

BSES

BSES Rajdhani Power Limited

Regd. Off.: BSES Bhawan, Nehru Place, New Delhi - 110019

PUBLIC NOTICE

BIJLI VIVAD SAMADHAN SAMITI

Encouraged by the over-whelming response from our esteemed consumers, BRPL will hold the next sitting of **Bijli Vivad Samadhan Samiti** in every Division to give you a personal hearing and for providing on the spot resolution of your grievance / dispute on **1.3.2008** (Saturday). However, Bijli Vivad Samadhan Samiti will not take up any case of unauthorized use / theft of electricity (under sections 126 & 135 of the Electricity Act, 2003) and any case / complaint already settled in any Court / CGRF / PGC / Forum.

The Bijli Vivad Samadhan Samiti will be chaired by a (retired) judge / eminent person / public figure / and supported by senior officers of BSES.

You may submit necessary details of any billing / metering related issue upto the billing amount of Rs.5 lacs, new connection / additional load, defective meter assessment case, change of category, excess load / misuse levy or any other complaint on a Prescribed Form available at all BSES Customer Care Centres and at our website (www.bsedelhi.com).

The form should be submitted to Business Manager of the Division or HoD (Customer Care) BRPL, BSES Bhawan, Nehru Place, New Delhi, atleast 10 days in advance.

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