

September 27, 2016

**Press Release**

**Whats App is BSES' latest ally in its fight against power theft**

**An opportunity for Honest consumers to curtail the menace of power theft without getting identified**

- **Service is primarily targeted at high power theft areas**
- **Resident can Whats App power theft videos and photographs to BSES**

Whats App is BSES' latest ally in its fight against power theft. BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL) have launched an innovative service, wherein consumers can shoot-videos and photographs of power theft and Whats App them (along with the location address) to centralized numbers. Identity of the people reporting power theft will be kept confidential.

BSES consumers send power theft videos on the following numbers:

Discom	Whats App number
BRPL (South and West Delhi)	9555010022
BYPL (East and Central Delhi)	8588892156

The service has been primarily targeted at high power theft areas. Centralised teams have been set-up to monitor and take appropriate action basis the photographs and videos received. The initial response has been encouraging.

To promote the service, BSES will soon start engaging with RWAs and residents. Posters are also being put-up by BSES in high power theft areas. Consumers will also be educated on how to capture evidence of power theft while shooting videos and photographs.

"Power theft has taken a shape of organised crime and it is an opportunity for honest and law abiding citizens of the city to report and help in controlling this menace. Apart from discoms, honest consumers also suffer due to power theft. We want more and more citizens to come forward and actively participate in this campaign to make Delhi a power theft free city. Citizen's identity will be kept confidential."- **said BSES spokesperson.**

**Concerns on power theft**

Power theft is not only resulting in substantial revenue loss to the discoms, but is also increasing the number of trippings and local breakdowns manifold. Efforts of discom enforcement teams to check the irregularities are thwarted by organised gangs on many occasions. Whenever enforcement teams reach these areas, these gangs 'gherao' them and don't let them check their premises.



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Though Delhi discoms have managed to reduce AT & C losses from over 55% to under 15% in the last 14 years, still, there are areas in Najafgargh, Jaffarpur, Mundka, Nangloi, Seelampur, Nand Nagari, Yamuna Vihar, and Karawal Nagar, Shaheen Bagh where power theft continues to be a concern. It is also rampant in some unauthorised colonies.

BRPL & BYPL are premier distribution companies and Joint Ventures between R-Infra and GoNCTD

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