

22<sup>nd</sup> July, 2006

The General Manager  
BSES  
New Delhi

Kind Attn:- Ms. Vartika

Dear Ma'am,

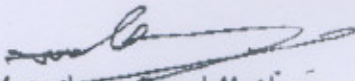
I had an issue about over billing and happen to speak to Mr. Rahul of your office. I must place on record my sincere appreciation of the way he responded and patiently explained as to what could be checked and may be done.

It is very pleasing to get such a positive response.

I would appreciate if my appreciation be conveyed to Mr. Rahul.

Thanking you,

Yours truly,

  
Yogeshwar Dayal Mathur  
B 10/7323,  
Vasant Kunj  
New Delhi - 110 070  
TEL : 98 11704904  
CRN No. 2520085634  
New K No. is 2521 6522 0009