered with you.

However, I appreciate your concern for ever increasing l cost in electricity production, transmission etc.

With regards,

D. P. PANT

Vijay Kumar
<Vijay.Kumar@wfp.org> To BRPL.ConsumerRelationship@relianceada.com
>

12/01/2012 03:23 PM

Dear Sir,

I am very happy with you and suppot,

Thanks & Warm Regard,

Vijay kumar singh,
9910470308

shashikant.patil1@indiatimes.com To BRPLConsumerRelationship
<BRPL.ConsumerRelationship@relianceada.com>

12/01/2012 04:41 PM

Dear Sir,

Thanks for CEO's message to BRPL consumers. In these times of demands for more energy requirement, it is suggested that BRPL could also collaborate with the Solar energy sector so that some of the major consumers could also use that form of energy and save electricity.

S. V. Patil

santhanam lakshminarasimhan
<santhanaml@gmail.com> To BRPLConsumerRelationship
<BRPL.ConsumerRelationship@relianceada.com>

12/01/2012 07:51 PM

Sir,

I alongwith my family members thank you for your new year greetings and your resolve to maintain the lifeline of our lives. we are really moved by your gesture of reaching out to the consumers. Hope the financial difficulties will be taken care by the concerned authorities in the capital

with warm New Year Greetings to your and to your colleagues .

Yours
L.Santhanam

A Raj
<bjram76@gmail.com> To BRPLConsumerRelationship
<BRPL.ConsumerRelationship@relianceada.com>
12/01/2012 07:53 PM

thanks for the services rendered...hope the same to be continued.

Subhash Wadhawan
<subhash_65019@yahoo.com> To BRPLConsumerRelationship
<BRPL.ConsumerRelationship@relianceada.com>
12/01/2012 07:54 PM

Good efforts. Keep it up.

pramod
<jaiswalpramodkumar@yahoo.com> To BRPLConsumerRelationship
<BRPL.ConsumerRelationship@relianceada.com>
12/01/2012 08:15 PM

Please respond to pramod <jaiswalpramodkumar@yahoo.com>

Dear sir,
HAPPY NEW YEAR 2012
thanks for your expressing ur problems sharing with us.
but i want to focus on the people who are responsiible for theft of electricity, if you check ur database, or make a survey then you will find that 50% of people are thefing electricity with different different way.

if you stop these thefting i am sure you will be in profit and no need
for increase in tarrif
make new teams for suryey or inspection with honest people.
i am sure you u will never disaapoint.
take consideration in my words
thanking you
pramod jaiswal
9654139419

Vivek Mehta
<rvm.vivek@yahoo.co
m>

12/01/2012 02:45 PM

To BRPLConsumerRelationship
<BRPL.ConsumerRelationship@relianceada.com>
cc
Subject Re: CEO Message to BRPL Consumers
ct

Good Luck Sir.

Best Regards,
For DNS Impex Pvt. Ltd.
Vivek Mehta
9810061371
9810061399